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Board renewal



Infomedia announced two new independent director appointments in February 2023



Ms Lisa Harker
Effective from 6 February 2023 (announced on 03 February 2023)



Ms Edwina Gilbert
Effective from 1 March 2023 (announced on 21 February 2023)



Ms Anne O'Driscoll
Retiring at the end of March 2023 (announced on 03 February 2023)



AGENDA



- **01** Snapshot & strategy update
- **02** Financial performance
- 03 FY23 outlook
- **04** Appendix



Results snapshot



Recurring Revenue - \$62.3m

Up 9.8% from 1H22 Up 6.9% from 2H22

One-off Revenue - \$0.6m

Down \$1.6m from 1H22 Down \$2.1m from 2H22

Exit ARR - \$127.1m

Up 10.8% from 1H22 Up 6.5% from 2H22

Underlying Cash EBITDA - \$11.5m

Down 13.2% from 1H22 In line with 2H22

Achievements 1H23

Growing scalable recurring revenue

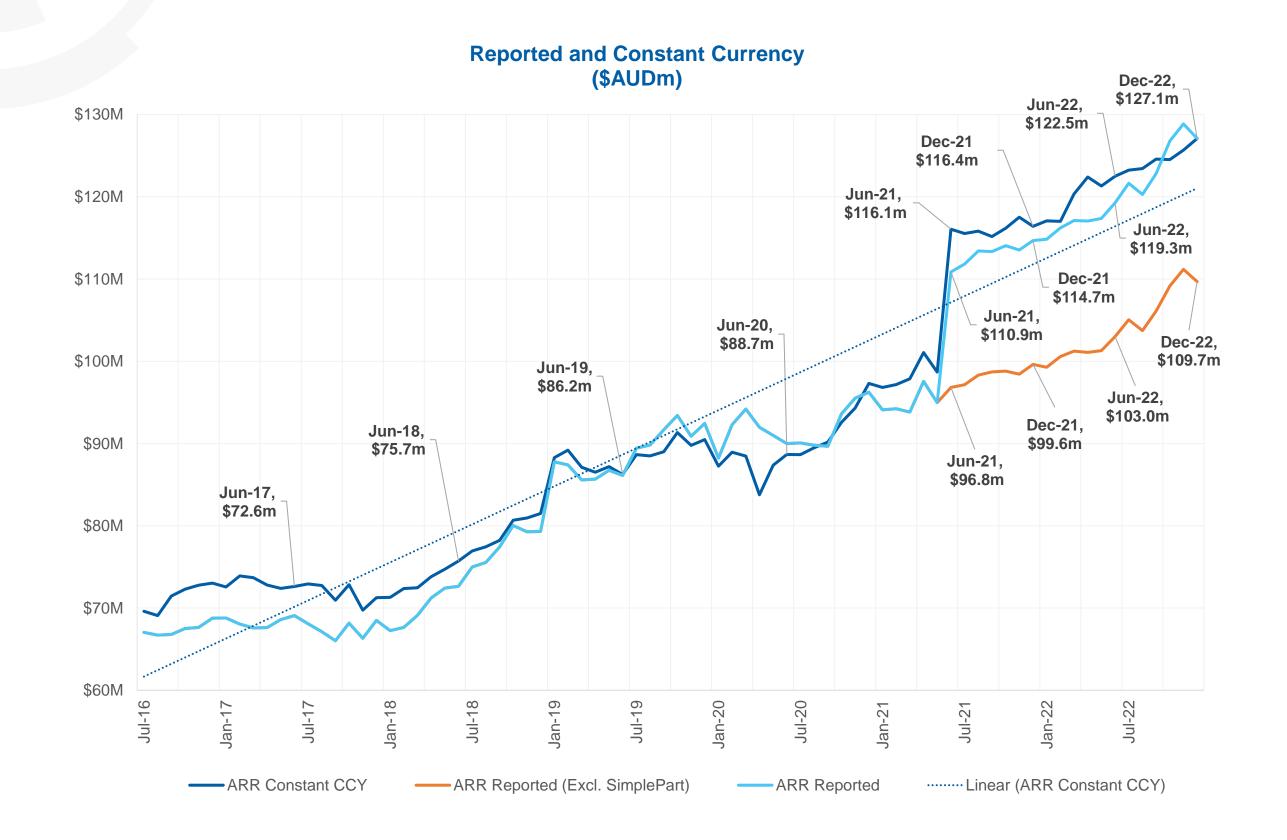
- Significant improvement in the sales pipeline (RFIs and RFQs generated for over \$15m in potential ARR)
- Infodrive (Data and CX) revenue up +25%
- Infomedia part of Amazon's global Partner Network for Connected Car Solutions
- EPC mobile tablet version finalised and pilot launched
- Successful shift in focus to recurring revenue

Operating excellence to improve cost structure

- Cost initiatives begin to deliver initial benefits
 - Headcount reduction of 5% in FTEs
 - IT infrastructure cost down in constant currency by 10%
 - ELT restructured to align with new strategy
- New "Biz-Dev-Ops" structure in place and operational

Strong ARR growth continues

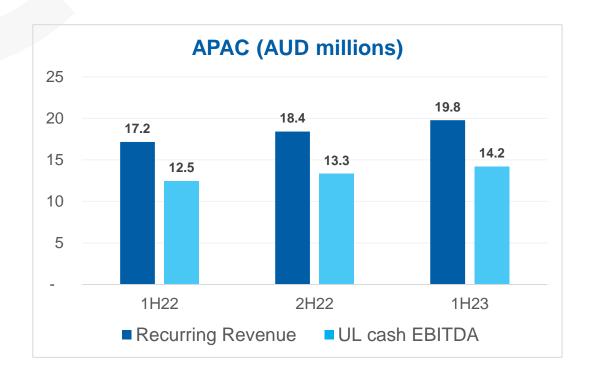


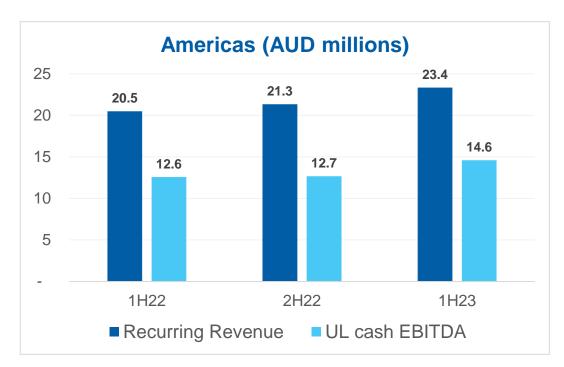


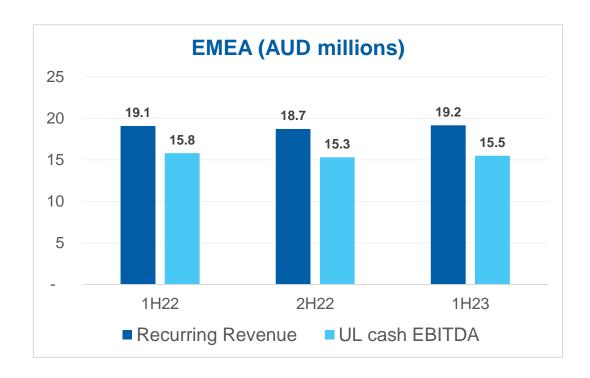
- Exit ARR up 6.5% (up 3.8% in constant currency) in the **6 months** from Jun-22
- Exit ARR up 10.8% (up 9.2% in constant currency) in the 12 months from Dec-21
- Exit ARR at December 22 supports our FY23 revenue guidance

