amaysim: the remote control for the smart home

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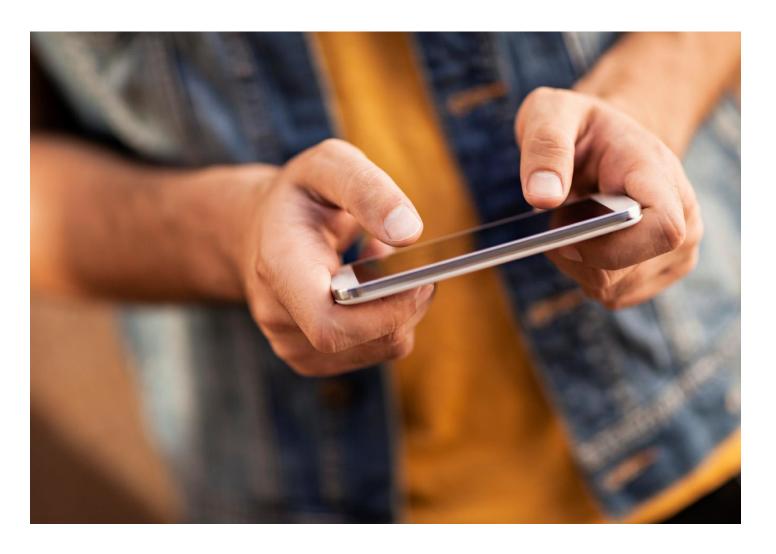
agenda

amaysım

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amaysim Group overview

- Australia's largest MVNO, fastest growing online energy retailer and #4 mobile telco
- 1.18 million customers representing ~740k households¹
- Multi-brand and multi-product offering BYO mobile, NBN, devices and energy
- delivers a truly customer-centric online experience underpinned by technology
- focused on providing an exceptional and award-winning customer experience
- asset light model driving sustainable growth



the amaysim Group product offering



mobile / data-only



broadband

nbn broadband



energy

electricity / gas



devices

mobile phones / tablets

our vision – increasing share of the household wallet

- multi-product approach to increase relevance to Australian households
- best of breed IT platforms to deliver a superior customer experience in new verticals
- monetise our greatest asset: cross-sell products to over 600k amaysim¹ and 136k Click households²
- nbn forced migration event creates opportunity to target over 8 million premises to discuss nbn, energy and mobile at the same time



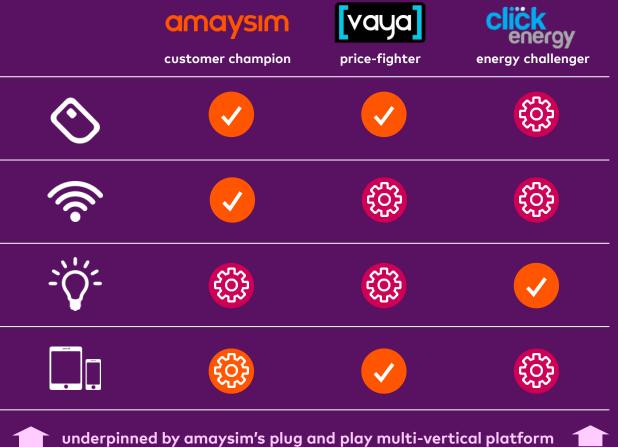
^{1.} as at 31 December 2016 for amaysim

^{2.} as at 31 March 2017 for Click

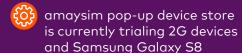
^{3.} nbn Corporate Plan: 2017 - 2020

adopting a multi-brand marketing strategy to increase relevance to the Australian household and grow share of household wallet

