



**GWA**  
Group Limited

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14 August 2023

The Manager  
Company Announcements Office  
Australian Securities Exchange

Dear Sir or Madam

**GWA Group Limited (GWA Group) – FY2023 Full Year Results Presentation**

Please find attached for immediate release to the market the FY2023 Full Year Results Presentation for GWA Group.

On 14 August 2023 at 10.00 am (AEST), GWA Group will be hosting a webcast of its FY23 results briefing. The webcast is accessible via the corporate website at [www.gwagroup.com.au](http://www.gwagroup.com.au).

This announcement is authorised by the Board.

Yours faithfully

*Ernie Lagis*

**Ernie Lagis**  
Company Secretary and General Counsel



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# GWA RESULTS PRESENTATION YEAR ENDED 30 JUNE 2023

> 14 AUGUST 2023



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# OUR PRESENTERS TODAY



**Urs Meyerhans**  
Managing Director and CEO



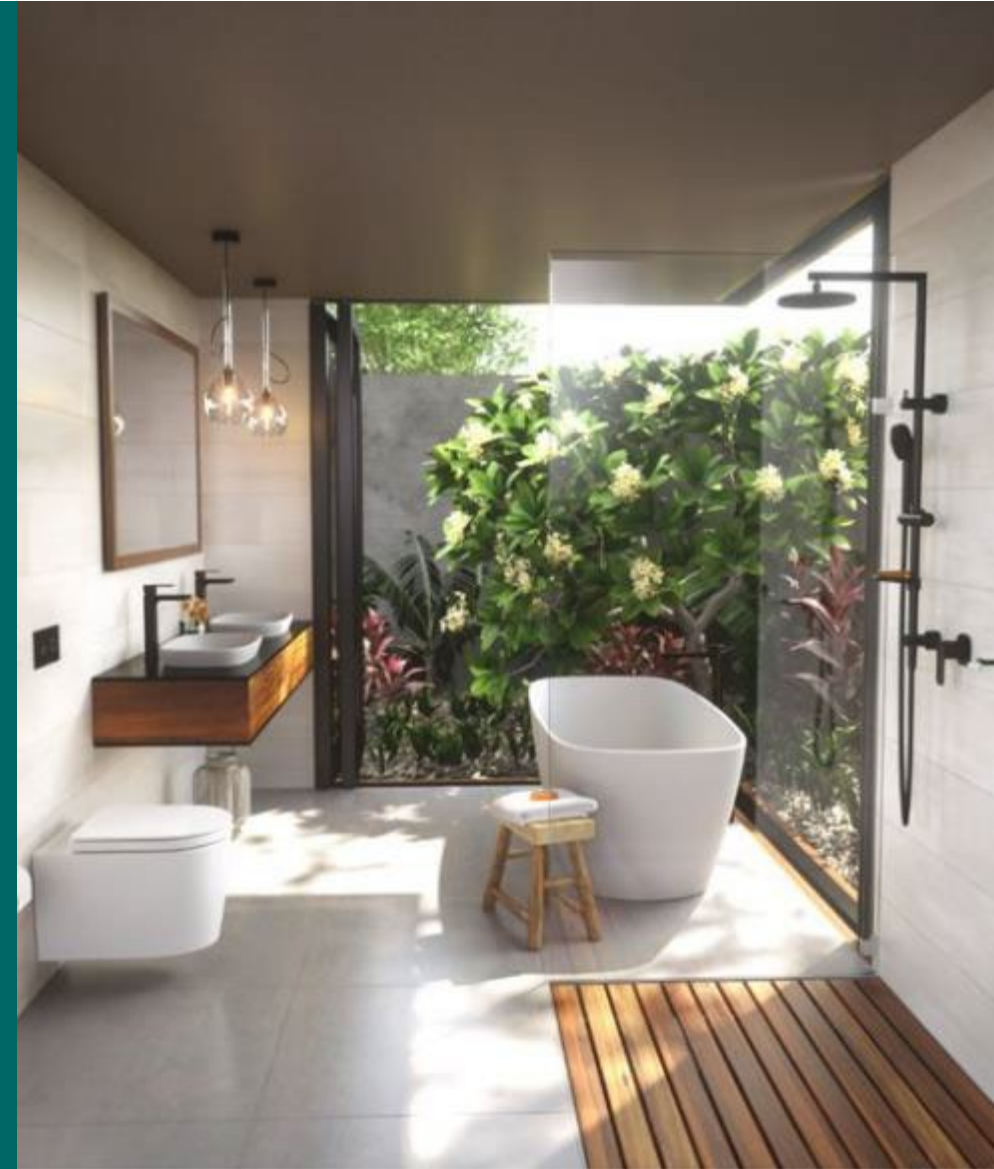
**Calin Scott**  
Group Chief Financial Officer



**Craig Norwell**  
Group Executive - Sales

# AGENDA

- 01 OVERVIEW
  - 02 GROUP FINANCIAL RESULTS
  - 03 BUSINESS PERFORMANCE
  - 04 NEW PRODUCTS
  - 05 STRATEGIC UPDATE
  - 06 SUMMARY & FY24 OUTLOOK
  - 07 Q&A
- APPENDIX**



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# OVERVIEW



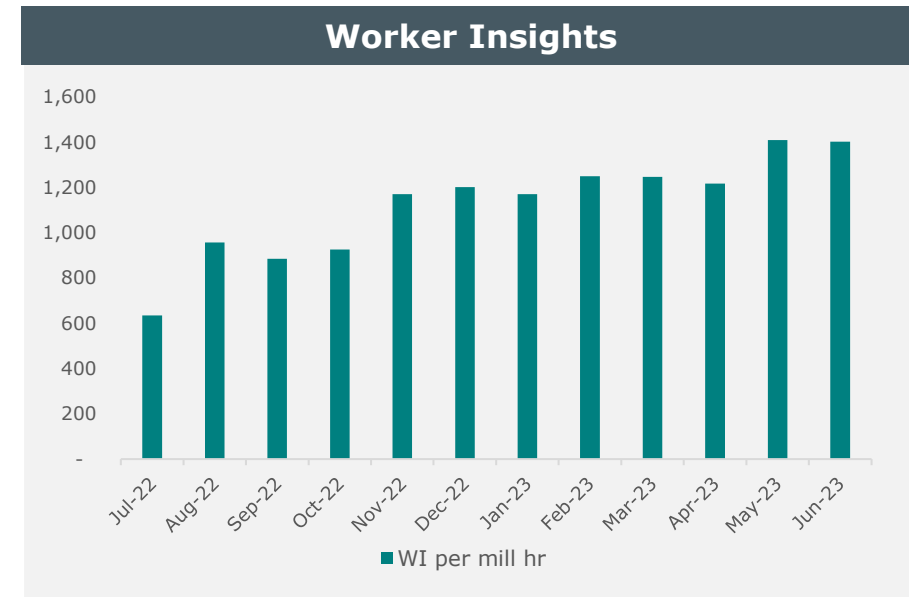
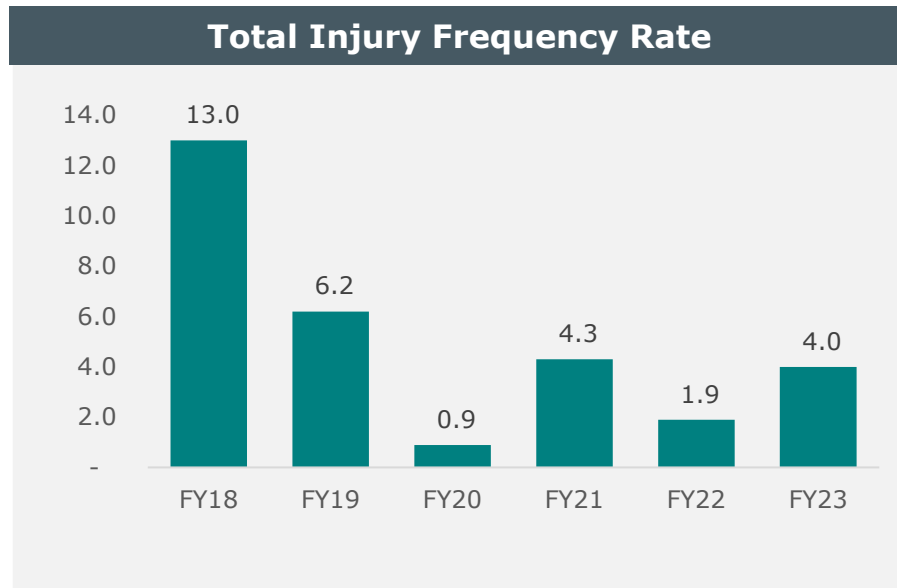
## FY23 Headlines

