

FY24 Interim Results Briefing

15th February 2024

Presented by



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CEO



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(Incoming CEO)

Agenda



Data#3 Overview

1H FY24 Operational Overview

1H FY24 Financial Performance

IT Sector Trends and AI

FY24 Strategy & Outlook

Q&A

1H FY24 Financial Highlights



NPBT
\$30.8M
Up 25.3%



NPAT
\$21.4M
Up 25.5%



Gross Sales
\$1.3B
Up 13.4%



Gross Profit
\$130.6M
Up 8.8%



Basic EPS
13.85 cents
Up 25.5%



Dividends per share
12.60 cents
Up 26%
Payout ratio of 91%

1H FY24

Operational Overview

1H FY24 Overview

Gross Sales growth rate relative to IT market

>2x 

Recurring Gross Sales up from 65% to

67% 

People

1,400+ 

- Continued sustainable earnings growth across several years
- Strong growth in Gross Sales of 13% in Managed Services and 14% in Software Solutions, supporting recurring Gross Sales
- Winning market share through breadth of offering and strength of supplier and customer relationships
- Record interest income of \$6.5m off strong cash position, improved stock and higher cash rate

Recent key awards + certifications

- HRD Employer of Choice – 9th year in a row
- Cisco Global Software Partner of the Year – 6th Global Cisco award in a row
- Microsoft Surface PC Reseller Worldwide Partner of the Year
- Microsoft Surface+ Worldwide Partner of the Year

Succession Planning

- New Chair announced October 2023
- Managing Director and CEO succession March 2024

1H FY24 Operational Highlights



Multi-cloud Growth

Cloud is now ubiquitous in our customer solutions



Security Growth

Fastest growing solution and top customer priority
ISO 27001 certified



Services

Strong growth in Consulting and Managed Services should improve future Gross Margins
Strong interest in GenAI



Working Capital

Improved supply chain
Improved DSOS
Strong cash position



Customer Experience

Investment in systems and people driven by data and analytics
Global recognition with Cisco



Global Vendors

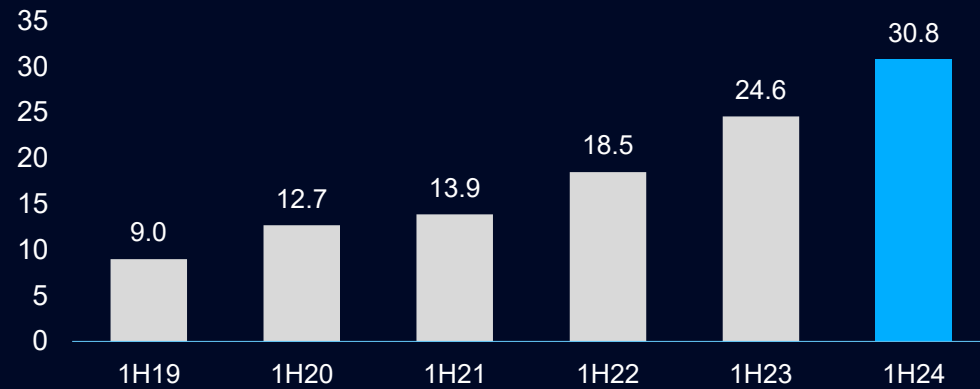
Awards, certifications and incentives

1H FY24

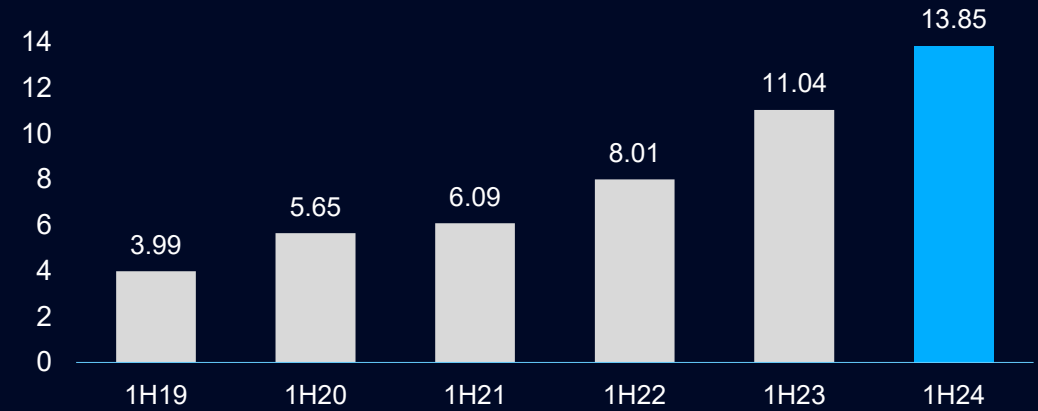
Financial Performance

Sustained earnings growth

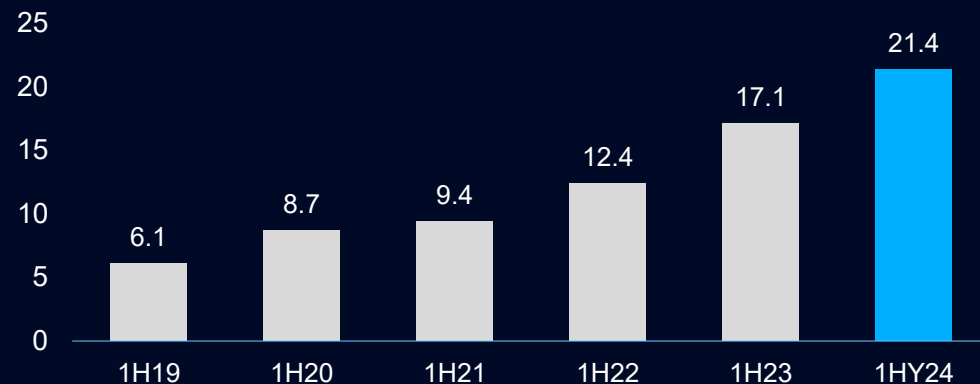
NPBT (\$M)



