

MARKET RELEASE Date: 23 April 2020

NZX: GNE / ASX: GNE

#### **FY20 Q3 PERFORMANCE REPORT AND MARKET UPDATE**

Genesis Energy today released to the NZX/ASX its FY20 Q3 Performance Report for the three months ended 31 March 2020, which includes an update on guidance for the year end, 30 June 2020. The FY20 Q3 Performance Report is available from the Genesis Energy page at <a href="https://www.nzx.com">www.nzx.com</a> or <a href="https://www.genesisenergy.co.nz/investors">https://www.genesisenergy.co.nz/investors</a>.

Genesis understands that the current global COVID-19 pandemic and economic situation is a stressful time for its customers, shareholders and broader communities within which it operates. The addendum to this Q3 Performance Report contains a early view high level summary of the impact and response from Genesis, to the current market environment.

#### FY20 Q3 Performance Summary

"We remain committed to meeting our customers' needs throughout these uncertain times, both from a customer care and energy security perspective," said Marc England, Chief Executive Officer.

#### **RETAIL**

Genesis' cost to serve has continued to decrease, down to \$138 per ICP from \$139 in the previous quarter and \$144 in the prior comparable period (pcp). Customers choosing to purchase more than one fuel increased 5,222 on the pcp and 625 on the previous quarter, whilst both gross and net churn continued to fall, gross churn down 1.3 ppt on the pcp and 1.9 ppt down on the previous quarter. Total electricity sales volume was up by 7.1% and total LPG sales volume up 10.5% on the pcp, with total gas sales volume held flat at 1.4 PJ. All three fuel Netbacks increased on the pcp, with electricity up 8%, gas up 5% and LPG up 29%. The country's level 4 lockdown that commenced on 26 March has positively impacted residential demand by 10-15%, with SME demand being down 45% and industrial demand down 25%.

#### WHOLESALE

Genesis' volume weighted average fuel cost for its thermal generation was up 4.8% on the pcp to \$82/MWh, with the average portfolio fuel cost up 6.7% to \$61/MWh. Hydro generation was down 13% to 419 GWh. Whilst Lake Tekapo saw average inflows driven by the significant rainfall in February, generation remained low due to a planned Tekapo outage and Lake Waikaremoana inflows at 53% of average for the quarter, driven by a very dry February month where inflows were only 18% of average. Total generation was 1,633 GWh, down 8.3% on the prior year, and received an average price of \$87/MWh. Plant availability was strong, Genesis' Equivalent Availability Factor (EAF) at 91.8%, up 21% on the pcp.

#### **KUPE**

Kupe gas production was down 6.0% on the pcp to 2.9 PJ due to the wireline intervention campaign carried out in February, during which all three wells were logged and perforation added to two of the producing wells. Preliminary results are positive and the Joint Venture Operator (Beach Energy) is continuing its work to estimate the uplift to production rates. Kupe production capacity was back up to 77 TJ/day from 8 March. LPG yield remains high at 4.4 t/TJ, whilst oil yield was down 11% to 35.3 bbl/TJ due to the natural decline in the field. A significant decline in Brent Crude during the quarter



translated to a realized oil price of NZD69/bbl, down 15.6% on the pcp. Oil price hedging in place for the next 12 months consists of a 63% weighting priced at USD58/bbl.

#### MARKET UPDATE

Due to the ongoing and below average North Island inflows, year-to-date hydro generation being 312 GWh below the prior year and a two week delay to the return to service of Tekapo B, Genesis has revised its FY20 EBITDAF guidance to \$355 million to \$365 million. We continue to closely monitor any financial impacts that may arise due to COVID-19.

#### **ENDS**

For media enquiries, please contact: For investor relations enquiries, please contact:

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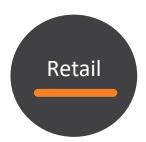
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#### **About Genesis Energy**

Genesis Energy (NZX: GNE, ASX: GNE) is a diversified New Zealand energy company. Genesis sells electricity, reticulated natural gas and LPG through its retail brands of Genesis Energy and Energy Online and is New Zealand's largest energy retailer with approximately 500,000 customers. The Company generates electricity from a diverse portfolio of thermal and renewable generation assets located in different parts of the country. Genesis also has a 46% interest in the Kupe Joint Venture, which owns the Kupe Oil and Gas Field offshore of Taranaki, New Zealand. Genesis had revenue of \$NZ2.7 billion during the 12 months ended 30 June 2019. More information can be found at www.genesisenergy.co.nz



### **FY20 Q3 Performance Summary**



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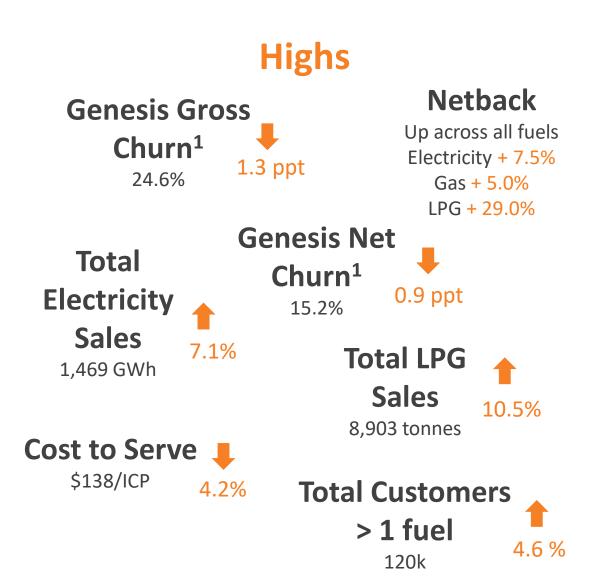
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Marc England, Chief Executive Officer

