

# SaaS, cloud-based HR & Payroll solutions

Recruitment | Onboarding | Performance management | Learning and development Course library | Succession planning | Employee administration | Rewards & recognition Payroll | Remuneration | HR Surveys | Salary Benchmarking

**Investor Presentation** 

1H 2018 Results Presentation 27 February 2018



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### Financial and operational highlights 1H18

# \$10.6 million

1H18 pro forma total revenue<sup>1</sup>



36% growth in total revenue on 1H17<sup>1</sup>

# \$1.2 million

1H18 pro forma EBITDA<sup>1</sup>



Up 151% on 1H17 EBITDA<sup>1</sup>

# \$20.8 million

Pro forma SaaS revenue run rate<sup>2</sup>



Reflecting 97% of forecast FY18 SaaS revenue<sup>2</sup>

859

Customer base<sup>3</sup>



Up 82% since
31 December 2016

2.48

Modules per customer<sup>1</sup>



Up from 2.04 since 31 Dec 2016<sup>1</sup>

93.1%

Customer retention rate<sup>1,4</sup>

Strong organic growth, accelerated with bolt-on acquisitions

- 1. Excludes PeoplePulse & LiveSalary
- 2. December 2017 SaaS revenue annualised
- 3. As at 31 December 2017, includes PeoplePulse & LiveSalary
- 4. Customer retention is calculated by dividing the number of customers in the reference period who were customers at the end of the prior period by the number of customers at the numb



### Key achievements 1H18

New product offerings

**Technology enhancements** 

**Acquisitions** 

Workforce

**Awards** 



Cloud Payroll, Rewards & Recognition, HR Surveys and Salary Benchmarking



76 product enhancements



PeoplePulse LiveSalary Sky Payroll



130 employees<sup>1</sup>



Deloitte Fast 500 2017 Smart50 2017 Anthill Cool Company 2017

Strong growth in products, customers and SaaS revenue

1. Includes PeoplePulse & LiveSalary



# **ELMO** at a glance

ELMO is one of Australia and New Zealand's leading providers of integrated cloud human resources "HR" and payroll software solutions

ELMO's SaaS, cloud-based platform provides organisations with a centralised approach to managing an employee's lifecycle from 'hire to retire'





Integrated Human Capital Management (HCM) and Payroll software providing 'hire to retire' software solutions across 11 modules



Platform, technology, software solutions and learning content is developed and maintained in-house by ELMO's Australian based team



Over 400 eLearning course content library covering a broad range of topics which has been developed for over 15 years



Customer base of 859<sup>1,3</sup> organisations and deployed across 13<sup>2</sup> different industries



Primarily targets mid-market organisations (100 - 1,000 employees)



Scalable SaaS, cloud-based platform, multi tenant infrastructure, single source code

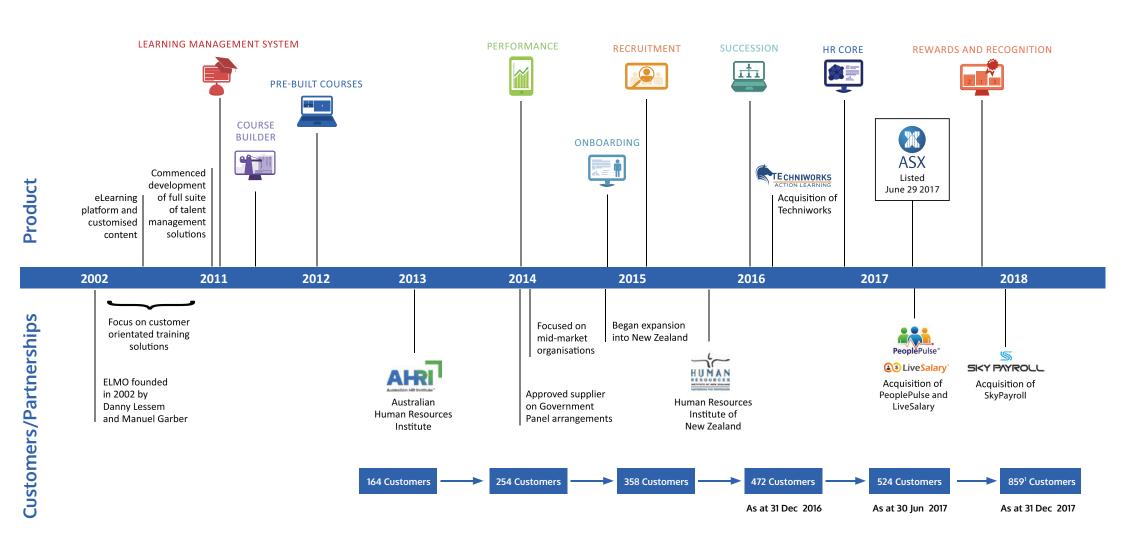
<sup>1.</sup> As at 31 December 2017 including PeoplePulse & LiveSalary

