

15 December 2021

NEW OPERATING MODEL AND VARIATION OF AGREEMENT WITH AXA HEALTH

Doctor Care Anywhere Group PLC (ASX:DOC, “Doctor Care Anywhere”, “the Company”) is pleased to announce the launch of a new Operating Model.

Doctor Care Anywhere’s Operating Model is evolving from the provision of a single option of 20 minute virtual GP consultations to the provision of multiple options based on a patient’s clinical requirement, including:

- A 15 or 20 minute virtual GP consultation;
- A 20 minute virtual consultation with an Advanced Nurse Practitioner¹; and
- “QuickConsult” – where a patient completes a questionnaire to be reviewed by a prescribing clinician, resulting in written advice or a prescription without the need for a real time video or phone consultation.

This new Operating Model will allow Doctor Care Anywhere to better meet the challenge of clinical workforce shortages and ever increasing healthcare demand, resulting in:

- Improved access to the right care, at the right time, for a larger number of patients;
- A better experience for clinicians, by matching the right skills with the right presenting patient need; and
- Significant improvement in the margins and profitability of Doctor Care Anywhere’s service.

Doctor Care Anywhere is also pleased to announce that as part of its continuing negotiations with its strategic partner, AXA PPP Healthcare Group Limited (“AXA Health”), it has entered into a variation of its Master Services Agreement² (“MSA”). The variation of the MSA with AXA Health will contribute to Doctor Care Anywhere’s improved margins and profitability, with the realisation of some of these benefits commencing in 4Q 2021.

¹ **Advanced Nurse Practitioners** are Nurses licensed to make decisions in the assessment, diagnosis, and treatment of patients and to prescribe medication.

² *Contractual terms in respect of contract term and termination remain as described in the Company’s Prospectus dated 30 October 2020.*

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This ASX announcement has been authorised for release by the Board of Directors.

About Doctor Care Anywhere:

Doctor Care Anywhere Group PLC is a UK-based telehealth company that is committed to delivering the best possible patient experience and clinical care through digitally enabled, joined up, evidence based pathways on its proprietary platform. Doctor Care Anywhere utilises its relationships with health insurers, healthcare providers and corporate customers to connect with patients to deliver a range of telehealth services.

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