

Delivering a  
Cloud first,  
mobile first world

# 2017 Full Year Results

ending 30 Sept 2017

Adrian Di Marco  
Executive Chairman

Edward Chung  
Chief Executive Officer

Tony Ristevski  
Chief Financial Officer

**technologyone**  
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21 November 2017

*Commercial in confidence*

FINAL

## Disclosure Statement

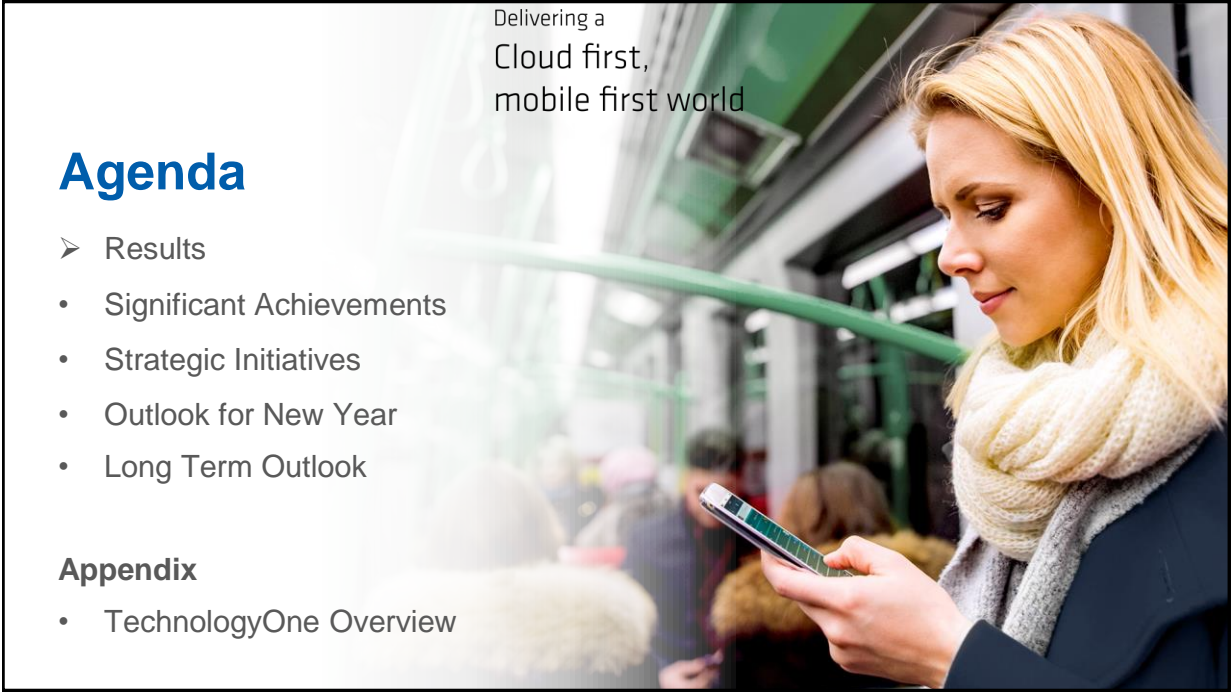
### Technology One Ltd Full Year Presentation – 21 November 2017

Technology One Ltd (ASX: TNE) today conducted a series of presentations relating to its 2017 Full Year results.

These slides have been lodged with the ASX and are also available on the company's web site: [www.TechnologyOneCorp.com](http://www.TechnologyOneCorp.com).

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## Agenda

- Results
  - Significant Achievements
  - Strategic Initiatives
  - Outlook for New Year
  - Long Term Outlook

## Appendix

- TechnologyOne Overview



## 8 consecutive years of:

Record revenues  
Record licences  
Record profit

**Our cloud first, mobile first strategy is  
driving our strong results**

Annual cloud  
subscription  
revenue up 84%

Our cloud business continues  
to grow strongly.

UP **10%**  
Revenue  
273m

UP **9%**  
NPBT  
58m

UP **22%**  
Underlying  
profit  
65m

UP **8%**  
Dividends  
10.2 cps

**18 YEARS** of consecutive  
record revenues

Profitable since  
**1992**

UP **84%**  
Annual Cloud  
Subscription  
18.6m

UP **10%**  
Licence fees  
62m

UP **11%**  
Annual Licence fees  
120m

Total  
Consulting  
**Inline**  
71m

UP **13%**  
Cash & Cash  
Equivalents  
93m

UP **6%**  
Operating  
Cash flow  
46m

**21%**  
PBT margin

**59%**  
Return on Equity  
(adjusted)



## Underlying Profit Growth of 22+<sup>5</sup>

Our underlying business has continued to grow very strongly

FY17	Company	Evolve	BCC	Company Ex. Evolve & BCC
Revenue	\$273.2m	<sup>1</sup> \$1.2m	<sup>3</sup> \$3.6m	\$278.0m
Expense	\$215.2m	<sup>2</sup> (\$1.8m)	<sup>4</sup> (\$0.7m)	\$212.7m
Profit	\$58.0m	\$3.0m	\$4.3m	\$65.3m
Margin	21%			23%

FY16	Company	Evolve	BCC	Company Ex. Evolve & BCC
Revenue	\$249.0m	-	-	\$249.0m
Expense	\$195.8m	-	-	\$195.8m
Profit	\$53.2m	-	-	\$53.2m
Margin	21%			21%

Variance Profit \$	\$4.8m			\$12.1m
Variance Profit%	9%			22%

Profit excluding Evolve & BCC was \$65.3m, up 22% (\$12.1m)

Evolve is our very successful user conference held every 3 years

Evolve items below are over & above what we would normally expect

<sup>1</sup>Evolve revenue: \$1.2m lost revenue because consultants attended Evolve

<sup>2</sup>Evolve expenses \$1.8m: \$1.4m marketing costs, \$400K consulting staff travel to Evolve

<sup>3</sup>BCC revenue \$3.6m: \$2m lost consulting revenue, \$1.2m ASM, \$400k Cloud Services

<sup>4</sup>BCC expenses: \$700k legal fees not recovered

<sup>5</sup> This is non IFRS and unaudited.

**We do not expect further impact on our earnings in 2018**

- ✓ BCC contract
- ✓ Evolve conference

**With these headwinds removed (\$7.3m), this sets us up well for the 2018 financial year.**



# Total Dividend Up 8%

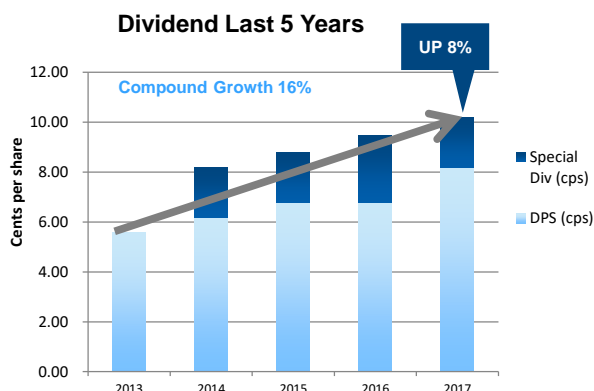
## Dividends for the 2017 year:

Half 1	2.60 cps up 10%	(75% franked <sup>1</sup> )
Half 2	5.60 cps up 10%	(75% franked <sup>1</sup> )
<b>Total</b>	<b>8.20 cps up 10%</b>	
Special	2.00 cps	(declared, 75% franked <sup>1</sup> )
<b>Total</b>	<b>10.20 cps up 8%</b>	

Dividend payout ratio is 72%

### Notes

- <sup>1</sup>We have paid less tax due to the R&D Tax Concession and the TechnologyOne Share Trust. We expect 2019 dividend to be fully franked again.
- We have continuously paid a dividend for 20 years - since 1996 (through Dot-Com and GFC)
- The Board considers the payment of a Special Dividend at the end of each year taking into consideration franking credits and other factors
- The Board continues to consider other Capital Management initiatives including acquisitions
- There was no Special Dividend in 2013 because of a lack of franking credits



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## Results Summary

	FY17	FY16	Variance %
<b>Revenue</b>	<b>\$273.2m</b>	<b>\$249.0m</b>	<b>10%</b>
Initial Licence Fees	\$61.7m	\$56.2m	10%
Total Consulting <sup>1</sup>	\$71.3m	\$71.1m	0%
<b>Total Annual Subscription Revenue</b>	<b>\$138.5m</b>	<b>\$118.6m</b>	<b>17%</b>
Annual Licence Fees	\$119.9m	\$108.5m	11%
Annual Cloud Subscription Fee	\$18.6m	\$10.1m	84%
<b>Expenses</b>	<b>\$215.2m</b>	<b>\$195.8m</b>	<b>10%</b>
R&D Expenses <sup>2</sup>	\$49.9m	\$46.0m	8%
Expenses excl R&D	\$165.4m	\$149.8m	10%
<b>Profit</b>			
Profit Before Tax	\$58.0m	\$53.2m	9%
Profit After Tax	\$44.5m	\$41.3m	8%
<b>Other</b>			
Operating Cash Flow	\$46.4m	\$43.7m	6%
Cash and Cash Equivalents	\$93.4m	\$82.6m	13%
Profit Before Tax Margin	21%	21%	
Dividend	10.20	9.45	8%

Target Total Annual Subscription Revenue by 2022 is \$345+m driven by growth of Annual Cloud Subscription Fee reaching \$143+m

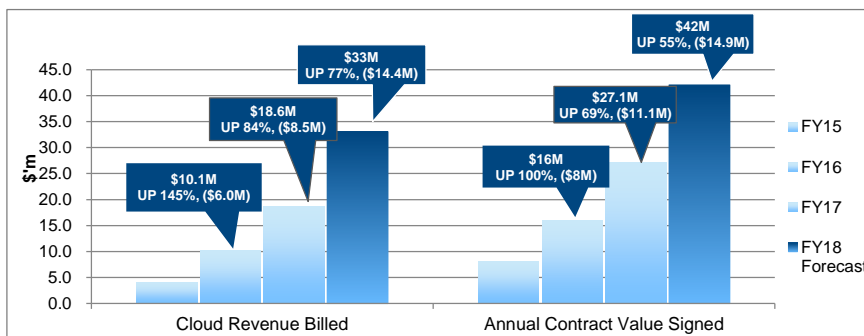
**Underlying Profit Growth of 22+%**

<sup>1</sup>Total Consulting includes Plus <sup>2</sup>18% of revenue v 18% last year

