

Investor & Analyst Briefing

—
15th June 2022

HUB²⁴





Welcome

Bruce Higgins

Chairman





Corporate strategy & business update

Andrew Alcock

Managing Director / CEO





Empowering better financial futures,
together

HUB24 Group Overview

HUB²⁴ **XPLORE**
WEALTH

PLATFORM

Custodial administration



Platform FUA
\$51.0bn



3,432 Advisers
using the platform



Managed Portfolio
& MDA FUA
\$22.4bn

PARS

Non-custodial administration



PARS FUA
\$17.3bn



PARS accounts
8,020

Total FUA \$68.3bn

HUBCONNECT



92
Financial Services Clients



96
Data Integrations^^

HUBconnect Broker

Customer management &
operational support for
stockbrokers

HUBconnect Licensee

Database insights to support
advice licensees with business
management & compliance
obligations

 **CLASS**



7,700+
Unique Customers^



220+
Data Integrations^^

Class Super

SMSF administration

Class Trust

Trust administration

Class Portfolio

Investment Reporting
& Administration

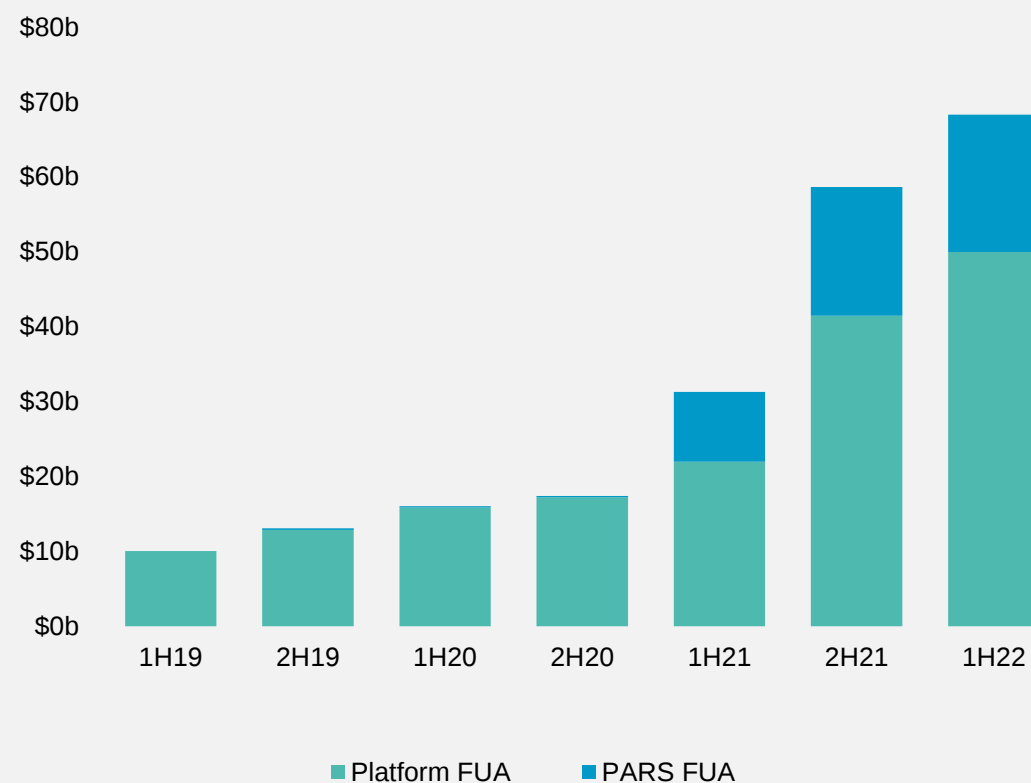
NowInfinity

Corporate compliance
& documentation

1HFY22 Group UEBITDA \$29.7m up 80% on pcp

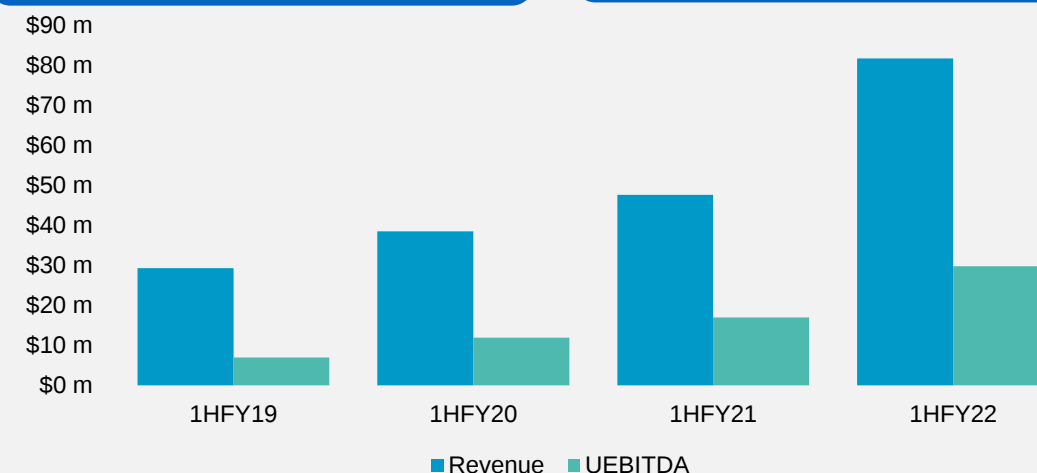
Consistently delivering on our growth strategy

Funds under administration



Group Revenue CAGR
+41%¹

Group UEBITDA CAGR
+63%¹

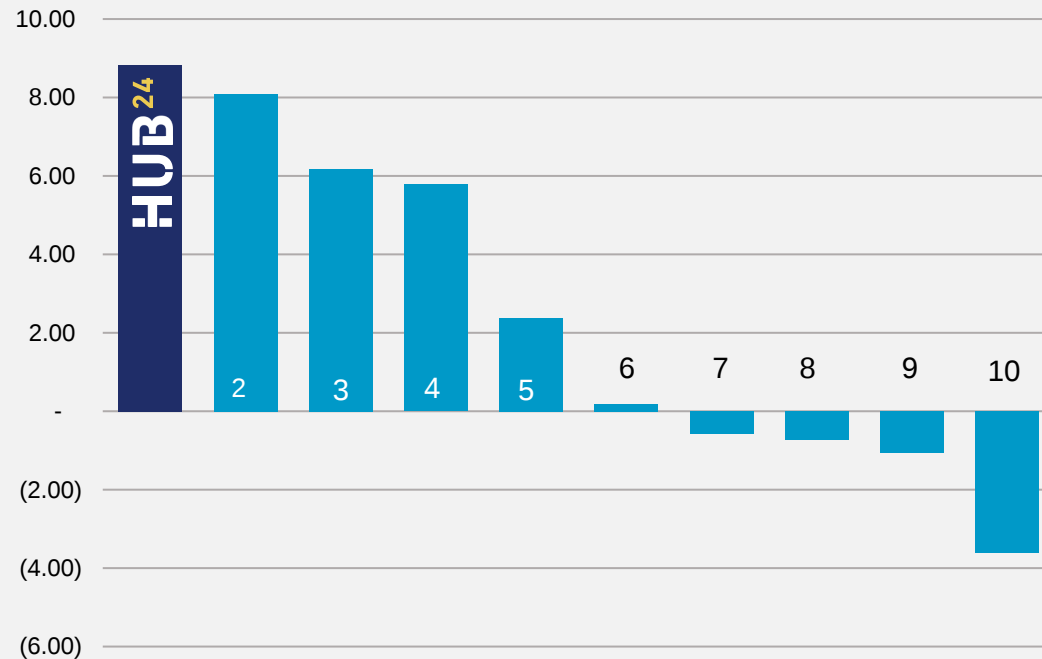


Platform

	FY17	FY18	FY19	FY20	FY21	1HFY22
Platform Revenue	\$26.3m	\$39.7m	\$54.1m	\$74.3m	\$101.1m	\$77.3m ²
% change pcg	71%	51%	36%	37%	36%	75%
UEBITDA	\$5.1m	\$11.9m	\$18.0m	\$28.7m	\$37.9m	\$30.0m ²
% change pcg		135%	52%	59%	32%	72%

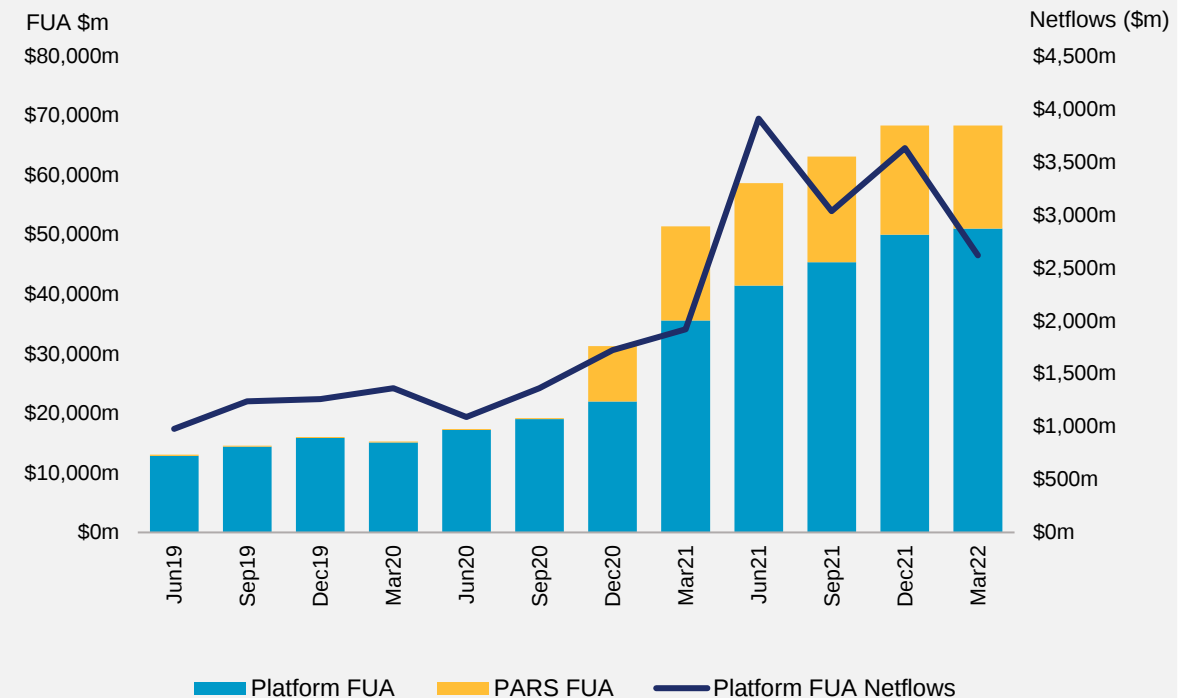
HUB24 – Australia's fastest growing platform provider¹