<sup>2.</sup> Includes construction and mining, education, finance, government, healthcare and pharmaceuticals, hospitality, industrials, IT, telecommunications and media, not for profit organisations, professional services, property, retail and transport.

<sup>3.</sup> Includes 280 customers from PeoplePulse & LiveSalary



### **ELMO** history



<sup>1.</sup> Includes 280 customers from PeoplePulse & LiveSalary



# Large and growing addressable market

Total addressable market (TAM) for HCM solutions in ANZ ~US771m<sup>1</sup>

ANZ talent management ~US\$416m1



ANZ HR admin ~US\$355m<sup>1</sup>



ANZ target market size ~12,029 organisations<sup>1</sup> ELMO currently has ~7% market share in ANZ<sup>1</sup>



HCM TAM in ANZ ~US\$771m in 2018 growing at 10.1% CAGR from 2015 to 2020<sup>1</sup>

- Talent management solutions growing at an 8.1% CAGR over the next two years to 2020
- ELMO's 1H18 SaaS revenue growth of 34.3% is over 4x the market growth rate

ELMO's recent launch of HR core and Payroll increases their TAM by ~US\$355m



1. Frost and Sullivan independent market report



### Leading integrated cloud HR and Payroll solution



PeoplePulse - HR Surveys



Live Salary - Salary Benchmarking



Sky Payroll - Cloud Payroll



Pivot Group - Remuneration





### Broad and diversified customer base

Government









Education









Construction and mining









Professional services









Healthcare and pharmaceuticals









Other<sup>1</sup>





































859<sup>2</sup> organisations across Australia, New Zealand and Singapore



Largest customer contributes <2.2% of 1H18 revenue<sup>3</sup>



Top 10 customers contribute <12.5% of 1H18 revenue<sup>3</sup>



- 1. Includes finance, IT, telecommunications and media, industrials, hospitality, property, retail, transport and not for profit industries
- 2. As at 31 December 2017 includes PeoplePulse & LiveSalary
- 3. Based on statutory SaaS revenue excludes PeoplePulse & LiveSalary



### Strong growth in customer base

Industry

#### **EXAMPLES OF RECENT CUSTOMER WINS**

### national tiles

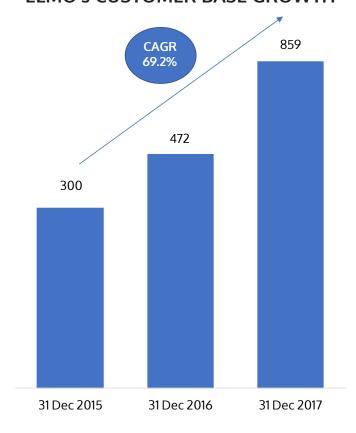
**SECURE**corp

**William Buck** 

	3 years	400	<ul><li>Recruitment</li><li>Onboarding</li><li>Performance</li><li>Succession</li><li>Learning</li><li>Course Library</li></ul>	Retail
•	5 years	2800	<ul><li>HR Core</li><li>Recruitment</li><li>Onboarding</li><li>Learning</li><li>Course Library</li></ul>	Property
3	4 years	200	<ul><li>HR Core</li><li>Onboarding</li><li>Performance</li><li>Learning</li><li>Course Library</li></ul>	Finance
	3 years	200	<ul><li>Recruitment</li><li>Onboarding</li><li>Performance</li><li>Learning</li></ul>	Mining