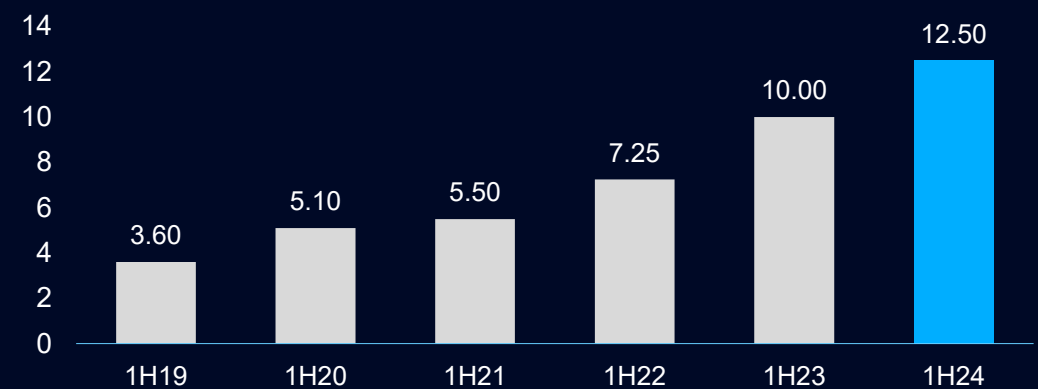
Basic EPS (cents)



NPAT (\$M) - excluding minority interests



DPS (cents)



Change in revenue presentation

- Review of software licensing agreements to reassess whether the company is acting as principal or agent
- Determined that the company is acting as an agent in respect of these sales, which resulted in a change to the Company's revenue accounting policy effective 1 July 2023
- Statutory revenue presented includes the reclassification of software licensing revenues on a net basis
- Comparatives have been restated

This is a statutory presentation change only, and the Company will continue to measure operational performance on a Gross Sales* basis.

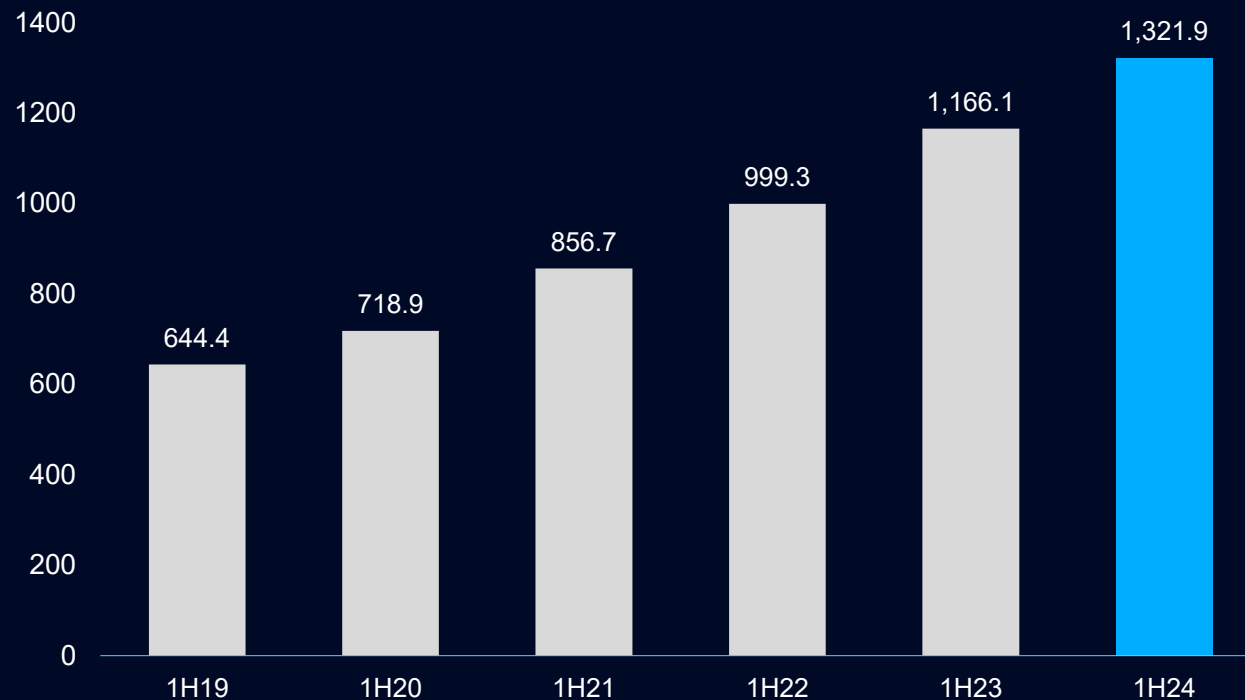
| \$M | 1H FY24 | 1H FY23 | 1H Growth % |
|---|----------------|----------------|--------------|
| Gross Sales* | 1,315.3 | 1,164.4 | 13.0% |
| Gross Profit | 130.6 | 120.0 | 8.8% |
| Margin on gross sales | 9.9% | 10.3% | |
| Statutory Revenue** | 443.5 | 403.5 | 9.9% |
| Gross Profit | 130.6 | 120.0 | 8.8% |
| Gross Margin (Statutory Revenue) | 29.4% | 29.7% | |

* Gross Sales is non-IFRS financial information and does not represent revenue in accordance with Australian Accounting Standards. This represents gross proceeds from the sale of goods and services, both as agent and principal.

