

#### 26 August 2021

The Manager
Market Announcements Office
Australian Securities Exchange Ltd
Level 6, Exchange Centre
20 Bridge Street
Sydney NSW 2000

#### FOR RELEASE TO THE MARKET

#### FY2021 Results - Announcement and Investor Presentation

Please find attached for immediate release in relation to AUB Group Limited (ASX: AUB) the following documents:

- FY2021 Performance Overview; and
- FY2021 Results Investor Presentation.

#### **ENDS**

This release has been authorised by the AUB Board.

For further information, contact Richard Bell, Group General Counsel and Company Secretary, on +61 2 9935 2222 or richardb@aubgroup.com.au.

#### **About AUB Group**

AUB Group Limited is an ASX200 listed group comprising insurance brokers and underwriting agencies operating in ~500 locations across Australia and New Zealand. Over 3,000 team members work with our 850,000 clients to place more than \$4.0bn in insurance premiums with local and foreign insurers.



## **FY21 Performance Overview**

## A record FY21 result that positions AUB Group for another strong year

#### **Summary**

- Underlying NPAT<sup>1,2</sup> up 25.7% to \$67.1mn (FY20: \$53.4mn) or 22.9% to \$65.3mn (FY20: \$53.2mn) including the additional cost impact of the accounting policy change for Software as a Service costs.
- Underlying earnings per share 87.93 cents, up 22.0%.
- A strong FY21 result that exceeded original expectations.
- Reported Net Profit After Tax \$70.6mn (FY20: \$47.0mn), up 50.3%.
- Fully franked final dividend of 39.0 cents per share (FY20: 35.5 cps), an increase of 9.9%, taking FY21 total dividend to 55.0 cents per share, an increase of 5 cents per share (10%) compared to FY20.
- Excellent results in Australian Broking are the result of recent initiatives driving sustainable improvement in revenue and underlying cost drivers.
- Growth in BizCover continues.
- Exit from Health & Rehabilitation Services complete.
- Continued focus to deliver on upgraded growth ambitions FY22 Underlying NPAT guidance of \$70.0mn - \$73.0mn, representing 15.7% - 20.7% growth on FY21 continuing operations<sup>3</sup>.

AUB Group Limited (ASX:AUB) has reported a 22.9% increase in Underlying Net Profit After Tax (Underlying NPAT<sup>1,2</sup>), to \$65.3mn (FY20: \$53.2mn). On an Underlying basis, earnings per share has increased to 87.93 cents per share, up 22.0% over the prior comparative period.

Reported Net Profit After Tax (Reported NPAT) attributable to ordinary shareholders of the parent increased 50.3% to \$70.6mn (FY20: \$47.0mn). The increased Reported NPAT was due to strong underlying organic growth, primarily in the Australian Broking division, and profit on the divestment of Altius.

<sup>1</sup> Underlying Net Profit After Tax excluding adjustments to carrying values of associates, profit on sale and deconsolidation of controlled entities, contingent consideration adjustments, acquisition costs, impairment charges, and amortisation of intangibles. Performance measure used by management and the Board to assess underlying business performance.

<sup>2</sup> AUB Group has complied with IFRIC's latest change in accounting policy interpretation with respect to configuration costs of Software as a Service (SaaS) arrangements. Impacts to AUB Group: FY21 impact \$1.8mn Underlying NPAT decrease, FY20 \$0.2mn Underlying NPAT decrease, YoY impact \$1.6mn Underlying NPAT decrease. Comparative information has been restated to conform with the presentation in the current period

<sup>3</sup> FY21 Underlying NPAT from continuing operations has excluded FY21 JobKeeper receipts \$1.8mn UNPAT and FY21 Altius Profits \$3.0mn UNPAT



AUB Group CEO and Managing Director, Michael Emmett, said: "FY21 was a year of extraordinary ups and downs. Our clients and our teams continued, as they do today, to face significant personal and commercial stresses given the range of COVID-19 consequences and interventions. I am very proud of the way in which the AUB family has dealt with this. The business continues to demonstrate a remarkable resilience although one we do not take for granted. Our teams have worked tirelessly to support our clients and each other and it is an honour to share in their success today as we announce a very strong result.

The transformation of AUB Group has continued at pace during FY21. Our exit from Health and Rehabilitation Services is complete, the performance improvement in Austbrokers has accelerated, BizCover continues to grow both revenue and profit at an impressive rate while the remediation of Agencies is starting to deliver results with both margin and profit improvement during the period. We are however far from done. Our New Zealand operations are still in the early stages of transformation, running until FY23. We have restructured key elements of the New Zealand business, have a technology investment underway and plan a series of acquisitions to grow scale in Agencies and enhance Broking product and geographic capability.

Initiatives to support our growth plans for FY22 and beyond are well in flight. As a result, we anticipate Underlying Net Profit after Tax in FY22 of between \$70mn and \$73mn representing growth on continuing operations of 15.7% to 20.7%."

#### Highlights by operating division

#### Australian Broking<sup>1</sup>

- Underlying pre-tax profit for the year increased by 21.8% to \$72.0mn (FY20: \$59.1mn). This increase was predominantly driven by:
  - o Increased Commercial lines insurance premiums of 6.2% over the period
  - o Renegotiated major insurer agreements improving insurance commercials
  - Ongoing cost reductions due to network rationalisation
- Acquisition related profit growth included a strong contribution from the investment in Experien (1 August 2020).
- EBIT margin 31.9% up 360bps from FY20.

#### BizCover<sup>1</sup>

- Underlying pre-tax profit for the year increased by 190.0% to \$8.9mn (FY20: \$3.1mn). This increase was due to:
  - Organic profit growth assisted by operating leverage, scalability of the platform and strong revenue growth
  - The current period included an extra 7 months of BizCover ownership (investment on 1 February 2020).

<sup>1</sup> Australian Broking has been restructured with BizCover moving to a stand-alone operating business. Comparative information has been restated to conform with the presentation in the current period



#### New Zealand<sup>1</sup>

- Underlying pre-tax profit for the year decreased by 13.2% to \$10.6mn (FY20: \$12.2mn). This decrease was primarily due to the impact of a change in accounting treatment of Software as a Service (SaaS) costs in both years. Excluding the SaaS adjustment, pre-tax profit for the year increased by 3.6% to \$12.5mn (FY20: \$12.1mn).
- Competitive broking market, good pipeline of new clients and acquisition opportunities.
- Flat premium rates observed.
- Major investment in technology to enhance the offering to NZbrokers members, delivering benefits to clients, productivity improvements to brokers and improved adoption of the new regulatory regime.

#### Australian Agencies<sup>2</sup>

- Underlying pre-tax profit for the year increased by 13.9% to \$14.8mn (FY20: \$13.0mn). This increase was after
  the impact of a change in accounting treatment of SaaS costs in both years. Excluding the SaaS adjustment,
  pre-tax profit for the year increased by 15% to \$15.6mn (FY20: \$13.6mn)
- FY21 includes the investment in 360 Underwriting Solutions from 1 December 2020, accelerating AUB Group's scale in Agencies.
- COVID-19 impacted clients in the Hospitality, Bus and Coach and Film & Entertainment industries during FY21.
- EBIT margin 31.9% up 100bps from FY20.

#### Health & Rehab (Exited)

 Underlying pre-tax profit for the year increased by 2.5% to \$4.3mn (FY20: \$4.2mn). Altius and Allied Health were sold on 1 April 2021 and 1 April 2020 respectively.

#### **Capital Management**

- Look through gearing<sup>3</sup> has decreased to 28.5% at 30 June 2021 (30 June 2020: 34.2%).
- AUB Group has cash and undrawn debt facilities of \$89.5mn at 30 June 2021 (30 June 2020: \$83.8mn<sup>4</sup>).

#### **Dividends**

- The Board has determined a fully franked final dividend of 39.0 cents per share (FY20: 35.5 cps), a 9.9% increase.
- The final dividend is payable on 11 October 2021 to shareholders on the register at 5:00pm on 9 September 2021 (record date).
- The Dividend Reinvestment Plan (DRP) has been suspended and will not apply to the final dividend.

<sup>1</sup> AUB Group has complied with IFRIC's latest change in accounting policy interpretation with respect to configuration costs of Software as a Service (SaaS) arrangements. Impacts to New Zealand: FY21 \$1.9mn pre-tax decrease, FY20 \$0.1mn pre-tax increase, YoY impact \$2.0mn pre-tax decrease. Comparative information has been restated to conform with the presentation in the current period

<sup>2</sup> AUB Group has complied with IFRIC's latest change in accounting policy interpretation with respect to configuration costs of Software as a Service (SaaS) arrangements. Impacts to Australian Agencies: FY21 \$0.8mn pre-tax decrease, FY20 \$0.6mn pre-tax decrease, YoY impact \$0.2mn pre-tax decrease. Comparative information has been restated to conform with the presentation in the current period

<sup>3</sup> Debt/ (Debt plus Equity). Includes AUB's percentage share of associates total debt

<sup>4</sup> FY20 closing cash balance net of the interim dividend payment of \$10.3mn, paid in 1H21



#### **FY22 Outlook**

- The AUB Group expects to deliver FY22 Underlying NPAT of \$70.0mn \$73.0mn, representing growth of 15.7%
   20.7% over FY21 continuing operations.<sup>1</sup>
- In estimating FY21 Underlying NPAT, the Group has assumed the following:
  - o Premium rates for Australia are expected to increase in the range of 5% to 6%;
  - Continued small bolt-on acquisitions and shareholding changes in existing network members are included in the outlook;
  - o Guidance excludes the impact of major acquisitions. If these were to occur, the Group would provide updated guidance at that stage;
  - The seasonally important Australian Broking March and June renewal cycle to perform in line with historical performance;
  - o COVID-19 impacts to be muted and in-line with those experienced in FY21.

<sup>1</sup> FY21 Underlying NPAT from continuing operations has excluded FY21 JobKeeper receipts \$1.8mn UNPAT and FY21 Altius Profits \$3.0mn UNPAT



#### **AUB GROUP FY21 PRESENTATION OF FINANCIAL RESULTS TABLES**

**Table 1 Financial Results Summary** 

FINANCIAL RESULTS SUMMARY	FY21	FY20	Variance
FINANCIAL RESULTS SUINIMART	\$ 000	\$ 000	%
Revenue from ordinary activities <sup>1</sup>	351,696	335,355	4.9%
Underlying NPAT <sup>2</sup>	65,301	53,152	22.9%
Profit before tax	102,203	67,020	52.5%
Net profit after tax (before non-controlling interests)	83,726	55,845	49.9%
Net profit attributable to members (Reported NPAT)	70,621	46,984	50.3%
Reported earnings per share (cents)	95.09	63.74	49.2%
Underlying earnings per share (cents) <sup>2</sup>	87.93	72.10	22.0%
Dividend per share ( cents)	55.00	50.00	10.0%

<sup>&</sup>lt;sup>1</sup> Revenue from ordinary activities includes the Group's share of net profit after tax from associates which are companies and the Group's share of net profits before tax from associates which are unit trusts.

<sup>&</sup>lt;sup>2</sup> Underlying NPAT represents the underlying profitability of the business used by management and the board to assess performance of the business. Further details are provided in Table 2. Underlying earnings per share is earnings per share calculated with reference to Underlying NPAT.



#### Table 2 Reconciliation of Underlying NPAT to Reported NPAT<sup>1</sup>

The reported profits of the business include non-operational items, such as profits and losses on sale of equity interests, fair value adjustments to carrying values on ownership changes, changes to estimates or payments of deferred contingent consideration amounts, impairment adjustments, amortisation of intangible assets and material acquisition costs. These profits or losses are not part of the regular trading activities and can distort the underlying performance of the business. These items have been eliminated to provide a clear representation of the underlying trading performance. This measure, labelled Underlying NPAT, is used by management and the board to assess operational performance, and is reconciled below.

RECONCILIATION OF REPORTED NPAT TO UNDERLYING NPAT 1	2021 \$'000	2020 \$'000	Var %
Net Profit after tax attributable to equity holders of the parent	70,621	46,984	50.3%
Add back/(less):			
- Share of Amortisation of broking registers <sup>9</sup>	10,948	7,114	
Adjustments to value of entities (to fair value) on the day they became controlled entities <sup>8</sup>	(3,851)	(2,862)	
- Remeasurement of put option liability (net of Interest unwind) <sup>6</sup>	5,587	(3,861)	
- Share of impairment charge <sup>3</sup>	2,679	3,578	
- Share of movements in contingent consideration, net of impairment charge <sup>2</sup>	(372)	(476)	
- (Profit)/Loss on deconsolidation of controlled entity <sup>4</sup>	(18,138)	2,899	
- Capital losses not previously recognised <sup>5</sup>	(1,791)	(2,250)	
Share of Profit from sale or dilution of interests in associates, controlled entities and broking portfolios <sup>7</sup>	(2,050)	(961)	
- Share of Impairment of the Right of Use Asset and Onerous Lease Expense <sup>3</sup>	611	1,785	
- Share of Legal, due diligence and debt costs	1,057	1,202	
Underlying Net Profit After Tax	65,301	53,152	22.9%
Represented by:			
Underlying profit pre tax	94,399	76,236	
Tax Expense	(29,098)	(23,084)	
Underlying Net Profit After Tax	65,301	53,152	22.9%

<sup>1</sup> The financial information in this table has been derived from the audited financial statements. The underlying NPAT is non-IFRS financial information and as such has not been audited in accordance with Australian Accounting Standards.

<sup>&</sup>lt;sup>2</sup> The Group's acquisition policy is to defer a component of the purchase price, which is determined by future financial results. An estimate of the contingent consideration is made at the time of acquisition and is reviewed and varied at balance date if estimates change, or payments are made. This adjustment can be a loss (if increased) or a profit (if reduced). Where an estimate or payment is reduced, an offsetting adjustment (impairment) may be made to the carrying value.

<sup>3</sup> Where the carrying value of an investment or asset exceeds the fair value or value in use an impairment expense/onerous lease expense is recognised during the period.

<sup>&</sup>lt;sup>4</sup> Gain/loss on deconsolidation are excluded from Underlying NPAT. Such adjustments will only occur in future if further sales of this type are made.

<sup>&</sup>lt;sup>5</sup> Deferred capital losses can only be recognised to the extent the business can demonstrate recovery. As the Group's strategy is to hold it's investments, the Group's capital losses are not generally carried forward.

<sup>&</sup>lt;sup>6</sup> Includes interest expense on movement in value of the put option liability.

<sup>&</sup>lt;sup>7</sup> Insurance broking portfolios may be sold from time to time and any gains/loss from sale are excluded from underlying NPAT.

The adjustments to carrying values of associates or controlled entities arise where the Group increases its equity in associates whereupon they became controlled entities or decreases its equity in a controlled entity and it becomes an associate (deconsolidated). As required by accounting standards the carrying values for the existing investments have been adjusted to fair value and the increase included in net profit. Such adjustments will only occur in future if further acquisitions or sales of this type are made.

<sup>&</sup>lt;sup>9</sup> Amortisation expense is a non-cash item



#### **Table 3 Management Presentation of Results**

A number of the businesses in the AUB Group are associates and are not consolidated in the financial statements. In order to give a more comprehensive view of performance, the following table aggregates 100% of these businesses' revenues and expenses with those of the consolidated businesses before deducting outside shareholder interests. This provides a view as to the growth in the network without potential distortion from shareholding changes that may move entities from consolidated to associates or vice versa. The following analysis is presented on an Underlying NPAT basis. A reconciliation of this data to the operating segments per the financial statements is included in the Director's Report.

