

# Disclaimer

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This document contains unaudited financial information for the Company that has been prepared by the Company's management. The Company's results are reported under US-GAAP. Investors should be aware that certain financial data included in this presentation including EBITDA, Adjusted EBITDA, and Adjusted (loss) profit from ordinary activities after tax are "non-GAAP financial measures" within the meaning of Regulation G of the Exchange Act. This document also contains certain operating metrics such as annualized monthly revenue (AMR), average revenue per paying circle (ARPPC) and average revenue per user (ARPU) which the Company uses internally in assessing its own operating performance and making operating decisions and which the Company believes are useful to investors and analysts as a supplement to its GAAP and non-GAAP financial information for analyzing operating performance and identifying operating trends in the Company's business. These metrics may be calculated differently from, and therefore may not be directly comparable to, similarly titled measured use by other companies. Additional information regarding these metrics is included in the Company's Annual Report on Form 10-K filed with the SEC on February 29, 2024.

All values are stated in US dollars unless otherwise stated.



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#### **Business Update**

Chris Hulls, Co-Founder & CEO Russell Burke, CFO

Market Opportunity
Russell Burke

O5 Outlook Chris Hulls

**O7**Appendix

Operating metrics
 2. Financials
 Non-GAAP financial measures
 4. Life360 Overview

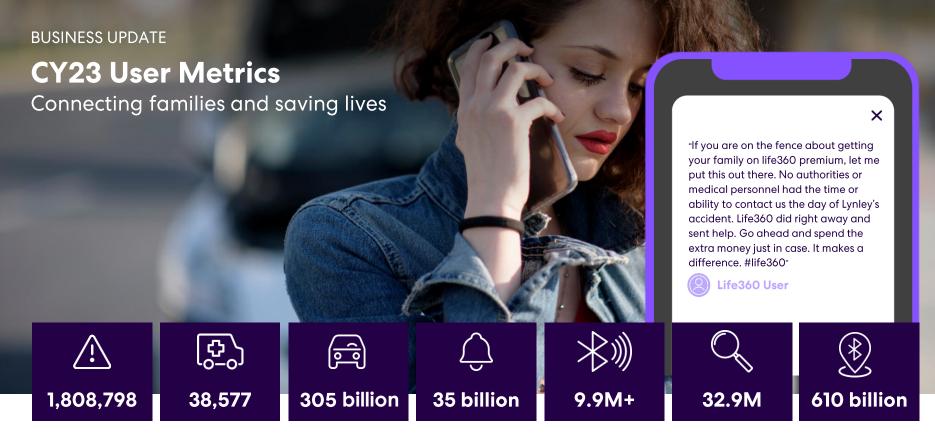
O2 Strategy Overview Chris Hulls Lauren Antonoff, COO

**O4**Financial Overview
Russell Burke

**Q&A**Chris Hulls, Russell Burke









Ambulances dispatched

Miles driven with Life360 Crash Detection

Safe arrival notifications

Monthly active
Tile devices

Tile "Items Left Behind" smart alerts

Bluetooth location updates



# **CY23 Achievements**

Cementing our position as the market-leading family safety membership service



Growing our audience

~61.4m

Global Monthly Active Users (MAU) + 26% YoY

40%

YoY growth in International MAU, with record MAU additions



Driving Membership

~1.8m

Global Paying Circles + 21% YoY

25%

YoY lift in Global ARPPC reflecting U.S. price increase



**Expanding Internationally** 

~470k

International Paying Circles + 43% YoY

UK

Triple Tier Membership launched in October 2023



Are you OK?

Maintaining financial discipline

\$304.5m

Revenue +33% YoY

\$20.6m

Adjusted EBITDA, first full year of positive AEBITDA



# **CY23 Results Summary**

### Delivering on growth

\$M	CY22	CY23	Change	% ch YoY	CY23 Guidance
Revenue (GAAP)					
Subscription	153.3	220.8	67.5	+44%	
Hardware	47.9	58.2	10.3	+21%	
Other	27.1	25.5	(1.6)	(6)%	
Total revenue (GAAP)	228.3	304.5	76.2	+33%	300-310
Annualized Monthly Revenue (AMR) (1)	224.4	274.1	49.6	+22%	
Operating expenses (GAAP)	243.0	252.6	9.6	+4%	
Net loss (GAAP)	(91.6)	(28.2)			
EBITDA (Non-GAAP) (2)	(85.2)	(20.8)			
Adjusted EBITDA (Non-GAAP) (2)	(40.1)	20.6			12-16
Cash and cash equivalents (3)	90.4	70.7			
Operating cash flow	(57.1)	7.5	64.6		0-5