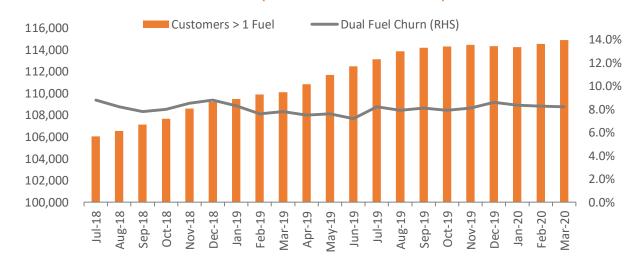
# Retail Segment Performance vs Prior Comparable Period



### Lows



#### RESIDENTIAL CUSTOMER >1 FUEL & CHURN (3-MONTH ROLLING AVERAGE %)



## Wholesale Segment Performance vs Prior Comparable Period

# Highs

**Coal-fired** Generation 400 GWh 17.7% Generation **Emissions** 

740 ktCO2

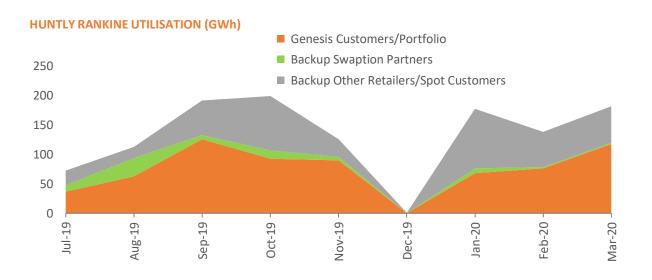


### **High Plant Availability**

**Equivalent Availability Factor (EAF)** 



91.8%



### Lows

**Average Portfolio Fuel Cost** 



Renewable Generation



\$61/MWh

12.7% 425 GWh

**Average Price** Received for **Generation** 46.4%

\$87/MWh

**Average Thermal Fuel Cost** 

\$82/MWh

4.8%

### Lake Waikaremoana Inflows

53% of average in Q3

### **Kupe Segment Performance vs Prior Comparable Period**

# **Highs**

Successful completion of Kupe's perforation project helps raise production capacity back to 77 TJ/day

> Oil Sales 156 kbbl 51.5%

LPG Yield held at maximum 4.4 t/TJ

### Lows

**Gas Production J** Down 0.2 Pl 6.5 %

**Realised Oil** Price 15.6 % Down to \$69 from \$81/bbl

#### GENESIS ENERGY FY20 Q3 INTEGRATED PHYSICAL ENERGY FLOWS<sup>1</sup> External GNE 46% Kupe share Sales 2.9 PJ Gas 156 kbbl Oil 101 kbbl Oil 12.5kt LPG 4.4 kt LPG External **Fuels Portfolio** Purchases 8.2 PJ Gas 11.1 PJ Gas 4.5 PJ Coal 2.3 kt LPG 10.4 kt LPG 0 GJ Diesel 5.1 PJ Coal Electricity Generation 5GWh Wind 419 GWh Hydro 1.209 GWh Thermal Wholesale Customers 0 PJ Coal 1,633 GWh Electricity 3.2 PJ Gas 1.3 kt LPG **Retail Customers** 1,469 GWh Electricity 8.9 kt LPG 1.4 PJ Gas