Management Presentation of Results	FY21	FY20	Variance	Variance
	\$000	\$000	\$	%
Australian Broking revenue <sup>1</sup>	429,183	395,005	34,178	8.7%
Australian Broking expenses <sup>1</sup>	(292,360)	(283,045)	(9,315)	3.3%
EBIT - Australian Broking <sup>1</sup>	136,823	111,960	24,863	22.2%
BizCover revenue <sup>1,2</sup>	58,732	19,586	39,146	199.9%
BizCover expenses <sup>1,2</sup>	(36,710)	(11,943)	(24,767)	207.4%
EBIT - BizCover <sup>1,2</sup>	22,022	7,643	14,379	188.1%
New Zealand Broking revenue	58,602	58,537	65	0.1%
New Zealand Broking expenses	(41,667)	(39,318)	(2,349)	6.0%
EBIT - New Zealand	16,935	19,219	(2,284)	-11.9%
Australian Agencies revenue	73,535	59,322	14,213	24.0%
Australian Agencies expenses <sup>3</sup>	(50,098)	(40,971)	(9,127)	22.3%
EBIT - Australian Agencies <sup>3</sup>	23,437	18,351	5,086	27.7%
Health and Rehabilitation revenue	31,758	51,418	(19,660)	-38.2%
Health and Rehabilitation expenses	(25,928)	(44,142)	18,214	-41.3%
EBIT - Health and Rehabilitation	5,830	7,276	(1,446)	-19.9%
Total revenue - Operating entities	651,810	583,868	67,942	11.6%
Total expenses - Operating entities <sup>3</sup>	(446,763)	(419,418)	(27,345)	6.5%
EBIT - Operating entities <sup>3</sup>	205,047	164,450	40,597	24.7%
Corporate revenue	3,557	4,487	(930)	-20.7%
Corporate expenses <sup>3</sup>	(14,769)	(15,879)	1,110	-7.0%
EBIT - Corporate <sup>3</sup>	(11,212)	(11,392)	180	-1.6%
Total - Group revenue	655,367	588,355	67,012	11.4%
Total - Group expenses <sup>3</sup>	(461,532)	(435,297)	(26,235)	6.0%
Total - EBIT Group before NCI	193,835	153,058	40,777	26.6%
Interest expense - Operating entities	(6,459)	(9,224)	2,765	-30.0%
Interest expense - Corporate	(4,892)	(3,886)	(1,006)	25.9%
Total - Interest expense	(11,351)	(13,110)	1,759	-13.4%
Profit before NCI	182,484	139,948	42,536	30.4%
Non - Controlling Interest (NCI)	(88,085)	(63,712)	(24,373)	38.3%
Underlying Net profit before tax <sup>3</sup>	94,399	76,236	18,163	23.8%
Income tax expense	(29,098)	(23,084)	(6,014)	26.1%
Underlying NPAT <sup>3</sup>	65,301	53,152	12,149	22.9%

<sup>1.</sup> Australian Broking has been restructured with BizCover moving to a stand-alone operating business. Comparative information has been restated to conform with the presentation in the current period.

This release contains "forward-looking" statements. Forward-looking statements can generally be identified by the use of forward-looking words such as "anticipated", "expected", "projections", "guidance, "forecast", "estimates", "could", "may", "target", "consider", "will" and other similar expressions. Forward looking statements, opinion and estimates are based on assumptions and contingencies which are subject to certain risks, uncertainties and change without notice, as are statements about market and industry trends, which are based on interpretations of current market conditions. Forward-looking statements including projections, indications or guidance on future earnings or financial position and estimates are provided as a general guide only and should not be relied upon as an indication or guarantee of future performance. Should one or more of the risks or uncertainties materialise, or should underlying assumptions prove incorrect, there can be no assurance that actual outcomes will not differ materially from these statements. To the fullest extent permitted by law, AUB Group Limited and its directors, officers, employees, advisers, agents and intermediaries do not warrant that these forward looking statements relating to future matters will occur and disclaim any obligation or undertaking to release any updates or revisions to the information to reflect any change in expectations or assumptions.

The prior comparative period for BizCover reflects results effective from 1 February 2020.

<sup>3.</sup> AUB Group has complied with IFRIC's latest change in accounting policy interpretation with respect to configuration costs of Software as a Service (SaaS) arrangements. FY21 New Zealand impact -\$1.9mn EBIT reduction (FY20: \$0.1mn EBIT increase), FY21 Australian Agencies impact -\$0.8mn EBIT reduction (FY20: -\$0.6mn EBIT reduction) and FY21 Corporate impact \$0.2mn EBIT increase (FY20 Corporate impact \$0.1mn EBIT increase).



26 August 2021



**Mike Emmett** 

CEO and Managing Director



**Mark Shanahan** 

CFO



# **KEY MESSAGES**



1

# Strong and accelerating financial performance

- Revenue, Margin and UNPAT all growing strongly
- Austbrokers and BizCover performing well
- Improvement in Agencies starting to flow through as planned
- New Zealand performance lagging expectations, actions in place to improve

2

# Strategic Exit from Health & Rehabilitation complete

- Sale of equity in Altius and Allied completed
- Enables further focus and investment in core business

3

# Ongoing growth in Australian Broking and BizCover

- 21.8% growth in Austbrokers Profit before tax
- On a pro-forma basis, BizCover revenue grew 35% and profit before tax by 66%
- BizCover reported as a new segment due to its growing scale and technologybased operating model

4

# Underwriting Agencies performance improving as planned

- EBIT margin has improved by 100bps to 33%
- 15% growth in Profit before tax to \$15.6mn

5

# Continued progress with Strategic Priorities

- Network optimisation well progressed
- Acquisitions complementing growth
- Technology rollout in Australia largely complete and utilisation growing
- Head-office cost reduction benefits of \$2.8mn pa

6

# Ambitious growth continuing in FY22

- Guidance of 15.7% to 20.7% Underlying NPAT growth from continuing business
- Underlying NPAT of \$70mn to \$73mn
- EPS of 94.3 to 98.3 cps



# FINANCIAL HIGHLIGHTS

## Revenue, margin and UNPAT growth have accelerated over the past three years



	FY21	FY20	FY19	Performance Highlights
Underlying Revenue <sup>1</sup>	<b>\$651.8mn</b> (+11.6%)	<b>\$583.9mn</b> (+7.8%)	<b>\$541.6mn</b> (+3.2%)	<ul> <li>Growth in Underlying revenue continues to accelerate, growing at 11.6% in FY21, and 20.4% since FY19</li> </ul>
Underlying EBIT Margin excl. SaaS adj <sup>1,4</sup>	<b>31.9%</b> (+360bps)	<b>28.3%</b> (+140bps)	<b>26.9%</b> (-140bps)	<ul> <li>Strategic Initiatives have supported a strong expansion in EBIT margin of 360bps in FY21 and 500bps since FY19</li> </ul>
<b>Underlying NPAT</b> excl. SaaS adj <sup>1,2,5</sup>	<b>\$67.1mn</b> (+25.7%)	<b>\$53.4mn</b> (+15.2%)	<b>\$46.4mn</b> (+4.1%)	<ul> <li>Revenue growth and margin expansion enabling Underlying NPAT growth of 25.7% in FY21, and 44.6% since FY19 (pre-SaaS adj)</li> </ul>
<b>Underlying Earnings per Share</b> excl. SaaS adj <sup>3,5</sup>	90.38 cents (+24.7%)	<b>72.45 cents</b> (+8.7%)	<b>66.64 cents</b> (-3.1%)	<ul> <li>Underlying EPS growth in FY21 of 24.7% (22% after SaaS adj) and 35.6% since FY19 (31% after SaaS adj)</li> </ul>
Dividend per Share	<b>55.0 cents</b> (+10.0%)	<b>50.0 cents</b> (+8.7%)	<b>46.0 cents</b> (+1.1%)	■ Dividend growth of 10% in FY21 and 19.6% since FY19

<sup>1.</sup> Underlying Results: In order to give a more comprehensive view of performance, figures include results from 'associates' (not consolidated in the financial statements) at an aggregate 100% of all business revenues, expenses and profits with those of the consolidated businesses before deducting outside shareholder interests. Excludes AUB Group Corporate Revenue and Expenses

<sup>5.</sup> AUB Group has complied with IFRIC's latest change in accounting policy interpretation with respect to configuration costs of Software as a Service (SaaS) arrangements. FY21 impact -\$1.8mn Underlying NPAT, FY20 impact -\$0.2mn Underlying NPAT. All prior comparative periods shown have been restated to conform with the presentation in the current period



<sup>2.</sup> Underlying NPAT is used by management and the board to assess operational performance and excludes non-operational items, such as profits and losses on sale of equity interests, fair value adjustments to carrying values on ownership changes, changes to estimates or payments of deferred contingent consideration amounts, impairment adjustments and amortisation of intangible assets

<sup>3.</sup> Underlying EPS calculation = (Underlying NPAT) / (weighted average number of shares)

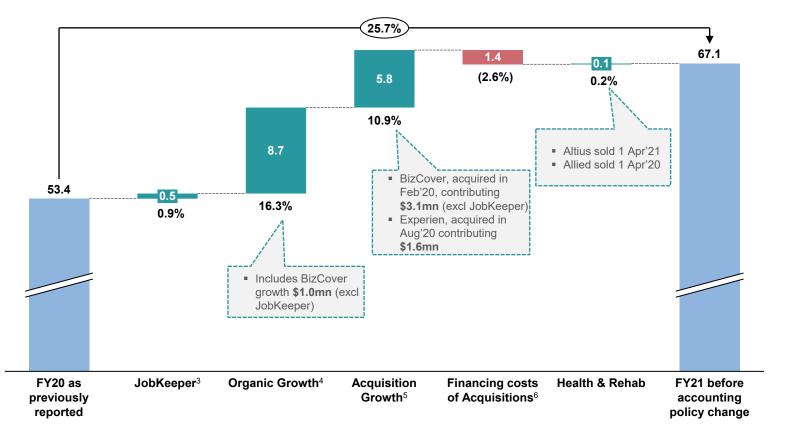
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# FY21 UNPAT PERFORMANCE EXCL SaaS IMPACT2

UNPAT growth in FY21 underpinned by strong organic growth and complemented by accretive acquisitions



## FY20 to FY21 Underlying NPAT<sup>1,2</sup> Breakdown (\$mns)



## 1. Underlying NPAT is used by management and the board to assess operational performance and excludes non-operational items, such as profits and losses on sale of equity interests, fair value adjustments to carrying values on ownership changes, changes to estimates or payments of deferred contingent consideration amounts, impairment adjustments and amortisation of intangible assets

3. JobKeeper receipts in FY21 and FY20 are excluded from the calculation of Staff and Executive Bonuses

- 4. Organic growth excludes acquisition growth, financing costs of acquisitions, JobKeeper receipts and Health & Rehab
- 5. Acquisition growth includes the net effect of acquisitions, divestments, bolt-ons and increased equity stakes in FY21 vs FY20, excludes Health & Rehab
- 6. Represents the interest paid on borrowings to fund acquisitions net of interest received on proceeds from divestments

### **Notes**

#### **BizCover**

- Profit for the period 1 July 2020 to 31 January 2021 is included as 'Acquisition Growth'
- Profit growth for the period 1 February to 30 June 2021 is included as 'Organic growth' reflecting profit growth over the prior corresponding period following the investment in BizCover
- BizCover FY21 UNPAT of \$6.2mn vs FY20 UNPAT pro-forma of \$3.7mn

#### SaaS:

 Accounting for configuration costs of Software as a Service has changed. This slide excludes the impact. It is explained on slide 7

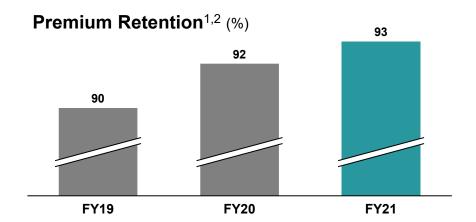


<sup>2.</sup> Underlying NPAT calculated consistently with prior year - excludes change in accounting policy with respect to Software as a Service (SaaS) configuration costs. FY21 impact -\$1.8mn Underlying NPAT reduction not included, FY20 impact -\$0.2mn Underlying NPAT reduction not included.

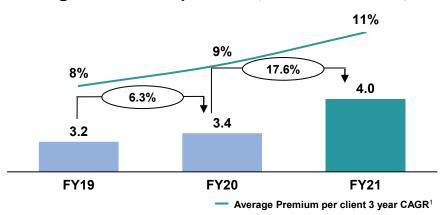
# FY21 UNPAT PERFORMANCE EXCL SaaS IMPACT<sup>4</sup>

## Strong organic growth across the business in 2H21

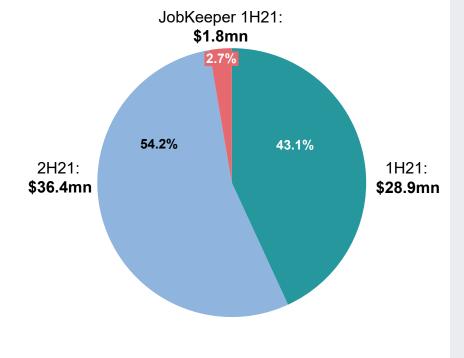




Strong Premium expansion (GWP \$bn FY19-FY21)



## FY21 Underlying NPAT<sup>3,4</sup> by Half (\$mns)



#### **Notes**

### <u>SaaS</u>

 Accounting for configuration costs of Software as a Service changed in April and is explained on slide 7

#### **Premium Rates**

 Australian FY21 and 2H21 average commercial premium rate rises of 6.2% and 5.5% respectively, in line with previously provided guidance

- 1. Analysis is based on available data from key Australian Broking businesses as at 30 June 2021
- 2. Premium retention is based on individual clients, regardless of policy size

<sup>4.</sup> Underlying NPAT calculated consistently with prior year - excludes change in accounting policy with respect to Software as a Service (SaaS) configuration costs. FY21 impact -\$1.8mn Underlying NPAT reduction not included, 1H21 impact -\$0.7mn Underlying NPAT reduction not included



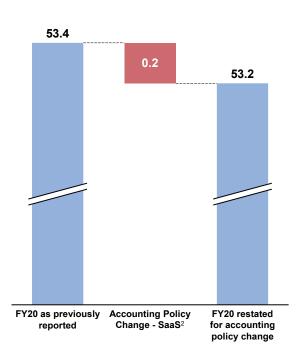
<sup>3.</sup> Underlying NPAT is used by management and the board to assess operational performance and excludes non-operational items, such as profits and losses on sale of equity interests, fair value adjustments to carrying values on ownership changes, changes to estimates or payments of deferred contingent consideration amounts, impairment adjustments and amortisation of intangible assets

# FY20 & FY21 UNPAT: SaaS IMPACT<sup>2</sup>

## Underlying NPAT adjusted for impact of changed accounting policy

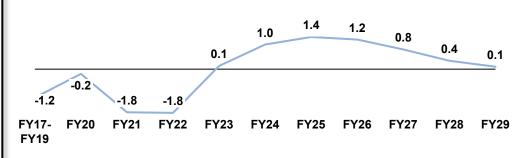


# FY20 Underlying NPAT<sup>1,2</sup> Restated (\$mns)

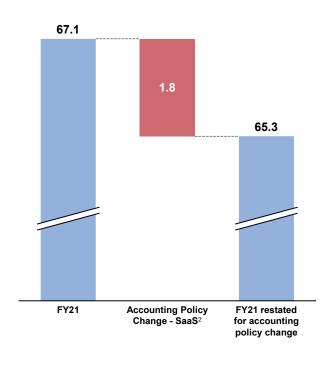


## Impact of Accounting Policy Change – SaaS<sup>2</sup> (\$mns)

- IFRIC interpretation issued in April 2021
- Software as a Service (<u>SaaS</u>) configuration costs are now expensed in year of spend, no longer amortised over 5 years
- Adjustments have been made retrospectively
- UNPAT Impact of Accounting Policy Change (\$mns)