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## TechnologyOne Cloud Growing Strongly

Profit of \$2.5m vs a loss \$2.2m in 2016  
Annual Contract Value of \$27.1m, up 69%  
Added 112 new cloud customers



Target ACV of \$42+m in 2018

Target ACV of \$143+m in 2022

- As previously stated focus has moved from ACV growth to Profit growth
- Added 112 new cloud customers: 270 vs 158 at 30 Sept 2016
- New Customer this year: 112 includes the Department of Industry, Flinders University, Cumberland Council & Moreton Bay District Council
- Our mass production architecture is now in operation
- Full year profit of \$2.5m (vs a loss \$2.2m in 2016)
- First enterprise vendor to be audited and recommended for certification to the Federal Government IRAP security standard
- Platform to generate significant more profits in the coming years

<sup>1</sup>Incremental revenue to run our software in our cloud.  
Does not include associated licence Fees

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## New Cloud Customers for 2017 (112)

Adur & Worthing Borough Councils  
Arvida Limited  
Aust Competition & Consumer Comm'n  
AUSTRAC  
Australian Institute of Family Studies  
Australian Institute of Marine Science  
Australian Longline Pty Ltd  
Australian Naval Infrastructure Pty Ltd  
Australian Rail Track Corporation  
Best Friends Support Services Pty Ltd  
Bethesda Hospital Inc  
Capital Insurance Group  
Carnegie College  
CEnet - Archdiocese of Hobart  
CEnet - Diocese of Bathurst  
CEnet - Diocese of Townsville  
CEnet - Diocese of Wollongong  
CEnet - Sydney Catholic Schools Archdiocese of Sydney  
Central Hawkes Bay District Council  
Central Highlands RC  
Charters Towers Regional Council  
City of Albany  
City of Canning  
City of Cockburn  
City of Kwinana (DMS)  
City of Swan  
Clontarf Foundation  
Cumberland Council

Department for Child Protection and Family Support  
Department of Industry, Innovation and Science  
Dept of Indigenous Affairs  
Flinders University  
Flourish Australia  
Forico Pty Limited  
Gladstone Area Water Board  
Great Lakes Council  
Hawkes Bay District Health Board  
Hawkes Bay Regional Council  
Hilltops Council  
Hornsby Shire Council  
Horsham District Council  
Illawarra Credit Union  
Inner West Council  
Irrigo Centre Limited  
J.J. Richards & Sons  
Land Information New Zealand  
Live Borders Limited  
Local Govt Assoc QLD  
Manawatu District Council  
Maroondah City Council  
MDA Ltd  
Mercy Community Services SEQ Limited  
Mid Sussex District Council  
Moir Shire Council  
Moreton Bay Regional Council \*\*  
Mutual Marketplace Pty Ltd

National Film and Sound Archive  
Neami Limited  
North Central Catchment Management Authority  
North Eastern Community Hospital Incorporated  
NZX Limited  
Office of National Assessments  
Otorohanga District Council  
Outsource Australia  
Porirua City Council  
PrixCar  
Qld Airports Ltd  
ReNu Energy Limited  
Royal Automobile Club of Tasmania Ltd  
Royal Flying Doctors Service (WA)  
Ruapehu District Council  
Shire of Augusta Margaret River  
Shire of Coolgardie  
Shire of Murray  
Shoalhaven City Council  
SmashCare Australia Pty Ltd  
South Burnett Regional Council  
South Waikato District Council  
Southern Cross Hospitals  
St Andrew's Toowoomba Hospital  
St Vincent de Paul Society (Canberra/Goulburn) Incorporated  
State Services Commission  
Statistics New Zealand  
Stratford District Council

Strathbogie Shire Council  
SYC Ltd  
Sydney Motorway Corporation Pty Limited  
TAFE Queensland  
Tamaki Redevelopment Company Limited  
Taranaki District Council  
Tasmanian Irrigation Pty Ltd  
Tasracing Pty Ltd  
Thames Coromandel District Council  
The Roman Catholic Archbishop of Perth Corporation Sole  
Ticketek Pty Ltd  
Tilt Renewables Limited  
Town of Bassendean  
Unifywater  
University of Hertfordshire  
University of Sussex  
University of Worcester  
Urban Maintenance Systems  
Victoria University of Technology  
Victorian Institute of Teaching  
Waikato District Council  
Waikato Portal Group  
Waipa District Council  
Wairoa District Council  
Waimo District Council  
Whanganui District Council  
Wise Management Services Limited  
WorkSafe New Zealand

\*\* Existing Subscription

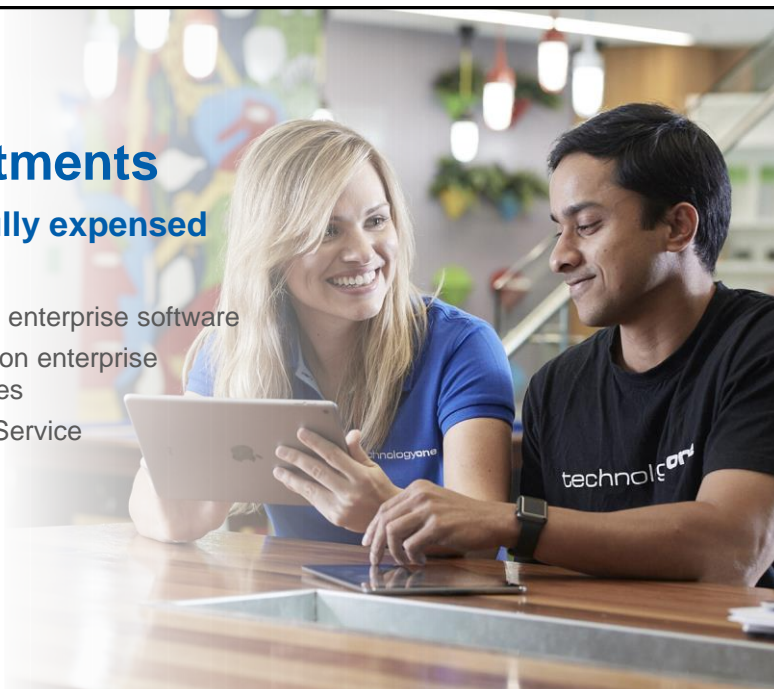
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## Significant investments

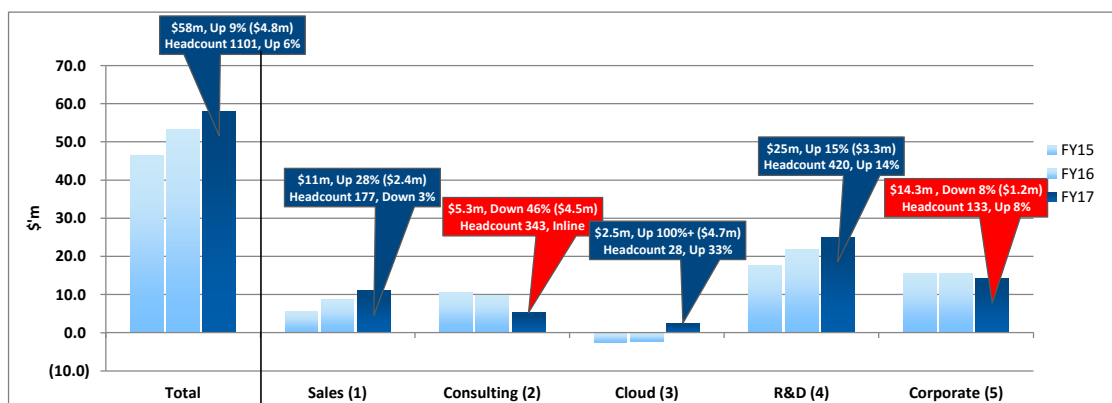
### R&D<sup>1</sup> of \$49.9m, up 8% fully expensed

- Ci - our existing very successful enterprise software
- Ci Anywhere - our new generation enterprise software for smart mobile devices
- TechnologyOne Software as a Service

<sup>1</sup>R&D was \$46.0 in 2016



## Profit By Segment Analysis



### Net Profit Before Tax \$58.0m, up 9% (\$4.8m)

Notes are as follows:

- (1) Sales: Licence Fees up \$5.5m (10%)
- (2) Consulting: Profit down \$4.5m: BCC (\$2m), Evolve (\$1.6m). Significant upside in the coming years. Refer Slide: Consulting Services
- (3) Cloud: strong profit contribution growth to continue as business reaches scale
- (4) R&D: Profit up due to Licence fees and controlled expenses
- (5) Corporate – BCC Legal expense \$700K

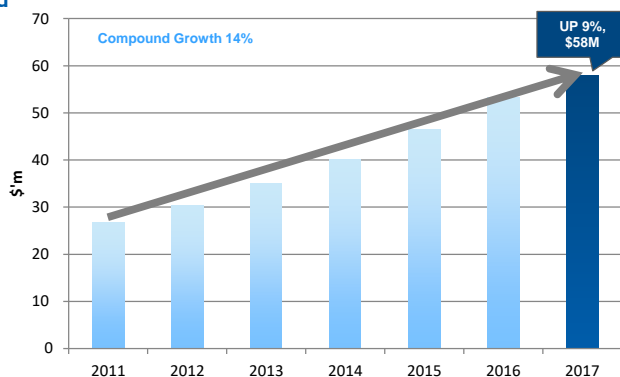
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## Net Profit Before Tax up 9%

Profit growth to move back to historical trends in the near future with the head winds removed

We have seen continuing good growth in profit. NPBT up 9%, is less than the historical average over the last 7 years of 14%. Profit growth to move back to historical average.

This is discussed later in section Guidance above.