Recurring revenue growth across all regions and all products









Update

- Recurring revenue up 15% from 1H22
- Underlying Cash EBITDA margin consistent with prior half at 72%
- Infodrive and Superservice growth in revenue from new customer Nissan Motor Thailand
- First revenue stream from SimplePart rollout in APAC

Update

- Recurring revenue up 14% from 1H22
- Cash EBITDA margin up 2% on 2H22 at 62%
- Growth in Microcat revenue due to new customer service and repairs
- SimplePart revenue contributed to growth in Americas

Update

- Recurring revenue up slightly from 1H22 despite some churn in Hyundai Europe
- Cash EBITDA margin down 1% on 2H22 at 81%
- Infodrive increase in revenue driven by increased usage of the data products
- First SimplePart customer signed in EMEA (BMW dealer)

Regional view includes recurring revenue only and not one off revenue

Strategy execution progressing well to drive growth and profitability



Growing recurring revenue

- ✓ Building a larger and better sales pipeline with more than \$15m in potential ARR supported by RFIs and RFQs
- ✓ Implementing to recognise ARR from newly signed contracts: +\$1.0m
- ✓ Cross & up-sell strategy produced strong initial benefits in SimplePart having signed new contracts in APAC and EMEA
- ✓ DMS integration on track with Dealertrack providing access to additional 2,500 dealerships in North America (to be completed in May-23)
- ✓ Continuous deployment of EDP (Enterprise Data Platform) to provide standardised data sets across all solutions and enhance ability to target new users and customers

Operating excellence

- Continuing management delayering supporting the new operating model
- ✓ Automation of data ingestion pilot initiated to reduce operating cost
- ✓ SimplePart integration continues to progress. Joint GTM approach to be implemented in 2H23
- ✓ System and process enhancements continuing to automate manual workflows. New HRIS launched in Feb-23. Billing and subscription systems to be upgraded
- ✓ Initial analysis of offshoring initiative completed, transformation plan in development
- ✓ Global office rationalisation underway



02

Financial Performance



Gareth TurnerChief Financial Officer

















Financial Snapshot



Strong recurring revenue growth continues

Exit ARR of \$127m at Dec-22

- up 6.5% in the 6 months from Jun-22
- up 10.8% in the 12 months from Dec-21

1H23 recurring revenue of \$62.3m

- up 8.4% on 2H22
- up 9.8% on 1H22

1H23 one-off revenue of \$0.6m was down \$2.1m on 2H22 and down \$1.6m on 1H22, as planned



Cost growth slows as initiatives begin

1H23 Underlying Cash EBITDA¹ of \$11.5m, in line with 2H22 despite the \$2.1m drop in one-off revenue. Reflects cost growth slowing in 1H23



1H23 cost growth of 3.5% on 2H22 2H22 cost growth of 8.8% on 1H22

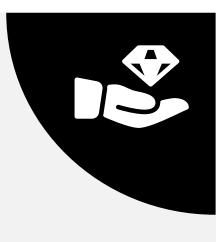
1H23 NPAT of \$4.9m up 2% on 2H22 and up 39% on 1H22



Net assets of \$141.5m

Cash of \$57.2m

No debt





Dividend declared

Interim dividend of 2.2cps declared (franked at 36%)

The transformation journey has begun and starting to show benefits

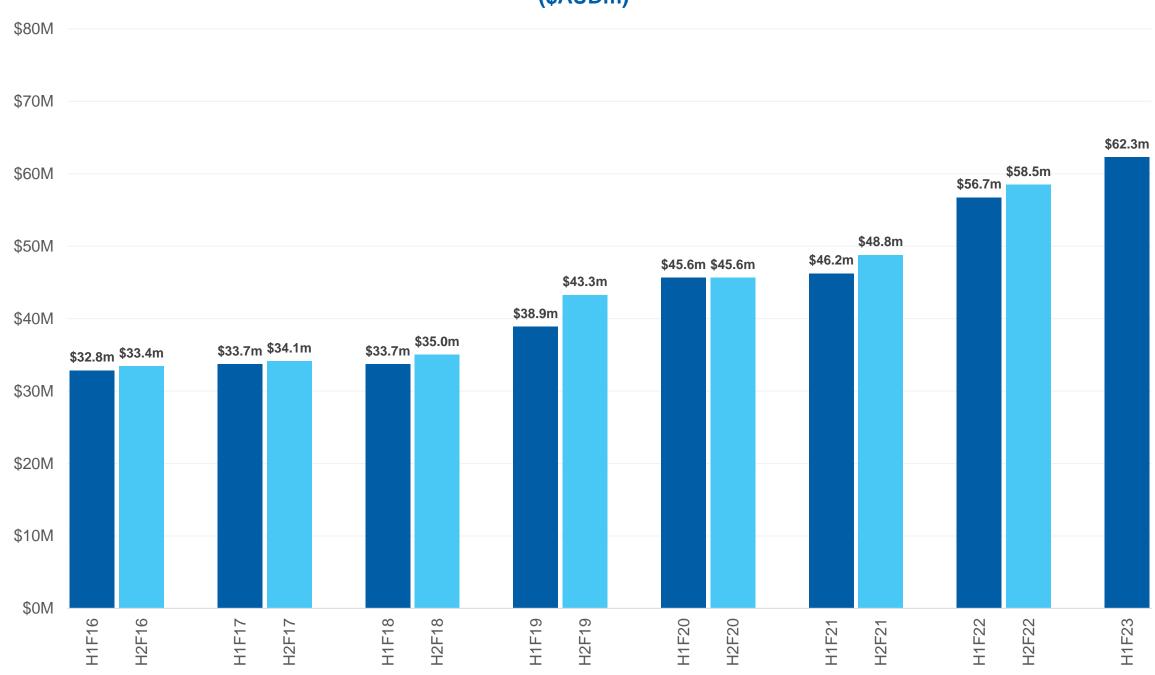
Note that there may be rounding differences to the published interim and full year financial reports