# FY21 Underlying NPAT<sup>1,2</sup> Restated (\$mns)





<sup>1.</sup> Underlying NPAT is used by management and the board to assess operational performance and excludes non-operational items, such as profits and losses on sale of equity interests, fair value adjustments to carrying values on ownership changes, changes to estimates or payments of deferred contingent consideration amounts, impairment adjustments and amortisation of intangible assets

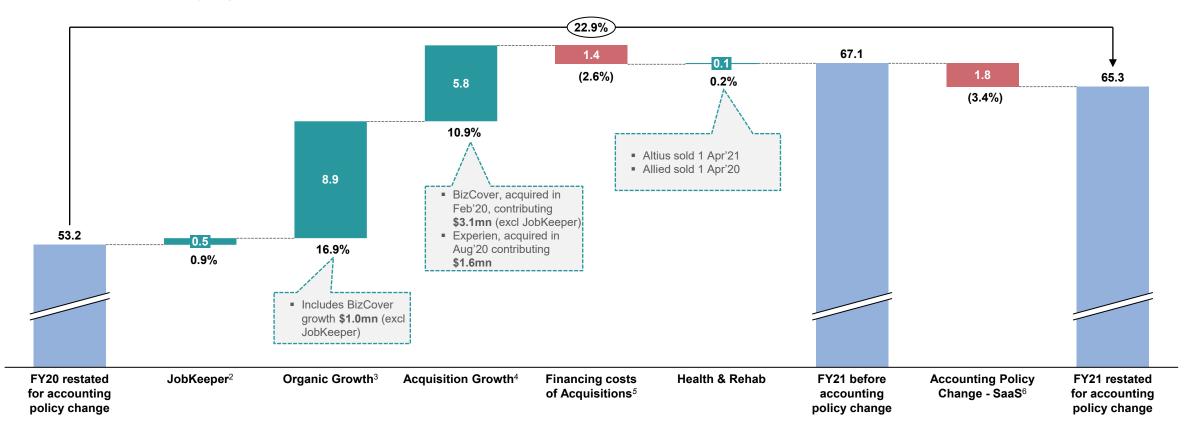
<sup>2.</sup> AUB Group has complied with IFRIC's latest change in accounting policy interpretation with respect to configuration costs of Software as a Service (SaaS) arrangements. FY21 impact -\$1.8mn Underlying NPAT, FY20 impact -\$0.2mn Underlying NPAT, YoY impact -\$1.6mn Underlying NPAT

# FY20 & 21 PERFORMANCE: INCLUDING SaaS IMPACT

UNPAT adjusted for the Accounting Policy change for Software as a Service (SaaS) configuration costs



## FY20 to FY21 Underlying NPAT<sup>1,6</sup> Breakdown (\$mns)



<sup>1.</sup> Underlying NPAT is used by management and the board to assess operational performance and excludes non-operational items, such as profits and losses on sale of equity interests, fair value adjustments to carrying values on ownership changes, changes to estimates or payments of deferred contingent consideration amounts, impairment adjustments and amortisation of intangible assets

<sup>6.</sup> AUB Group has complied with IFRIC's latest change in accounting policy interpretation with respect to configuration costs of Software as a Service (SaaS) arrangements. FY21 impact -\$1.8mn Underlying NPAT, FY20 impact -\$0.2mn Underlying NPAT, YoY impact -\$1.6mn Underlying NPAT



<sup>2.</sup> JobKeeper receipts in FY21 and FY20 are excluded from the calculation of Staff and Executive Bonuses

<sup>3.</sup> Organic growth excludes acquisition growth, financing costs of acquisitions, JobKeeper receipts, Health & Rehab, and the Accounting Policy Change – SaaS

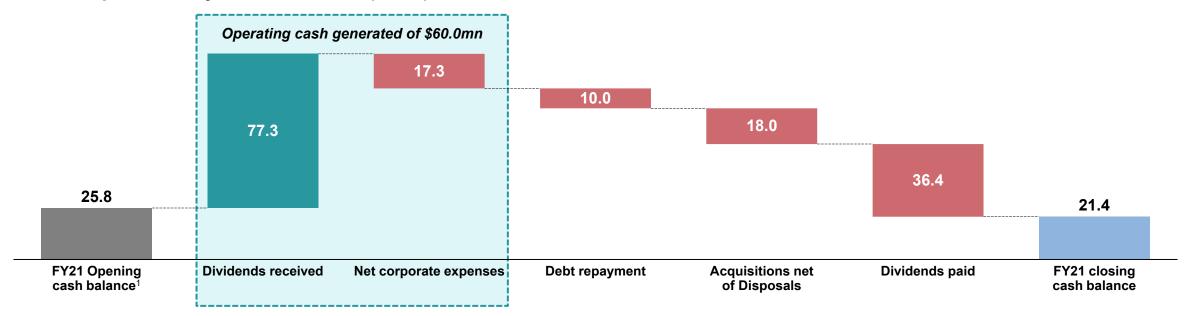
<sup>4.</sup> Acquisition growth includes the net effect of acquisitions, divestments, bolt-ons and increased equity stakes in FY21 vs FY20, excludes Health & Rehab

<sup>5.</sup> Represents the interest paid on borrowings to fund acquisitions net of interest received on proceeds from divestments

# AUB CORPORATE CASH FLOW AND FUNDING



## **AUB Corporate Entity Cash Movement (\$mns)**



Covenants	Limit at 30 June-21	Actual at 30 June-21
Gearing Ratio <sup>2</sup>	≤ 45.0%	28.5%
Leverage Ratio <sup>3</sup>	≤ 3.00:1	1.99:1

Head Entity Cash	Head Entity Debt Headroom	Total Funding Available at 30 June 21
\$21.4mn	\$68.1mn	\$89.5mn

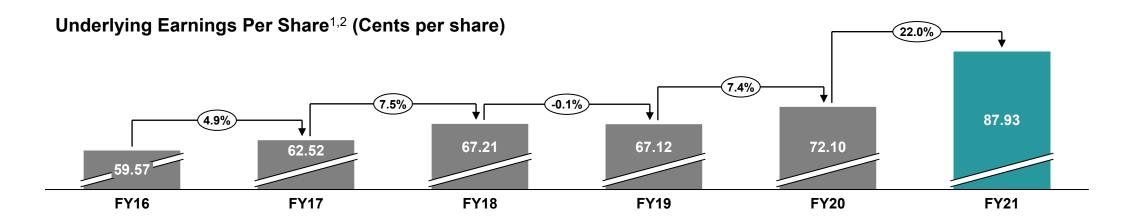


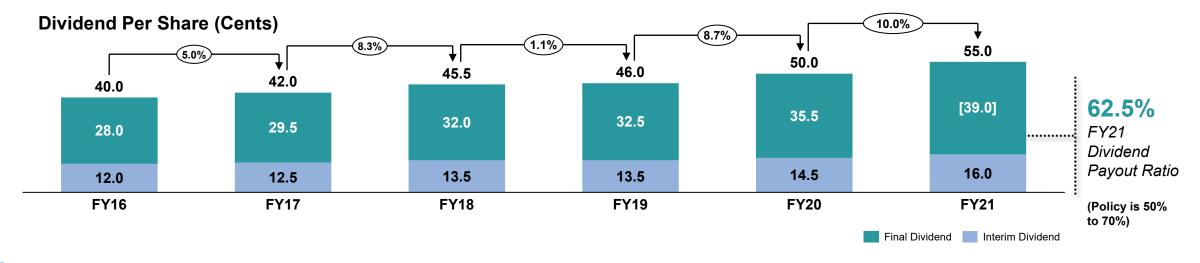
- 1. FY21 Opening Cash balance net of FY20 interim dividend payment of \$10.3mn. Paid in 1H21
- 2. Gearing ratio = Debt / (Debt + Equity). Includes AUB Group's percentage share of associates total debt. Gearing ratio maximum 45%
- 3. Leverage ratio = Debt / (EBITDA at Group + EBITDA of Associates AUB Group's share). Debt includes share of associates. Leverage ratio maximum 3.0:1

# SHAREHOLDER RETURNS

## Underlying EPS & Dividend growth









<sup>1.</sup> Underlying EPS calculation = (Underlying NPAT) / (weighted average number of shares). FY18 EPS includes a TERP adjustment of 98.6%

<sup>2.</sup> AUB Group has complied with IFRIC's latest change in accounting policy interpretation with respect to configuration costs of Software as a Service (SaaS) arrangements. All prior comparative periods shown have been restated to conform with the presentation in the current period



# **FY21 DIVISIONAL PERFORMANCE**



Excellent results in Australian Broking with a 360bps improvement in margins as benefits of strategic initiatives flow through

Vs. FY20 comparative period	AUSTRALIAN BROKING <sup>2</sup>	BIZCOVER <sup>2,3</sup>	AUSTRALIAN AGENCIES <sup>4</sup>	NEW ZEALAND	CONTINUING OPERATIONS	HEALTH AND REHABILITATION (Exited) <sup>5</sup>	OPERATING BUSINESSES <sup>6</sup>
<i>Underlying</i> <sup>1,3</sup> Revenue	\$429.2mn	\$58.7mn	\$73.5mn	\$58.6mn	\$620.0mn	\$31.8mn	\$651.8mn
	8.7%	*FY20: \$19.6mn	24.0%	0.1%	16.5%	(38.2%)	11.6%
<i>Underlying</i> EBIT Margin pre-SaaS	31.9%	37.5%	33.0%	32.2%	32.6%	18.4%	31.9%
Adj <sup>1,3,7</sup>	360bps		100bps	(50bps)	300bps	420bps	360bps
PBT attributable to equity holders of parent	\$72.0mn	\$8.9mn	\$15.6mn	\$12.5mn	\$109.0mn	\$4.3mn	\$113.3mn
company pre- SaaS Adj <sup>1,3,7</sup>	21.8%	*FY20: \$3.1mn	15.0%	3.6%	24.1%	2.5%	23.1%
PBT after SaaS impact <sup>1,3,7</sup>		*Compared to prior partial period after AUB investment in Feb 2020	\$14.8mn	\$10.6mn	\$106.2mn		\$110.5mn

<sup>1.</sup> Underlying Results: In order to give a more comprehensive view of performance, figures include results from 'associates' (not consolidated in the financial statements) at an aggregate 100% of all business revenues, expenses and profits with those of the consolidated businesses before deducting outside shareholder interests
2. Australian Broking has been restructured with BizCover moving to a stand-alone operating business. Comparative information has been restated to conform with the presentation in the current period. Refer to Appendix – A4.0

4. 360 Underwriting results are included within Australian Agencies from 1 December 2020

<sup>3.</sup> The prior comparative period for BizCover reflects results effective from 1 February 2020

Output

Description:

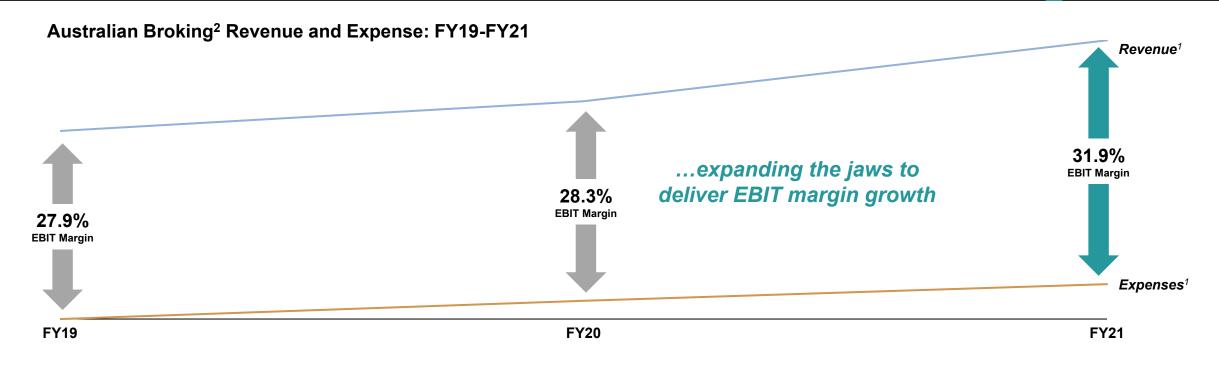
<sup>5.</sup> Altius sale effective 1 April 2021, Allied sale effective 1 April 2020 6. Excludes AUB Group Corporate Revenue & Expenses

<sup>7.</sup> AUB Group has complied with IFRIC's latest change in accounting policy interpretation with respect to configuration costs of Software as a Service (SaaS) arrangements. FY21 New Zealand impact -\$1.9mn PBT reduction (FY20: \$0.1mn PBT increase), FY21 Australian Agencies impact -\$0.8mn PBT reduction (FY20: -\$0.6mn PBT reduction)

# AUSTRALIAN BROKING<sup>2</sup>: INCREASING OPERATING LEVERAGE

Recent initiatives in Australian Broking are driving improved revenue and underlying cost drivers





FY20 to FY21 – Key Performance Metrics

Revenue Growth +8.7 %

Expense Growth +3.3 %

**EBIT Growth +22.2 %** 

+360 bps

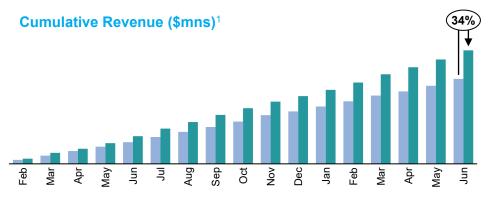


# **BIZCOVER**

## Multiple initiatives underway to drive continued growth and outperformance



## Continued strong growth in revenue...



...resulting in accelerated profitability as benefits of platform scale and efficiency continue.



## **Strategic Update** Launched a new referral portal in June 2021 partnering **Referral Portal** with professional advisory firms to service the insurance needs of launched their clients Successfully re-platformed the underlying **Project BLAZE** technology to enhance capabilities with flexible progressing architecture and new features including reducing the new product strongly on-boarding time by 50% **Growth and expansion in the New Zealand market New Zealand** momentum prioritised with a focus on expanding product and insurer growing offerings **Client experience** Client experience is core to growth. NPS score improved to remains a priority a market-leading +72





## Austagencies – FY21 Key Initiatives and Progress

## **Redesign Operating** Model

Restructure operating model to realign capabilities, create scale and improve accountability



### Reduce cost-to-serve

improvement to deliver efficient and effective support operations



### Restructured operating model into three units:

- · General Commercial Underwriting (15 agencies)
- SURA Specialty (9 agencies) providing specialty insurance products and
- Strata Agencies (1 agency)





Invest in back-office operational



- Built and implemented Sentinel, an agency management platform with end-to-end digital policy life cvcle.
- 11 agencies live with 3 more planned
- Centralised Claims and support capabilities across most of the agencies



## **Acquire for scale**

Deliver outperformance through strategic M&A



- Acquired 360 Underwriting, a group of 10 agencies and an established partner of Austbrokers
- Acquired TLC Underwriting in N7





Underlying Revenue<sup>1</sup>

\$73.5mn

**24%** YoY growth

33.0% EBIT

Margin (excl SaaS adj)

100bps YoY

expansion in EBIT margin (excl SaaS adj)

**PBT** \$15.6mn 15% YoY growth (excl SaaS adj)

## **FY22 Focus**

**Increase Austagencies** penetration across the Austbrokers network

**Expand binder capacity** across the portfolio

**Embed Austagencies** offerings into ExpressCover and streamline quoting for high-volume business

**Continue strategic** consolidation to create scale and realign capability and expertise

# **NEW ZEALAND**

Strategy to improve income growth and returns in a low premium rate increase environment



#### **FY21 Performance**

**\$831mn**FY21 GWP
+8%
on FY20

**32.2%**EBIT Margin (excl SaaS adj)

**3.6%**YoY growth in PBT (excl SaaS adj)

## **Business Update and FY22/23 opportunity**



Evolving regulatory environment

Recent significant & welcome change in the regulatory environment to 'professionalise' the industry. The quantum of change however has diverted significant focus, capacity and resourcing to implement changes and educate and train our brokers



Technology leadership

NZbrokers has a dominant market position due to our leading partner proposition. To enhance this, we commenced Project Lola in early FY21 to transform the broking experience via a new platform that enhances sales and policy management, with significant efficiency and income benefits expected in 18-24 months



**BWRS** transformation

Performance in BWRS, our largest brokerage, has been below expectations. During FY21 we undertook a restructure of the business, including several leadership changes. The business is now better positioned to capitalise on its scale, capability and reputation, evidenced by a major recent win of a large corporate account from a global broking competitor



**Agency growth** 

We are significantly under-represented in the NZ Agency market. 360 Underwriting will lead our expansion of General Commercial agencies in New Zealand, and recently completed the acquisition of TLC Underwriting as a first step.



