

ABN 15 055 964 380 t 61 7 3109 6000 f 61 7 3852 2201 www.gwagroup.com.au

7 Eagleview Place Eagle Farm QLD 4009

GPO Box 1411 Brisbane QLD 4001

12 April 2018

ASX On-Line

Manager Company Announcements Australian Securities Exchange

Dear Sir

Investor Market Briefing Strategy Presentation

Attached is a copy of the Investor Market Briefing Strategy Presentation hosted by Tim Salt, Managing Director of GWA Group Limited to be held in Sydney at 10:00am (AEST) today.

The presentation will be webcast and accessible via the GWA website at www.gwagroup.com.au.

Yours faithfully

R J Thornton

Executive Director





12th April, 2018

Disclaimer

This presentation contains non-IFRS measures to assist users to assess the underlying financial performance of the Group.

The non-IFRS financial measures in this presentation were not the subject of a review or audit by KPMG.

Safety briefing







12th April, 2018

Agenda

GWA transformation - strong progress made Tim Salt Tim Salt A business with significant growth opportunities **Craig Norwell Customer focus delivering growth** Semée **Consumer driven growth** Dickerson **Anthony** Leveraging our advantaged supply chain Mortimer **Patrick Our financial strength** Gibson **GWA** well positioned for growth **Tim Salt**

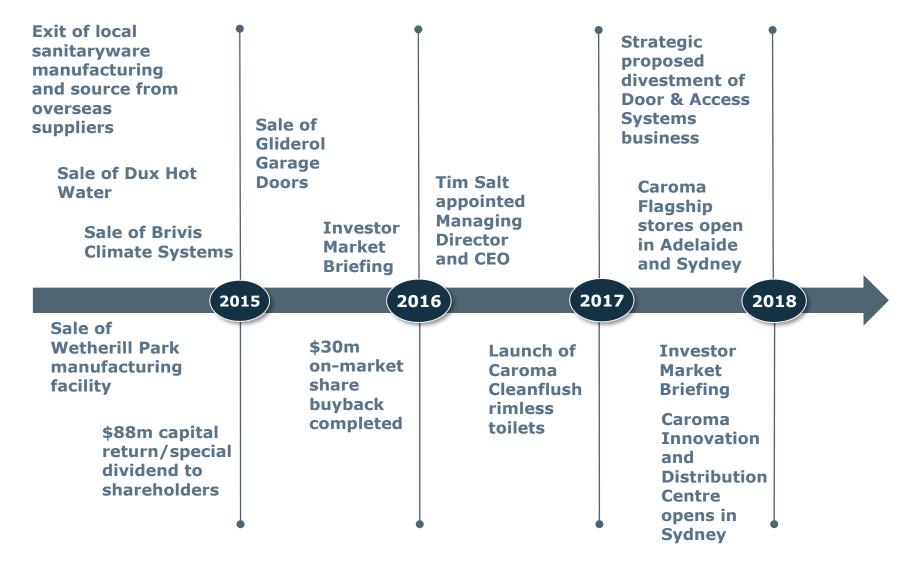
Agenda

GWA transformation - strong progress made **Tim Salt** A business with significant growth opportunities **Tim Salt Craig Norwell Customer focus delivering growth** Semée **Consumer driven growth Dickerson Anthony** Leveraging our advantaged supply chain Mortimer **Patrick Our financial strength** Gibson Tim Salt **GWA** well positioned for growth

GWA – making life better through superior solutions for water

- 1. Demonstrating ability to drive growth and improve shareholder returns
- 2. A more focused business with strong brands and leading market positions
- 3. Pursuing significant growth opportunities focused on superior solutions for water
- 4. Increased use of advanced technology to deliver innovative solutions for customers and consumers
- 5. Financial strength to fund investment in organic and inorganic opportunities
- 6. Making Life Better for all our stakeholders

Significant restructuring enables focus on water solutions' business



Years refer to 30th June of each year

Which has repositioned the business for growth

	GWA 2014	GWA 2018 (today)
Operational Focus	Diverse Building Products business spread across numerous segments	Clear focus on B&K segment - \$1.4bn category
Manufacturing	Focus on local product manufacturing	Collaborative relationships with exclusive supply partners with global scale
Cost base	High fixed cost base to support manufacturing	Reduced cost base and lower fixed cost base
Customers	Transactional relationship with major customers	Improved customer engagement and more collaborative business planning
Market share History of declining market share in Bathrooms & Kitchens (B&K)		Winning share in key segments in B&K
Financial strength	High debt, low growth	Low debt with financial flexibility to pursue accretive growth opportunities

Strengthened leadership team

1	Tim Salt CEO	Extensive global experience in managing market leading branded portfolios - strong focus on product and brand innovation in B2B and B2C environments
	Patrick Gibson Group CFO	Extensive multi-country experience managing Finance and IT functions in: global B2B and FMCG companies; and listed companies in Australia
	Craig Norwell GM Sales – B&K	Experience across blue chip consumer goods companies, running large field sales forces and managing business development and key customers
	Semée Dickerson GM Marketing – B&K	Senior marketing professional with experience in the financial services, retail, arts and medical device industries
G	Anthony Mortimer GM Supply Chain – B&K	Globally experienced executive who has worked across various blue chip organisations with market leading brands - wide ranging background in Supply Chain and Sales
	Cara Reil GM People & Performance	International experience leading Human Resource functions in global B2B and B2C organisations and listed companies in Australia
	Malcolm Dagg Commercial Manager – B&K	Extensive experience managing Finance, IT, Manufacturing and Logistics with Australian / New Zealand listed companies in the Building Materials, FMCG and Logistics sectors
	Gary Woodhead GM - Door & Access Systems	Experienced general manager with over twenty years of industrial manufacturing / trade experience in global public and private equity organisations across the Asia /Pacific region
	Richard Thornton Company Secretary	Chartered accountant with extensive management experience in finance, corporate compliance, governance and risk

Unique operating model meets local needs with global scale













Consumer insights

Innovation and product design

Manufacturing

Distribution

Solution expertise

Customer service

Local research drives consumer and market insights

Also builds further insights into plumbers and secondary customers needs Local R&D and design teams create and deliver contemporary Australian design solutions and ensure products excel and exceed Australian standards

Collaborative, exclusive relationships with superior scale manufacturers

B&K partner with expertise in R&D, quality assurance, process improvement and innovation Extensive coverage of merchant channel from national network of distribution centres Add value to primary and secondary customers through service solutions and product and category knowledge

Market leading product support with unmatched commitment to after sales service

Broad reach

Broad reach into all key market segments

Collaborating with industry experts and universities: UNSW and UTS

~91 patents and 317 registered designs support IP protection 17 B&K people in China to maintain standards

~1,895 invoiced deliveries per day

113 people sell or help sell in B&K 59 FTEs in team fielding ~2,200 calls per day

11

B&K data only

Significant progress on strategic goals¹

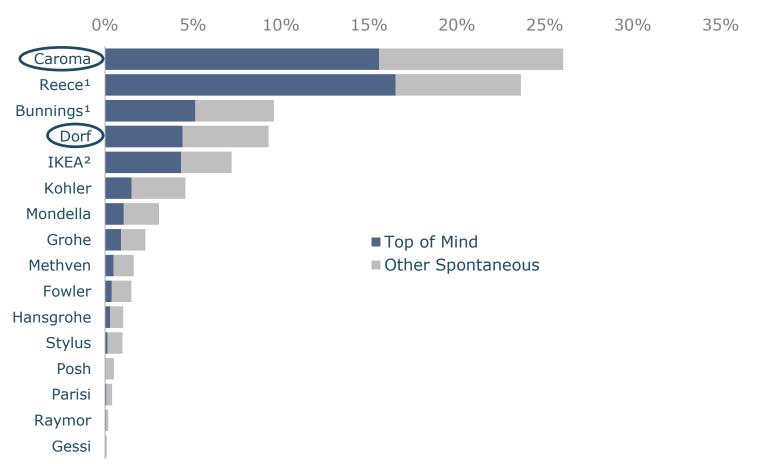
Area of focus	Status	Specific initiatives
Leverage and build on core assets and brands to drive revenue and market share growth		Growing share consistently across core segments
Add value to customers through improved insights, analytics and processes		Joint business plans with major merchants driving agreed targets / initiatives
Build "fit for future" culture, engagement and capability		Building employee engagement and internal capability focused on sales and marketing
Build an advantaged Supply Chain to deliver superior NPD, Quality and Service at best cost		Enhanced supply continuity from dual sourcing and direct to port shipping
Drive cost out in SG&A and Supply Chain to improve profitability and allow selective reinvestment		Ahead of target to reduce costs by \$13-15M by FY19

¹ As outlined at April 2016 Investor Briefing day

Continue to leverage and build on the strength of core brands Caroma and Dorf

Brand Awareness

40%



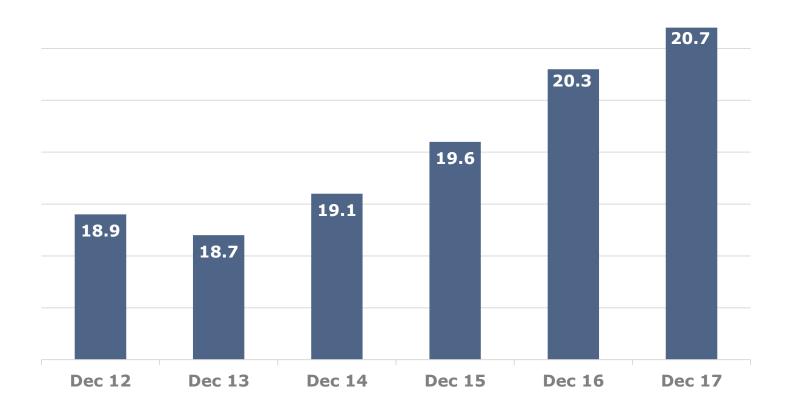
¹ Reece and Bunnings are retailers not Bathroom & Kitchen brands.

Source: Nielsen 13

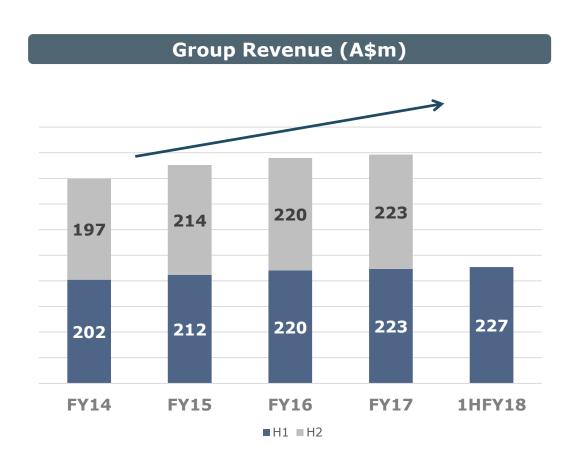
² IKEA is both a retailer and a Bathroom & Kitchen brand.

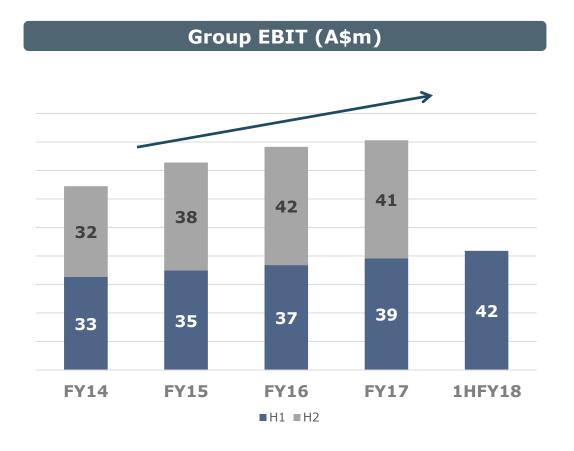
Consistent market share growth

B&K Market Share (%)



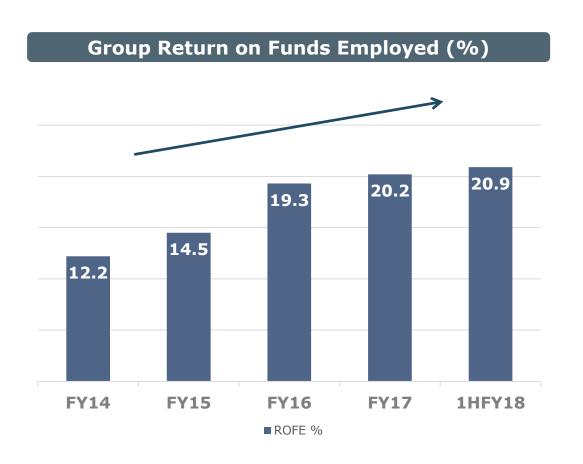
Improved operating results

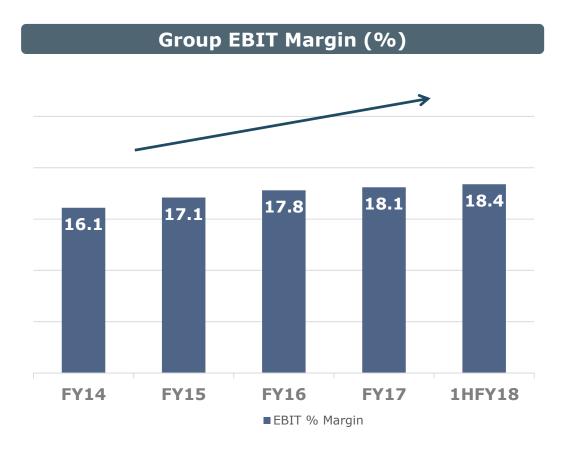




Source: GWA

Strengthening returns

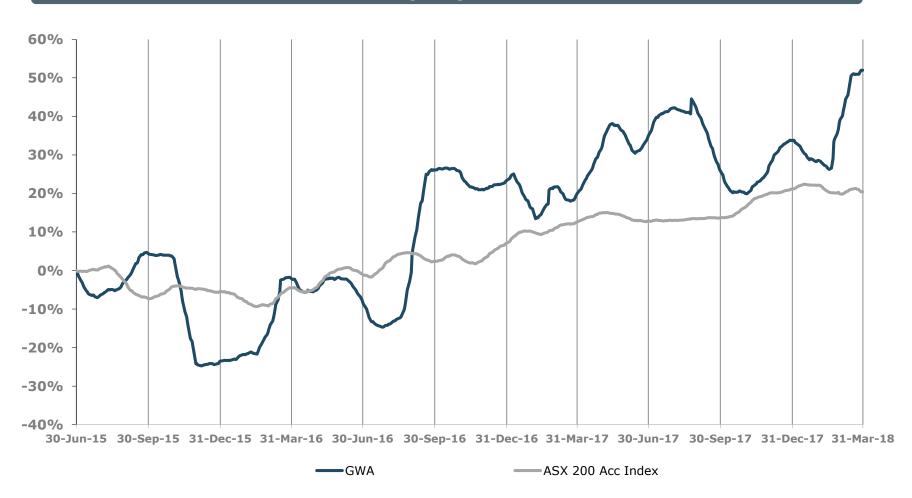




Source: GWA

Leading to improved shareholder returns

Total Shareholder Return (TSR) GWA vs ASX 200 Acc Index



Agenda

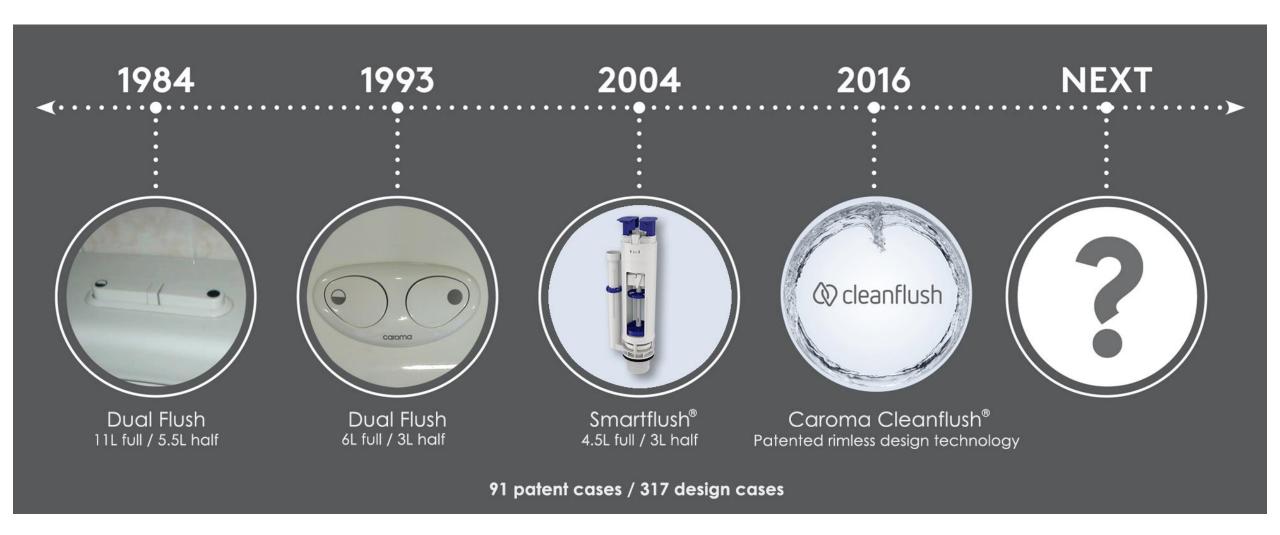
GWA transformation - strong progress made **Tim Salt** A business with significant growth opportunities **Tim Salt Customer focus delivering growth Craig Norwell** Semée **Consumer driven growth** Dickerson **Anthony** Leveraging our advantaged supply chain Mortimer **Patrick Our financial strength** Gibson **GWA** well positioned for growth **Tim Salt**

GWA, a business with purpose

We make life better through the design and delivery of products, services and technologies that create superior solutions for people to enjoy and sustain water, our planet's most precious resource.



