

31 July 2017

Freelancer Limited

1H17 Half Year Results

Matt Barrie

Chief Executive Officer

1H17 Freelancer Group Results

- GPV \$291m, down 18% on pcp
 - Freelancer: \$82m, up 1%
 - Escrow.com: \$209m, down 24%
- Net Revenue \$26.3m, no change on pcp
 - Freelancer: \$23.1m, up 6%
 - Escrow.com: \$3.1m, down 28%
- Gross margin >85%
- Positive operating cashflow \$1.5m
- Operating EBITDA break-even at (\$0.2)m
- Operating NPAT break-even at (\$0.5)m
- Balance sheet strong with cash & eq. at \$35 million (30 Jun)

1H17 Freelancer Group Results

Despite an 18% drop in GPV (\$64m)

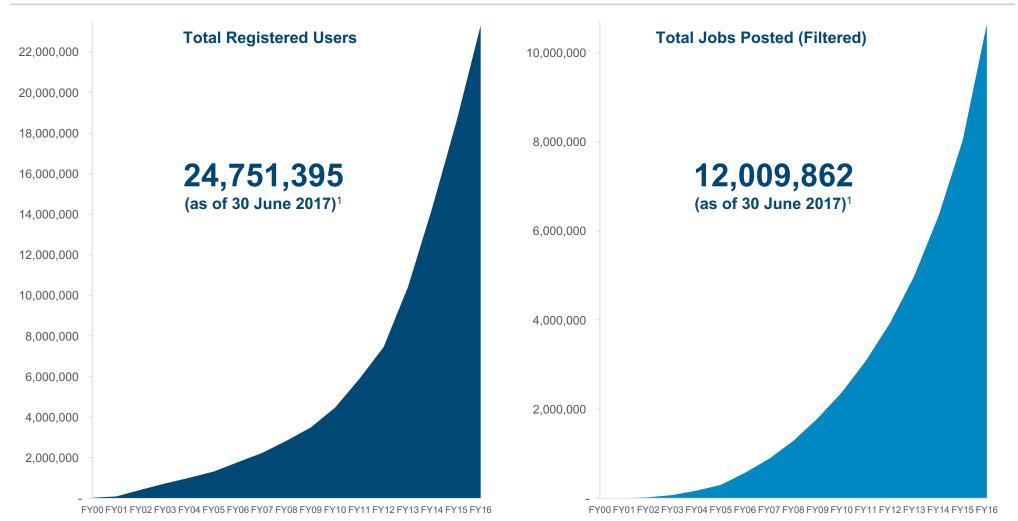
- The Freelancer Group had immaterial changes in Net Revenue, Gross Profit, Operating EBITDA & NPAT, and Cash in Bank due to operating improvements and cost control
- NPAT improved slightly 1H17 (\$0.71m) vs 1H16 (\$0.78m) and the group is running at break-even

GPV experienced a strong recovery in Q2 over Q1

- Escrow 2Q17 on 1Q17 GPV up 16% to \$112.5 million
- Freelancer Group GPV 2Q17 on 1Q17 up 13% to \$154 million

25 million users and 12 million projects

1.4 million new projects and contests posted in 1H17, with 1.4 million new users



^{1.} Number of user accounts, and projects/contests posted in the Freelancer marketplace as at 30 June 2017. User, project and contest data includes all users and projects from acquired marketplaces. Prior to 2009, all data is from acquired marketplaces. Jobs Posted (Filtered) is defined as the sum of Total Posted Projects and Total Posted Contests, filtered for spam, advertising, test projects, unawardable or otherwise projects that are deemed bad and unable to be fulfilled. Includes Escrow.com unique users.



Key financial highlights 1H17

Freelancer is well positioned for significant operating leverage moving forward

A\$m, 30 June half year end	1H17	1H16	Change
Gross Payment Volume ^{1,2}	\$291.1	\$354.9m	(18%)
Net Revenue ¹	\$26.3m	\$26.2m	0%
Gross Profit	\$22.5m	\$22.7m	(1)%
Gross margin (%)	85.5%	86.7%	(1.2)%
Operating EBITDA ³	\$0.19m	\$0.09m	nm
Operating EBIT ³	\$(0.56)m	\$(0.26)m	nm
Operating NPAT ³	\$(0.50)m	\$(0.11)m	nm
Operating Cash Flow	\$1.5m	\$4.5m	(66%)
Cash balance	\$34.7m	\$35.2m	(1%)



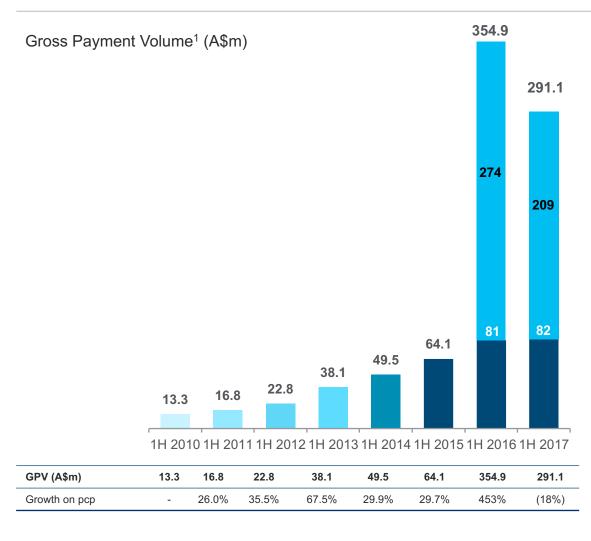
^{1.} Net Revenue excluding Escrow.com for 1H17 was \$23.1m (up 6% on pcp). GPV excluding Escrow.com for 1H16 was \$81.9m (up 1% on pcp).

^{2.} Gross Payment Volume (GPV) is calculated as the total payments to Freelancer and Escrow users for products and services transacted through the Freelancer and Escrow websites plus total Freelancer and Escrow revenue. Escrow.com contributed to the Company's results from 1 November 2015.

^{3.} Operating earnings are exclusive of non-cash share based payments expense of \$532k in 1H17 and \$665k in 1H16.

Gross payment volume

Group GPV impacted by a lower contribution from Escrow during a period of re-engineering processes & systems



- GPV of \$291m down 18% on 1H16
- Freelancer marketplace GPV \$82m, up 1% on pcp
- Escrow.com GPV \$209 million, down 24% on pcp
- Blended take rate² of 9.0% across all properties (marketplace and payments)
- Key GPV drivers
 - bubble in Escrow Chinese domain volume in FY16
 - rollout of AML/KYC for Escrow in FY17
 - user, project and contest acquisition
 - conversion rate optimisation
 - partner volume in Escrow.com
 - optimisation and re-engineering of Escrow.com processes & systems
 - addition of languages and currencies
- ~3% headwind from currency

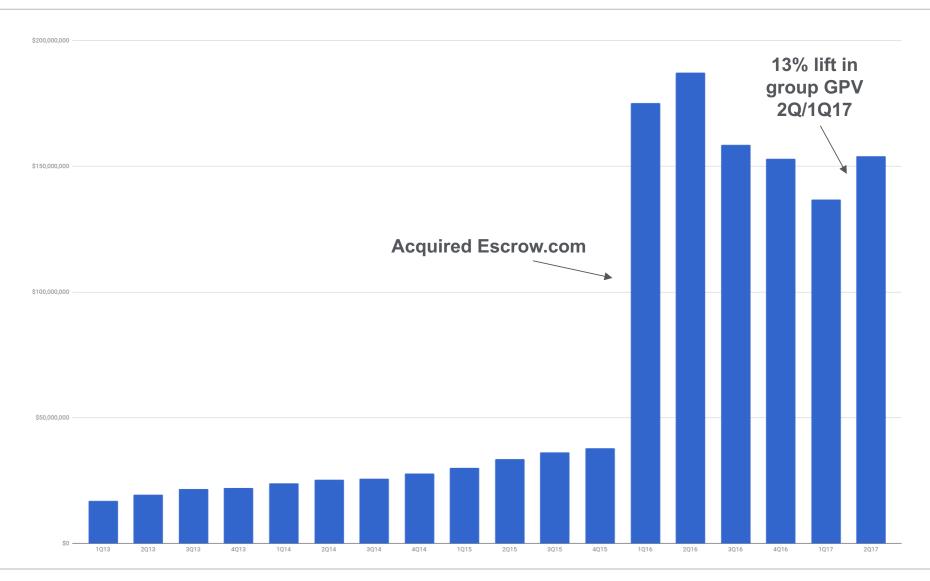
^{1.} Gross Payment Volume (GPV) is calculated as the total payments to Freelancer or Escrow users for products and services transacted through the Freelancer or Escrow websites plus total Revenue. Based on Freelancer's unaudited management accounts which have not been subject to an auditors review.





Freelancer Group GPV by quarter (AUD)

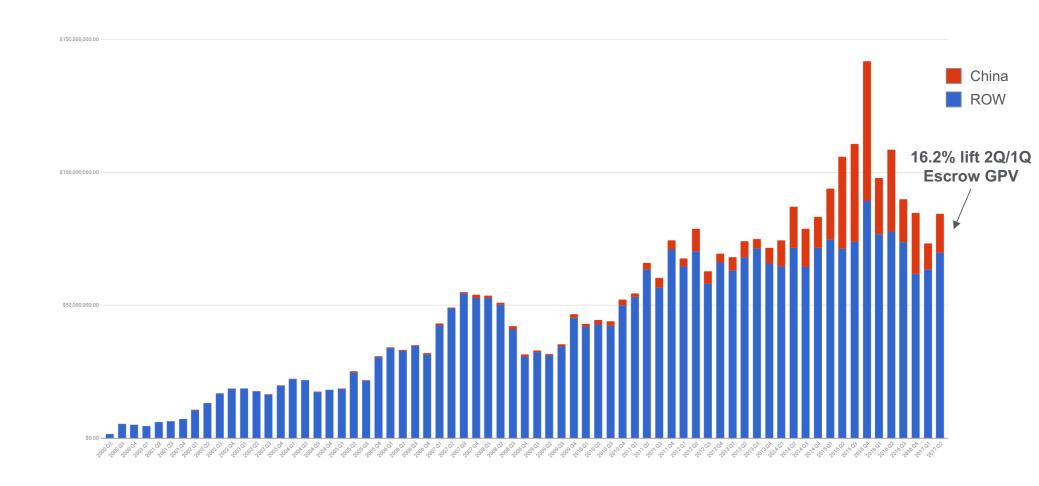
Q2 on Q1 GPV growth of 13% after 2H16 fall in volume





Escrow China Bubble GPV (USD)

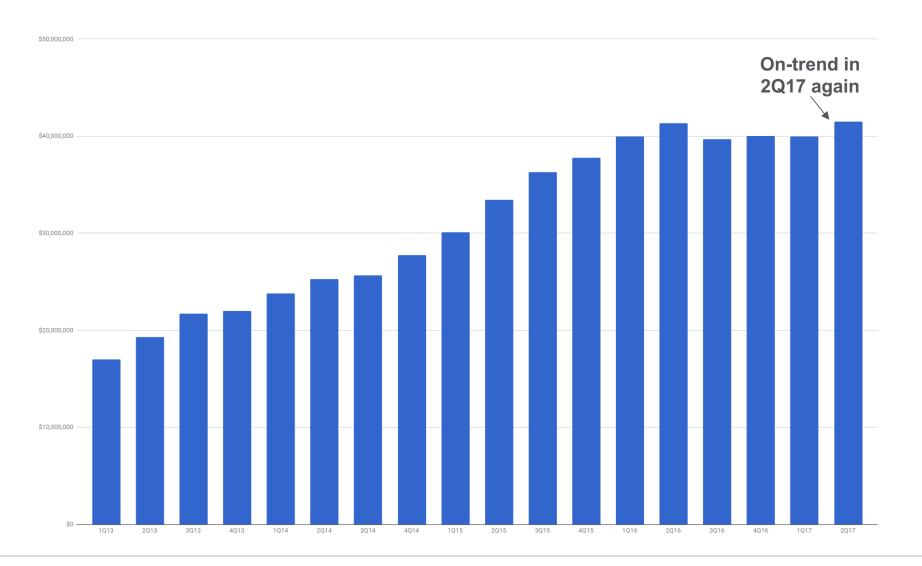
China GPV contribution has halved from 1H16 (US\$52m) to 1H17 (\$25m), peaked in 2H15 (\$89m)





