

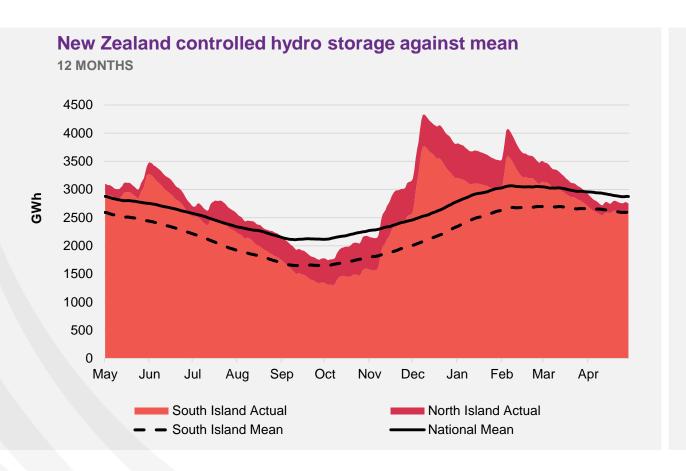
April overview.

For the month of April 2020

- » The Customer business recorded:
 - Mass market electricity and gas sales of 300 GWh (April 2019: 337 GWh)
 - Mass market electricity and gas netback of \$95.66/MWh (April 2019: \$86.47/MWh)
- » The Wholesale business recorded:
 - Contracted Wholesale electricity sales, including that sold to the Customer business, totalled 548 GWh (April 2019: 673 GWh)
 - Electricity and steam net revenue of \$79.81/MWh (April 2019: \$75.60/MWh)
 - Electricity generated (or acquired) of 585 GWh (April 2019: 792 GWh)
 - The unit generation cost, which includes acquired generation was \$24.89/MWh (April 2019: \$33.62/MWh)
 - Own generation cost in the month of \$21.42/MWh (April 2019: \$29.73/MWh)

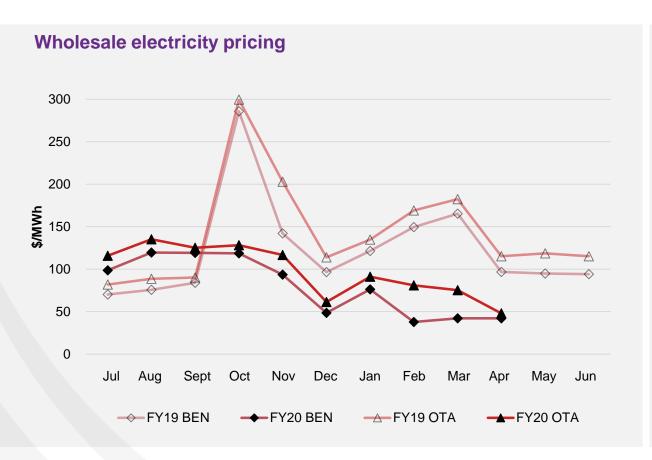
- » Otahuhu futures settlement wholesale price for the 3rd quarter of 2020 (ASX):
 - As at 13 May 2020: \$92/MWh
 - As at 30 April 2020: \$88/MWh
 - As at 31 March 2020: \$99/MWh
- » As at 13 May 2020, South Island controlled storage was 106% of mean (30 April 2020: 100%) and North Island controlled storage was 60% of mean (30 April 2020: 54%)
 - As at 13 May 2020, total Clutha scheme storage (including uncontrolled storage) was 110% of mean
 - Inflows into Contact's Clutha catchment for April 2020 were 83% of mean (March 2020: 90%, February 2020: 189%, January 2020: 68%)