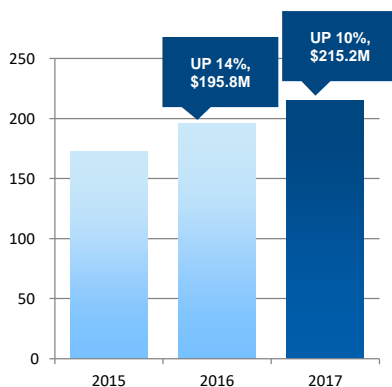


**Underlying profit excluding significant events would have been up 22+%**

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## Total Expenses Up 10% (\$215.2m) versus Revenue up 10%

Total Expenses

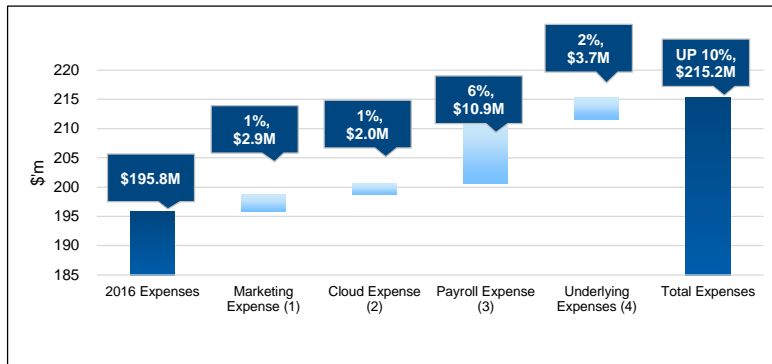


Disciplined control of expenses

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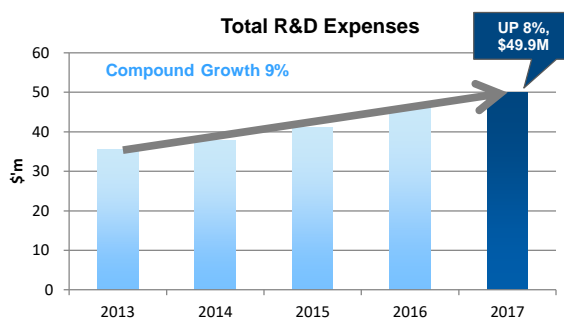
## Total Expenses Up 10% (\$19.5m)



- (1) Marketing: additional \$2.9m in costs for the full year mainly due to Evolve (\$1.4m), Showcases (\$1m)  
 (2) Cloud costs up \$2.0m – as a result of increased Annual Cloud Subscription Fees, up 84%  
 (3) Staff cost increase contributed 56% of cost increase – this is to support stronger than expected growth across the business (ie cloud) and focus on fast tracking Ci Anywhere development in 2017  
 (4) In line with CPI

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## Total R&D<sup>1</sup> Expenses up 8% fully expensed



<sup>1</sup>R&D fully expensed in the year it is incurred; and includes any R&D subsidies

<sup>2</sup>CAG – Compound Annual Growth

### R&D remains high at 18% of Revenue compared to industry standard of 10+%

- Ci - existing very successful enterprise software suite
- Ci Anywhere - our new generation product for smart mobile devices
- TechnologyOne Cloud
- Our R&D plan which commits the company to restrict R&D growth to CAG<sup>2</sup> of 8% (compared to CAG of 16% historically). This represents a saving of \$75m over a 5 year period. Refer slide: R&D Growth from 2016 to 2021.

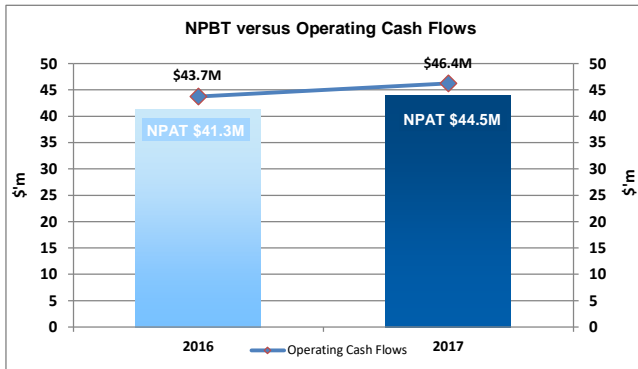
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# Cash Flow

## Operating Cash Flow strong at \$46.4m

- Exceeds Net Profit After Tax of \$44.5m (exceeds our ratio 1:1)
- Up \$2.7m, 6% from September 2016
- Significant improvement from half year, which was \$2.6m

Increased our Cash & Cash Equivalents by \$10.8m over the year



	Sep-17 \$'000	Sep-16 \$'000	Var	%
EBIT	58,019	53,240	4,779	9%
Depreciation & Amortisation	4,237	3,924	313	8%
Change in working Capital				
(Increase) / Decrease in Debtors <sup>1</sup>	(10,222)	(3,913)	(6,309)	(161%)
(Increase) / Decrease in Prepayments	(2,470)	(3,996)	1,526	38%
Increase / (Decrease) in Creditors	5,950	1,560	4,390	281%
Increase / (Decrease) in Staff Entitlements	(319)	1,139	(1,458)	(128%)
Net Interest (Paid) / Received	680	934	(254)	(27%)
Income Taxes paid	(10,507)	(10,711)	204	2%
Other	1,075	1,563	(488)	(31%)
<b>Operating Cash Flow</b>	<b>46,442</b>	<b>43,741</b>	<b>2,701</b>	<b>6%</b>
Capital Expenditure	(6,109)	(4,889)	(1,220)	(25%)
Payment for purchase of business <sup>2</sup>	(1,322)	(3,017)	1,695	56%
Proceeds from Sale of PP&E and Investments	3	13	(10)	(79%)
<b>Free Cash Flow</b>	<b>39,015</b>	<b>35,847</b>	<b>3,168</b>	<b>9%</b>
Dividends Paid	(30,370)	(27,958)	(2,412)	(9%)
Repayment of finance lease	(18)	(2,363)	2,345	99%
Proceeds from Shares issued	2,169	1,525	644	42%
<b>Increase / (Decrease) in Cash &amp; Cash equivalents</b>	<b>10,795</b>	<b>7,052</b>	<b>3,743</b>	<b>53%</b>

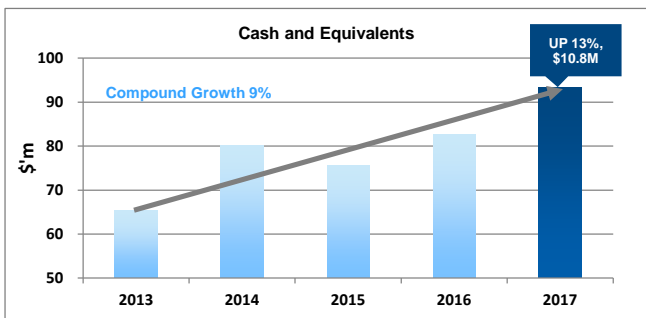
<sup>1</sup> Late September billing

<sup>2</sup> Acquisitions - final guaranteed second tranche payments.

# Balance Sheet

## Cash & Equivalents \$93.4m up \$10.8m (\$82.6m pcg)

- Net Cash:** 29.6c/s (vs. 26.5c/s)
- Debt/Equity:** 0.01% (vs. 0.02%)
- Net Assets:** \$157.5m (vs. \$138.5m, up \$19m)
- Interest Cover:** 1192 times



<sup>1</sup> Significant billings in September

<sup>2</sup> To be billed in the next 12 months – work in progress, retentions, and contracted licences to be billed

<sup>3</sup> To Be Billed more than 12 months – contracted licences for which the contract must include a 'break fee' for the total amount revenue recognized

<sup>4</sup> Prepayments by customers - the majority of which relates to Prepaid Cloud Service Fees

	Sep-17 \$'000	Sep-16 \$'000	Var \$'000	%
Cash & cash equivalents	93,383	82,588	10,795	13%
Prepayments	8,220	5,817	2,403	41%
Trade and other receivables <sup>1</sup>	53,262	41,642	11,620	28%
Earned and unbilled revenue <sup>2</sup>	14,305	16,421	(2,116)	(13%)
Other current assets	798	793	5	1%
<b>Current assets</b>	<b>169,968</b>	<b>147,261</b>	<b>22,707</b>	<b>15%</b>
Property, plant and equipment	13,525	11,681	1,844	16%
Intangible assets	47,549	48,088	(539)	(1%)
Earned and unbilled revenue <sup>3</sup>	11,914	3,980	7,934	199%
Deferred tax assets	5,482	7,512	(2,030)	(27%)
<b>Non-current assets</b>	<b>78,470</b>	<b>71,261</b>	<b>7,209</b>	<b>10%</b>
<b>Total Assets</b>	<b>248,438</b>	<b>218,522</b>	<b>29,916</b>	<b>14%</b>
Trade and other payables	38,253	24,587	13,666	56%
Provisions	11,270	11,194	76	1%
Current tax liabilities	392	1,085	(693)	(64%)
Prepaid & unearned revenue <sup>4</sup>	27,862	20,885	6,977	33%
Borrowings	10	29	(19)	(66%)
<b>Current liabilities</b>	<b>77,787</b>	<b>57,780</b>	<b>20,007</b>	<b>35%</b>
Trade and other payables	8,370	16,068	(7,698)	(48%)
Provisions	3,338	4,555	(1,217)	(27%)
Other non-current liabilities	1,423	1,625	(202)	(12%)
<b>Non-current liabilities</b>	<b>13,131</b>	<b>22,248</b>	<b>(9,117)</b>	<b>(41%)</b>
<b>Total Liabilities</b>	<b>90,918</b>	<b>80,028</b>	<b>10,890</b>	<b>14%</b>
<b>Net Assets</b>	<b>157,520</b>	<b>138,494</b>	<b>19,026</b>	<b>14%</b>
Issued Capital and Reserves	64,839	68,334	(3,495)	(5%)
Retained earnings	92,681	70,160	22,521	32%
<b>Equity</b>	<b>157,520</b>	<b>138,494</b>	<b>19,026</b>	<b>14%</b>

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# We are generating significant cash from the cloud

From the Balance Sheet on previous page...