Inorganic growth focus

A disciplined approach to acquisitions will allow us to fill strategic gaps across product, industry and geographic segments. We have a strong pipeline of opportunities.

# SUPPORTING OUR TEAM THROUGH THE PANDEMIC

AUB has implemented changes to support our team through these challenging times



## **Key employee initiatives\***



A new 4/1 work policy

- Teams now work a rostered day per week in the office working the remaining 4 days per week from home
- Staff members are provided with a home office set-up allowance and a fortnightly work from home stipend
- A virtual ergonomic assessment is conducted on each home-work space



Redesign of our work environment and employee engagement

- Employee engagement (Officevibe)
- Health and welfare tools including physical and mental health challenges and apps
- Virtual interaction tools (Starleaf, Teams)
- On-line workplace booking tool offering tailored workspaces for 'day in office'



Generous approaches to leave and work-hour flexibility adopted

- Free time-off is provided for Covid vaccinations
- Two bonus days of leave as an incentive for employees to be vaccinated
- Bonus leave is given to anyone who reaches a nil leave balance in any 6-month period



Physical and Mental Health a priority

- Physical challenges including team walking 'races,' home virtual exercise classes and other wellness items
- Extensive healthy snacks have been added in office locations
- Mental Health support and advice provided proactively by our EAP partner

<sup>\*</sup> Implemented in AUB Group, Austagencies, Austbrokers Member Services and partially implemented by some network members



# **DELIVERING ON OUR STRATEGIC PRIORITIES**



## Our overarching strategic focus



Leading group of Insurance Brokers and Agents...



...offering General and Specialist products and industry solutions...



...to Commercial customers of all sizes...



...that operate in Australia and New Zealand.

## Delivering on our strategy – Key Initiatives

- **1** Network Optimisation
- 2 Acquisitions
- 3 Technology
- **4** Partner Proposition
- 5 Cost Management

# 1. NETWORK OPTIMISATION

Significant driver of margin expansion



FY19 - Total Partner Business Count

~105

Purpose

**Key Initiatives** 

### Consolidate

Merge portfolios and businesses for scale, market leadership and efficiency

## **Portfolio Realignment**

Strategically 're-home' underperforming portfolios across the network

## **Specialty**

Segment and acquire expertise-driven portfolios to align, scale and expand expertise

## **Disposals / Exits**

Strategic disposals of noncore assets

## **Entity** Rationalisation

Operational rationalisation of entities and licences



CITYCOVER







### major portfolio realignments

via a variety of transactions models including x-network sales, business model redesign including AR, portfolio leases















# **Multiple**

entity rationalisation and simplification transactions

to reduce / optimise portfolio management efforts, drive increased accountability and improve reporting transparency across the portfolio

FY21 - Total Partner Business Count

**75** 

Fewer, bigger, better-run, more profitable operations



# 2. ACQUISITIONS

## Accretive acquisitions are accelerating strategy





Expand capabilities in specialist and/or complementary markets

Entry into growth market segments





#### August 2020

 Leading broker with scale in specialist focus of life and general insurance for doctors, dentists and other professions

.........



#### December 2020

- 10 high-performing and market-leading agencies and established partner of Austbrokers
- Core to unlocking latent potential and drive growth in our wider-Agencies portfolio

......



#### **April 2021**

- Led by 360 as a signal for growth and expansion in New Zealand
- Enhances capability in the mobile plant and equipment segment

..........



#### August 2020

 Acquired portfolio and leadership capability to drive growth in the newly merged Comsure business



.....

#### November 2020

- Specialist accident management, assessment & repair in heavy motor
- Opportunity to increase partnership with key Austbroker clients



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#### **April 2021**

- Managing large, complex claims requiring specialist legal, commercial, scientific, engineering, and surveying expertise
- Opportunity to leverage across Austbrokers

# 3. TECHNOLOGY



The AUB technology landscape has rapidly transformed, delivering cost-effective solutions for clients and network partners

Initiative			Uplift process and operational efficiency	Improve sales effectiveness	Enhance user experience (clients, brokers)
EBTXCBS+	- Share system enhancements across the network	September 2019	<b>✓</b>		
Austbrokers  EXPRESS  COVER	- Efficient quote to bind system	March 2020	<b>✓</b>	<b>✓</b>	<b>✓</b>
SENTINEL BY SURA	- Agency management platform	March 2020	<b>✓</b>	<b>✓</b>	<b>✓</b>
austbrokers member services analytics	- Analytics tools and team to optimise partner performance	June 2020	<b>✓</b>	<b>✓</b>	
austbrokers member services BOTS, AI & AUTOMATION	- Simplify and automate low-value processes	October 2020	<b>✓</b>		
Project <i>LOLA</i> NZbrokers	- Digital insurance platform	January 2021	<b>✓</b>	<b>✓</b>	<b>✓</b>

Targeted initiatives designed to implement best-practice data and technology solutions to uplift efficiency, drive sales effectiveness for our brokers and agencies, while improving client and broker experience for the benefit of our brokers, clients and underwriting partners

# 4. PARTNER PROPOSITION

New and enhanced services for network partners



# ENHANCE PARTNER PROPOSITION

Deliver market-leading products, offerings and sales capabilities to our brokers, and proactively support their growth objectives to allow them to win market



Negotiated 2 updated major insurer agreements and 6 new ExpressCover insurer agreements



Negotiated improved product wordings and coverage to improve Austbroker offering in the market



Negotiated new claims delegation authorities with insurers on behalf of brokers, leading to improved client experience



Launched The Insurance Alliance –
leveraging our investment in AMS
capabilities to enable a broader crosssection of brokerages to benefit from
the Group's capabilities







Cost-reduction programs have led to material savings, which have been passed on to partners in the form of reduced recharges





# **FY22 PRIORITIES – CONTINUE THE MOMENTUM**



## **FY22 Priority**

- 1 REINVIGORATE INSURANCE AGENCIES
- 2 OPTIMISE OUR NETWORK
- 3 EXECUTE ON STRATEGICALLY ALIGNED ACQUISTIONS
- DELIVER MARKET LEADING TECHNOLOGY CAPABILITIES
- 5 ENHANCE PARTNER PROPOSITION

### **Overview**

Capitalise on FY21 momentum in Agencies by increasing focus on expanded binder capacity, enhanced offering proposition, increased penetration into the Austbrokers network and leveraging synergies

Continue to optimise our network to deliver outperformance

Disciplined approach to acquisitions, including increased investments in current network businesses, new complementary bolt-ons and new external investments

Drive adoption of ExpressCover and Sentinel in Australia and implementation of technology solution for New Zealand

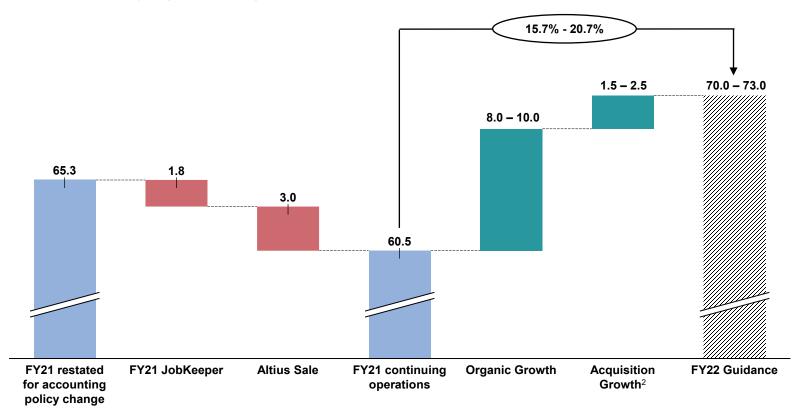
Continue to enhance our partner and client value proposition by leveraging the Group's scale and expertise to source market-leading offerings for our clients and allow our partners to 'win' in market

# **FY22 OUTLOOK**

Underlying NPAT for FY22 in the range of \$70.0mn - \$73.0mn, representing growth of 15.7% - 20.7% over FY21 continuing operations



## FY22 Underlying NPAT<sup>1,3</sup> growth on PY \$mns

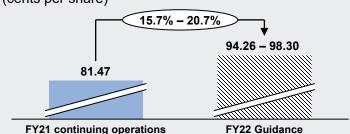


## **Highlights**

- Outlook assumes premium rate rises for Australia in the range of 5% to 6%
- Estimates exclude the impact of major acquisitions - if these occur, the Group will provide updated guidance
- Broking renewals in March and June are assumed to perform in line with historical performance
- The impact of COVID-19 on FY22 performance is assumed to be negligible and to align with the FY21 impact

## FY22 Underlying EPS growth on PY

(cents per share)



<sup>3.</sup> AUB Group has complied with IFRIC's latest change in accounting policy interpretation with respect to configuration costs of Software as a Service (SaaS) arrangements. FY21 impact -\$1.8mn Underlying NPAT, FY22 forecast impact -\$1.8mn Underlying NPAT, YoY impact flat



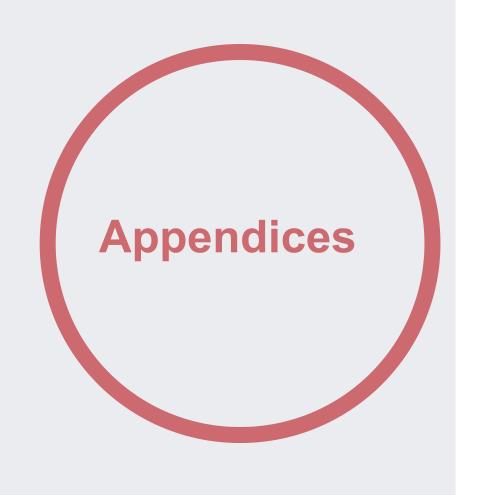
<sup>1.</sup> Underlying NPAT is used by management and the board to assess operational performance and excludes non-operational items, such as profits and losses on sale of equity interests, fair value adjustments to carrying values on ownership changes, changes to estimates or payments of deferred contingent consideration amounts, impairment adjustments and amortisation of intangible assets 2. Acquisition growth includes the net effect of acquisitions, divestments, bolt-ons and increased equity stakes in FY22 vs FY21. Excludes major acquisitions and the Altius Sale





## **APPENDICES**





A FY21 Detailed Financial Results

B AUB Group Business Overview

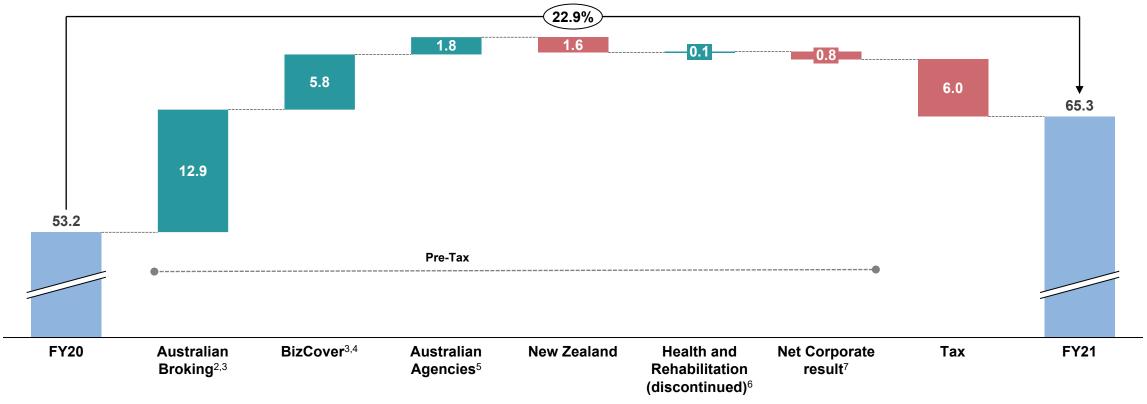
C AUB Group Portfolio Overview



## **FY21 DIVISIONAL PERFORMANCE BREAKDOWN**

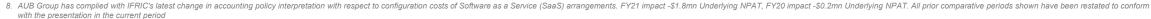


#### FY20 to FY21 Underlying NPAT<sup>1,8</sup> (\$mns)



<sup>1.</sup> Underlying NPAT is used by management and the board to assess operational performance and excludes non-operational items, such as profits and losses on sale of equity interests, fair value adjustments to carrying values on ownership changes, changes to estimates or payments of deferred contingent consideration amounts, impairment adjustments and amortisation of intangible assets

<sup>7.</sup> Net Corporate result includes corporate revenue and interest expense
8. A LIB Group has complied with IEPIC's latest change in accounting policy interpretation with respect to configuration costs of Software as a Service (SaaS) arrangements. EV21 impact. \$1.8mm Underlying NPAT, EV20 impact. \$0.2mm Underlying NPAT, All price



<sup>2.</sup> Includes benefits of acquisitions mainly 73% of Experien effective 1 August 2020

<sup>3.</sup> Australian Broking has been restructured with BizCover moving to a stand-alone operating business. Comparative information has been restated to conform with the presentation in the current period. Refer to Appendix – A4.0

The prior comparative period for BizCover reflects results effective from 1 February 2020
 360 Underwriting results are included within Australian Agencies from 1 December 2020

<sup>6.</sup> Altius sale effective 1 April 2021. Allied sale effective 1 April 2020

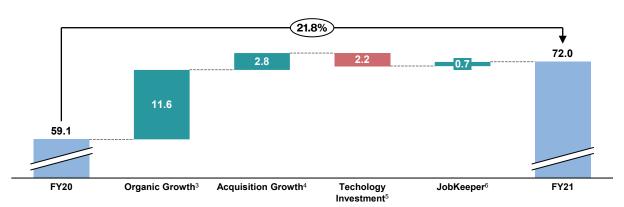
## **AUSTRALIAN BROKING**<sup>7</sup>

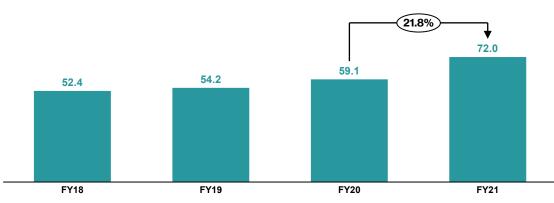


Profit contribution to AUB Group – Pre-tax (\$mns)	FY21	FY20	Movement	Movement (%)
Commission and fee income (net)	381.4	343.0	38.4	11.2%
Premium Funding	30.1	30.9	(8.0)	(2.7%)
Interest	2.2	5.2	(3.0)	(57.5%)
Other Income	15.5	15.8	(0.3)	(2.2%)
Total Underlying Revenue <sup>1</sup>	429.2	395.0	34.2	8.7%
Underlying Expenses <sup>1</sup>	(292.4)	(283.0)	(9.3)	3.3%
Underlying EBIT <sup>1</sup>	136.8	112.0	24.9	22.2%
Profit before tax & non-controlling interests (PBT&NCI)	133.9	107.8	26.1	24.3%
Net profit before tax attributable to equity holders of parent entity	72.0	59.1	12.9	21.8%
Underlying EBIT margin	31.9%	28.3%	n/a	360bps

- Underlying pre-tax profit for the year increased by 21.8% to \$72.0mn (FY20: \$59.1mn). This increase predominantly driven by organic growth as follows:
  - o Increased Commercial Lines premiums averaging 6.2% over the period
  - Renegotiated major insurer agreements improving insurance commercials
  - o Ongoing cost reductions due to network rationalisations
- Acquisition-related profit growth included the investment in Experien (1 August 2020)
- EBIT margin 31.9% up 360bps from FY20

#### FY20 to FY21 AUB Share PBT (\$mns)<sup>2</sup> PBT attributable to parent equity holders (\$mns)<sup>2</sup>





- 1. In order to give a more comprehensive view of performance, figures include results from 'associates' (not consolidated in the financial statements) at an aggregate 100% of all business revenues, expenses and profits with those of the consolidated businesses before deducting outside shareholder interests.