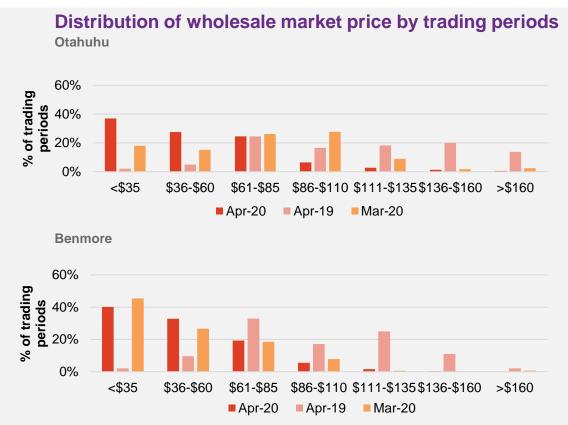
Hydro storage and forward prices.



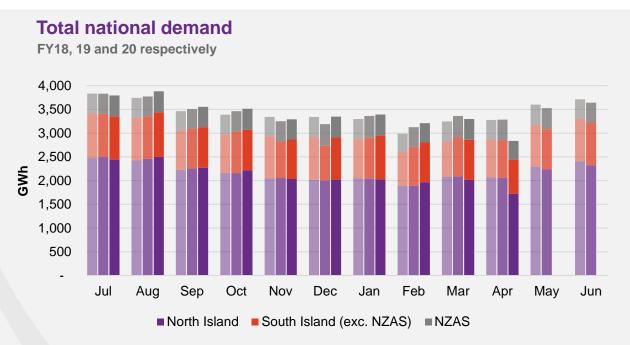


Wholesale market.





Electricity demand.

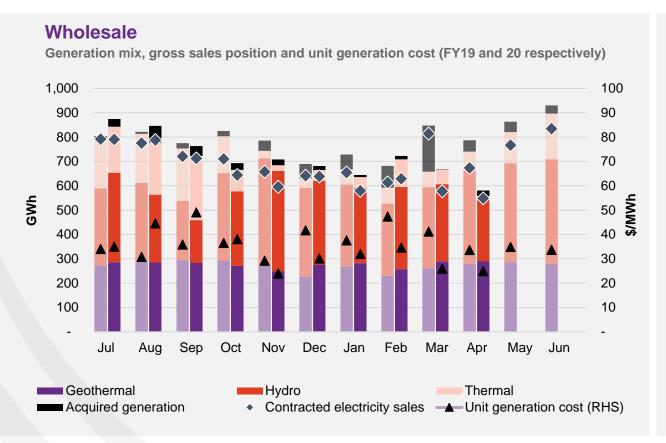


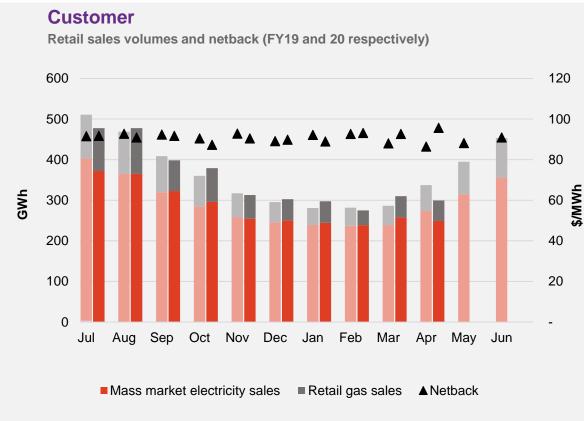
- New Zealand electricity demand was down 13.7% on April 2019 (down 13.5% on April 2018), COVID-19 L4 and L3 lockdown were in place throughout April:
 - Cumulative 12 months demand for May 2019 to April 2020 of 41,297 GWh is down by 0.5% on the prior comparative period.

Regional demand change (%) on April 2019 (7%) Nationwide temperatures for April 2020 were 13.5°, 0.2° above average (April 2019: 13.1°) (3%)

Source: Contact and Electricity Authority grid demand (reconciled) http://www.emi.ea.govt.nz, NIWA

Business performance.





Operational data.