Contract term Number of employees Modules purchased

#### **ELMO's CUSTOMER BASE GROWTH**







Course Library

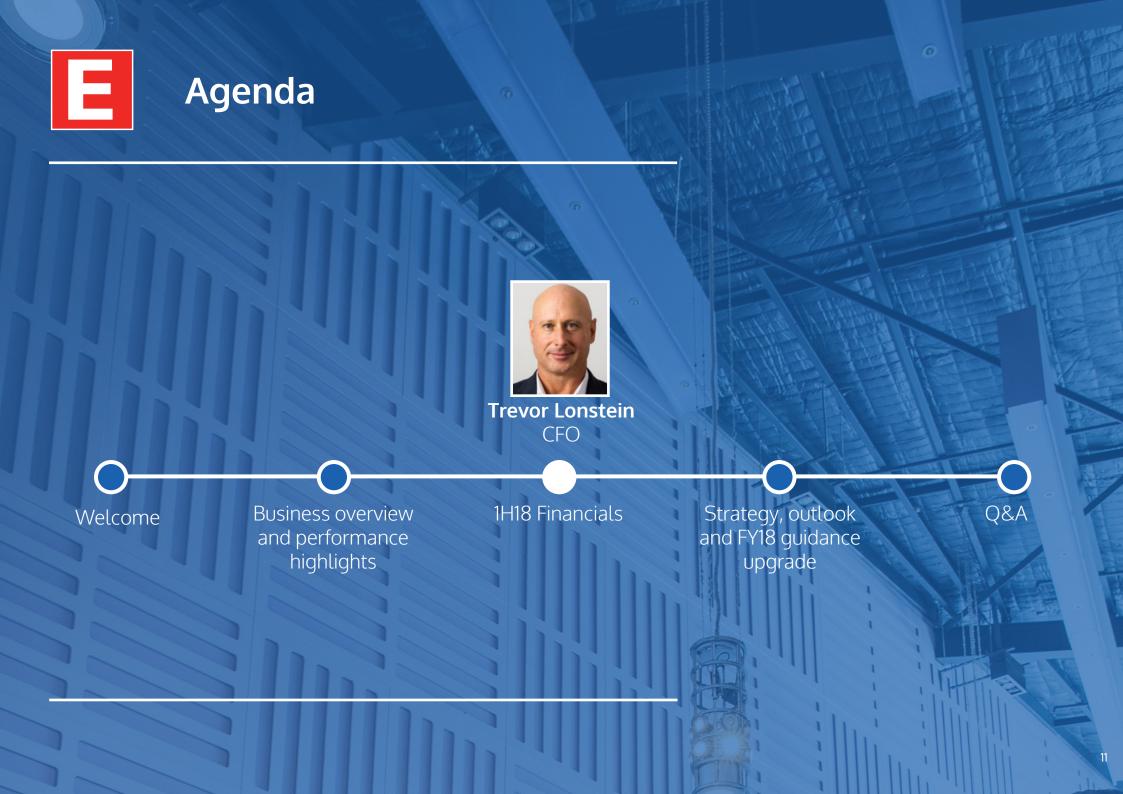




<sup>1.</sup> Includes 280 customers from PeoplePulse & LiveSalary

<sup>2.</sup> Based on pro forma revenue

<sup>3.</sup> Excludes PeoplePulse & LiveSalary





# Financial performance

- Total revenue increased by 36% compared 1H2017
- EBITDA increased on 1H17 by 151%
- Strong recurring revenue of 95.1% and SaaS revenue growth of 34%
- SaaS revenue run rate of 97%<sup>1</sup>

A\$000 Half year to 31 December	Pro forma 1H18	Pro forma 1H17	Variance
SaaS revenue	10,033	7,471	34.3%
Other income	520	279	86.4%
Total revenue	10,553	7,750	36.2%
Gross profit	9,646	6,936	39.1%
Total operating expenses (excluding depreciation and amortisation)	(8,468)	(6,466)	30.9%
EBITDA	1,179	470	150.9%
EBITDA margin	11.2%	6.1%	83.6%

