

McPHERSON'S LIMITED

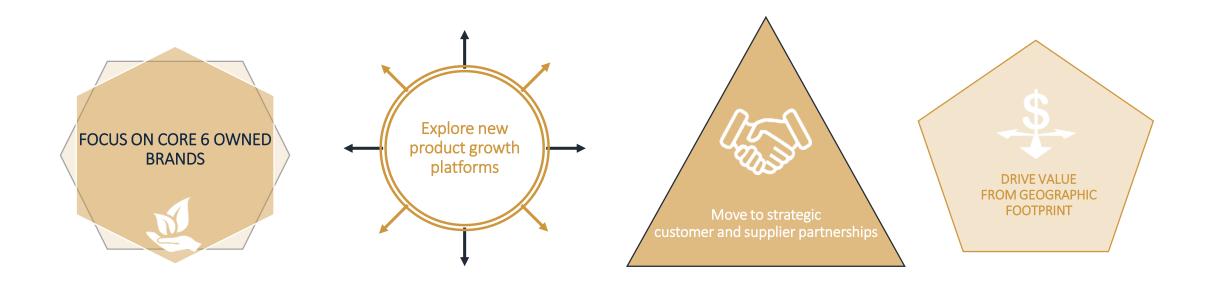
#### **2019 INVESTOR DAY PRESENTATION**

9 May 2019

## AGENDA

Time	Agenda Item	MCP Presenter			
10.00am	Registration & Coffee	Senior Leadership Team			
	Introduction	Laurie McAllister, MD			
	Brands & Sales / Export Markets	Donna Chan, Marketing Director Lori Pirozzi, National Sales Director Livia Wang, CEO ABM			
	Q&A	Livia Wally, CLO Adivi			
	R&D, Supply Chain & Manufacturing	Mark Brady, Supply chain Director Dr. Mary Pearce, R&D Director			
	New Business Ventures	Brett Owers, Finance Director - Commercial & Business Development Robert Jarmyn, Project Manager, New Business			
	Financials	Paul Witheridge, Chief Financial Officer			
	Summary	Laurie McAllister, Managing Director			
	Q&A				
12:30pm	Warehouse Tour	Senior Leadership Team			
1:00pm	Event Wrap Up	A working lunch will also be served as part of the event			

## 3 YEAR STRATEGY - TO GROW IN HEALTH, WELLNESS AND BEAUTY



#### STRATEGIC ENABLERS

End to end capability and capacity - supply chain, route to market and IT

Strong agency partners complement portfolio, scale and capability



#### **OUR STRATEGIC BUSINESS IMPERATIVES**

- 1 (Refocus our business purely on Health, Wellness and Beauty
- Revitalise our own McPherson's brands
- 3 Ensure a healthy balance sheet
- 4 Move from transactional to strategic partnerships with our top six customers
- 5 (Integrate and grow acquired skincare brands; Dr. LeWinn's and A'kin
  - 6 Create a China facing business
- 7 Ensure we have our team fit for the future with appropriate expertise, capabilities and values
- 8 Stop the bleeding in NZ and Singapore and expand into Asia
- Gain efficiencies and savings across Supply Chain infrastructure
- 10 ( Create a New Business team focused on M&A and New Ventures

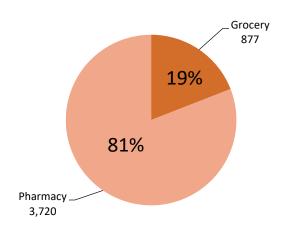
## REFOCUS OUR BUSINESS PURELY ON HEALTH, WELLNESS AND BEAUTY



(\$4.6 Billion, +0.2% vs YA)

The intent of enhancing and restoring health via symptomatic treatment.

#### **Health Retail Sales (Millions)**

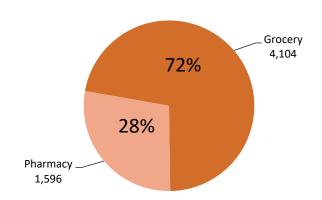




(\$5.7 Billion, +3.8% vs YA)

Maintain the state of good health by proactively seeking to prevent the onset or worsening of conditions

#### **Wellness Retail Sales (Millions)**

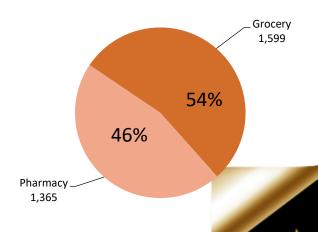




(\$3.0 Billion, +1.3% vs YA)

The subjective enhancement of physical perception for ones own satisfaction

#### **Beauty Retail Sales (Millions)**





## REVITALISE OUR OWN MCPHERSON'S BRANDS

# +10% vs prior year (YTD Mar 19)













### ENSURE A HEALTHY BALANCE SHEET

1 (FY19 GUIDANCE MAINTAINED

2 (FY19 UNDERLYING PBT 10% - 15% ABOVE FY18 OF \$16.3M (EXCLUDING FINE FRAGRANCES)

3 STRONG 2H19 CASH CONVERSION, FORECAST TO BE > 100%

4 FY19 CLOSING NET DEBT TO BE \$17M TO \$19M

5 (| FY19 CLOSING LEVERAGE IS MODEST AT < 1 TIMES



#### MOVE FROM TRANSACTIONAL TO STRATEGIC PARTNERSHIPS WITH OUR TOP SIX CUSTOMERS

#### STRATEGIC CUSTOMER PARTNERSHIP

+65% increased participation +48000 incremental distribution points in FY +Category Captaincy

- Top to top meetings
- Joint Business Planning
- Exclusive Offers
- Trading Terms
- Customer partnerships
- Event Participation