Customer Mass market electricity sales GWh 249 273 257 2,850 2,862 Retail gas sales GWh 50 64 53 680 683 684 683 684 683 684 683 684 683 684 683 684 683 684 683 684 683 684 683 684 684 685 6			Measure	The month ended	The month ended	The month ended	Ten months ended	Ten months ended
Retail gas sales								
Mass market electricity and gas sales GWh 300 337 310 3,531 3,546 Average electricity sales price \$MWh 253,78 245,37 250,32 245,49 245,49 Electricity direct pass thru costs \$MWh (12,41) (12,262) (123,77) (119,79) (120,74) Cost to serve \$MWh 83,811 (22,99) (20,45) (19,05) (19,16) Customer netback \$MWh 85,66 68,47 92,71 91,19 91,00 Energy cost \$MWh 75,08 (70,40) (87,67) 78,80 (72,90) Actual electricity line losses \$M 2% 2% 5% 5% 8% 27,02 2 2,4	Customer							
Average electricity sales price								
Electricity direct pass thru costs								
Cost to serve			·					
Customer netiback \$MMWh \$5.66 86.47 92.71 91.19 91.00		Electricity direct pass thru costs	· ·				•	,
Energy cost		Cost to serve	·					
Actual electricity line losses			·					
Retail gas sales PJ 0.2 0.2 0.2 0.2 2.4 2.4 Electricity ICPs # 407,000 409,500 408,000						(87.67)	(78.80)	(72.94)
Electricity ICPS		Actual electricity line losses						
Gas ICPs		Retail gas sales	PJ	0.2	0.2	0.2	2.4	2.4
Wholesale Electricity sales to Customer business GWh 253 279 270 3,021 3,083			#	407,000	409,500	408,000		
Electricity sales to Commercial and Industrial GWh 139 223 164 1,873 2,580			**					
Electricity CFD sales	Wholesale							3,083
Contracted electricity sales GWh 548 673 577 6,502 7,051 Steam sales GWh 19 39 33 497 528 Total electricity and steam net revenue SMWh 79,81 75.60 87.29 78.36 77.46 C&I netback (at the ICP) \$MWh 81.30 89.55 90.51 83.24 83.80 C&I line losses % 4% 5% 7% 5% 4% Thermal generation GWh 11 77 59 1,053 1,106 Geothermal generation GWh 291 279 290 2,768 2,691 Hydro generation GWh 256 384 317 3,106 3,394 Spot electricity sales GWh 557 740 666 6,927 7,191 Electricity sales - Direct GWh 4 5 4 75 79 Acquired generation GWh 23 46 1 255 557 <		Electricity sales to Commercial and Industrial	GWh	139	223	164	1,873	2,580
Steam sales		Electricity CFD sales	GWh	156	171	143	1,607	1,388
Total electricity and steam net revenue \$/MWh 79.81 75.60 87.29 78.36 77.46 C&I netback (at the ICP) \$/MWh 81.30 89.55 90.51 83.24 83.80 C&I line losses % 4% 5% 7% 5% 4% Thermal generation GWh 11 77 59 1,053 1,106 Geothermal generation GWh 291 279 290 2,768 2,691 Hydro generation GWh 256 384 317 3,106 3,394 Spot electricity sales GWh 557 740 666 6,927 7,191 Electricity sales - Direct GWh 4 5 4 75 79 Acquired generation GWh 23 46 1 255 557 Electricity generated (or acquired) GWh 585 792 672 7,258 7,827 Unit generation cost (including acquired generation) \$/MWh (24.89) (33.62)		Contracted electricity sales	GWh	548		577	6,502	7,051