  2. Net profit before tax attributable to equity holders of parent entity
- 3. Organic growth attributable to equity holders of parent entity excludes Acquisitions growth, Technology investment and Job Keeper receipts
- 4. Acquisition growth includes the net effect of acquisitions, divestments, bolt-ons and increased equity stakes in FY21 vs FY20. Financing costs of Acquisitions are currently being held in Corporate Head Office
- 5 Technology Investment includes Austhrokers ExpressCover
- 6. John Report receipts evaluated from the calculation of Stoff and Evacutive Banuses
- 7. Australian Broking has been restructured with BizCover moving to a stand-alone operating business. Comparative information has been restrated to conform with the presentation in the current period. Refer to Appendix A4.0

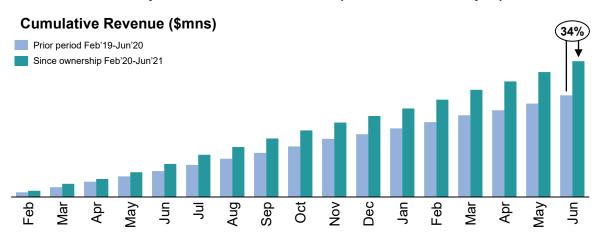
## **BIZCOVER**<sup>2,3</sup>

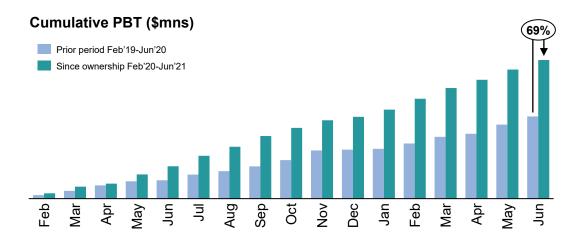


Profit contribution to AUB Group – Pre-tax (\$mns)	FY21	FY20 (5 months since acq only)	Movement	Movement (%)
Underlying Revenue <sup>1</sup>	58.7	19.6	39.1	199.9%
Underlying Expenses <sup>1</sup>	(36.7)	(11.9)	(24.8)	207.4%
Underlying EBIT <sup>1</sup>	22.0	7.6	14.4	188.1%
Profit before tax & non-controlling interests (PBT&NCI)	22.0	7.6	14.4	188.1%
Net profit before tax attributable to equity holders of parent entity	8.9	3.1	5.8	190.0%
Underlying EBIT margin	37.5%	39.0%	n/a	(150bps)

- Underlying pre-tax profit for the year increased by 190.0% to \$8.9mn (FY20: \$3.1mn):
  - FY20 included 5 months of BizCover (investment 1 February 2020)
  - Organic profit growth was assisted by operating leverage and scalability of the platform, and strong revenue growth

#### Since AUB Group's investment in Feb'20 (excludes JobKeeper)







<sup>1.</sup> Underlying Results: In order to give a more comprehensive view of performance, figures include results from 'associates' (not consolidated in the financial statements) at an aggregate 100% of all business revenues, expenses and profits with those of the consolidated businesses before deducting outside shareholder interests

<sup>2.</sup> Australian Broking has been restructured with BizCover moving to a stand-alone operating business. Comparative information has been restated to conform with the presentation in the current period. Refer to Appendix – A4.0

<sup>3.</sup> The prior comparative period for BizCover reflects results effective from 1 February 2020

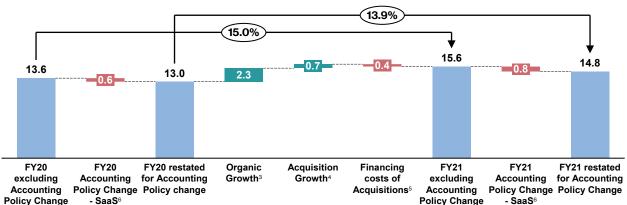
### **AUSTRALIAN AGENCIES**



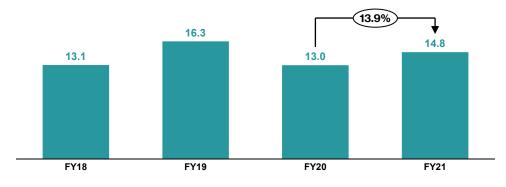
Profit contribution to AUB Group – Pre-tax (\$mns)	FY21	FY20	Movement	Movement (%)
Commission and fee income (net)	68.7	55.8	13.0	23.3%
Interest	0.3	0.5	(0.3)	(52.1%)
Other income	4.5	3.0	1.5	50.7%
Total Underlying Revenue <sup>1,7</sup>	73.5	59.3	14.2	24.0%
Underlying Expenses <sup>1,6,7</sup>	(50.1)	(41.0)	(9.1)	22.3%
Underlying EBIT <sup>1,6,7</sup>	23.4	18.4	5.1	27.7%
Profit before tax & non-controlling interests (PBT&NCI) <sup>6,7</sup>	22.1	16.5	5.6	34.1%
Net profit before tax attributable to equity holders of parent $\mathrm{entity}^{6,7}$	14.8	13.0	1.8	13.9%
Underlying EBIT Margin <sup>6,7</sup>	31.9%	30.9%	n/a	100bps

- Underlying pre-tax profit for the year increased by 13.9% to \$14.8mn (FY20: \$13.0mn):
  - COVID-19 impacted clients in the Hospitality, Bus and Coach and Film & Entertainment industries during a transitional year
  - The investment in 360 Underwriting Solutions from 1 December 2020, is accelerating AUB Group's scale in Agencies
- EBIT margin 31.9% up 100bps from FY21

#### FY20 to FY21 AUB Share PBT (\$mns)<sup>2,6,7</sup>



#### PBT attributable to parent equity holders (\$mns)<sup>2,6,7</sup>



. Underlying Results: In order to give a more comprehensive view of performance, figures include results from 'associates' (not consolidated in the financial statements) at an aggregate 100% of all business revenues, expenses and profits with those of the consolidated businesses before deducting outside shareholder interests.

- 2. Net profit before tax attributable to equity holders of parent entity
- 3. Organic growth attributable to equity holders of parent entity excludes Acquisitions growth
- 4. Acquisition growth includes the net effect of acquisitions, divestments and increased equity stakes in FY21 vs FY20
- i. Represents the interest paid on borrowings to fund acquisitions net of interest received on proceeds from divestments
- 6. AUB Group has complied with IFRIC's latest change in accounting policy interpretation with respect to configuration costs of Software as a Service (SaaS) arrangements. FY21 Australian Agencies impact -\$0.8mn PBT reduction (FY20: -\$0.6mn PBT reduction)
- 7. 360 Underwriting results are included within Australian Agencies from 1 December 2020



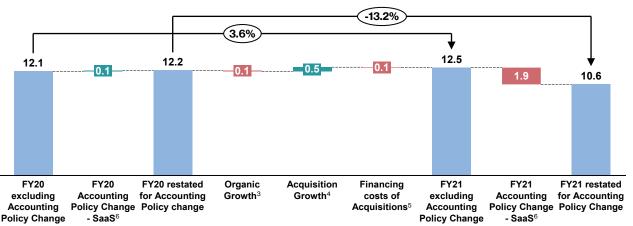
### **NEW ZEALAND**



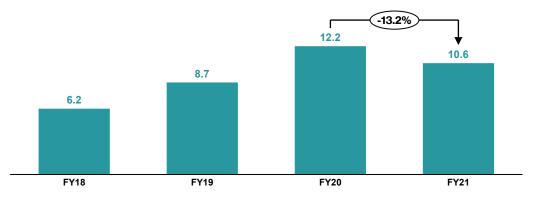
Profit contribution to AUB Group – Pre-tax (\$mns)	FY21	FY20	Movement	Movement (%)
Commission and fee income (net)	53.8	53.4	0.4	0.7%
Premium Funding	3.6	3.8	(0.2)	(4.8%)
Interest	0.2	0.5	(0.4)	(65.6%)
Other Income	1.0	0.8	0.2	26.5%
Total Underlying Revenue <sup>1</sup>	58.6	58.5	0.1	0.1%
Underlying Expenses <sup>1,6</sup>	(41.7)	(39.3)	(2.3)	6.0%
Underlying EBIT <sup>1,6</sup>	16.9	19.2	(2.3)	(11.9%)
Profit before tax & non-controlling interests (PBT&NCI) <sup>6</sup>	14.7	16.2	(1.4)	(8.7%)
Net profit before tax attributable to equity holders of parent entity <sup>6</sup>	10.6	12.2	(1.6)	(13.2%)
Underlying EBIT margin <sup>6</sup>	28.9%	32.8%	n/a	(390bps)

- Underlying pre-tax profit for the year decreased by 13.2% to \$10.6mn (FY20: \$12.2mn). This decrease was primarily due to the impact of a change in accounting treatment of technology project costs (\$1.9mn). Excluding this, pre-tax profit for the year increased by 3.6% to \$12.5mn
- The broking market remains competitive, with a good pipeline of new client and acquisition opportunities
- Flat premium rates continued to be observed
- NZbrokers (member services) major investment in technology to support broker productivity and new regulatory compliance, enhancing the offering to our NZbrokers' members (equity and non-equity)

#### FY20 to FY21 AUB Share PBT (\$mns)<sup>2,6</sup>



#### PBT attributable to parent equity holders (\$mns)<sup>2,6</sup>



- 1. Underlying Results: In order to give a more comprehensive view of performance, figures include results from 'associates' (not consolidated in the financial statements) at an aggregate 100% of all business revenues, expenses and profits with those of the consolidated businesses before deducting outside shareholder interests
- 2. Net profit before tax attributable to equity holders of parent entity
- 3. Organic growth attributable to equity holders of parent entity excludes Acquisitions growth
- Acquisition growth includes the net effect of acquisitions, divestments, bolt-ons and increased equity stakes in FY21 vs FY20
- 5. Represents the interest paid on borrowings to fund acquisitions net of interest received on proceeds from divestments
- 6. AUB Group has complied with IFRIC's latest change in accounting policy interpretation with respect to configuration costs of Software as a Service (SaaS) arrangements. FY21 impact -\$1.9mn PBT reduction and FY20 impact \$0.1mn PBT increase



## **BALANCE SHEET AND CAPITAL POSITION**



Consolidated Balance Sheet Overview (\$mns)	FY21	FY20 <sup>1</sup>	Movement
Cash – Corporate	21.4	36.1	(14.7)
Cash – Consolidated	76.6	84.4	(7.8)
Cash – Trust (Consolidated)	205.2	158.8	46.4
Interest-bearing loans and borrowings  – Corporate	182.0	192.0	(10.0)
Interest-bearing loans and borrowings  – Consolidated	212.3	231.8	(15.5)
Investment in Associates	280.6	271.0	9.6
Intangible assets and goodwill	469.7	382.9	86.8
Total Assets	1,146.1	1,020.3	125.8
Total Liabilities	547.8	529.9	17.9
Total Equity	598.3	490.4	107.9

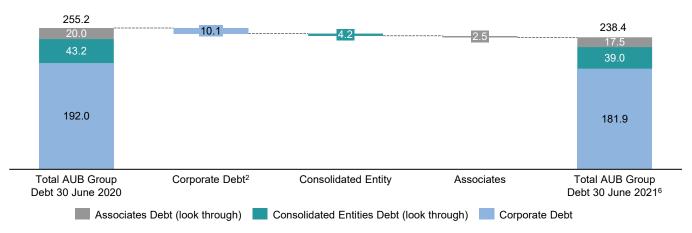
- The Group continues to be strongly cash-generative
- Intangible assets and goodwill increased due to 360 and Experien acquisitions, partially offset by the Altius disposal



## **AUB GROUP DEBT**

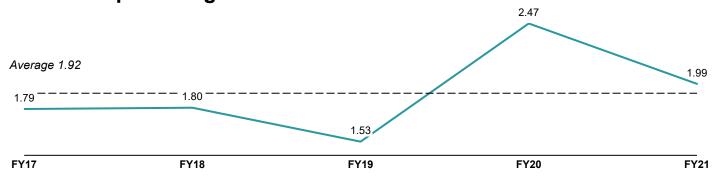


#### Total AUB Group Debt on a look-through basis<sup>1</sup> (\$mns)



28.5% FY21 AUB Group Gearing Ratio<sup>4</sup> (FY20 34.2%)

#### **AUB Group Leverage Ratio<sup>3</sup>**



16.3:1
FY21 AUB Group Interest
Cover Ratio<sup>5</sup>
(FY20 12.4:1)

<sup>1.</sup> Look through basis = 100% consolidated debt + AUB share of Associates debt

<sup>2.</sup> Corporate debt includes borrowings, repayments and translation differences

<sup>3.</sup> Leverage ratio = Debt / (EBITDA at Group + EBITDA of Associates AUB Group's share). Debt includes share of associates. Leverage ratio maximum 3.0:1.

