# BIG UNLIMITED

QUARTERLY CASH UPDATE | JULY 2017





BIG (ASX: BIG) is the parent company of Big Review TV Ltd. Big Review TV are innovative disruptors in the online video space delivering subscription based video technology products and services. They are a video version of Tripadvisor and produce online destination guide TV shows.

The Company has operations across Australia and in New Zealand, the United Kingdom and the United States, Hong Kong, Singapore and Vancouver and was listed on the ASX in December 2014.

# **BIG** THREE PILLAR REVENUE MODEL

1. VIDEO PRODUCTION	2. ADVERTISING	3. REVIEW PLATFORM
High quality affordable videos for SMEs	TV shows for sector specific audiences	Free mobile app for customers to search and review businesses
Video is hosted on BRTV and licenced to customer	Large corporates feature as sponsors of TV shows	Ability to share content via social channels
12 month subscription revenue	Ability to sell content and advertising slots	Consumer and merchant reviews draw eyeballs and validate services  Completing the BIG Ecosystem
Now	In progress	Medium-term

# **▶BIG** OPERATIONAL HIGHLIGHTS – Q4 FY17

Cash Revenue

\$9.4m

Operating & Investing Cash Flow

\$3.8m

Pipeline Members & BHA Subscribers

~62,000 ↑ 241% YoY

 $ARPU^1$ 

\$7.4k
↑ 299% YoY

**Paying Subscribers** 

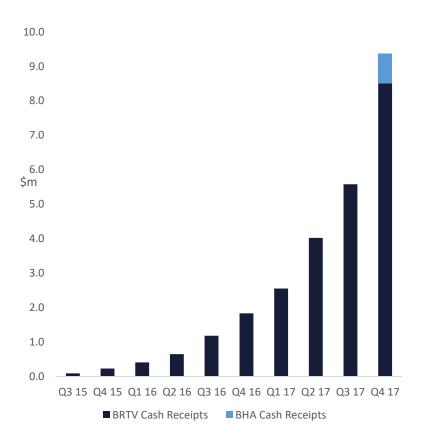
~3,800 ↑91% %Y Video Content Views

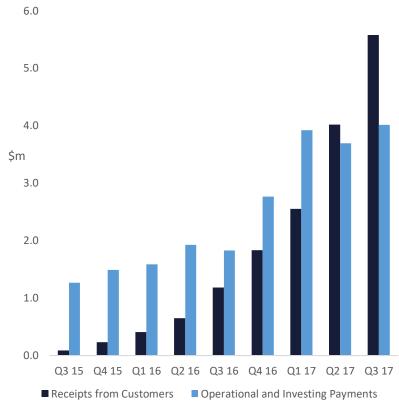
38.0m ↑ 324% YoY

### **BIG** CASH FLOW POSITIVE WITH SUBSTANTIAL SURPLUS

10 Consecutive Quarters of Growth
Cash Revenue up 68% on Prior Quarter

Globally Cash Flow Positive for FY \$3.8m Operating Cash Surplus for Q4

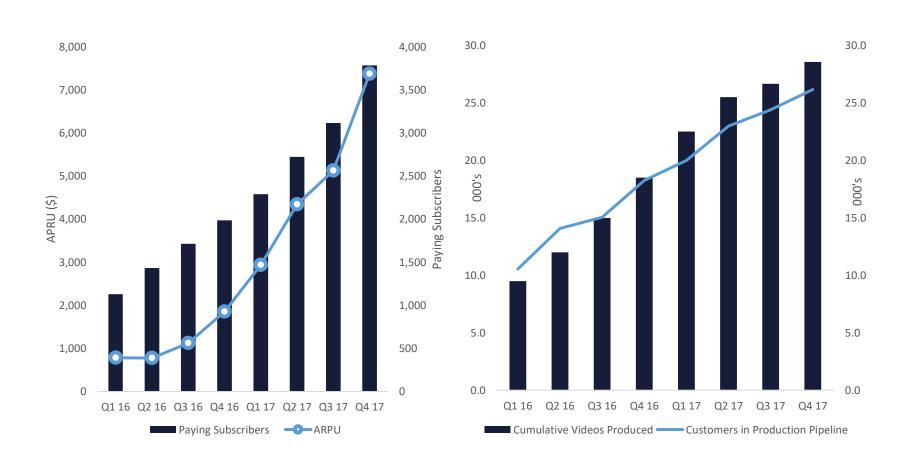






### Rising ARPU and Subscriber Base

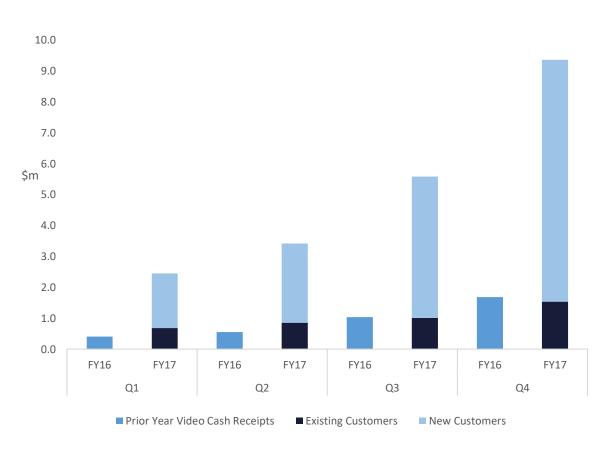
### **Expanding Video Library and BRTV Pipeline**