### Agility and Strategy

- **FY23 a year of two halves**
  - H1 strong until the latter part of CY22
  - Responded quickly to a changing market dynamic
  - Resulting in improved EBIT and EBIT margin in H2
  - Improved cash flow from operations and free cash flow with a cash conversion ratio of 112%
- **Balance Sheet is solid**
  - Proactive management of inventory and debtors
  - Reduction in net debt
- **Excellent progress on strategic deliverables**

## Continued commitment to safety

- Focus on leading indicators - (worker insights) more than doubled in FY23
- ISO45001 re-certified
- TIFR – 2 minor injuries in NZ in H1



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## GROUP FINANCIAL RESULTS





| A\$m Normalised <sup>1</sup> | FY23  | FY22  | % Change |
|------------------------------|-------|-------|----------|
| Revenue                      | 411.8 | 418.7 | -1.6%    |
| EBITDA                       | 89.1  | 94.6  | -5.9%    |
| EBIT                         | 70.4  | 74.8  | -6.0%    |
| EBIT Margin %                | 17.1% | 17.9% | -0.8pp   |
| NPAT                         | 44.1  | 47.3  | -6.6%    |
| ROFE %                       | 15.8% | 17.7% | -1.9pp   |
| EPS                          | 16.6c | 17.8c | -1.2c    |

| Significant Items <sup>2</sup> | FY23  | FY22   |
|--------------------------------|-------|--------|
| Pre Tax                        | (1.4) | (15.2) |
| Post Tax                       | (1.0) | (12.1) |

| A\$m Statutory   | FY23  | FY22  | % Change |
|------------------|-------|-------|----------|
| Revenue          | 411.8 | 418.7 | -1.6%    |
| EBITDA           | 87.7  | 80.2  | 9.8%     |
| EBIT             | 69.0  | 59.7  | 15.7%    |
| EBIT Margin %    | 16.8% | 14.3% | 2.5pp    |
| NPAT             | 43.2  | 35.2  | 22.7%    |
| ROFE %           | 15.4% | 14.1% | 1.4pp    |
| EPS              | 16.3c | 13.3c | 3.0c     |
| Dividend / share | 13.0c | 15.0c | -2.0c    |

ROFE is calculated as EBIT divided by average funds employed. Funds employed is calculated as net assets minus cash plus borrowings and net AASB16 Leases balances.

## Rapid response to softening market conditions limit the impact on Group results

- **Normalised results**
  - Normalised EBIT margin at 17.1%, marginally down only 0.8% vs FY22, impacted by lower volumes and increased domestic customer freight; and
  - Normalised H1 Margin 16.5% vs H2 Margin 17.7% reflects agile approach to the business.
- **Significant items**
  - Costs associated with right sizing the company in response to market changes.
- **Statutory Results**
  - Australia FY revenue results slightly down 1.2% vs PcP;
  - International markets slightly down 1.5% vs PcP;
  - New Zealand, in recession and down 4.4% vs PcP;
  - Statutory EBIT up 15.7% reflective of decrease in significant items;
  - Effective tax rate of 29%.

<sup>1</sup> FY22 & FY23 Normalised are before \$(12.1)m and \$(1.0)m in significant items (after tax) respectively

<sup>2</sup> Upgrade Enterprise Resource Planning/Customer Relationship Management (FY22) and restructure costs (FY23).

<sup>3</sup> Group Statutory NPAT does not equal Group Normalised NPAT plus Significant Items (Post Tax) in FY23 due to rounding.

| A\$m Normalised <sup>1</sup> | 1H FY23 | 2H FY23 | % Change | FY23  |
|------------------------------|---------|---------|----------|-------|
| Revenue                      | 207.1   | 204.7   | -1.1%    | 411.8 |
| EBITDA                       | 43.4    | 45.7    | 5.5%     | 89.1  |
| EBIT                         | 34.1    | 36.3    | 6.5%     | 70.4  |
| NPAT                         | 21.3    | 22.8    | 7.0%     | 44.1  |
| EBIT Margin %                | 16.5%   | 17.7%   | 1.2pp    | 17.1% |
| EPS                          | 8.0c    | 8.6c    | 0.6c     | 16.6  |

| Significant Items | 1H FY23 | 2H FY23 | FY23  |
|-------------------|---------|---------|-------|
| Pre Tax           | 0.0     | (1.4)   | (1.4) |
| Post Tax          | 0.0     | (1.0)   | (1.0) |

| A\$m Statutory <sup>2</sup> | 1H FY23 | 2H FY23 | % Change | FY23  |
|-----------------------------|---------|---------|----------|-------|
| Revenue                     | 207.1   | 204.7   | -1.1%    | 411.8 |
| EBITDA                      | 43.3    | 44.4    | 2.3%     | 87.7  |
| EBIT <sup>2</sup>           | 34.1    | 34.9    | 2.4%     | 69.0  |
| NPAT                        | 21.3    | 21.9    | 2.4%     | 43.2  |
| EBIT Margin %               | 16.5%   | 17.0%   | 0.5pp    | 16.8% |
| EPS                         | 8.0c    | 8.3c    | 0.3c     | 16.3  |

## H2 Group underlying EBIT up 6.5% vs H1:

- **H2 revenue increase in Australia and UK offset by decline in New Zealand which is in recession**
- **Overall EBIT Margin up 1.2% due to**
  - Price increase in Australia (April ~ 4%) and New Zealand (March ~ 5%) to address increase in customer freight;
  - Lower ocean freight; and
  - Disciplined cost control.

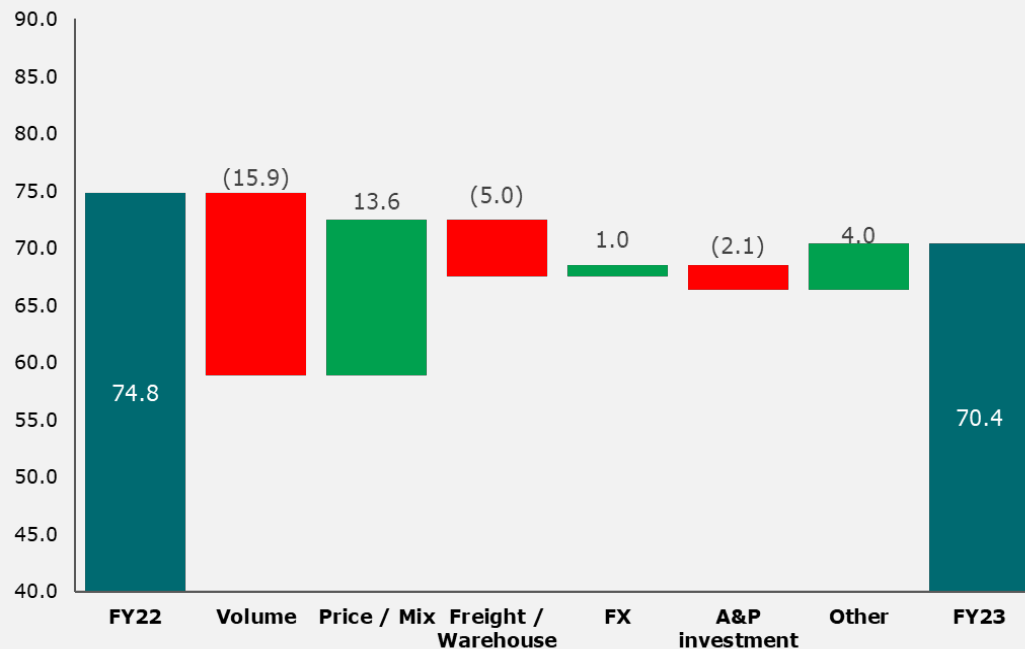
<sup>1</sup> FY23 Normalised is before \$(1.0)m in significant items (after tax)

<sup>2</sup> Group Statutory NPAT does not equal Group Normalised NPAT plus Significant Items (Post Tax) in FY23 due to rounding.

