

# **Trading and Strategy Update**

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## **Content**

Trading Update

**Group Strategy** 



## **Trading Update**

#### **Supercheap Auto**

- LFL sales growth of 4.4% in the first 17 weeks of H2; 3.9% YTD to 28 April 2018
- Segment EBIT margin tracking in line with PCP
- 319 Supercheap Auto stores at 28 April 2018

#### Rebel

- LFL sales growth of 2.2% in the first 17 weeks of H2; 1.5% YTD to 28 April 2018
- Amart conversion broadly tracking in line with plan with focus on connecting former Amart customers to the Rebel brand and converting former Amart stores to the Rebel inventory range
- Segment EBIT margin continues to track circa 0.1% below PCP
- 158 Rebel stores at 28 April 2018

#### **BCF**

- BCF LFL sales growth of -0.4% in the first 17 weeks of H2; 0.7% YTD to 28 April 2018
- Strong LFL sales growth in NSW and Vic offset by negative LFL growth in QLD and WA
- BCF EBIT margin continues to track circa 1% below PCP
- 136 BCF stores at 28 April 2018

## **Trading Update**

## **Macpac and Rays**

- Macpac acquisition completed on 5 April 2018 and expected to contribute circa \$5 million EBIT in FY18
- Rays expected to generated \$6 million EBIT loss in FY18
- Rays restructuring costs of \$13 million and Macpac acquisition costs of \$4 million to be recognised in FY18
- 54 Macpac and 9 Rays (to be rebranded to Macpac) stores at 28 April 2018

## Full year 2017/18 outlook

- Based on current trading conditions, 2017/18 Group EBIT margin (excluding 3 months contribution from Macpac) is expected to be in line with the prior comparative period
- Capital expenditure of circa \$100m



## **Content**

Trading Update

**Group Strategy** 



## **Group Strategy**

**OUR VISION** 

Inspiring you to live your passion

**OUR PURPOSE** 

To provide solutions and engaging experiences that inspire our customers to make the most of their leisure time

**OUR GOALS** 

Healthy, passionate and high performing team

Inspired, engaged and satisfied customers

Sustainable omniretail capabilities

Top quartile shareholder returns

**OUR STRATEGY** 

Growing businesses in high involvement categories

Engaging capable team members who share our customers' passions

Building a world class omni-retail organisation

OUR CUSTOMER PROMISE

#### **INSPIRATION**

Inspiring our communities with our passion

#### **EXPERIENCE**

Engaging you and providing outstanding service & expertise

#### **SOLUTIONS**

Determining the best solution for your needs

#### **DELIVERY**

Delivering how, when and where you choose

#### CONFIDENCE

Guaranteeing the competitive value of our solutions

**OUR VALUES** 











## **Our Scorecard**

Healthy, passionate and high performing team

- ✓ Top quartile team engagement at 71%
- ✓ Team Retention at 75.3% significantly higher than industry average
- ✓ LTIFR at 6.1 over 50% improvement over last 3 years
- ✓ NPS highlights positive trend in team expertise and service

Inspired, engaged and satisfied customers

- √ 5.44 million active club members at March 2018 (up from 3.9 million at June 2015)
- ✓ Club members NPS of 57.5 at March 2018 (up from 36.9 at June 2015)
- ✓ 35 million customer transaction in 9 months to March 2018 (up by 2.8% on PCP)
- √ 10 million website active visits in March 2018 (up by 29% on PCP)

Sustainable omniretail capabilities

- ✓ SCA, BCF and Rebel strongly outperforming competitors in digital traffic
- ✓ Core Information systems replatformed to be more flexible, scalable and secure
- ✓ Investment in supply chain delivering productivity and working capital savings
- ☐ Development focus on direct to customer delivery and customer management

Top quartile shareholder returns

- ☐ CAGR in Normalised EPS of 5% (5 years to June 17)
- Average post tax Return on Capital of 11.6% (5 years to December 17)
- Average Group EBIT margin of 8% (5 years to December 17)
- ✓ Average Group LFL sales growth of 3.6% (5 years to December 17)