** Including the reclassification of Software licensing revenues on a net basis and excluding other income.

Sustained growth in Gross Sales

Total Gross Sales (\$M)



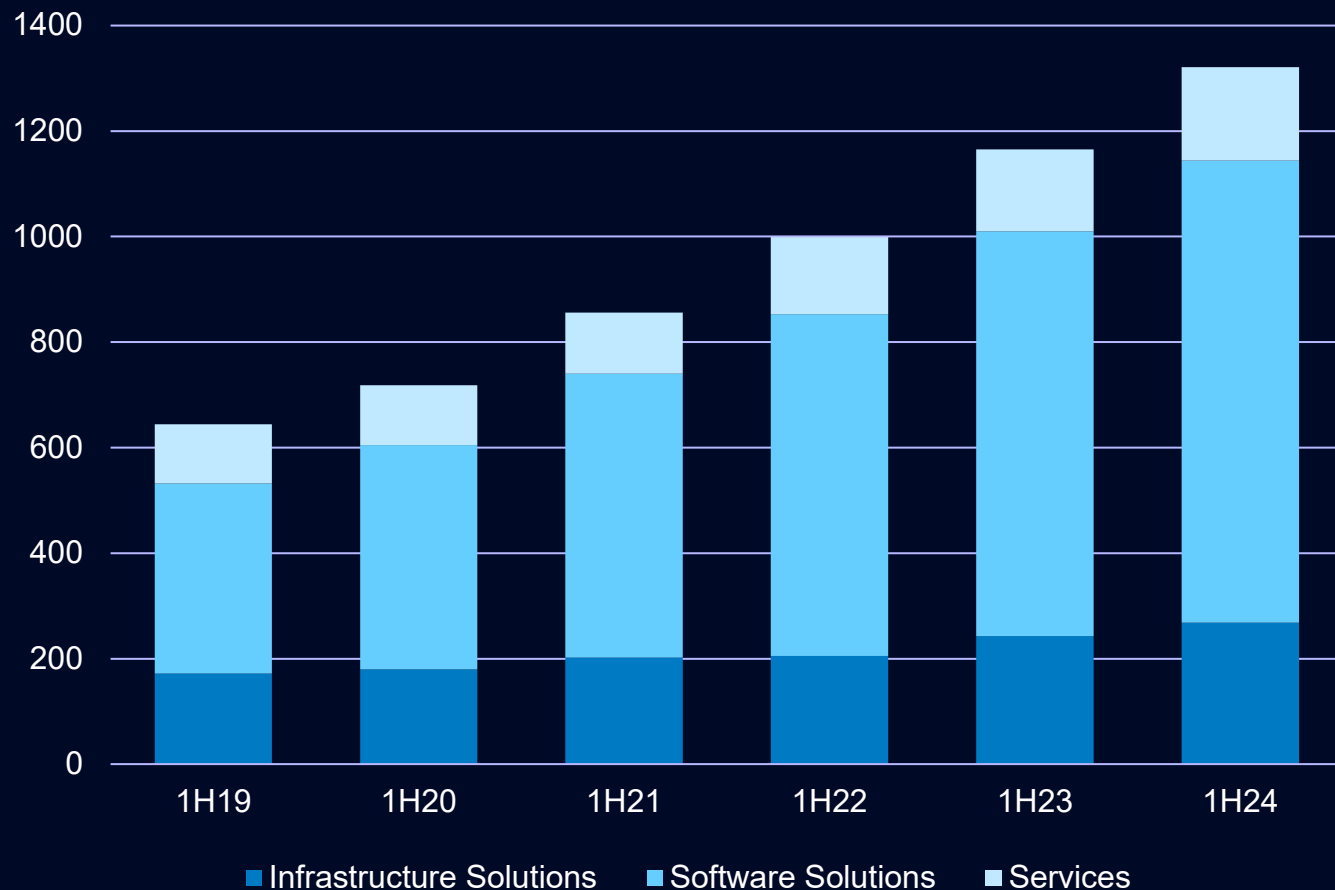
Gross Sales CAGR of 15.5%¹ fuelled by software licensing, multi-cloud solutions and services.

Strong customer spend in higher growth education, health and resource sectors.

~67% of Gross Sales is recurring, meaning under term-based contracts.

Changing sales mix

Gross Sales trend by functional area (\$M)



| Business unit | 1H FY24 Gross Sales (\$M) | Change vs. 1H FY23 |
|---------------------------------|---------------------------|--------------------|
| Business Aspect Consulting | 16.1 | + 0.9% |
| Project Services | 38.4 | + 5.9% |
| Maintenance Services | 63.2 | + 36.1% |
| Managed Services | 20.9 | + 12.6% |
| People Solutions (recruitment) | 31.8 | - 12.8% |
| Total Services | 172.2 | + 11.1% |
| Software Solutions | 875.7 | + 14.2% |
| Infrastructure Solutions | 268.5 | + 10.7% |

Gross margin and Gross profit

Drivers of first half Gross Profit growth of 8.8%:

- Strong growth in software licensing and multi-cloud revenues
- Services growth has boosted total Gross Profit, in line with strategy
- Infrastructure Solutions impacted by customer pre ordering in prior year
- Competitive product market and rebates moving to service based, putting downward pressure on product margins, however pleasingly consistent with FY23
- Expect to see continued improvement in Services profitability, as contracts onboarded during FY23 complete transition and become more profitable