Freelancer marketplace GPV (AUD)

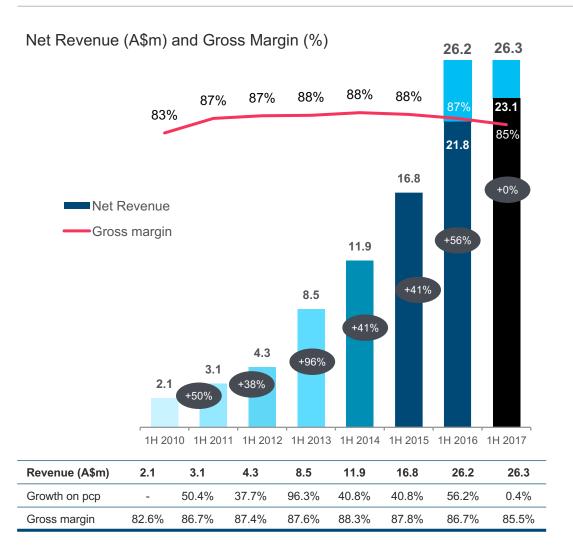
2Q17 on 1Q17 marketplace GPV trending again after 2H16 flat line in volume





Net revenue

Group revenue has been impacted by a drop in contribution from Escrow.com during a period of re-engineering

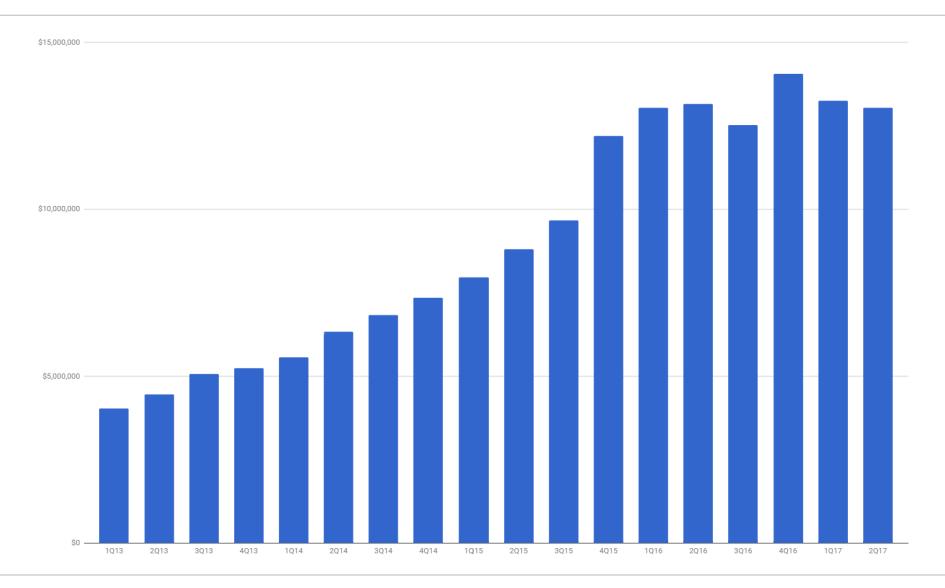


- 1H17 Net Revenue of \$26.3m, flat on 1H16
 - Freelancer: \$23.1m, up 6% on 1H16
 - Escrow.com: A\$3.1m, down 28% on 1H16
- Continuation of high gross margin, 85% in 1H17
 - Escrow.com has a higher cost of sales line driven by the secure payments nature of business
- Key revenue drivers
 - project & contest acquisition
 - marketplace efficiency and conversion rate optimisation across all platforms
 - product development & take up of value-added services
 - bubble in Escrow Chinese domain volume in FY16
 - rollout of AML/KYC for Escrow in FY17
 - memberships
 - ~3% headwind from currency



Group revenue by quarter (AUD)

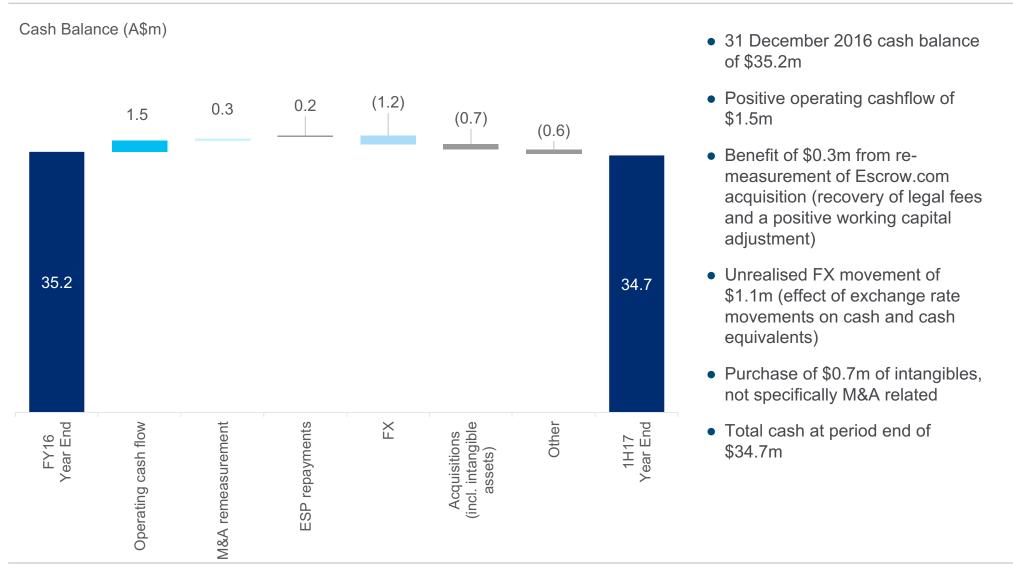
Despite 18% drop in Group GPV on pcp (\$64m), Group revenue is flat on pcp





Cash flow profile 1H17

Freelancer continues to have a very strong balance sheet with ~\$35 million of cash





1H17 Key Themes

Freelancer – 1H17 growth tempered fixing funnel issues of 2H16

- Issues are isolated to core desktop project funnel and are mostly fixed
- FY16 major funnel changes tested well but had delayed 2nd order effects
- Strong growth continues with mobile, contests and desktop traffic
- Significant NPS improvements made which are revenue negative (~3%)
- Project fees are healthy and on-trend (with no fee or % changes)
- 2Q17 / 1Q17 Group GPV is up 13%

Escrow – 1H17 down on China, compliance rollout (KYC/AML)

- China GPV is down 52% on pcp
- New Know Your Customer / Anti-money Laundering Program (KYC/AML) shipped 4Q16, which has churned volume
- Increased compliance oversight on transactions has churned volume
- 2Q17 on 1Q17 Escrow GPV is up 16%

Currency headwind of ~3%

Freelancer marketplace accepted projects

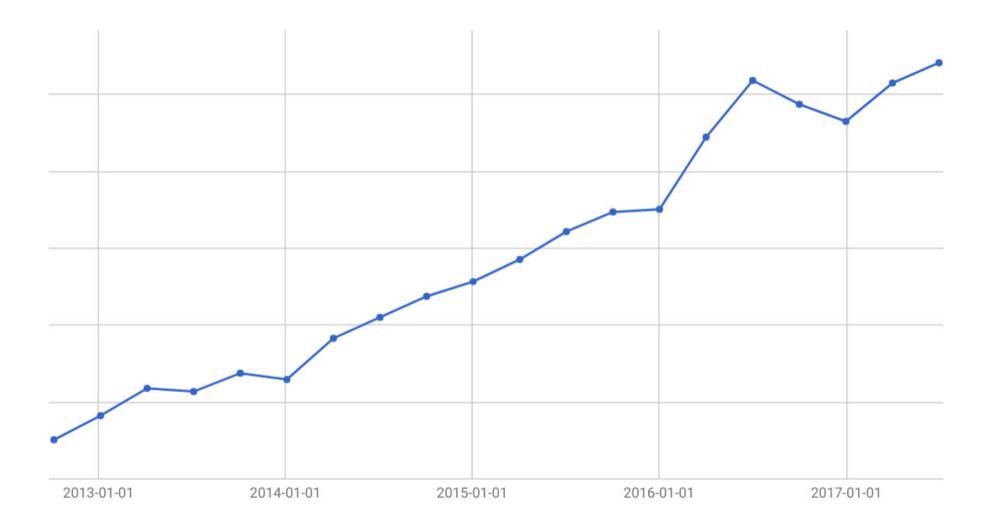
Accepted projects have bounced back as FY16 desktop project funnel issues are fixed





Freelancer marketplace project fees (USD)

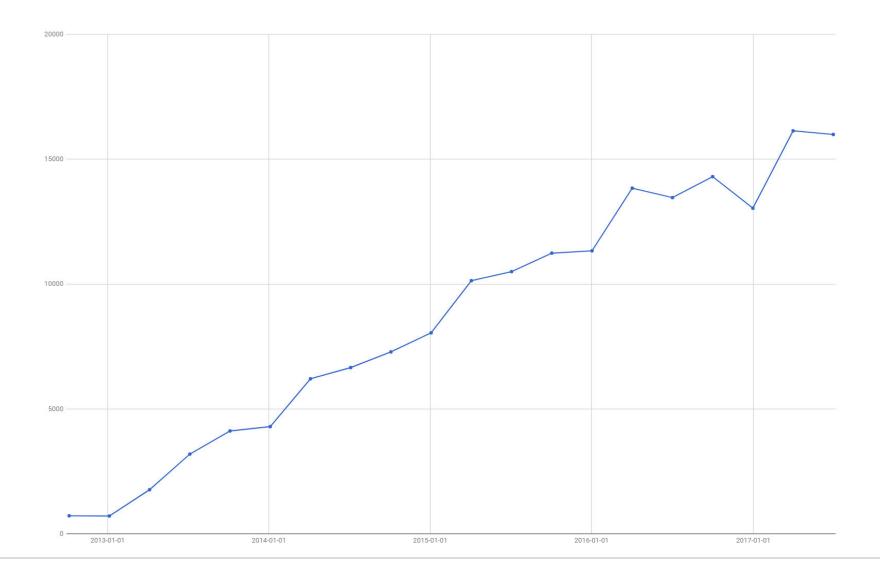
Overall project fees continue to grow strongly according to long term trend after 2H16 decline