Financial metrics			
Pro forma cash receipts	10,835	8,362	29.6%
Pro forma cash receipts as a % of pro forma revenue	102.7%	107.9%	(4.8)%
SaaS revenue growth	34.3%	20.9%	64.1%
Recurring revenue	95.1%	96.4%	(1.3)%
Pro forma gross margin	91.4%	89.5%	2.1%
R&D as a % of revenue (R&D spend)	16.7%	12.2%	36.9%

Operational metrics			
Number of customers	859²	<b>472</b> <sup>3</sup>	82.0%
Average annual revenue per SaaS customer <sup>3</sup>	34.7	31.7	9.5%
Average modules per customer <sup>3</sup>	2.48	2.04	21.5%
Number of employees	130 <sup>2</sup>	85	52.9%

<sup>1.</sup> December 2017 SaaS revenue annualised

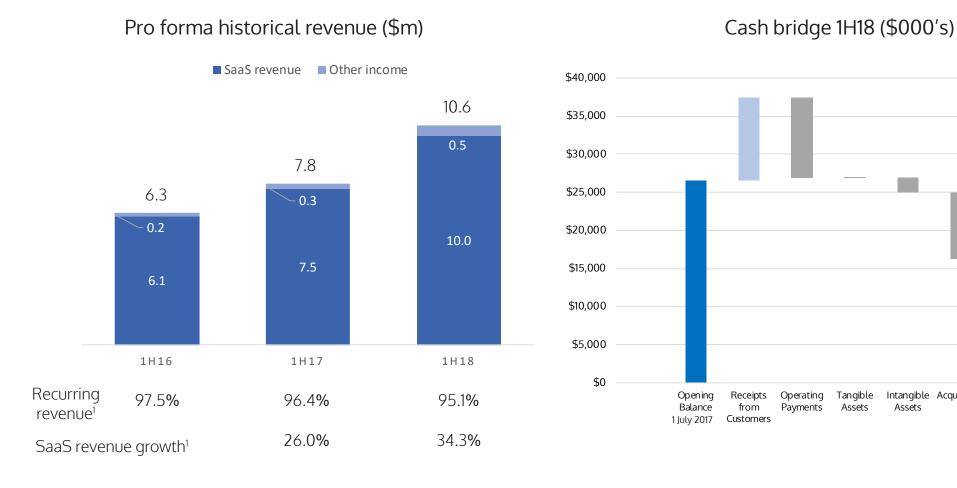
<sup>2.</sup> Includes PeoplePulse & LiveSalary

<sup>3.</sup> Excludes PeoplePulse & LiveSalary



# Financial snapshot

- Strong revenue visibility with 95.1% recurring revenue and typical contract length of 3 years
- Customers pay annual license fees in advance contribute to positive working capital position throughout the year
- Strong cash position of \$15.3m as at 31 December 2017



<sup>1.</sup> Excludes PeoplePulse & LiveSalary

Closing

Balance

31 December

Intangible Acquistions IPO Costs

Assets





# Strong organic growth strategy

Accelerated with bolt-on acquisitions



# Greater usage from existing customers

Increasing penetration amongst existing customer base with average modules per customer of 2.48 at 31 December 2017, up from 2.04 as at 31 December 2016

Strong customer retention rate of 93.1%



# New customers in existing markets

335 new customers, including PeoplePulse & LiveSalary, added during 1H18

Total customer base, including PeoplePulse & LiveSalary of 859 as of 31 December 2017

Continuation of strong sales momentum

Aim to further increase adoption amongst mid-market firms

Significant opportunity to further penetrate existing markets



### **Expand product line**

Rewards and Recognition launched in 1H18

Acquired cloud payroll, HR survey, salary benchmarking and remuneration modules

Spent 16.7% of 1H18 revenue on R&D<sup>1, 2</sup>

Continuous development and deployment of new features on existing modules with 76 enhancements released during FY17

Three new modules slated for release in the next 2-3 years



# Growth through acquisitions

Acquisition of PeoplePulse, LiveSalary, Sky Payroll and Pivot Group

Actively seeking bolt on acquisitions or complimentary technology to augment ELMO's value proposition