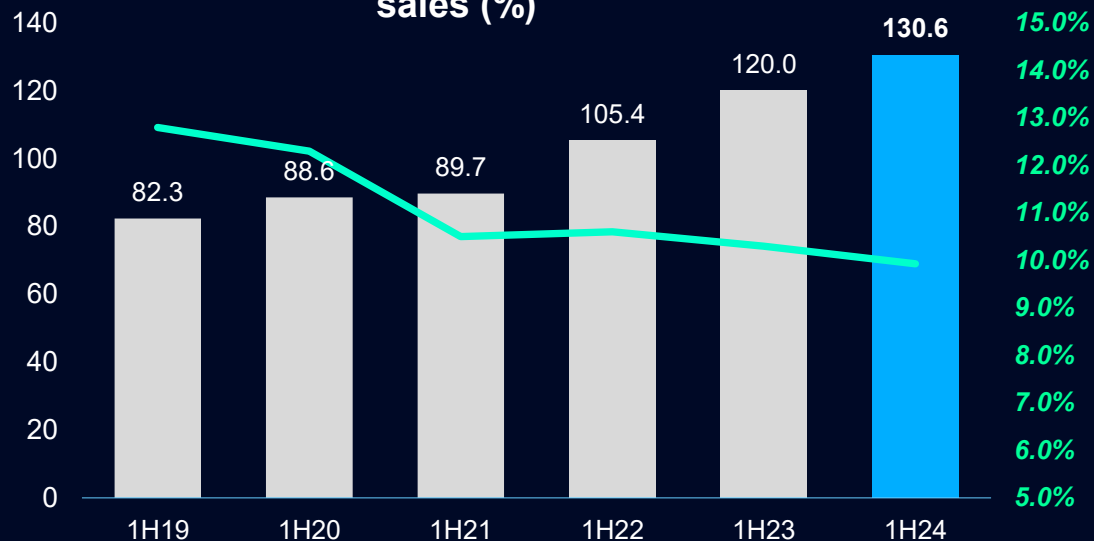
Objective continues to be to deliver steady, sustained growth in total Gross Profit \$, as shown by several years of consistent financial performance.

| | 1H FY24 | FY23 | 1H FY23 | 1H Growth % |
|---------------------------------------|--------------|--------------|--------------|--------------|
| Total Gross Profit (\$M) | 130.6 | | 120.0 | 8.8% |
| Total Margin on gross sales | 9.9% | 9.8% | 10.3% | |
| Product Gross Profit (\$M) | 64.9 | | 62.2 | 4.3% |
| Product Margin on gross sales | 5.7% | 5.7% | 6.2% | |
| Services Gross Profit (\$M) | 65.7 | | 57.8 | 13.6% |
| Services Margin on gross sales | 38.2% | 36.4% | 37.3% | |

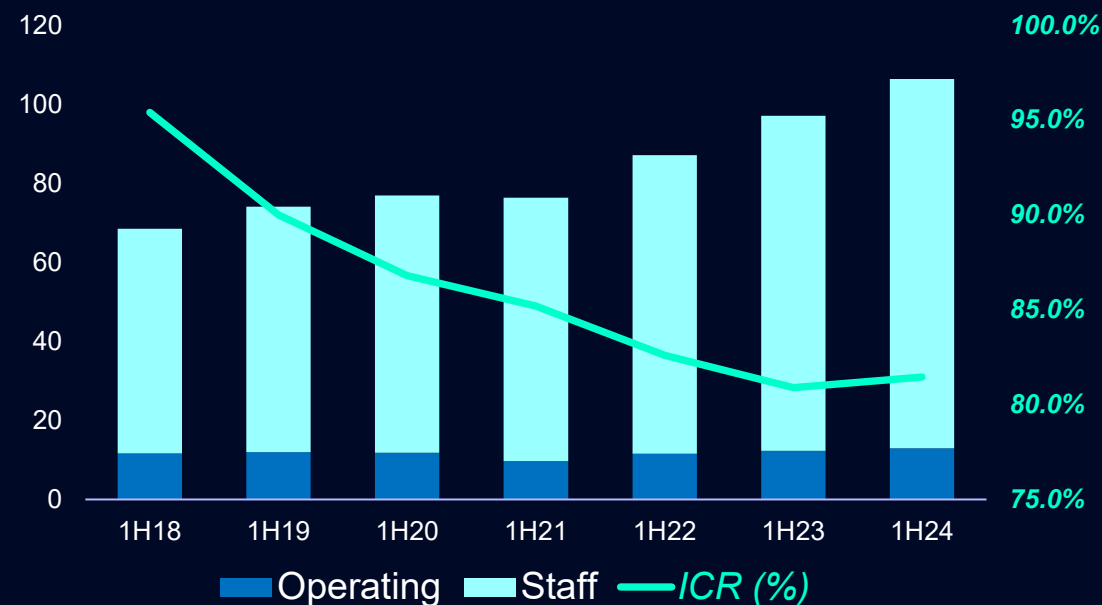
Overall Margin on gross sales % varies with changing revenue mix.

Steady improvement in operating leverage

Total Gross Profit (\$M) & Total Margin on gross sales (%)



Internal expenses (Staff & Operating costs \$M)



- 1H FY24 Margin on gross sales consistent with FY23
- Relatively steady gross sales margin % since FY21, despite continued strong Software growth at lower margins
- Expect Margin on gross sales to increase over time as Services contribution increases

- Internal Cost Ratio (Internal expenses / Gross profit) has improved from 88.0% in FY16 to 80.3% in FY23
- 1H FY24 slightly up 81.4% vs 1H FY23 (80.9%) due to wage inflation and annualised impact of 2H FY23 investment in people, automation and systems ahead of returns

Statement of profit or loss

| | Half year to December | | Change % |
|---|-----------------------|-----------------------------|-------------|
| | 2023 \$'000 | 2022 ¹ \$'000 | |
| Revenue | | | |
| Revenue from contracts with customers | 443,549 | 403,549 | + 9.9 |
| Other | 6,584 | 1,689 | + 289.8 |
| | 450,133 | 405,238 | + 11.1 |
| Expenses | | | |
| Changes in inventories of finished goods | (5,559) | 14,089 | - 139.5 |
| Purchase of goods | (200,930) | (200,391) | + 0.3 |
| Employee and contractor costs directly on-charged | (45,800) | (52,008) | - 11.9 |
| Other cost of sales on services | (60,705) | (45,202) | + 34.3 |
| | | | |
| Other employee and contractor costs | (93,403) | (84,828) | + 10.1 |
| Telecommunications | (1,076) | (1,022) | + 5.3 |
| Rent | (926) | (850) | + 8.9 |
| Travel | (811) | (644) | + 25.9 |
| Professional fees | (443) | (864) | - 48.7 |
| Depreciation and <u>amortisation</u> | (3,136) | (3,129) | + 0.2 |
| Finance costs | (577) | (593) | - 2.7 |
| Other | (6,006) | (5,238) | + 14.7 |
| | (419,372) | (380,680) | + 10.2 |
| Profit before income tax | 30,761 | 24,558 | + 25.3 |
| Income tax expense | (9,340) | (7,496) | + 24.6 |
| Profit for the half year attributable to owners of Data#3 Limited | 21,421 | 17,062 | + 25.5 |
| Other comprehensive income for the half year, net of tax <i>Items that may be reclassified to profit or loss</i> | | | |
| Exchange differences on translation of foreign operations | (335) | 244 | - 237.3 |
| Total comprehensive income for the half year attributable to owners of Data#3 Limited | 21,086 | 17,306 | + 21.8 |
| Earnings per share for profit attributable to the ordinary equity holders of the company: | Cents | Cents | |
| Basic earnings per share | 13.85c | 11.04c | + 25.5 |
| Diluted earnings per share | 13.80c | 11.01c | + 25.3 |