# INNOVATION PARTNERSHIPS



## INTEGRATE AND GROW ACAUIRED SKINCARE BRANDS; DR. LEWINN'S & A'KIN

- +25% Domestic
- +395% Export



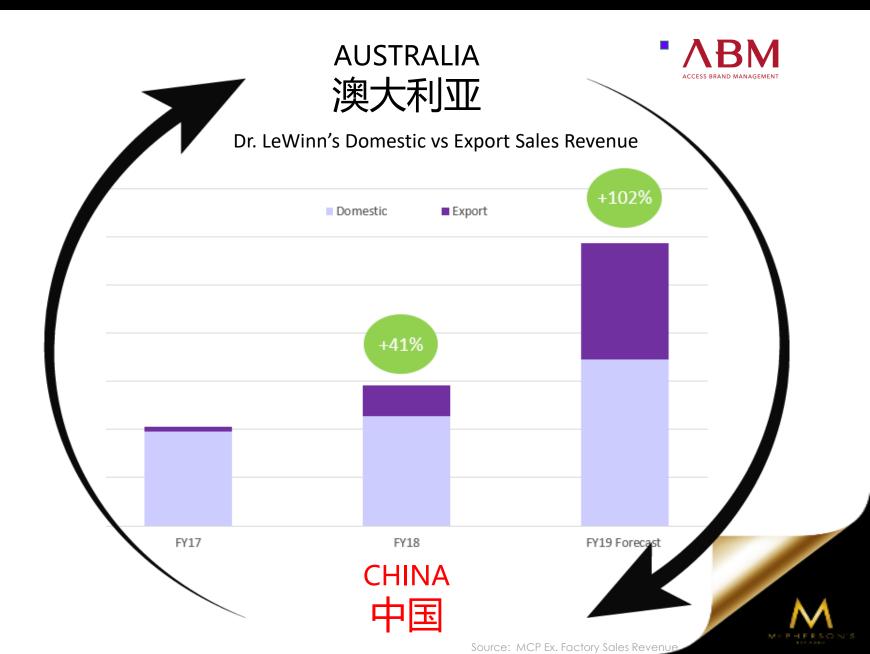
+15% Domestic





## CREATE A CHINA FACING BUSINESS





# ENSURE WE HAVE OUR TEAM FIT FOR THE FUTURE WITH APPROPRIATE EXPERTISE, CAPABILITIES AND VALUES



Laurence McAllister
Managing Director



Paul Witheridge Chief Financial Officer



David Fielding
Strategy, Planning &
Innovation Director



Donna Chan

Marketing Director



Sarah Tully HR Director



Brett Owers
Commercial Finance
Business Director



Lori Pirozzi
International Sales
Director



Mark Brady
Supply chain Director



Mary Pearce R&D Director



Graham Cubbin Chairman



Jane McKellar

Non-Executive Director



Grant Peck
Non-Executive Director



Geoffrey Pearce
Non-Executive Director



Alison Mew
Non-Executive Director



Laurence McAllister Managing Director

## STOP THE BLEEDING IN NZ AND SINGAPORE AND EXPAND INTO ASIA







Country	A'kin	Dr Lewinn's	Manicare	Lady Jayne	Swisspers	Multix
Brunei	V		<b>√</b>	V	<b>√</b>	V
Cambodia					$\checkmark$	
China	J	V				
HK	J				$\checkmark$	J
India	J		$\checkmark$		$\checkmark$	J
Indonesia			$\checkmark$		$\checkmark$	J
Japan	J		$\checkmark$			
Korea	J					
Lebanon	J	V	$\checkmark$	<b>√</b>		
Libya			$\checkmark$			
Malaysia	J		$\checkmark$	<b>√</b>	$\checkmark$	J
Singapore	J	<b>√</b>	$\checkmark$	<b>√</b>	$\checkmark$	J
Taiwan	J					
Thailand	J		$\checkmark$		$\checkmark$	
UAE	J		$\checkmark$			
UK	J	✓				
Vietnam	J					



#### GAIN EFFICIENCIES AND SAVINGS ACROSS SUPPLY CHAIN INFRUSTRUCTURE

ADAPTABLE & FLEXIBLE

**AVAILABLE CAPACITY** 

DAILY DELIVERIES

STAFF RETENTION

+40%

SIGNIFICANT HEADROOM

5,000+

1,600 Australian Postcodes

80+

Tenure > 18 Years

**EFFICIENCY** 

**SUPPLY CHAIN COSTS** 

HARD SAVINGS

**WORKING CAPITAL** 

Last 5 Years

\$7.5 Mill

-40%

Last 2 Years

FUTURE PROOFING

TRUSTED PARTNERS

**ADAPTING** 

ANNUAL INVESTMENT



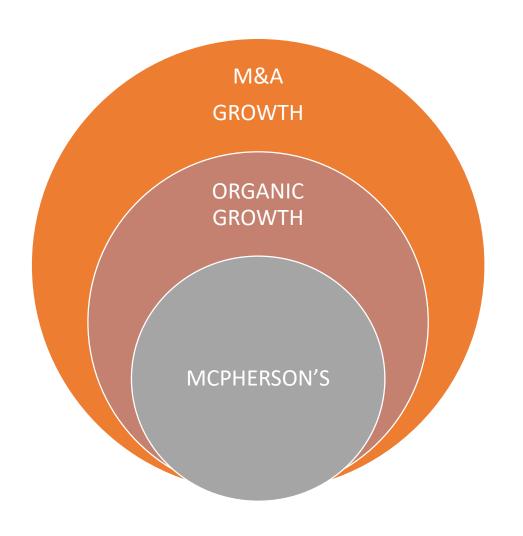
8
18
Transitioning Businesses

20%

CAPEX - SUPPLY CHAIN ERP



## CREATE A NEW BUSINESS TEAM FOCUSED ON M&A AND NEW VENTURES





M&A growth remains a strategic priority



Health, Wellness & Beauty focussed



Have available balance sheet to fund acquisition



Rigorous process and criteria



Have been actively approaching targets



Kōtia venture launched





# MARKETING & SALES

# Donna Chan & Lori Pirozzi



### LEVERAGING MACRO TRENDS









**PROACTIVE CARE** 

Global Face Mask Market

expected to reach \$8.8B in 2021

China represents 48% of market

#### CHINA **EXPORT**

China middle-class population projected to exceed 600M by 2022

#### **DEMAND FOR NATURAL**

Global Organic Personal Care Market projected to reach \$25B by 2025

Here to stay

#### **SUSTAINABLE SOLUTIONS**

Renew | Reuse | Recycle Remove

Consumers voting with their wallet

Australia Face Mask Market +50% CAGR (2016-2018)











## PILLARS OF GROWTH FOR OWNED BRANDS









#### **INNOVATION**

- +80% increased R&D investment to fuel differentiation
- 11 x first to market sustainable NPD to grocery YTD
- Clinical & Consumer User efficacy claims
- FY19 **\$8.5M** RSV delivered YTD
- Innovation Partnerships

#### **EXECUTION**

- +45% increase in merchandising investment
- +10% increase in A&P
- +65% increase in customer participation
- +48k incremental **distribution** points

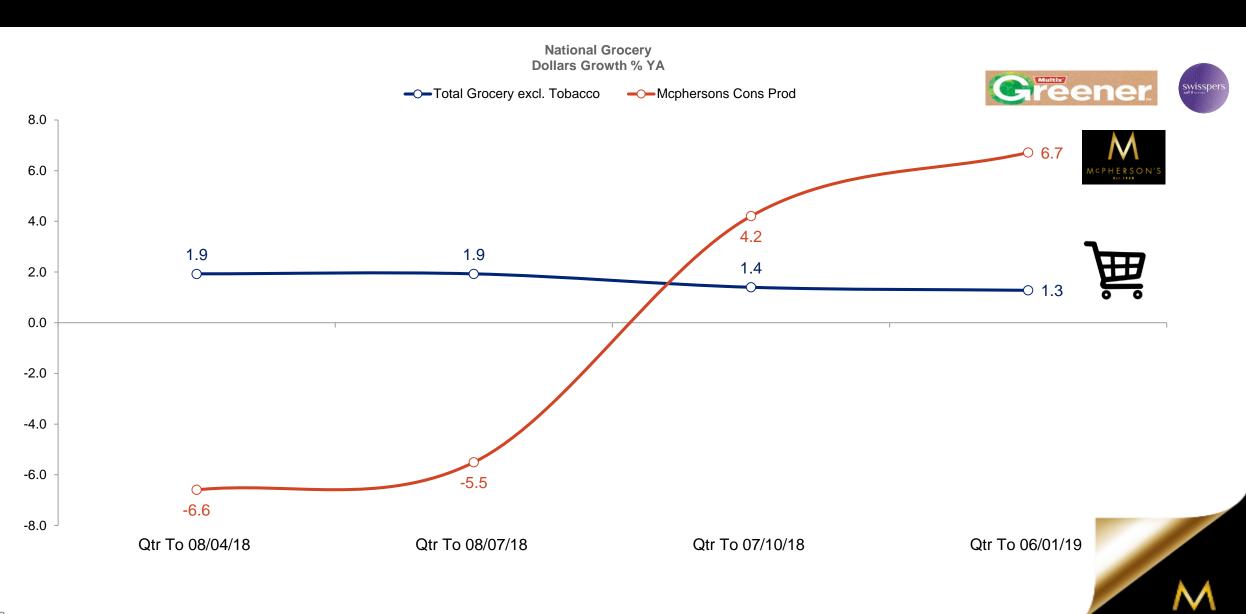
#### **PARTNERSHIPS**

- Strategic alignment
- Trading Terms optimisation
- Building category solutions in **partnership**
- Integrated Sales and marketing plans
  - 360 degree launches
  - Investment in customer vehicles