## Cost control and price offset negative volumes and domestic customer freight

- **Volume:** largely reflects de-stocking by a customer in H1.
- **Price/Mix:** Price increase ~5% implemented across ANZ from July 2022 with a further ~4% implemented in Australia from 1 April 2023 and ~5% implemented across NZ from 1 March 2023 and mix shift to sanitaryware.
- **Freight / Warehouse:**
  - outbound freight cost increase partly offset by H2 inbound freight savings; and
  - use of external 3PL warehouse storage due to space restrictions in New Zealand.
- **FX:** Favourable balance sheet revaluations partially offset by unfavourable AUD vs. USD on purchases.
- **A&P:** Continued investment supporting brand re-alignment strategy.
- **Other:** cost control across discretionary spend.

Normalised<sup>1</sup> EBIT Bridge (A\$M)



<sup>1</sup> FY23 Normalised is before \$(1.4)m in significant items (pre tax)

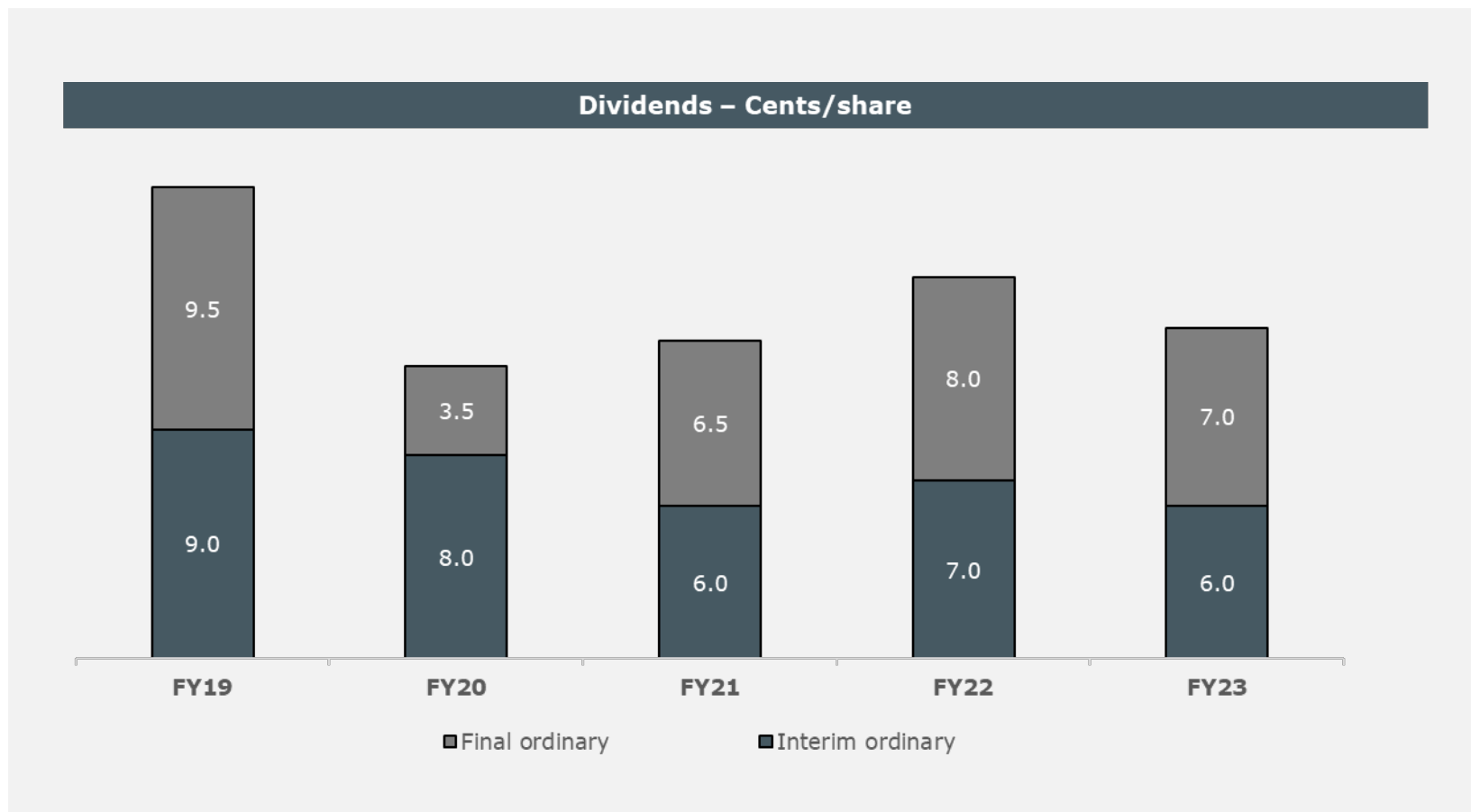
| Cash flow from Continuing Operations A\$M          | FY23        | FY22        |
|--|-------------|-------------|
| <b>EBITDA</b>                                      | <b>89.1</b> | <b>94.6</b> |
| Net movement in Working Capital                    | 10.3        | (43.9)      |
| Other  | 0.2         | (1.1)       |
| <b>Cash Flow from Operations</b>                   | <b>99.6</b> | <b>49.6</b> |
| Capital Expenditure and other investing activities | (2.2)       | (2.4)       |
| Significant Items / Other costs                    | (3.1)       | (10.4)      |
| Net Interest Paid                                  | (8.1)       | (7.3)       |
| Tax Paid   | (15.5)      | (17.9)      |
| Lease Payments                                     | (11.2)      | (10.0)      |
| <b>Group Free Cash Flow</b>                        | <b>59.5</b> | <b>1.6</b>  |

## Improved cash flow from operations and free cash flow:

- Strong cash conversion\* improved to 112%;
- Increase in cash flow from Operations driven by decrease in working capital;
- Significant items – restructure costs (FY22 ERP / CRM implementation and China sales function closure); and
- Solid financial position allows for final dividend of 7.0 cents per share fully-franked.

\*Cash Flow from Operations divided by normalised EBITDA

## FY23 final dividend of 7.0c per share fully franked



| Metrics <sup>1</sup>  | 30 June<br>2019 | 30 June<br>2020 | 30 June<br>2021 | 30 June<br>2022 | 30 June<br>2023 |
|---|-----------------|-----------------|-----------------|-----------------|-----------------|
| <b>Net Debt</b>   | 141.9           | 144.8           | 104.8           | 138.2           | 117.0           |
| <b>Leverage Ratio</b><br><i>Net Debt / EBITDA<sup>2</sup></i>     | 1.6             | 1.9             | 1.4             | 1.7             | 1.5             |
| <b>Interest Cover</b><br><i>EBITDA<sup>2</sup> / Net Interest</i> | 23.5            | 13.6            | 15.5            | 18.3            | 13.3            |
| <b>Gearing</b><br><i>Net Debt / (Net Debt + Equity)</i>           | 27.5%           | 28.4%           | 21.5%           | 26.2%           | 23.0%           |
| <b>Net Debt</b>   |                 |                 |                 |                 |                 |
| Borrowings  | 177.8           | 175.4           | 146.1           | 168.3           | 159.1           |
| Bank Guarantees   | 3.8             | 1.8             | 1.3             | 1.4             | 1.4             |
| Cash  | (39.6)          | (32.4)          | (42.6)          | (31.4)          | (43.4)          |
|   | <b>141.9</b>    | <b>144.8</b>    | <b>104.8</b>    | <b>138.2</b>    | <b>117.0</b>    |

## Solid financial position continues

- Net debt down 15% from June 2022 due to working capital decrease;
- Credit metrics within target ranges;
- Banking facilities of \$220m with headroom of \$103m;
- \$180m multi-currency revolving facility expires November 2024; and
- \$40m bi-lateral facility matures October 2023 and is expected to be extended prior to this.