Purpose that builds on GWA's history of delivering innovative solutions for water

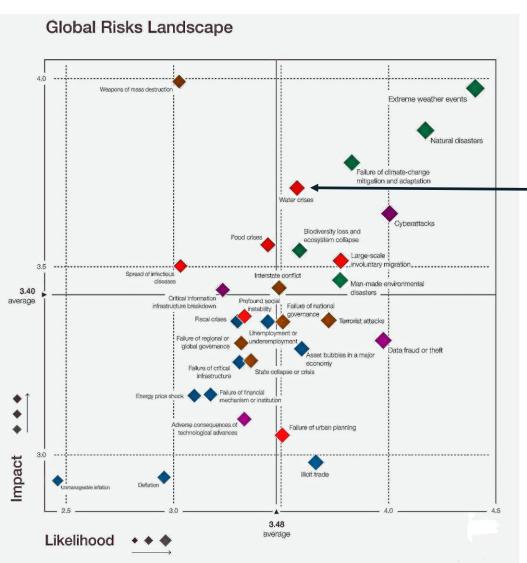


Source: GWA

Growth agenda focused on our understanding and passion for water



2018 World Economic Forum report highlights water as one of the most significant global risks



Water crises identified as the most impactful societal risk in 2018 by WEF

Water crises already playing out globally

This Is What The Global Water Crisis Looks Like

More than 800 million people live without access to a safe water supply.

CAPE TOWN DROUGHT: CITY BEYOND 'POINT OF NO RETURN' AND WILL RUN OUT OF WATER IN APRIL, WARNS MAYOR

THE TIMES

Rome to lose water for eight hours a day as drought hits Italy

Changing Climate, Changing Cities

Mexico City, Parched and Sinking,
Faces a Water Crisis

Leer en español

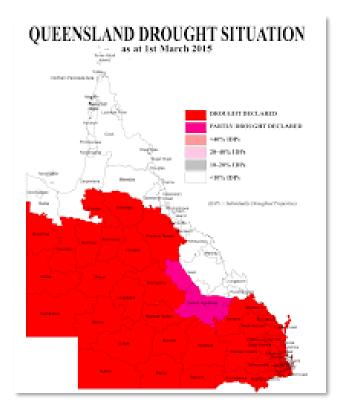
Worsening drought, clean water scarcity affect millions in Indonesia

World War III will be fought over water

Increasingly impacting Australia, the planet's driest continent

Melbourne water supply could be under threat within a decade, water authority says





'Unprecedented' water shortages in south west Victoria expected to affect Australian red meat supply



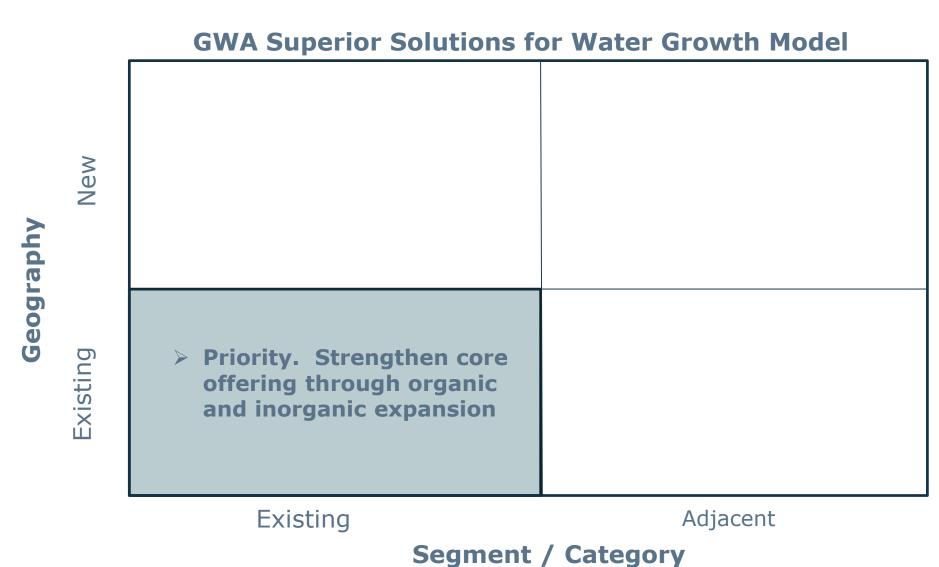
How are we thinking about growth?

Focus on superior solutions for water

Play to our strengths

***** Target where we can win

Priority is to leverage strengths in existing geographies, segments and categories



GWA operates in a large local market with significant growth opportunities

A\$1.4 billion addressable market

Residential	Multi -Res	Comm	Commercial R&R	Residential R&R
\$191m	\$123m	\$138m	\$324m	\$673m
13%	9%	10%	22%	46%

Macro factors point to stronger for longer

Driver¹

Population growth

GDP

House Prices

Interest Rates

Age of housing stock

Consumer Sentiment

Lending for Renovation

Major Renovations Approvals

Status

+300,000-400,000 per annum

+2.6% year to December 2017

Capital city prices up +5% year to Dec. 17

Cash rate stable at 1.5% since August 2016

Stock of 30-35 year old houses expected to increase into the early 2020's

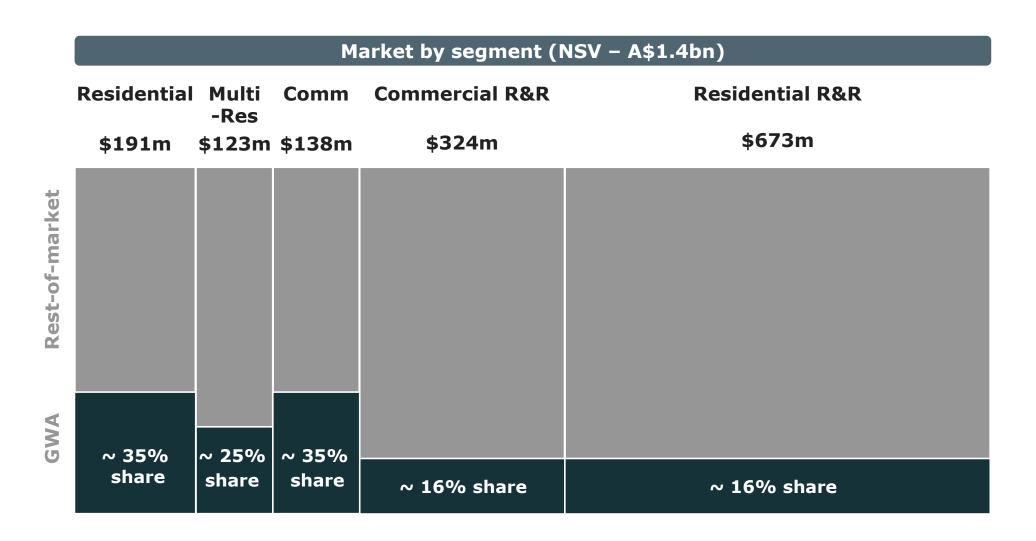
Continues to be strong

Up +5.6% year to December 17

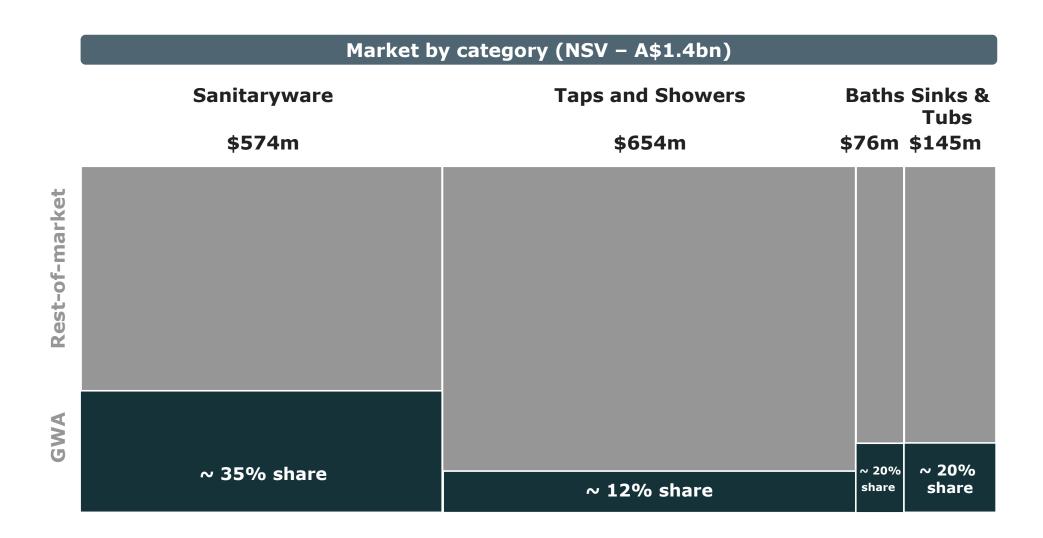
Up +2.9% year to December 17

¹ Refer to appendix for charts and further details

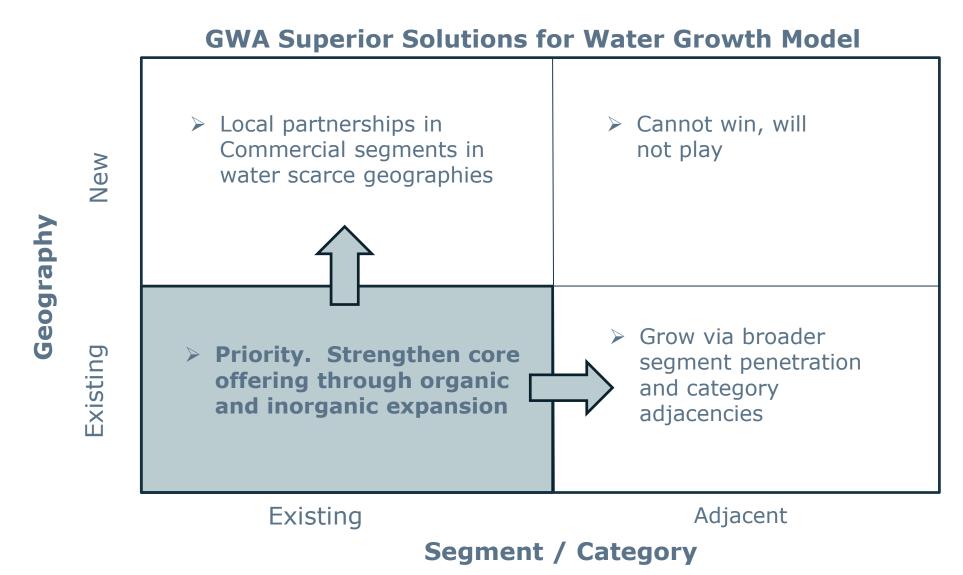
Significant segment growth opportunities



Significant category growth opportunities



And capability to extend into large water solutions adjacencies



Opportunities that play to our strengths in superior water solutions

Australia and NZ growth opportunities



Strengthen existing B&K core offering



Expand into water based category adiacencies

- * Reinforce GWA's core business in ANZ
- * Build scale in the near term and upside growth potential
- ❖ Investment in known market

Establish entry points into larger markets



Distribution partnerships



Overseas



Commercial water and bathrooms

- Opens up new large opportunities for expansion
- Very modest investment required
- Upside potential over the medium term

Access IP that gives a "right to play" globally





- Enables new foundations for long-term growth
- Access to IP and capability that enhances core business
- ❖ Modest investment
- Upside potential

Strategy positions GWA for growth



From push to pull



CAROMA













Secondary Customer

Renovator/Small builder



Commercial Builder/Developer





Residential Builder





Independent Plumber



Commercial Plumber



End User

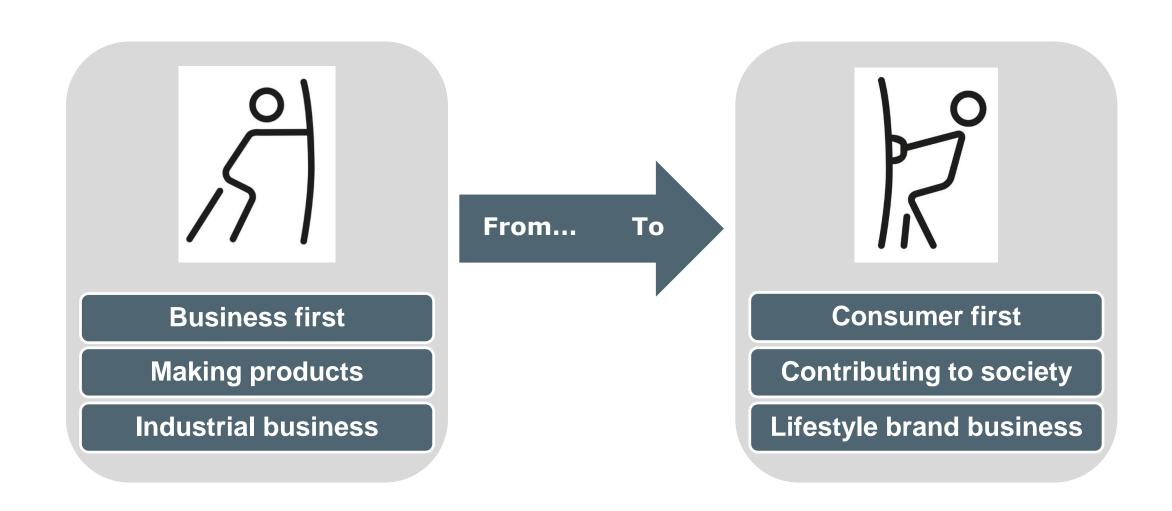
Consumer







Transformation continues shift from push to pull



We are well positioned for growth through strategic focus on superior solutions for water

- **❖ GWA** is the leader in a large and robust local market
- Strong growth opportunities across segments and categories
- Own significant technical expertise in sanitaryware and water sustainability solutions
- Capability can be leveraged in local and overseas markets to step change growth
- **❖** Ambition to take leadership position in "superior solutions for water"

Agenda

GWA transformation - strong progress made

Tim Salt

A business with significant growth opportunities

Tim Salt

Customer focus delivering growth

Craig Norwell

Consumer driven growth

Semée Dickerson

Leveraging our advantaged supply chain

Anthony Mortimer

Our financial strength

Patrick Gibson

GWA well positioned for growth

Tim Salt

Customer focused strategy to drive growth

We make life better with superior solutions for water

Build GWA as the most trusted and respected water solutions company Maximise shareholder value creation – NPAT growth , ROFE, TSR

CUSTOMER FOCUSED

Add value to customers through superior insights, analytics and processes

CONSUMER DRIVEN

Deliver experiences to excite consumers and drive revenue and market share growth

BUSINESS EFFICIENCY: Simple, effective processes and plans delight consumers and customers

BEST COST: Continuous improvement to support profitability and fund selective reinvestment

GREAT PEOPLE: Continue to build "fit for future" culture, engagement and capability