Freelancer marketplace contests posted

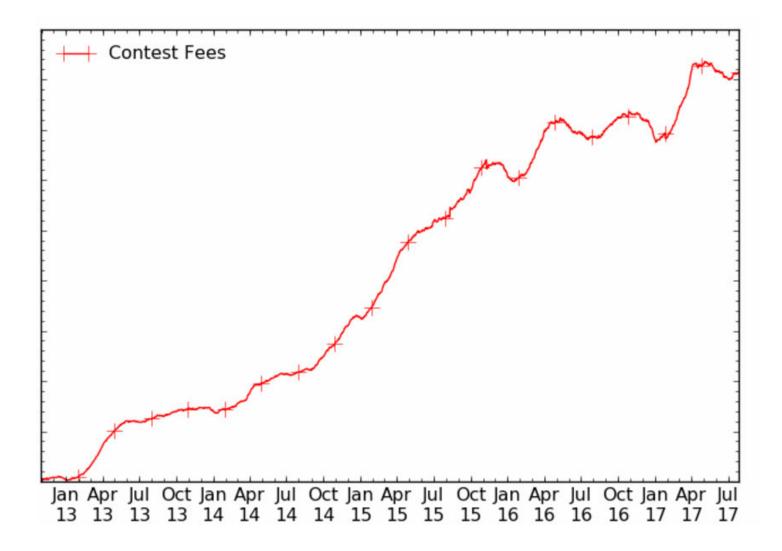
Contests in the Freelancer marketplace continue to grow at a strong pace





Freelancer marketplace contest fees (USD)

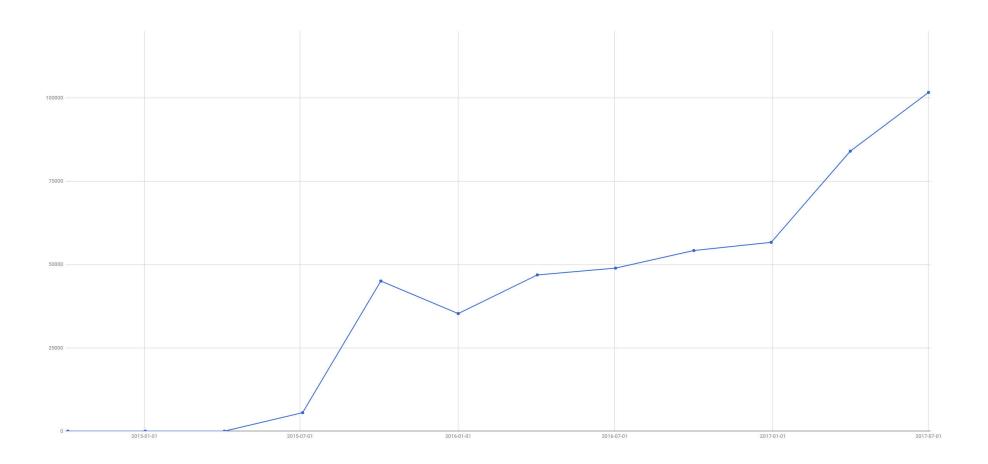
Contest fees are trending strongly upwards





Freelancer marketplace mobile projects

Mobile projects continue to grow at exceptional pace

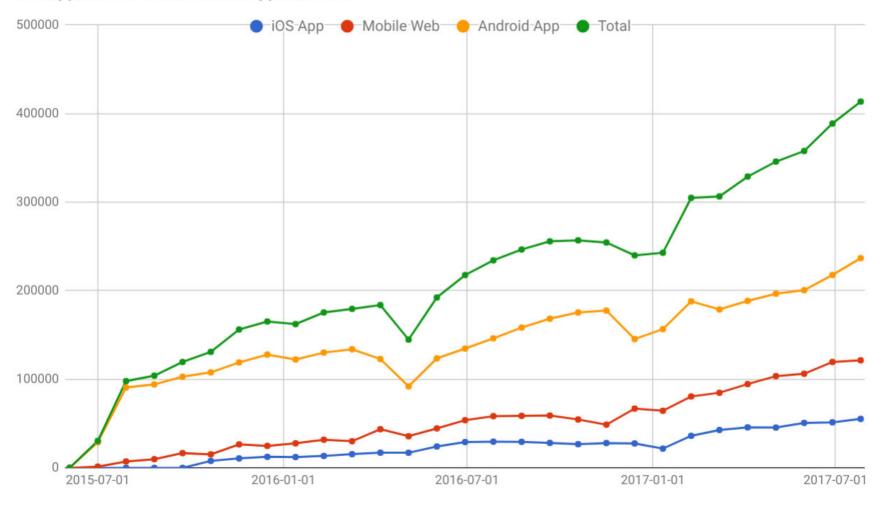




Freelancer marketplace mobile bids

Bidding from mobile platforms continues to accelerate

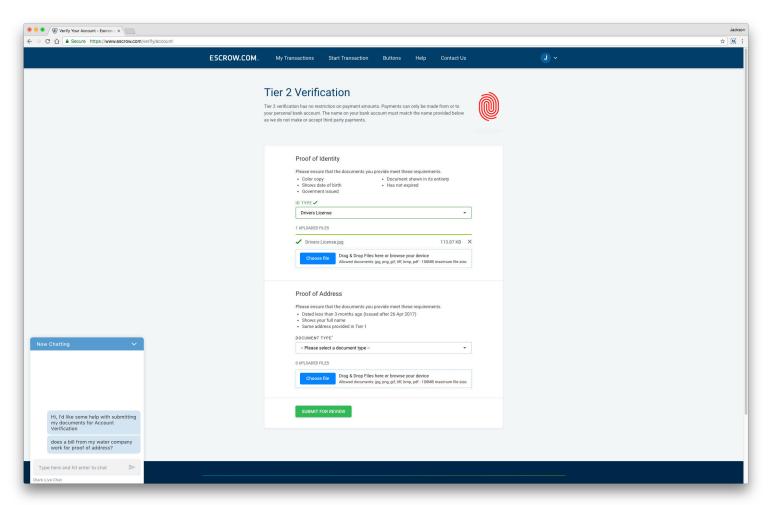
iOS App, Mobile Web, Android App and Total





Escrow KYC / Anti-money Laundering Program (shipped 4Q16)

Rollout of identity verification for individuals, corporations, etc. compliant with US Patriot Act, with real-time chat

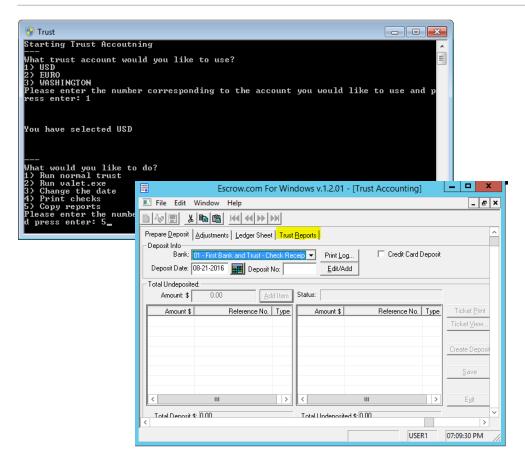


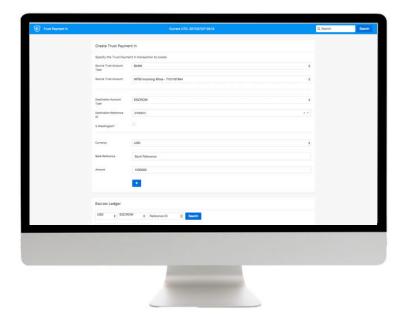
- 86% of Tier-2 verification applications processed within 1 hour
- Has churned volume (GPV) as some users are reluctant to provide identification



Rebuilt Trust Accounting (shipped June 2017)

Key item necessary before growth - replaced Legacy system with New Trust (complete)





Legacy:

- Monolithic DOS/Windows application, no source
- Seven steps per transaction (1-2 minutes each)
- Error-prone

New Trust:

- Online, web-based, API enabled
- One step process (10-30 seconds)
- Integrated with banking partners



Escrow key upcoming milestones in Q3

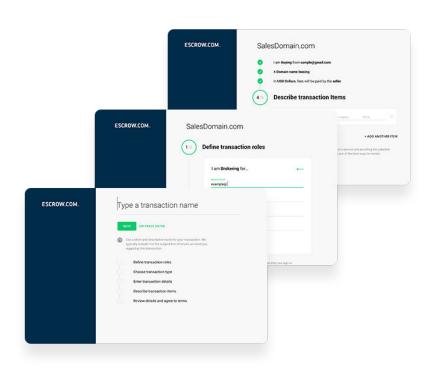
Key infrastructure milestones to deliver to grow sales with integration partners

Key items:

- August Automation of core inbound payments backend
- August Launch of new API
- September Automation of outbound payments backend
- September Release of new developer website & docs

Additionally in Q3 we will deliver:

- Addition of new banking relationships to speed up international disbursements
- Enhancements to KYC processing to make Account Verification faster and easier
- Improvements to the main transaction pages & transaction funnel





Summary profit & loss statement

Operating expense results highlight significant operating leverage to future revenue growth

(A\$m) Half-year to 30 June	1H16 Actual	1H17 Actual	Change
Net Revenue	26.2	26.3	0%
Gross Profit	22.7	22.5	(1%)
margin (%)	86.7%	85.5%	1.2%1
Other Income	-	0.3	nm
Employee expenses	(11.1)	(11.1)	0%
Administrative expenses	(4.5)	(5.3)	19%
Marketing related expenses	(5.2)	(4.4)	(16%)
Occupancy costs	(1.5)	(1.5)	1%
FX gains / (losses)	(0.4)	(0.4)	(13%)
Depreciation & amortisation	(0.4)	(0.4)	3%
Share based payments expense	(0.7)	(0.5)	(20%)
EBITDA	(0.6)	(0.4)	nm
EBIT	(0.9)	(0.8)	nm
NPAT	(8.0)	(0.7)	nm
Excluding share based payments expenses ²			
Operating EBITDA	0.09	(0.19)	nm
Operating EBIT	(0.26)	(0.56)	nm
Operating NPAT	(0.11)	(0.50)	nm

- 1H17 Net Revenue of \$26.3m, flat on 1H16
 - Freelancer contribution: \$23.1m, up 6% on 1H16
 - Escrow.com contribution: A\$3.1m, down 28% on 1H16
- Key expense analysis
 - employee expenses flat, highlighting operating leverage from future revenue growth
 - significant reduction in marketing expense
 - administrative expense category includes hosting and infrastructure related expenses, along with legal
 - Other key notes:
 - benefit of \$0.3m from re-measurement of Escrow.com acquisition (recovery of legal fees and a positive working capital adjustment) booked as Other Income

^{2.} Exclusive of 1H17 non-cash share based payments expense of \$532k (1H16 \$665k).