## Our customer promise

# INSPIRATION Inspiring our communities with our passion

## How we win





## How we compete





# **Delivering our Strategy**

Growing businesses in high involvement categories

Engaging capable team members who share our customers' passions

Building a world class omni-retail organisation







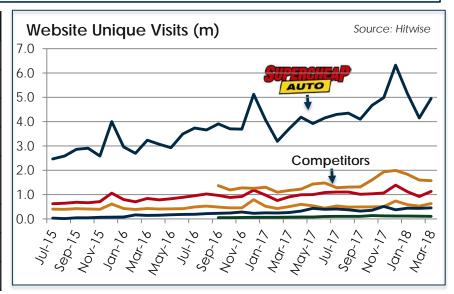


Our Goals and Customer Promise Shape Our Strategic Plan



- ✓ Market Leader growing share of customer spending in auto retailers
- ✓ Customer NPS improving and outperforming competitors
- ✓ Significant growth in on-line business outperforming traditional competitors
- ✓ Highly engaged and passionate team members
- ✓ Consistent track record of strong financial performance
- ✓ Pre tax return on capital tracking above 40%
- ✓ Opportunities for growth through store development, digital and extension of services

Key Statistics Snapshot (latest available data)				
Active club members	•	1.46m		
Club members NPS	•	59%		
Club sales % total sales	•	37%		
Store numbers		319		
Share of online spending in auto retailers	•	23%		
Online sales % total sales	1	5%		
Click and collect % online sales		>50%		
Private brand mix	1	44%		

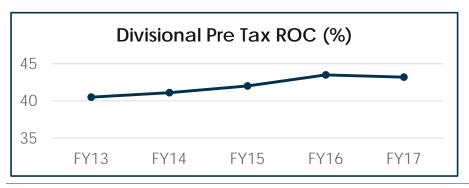












## **Strategic Initiatives**



- Customer NPS action plan
- Team focus and capability
- Store Development
- Store / Online integration



- Endless aisle
- In-house and 3rd party services
- · Private brand
- Auto Crew and Auto Guru



- Digital engagement
- Social activation
- Club Plus development
- Educational content

## **5 Year Growth Opportunities**

Revenue

- Customer spend driven by services and extended range
- 345 Stores
- Online sales to 15% total sales

Margin

- Private brand growth to 50%
- Supply chain (circa 1% of sales)
- Productivity dividend

Capital

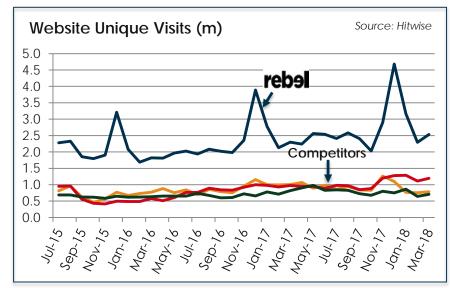
• Stockturn





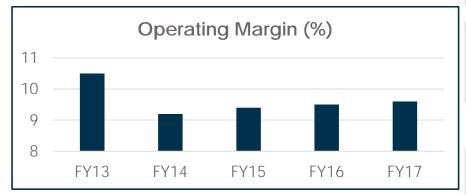
- ✓ Market Leader growing share of customer spending in sports retailers
- ✓ Customer NPS improving and outperforming competitors
- ✓ Significant growth in on-line business outperforming traditional competitors
- ✓ LFL sales growth averaged 5.2% from FY13 to FY18YTD
- ✓ CAGR EBIT growth of 5.5% from FY13 to FY17
- ✓ Pre tax return on capital increasing steadily since acquisition and is now tracking at Group cost of capital
- ✓ Opportunities for growth through store development, digital and crystallising Amart Sports integration synergies

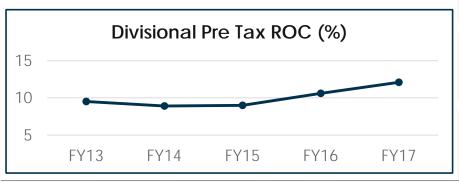
Key Statistics Snapshot (latest available data)			
Active club members		2.47m	
Club members NPS		55%	
Club sales % total sales		61%	
Store numbers	1	158	
Share of online spending in sports retailers	•	19%	
Online sales % total sales	1	8%	
Click and collect % online sales	1	>30%	
Private and exclusive brand mix	1	16%	











