



ASX & Media Release

Departure of Chief Customer Officer

19 November 2018

AGL Energy Limited (AGL) has today announced that its Chief Customer Officer, Melissa Reynolds, will be leaving AGL to pursue other interests effective 30 November 2018.

AGL has appointed Mark Enzinger as Interim Chief Customer Officer, while the company conducts an internal and external process to appoint a permanent successor to Ms Reynolds. Mr Enzinger is currently AGL's General Manager, Customer Operations and has more than 11 years' tenure with the company.

AGL Interim CEO Brett Redman said: "We are grateful to Melissa for her achievements since joining AGL in May 2017, including leading the delivery of our Customer Experience Transformation program, which is now substantially complete, and our efforts to provide fairness, simplicity and transparency to customers. We wish Melissa all the best for the future."

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About AGL

AGL is committed to helping shape a sustainable energy future for Australia. We operate the country's largest electricity generation portfolio, we're its largest ASX-listed investor in renewable energy, and we have 3.6 million customer accounts. Proudly Australian, with more than 180 years of experience, we have a responsibility to provide sustainable, secure and affordable energy for our customers. Our aim is to prosper in a carbon-constrained world and build customer advocacy as our industry transforms. That's why we have committed to exiting our coal-fired generation by 2050 and why we will continue to develop innovative solutions for our customers.