

Disclaimer





This document is a presentation of general background information about the activities of CountPlus Limited (CountPlus) current at the date of the presentation. The information contained in this presentation is for general background information and does not purport to be complete.

It is not intended to be relied upon as advice to investors or potential investors and does not take into account the investment objectives, financial situation or needs of any particular investor. These should be considered, with or without professional advice, when deciding if an investment is appropriate.

To the maximum extent permitted by law, CountPlus, its related bodies corporate and their respective officers, directors and employees, do not warrant the accuracy or reliability of this information, and do not accept any liability to any person, organisation or entity for any loss or damage suffered as a result of reliance on this document.

Forward looking statements

This document contains certain forward looking statements and comments about future events, including CountPlus' expectations about the performance of its business. Forward looking statements can generally be identified by the use of forward looking words such as 'expect', 'anticipate', 'likely', 'intend', 'should', 'could', 'may', 'predict', 'plan', 'propose', 'will', 'believe', 'forecast', 'estimate', 'target' and other similar expressions. Indications of, and guidance on, future earnings or financial position or performance are also forward looking statements.

Forward looking statements involve inherent risks and uncertainties, both general and specific, and there is a risk that such predictions, forecasts, projections and other forward looking statements will not be achieved. Forward looking statements are provided as a general guide only, and should not be relied on as an indication or guarantee of future performance.

Forward looking statements involve known and unknown risks, uncertainty and other factors which can cause CountPlus' actual results to differ materially from the plans, objectives, expectations, estimates and intentions expressed in such forward looking statements and many of these factors are outside the control of CountPlus. As such, undue reliance should not be placed on any forward looking statement. Past performance is not necessarily a guide to future performance and no representation or warranty is made by any person as to the likelihood of achievement or reasonableness of promise, representation, warranty or guarantee as to the past, present or the future performance of CountPlus.

Pro forma financial information

CountPlus uses certain measures to manage and report on its business that are not recognised under Australian Accounting Standards. These measures are referred to as non-IFRS (International Financial Reporting Standards) financial information. CountPlus considers that this non-IFRS financial information is important to assist in evaluating CountPlus' performance. The information is presented to assist in making appropriate comparisons with prior periods and to assess the underlying operating performance of the business.

All dollar values are in Australian dollars (A\$) unless otherwise stated.