Note: Tables may not add due to rounding

#### Commentary

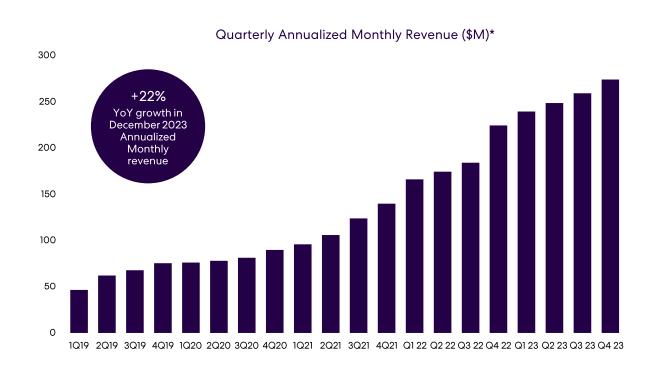
- Continued strong subscription revenue momentum, up 44% including hardware subscriptions, and 52% for Life360 subscriptions
- Hardware revenue increase of 21% reflects increase in net units shipped, lower returns and benefits from bundling
- Annualized Monthly Revenue up 22% to \$274.1 million
- GAAP operating expenses increased 4%, reducing 1% excluding variable commissions
- Positive Adjusted EBITDA achieved in every quarter of CY23
- CY23 Adjusted EBITDA of \$20.6 million delivered ahead of guidance

<sup>(1)</sup> AMR includes the annualized monthly value of subscription, data and partnership agreements. All components of these agreements that are not expected to recur are excluded

<sup>(2)</sup> Adjusted EBITDA was previously referred to as Underlying EBITDA. For definitions of EBITDA and Adjusted EBITDA and the use of these non-GAAP measures, as well as a reconciliation of Net Loss to EBITDA and Adjusted EBITDA see Appendix 3

(3) Cash and cash equivalents includes Restricted Cash

# AMR has more than quadrupled since our IPO in May 2019



<sup>\*</sup>Annualized Monthly Revenue (AMR) is a financial measure used by the Company to identify the annualized monthly value of active customer agreements at the end of a reporting period. AMR includes the annualized monthly value of subscription, data and partnership agreements. All components of these agreements that are not expected to recur are excluded

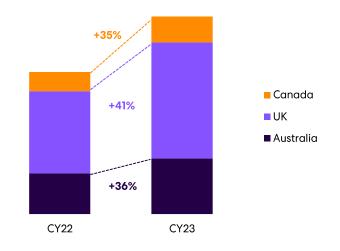


# Global MAU year-on-year growth of 26%

Life360 Core Monthly Active Users (MAU)(M)



International Triple Tier launch countries MAU



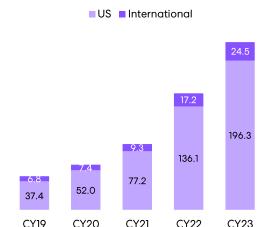
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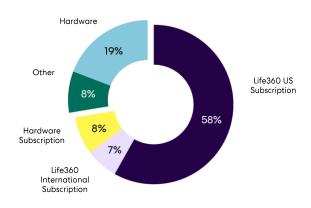
# **Subscription Revenue**

#### YoY increase of 52% for Life360 core subscription

Consolidated GAAP Subscription revenue (\$M)\*



Subscription revenue as a % of total consolidated revenue (CY23)



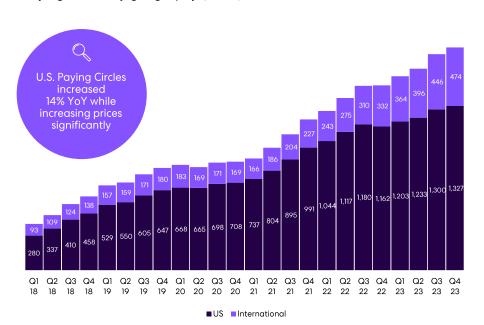
- Strong subscription growth across U.S. and international, with consolidated revenue uplift of 44% including the contribution of hardware subscriptions
- Core Life360 subscription revenue growth of 52%, benefiting from price increases from August 2022 and repricing of existing iOS and Android subscribers in December 2022 and April 2023, respectively
- Global revenue growth underpinned by 21% YoY uplift in Global Paying Circles, and 25% YoY increase in CY23 ARPPC