<sup>&</sup>lt;sup>1</sup> LPG/Oil/Coal difference represents movement in stock

# **Glossary**

| CUCTOMATE |  |   |
|-----------|--|---|
| CUSTOMER  | Brand Net Promoter Score (%)                               | Based on survey question "How likely would you be to recommend Genesis Energy/Energy Online to your friends or family?"   |
|           | · ,  | Based on survey question "Based on your recent Interaction With GE/EOL, how likely would you be to recommend GE/EOL to your Friends/Family?"                                |
|           | Interaction Net Promoter Score (%) Customers               |   |
|           |  | Electricity and gas customers are defined by single customer view, regardless of number of connections (ICP's)  |
|           | Single Customer View ICP                                   | Represents unique customers which may have multiple ICP's   |
|           |  | Installation Connection Point, a connection point that is both occupied and has not been disconnected (Active-Occupied)   |
|           | LPG Customer Connections                                   | Defined as number of customers  |
|           | Gross Customer Churn                                       | Defined as customers instigating a trader switch or home move   |
|           | Net Customer Churn   | Defined as Gross Churn post home move saves, retention and acquisition activity   |
|           | Resi, SME, C&I   | Residential, small and medium enterprises and commercial & industrial customers   |
|           | B2B  | Business to Business, including both SME and C&I  |
|           | Volume Weighted Average Electricity Selling Price - \$/MWh | Average selling price for customers including lines/transmission and distribution and after prompt payment discount   |
|           | Volume Weighted Average Gas Selling Price - \$/GJ          | Average selling price for customers including transmission and distribution and after prompt payment discount   |
|           | Volume Weighted Average LPG Selling Price - \$/tonne       | Average selling price for customers including after prompt payment discount   |
|           | Bottled LPG Sales (tonnes)                                 | Represents 45kg LPG bottle sales  |
|           | SME & Other Bulk LPG sales (tonnes)                        | Represents SME and other bulk and 3rd party distributors  |
|           | Cost to Serve (\$ per ICP)                                 | Retail costs associated with serving customers across all fuel types divided by the total numbers of ICPs at time of reporting  |
|           | Netback (\$/MWh, \$/GJ, \$/tonne)                          | Customer EBITDAF by fuel type plus respective fuel purchase cost divided by total fuel sales volumes, stated in native fuel units (excluding corporate allocation costs and |
|           | recoder (4) mm, 4) as, 4) conney                           | Technology & Digital cost centre)   |
| GENERATIO |  |   |
|           | Average Price Received for Generation - GWAP (\$/MWh)      | Excludes settlements from electricity derivatives.  |
|           | Coal (GWh)   | Coal generation is calculated by applying coal burn to monthly average heat rates   |
|           | Coal Used In Internal Generation (PJ)                      | Results have been revised to reflect changes in coal kilo tonnes to PJ conversion rate and volume methodology   |
|           | Rankine's Fuelled by Coal (%)                              | The proportion of coal used in the Rankine units  |
|           | Equipment Availability Factor (EAF)                        | The percentage of time a power station is available to generate electricity   |
|           | Forced Outage Factor (FOF)                                 | The percentage of time a power station is unavailable to generate electricity due to unplanned failure or defect  |
| VHOLESALE |  |   |
|           | Average Retail Electricity Purchase Price - LWAP (\$/MWh)  | Excludes settlements from electricity derivatives   |
|           | Electricity CFD Purchases - Wholesale (GWh)                | Settlement volumes of generation hedge purchase contracts, including ASX but excluding Financial Transmission Right (FTRs) or Cap/Collar/Floor contracts                    |
|           | Electricity CFD Sales - Wholesale (GWh)                    | Settlement volumes of generation hedge sale contracts, including ASX but exlcuding Financial Transmission Right (FTRs) or Cap/Collar/Floor contracts                        |
|           | Swaption Sales - Wholesale (GWh)                           | Electricity (swap/option) sales contract volume called, a subset of the Electricity CFD Sales - Wholesale (GWh)   |
|           | Wholesale LPG Sales (tonnes)                               | Represents wholesale, export sales and transfers to Huntly power station  |
|           | Weighted Average Gas Burn Cost (\$/GJ)                     | Total cost of gas burnt divided by generation from gas fired generation, excluding emissions  |
|           | Weighted Average Coal Burn Cost (\$/GJ)                    | Total cost of coal burnt divided by generation from coal fired generation, excluding emissions  |
|           | Weighted Average Fuel Cost - Portfolio (\$/MWh)            | Total cost of fuel burnt plus emissions on fuel burnt divided by total generation (thermal, hydro and wind)   |
|           | Weighted Average Fuel Cost - Thermal (\$/MWh)              | Total cost of fuel burnt plus emissions on fuel burnt divided by total generation from thermal plant  |
|           | Coal Stockpile - Stored Energy (PJ)                        | The coal stockpile closing balance in tonnes divided by an estimated nominal energy content of Huntly's coal (22 GJ/t)  |
| ORPORATE  |  |   |
|           | Total Recordable Injury Frequency Rate                     | Rolling 12 month TRIFR per 200,000 hours worked for employees and contractors   |
|           | Headcount  | Based on full time equivalents, including contractors   |
| KUPE      |  |   |
|           | Oil Price realised (NZD/bbl)                               | Oil price received including hedge outcome for oil and foreign exchange   |
|           | Oil Price realised (USD/bbl)                               | The underlying benchmark crude oil price that is used to set the price for crude oil sales  |
|           | Oil Hedge Levels (%)                                       | % hedged for remainder of FY as % of forecast sales   |
|           | 0apc =0.013 (/v)   | A near termination of the as A of the controlled  |