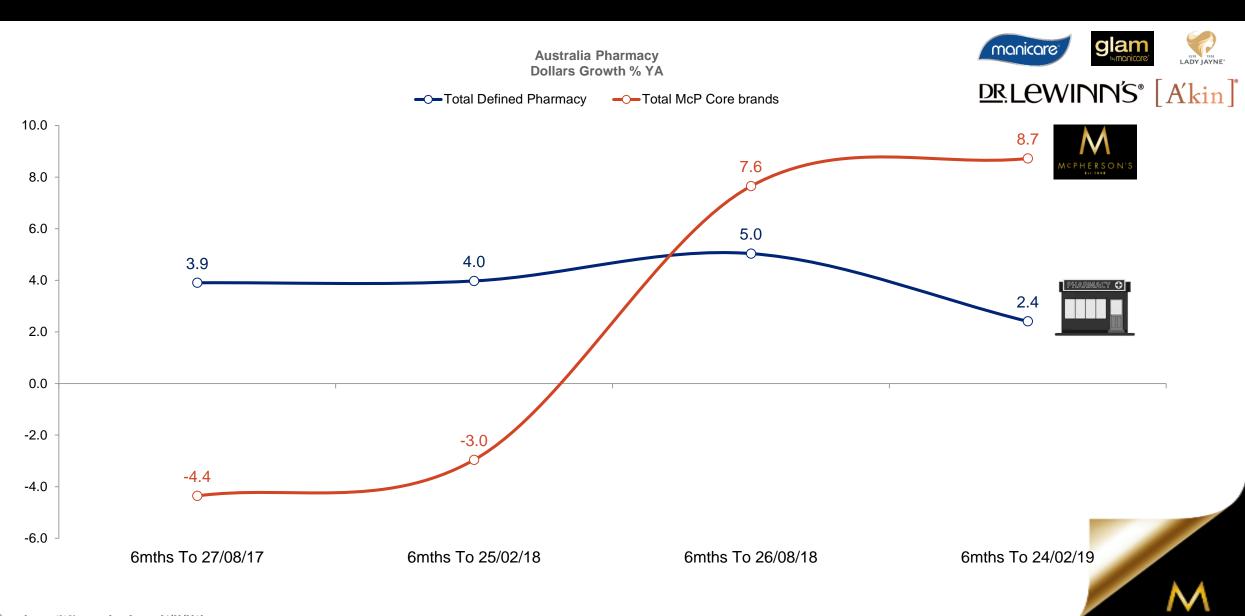
#### **EXPANSION**

- 12 New Countries in FY19
- Segment Expansion:
   Dr. LeWinn's Mask Destination
- Category Expansion:
   A'kin Natural Deodorant

## OUTPERFORMING THE GROCERY CHANNEL



## OUTPERFORMING THE PHARMACY CHANNEL



# **#1 Australian Cosmeceutical Brand**

Facial Skincare Pharmacy Channel





+107% Revenue Growth YTD



## GROWTH THROUGH SUPERIOR INNOVATION

## **Accelerating Growth +25% (outpacing the category)**

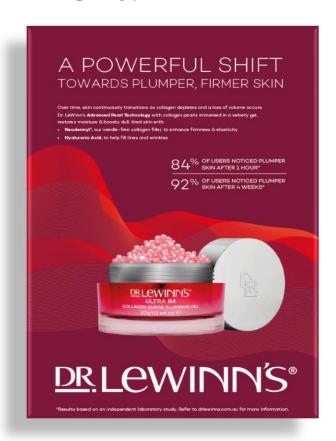






# **Unique Innovation**

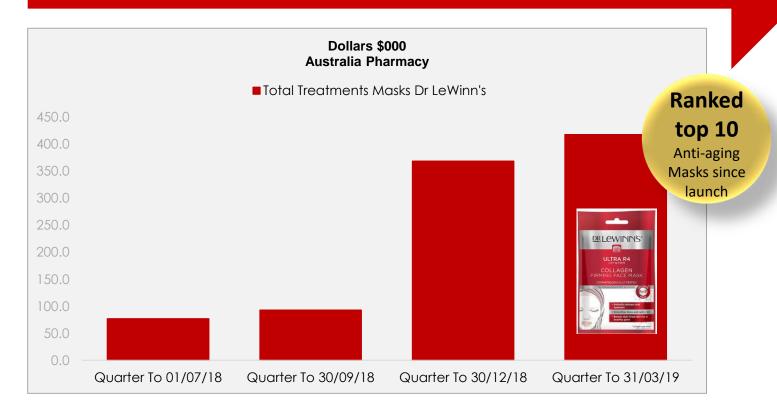
Vitamin Enriched Private Formula range +23% growth





## INNOVATING IN HIGH GROWTH MASK SEGMENT

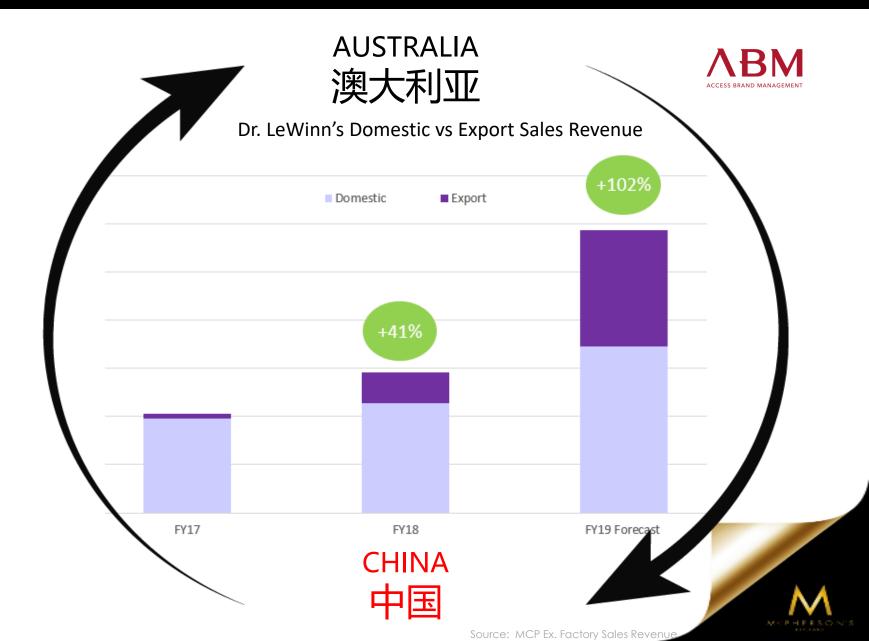
2016 CAGR To 2021
Global Face Mask Market \$5.7B +9.1%
China Face Mask Market \$2.7B +11.7%





## VIRTUOUS CYCLE ACCELERATING GROWTH





# 

No. 2 in Natural Hair Care

Growing +8% MAT vs LY

No. 9 in Natural Skin Care

Growing +17.5% MAT vs LY

# A'KIN: POWERFULLY KIND



**HAIR CARE** 



**SKIN CARE** 







AUSTRALIAN MADE & OWNED



NOT TESTED ON ANIMALS



# A'KIN: POWERFULLY EFFECTIVE







### MARKET LEADING BRANDS DRIVING CATEGORY GROWTH













#### **#1 BEAUTY ACCESSORIES**

+\$1M retail sales growth
Extending market leadership to 25.4%

#### **#2 BEAUTY ACCESSORIES**

#1 Lash Brand during Party Season +\$870K incremental retail sales

#### **#1 HAIR ACCESSORIES**

Extending Pharmacy leadership to 48% +4915 distribution points



## FIRST TO MARKET SUSTAINABLE INNOVATIONS







#### **MULTIX #1 BAGS, WRAPS & FOIL**

32.8% market share, up +1.7 share points +10% Multix brand growth

#### **SWISSPERS #1 COTTON**

55% Market Share +9% quarter growth in cotton tips/buds



## NEW WAYS TO ENGAGE WITH CUSTOMERS THROUGH DIGITAL PLATFORMS

#### **ENGAGE**



2.5M consumers reached via influencer activity

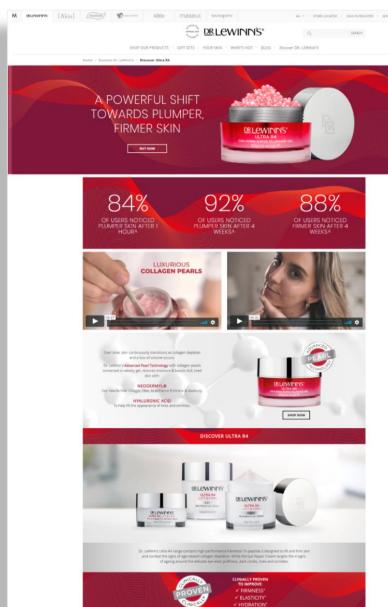
15M consumers reached on owned social media