## **Strategic Initiatives**



- Complete Amart integration
- Reinventing customer experience
- Team Development
- Optimise store network

Solutions

- Optimise range across network
- Leveraging partnerships and sponsorships
- Private and exclusive brands
- Services

Inspiration

- Relaunch rebel post integration
- From "product" as the hero to "sport and customer" as the hero
- Club program relaunch
- Digital and content optimisation

## **5 Year Growth Opportunities**

Revenue

- Continue to increase share of customer spending across category
- 180 Stores
- Online sales to 20% total sales

Margin

- Private and exclusive mix to 25%
- Supply chain (circa 2% of sales)
- \$15m Amart integration synergies

Capital

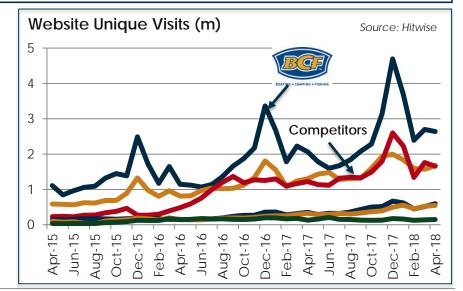
• Stockturn and inventory funding





- ✓ Market Leader growing share of customer spending in competitive outdoor leisure market
- ✓ Highly active club membership Customer NPS improving and outperforming competitors
- ✓ Significant growth in on-line business outperforming traditional competitors
- ✓ Highly engaged and passionate team members
- ✓ Return on capital have continued to track significantly higher than the Group's cost of capital through increased working capital efficiency
- Repositioning post Rays Outdoors closure allows BCF to extend its offer across all Leisure Outdoors categories
- Opportunities for growth through store development, digital, private brand and productivity focus

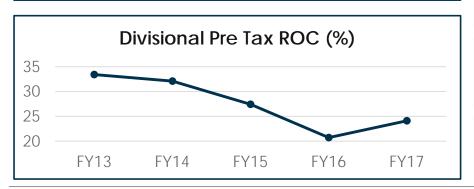
Key Statistics Snapshot (latest available data)				
Active club members	•	1.36m		
Club members NPS		57%		
Club sales % total sales	•	78%		
Store numbers		136		
Share of online spending in leisure retailers	•	12%		
Online sales % total sales	•	7%		
Click and collect % online sales	1	>50%		
Private brand mix	•	31%		











## **Strategic Initiatives**

Experience

- Team of experts
- Store Development
- Store / Online integration
- Deliver in stock promise



- New and extended categories
- Winning in winter
- Endless aisle
- Private brand
- Partnerships and Services



- Digital and content optimisation
- A club worth paying for
- Sustainability leadership
- Fisho stage 2

## **5 Year Growth Opportunities**

Revenue

- Continue to increase share of customer spending across category
- 150 Stores
- Online sales to 20% total sales
- Margin
- Private brand growth to 40%
- Supply chain (circa 1% of sales)
- Productivity dividend

Capital

 Stockturn and range management







## Year to March 2018

- 54 Stores
- Sales NZ\$97 million
- Digital sales 8% total sales
- Normalised EBITDA margin circa 16%

## RAYS

## **Integration Plan**

- 9 stores converted to Macpac megastores within 12 months
- 6 stores close by 30 June 2018
- FY20 Rays business discontinued
- FY18 restructuring costs circa A\$13 million



## 5 Year Opportunity

- 75 core stores and 20 megastores
- Sales circa NZ\$250 million
- Digital sales 20% total sales
- EBITDA margin circa 13%

## Super Retail Group

## **Synergies**

- General procurement
- Integration of Macpac into SRG supply chain
- Macpac team design and procure BCF private brand apparel range and provide support to Sports apparel team
- Brand building expertise

## **macpac**

## **Development Plan**

#### FY2019

## FY2020 to FY2022

- Continue new store roll-out
- Launch new website
- Refine megastore strategy
- Review Macpac brand strategy
- Convert 9 Rays stores
- Initial international sourcing and supply chain integration
- Procurement benefits