	Sep-17	Sep-16	
• Earned & Unbilled Revenue (non current) <sup>1</sup>	(\$11.9m)	(\$4.0m)	Driven by cloud - Revenue recognised & to be billed over more than 12 months – multi year contracted licences <u>must</u> include a 'break fee' for the total amount revenue recognised. We expect this to grow more slowly because of the Commitment fee (i.e. deposit) we are requesting be paid upfront.
• Prepaid & unearned Revenue <sup>2</sup>	\$27.8m	\$20.9m	Driven by the cloud - Prepayments by cloud customers - the majority of which relates to Prepaid Cloud Service Fees. We expect this to grow quickly (\$143m per year recurring in 2022)
• <b>Prepayments exceed Earned &amp; Unbilled</b>	<b>\$15.9m</b>	<b>\$16.9m</b>	Prepayments exceed Earned & Unbilled Revenue by \$15.9m which means net generation of cash. This will continue to grow quickly as Cloud ACV hits \$143m per year in 2022.

**The cloud contributed an additional \$15.9m of additional free cash flow this year**

<sup>1</sup>To Be Billed more than 12 months – contracted licences for which the contract must include a 'break fee' for the total amount revenue recognized

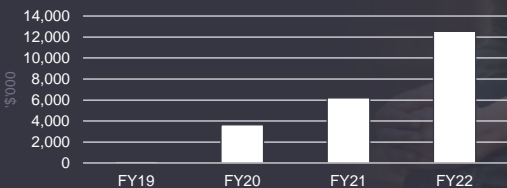
<sup>2</sup> Prepayments by customers - the majority of which relates to Prepaid Cloud Service Fees

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## Subscription licenses of \$31.7m, up 150% (\$12.7m in FY16)

- ✓ Stop selling perpetual licences, both On Premise and On Cloud
- ✓ 5 year subscription licences with break fee
- ✓ After 5 years these subscription licences will move to yearly licences, creating a future annuity stream

Future Annual Subscription Licences on completion of 5 year contracts



Future subscription income

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Full Year 2017 v Full Year 2016	FY17 \$'000	FY16 \$'000	Variance \$'000	%
<b>Revenue excl interest</b>	<b>272,525</b>	<b>248,142</b>	<b>24,384</b>	<b>10%</b>
Expenses (excl R&D, interest, Depn & Amortisation)	161,094	145,768	15,326	11%
<b>EBITDAR</b>	<b>111,432</b>	<b>102,374</b>	<b>9,058</b>	<b>9%</b>
R&D Expenditure	49,856	46,009	3,847	8%
<b>EBITDA</b>	<b>61,576</b>	<b>56,365</b>	<b>5,211</b>	<b>9%</b>
Depreciation	3,707	3,394	313	9%
Amortisation of Intangibles	530	530		
<b>EBIT</b>	<b>57,339</b>	<b>52,441</b>	<b>4,898</b>	<b>9%</b>
Net Interest Income	680	799	(119)	(15%)
<b>Profit Before Tax</b>	<b>58,019</b>	<b>53,240</b>	<b>4,779</b>	<b>9%</b>
<b>Profit After Tax</b>	<b>44,494</b>	<b>41,342</b>	<b>3,152</b>	<b>8%</b>

**R&D is a significant expenditure we incur today, to build the platform for our continuing strong growth in the future**

Full Year 2017 v Full Year 2016	2017	2016	Variance %	Full Year 2017 v Full Year 2016	2017	2016	Variance %
<b>EPS (cents)</b>	<b>14.18</b>	<b>13.26</b>	<b>7%</b>	<b>ROE</b>			
<b>Dividends (cents)</b>				Return on equity	28%	30%	
Standard	8.20	7.45	10%	Adjusted return on equity <sup>1</sup>	59%	61%	
Special	2.00	2.00		<b>Balance Sheet (\$'000s)</b>			
<b>Total dividends paid (cents)</b>	<b>10.20</b>	<b>9.45</b>	<b>8%</b>	Net Assets	157,520	138,494	14%
Dividend Payout Ratio	72%	71%		Cash & Cash Equivalents	93,383	82,588	13%
<b>Key Margin Analysis</b>				<b>Operating cash flows</b>	<b>46,442</b>	<b>43,740</b>	<b>6%</b>
EBITDAR Margin	41%	41%		Debt/Equity	0.01%	0.02%	
EBITDA Margin	23%	23%		<b>R&amp;D as % of Total Revenue</b>	<b>21%</b>	<b>21%</b>	
Net Profit Before Tax Margin	21%	21%					

<sup>1</sup>Adjusted for net cash above required working capital, which was assumed at \$12m

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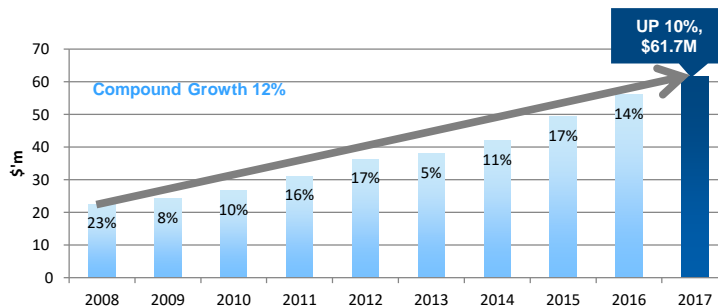
## Agenda

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### Initial Licence Fees Up 10% 14th consecutive year of strong L/Fee growth



- Continued strong sales in Local Government: \$40m of new contracts (inc services) including Moreton Bay Council, Shoalhaven Council, NSW Amalgamations. **There was no impact from BCC dispute.**
- Continued strong sales in Federal Government: DIIS and Treasury are providing shared services to other departments using TechnologyOne SaaS
- Continued strong sales into Education: Victoria Uni, Uni of Sussex, Sydney Catholic Schools
- Added 50 new customers, of which 7 replaced systems from Oracle, SAP, Microsoft & INFOR
- First enterprise vendor to be audited and recommended for certification to the Federal Government IRAP security standard which will drive significant licence & cloud sales the coming years
- Pipeline for 2018 year is strong

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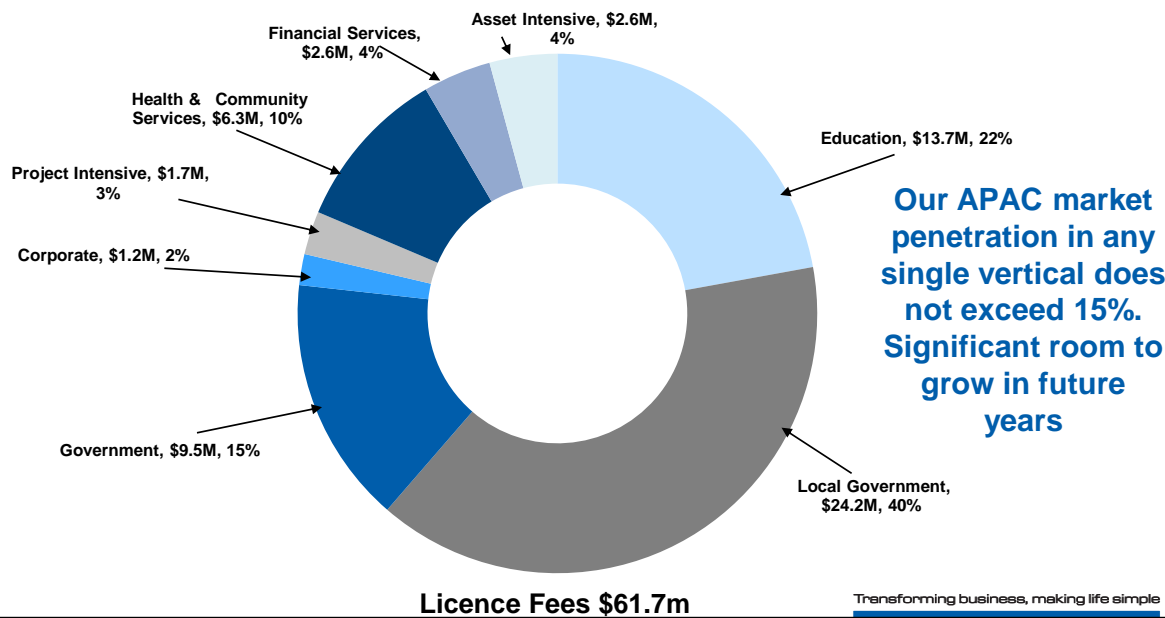
# New Customers for 2017 (50)

Adur & Worthing Borough Councils	Horsham District Council	Tasplan Pty Ltd
Australian Institute of Family Studies	Inner West Council	Tasracing Pty Ltd
Australian Naval Infrastructure Pty Ltd	Irrigo Centre Limited	Tilt Renewables Limited
Best Friends Support Services Pty Ltd	Legislature-General (Parliament of Tasmania)	University of Sunderland
Bethesda Hospital Inc	Mercy Health & Aged Care ERP **	University of Sussex
Capital Insurance Group	Mid Sussex District Council	University of Worcester
CEnet - Archdiocese of Hobart	Moreton Bay Regional Council **	Victorian Planning Authority
CEnet - Diocese of Bathurst	Mount Alexander Shire Council	Waratah/Wynyard Council
CEnet - Diocese of Townsville	Mutual Marketplace Pty Ltd	Western Australia Tafe *
CEnet - Diocese of Wollongong	North Eastern Community Hospital Incorporated	WorkSafe New Zealand
CEnet - Sydney Catholic Schools Archdiocese of Sydney	Office of National Assessments	
Charters Towers Regional Council	Rotorua District Council	
Clontarf Foundation	Shoalhaven City Council	
Cumberland Council	SmashCare Australia Pty Ltd	
Department for Child Protection and Family Support	St Vincent de Paul Society (Canberra/Goulburn) Incorporated	
Department of Industry, Innovation and Science **	Statistics New Zealand	
Flourish Australia	SYC Ltd	
Forico Pty Limited	Sydney Motorway Corporation Pty Limited	
Great Lakes Council	Tamaki Redevelopment Company Limited	
HAMBS	Tasmanian Irrigation Pty Ltd	