GWA Operational Measures

Market share, NSV, EBIT, ROFE, DIFOT, NPS, Safety, Engagement

Growth Drivers

Corporate Priorities

SEGMENTS

Build on Commercial leadership and grow in R&R

CATEGORIES

Leverage sanitary to win all of bathrooms and kitchens

BRANDS

Deliver the best water experiences

SOLUTIONS

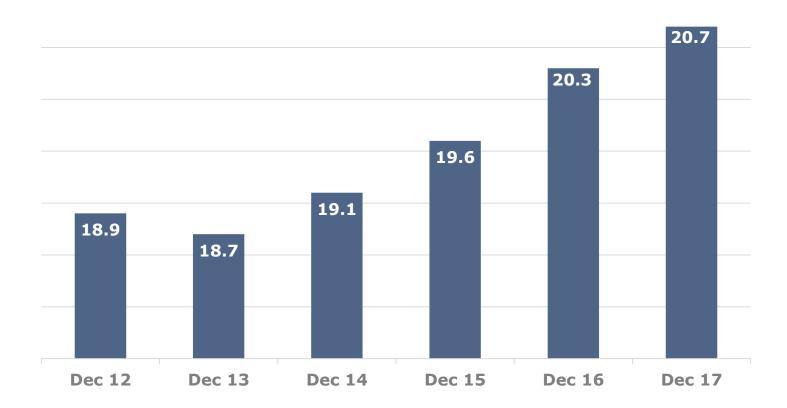
Lead "smart water management"

Significant progress in customer engagement

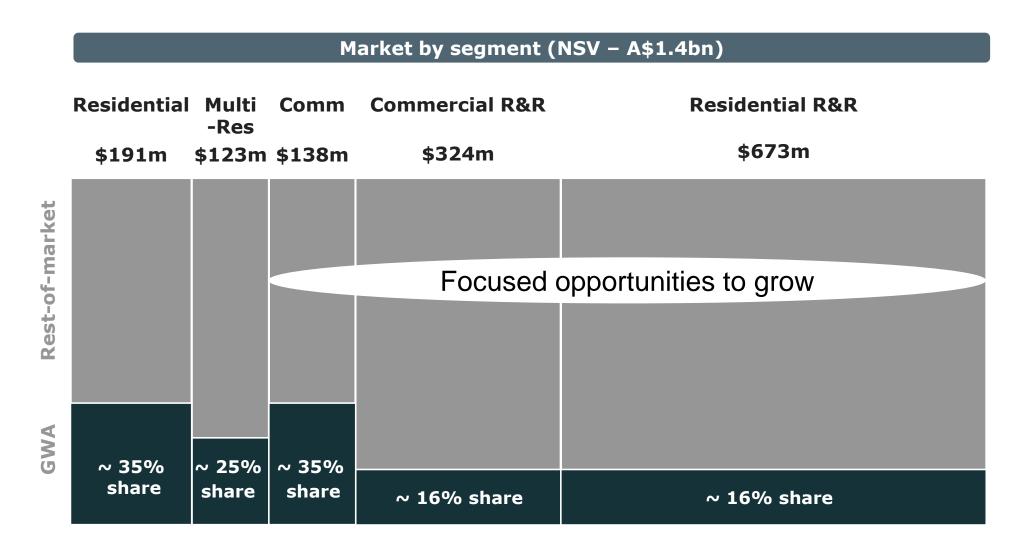
Area of focus	Progress	Specific initiatives
Increased understanding of key customers creating tailored plans and programs		Customer planning embedded business plans and review In store availability commitment
Clear value proposition for primary and secondary customers		Builders segmentation and value proposition Commercial value propositions Customer contact matrix / frequency
Use of technology to drive business growth and customer experience		Improved Salesforce.com utilisation Refinement of Specify / Revit / Plumbers App' E enabled bathrooms
Gain share via NPD and differentiated customer initiatives		Differentiated NPD, e.g. Cleanflush Tailored programs by customer Installation innovation
Build sales capability		Call efficiency and effectiveness Analytical skills development Competency assessment and development

Drives sustained share growth

B&K Market Share (%)



Opportunities to grow in a A\$1.4bn market



Critical to understand and engage with primary and secondary customers



CAROMA













Secondary Customer

Renovator/Small builder



Commercial Builder/Developer





Residential Builder





Independent Plumber



Commercial Plumber



End User

Consumer







GWA has scale to create demand for our brands across both large and small secondary customers







Secondary Customer



Commercial Builder/Developer





Residential Builder





Create demand through brand marketing and merchant activation to generate sales

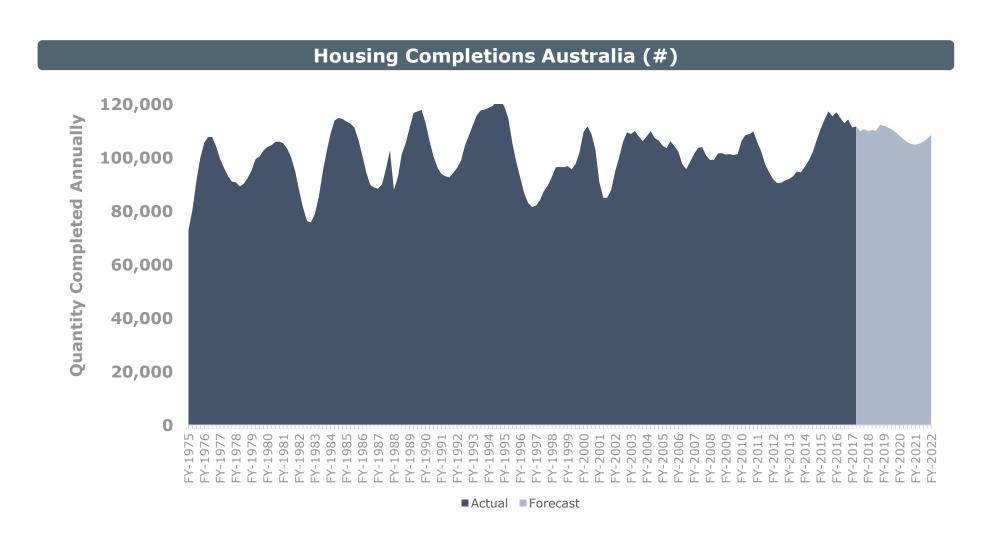
Create demand through direct engagement with builders and developers to secure specification for GWA

Residential and Multi-Residential housing

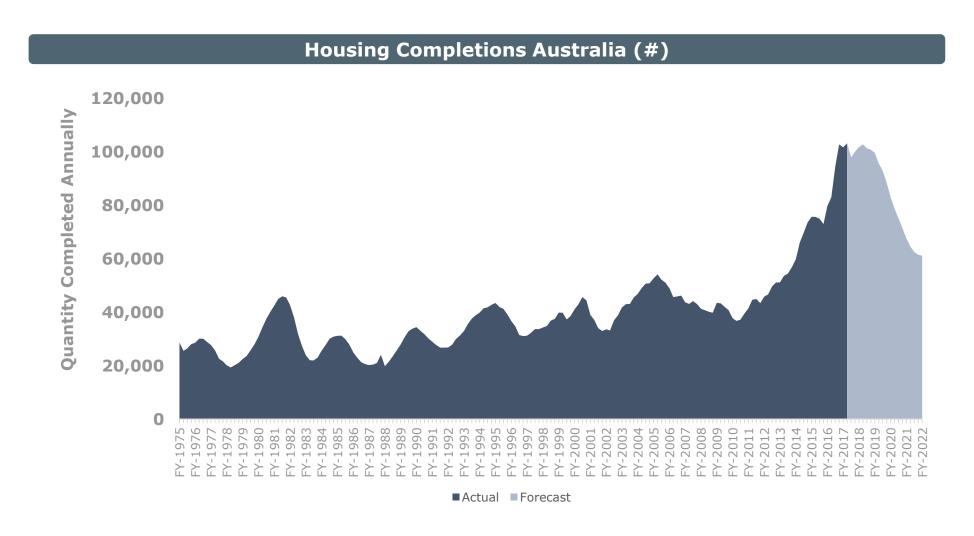
Market by segment (NSV - A\$1.4bn)



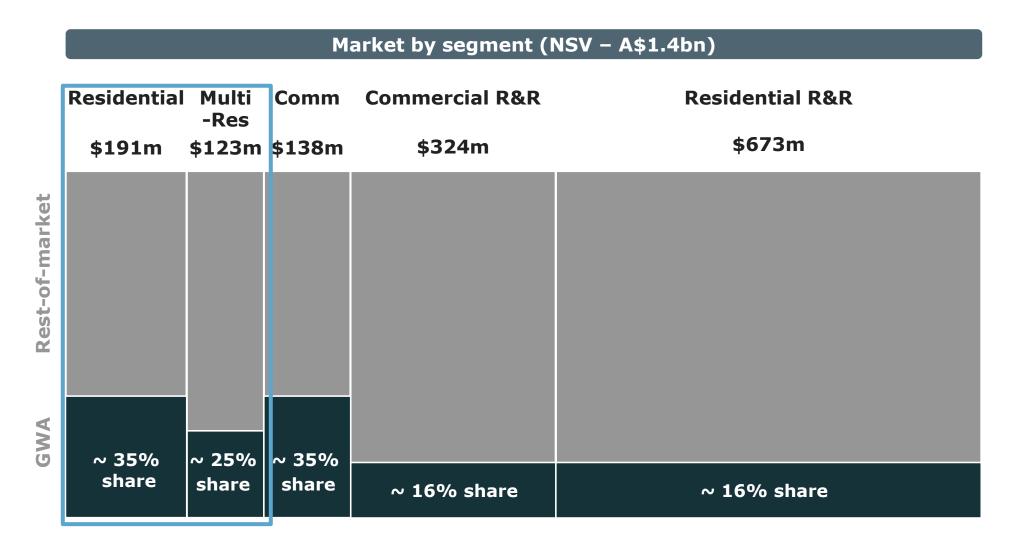
Detached residential new build remains resilient



Multi-residential declining from peak but presents opportunities for selective growth



Ability to create demand evident in strength across the residential home segment



Maintain strong position in Detached residential and compete selectively in Multi-residential

Growth Strategy

- Established deep knowledge of Builders, their strategies and needs
- Leverage trusted brands and quality to enhance the home-buyer experience
- Differentiate through broad brand portfolio and innovation capability
- Re-organised sales team into dedicated segment resource



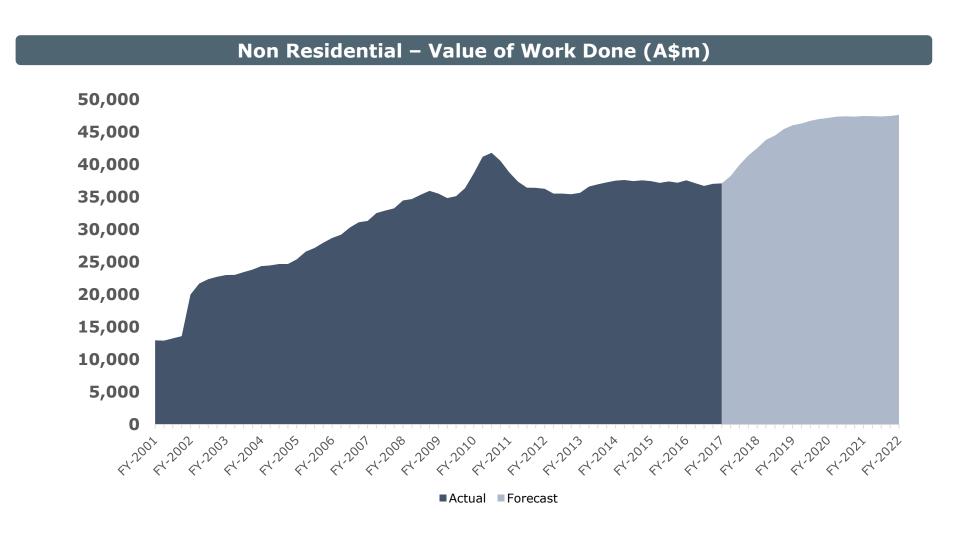




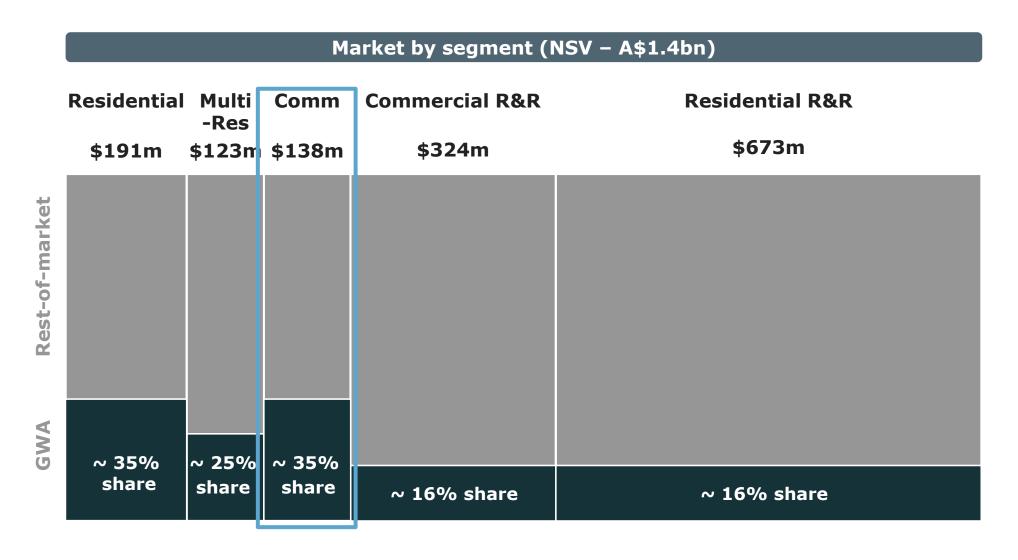
Market leading penetration of Australia's top 25 builders



Commercial new build sustaining long term growth trajectory



Ability to create demand in Commercial new build drives strong share position



Leverage expertise in Commercial new build to drive further growth

Growth Strategy

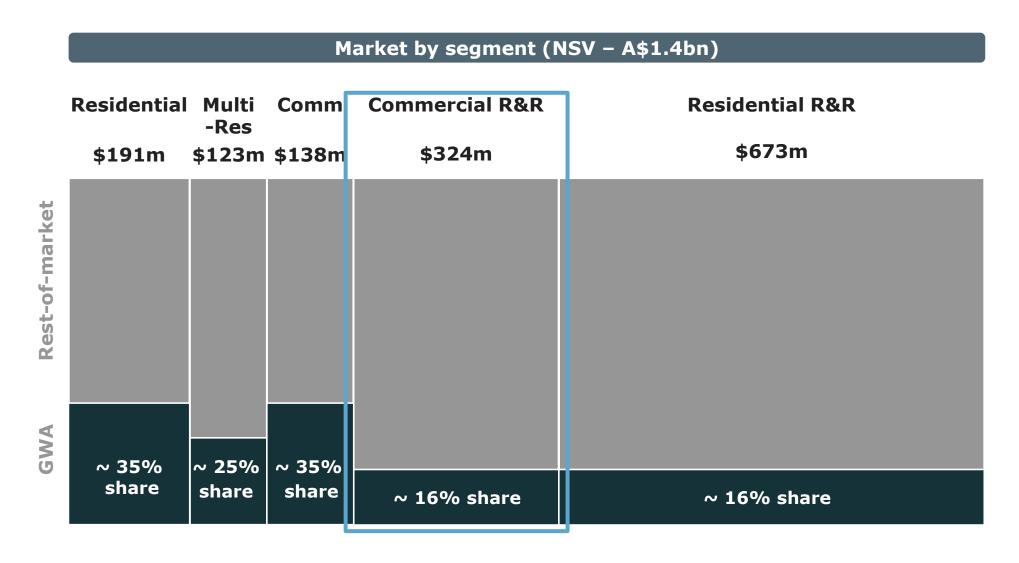
- Best lead identification and key decision maker engagement
- Complete product portfolio and solutions partner
- Superior, sustainable lifetime solutions for customers
- Comprehensive Merchant partnering for fulfilment and execution



Market leading penetration of Australia's biggest Projects & Customers



R&R is the largest segment opportunity across both Commercial and Residential



Deeper market understanding has identified untapped opportunity in Commercial R&R

Growth Strategy

- Focused resource now targeting sizeable opportunity
- Leverage strong Commercial new build footprint and expertise into Commercial R&R
- Utilise Merchant partnerships to provide coverage and availability
- Innovate to reduce cost, improve efficiency and sustainability

