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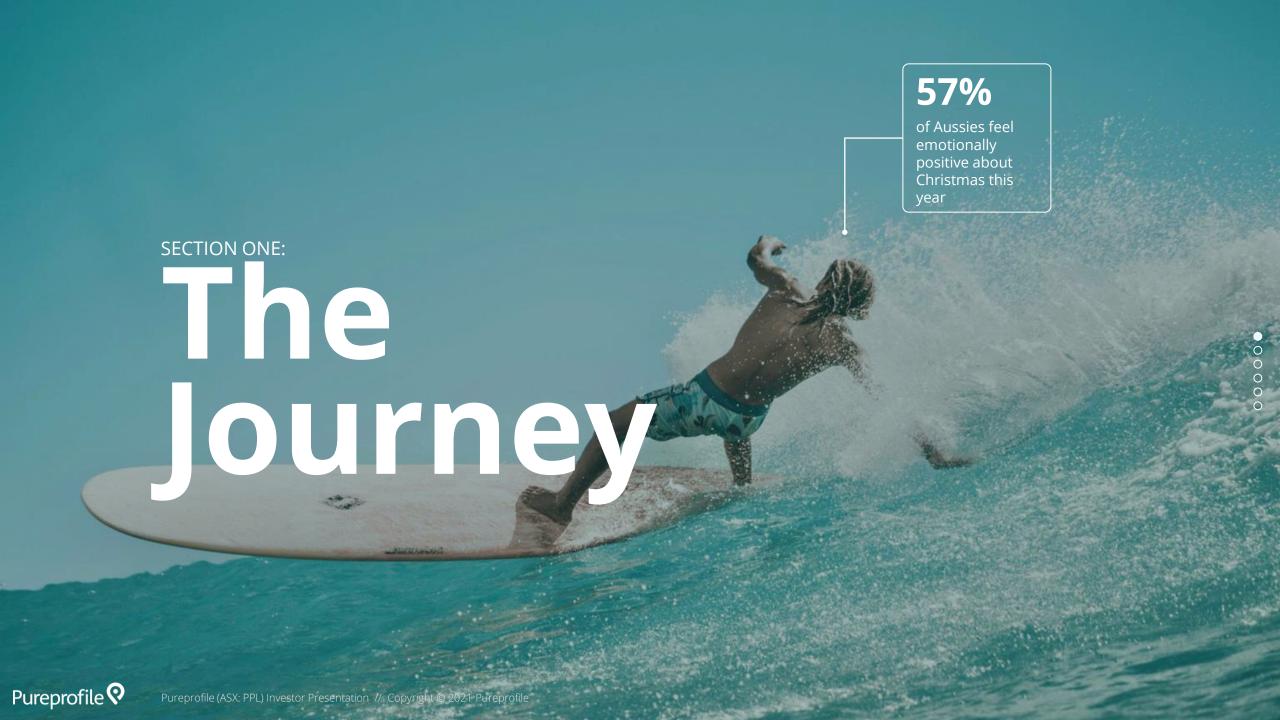
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# The Journey



# **People**

- Appointed new members of executive team
- New expertise sales and operations
- Introduced new ways of working remote working, zoom free hours, training
- Implemented Employee Share Scheme
- Defined ESG roadmap and framework
- Rolled out global learning and development program



# Clients

- Listened to needs
- Proactive service
- Delivered clear ROI
- Focussed on delivering quality, speed, innovation
- Increased Account Management team
- Increased Ops/Support team





### **Partners**

- Made working with Pureprofile easy
- Delivered clear ROI
- Dedicated people in Aus and UK focus
- Defined clear offering for partners
  - Technology
  - Branding
  - Support



### **Panel**

- Invested in global panel growth
- Restructured the panel team, bringing in new leaders
- Launched new countries
- Introduced new engagement, quality checks, processes



# **Pure.amplify**

- Rebrand
- Restructure
- Launch in UK
- 3 distinctive revenue streams
  - End clients
  - Media agencies
  - Publisher outsourced sales

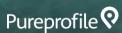


### **Global**

- Aligned processes
- Delivered localised technology
- Opened new offices in Singapore & Mainland Europe

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- Increased support and sales people
  - Marketing UK
  - Ops Singapore + Europe + UK
  - Sales in each country





# **Operations**

- Global structure global leader
- Global process
- New systems
- Adapted processes
- Upskilled team
  - Training
  - Mentoring
    - New talent