C&I netback (at the ICP) \$/MWh 81.30 89.55 90.51 83.24 83.80 C&I line losses % 4% 5% 7% 5% 5% 4% Thermal generation GWh 11 77 59 1,053 1,106 Geothermal generation GWh 291 279 290 2,768 2,691 Hydro generation GWh 256 384 317 3,106 3,394 Spot electricity sales - Direct GWh 557 740 666 6,927 7,191 Electricity sales - Direct GWh 4 5 4 75 79 Acquired generation GWh 23 46 1 255 557 Electricity generated (or acquired) GWh 585 792 672 7,258 7,827 Unit generation cost (including acquired generation) \$/MWh (24.89) (33.62) (25.90) (34.37) (36.55) Spot electricity purchases GWh (156)		Steam sales	GWh	19	39	33	497	528
C&I line losses % 4% 5% 7% 5% 4% Thermal generation GWh 11 77 59 1,053 1,106 Geothermal generation GWh 291 279 290 2,768 2,691 Hydro generation GWh 256 384 317 3,106 3,394 Spot electricity sales - Direct GWh 4 5 4 75 79 Acquired generation GWh 23 46 1 255 557 Electricity generated (or acquired) GWh 585 792 672 7,258 7,827 Unit generation cost (including acquired generation) \$/MWh (24.89) (33.62) (25.90) (34.37) (36.55) Spot electricity purchases GWh (388) (497) (430) (4,819) (5,585) CFD sale settlements GWh (156) (171) (143) (1,607) (1,388) Spot exposed purchases / CFD settlement GWh (544)		Total electricity and steam net revenue	\$/MWh	79.81	75.60	87.29	78.36	77.46
Thermal generation GWh 11 77 59 1,053 1,106 Geothermal generation GWh 291 279 290 2,768 2,691 Hydro generation GWh 256 384 317 3,106 3,394 Spot electricity sales GWh 557 740 666 6,927 7,191 Electricity sales - Direct GWh 4 5 4 75 79 Acquired generation GWh 23 46 1 255 557 Electricity generated (or acquired) GWh 585 792 672 7,258 7,827 Unit generation cost (including acquired generation) \$/MWh (24.89) (33.62) (25.90) (34.37) (36.55) Spot electricity purchases GWh (388) (497) (430) (4,819) (5,585) CFD sale settlements GWh (156) (171) (143) (1,607) (1,388) Spot exposed purchases / CFD settlement GWh (544)		C&I netback (at the ICP)	\$/MWh	81.30	89.55	90.51	83.24	83.80
Geothermal generation GWh Hydro generation 291 279 290 2,768 2,691 Hydro generation GWh 256 384 317 3,106 3,394 Spot electricity sales GWh 557 740 666 6,927 7,191 Electricity sales - Direct GWh 4 5 4 75 79 Acquired generation GWh 23 46 1 255 557 Electricity generated (or acquired) GWh 585 792 672 7,258 7,827 Unit generation cost (including acquired generation) \$/MWh (24.89) (33.62) (25.90) (34.37) (36.58) Spot electricity purchases GWh (388) (497) (430) (4,819) (5.585) CFD sale settlements GWh (156) (171) (143) (1,607) (1,388) Spot exposed purchases / CFD settlement GWh (544) (668) (573) (6,427) (6,973) Spot revenue and settlement on a		C&I line losses	%	4%	5%	7%	5%	4%
Hydro generation GWh 256 384 317 3,106 3,394		Thermal generation	GWh	11	77	59	1,053	1,106
Spot electricity sales GWh 557 740 666 6,927 7,191 Electricity sales - Direct GWh 4 5 4 75 79 Acquired generation GWh 23 46 1 255 557 Electricity generated (or acquired) GWh 585 792 672 7,258 7,827 Unit generation cost (including acquired generation) \$/MWh (24.89) (33.62) (25.90) (34.37) (36.55) Spot electricity purchases GWh (388) (497) (430) (4,819) (5,585) CFD sale settlements GWh (156) (171) (143) (1,607) (1,388) Spot exposed purchases / CFD settlement GWh (544) (668) (573) (6,427) (6,973) Spot revenue and settlement on acquired generation (GWAP) \$/MWh 46.06 103.09 59.03 90.40 136.24 Spot purchases and settlement on CFDs sold (LWAP) \$/MWh (49.76) (111.27) (66.15) (96.45)		Geothermal generation	GWh	291	279	290	2,768	2,691