¹ Restated for the change in accounting policy. Refer to note 3.

- Revenue increased by 11.1% (including other income)
- Interest income \$6.5M vs 1H FY23 \$1.6M.
~ \$2.5M forecast for 2H FY24, assuming no change to cash rate or cash flow seasonality
- Internal staff costs increased by 10.1% on 1H FY23, due to increase in permanent employees (predominately related to investments in growing Services) and general remuneration increases/ wage inflation
- Other operating expenses increased by 5.1%:
 - Increase in travel costs
 - Software licensing (predominately Managed Services)
 - Internal IT projects
- Basic EPS increased by 25.5%
- Return on equity 29.9% (1H FY23 22.6%)

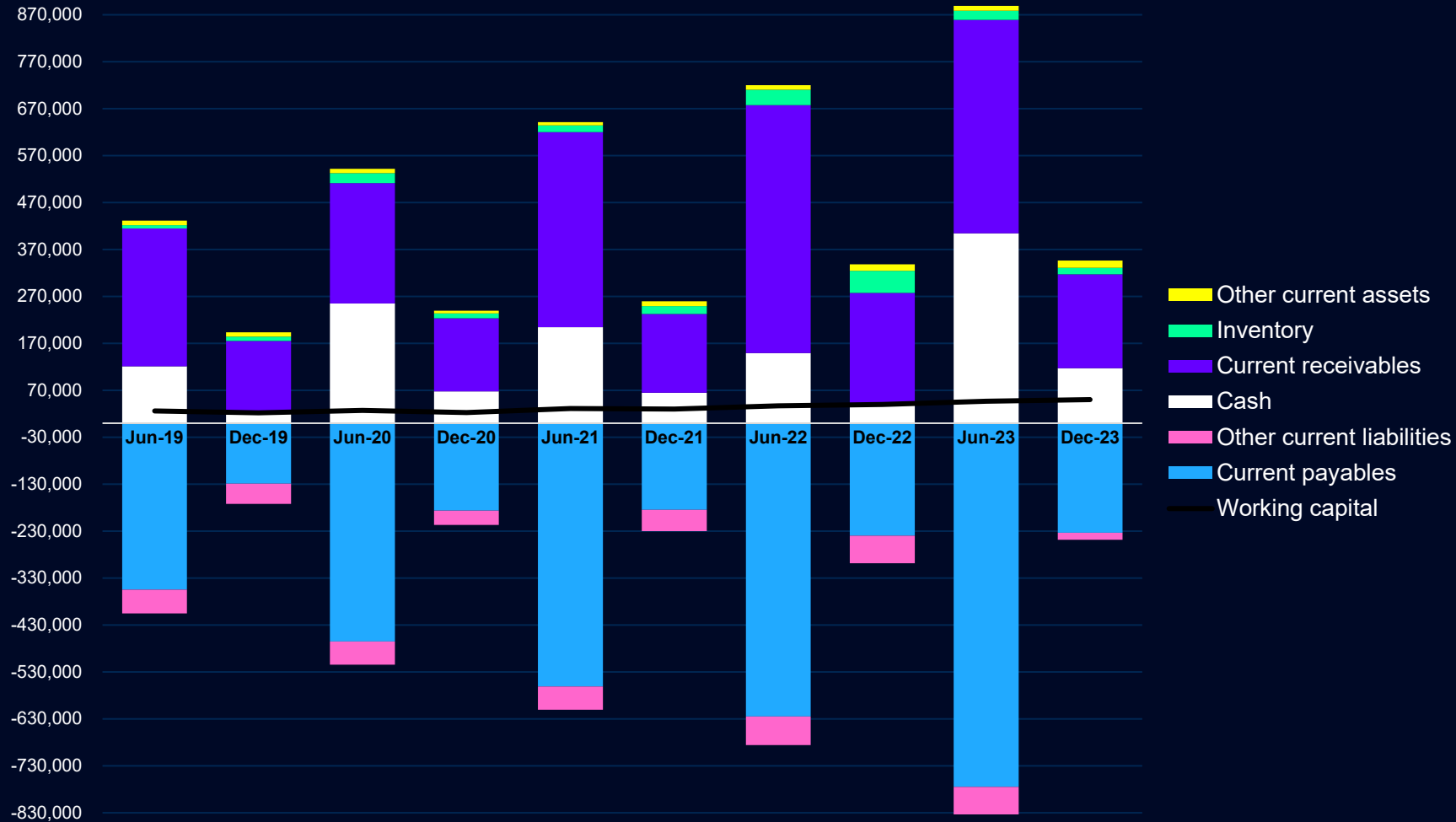
Balance sheet

| | 31 December 2023 \$'000 | 30 June 2023 \$'000 |
|--------------------------------------|-------------------------------|---------------------------|
| Current assets | | |
| Cash and cash equivalents | 117,127 | 404,766 |
| Trade and other receivables | 200,201 | 454,788 |
| Contract assets | 3,792 | 5,855 |
| Inventories | 13,854 | 19,413 |
| Other | 13,435 | 5,214 |
| Total current assets | 348,409 | 890,036 |
| Non-current assets | | |
| Trade and other receivables | 771 | 217 |
| Property and equipment | 2,867 | 3,202 |
| Right-of-use assets | 19,113 | 21,064 |
| Deferred tax assets | 7,255 | 5,879 |
| Intangible assets | 14,170 | 15,207 |
| Total non-current assets | 44,176 | 45,569 |
| Total assets | 392,585 | 935,605 |
| Current liabilities | | |
| Trade and other payables | 235,050 | 775,582 |
| Contract liabilities | 48,016 | 52,120 |
| Lease liabilities | 3,761 | 3,587 |
| Current tax liabilities | 3,525 | 4,159 |
| Provisions | 8,087 | 7,806 |
| Total current liabilities | 298,439 | 843,254 |
| Non-current liabilities | | |
| Lease liabilities | 18,416 | 20,296 |
| Provisions | 4,050 | 3,710 |
| Total non-current liabilities | 22,466 | 24,006 |
| Total liabilities | 320,905 | 867,260 |
| Net assets | 71,680 | 68,345 |
| Equity | | |
| Contributed equity | 12,577 | 11,861 |
| Share-based payments reserve | 266 | 323 |
| Foreign currency translation reserve | (547) | (212) |
| Retained earnings | 59,384 | 56,373 |
| Total equity | 71,680 | 68,345 |

- Strong balance sheet with no borrowings
- December sales spike (in line with normal customer spend patterns) inflated trade receivables and trade payables at half year end. As in prior periods, this created a large temporary cash surplus at 31 December, but to a lesser extent than 30 June
- Inventory holdings returned to pre pandemic levels. All inventory is allocated to non-cancellable customer orders

Working capital analysis

Working capital components



Efficient working capital model.

Short or negative working capital cycles underpin self-funding of business.

Inventory reduced in 1H FY24.