Excluding acquisitions    \* New to Existing    \*\* Existing Subscription

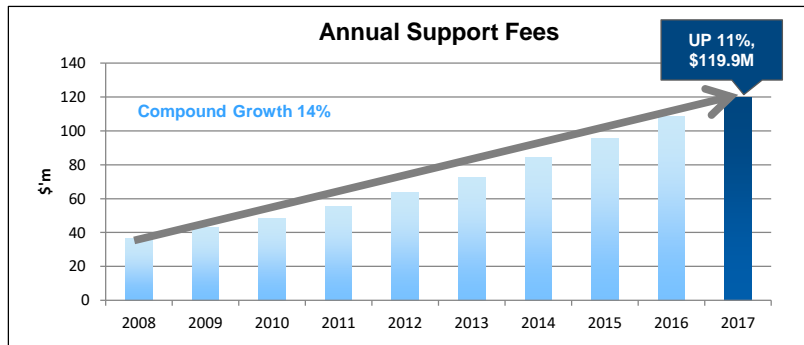
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## Licence Fee Contribution



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## Annual Licence continues grow strongly: up 11%



- Compound growth over the last 10 years is 14%
- Customer retention is important – remains at 99+%
- Ci Anywhere and TechnologyOne Cloud are critical to the ongoing retention of customers

<sup>1</sup>Impacted by BCC (\$1.2m) - excluding BCC would have been up 12%

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## TechnologyOne Cloud

### Enterprise software as a service

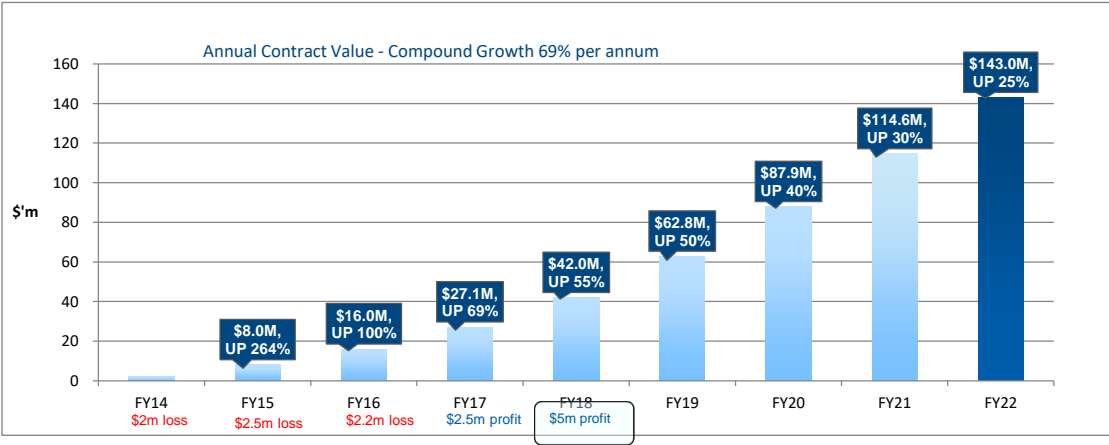
- ✓ TechnologyOne Cloud 5.0+ introduced the start of our mass production Software as a Service offering
- ✓ Have now migrated majority of customers seamlessly from Cloud 1.0, 2.0, 3.0, 4.0, 5.0 to Cloud 6.0
- ✓ Cloud 7.0 now released
  - ✓ Increased security accreditation: IRAP and PCI
  - ✓ Only SaaS vendor to achieve this high level of security accreditation in Australia
- Cloud 8.0 under development release H1 2018
  - Increased scalability, reliability and efficiencies, to drive profit growth
- Profit of \$2.5m vs a loss of \$2.2m pcp
- Profit growth to continue strongly in new year

# 270 customers on TechnologyOne Cloud versus 150 customers pcip



## Annual Cloud Subscription Fees engine for significant profit growth in the coming years

As previously stated focus has moved from ACV growth to profitable growth in coming years



\$143m / year (recurring) in 2022, recalibrated by financial year

## Ci Anywhere

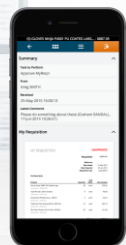
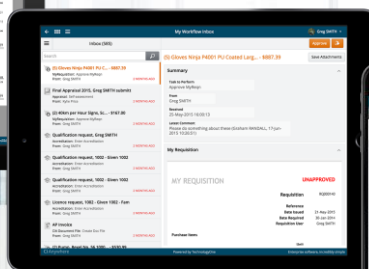
Any device  
Any where  
Any time

**Absolutely essential  
in a digital world**

Enterprise software, incredibly simple

## Flow across many devices in the course of a day

We are delivering our entire  
enterprise suite on mobile  
devices



**Enterprise Software intelligently adapts to the devices**

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## Ci Anywhere

Enterprise software, incredibly simple  
Any device. Any where. Any time.

- 2016B & earlier releases progressively de-commissioned by mid 2017
- 2017A progressively being rolled out
- 2018A under development – tentative release date half 1 2018
- Deliver all remaining functionality late 2018
  - Significant competitive advantage
  - We are the only ERP vendor committing 100% of our ERP functionality across all mobile devices



## Showcases

Insights, Inspiration, Innovation

- ✓ Following success of Evolve
- ✓ Create sales momentum for TechnologyOne Cloud and Ci Anywhere
- Solution showcases delivered for Brisbane, Sydney, Melbourne. Approx cost was \$1m
- Remaining showcases planned to late 2018 to continue momentum: New Zealand, ACT, UK



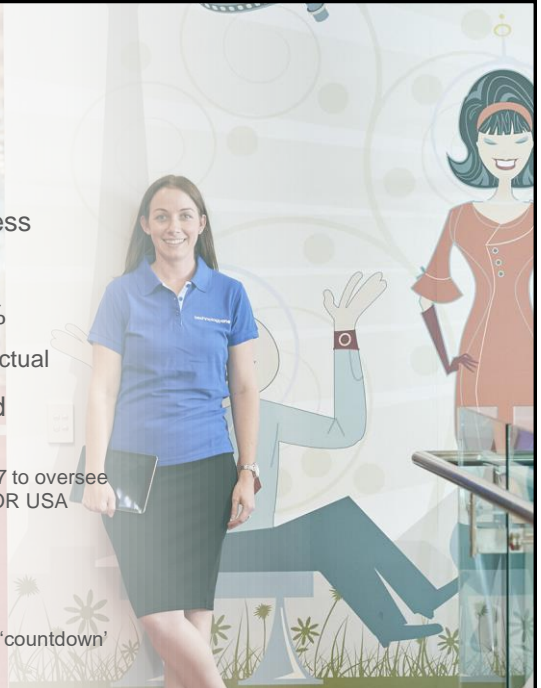
## Capitalising on Evolve



# Consulting

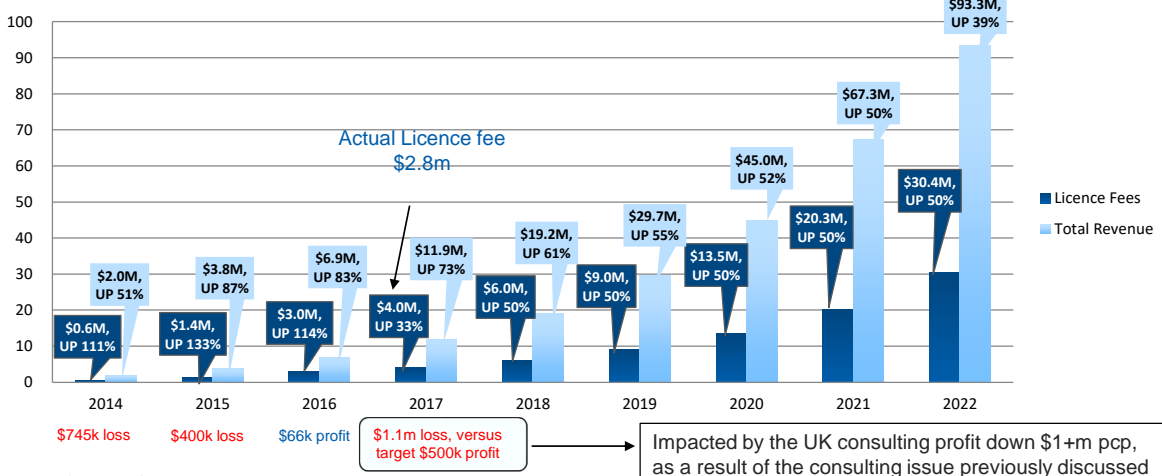
## Significant upside in future years

- Consulting profit \$5.3m, down 46% (\$4.5m)
- Consulting has not kept up with growth of the business
- Initial focus: return to profit growth
- ✓ Medium term goal is profit margin to be approx. 20%
  - E.g. 2017 revenue of \$72m, profit of \$14.4m vs \$5.3m actual
- ✓ Implementing new strategy, business processes and methodologies to handle our fast growing business
  - New Operating Officer appointed later than expected in March 2017 to oversee new strategy. Ms Nancy Mattenberger - extensive experience INFOR USA
  - Separation into 2 focused / separate business units
    - Consulting New Customers vs Consulting Existing Customers
    - Different culture, systems, processes, methodologies
    - Significantly more disciplined approach including our successful 'countdown' approach