<sup>1</sup> Metrics calculated as required for reporting to GWA's syndicated banking group and have not been adjusted for the impact of IFRS 16 Leases. Leverage Ratio FY19 is calculated using twelve months pro forma Methven results and Interest Cover is calculated using Methven results from the acquisition date (10 April 2019)

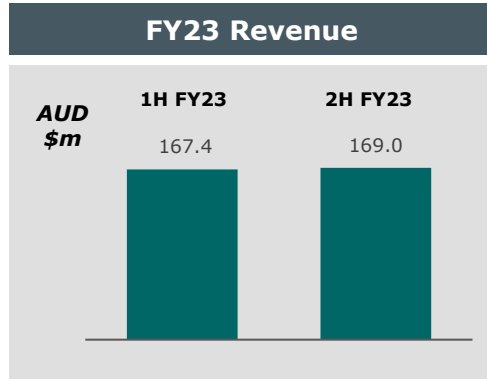
<sup>2</sup> Normalised EBITDA

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# BUSINESS PERFORMANCE



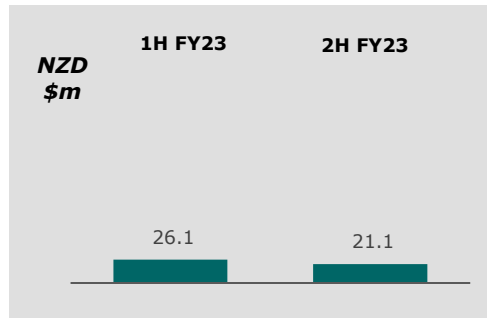
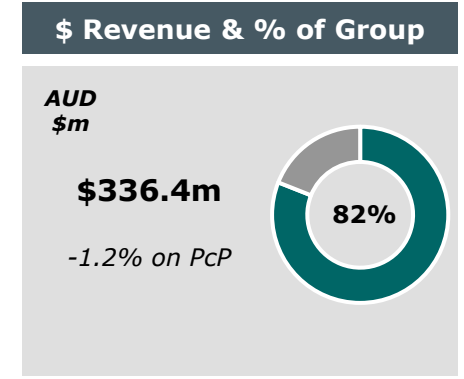
# Promising improvement in Q4 across AUS & UK



### Revenue commentary

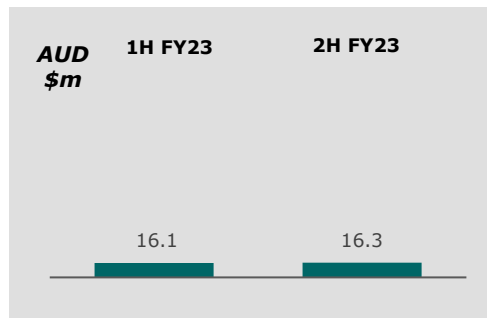
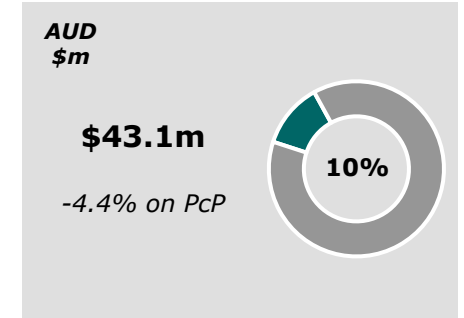
#### Australia

- Fast start impacted by economic conditions late Q2, R&R most impacted
- H2 improvement driven by new sales initiatives, trajectory into FY24
- New local State sales organisation implemented
- Effective 4% price increase from 1 April 2023



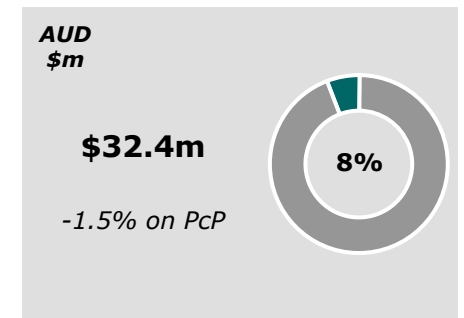
#### New Zealand

- Economic impact appeared earlier, pronounced from Q2 and worsened H2
- Commercial growth, pipeline of contracted work won strengthening
- Pleasing Q4 growth of +1.9% on constant currency basis
- Effective 5% price increase from 1 March 2023



#### International

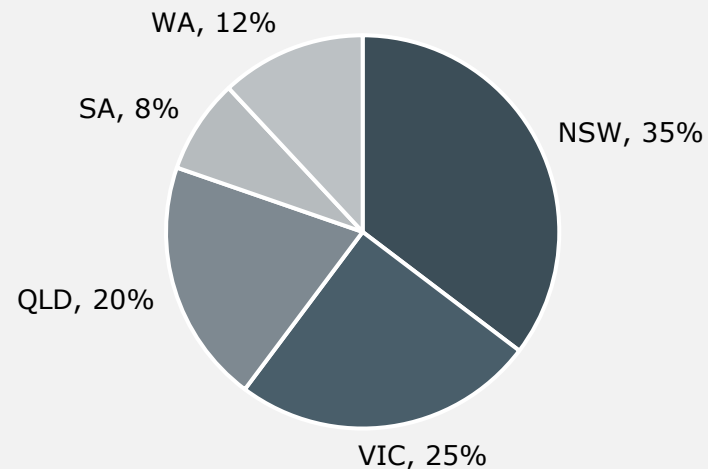
- H2 UK revenue +2.5% on constant currency basis
- Full year revenue +3.7% on constant currency basis





## Revenue results by State (AU)

| A\$m Revenue | FY23         | FY22         | Δ LY         | % Change     |
|--------------|--------------|--------------|--------------|--------------|
| NSW          | 116.4        | 124.7        | (8.2)        | -6.6%        |
| VIC          | 87.8         | 88.1         | (0.3)        | -0.3%        |
| QLD          | 64.2         | 60.6         | 3.6          | 5.9%         |
| SA           | 26.6         | 26.7         | (0.1)        | -0.3%        |
| WA           | 41.3         | 40.4         | 0.9          | 2.1%         |
| <b>Total</b> | <b>336.4</b> | <b>340.6</b> | <b>(4.3)</b> | <b>-1.2%</b> |



## Mixed performance across Australia

### NSW

- Strong start Q1, earlier impact of economic conditions late Q2
- Renovation sales softness, Project delays and Merchants rebalancing stock continued in H2, however Q4 improvement

### VIC

- Commercial recovery sustained, with positive outlook
- Resi New Build most impacted, numerous Builder impacts

### QLD

- Growth driven by Commercial, sustained Order Bank growth
- Resi Renovations resilient, however New Build impacted with delays

