

FirstWave Cloud Technology Investor Update 29 October 2019

FirstWave's Cloud Content Security Platform (CCSP) is a unique SaaS email, web & firewall security services orchestration platform for Telco / Service Providers that prevents cyber security threats from impacting their customers

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Agenda

Chairman's Update

Strategy

Progress on Path to Revenue

Partner Led Product and Platform Delivery

Financial Update

Q2 FY20 Outlook

Summary



Crystallising the Opportunity

Chairman's Update

Executive Chairman John Grant



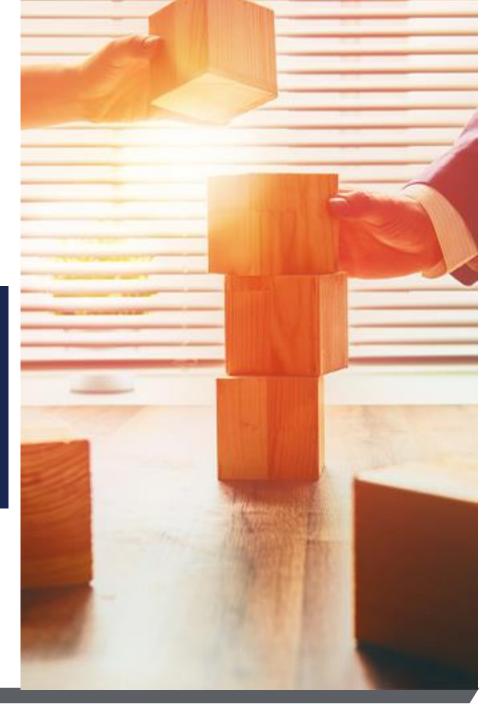
Chairman's Update

- Key investor markers for FY20
 - 1. Sustained Partner progress on the Path to Revenue
 - 2. # Customers to revenue with a target of 18
 - 3. Delivery of the product and technology roadmap
 - 4. Optimisation of cost structure
 - 5. Cashflow
- Update against key investor markers
 - 1. Good partner progress on the Path to Revenue new Level 1 partner signed
 - 2. 7 partners deliver revenue 4 international (albeit relatively small)
 - 3. On track delivery of product and technology roadmap but have to make strategic choices
 - 4. Reduced cost structure but offset by increased investment in the production business units
 - 5. Capital raise and expected R&D cash rebate will see business funded into Q3



Crystallising the Opportunity

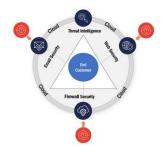
Strategy



Strategy



- Cybercrime a global \$840b problem for Customers
- Global Security Vendors are challenged to address the SMB security opportunity and are struggling to operationalise a global SaaS model
- Telcos and Security Service Providers need new integrated SMB offerings and under attack from Cloud/SaaS competitors

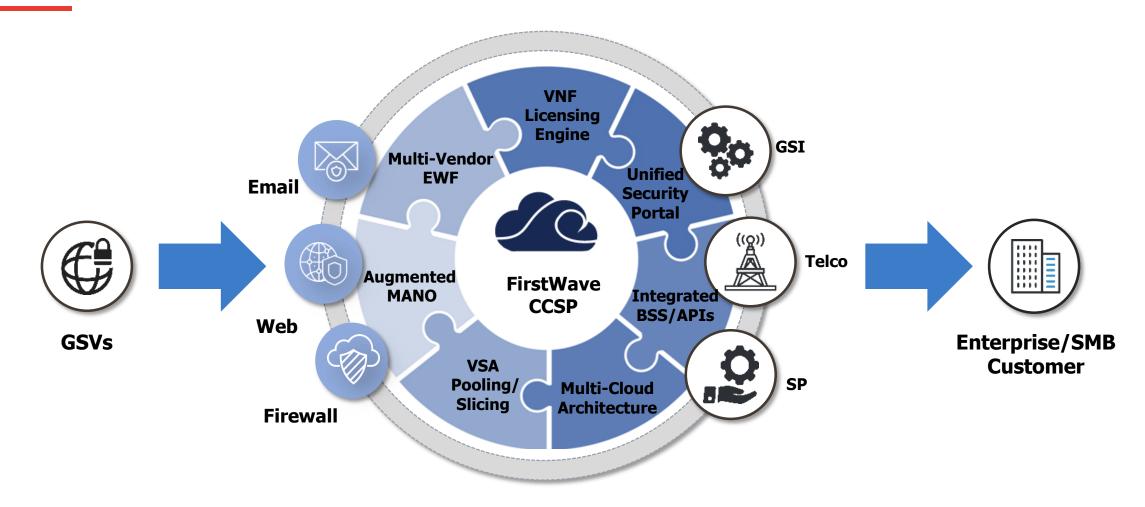


 The end user is under threat – at the perimeter through email, web, firewall and endpoint



 FirstWave CCSP is a unique SaaS Security life-cycle orchestration PLATFORM for Telco/Service Providers that redefines their delivery economics and prevents cyber security threats from impacting their customers

FirstWave's Cloud Content Security Platform



Significant growth opportunity through SaaS Orchestration Platforms in Telco/CSPs for business customers



FirstWave's CCSP Continues to be Validated Globally



12 years of Telco deployment





Global OEM contract





Global System Integrator contract





EMEA Service Provider contract





Telco deployment





Technology Aggregator





Crystallising the Opportunity

Progress on Path to Revenue

CEO David Kirton



Leveraged Go-to-Market Maximises Access to Revenue

'Level 2' **Level 1' Partner Customers** Global Security Vendors (GSVs) **Partners** Global System Integrators (GSIs) Telco/SP Technology Aggregator (TA) **FCT** Reseller ((မှူ))