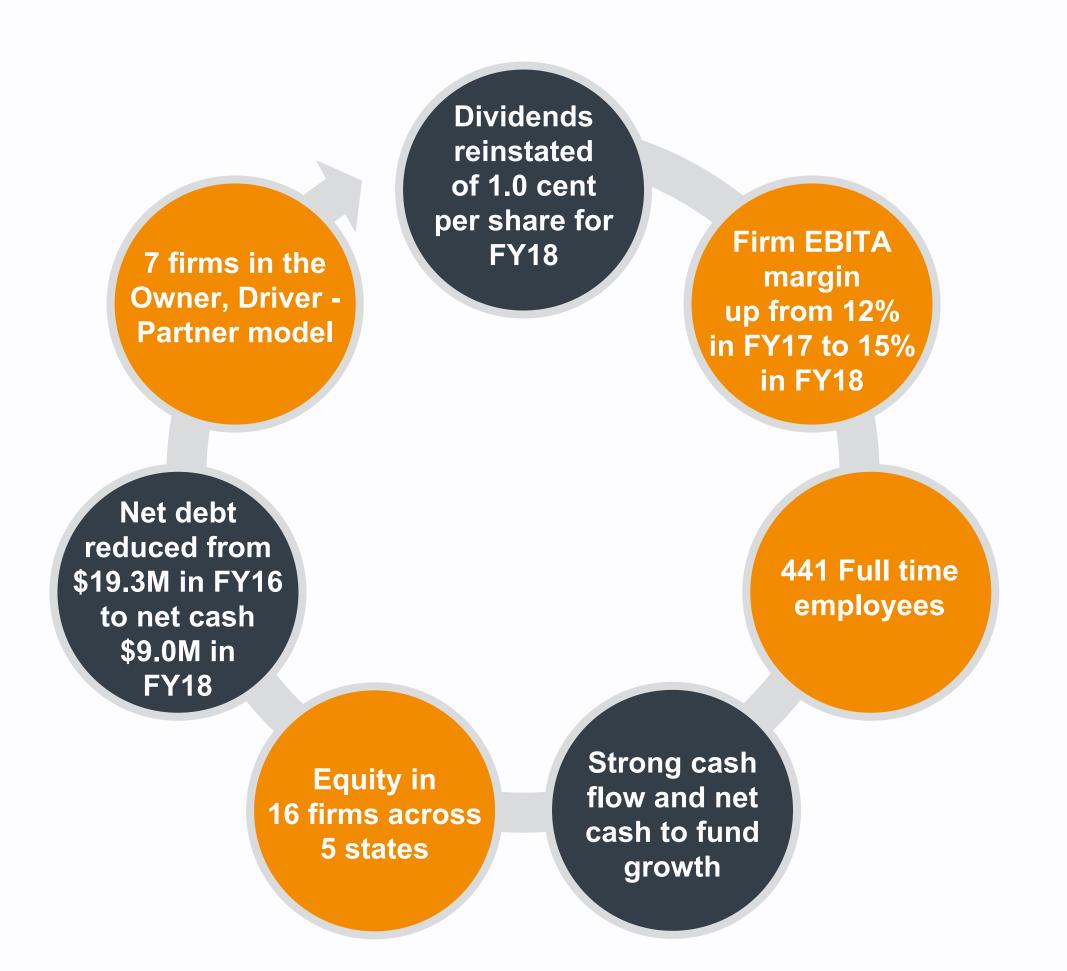
For further detail of the pro-forma financial information presented for CountPlus in the appendices, it should be read in conjunction with the results presentation released to market on 27 August 2018.

About CountPlus





Listed on the ASX since 2010, we are a network of successful professional accounting and advice firms, aligned through shared values, mutual success and our sense of community



CountPlus footprint



CountPlus timeline

Two year turnaround process





Strategic review of business model and underlying firms

Successful conclusion of TFS remediation and strengthening of governance processes

Focus on working capital management, debt reduction and sale of firms that we cannot add strategic value

Refreshed leadership across Partner firms

Successful roll out of Owner, Driver-Partner model

Increase in underlying EBITA margins of Partner firms

Net Cash position
Resumption of
dividends from
operating cash flow

Fiscally responsible deployment of capital and build capability for organic and inorganic growth

Strategic shift in advice space to converged model of Accounting and Advice

Community of firms consistently performing to best practice levels on key measures

Generate sustainable earnings profile based on annuity style firm revenue

May 2017

→ Now ————

→ May 2019 ——>

Medium Term

Owner, Driver-Partner and Acquisition strategy





Owner, Driver-Partner model

The new 'Owner, Driver - Partner' allows the individual firm principals to own and drive their firms without loss of identity, while partnering with CountPlus using agreed team rules, shared processes and controls, improved funding and economies of scale, all of which provides security within a competitive market

CountPlus partners with selected accounting and advice firms to amplify their success without loss of ownership, drive, identity or control. This partnership allows firms to better meet current and future challenges by providing strategic support, funding capital, scalable benefits and succession planning, as well as access to a professional community who want to protect and grow what they have worked hard to create

CountPlus has successful Owner, Driver – Partner investments in the following firms:

- The MBA Partnership;
- Mogg Osborne;
- Robson Partners;
- Specialised Business Solutions;
- Kidman Partners;
- Hunter Financial Planning; and
- Hood Sweeney

Acquisitions

CountPlus will expand by partnering with firms that fit its "family photograph" and share a focus on our key strategic drivers.

