

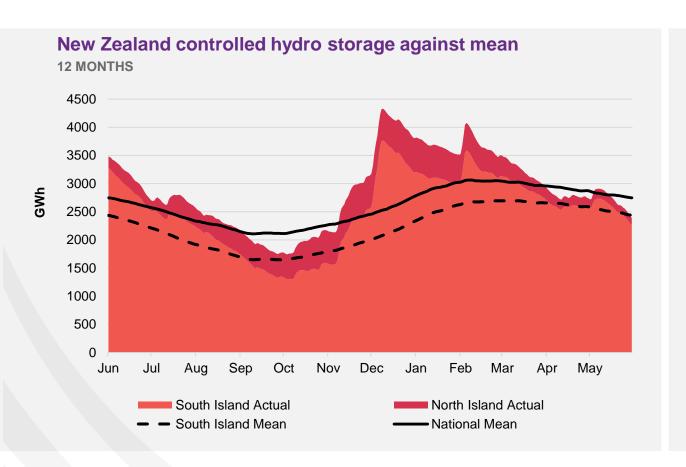
May overview.

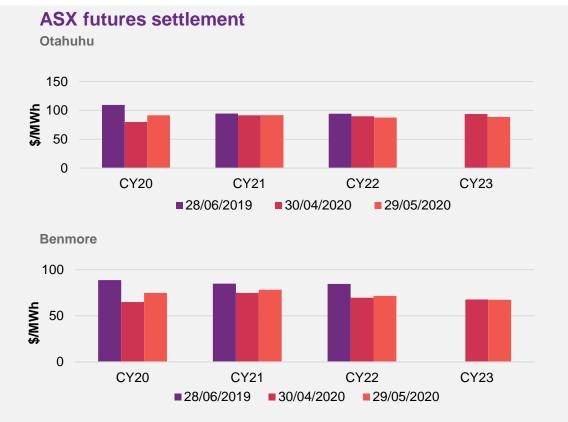
For the month of May 2020

- » The Customer business recorded:
 - Mass market electricity and gas sales of 383 GWh (May 2019: 395 GWh)
 - Mass market electricity and gas netback of \$101.63/MWh (May 2019: \$88.21/MWh)
- » The Wholesale business recorded:
 - Contracted Wholesale electricity sales, including that sold to the Customer business, totalled 666 GWh (May 2019: 767 GWh)
 - Electricity and steam net revenue of \$86.12/MWh (May 2019: \$88.26/MWh)
 - Electricity generated (or acquired) of 724 GWh (May 2019: 867 GWh)
 - The unit generation cost, which includes acquired generation was \$23.19/MWh (May 2019: \$34.85/MWh)
 - Own generation cost in the month of \$22.26/MWh (May 2019: \$31.23/MWh)

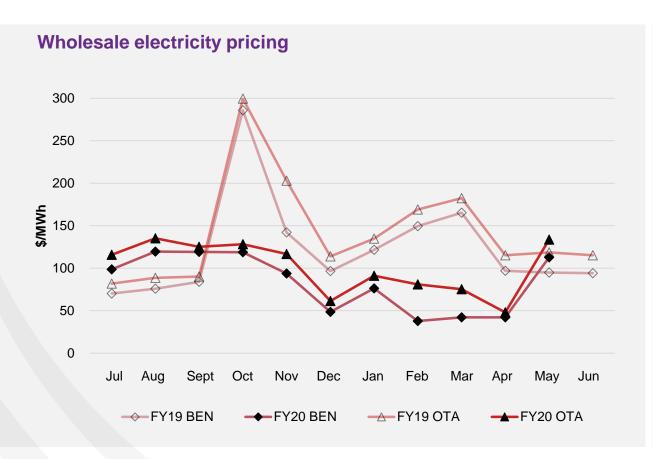
- » Otahuhu futures settlement wholesale price for the 3rd quarter of 2020 (ASX):
 - As at 8 June 2020: \$112/MWh
 - As at 31 May 2020: \$102/MWh
 - As at 30 April 2020: \$88/MWh
- » As at 8 June 2020, South Island controlled storage was 87% of mean (31 May 2020: 93%) and North Island controlled storage was 51% of mean (31 May 2020: 43%)
 - As at 8 June 2020, total Clutha scheme storage (including uncontrolled storage) was 69% of mean
 - Inflows into Contact's Clutha catchment for May 2020 were 64% of mean (April 2020: 83%, March 2020: 90%, February 2020: 189%, January 2020: 68%)