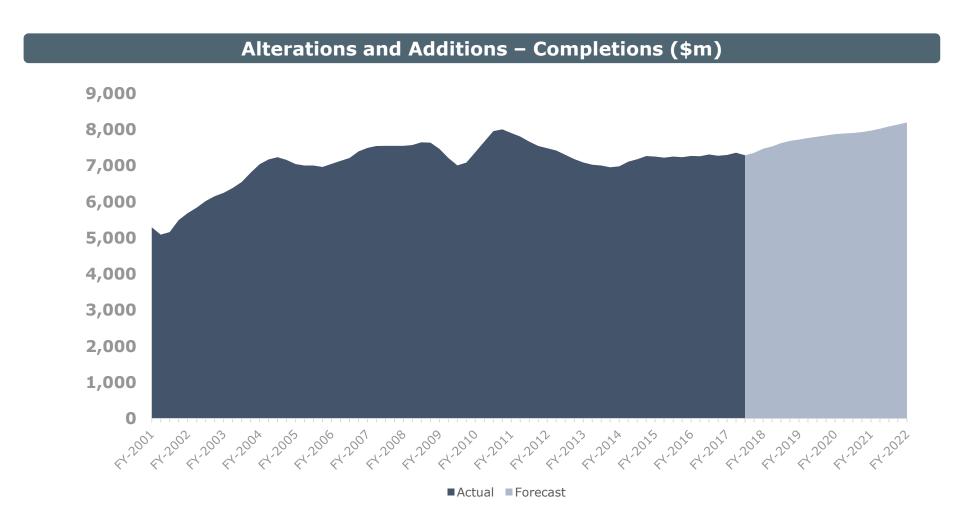
New build drives future R&R, large less visible market



Deeper market understanding has identified untapped opportunity in Commercial R&R



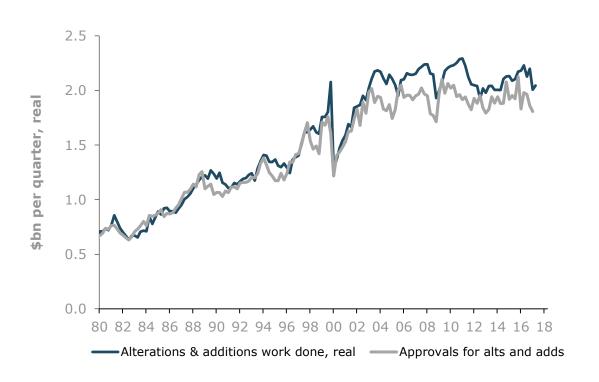
Residential R&R segment stability provides resilience through the cycle

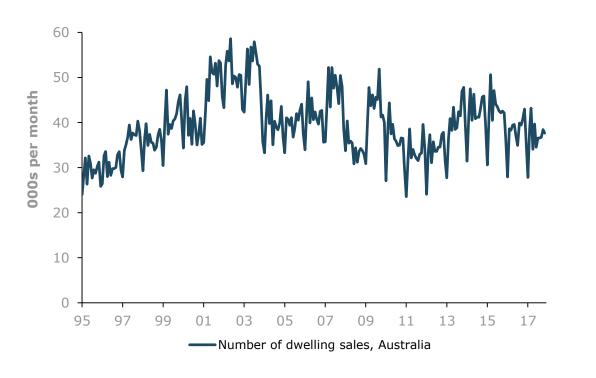


Residential R&R segment is large and remains stable

Renovation Activity (A\$bn)

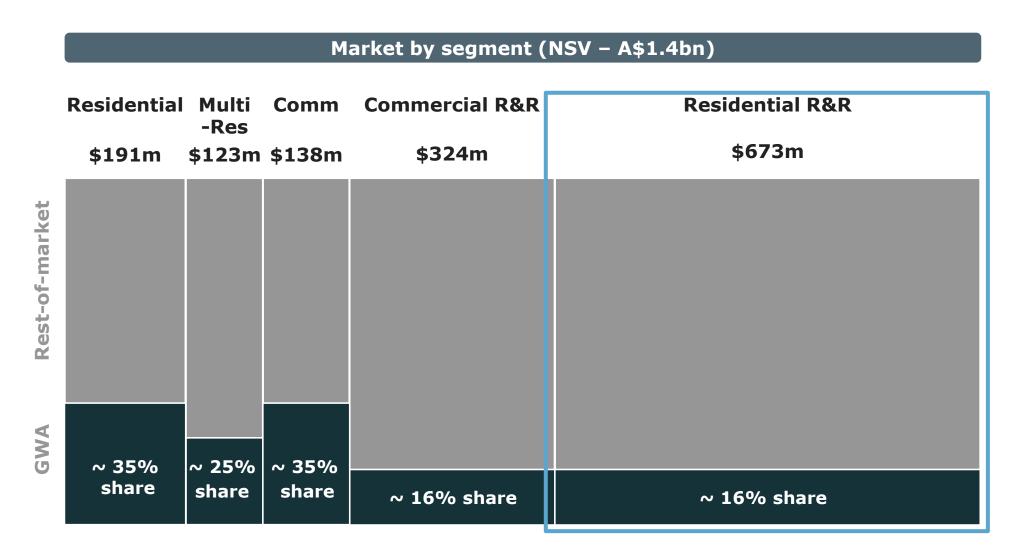
Housing sales ('000s)





Source: ABS, ANZ

Significant growth opportunity in Residential R&R



Residential R&R – customer strategies for growth

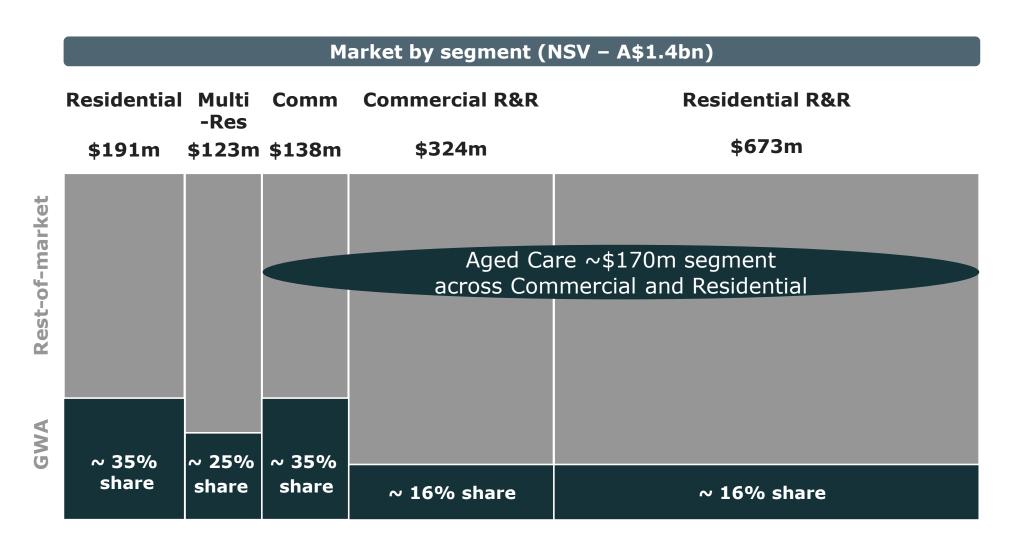
Growth Strategy

- Extend merchant partnerships to drive ranging, availability and coverage
- Create inspirational experiences in customers' showrooms
- Utilise Caroma Flagships to inspire architects, designers and consumer renovators
- Increased investment in digital tools to enhance ease of specifying and installing Caroma

Market leading visibility and availability



Aged Care is a large and growing sector relatively untapped by GWA



Driving our focus on Aged Care opportunity

Growth Strategy

- Built deep understanding of products, customers and consumers' needs
- Developed 'Care' range tailored to unique needs of users and decision makers
- Scale, coverage and technology to access large fragmented market
- Aged care initiatives with key merchant partners to penetrate all 3 aged care segments











Market leading

Engagement with merchant partners remains key

Growth Strategy

- Established clarity of each Merchant's differing business needs, strategies, priorities and processes
- Joint plans create growth and profitability that's win-win
- Leverage significant GWA demand creation with secondary customers
- Drive foot traffic in Merchants through R&R marketing initiatives

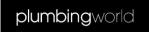




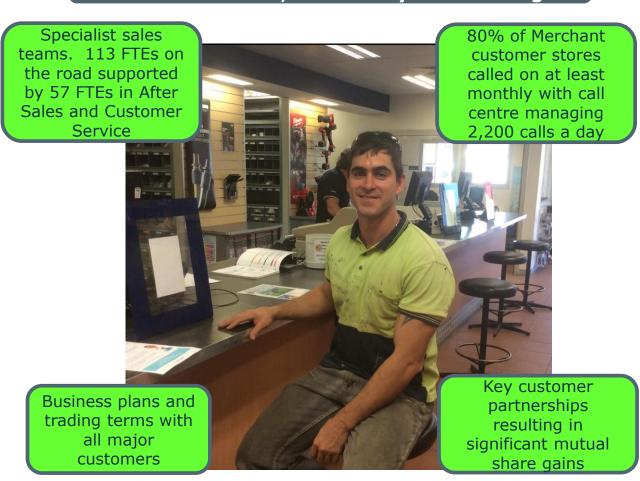




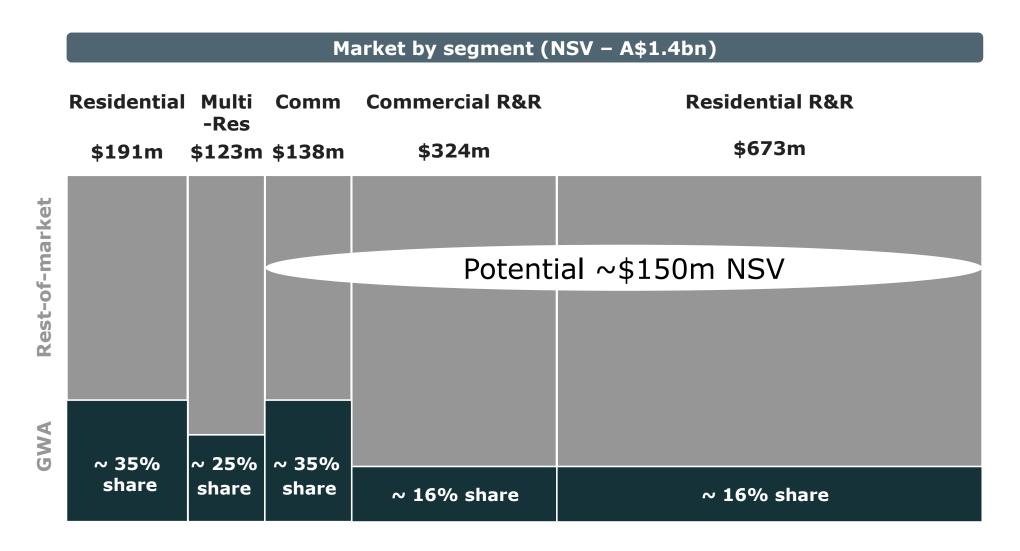




Market leading visibility, demand creation, availability and coverage



Plans targeting significant NSV growth opportunities



Break





Fact of life, as we get older we will come across challenges. That's why It's important to have a bathroom that not only looks nice, but has functionality to assist you as you age.

Dr Andrew RochfordCaroma advocate

Watch our latest Aged Care campaign on the Caroma Facebook page.





Agenda

GWA transformation - strong progress made **Tim Salt** A business with significant growth opportunities **Tim Salt** Craig **Customer focus delivering growth** Norwell Semée **Consumer driven growth Dickerson** Anthony Leveraging our advantaged supply chain Mortimer **Patrick Our financial strength** Gibson **GWA** well positioned for growth **Tim Salt**

Consumer driven strategy to drive growth

We make life better with superior solutions for water

Build GWA as the most trusted and respected water solutions company Maximise shareholder value creation – NPAT growth , ROFE, TSR

CUSTOMER FOCUSED

Add value to customers through superior insights, analytics and processes

CONSUMER DRIVEN

Deliver experiences to excite consumers and drive revenue and market share growth

BUSINESS EFFICIENCY: Simple, effective processes and plans delight consumers and customers

BEST COST: Continuous improvement to support profitability and fund selective reinvestment

GREAT PEOPLE: Continue to build "fit for future" culture, engagement and capability

GWA Operational Measures

Market share, NSV, EBIT, ROFE, DIFOT, NPS, Safety, Engagement

Growth

Corporate Priorities

SEGMENTS

Build on Commercial leadership and grow in R&R

CATEGORIES

Leverage sanitary to win all of bathrooms and kitchens

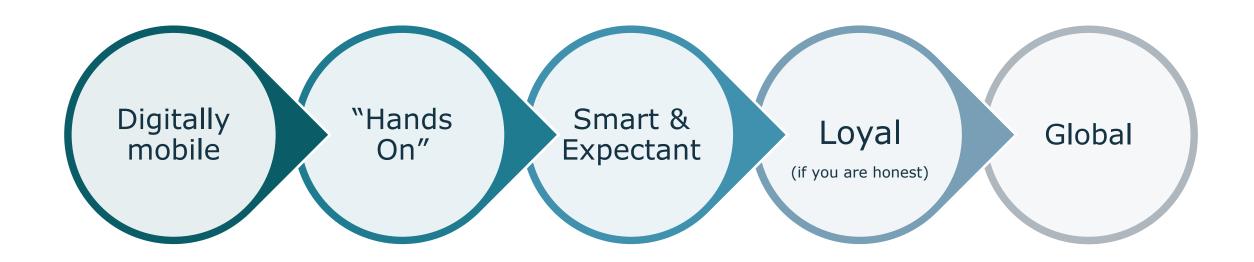
BRANDS

Deliver the best water experiences

SOLUTIONS

Lead "smart water management"

Why consumer driven? The age of the empowered consumer



Ongoing commitment to build consumer insight

Becoming consumer driven

Consumer first

Contributing to society

Lifestyle brand business

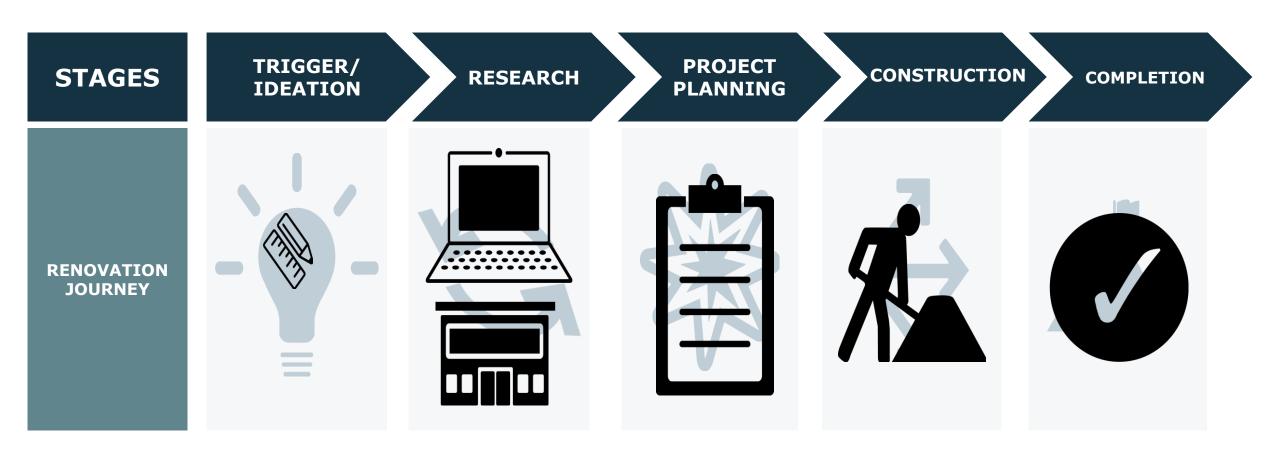
Deeper consumer insight and understanding