post-nbn launch and Click energy integration





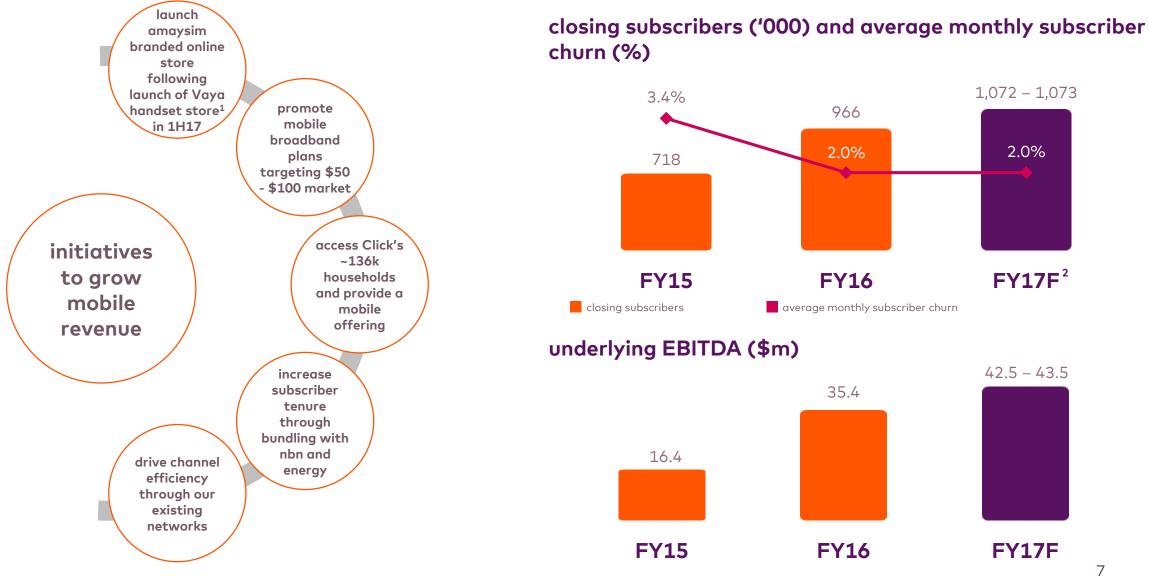






- each brand to focus on its core value proposition
 - amaysim to remain the master brand and customer experience champion
 - Vaya to continue as the price fighter
 - Click to be the energy challenger and focus on experience and value
- amaysim and Vaya to be mobile led and offer broadband and energy products
- Click to be energy led and offer mobile and broadband products

amaysim Group mobile growth strategies



^{1.} the amaysim Group does not hold any stock risk or provide handset subsidies. Consumer finance is facilitated through Rate Setter, with whom the amaysim Group has vertical exclusivity

^{2.} forecast closing subscribers as at June 2017 includes the expected impact of the 2G Optus network shutdown

plans to launch the amaysim online device shop following the success of the Vaya online device shop

online device shop process











devices dropshipped by suppliers direct to customer

advantages of the online device shop

- incremental revenue growth
- addresses customer demand for handsets that are not locked into contracts
- churn reduction benefit

points of differentiation

- no stock hold risk and no handset subsidies
- no balance sheet impact
- online-only, no physical stores
- issues with affordability addressed by allowing customers to purchase phones and tablets outright or with a competitive 12 / 24 month finance option²

^{1.} amaysim pop-up device store is currently trialing 2G devices and Samsung Galaxy S8

^{2.} finance is facilitated through Rate Setter, with whom the amaysim Group have vertical exclusivity

amaysim broadband to be launched tomorrow targeting over 1 million amaysim mobile customers

amaysim broadband plans are well positioned to compete and gain market share¹

3 amazingly simple broadband products

amaysim's nbn^{TM} offering at a glance

\$60

/month

Up to 12/1 Mbps download/upload speed \$70

/month

Up to 25/5 Mbps download/upload speed \$90

/month

Up to 100/40 Mbps download/upload speed

All plans include unlimited data and no lock-in contracts amaysim broadband ARPU expected to be ~\$62 (ex. GST)²

Terms and conditions will apply and plans remain subject to change prior to launch. $nbn^{\mathsf{TM}} \text{ is a trademark of nbn co ltd and is used under licence.}$

with market leading features

- no lock-in contracts
- unlimited data
- on set-up or sign-up fees
- price leadership position
- Australia's first telco single sign-on experience

amaysim's broadband offering is underpinned by a hybrid network strategy with direct nbn connections and national footprint wholesale agreements with AAPT and Optus, including a one-year extension to the existing Optus mobile agreement to align with the Optus broadband agreement tenure that expires December 2020

- 1. refer to appendix for month-to-month nbn plan comparison showing amaysim broadband plans versus competitors
- 2. based on current plan pricing and allocation of speed-plans in the industry as reported in ACCC's NBN Wholesale Market Indicators Report dated 31 December 2016

amaysim single sign-on



Click overview

- launched in 2006 and based in Melbourne
- offers electricity in Victoria, NSW, Queensland and South Australia and gas in Victoria and NSW
- does not take volume or market price risk by entering into 'whole of meter, load following hedges'¹
- digitally focused business model with no lock-in contract, monthly billing and DIY self-service platform
- leading customer satisfaction
- diversified acquisition channels mobile and online, "On the Move" and strategic channel Partners
- asset-light model with no generation capacity or transmission / distribution assets
- highly cash generative driven by low capex requirements and negative working capital position

key information on Click forecast figures for the full year ended June 2017 unless otherwise stated					
customers accounts	~155k²				
market share	~1%³				
ARPU (per month)	~\$115				
gross margin ⁴	~25%				
EBITDA	\$14.4m ⁵				
employees	62 ²				



