

Henry Albrecht, CEO Todd Spartz, CFO 27 August 2021

limeade ASX: LME



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1 Limeade Essentials

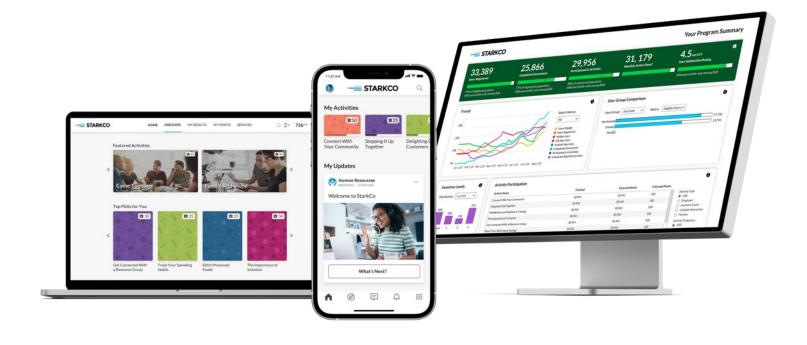
**Financials** 

Strategy + Outlook

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Appendix

# Limeade creates immersive well-being solutions for a healthy employee experience.





The only company with world-class listening and well-being solutions



Al-powered, personalized communications that drive benefits adoption



Integrating well-being and listening experiences into the daily flow of work



Consumer-grade software guided by Limeade Institute science

### \$22 billion market growing at 22%



Companies grappling with increasingly remote global workforces



Employees dealing with heightened stress and anxiety; expecting support



Healthy corporate cultures essential to attracting and retaining millenial and Gen Z talent



**Limeade Essentials** 

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## Strong enterprise SaaS gross margins at 76% Average customer size up 9%

**\$26.9M**Revenue
Down 4% vs. 1H20 (\$28.0M)

94%
Recurring
Revenue
Down 4% vs. 1H20 (98%)

New Customer
Contracts (1H21)
7 new customer contracts
in 1H20

149
Total Customers
Direct – 103 (Down 2% vs. 1H20)
Indirect – 46 (Down 34% vs 1H20)

76% **Gross Margin** Down 1% vs. 1H20 (77%) 93% NRR<sup>1</sup> Down 5% vs. 1H20 (98%) Direct NRR 94% (Down 4% vs. 1H20) Indirect NRR 82% (Down 15% vs. 1H20)

\$616K **Per Direct Well-Being** Customer Average CARR Down 4% vs. 1H20 (\$641K) \$352K **Per Customer** Average CARR Up 9% vs. 1H20 (\$323K)

#### Direct channel revenue stable, down just 2.4% versus pcp

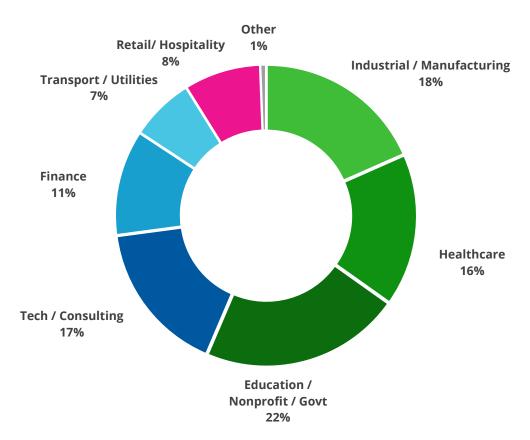
Half of the \$1.2M revenue reduction and 24 of the 26 net decrease in customer count occurred in midmarket reseller channel