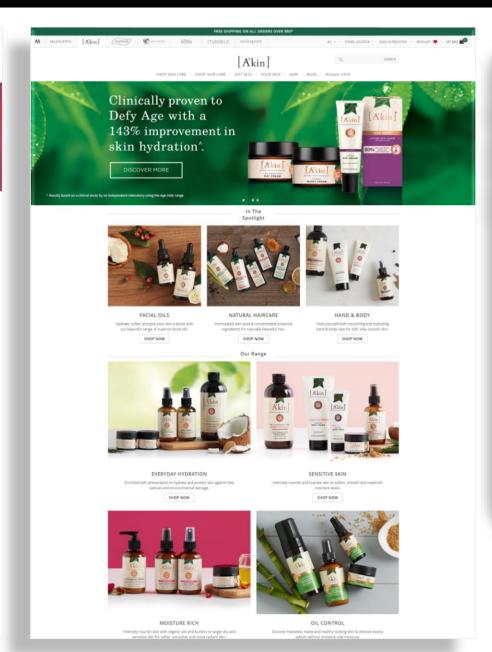


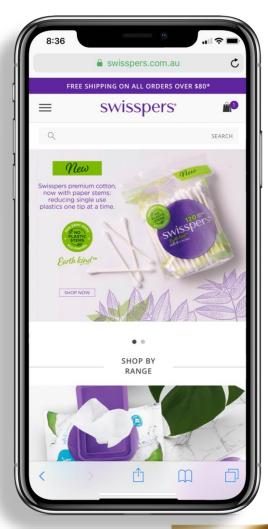




## BEST IN CLASS E-COMMERCE SOLUTION



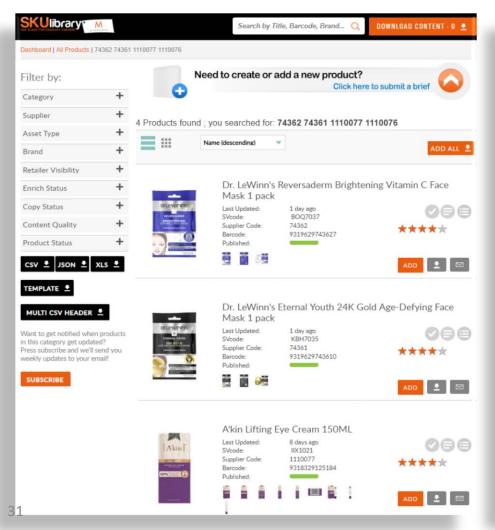


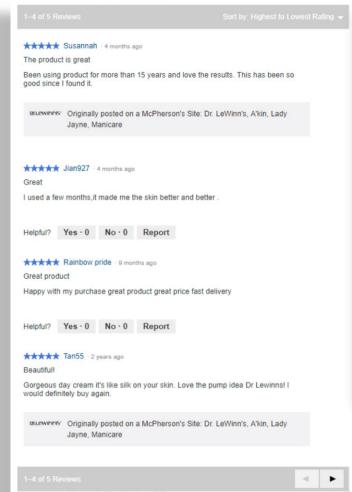


#### DIGITAL SYNDICATION CREATING GREATER CUSTOMER COLLABORATION

**SKULIBRARY:** 800+ product images | 16 Brands | Domestic & International access | CWH, Coles, Woolies automated feed | Independent Pharmacies downloading data daily

**RATINGS & REVIEWS:** Syndicated to 6 retailers







## RETAIL CHANNEL OVERVIEW

# CHANNEL PERFORMANCE

#### PHARMACY

#### **GROCERY**

#### P&C







# MARKET DYNAMICS

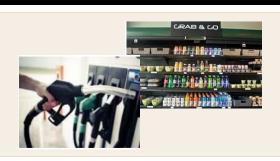
SHARE SHIFT - PHARMACY

PRICING - GROCERY

#### **DRIVERS OF GROWTH**







#### **OPPORTUNITIES**

STRATEGIC ALIGNMENT

**EXPANSION** 

#### **BRAND PENETRATION**







## STRATEGIC PARTNERSHIPS DRIVING VALUE

#### STRATEGIC CUSTOMER PARTNERSHIP

+65% increased participation

+48000 incremental distribution points

+Category Captaincy

- Top to top meetings
- Joint Business Planning
- Exclusive Offers
- Trading Terms
- Customer partnerships
- Event Participation















## GREATER REPRESENTATION AT INDUSTRY/CUSTOMER EVENTS













### **EXECUTIONS DELIVERING SHARE GAINS**

#### **#1 AUSTRALIAN BEAUTY SUPPLIER IN PHARMACY**









#### PRICELINE/MANICARE SPRING BEAUTY

+2.0 share points Top 5 NPD (out of 250 products)







#### **CHEMIST WAREHOUSE BEAUTY BREAK**

Highest Sales in history to 2015 +9.7 share points (R4 +2.4%) Dr.I FWINNS +580%



Off location in 360 stores



#### **MULTIX XMAS ACTIVATION**

+2.9 share points gain +15% sales growth

## ACCELERATING GROWTH WITH REAL ESTATE INVESTMENT

#### In Store Real Estate Investment

+45% INVESTMENT IN REAL ESTATE



NEW PRODUCT LAUNCHES
High impact in high traffic areas



CHEMIST WAREHOUSE:
689 Stand in 281 Stores
+16% GROWTH



REAL ESTATE OPTIMISATION
Assist shopper navigation



# Q&A



# **EXPORT**

Lori Pirozzi



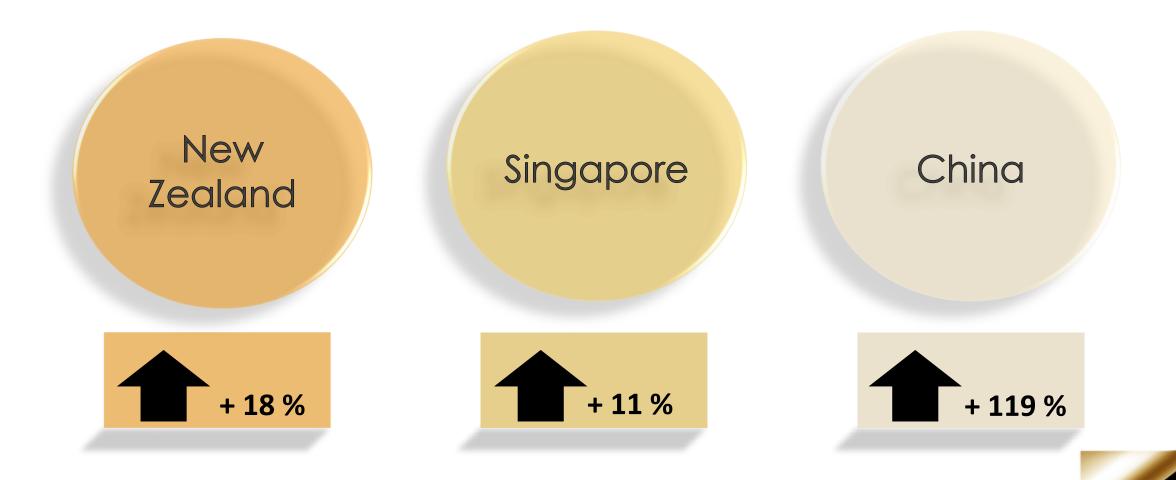
## DRIVE VALUE FROM GEOGRAPHIC FOOTPRINT