# **Retail Operating Metrics**

| RETAIL SEGMEN        | IT  | Q3 FY20  | Q3 FY19  | % Change | Var.     | YTD FY20 | YTD FY19 | % Change | Var.     | Q1 FY20  | Q2 FY20  | Q3 FY20 |
|----------------------|---|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|---------|
| RETAIL               |   |          |          |          |          |          |          |          |          |          |          |         |
|                      | Brand Net Promoter Score - Genesis (%)                            | 18.0%    | 22.0%    | (18.2%)  | (4)ppt   |          |          |          |          | 14.0%    | 15.6%    | 18.0    |
|                      | Interaction Net Promoter Score - Genesis (%)                      | 42.3%    | 44.7%    | (5.4%)   | (2.4)ppt |          |          |          |          | 40.7%    | 38.0%    | 42.3    |
|                      | Gross Customer Churn (3 month rolling average, %)                 | 24.6%    | 25.9%    | (5.0%)   | (1.3)ppt |          |          |          |          | 26.8%    | 26.5%    | 24.0    |
|                      | Net Customer Churn (3 month rolling average, %)                   | 15.2%    | 16.1%    | (5.6%)   | (0.9)ppt |          |          |          |          | 15.9%    | 15.9%    | 15.2    |
|                      | Cost to Serve (\$ per ICP)  | \$138    | \$144    | (4.2%)   | (\$6)    |          |          |          |          | \$141    | \$139    | \$13    |
|                      | Electricity Netback (\$/MWh)                                      | \$108.54 | \$100.93 | 7.5%     | \$7.61   | \$108.31 | \$103.05 | 5.1%     | \$5.26   | \$113.96 | \$101.39 | \$108.  |
|                      | Gas Netback (\$/GJ)   | \$10.6   | \$10.1   | 5.0%     | \$0.5    | \$9.8    | \$9.1    | 7.7%     | \$0.7    | \$9.4    | \$9.8    | \$10    |
|                      | LPG Netback (\$/t)  | \$1,009  | \$782    | 29.0%    | \$227    | \$990    | \$819    | 20.9%    | \$171    | \$1,001  | \$960    | \$1,00  |
| <b>CUSTOMER NUM</b>  | BERS  |          |          |          |          |          |          |          |          |          |          |         |
|                      | Customers > 1 Fuel  | 119,852  | 114,630  | 4.6%     | 5,222    |          |          |          |          | 118,991  | 119,227  | 119,85  |
|                      | Electricity Only Customers  | 316,825  | 331,402  | (4.4%)   | (14,577) |          |          |          |          | 326,149  | 320,731  | 316,82  |
|                      | Gas Only Customers  | 15,976   | 16,806   | (4.9%)   | (830)    |          |          |          |          | 16,150   | 16,022   | 15,97   |
|                      | LPG Only Customers  | 33,685   | 34,263   | (1.7%)   | (578)    |          |          |          |          | 34,196   | 33,969   | 33,68   |
|                      | Total Customers   | 486,338  | 497,101  | (2.2%)   | (10,763) |          |          |          |          | 495,486  | 489,949  | 486,33  |
|                      | Electricity ICPs Active-Occupied                                  | 494,248  | 498,931  | (0.9%)   | (4,683)  |          |          |          |          | 501,993  | 497,435  | 494,24  |
|                      | Gas ICPs Active-Occupied  | 105,031  | 106,381  | (1.3%)   | (1,350)  |          |          |          |          | 106,443  | 105,572  | 105,0   |
|                      | LPG Customer Connections  | 72,164   | 66,543   | 8.4%     | 5,621    |          |          |          |          | 70,385   | 71,349   | 72,16   |
|                      | Total ICPs  | 671,443  | 671,855  | (0.1%)   | (412)    |          |          |          |          | 678,821  | 674,356  | 671,44  |
| <b>VOLUMES AND P</b> | RICE  |          |          |          |          |          |          |          |          |          |          |         |
|                      | Volume Weighted Average Electricity Selling Price - Resi (\$/MWh) | \$275.37 | \$269.67 | 2.1%     | \$5.70   | \$262.95 | \$257.71 | 2.0%     | \$5.24   | \$253.78 | \$264.97 | \$275.3 |
|                      | Volume Weighted Average Electricity Selling Price - SME (\$/MWh)  | \$217.60 | \$220.23 | (1.2%)   | (\$2.63) | \$219.06 | \$221.04 | (0.9%)   | (\$1.98) | \$216.31 | \$223.29 | \$217.6 |
|                      | Volume Weighted Average Electricity Selling Price - C&I (\$/MWh)  | \$133.13 | \$125.54 | 6.0%     | \$7.59   | \$133.71 | \$126.85 | 5.4%     | \$6.86   | \$152.81 | \$116.03 | \$133.1 |
|                      | Residential Electricity Sales (GWh)                               | 587      | 581      | 1.0%     | 6        | 2,187    | 2,200    | (0.6%)   | (13)     | 940      | 661      | 58      |
|                      | SME Electricity Sales (GWh)                                       | 285      | 264      | 8.0%     | 21       | 862      | 804      | 7.2%     | 58       | 290      | 287      | 28      |
|                      | C&I Electricity Sales (GWh)                                       | 598      | 527      | 13.5%    | 71       | 1,593    | 1,506    | 5.8%     | 87       | 488      | 507      | 59      |
|                      | Total Electricity Sales - Customer (GWh)                          | 1,469    | 1,371    | 7.1%     | 98       | 4,641    | 4,510    | 2.9%     | 131      | 1,717    | 1,455    | 1,46    |
|                      | Volume Weighted Average Gas Selling Price - Resi (\$/GJ)          | \$51.4   | \$57.4   | (10.5%)  | (\$6.0)  | \$34.0   | \$32.6   | 4.3%     | \$1.4    | \$27.2   | \$36.3   | \$51    |
|                      | Volume Weighted Average Gas Selling Price - SME (\$/GJ)           | \$17.6   | \$19.2   | (8.3%)   | (\$1.6)  | \$15.8   | \$16.2   | (2.5%)   | (\$0.4)  | \$14.5   | \$16.3   | \$17    |
|                      | Volume Weighted Average Gas Selling Price - C&I (\$/GJ)           | \$10.9   | \$10.8   | 0.9%     | \$0.1    | \$10.7   | \$10.6   | 0.9%     | \$0.1    | \$10.4   | \$11.1   | \$10    |
|                      | Residential Gas Sales (PJ)  | 0.3      | 0.3      | 0.0%     | -        | 2.0      | 2.0      | 0.0%     | -        | 1.0      | 0.6      | 0       |
|                      | SME Gas Sales (PJ)  | 0.3      | 0.3      | 0.0%     | -        | 1.3      | 1.2      | 8.3%     | 0.1      | 0.6      | 0.4      | C       |
|                      | C&I Gas Sales (PJ)  | 0.8      | 0.8      | 0.0%     | -        | 2.6      | 2.7      | (3.7%)   | (0.1)    | 1.1      | 0.8      | 0       |
|                      | Total Gas Sales (PJ)  | 1.4      | 1.4      | 0.0%     | -        | 5.9      | 5.9      | 0.0%     | -        | 2.7      | 1.8      | 1       |
|                      | Volume Weighted Average LPG Selling Price - Resi (\$/tonne)       | \$2,819  | \$2,607  | 8.1%     | \$212    | \$2,429  | \$2,200  | 10.4%    | \$229    | \$2,266  | \$2,337  | \$2,81  |
|                      | Volume Weighted Average LPG Selling Price - SME/Bulk (\$/tonne)   | \$1,489  | \$1,408  | 5.8%     | \$81     | \$1,451  | \$1,476  | (1.7%)   | (\$25)   | \$1,449  | \$1,421  | \$1,48  |
|                      | Bottled LPG Sales (tonnes)  | 3,250    | 2,351    | 38.2%    | 899      | 12,761   | 10,824   | 17.9%    | 1,937    | 5,562    | 3,949    | 3,25    |
|                      | SME & Other Bulk LPG sales (tonnes)                               | 5,653    | 5,709    | (1.0%)   | (56)     | 19,617   | 16,616   | 18.1%    | 3,001    | 7,560    | 6,404    | 5,65    |
|                      | Total LPG Sales Volumes (tonnes)                                  | 8,903    | 8,060    | 10.5%    | 843      | 32,378   | 27,440   | 18.0%    | 4,938    | 13,122   | 10,353   | 8,90    |