Electricity sales - Direct GWh 4 5 4 5 4 75 79 Acquired generation GWh 23 46 1 255 557 Electricity generated (or acquired) GWh 585 792 672 7,258 7,827 Unit generation cost (including acquired generation) \$/MWh (24.89) (33.62) (25.90) (34.37) (36.55) Spot electricity purchases GWh (388) (497) (430) (4,819) (5,585) CFD sale settlements GWh (156) (171) (143) (1,607) (1,388) Spot exposed purchases / CFD settlement GWAP) Spot revenue and settlement on acquired generation (GWAP) \$/MWh 46.06 103.09 59.03 90.40 136.24 Spot purchases and settlement on CFDs sold (LWAP) \$/MWh (49.76) (111.27) (66.15) (96.45) (142.34) LWAP/GWAP % 108% 108% 112% 107% 10.4% Gas used in internal generation PJ 0.2 0.8 0.7 10.7 11.3		Hydro generation	GWh	256	384	317	3,106	3,394
Acquired generation GWh 23 46 1 255 557 Electricity generated (or acquired) GWh 585 792 672 7,258 7,827 Unit generation cost (including acquired generation) \$/MWh (24.89) (33.62) (25.90) (34.37) (36.55) Spot electricity purchases GWh (388) (497) (430) (4,819) (5,585) CFD sale settlements GWh (156) (171) (143) (1,607) (1,388) Spot exposed purchases / CFD settlement GWh (544) (668) (573) (6,427) (6,973) Spot revenue and settlement on acquired generation (GWAP) \$/MWh 46.06 103.09 59.03 90.40 136.24 Spot purchases and settlement on CFDs sold (LWAP) \$/MWh (49.76) (111.27) (66.15) (96.45) (142.34) LWAP/GWAP % 108% 108% 112% 107% 104% Gas used in internal generation PJ 0.2 0.8 0.7 10.7		Spot electricity sales	GWh	557	740	666	6,927	7,191
Electricity generated (or acquired) Unit generation cost (including acquired generation) \$/MWh (24.89) (33.62) (25.90) (34.37) (36.55) Spot electricity purchases GWh (388) (497) (430) (4,819) (5,585) CFD sale settlements GWh (156) (171) (143) (1,607) (1,388) Spot exposed purchases / CFD settlement GWh (544) (668) (573) Spot revenue and settlement on acquired generation (GWAP) Spot purchases and settlement on CFDs sold (LWAP) Why LWAP/GWAP Gas used in internal generation PJ 0.2 0.8 0.7 0.2 0.8 0.7 0.5 0.6 0.7 0.5 0.90 0.90 0.90 0.90 0.90 0.90 0.90		Electricity sales - Direct	GWh	4	5	4	75	79
Unit generation cost (including acquired generation) \$/MWh (24.89) (33.62) (25.90) (34.37) (36.55) Spot electricity purchases GWh (388) (497) (430) (4,819) (5,585) CFD sale settlements GWh (156) (171) (143) (1,607) (1,388) Spot exposed purchases / CFD settlement GWh (544) (668) (573) (6,427) (6,973) Spot revenue and settlement on acquired generation (GWAP) \$/MWh 46.06 103.09 59.03 90.40 136.24 Spot purchases and settlement on CFDs sold (LWAP) \$/MWh (49.76) (111.27) (66.15) (96.45) (142.34) LWAP/GWAP % 108% 108% 112% 107% 104% Gas used in internal generation PJ 0.2 0.8 0.7 10.7 11.3		Acquired generation	GWh	23	46	1	255	557