We are and highly selective in who we seek to partner with and will only consider firms where we believe we could add significant value

Owner, Driver-Partner Family Photograph





Owner, Driver-Partner model

The expression 'fits the family photograph' defines our approach to building our aligned member firm group. Decisions to invest in, grow or exit firms will be viewed through this filter. In terms of expanding, at a high level, the right fit means member firms must show evidence of 16 attributes:

- A client value proposition
- Leadership with strong bench strength
- Strong governance structure with an Independent Chair
- Strong financial controls and management reporting in place
- An inquiring mind regarding innovation and willingness to embrace new technology and processes
- Accountability and incentive framework
- Strategic and business / operating plans in place and milestones measured against balanced scorecard
- A strong focus on culture, people and values
- Debt management and the financial health of the underlying business and principals
- Growth strategies in place with a growth mindset
- Succession planning
- Risk management framework in place
- A quality culture and framework in place with quality assurance controls and willingness to participate in ongoing peer review process
- Willingness to share best practice and be part of the CountPlus community
- A strong engagement with their respective professional community, and
- A world view that incorporates philanthropy and / or pro-bono activities.

For CountPlus shareholders our acquisition process must deliver the following:

- Earnings accretive in year one
- Firms with a growth mindset
- Firms with an Accounting and Advice "converged" business model
- Firms willing to share best practice processes within our community of firms.

Owner, Driver – Partner Investment in O'Brien announced 16/11/2018



Owner, Driver-Partner model

CountPlus Limited (ASX: CUP) has made clear its growth intentions with the acquisition of a 40% interest in the highly-regarded, Victorian-based O'Brien Accountants & Advisors (O'Brien)

The O'Brien investment is first of an expected round of selective growth transactions for CountPlus, signaling the opportunity to optimise the convergence trend between high quality accounting and advisory services firms

The acquisition extends CountPlus' network from 16 to 17 Partner firms and will be earnings accretive. Consideration for the investment is a cash payment of \$1.164 million

CountPlus firms are significant contributors to the success of CBA owned Count Financial. CountPlus firms within the Count Financial group rank by size as the number 1 firm in NSW, Queensland, South Australia, and the ACT. O'Brien is the number 1 firm in Victoria

O'Brien Accountants & Advisors

O'Brien is a standout, second-generation family business with great people, a client-centric culture - and it brings a clear growth and values mindset in line with that of CountPlus

In 2017 O'Brien attained the status of number one quality firm in the Count Financial network nationally and is currently the largest Count member firm in Victoria

The existing O'Brien management and team will remain in place

Together with CountPlus, O'Brien will implement synergies between the two groups moving forward

Change is coming

But the ability to change isn't equal





Only 30% of Financial Advice Firms have a documented business plan

Only 32% of those Financial Advice Firms with a business plan believe the plans are achievable

24% of Financial Advice Firms believe their business growth will come from industry consolidation – mergers and acquisitions. Funding of acquisitions remains on ongoing issue.

50 years of age – the average age of Financial Advisers

161 - the average number of clients personally managed per Financial Adviser

New Financial Adviser Education requirements

- 46% of Financial Advisers intend to meet the new education requirements
- 29% of Financial Advisers are still unsure what is required to meet the new requirements
- 22% of Financial Advisers may exit the industry