Brands with purpose create stronger consumer relationships

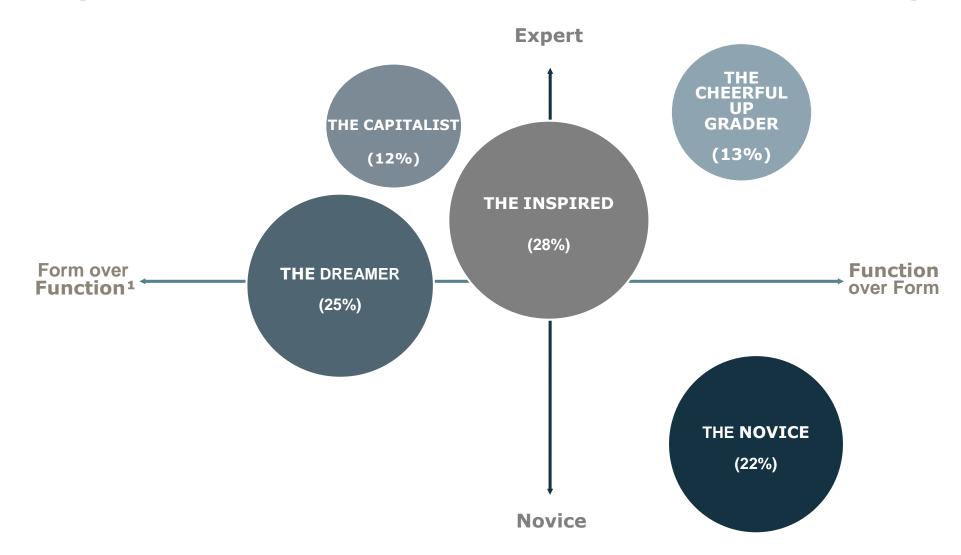
Superior omni-channel brand experiences



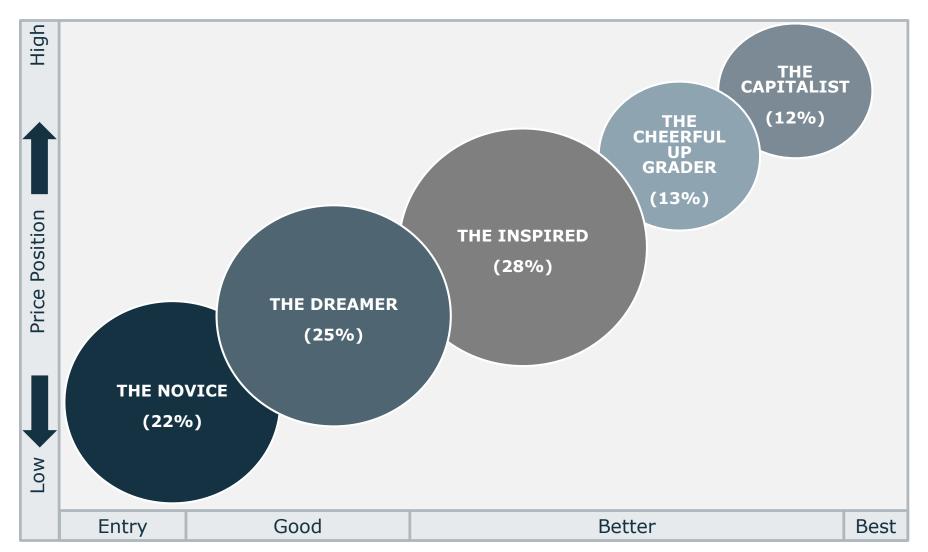
Worked with the empowered consumer to build a deeper understanding of R&R journey



Identified five distinct consumer groups and insights into their approach to renovating

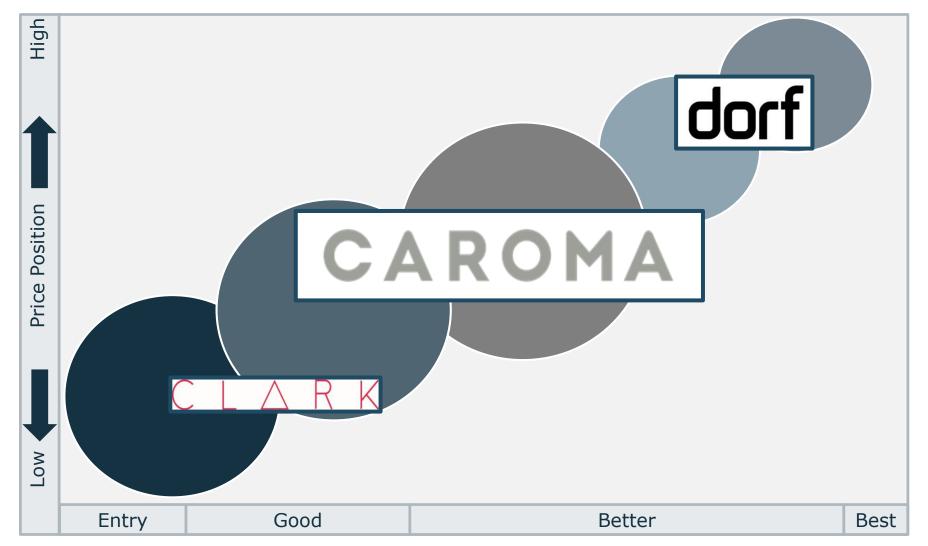


Each group occupies a different place on the price ladder



Source: GWA 70

Brand portfolio aligned to consumer groups

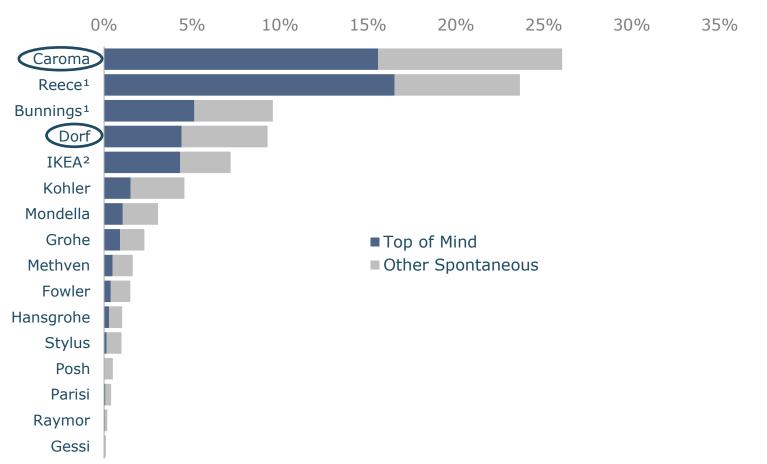


Source: GWA 71

Strength of Caroma and supporting brands creates growth platform

Brand Awareness

40%



¹ Reece and Bunnings are retailers not Bathroom & Kitchen brands.

Source: Nielsen 72

² IKEA is both a retailer and a Bathroom & Kitchen brand.

The importance of building brands with purpose

Becoming consumer driven

Consumer first

Deeper consumer insight and understanding

Contributing to society

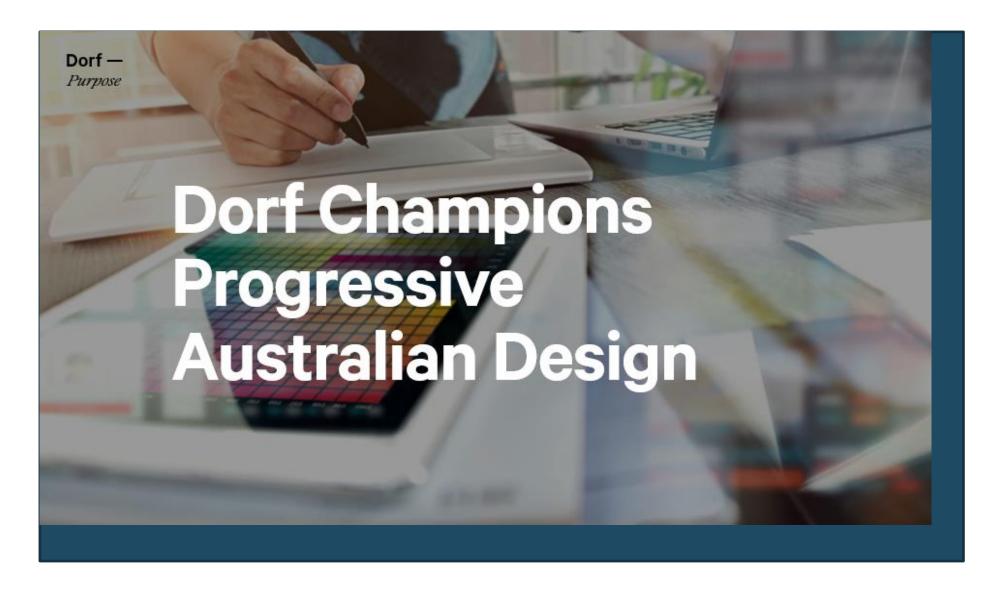
Brands with purpose create stronger consumer relationships

Lifestyle brand business

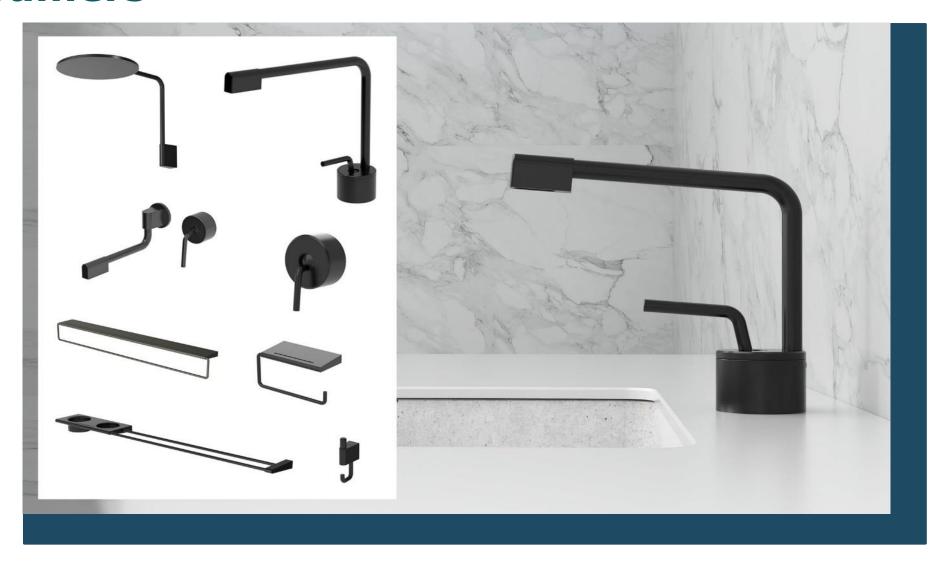
Superior omni-channel brand experiences



Reposition Dorf to delight "the capitalists"



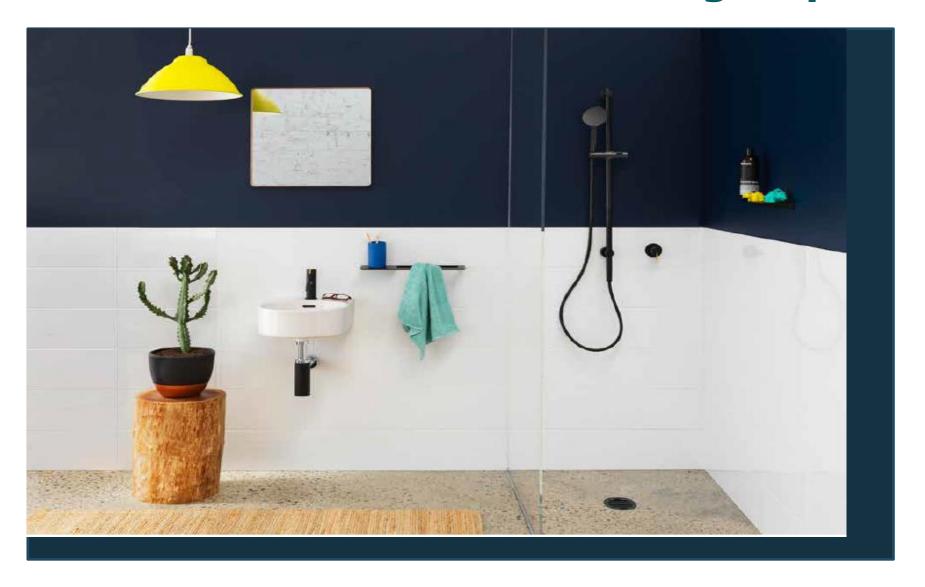
Unique styles for premium, style conscious consumers



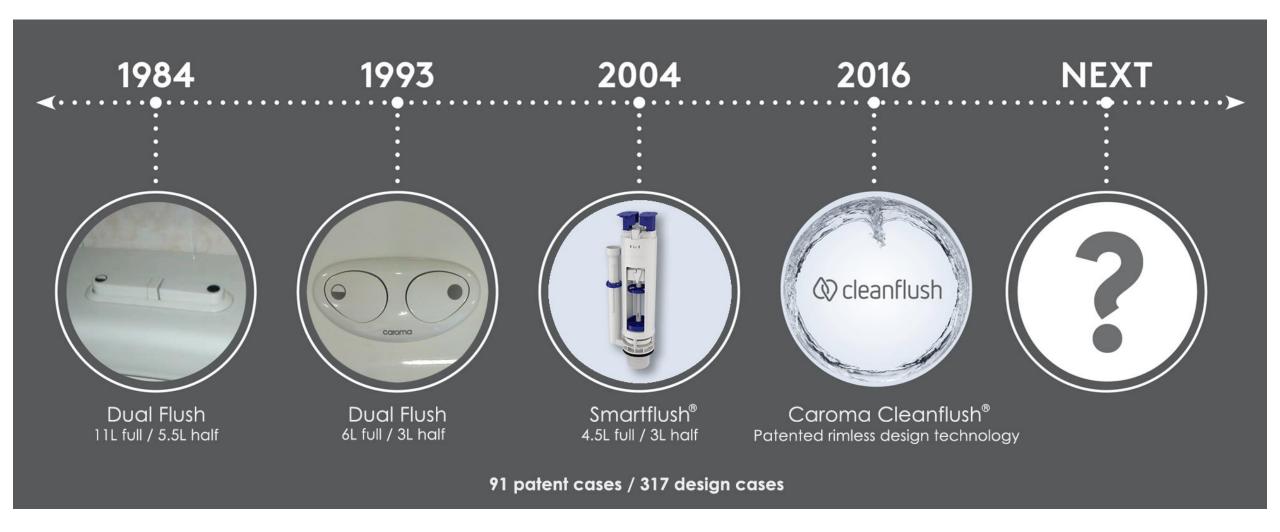
Re-invent Clark to offer a full bathroom solution



Stylish, affordable designs targeted at the "Novice" and "Dreamer" consumer groups



Building on Caroma's heritage and expertise to transform the future



Source: GWA

A culturally iconic and meaningful brand purpose



A visual identity that marks a new era for Caroma



Each and every consumer touch point must build a consistent and rewarding brand experience

Becoming consumer driven

Consumer first

Contributing to society

Lifestyle brand business

Deeper consumer insight and understanding

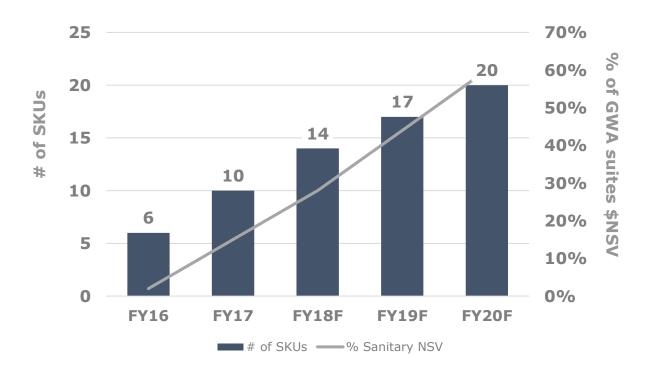
Brands with purpose create stronger consumer relationships

Superior omni-channel brand experiences

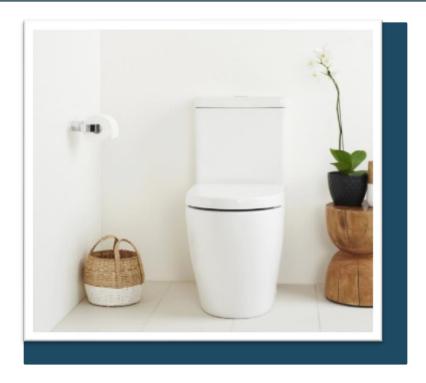


Continuing to extend and leverage Cleanflush® innovation to strong effect

Caroma Cleanflush Sales % of GWA suites (\$NSV)