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Recurring revenue powers on



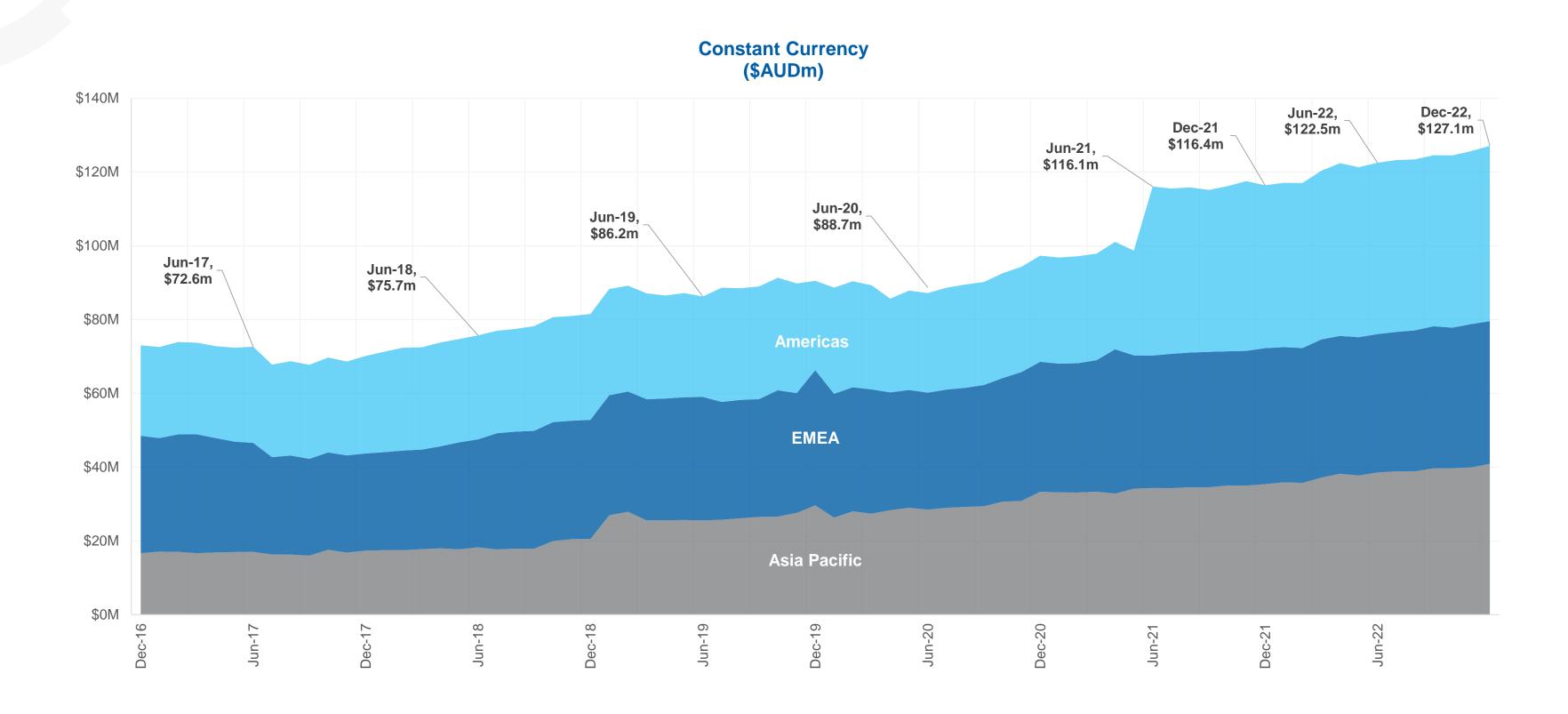




- 2nd half recurring revenue is usually higher than the 1st half due to new revenue coming online and minimal churn in recurring revenue (see subsequent cohort analysis of ARR retention)
- Growth in recurring revenue was 9.8% over 1H22 (9.2% in constant currency)

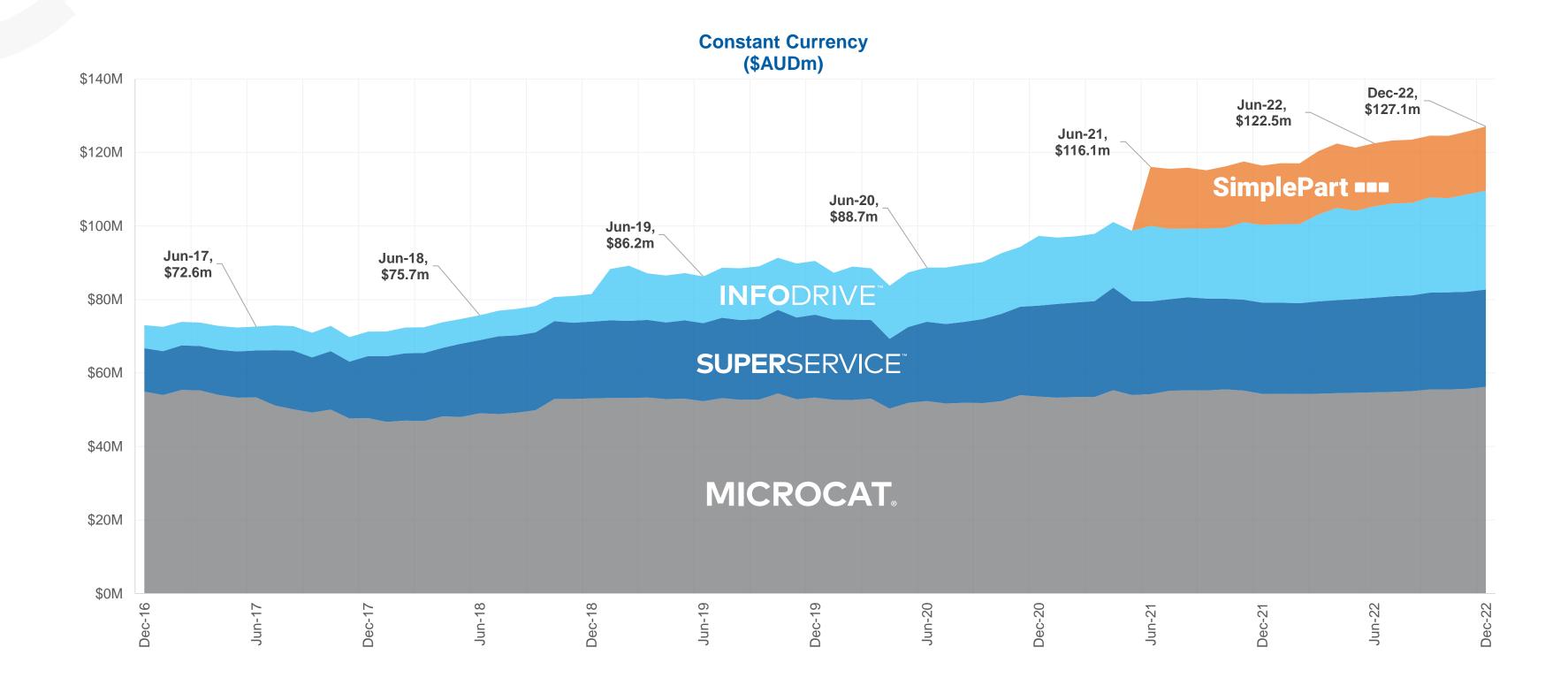
Strong ARR contribution from all regions