<sup>\*</sup>CY20 revenue is normalised revenue excluding a non-recurring adjustment. Direct revenue allocations by region for CY20 have been reclassified to conform with new methodology

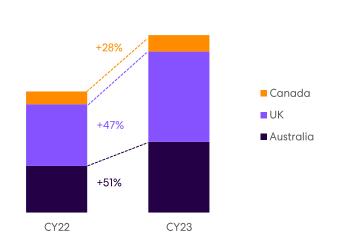


# Paying Circle growth momentum despite price increase

Paying Circles by geography (000s)



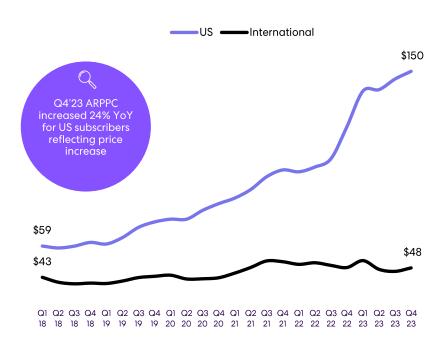
International Triple Tier launch countries Paying Circles





# Price increase driving U.S. ARPPC uplift

Average Revenue Per Paying Circle (ARPPC) (\$)\*



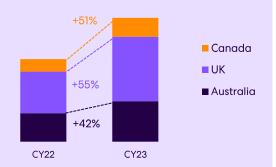
<sup>\*</sup>Price increase took effect across all Membership tiers starting in August 2022 U.S. Membership plan subscribers % total comprise Silver (15%), Gold (81%) and Platinum (4%)

#### (i) Life360

#### **UK Subscriber Pricing (iOS + android)**

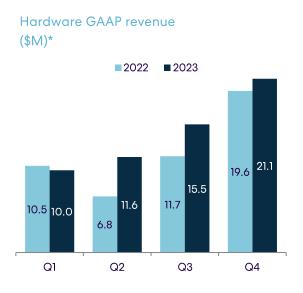
Triple Tier (from October 2023)		
	Monthly	Annual
New subscribers		
Silver	£6.49	£64.90
Gold	£9.99	£119.90
Platinum	£19.99	£199.90
Legacy subscribers		
Current (from January 2024)	£5.95	£39.99
Pre-Triple Tier	£3.99	£39.99

# International Triple Tier launch countries revenue

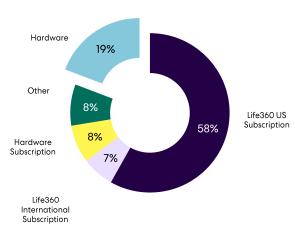


# Hardware revenue

### Key component of Life360's location ecosystem







- CY23 GAAP revenue growth of 21% supported by 12% uplift in hardware units sold, stable average sales price (ASP), and benefits from bundling
- Non-GAAP\*\* revenue growth of 14% in line with guidance
- Unit growth reflected higher sales and reduced returns
- GAAP Hardware margins improved significantly to 19% due to favorable returns adjustments and cost savings initiatives

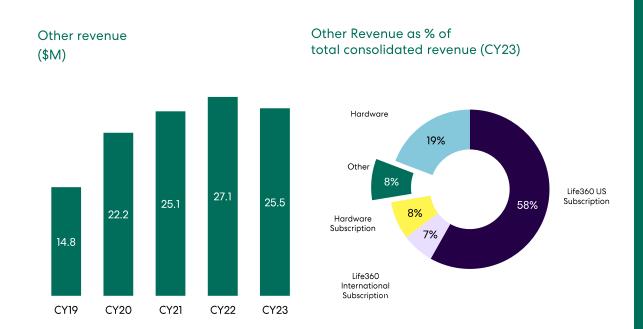
<sup>\*\*</sup> Refer to the non-GAAP revenue reconciliation in Appendix 3



<sup>\*</sup>Q1'22 revenue is adjusted and includes Tile revenue pre-acquisition

### Other revenue

### Revenue stabilization reflects reducing risk of Data business



#### Data

- CY23 Other revenue decline of 6% YoY reflects new partnership with Placer.ai in January 2022, and transition to solely sales of aggregated insights
- Intentional decision to trade off growth opportunity for predictability and reduced regulatory risk