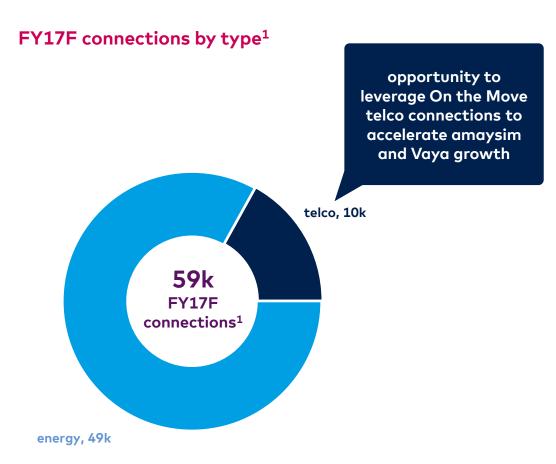


On the Move

On the Move is a 100% Click-owned utility connection service provider generating a reliable source of customer connections for Click at low marginal cost



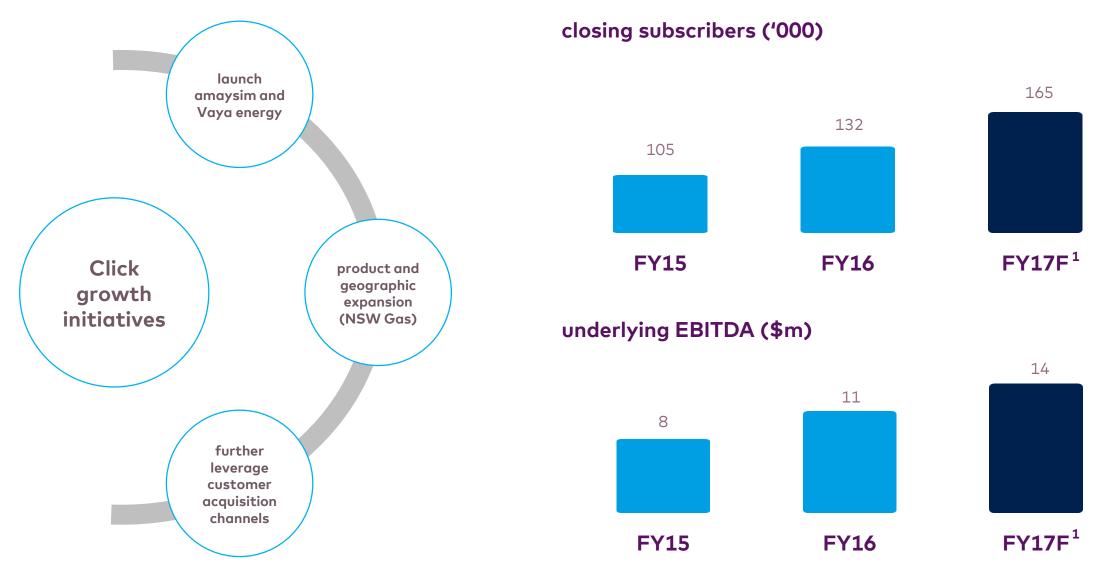
- utility connection service provider in Australia offering customers a convenient way to connect utilities when they move house
- strong operational expertise with >10 years experience
- multi-vertical channel with a full service product offering (energy, gas, telecommunications, insurance)
- long-term contracts with leading real estate industry participants that are a strong source of connections
- ability to select at its discretion volume of customers to send to Click or sell to other partners. Currently ~40% of energy volume is sent to Click



opportunity to leverage Click's customer acquisition channels

Click's customer acquisition channels product offering today additional offerings in FY18 We Click with You. **Click Direct** energy Click's online, inbound and outbound teams JIIIII click energy insurance **SEBM** on the On The Move amaysım one of Australia's leading utility move connection services providers telco vaya **FOXTEL** pay TV click energy strategic channel amaysım partnerships existing telco telco relationship solar installers, community groups, multi-level marketing organisations and large amaysım customer aggregation energy organisations

Click growth initiatives



adopting a multi-product approach to increase cross-sell

adopting a multi-product approach increases amaysim's relevance to the Australian household and ability to cross-sell products across the combined household base



- L. as at 31 March 2017 for Click
- 2. as at 31 December 2016 for amaysim
- 3. based on approximate monthly ARPU (ex. GST) for amaysim Group mobile of \$22 (as at 31 December 2016), broadband of \$62 (as disclosed to the market at amaysim's 2017 half year result and based on current amaysim plan pricing and allocation of speed-plans in the industry that are reported in the ACCC's "NBN Wholesale Market Indicators Report" dated 31 December 2016) and Click energy's FY17F monthly ARPU of \$115

update

- amaysim diversification acceleration through the launch of amaysim broadband and acquisition of Click
- acquisition of Click completed 1 May 2017
- amaysim Group 2017 financial year guidance has been revised upward to include 2-months contribution from Click
- 2017 full year dividend to be partially franked and expected to represent a full year payout ratio toward the middle of the 60 to 80% underlying NPATA target¹