# **Technology**

- Disciplined approach to technology investment prioritised on business impact
- Established new team "Product, data and innovation" - new leader and new capability
- Audited all tech change to buy, build, partner vs build all
- Launched new internal systems
  - Focused on eliminating tech waste



# **Legal and Compliance**

- Reviewed privacy policies, terms of service, trade permits and trademarks
- Reviewed legal contract templates
- Updated Corporate Governance Policy anti bribery and corruption, risk management, whistleblower, security trading policy
- Global procurement



# **Shareholders**

- Engaged IR Department in April
- Regular investor roadshows
- Increased analyst, investor, broker awareness
- Brought new investors to top 20
- Focussed on defining company messaging and opportunity in market



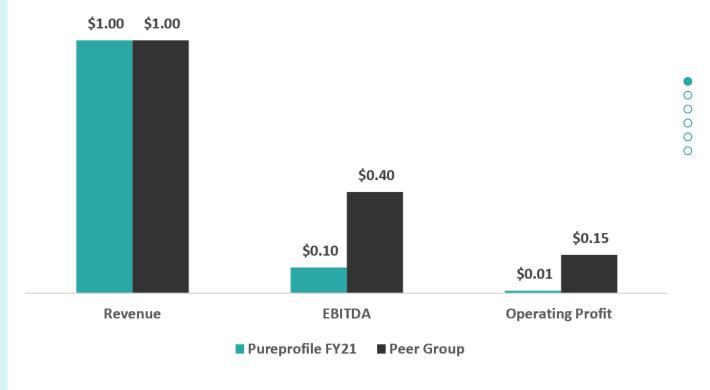
# FY24 aspiration

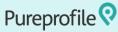
Ongoing key initiatives move us closer towards our FY24 aspirational goal to align to our peer group financial margins

We will continue to see our EBITDA and operating profit or operating free cash consistently outpacing our revenue growth

Our teams will be aligned and committed to continuous operational improvement driving margin growth

# Our aspirational margin aligns to our peer group





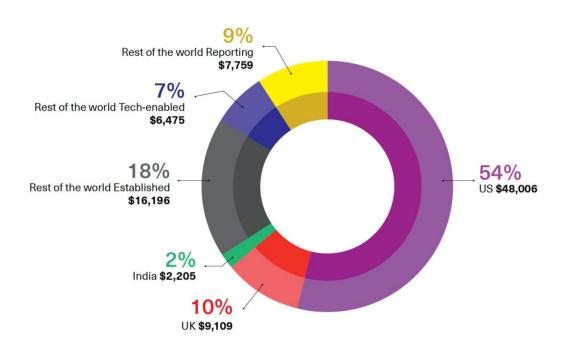


# The D&I opportunity

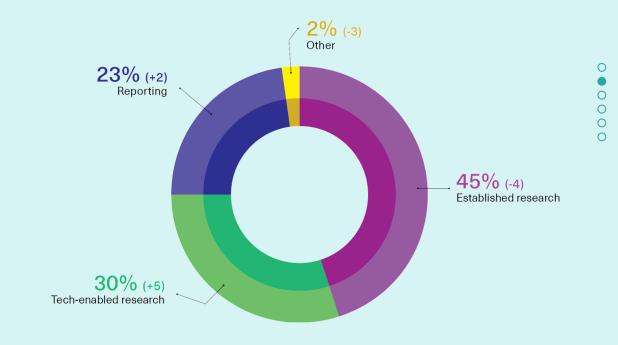
# Size of market

# Five largest markets - expanded industry

Turnover figures in US\$ million



# Spend by established / technology-enabled research





# The D&I opportunity

# Size of market

# **Countries ranked by market size**

COUNTRY	Turnover in US\$ million						
COUNTIN	2016	2017	2018	2019	2020		
1 (=) USA	19,487	40,672	43,573	46,245	48,006		
2 (=) United Kingdom	6,642	6,498	6,783	9,355	9,109		
3 (1) China	1,858	2,071	2,358	2,780	2,880		
4 (12) India	294	328	334	2,233	2,205		
5 (=) France	2,334	2,362	2,475	2,424	2,123		
6 (-3) Germany	2,767	2,766	2,788	2,302	2,111		
7 (-1) Japan	1,891	1,876	1,945	2,082	2,035		
8 (-1) Australia	791	929	877	818	753		
9 (=) Canada	345	344	637	621	606		
10 (-2) Italy	596	622	685	640	586		
11 (-1) Spain	550	571	606	584	555		
12 (-1) South Korea	464	483	510	500	507		
13 (=) Netherlands	442	474	508	443	399		
14 (1) Sweden	357	373	364	390	391		
15 (-3) Brazil	513	584	527	476	345		
16 (1) Russia	269	334	340	339	310		
17 (-3) Mexico	391	411	382	399	305		
18 (=) GCC	240	240	245	246	236		
19 (3) Singapore	158	163	171	191	179		
20 (-1) South Africa	190	221	237	202	175		