20 new Cleanflush variants across sub categories by 2020

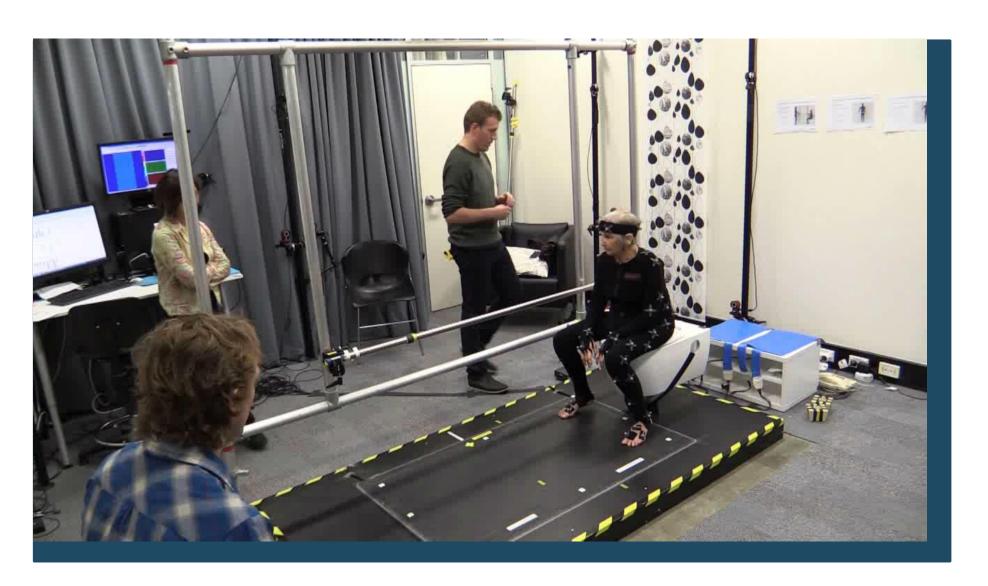


Source: GWA

Creating inspirational premium solutions for "upgraders" and "capitalists"



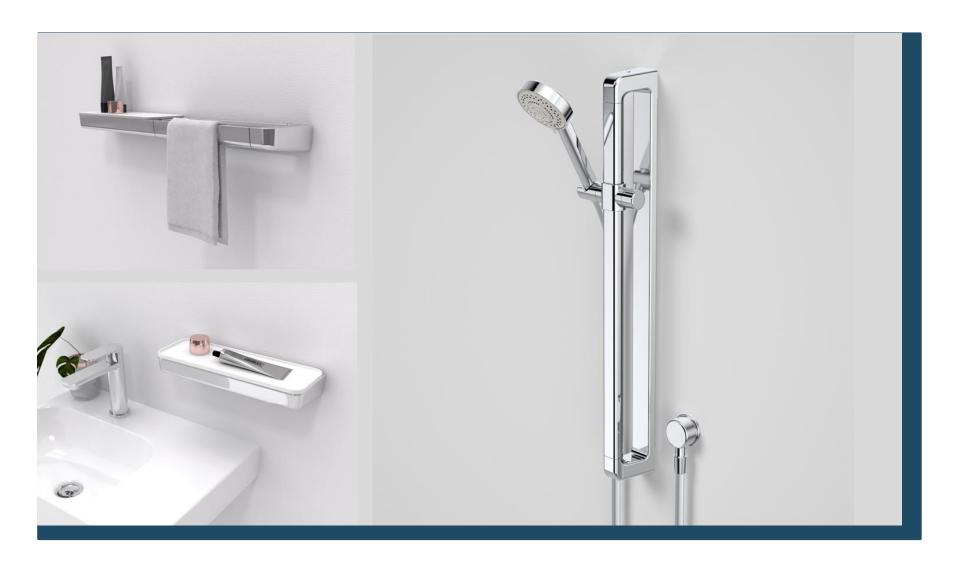
Leading the thinking and development of solutions for the distinct needs of ageing consumers



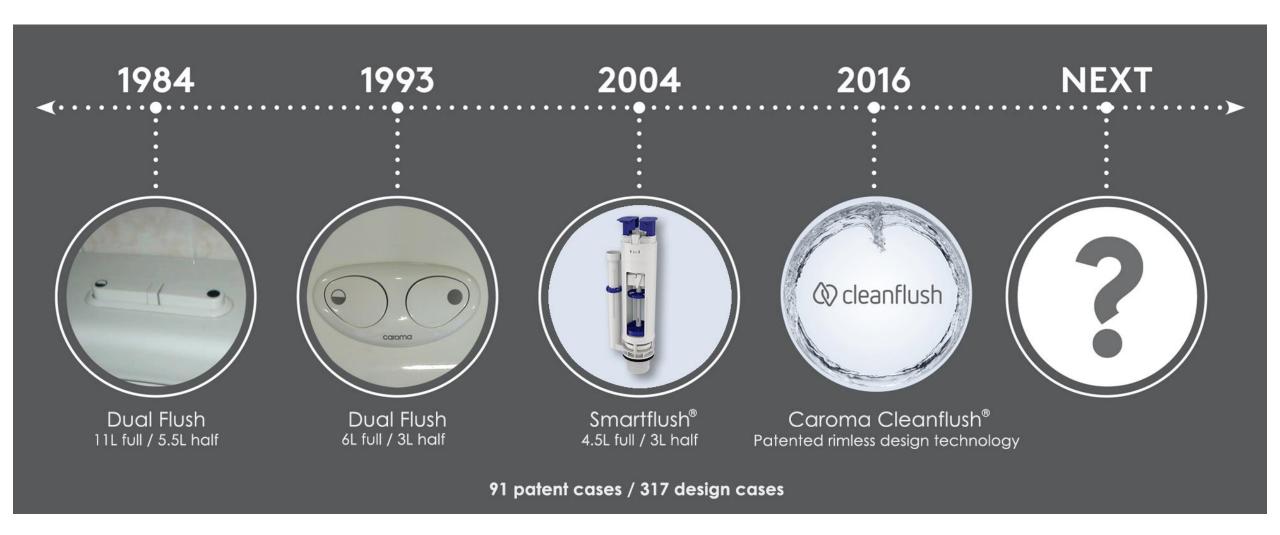
Leading the thinking and development of solutions for the distinct needs of ageing consumers



Empathetic design solutions that are flexible and create scale opportunities



Building on Caroma's heritage and expertise to transform the future



Source: GWA

World class innovation that changes the industry's practice and expectation of water management



Caroma Smart Command® – changing standards in building water management

Key features of SmartCommand¹

- Touchless bathroom products
- Remote BMS² connectivity to all bathrooms
- Remotely monitor and manage water usage including leaks
- Needs based real time bathroom cleaning schedule

Key benefits of SmartCommand¹

Hygenic user experience

Increased bathroom up time and better user experience

Reduced water usage and rental benefit from Green Star rating

Reduced costs via increased preventative maintenance

Cost efficient remote monitoring and management

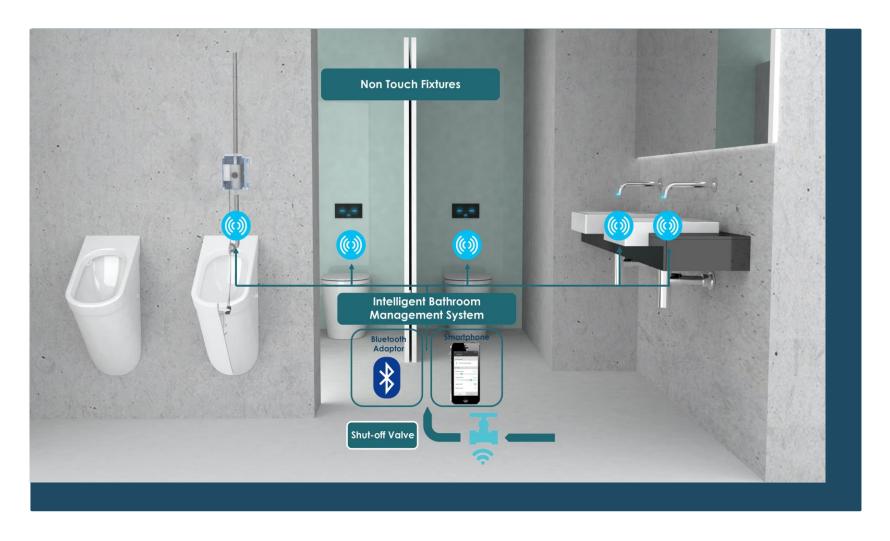
Remote commissioning on install saves plumber time and money

Reduced cleaning costs

Patent pending

² Bathroom Management System

A robust system that is connected and flexible



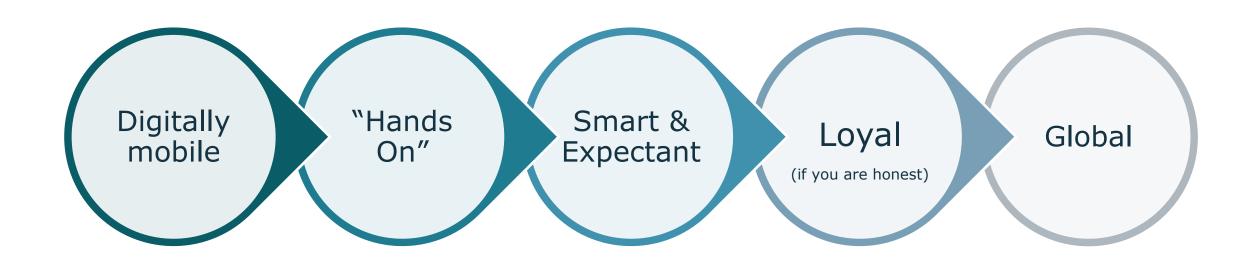
A robust system that is connected and flexible



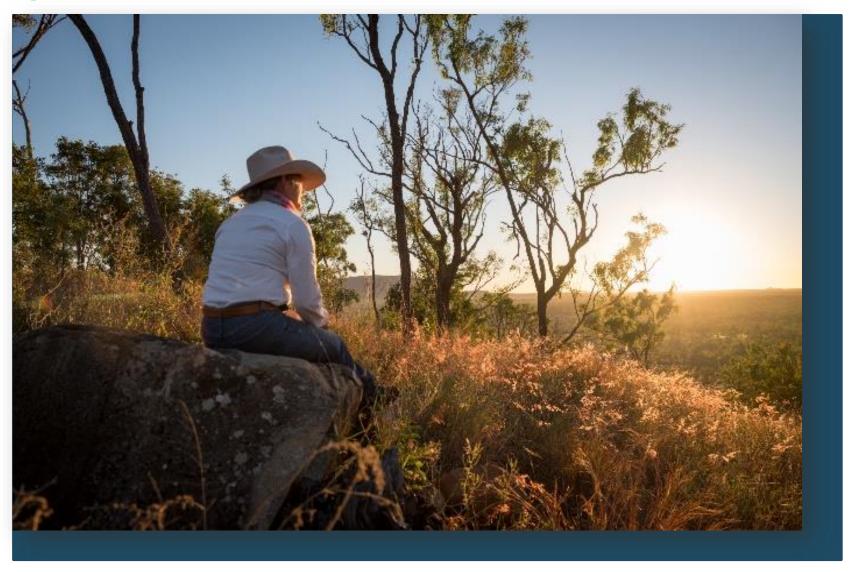
Evaluated and endorsed by key commercial customers

- ✓ Technology platform testing completed
- √ Key customer engagement undertaken
- ✓ 12 months testing completed in-situ commercial office and shopping centre
- ✓ Patent applications in progress
- ✓ Full commercial installation at one site
- ✓ Further commercial roll out underway

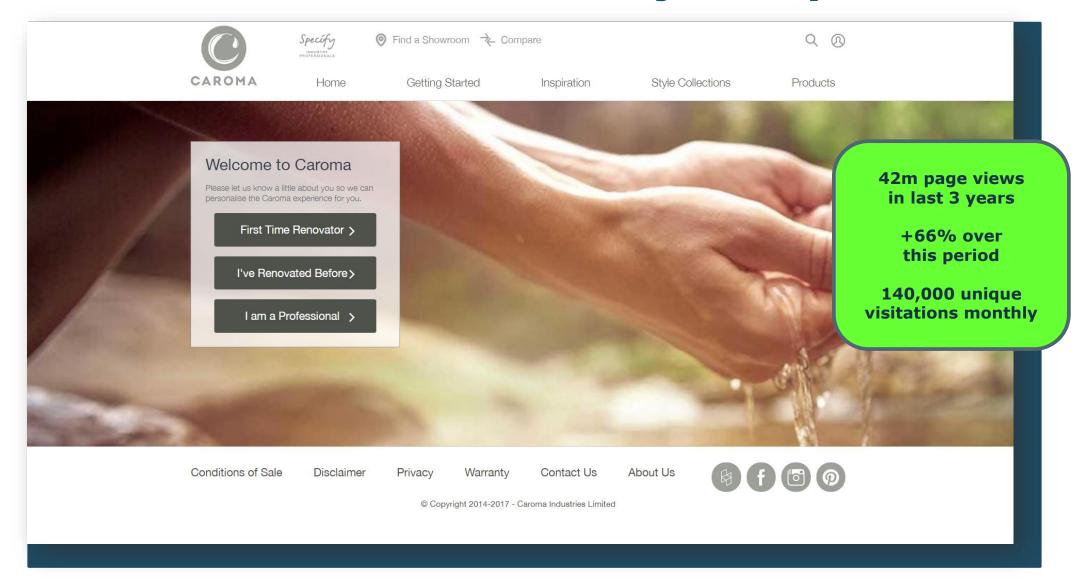
Seamless omni-channel brand experiences that delight and deliver value



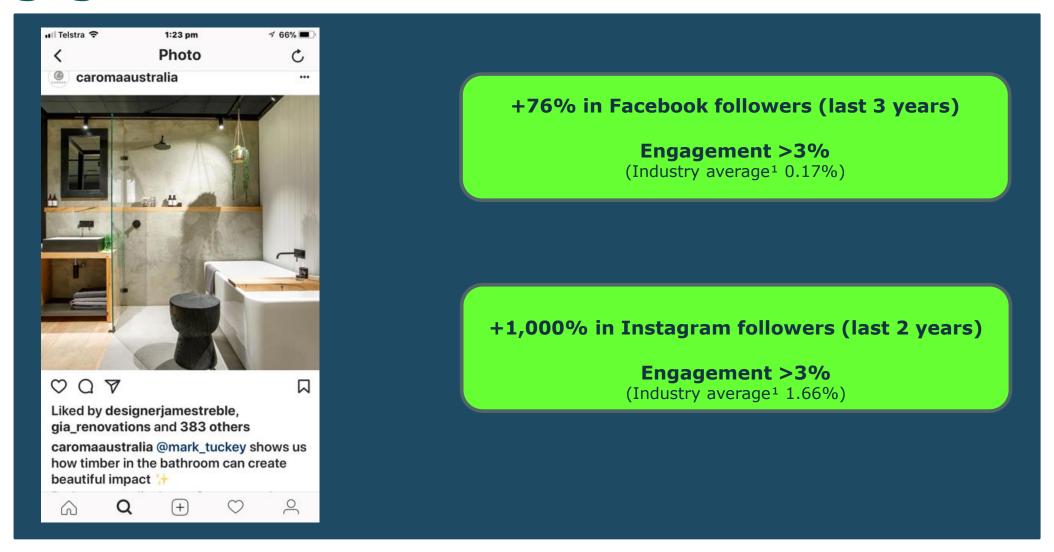
Increased investment in targeted consumer campaigns with content that creates 'talkability'



The new Caroma website understands and facilitates the renovation journey

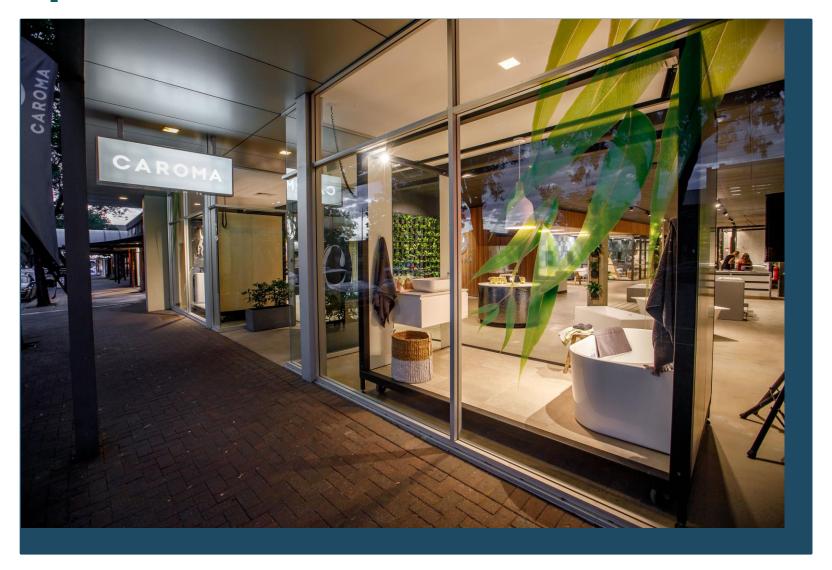


Leverage and grow best in-category social engagement



¹ All industry average 96

Importance of engaging and immersive physical brand experiences



Our new flagship store - Caroma on Collins, Sydney



Agenda

GWA transformation - strong progress made **Tim Salt** A business with significant growth opportunities **Tim Salt** Craig Customer focus delivering growth Norwell Semée **Consumer driven growth** Dickerson **Anthony** Leveraging our advantaged supply chain Mortimer **Patrick Our financial strength** Gibson **GWA** well positioned for growth **Tim Salt**