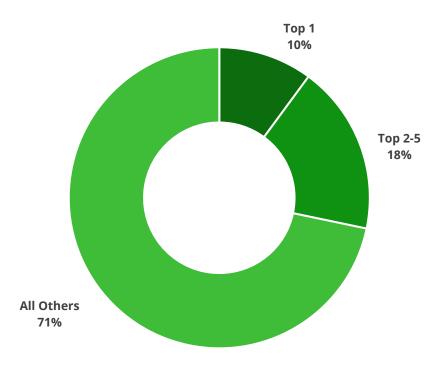


#### Diverse customer base

Highly diversified customer base<sup>1</sup>



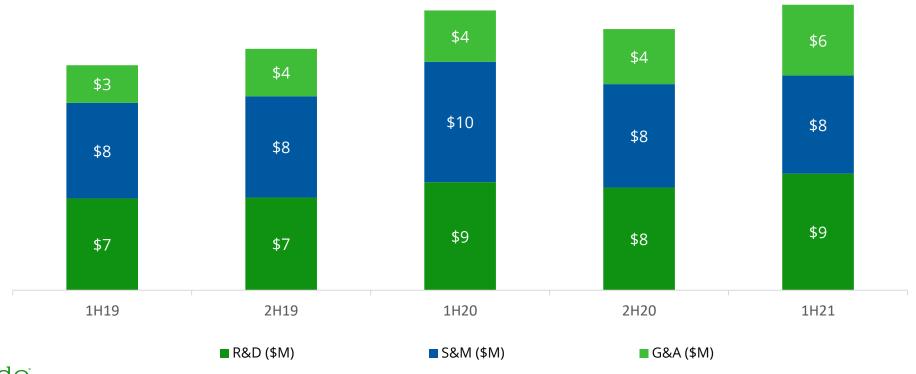
Customer concentration 1H21<sup>2</sup>





#### **Operational discipline**

Strong cash position of \$28.7 million as at 30 June 2021<sup>1</sup> Managed expenses while maintaining ability to scale with key R&D investments Strengthened operational capability with key leadership hires



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### **Growth strategy**



#### North American Enterprise Well-Being Market Focus

- ✓ Great product-market fit and \$156M¹ pipeline
- ✓ Limeade embedded in Office 365 and Microsoft Teams through Microsoft Viva



## M&A to Drive Market Access and Long-Term Growth

- ✓ Direct access to mid-market through TINYpulse
- ✓ 40-person Vietnam-based R&D team



## Platform Optimization

- ✓ R&D investment focused on speed and performance for global enterprises
- ✓ Nearly doubled engineering horsepower



## **Indirect Channel Optimization**

- ✓ Move away from midmarket underperformers
- ✓ Focus on larger, strategic enterprise-class relationships



#### **Return to CARR growth in 2021**

- New customer acceleration expected in second half, led by direct North American enterprise well-being with strong late-stage pipeline
- TINYpulse acquisition
- Microsoft Viva partnership





### Reiterating full-year 2021 guidance

**\$50-53M**Revenue

(**\$5-8M**)
EBITDA

(**\$7-10M**) NPAT

# 1H21 Financial Results

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**Appendix** 

#### Thank you

For more information please contact:

#### **Company**



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#### **Income Statement**

Summary of statutory consolidated income statements

US\$ in millions	1H21	1H20	\$ Change	% Change
Subscription Revenue	\$ 25.1 \$	27.4	\$ (2.2)	(8.2%)
Other Revenue	1.7	0.7	1.1	163.7%
Revenue	26.9	28.0	(1.2)	(4.2%)
Cost of revenue	 (6.4)	(6.4)	0.0	(0.2%)
Gross profit	20.5	21.6	(1.2)	(5.4%)
Gross profit %	76%	77%		(0.9%)
Sales and marketing	(7.8)	(9.6)	1.8	(18.4%)
Research and development	(9.3)	(8.6)	(0.7)	7.8%
General and administrative	(5.6)	(4.1)	(1.6)	38.0%
Total operating expenses	(22.7)	(22.3)	(0.5)	2.1%
EBITDA	(2.3)	(0.6)	(1.7)	(303.1%)
NPAT	\$ (3.2) \$	(1.3)	\$ (1.8)	(137.7%)



#### **Balance Sheet**

Summary of statutory Balance Sheet

US\$ in millions	1H21	1H20	\$ Change	% Change
Cash	28.7	28.4	0.3	1.2%
Accounts receivable	5.2	6.0	(8.0)	(12.7%)
Other current assets	5.3	4.5	0.7	16.4%
Total current assets	39.2	38.9	0.3	0.8%
Intangible assets & Other	11.8	11.1	0.8	6.9%
Other non-current assets	0.4	0.8	(0.3)	(40.3%)
Total non-current assets	12.3	11.8	0.5	3.9%
Total assets	51.4	50.7	0.8	1.5%
Accounts payable	2.4	2.1	0.3	15.8%
Deferred revenue	9.7	10.5	(8.0)	(7.4%)
Other liabilities	13.1	12.1	1.0	8.2%
Total liabilities	25.3	24.7	0.5	2.2%
Total equity	26.2	25.9	0.2	0.9%

#### **Cash Flow**

Summary of statutory cash flows

US\$ millions	11	12021	1	H2020	\$ (	Change	% Change
EBITDA	\$	(2.3)	\$	(0.6)	\$	(1.7)	(303.1%)
Change in working capital		0.9		0.1		0.8	1285.8%
Operating cash flow		(1.4)		(0.5)		(0.9)	(173.8%)
Capitalized development costs		(1.6)		(1.5)		(0.0)	2.5%
Other capital expenditures		(0.1)		(0.2)		0.0	(20.8%)
Free cash flow	\$	(3.0)	\$	(2.2)	\$	(0.9)	(40.4%)