FCT signs

Level 1 Partner or signs direct to Level 2 partner

Level 1 Partner signs multiple Level 2 Partners

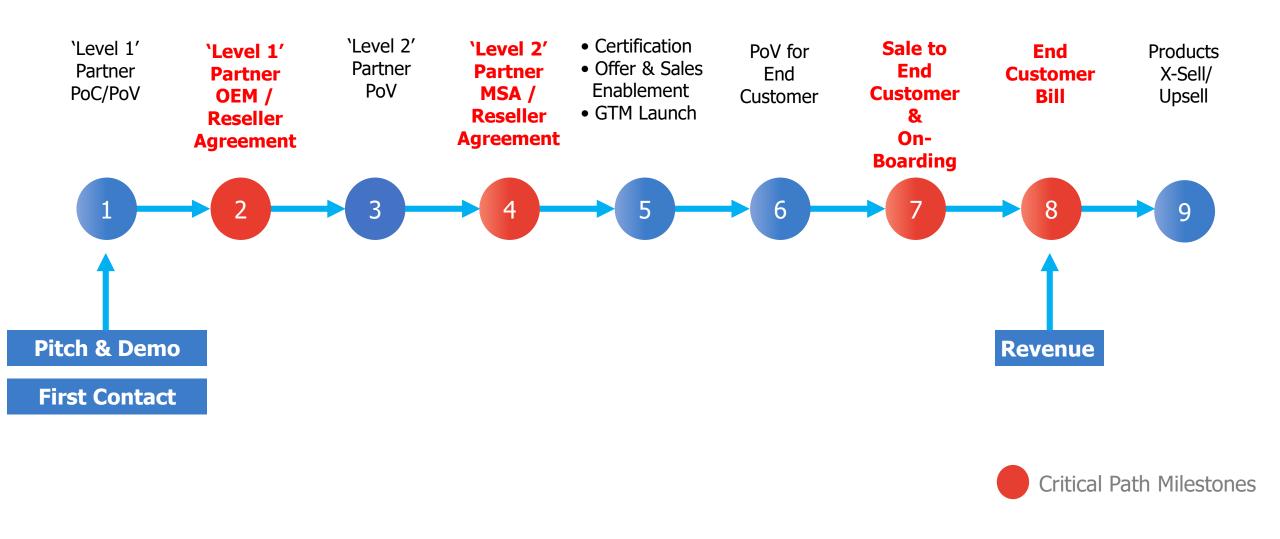
Each Level 2 Partner signs multiple

igns multiple customers **Each Level 2 Partner**

upsells each customer to multiple products



Path to Revenue has Clear Milestones



7 Partners now at Revenue Stage (FY20 Target – 18 partners)

Channel
GSV
GSI/TA
MSSP
FirstWave

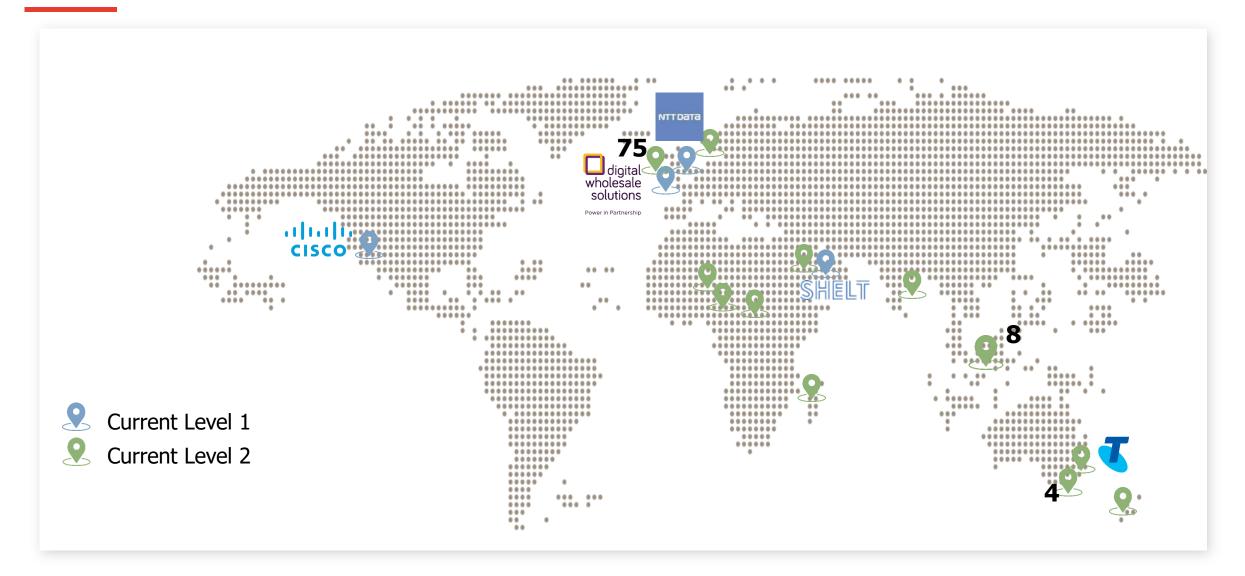
29 Aug 2019		
	Level 2 Partners	
1	3	
1		
1	2	1
0	5	3
3	10	4