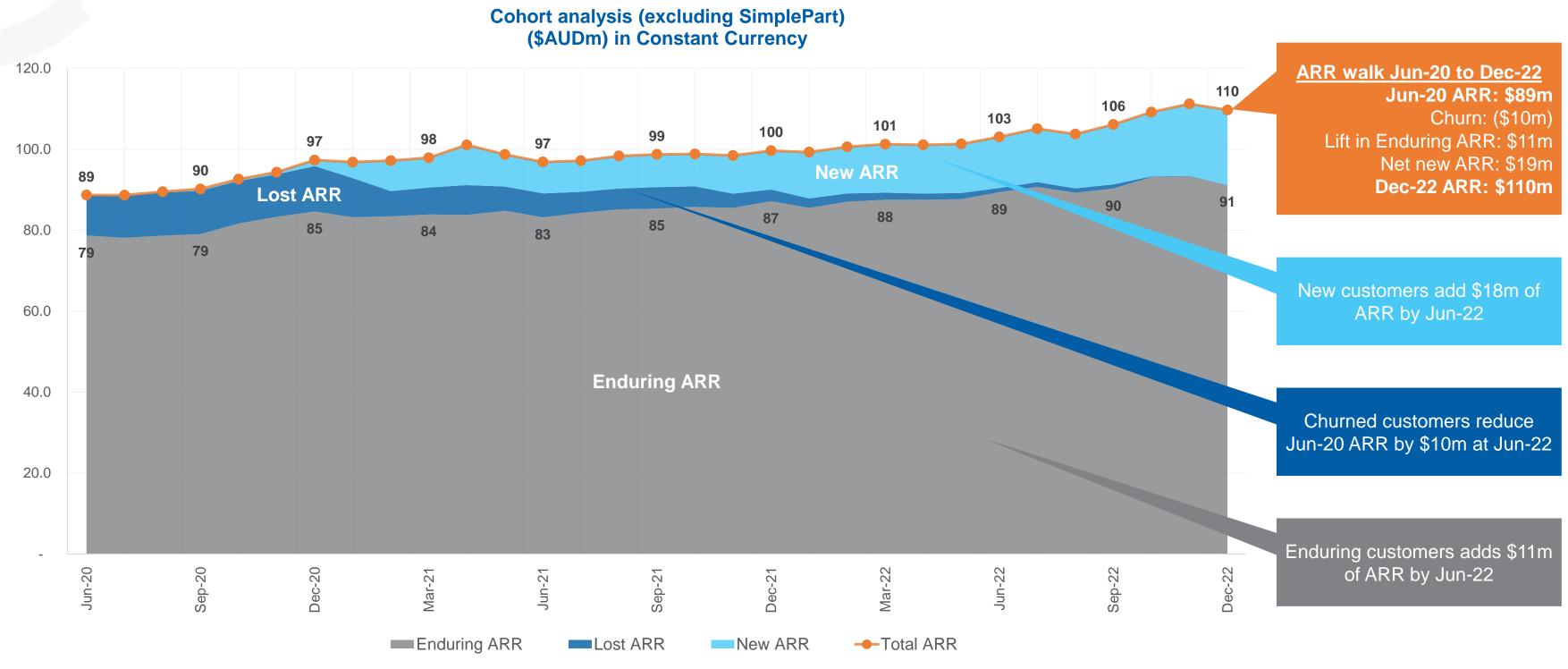
Successful growing product diversification

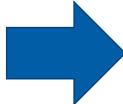




Enduring ARR of existing customers outperforms churn





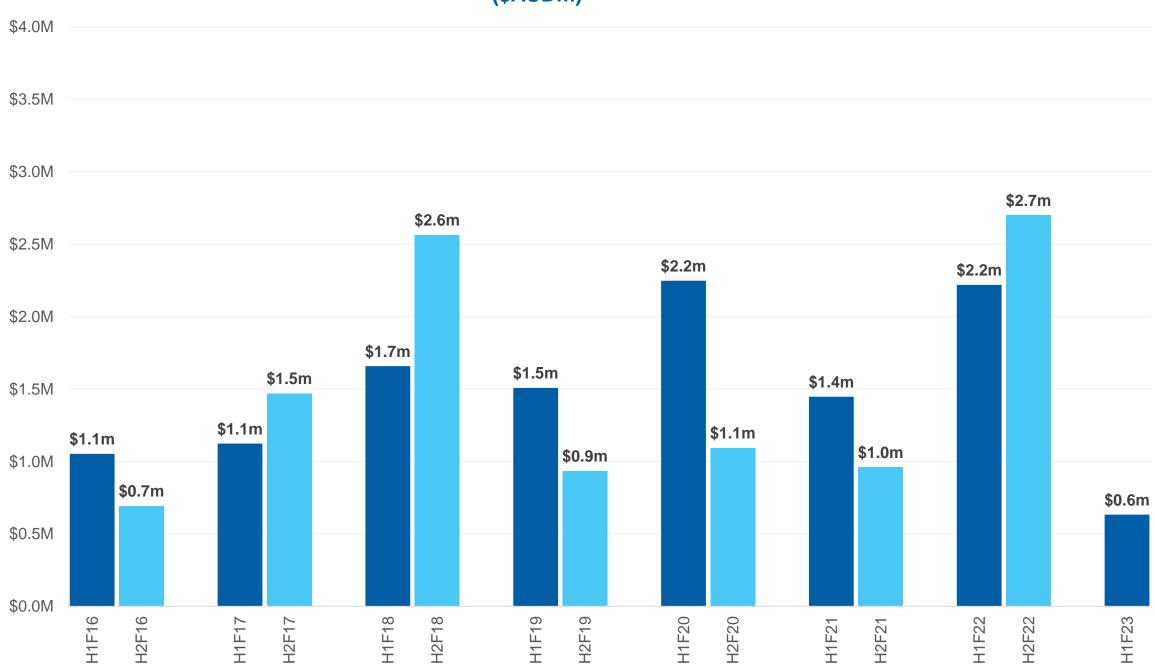


Our new strategic direction to drive scalable product enables further cross-sell and upsell as well as capturing new business.