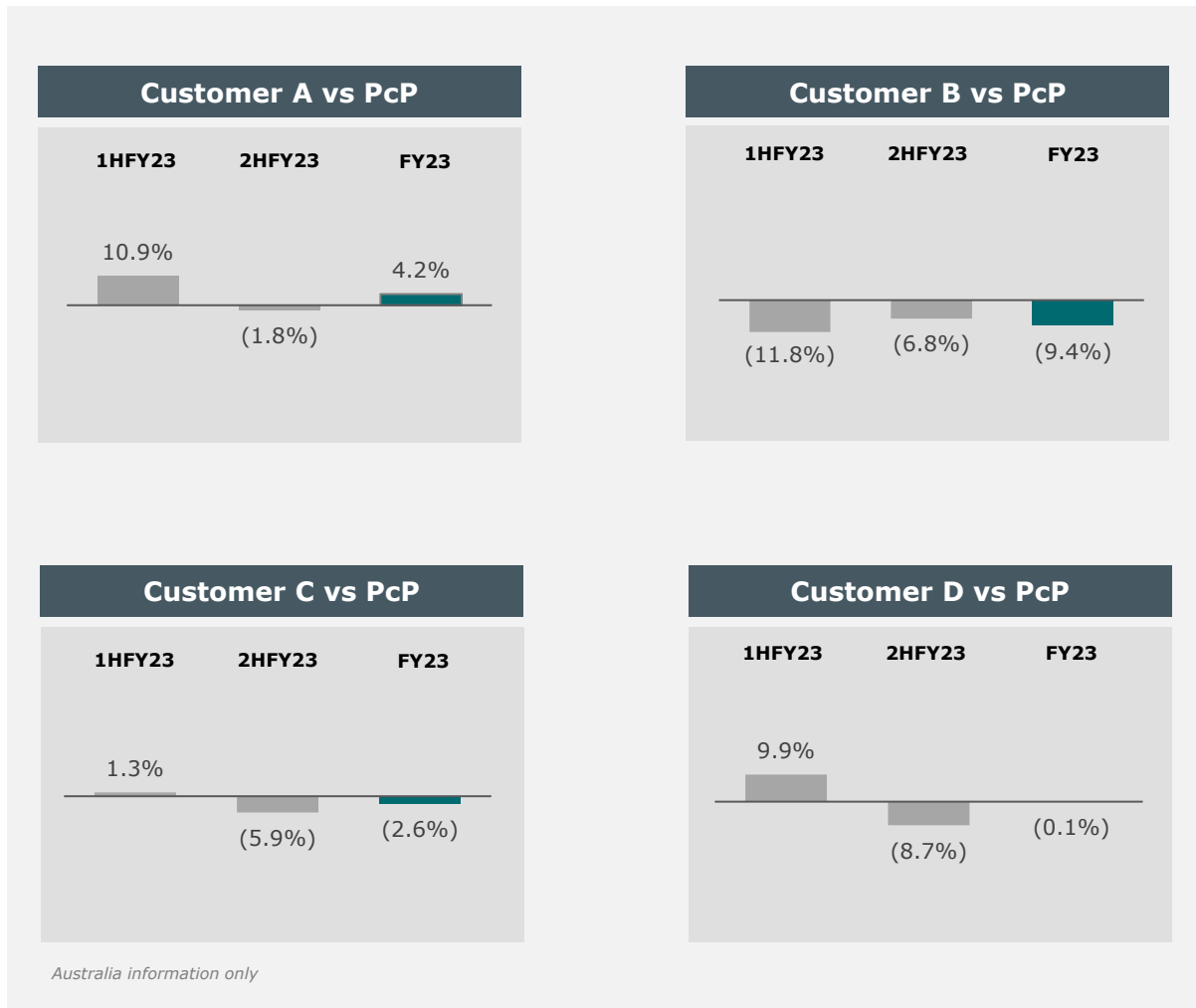
### SA

- All segments in line with stronger FY22

### WA

- Renovations resilient, Commercial growth with Resi New Build flat

## Seeing early signs of our 'Win the Plumber' focus gaining momentum.



- **The Good**

- Continued solid performance in Commercial segment; and
- Early signs of 'Win the Plumber' momentum.

- **The Not so Good**

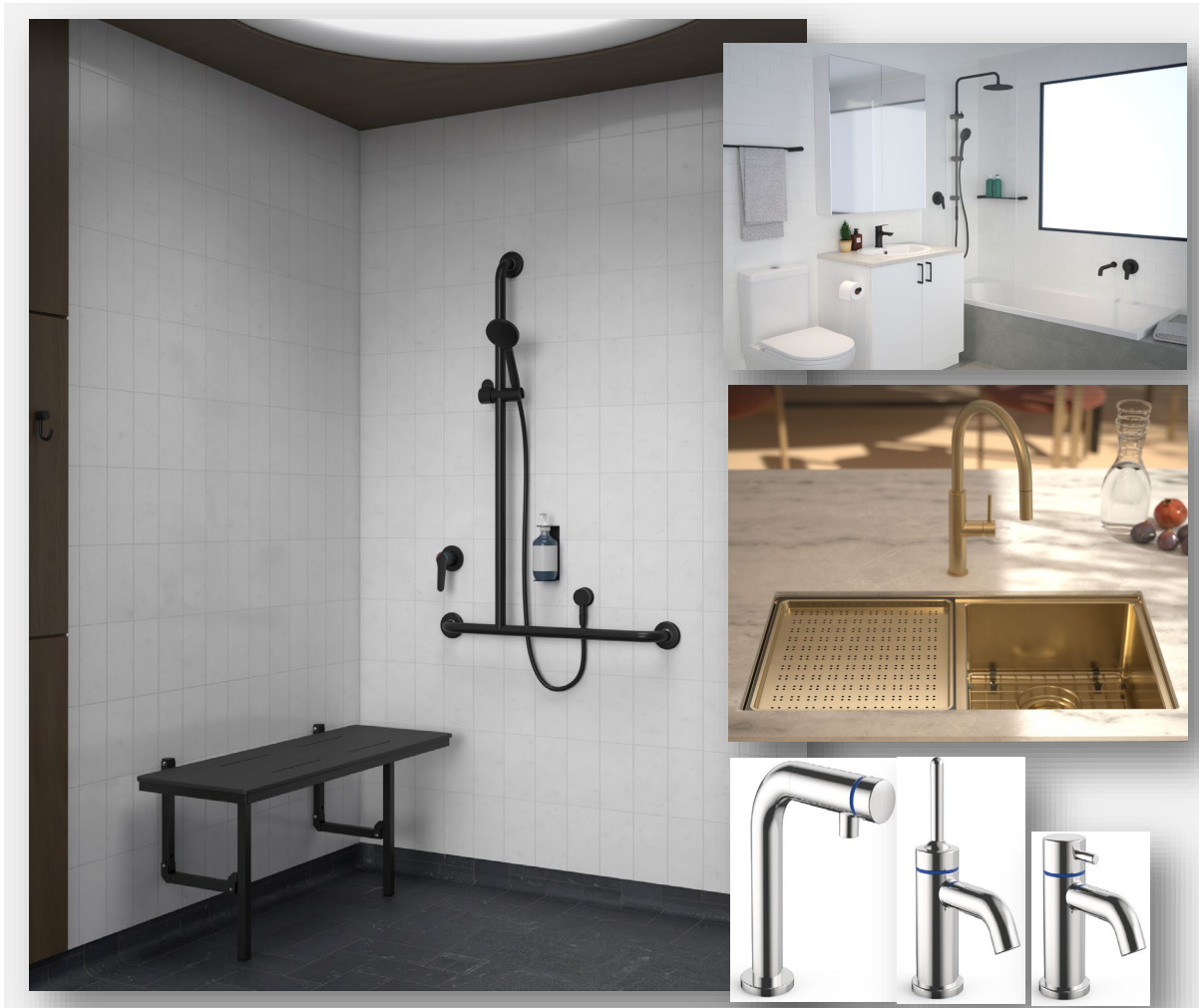
- Continued slowing of residential renovation; and
- Some destocking and changed focus on cash-flow by merchant partners.

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# NEW PRODUCTS



## Delivering NPD launches that are helping to complete our portfolio.



- **Launch of stylish entry level tapware, showers and accessories collection** - to grow share in builders and affordable housing market.
- **Continued expansion of our popular independent living range, Livewell** - with the launch of shower seat & backrest in popular range of colours.
- **Introduction of coloured sink range** - to refresh kitchen product offer.
- **Addition of commercial tapware products** to capture growing demand in educational & public amenities sector.

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# STRATEGY UPDATE

Making everyday water experiences extraordinary – today, and for tomorrow

To be the trusted and integrated solutions partner in the delivery of sustainable water solutions for bathrooms, kitchens and laundries

- WIN THE PLUMBER**  
Connect, deepen and leverage plumbing relationships
- INNOVATE THROUGH DESIGN & PARTNERSHIPS**  
Leverage in-house capability and global partnerships to fast-track value creation and portfolio modernisation
- GROW OUR AFTER-MARKET OFFERINGS**  
Build a comprehensive after-market capability
- FOCUS ON STRATEGIC GROWTH OPPORTUNITIES**  
Disciplined and targeted investment in local & international markets

**CUSTOMER EXPERIENCE** – Integrated Customer experience with structured brands & category portfolios










**DIGITAL** – Investment in digital opportunities to deliver a superior Customer experience

**ENVIRONMENTAL, SOCIAL, GOVERNANCE** – A sustainable business that drives value and fuels growth

**ALIGNED ORGANISATION** – The right people in the right roles, focused on the right outcomes

**OUR CULTURAL PILLARS** – We are one team | We are Customer focused | We care for each other

## Excellent progress made on Strategy.

| Key Performance Measures                         | Progress  |
|--|---|
| <b>Win the Plumber</b>                           |   |
| 25,000 plumbers engaged                          |    |
| Technical services provided (quantity)           |    |
| <b>Innovate Through Design &amp; Partnership</b> |   |
| NPD sales >10% of overall Sales within 2 years   |    |
| >20% improvement for NPD average speed to market |    |
| <b>Customer Experience</b>                       |   |
| Improved DIFOT                                   |    |
| Increased in Net Promotor Score                  |    |
| <b>Capital Management</b>                        |   |
| EPS CAGR 5% to 10% FY23 to FY25                  |  |
| Cash conversion – 80 to 85%                      |  |
| Leverage 1.0 to 2.0 times EBITDA                 |  |

- **Win the Plumber**

- 20,000+ plumbers signed up and categorized;
- 6,700 plumbers engaged in technical services; and
- Launched smartphone app 'PlumbersHub'

- **Innovate Through Design & Partnership**

- Vitality index tracking over 10%; and
- NPD aligned with strategy.