## KEY REGIONS DELIVERING GROWTH YTD



## DRIVING GEOGRAPHIC EXPANSION

Country	A'kin	Dr Lewinn's	Manicare	Lady Jayne	Swisspers	Multix
Brunei	$\checkmark$		<b>√</b>	V	<b>√</b>	V
Cambodia					<b>√</b>	
China	<b>√</b>	<b>√</b>				
НК	<b>√</b>				<b>√</b>	<b>√</b>
India	<b>√</b>		<b>√</b>		<b>√</b>	<b>√</b>
Indonesia			<b>√</b>		<b>√</b>	<b>√</b>
Japan	<b>√</b>		<b>√</b>			
Korea	<b>√</b>					
Lebanon	<b>√</b>	<b>√</b>	<b>√</b>	<b>√</b>		
Libya			<b>√</b>			
Malaysia	<b>√</b>		<b>√</b>	<b>√</b>	<b>√</b>	<b>√</b>
Singapore	<b>√</b>	<b>√</b>	<b>√</b>	<b>√</b>	<b>√</b>	<b>√</b>
Taiwan	<b>√</b>					
Thailand	<b>√</b>		<b>√</b>		<b>√</b>	
UAE	J		J			
UK	J	<b>✓</b>				
Vietnam	<b>√</b>					