Spot electricity purchases GWh (388) (497) (430) (4,819) (5,585) CFD sale settlements GWh (156) (171) (143) (1,607) (1,388) Spot exposed purchases / CFD settlement GWh (544) (668) (573) (6,427) (6,973) Spot revenue and settlement on acquired generation (GWAP) \$/MWh 46.06 103.09 59.03 90.40 136.24 Spot purchases and settlement on CFDs sold (LWAP) \$/MWh (49.76) (111.27) (66.15) (96.45) (142.34) LWAP/GWAP % 108% 108% 112% 107% 104% Gas used in internal generation PJ 0.2 0.8 0.7 10.7 11.3		Electricity generated (or acquired)	GWh	585	792	672	7,258	7,827
CFD sale settlements GWh (156) (171) (143) (1,607) (1,388) Spot exposed purchases / CFD settlement GWh (544) (668) (573) (6,427) (6,973) Spot revenue and settlement on acquired generation (GWAP) \$/MWh 46.06 103.09 59.03 90.40 136.24 Spot purchases and settlement on CFDs sold (LWAP) \$/MWh (49.76) (111.27) (66.15) (96.45) (142.34) LWAP/GWAP % 108% 108% 112% 107% 104% Gas used in internal generation PJ 0.2 0.8 0.7 10.7 11.3		Unit generation cost (including acquired generation)	\$/MWh	(24.89)	(33.62)	(25.90)	(34.37)	(36.55)
CFD sale settlements GWh (156) (171) (143) (1,607) (1,388) Spot exposed purchases / CFD settlement GWh (544) (668) (573) (6,427) (6,973) Spot revenue and settlement on acquired generation (GWAP) \$/MWh 46.06 103.09 59.03 90.40 136.24 Spot purchases and settlement on CFDs sold (LWAP) \$/MWh (49.76) (111.27) (66.15) (96.45) (142.34) LWAP/GWAP % 108% 108% 112% 107% 104% Gas used in internal generation PJ 0.2 0.8 0.7 10.7 11.3		Spot electricity purchases	GWh	(388)	(497)	(430)	(4,819)	(5,585)
Spot revenue and settlement on acquired generation (GWAP) \$/MWh 46.06 103.09 59.03 90.40 136.24 Spot purchases and settlement on CFDs sold (LWAP) \$/MWh (49.76) (111.27) (66.15) (96.45) (142.34) LWAP/GWAP % 108% 108% 112% 107% 104% Gas used in internal generation PJ 0.2 0.8 0.7 10.7 11.3		CFD sale settlements	GWh	(156)	(171)	(143)		
Spot purchases and settlement on CFDs sold (LWAP) \$/MWh (49.76) (111.27) (66.15) (96.45) (142.34) LWAP/GWAP % 108% 108% 112% 107% 104% Gas used in internal generation PJ 0.2 0.8 0.7 10.7 11.3		Spot exposed purchases / CFD settlement	GWh	(544)	(668)	(573)	(6,427)	(6,973)
LWAP/GWAP % 108% 108% 112% 107% 104% Gas used in internal generation PJ 0.2 0.8 0.7 10.7 11.3		Spot revenue and settlement on acquired generation (GWAP)	\$/MWh	46.06	103.09	59.03	90.40	136.24
LWAP/GWAP % 108% 108% 112% 107% 104% Gas used in internal generation PJ 0.2 0.8 0.7 10.7 11.3		Spot purchases and settlement on CFDs sold (LWAP)	\$/MWh	(49.76)	(111.27)	(66.15)	(96.45)	(142.34)
Gas used in internal generation PJ 0.2 0.8 0.7 10.7 11.3			%					
Gas storage net movement (extraction) / injection PJ 0.6 0.0 (0.1) 1.9 (2.6)		Gas used in internal generation	PJ	0.2	0.8	0.7	10.7	11.3
		Gas storage net movement (extraction) / injection	PJ	0.6	0.0	(0.1)	1.9	(2.6)

Keep in touch.

Investors

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