## limeade

#### ASX / MEDIA RELEASE

#### Limeade to Present at Macquarie Emerging Leaders Conference

SYDNEY, Australia and Bellevue, Washington. – 24 November 2021 – <u>Limeade</u> (ASX: LME, or the Company), an immersive employee well-being company that creates healthy employee experiences, today announces an upcoming presentation by Limeade CEO Henry Albrecht to the Macquarie Emerging Leaders Conference today at 10.30am AEDT (3.30pm PT, 23 November 2021).

A copy of the presentation is attached.

This release dated 24 November 2021 has been authorised for lodgement to ASX by Mr Todd Spartz, Limeade CFO and lodged by Mr Danny Davies, the Limeade ASX Representative.

- ENDS -

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To subscribe to the Limeade Email Alert Service please click <u>here</u>.

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#### About Limeade

Limeade is an immersive employee well-being company that creates healthy employee experiences. Limeade Institute science guides its industry-leading software and its own award-winning culture. Today, millions of users in over 100 countries use Limeade solutions to navigate the future of work. By putting well-being at the heart of the employee experience, Limeade reduces burnout and turnover while increasing well-being and engagement — ultimately elevating business performance. To learn more, visit <a href="https://www.limeade.com">www.limeade.com</a> (ASX listing: LME).

Limeade, Inc. Australian Registered Business Number 637 017 602, a public limited company registered under the Washington Business Corporation Act (UBI Number: 602 588 317).

#### Disclosure

This ASX release does not constitute an offer to sell, or the solicitation of an offer to buy, nor shall there be any sale of any securities referred to herein in any state or other jurisdiction in which such offer, solicitation or sale would be unlawful. Any securities referred to herein have not been registered under the US Securities Act of 1933, as amended (the "US Securities Act") and may not be offered or sold in the United States or to US persons absent registration or an applicable exemption from registration under the US Securities Act and applicable state securities laws. In addition, any hedging transactions involving the securities referred to herein may not be conducted unless in compliance with the US Securities Act.



Henry Albrecht, CEO

24 November 2021

limeade ASX: LME



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Investors should note that this document may contain unaudited financial information for the Company that has been prepared by the Company's management. The Company's results are reported under US-GAAP. Investors should be aware that certain financial data included in this presentation including CARR, NRR, LTV and CAC is "non-IFRS information" under Regulatory Guide 230 (Disclosing non-IFRS financial information) published by ASIC or "non-GAAP financial measures" within the meaning of Regulation G of the US Securities exchange Act of 1934. Note that the Company is not required to comply with Regulation G, and it does not provide a reconciliation and other disclosures about its non-IFRS information or non-GAAP financial measures that would be required by Regulation G. All values are stated in US dollars unless otherwise stated.



# Macquarie Emerging Leaders Conference

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Q&A + Contacts

27 August 2021

## **About Limeade**

#### Global



### Award-Winning



### Market-Leading



#### Enterprise SaaS



#### 100+ countries

2.6M+ users Based in Bellevue, WA, USA Offices in Canada, Germany We invest in our employee experience so you can elevate yours.

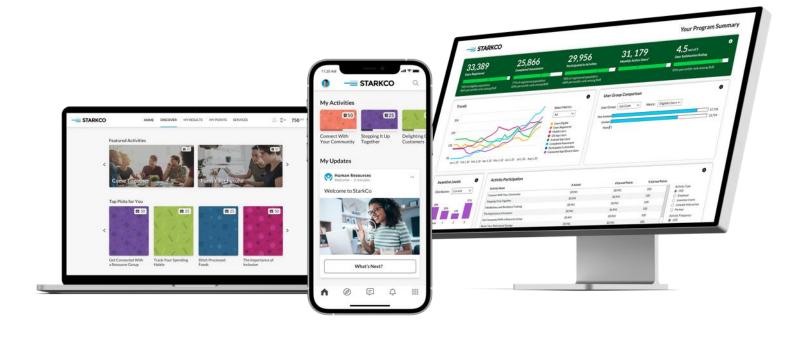
# "Shines for its holistic focus on employee well-being"