Disciplined approach, with significant resource and management expertise to complete integrations well and deliver synergy benefits

<sup>1.</sup> Includes both expensed and capitalised research and development costs

<sup>2.</sup> Based on pro forma revenue



### Accelerated growth strategy

### Why we acquire

- Accelerate organic growth through targeted acquisitions
- Attractive client lists provide significant revenue growth opportunities through cross-sell and upsell
- Favorable valuations as point solutions face headwinds from unified solutions such as ELMO who can unlock the commercial opportunity available
- Sticky products with high customer retention and recurrent SaaS revenues mitigates integration risk
- Track record of acquiring and integrating well and delivering the anticipated synergies. Highly capable and experienced management team focused on strengthening the competitive advantage of the integrated product suite

### What we target

- 1. Complimentary technology to enhance ELMO's suite of modules
  - Increases cross-sell ability to existing customers
  - Additional adjacent products increases "hooks" for new business acquisition
- 2. Attractive client lists
  - Gain market share and increase market penetration
  - Leverage operational efficiencies to extract synergies
  - Sell ELMO's multiple modules to target client base
  - Cross-sell target modules to ELMO customer base



### Pivot software acquisition

February 2018

#### **Transaction Summary:**

In February 2018, ELMO announced the acquisition of Pivot Software the leading provider of SaaS, cloud based Remuneration software in Australia and New Zealand:

- Operating since 2001, and formed in 2016 by the merger of two regional leaders in Remuneration software, Pivot (NZ based) and Remesys (AUS based)
- 120 customers, 93% revenue retention
- Annual revenues of \$4.5m over the last 12 months, 86% SaaS recurrent revenue, 30% EBITDA margins
- Acquisition expected to be EPS accretive
- Remuneration module can stand alone but also provides complementary fit with ELMO's Performance and Rewards modules

Remuneration management, including salaries, bonuses and complex short-term incentives (STI)/long-term incentives (LTI), is a key function in human resource (HR) administration. Around 80% of the remuneration process is currently managed using spreadsheets, creating significant growth potential.

### **Transaction Highlights:**

- \$8.8m initial purchase price to be settled with a combination of cash and scrip, subject to voluntary escrow
- \$2.4m conditional deferred payment should performance targets be met, which is to be settled with a combination of cash and scrip, subject to voluntary escrow
- Acquisition consideration reflects EV/LTM<sup>2</sup> revenue multiple of 2.0x, before synergies
- Cash consideration to be funded from ELMO's existing cash reserves



<sup>1.</sup> Frost and Sullivan - Payroll Market Report 2017

<sup>2.</sup> Last twelve months to 31 December 2017



### PeoplePulse & LiveSalary acquisition

November 2017

#### **Transaction Summary:**

In November 2017, ELMO annouced announced the acquisition of two specialised, SaaS based, HR management software solutions, in one transaction:

- PeoplePulse, an online employee and customer feedback survey platform that includes specialised HR surveys such as staff pulse surveys, onboarding surveys, training evaluations, net promotor scores and exit surveys
- LiveSalary, an online salary database and benchmarking platform to assist customers better recruit, reward and retain employees

PeoplePulse and LiveSalary's highly scalable modules accelerate ELMO's product development program. In addition, the acquisitions represent a logical and complementary fit into ELMO's integrated HR Administration and Talent Management product suite.

#### **Transaction Highlights:**

- Purchase price \$10m
  - \$8m payable in cash upfront
  - \$2m cash earn out payable on anniversary of completion
  - \$2m cash payable on the first anniversary of completion should stretch targets be met
- Over 300 customer licenses
- FY17 revenue \$4.1m
  - Over 90% recurring revenue
- EV/FY17 revenue multiple 2.4x
- EPS accretive in FY18 and beyond
- Integration well advanced with systems, employees and customers retained





### Sky Payroll acquisition

December 2017

#### **Transaction Summary:**

In December 2017, ELMO announced the acquisition of Sky Payroll a native cloud-based Australian SaaS payroll software system:

- Established in 2014
- 28,000 hours of research and development invested into Sky Payroll's platform
- Over \$300m of employment income has been processed using the system over the last 3 years

Payroll is a critical function in HR administration, and represents a market opportunity of approximately \$600m.