Average collection cycle ~ 27 days (PCP 33 days).

Favourable trade terms with suppliers.

Stable working capital position, despite seasonal fluctuations at period end.

Statement of cash flows

| | | Half year ended December | |
|---|------|--------------------------|----------------|
| | Note | 2023 \$'000 | 2022 \$'000 |
| Cash flows from operating activities | | | |
| Receipts from customers and agency arrangements (inclusive of GST) | | 1,653,576 | 1,542,140 |
| Payments to suppliers and employees (inclusive of GST) | | (1,901,793) | (1,608,611) |
| GST paid | | (13,741) | (15,800) |
| Interest received | | 6,805 | 1,457 |
| Interest and other borrowing costs paid | | (564) | (579) |
| Income tax paid (net of refunds) | | (11,219) | (7,402) |
| Net cash outflow from operating activities | 4 | (266,936) | (88,795) |
| Cash flows from investing activities | | | |
| Payments for property and equipment | | (252) | (465) |
| Net cash outflow from investing activities | | (252) | (465) |
| Cash flows from financing activities | | | |
| Payment of dividends | 5 | (18,410) | (16,465) |
| Repayment of principal on lease liabilities | | (1,706) | (1,523) |
| Net cash outflow from financing activities | | (20,116) | (17,988) |
| Net decrease in cash and cash equivalents held | | | |
| | | (287,304) | (107,248) |
| Cash and cash equivalents at the beginning of the reporting period | | 404,766 | 149,459 |
| Effect of exchange rate changes on cash and cash equivalents | | (335) | 244 |
| Cash and cash equivalents at the end of the reporting period | | 117,127 | 42,455 |

- Cash flow 'seasonality' consistent with previous years
- Ended FY23 with higher than normal cash position due to customer prepayments, causing higher net outflow in 1H FY24
- 1H FY24 average daily cash balance \$300M due to surplus carried over from June 2023 (1H FY23 = \$147M)
- Low capital expenditure
- High dividend payout ratio of 91%

Sector Trends and AI



2024 Global Technology Industry Trends¹

IT Industry Growth

Annual spend on IT expected to grow 6.8%

Organisations to invest in planning for use of GenAI



Software

13% growth expected
> US\$1Trillion globally



Devices

5% growth expected
(decrease of 9% in 2023)



IT Services

9% growth expected
Organisation efficiency & optimisation projects



Data Centre

7.5% growth expected



Communication Services

2% growth expected
Peaked during pandemic with remote work solutions



We've moved from talking about AI to applying AI at scale.

By infusing AI across every layer of our tech stack, we're winning new customers and helping drive new benefits and productivity gains across every sector.

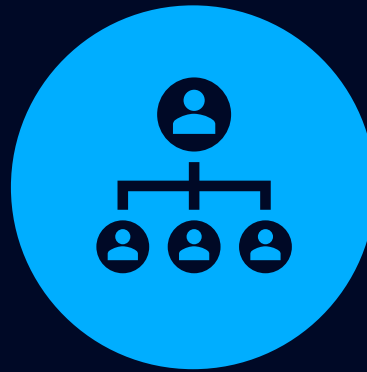
Satya Nadella,
CEO of Microsoft



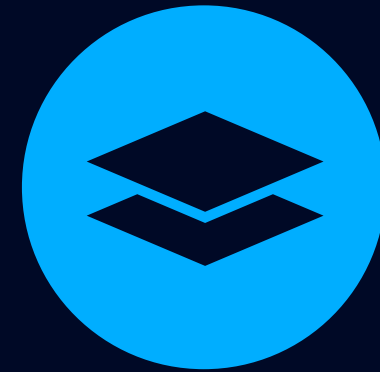
The Data#3 AI opportunity - M365 Copilot Readiness Assessments and associated services