<sup>4.</sup> Gearing ratio = Debt / (Debt + Equity). Includes AUB Group's percentage share of associates total debt. Gearing ratio maximum 45%

<sup>5.</sup> Interest Cover ratio = (Look through debt / debt + equity) / (Group interest expense plus share of associates interest expense). Debt includes share of associates. Interest Cover ratio minimum 4.0:1

<sup>6.</sup> Includes contingent considerations payables as shown on Note 15 of the Financial Statements

# A1.0 RECONCILIATION OF REPORTED NPAT TO UNDERLYING NPAT<sup>1</sup>



	FY21 (\$000)	FY20 (\$000)	Movement (%)
let Profit after tax attributable to equity holders of the parent	70,621	46,984	50.3%
dd back/(less):			
Share of Amortisation of broking registers <sup>9</sup>	10,948	7,114	
Adjustments to value of entities (to fair value) on the day they became controlled entities <sup>8</sup>	(3,851)	(2,862)	
Remeasurement of put option liability (net of Interest unwind) <sup>6</sup>	5,587	(3,861)	
Share of impairment charge <sup>3</sup>	2,679	3,578	
Share of movements in contingent consideration, net of impairment charge <sup>2</sup>	(372)	(476)	
(Profit) / Loss on deconsolidation of controlled entity <sup>4</sup>	(18,138)	2,899	
Capital losses not previously recognised <sup>5</sup>	(1,791)	(2,250)	
Share of Profit from sale or dilution of interests in associates, controlled entities and broking portfolios <sup>7</sup>	(2,050)	(961)	
Share of Impairment of the Right of Use Asset and Onerous Lease Expense <sup>3</sup>	611	1,785	
Share of Legal, due diligence and debt costs	1,057	1,202	
nderlying Net Profit After Tax	65,301	53,152	22.9%

Amortisation expense is a non cash item



<sup>1.</sup> The financial information in this table has been derived from the audited financial statements. The Underlying NPAT is non-IFRS financial information and as such has not been audited in accordance with Australian Accounting Standards

<sup>2.</sup> The Group's acquisition policy is to defer a component of the purchase price, which is determined by future financial results. An estimate of the contingent can be a loss (if increased) or a profit (if reduced). Where an estimate or payment is reduced, an offsetting adjustment (impairment) may be made to the carrying value

<sup>3.</sup> Where the carrying value of an investment or asset exceeds the fair value or value in use an impairment expense/onerous lease expense is recognised during the period

<sup>4.</sup> Gain/loss on deconsolidation are excluded from Underlying NPAT. Such adjustments will only occur in future if further sales of this type are made

Deferred capital losses can only be recognised to the extent the business can demonstrate recovery. As the Group's strategy is to hold its investments, the Group's capital losses are not generally carried forward

<sup>6.</sup> Includes interest expense on movement in value of the put option liability

<sup>7.</sup> Insurance broking portfolios may be sold from time to time and any gains/loss from sale are evoluded from Underlying NPAT

<sup>8.</sup> The adjustments to carrying values of associates or controlled entities arise where the Group increases its equity in associates whereupon they became controlled entities or decreases its equity in a controlled entity and it becomes an associate (deconsolidated). As required by accounting standards the carrying values for the existing investments have been adjusted to fair value and the increase included in net profit. Such adjustments will only occur in future if further acquisitions or sales of this type are made

## **A2.1 MANAGEMENT PRESENTATION OF RESULTS**<sup>1</sup>



	FY21 (\$'000)	FY20 (\$'000)	Movement	Movement	
	1 121 (\$ 555)		FY (\$'000)	FY (%)	
Australian Broking revenue <sup>2</sup>	429,183	395,005	34,178	8.7%	
Australian Broking expenses <sup>2</sup>	(292,360)	(283,045)	(9,315)	3.3%	
EBIT - Australian Broking <sup>2</sup>	136,823	111,960	24,863	22.2%	
BizCover revenue <sup>2,3</sup>	58,732	19,586	39,146	199.9%	
BizCover expenses <sup>2,3</sup>	(36,710)	(11,943)	(24,767)	207.4%	
EBIT - BizCover <sup>2,3</sup>	22,022	7,643	14,379	188.1%	
New Zealand revenue	58,602	58,537	65	0.1%	
New Zealand expenses <sup>4</sup>	(41,667)	(39,318)	(2,349)	6.0%	
EBIT - New Zealand <sup>4</sup>	16,935	19,219	(2,284)	-11.9%	
Australian Agencies revenue	73,535	59,322	14,213	24.0%	
Australian Agencies expenses <sup>4</sup>	(50,098)	(40,971)	(9,127)	22.3%	
EBIT - Australian Agencies <sup>4</sup>	23,437	18,351	5,086	27.7%	
Health & Rehabilitation revenue	31,758	51,418	(19,660)	-38.2%	
Health & Rehabilitation expenses	(25,928)	(44,142)	18,214	-41.3%	
EBIT - Health & Rehabilitation	5,830	7,276	(1,446)	-19.9%	
Total revenue - operating entities	651,810	583,868	67,942	11.6%	
Total expenses - operating entities <sup>4</sup>	(446,763)	(419,418)	(27,345)	6.5%	
EBIT - operating entities <sup>4</sup>	205,047	164,450	40,597	24.7%	
Corporate revenue	3,557	4,487	(930)	-20.7%	
Corporate expenses	(14,769)	(15,879)	1,110	-7.0%	
EBIT – Corporate	(11,212)	(11,392)	180	-1.6%	
Total - Group revenue	655,367	588,355	67,012	11.4%	
Total - Group expenses <sup>4</sup>	(461,532)	(435,297)	(26,235)	6.0%	
Total - EBIT before NCI	193,835	153,058	40,777	26.6%	
Interest expense - Operating entities	(6,459)	(9,224)	2,765	-30.0%	
Interest expense – Corporate	(4,892)	(3,886)	(1,006)	25.9%	
Total - Interest expense	(11,351)	(13,110)	1,759	-13.4%	
Profit before NCI	182,484	139,948	42,536	30.4%	
Non - Controlling Interest (NCI)	(88,085)	(63,712)	(24,373)	38.3%	
Jnderlying Net profit before tax⁴	94,399	76,236	18,163	23.8%	
ncome tax expense	(29,098)	(23,084)	(6,014)	26.1%	
Underlying NPAT⁴	65,301	53,152	12,149	22.9%	

<sup>1.</sup> The financials in this table show a management view of the underlying performance of all investments, regardless of ownership level. Revenue and expenses includes all revenue and expenses of the underlying businesses, before considering non-controlling interests. This information is used by management and the board to review business performance

<sup>2.</sup> Australian Broking has been restructured with BizCover moving to a stand-alone operating business. Comparative information has been restated to conform with the presentation in the current period.

3. The prior comparative period for PirCover reflects results offer the comparative period for PirCover reflects results offer the comparative period for PirCover reflects results of the prior comparative period for PirCover reflects results offer the comparative period for PirCover reflects results of the prior comparative period for PirCover reflects results of the prior comparative period for PirCover reflects results of the prior comparative period for PirCover reflects results of the prior comparative period for PirCover reflects results of the prior comparative period for PirCover reflects results of the prior comparative period for PirCover reflects results of the prior comparative period for PirCover reflects results of the prior comparative period for PirCover reflects results of the prior comparative period for Pircover reflects results of the pircover period for Pircover reflects results and pircover period for Pircover period for Pircover reflects results and pircover period for Pircover

<sup>4.</sup> AUB Group has complied with IFRIC's latest change in accounting policy interpretation with respect to configuration costs of Software as a Service (SaaS) arrangements. FY21 New Zealand impact -\$1.9mn EBIT reduction (FY20: \$0.1mn EBIT increase), FY21 Australian Agencies impact \$0.2mn EBIT reduction (FY20: -\$0.6mn EBIT reduction) and FY21 Corporate impact \$0.2mn EBIT increase (FY20 Corporate impact \$0.1mn EBIT increase)

## **A2.2 MANAGEMENT PRESENTATION OF RESULTS**<sup>1</sup>



	FY21 (\$'000)	FY20 (\$'000)	Movement FY (\$'000)	Movement FY (%)
Australian Broking revenue <sup>2</sup>	429,183	395,005	34,178	8.7%
Australian Broking expenses <sup>2</sup>	(295,285)	(287,241)	(8,044)	2.8%
Net profit - Australian Broking <sup>2</sup>	133,898	107,764	26,134	24.3%
Profit attributable to other equity interests	(61,932)	(48,674)	(13,258)	27.2%
Australian Broking net profit <sup>2</sup>	71,966	59,090	12,876	21.8%
BizCover revenue <sup>2,3</sup>	58,732	19,586	39,146	199.9%
BizCover expenses <sup>2,3</sup>	(36,710)	(11,943)	(24,767)	207.4%
Net profit - BizCover <sup>2,3</sup>	22,022	7,643	14,379	188.1%
Profit attributable to other equity interests	(13,156)	(4,586)	(8,570)	186.9%
BizCover net profit <sup>2,3</sup>	8,866	3,057	5,809	190.0%
New Zealand revenue	58,602	58,537	65	0.1%
New Zealand expenses <sup>4</sup>	(43,862)	(42,385)	(1,477)	3.5%
Net profit - New Zealand <sup>4</sup>	14,740	16,152	(1,412)	-8.7%
Profit attributable to other equity interests	(4,169)	(3,967)	(202)	5.1%
New Zealand net profit <sup>4</sup>	10,571	12,186	(1,614)	-13.2%
Australian Agencies revenue	73,535	59,322	14,213	24.0%
Australian Agencies expenses <sup>4</sup>	(51,432)	(42,836)	(8,596)	20.1%
Net profit – Agencies <sup>4</sup>	22,103	16,486	5,617	34.1%
Profit attributable to other equity interests	(7,264)	(3,460)	(3,804)	109.9%
Australian Agencies net profit <sup>4</sup>	14,839	13,026	1,813	13.9%
Health & Rehabilitation revenue	31,758	51,418	(19,660)	-38.2%
Health & Rehabilitation expenses	(25,933)	(44,238)	18,305	-41.4%
Net profit - Health & Rehabilitation	5,825	7,180	(1,355)	-18.9%
Profit attributable to other equity interests	(1,565)	(3,025)	1,460	-48.3%
Health & Rehabilitation net profit	4,260	4,155	105	2.5%
Net profit before corporate income / expenses <sup>4</sup>	110,503	91,513	18,989	20.8%
Corporate expenses <sup>4</sup>	(14,758)	(15,718)	960	-6.1%
Acquisition expenses	(11)	(161)	150	-93.2%
Corporate finance costs	(4,892)	(3,886)	(1,006)	25.9%
Corporate revenue	3,557	4,487	(930)	-20.7%
Net corporate result <sup>4</sup>	(16,104)	(15,278)	(826)	5.4%
Net profit before tax <sup>4</sup>	94,399	76,236	18,163	23.8%
Income tax expense	(29,098)	(23,084)	(6,014)	26.1%
Underlying NPAT⁴	65,301	53,152	12,149	22.9%

<sup>1.</sup> The financials in this table show a management view of the underlying performance of all investments, regardless of ownership level. Revenue and expenses includes all revenue and expenses of the underlying businesses, before considering non-controlling interests. This information is used by management and the board to review business performance

<sup>4.</sup> AUB Group has complied with IFRIC's latest change in accounting policy interpretation with respect to configuration costs of Software as a Service (SaaS) arrangements. FY21 New Zealand impact -\$1.9mn PBT increase), FY21 Australian Agencies impact -\$0.8mn PBT reduction (FY20: -\$0.6mn PBT reduction) and FY21 Corporate impact \$0.2mn PBT increase (FY20: Corporate impact \$0.1mn PBT increase)



<sup>2.</sup> Australian Broking has been restructured with BizCover moving to a stand-alone operating business. Comparative information has been restated to conform with the presentation in the current period 3. The prior comparative period for BizCover reflects results effective from 1 February 2020

## **A2.3 MANAGEMENT PRESENTATION OF RESULTS**<sup>1</sup>



	FY21 (\$'000)	2H21 (\$'000)	1H21 (\$'000)	FY20 (\$'000)	2H20 (\$'000)	1H20 (\$'000)	FY19 (\$'000)	2H19 (\$'000)	1H19 (\$'000)	FY18 (\$'000)	2H18 (\$'000)	1H18 (\$'000)	FY17 (\$'000)	2H17 (\$'000)	1H17 (\$'000)
Australian Broking revenue <sup>2</sup>	429,183	223,723	205,460	395,005	207,053	187,952	378,339	198,745	179,594	366,929	198,714	168,215	336,761	181,405	155,356
Australian Broking expenses <sup>2</sup>	(292,360)	(152,851)	(139,509)	(283,045)	(143,009)	(140,036)	(272,823)	(138,211)	(134,612)	(263,783)	(136,281)	(127,502)	(244,371)	(126,374)	(117,996)
EBIT - Australian Broking <sup>2</sup>	136,823	70,872	65,951	111,960	64,044	47,916	105,516	60,534	44,982	103,146	62,433	40,713	92,390	55,031	37,360
BizCover revenue <sup>2,3</sup>	58,732	30,785	27,947	19,586	19,586	-	-	-	-	_	-	-	-	-	-
BizCover expenses <sup>2,3</sup>	(36,710)	(19,543)	(17,167)	(11,943)	(11,943)	-	-	-	-	_	-	-	_	-	_
EBIT - BizCover <sup>2,3</sup>	22,022	11,242	10,780	7,643	7,643	-	-	-		_	-		-	-	_
New Zealand revenue	58,602	31,314	27,288	58,537	31,109	27,428	50,642	28,324	22,318	42,434	24,254	18,180	38,412	20,449	17,963
New Zealand expenses <sup>4</sup>	(41,667)	(21,640)	(20,027)	(39,318)	(20,310)	(19,007)	(34,137)	(18,865)	(15,272)	(27,123)	(15,267)	(11,856)	(25,057)	(12,829)	(12,228)
EBIT - New Zealand <sup>4</sup>	16,935	9,674	7,261	19,219	10,799	8,421	16,505	9,459	7,046	15,311	8,987	6,324	13,355	7,620	5,735
Australian Agencies revenue	73,535	44,248	29,287	59,322	30,169	29,153	61,419	32,701	28,718	56,585	30,752	25,833	56,317	31,281	25,036
Australian Agencies expenses <sup>4</sup>	(50,098)	(28,821)	(21,277)	(40,971)	(19,419)	(21,552)	(39,861)	(19,247)	(20,614)	(37,695)	(18,087)	(19,608)	(37,318)	(19,521)	(17,797)
EBIT - Australian Agencies <sup>4</sup>	23,437	15,427	8,010	18,351	10,750	7,601	21,558	13,454	8,104	18,890	12,665	6,225	18,999	11,760	7,239
Health & Rehabilitation revenue	31,758	10,814	20,944	51,418	23,885	27,533	51,183	25,016	26,167	58,746	29,349	29,397	56,756	29,690	27,066
Health & Rehabilitation expenses	(25,928)	(8,977)	(16,951)	(44,142)	(19,964)	(24,178)	(48,878)	(24,415)	(24,463)	(48,560)	(25,282)	(23,278)	(45,004)	(23,322)	(21,682)
EBIT - Health & Rehabilitation	5,830	1,837	3,993	7,276	3,921	3,355	2,305	601	1,704	10,186	4,067	6,119	11,752	6,368	5,384
Total revenue - operating entities	651,810	340,884	310,926	583,868	311,802	272,066	541,583	284,786	256,797	524,694	283,069	241,625	488,246	262,825	225,421
Total expenses - operating entities <sup>4</sup>	(446,763)	(231,832)	(214,931)	(419,418)	(214,646)	(204,773)	(395,699)	(200,737)	(194,961)	(377,161)	(194,916)	(182,245)	(351,749)	(182,046)	(169,703)
EBIT - operating entities <sup>4</sup>	205,047	109,052	95,995	164,450	97,156	67,293	145,884	84,049	61,836	147,533	88,153	59,380	136,497	80,779	55,718
Corporate revenue	3,557	1,419	2,138	4,487	2,030	2,457	4,545	3,309	1,236	2,187	1,104	1,083	2,248	1,180	1,068
Corporate expenses <sup>4</sup>	(14,769)	(7,459)	(7,310)	(15,879)	(8,898)	(6,980)	(13,712)	(7,559)	(6,153)	(14,141)	(7,849)	(6,292)	(13,640)	(6,357)	(7,283)
EBIT – Corporate	(11,212)	(6,040)	(5,172)	(11,392)	(6,868)	(4,523)	(9,167)	(4,250)	(4,917)	(11,954)	(6,745)	(5,209)	(11,392)	(5,177)	(6,215)
Total - Group revenue	655,367	342,303	313,064	588,355	313,832	274,523	546,128	288,095	258,033	526,881	284,173	242,708	490,494	264,005	226,489
Total - Group expenses <sup>4</sup>	(461,532)	(239,291)	(222,241)	(435,297)	(223,544)	(211,753)	(409,410)	(208,296)	(201,115)	(391,303)	(202,765)	(188,537)	(365,389)	(188,403)	(176,986)
Total - EBIT before NCI	193,835	103,012	90,823	153,058	90,288	62,770	136,718	79,799	56,918	135,578	81,408	54,171	125,105	75,602	49,503
Interest expense - Operating entities	(6,459)	(2,850)	(3,609)	(9,224)	(3,365)	(5,859)	(9,672)	(5,308)	(4,364)	(8,225)	(4,271)	(3,954)	(7,491)	(3,948)	(3,543)
Interest expense – Corporate	(4,892)	(2,350)	(2,542)	(3,886)	(2,457)	(1,429)	(3,732)	(2,316)	(1,416)	(2,353)	(1,494)	(859)	(1,762)	(912)	(850)
Total - Interest expense	(11,351)	(5,200)	(6,151)	(13,110)	(5,822)	(7,288)	(13,404)	(7,624)	(5,780)	(10,578)	(5,765)	(4,813)	(9,253)	(4,860)	(4,393)
Profit before NCI <sup>4</sup>	182,484	97,812	84,672	139,948	84,466	55,482	123,314	72,175	51,138	125,000	75,643	49,358	115,851	70,742	45,110
Non - Controlling Interest (NCI)	(88,085)	(47,160)	(40,925)	(63,712)	(38,672)	(25,040)	(56,002)	(29,177)	(26,825)	(62,143)	(35,779)	(26,364)	(58,411)	(34,484)	(23,927)
Underlying Net profit before tax4	94,399	50,652	43,747	76,236	45,794	30,442	67,312	42,998	24,314	62,857	39,863	22,994	57,440	36,257	21,183
Income tax expense	(29,098)	(15,358)	(13,740)	(23,084)	(13,725)	(9,359)	(20,593)	(13,179)	(7,414)	(19,329)	(12,306)	(7,022)	(17,518)	(10,853)	(6,665)
Underlying NPAT <sup>4</sup>	65,301	35,294	30.007	53,152		21,083		29,819			27,557	15,972	· · · · ·	, ,	