#### **Lead Generation**

 Expectation of significant long term growth potential

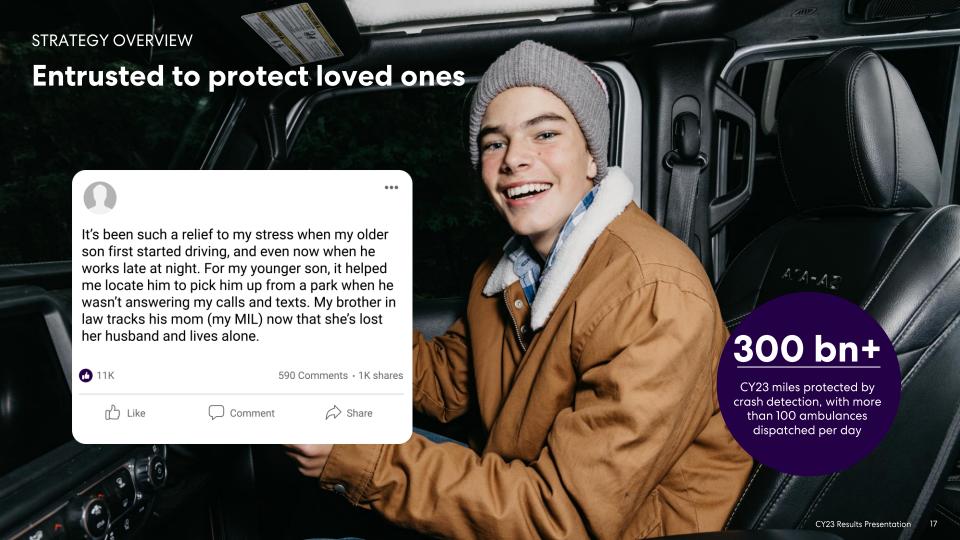


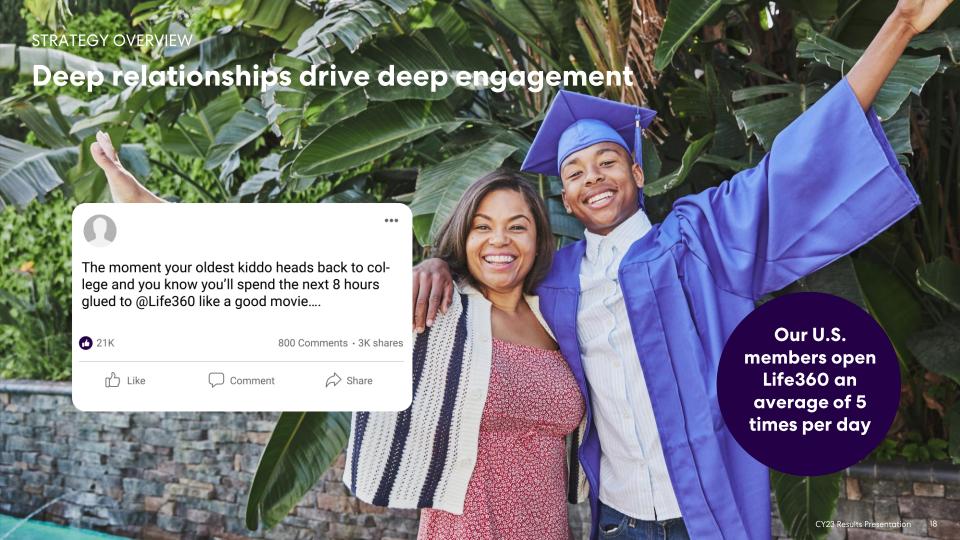


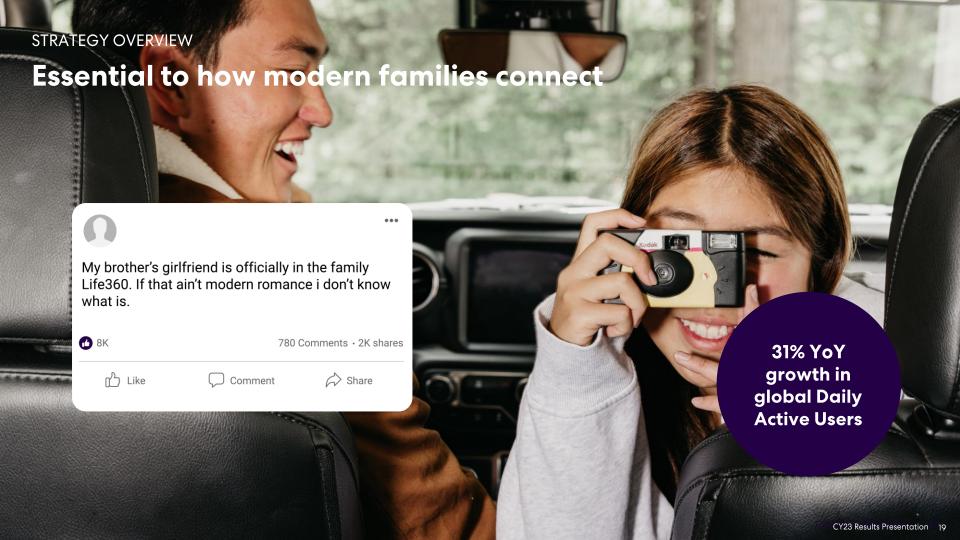
# Life360's mission is to keep people close to the ones they love