**Information
Governance
and Security**



**Organisational
Change
Management**



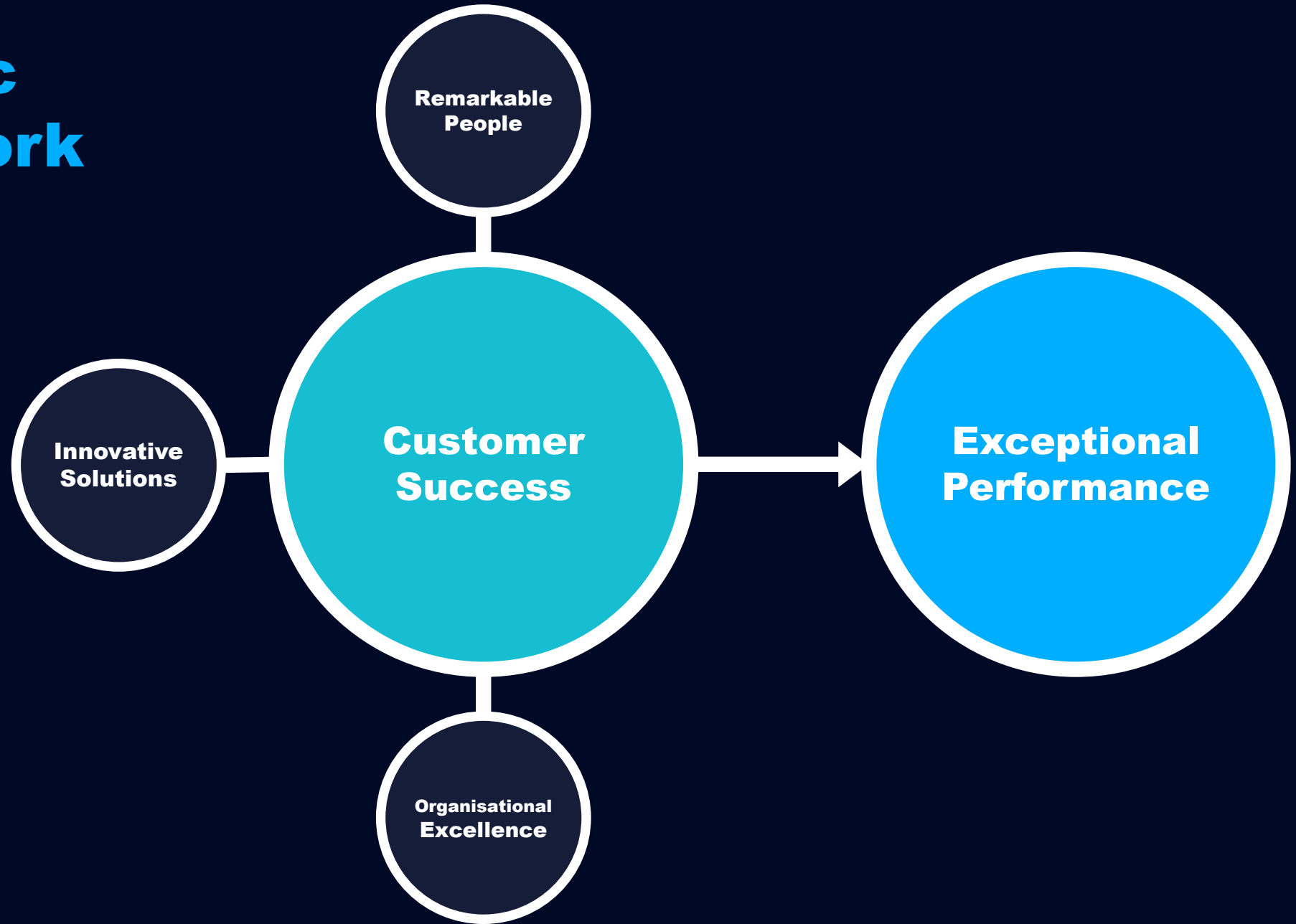
**Technology
Platform**

Significant services opportunity for consulting and adoption of AI Solutions
120 plus opportunities since November and growing