Supply chain strategy to delight consumers and customers at best cost

We make life better with superior solutions for water

Build GWA as the most trusted and respected water solutions company Maximise shareholder value creation – NPAT growth , ROFE, TSR

CUSTOMER FOCUSED

Add value to customers through superior insights, analytics and processes

CONSUMER DRIVEN

Deliver experiences to excite consumers and drive revenue and market share growth

BUSINESS EFFICIENCY: Simple, effective processes and plans delight consumers and customers

BEST COST: Continuous improvement to support profitability and fund selective reinvestment

GREAT PEOPLE: Continue to build "fit for future" culture, engagement and capability

GWA Operational Measures

Market share, NSV, EBIT, ROFE, DIFOT, NPS, Safety, Engagement

Growth Drivers

Corporate Priorities

SEGMENTS

Build on Commercial leadership and grow in R&R

CATEGORIES

Leverage sanitary to win all of bathrooms and kitchens

BRANDS

Deliver the best water experiences

SOLUTIONS

Lead "smart water management"

Progress made in supply chain

Area of focus	Progress	Specific initiatives
World leading quality		Best in market reputation for product quality and performance
Service excellence		Integrated business planning to drive inventory management improvements
NPD pipeline delivery		Products matched with consumer insights delivering sales growth
Improve IP protection		Exited non-conforming suppliers and maintained IP
Reduce costs by \$8-10M¹ from FY16 to FY19 for growth investment and margin resilience		Stock consolidation and direct shipping to state warehouses
Reduce supply chain risk		Dual sourcing capability and risk audits and action plans implemented

101

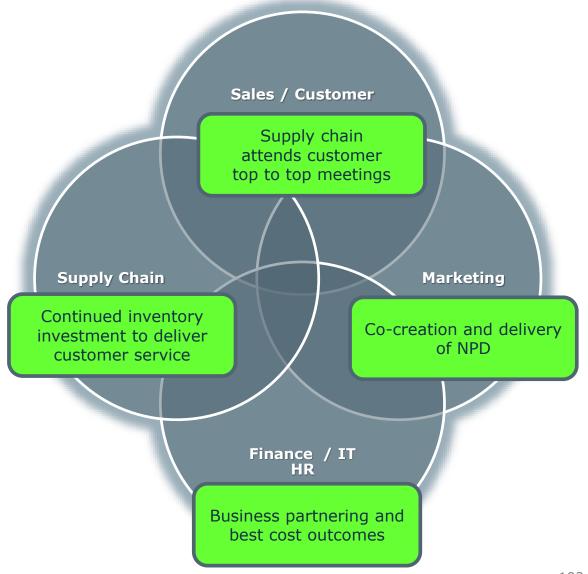
Supply chain creating competitive advantage



Creating a supply chain synchronised with the front end of our business

Growth enabler - JUBP¹

- Customer focused the right supply chain exceeding service and quality expectations
- Joint value creation supply chain contributing to win / win with customers
- Consumer insight creating and manufacturing products and solutions that consistently deliver and delight
- Continuous improvement approach culture, attitude, capability and processes



¹ Joined Up Business Planning

Australian innovation - products designed for local market conditions and consumers

Growth enabler – innovation and product design

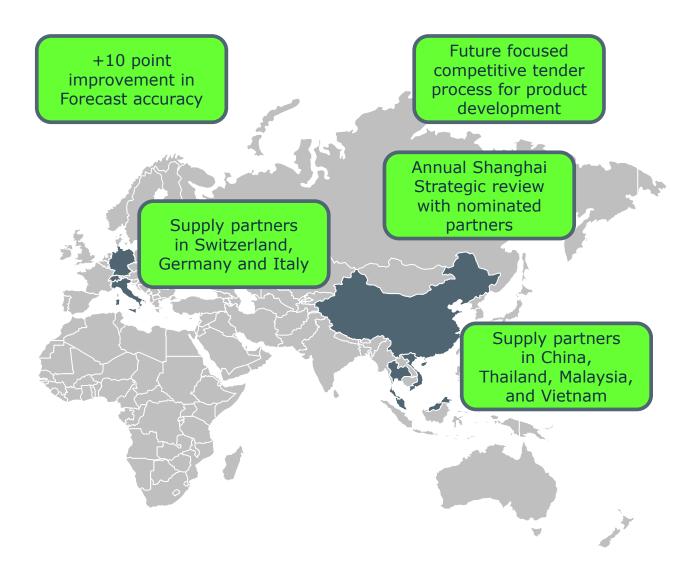
- Consumer expertise continued investment in local design teams
- Support brand growth new world class R&D facility
- Portfolio management NPD mirrored with efficient SKU rationalisation
- Superior solutions global strategic suppliers partnering with our local experts



Creating sustainable supply solutions in partnership with our strategic suppliers

Growth enabler – supply solutions

- Exclusive supply partnerships long term commitment to quality, service, best cost and innovation
- Enhancing supply partner capability 17
 GWA staff in Asia building supply partner expertise
- Three year volume signals enabling supply partners to focus on long term service, yield and waste elimination opportunities



Designing a global distribution network that delights customers and supports growth

Growth enabler – network alignment

- Business efficiency optimising service at best cost across our end to end network
- Increased use of technology solutions integrating systems and processes with suppliers and customers
- Service policy continuously evolving to meet changing customer expectations



Continuous commitment to drive further cost efficiencies

Growth enabler – best cost

- Driving continued business efficiency focused on Waste, Yield and COGS
- Distribution network alignment cost to serve project initiated February 2018 for cost out and customer satisfaction
- Evolving sourcing structures establish the next geographic supply source with current partners
- \$8-10m Supply Chain cost savings FY19-FY21





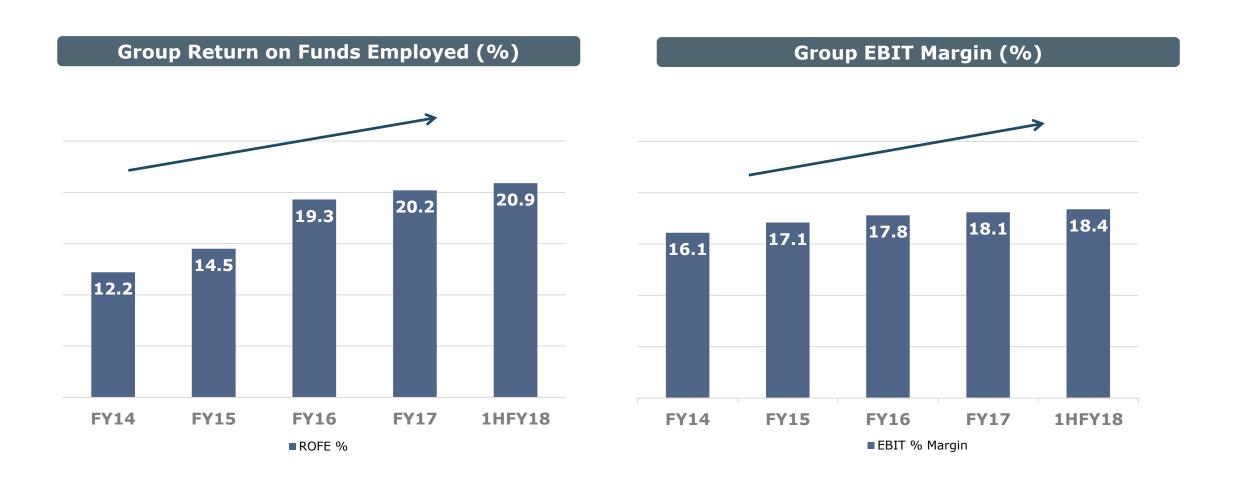




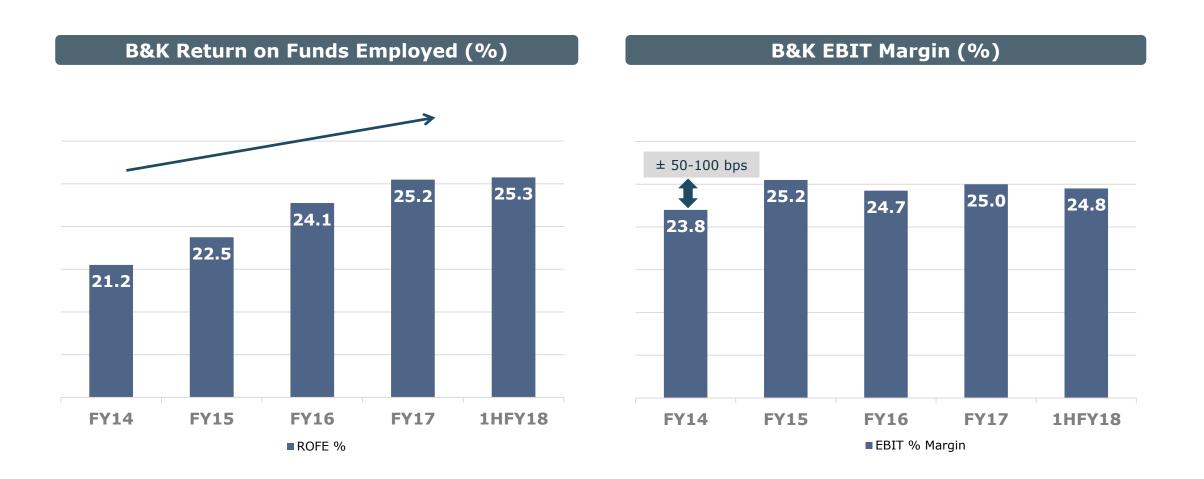
Agenda

GWA transformation - strong progress made **Tim Salt Tim Salt** A business with significant growth opportunities Craig **Customer focus delivering growth** Norwell Semée **Consumer driven growth** Dickerson Anthony Leveraging our advantaged supply chain Mortimer **Patrick Our financial strength** Gibson **Tim Salt GWA** well positioned for growth

Consistently strengthening returns



B&K strong returns with margin resilience



Implement next phase of cost savings

Growth enabler – cost savings

- Total cost savings of \$9-\$12M FY19-FY21 (3 year target)
- Operational efficiency continue to reduce cost base through back office and execution efficiency improvements
- Supply Chain targeting supply chain efficiencies with strategic partners: COGS; sourcing; NPD etc.
- Cost savings:
 - Re-invested to fund growth initiatives
 - Provide margin resilience through the cycle
 - Offset inflation







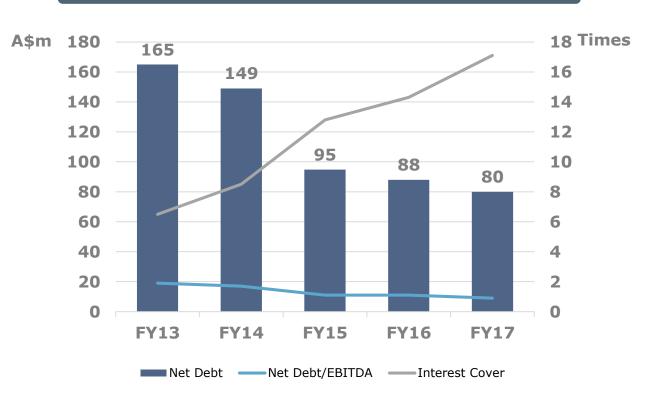


Strong financial position to fund growth

Growth enabler – strong credit metrics

- Credit metrics continue to be consistent with investment grade
- Syndicated banking facility extended in October 2017 – single 3-year revolving facility maturing October 2020
- GWA remains in strong financial position
 provides enhanced financial flexibility
 for investment in both organic and
 - inorganic growth opportunities and potential capital management

Continued low debt

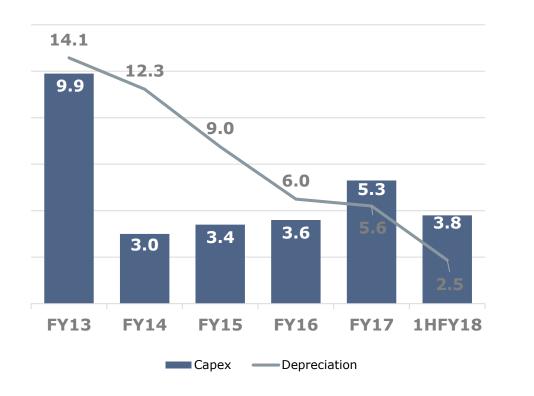


Disciplined capital expenditure focused on growth initiatives

Growth enabler – disciplined capital expenditure

- Continued disciplined approach to Capital Expenditure
- Exit of manufacturing reduced capital requirements and increased more flexible cost structure
- Now enables higher capex focused on growth initiatives in key areas:
 - Consumer engagement (flagship stores)
 - NPD and R&D
 - Customer service (distribution and warehouse management)
- Higher capex in FY18 reflects focus on growth initiatives, timing, and under-investment in prior years

Capital expenditure profile (A\$m)

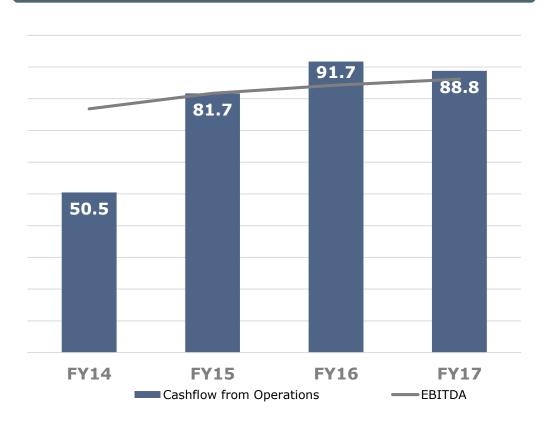


Strong cash generation through the cycle

Growth enabler – strong operating cash flow

- GWA continues to generate strong operating cash through the cycle
- Operating cash conversion at high levels
- Continued focus on working capital management to drive operating cash

Cashflow from operations (A\$m)

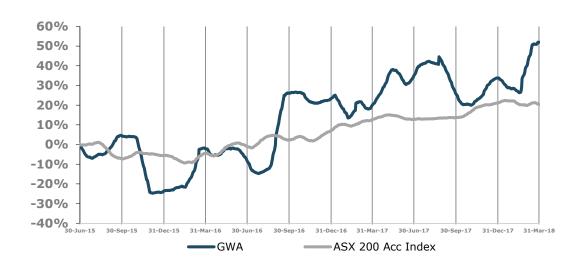


Strong focus on shareholder returns

Strong sustainable shareholder returns

- Board focus on providing strong returns to shareholders
- Dividend policy: 65-85% of NPAT, subject to prevailing market conditions
- Dividend Policy balances shareholder value creation with continuing strong financial position

Dividends and returns to shareholders





Agenda

GWA transformation - strong progress made **Tim Salt** A business with significant growth opportunities Tim Salt Craig **Customer focus delivering growth** Norwell Semée **Consumer driven growth** Dickerson Anthony Leveraging our advantaged supply chain Mortimer **Patrick Our financial strength** Gibson **GWA** well positioned for growth **Tim Salt**

Strategy creates focus and positions GWA for growth

We make life better with superior solutions for water

Build GWA as the most trusted and respected water solutions company Maximise shareholder value creation – NPAT growth , ROFE, TSR

CUSTOMER FOCUSED

Add value to customers through superior insights, analytics and processes

CONSUMER DRIVEN

Deliver experiences to excite consumers and drive revenue and market share growth

Corporate Priorities

BUSINESS EFFICIENCY: Simple, effective processes and plans delight consumers and customers

BEST COST: Continuous improvement to support profitability and fund selective reinvestment

GREAT PEOPLE: Continue to build "fit for future" culture, engagement and capability