# **UK research industry highlights**



7<sub>bn</sub>

### +40% ON 2016

THE UK RESEARCH,
INSIGHT AND ANALYTICS
INDUSTRY IS ESTIMATED
TO BE UP 40% VS. THE
2016 ESTIMATE OF £4.8bn\*



£3.8bn

TURNOVER OF TOP 100 INDIVIDUAL AGENCIES £3.756bn VERSUS £3.627bn THE PREVIOUS YEAR



4.8%

GROWTH
YEAR-ON-YEAR FOR
TOP 100 INDIVIDUAL
AGENCIES



64k

# 64,000 EMPLOYEES THE RESEARCH SUPPLY

INDUSTRY EMPLOYS 64,000 WORKERS



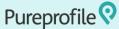
4,000+

IN 'THE BUSINESS OF EVIDENCE'



49%

OF EUROPEAN RESEARCH OUTPUT IS GENERATED IN THE UK



# The opportunity



# **Industry trends**

- Privacy driving move towards 1st part data
- Apple tracking, Google cookieless digital world
- Publishers need to generate their own 1st party data
- Advertisers and Agencies will need to plan using 1st party data
- Pureprofile does both
  - D&I
  - Pure.amplify



# **Market activity**

- Cint buys Lucid
- Lucid \$70m rev, \$7m profit, Price \$1.1b (USD)
- Cint buys gapfish
- Gapfish €8m rev, €1.3m profit, Price €28m



# **Peer group examples**

- YouGov Full year 169m GBP rev, 19m profit, 18% growth, MC 1.46b GBP
- Cint qtr 5.48m AUD, 638k net income, MC, 2.8b AU

	uisition Ilues	Investment Values	Acquisition Deal Volume	Investment Deal Volume	Period
\$5,:	187,600,000	\$84,200,000	17	4	Q4
\$14,:	178,600,000	\$3,375,600,000	47	15	Q3
\$2,:	164,200,000	\$0	24	0	Q2
\$1,3	365,000,000	\$8,200,000	33	2	Q1
\$22,8	895,400,000	\$3,468,000,000	121	21	

Source: GreenBook















# Mainland Europe





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Data & Insights



Pure.amplify



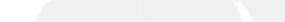
Platform



Operations Hub

# USA





# Where we are located

Offices in 7 countries

720 clients globally

165 staff globally

\$29.4m in revenue from repeat clients (past 12 months)

\$5.6m in annuity revenue (past 12 months)

# India



## Singapore







### Australia







New Zealand











# Full year FY21 EBITDA guidance exceeded

\$3.1m EBITDA which was 124% up on pcp due to strong revenue growth

\$30m revenue which was 24% up on pcp

119% growth in SaaS platform revenue

Full year positive net operating cash flow of \$2.4m up from \$1.4m for FY20

Results	FY21	vs FY20
Revenue	\$30.0m	24% 🔺
EBITDA	\$3.1m	124% 🔺
Operating Cash Flow	\$2.4m	65% 🔺

Business Unit Revenues	FY21	vs FY20
Data & Insights APAC	\$17.1m	34% 🔺
Data & Insights UK/EU	\$7.5m	34% 🔺
SaaS Platform	\$1.1m	119% 🔺

NB: EBITDA excludes significant items including share based payments



# A strong start to Q1 FY22

\$10.2m revenue up 61% on pcp with growth across all regions and business units

\$1.1m EBITDA up 29% on pcp due to strong revenue growth. Normalised EBITDA was 330% up on pcp (excluding Jobkeeper and associated Covid savings in FY21)

298% growth in SaaS platform revenue

Quarterly positive net operating cash flow of \$0.7m up from \$0.1m on pcp

Results	Q1 FY22	vs Q1 FY21
Revenue	\$10.2m	61% 🔺
EBITDA	\$1.1m	29% 🔺
Operating Cash Flow	\$0.7m	727% 🔺