A logical and complementary extension of ELMO's current integrated product suite.

### **Transaction Highlights:**

- Purchase price \$1.4m
- Initial purchase price of \$1.0m
  - 50/50 in cash and scrip with 24 month escrow
- Deferred payment \$0.4m
- Uplift \$0.4m should performance targets be achieved



1. Frost and Sullivan - Payroll Market Report 2017



### **Integration Strategy**

### 1. Integrate Target

**Assimilation** 

- Management control of operations
- Leverage operational efficiencies
- Tailor commercial standards to be consistent with ELMO's business

### 2. Develop Product

Build out

- Fully integrate acquired product with ELMO's Cloud HR & Payroll suite
- Innovate and expand platform
- Upgrade functionality of acquired product
- Optimise user experience

### 3. Grow Revenue

Roll out

- Conversion of acquired customer base
- Onboard and transition customers
- Expand module usage over time through cross-sell of additional modules in the ELMO suite









### Outlook and FY18 guidance upgrade

### **Strong momentum into FY18**

- Strong revenue growth across existing and new customers
- Enlarged customer base provides additional cross-sell opportunity
- Integration of PeoplePulse, LiveSalary, Sky Payroll and Pivot Group
- Organic growth prospectus forecast reaffirmed

### Business is well positioned for growth

- Launch of new modules including ELMO Rewards & Recognition, Payroll, HR Survey, Salary Benchmarking and Remuneration
  - Increases opportunity to accelerate new customer growth and increase revenue per existing customer
- Continued to expand suite of modules available to new and existing customers
- High recurring revenues and customer retention rates

# Consistent strong organic growth coupled with the accretive contribution of recent acquisitions

	Historical pro forma FY17 (\$000's)	Prospectus forecast pro forma FY18 (\$000's)	Full year impact of acquisitions (\$000's)	New guidance pro forma forecast FY18 (\$000's)¹	New guidance pro forma FY18 growth vs historical pro forma FY17 (\$000's)
SaaS revenue	15,735	21,548	8,168	29,716	88.9%
Other revenue	1,240	853	631	1,484	19.7%
Total revenue	16,975	22,402	8,798	31,200	83.8%
EBITDA	1,223	2,684	3,044	5,728	368.4%

<sup>1.</sup> Includes acquisitions: PeoplePulse & LiveSalary, SkyPayroll and Pivot Software



### Investment highlights



### LEADING INTEGRATED CLOUD HR & PAYROLL PLATFORM

- Broad, integrated suite of modules
- Cloud delivery
- Single source code
- Extensive course library/proprietary learning content



### BROAD AND DIVERSE CUSTOMER BASE

- Enlarged customer base of 859
- Largest customer is <2.2% of 1H18 revenue
- Top 10 customers account for <12.5% of 1H18 revenue
- Industry agnostic



### HIGH RECURRING REVENUE WITH ATTRACTIVE CASH FLOW PROFILE

- 95% recurring revenue
- 36% revenue growth in FY18
- Customer contracts typically ~3 years and pay annually in advance



### LARGE AND GROWING ADDRESSABLE MARKET

- Cloud HCM TAM in ANZ 2018 ~US\$771m growing to ~US\$901m by 2020¹
- Accelerating penetration of cloud based talent management solutions
- Increasing adoption in mid-market organisations



### MULTIPLE LEVERS TO DRIVE GROWTH

- Increasing module usage from existing customers
- New customers in ANZ
- Continued product innovation to broaden solution offering
- Strategic acquisition opportunities



#### **EXPERIENCED MANAGEMENT TEAM**

- Danny Lessem founded ELMO in 2002, > 20 years software experience
- Stable management team with strong track record of growth and innovation
- Executive incentives aligned through equity ownership