^{1.} Nominal basis points

Summary balance sheet

Freelancer continues to have a very strong balance sheet with \$35 million cash in bank and \$22 million held in trust

(A\$m)	FY16 Actual	1H17 Actual	Change
Cash and cash equivalents	34.8	34.7	0%
Trade and other receivables	4.2	3.8	(8%)
Other assets	1.1	1.0	(4%)
Plant and equipment	1.3	1.1	(14%)
Intangibles	25.7	26.4	3%
Deferred tax assets	3.3	3.4	3%
Total assets	71.1	71.3	0%
Trade and other payables	32.7	32.9	2%
Other liabilities	3.0	2.5	(17%)
Total liabilities	35.7	35.4	0%
Net assets	35.4	35.4	0%
Contributed equity	37.8	38.0	0%
Reserves	2.4	2.9	21%
Retained earnings	(4.8)	(5.5)	15%
Total equity	35.4	35.4	0%

- Total cash of \$34.7m on balance sheet as at 30 June 2017
- Additional \$21.7m of cash held off balance sheet, in trust, as part of Escrow.com's business operations (note this fluctuates +/- \$10m depending on day of week recorded due to inflows & disbursements)
- No net debt
- Notes on specific line items:
 - trade receivables include gateway receivables from various payment gateways, these have grown and are expected to continue to grow in line with transaction volume growth
 - trade payables include user obligations, which have grown and are expected to continue to grow in line with transaction and user growth



Outlook statement FY17

Freelancer is continuing its path to profitability

- Freelancer expects to generate positive Operating Cashflow, Operating EBITDA & Operating NPAT (excluding share based payments expenses) through FY17
- Freelancer desktop funnel issues are mostly fixed and business should be back to historical revenue growth rates
- Escrow key milestones of new trust (shipped in Q2), new API and associated developer tools (shipping in Q3) are key gating items to growing large customer engagements
- Freelancer's marketplace business is acyclical. The global financial crisis led to the original emergence of the online crowdsourcing and freelancing industries
 - employers looked online to hire freelancers rather than fulltime staff
 - workers looked to the Internet to find new sources of employment
- The potential for significant macroeconomic volatility provides further additional upside to Freelancer's opportunities





Freelancer Limited

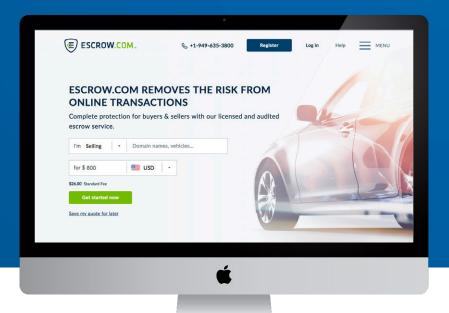
COMPANY

Freelancer.com



#1 Online Services Marketplace
Over **US\$3 billion** in
projects posted

Escrow.com



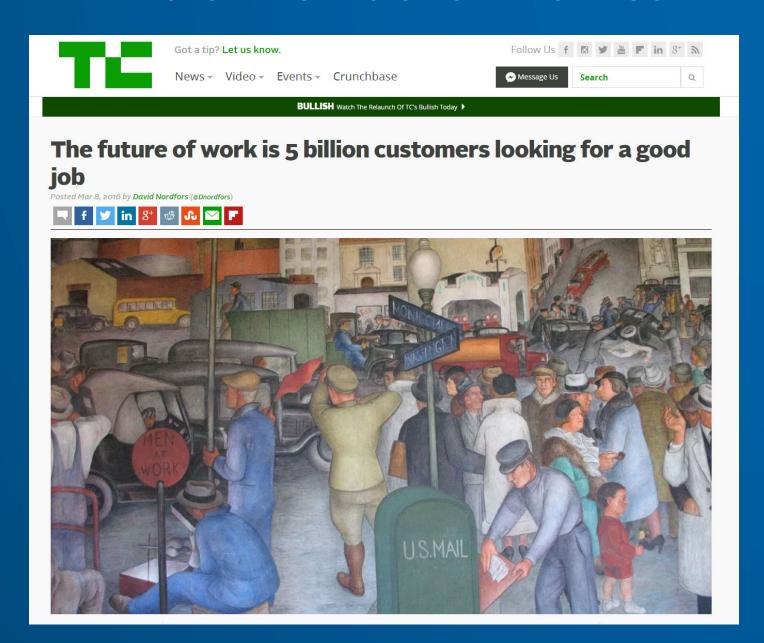
#1 for Secure Online Payments
Over **US\$3 billion** in
escrow transactions



Freelancer.com is changing the global dynamics in the marketplace for people



in a trillion dollar market



We help entrepreneurs build the future.

We help small businesses, startups and entrepreneurs turn that spark of an idea into reality.



This **CAD Design of a VR Helmet** cost





We are changing lives in the developing world by providing opportunity and income.

"Thanks to Freelancer.com, I am able to work from home, which allows me to spend quality time with my family while making money to meet household needs."

Kelvin Otieno

Graphic Designer Nairobi, Kenya



4.9 / 5.0 rating, 44 reviews.





Your idea, brought to life in stunning visuals.

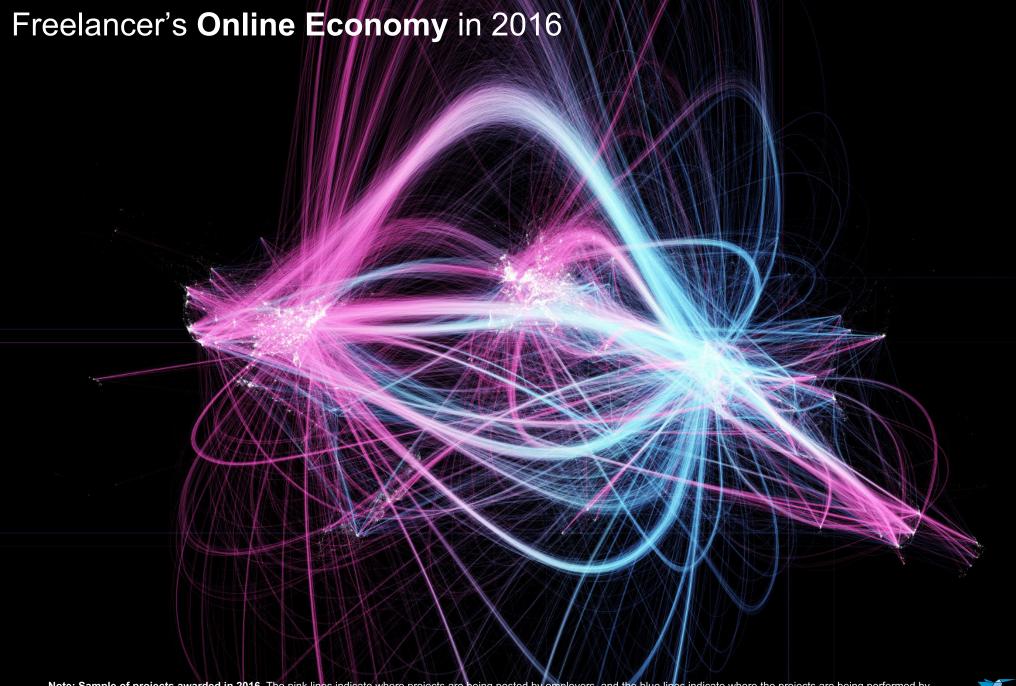
We can make your dreams a reality, no matter how large or small your ambition or budget.





This **Architectural Design** cost

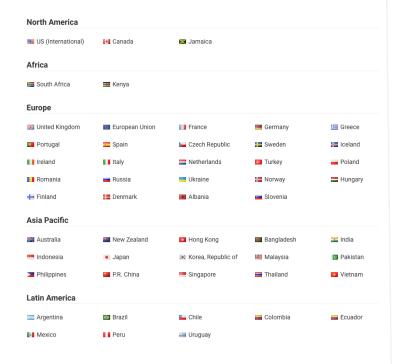






Global, Multilingual, Multicurrency

53 Regional Websites



34 Supported Languages

Languages

한국어

Afrikaans	Norsk-Bokmål
Bahasa Indonesia	Nederlands
Bahasa Malaysia	Polski
বাংলা	Português
Català	Română
Čeština	русский язы
Dansk	Shqip
Deutsch	Slovene
ελληνικά	Svenska
English	Kiswahili
Español	Thai
Suomi	Türkçe
Filipino	Tiếng Việt
Français	українська мова
हिन्द	中文(简体)
Magyar	
Italiano	
日本語	

28 Supported Currencies

Currencies

USD	JMD	VND
NZD	CLP	AED
AUD	MXN	ARS
GBP	IDR	BDT
HKD	MYR	COP
SGD	SEK	PKR
PHP	JPY	
EUR	PLN	
CAD	BRL	
ZAR	CNY	
INR	DKK	

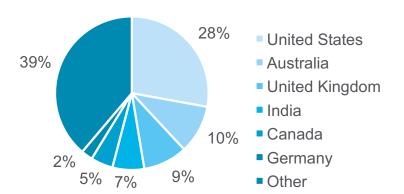
24 x 7 x 365 Multilingual Support Team



Marketplace dynamics 1H17

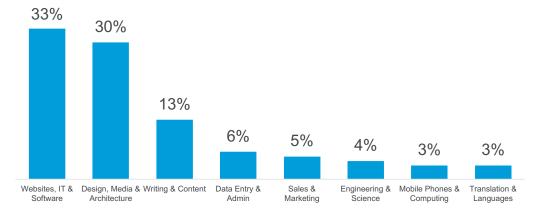
"Every job, every country, every language, every currency, at any time"

Top country sources for completed projects in 1H17¹

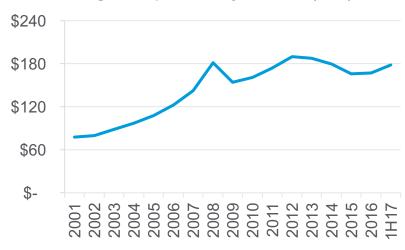


- ~1,000 job categories as diverse as Aerospace Engineering, Biotechnology, Sales, Manufacturing, Mechanical Engineering
- Complexity & sophistication growing year by year
- Average completed project US\$178 in 1H17³ up 6.6% from \$167 in 2H16.

Top completed project categories by volume in 1H17²



Average Completed Project Value (US\$)³



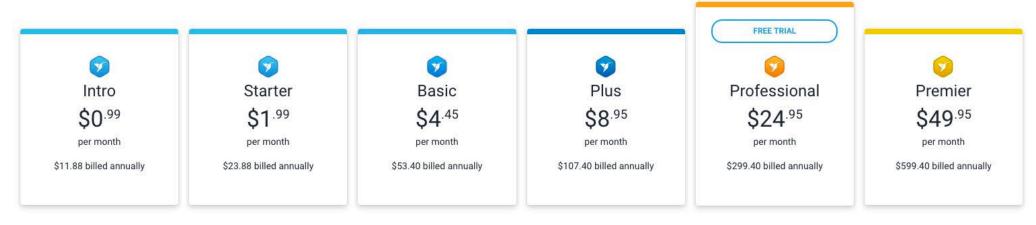
- 1. Based on the number of completed projects that were posted in 1H17.
- 2. Based on the value of project payments for projects that were posted in 1H17.
- 3. Average completed project value is now defined as average paid, completed job size, multiple awards as separate jobs. Historicals restated.



Revenue Model

Freelancer's revenue is driven by users posting jobs – as a project or a contest

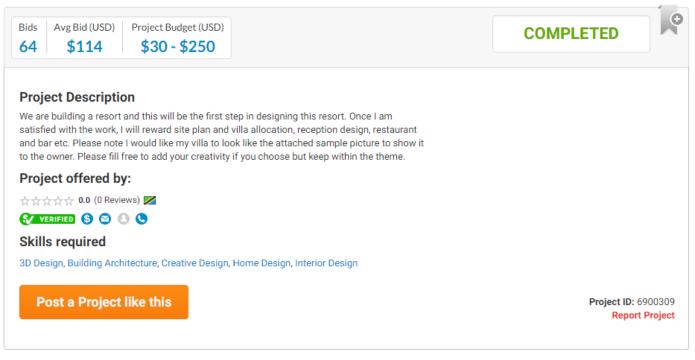
- For employers it's free to post a project, free to review bids, free to talk and review samples
 - 3% project commissions paid by employers when a project is awarded and accepted
- For freelancers it's free to view projects posted, free to bid on projects, free to talk to employers and provide samples of work
 - 10% project commissions paid by freelancers when a project is awarded and accepted
- Membership plans range from US\$0.99 to US\$49.95 a month, and provide additional features and benefits including increased bid limits, eligibility for preferred freelancer and high value project bidding.