Business Unit Revenues	Q1 FY22	vs Q1 FY21
Data & Insights APAC	\$5.0m	39% 🔺
Data & Insights UK/EU	\$2.5m	57% 🔺
SaaS Platform	\$0.9m	298% 🛕
Pure.amplify Media AU	\$1.3m	137% 🔺
Pure.amplify Media UK	\$0.5m	27% 🔺

NB: EBITDA excludes significant items including share based payments. All numbers in this slide are preliminary and <u>unaudited</u>



# **FY22 Outlook**

\$3.5m revenue up 40% on pcp for October 2021 with growth across all regions and business units

84% growth in revenue outside of Australia for October 2021

324% growth in SaaS platform revenue for October 2021

FY22 Full year EBITDA guidance \$4.0-4.4m

Results	Oct FY22	vs Oct FY21
Revenue	\$3.5m	40% 🛕

Business Unit Revenues	Oct FY22	vs Oct FY21
Data & Insights APAC	\$1.8m	18% 🔺
Data & Insights UK/EU	\$0.9m	81% 🔺
SaaS Platform	\$0.3m	324% 🛕
Pure.amplify Media AU	\$0.3m	17% 🔺
Pure.amplify Media UK	\$0.2m	21% 🔺

NB: EBITDA excludes significant items including share based payments. All numbers in this slide are preliminary and <u>unaudited</u>



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# **FY21 Financial Trends**

# Revenue \$M



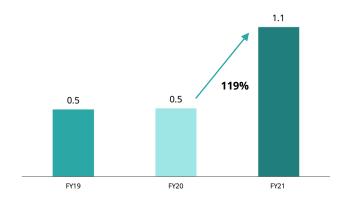
## EBITDA \$M

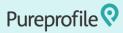


# **Data & Insights Revenue \$M**



# SaaS Revenue \$M





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# **Q1 Financial Trends**

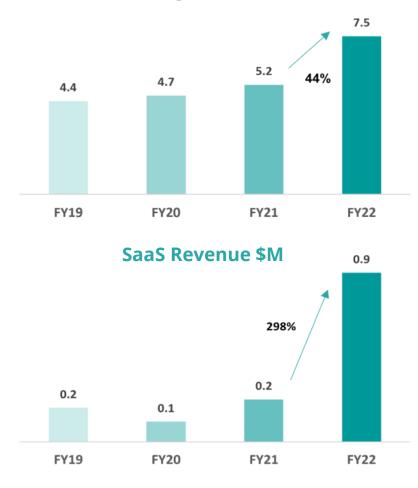
# **Revenue \$M**



## EBITDA \$M



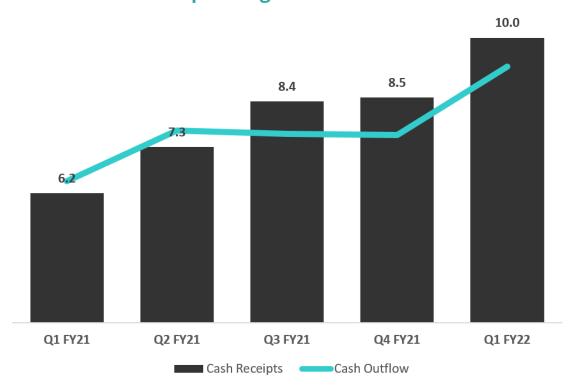
# **Data & Insights Revenue \$M**



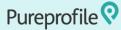


# Continued momentum in cash receipts positively impacting operating cashflow

# **Operating cashflow \$M**



NB; Cash receipts are receipts from clients and cash outflows are payments made for operating expenses per the Appendix 4C. Any government payments such as Jobkeeper are excluded from this chart.



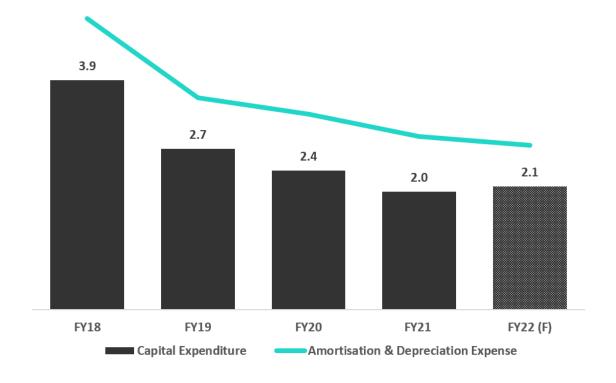
# A disciplined approach to investment in Capital Expenditure