1. Frost and Sullivan independent market report





### Pro forma income statement

A\$000	11.11.7	Pro forma	11.10
Half year to 31 December	1H16	1H17	1H18
SaaS revenue	6,177	7,471	10,033
Other income	160	279	520
Total revenue	6,337	7,750	10,553
Cost of sales	(581)	(814)	(907)
Gross profit	5,756	6,936	9,646
Gross profit margin	90.8%	89.5%	91.4%
Sales and marketing	(1,731)	(3,089)	(4,162)
Research and development	(135)	(63)	(230)
General and administration	(3,026)	(3,314)	(4,076)
Total operating expenses	(4,892)	(6,466)	(8,467)
EBITDA	864	470	1,179



### Reconciliation from statutory to pro forma income statement

A\$000		Pro forma Historical	
Half year to 31 December	1H16	1H17	1H18
Statutory revenue	5,995	7,374	10,917
Net impact of Quintessential acquisition	-	-	364
Net impact of Techniworks acquisition and revenue from discontinued operations	342	376	-
Pro forma revenue	6,337	7,750	10,553
Statutory EBITDA	692	570	785
Net impact of Quintessential acquisition	-	-	(137)
EBITDA from discontinued operations	237	247	-
Net impact of Techniworks acquisition	617	274	-
Acquisition costs	-	-	531
Offer costs	-	61	-
Incremental public costs	(682)	(682)	-
Pro forma EBITDA	864	470	1,179



# **Statutory balance sheet**

	31 December 2016	30 June 2017	31 December 2017
Cash and cash equivalents	2,698	26,601	15,326
Other current assets	3,893	4,443	5,494
Total current assets	6,591	31,044	20,820
Intangibles	5,798	5,971	20,299
Other non-current assets	400	605	512
Total non-current assets	6,198	6,576	20,811
Total assets	12,789	37,620	41,631
Trade payables	1,903	3,014	2,567
Income in advance	7,742	9,072	10,096
Business combination liability	1,000	1,000	4,088
Other current liabilities	452	654	714
Total current liabilities	11,097	13,740	17,465
Total non-current liabilities	891	115	881
Total liabilities	11,998	13,855	18,346
Net assets	801	23,765	23,285





#### **HR CORE**

**Leave management** - Leave requisition and authorisation workflows

**Organisation charts** - Overview of organisation's structure and reporting relationships

**Employee self-service** - Enables employees to access and update personal information, request leave and access payroll slips from any device, anywhere and at any time

Manager self-service - Enables managers to access employee information, approve leave requests and view team analytics from any device, anywhere and at any time



#### RECRUITMENT

Job requisition - Select the required job position, add specific requirements, alert recruitment manager, track and monitor progress, and customise approval workflows

**Talent pool** - Search existing employees, search the candidate database, match job criteria, and rank candidates

**Job posting** - Integrate with job boards and social media, preset posting rules, and track costs

Branded careers webpage -Embed customer organisation's website, customise branding, incorporate company media, and post jobs automatically



#### **ONBOARDING**

#### Personalised onboarding webpage

- Present company information and video, guidelines for onboarding process, onboarding task list, and team member introductions

#### Workflows and approvals -

Configure process and select stakeholders, prerequisites, time delays, and conditions

**Electronic forms** - Configurable forms, document upload facility, and integration with ATO and other 3rd parties



#### **PERFORMANCE**

**Performance appraisals** - Configure to customer's requirements, features goal setting, competency models, development plans and 360 reviews

**Manager team view** - Access direct and indirect reports, view current status of appraisals, search facility, export and print

**Succession planning** - Identify high performers, mitigate flight risk, recruit from within, foster strategic succession

**Configurable reports** - Generate at the click of a button, choose fields for comparison, coloured graphs for visual display, export to Excel and/or PDF, and email reports





#### **SUCCESSION**

#### Ensure business continuity -

Determine role criticality, identify high performers and mitigate flight risk

#### Employee career progression -

View succession pathways, identify skills gaps and create development plans

#### Foster strategic succession -

Match high potential employees to critical roles and compare candidate suitability by skills, performance, potential and aspirations



#### **LEARNING**

**Learner's view** - Personalised learning plan, eLearning courses, instructor-led training (ILT), policy acknowledgements, assessments and surveys

**Course catalogue** - Course self-selection, search facility, configurable enrolment rules, access to over 400 pre-built eLearning courses

**Manager team view** - Access direct and indirect reports, view current status of learning, search facility, export and print

**Configurable reports** - Generate at the click of a button, choose files for comparison, use coloured graphs for visual display, export to Excel and/or PDF, automate report emails



#### **COURSE BUILDER**

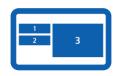
**Create courses** - Insert images/ movies, edit text, record voice-over, and use interactive features (buttons, rollovers, hotspots, etc.)