Netflow share to underlying market share ratio¹



- ➔ HUB24 market share has grown from 2.5% to 4.9%³
- ➔ 7th largest platform provider from 9th place by market share³

Growth in Platform FUA, PARs FUA & net flows per quarter²



- ➔ Ranked 2nd for annual net inflows³
- ➔ Platform FUA 5-year CAGR 65%³

Leading change & capturing opportunities

TRENDS

• Insto-owned platforms dominate inflows

• FOFA reforms introduced

• Use of Managed Portfolios accelerates

• Royal Commission established

• Insto's begin wealth exit

• SPPs begin dominating net inflows

• Growth in unaligned licensee segment

• Increasing advice tech solutions driving need for data connectivity

• Client demand for single view of wealth

• Increasing demand for HNW solutions

• Convergence of advisory, stockbroking and accounting (multi-disciplinary firms)

2010 - 2015

2016 - 2019

2020 – Present

HUB24 JOURNEY

- Launch of HUB24 Invest & Super with innovative Managed Portfolio functionality

- Continued enhancement with innovative solutions that deliver customer value

- Acquired Agility Applications

- Continued recognition as leading platform provider of Managed Portfolios

- Innovation lab established

- Market-leadership extended for overall platform & maintains managed portfolio leadership

- Continuing to build strong relationships with unaligned licensee segment

- HUBconnect launched on the back of licensee Think Tank

- Acquired XPL & Ord Minnett PARS and made strategic investment in Diverger

- Launch of private labels

- Acquired Class Ltd

- Building data-as-a-service & developing the platform of the future

- Designing products & solutions to support convergence of wealth professionals

HUB24 FY15

- \$1.7bn FUA
- 484 advisers
- 0.22% market share
- EBITDA -\$4.4m

HUB24 FY19

- \$12.9bn FUA
- 1625 advisers
- 1.3% market share
- UEBITDA \$14.8m

HUB24 Q3 FY22

- \$68.3bn FUA
- 3432 advisers
- 4.9% market share
- UEBITDA \$29.7m (1HFY22)

Our strategic pillars



Lead the wealth industry as the best provider of integrated platform, technology & data solutions



Deliver customer value & growth

Continue to develop our core platform proposition to meet evolving customer needs, extend our market-leadership and grow market share

Enhancing our current proposition & extending our competitive advantage



Continue to build the platform of the future

Deliver an integrated customer experience that supports financial professionals to implement investment, tax and strategic advice

Positioning for growing segments & customer need

01

Single view of wealth

02

Seamless integration between Custody & non-Custody solutions

03

Product solutions that improve retirement outcomes for all client segments



Collaborate to shape the future of the wealth industry

Leverage our technology & data expertise, collaborate with industry participants & build solutions that enable the evolution of our industry and the delivery of cost-effective financial advice

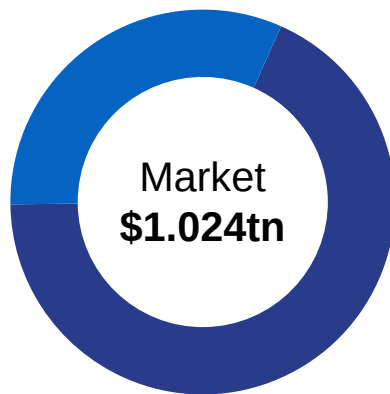
Collaborating with the industry for the future of advice

HUB24 well-positioned in attractive growth markets

Australian
Investment
Platform Market¹



HUB24 market share
4.9%



Investment
\$326bn

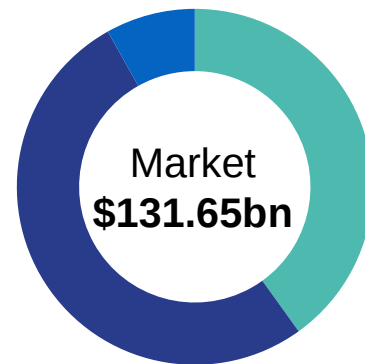
Superannuation
\$698bn

Managed
Account Market²



HUB24 market share
12%

Other services
\$10.7bn



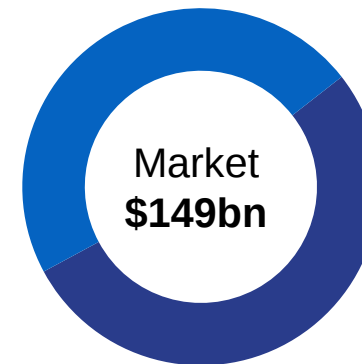
SMA
\$68.19bn

MDA
\$52.76bn

PARS
Market³



HUB24 market share
12%



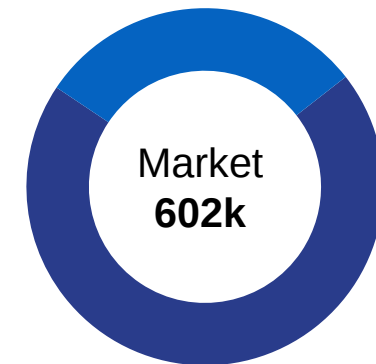
Inhouse
\$70.5bn

Outsourced
\$78.5bn

SMSF
Market⁴



Class market share
30%



Class Super Accounts
181k

Our people

Creating the right environment for our people to thrive

We have over

700 

employees¹

Class

200

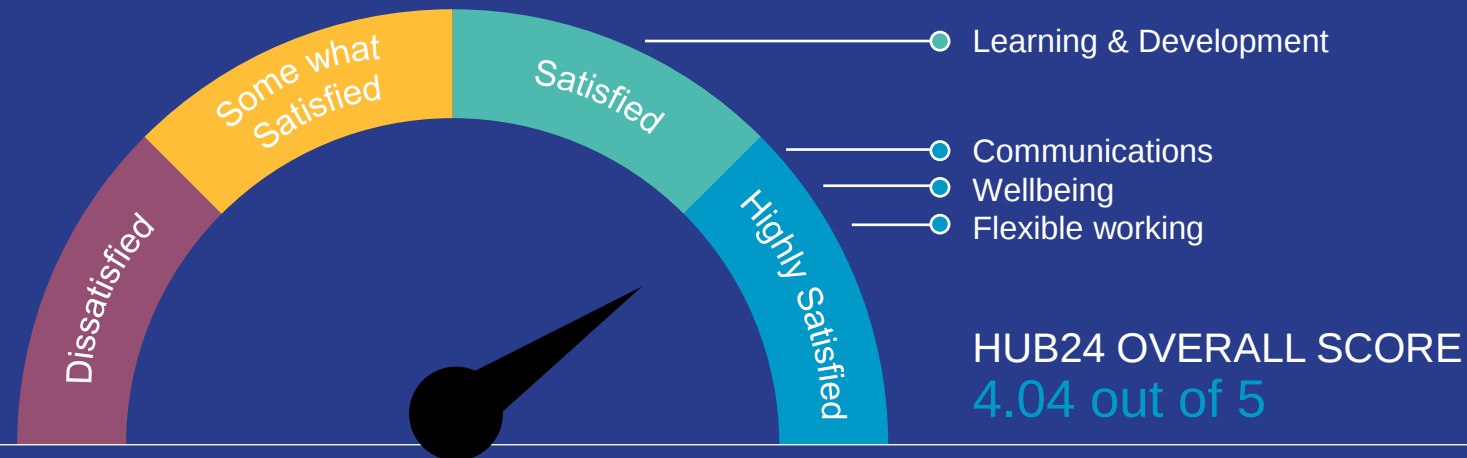
HUB24

500

Attracting, retaining and developing talented people:

- Creating a strong client focused culture
- Prioritising employee wellbeing
- Supporting flexible working
- Investing in leadership development & providing career opportunities
- Continuing to support a diverse and inclusive workplace

HUB24
Employee
Engagement¹



Our Values



Integrity

Do the right thing



Collaboration

Act as one team, one company



Client Focus

Be easy to deal with



Excellence

Go above and beyond



Passion

Invest energy to make a difference



Innovation

Think big and outside the square

Industry leading executive team with depth of experience



Andrew Alcock

Managing
Director



Kitrina Shanahan

Chief Financial
Officer



Jason Entwistle

Director Strategic
Development/Interim
MD/CEO Class



Deborah Latimer

Chief Risk
Officer



Craig Lawrenson

Chief Operating
Officer



Wendy McIntyre

General
Counsel



Paul Biggs

Group Chief
Information Officer



Darren Stevens

Chief Product
Officer



Chesne Stafford

Chief Growth
Officer (from July)