GWA Operational Measures

Market share, NSV, EBIT, ROFE, DIFOT, NPS, Safety, Engagement

Growth Drivers

SEGMENTS

Build on Commercial leadership and grow in R&R

CATEGORIES

Leverage sanitary to win all of bathrooms and kitchens

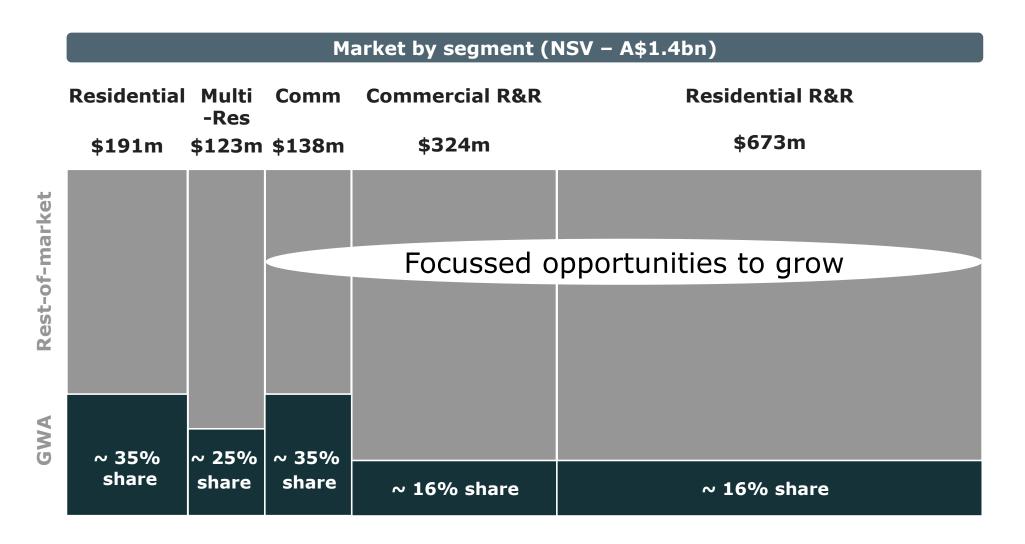
BRANDS

Deliver the best water experiences

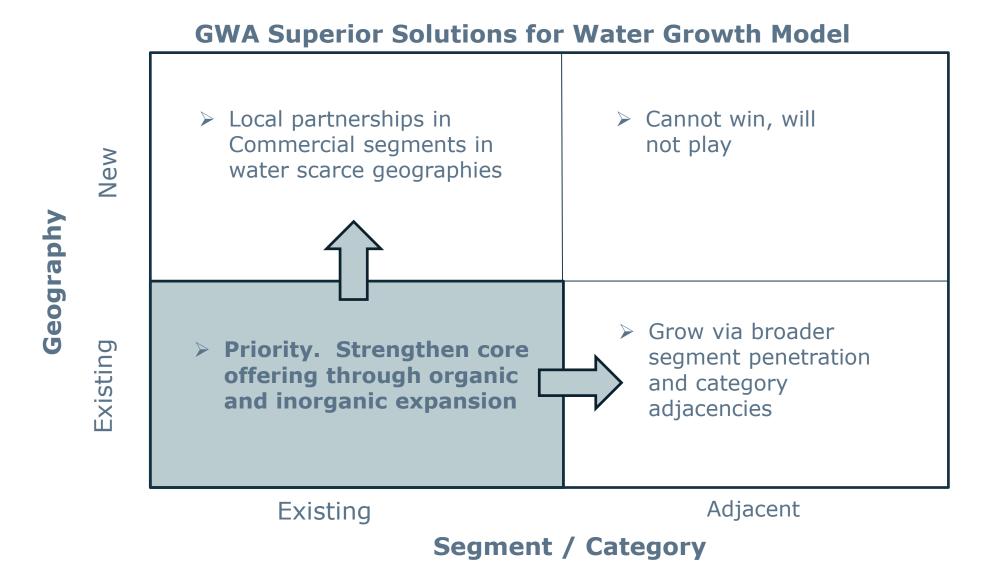
SOLUTIONS

Lead "smart water management"

GWA has significant growth opportunities across core segments in a A\$1.4bn market



And opportunities to extend into large water solutions adjacencies



GWA Making life better through superior solutions for water

- Demonstrating ability to drive growth and improve shareholder returns
- **❖** A more focused business with strong brands and leading market positions
- Pursuing significant growth opportunities focused on superior solutions for water
- Increased use of technology to create solutions for customers and consumers
- Financial strength to fund investment in organic and inorganic opportunities

GWA, Making Life Better for all stakeholders

We make life better through the design and delivery of products, services and technologies that create superior solutions for people to enjoy and sustain water, our planet's most precious resource.







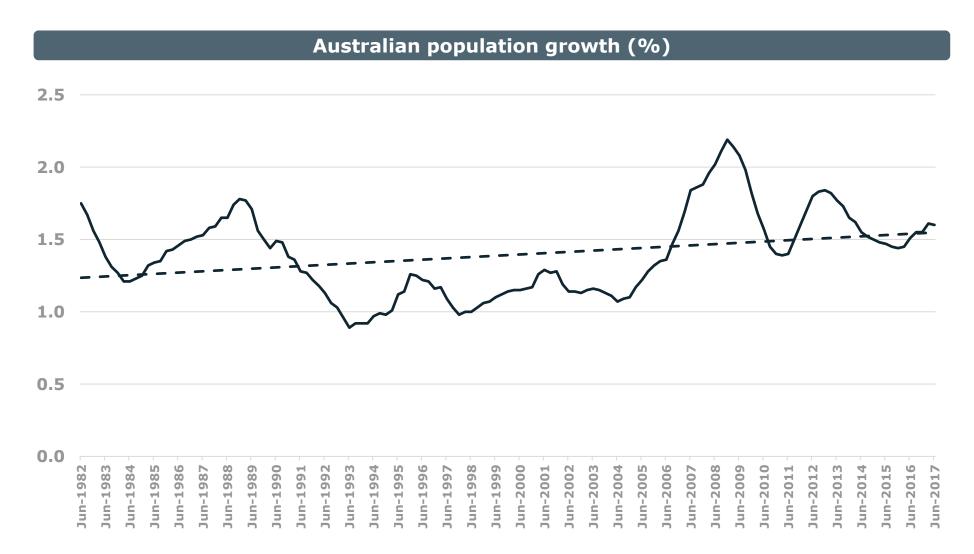
12th April, 2018

Proforma 5 year summary

A\$m	FY13	FY14	FY15	FY16	FY17	Half Year Dec 16	Half Year Dec 17
Revenue							
Bathrooms & Kitchens	286.3	306.6	330.0	342.0	350.4	174.3	178.9
Door & Access Systems	89.8	92.8	96.2	97.7	95.9	49.1	48.2
Total Cont'd Ops	376.1	399.4	426.2	439.7	446.3	223.4	227.1
Discontinued Ops **	189.2	178.6	121.6	4.8	0.0	0.0	0.0
Group Total	565.3	578.0	547.8	444.5	446.3	223.4	227.1
Normalised EBIT							
Bathrooms & Kitchens	60.4	73.0	83.3	84.6	87.6	43.4	44.4
Door & Access Systems	11.8	8.4	7.2	7.3	6.3	2.5	4.1
Corporate *	(17.2)	(16.9)	(17.7)	(13.6)	(13.3)	(6.7)	(6.7)
Total Cont'd Ops	55.0	64.5	72.8	78.3	80.6	39.2	41.8
Discontinued Ops **	11.8	7.8	1.5	(0.6)	0.0	0.0	0.0
Group Total	66.8	72.3	74.3	77.7	80.6	39.2	41.8

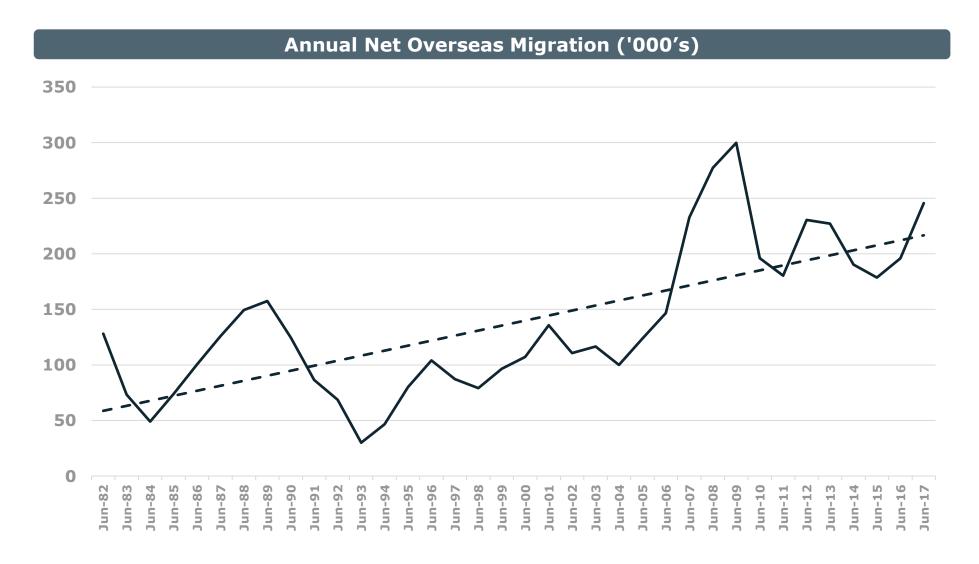
^{*} Corporate Costs include some costs previously allocated to Discontinued Operations
** FY15 / FY16 Discontinued Operations represents only part year contribution of divested businesses

Australian population growth



Source: ABS

Annual net overseas migration



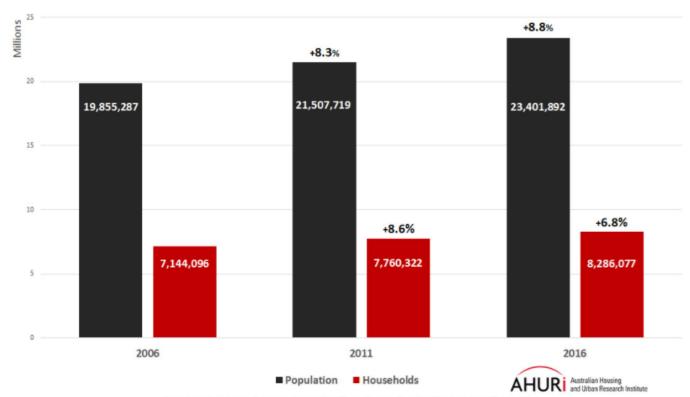
Source: ABS

Population growing faster than dwelling stock - increases demand for housing

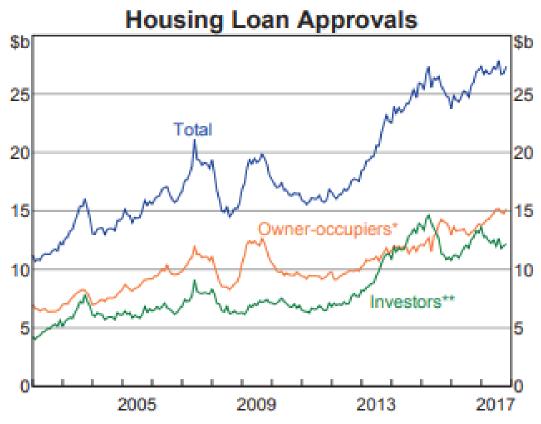
Between 2006 and 2011, the rate of growth in Australia's population (8.3%) was slightly lower than the rate that new households formed (8.6%). This indicates that although the population was increasing the new households kept forming at a faster rate, meaning that there were sufficient dwellings available and affordable for them to move in to and 'form' households in.

Between 2011 and 2016, however, this trend reverses. The rates of population increase was slightly greater (8.8%) but the rate of new household formation was much lower at 6.8 per cent. This data may indicate that a considerable number of people are not forming new households due to a shortage of sufficient and affordable dwellings.

Census 2016: Household growth not keeping pace with population growth



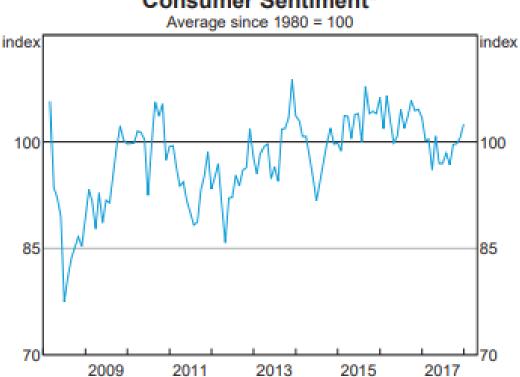
Strong consumer sentiment



- Excludes refinancing
- ** Includes refinancing

Sources: ABS; RBA

Consumer Sentiment*



Average of the ANZ-Roy Morgan and Westpac-Melbourne Institute consumer sentiment measure of respondents' perceptions of their personal finances relative to the previous year; ANZ-Roy Morgan index rescaled to have the same average as the Westpac-Melbourne Institute index since 1996

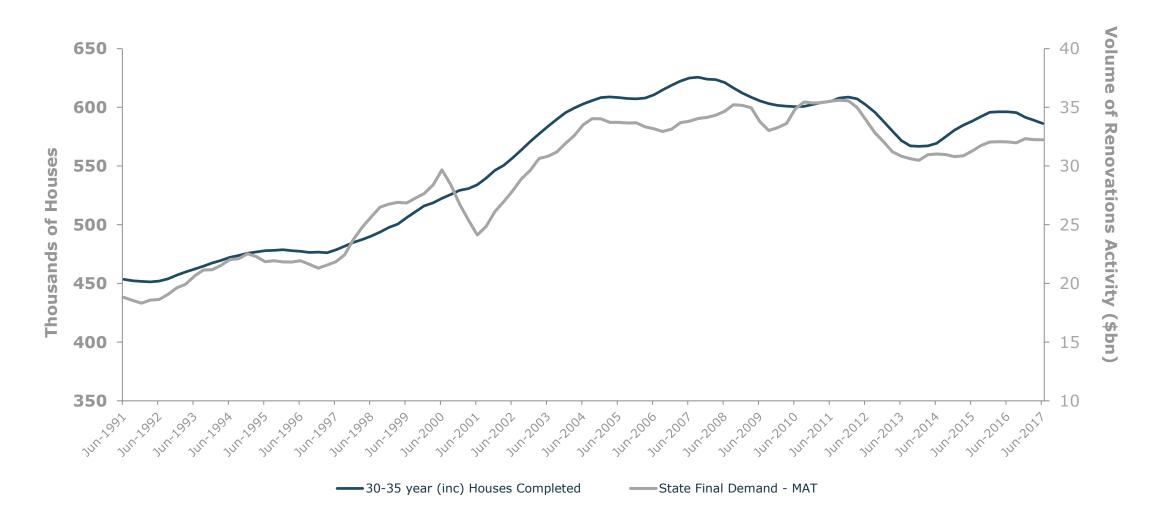
Sources: ANZ-Roy Morgan; RBA; Westpac and Melbourne Institute

Renovation Lending



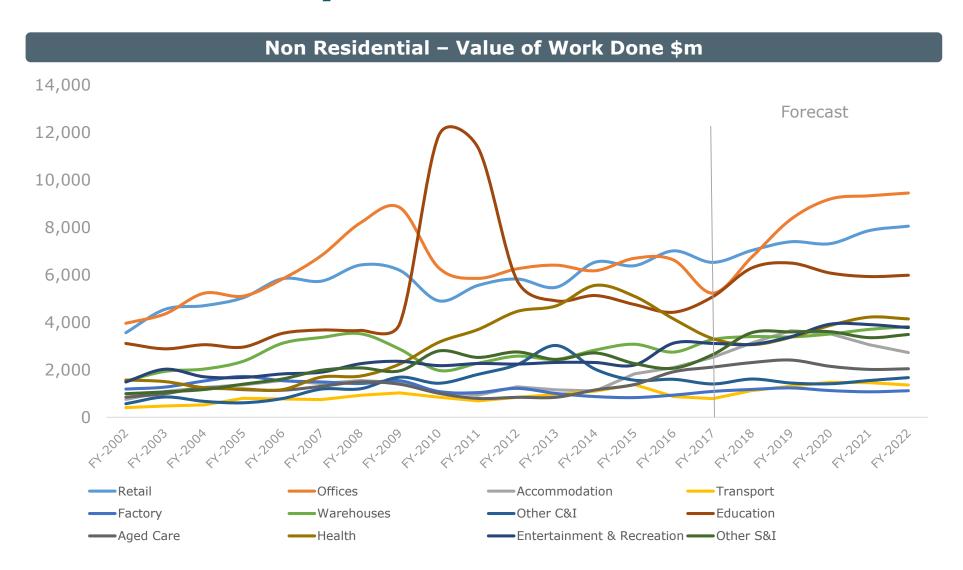
Source: ABS

30-35 year old detached house stock closely correlated with renovations activity and expected to grow into the early 2020s



Source: ABS, HIA Economics

Non Residential by sector







12th April, 2018