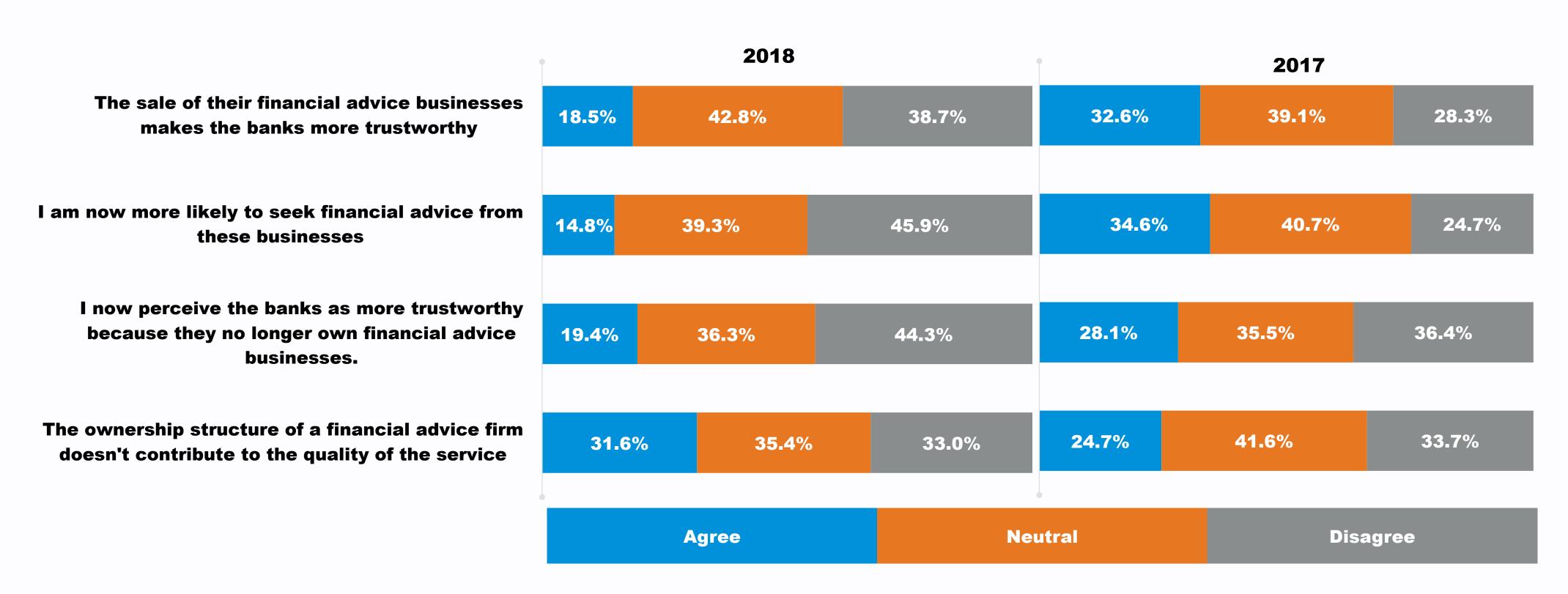
Banks selling wealth management

What consumers say





Proportion in agreement



Adjusted profit





Adjusted profit	FY18	FY17	FY16
	\$'000	\$'000	\$'000
Profit from continuing operations before income tax	2,612	569	21,811
Impairments of intangible assets	4,700	5,001	2,672
(Gain) / Loss on sale of investments	(2,258)	660	(1,290)
Revaluation of listed investment	0	0	(16,272)
(Gain) on deferred consideration	(271)	(1,106)	(245)
Termination and redundancy costs on restructure	917	45	0
Results from exited firms	(390)	265	(2,761)
Adjusted profit before tax	5,310	5,434	3,915
Pro-forma calculation of tax at group average rate	(1,546)	(1,430)	(1,029)
Adjusted profit after tax	3,764	4,004	2,887
Adjusted EPS - cents	2.48	2.75	2.03
Number of shares on issue	114,222,559	114,222,559	114,136,787
Dividends proposed	1,142		
Dividends proposed (cents)	1.0		

Note: Revised group policy on dividends: Target dividend pay-out ratio of 40% to 70% of maintainable net profit after tax attributable to CountPlus shareholders

Key issues, priorities and contributions



Key issues and priorities

- Growth of underlying member firms
- Integration of new leadership in member firms
- Growth by fiscally responsible acquisitions
- Continuation of execution of the new Owner-Driver, Partner (ODP) model with retention of key talent
- Strengthening the CountPlus network of firms encompassing a new value proposition

Accounting priorities and contributions

- Improving and sustainable organic profitability of underlying existing firms
- Organic growth strategies in place with a growth mindset
- Providing strong governance, training opportunities and ethical leadership
- Lock up days reduced to 85 days
- EBITA margin target in the short term of 20%, in the medium term our average firm margin target is 25%
- Employment costs to revenue (contribution margin) target of 60%

Financial Planning priorities and contributions

- TFS license conditions lifted by ASIC. Ongoing improvement of processes and controls
- Successful execution of the new TFS operating model
- Opportunities arising from the **Royal Commission**
- Providing strong governance, training opportunities and ethical leadership

Questions



THANK YOU