**Create assessments** - Select question type (multi-choice, T/F, drag and drop), insert images/voice-over, randomise questions, and set pass mark

**Create surveys** - Select question type (multiple choice or free text), compulsory and anonymous optionality

**Preview and publish** - Customer branding, update customer in real-time, publish ELMO or SCORM compliant LMS





#### **PRE-BUILT COURSES**

### **Best practice eLearning content** - Compliance sources updates, quality

Compliance sources updates, quality assurance, expert instructional design

Course editor - Accessible via the Internet, no programming skills required, access to ELMO royalty free image library, upload your own multimedia

**Course features** - Customer branding, multimedia enabled, touch screen optimised, modify content with the ELMO course editor

**Assessment features** - Automatic marking, multimedia enabled, touch screen optimised, modify Q&As with ELMO course editor



#### **REWARDS & RECOGNITION**

#### Peer to peer recognition

- Recognise individuals, teams and/or departments with configurable recognition categories

#### Manager to employee recognition

- Recognise high performers with comments and points allocation. Integrates with ELMO Performance

Configurable badges and certificates - Acknowledge milestones with badges, certificates, loyalty awards; send and receive nominations



#### **PAYROLL**

#### Payroll & HR in a single platform

- Reduce administrative tasks while improving synergy, accuracy, compliance and consistency of HR & payroll information

#### Better employee visibility

- Employees can access their benefits and payroll in a single portal, increasing self-service and reducing the burden on HR and Finance teams

#### Faster and improved reporting -

Create richer, more tailored reporting, enabling you to plan for your workforce in a changing environment





#### **HR SURVEYS**

Integrated or Standalone
Solution - Collect feedback across all
ELMO modules directly or
from external sources

Benchmark Survey Templates -Library of best practice templates including onboarding, engagement, pulse, NPS etc. Benchmark results against other organisations

**Powerful Insights** - Get powerful and meaningful insights from collected data by using ELMO Survey reporting



#### **SALARY BENCHMARKING**

**Real time, real world data** - Provide salary benchmarks at key decision points of the employee lifecycle

#### Fully integrated salary benchmarks

- Allows users to research market trends in salary packages

**Reporting and analysis** - Review recruitment budgets alongside our salary benchmark reports to stay talent competitive.



#### **REMUNERATION**

#### Streamline remuneration process

- Easily manage the end-to-end remuneration allocation and approvals process

**Managers empowered** - Make more informed decisions about the allocation of salary, bonus & equity awards

**Link salary planning with ELMO suite** - Combine performance data with remuneration strategies to align employee performance and remuneration



# **Experienced board and management team**

#### **BOARD**



Jim McKerlie CHAIRMAN AND INDEPENDENT NON-EXECUTIVE DIRECTOR Joined ELMO in 2017



**Danny Lessem CO-FOUNDER AND** CHIEF EXECUTIVE OFFICER Founded ELMO in 2002



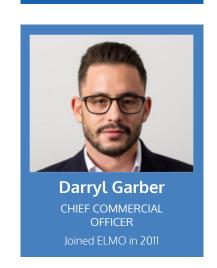


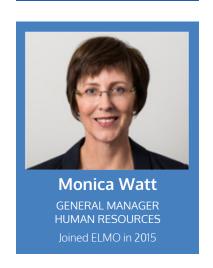


**SENIOR EXECUTIVES** 











Deep knowledge of the technology and HCM sector



Strong founder commitment (Danny owns 22.1%)



Stable management team average tenure of 6 years



Incentives of key management aligned to the success of the company



History of growth and innovation