<sup>1.</sup> The financials in this table show a management view of the underlying performance of all investments, regardless of ownership level. Revenue and expenses includes all revenue and expenses of the underlying businesses, before considering non-controlling interests. This information is used by management and the board to review business performance

<sup>2.</sup> Australian Broking has been restructured with BizCover moving to a stand-alone operating business. Comparative information has been restated to conform with the presentation in the current period

<sup>3</sup> The prior comparative period for BizCover reflects results effective from 1 February 2020

<sup>4.</sup> AUB Group has complied with IFRIC's latest change in accounting policy interpretation with respect to configuration costs of Software as a Service (SaaS) arrangements. All prior comparative periods shown have been restated to conform with the presentation in the current period

## **A2.4 MANAGEMENT PRESENTATION OF RESULTS**<sup>1</sup>



	FY21 (\$'000)	2H21 (\$'000)	1H21 (\$'000)	FY20 (\$'000)	2H20 (\$'000)	1H20 (\$'000)	FY19 (\$'000)	2H19 (\$'000)	1H19 (\$'000)	FY18 (\$'000)	2H18 (\$'000)	1H18 (\$'000)	FY17 (\$'000)	2H17 (\$'000)	1H17 (\$'000)
Australian Broking revenue <sup>2</sup>	429,183	223,723			,, ,	187,952	378,339	198,745	179,594	366,929	198,714	1	336.761	1	155,356
Australian Broking expenses <sup>2</sup>	(295,285)	(154,205)	(141,080)	(287,241)		(143,033)	(277,427)	(140,661)	(136,766)	(267,845)	(138,350)	(129,495)	(248,113)	- ,	(119,701)
Net profit - Australian Broking <sup>2</sup>	133,898	69,518		107,764		44,919	100,912	58,084	42,828	99,084	60,364		88,648		35,655
Profit attributable to other equity interests <sup>2</sup>	(61,932)	(32,533)	(29,399)	(48,674)	,	(20,363)	(46,694)	(25,676)	(21,018)	(46,648)	(27,032)	(19,616)	(41,875)		(17,266)
Australian Broking net profit <sup>2</sup>	71,966	36,985	34,981	59,090	34,534	24,556	54,218	32,408	21,810	52,436	33,332	19,104	46,773	28,385	18,389
BizCover revenue <sup>2,3</sup>	58,732	30,785	27,947	19,586	19,586	_	_	_	_	_	_	-	<i>,</i>	_	_
BizCover expenses <sup>2,3</sup>	(36,710)	(19,543)	(17,167)	(11,943)		_	_	_	_		_	-		_	_
Net profit – BizCover <sup>2,3</sup>	22,022	11,242				_	_	_	_	_	_	_		_	_
Profit attributable to other equity interests <sup>2,3</sup>	(13,156)	(6,709)		(4,586)		-	-	-	-	-	-	-			-
BizCover net profit <sup>2,3</sup>	8,866	4,533	4,333	3,057	3,057	-	-	-	-	-	-	-			-
New Zealand revenue	58,602	31,314	27,288	58,537	31,109	27,428	50,642	28,324	22,318	42,434	24,253	18,181	38,412	20,449	17,963
New Zealand expenses <sup>4</sup>	(43,862)	(22,738)	(21,124)	(42,385)	(21,682)	(20,702)	(37,157)	(20,691)	(16,466)	(29,419)	(16,485)	(12,934)	(27,166)	(13,887)	(13,279)
Net profit - New Zealand <sup>4</sup>	14,740	8,576	6,164	16,152	9,427	6,726	13,485	7,633	5,852	13,015	7,768	5,247	11,246	6,562	4,684
Profit attributable to other equity interests <sup>4</sup>	(4,169)	(2,470)	(1,699)	(3,967)	(2,267)	(1,700)	(4,797)	(1,931)	(2,866)	(6,813)	(4,285)	(2,528)	(5,788)	(3,607)	(2,181)
New Zealand net profit <sup>4</sup>	10,571	6,106	4,465	12,186	7,160	5,026	8,688	5,703	2,985	6,202	3,483	2,718	5,458	2,955	2,503
Australian Agencies revenue	73,535	44,248	29,287	59,322	30,169	29,153	61,419	32,701	28,718	56,585	30,752	25,833	56,317	31,281	25,036
Australian Agencies expenses <sup>4</sup>	(51,432)	(29,217)	(22,215)	(42,836)	(20,315)	(22,521)	(41,741)	(20,182)	(21,559)	(39,437)	(19,017)	(20,420)	(38,791)	(20,279)	(18,512)
Net profit - Agencies <sup>4</sup>	22,103	15,031	7,072	16,486	9,854	6,632	19,678	12,519	7,159	17,148	11,735	5,413	17,526	11,002	6,524
Profit attributable to other equity interests <sup>4</sup>	(7,264)	(5,061)	(2,203)	(3,460)	(1,864)	(1,596)	(3,339)	(1,242)	(2,097)	(4,096)	(2,528)	(1,568)	(5,617	(3,431)	(2,186)
Australian Agencies net profit <sup>4</sup>	14,839	9,970	4,869	13,026	7,990	5,036	16,339	11,277	5,062	13,052	9,207	3,845	11,909	7,571	4,338
Health & Rehabilitation revenue	31,758	10,814	20,944	51,418	23,885	27,533	51,183	25,016	26,167	58,746	29,349	29,397	56,756	29,690	27,066
Health & Rehabilitation expenses	(25,933)	(8,979)	(16,954)	(44,238)	(19,862)	(24,376)	(49,046)	(24,512)	(24,534)	(48,685)	(25,334)	(23,351)	(45,171)	(23,417)	(21,754)
Net profit - Health & Rehabilitation	5,825	1,835	3,990	7,180	4,023	3,157	2,137	504	1,633	10,061	4,015	6,046	11,585	6,273	5,312
Profit attributable to other equity interests	(1,565)	(388)	(1,177)	(3,025)	(1,644)	(1,381)	(1,171)	(328)	(843)	(4,586)	(1,935)	(2,651)	(5,133)	(2,838)	(2,294)
Health & Rehabilitation net profit	4,260	1,447	2,813	4,155	2,379	1,776	966	176	790	5,475	2,080	3,395	6,453	3,435	3,018
Net profit before corporate income / expenses	110,503	59,041	51,461	91,513	55,119	36,395	80,211	49,563	30,647	77,165	48,103	29,062	70,593	42,346	28,248
Corporate expenses <sup>4</sup>	(14,758)	(7,452)	(7,306)	(15,718)	(8,738)	(6,979)	(13,029)	(7,382)	(5,647)	(13,971)	(6,820)	(7,151)	(13,378)	(5,245)	(8,133)
Acquisition expenses	(11)	(7)	(4)	(161)	(161)	,	(683)	(177)	(506)	(170)	(170)	-	(262)	(262)	_
Corporate finance costs	(4,892)	(2,350)	(2,542)	(3,886)	(2,456)	(1,430)	(3,732)	(2,316)	(1,416)	(2,353)	(2,353)	-	(1,762	(1,762)	-
Corporate revenue	3,557	1,419	2,138	4,487	2,030	2,457	4,545	3,309	1,236	2,187	1,104	1,083	2,248	1,180	1,068
Net corporate result <sup>4</sup>	(16,104)	(8,390)	(7,714)	(15,277)	(9,325)	(5,952)	(12,899)	(6,566)	(6,333)	(14,307)	(8,239)	(6,068)	(13,154)	(6,089)	(7,065)
Net profit before tax <sup>4</sup>	94,399	50,652	43,747	76,236	45,794	30,442	67,312	42,998	24,314	62,857	39,864	22,994	57,440	36,257	21,183
Income tax expense	(29,098)	(15,358)	(13,740)	(23,084)	(13,725)	(9,359)	(20,593)	(13,179)	(7,414)	(19,328)	(12,306)	(7,022)	(17,518)	(10,853)	(6,665)
Underlying NPAT <sup>4</sup>	65,301	35,294	30,007	53,152		21,083	46,719	29,819	16,900	43,529	27,558	15,972	39,922		14,518

The financials in this table show a management view of the underlying performance of all investments, regardless of ownership level. Revenue and expenses includes all revenue and expenses, before considering non-controlling interests. This information is used by management and the board to review business performance

<sup>4.</sup> AUB Group has complied with IFRIC's latest change in accounting policy interpretation with respect to configuration costs of Software as a Service (SaaS) arrangements. All prior comparative periods shown have been restated to conform with the presentation in the current period



<sup>2.</sup> Australian Broking has been restructured with BizCover moving to a stand-alone operating business. Comparative information has been restrated to conform with the presentation in the current period

The prior comparative period for BizCover reflects results effective from 1 February 2020

## A3.0 CONSOLIDATED CASH FLOW STATEMENT<sup>1</sup>



	FY21 <sup>2</sup>	FY20 <sup>1,2</sup>
	(\$'000)	(\$'000)
Cash flows from operations	83,840	77,995
Cash flows from investing activities		
Acquisitions	(26,859)	(148,279)
Sales proceeds (net of cash reduced on deconsolidation)	49,526	1,094
Plant equipment / Other	2,752	(1,274)
Payments for deferred settlements	(2,186)	(5,398)
	23,233	(153,857)
Cash flows from financing activities		
Dividends	(60,358)	(28,975)
Net borrowings	(10,245)	127,941
Repayment of lease liabilities	(9,346)	(9,168)
Acquisitions	(19,497)	(3,692)
Sale proceeds	2,458	1,250
	(96,988)	87,356
Net increase/(decrease) in broker trust account cash	28,746	12,114
Net increase/(decrease) in cash	38,831	23,608
Cash and cash equivalents at beginning of the period	243,151	219,997
mpact as a result of foreign exchange	(162)	(454)
Total cash	281,820	243,151

<sup>1.</sup> FY20 has been restated as a result of an accounting policy change, refer to Note 2.2 within the AUB Group Annual Report

<sup>2.</sup> Cash flows from transactions between owners which do not lead the Group gaining or losing control of an entity has been classified in the current year as a financing activity. Comparative information has been revised to conform with the current year's presentation

## A4.0 AUSTBROKERS RESTRUCTURE AND BIZCOVER REALIGNMENT<sup>1,2,3</sup>



Net Profit before tax attributable to equity holders of parent entity as previously reported	FY21	2H21	1H21	FY20	2H20	1H20
	(\$000)	(\$000)	(\$000)	(\$000)	(\$000)	(\$000)
Australian Broking	80,832	41,518	39,314	62,147	37,591	24,556
BizCover re-alignment out of Austbrokers	FY21	2H21	1H21	FY20	2H20	1H20
	(\$000)	(\$000)	(\$000)	(\$000)	(\$000)	(\$000)
BizCover	8,866	4,533	4,333	3,057	3,057	-
Net Profit before tax attributable to equity holders of parent entity restated	FY21	2H21	1H21	FY20	2H20	1H20
	(\$000)	(\$000)	(\$000)	(\$000)	(\$000)	(\$000)
Australian Broking	71,966	36,985	34,981	59,090	34,534	24,556



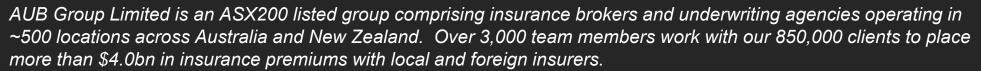
<sup>1.</sup> The financials in this table show a management view of the underlying performance of all investments, after adjusting for non-controlling interests. This information is used by management and the board to review business performance.

<sup>2.</sup> Australian Broking has been restructured with BizCover moving to a stand-alone operating business. Comparative information has been restructured with BizCover moving to a stand-alone operating business.

<sup>3.</sup> The prior comparative period for BizCover reflects results effective from 1 February 2020.



## **AUB GROUP – AN OVERVIEW**





## AUSTRALIAN BROKING

- Full complement of services and technology supporting the Austbrokers network of 50 brokerages
- Established complementary capabilities in Life Insurance Broking, Premium Funding, Claims Management, Legal Services, Loss Adjustment, and Investigations.
- Austplacements: support complex placements for member brokers in local and international markets
- The Insurance Alliance: a non-equity membership network for independent brokers seeking to take advantage of the AUB Group capabilities and offerings

#### **AUSTAGENCIES**

- Design, distribute and manage insurance products and portfolios via 27 agencies on behalf of locally licensed insurers and Lloyd's syndicates
- Austagencies includes the 360 Underwriting and SURA Specialty portfolios

#### **NEW ZEALAND**

- AUB operates NZbrokers, the largest broker management group in NZ with 49 members (including 42 non-equity members)
- In addition, AUB has equity investments in 5 major broker partners, 2 underwriting agencies, and 1 platform

#### **BIZCOVER**

- BizCover is Australia's leading digital SME insurance platform with multichannel presence and a comprehensive insurance offering
- ExpressCover is Australia's newest and most advanced SME insurance platform utilising the BizCover quote and bind engine
- Investments underway in AU&NZ Insurtech platforms to assist brokers and agencies

## \$4.0BN+ GWP

INSURANCE BROKING OF \$3.4BN VIA EQUITY AND NETWORK PARTNERS | SPECIALIST AGENCIES \$0.6BN

~850K CLIENTS

~1.6MN

>500

55

EQUITY-PARTNER BROKING BUSINESSES

27

SPECIALIST AGENCIES

35YRS

OF ACTIVE PARTNERSHIP EXPERIENCE

STRATEGIC INSURANCE PARTNERSHIPS AND ACCESS TO INTERNATIONAL PLACEMENTS VIA

>3,000

**AUSTPLACEMENTS** 

**STAFF** 

Helping our clients to safeguard a stronger, protected future...

## **DIVISIONAL OVERVIEW: AUSTRALIAN BROKING**



#### **OVERVIEW**

- Our Australian broking business encompasses some of Australia's largest and most reputable brokerage business, with specialist expertise, market penetration and quality client portfolios.
- The portfolio consists of ~2,200 staff with capabilities across a broad spectrum of insurance and risk management services.
- Our business model is driven by a partnership mindset, and we work to build and expand on partnership that will drive sustainable growth and profitability for the benefit of the Group and our broker network.
- The division encompasses 50 brokerages in the market and generates over \$2.6bn in premium across the network.
- With more than 30 years in the industry and a national footprint, Australian Broking is uniquely placed to provide clients with market leading insurance broking and risk management services.