FY17F guidance^{2,3}

\$ million (unless stated otherwise)	mobile	broadband	mobile + broadband	energy	amaysim Group
net revenue	279.0 - 280.0	2.0 - 3.0	281.0 - 282.0	40.0 - 41.0	322.0 - 323.0
gross profit	89.0 - 90.0	-	89.0 - 90.0	10.0 - 11.0	99.0 - 100.0
gross profit margin (%)	32.0%	n.a	31.0% - 32.0%	25% - 26%	30.0% - 31.0%
total underlying operating expenses	45.5 - 46.5	2.5 – 3.0	48.0 - 49.0	7.0 - 8.0	56.0 - 57.0
underlying EBITDA	42.5 - 43.5	(2.5 – 3.0)	40.0 - 41.0	2.0 - 3.0	42.0 - 43.0
closing subscribers ('000)	1,072 - 1,0734	4 - 5	1,076 - 1,078	164 - 165	1,240 - 1,243
ARPU (\$)	22.40 - 22.50				

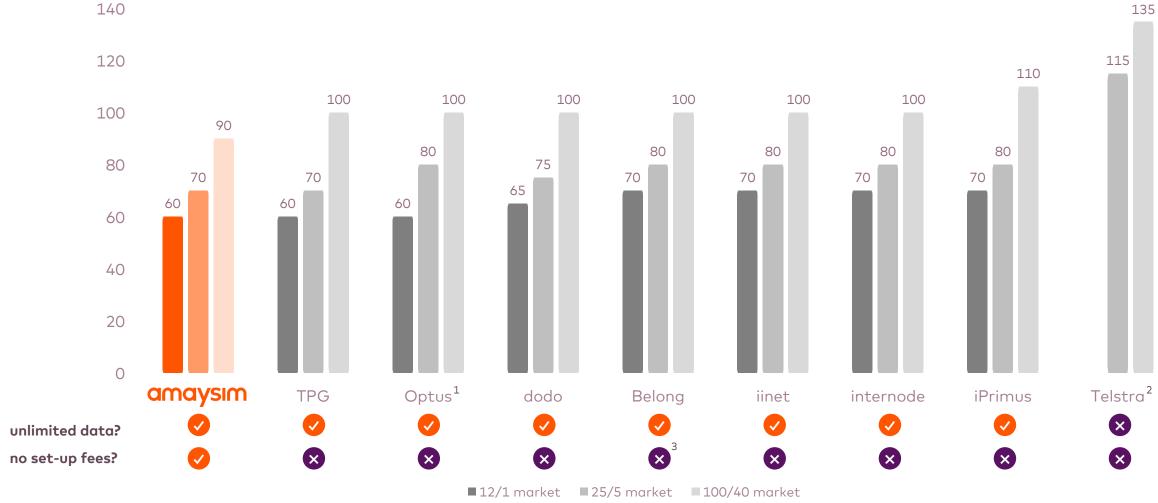
^{1.} dividend payout ratio represents the total interim dividend as a ratio of amaysim's underlying NPATA (net profit after tax and adding back the tax effected amortization expense related to acquired intangibles, IPO expenses, any acquisition related expenses including integration and transaction costs, non-core income and expenses); 2. the 2017 financial year forecast financial information has not been audited and been prepared based on management forecasts; 3. no cost or revenue synergies have been included in the FY17F guidance; 4. forecast closing subscribers as at June 2017 includes the expected impact of the 2G Optus network shutdown

appendix

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amaysim broadband plans are well positioned to compete and gain market share

month-to-month nbn plan comparison (\$ per month)



1. includes home phone services

2. includes 1,000GB per month and home phone service

3. no set-up fee but customer is required to purchase a modem

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- Net Revenue means total service revenue plus other revenue
- * ARPU means average revenue per subscriber, calculated as net revenue for the period divided by average subscribers for that period, and expressed on a monthly basis;
- EBITDA means the profit/loss before income tax excluding interest income, depreciation and amortisation expense
- EBIT means earnings before interest and tax; and
- NPATA means net profit after taxation but before amortisation. This measure is intended to remove the effect of non-cash charges of acquired intangibles other than software
- Underlying figures exclude the impact of non-core income and expenses and any acquisition related expenses including consequential changes in the value of tax assets, integration and transaction costs, with a related tax adjustment where applicable

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