# **Wholesale Operating Metrics**

| WHOLESALE SEGMENT |   | Q3 FY20 | Q3 FY19  | % Change | Var.      | YTD FY20 | YTD FY19 | % Change | Var.      | Q1 FY20  | Q2 FY20  | Q3 FY20 |
|-------------------|---|---------|----------|----------|-----------|----------|----------|----------|-----------|----------|----------|---------|
| GENERATION        |   |         |          |          |           |          |          |          |           |          |          |         |
|                   | Gas (GWh)   | 809     | 808      | 0.1%     | 1         | 2,133    | 1,887    | 13.0%    | 246       | 725      | 599      | 809     |
|                   | Coal (GWh)  | 400     | 486      | (17.7%)  | (86)      | 1,065    | 1,088    | (2.1%)   | (23)      | 361      | 304      | 40      |
|                   | Total Thermal (GWh)                                       | 1,209   | 1,294    | (6.6%)   | (85)      | 3,198    | 2,975    | 7.5%     | 223       | 1,086    | 903      | 1,20    |
|                   | Hydro (GWh)   | 419     | 482      | (13.1%)  | (63)      | 1,871    | 2,183    | (14.3%)  | (312)     | 759      | 693      | 41      |
|                   | Wind (GWh)  | 5       | 6        | (16.7%)  | (1)       | 18       | 17       | 5.9%     | 1         | 6        | 7        |         |
|                   | Total Renewable (GWh)                                     | 425     | 487      | (12.7%)  | (62)      | 1,889    | 2,200    | (14.1%)  | (311)     | 765      | 700      | 42      |
|                   | Total Generation (GWh)                                    | 1,633   | 1,781    | (8.3%)   | (148)     | 5,087    | 5,175    | (1.7%)   | (88)      | 1,851    | 1,603    | 1,63    |
|                   | Average Price Received for Generation - GWAP (\$/MWh)     | \$87.01 | \$162.27 | (46.4%)  | (\$75.26) | \$107.37 | \$152.04 | (29.4%)  | (\$44.67) | \$124.59 | \$108.22 | \$87.0  |
|                   | Generation Emissions (ktCO2)                              | 740     | 819      | (9.6%)   | (79)      | 1,986    | 1,902    | 4.4%     | 84        | 682      | 564      | 74      |
|                   | Generation Carbon Intensity (tCO2/GWh)                    | 453     | 460      | (1.5%)   | (7)       | 390      | 367      | 6.3%     | 23        | 369      | 352      | 45      |
|                   | Forced Outage Factor (FOF)                                | 0.3%    | 0.3%     | -        | -         | 0.5%     | 0.2%     | 150.0%   | 0.3%      | 0.3%     | 0.9%     | 0.3     |
|                   | Equivalent Availability Factor (EAF)                      | 91.8%   | 76.1%    | 20.6%    | 15.7%     | 91.0%    | 86.4%    | 5.3%     | 4.6%      | 94.6%    | 86.7%    | 91.8    |
|                   | Rankine Output (GWh)                                      | 496     | 540      | (8.1%)   | (44)      | 1,193    | 1,256    | (5.0%)   | (63)      | 374      | 324      | 49      |
|                   | Rankines Fueled by Coal (%)                               | 80%     | 90%      | (11.1%)  | (10%)     | 89%      | 87%      | 2%       | 2%        | 97%      | 94%      | 80      |
| WHOLESALE         |   |         |          |          |           |          |          |          |           |          |          |         |
|                   | Electricity Purchases - Retail (GWh)                      | 1,552   | 1,440    | 7.8%     | 112       | 4,911    | 4,742    | 3.6%     | 169       | 1,822    | 1,537    | 1,55    |
|                   | Average Retail Electricity Purchase Price - LWAP (\$/MWh) | \$79.27 | \$162.92 | (51.3%)  | (\$83.65) | \$104.14 | \$148.74 | (30.0%)  | (\$44.60) | \$125.35 | \$104.10 | \$79.2  |
|                   | LWAP/GWAP Ratio (%)                                       | 91%     | 100%     | (9.0%)   | (9.0%)    | 97%      | 98%      | (1.0%)   | (1.0%)    | 101%     | 96%      | 91      |
|                   | Gas Purchases (PJ)  | 11.1    | 11.4     | (2.6%)   | (0.3)     | 33.6     | 31.3     | 7.3%     | 2.3       | 12.3     | 10.2     | 11      |
|                   | Coal Purchases (PJ)                                       | 5.1     | 5.5      | (7.3%)   | (0.4)     | 10.2     | 12.1     | (15.7%)  | (1.9)     | 1.9      | 3.2      | 5       |
|                   | Electricity CFD Purchases - Wholesale (GWh)               | 361     | 450      | (19.8%)  | (89)      | 1,297    | 1,611    | (19.5%)  | (314)     | 479      | 458      | 36      |
|                   | Electricity CFD Sales - Wholesale (GWh)                   | 565     | 756      | (25.3%)  | (191)     | 1,500    | 1,862    | (19.4%)  | (362)     | 453      | 482      | 56      |
|                   | Swaption Sales - Wholesale (GWh)                          | 13      | 188      | (93.1%)  | (175)     | 83       | 311      | (73.3%)  | (228)     | 50       | 20       | 1       |
|                   | Wholesale Gas Sales (PJ)                                  | 3.2     | 4.0      | (20.0%)  | (0.8)     | 11.1     | 10.8     | 2.8%     | 0.3       | 4.1      | 3.8      | 3       |
|                   | Wholesale Coal Sales (kilotonnes)                         | -       | -        |          | 0.0       | -        | 5.1      | (100.0%) | (5.1)     | -        | -        | -       |
|                   | Wholesale LPG Sales (tonnes)                              | 1,282   | 2,415    | (46.9%)  | (1,133)   | 2,481    | 5,621    | (55.9%)  | (3,140)   | 291      | 908      | 1,28    |
|                   | Gas Used In Internal Generation (PJ)                      | 6.5     | 5.9      | 10.2%    | 0.6       | 16.6     | 14.6     | 13.7%    | 2.0       | 5.5      | 4.6      | 6       |
|                   | Weighted Average Gas Burn Cost (\$/GJ)                    | \$9.20  | \$9.12   | 0.9%     | \$0.08    | \$9.38   | \$8.65   | 8.4%     | \$0.73    | \$9.23   | \$9.82   | \$9.2   |
|                   | Coal Used In Internal Generation (PJ)                     | 4.5     | 5.7      | (21.1%)  | (1.2)     | 12.1     | 12.6     | (4.0%)   | (0.5)     | 4.2      | 3.5      | 4       |
|                   | Weighted Average Coal Burn Cost (\$/GJ)                   | \$6.58  | \$6.63   | (0.8%)   | (\$0.05)  | \$6.89   | \$6.21   | 11.0%    | \$0.68    | \$7.14   | \$7.00   | \$6.5   |
|                   | Weighted Average Fuel Cost - Portfolio (\$/MWh)           | \$60.59 | \$56.76  | 6.7%     | \$3.83    | \$51.33  | \$41.82  | 22.7%    | \$9.51    | \$47.79  | \$45.99  | \$60.5  |
|                   | Weighted Average Fuel Cost - Thermal (\$/MWh)             | \$81.88 | \$78.13  | 4.8%     | \$3.75    | \$81.66  | \$72.74  | 12.3%    | \$8.92    | \$81.44  | \$81.63  | \$81.8  |
|                   | Coal Stockpile - Closing Balance (kilotonnes)             | 402     | 266      | 51.1%    | 136       | -        | -        |          |           | 386      | 374      | 40      |
|                   | Coal Stockpile - Stored Energy (PJ)                       | 8.8     | 5.9      | 49.2%    | 2.9       |          |          |          |           | 8.5      | 8.2      | 8.      |