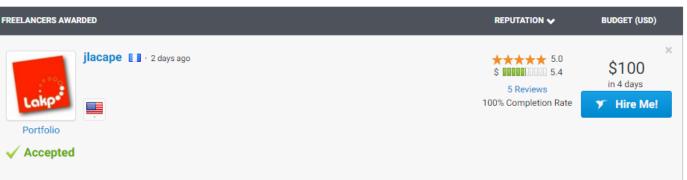


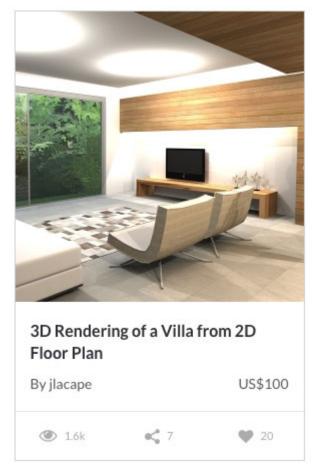
 Other value added services include project upgrades, crowdsourcing contests and upgrades, bid upgrades, transaction fees, certification fees and advertising



3D rendering of a villa from 2D floor plan for \$100









Hire Freelancers - Work - My Projects - Help -









Home > My Projects >

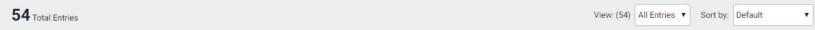
Chocolate package (front) design

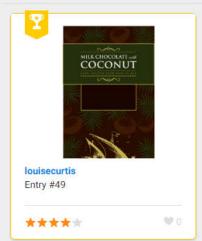
€100 EUR

CLOSED II

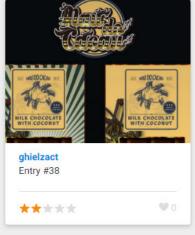
Description

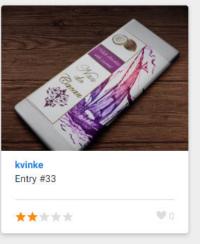
Entries

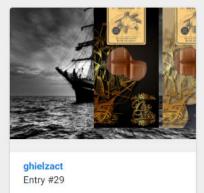




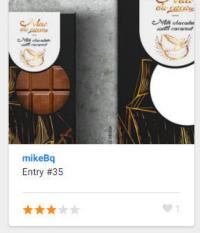








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PREMIUM OXTAILS
2 SIDES + FOUNTAIN DRINK
+ CORNBREAD
\$12.89

BEEF TIPS
2 SIDES + FOUNTAIN DRINK
+ CORNBREAD
\$11.99

TURKEY NECKS
2 SIDES + FOUNTAIN DRINK
+ CORNBREAD
\$9.19

PORK FEET
2 SIDES + FOUNTAIN DRINK
+ CORNBREAD
59.19

SMOTHERED RIBS
2 SIDES + FOUNTAIN DRINK
+ CORNBREAD
\$10.99

TURKEY WING
2 SIDES + FOUNTAIN DRINK
+ CORNBREAD
\$11.99

PORK CHOPS
2 SIDES + FOUNTAIN DRINK
+ CORNBREAD
\$9.19

MEAT LOAF SERVED TUES. & THURS

SERVED 7AM - 10:30AM

1 MEAT +2 EGGS + GRITS OR POTATOES + TOAST 2 MEAT + 2 EGGS + GRITS OR POTATOES + TOAST

SPICED BACON SLICED HAM CHICKEN PAN SAUSAGE SPEAKFAST CHOPS PORK PAN SAUSAGE PREMIUM OXTALS.

SPECIAL PLATES™



PANCAKE BREAKFAST

WINGS AND WAFFLES

Comfort Food with a Southern Mood

FARMER'S FRESH KITCHEN SERVES ONLY THE HIGHEST GUALITY MEATS FROM PREMIL

GRADE ONTAILS TO TOO SERION BEET DIPS, QUI HEATS ARE ECCORD TO NONE WITH

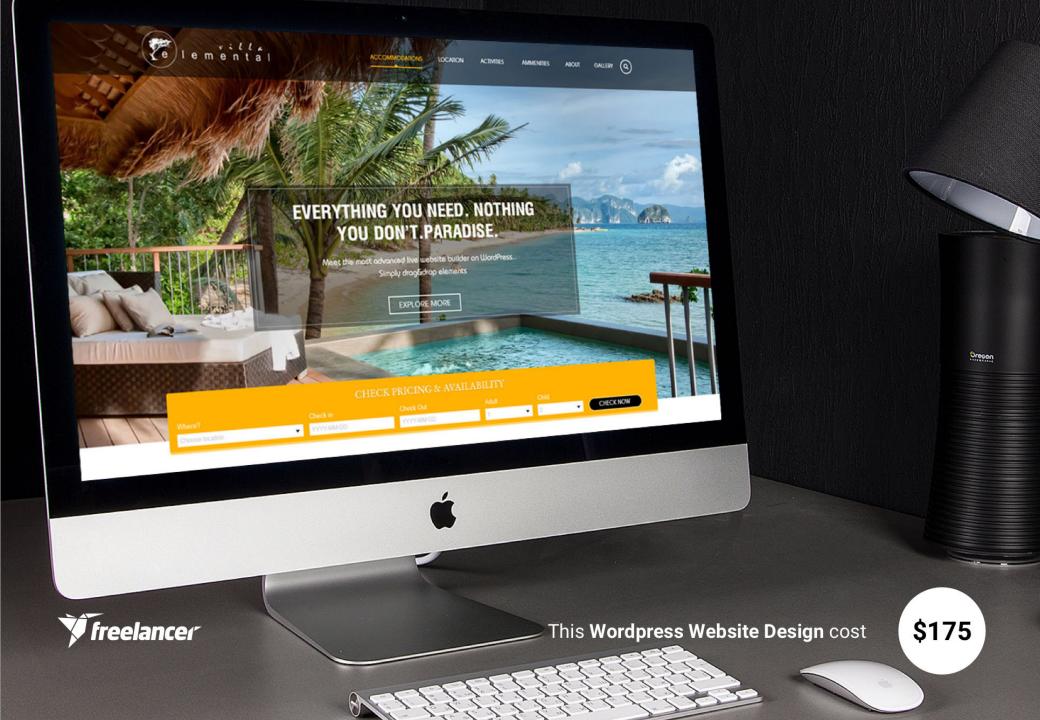
BOOK OTTEN SOUTH A EXPENSION AND A PERSILLE OF TREMES TARE, WE KNOW YOU

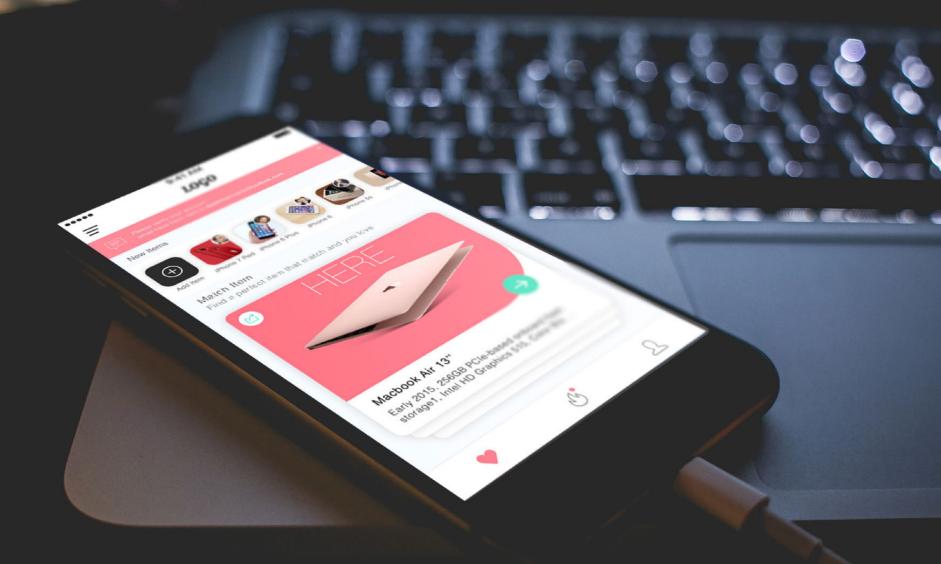


















Hire Freelancers

Work

Manage









3D Handrail for an EVA spacewalk

\$50 USD

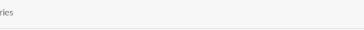
Entries

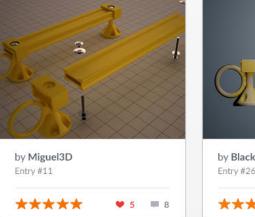
View: (121) All Entries \$

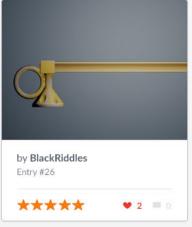
-1- 100%

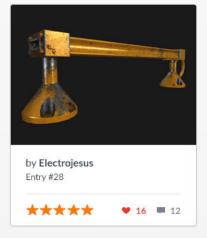
Promote My Contest

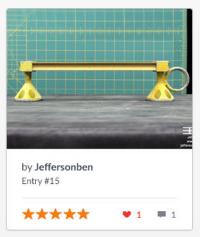
121 Total Entries

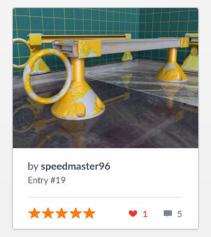




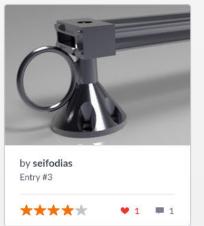


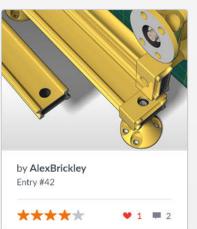
























LATEST CONTEST

We challenged our freelancers to design origami folding concepts for space radiation shielding - helping to make space travel safer

PLANNED CONTESTS

ENTRIES TO DATE

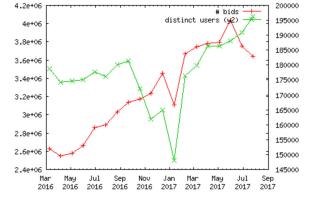
COUNTRIES

70 6,812

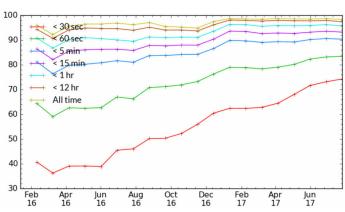
123

>82% of projects get bid within 60s

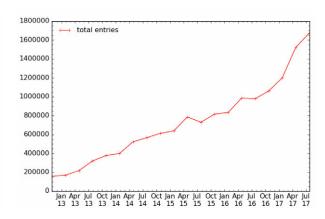
Number of bids on projects¹



Average number of bids in 1 hour



Number of entries in contests



Actual completed projects



3D Interior Design by Ehsancgfx

\$30 AUD



\$500 AUD

3D Helmet Design



3D Growler



Mobile App Mockup by kadyanasantos



Actual contest entries

by razer12



Healthy Chips Packaging by medialabcreative \$200 USD



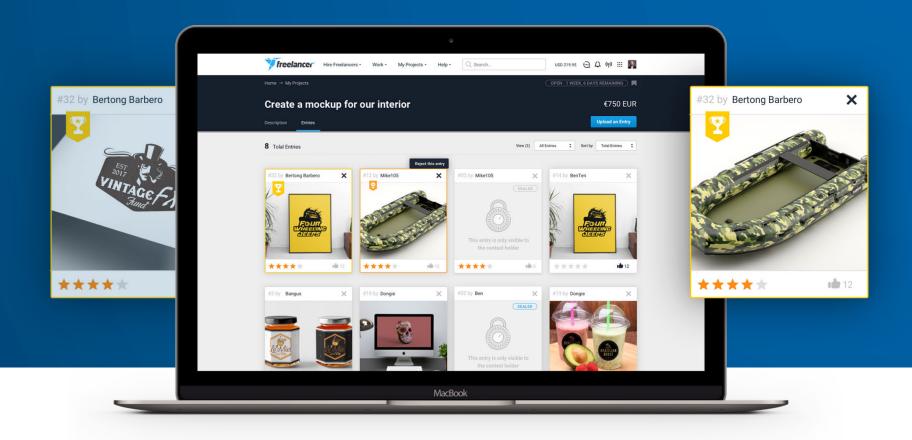
\$150 AUD



Music Album Cover \$100 AUD €30 EUR

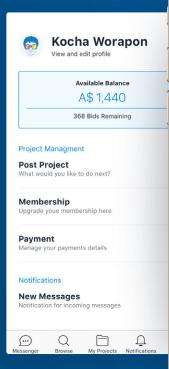
Contests



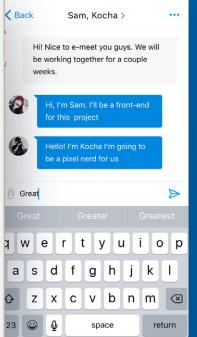


75 entries per contest on average (up 5.6%)

~1,700,000 contest entries per month from freelancers in 184 countries New 1H17 - easily buy all your favourite entries (multi-award)







Mobile

Over 1 million downloads of the Android app.