### RECENT EXAMPLES OF A'KIN IN-STORE ENGAGEMENT IN SOUTH EAST ASIA











### REALISING THE OPPORTUNITY IN CHINA

# DRLEWINN'S®



Trusted partnerships



Agreed business model



Appropriate pricing corridors



Continuity of supply



Speed to market



Flexibility to react to change



Rigorous processes



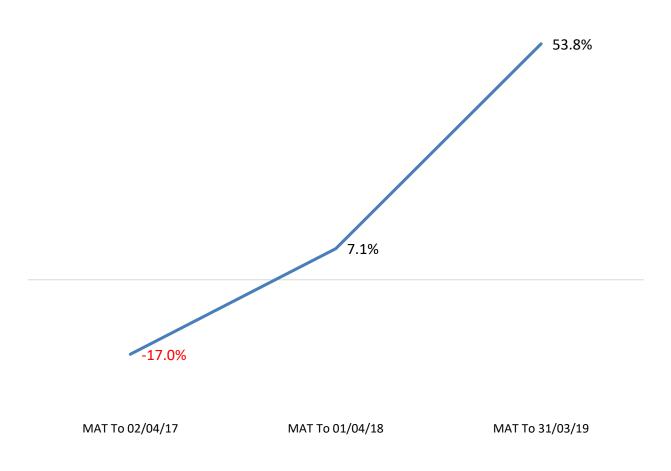
Adaptable to market dynamics



### DR. LEWINN'S – DRIVING A VIRTUOUS CYCLE

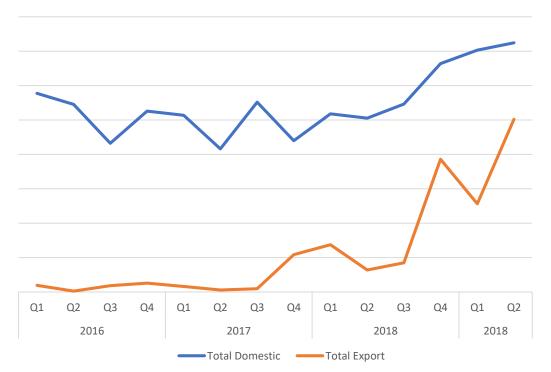
# DRLEWINN'S®

Australia Pharmacy
Dr. LeWinn's Line Smoothing Complex Value Growth % vs YA





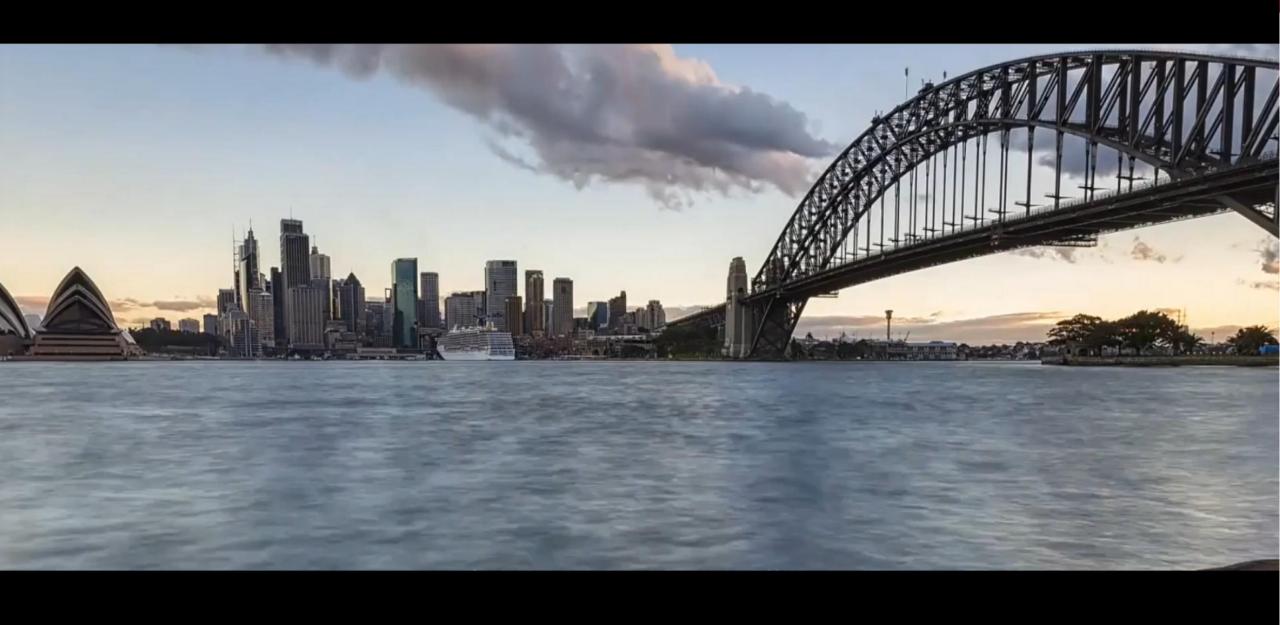
Dr. LeWinn's Growth Ex Factory



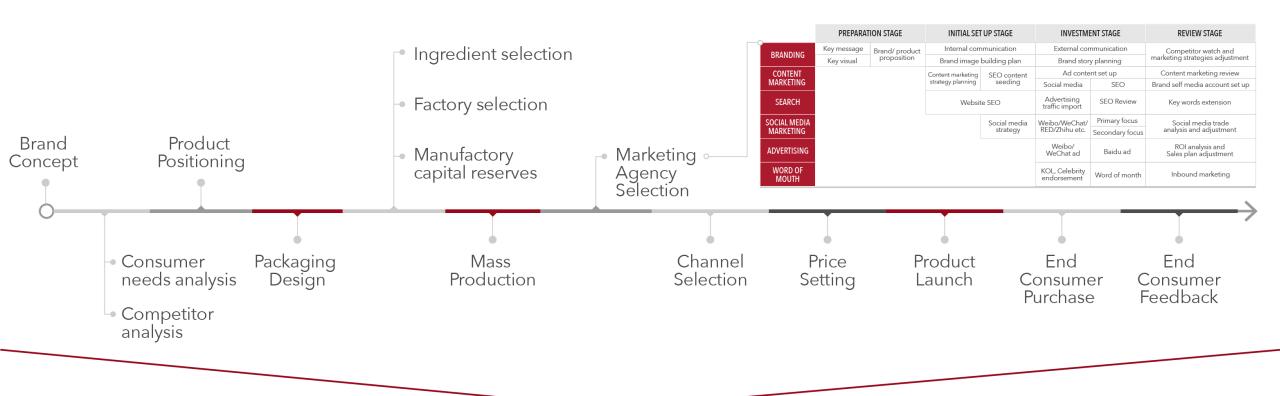
# ABM

# Livia Wang





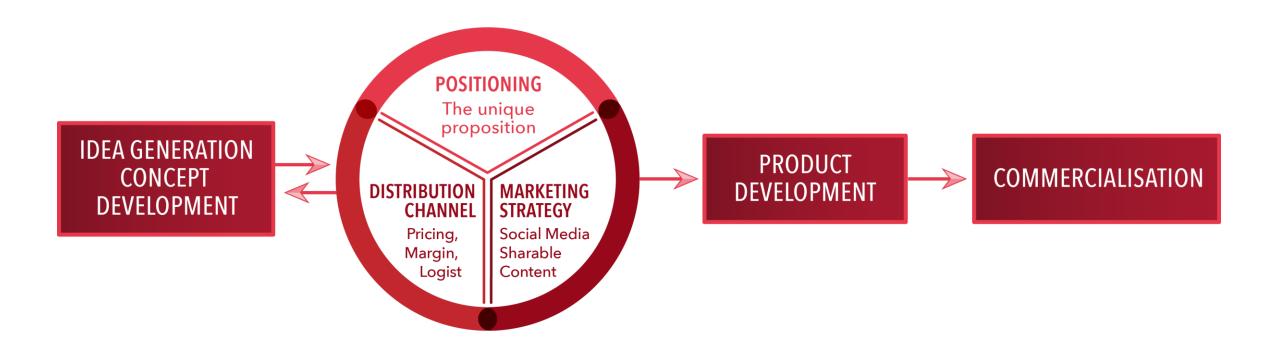
## Background- Traditional Brand Exposure to Consumers



The route to end consumer from a brand 12 month - 24 month

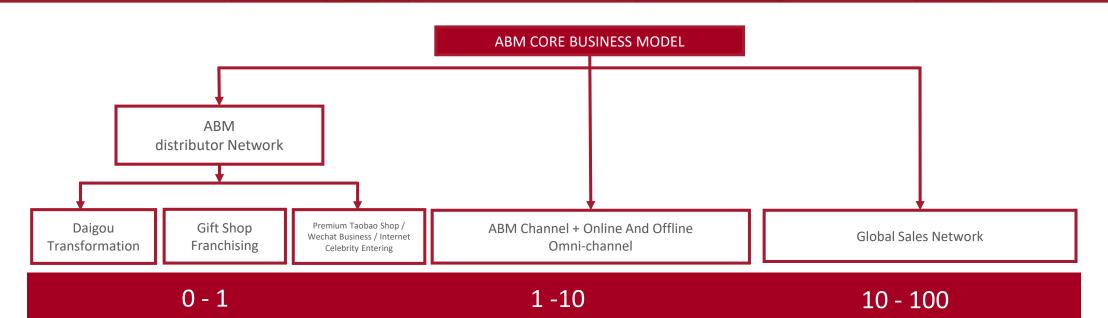


# By Drawing Consumers Closer To Brands, ABM Has Created A New 'Brand Management' Model





### **ABM Core Business Model**



### **Stage 1 ABM Channel Incubation**

Hero product Strategy
Brands Of Over 10 Million Monthly Sales

- Develop initial user
- Build up word of mouth
- Create hero product
- Increase share of voice in the market

### **Stage 2 Omni-channel Deepening**

Full Category Omni-channel Strategy Brands of over 50 million monthly sales

- Expand user base
- Develop new products
- Optimise product line
- Strengthen brand positioning and the leading position in the category

### **Stage 3 Globalisation**

Global Brand Expansion Strategy
Brands of over 1 billion annual turnover

- · Brand globalisation
- Product localisation
- Marketing linkage



## BUILDING CHINA PARTNERSHIPS





## BUILDING CHINA PARTNERSHIPS



### MCP INTERNATIONAL – INVESTING FOR FUTURE GROWTH

**CAPABILITIES PEOPLE**  $27 \longrightarrow 30 \quad 18 \longrightarrow 24+$ DEDICATED HEADCOUNT **EXECUTION DISTRIBUTION** 

**Distribution Points Achieved** 

**GLOBAL COVERAGE** 

In 3 years

**INNOVATION** 



**IN MARKET** 

Merchandising Units Installed Across Asia

TRADE EVENTS

Global Events in FY20

**OPPORTUNITIES** 

**BRAND AUSTRALIA** 

**DEMOGRAPHIC** 

Share of global Middle Class represented in Asia by 2030 **TECHNOLOGY** 



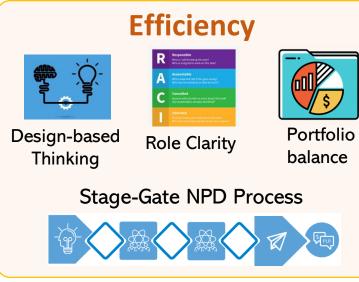
## R&D

Dr. Mary Pearce



### R&D INVESTMENT FUELLING GROWTH IN SALES AND MARKETING

















How do we do it?

### R&D INVESTMENT FUELLING GROWTH IN SALES AND MARKETING

# **FY19** 10% Growth on Prior Year **FY18** \$8.5m RSV **New Categories Sustainable Products** Multix RECYCLED TIDY BAGS TOP TIES **Product Renovation** Clinically proven results 13 ~ 60 products ~ 100 products 6



# Supply Chain

Mark Brady



### MCP SUPPLY CHAIN - FIT FOR THE FUTURE

ADAPTABLE & FLEXIBLE

**AVAILABLE CAPACITY** 

DAILY DELIVERIES

STAFF RETENTION

+40%

SIGNIFICANT HEADROOM

5,000+

1,600 Australian Postcodes

+08

Tenure > 18 Years

**EFFICIENCY** 

**SUPPLY CHAIN COSTS** 

HARD SAVINGS

**WORKING CAPITAL** 

56% Last 5 Years

\$7.5 Mill

-40%

Last 2 Years

FUTURE PROOFING

TRUSTED PARTNERS

**ADAPTING** 

ANNUAL INVESTMENT



8
18
Transitioning Businesses

20%

CAPEX - SUPPLY CHAIN ERP



### MCP SUPPLY CHAIN - TAKING ACTION TO MEET CHINA SUPPLY

### Hamond Road Facility - Dandenong

- One of the largest (22,000 sqm) manufacturing plants in Australia. With significant excess manufacturing capacity
- Largest and quickest laundry powder line in Australia
- Includes the only dishwashing tablet plant in the Southern Hemisphere
- 2,000 sqm TGA pharmaceutical clean room
- Highly efficient, eco-responsible and fully certified
- Planning underway for solar energy, biodiesel and fully recycled water system
- TGA, GMP (pending), ACO and COSMOS certified



