

3 May 2018

Market Announcements Office ASX Limited Exchange Centre 20 Bridge Street Sydney NSW 2000

Dear Sir

MACQUARIE CONFERENCE PRESENTATION

Please see attached which will be presented at a Macquarie conference this morning.

Yours faithfully

Linker Ello

Linda Ellis

Group Company Secretary & Corporate Counsel







Steadfast Network's key market

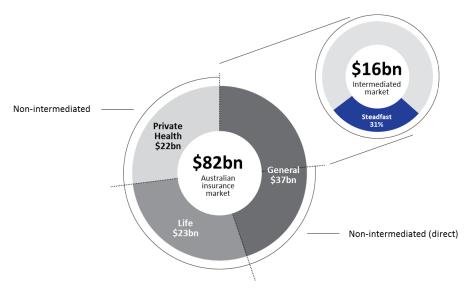
Intermediated general insurance

- Steadfast Network created over 22 years ago
- 31% share of Australian intermediated general insurance market by GWP¹
 - Focused on general insurance (not health or life insurance)
- 2.3 million policies placed in FY17
- Advice not price driven brokers support clients to achieve the best coverage for their individual circumstances

Who are Steadfast's clients?

- Small-to-medium enterprises
 - Looking for expertise and specialised advice provided by an insurance broker
 - Ongoing support, particularly in the event of a claim
 - Long term relationships

Australian market – gross written premium¹



Diverse product range



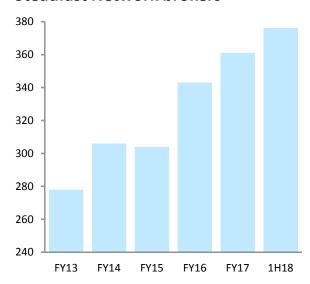


Benefits of being a Steadfast Network broker

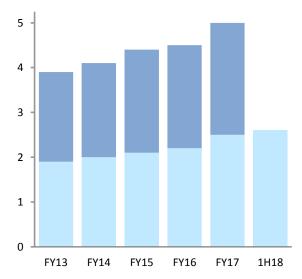
1. Size and scale

- Largest general insurance broker network in Australasia
- Strategic partnerships with major insurers
- Access to international markets to support clients
 - Steadfast Network in Asia and New Zealand
 - Equity stake in unisonSteadfast, a global general insurance broking network
 - International inbound and outbound referrals for brokers

Steadfast Network brokers



Steadfast Network GWP (\$bn)



Steadfast Network

\$5.2bn

CY2017 gross written premium

376

brokers in the Network

Major insurer partners

































Benefits of being a Steadfast Network broker

2. Products and services

- Over 160 products and services available to and used by brokers
- Best-in-class policy wording
- Triage to support brokers in claim disputes
- Helplines available to brokers for legal, contractual liability, compliance and HR issues
- Erato professional indemnity program
- Marketing and sales support
- Accredited professional development days
- Steadfast Direct offering home, motor and landlords cover, a cross selling opportunity for brokers
- Exclusive access to Steadfast Placement Solutions for hard to place risks
- 7 complementary businesses supporting Steadfast brokers:















Macquarie Pacific Funding

160+

Products and services available to Steadfast Network brokers

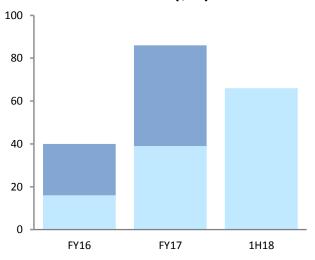
\$200m

GWP placed through Steadfast Direct since launch

7

Complementary business supporting Steadfast Network brokers

Steadfast Direct GWP (\$m)





Benefits of being a Steadfast Network broker

3. Exclusive technology

- Steadfast Client Trading Platform (SCTP) digital market place
 - Automated real-time interface with insurers; contestable market place
 - Market leading policy wording for clients
 - Supported by Steadfast Triage
 - Data analytics
 - Reduced technology and distribution costs for insurers
 - Improved remuneration for brokers
- INSIGHT back office platform for brokers
 - Drives labour efficiency and reduces IT costs
 - Seamlessly integrates with SCTP

Recent developments

- QBE live on the SCTP from April 2018
- London 'super' binder live on the SCTP offering direct, automated link between Lloyd's of London and the Australian market
- Strata (condo) in testing as additional insurance line for SCTP

Insurers live on SCTP

























Insurance lines live on SCTP

- Business pack
- Professional lines
- Liability
- Property
- Commercial motor



FY18 guidance

FY18 guidance range reaffirmed

FY18 guidance range reaffirmed¹:

- Underlying EBITA of \$160m-\$170m
- Underlying NPAT of \$72.5m-\$77.5m

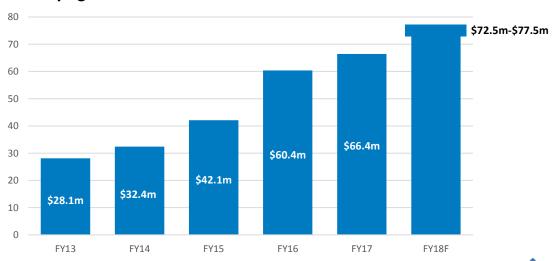
Upcoming events:

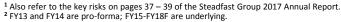
- Investor day focusing on technology offering
 - Melbourne Monday 28 May 2018
 - Sydney Wednesday 30 May 2018
- FY18 results announcement
 - Friday 24 August 2018

Underlying EBITA (\$m)²



Underlying NPAT (\$m)²









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