29 Oct 2019				
Level 1 Partner	Level 2 Partners			
1	9	2		
2	75			
1	3	1		
0	10	4		
4	97	7		

^{*}Full details on Path to Revenue in Appendix



Partners by Region

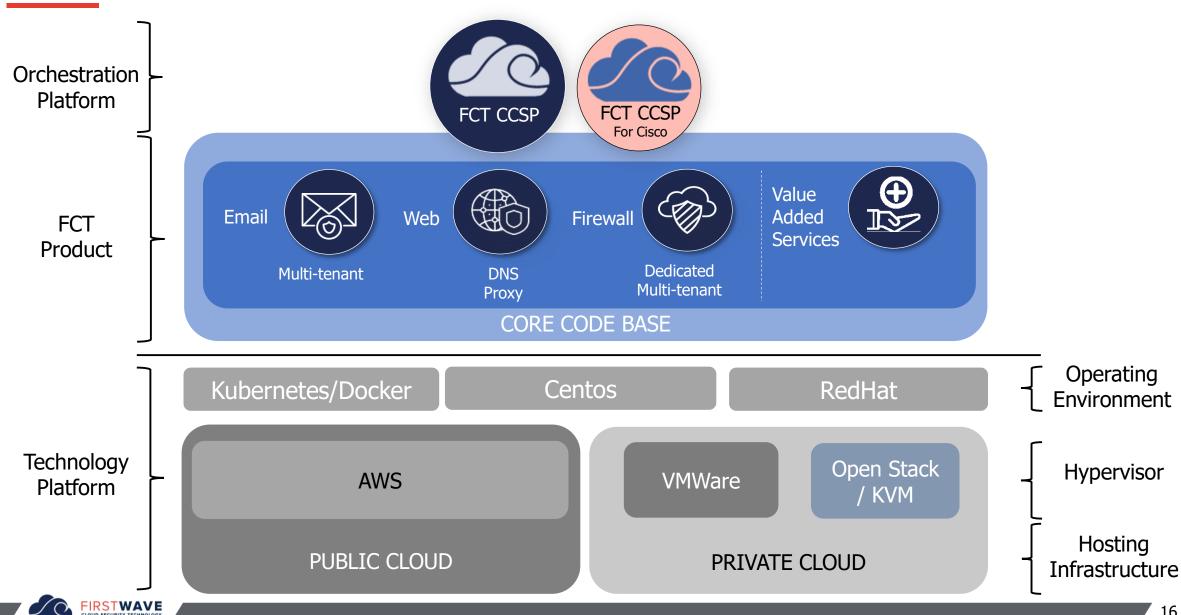


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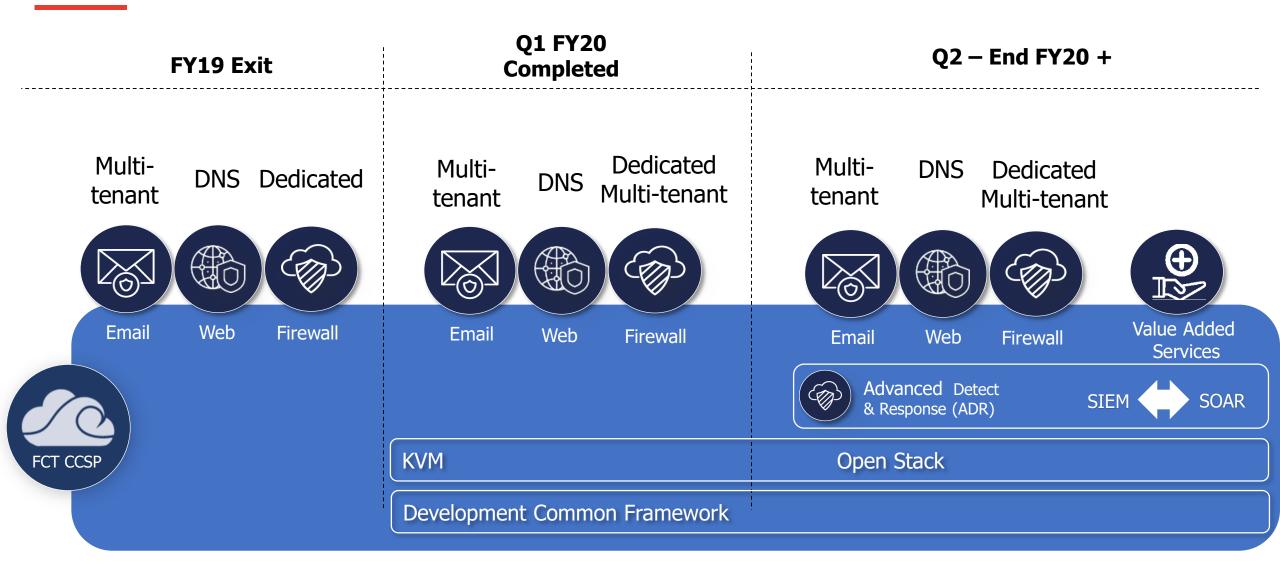
Partner Led Product and Platform Delivery