Life360's category leading mobile app and Tile tracking devices are continuing to forge an entirely new market, connecting millions of people throughout the world to the people, pets and things they care about most. Our technology helps families of all types make life safer, easier and a bit more fun.









#### STRATEGY OVERVIEW

Proven product-market fit with significant growth upside

Significant untapped potential for growth within our member base







# Making life better for our members

8.02am

"Did Michelle make it to school?"

5.15pm

"Should I start making dinner yet?"



Life360 has quickly become my favorite/most used app. Why is my Mom driving 80mph? My brother needs to charge his phone! Why is my Dad leaving the house when he should be resting his back? My sister is sitting by a lake. ENDLESS **ENTERTAINMENT** 

8 K

780 Comments • 2K shares

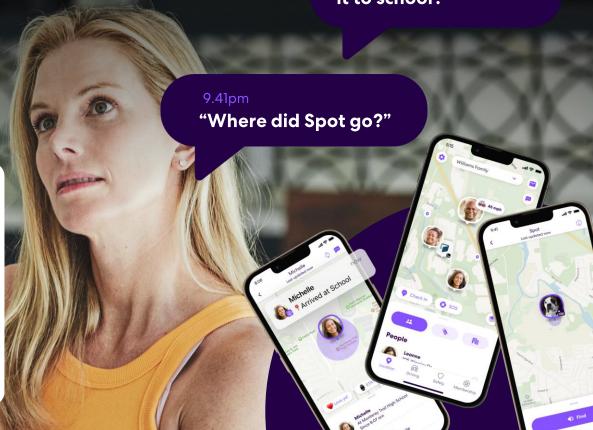




Comment



Share



# The aspirational goals that drive our strategy



Brand for everyday family life

150M+

Monthly Active Users

\$1B+

Revenue

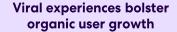
25%+

**EBITDA** margins





# Grow our audience: path to 150M+ members





#### New free product experiences drive engagement



# Launching a new marketing strategy to



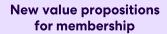
#### Tailoring marketing and experience to win international markets

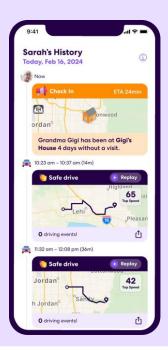




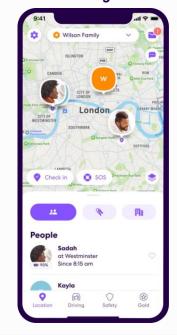


# Scale paid offerings: for all life stages

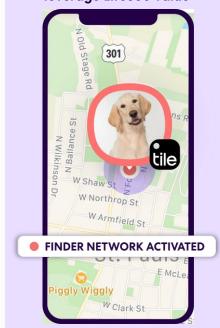




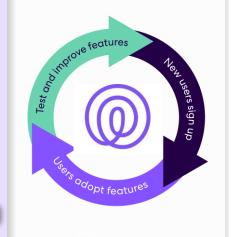
New international membership offers launched in UK and coming to Australia



New Tile product introductions designed to leverage Life360 value



Optimizing growth funnels through continuous improvement





# Create new revenue streams: powered by 61M+ MAU

#### New advertising model

Advertising allows us to monetize the exceptional value of Life360's free product

- Unique opportunity to engage families
- Powered by unparalleled first-party data
- Continued commitment to safeguard the user experience





# Future opportunities

Opportunities for future value driven extensions and partnerships:

- Insurance offers
- · Security products
- Teen credit cards





# Opportunity

# Life360 Reach

# Execution

# Create new revenue streams: advertising fuels ARPU growth

#### **Massive Market**

Global Mobile Advertising Spend(1)