Employee Experience (EX)
Management Platforms For Large
Enterprises, Q1 2020

#### Employee experience (EX) provider to 150 of the best companies in the world

\$56.6M<sup>1</sup> 97% recurring revenue<sup>2</sup>

# Limeade creates immersive well-being solutions for a healthy employee experience.





The only company with world-class listening and well-being solutions



Al-powered, personalized communications that drive benefits adoption



Integrating well-being and listening experiences into the daily flow of work



Consumer-grade software guided by Limeade Institute science

# \$22 billion market growing at 22%



Companies grappling with increasingly remote global workforces



Employees dealing with heightened stress and anxiety; expecting support



Healthy corporate cultures essential to attracting and retaining millenial and Gen Z talent



## Well-Being is More Essential Than Ever

32%

Reduction in physical activity
due to COVID restrictions.1

14%



Hear leaders <u>discuss the</u> <u>importance of mental health</u>.<sup>2</sup>

49%



Experiencing a <u>negative impact on</u> <u>finances and planning</u>.<sup>3</sup>

69%



*Lack a strong sense of purpose* at work.<sup>4</sup>

40%



Feel isolated at work.5

80%



Identify well-being as *critical to* business success in 2021.6

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## **1H21 Financial Highlights**

\$26.9M

Revenue

Down 4% vs. 1H20 (\$28.0M)

94%

Recurring Revenue

Down 4% vs. 1H20 (98%)

6

New Customer Contracts (1H21)

7 new customer contracts in 1H20

149

Total Customers

Direct – 103 (Down 2% vs. 1H20) Indirect – 46 (Down 34% vs 1H20) **76%** 

Gross Margin

Down 1% vs. 1H20 (77%)

93%

NRR<sup>1</sup>

Down 5% vs. 1H20 (98%)

Direct NRR 94% (Down 4% vs. 1H20) Indirect NRR 82% (Down 15% vs. 1H20) \$616K

Per Direct Well-Being Customer

Average CARR

Down 4% vs. 1H20 (\$641K)

\$352K

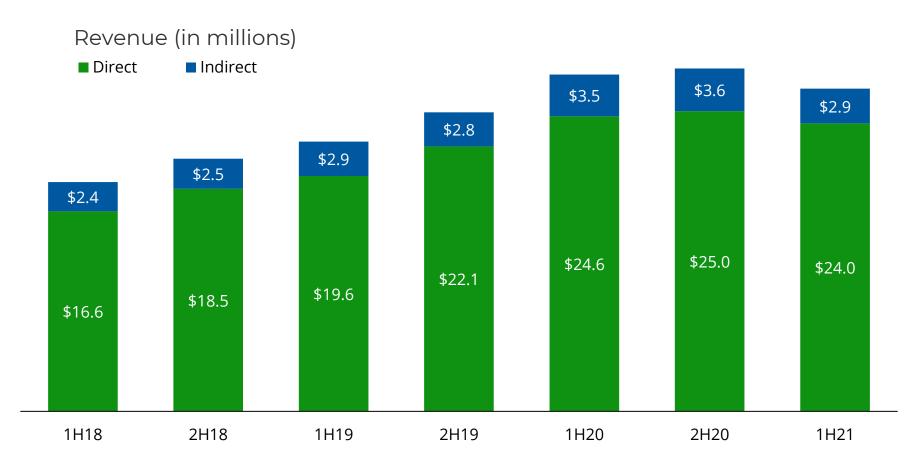
Per Customer Average CARR

Up 9% vs. 1H20 (\$323K)



## Direct channel revenue stable, down just 2.4% versus pcp

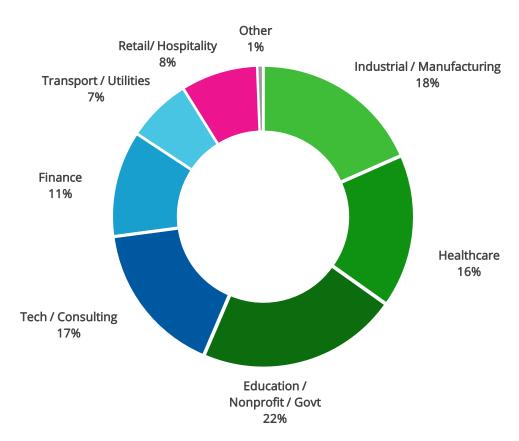
Half of the \$1.2M revenue reduction and 24 of the 26 net decrease in customer count occurred in midmarket reseller channel