Over 79% of projects touch mobile during the project lifecycle.

Payments have now been added to the apps.



Local Jobs





60% of jobs receive a quote in less than one hour. Globally.

Average time to first bid has been reduced to 15 minutes. Globally.

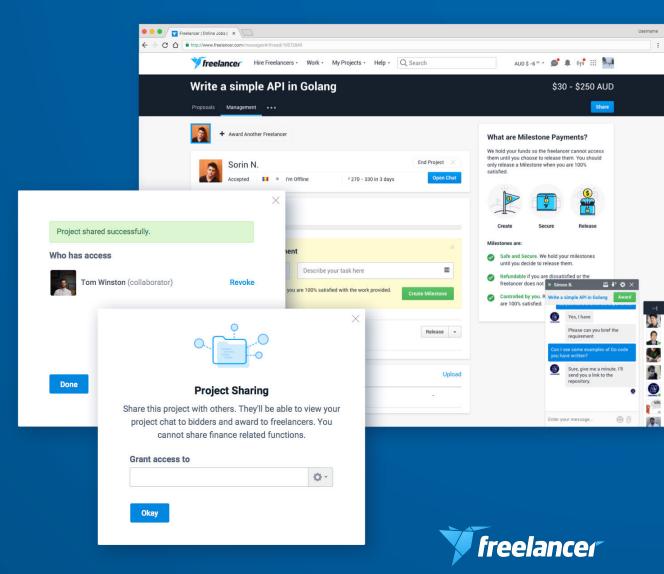
Local jobs on average receive 7 bids. Globally.

Collaboration

Project Collaboration launched - allowing employers to share their projects with collaborators.

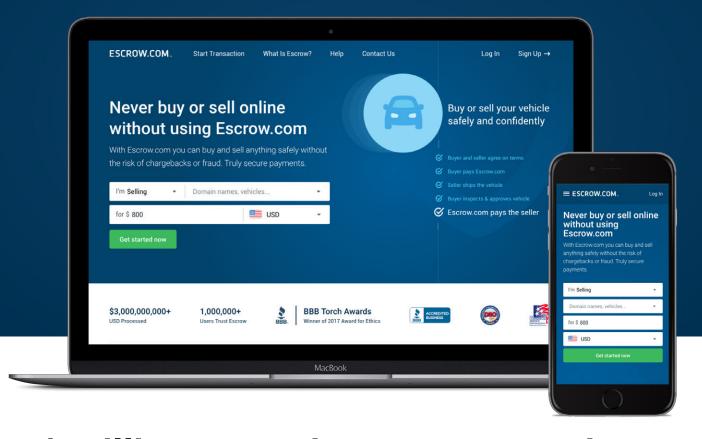
Number of users sharing projects is currently growing 150% month on month.

50% of all messages are responded to within 30 minutes, and 85% within 6 hours.









1 million users have transacted over US\$3 billion securely through Escrow.com

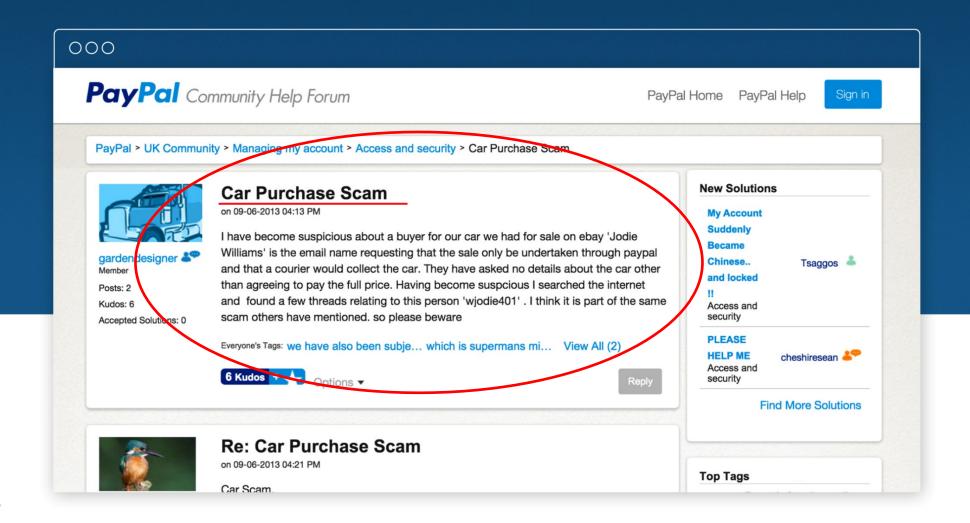
Licensed, audited & bonded = 0% chargebacks

Winner of the 2017 BBB Torch Award for Silicon Valley, San Francisco & Bay Area

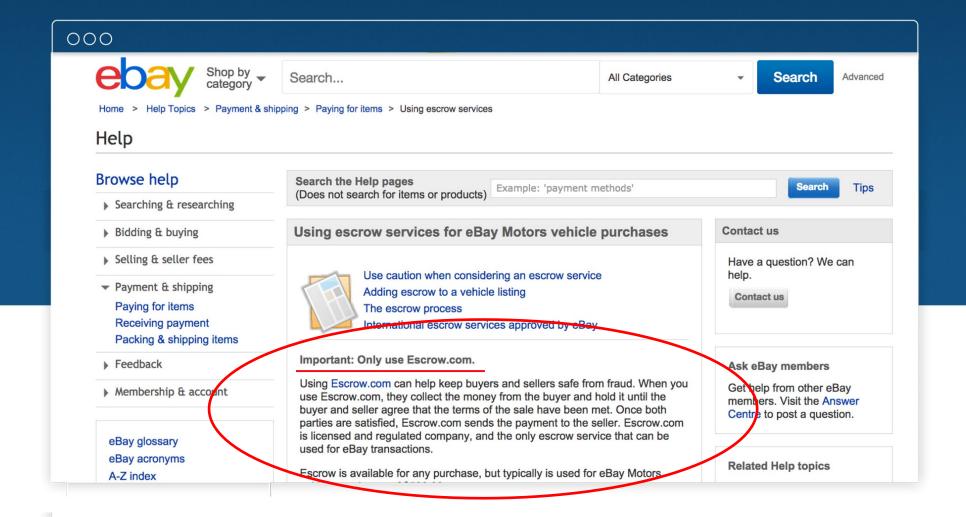


This award is presented to a business that goes above and beyond in their business dealings with customers, other businesses and the community, and we are proud that our team's hard work has been recognized.

You wouldn't sell your car with PayPal



In fact, eBay doesn't think so either: "Important: Only use Escrow.com"



Escrow.com is used to secure a wide range of transaction types











Motorcycles



Boats

Antiques





Jewellery









Contractors

Refurbished Equipment











Electronics

Websites

Heavy Equipment

RVs

IT Services

Copyrights



Legal Services



Wholesale Goods

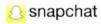


Auction Items

Where the Internet is bought and sold















Uber.com

Snapchat.com

SpaceX.com

Twitter.com

Instagram.com

Freelancer.com













Gmail.com

Foursquare.com

WeChat.com

Slack.com

Chrome.com

WarriorForum.com & Business













Wordpress.com

Medicare.com

Lotto.com

Dating.com

California.com

Outlook.com



FullTilt.com



InternetBrands.com



Centurion.com



Hulu.com



Orbitz.com



Upwork.com



Escrow.com is the most trusted and licensed online escrow provider



California

California Department of **Business Oversight**



lowa

Iowa Division of Banking



Montana

Montana Division of Banking and Financial Institutions



Oklahoma

Oklahoma Banking Department



Arizona

Arizona Banking Department



Kansas

Kansas Office of the State Bank Commissioner



New Mexico

New Mexico Financial Institutions Division



Texas

Texas Department of Banking



Georgia

Georgia Department of Banking and Finance



Mississippi

Mississippi Department of Banking and Consumer Finance



North Carolina

North Carolina Office of the Commissioner of Banks



Washington

Washington Department of Financial Institutions



Idaho

Idaho Department of Finance



Missouri

Missouri Division of Finance



Ohio

Ohio Department of Commerce Division of Financial Institutions



West Virginia

West Virginia Division of Banking

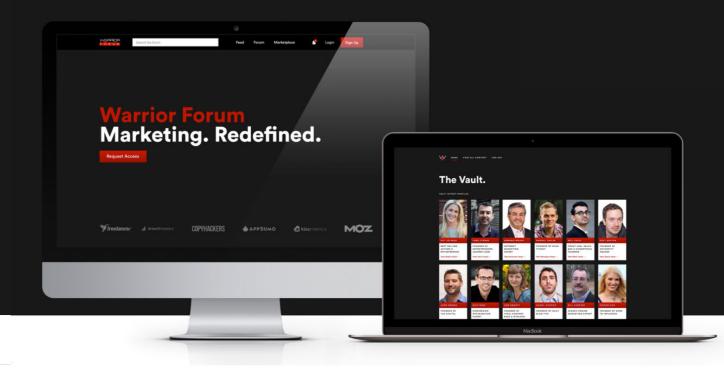


Illinois Department of Financial and **Professional Regulation**









The #1 Internet Marketing Forum Since 1997

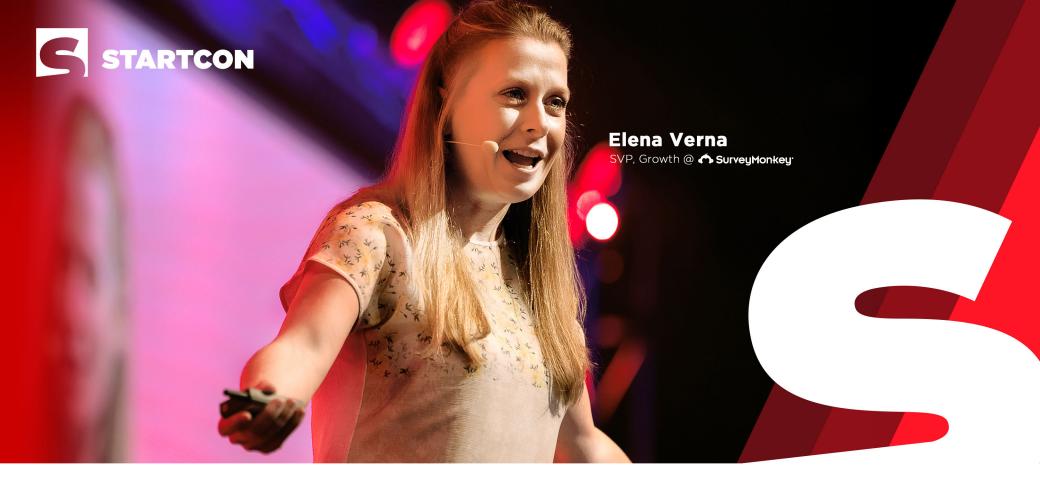
1,267,433+

10,146,899+

POSTS

988,244+

DISCUSSIONS



Australia's Largest Startup & Growth Conference

Exclusive International Speaker Lineup

4000 + PAX **60+ Keynotes & Workshops**

150+ Technology Exhibitors

Board of Directors

Technology focused entrepreneurial board with successful exits to major global corporations.