Actively moving away from one-off revenue



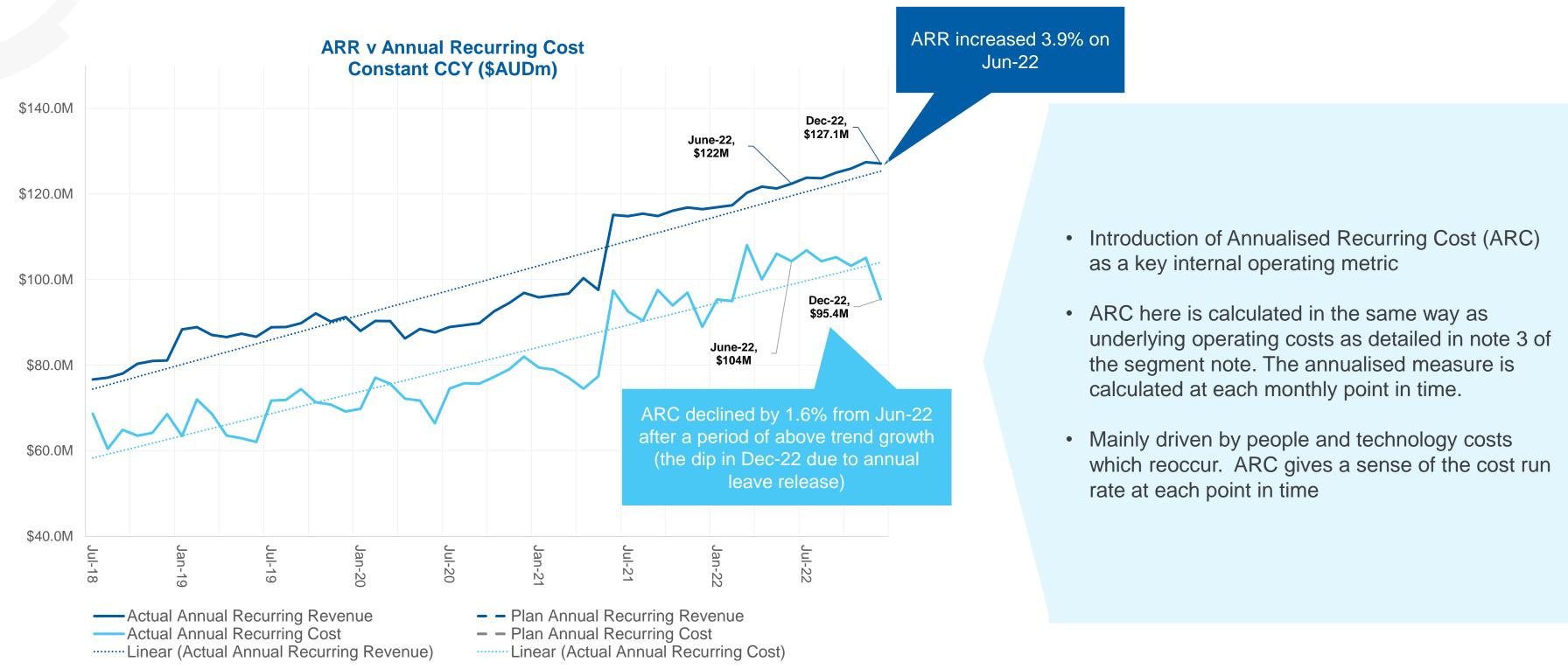




- Decline in reported one-off revenue is starting to reflect the transition from being a "project led" to a "product led" business
- Less focus on customer led one off development
- Refocus on value proposition to all customers with the resulting increase in ARR
- Up-front payments still sought but contract standardisation likely to result in more deferred revenue recognition.

Cost initiatives begin to deliver benefits







In line with our strategy, we are transitioning to ARR and ARC as key metrics to inform decisions that improve long term business performance

Recurring Cash EBITDA margin focus



AUD \$'000	1H22	2H22	1H23
Recurring revenue	56,736	58,485	62,290
One-off revenue	2,219	2,699	633
Revenue	58,955	61,184	62,923
Other operating income	149	161	169
Sales, marketing and support	(10,150)	(10,806)	(11,193)
Product development and management	(15,210)	(15,549)	(16,073)
Data management	(1,587)	(1,886)	(1,955)
Administration	(5,302)	(6,042)	(6,027)
Underlying employee benefits expenses	(32,250)	(34,282)	(35,248)
Other underlying operating expenses	(13,560)	(15,560)	(16,317)
Underlying operating expenses excluding non-cash items	(45,810)	(49,842)	(51,565)
Underlying Cash EBITDA ¹	13,294	11,503	11,527
Underlying Cash EBITDA ¹ % to Total revenue	23%	19%	18%
Recurring Cash EBITDA ¹ % to recurring revenue	20%	15%	17%

- 1H23 recurring revenue up 6.9% on 2H22 and 9.8% on 1H22
- 1H23 costs up 3.5% on 1H22 (down from 8.8% growth in 1H22 to 2H22)
- Other operating expenses up driven largely by higher travel expense resulting from increased sales activity
- Cash EBITDA¹ of \$11.5m was flat on 2H22 despite a \$2m reduction in non-recurring revenue in the same period. Reflects cost growth slowing in 1H23
- Recurring cash EBITDA margins increased from 15% in 2H22 to 17% in 1H23 (when calculated using total operating expenses in relation to recurring revenue only)

Note that there may be rounding differences to the published interim and full year financial reports

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Strong balance sheet and capital position



AUD \$'000	30 June 2022	31 December 2022
Cash and cash equivalents	69,045	57,187
Trade and other receivables	11,948	13,999
Other current assets	5,061	5,358
Total current assets	86,054	76,544
Intangibles	86,768	84,345
Other non current assets	18,084	17,237
Total non-current assets	104,852	101,582
Total assets	190,906	178,126
Employee benefits	15,074	6,883
Trade and other payables	5,557	6,306
Other current liabilities	5,803	6,356
Total current liabilities	26,434	19,545
Deferred tax	11,905	11,602
Other non-current liabilities	6,008	5,455
Total non-current liabilities	17,913	17,057
Total liabilities	44,347	36,602
Net assets	146,559	141,524
Issued capital	105,196	105,196
Foreign currency reserve	3,273	4,402
Share-based payments reserve	1,203	1,340
Treasury shares held in trust	(249)	(245)
Retained Earnings	37,136	30,831
Total Equity	146,559	141,524

- Cash reduction includes: first SimplePart earnout (\$4.6m), final Nidasu earnout (\$2.8m), FY22 final dividend (\$11.3m)
- Employee benefit liabilities reduced following final Nidasu earnout paid and no further liability accrued for SimplePart in 1H23
- No debt
- Retained earnings FY22 final dividends paid in 1H23

Note that there may be rounding differences to the published interim and full year financial reports

1H23 cashflow includes one-off items



	1H22	2H22	1H23
AUD \$'000	\$'000	\$'000	\$'000
Opening cash balance	66,795	66,151	69,045
Cash generated by operating activities	20,329	24,509	22,482
Cash used in investing activities			
 Payments for development costs capitalised 	(11,177)	(11,109)	(11,480)
- Other capex	(235)	(169)	(327)
Underlying free cash¹ (subtotal)	8,917	13,231	10,675
One-off cash outflows			
 SimplePart & Nidasu earnout payments 	-	-	(7,383)
 Other non-underlying expense payments 	-	-	(2,321)
Free cash (subtotal)	8,917	13,231	971
Cash used in financing activities			
- Dividends paid	(8,643)	(9,769)	(11,274)
- Lease liabilities	(1,282)	(1,409)	(1,412)
- Payments for treasury shares	-	(249)	(245)
Cash used to make acquisitions	<u>-</u>	-	-
Effects of exchange rate changes	364	1,089	102
Net change in the Group's cash during the period	(644)	2,894	(11,856)
Closing cash balance	66,151	69,045	57,187