Investment focus for FY21 aligned to accelerating our SaaS platform solutions such as Audience Intelligence

Investment focus for FY22 aligned to our corporate growth strategy with development focused on SaaS solutions and global growth including new panels

Clear focused corporate strategy resulting in a disciplined approach to product development

# **Capital Expenditure \$M**



NB: Excluding right of use assets and depreciation of leases





# Some new organisations that used our insights or Pure.amplify services in Q1 FY22

















































# Operational Key Performance Indicators - Q1 FY22



# \$2.5m

in revenue from 124 **new clients** outside Australia (past 12 months)

298%

QoQ revenue growth from SaaS clients

# 72%

QoQ increase in **completed surveys** = **more revenue** 

86%

**employee satisfaction** up 14% on prior year

\$29.4m

in revenue coming from **repeat clients** (past 12 months)

# 4 years

average tenure of clients

41%

YoY increase in **active clients** outside Australia (past 12 months)

\$5.6m

of Data & Insights revenue is **annuity revenue** (past 12 months)

# 98 million - up 182%

Ads delivered by **Pure.Amplify QoQ** = **more revenue** 

102%

Growth in **panellists** from outside Australia (past 12 months)

**83** Net Promoter Score which places Pureprofile panellists in the top quartile of organisations for client loyalty





# Our progress on our corporate strategy

Strategic Pillar	Strategy	Q1 FY22 Progress
Global business	Focus on building a stronger global business, global panel and add complementary data sources through strategic partnerships	102% growth in panellists outside of Australia over the past 12 months \$721k in new clients revenue from regions outside of Australia for the quarter 59% growth in total revenue from regions outside Australia on pcp
More data, more insights	Leverage Pureprofile proprietary data - Data & Insights - Media Advertising	Existing partnerships data volume increased by 42% from Q4 FY21  Ongoing international partnership discussions in progress
Self-service	Accelerate our SaaS <b>self-service solutions</b> - Audience Intelligence - Insights Builder	Fast Food and Retail industry solution development and testing completed. Launched October 2021  Report Builder live for all dashboards

Key

**FY22** 

initiatives



# Develop new partnerships

Growing partnerships in Asia, Europe and US means we can increase our capacity without upfront expenditure

Objective: Increase existing global audiences, allows for more insights to be generated for more clients and drives revenue and profitability



# Launch new verticals for Audience Intelligence

This is an exciting, world first, SaaS solution delivering insights and media planning from a single screen. Allowing Pureprofile to attract new clients and build recurring revenues

**Objective:** Launch Fast Food and Retail verticals. Food Delivery trial clients converted to paid clients



# Global business growth

Expand our opportunities outside of Australia by supporting our growing businesses in the UK, Europe and Southeast Asia

**Objective:** Investment in further sales capability and in new global panels in H1 FY22, attracting new clients and revenue in these regions. Improved operational efficiencies to grow both revenue and profitability



# **Corporate**

Finalise our 3 year strategy and plan.
Review acquisitions that can accelerate our corporate strategy.
Continue to attract new institutional investors to complement our existing shareholders

Objective: Deliver long term sustainable returns to our shareholders and grow our market capitalisation