BE (Hons I) BSc (Hons I) GDipAppFin MAppFin MSEE (Stanford) GAICD SEP FIEAust

Matt Barrie is an award winning technology entrepreneur. Matt was Adjunct Associate Professor at the Department of Electrical and Information Engineering at the University of Sydney where he taught Cryptography for fifteen years and, later, Technology Venture Creation. He is the coauthor of over 20 US patent applications. Previously he founded and was CEO of Sensory Networks Inc., a vendor of high performance network security processors which sold to Intel Corporation (NASDAQ:INTC).

BSc (Hons I) PhD (Computer Science) MAICD
Darren transitioned from Executive Director and Chief
Technology Officer of Freelancer to Non-Executive
Director in late 2015. In his time as an executive he was
responsible day-to-day for strategic leadership of the
company's operating and technical direction. Darren has
experience in computer security, protocols, networking
and software. Prior to joining Freelancer, Darren was a
co-founder of Sensory Networks, where he held the roles
of Chief Technology Officer and subsequently Chief
Executive Officer. In 2013 Sensory Networks sold to Intel
Corporation (NASDAQ:INTC).

Simon is a founding investor of Freelancer. Simon has more than 17 years experience in high growth technology businesses in both Australia and the United States. His technical expertise includes proficiency in multiple software development languages, computer security and vulnerability analysis, and he is co-author and inventor of a number of technology patents. Simon founded and was CEO of PC Tools, which he grew to over \$100 million in revenue, more than 250 employees and offices in 7 countries. PC Tools was acquired by Symantec Corporation (NASDAQ:SYMC) in October 2008 in one of Australia's largest ever technology acquisitions.



Senior management team

Specialists in growth, finance, operations, infrastructure, international execution, compliance and engineering



Neil Katz Chief Financial Officer B Com (Hons) ACA EPGC (Stanford)



Christopher Koch Deputy Chief Financial Officer M.Fin (INSEAD) LLB (Hons I) B.Ec F. Fin GAICD



Peter Phillips Vice President, Engineering BSc (Hons I) PhD (Computer Science)



Amir Massoudi Director, Growth S.Eng, MSc (Computer Science)



Greg RobinsonVice President,
Compliance
ACI. SA Fin



Sarah Tang Global Operations MSc (Wien) MA BCom (Queens)



Adam Byrnes Senior Director, International BE (Electrical) (Hons I) / BSc (Adv) (Physics)



Sebastián Siseles Director, International JD (University of Buenos Aires) / MBA (University of Pittsburgh) / Marketing Diploma (FAECC, Argentina)

Neil Katz is the Chief Financial Officer at Freelancer and is responsible for the finance and administration functions of the Company. Neil has over 20 years experience in finance, accounting and general management. Neil has held CFO roles at a number of technology companies, including IPscape. Threatmetrix. Sensorv Networks and Aptrix.

Christopher Koch is Deputy Chief Financial Officer. He has \$35+ billion of transactional experience in investment and merchant banking, with a focus on technology, and is a former Director at UBS Investment Bank. Christopher completed his masters in finance at INSEAD (France and Singapore campuses), and read economics and law with first class honours at the University of Adelaide.

Peter Phillips is Vice President of Engineering at Freelancer. In this role, he is responsible for leading the global engineering teams and defining and executing the company's operating and technical direction. Peter has extensive experience in software engineering, scalable infrastructure and IT management.

Amir Massoudi is a Director of Growth at Freelancer. In this role. he oversees all revenue, product management, data science and customer operations. Amir holds a masters degree (by research) in Computer Science specialising in Machine Learning and Computer Vision from University of New South Wales

Greg Robinson is the Vice President of Compliance at Freelancer, Grea oversees the overall compliance environment within the Company. In this role, Greg is responsible for the development and maintenance of the governance and compliance risk programs to support the business. Before ioining Freelancer. Greg worked for PayPal Australia as

Head of Compliance.

Sarah Tang is in charge of operations at Freelancer, across its global footprint. She leads a diverse range of teams across operations, support, talent and human resources. Sarah is a Millennium and Cansbridge Scholar with a double degree in Strategy & Innovation Management. Her thesis explored how face-reading software can be applied to userdriven product research by training it to measure human cognition, emotions and psychology.

Adam Byrnes is responsible for expanding Freelancer across the world. particularly into markets that are dominated by nonenglish native speakers, such as Asia and Latin-America. He leads teams in public relations, content, marketing and translation, and has been responsible for launching Freelancer's websites internationally, including 53 dedicated regional sites and 34 languages.

Sebastián Siseles is responsible for creating, communicating, maintaining, and aligning the company's international expansion strategy for longterm. An Argentine entrepreneur with an MBA from the University of Pittsburgh, Sebastián has a background in law specialising in corporate finance and M&A



Awards in 2017



Official Honoree - Best Practices

20th Annual Webby Awards 2016



People's Voice Award - Best Employment Website

20th Annual Webby Awards 2016



Best Employment Website

20th Annual Webby Awards 2016



Matt Barrie, Australia's list of top innovators and thinkers

Knowledge Nation 100



E-commerce Category

54th Australian Export Awards



E-commerce Category

Premier's NSW Export Awards 2016



Top 50 Tech Pioneers

Australia and New Zealand, 2016



Grand Stevie Award

The 2016 International Business Awards



Gold Stevie for Best Interface Design

The 2016 International Business Awards



Gold Stevie for Executive of the Year - Internet/New Media

The 2016 International Business Awards



Gold Stevie for Communications, Investor Relations or PR Executive of the Year

The 2016 International Business Awards



Gold Stevie for Communications Department of the Year

The 2016 International Business Awards



Gold Stevie for Company of the Year - Business or Professional Services Large

The 2016 International Business Awards



Gold Stevie for Most Innovative Company of the Year - in Asia, Australia and New Zealand

The 2016 International Business Awards



Gold Stevie Winner - Award for Innovative Management in Technology Industries

Asia-Pacific Stevie Awards 2016



Silver Stevie for Communications or PR Campaign of the Year - Media Relations

The 2016 International Business Awards



Silver Stevie for Company of the Year - Internet/New Media

The 2016 International Business Awards



Silver Stevie for Executive of the Year - Advertising, Marketing, Public Relations, Business Services & Diversified Services

The 2016 International Business Awards



Silver Stevie for Utilities & Services

The 2016 International Business Awards



Silver Stevie Winner - Award for Excellence in Innovation in Technology Industries

Asia-Pacific Stevie Awards 2016



Silver Stevie Winner - Award for Innovation in Business Information or Application Websites

Asia-Pacific Stevie Awards 2016



Bronze Stevie for Advertising, Marketing, Public Relations & Business Services

The 2016 International Business Awards



Bronze Stevie for Communications or PR Campaign of the Year - Public Affairs

The 2016 International Business Awards



Bronze Stevie Winner - Award for Innovation in Business Utility Apps

Asia-Pacific Stevie Awards 2016



Unique investment thematics

Freelancer Limited (ASX:FLN) is a unique exposure to:

- Massive market: \$5 trillion TAM
- The on-demand and crowdsourced economy
- Increasing internet penetration of emerging markets
- Rising sophistication in emerging markets labour
- Software & mobile eating the world
- Structural imbalances in global labour markets
- Thrives in economic crises
- Incredibly deflationary
- Fintech & transition of global commerce to online (Escrow.com)
- Global Income (>95% of revenue is outside Australia: USD, GBP, EUR, CAD, etc.)





Freelancer Limited

INDUSTRY DRIVERS

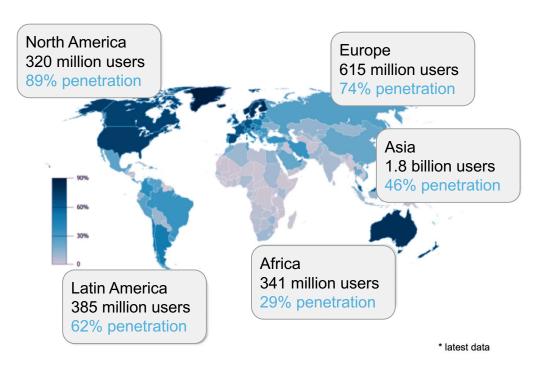
The other 50% of the world's population are about to join the Internet.



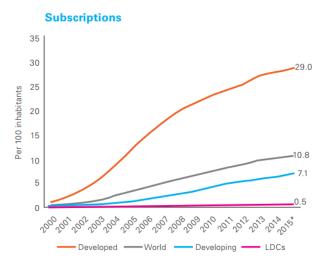
It's 2017

The other four billion are connecting to the Internet at a tremendous pace

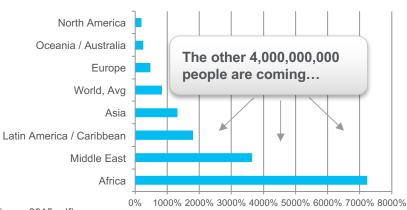
World population¹: **7,340,159,492** Number on the Internet: **3,675,824,813** (50.1%)



Internet Users by Development Level 2005-2015E²



Worldwide Internet Growth 2000-151



- 1. Source: Internet World Stats (to 30 June 2016)
- 2. International Telecommunications Union (https://www.itu.int/en/ITU-D/Statistics/Documents/facts/ICTFactsFigures2015.pdf)



Developing world self-educating to raise socio-economic status

The wealth of human knowledge is available online

• Five billion people live on \$10 a day or less



- The first thing they are looking to do online is raise their socio-economic status
- But it's never been easier to learn a trade
 - The wealth of human knowledge is available online
 - A revolution is also occurring in online education: Coursera, Udacity, Khan Academy, edX

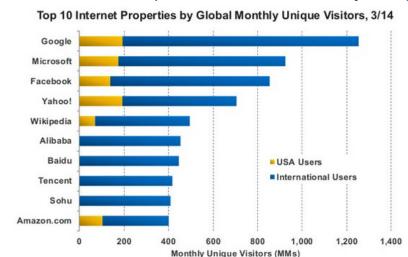






- The other 4 billion are rapidly self educating
- \$10 per day to \$10 an hour+
- Source: comScore Global, 8/11.
- 2. Source: International Telecommunications Union, ICT Facts and Figures 2013; CNNIC, 31 December 2012.