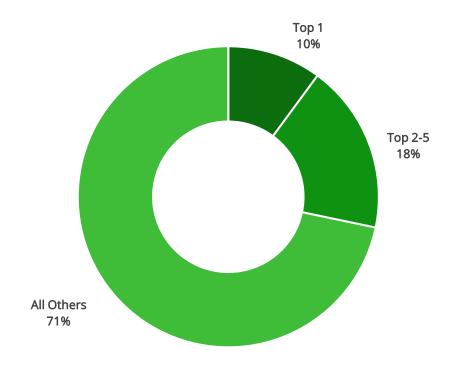


## Diverse customer base

## Highly diversified customer base<sup>1</sup>



## Customer concentration 1H21<sup>2</sup>





**NOTE 1:** CARR balance by industry as of 30 June 2021. **NOTE 2:** As measured by CARR.

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## **Growth strategy**



# North American Enterprise Well-Being Market Focus

- ✓ Great product-market fit and \$151M¹ pipeline
- ✓ Limeade embedded in Office 365 and Microsoft Teams through Microsoft Viva



# M&A to Drive Market Access and Long-Term Growth

- ✓ Direct access to mid-market through TINYpulse
- √ 40-person Vietnam-based R&D team



# Platform Optimization

- ✓ R&D investment focused on speed and performance for global enterprises
- ✓ Nearly doubled engineering horsepower



# Indirect Channel Optimization

- ✓ Move away from midmarket underperformers
- ✓ Focus on larger, strategic enterprise-class relationships



## **TINYpulse Acquisition**

A leader in employee listening capabilities



\$8.8M

TINYpulse acquisition funded from existing Limeade cash 1.35x

FY2020 revenue multiple based on acquisition price

\$6.5M

TINYpulse continuing revenues in FY2020 \$1.2M

TINYpulse EBITDA loss in FY2020 500+

Customers from start-ups to Fortune 500

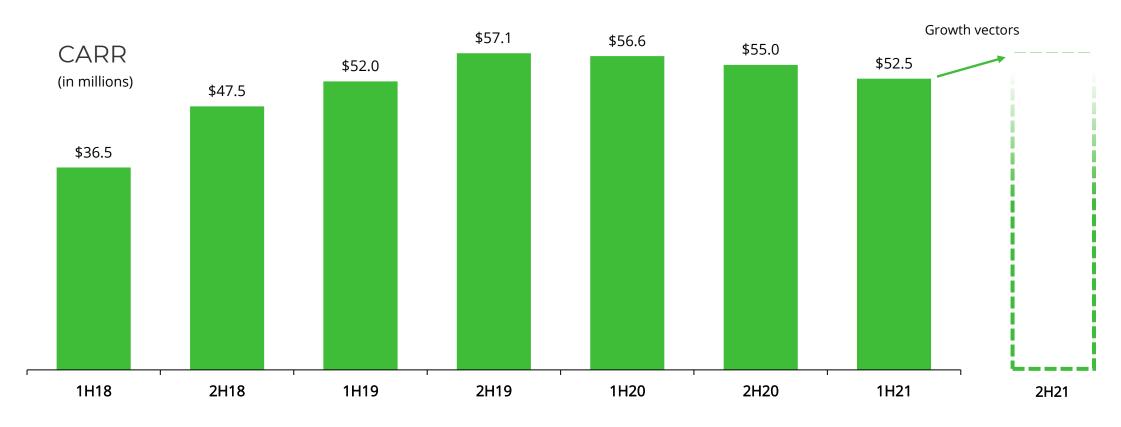
#### Commentary

- Completed 29 July 2021; Seattle based, operations in U.S and Vietnam
- The acquisition of TINYpulse will create <u>direct</u> access to mid-market customers looking for an integrated well-being and employee experience solution, and over time will enhance the Limeade well-being experience for enterprise customers
- Part of overall strategy to transition from indirect to focus on Limeade direct customers



## **Return to CARR growth in 2021**

- New customer acceleration expected in second half, led by direct North American enterprise well-being with strong late-stage pipeline
- TINYpulse acquisition
- Microsoft Viva partnership



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# Full Year 2021 guidance

**\$50-53M**Revenue

**(\$5-8M)**EBITDA

**(\$7-10M)**NPAT

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## **Q&A / Contacts**

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