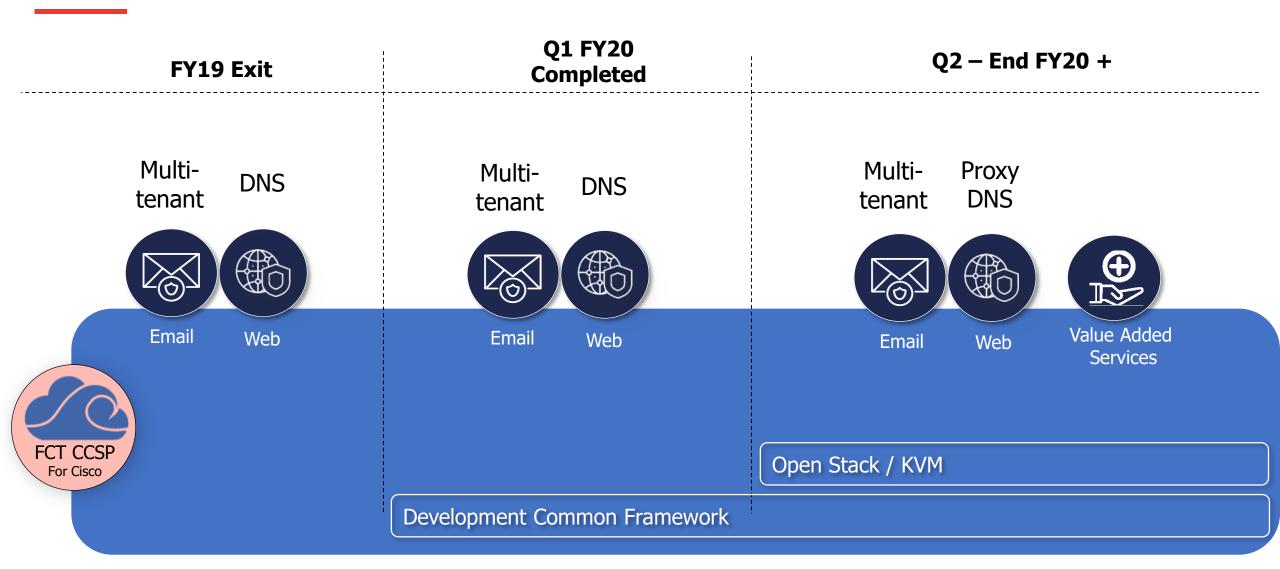
FY20 Architecture Supports 2 Orchestration Platforms



FY20 CCSP Product Roadmap



FY20 CCSP for Cisco Product Roadmap



FY20 Platform Delivery



Crystallising the Opportunity

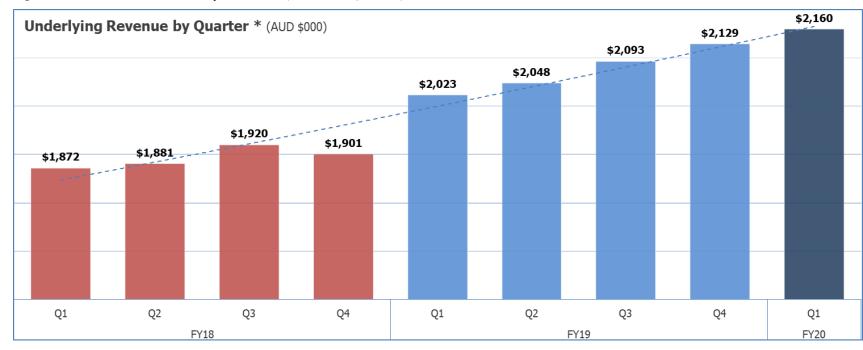
Financial Update

CFO Jason Singh

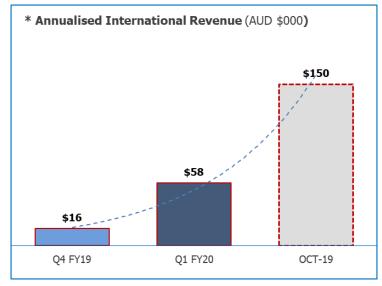


Sustaining Domestic and Growing International Revenue

Q1 revenue increased by 7% to \$2.160m, vs. \$2.023m PCP



^{*} This represents normalised revenue with once-off adjustments removed (FY18 \$244k, H1 FY19 \$155k, H2 FY19 \$384k), related to prior year and revenue recognition adjustments upon the adoption of AASB 15