Recruitment Underway

- Class CEO
- Chief People Officer



Customer experience

Craig Lawrenson

Chief Operating Officer



Customer Service

Competitive advantage driving long term growth



Delivering a differentiated and sustainable experience



... and satisfied customers



Adviser Ratings¹

- Best Platform Overall
- Best Investment Options
- Best Adviser Experience



Wealth Insights²

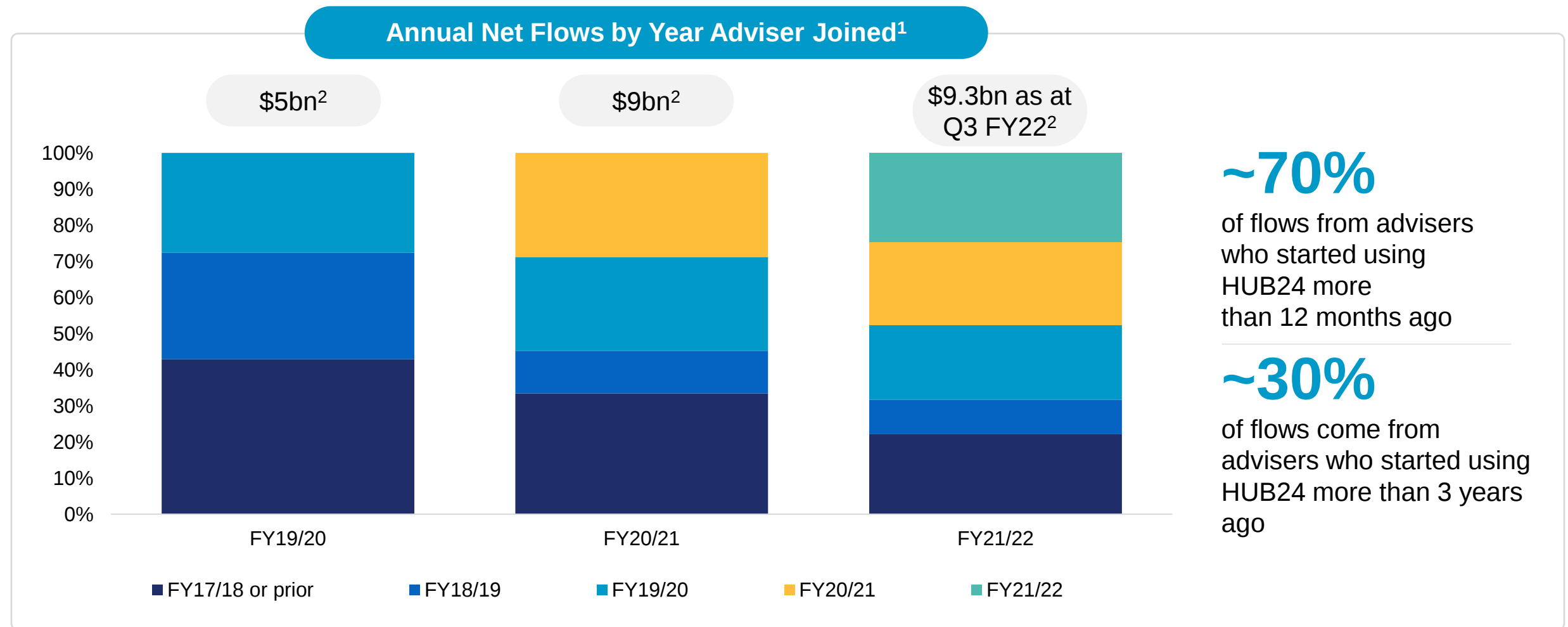
- Equal 2nd Platform
- Overall Satisfaction

→ HUB24 has the **highest adviser consideration** when choosing a new platform³

→ Advisers who use HUB24 are **the least likely to look for a replacement platform** in the next 12 months³

A solid platform for future growth

New advisers remain productive over many years

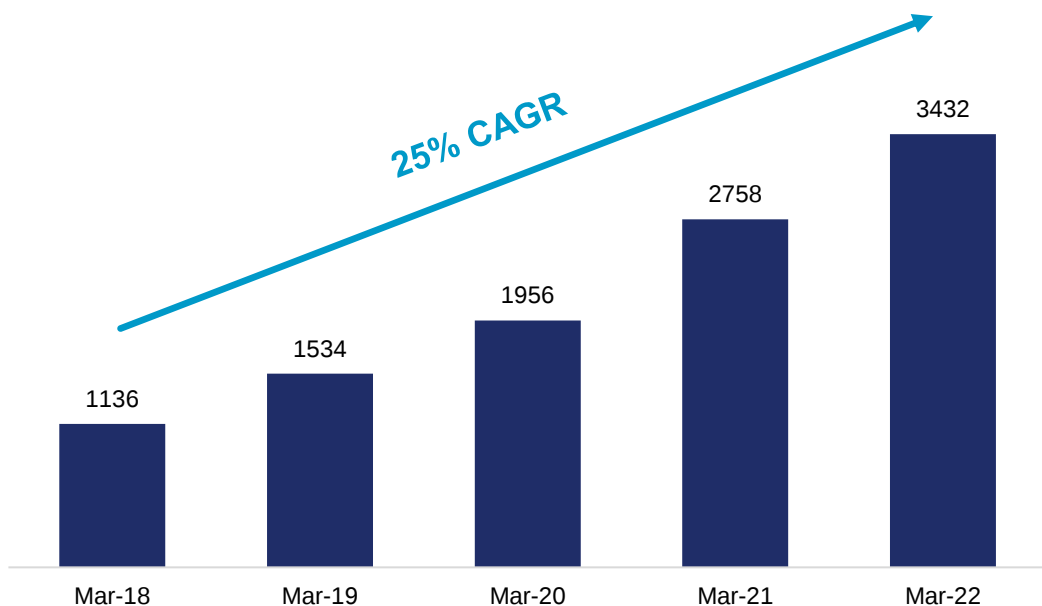


A solid platform for future growth

Consistent growth in our client base



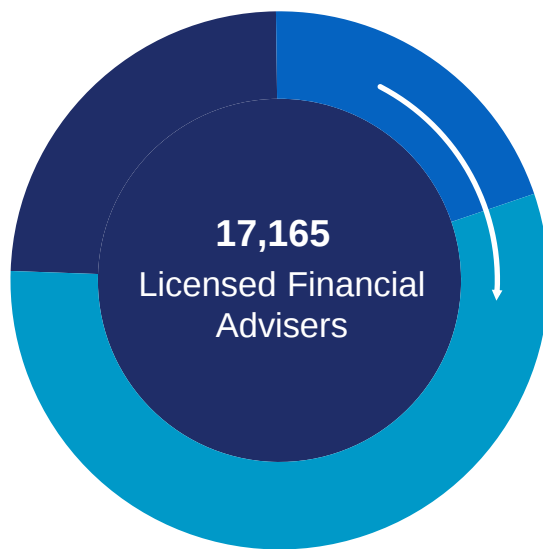
3,432 active advisers
supporting HUB24



Latent opportunity



HUB24 has relationships with/access
to **75%** of the total adviser market



- HUB24 active advisers
- Opportunity – Advisers covered by licensee agreements with HUB24

Managed Portfolios

Engaging and educating advisers

Building clear differentiation in our Managed Portfolios proposition

General benefits:

- Client directed customisation
- Transparency
- Portability
- Speed of implementation
- Individual tax outcomes

Unique benefits of HUB24 'Platform Alpha':

- Tax optimisation (whole of account)
- Trade execution – in house
- Portfolio Implementation
 - ManagerHUB
 - Progressive Portfolio Implementation

Helping to grow the Managed Portfolio market



Platform Alpha – Whitepapers



Managed Portfolio Academy



Managed Portfolio Education Guides

Extending our managed portfolio leadership position



No. 1

Platform Managed Accounts functionality - 6th year running¹



No. 1

Awareness of Managed Account platforms across current and potential managed account advisers¹



Greatest overall share of adviser relationships in Managed Accounts¹



HUB24

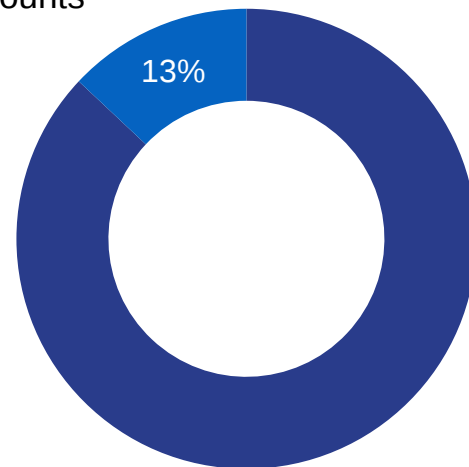
the Platform of choice for access to Managed Accounts¹

Managed Portfolio leadership

Managed Accounts growth opportunity

\$131.65bn

FUM in Managed Accounts¹



Australian Investment Platform Market
\$1.024trn²

Adviser adoption of Managed Accounts increasing and so is the proportion of assets being allocated to Managed Portfolios



53%

of advisers adopting managed accounts (up from 44% in 2021)³



Advisers are recommending Managed Portfolios to

60%

of their active clients (up from 44% in 2021)³



On average, advisers are directing

39%

of new client flows into Managed Portfolios³

HUB24 experience



44%

of Platform FUA is in Managed Portfolios



65%

of advisers using HUB24 use Managed Portfolios



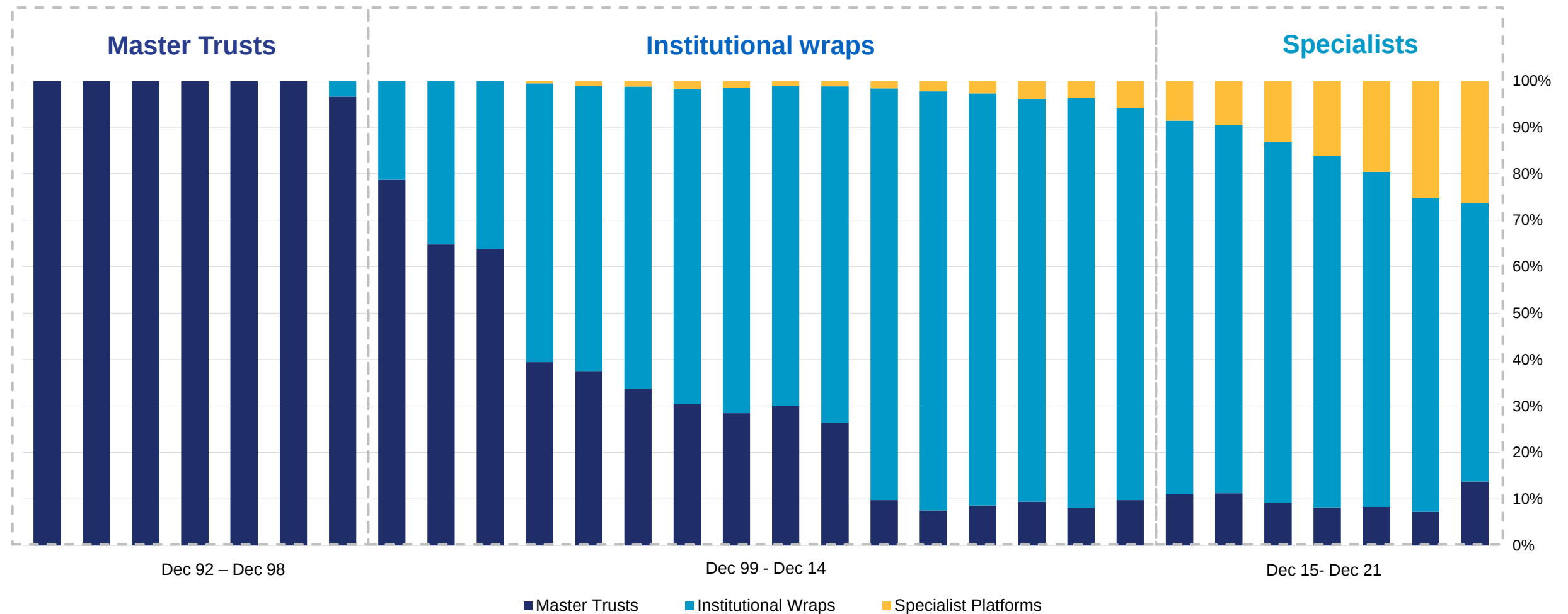
HUB24 strategy & Class business

Jason Entwistle

HUB24 Director of Strategic
Development & Interim MD/CEO
of Class

Rise of Specialist Platforms

Gross flows by Platform Segment



Why do platforms exist?