- 1H23 cash generated by operating activities up 14% on 1H22 and down 6% on 2H22 (which had included a \$2.2m tax refund in 2H22)
- Free cash flow
 - Down on 1H22 and 2H22 due to Nidasu and SimplePart earnouts paid in 1H23, bid response costs and redundancy costs
 - Underlying free cash flow excludes these one-off items
- Dividends paid up 30% on 1H22 and up 15% on 2H22

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FY23 revenue guidance re-affirmed

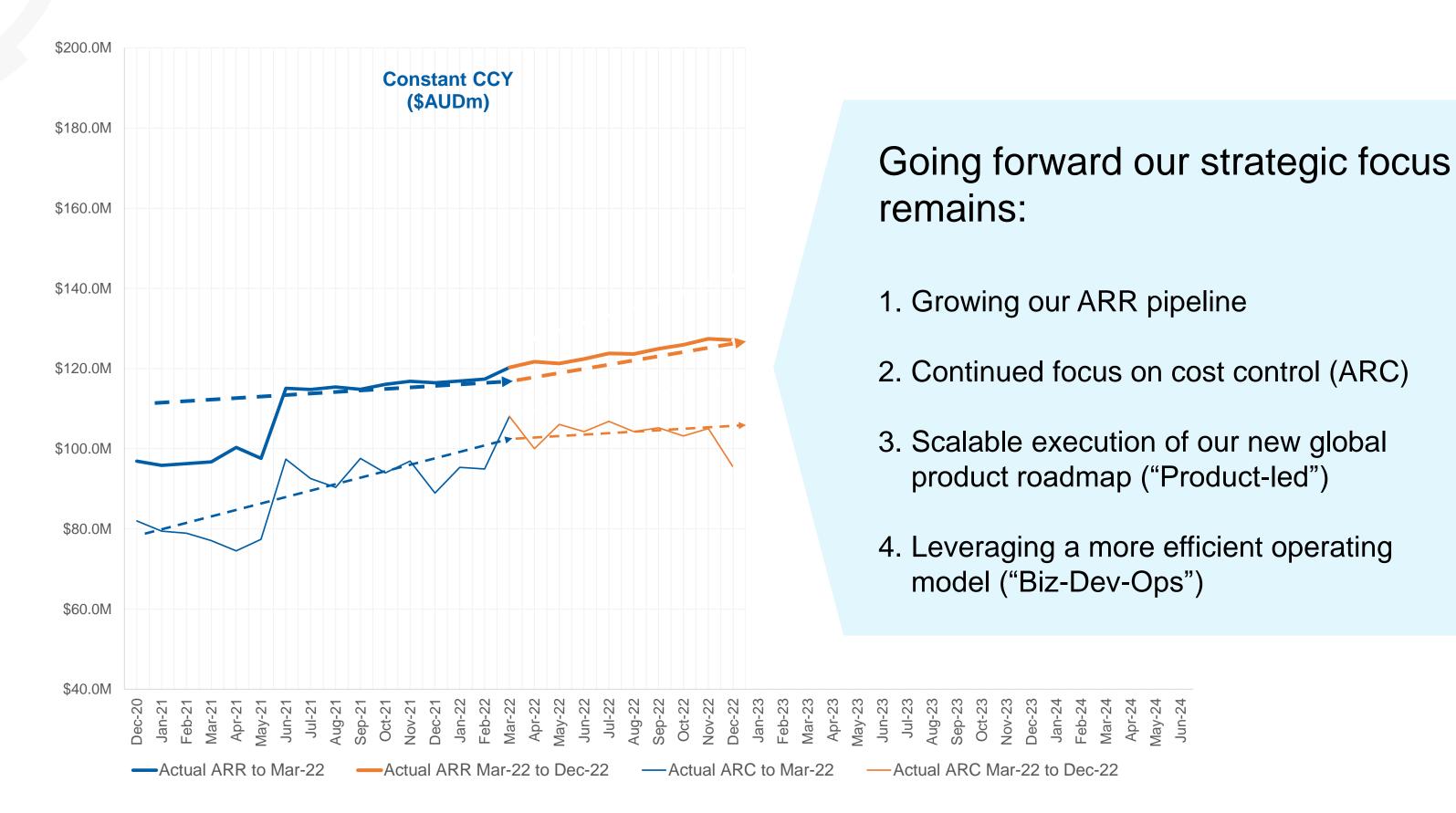


Revenue \$m	1H23 actual	2H23 guidance	FY23 guidance
Recurring	\$62.3	\$64 – \$67	\$126 – \$129
One-off	\$0.6	\$0.4 – \$1.0	\$1.0 – \$1.6
Total	\$62.9	\$64 – \$68	\$127 – \$131

Exit ARR expected to be \$129m to \$132m at 30 Jun 2023

ARR and ARC beginning to trend in the right direction





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INFMEDIA

OUR OPPORTUNITY IN A GLOBAL, DATA-DRIVEN MARKET

Global automotive software market(1)

US\$8.5b 2020A

13.3% CAGR

US\$18.0b 2026F

Global automotive big data market⁽²⁾

US\$3.6b 2020A

16.3% CAGR

US\$8.9b 2026F

Global connected car solutions market⁽³⁾

2021A

US\$23.6b 19.0% CAGR US\$56.3b 2026F







The art of data-driven customer experience in the mobility era

To inspire personalised CX (customer experience) using predictive data across the ecosystem of connected car, vehicle owners and dealer services.

We enable a seamless and convenient customer journey, higher loyalty and efficient retail performance for OEMs, NSCs, dealers and ecosystem partners.