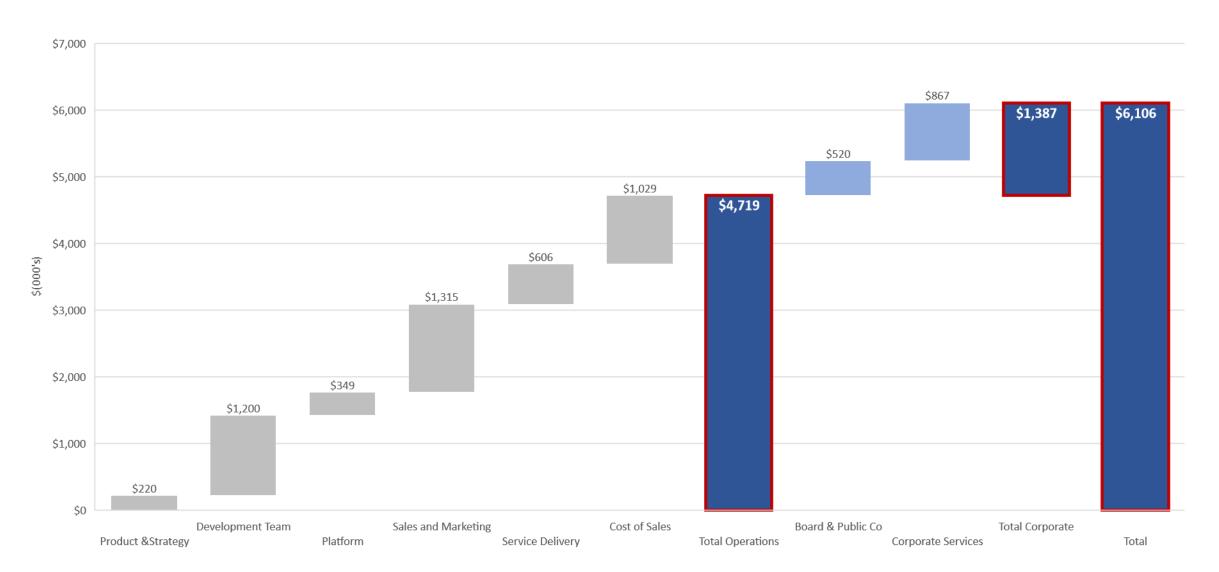


[·] Q1 annualised international revenue increased by 271% from FY19 exit, and increasing 157% in October

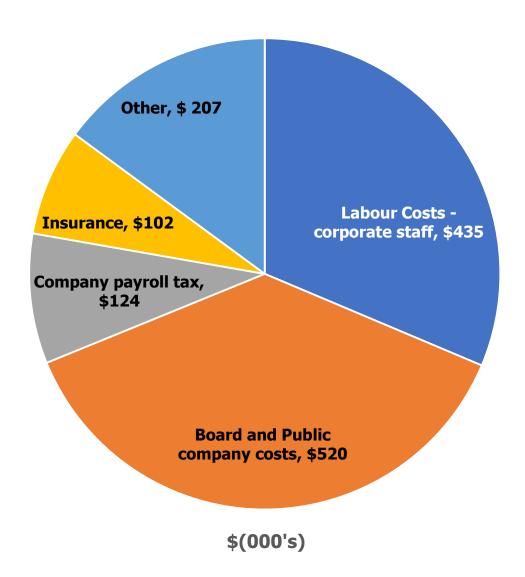


^{*} Calculated by multiplying annualising exit month revenue

Q1 FY20 Operating and Capital Expenditure

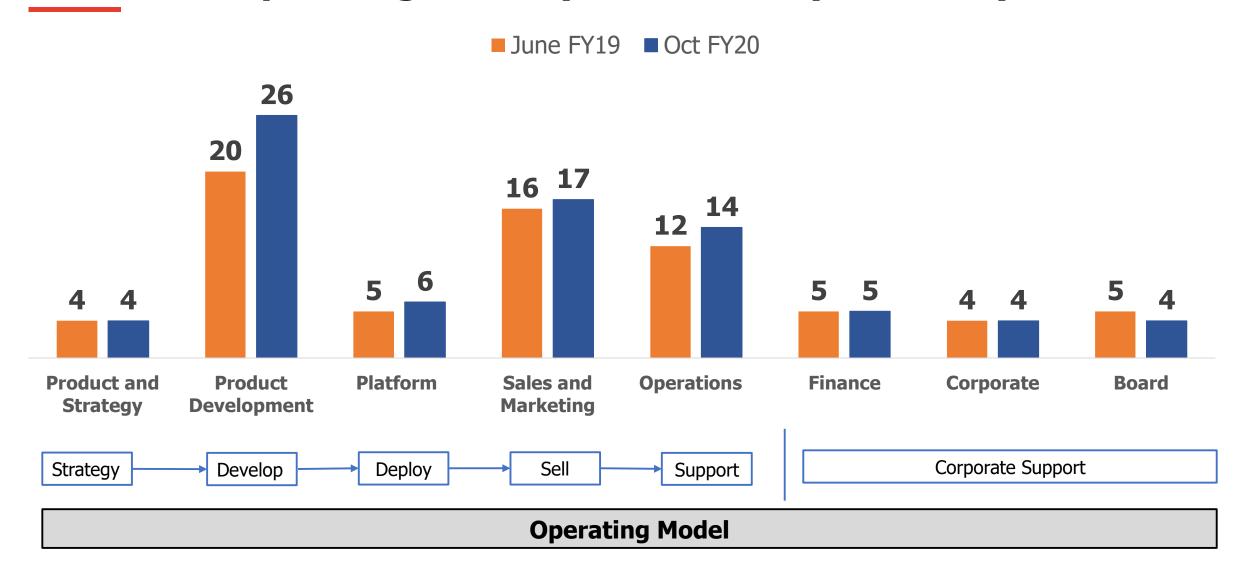


Q1 FY20 Corporate Costs \$1.388m



- Labour Cost: 9 FTE
 - CEO Office 3 FTE
 CEO, Executive Assistant, Business Support
 - Finance 5 FTE
 CFO, Financial Controller, 2 Financial Accountants,
 Accounts Undergraduate
 - Company Secretary/General Counsel/HR 1 FTE
- Board and Public Company costs: 4 Directors, listing fees, legal and accounting costs
- Other Costs: Includes all company operating systems, travel and utility costs

FirstWave Operating Model (Headcount by function)