- **Customer Experience**

- New ERP in ANZ allows for consistent and improved reporting;
- DIFOT in ANZ improved to 78%; and
- Steady improvement of transactional NPS measure.

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# SUMMARY & FY24 OUTLOOK



## SUMMARY

### We responded to changing conditions in FY23 & are focused for disciplined execution in FY24.

- **FY23 - two very different halves**
  - Responded quickly to the changing market conditions, delivering performance improvement in H2 despite a drop in revenue.
  - Cash-flow from operations and free cash-flow improved with cash conversion ratio up to 114%
- **Balance Sheet is solid**
- **Our Strategy deliverables are showing significant momentum**
- **We have a clear and disciplined execution path for FY24 - Customer First and Profitable Volume Growth.**



# FY24 OUTLOOK

## Key focus

## FY24 commentary

### Key Markets

*Mixed for GWA*

- **Commercial** – increasing demand for new build in health and aged care and Commercial R&R.
- **Residential detached** – solid level of completions to continue into 1H FY24.
- **Repair & Renovation in Residential** – subdued demand expected through FY24.
- **Increasing activity** in multi residential, social and affordable housing and build to rent.

### Financial Performance

*Disciplined growth agenda*

- Effective **matching of costs** to revenue.
- **Managing inventory** levels to market's demand.
- **Targeted investment** in entry level products.

### Strategy

*Continue with clear focus*

- **Customer first** initiatives with a focus on our merchant partners.
- **Profitable volume** growth targeting existing and new markets and customers, including increasing share of wallet across the plumber network
- **Local sales organisation** serving local businesses with local solutions.
- **Experience centres** across ANZ.

7 Q & A



## DISCLAIMER

- This Presentation contains projections and other prospective statements that represent GWA's assumptions and views, including expectations and projections about GWA's business, the industry in which it operates and management's own beliefs and assumptions. Such matters require subjective judgement and analysis and may be based on assumptions which are incorrect. They may also be based on factors which are subject to significant uncertainties and contingencies which may be outside the control of GWA and are provided only as a general guide or statement and should not be relied upon as an indication or guarantee of future performance. As such, GWA's actual performance may differ from those assumptions or projections set out in this Presentation.
- This Presentation contains non-IFRS financial measures to assist users to assess the underlying financial performance of GWA. The non-IFRS financial measures in this presentation were not the subject of a review or audit by KPMG.
- Unless otherwise stated, financials (including comparatives) reflect the adoption of IFRS 16 Leases and the impact of the May 2020 IFRS Interpretation Committee decision relating to IAS 12 Income Taxes

# 8 APPENDIX

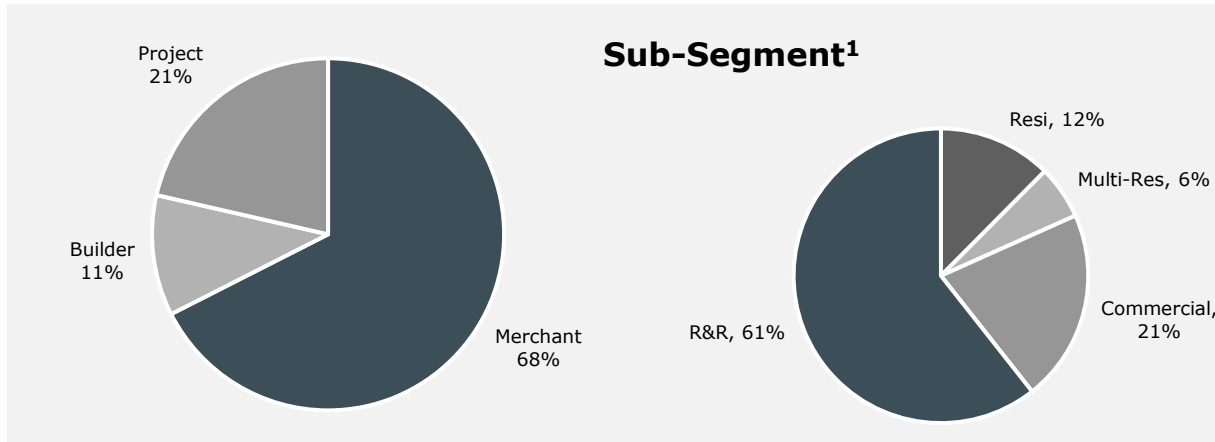


# FY24 Key Assumptions<sup>1</sup>

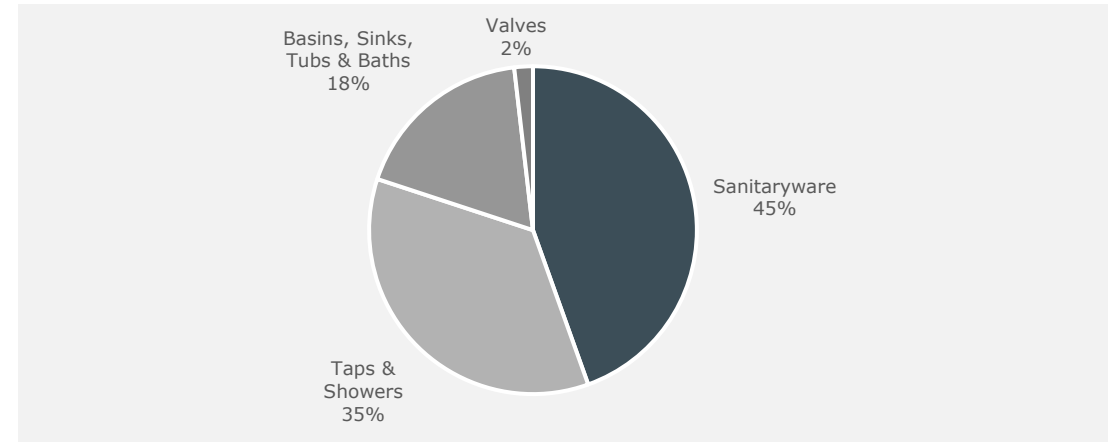
| Area                                | Assumption  |
|-------------------------------------|---|
| Australian market backdrop          | BIS total building activity data <sup>2</sup> is indicating a market decline of -8% in FY24 (constant prices) |
| Price increase                      | ~4% implemented in Australia from 1 April 2023<br>~5% implemented in New Zealand from 1 March 2023            |
| D&A (depreciation and amortisation) | ~\$7.0-8.0m excluding the impact of IFRS 16. Including the impact of IFRS 16 ~\$19.5-21.5m                    |
| Interest costs                      | ~\$7.0-8.0m excluding lease interest. Including lease interest ~\$9-10m.                                      |
| FX                                  | Currently 50% hedged at US\$0.68<br>Negative impact \$4.0m - \$5.0m   |
| Effective Tax rate                  | ~29.0 – ~30.0%  |
| Working capital                     | Neutral with June 2023  |
| Capex                               | ~\$4.0 – \$6.0m   |
| Ocean freight cost saving           | Positive impact ~\$4.0 – \$6.0m   |
| Customer freight cost increase      | Neutral   |