AGILE LIKE A START-UP,
DELIVER LIKE A GROWN-UP



INFOMEDIA SNAPSHOT

GLOBAL PRESENCE

250K⁺ DAILY USERS

50 AUTOMAKER BRANDS

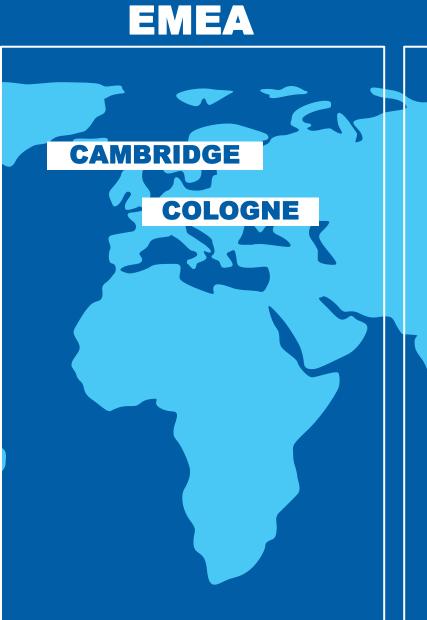
> 186+ **COUNTRIES**

40 **APPLICATION LANGUAGES**

CUSTOMER SUPPORT CENTRES

1bn+ VINs







APAC

KEY SOLUTIONS

































ENABLING A BROADER AND BOLDER OPPORTUNITY



POINT-TO-POINT SOLUTIONS

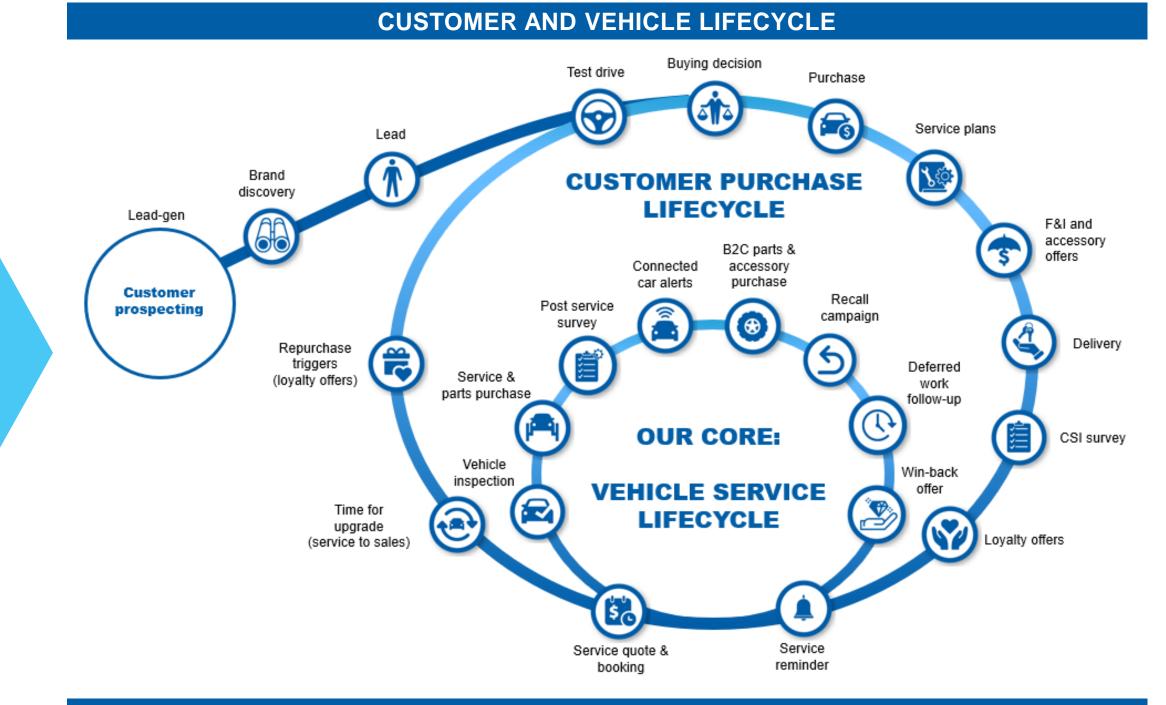
MICROCAT

SUPERSERVICE

INFODRIVE

SimplePart ••••

GLOBAL LEADERS IN PARTS & SERVICE SOFTWARE

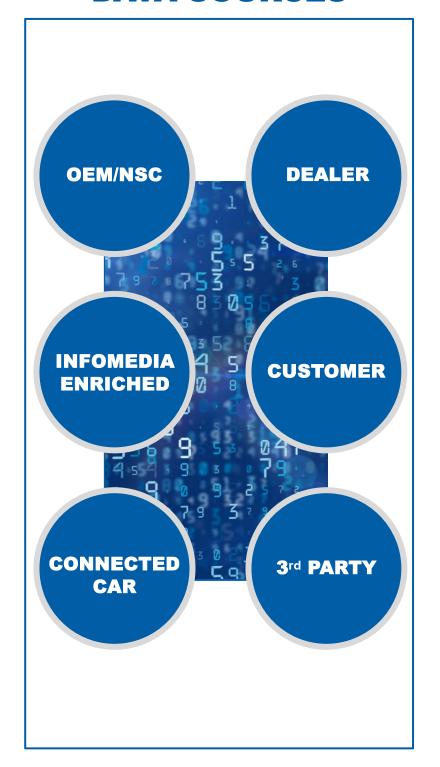


EMPOWERING THE DATA-DRIVEN AUTOMOTIVE ECOSYSTEM



AUTOMOTIVE DATA MONETISATION PLATFORM

DISPARATE DATA SOURCES



ENTERPRISE DATA PLATFORM



Scalable data sharing architecture

Enrichment & localisation

Security & governance

GDPR & PII compliance

3rd party integration

DATA-DRIVEN MARKETPLACE

INSURANCE

FLEETS

LEASING

ROADSIDE ASSISTANCE

DATA

ANALYTICS

SOLUTIONS

TYRE PROVIDERS

TIER 1 PARTS OEMS

IMT REPAIRERS

GOV / MOT INSPECTIONS

DEALERSHIPS

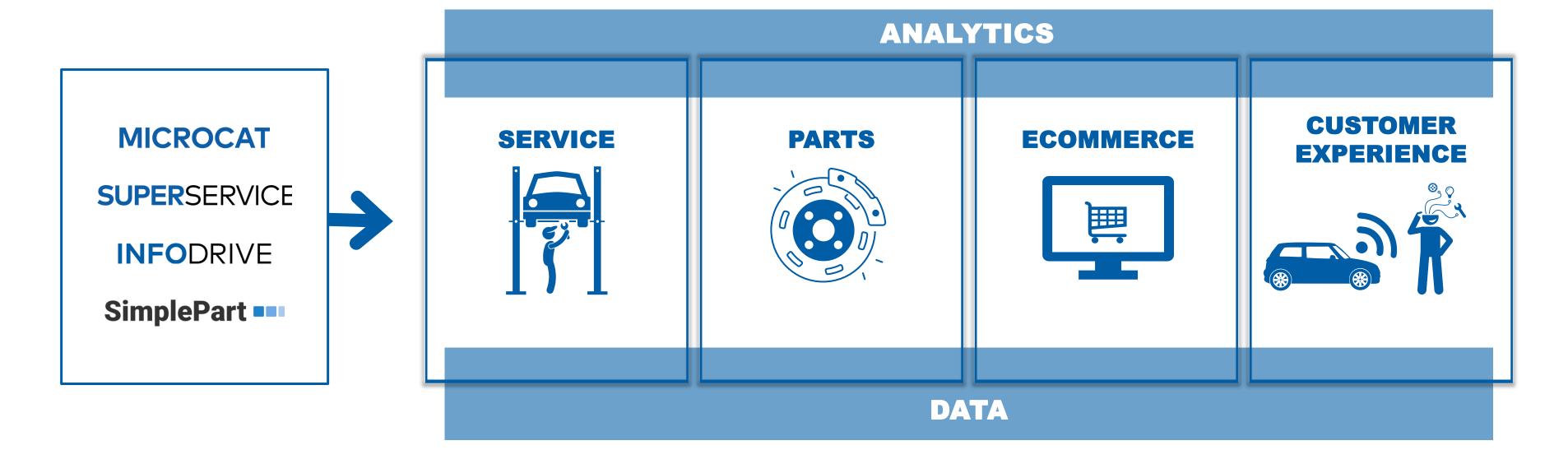
AUTOMAKERS

OUR NEW INTEGRATED OPERATING MODEL



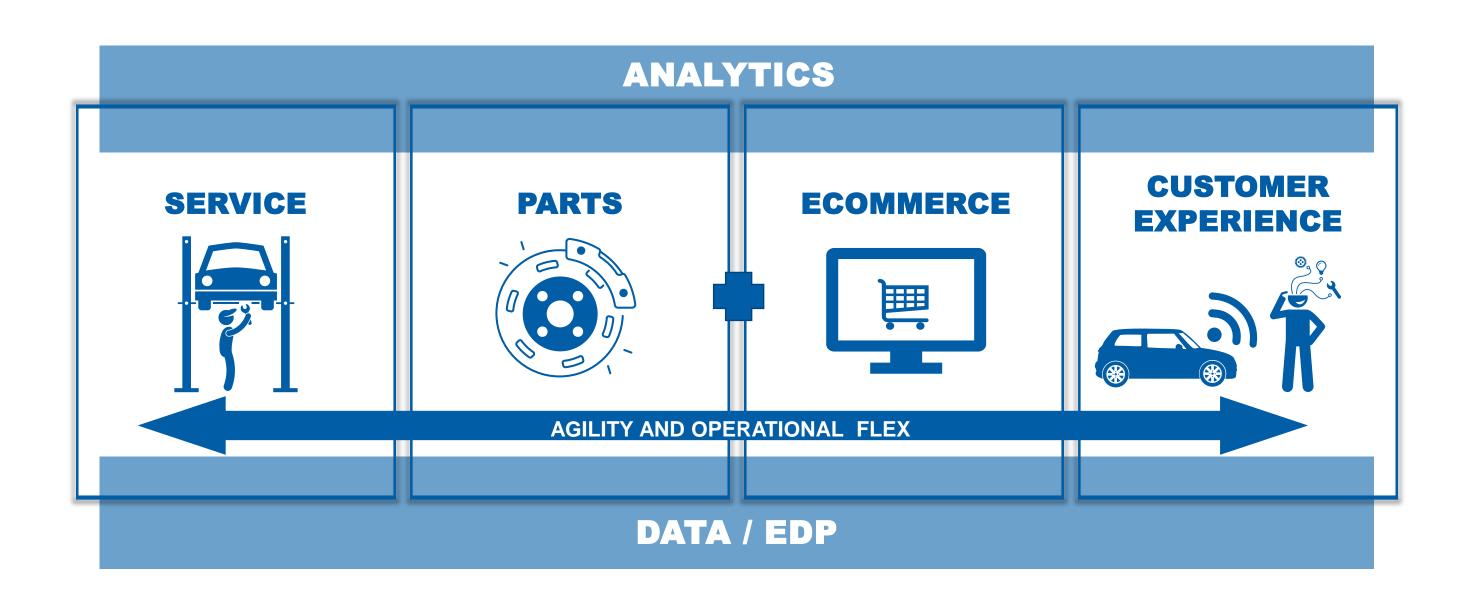
FROM

TO



OUR NEW INTEGRATED OPERATING MODEL







UNIQUE COMBINATION OF INF®MEDIA BENEFITS ACROSS THE ECOSYSTEM

OEMS / NSCS

- Globally consistent customer experience
- Connecting NSC, dealer, vehicle
- Analytics and Al-driven insights





DEALERS

- Loyalty and customer convenience
- End-to-end omni-channel journey
- Productivity and efficiency



ECOSYSTEM PARTNERS

- Access to enriched and trusted data assets
- Improved data accuracy
- Automation of supply chain
 (e.g., stock order, collision repair, insurance)

Group capitalisation and amortisation



AUD \$'000	1H22	2H22	1H23
Sales, marketing and support	(10,150)	(10,806)	(11,193)
Product development and management	(15,210)	(15,549)	(16,073)