- Dedicated output
- Prioritised work
- Confidence in supply/DIFOT
- Shorter lead times
- Positive impact on quality
- Improved turnaround on NPD samples
- Dedicated technical & operational staff
- Integrated supply chain eyeing China customers
- Unrestricted supply capacity

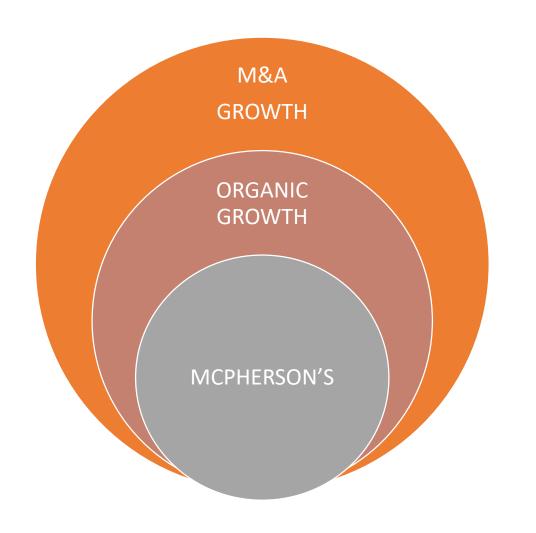


## NEW BUSINESS UPDATE

Brett Owers & Robert Jarmyn



### OUR STRATEGIC BUSINESS IMPERATIVES





M&A growth remains a strategic priority



Health, Wellness & Beauty focussed



Δ Δ Have available balance sheet to fund acquisition



Rigorous process and criteria



Have been actively approaching targets



Kōtia venture launched





### HEALTH, WELLNESS & BEAUTY - A\$13.2 BILLION MARKET +2.3%



Health, Wellness and Beauty a \$13.2 billion market in Australian Pharmacy and Grocery

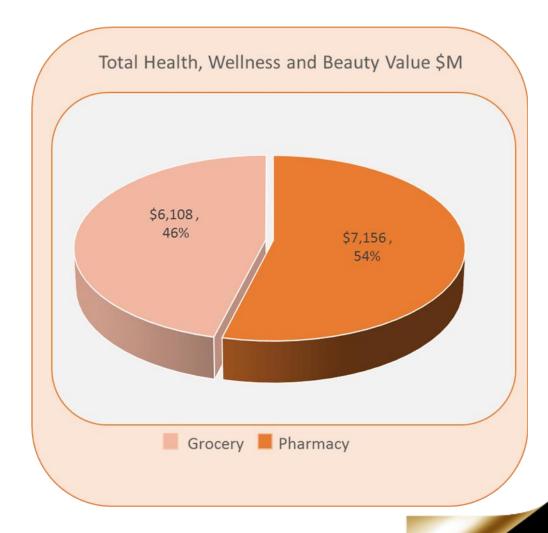


Growing +2.3% YOY



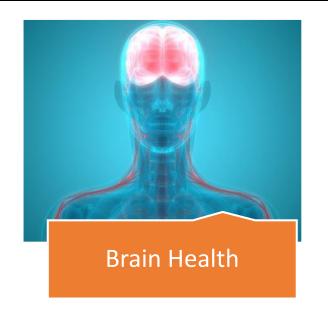
Global market also in strong growth



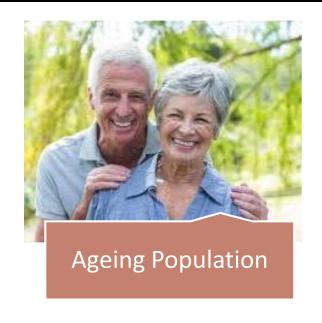


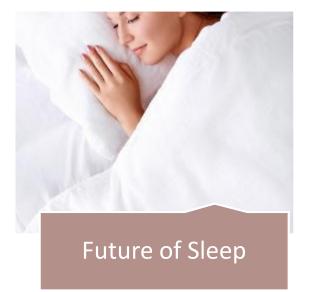


## 5 GROWING HEALTH, WELLNESS & BEAUTY TRENDS











### KEY M&A CRITERIA

### Strategic Fit

• Focussed on Health, Wellness & Beauty sector

### Complements

**Existing Business** 

- Able to leverage existing infrastructure/customer base
- Complements existing brand portfolio

### **Growth Potential**

- Strong growth potential; complementary Geographies/Categories/Channels
- Ability for McPherson's to add value/generate synergies
- Export potential (particularly China)

### Sustainability

• Is ethically, environmentally and socially responsible or has a pathway towards this

# Strong Financial Returns

• Target return on funds employed (ROFE) 20% + by Year 3



### INVESTMENT MODELS



## Non-Controlling Strategic Investment

- Strategic investments which enhance MCP's capacity and capabilities
- E.g. recent investment in Aware Environmental Ltd (manufacturer)



# Smaller Bolt On Acquisition

- Smaller uncomplicated deals which leverage efficiencies of scale
- Add value through relationships, infrastructure, sales, marketing and execution capability



Joint Ventures

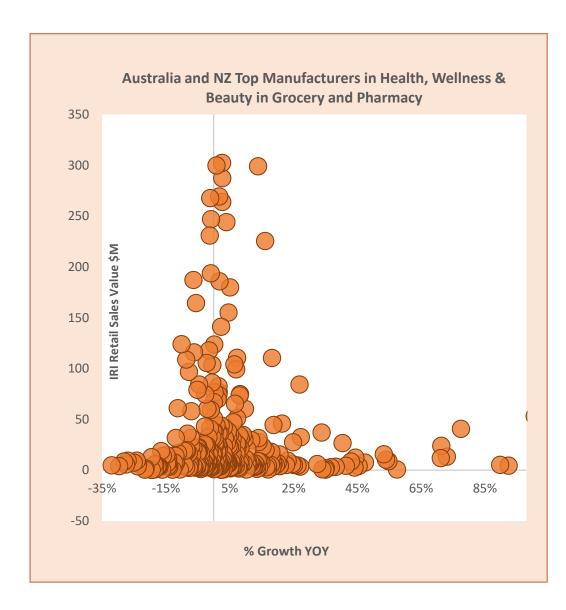
- Enables access to early stage brand/technology opportunities
- De-risks entry, whilst providing pathway to full ownership
- Founders remain engaged to help grow



- Well positioned to complete a significant M&A transaction
- Add additional scale and earnings and yields strong synergies
- Access to new markets, categories and channels



### **OPPORTUNITY OVERVIEW**





Actively seeking M&A opportunity



Aus/NZ primary focus



Investor and Advisor networks actively engaged



Have actively investigated and approached 8 entities (Public and Private)



Continuing to analyse and approach relevant opportunities

### WE ARE WELL PLACED TO WIN IN HEALTH, WELLNESS & BEAUTY



## Highly experienced and capable team in sector

100+ years experience in major multinational HWB companies



### **Dedicated New Business team**

Actively engaged in pursuing M&A opportunities



## Strong brand building experience

Portfolio of category leading brands



## Business already serving HWB market

• Number 1 Australian Beauty supplier to pharmacy



### ENTERING FAST GROWING HWB VIA DE-RISKED OPPORTUNITIES

Day 1: Majority Owned



**Trusted Partner** 



Unique



Win Domestically



New Venture Co.



Pre-Agreed Buyout





## Kōtia



Introducing kōtia, the first skincare made with pure deer milk from the pristine pastures of Queenstown, New Zealand. By combining deer milk's naturally regenerative ingredients with scientifically proven actives, kōtia delivers a pure yet potent way to provide your skin with essential nourishment like never before.