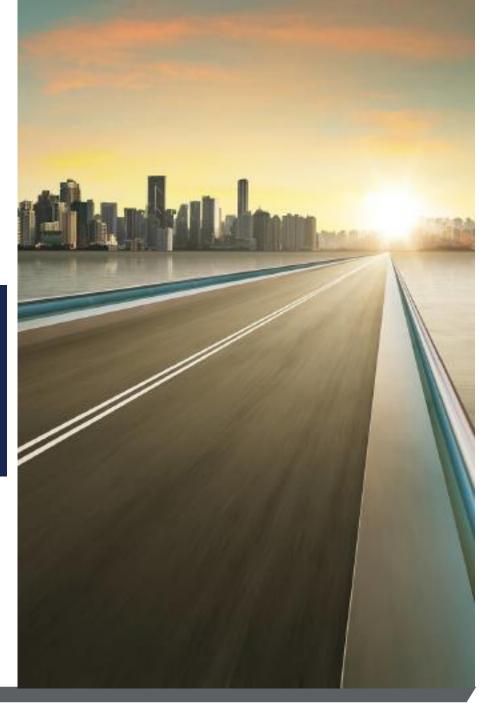
Cashflow

Description	\$M	Comments
Q1 FY20 Closing Cash	\$2.9	
Q2 FY20 Expected Inflow	\$8.2	
Capital Raised Other Income Operating Inflow	\$6.2 \$1.3 \$0.7	Received 1 st October 2019 FY19 Grant Income
Q2 FY20 Estimated Outflow	\$6.2	As per Appendix 4C breakdown
Q2 FY20 Estimated Closing Cash	\$4.9	Estimated December closing cash

Crystallising the Opportunity

Q2 FY20 Outlook

CEO David Kirton



Q2 FY20 Milestone Objectives

1. Sustained Partner progress on the Path to Revenue

- # Partners billing end customers (FY2020 June Target = 18, current = 7)
- Continue the early progress in compounding QOQ MRR from International Partners
- Launching new campaigns into the domestic market

2. Delivery of the Product and Technology Roadmap

- Deploy product feature releases developed to the end of October onto existing platforms
- Develop beta web proxy solution
- Continued core platform development
- Deploy 2 new Cisco OEM platforms in Europe and North America

3. Optimisation of the Cost Structure

- Maximise resource utilisation and simplification of corporate resources (reducing by 2)
- Prioritise product and platform roadmap to the opportunities emerging from the CCSP for Cisco

4. Cash Flow

Operate within levels of funding anticipated within the Appendix 4C while exploring other opportunities to secure
its capital base



Summary – Key Take-outs

- FirstWave's CCSP is a unique solution, playing into a significant growth opportunity through SaaS
 Orchestration Platforms in Telco/CSPs for business customers on a global scale which is still
 early stage in adoption and deployment
- CCSP has been and continues to be validated by our global Partners
- Progress has been made on the Path to Revenue
- Our investment program is partner led, focussed on revenue turn-on, securing long term relationships and in the short-term will focus on CCSP for Cisco