One way of doing business

Incorporating custody
& non custody



Single view of wealth

for advisers and
their clients



Efficient access

to investment
manager IP



How
successfully
have we
delivered into
this purpose?

The future of platforms

Platforms Today



Managing custodial assets

- ASX Listed Securities
- Term Deposits
- Cash & FX
- Managed Portfolios
- Global & Domestic Bonds
- International Domiciled Managed Funds
- Australian Domiciled Managed Funds
- International Listed Securities

Platforms Tomorrow



How do we solve the original problem?



Single
view of wealth
for advisers and
their clients



One way of
doing business
incorporating
custody & non custody



Efficient
access
to investment
manager IP



Flexibility
for advisers &
Visibility
for licensees



Reporting
& insights
for
businesses

HUB²⁴ **XPLORE**
WEALTH

Platform

Custodial administration

PARS

Non-custodial administration

HUBCONNECT

 CLASS

 NowInfinity
A CLASS TECHNOLOGY COMPANY

Data and tech

Solutions and Services

HUBconnect technology infrastructure



Integration
with other financial
services and
software providers

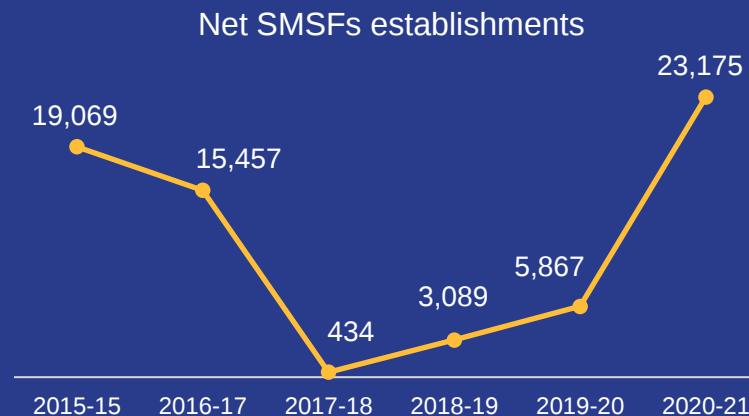
>300 data
integrations^^

Class business

Acquisition completed in February 2022

- Class is a pioneer in cloud-based wealth accounting & recognised as one of Australia's most innovative technology companies.
- Class delivers trust accounting, portfolio management, legal documentation and corporate compliance solutions to over 3,500 financial professionals across Australia.

No. of SMSF accounts¹



74%
of advisers now
advising on
SMSFs
(Up from
68% in 2018)¹



Annual SMSF
establishment rate
4.7%¹
(up from 3.7% in 2020)



NowInfinity
Most used legal document
provider for SMSF related
legal compliance¹

Strategic priorities



Grow the SMSF
market and market
share

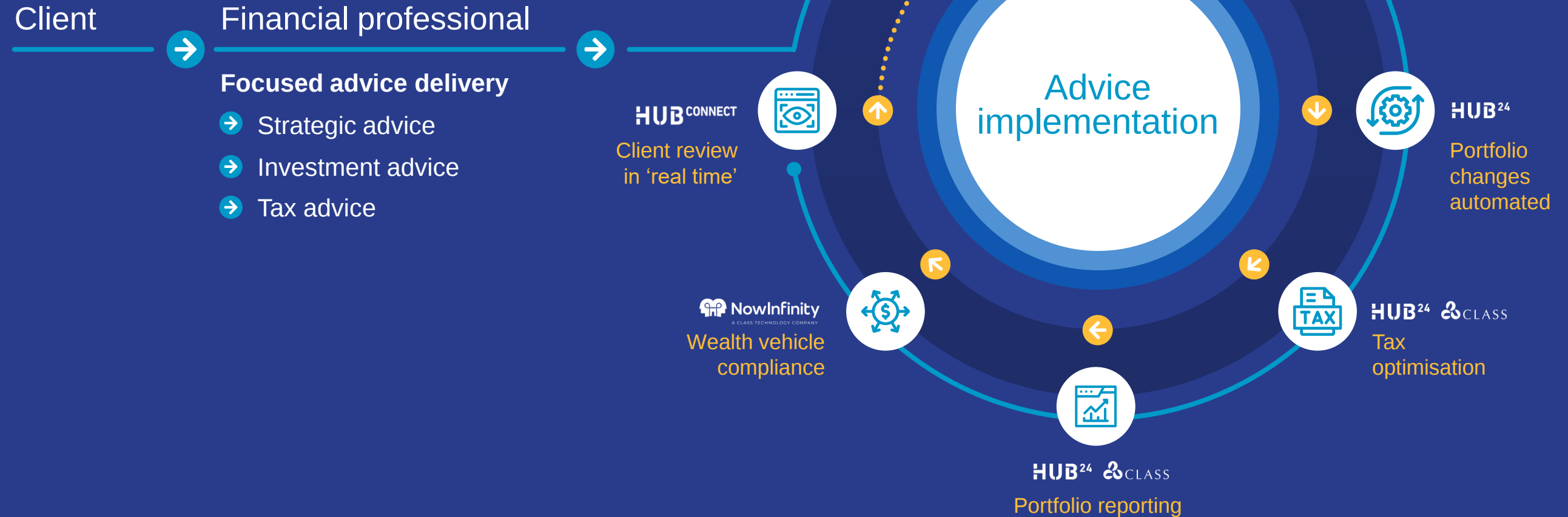


Collaborate with
HUB24 on the platform
of the future



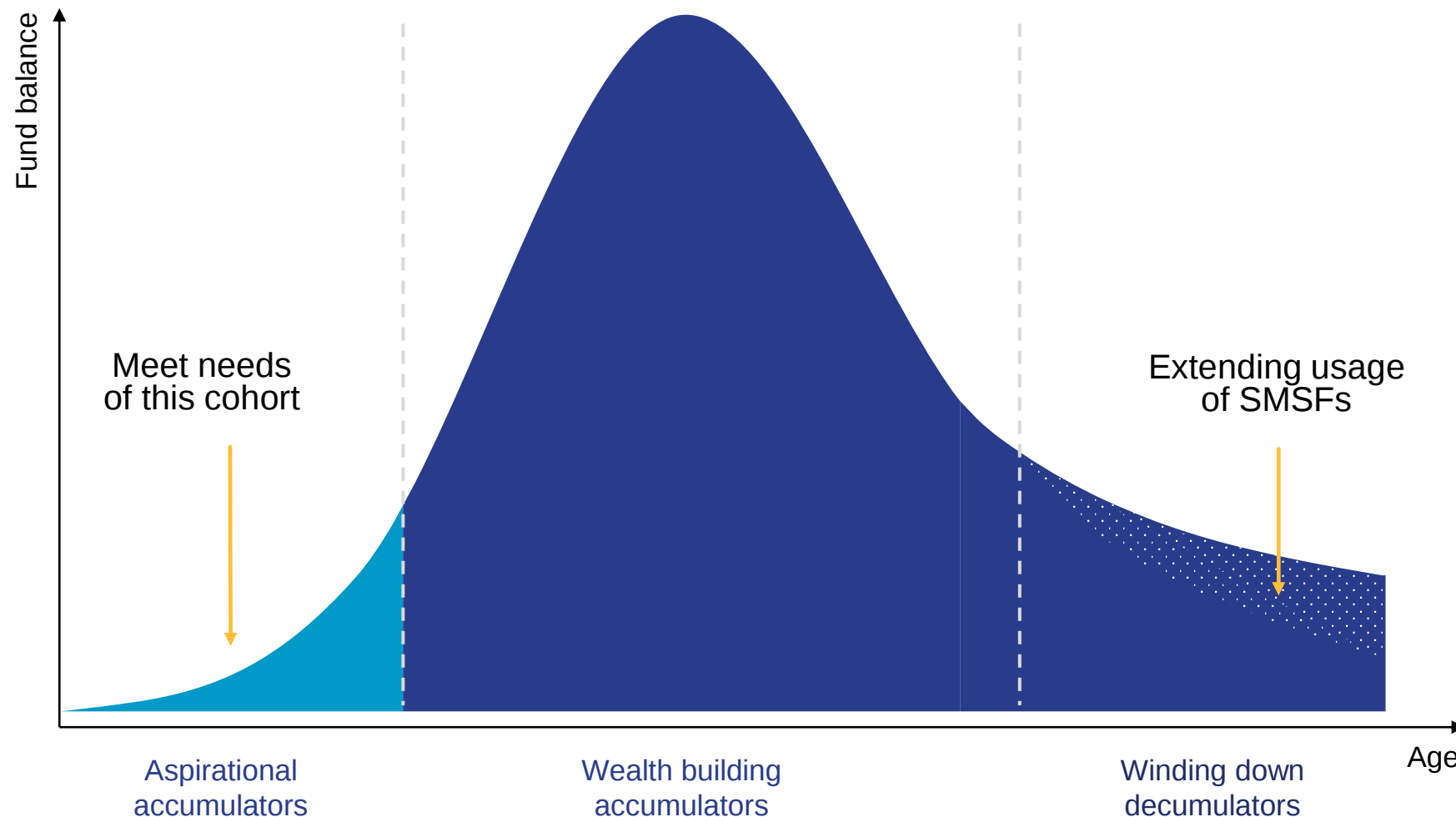
Consolidate
leadership position

The Wealth Advice Implementation Process



Introducing a new SMSF service

Grow the SMSF market and build out the customer base of the future



- Fully integrated end-to-end service bringing together SMSF establishment, administration and investment administration
- Leverages combined capabilities of HUB24, Class and NowInfinity
- Designed for aspirational accumulators who are on a journey to SMSFs but held back by their account balance
- Meets efficiency, diversification, cost and compliance needs of cohort
- Provides advisers with new solution for super clients & expands their market opportunities
- Incubator service designed to facilitate transition of investors to full service SMSFs
- Pilot commences Q1 FY23