# Continuing our strength in Sanitaryware.

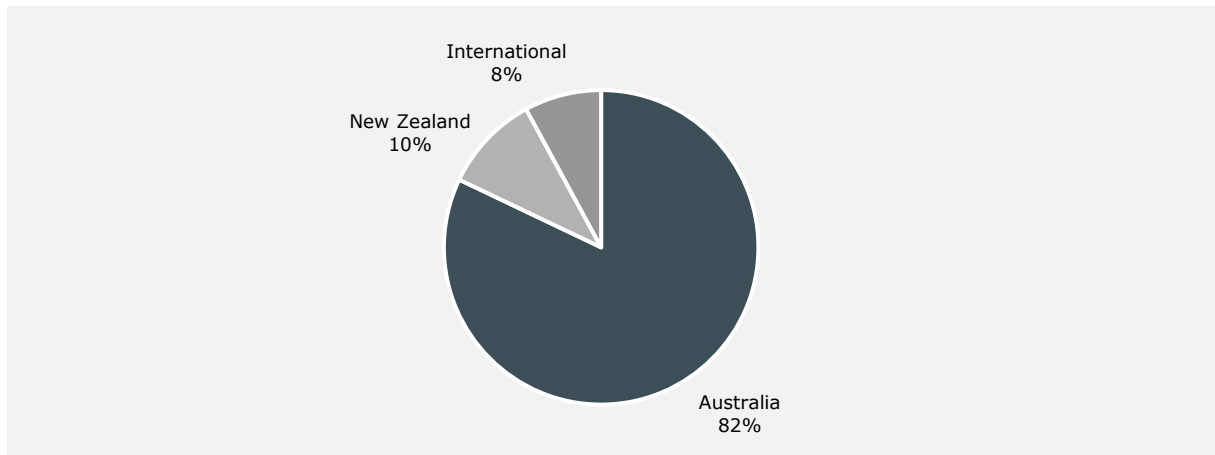
## Segment



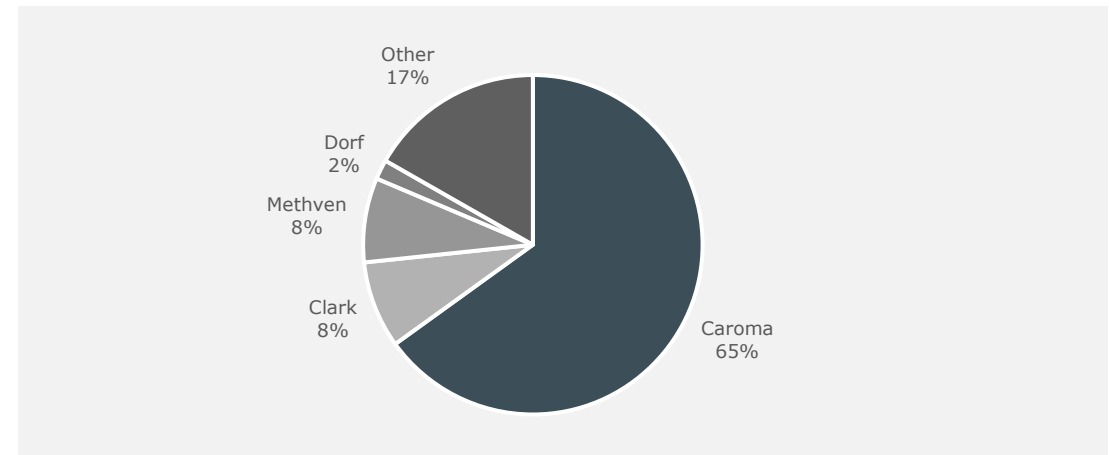
## Category



## Geography



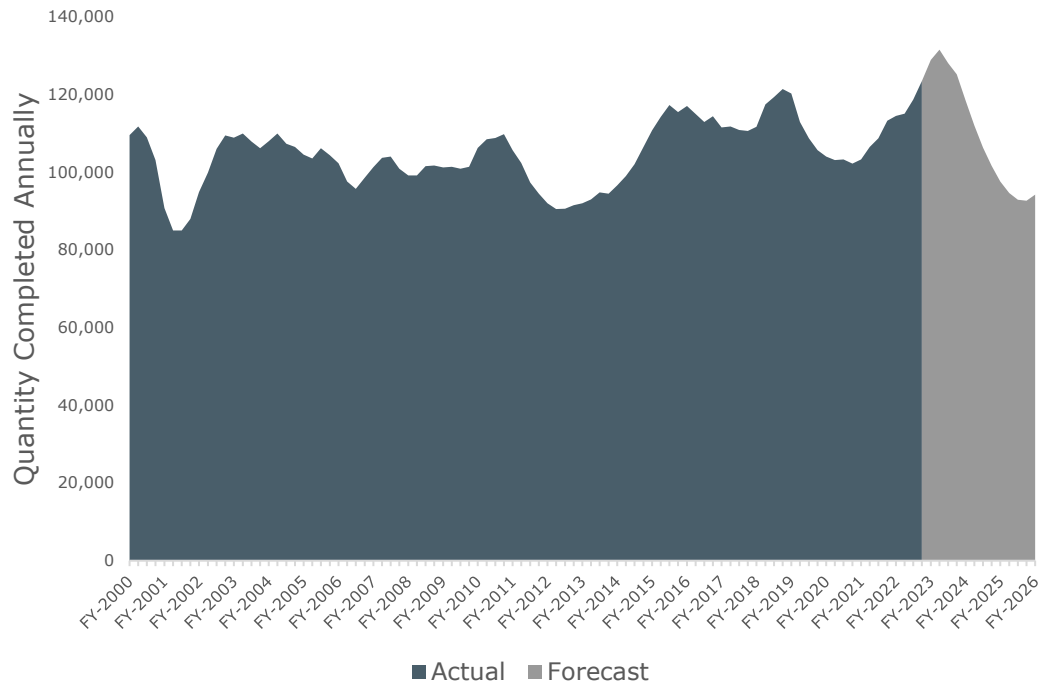
## Brand



# Australian Market Context –

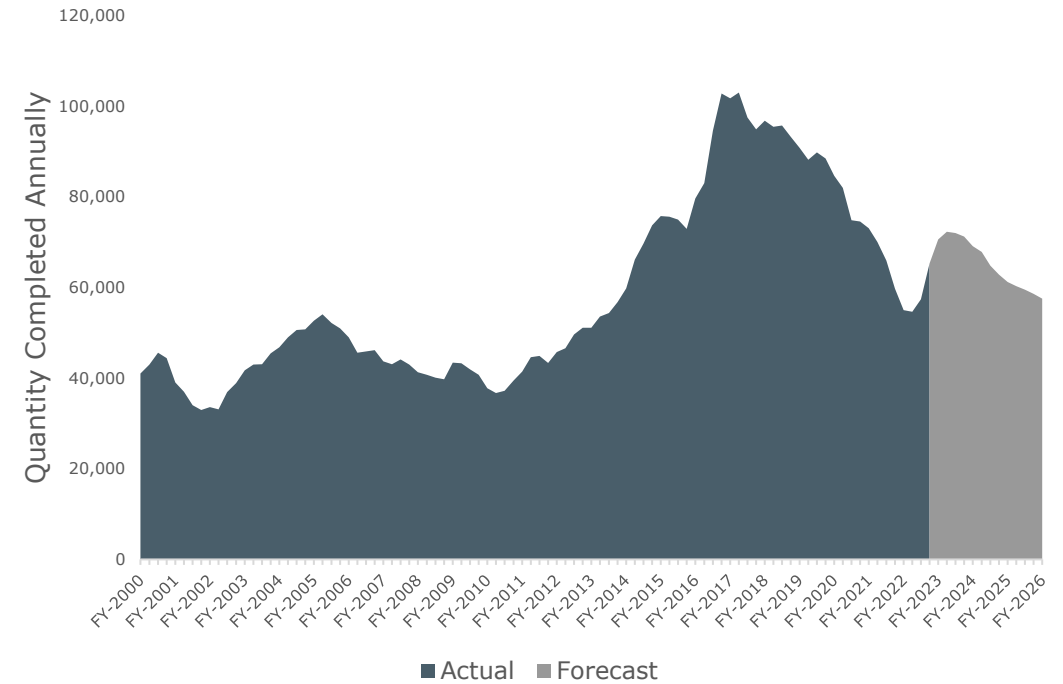
Residential completions expected to decline but remain at elevated levels in FY24 with multi-residential to pick up