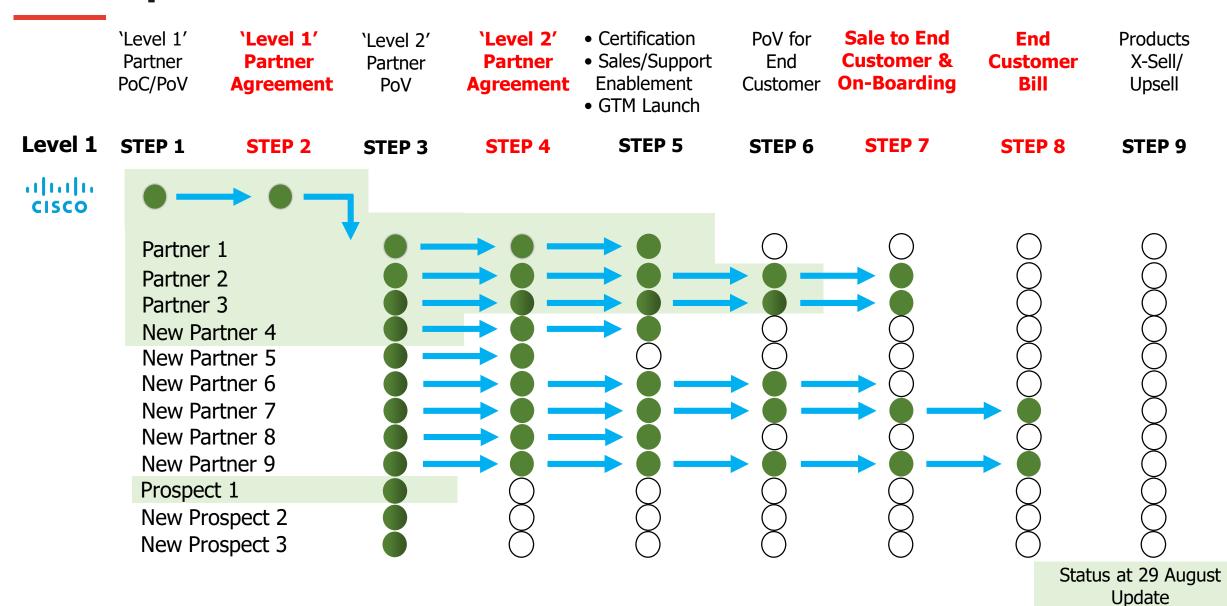


Appendix

Path to Revenue Detail



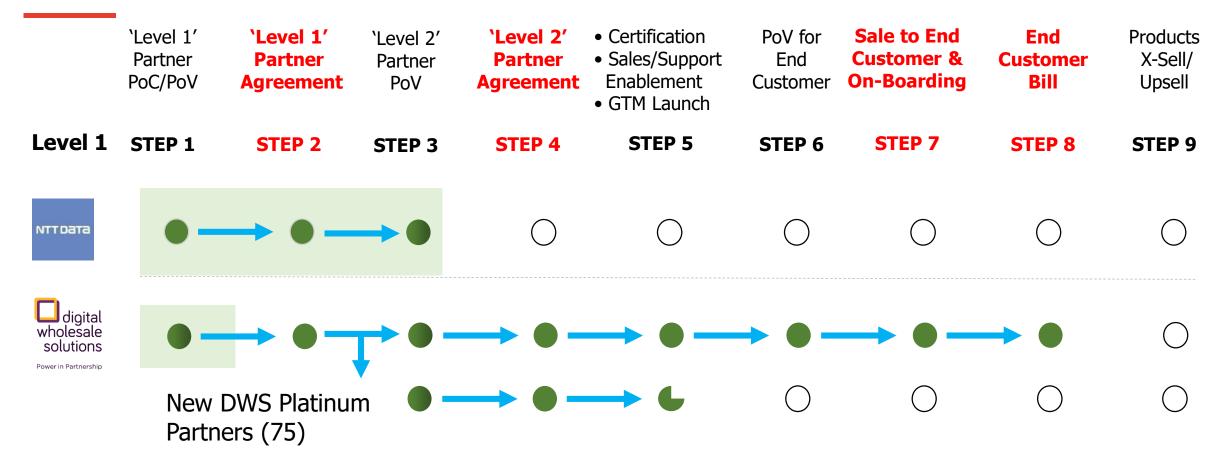
Cisco Update



Cisco Update

- Further progress on the path to revenue
- Technical workshops completed on product roadmap in September with next planned for November
- Six new level 2 partners signed to Cisco
- Two new level 2 partners have commenced services
- First Revenue under CISCO OEM agreement expected in October 2019

GSI/Technology Aggregator Update

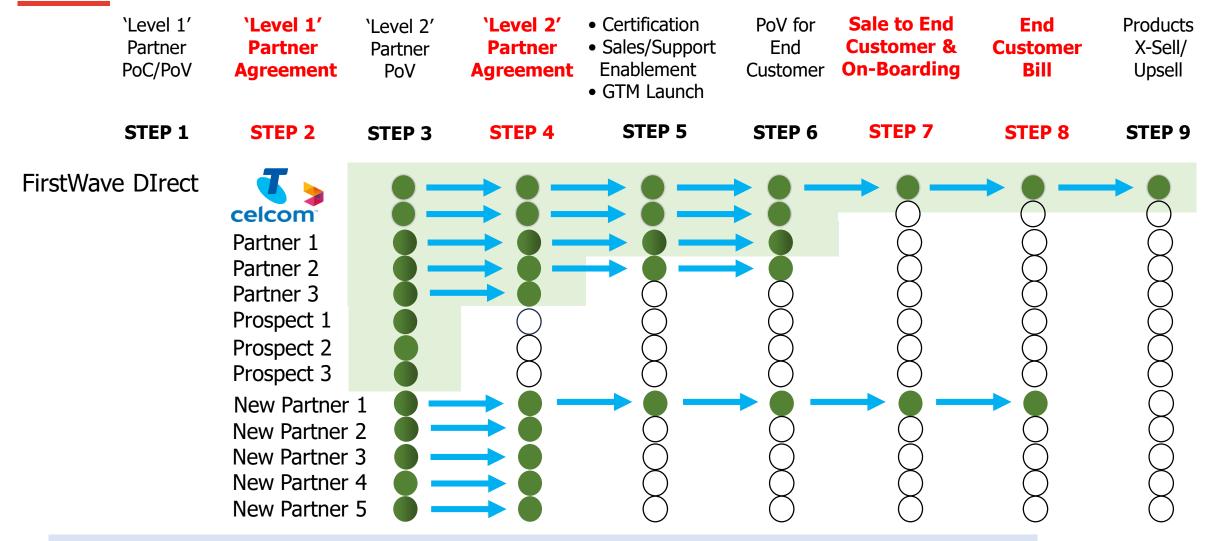


- One new level one partner in UK, DWS access to 2,200 resellers
- First DWS order received and billing Oct
- FCT participated in DWS sales event to pre-sell product Sept
- 75 DWS Platinum Partners, taking them through to step 5 (approx. 75% complete)

Status at 29 August Update



Telco/SP Update

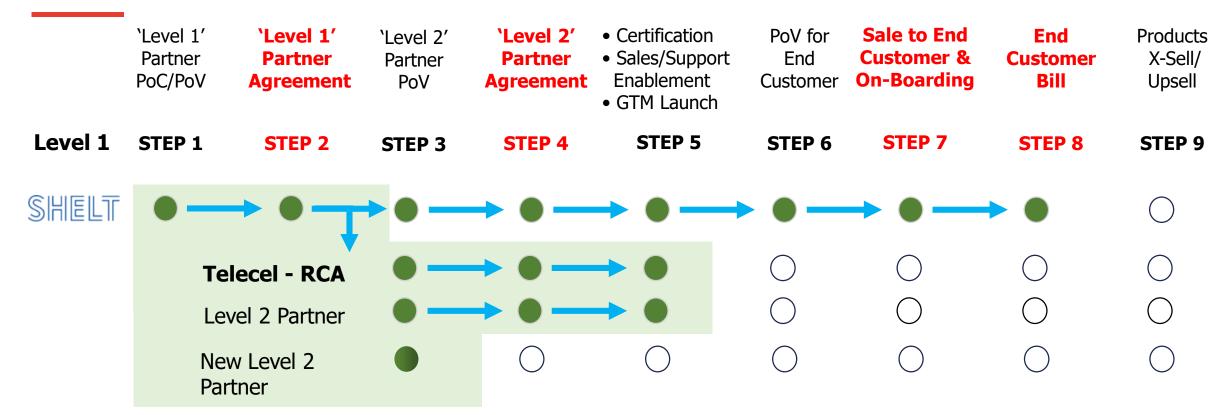


- One new partner now at Gate 6 POV for end customer
- Three prospects in partner agreement stage