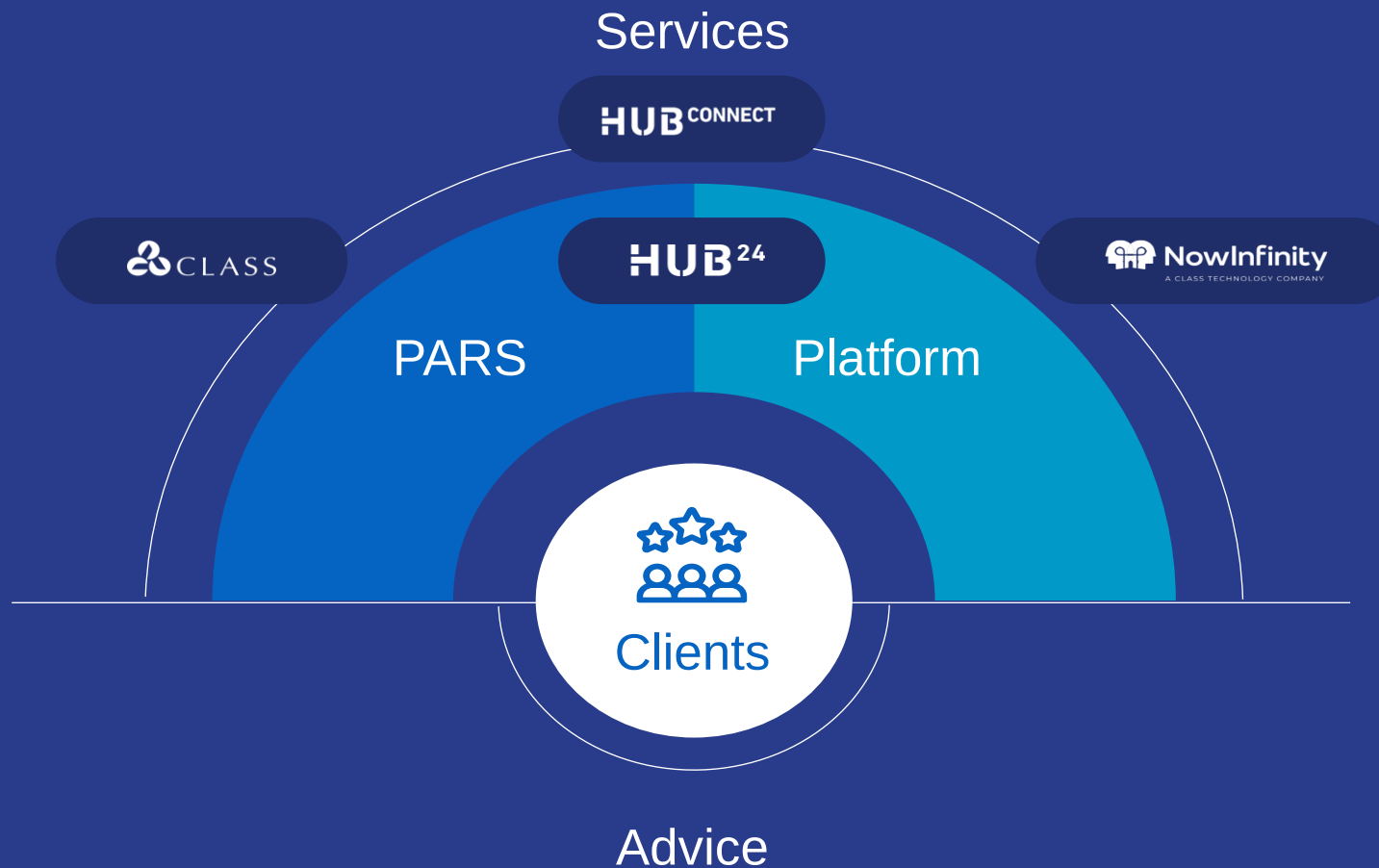
HUB24 platforms & products

Darren Stevens

Chief Product Officer



Building our platform of the future capability



Single view of wealth
for advisers and their clients



One way of doing business
Incorporating custody &
non custody



Flexibility for advisers &
Visibility for licensees



Reporting & insights
for businesses

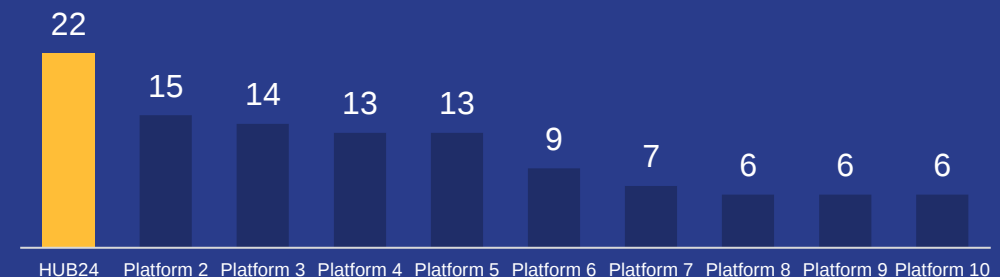
HUB24 Platform: award winning & market leading

HUB24 is an award-winning investment and superannuation platform with a leading Managed Accounts offering

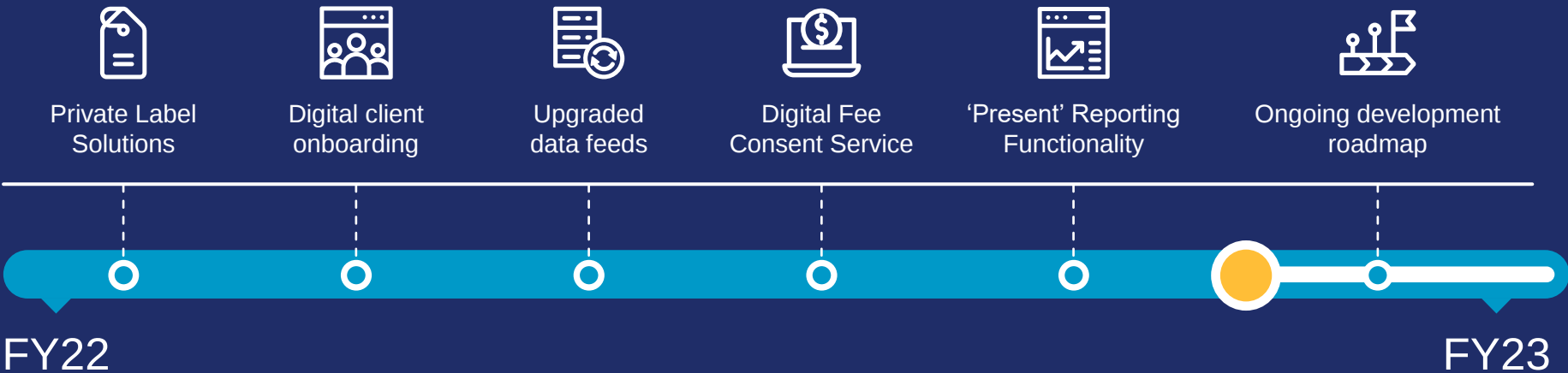
Investment Trends
Platform excellence awards¹

- Best in Product offering
- Best Platform Managed Account Functionality

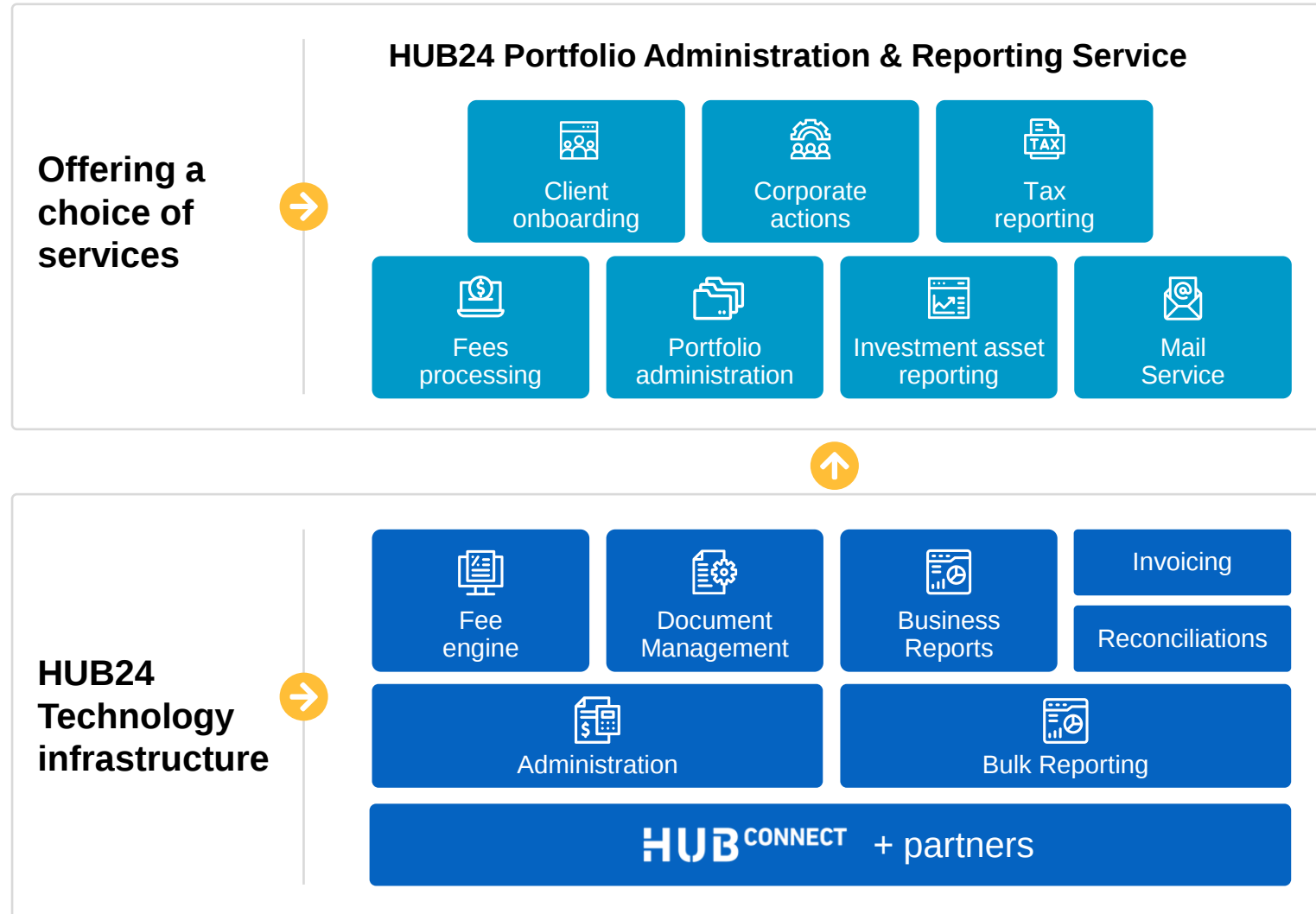
HUB24 has the highest number of best practice functionality sub-categories among platform providers¹