Data management	(1,587)	(1,886)	(1,955)
Administration	(5,302)	(6,042)	(6,027)
Underlying employee benefits expenses	(32,249)	(34,283)	(35,248)
Capitalised development costs	11,177	11,109	11,480
Amortisation of capitalised development costs	(11,019)	(11,145)	(11,485)
Net capitalisation / (amortisation)	158	(36)	(5)
Product development and management	(15,210)	(15,549)	(16,073)
Data management	(1,587)	(1,886)	(1,955)
Capitalisable people costs	(16,797)	(17,435)	(18,028)
Capitalisation intensity (capex as % of capitalisable people)	67%	64%	64%

- Intensity of development consistent over the 3 halves presented
- Amortisation slightly exceeds capitalisation

NPAT growth



AUD \$'000	1H22	2H22	1H23
Underlying Cash EBITDA ¹	13,294	11,503	11,530
Capitalised development costs AASB16 non-cash adjustments	11,177 1,440	11,109 1,500	11,480 1,546
Underlying EBITDA ¹	25,911	24,112	24,556
Depreciation and amortization & net finance costs	(15,780)	(16,011)	(15,860)
Underlying PBT ¹	10,131	8,101	8,696
Underlying PBT¹ Underlying income tax expense¹	10,131 (1,615)	8,101 154	8,696 (1,592)
		<u> </u>	·
Underlying income tax expense ¹	(1,615)	154	(1,592)
Underlying income tax expense ¹ Underlying NPAT ¹	(1,615) 8,516	154 8,255	(1,592) 7,104
Underlying income tax expense ¹ Underlying NPAT ¹ Net non-operating items	(1,615) 8,516 (5,016)	154 8,255 (3,522)	(1,592) 7,104 (2,255)
Underlying income tax expense ¹ Underlying NPAT ¹ Net non-operating items Nidasu earnout	(1,615) 8,516 (5,016) (1,991)	154 8,255 (3,522) (15)	(1,592) 7,104 (2,255)

- Growth in Underlying EBITDA and Underlying PBT in the half
- Underlying NPAT decreased slightly reflecting a larger tax charge this half
- 1H23 Reported NPAT grew 39% over 1H22 and grew 2% over 2H22 reflecting reduced net nonunderlying items such as earnout payments

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