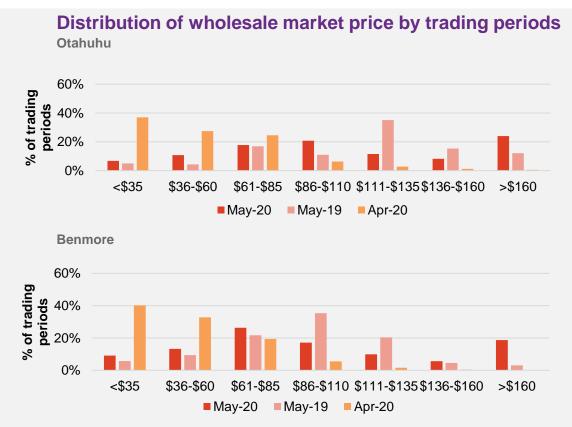
Hydro storage and forward prices.



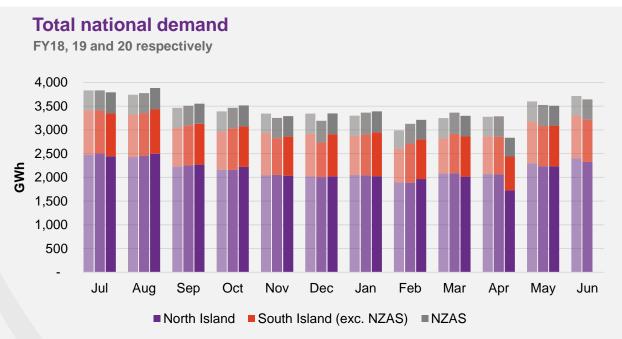


Wholesale market.





Electricity demand.

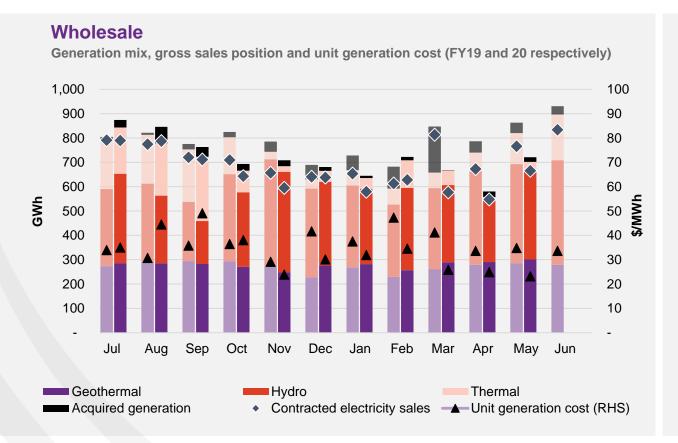


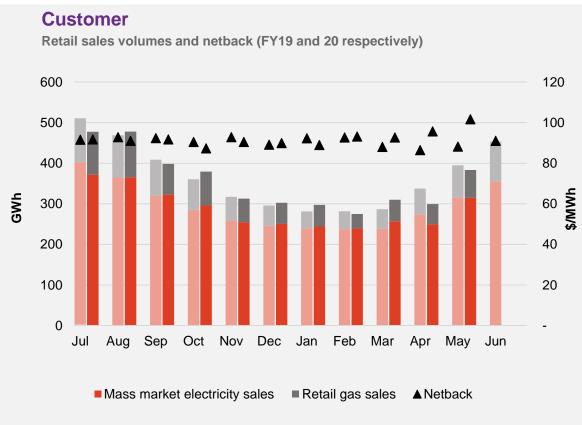
- New Zealand electricity demand was down 1% on May 2019 (down 3% on May 2018), COVID-19 L4 and L3 lockdown were in place throughout April:
 - Cumulative 12 months demand for April 2019 to May 2020 of 41,277 GWh is down by 0.4% on the prior comparative period.