Recent developments:



Non-custody service (PARS)



HUB24 has a \$17bn share (8,020 accounts) of the estimated \$149bn PARS market¹



Foundations of HUB24 non custody service in place and servicing existing clients



Continue to enhance the service and scale to grow market share

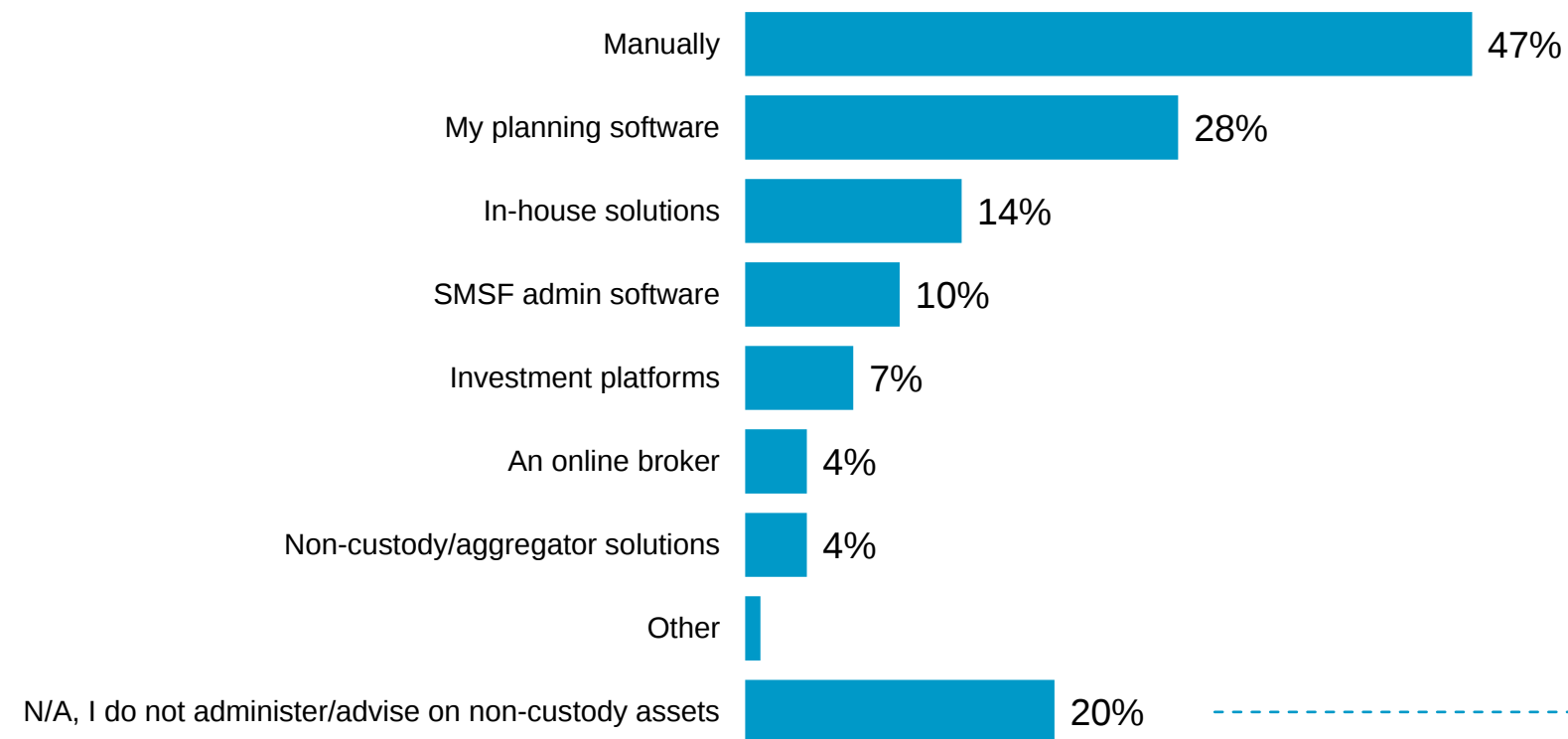


A key building block for the platform of the future

Non-custody opportunity

80% of advisers dealing with non-custody, with half administering manually

Current system used to administer and report on non-custodial assets¹



Half of advisers doing it manually



80% of advisers dealing with non custody assets

Building our platform of the future capability

HUB²⁴

PLATFORM

Custodial
administration

PARS

Non-custodial
administration



- SMSF & Trust Admin Software
- Document Establishment & Corporate Compliance



HUB^{CONNECT}

- Whole of Wealth reporting
- Digital engagement
- Data aggregation and enrichment