- Store roll-out
- Branding and visual merchandising
- · Omni-retail and CRM
- Supply chain integration
- · Identified systems integration
- International sourcing

## Post FY2022

- Incremental megastore and small format roll-out
- Digital channel development
- Extend international wholesale business





## **OUR GOALS**

## **Current Position**

## **Key Initiatives**

- I have the skills and capability to deliver on our customer promise
- I am healthy and happy at work
- I am part of a high performing team
- I am passionate and proud to work here

- ✓ Top quartile team engagement at 71%
- ✓ Team Retention at 75.3% significantly higher than industry average
- ✓ LTIFR at 6.1 over 50% improvement over last 3 years
- ✓ Customer NPS highlights positive trend in team expertise and service
- Investment in learning below levels required to deliver on customer promise

- Senior Leadership Capability
  - Leadership agility and adaptability
  - Customer centricity and delivering on the customer promise
  - Execution of the omniretailing offer
- Team Member Capability
  - Expertise
  - Solutions orientation
  - Service/Fitment skills
  - Responsiveness to change





## **OUR GOALS**

## **Current Position**

## **Key Initiatives**

 We deliver how, when and where our customer choose

 We have the capabilities required by our customer promise

- ✓ New website platform built and being rolled out across all businesses by end July
- ✓ Click and Collect running efficiently
- ✓ Direct to customer delivery achieving current service levels but high cost
- ✓ Trials of different delivery methods concluded
- ✓ Competitive price guarantee in place in each business
- ✓ Competitor price monitoring tools implemented
- Core information systems replatformed - flexible, scalable and secure

- Digital Customer Experience
  - Leveraging new website platform
  - Increasing conversion
- Direct to Customer Delivery Increasing speed and lowering cost
  - Systems
  - Grey Stores
  - Delivery Partners
- Major systems investments:
  - IS Network optimisation
  - Product information management
  - Omni-retail order management
  - Customer relationship management
  - Cyber security





## **OUR GOALS**

## **Current Position**

## **Key Initiatives**

 We operate a sustainable cost efficient operating model

 We operate a sustainable value adding supply chain

- Developing omni-retailing operating model but core processes primarily support a physical retail business
- Common systems across the Group but a number of business processes are disparate
- One Super Way program underway building the optimal group-wide operating model to deliver the customer promise
- Recent investment in supply chain delivering productivity and working capital savings
- ✓ Supply chain network capable of supporting the Group's 5 year plan

- One Super Way program
- Competitive cost base
  - Operational improvement
  - Productivity
  - Cost reduction
- Working capital efficiencies
- Supply Chain Initiatives
  - In-stock position
  - Logistics productivity
  - International sourcing and supply chain efficiency



# 3 Year Revenue, EBIT and Capital Expectations

	Core Planning Assumptions	SCA, Rebel and BCF	Macpac (incl Rays)
REVENUE	<ul> <li>Market value growth rates of 1% to 2% recognising competitive pricing – market growth driven predominantly by digital</li> <li>2% space growth per annum</li> <li>Organic market share growth of 1% to 2%</li> </ul>	4% to 6% per annum	Macpac Contribution: FY21 \$185m to \$205m
EBIT	<ul> <li>+ Ranging and sourcing initiatives</li> <li>+ Private brands</li> <li>+ Supply chain efficiency</li> <li>+ Operating cost productivity</li> <li>+ Amart integration synergies</li> <li>+ Unallocated Group costs reducing</li> <li>- Investment in team training</li> <li>- Investment in omni-retail capabilities</li> <li>- Cost increases above CPI</li> <li>- Competitive pricing</li> </ul>	10 to 30 basis points improvement in EBIT margin per annum	Macpac Contribution: FY21 \$20m to \$22m Elimination of FY18 Rays losses \$6m
CAPITAL	Capital Expenditure - Slower pace of new store roll-out and focus on digital capabilities	\$80 to \$90 million per annum	\$5m per annum
	Working Capital Efficiencies	\$10 to \$15 million per annum	



# **Thank You**