Regional demand change (%) on May 2019 Nationwide temperatures for May 2020 were 11°, 1.3° lower than May 2019: 12.3° (5%)

Source: Contact and Electricity Authority grid demand (reconciled) http://www.emi.ea.govt.nz

Business performance.





Operational data.

Customer Mass market electricity sales GWh 315 315 Retail gas sales GWh 69 80 Mass market electricity and gas sales GWh 383 395 Average electricity sales price \$/MWh 243.85 242.31 Electricity direct pass thru costs \$/MWh (109.00) (117.87) Cost to serve \$/MWh (17.70) (21.17) Customer netback \$/MWh 101.63 88.21 Energy cost \$/MWh 101.63 88.21 Actual electricity line losses % 8% 1% Retail gas sales PJ 0.2 0.3 Electricity ICPs # 407,000 411,000 Gas ICPs # 65,000 66,500 Wholesale Electricity sales to Customer business GWh 341 318	249 50 300 253.78 (122.41) (23.81) 95.66 (75.08) 2% 0.2 407,000 65,000 253 139	May 20 3,165 749 3,914 245.33 (118.72) (18.92) 92.21 (80.12) 6% 2.7 409,500 65,500 3,362	May 19 3,178 763 3,940 245.17 (120.45) (19.36) 90.72 (73.61) 7% 2.7 408,000 65,500
Retail gas sales GWh 69 80 Mass market electricity and gas sales GWh 383 395 Average electricity sales price \$/MWh 243.85 242.31 Electricity direct pass thru costs \$/MWh (109.00) (117.87) Cost to serve \$/MWh (17.70) (21.17) Customer netback \$/MWh 101.63 88.21 Energy cost \$/MWh (92.24) (79.65) Actual electricity line losses % 8% 1% Retail gas sales PJ 0.2 0.3 Electricity ICPs # 407,000 411,000 Gas ICPs # 65,000 66,500 Wholesale Electricity sales to Customer business GWh 341 318	50 300 253.78 (122.41) (23.81) 95.66 (75.08) 2% 0.2 407,000 65,000 253	749 3,914 245.33 (118.72) (18.92) 92.21 (80.12) 6% 2.7 409,500 65,500 3,362	763 3,940 245.17 (120.45) (19.36) 90.72 (73.61) 7% 2.7 408,000 65,500
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Electricity direct pass thru costs \$/MWh (109.00) (117.87)	(122.41) (23.81) 95.66 (75.08) 2% 0.2 407,000 65,000	(118.72) (18.92) 92.21 (80.12) 6% 2.7 409,500 65,500 3,362	(120.45) (19.36) 90.72 (73.61) 7% 2.7 408,000 65,500
Cost to serve \$/MWh (17.70) (21.17) Customer netback \$/MWh 101.63 88.21 Energy cost \$/MWh (92.24) (79.65) Actual electricity line losses % 8% 1% Retail gas sales PJ 0.2 0.3 Electricity ICPs # 407,000 411,000 Gas ICPs # 65,000 66,500 Wholesale Electricity sales to Customer business GWh 341 318	(23.81) 95.66 (75.08) 2% 0.2 407,000 65,000	(18.92) 92.21 (80.12) 6% 2.7 409,500 65,500 3,362	(19.36) 90.72 (73.61) 7% 2.7 408,000 65,500
Customer netback \$/MWh 101.63 88.21 Energy cost \$/MWh (92.24) (79.65) Actual electricity line losses % 8% 1% Retail gas sales PJ 0.2 0.3 Electricity ICPs # 407,000 411,000 Gas ICPs # 65,000 66,500 Wholesale Electricity sales to Customer business GWh 341 318	95.66 (75.08) 2% 0.2 407,000 65,000	92.21 (80.12) 6% 2.7 409,500 65,500 3,362	90.72 (73.61) 7% 2.7 408,000 65,500
