

#### Market Release

15 June 2021

#### Investor presentation notice

Please find attached the presentation to be given by Mr Simon Swanson, Managing Director at ClearView Wealth Limited, to investors and shareholders at the MST Access Australia Micro & Small Caps Conference on Tuesday 15 June at 9.15am AEST.

To Join the presentation, please click the webinar link below

https://mstfinancial-au.zoom.us/j/87846898095

For further information, please contact:

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#### Approval of announcement

The Continuous Disclosure Committee of ClearView has authorised the release of this announcement to the market.

#### About ClearView

ClearView is an ASX-listed diversified financial services company which partners with financial advisers to help Australians protect and build their wealth, achieve their goals and secure a comfortable financial future. The group's three business segments: Life Insurance, Wealth Management and Financial Advice are focused on delivering quality products and services.

For more information visit clearview.com.au

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### Disclaimer



### Important notice and disclaimer

#### **Summary information**

This investor presentation (Presentation) contains summary information about ClearView Wealth Limited (ACN 106 248 248) and its subsidiaries (ClearView) and its activities as at the date of this Presentation.

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ClearView was established in its current form in 2010 to meet an identified gap in the market for a customer-centric life insurance and wealth management business

# An integrated business with the right licences

- An APRA-regulated Non-Operating Holding Company
- An integrated structure with three segments: Life Insurance, Wealth Management and Financial Advice



# Significant arbitrage opportunity due to the structure of industry profit pools

- Incumbents had legacy issues including multiple, outdated systems, products and pricing
- Cross-selling opportunity arising from the convergence of life insurance and superannuation
- Focus on Retail Advised segment
- Avoid Group Life and Consumer Credit Insurance



- Larger institutions did not understand the needs of advisers and clients
- Consolidation created space for an IFAfocused entrant
- Strong relationships with IFAs built on quality products and services
- Ability to help advisers meet their clients' needs



# Fundamental need for products and services



### **Life Insurance**

Sustainable, high quality life insurance solutions for both the employed and self-employed market

### **Wealth Management**

Simple, transparent model portfolios for both super and non-super clients, designed to manage risk and return

### **Financial Advice**

Quality client-centric advice focused on wealth protection and wealth creation

Strong demand for the efficient and effective delivery of quality products and services on an open architecture platform underpinned by:



Sustainability of Margins



Ageing population



Resilient economy through COVID-19

Outcome

Good for customers | Good for society | Good for shareholders



## **HY21 Financial Result**





## Highlights

Operating Earnings After Tax <sup>2</sup> \$13.1m Up 39% Reported NPAT \$9.7m Flat	<ul> <li>Strong result in challenging environment</li> <li>Business has been resilient to COVID-19 impacts in 1H</li> <li>Significantly improved claims performance</li> <li>Income Protection (IP)¹ lapses driven by price increases</li> </ul>
Life insurance is a recurring revenue business	<ul> <li>In-force premiums up 8%</li> <li>Gross premium income up 7%</li> <li>Contributes 95% to Group Operating Earnings After Tax²</li> </ul>
Transformation on track	<ul> <li>New Life Insurance product development underway</li> <li>Modern life insurance system development commenced</li> <li>Transition of wrap platform to HUB24</li> <li>LaVista gaining traction</li> </ul>
Resilience demonstrated	<ul> <li>Strong balance sheet</li> <li>Successful Tier 2 capital raising</li> <li>Tax credit issue resolved</li> <li>Asset concentration risk addressed in medium term</li> <li>Capital backed by net cash and investments of \$350m (52 cents per share)</li> <li>Capital base resilient to various stress scenarios</li> </ul>
Dividend policy	<ul> <li>Target payout of 40-60% of Operating Earnings After Tax<sup>2</sup></li> <li>FY21 Dividend to be reinstated, subject to 2H performance</li> </ul>

Business is approaching underlying capital generation<sup>3</sup>

- 1 IP is individual income protection or Individual Income Disability Insurance.
- Operating Earnings After Tax represents the Underlying NPAT4 of the business segments before underlying investment income and interest costs associated with corporate debt and Tier 2 Capital.
- 3 Business is now generating capital excluding the impacts of allowances for COVID-19 impacts and increased interest cost associated with the change in capital structure.
- 4 Underlying NPAT consists of consolidated profit after tax excluding amortisation, the effects of changing discount rates on policy liabilities and costs considered unusual to the Group's ordinary activities. Includes amortisation of capitalised software

## **Balance Sheet strength**



### **Net Assets**

	HY18	HY19	HY20	HY21
Net assets (\$m)	428.4	446.8	449.4	462.2
Net assets per share				
(cps)	69.0	70.3	69.4	72.6

### **Embedded Value**

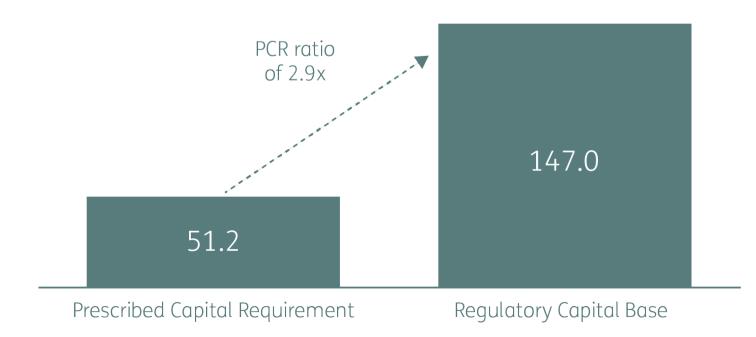
	FY18⁵	FY19	FY20⁴	HY21⁴
Embedded Value (\$m)	670.1	672.6	643.4	635.7
Embedded Value per				
share (cps)	1.00	99.4	95.3	94.1