## UK Licence Fee Growth to 2022

Licence Fees & Total Revenue



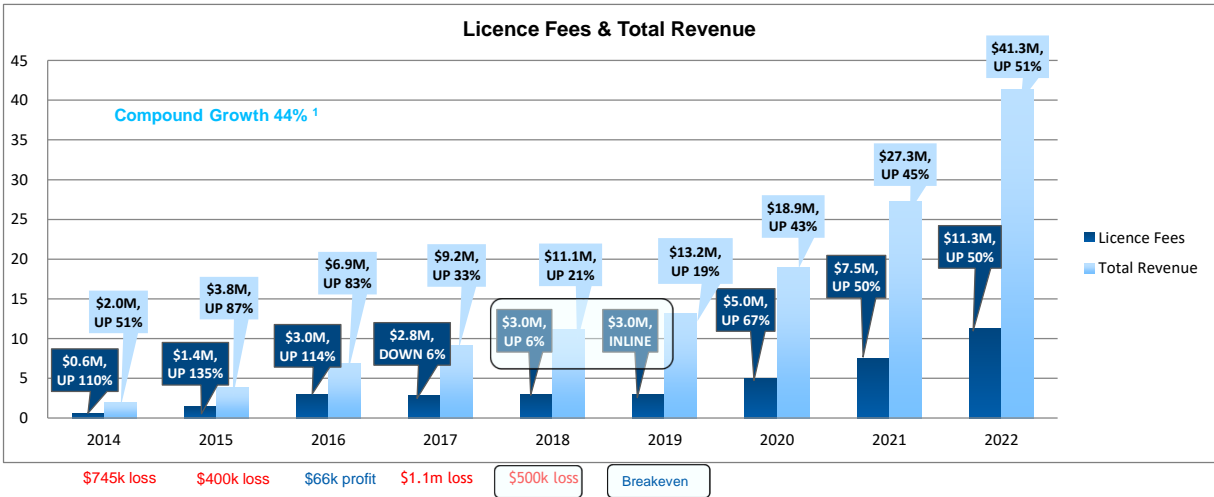
<sup>1</sup>Licence Fee Compound Growth

# United Kingdom

- Our ‘blue ocean’ strategy works in the UK
  - Provide a total ERP solution for higher education & local government
  - 6 new customers, all of which are on the TechnologyOne Cloud
- UK loss \$1.1m - flow on effect from the broader consulting issues discussed earlier
- Next phase of the UK is ‘Customers First’
  - Slow sales over next 2 years to focus on ‘Customers First’ strategy and get UK Consulting back on track
  - Appointed a new Operating Officer from UNIT4 for this next phase, who is customer focused
  - Implement the new systems, processes and methodologies in the UK, as we are across the company
  - Ensure all new customers are strong references
  - Finish Product Regionalisation – significant body of work, as we work with early adopters in Local Government and Higher Education eg UCAS, UKVI, HESA, SLC etc..
    - Regionalisation will now be completed late 2018 (additional 12 months)
  - Very selective on the new business we bid & contract for over the next 2 years

Previously stated that we expected challenges in building our UK consulting practice

## UK Licence Fee Growth to 2022 ‘Customers First’



Slow sales growth, and focus on customers. Licence growth will return in the 2020 financial year

# UK Customers (43)

## Local Government (13)

- Adur & Worthing Borough Councils**
- Aylesbury Vale District Council
- Cambridge City Council
- Clackmannanshire Council
- Horsham District Council**
- Huntingdonshire District Council
- Leicester City Council
- Mid Sussex District Council**
- Scarborough Borough Council
- Scottish Borders Council
- South Cambridgeshire District Council
- The East Riding of Yorkshire Council
- The Mayor and Burgesses of the London Borough of Haringey

## Health & Community Services (10)

- East Dunbartonshire Leisure and Culture Trust
- Edinburgh Leisure
- Enjoy East Lothian Leisure Ltd
- Equity Housing Group
- Hereford & Worcester Fire & Rescue Services
- Ongo Partnership Ltd
- Scottish Association for Mental Health
- Strathclyde Fire & Rescue
- Strathclyde Partnership for Transport
- West Lothian Leisure Limited

## Higher Education (14)

- Carnegie College
- Ealing, Hammersmith and West London College
- Glasgow Clyde College
- New College Lanarkshire
- The University of Dundee
- University of Exeter
- University of Hertfordshire
- University of Lincoln
- University of South Wales
- University of Sunderland**
- University of the Highlands and Islands
- University of Worcester**
- University of Sussex**
- West College Scotland

## Other (6)

- BT Investment Management UK
- CIPFA Business Limited
- Greater London Enterprise
- Live Borders Limited
- Livingbridge EP LLP
- Pepper Finance Ireland

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mobile first world

## Agenda

- ✓ Results
- ✓ Significant Achievements
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## Outlook for 2018 Year Assumptions

- The events that impacted us in 2017 are not expected in 2018
- TechnologyOne Cloud First, Mobile First strategy is gaining strong traction
- Cloud continues to grow strongly and profitably
  - Cloud profit of \$5m expected vs \$2.5m (2017) vs \$2.2m loss (2016)
- Consulting expected to return to strong profit growth
  - Consulting was \$5.3m, down \$4.7m pcp
- The Pipeline for 2018 supports continuing strong profit growth



## Outlook for 2018 Year

### Full Year - Strong Profit growth to continue in 2018

- We expect to see strong continuing growth
- There was a significant number of deals close earlier than normal in 2017 half 1<sup>1</sup> and we do not expect this happening in 2018. As such we expect the first half of 2018 will not be indicative of the full year results
- We will provide further guidance at both the Annual General Meeting and with the first half results

<sup>1</sup> Half 1 2017 licence fees were up 30%



## Our focus this financial year

- ✓ Continue developing our Cloud Mass Production model & deliver \$5m profit in 2018
- ✓ Continue to grow our initial licence fees
- ✓ Focus is to grow our 5 year subscription licences
  - Creates recurring revenues after the 5 year period ends
- ✓ Implement Consulting Strategy & return to profit growth in 2018
- ✓ United Kingdom 'Customer First' strategy
- ✓ Control costs, and ensure R&D growth is 8%

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## Significant Appointments

We continue to expand our executive team  
Greater depth, experience, and succession planning

- **Adrian Di Marco – Executive Chairman**
  - Lead the Board and assist the Executive team through the transition
  - Continued focus on Strategy, R&D and Innovation
- **Edward Chung – Chief Executive Officer**
  - Long serving executive for 10+ years
- **Stuart MacDonald – Chief Operating Officer**

## TechnologyOne is committed to evolution of our Remuneration Report and Corporate Governance

- We continue to evolve our Remuneration Framework and Corporate Governance framework whilst still maintaining a high performing and transparent culture
- Substantial changes implemented brings us into line with ASX 200
  - LTIs based on options now issued at market price
  - Performance hurdles for Long Term Incentives (LTI)
  - Performance hurdles are all 'hard targets' to generate significant shareholder wealth
  - Greater level of disclosure on all aspects of Remuneration
  - Poll now taken at AGM for all resolutions
- Executives had a significant portion of their 2017 LTI (i.e. options) forfeited for not meeting hard targets in 2017, even though it was another record year at TNE
- **Board renewal in progress**
  - Carefully manage the renewal of a high performing Board
  - New independent female director appointed Feb 2016 (Board size 6)
  - Second independent director on track to be appointed early 2018 (Board size 7)
  - Third independent director to be appointed early 2019 (Board size 8)
  - We will continue to focus on gender diversity. Search far & wide, but any appointment will in the end, be to the best candidate irrespective of gender

Seek continued support of our shareholders

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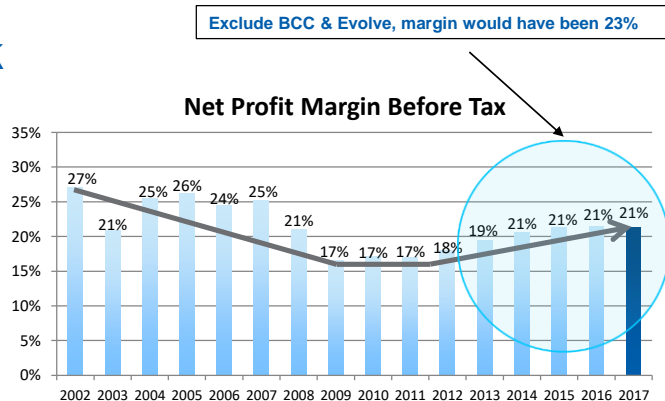
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## Long Term Outlook

**Focus is to substantially improve PBT margins through:**

- Controlled R&D growth
- Product maturity
- Cloud becomes profitable



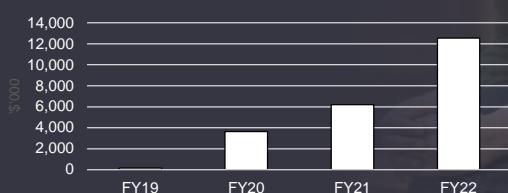
*Profit margin to continue to improve to 25% in the next few years*

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## Future Annual Subscription licenses

- ✓ Stop selling perpetual licences, both On Premise and On Cloud
- ✓ 5 year subscription licences with break fee
- ✓ After 5 years these subscription licences will move to yearly licences, creating a future annuity stream

Future Annual Subscription Licences on completion of 5 year contracts



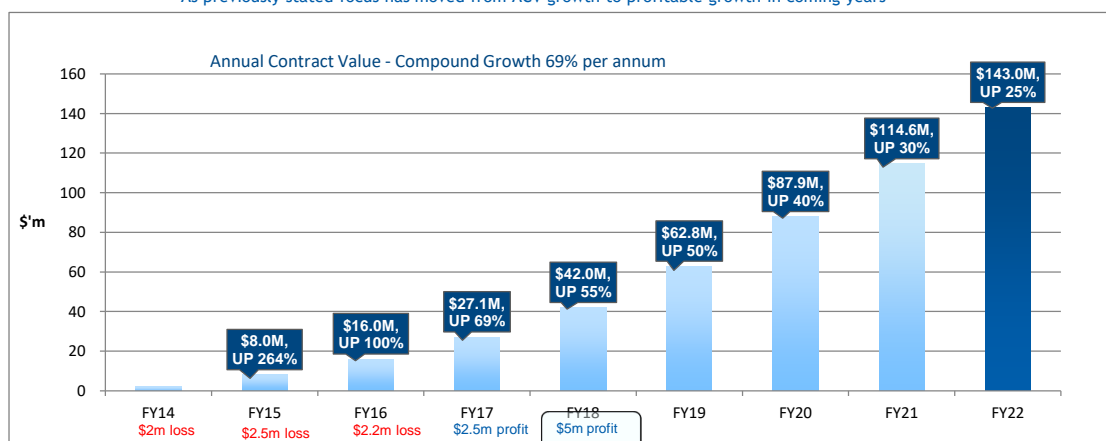
## Future subscription income

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## Annual Cloud Subscription Fees