<sup>1.</sup> Excludes AUB Group Corporate Revenue

<sup>2.</sup> Includes BizCover premium

## **DIVISIONAL OVERVIEW: BIZCOVER ESTABLISHED IN SME INSURANCE MARKET**



Positioned for ongoing growth – multi-channel presence underpinned by a comprehensive offering

#### **BizCover**

Channel

Multi-channel market penetration leverages market leading platform while investment in brand drives operational leverage

**BizCover Direct** White-label **BizCover for Brokers ExpressCover** 









**Products** 

Multi-product offerings across all major Commercial insurance risks provide comprehensive SME insurance offerings

Business Pack  Business Interruption  Employee fraud & dishonesty  Tax Audit  Commercial Property	Professional Indemnity	Public Liability	Management Liability (D&O)	Households
	Personal Accident	Cyber Liability	Motor – Private and Commercial	Landlords
Available			To-be-launched in 2022	

Partnerships with leading global and domestic insurers deliver on shared objectives of efficiency and client satisfaction

















Leading full lifecycle SME insurance platform in AU and NZ – operates across entire value chain, no underwriting risk

Lifetime Value/Customer **Acquisition Cost** 

>3

**NPS Score** 

+72

Over a decade of investment to create a highly scalable marketleading platform and business model

## **DIVISIONAL OVERVIEW: AUSTRALIAN AGENCIES**



#### **OVERVIEW**

- Our Australian Agencies division comprises some of Australia's leading specialist underwriters who distribute and manage niche insurance products on behalf of domestic and internationally licensed insurers, including Lloyd's.
- The business includes 27 specialist agencies, driving ~\$600mn in premium, ~90,000 policies to ~90.000 clients.
- The business consists of organically developed industry-led capabilities under the SURA brand as well as reputable and established businesses including Millennium, Longitude, Fleetsure, AustRe, Tasman Underwriting and 360 Underwriting
- Our agency partner underwriters are experts in their chosen domain and hence are able to build, tailor and supply purpose-built insurance cover that caters to the specific and bespoke needs of our broad client-base.
- The business also include relevant support services, particularly in claims, to provide an unparalleled end-to-end client service.

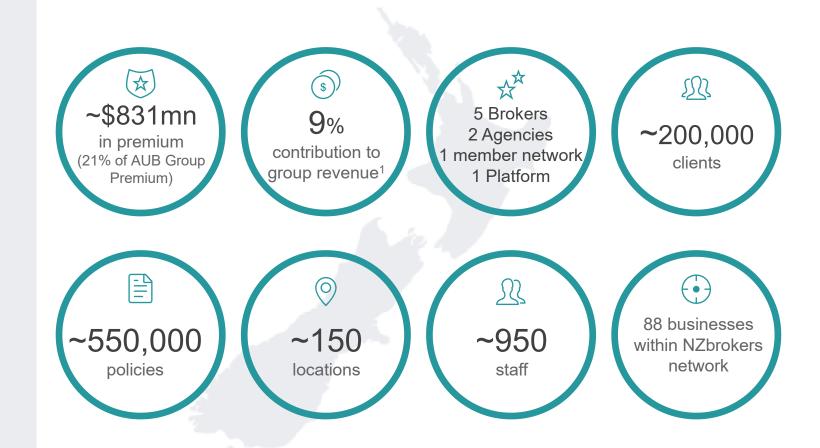


## **DIVISIONAL OVERVIEW: NEW ZEALAND**



#### **OVERVIEW**

- 5 Broking businesses including Insurance Advisernet NZ
  - Selectively invest in high-performing broking businesses delivering ~\$650mn in premium & an additional \$145mn in IA NZ
- 2 underwriting agencies
  - Selectively invest in high-performing underwriting agency businesses – investments in Rosser Underwriting Agency ~\$32mn premium and TLC Insurance ~\$25mn premium
- The NZbrokers network
  - NZbrokers is New Zealand's largest insurance broking collective, representing over 49 independent businesses across the country. Each member leverages the strength and capability of our national group, while retaining their successful formula of local knowledge and long-standing relationships; serving a network of independent brokers consolidating to achieve scale



### **ESG: FY21 HIGHLIGHTS**

Significant changes to enhance employee welfare, deliver on clients' needs, and support the communities in which we operate

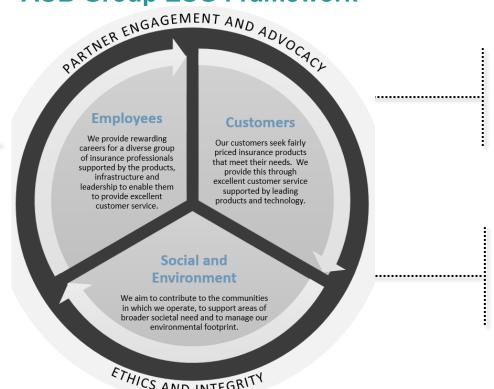


#### **Employees**



- 4/1 work from home (4 days a week) program introduced
- \$1,500 one-off work-from-home & fortnightly allowances
- Officevibe digital employee survey & feedback platform - implemented; Employee Net Promoter Score up from 5 to 17 since Officevibe launch in August 2020
- Incentives provided for exercise challenges
- Leave incentives to encourage Covid-19 vaccination
- 18,000 training hours
- Women in Insurance cadetship program - encourage women to join the sector - first candidates Q2FY22

## **AUB Group ESG Framework**

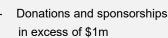


#### Customer



- Increased investment in supporting clients with disruption claims from public health orders
- Worked with insurers to better manage coverage requirements

#### Social and Environment





- Employees contribute hundreds of hours to charity events.
- NZbrokers Foundation senior leader and broker scholarships to build financial services skills in the community
- 44% reduction in emissions



- 33% female (NEDs 40%)
- 5 out of 6 Directors are Independent (including Board Chair and Board Committee Chairs)
- Diverse expertise and experience in governance, risk management, insurance, accounting, finance, M&A and leadership

### **OUR NON-EXECUTIVE DIRECTORS**



**David Clarke** 

Non-Executive Chair, Chair of the Nominations Committee



- 40 years' experience in investment banking, funds management, property and retail banking
- Chair of Charter Hall Group, Resolution Life Australia and Fisher Funds Management Limited
- Former CEO of Investec Bank, Allco Finance Group and MLC Limited
- Former director of AMP Limited and Westpac's Wealth Management Business, BT Financial Group

**Robin Low** 

Non-Executive Director, Chair of the Audit & Risk Committee



- Former PwC partner with over 30 years' experience in financial services
- Director of Appen, IPH, Marley Spoon, The Australian Reinsurance Pool Corporation, Gordian Runoff, Guide Dogs NSW/ACT, Sax Institute and Primary Ethics
- Former Deputy Chair of the Auditing and Assurance Standards Board
- Former director of CSG Limited

**Paul Lahiff** 

Non-Executive Director, Chair of the Remuneration & People Committee



- Former Managing Director of Mortgage Choice, Executive Director of Heritage Bank and Permanent Trustee and held senior roles in Westpac in Sydney and London
- Director of NESS Super, Sezzle Inc, 86400 Holdings Pty Ltd and Harmoney Corp Limited
- Member of the Enterprise Ireland Business Advisory Panel

Ray Carless
Non-Executive Director



- Over 40 years' experience in the insurance industry experience based in Australia, but with management responsibilities throughout the Pacific rim
- Former Managing Director of reinsurance brokers Benfield Greig in Australia, involved in the Australian insurance industry

Peter Harmer
Non-Executive Director



- Over 40 years' experience in the insurance industry including reinsurance and insurance broking
- Previous CEO roles include IAG Limited, CGU, Aon Limited UK, Aon Risk Services Australia Pacific, and Aon Re Australia
- Non-Executive Director of Commonwealth Bank of Australia and nib Holdings Limited
- Member of Bain & Company's Advisory Council
- Appointment of Peter Harmer confirmed by the Board of AUB Group Limited on 22 July 2021, after the reporting period, subject to shareholder approval at the Annual General Meeting in Nov 2021

**Cath Rogers** 

Non-Executive Director

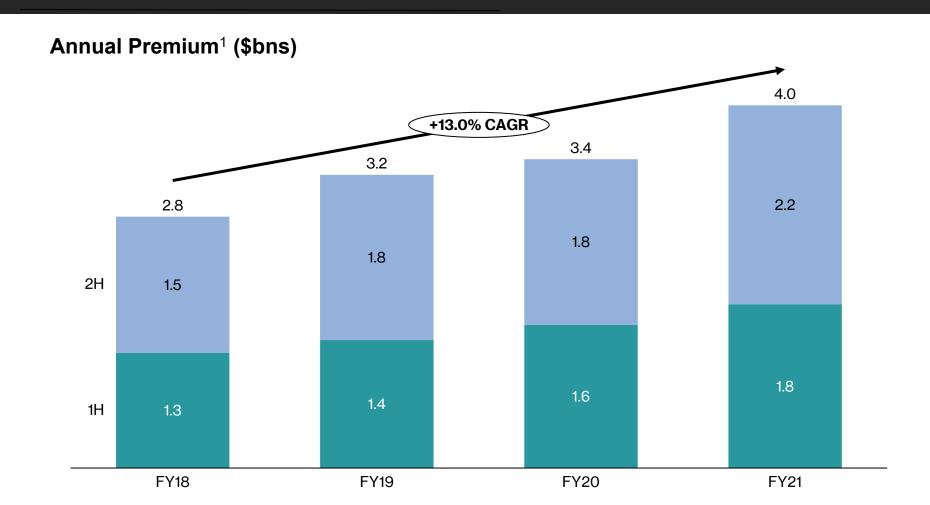


- Previously held senior roles in leading investment and financial services organisations in Sydney and overseas including AirTree Ventures, Anchorage Capital Partners, Masdar Capital and Credit Suisse
- Director of Digital Wallet (Beem It)
- Director and co-founder of Digital Receipt Exchange Limited
- Former Director of McGrath Limited and Heart Research Institute



## **INSURANCE PORTFOLIO – PREMIUM AND SIZE**



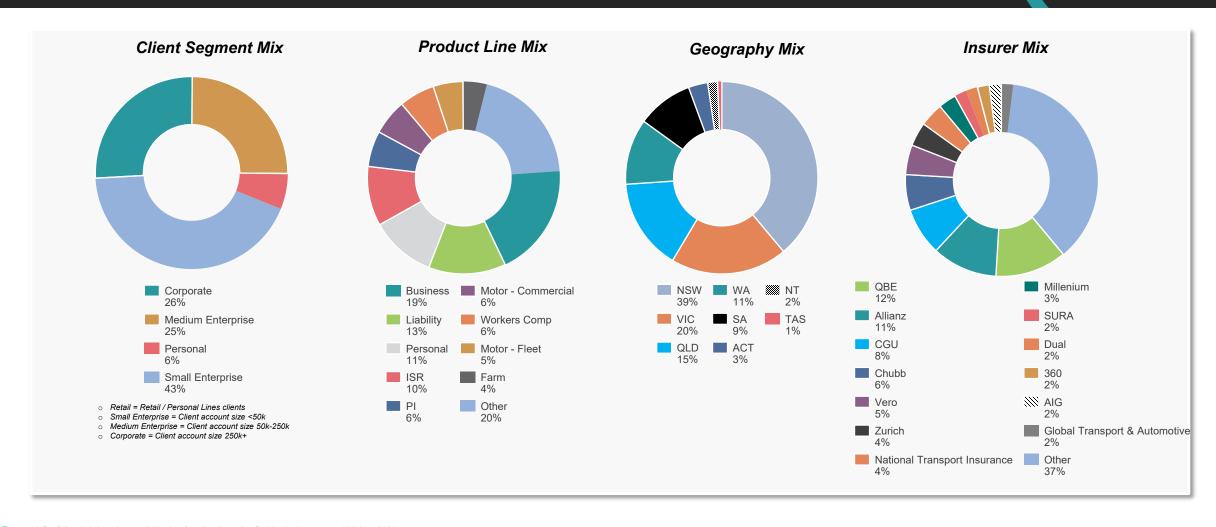






# AUSTRALIAN BROKING PORTFOLIO MIX BY CLIENT SEGMENT, PRODUCT, GEOGRAPHY & INSURER

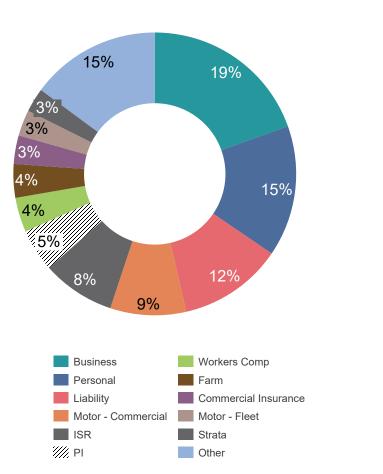




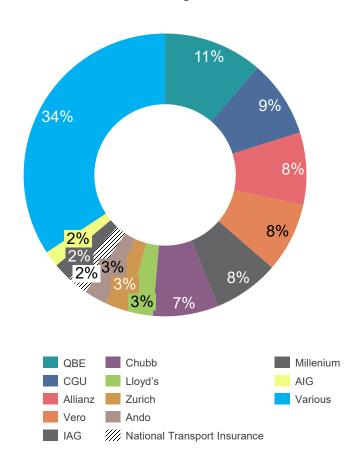
# GROUP: INSURANCE PORTFOLIO MIX, BY PRODUCT AND INSURER



#### Portfolio Mix - Premium by Product / Risk Line



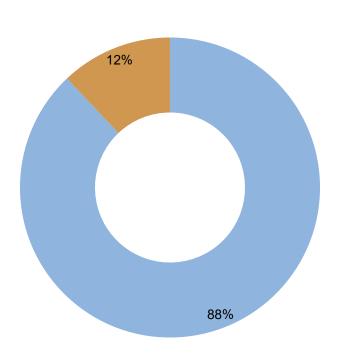
#### Portfolio Mix – Premium by Insurer



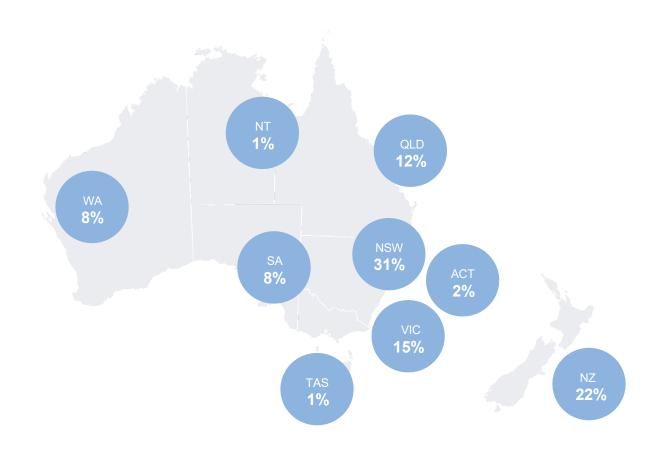
## GROUP: INSURANCE PORTFOLIO MIX, BY PRODUCT CATEGORY AND GEOGRAPHY



Portfolio Mix – by Category (%)



#### Portfolio Mix – by Geography (%)



Commercial Personal

## **INSURANCE OPERATIONS REACH AND SCALE**





### **NOTICE**



#### **SUMMARY INFORMATION**

This document has been prepared by AUB Group Limited (ABN 60 000 000 715) (AUB). It is a presentation of general background information about AUB's activities current at the date of the presentation. It is information in a summary form and does not purport to be complete. It is to be read in conjunction with AUB's other announcements released to ASX (available at www.asx.com.au). It is not intended to be relied upon as advice to investors or potential investors and does not take into account the investment objectives, financial situation or needs of any particular investor. These should be considered, with professional advice, when deciding if an investment is appropriate.

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This presentation uses Underlying NPAT to present a clear view of the underlying profit from operations. Underlying NPAT comprises consolidated profit after tax adjusted for value adjustments for the carrying value of associates, after tax profits on the sale of portfolios, interests in associates and controlled entities, contingent consideration adjustments, and income tax credits arising from the recognition of deferred tax assets. It is used consistently and without bias year on year for comparability. A reconciliation to statutory profit is provided in the appendix to this Presentation.

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