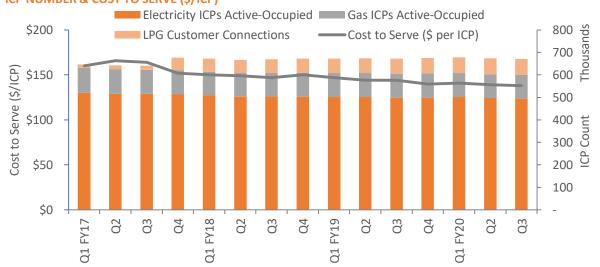
# **Kupe and Other Operating Metrics**

| KUPE SEGMENT |  | Q3 FY20 | Q3 FY19 | % Change | Var.      | YTD FY20 | YTD FY19 | % Change | Var.      |
|--------------|--|---------|---------|----------|-----------|----------|----------|----------|-----------|
| KUPE         |  |         |         |          |           |          |          |          |           |
|              | Gas Production (PJ)                    | 2.9     | 3.1     | (6.5%)   | (0.2)     | 7.8      | 8.7      | (10.3%)  | (0.9)     |
|              | Gas Sales (PJ)                         | 2.9     | 3.1     | (6.5%)   | (0.2)     | 7.7      | 8.5      | (9.4%)   | (0.8)     |
|              | Oil Production (kbbl)                  | 101     | 121     | (16.5%)  | (20)      | 278      | 356      | (21.9%)  | (78)      |
|              | Oil Production Yield (bbl/TJ)          | 35.3    | 39.5    | (10.6%)  | (4.2)     | 35.8     | 40.8     | (12.3%)  | (5.0)     |
|              | Oil Sales (kbbl)                       | 156     | 103     | 51.5%    | 53        | 294      | 271      | 8.5%     | 23        |
|              | Realised Oil Price (NZD/bbl)           | \$68.72 | \$81.39 | (15.6%)  | (\$12.67) | \$76.45  | \$87.41  | (12.5%)  | (\$10.96) |
|              | Average Brent Crude Oil (USD/bbl)      | \$50.26 | \$63.20 | (20.5%)  | (\$12.94) | \$58.48  | \$68.75  | (14.9%)  | (\$10.27) |
|              | LPG Production (kt)                    | 12.5    | 13.4    | (6.7%)   | (0.9)     | 33.9     | 37.0     | (8.4%)   | (3.1)     |
|              | LPG Production Yield (t/TJ)            | 4.4     | 4.4     | 0.0%     | -         | 4.4      | 4.2      | 4.8%     | 0.2       |
|              | LPG Sales (kt)                         | 12.2    | 13.2    | (7.6%)   | (1.0)     | 34.0     | 36.9     | (7.9%)   | (2.9)     |
| OTHER        |  | Q3 FY20 | Q3 FY19 | % Change | Var.      | YTD FY20 | YTD FY19 | % Change | Var.      |
| CORPORATE    |  |         |         |          |           |          |          | <u> </u> |           |
|              | Headcount (FTE)                        | 1,066   | 1,038   | 2.7%     | 28        |          |          |          |           |
|              | Total Recordable Injury Frequency Rate | 1.04    | 1.39    | (25.2%)  | (0.35)    |          |          |          |           |