# Summary



Strong growth



Cash flow positive



Exciting solutions

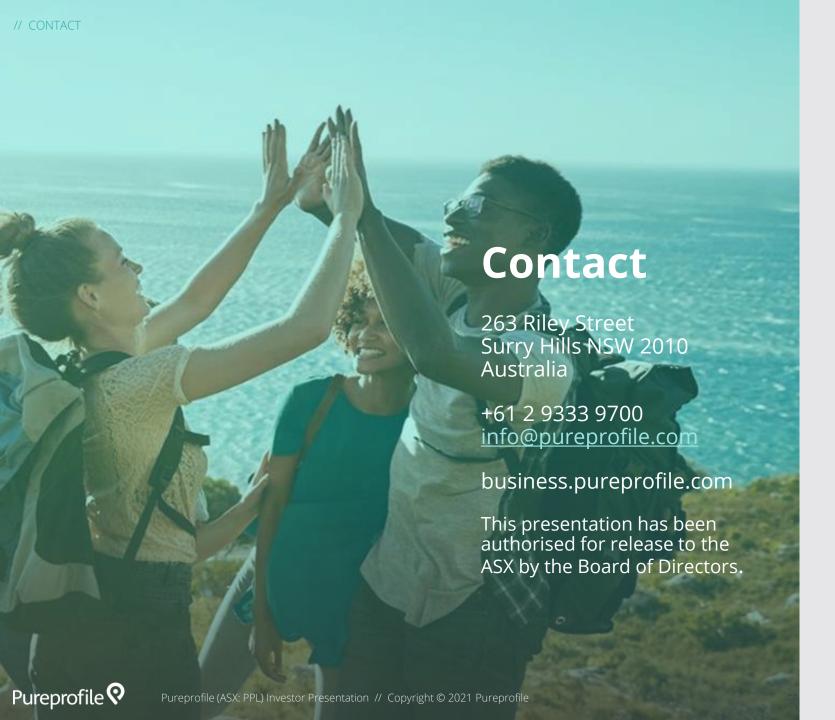


Highly engaged employees



Loyal and satisfied clients







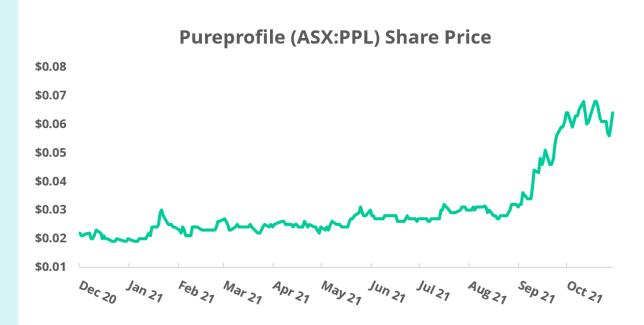
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0466 356 388



Melinda Sheppard // Chief Operating Officer melinda@pureprofile.com
0414 821 331

# **Corporate snapshot**

Issued Capital	
Total number of shares on issue	1,094,111,011
Shareholders (as at 31st October 2021)	1,701
Market Capitalisation	
Share price (as at 31st October 2021)	\$0.064
Market Capitalisation	\$70.0m
Substantial Shareholders	
Lucerne Composite Master Fund SP	15.92%
Jencay Capital Pty Limited	8.12%





# The D&I opportunity

# Size of market

# Global market research turnover and growth rates per region

REGION		Turnover reported by the countries (US\$m)						
	2016	2017	2018	2019	2020	2021		
Europe EU 15	14,378	14,371	14,972	16,897	15,979	17,281		
New EU member sta	<i>tes</i> 597	696	726	704	657	698		
Other Europ	e 849	885	862	855	796	854		
	Total 15,824	15,952	16,559	18,456	17,432	18,833		
North America	19,832	41,016	44,210	46,866	48,612	50,155		
Asia Pacific	6,442	6,908	7,270	9,683	9,455	10,415		
Latin America	1,465	1,584	1,484	1,416	1,067	1,115		
Africa	432	473	500	482	384	400		
Middle East	399	412	393	392	351	353		
World	44,395	66,345	70,416	77,296	77,300	81,271		

# Asia Pacific turnover 2016-2021 and growth rates 2019-2021

	Turnover (US\$m)				Expected turnover (US\$m)	Absolute growth (%)	Net growth (%)	Expected net growth (%)	
ASIA PACIFIC	2016	2017	2018	2019	2020	2021	2019/20	2019/20	2020/21
China	1,858	2,071	2,358	2,780	2,880	3,024	5.9	3.4	5.0
India	294	328	334	2,233	2,205	2,536	0.3	-5.5	15.0
Japan	1,891	1,876	1,945	2,082	2,035	2,341	-3.5	-3.5	15.0
Australia	791	929	877	818	753	855	-7.4	-8.2	13.5
South Korea	464	483	510	500	507	522	1.9	1.3	3.0
Singapore	158	163	171	191	179	179	-5.8	-5.6	0.0
Thailand	155	171	183	190	155	171	-20.4	-19.7	10.7
Indonesia	122	131	119	124	109	120	-11.7	-13.5	10.2
Philippines	111	107	114	127	101	111	-24.8	-26.7	10.0
Malaysia	110	122	120	116	100	110	-13.6	-12.6	10.4
Hong Kong	141	147	151	139	98	109	-30.6	-30.8	11.5
Taiwan	90	97	100	96	91	86	-10.0	-9.8	-5.0
Vietnam	87	96	100	99	90	96	-8.8	-11.6	5.8
New Zealand	86	88	86	86	72	75	-13.6	-15.1	5.0

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