Services



Single view
of wealth
for advisers
and their clients



One way of
doing business
Incorporating
custody &
non-custody

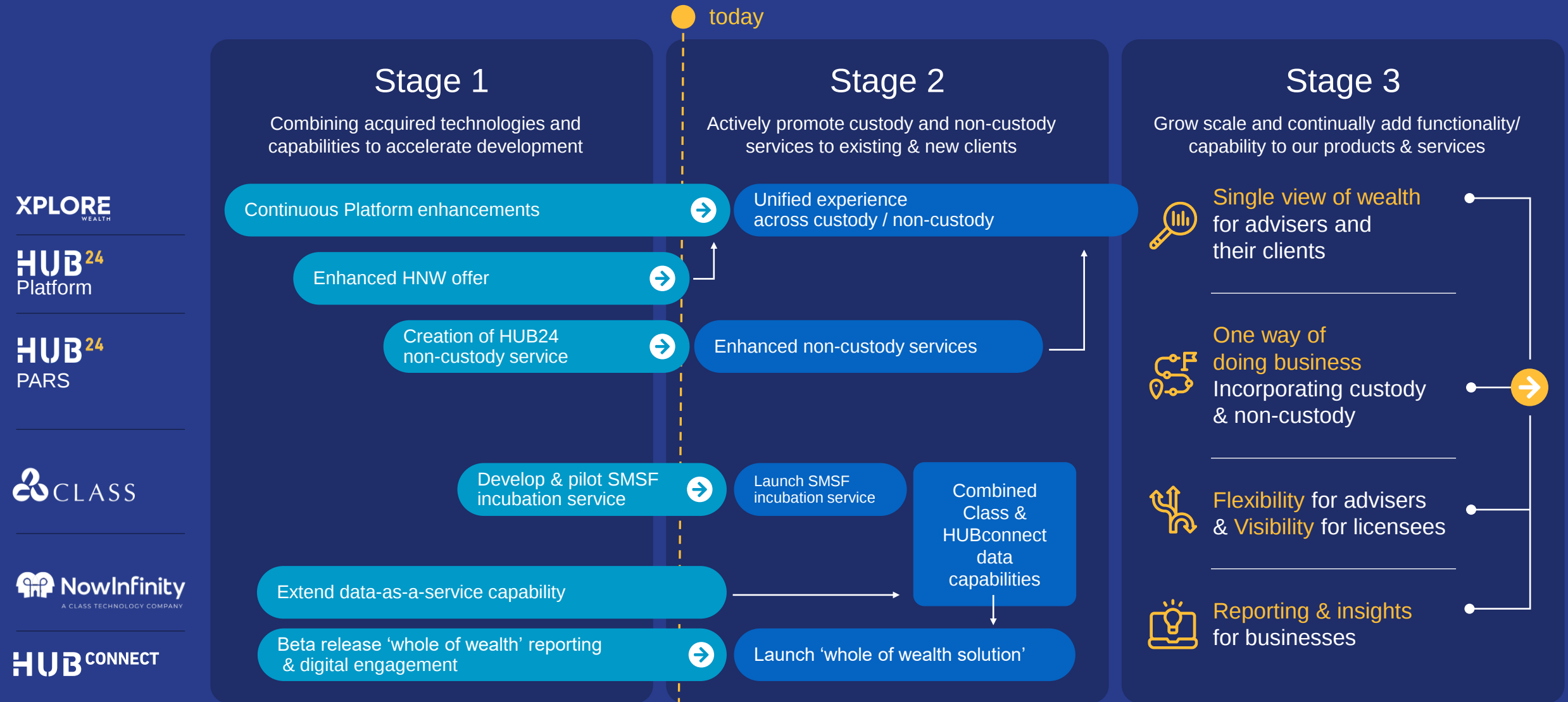


Flexibility for
advisers &
Visibility for
licensees

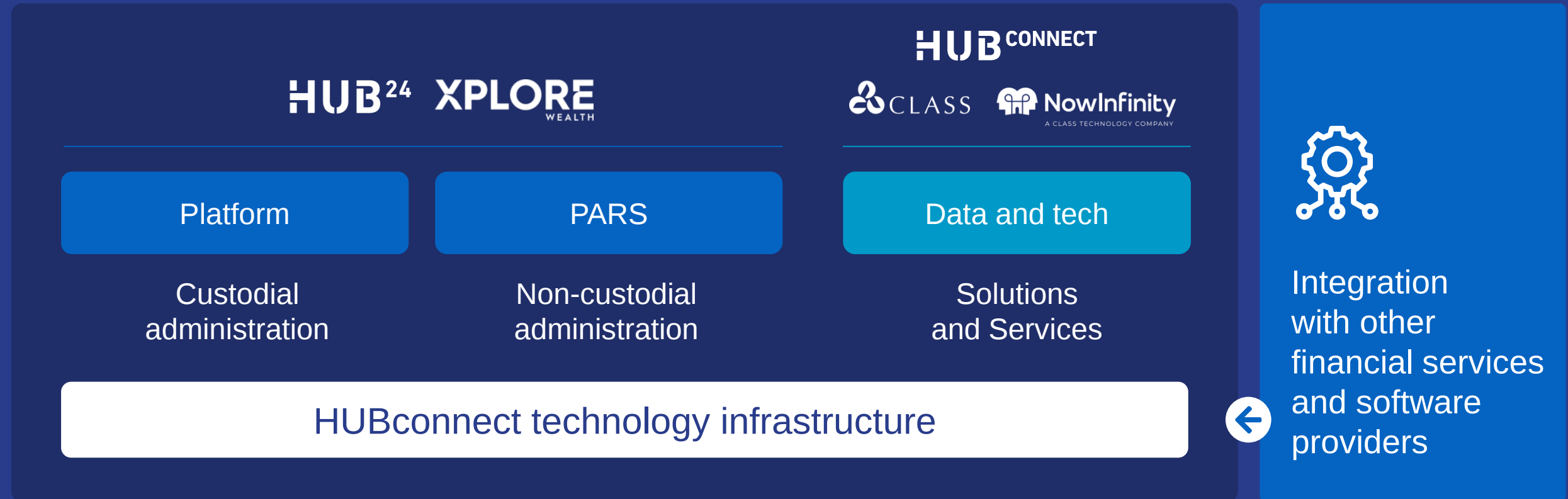


Reporting
& insights
for businesses

Pathway towards platform of the future

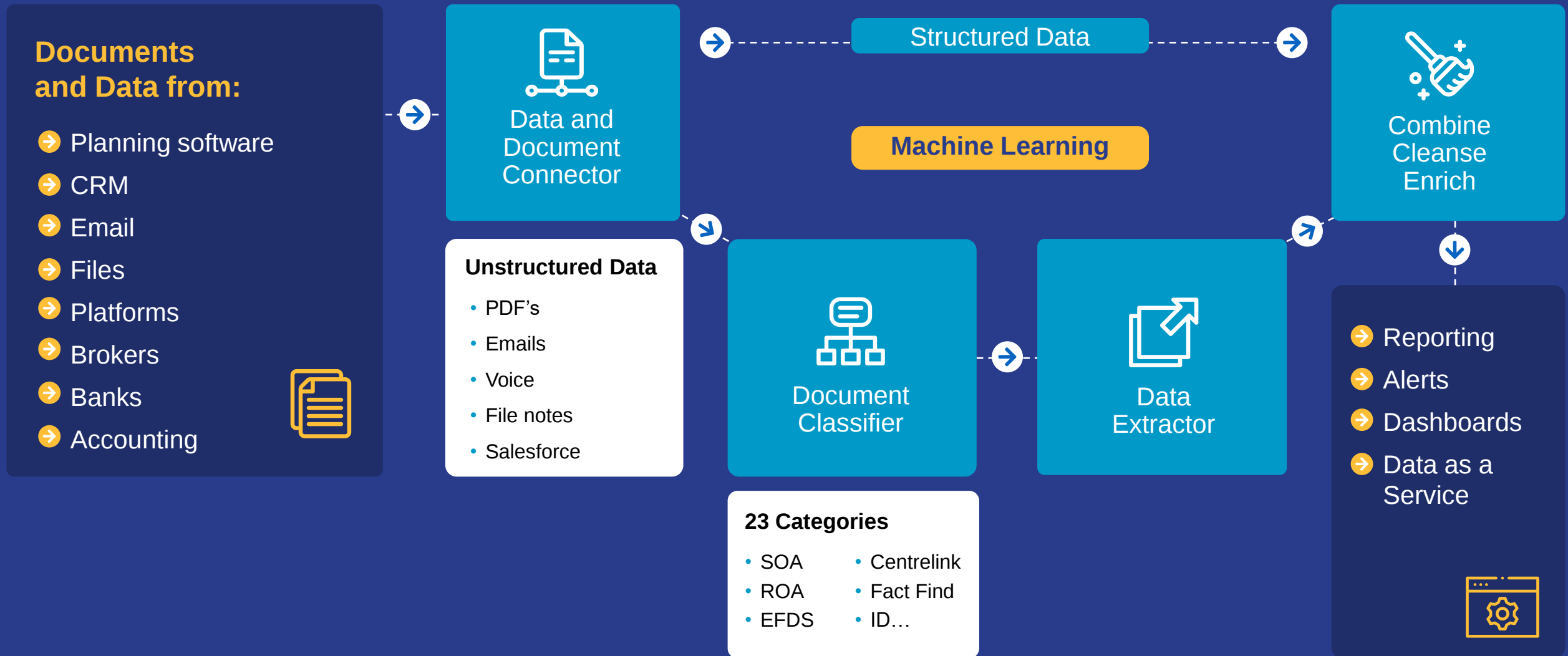


Underpinned by HUBconnect data infrastructure



We are seamlessly integrating our technologies and capabilities to provide a whole of wealth solution to financial professionals and their clients

Data first – building the foundations



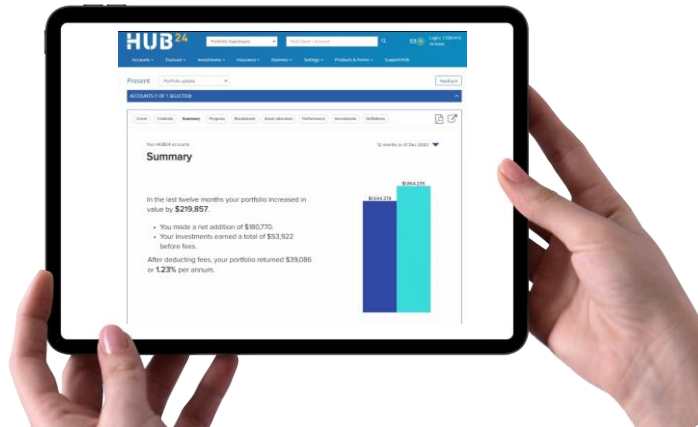
HUBconnect powering a range of services & solutions

Collaborating to deliver innovative solutions that solve common challenges in advice delivery

“Real-time” whole of wealth client reporting

Leading with “Present” reporting technology to develop tools for advisers that increase end-client engagement & retention

- ➔ Interactive client reporting/visuals
- ➔ Used live in client meetings or export to PDF



Licensee compliance & practice management

Leveraging machine learning and AI to provide comprehensive data, dashboards & insights for licensees

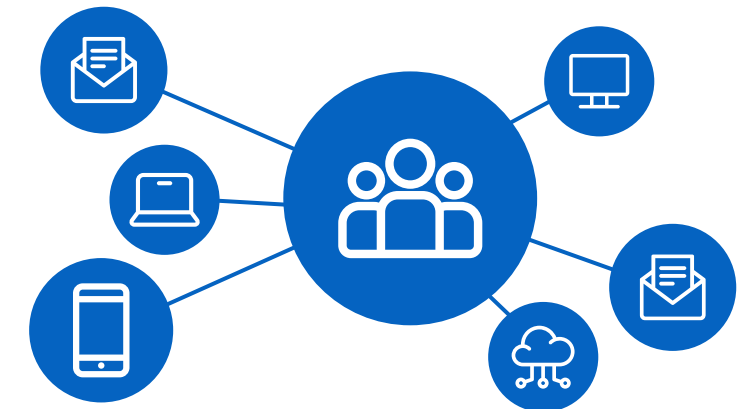
- ➔ Enabling proactive compliance and reducing the cost of advice