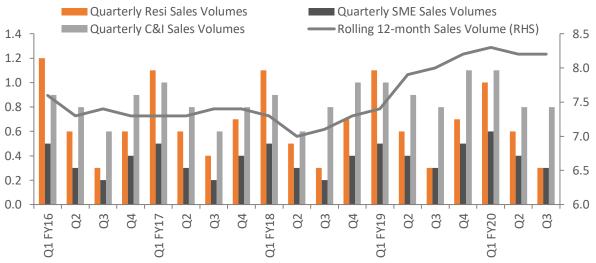
| 1.8<br>1.8<br>66<br>36.1 | 2.9<br>2.9<br>101                           |
|--------------------------|---|
| 1.8<br>66                | 2.9<br>101                                  |
| 1.8<br>66                | 2.9<br>101                                  |
| 66                       | 101   |
|                          |   |
| 36.1                     | 25.2  |
|                          | 35.3  |
| 72                       | 156   |
| 86.81                    | \$68.72                                     |
| 63.25                    | \$50.26                                     |
| 8.0                      | 12.5  |
| 4.4                      | 4.4   |
| 8.0                      | 12.2  |
|                          |   |
| FY20                     | Q3 FY20                                     |
|                          |   |
| 1,080                    | 1,066                                       |
| 1.23                     | 1.04  |
|                          | 72<br>886.81<br>663.25<br>8.0<br>4.4<br>8.0 |

### **Appendix: Retail Segment**

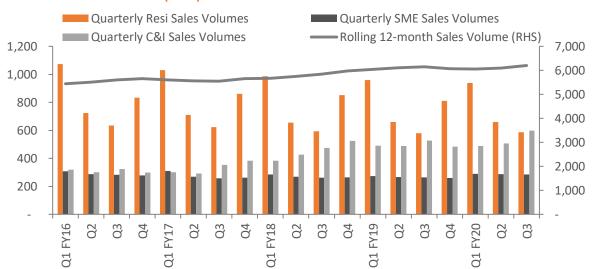
# ICP NUMBER & COST TO SERVE (\$/ICP)



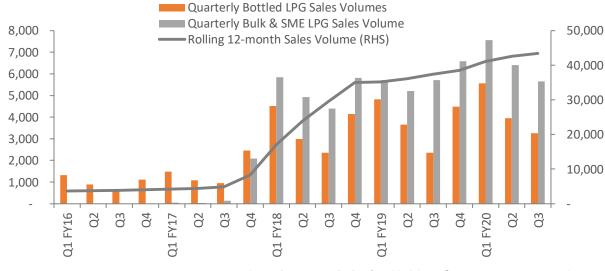
### **GAS SALES VOLUME (PJ)**



#### **ELECTRICITY SALES VOLUMES (GWh)**

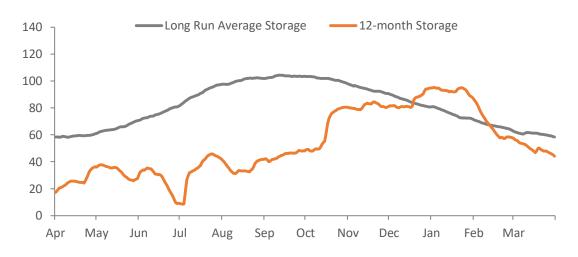


#### **LPG SALES VOLUMES (Tonnes)**

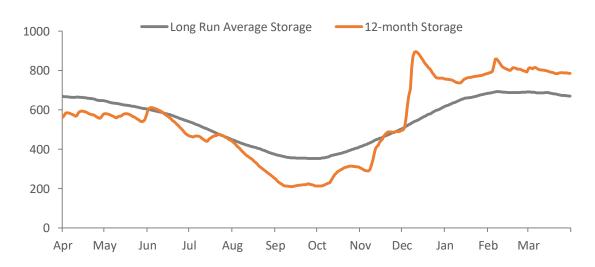


# **Appendix: Wholesale Segment**

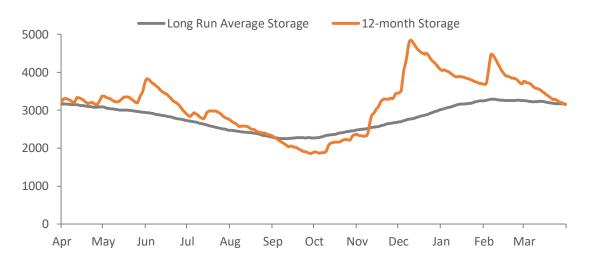
#### WAIKAREMOANA STORAGE Vs LONG RUN AVERAGE (GWh)



#### **TEKAPO STORAGE Vs LONG RUN AVERAGE (GWh)**



#### **NEW ZEALAND DAILY STORAGE (ALL GENERATORS, GWh)**

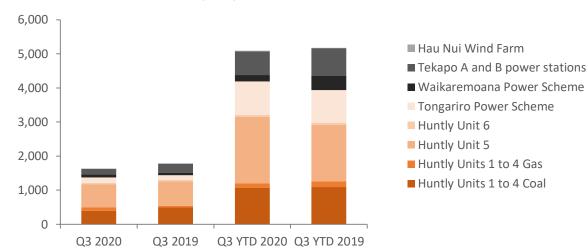


#### **ASX FUTURES SPOT PRICING (\$/MWh)**

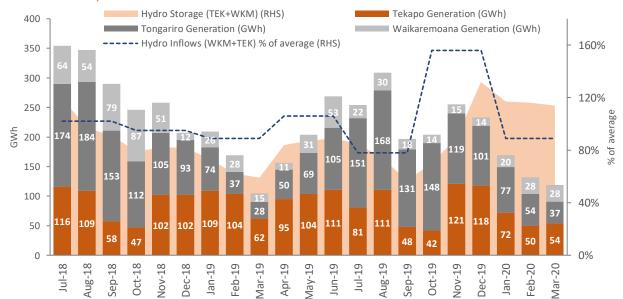


# **Appendix: Wholesale Segment**

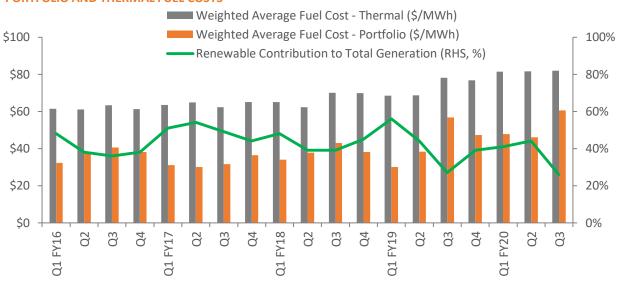
#### **GENERATION BY POWER STATION (GWh)**