Status at 29 August Update



SHELT Group Update



- Level 1 partner billing 3 end customers
- FCT and Shelt.com attended Telecoms World Middle East in September 35 opportunities being qualified



A Simple Guide to Acronyms in our Presentation

Definitions for the Path to Revenue model

- 'Level 1' Partner— this is a GSV or GSI partner of FCT (leveraged partner model)
- Level 2' Partner— this is a customer of a 'Level 1' Partner (leveraged go-to-market model) or a direct customer of FCT e.g Telstra
- 'Level 1' / 'Level 2' PoC/PoV 'Level 1' Partner or 'Level 2' Partner starts full trial on the platform that if successful will then provide the confidence for the respective 'Level 1' Partner or 'Level 2' Partner to on-sell to their customers
- Level 1' Partner OEM/Reseller Agreement this is a collective term for an agreement between FCT and a Level 1' Partner
- OEM Agreement this is an OEM agreement between FCT and a 'Level 1' Partner being a Global Security Vendor (GSV)
- Level 2' Partner MSA / Reseller Agreement This is a master services agreement between FCT and a Level 2' Partner with approved pricing and service definitions
- FCT Platform Certification This is a technical certification by the 'Level 1' Partner or 'Level 2' Partner that allows their customers to be provisioned onto the platform
- Sales/Support Enablement All 'Level 1' Partner and/or 'Level 2' Partner sales teams have been trained on and provided with FCT product and service information
- GTM Launch When the 'Level 1' Partner and/or 'Level 2' Partner launches the FCT CCSP-enabled service to their customers
- PoV (Proof of Value) for End Customer End customer full trial on the platform that if successful is then provides catalyst to sign order
- PoC (Proof of Concept) for Partner Partner customer full trial on the platform that if successful is then provides catalyst to sign agreements
- End Customer Order & On-boarding End customer orders FCT solution from 'Level 2' Partner is on on-boarded to the service
- End Customer Bill End customer is billed by 'Level 2' Partner which allows FCT to bill 'Level 1' Partner or 'Level 2' Partner
- Products X-Sell/Upsell 'Level 2' Partner sales teams cross-sell and up-sell other FCT– enabled solutions
- SAM Serviceable Addressable Market
- SMB Small to Medium Business (sometimes also called a 'SME' or Small to Medium Enterprise)
- SOM Serviceable Obtainable Market
- TAM Total Addressable Market



A Simple Guide to Acronyms in our Presentation

FirstWave plays in a highly technical world so here are some definitions to help you navigate terminology

- BDM Business Development Manager sales executive
- CCSP Cloud Content Security Platform
- Content Security a product market category that comprises email security and web security
- CWS Cloud Web Security a cloud-based Secure Web Gateway service offering from Cisco (ex-Scansafe, a company acquired by Cisco)
- EMEA Europe, Middle East & Africa
- EWF A FCT-conceived abbreviation for an *Email + Web + Firewall* solution package or offer bundle from a Telco/SP to an Enterprise/SMB customer
- Exit revenue Annualised Monthly Recurring Revenues (AMRR) as at June 30 of the corresponding fiscal year
- GSI Global Systems Integrator
- GSV Global Security Vendor e.g. Cisco, Palo Alto Networks, Fortinet
- MRR Monthly Recurring Revenue
- MSS Managed Security Services
- MSSP Managed Security Service Provider e.g. a Telco/SP that offers MSS to its enterprise/SMB
- OEM Original Equipment Manufacturer a company that produces equipment , marketed and sold by another manufacturer e.g. what FirstWave does with Cisco
- OSS/BSS Operational Support System / Business Support System (Telco/SP core IT systems)
- SaaS Security as a Service
- SWG Secure Web Gateway a category of content security product or technology that inspects user web traffic for security and content control purposes
- SP Service Provider a term used for a Telco or a network services provider or communications service provider
- Telco a telecommunications company , whether a fixed network or mobile network operator or both
- Umbrella Cisco Umbrella a cloud-based Secure Internet Gateway (SIG) offering from Cisco
- WSA Cisco Web Security Appliance a proxy-based Secure Web Gateway (SWG) product from Cisco



Explaining the CCSP Architecture

- Hosting Infrastructure consists of the physical compute and networking resources. This is owned and
 operated by public cloud providers such as AWS or by private data centre operators within Telcos or
 Government facilities.
- The Hypervisor layer abstracts the physical resources into virtual compute and software defined networking (SDN).
- AWS, VMware and OpenStack allow for control over the lifecycle of virtual machines via an API (Application Programming Interface). Using APIs to create Virtual machines means that FirstWave can create new resources and provision services onto them in a fully software defined manner. Creation of resources with this level of automation is important as FirstWave scales services and expands capacity onto many platforms globally.
- The Operating Environment the software runs in consists of the Linux operating system. This provides the
 process control to maintain the many distributed components of the platform. As FirstWave supports the
 coexistence of virtual machines, vendor virtual appliances and containerised components, Docker and
 Kubernetes are also leveraged to support some deployments.