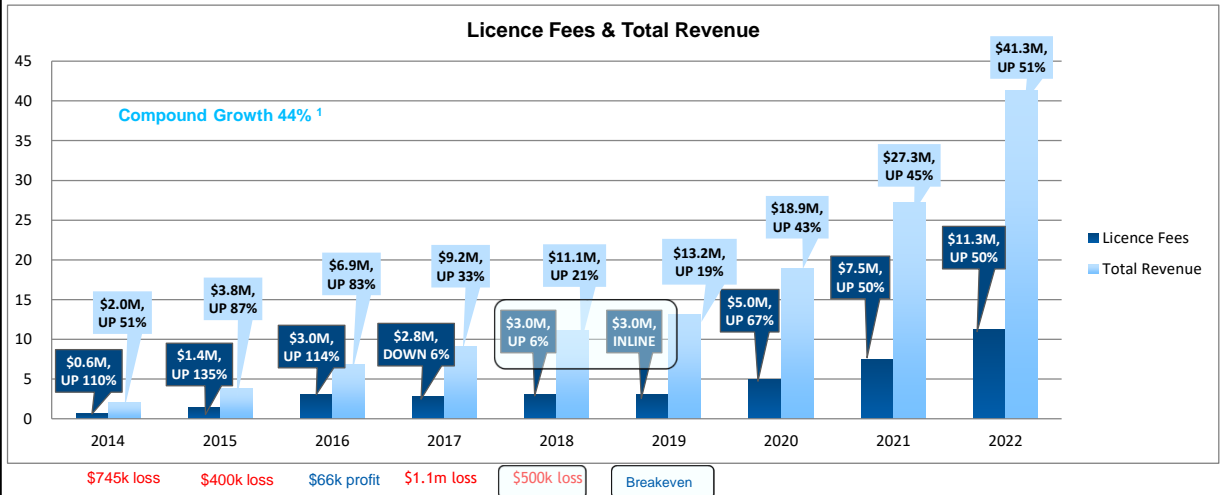
engine for significant profit growth in the coming years

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\$143m / year (recurring) in 2022, recalibrated by financial year

## UK Licence Fee Growth to 2022 'Customers First'

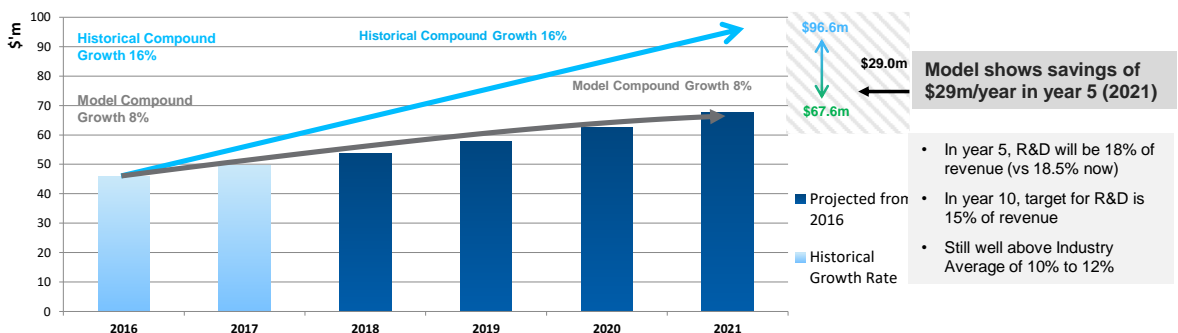


<sup>1</sup>Licence Fee Compound Growth

**Slow sales growth, and focus on customers. Licence growth will return in the 2020 financial year**

## R&D<sup>1</sup> Growth from 2016 to 2021

Save \$75m over the 5 year period



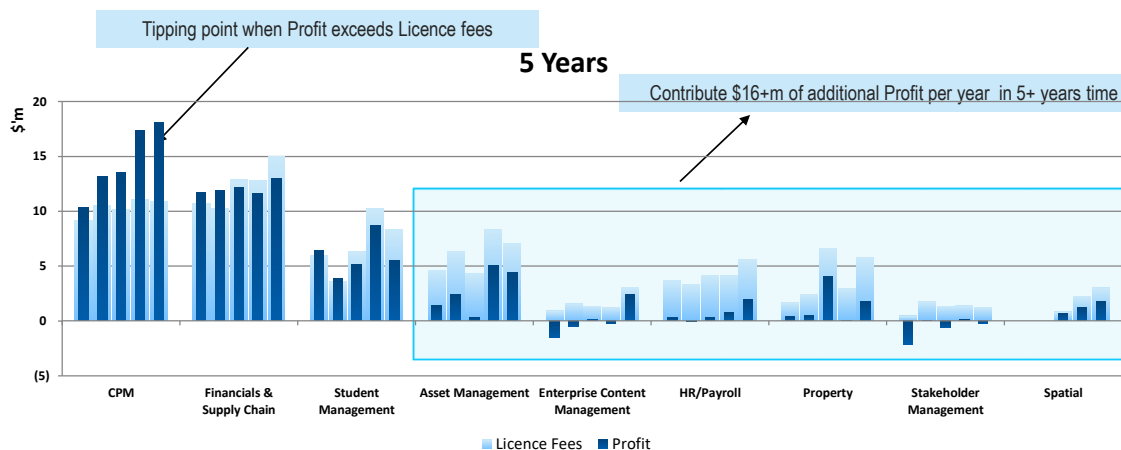
### Target for R&D growth of 8% per annum compound

- Included acquisitions to date: JRA, DMS, ICON into the baseline
- Operating leverage, economy of scale, new work practices, off shore R&D centres
- Continues to be a very aggressive R&D program
- Assumes no Acquisitions in next 5 years, and continuing growth in revenue

<sup>1</sup> R&D excluding acquisitions, including R&D product mods / subsidiaries

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## Product Maturity



- Significant investment over the last 10 years in Assets, ECM<sup>1</sup>, HRP<sup>2</sup>, Property, Stakeholder Management
- Expected these to contribute strongly in the coming years to profitability

<sup>1</sup> Enterprise Content Management

<sup>2</sup> Human Resources & Payroll

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## Clear strategy for continuing long term growth

- ✓ TechnologyOne Cloud mass production architecture reaches scale
- ✓ Ci Anywhere – our next generation product
- ✓ Resilient nature of the enterprise software market
- ✓ The breadth and depth of our product offerings
- ✓ Our enterprise vision
- ✓ Our focus on eight markets
- ✓ Our preconfigured solutions
- ✓ Our large customer base
- ✓ United Kingdom





## Positioned well for the future...

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mobile first world

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# Australia's largest enterprise software company



## 1000+ High Profile customers



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## Financially Very Strong

• Cash and Equivalents	\$93.4m
• Return on Equity	28+%
• Adjusted Return on Equity <sup>1</sup>	59%
• Debt/Equity	0.01%
• Interest Cover	1,192
• Continually paid dividends since 1996	(22 years)
• Continually profitable since 1992	(26 years)

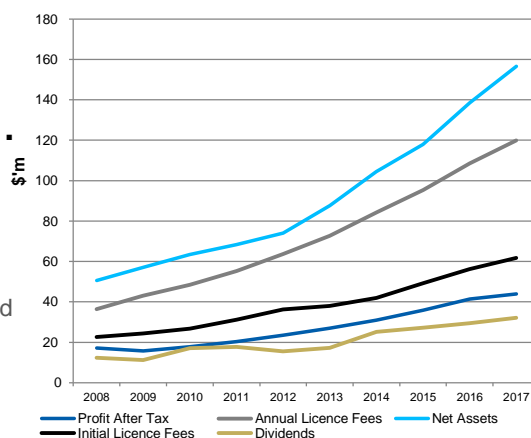
As at 30<sup>th</sup> Sept 2017    <sup>1</sup>Adjusted for net cash above required working capital, assumed at two months of staff costs

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## Historical Performance

### Key metrics over last 10 years ...

- ✓ **Revenue** - 11% per annum compound
  - Even through the Dot-Com and GFC
- ✓ **Initial Licence fees** - 12% per annum compound
- ✓ **Annual Licence fees** - 14% per annum compound
- ✓ **Profit After Tax** - 11% per annum compound
- ✓ **Dividends** - 11% per annum compound
- ✓ **Net Assets** - 13% per annum compound



*Doubling in size every 5+ years*

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## Our enterprise vision

The power of a single integrated enterprise solution

*What makes us unique*

## Our enterprise vision

We are one of only a few global enterprise vendors



Asset Management



Financials



HR & Payroll



Enterprise Budgeting



Supply Chain



Property & Rating



Student Management



Business Intelligence



Enterprise Content Management



Performance Planning



Spatial



Enterprise Cash Receipting



Stakeholder Management



Business Process Management

The power of a single, integrated, enterprise solution to streamline your business, reduce costs and embrace new technologies

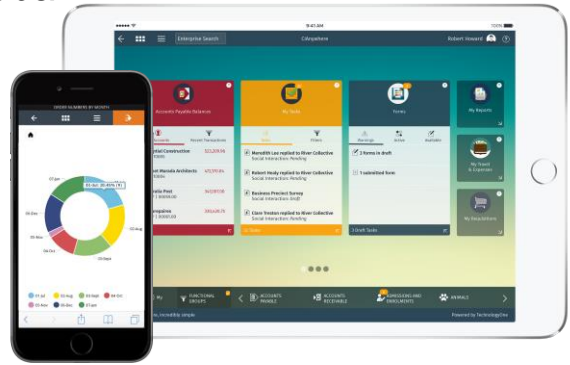


## Our enterprise vision

- We are one of only a few global enterprise vendors

- Suite of 14 products
- Deeply integrated
- Best of breed functionality
- Common platform
- Consistent user interface

The power of a single, integrated, enterprise solution to streamline your business, reduce costs and embrace new technologies



## The power of one

One vision  
One vendor  
One code-line  
One experience

*What makes us unique*

## The power of one

We do not use implementation partners or resellers

We take complete responsibility for building, marketing, selling, implementing, supporting and running our enterprise solution for each customer to guarantee long-term success.

**Compelling Customer Experience**



**One vision. One vendor. One Code-line. One experience.**

## What makes us unique...

### We focus on eight key markets...

- Deep understanding and engagement in our markets
- Deeply integrated preconfigured solutions
- Proven practice
- Streamlined implementations
- Reduce time, cost and risk



Local Government



Government



Financial services



Education



Health and Community services



Asset Intensive



Project Intensive



Corporate Services

**We sell to asset and service intensive organisations.**

We do not service retail, distribution or manufacturing industries.