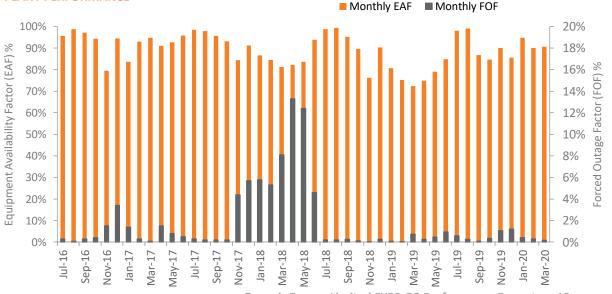
#### **HYDRO INFLOWS, GENERATION & STORAGE**



#### PORTFOLIO AND THERMAL FUEL COSTS



#### **PLANT PERFORMANCE**

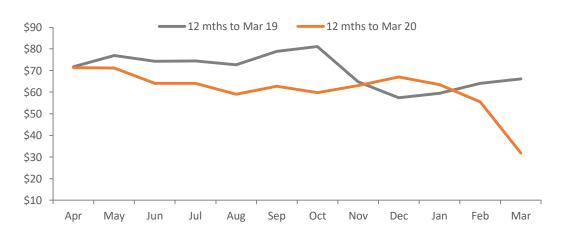


# **Appendix: Kupe Segment**

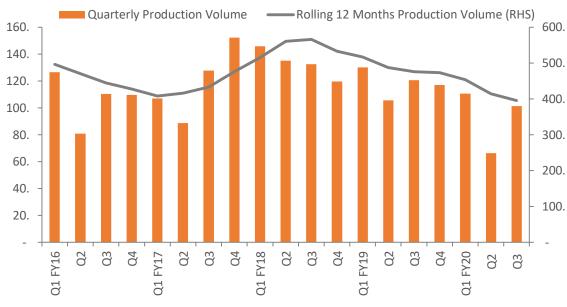
#### **KUPE GAS SALE VOLUMES (GENESIS SHARE, PJ)**



#### **BRENT CRUDE OIL SPOT PRICE (USD/bbl)**



#### **KUPE OIL PRODUCTION VOLUMES (GENESIS SHARE, Kbbl)**



**OIL PRICE AND FOREX RISK MANAGEMENT** 

| Oil Price Hedges (L | ISD/bbl)     | % Hedged | Average Oil Price |
|---------------------|--------------|----------|-------------------|
|                     | 1-12 months  | 63%      | \$58.10           |
|                     | 13-24 months | 44%      | \$60.90           |
|                     | 25-36 months | 19%      | \$56.00           |
| USD/NZD Hedges      |              |          | Rate              |
|                     | 1-12 months  | 79%      | 0.674             |
|                     | 13-24 months | 56%      | 0.671             |
|                     | 25-36 months | 38%      | 0.642             |

### Addendum: COVID-19 Impact & Response

#### **COVID-19 GENESIS RESPONSE**

Recognising our important role as a provider of essential services and, in particular, the role of our thermal generation assets in a national security of supply context, Genesis has initiated a number of measures in response to the COVID-19 crisis and in order to meet with the requirements put forward under the current 'lockdown':

#### Customer

➤Our "Genesis Care Package" is designed to offer additional support to those customers experiencing financial hardship. We want our customers' energy supply to be one less thing to worry about during this time, so are making sure the lights stay on and their homes are warm, regardless of their situation.

Any planned price increases have been deferred. Network cost reductions are being passed through to Genesis eligible customers, as we announced in February 2020.

➤ Delivery of LPG Bottles to our customers proceed as normal.

➤ School-gen Trust released \$80,000 for the purchase of 200 Chromebooks to assist with children remote learning activities.

# People & Operations

>Our primary focus is to ensure our business continues to operate as close to full capacity as possible and is well prepared for winter demand.

➤ Power stations operate as usual with increased protection measures in place for our operators.

➤ All of our office-based staff have been working from home since the beginning of 'lockdown' (including all call centre staff).

➤ Work on our Tekapo intake gate is classified as "essential" and continues to progress during 'lockdown'.

# Working Capital

➤ As at 31 March 2020 Genesis had \$220 million of committed and undrawn bank facilities.

The \$70 million of wholesale bonds that mature on 23 June 2020 will be repaid utilising a combination of available free cash flows generated during Q4 FY20 and undrawn bank facilities.

The next debt maturity is a \$30 million committed bank facility that matures in June 2021.

➤ Overdue & bad debt is one of our focus areas, but currently there is no change to historical trends.

### Addendum: COVID-19 Impact & Response

#### **COVID-19 DEMAND IMPACT**

- > Early observations following New Zealand entering a COVID-19 level 4 lockdown on 26 March 2020 are a 10-15% increase in the residential electricity demand, a 45% reduction in the SME and a 25% reduction in industrial (C&I) demand.
- This demand change equates to an approximate 8-10% decrease in total electricity demand for Genesis' portfolio.
- We expect residential demand to increase significantly if restrictive lockdown scenarios continue into the winter months.

#### **GENESIS' YTD SALES VOLUME COMPOSITION**

The charts below provide an indication of the segment distribution across Genesis' energy sales volumes and consumption for generation production.