### **Big Retention Strategy**

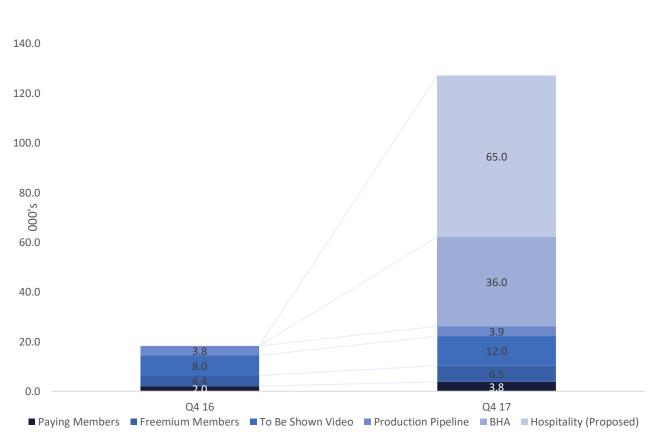
BIG has been approaching existing customers over the past 12 months to offer them renewals and upgrades to new products



- The Company focussed resources on approaching larger SMEs within the customer database and presenting higher value video products to realise the most efficient and effective outcome.
- Cash revenue for Q4 FY17
   totalled \$9.4m of which \$1.5m
   was from existing customers.
   This compares with a total video
   cash revenue for the same
   period in the prior year Q4 FY16
   of \$1.7m or a notional revenue
   churn of only 9% from the same
   period in the prior year.
- For the past 12 months, cash revenue from existing customers was \$4.1m compared with a total video cash revenue over the corresponding prior year of \$3.7m representing an increase in cash revenue (or a negative churn)

## **BIG** EMBEDDED GROWTH IN BIG NETWORK

### Acquisitions Results in Significant Growth in Members ready for AUTOGEN



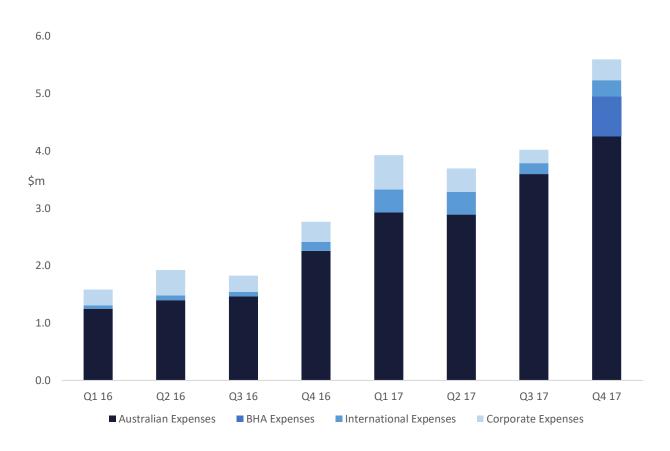
- BHA acquisition introduced 36k customer to the BIG Network and proposed Hospitality acquisition will add a further 65k
- BIG has produced 12k videos to be presented to the customer with a typical conversion ~30%¹
- Other ~70% receive video hosted on BRTV platform only for no upfront cost
- BIG will now deploy propriety autogeneration technology<sup>2</sup>
- We expect AutoGen to improve productivity, uptake and conversion

<sup>1.</sup> Historically, BIG produced a video for no upfront fees. Only paying subscribers can use the video for social media, website and other channels for 1 year.

<sup>2.</sup> Customers waiting in line will receive an auto-generated video using BIG's video database. BIG will then only deploy its production team for members that elect to subscribe.



### Continued Controlled Growth in Expenses Delivers Exceptional Revenue Result



- Australian BRTV operational expenses increased by only 18% from Q3 to generate BRTV revenue increase of 52%
- BHA expenses fully consolidated in BIG in Q4 produced 24% margin
- From FY18, BIG intends to reinvest revenues to support further growth
- Management is committed to balancing growth, margin and value to the customer while maintaining cashflow positivity

# **BIG** CONCLUSTION AND OUTLOOK

#### **FY17 Conclusion**

- Strong conclusion to the year resulted in \$21.5m in cash receipts from customers for FY17
- BIG cash flow positive globally for FY17 generating net cash flow of \$4.3m in operating and investing activities over the 12 months

### FY18 and Beyond

- Solid growth in Australia set to continue, improved margins
- Increasing contribution from international operations
- Rising contribution from advertising revenues
- Annualisation of BHA acquisition and introduction of Hospitality results



# **BIG** OUR OPERATIONAL PRIORITIES NEXT 12 MONTHS

- 1 TIG Health & Beauty (BHA) and complete Hospitality acquisition
- Global Enterprise JVs
- Corporate-sponsored content and Not For Profit customers
- Enhanced BRTV platform and mobile app
- 5 Customer retention and value-add services
- 6 Monetise international business





# **APPENDIX**

# **BIG** COMPANY OVERVIEW

#### Core capability

- Cost-effective video production for SMEs
- BRTV is the 'video version of Tripadvisor'
- IP around video library and auto-generated content

#### History

- Listed on ASX in December 2014
- · Co-founded by Brandon Evertz in 2013
- Cash flow positive from Q2 FY17

#### **Business** model

- Video subscription revenue
- Added sponsorship, advertising and content revenue
- BRTV network effect drives stickiness

#### **Capital Structure**

ASX Code	BIG
Share Price (11/7/17)	\$1.170
12m range	\$0.09 – 1.235
Market cap (undiluted)	\$158m
Directors & management	16%
Top 20	56%

#### **Board & Management**

Richard Evertz (co-Founder)	Chief Executive Officer	
Brandon Evertz (co-Founder)	Executive Director	
Hugh Massie	Non-Executive Chairman	
Sonia Thurston	Executive Director	
Andy Corner	Chief Financial Officer	



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