FY24 Strategy and Outlook



Strategic Framework



Integrated Solutions embedded with AI



Multi-cloud

Modern Data Centre

Public Cloud

Private Cloud



Modern Workplace

Collaboration

End User Devices

Printing

Systems Management



Security

Cloud Security

Data Security and Privacy

Identity and Access
Management

Infrastructure and
Endpoint Security

Security Monitoring and
Analytics



Data & Analytics

Business Analytics

Customer Management

Internet of Things

Location-Based Analytics



Connectivity

IT-OT Networking

Software-Defined Networks

Software-Defined WAN

Wireless Networks

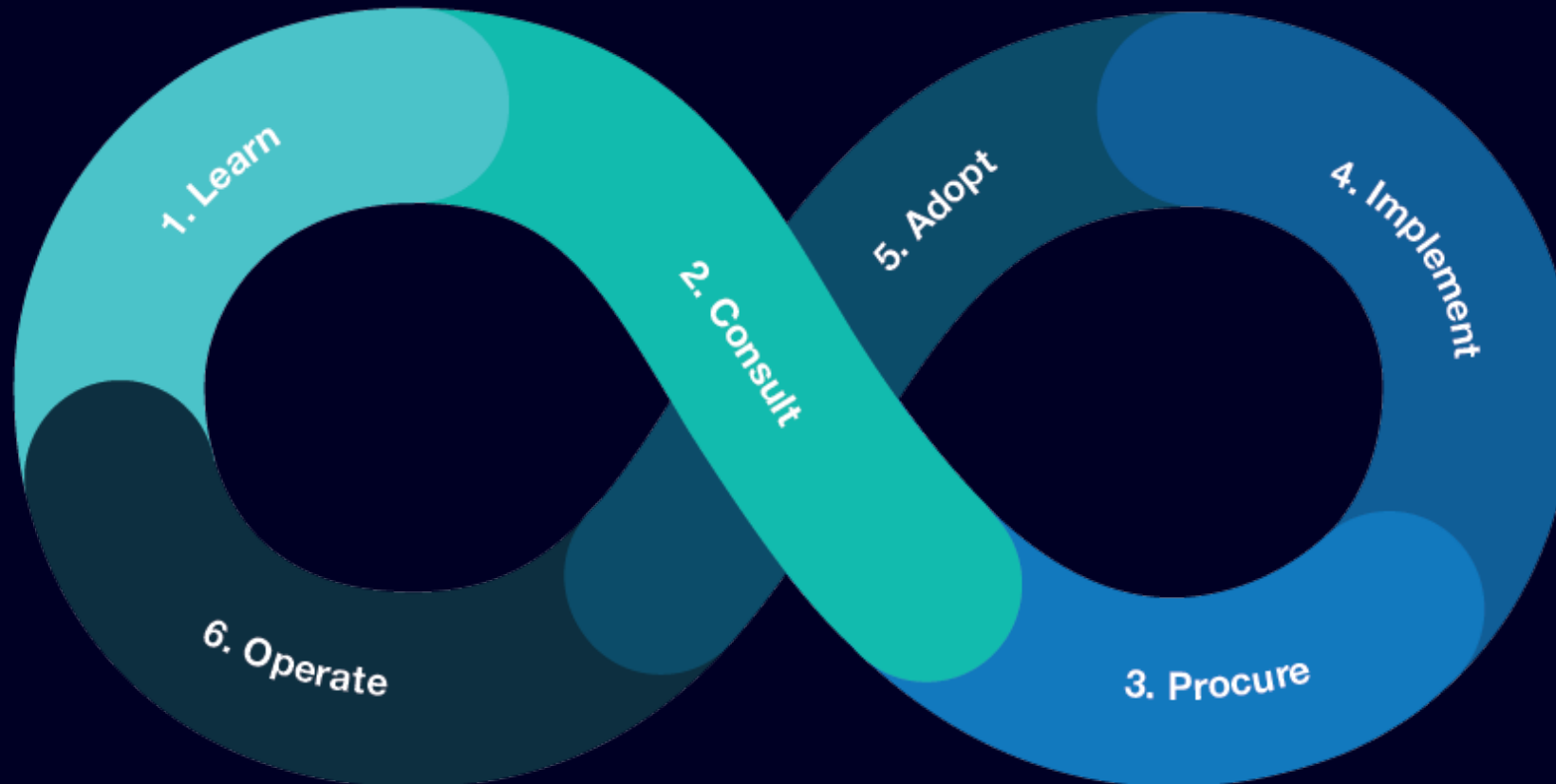
Consulting

Project Services

Support Services

Lifecycle

Lifecycle

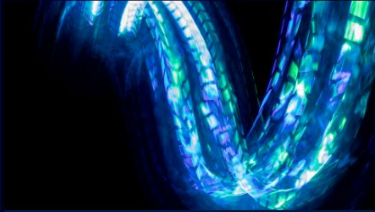


Recent Customer Stories

<https://www.data3.com/knowledge-centre>



Royal Flying Doctor Service



A Cisco network modernisation success story



Community Safety Organisation



Knight Frank



Microsoft Surface Procurement Solution



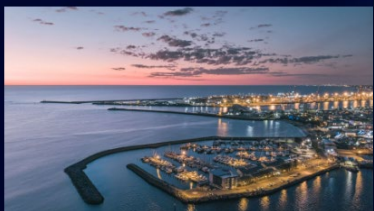
A Cisco collaboration success story



Redbank Plains State School



A Microsoft 365 Optimiser Success Story



City of Fremantle



Pernod Ricard Winemakers



Department for Education



Westminster School



Melbourne Racing Club



Victorian Tertiary Admissions Centre



J.Blackwood & Son

Royal Flying Doctor Service

Business Problem

The Royal Flying Doctor Service (RFDS) (Queensland Section) was dependent on disparate data sources and wanted to integrate aircraft, patient, and crew data to give a clear picture of availability.

IT Outcome

- Access to integrated, real-time data
- Improved accuracy
- Increased data analytics capabilities

Business Outcome

- Accelerated ability to respond to calls
- Reliable information available at all locations
- Staff able to make better supported decisions under time pressure



Data#3 Competitive Advantages



Our People

Ability to attract and retain the best people



Our Partners

Partnerships with leading global vendors



Our Expertise

Expertise and breadth of solutions across the customer lifecycle



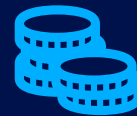
Our Innovation

At the forefront of industry change



Our Agility

Agility internally and externally to respond to changing market dynamics



Our Financial Stability

Financial stability with strong balance sheet



Our Brand

Market-leading brand and reputation

Strategic Focus Areas



Customer Experience

Long-term view,
not transactional

Lifecycle approach

Joint investments with
global vendors

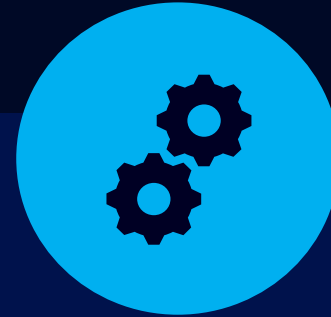


Security

Protecting our business

Market opportunity

Go to market with
Business Aspect



Accelerating Services

Continued investment in
Managed Services

Strong growth in
Consulting & Managed
Services sales

Complementing vendor
incentive programs



ESG

To further develop and
enhance our initiatives
across ESG

To benchmark in our
sector

Increased ESG
commitment with
increased financial growth

Continued focus on driving growth in Services and Software to increase recurring revenues and improve margins

Outlook



Multi-Cloud & Security Growth

Continued growth in multi-cloud solutions and cyber security solutions



Services Growth

Services growth is expected to be accelerated by interest in AI and overall improvement in gross sales margins



Software and Infrastructure Growth

Steady growth in Software Solutions as public sector and large corporates continue their digital transformation journeys. Lower growth expected in Infrastructure Solutions where networking spend will slow, however End User Computing will continue to improve

Consistent with previous practice, we are unable to provide specific FY24 guidance at this stage.

In line with previous years, we continue to expect a sales peak in the months of May and June, and our goal remains to continue to deliver sustainable earnings growth.

Q&A

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