## Residential<sup>1</sup>



<sup>1</sup> Approximately 12% of GWA's Australian revenue

## Multi - Residential<sup>2</sup>

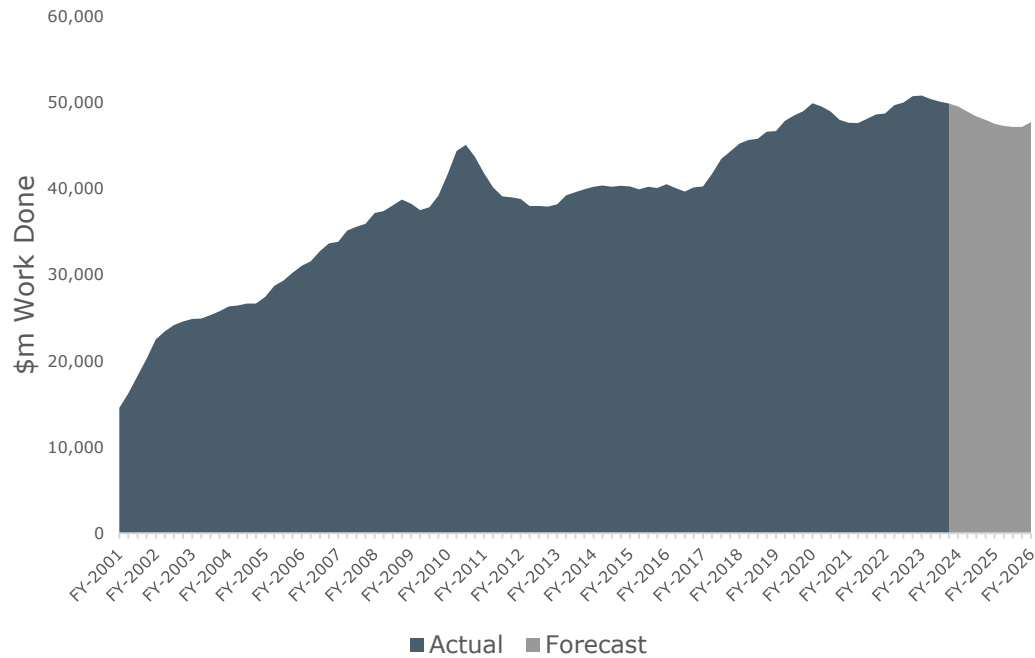


<sup>2</sup> Approximately 6% of GWA's Australian revenue

# Australian Market Context –

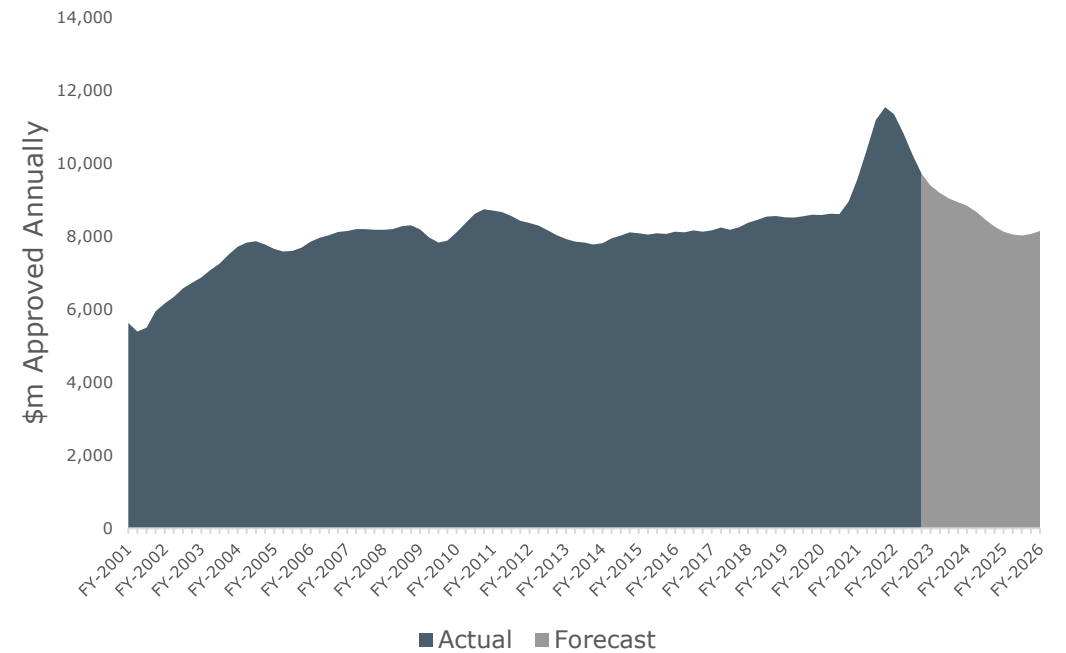
Commercial work done expected to remain steady, R&R declining from historically elevated levels

## Commercial<sup>1</sup>



<sup>1</sup> Approximately 21% of GWA’s Australian revenue

## Repair and Renovation<sup>2</sup>

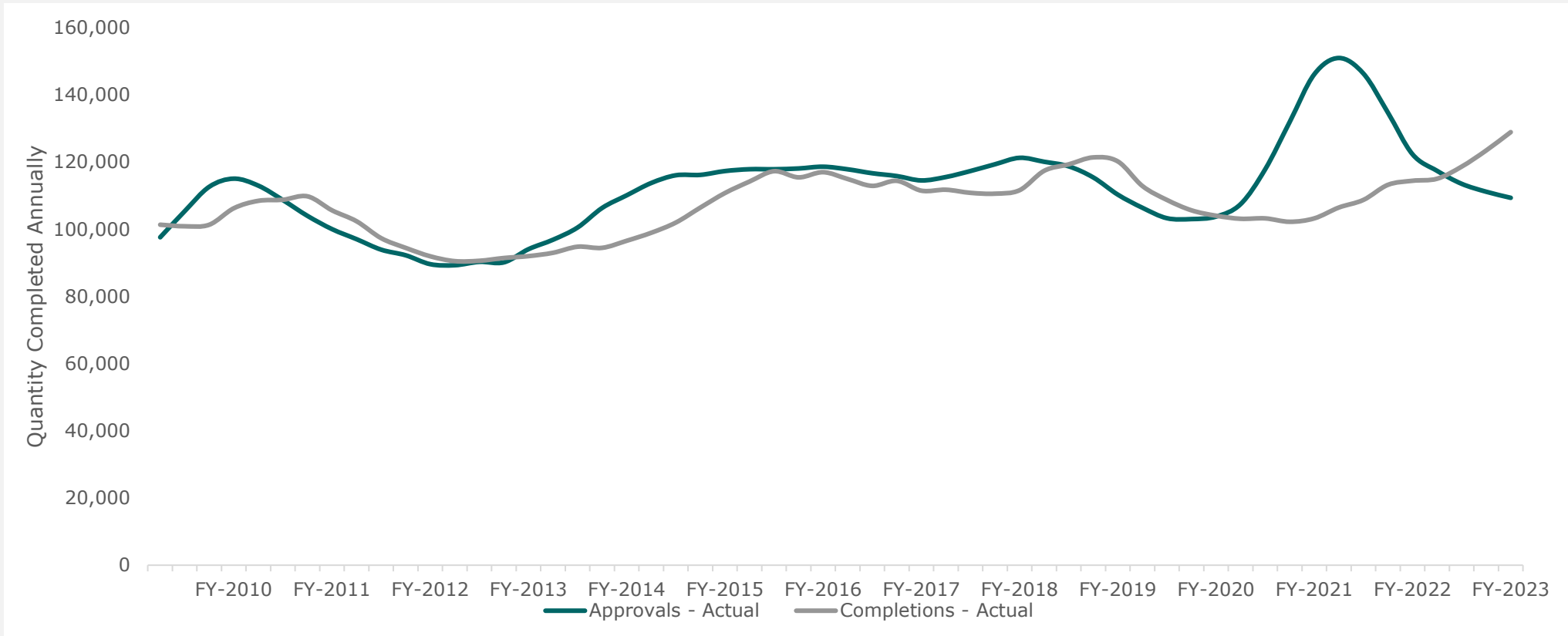


<sup>2</sup> Approximately 61% of GWA’s Australian revenue



# Australian Market Context –

Residential completions expected to remain solid during H1 FY24, despite approvals declining from historical highs (Completions' lag vs. approvals ~15 months)



Source: BIS Oxford Economics



**THANK YOU**

**GWA RESULTS PRESENTATION  
YEAR ENDED 30 JUNE 2023**

**> 14 AUGUST 2023**



METHVEN

CLARK

dorf