86% of users of top 10 US sites are already foreign¹



Twice as many Chinese on the Internet as Americans²

Rank	Country	2008-2012 Internet User Adds (MMs)	2012 Internet Users (MMs)	Y/Y Growth	Population Penetration
1	China	264	564	10%	42%
2	India	88	137	26	11
3	Indonesia	39	55	58	23
4	Iran	35	42	205	55
5	Russia	33	70	6	49
6	Nigeria	31	48	15	30
7	Philippines	28	34	32	35
8	Brazil	27	88	6	45
9	Mexico	19	42	9	37
10	USA	18	244	3	78
11	Argentina	17	28	57	68
12	Egypt	17	30	11	38
13	Colombia	14	25	39	54
14	Turkey	13	35	17	47
15	Vietnam	12	31	7	35
	Top 15	654	1,473	15%	34%
	World	902	2,406	8%	34%





130,0





Freelancer > Freelancers in India > CAD/CAM Designers > ZzeeDsMech













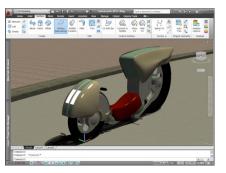




Software is eating the world

"We are in the middle of a dramatic and broad technological and economic shift in which software companies are poised to take over large swathes of the economy" 1

- Every industry is being disrupted rapidly, and becoming dominated by software companies
- White collar job functions are all headed to software, and moving into the cloud









Advertising





Physical

Software

Telecommunications



Physical



Software



^{1.} Marc Andreessen, Wall Street Journal, Why Software is Eating the World, 20 August 2011.

The world is repeating itself 20 years later





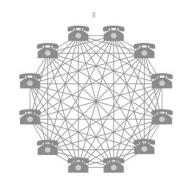








PRODUCTS



SERVICES





Freelancer Limited

HOW BIG IS THE MARKET?

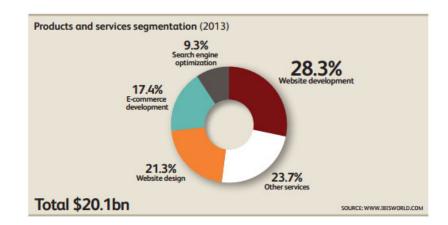
"160 million jobs, or about 11% of the projected 1.46 billion services jobs worldwide, could in theory be carried out remotely, barring any constraints in supply" *

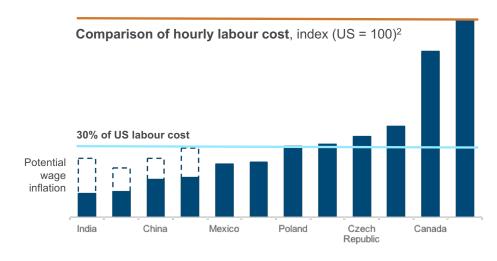


Estimated demand for Web Design services (mid-high OECD)

Freelancer's global web design revenue opportunity estimated as \$2.7 billion per annum (\$10.5b GPV)

- Freelancer's estimated global web design revenue opportunity at c.\$2.7 billion (\$10.5b GPV).
- This is as a replacement of existing business only- there is also potential upside from opening up of new demand from lower cost labour services
 - e.g. for the first time, a café can get a website for c.\$100
- Indicative calculation:
 - web design in the US alone is US\$20 billion + industry¹
 - wages constitute US\$12 billion of this
 - more than 50% of software engineering jobs can be outsourced at 30% of US wages²
 - US\$1.74 billion in wages outsourced @ 26% take rate
 c.A\$620 million revenue opportunity for Freelancer in the
 US (Total Available Market)⁴
 - there are 28 million small businesses in the US, but at least 96 million more in other mid-high income OECD countries³
 - from this we estimate the global opportunity is (96+28)/28 = c.4.4x larger than the US market







^{1.} IBISWorld, "Web Design Services in the US" (August, 2013).

^{2.} McKinsey Global Institute, "The Emerging Global Labor Market: Part III: How Supply and Demand for Offshore Talent Meet" (June, 2005).

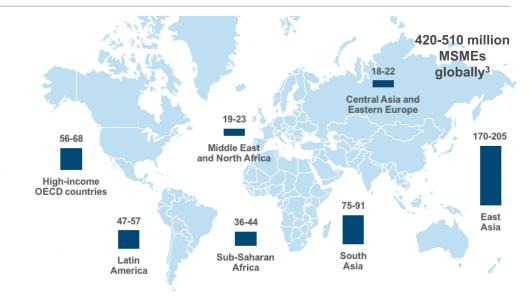
^{3.} Based on 28m SMEs in the US, 96m MSMEs outside the US in mid-high income OECD countries.

^{4.} Based on AUD/USD exchange rate of 0.73.

Estimated demand from mid-high income OECD SMEs

Global small business revenue opportunity estimated as \$38 billion per annum (602 million projects, \$135 billion GPV)

- There are about 28 million small businesses in the US
 - 22 million of these are informal non-employers (yet generate >\$1 trillion per annum in revenue)¹
- US job posters who posted more than one project posted on average 4.97 projects in 2016²
- Average project size in FY16 was US\$167, generating revenue of \$47 to Freelancer (28.3% monetisation rate)²
 - Implies A\$8.6 billion TAM (A\$30.4 billion GPV, 140 million projects) from US SMEs
- But there are 420 510 million micro, small and medium enterprises (MSMEs) globally³



- 96 million are formal employer MSMEs outside the US in mid-high income nations⁴
 - Additional A\$29 billion TAM (A\$104 billion GPV, 480 million projects)
- Estimated global TAM from MSME market of c.\$38 billion (A\$135 billion GPV, 620 million projects)
- This excludes another 100m+ informal (unregistered) MSMEs in high income nations globally including non-employer firms, sole proprietors and partnerships which could add materially to Freelancer's revenue opportunities



US Government, Small Business Administration Office of Advocacy.

Based on Freelancer internal statistics. Average paid value of completed project was US\$167 in FY16. Monetisation rate = \$45.2m / 160m = 28.25%

^{2.} based of interelation interinal statistics. Average paid varied of continue project was 0.5 for interelation interinal statistics. Average paid varied of continue project was 0.5 for interelation interest and interest a second of continue paid in the developing world. (October, 2010).

McKinsey Global Institute, "Two trillion and counting: Assessing the credit gap for micro, small, and medium-size enterprises in the developing world." (October, 2010).

World Bank Statistics, International Finance Corporation. Excludes informal MSMEs including non-employer firms, sole proprietors and unincorporated partnerships.

Estimated demand from Consumers

Engaged active users on major product marketplaces are low hanging fruit for online services. Major product marketplaces as a proxy of consumer demand indicates TAM of A\$50 billion (835 million projects, \$180 billion GPV)

GPV of **Taking** A\$180 billion 300 million active 167 million active 167m 5 projects / user **Global Total** consumers on average consumer buyers as US\$167 / project Available Market (TAM) across eBay, Amazon buyers on eBay consumer 28% take rate A\$50 billion and Alibaba (sellers are SMEs) proxy (835m projects)

	ebY	amazon.com	Alibaba.com	freelancer
2016 Revenue	US\$9 billion ¹	US\$136 billion ¹	US\$155 billion ³	A\$52.7 million
2016 GMV/GPV	US\$84 billion	US\$300+ billion ²	US\$500+ billion4	A\$160.3 million
2016 Users	167 million active buyers	300+ million active buyers	434 million active buyers	23 million total registered users
Geography	Global	Global	Predominantly China	Global

Source: Company reports, Bloomberg, Statistica, Nasdaq.



¹ Actual year end 31 December 2016

² Based on analyst estimates

³ Bloomberg FY17E (March year end) estimate

⁴ Trailing 12 months as at 30 June 2016, company disclosure

Estimated supply of professional labour in the developing world

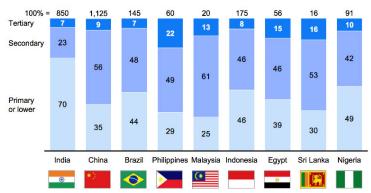
370 million people, or 10% of the 3.7 billion working age population in the developing world have a tertiary qualification

• 2010 global working age population: 3.7 billion, labour force: 2.9 billion¹

Cluster								
	Young Developing	Young Middle-Income	India	China	Young Advanced	Russia & CEE	Southern Europe	Aging Advanced
Workers Million	322	640	469	783	290	141	60	145
GDP per capita	<3,000²	3,000-20,0003	3,000	7,000	25,000–50,0004	10,000-20,0005	20,000–30,000	30,000–45,000

- 2030 predicted global labour force: 3.5 billion¹
- Of the 3.7 billion working age in the developing world in 2010:
 - 1.7 billion (46%) have a secondary education
 - 370 million (10%) have a tertiary education
- There are 220 million people with a tertiary degree between India, China, Brazil, Philippines, Malaysia, Indonesia, Egypt, Sri Lanka and Nigeria
- In the Philippines, tertiary education rose from 9% to 22% (13m) 1980-2010
 - Brazil, China, India @ 7 to 9%, yet produce c.5m STEM grads per annum³
- c.5 billion people to join the Internet over next decade that earn <\$10/day
- They have very little assets however are educated and can sell their services
- Freelancer.com is the first stop on the Internet for these people to raise their wages from \$10/day to \$10/hour +





NOTE: Numbers may not sum due to rounding.

SOURCE: United Nations Population Division (2010 revision); IIASA; ILO; local statistics for India and China; McKinsey Global Institute analysis



^{1.} McKinsey Global Institute: The World at Work: Jobs, Pay and Skills for 3.5 Billion People (June 2012)

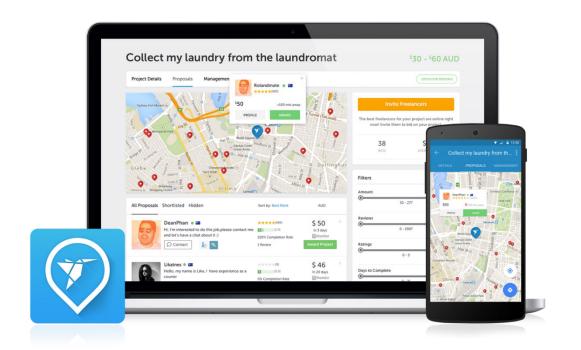
^{2.} McKinsey Global Institute, The Emerging Global Labor Market 2005, Part I: The Demand for Offshore Talent in Services

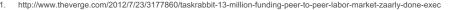
^{3.} Accenture Institute for High Performance: Where will all the STEM talent come from? (May 2012)

Estimated demand from Local Jobs in the US

Freelancer's expansion into 100 categories of Local Jobs expands the total addressable market by up to \$800 billion

- Online services is already a huge market, with enormous future potential
 - McKinsey Global Institute has estimated that "160 million jobs, or about 11% of the projected 1.46 billion services jobs worldwide, could in theory be carried out remotely, barring any constraints in supply"
- In the US alone, the temporary labour market is estimated to be in the order of \$100 billion¹
 - MBO Partners² also found that in 2013 in the US there were 17.7 million independent workers
 - these generated \$1.2 trillion in total income per annum
 - Angie's List estimates the home services industry, which includes electricians, plumbers, dog walkers and other manual labour, alone is worth \$400 billion per annum
 - others put it at \$800 billion per annum^{4,5}





^{2.} http://info.mbopartners.com/rs/mbo/images/2013-MBO Partners State of Independence Report.pdf



^{3.} http://www.fool.com/investing/general/2015/04/03/does-a-market-exist-for-amazoncom-incs-home-servic.asp

http://www.nytimes.com/2015/04/13/technology/amazon-google-and-more-are-drawn-to-home-services-market.html? r=0

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