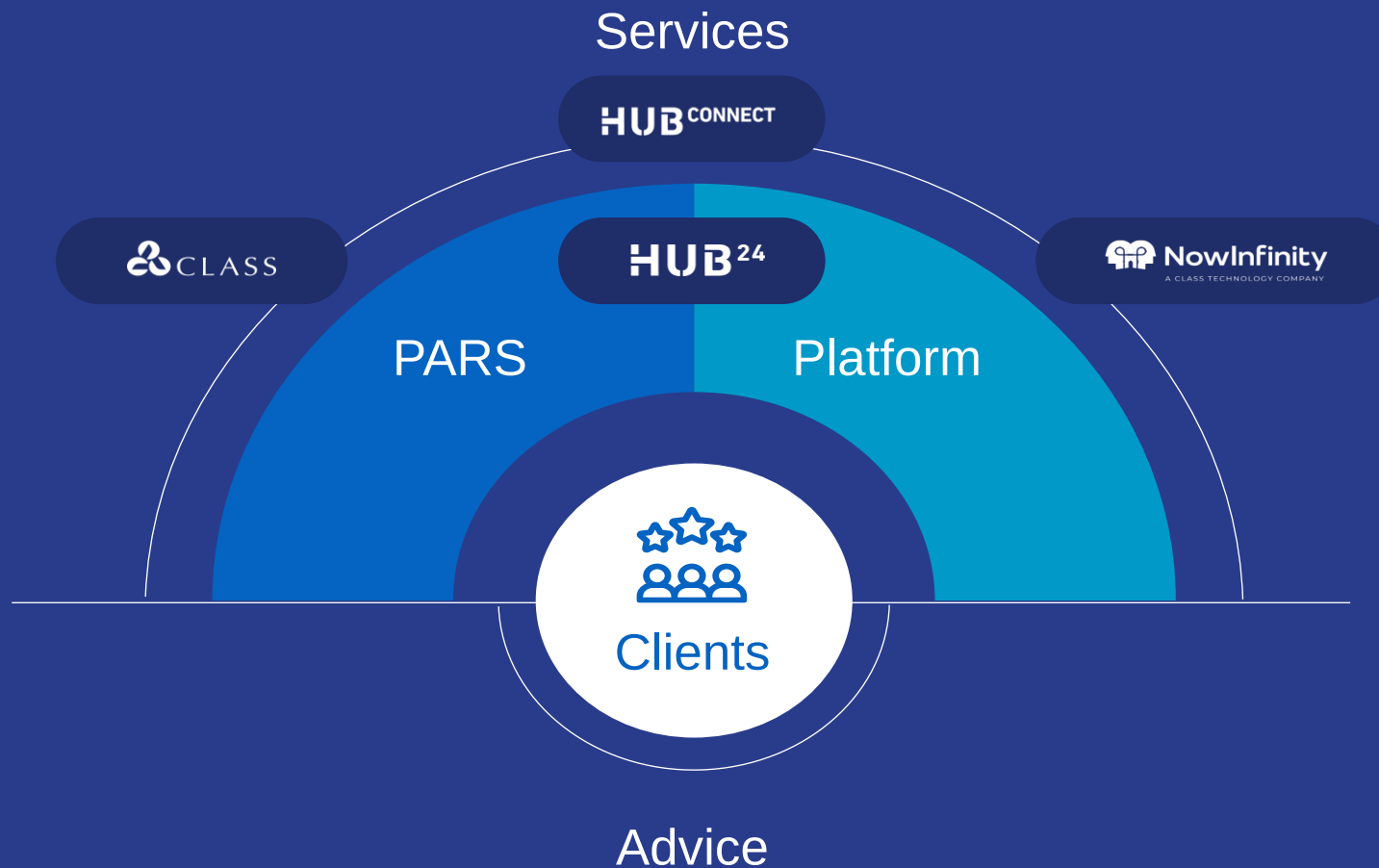
Data-as-a-Service

Leveraging our broad range of data integration points and data cleansing capabilities to provide access to holistic wealth data

- ➔ Putting advisers in control of their technology infrastructure
- ➔ Becoming the provider of quality, enriched data for Fintechs



Platform of the future - delivering to customer needs



Single view of wealth
for advisers and their clients



One way of doing business
Incorporating custody &
non custody



Flexibility for advisers &
Visibility for licensees



Reporting & insights
for businesses



Financial Reporting Outlook

Kitrina Shanahan
Chief Financial Officer

Strong financial management

Capital management

Strong operating cashflows

Excess cash held significantly above regulatory requirements

Leveraging acquisitions to grow returns and scale

Environmental, Social & Governance

Continuing to build a sustainable future for customers, shareholders, employees and the broader community

1st edition ESG report to be included in the 30 June 2022 reporting suite

Reporting segments

Technology Solutions will include Class and the following metrics in the Analyst and Investor Pack.

Platform

Development and provision of investment and superannuation platform services.

Key metrics:

- Platform FUA
- Platform Net flows
- Portfolio Administration & reporting (PARS) FUA
- PARS No. of accounts

Corporate

Provision of corporate services and the investment in Diverger Limited.

Key metrics:

- Corporate overheads
- Diverger investment

Technology Solutions

Provision of application and technology products for the financial services sector. Development and provision of cloud-based accounting, investment reporting, document and corporate compliance and administration software.

Key metrics:

- HUBconnect Financial services clients
- Class No. of accounts (excl. documents)
- Document orders (rolling 12 months)
- Companies on Corporate Messenger

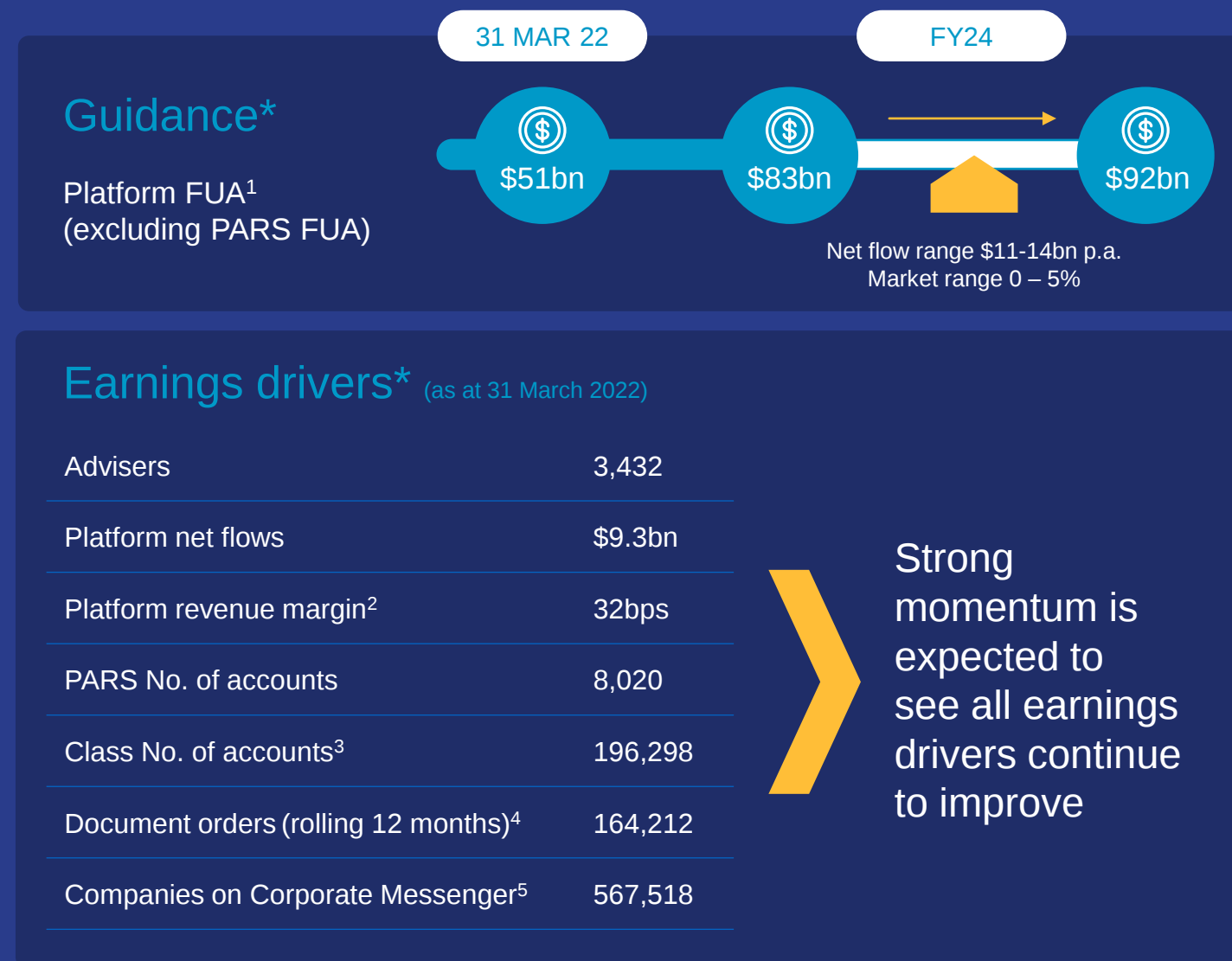
Dividend (cps)¹

Dividend payout ratio targeting 40% - 60% of underlying NPAT

Dividend (cps)



Financial drivers



Q4 net flows update

Q4 FY22 net flows expected to be in-line with Q4 FY21 excluding large transitions



Interest rate impacts

- HUB24 disclosed cash fee up to 1.75%
- Due to flexible pricing arrangements, the average cash fee on the HUB24 platform (excluding Xplore) is slightly below this cap following the June 2022 RBA rate increase
- HUB24's deposit agreement with ANZ expires 1 Dec 22. Negotiations ongoing with several providers for a new agreement



M&A in-line with targets

- Xplore integration progressing and on track for \$10m synergies (incorporating both expense and revenue synergies) by FY24 and 13% EPS growth FY22
- Class 8% EPS growth FY23



Closing remarks

Andrew Alcock

Managing Director / CEO



Well-positioned to deliver sustainable long term growth



Market leadership
in our core
propositions



Strong leadership
team with the right
structure & culture
to achieve growth



Continued investment
to develop platform of
the future & enable
industry growth



Leveraging core
products &
capabilities into new
market segments



Customer-centric
innovative product &
service solutions that
deliver value



Continuing strong
growth in financial
results



Innovative technology
enabled solutions
that enhance client
experiences



Coherent strategy
driving competitive
advantage



Questions?



Disclaimer

SUMMARY INFORMATION

The material herein is a presentation of general background information about HUB24 Limited's ('HUB') activities current as at date of presentation. This information given in summary form does not purport to be complete and should be read in conjunction with previous ASX filings, Half Year Report and the audited Annual Report as applicable. Any arithmetic inconsistencies are due to rounding.

NOT INVESTMENT ADVICE

This presentation is not a prospectus or a product disclosure statement under the Corporations Act 2001 (Cth) and has not been lodged with ASIC. The information provided in this presentation is not intended to be relied upon as advice to investors or potential investors and does not take into account the investment objectives, financial situation or needs of any particular investor. These should be considered, with or without professional advice when deciding if an investment is appropriate.

RISK OF INVESTMENT

An investment in HUB shares is subject to investment and other known and unknown risks, some of which are beyond the control of HUB. HUB does not guarantee any particular rate of return or the performance of HUB nor does it guarantee the repayment of capital from HUB or any particular tax treatment.

FORWARD LOOKING STATEMENTS

This presentation contains certain forward-looking statements. The words 'anticipate', 'believe', 'expect', 'project', 'forecast', 'estimate', 'intend', 'should', 'could', 'may', 'target', 'plan' and other similar expressions are intended to identify forward-looking statements. Indications of, and guidance on, future earnings and financial position and performance are also forward-looking statements. Such forward-looking statements are not guarantees of future performance and involve known and unknown risks, uncertainties and other factors, many of which are beyond the control of HUB24, that may cause actual results to differ materially from those expressed or implied in such statements. There can be no assurance that actual outcomes will not differ materially from these statements. You should not place reliance on forward-looking statements and neither HUB nor any of its directors, employees, consultants, contractors, advisers or agents assume any obligation to update such information.

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