Energy cost \$/MWh (92.24) (79.65) Actual electricity line losses % 8% 1% Retail gas sales PJ 0.2 0.3 Electricity ICPs # 407,000 411,000 Gas ICPs # 65,000 66,500 Wholesale Electricity sales to Customer business GWh 341 318	(75.08) 2% 0.2 407,000 65,000	(80.12) 6% 2.7 409,500 65,500 3,362	(73.61) 7% 2.7 408,000 65,500
Actual electricity line losses % 8% 1% Retail gas sales PJ 0.2 0.3 Electricity ICPs # 407,000 411,000 Gas ICPs # 65,000 66,500 Wholesale Electricity sales to Customer business GWh 341 318	2% 0.2 407,000 65,000 253	6% 2.7 409,500 65,500 3,362	7% 2.7 408,000 65,500
Retail gas sales	0.2 407,000 65,000 253	2.7 409,500 65,500 3,362	2.7 408,000 65,500
Electricity ICPs # 407,000 411,000 Gas ICPs # 65,000 66,500 Wholesale Electricity sales to Customer business GWh 341 318	407,000 65,000 253	409,500 65,500 3,362	408,000 65,500
Gas ICPs#65,00066,500WholesaleElectricity sales to Customer businessGWh341318	65,000 253	65,500 3,362	65,500
Wholesale Electricity sales to Customer business GWh 341 318	253	3,362	
			0.400
	139		3,402
Electricity sales to Commercial and Industrial GWh 155 232		2,028	2,813
Electricity CFD sales GWh 170 216	156	1,778	1,604
Contracted electricity sales GWh 666 767	548	7,168	7,818
Steam sales GWh 27 20	19	524	548
Total electricity and steam net revenue \$/MWh 86.12 88.26	79.81	79.06	78.47
C&I netback (at the ICP) \$/MWh 88.77 96.51	81.30	83.67	84.86
C&I line losses % 5%	4%	5%	4%
Thermal generation GWh 40 128	11	1,093	1,233
Geothermal generation GWh 301 286	291	3,070	2,977
Hydro generation GWh 361 407	256	3,466	3,801
Spot electricity sales GWh 702 821	557	7,629	8,011
Electricity sales - Direct GWh 3 3	4	78	82
Acquired generation GWh 19 43	23	274	600
Electricity generated (or acquired) GWh 724 867	585	7,982	8,693
Unit generation cost (including acquired generation) \$/MWh (23.19) (34.85)	(24.89)	(33.36)	(36.38)
Spot electricity purchases GWh (493) (547)	(388)	(5,312)	(6,132)
CFD sale settlements GWh (170) (216)	(156)	(1,778)	(1,604)
Spot exposed purchases / CFD settlement GWh (663) (763)	(544)	(7,090)	(7,736)
Spot revenue and settlement on acquired generation (GWAP) \$/MWh 125.49 102.51	46.06	93.61	132.86
Spot purchases and settlement on CFDs sold (LWAP) \$/MWh (130.33) (110.90)	(49.76)	(99.62)	(139.24)
LWAP/GWAP % 104% 108%	108%	106%	105%
Gas used in internal generation PJ 0.5 1.1	0.2	11.1	12.5
Gas storage net movement (extraction) / injection PJ 0.4 (0.4)	0.6	2.4	(3.0)

Keep in touch.

Investors

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