### HIGH IMPACT LAUNCH

### **LAUNCH EVENT**

70+

MEDIA, KOL'S & CUSTOMERS

### NZ LAUNCH - MAR '19



### AUSTRALIAN LAUNCH - APR '19



**EXCLUSIVE** 

### **DRIVING LIKES SHARES COMMENTS**





**EARNED MEDIA** 



### STRONG IN STORE ACTIVATION









- **40 Mill Social Impression Feature Stories** +\$4.0 Mill Earned Media
- 100 Doors (Unichem/Life Pharmacies )
  - Targeting 350 Doors FY20
- **20 Doors (Farmers Department Store)** 
  - Targeting 50 Doors FY20

### WINNING WITH PRICELINE



### PRICELINE SUPPORT

- **Key brand in Priceline exclusivity** strategy
- 350 Doors
- Instore and online support with dedicated Kōtia brand hub



## NEW ZEALAND LAUNCH LED TO OVER \$4M IN MEDIA COVERAGE

### NZ LAUNCH - FEB 2019











### **SAMPLE PRESS COVERAGE**



### body+soul









### IGNITING EXPORT OPPORTUNITIES— CIBE HANZHOU











Katis刚刚在新西兰上市,下月初会在澳大 利亚上市、日前对中国市场非常要兴起。 正在准备相关市场拓展计划, 计对20-30岁 的中国女性。相信大家会接受这一折的护













## **SUGARBABY**



100% Australian Owned

Trusted and Experienced Partners

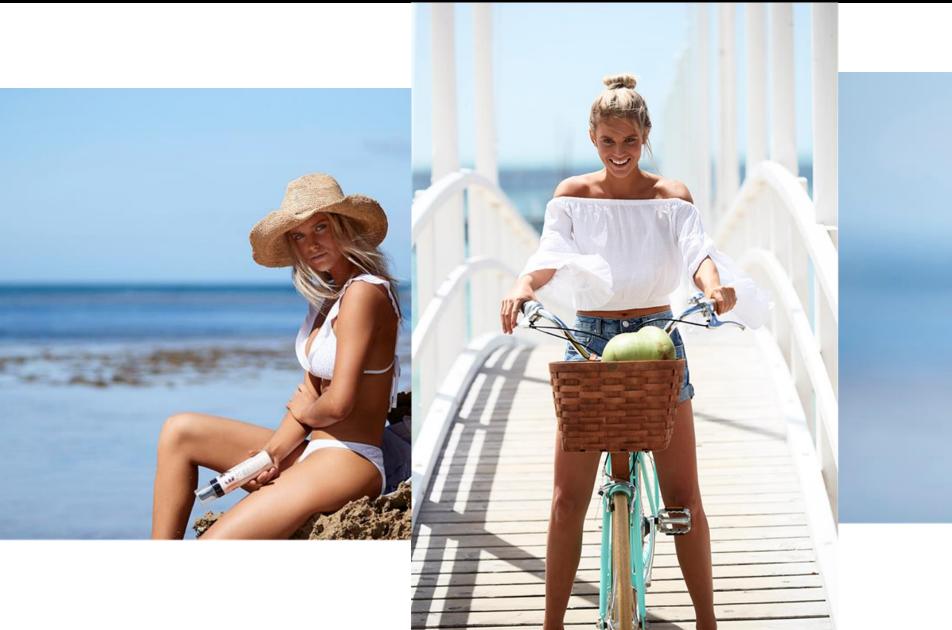
Tanning and Beauty **Enhancers** 

Millennial **Focussed** 

High Growth Export Categories



## SUGARBABY







## **FINANCIALS**

# Paul Witheridge



### FY19 FORECAST FINANCIALS

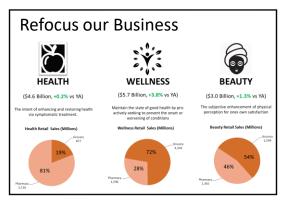
- 1 ( FY19 GUIDANCE MAINTAINED
- 2 (FY19 UNDERLYING PBT 10% 15% ABOVE FY18 OF \$16.3M (EXCLUDING FINE FRAGRANCES)
- 3 STRONG 2H19 CASH CONVERSION, FORECAST TO BE > 100%
- 4 (FY19 CLOSING NET DEBT TO BE \$17M TO \$19M
- 5 | FY19 CLOSING LEVERAGE IS MODEST AT < 1 TIMES
- 6 (STRONG GROWTH IN REVENUE FROM OWNED BRANDS (+10% ON PCP)
- 7 (STRONG GROWTH IN CHINA MARKET (+90% ON PCP) DRIVEN BY PARTNERSHIP WITH ABM
- 8 | DIVIDEND PAYOUT POLICY OF AT LEAST 60% OF UNDERLYING PAT

# SUMMARY

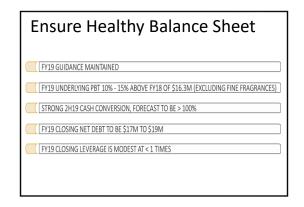
# Laurie McAllister



### OUR STRATEGIC BUSINESS IMPERATIVES





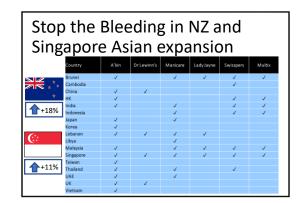






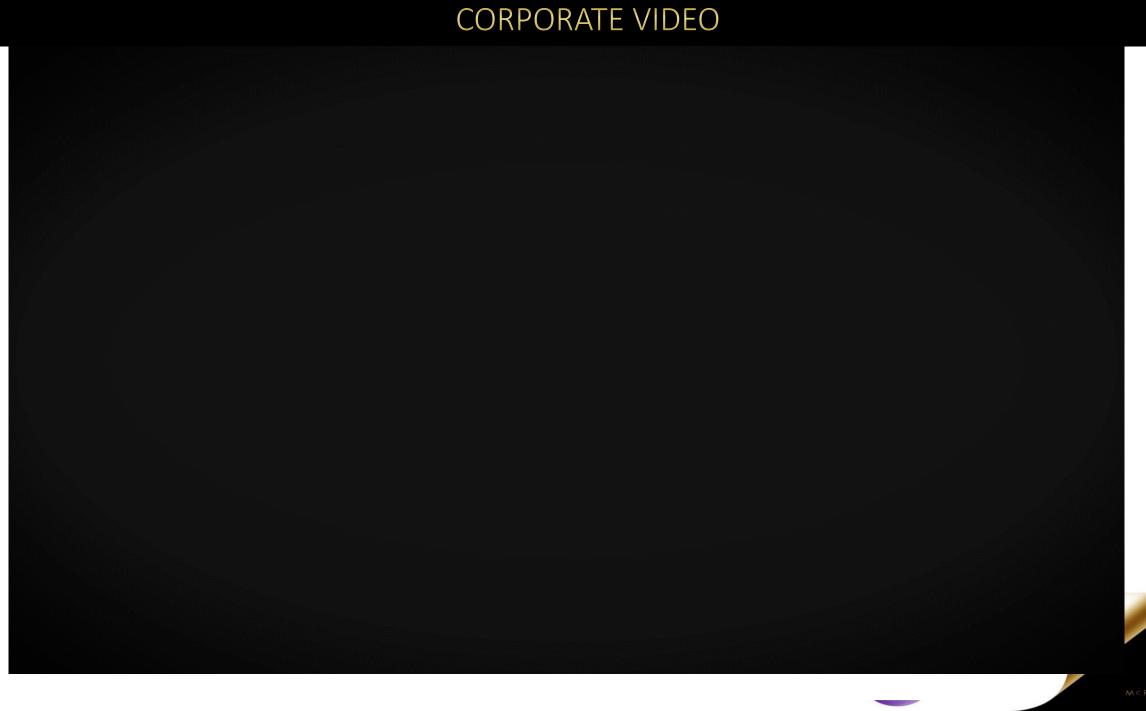














# Q&A



# WAREHOUSE TOUR