*Market focus and commitment*

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## Preconfigured solutions

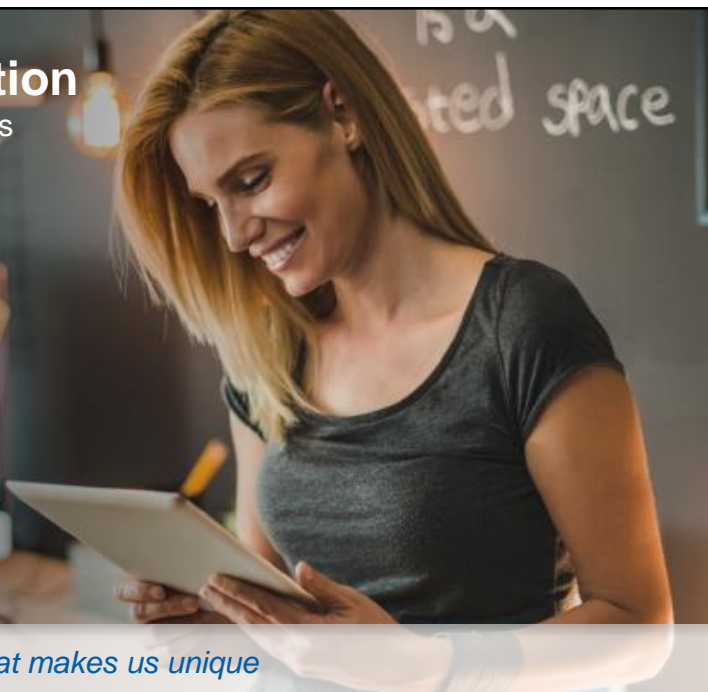
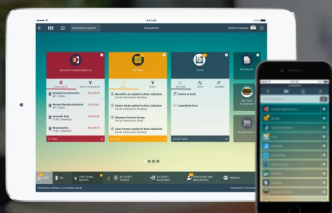
Proven practice preconfigured solutions designed to meet the needs of each sector

- Tailored configuration
- Proven practice
- Streamlined implementation
- Reduced time, cost and risk



## The power of evolution

An enterprise solution that adapts and evolves



*What makes us unique*

## The power of evolution

Substantial investment into R&D each year

- New releases encompass new technologies, concepts and innovations
- Configuration and not customisation



GREEN SCREEN



CLIENT SERVER



WEB BASED



CLOUD COMPUTING

99% retention rate of customers who have continued with us throughout our evolutionary journey

## TechnologyOne SaaS

Enterprise software  
as a service

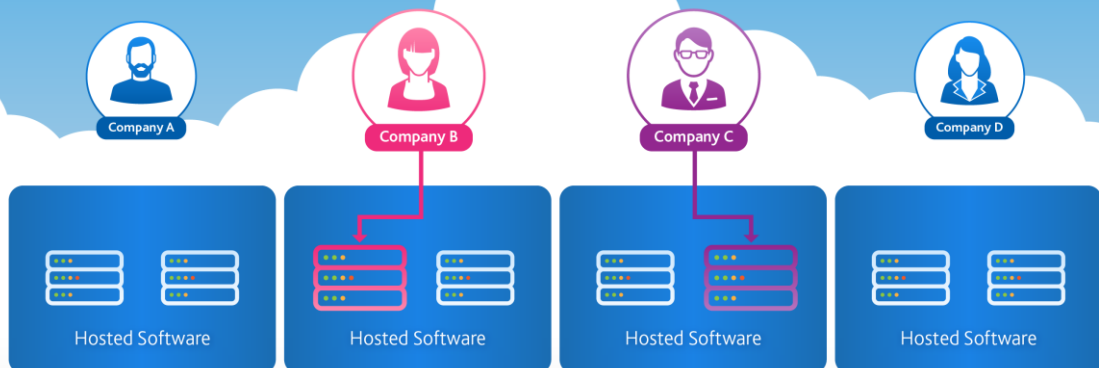


# TechnologyOne SaaS

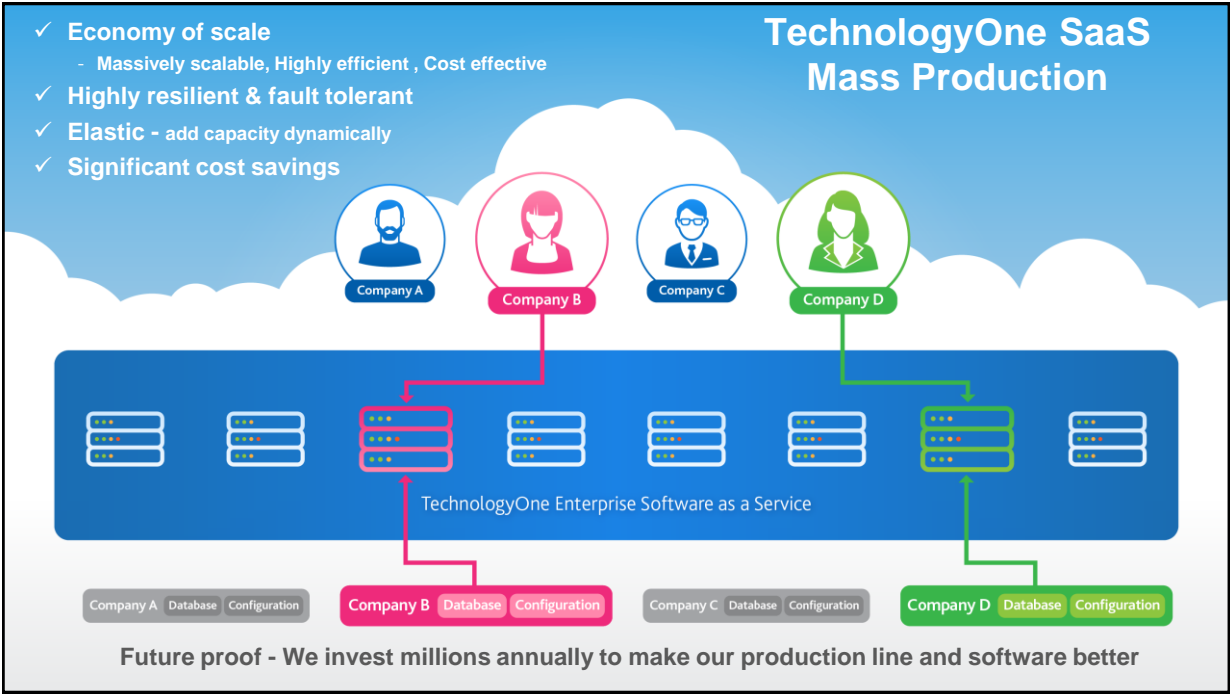
- We run our own enterprise software through the cloud
- We take responsibility to provide a simple, cost effective and highly elastic model of computing
- Unique mass production model delivers economies of scale and strategic benefits to our customers
- Focus on your business, not the technology

**The Future of enterprise software, today**

## Traditional Hosting Customised



**Hand crafted to your specific needs – you only get what you pay for**





## Flow across many devices in the course of a day

We are delivering our entire enterprise suite on mobile devices

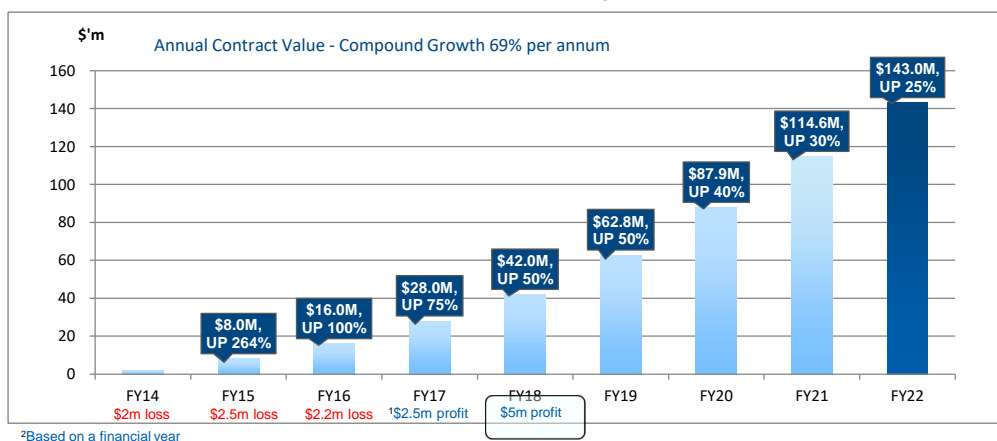


Enterprise Software intelligently adapts to the devices

## TechnologyOne SaaS Growth To 2022

\$143m / year (recurring) in 2022

new revenue stream and does not cannibalise existing revenue streams



<sup>1</sup>Revised from \$1m to \$2.5m profit

<sup>3</sup>Cloud Services Fee – new incremental revenue, does not cannibalise Initial or Annual Fees

Profit contribution in 2017/2018 year to be \$5m.

## Other Facts

### Diversity of revenue streams from multiple:

- Products 14
- Vertical markets 8
- Geographies 12
  - All states of Australia, New Zealand, South Pacific, Asia and UK

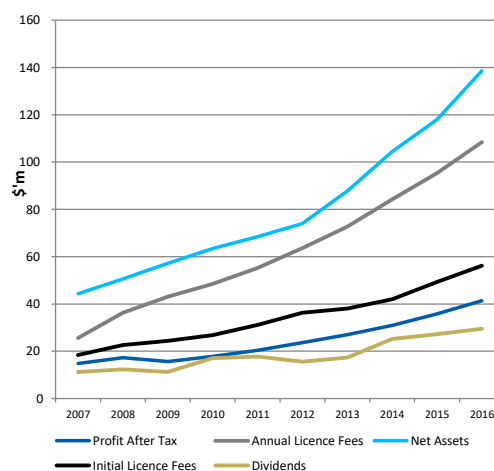
### Strong, very loyal blue chip customer base

- We provide a mission critical solution – ‘sticky customer base’
- 60%+ of our revenues generated from existing customers each year
  - Annual licences, increase usage, new modules, new products, ongoing services etc.

## Historical Performance

### Key metrics over last 10 years ...

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*Doubling in size every 5+ years*

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Mobile first world**