### Capital (\$m)

	HY18	HY19	HY20	HY21
Regulatory requirement	22.9	25.0	29.8	51.2
Regulatory capital base	90.5	79.3	69.6	147.0
Surplus/(Deficit) <sup>3</sup>	12.5	14.0	(2.0)	25.9

- \$75m Tier 2 capital raising in November 2020
- Asset concentration risk addressed in medium term<sup>1</sup>
- Life insurance superannuation transfer to HUB24 completed November 2020 - addresses tax credit issue
- Includes APRA supervisory adjustment as part of IDII<sup>2</sup> sustainability measures
- Capital backed by net cash and investments of \$350m (52cps)
- From FY20, EV calculations include strengthening of assumptions and potential impacts from COVID-19
- Risk transformation project continues to build resilience across business

### **Group Regulatory Capital Coverage (\$M)**



Incurred claims treaty for income protection completed in HY21.

Individual Disability Income Insurance.

HY19 and HY20 includes amounts drawn down under debt facility. Permanent capital solution in place in HY21 (Tier 2 capital raising completed in November 2020).

Includes material changes to claims assumptions at 30 June 2020, including short term COVID-19 overlays and shock lapse assumptions Excludes value of inforce related to the Financial Advice segment and is reflected at the net asset value in the net worth in each period.



## **Business and strategy update**



### **Strategic priorities**

Life Insurance

Premium rate increases on income protection

Claims management (return to work)

Integrated end-to-end PAS

APRA IDII sustainability measures with flow on affect to earning an appropriate return on capital

Service delivery

### **Progress**

- Focused on sustainability of margins across growing portfolio
- Strong claims performance
- Vendors appointed to build new contemporary life insurance technology platform<sup>1</sup>
- Change to product design and features underway
- Positive NPS<sup>2</sup> through challenging market



Transition of wrap offering to HUB24 platform

Upgrade reporting to advisers

Focus on WealthFoundations

Repositioning of business to achieve scale

- Successful transition to HUB24 in 2H FY21
- On track for delivery 2H FY21
- Strong flows in 1HY21
- Under consideration

<sup>1</sup> Includes integrated SAAS policy administration system and underwriting rules engine. \$20m investment over a 3 year period.

<sup>2</sup> Net promoter score – Investment Trends: October 2020 Planner Risk Report – Industry Analysis

# Business and strategy update continued



## Strategic priorities





Flat fee model and repricing

Grow LaVista - B2B1 model

Successfully implemented

Gaining traction - 28 AFSLs; 91 ARs<sup>2</sup>





Leading technology for advisers



Group

Lock down capital structure

\$75m Tier 2 successfully raised in November 2020

Asset concentration risk charge



Incurred claims treaty for income protection executed in 1HY21

Super tax credit issue



Successful transfer to HUB24 in 1HY21

Seek transparent communication around Embedded Value estimation and its relationship to prevailing share price



Commenced process of improved market communications and investor relations strategy

1 Business to business model providing outsourced licencee services to third party AFSLs.

2 AFSL is an Australian Financial Service Licence; AR is an authorised representative. Numbers as at 31 December 2020.

Move to line of business structure to increase accountability



Line of business structure implemented - increased capacity and capability with management appointments



## **Business outlook**



FY21 base transitional year as industry shifts (over time) to rational pricing, increasing life insurance sales and sustainable product features.



Business has proven resilient to the health and economic impacts of COVID-19 to date



Ultra low interest rate environment continues to adversely impact earnings



APRAIDII<sup>3</sup> sustainability measures likely to improve industry performance in the medium term (underlying margins and return on capital)



Strong Balance
Sheet and
capital base
resilient to
various stress
scenarios



Early signs of traction from key actions, including shift to line of business structure, improved capability and capacity



Business is on track to meet its FY21 goals with a view to launching new products on modern technology platform, thereby accelerating new business growth



FY21 dividend to be reinstated, subject to 2H performance; Payout ratio of 40-60% of Operating Earnings<sup>4</sup>; Guidance provided at half year -Underlying NPAT<sup>1</sup> of \$21-\$25m for FY21<sup>2,5</sup>

<sup>1</sup> Underlying NPAT consists of consolidated profit after tax excluding amortisation, the effects of changing discount rates on policy liabilities and costs considered unusual to the Group's ordinary activities. Includes amortisation of capitalised software and leases.

Key potential impacts that are critical to the attainment of the guidance provided are the achievement of best estimate assumptions in 2H FY21 (in particular for claims and lapses) and the secondary economic impacts of COVID-19, and the flow on effects to IP claims and affordability of premiums. While estimates and allowances have been made in the claims and lapse assumptions adopted, given the fluidity of the COVID-19 pandemic and operating environment, potential impacts from any deterioration in economic conditions or unanticipated delays in the roll out of the vaccine, actual experience relative to assumptions adopted will need to be closely monitored with the related flow on effects to the guidance provided.

<sup>3</sup> Individual Disability Income Insurance

<sup>4</sup> Operating Earnings (after tax) represents the Underlying NPAT¹ of the business segments before underlying investment income and interest costs associated with corporate debt and Tier 2 Capital.

<sup>5</sup> Includes a \$1m impact on Underlying NPAT in the second half from interest costs associated with the subordinated debt that was raised in November 2020.