\$402b

2024 estimate

#### Comparative Stats - Advertising (2)

2023	Ad Revenue \$M	Average MAU (m) (3)	\$/ MAU (3)
Duolingo (4)	\$48	70	\$0.68
Reddit (5)	\$789	237	\$3.32
Spotify (6)	\$1,681	337	\$4.99
Uber (7)	\$900	146	\$6.16

## 61m+

MAU

~24m

DAU

## 5x per day

Engagement

Used to connect to

Loved ones

#### **Early Phase of Execution:**

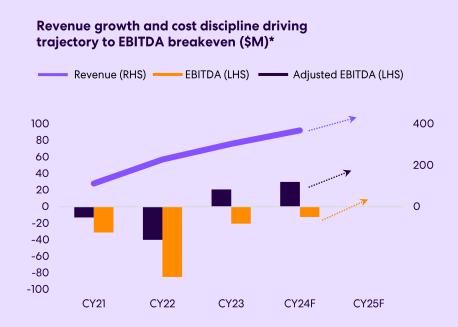
- Close attention to the member experience
- Early testing demonstrates neutral impact on the member experience
- Advertising is expected to boost conversion to paid subscription and create positive user value

#### **Rollout:**

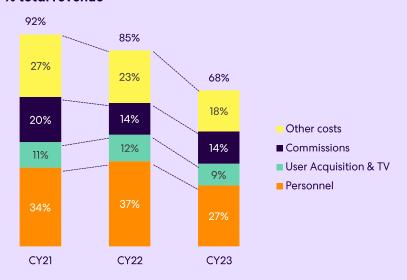
- Distribution via AdMob (Google)
- Pursuing paid partnerships in parallel
- 2024: invest to establish the business and lay groundwork for future expansion; revenue in 2H
- High margin business which will scale over time



# Expand profitability: leverage expense base as we scale



# Non-GAAP Operating Costs by category declining as % total revenue\*\*



<sup>\*\*</sup>Operating costs are non-GAAP, exclude Cost of Sales and all reconciling adjustments between GAAP and Non-GAAP operating costs as outlined in Appendix 3



<sup>\*</sup>Refer to Appendix 3 for a reconciliation of Net Loss to EBITDA and Adjusted EBITDA



# Life360's growth and value creation opportunity



Trusted leader in family location sharing and safety



Significant scale enables multiple growth levers



Strong subscription growth and demonstrated operating discipline

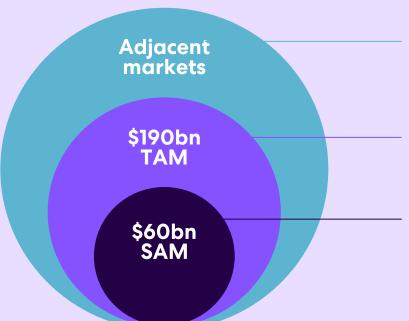


Founder-led with seasoned executive team

#### MARKET OPPORTUNITY

# Significant addressable market opportunity





#### **Adjacent Markets**

Potential long-term adjacent markets in which we can expand our addressable market: travel insurance, life insurance, residential security, home insurance

#### Total addressable market

Includes adjacent markets we expect to serve in the near-term or medium-term: elder monitoring and auto insurance

#### Serviceable addressable market

Includes markets we are currently servicing today: location sharing, crash and roadside assistance, identity theft protection, pets and children location sharing devices

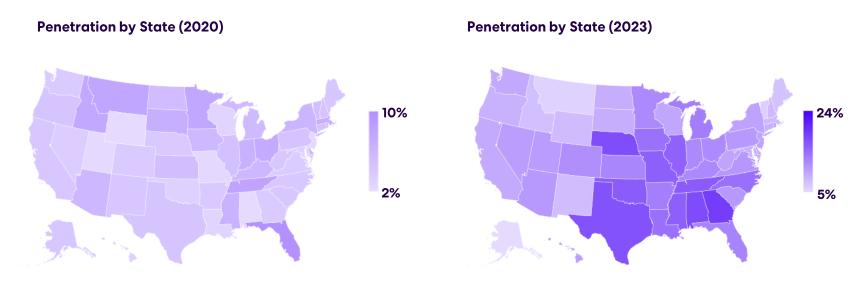
Source: SAM: Technavio, Raymond James Research, Magna Intelligence, Global Market. TAM: ResearchAndMarkets, Allied Market Research, Square



#### MARKET OPPORTUNITY

# Significant remaining runway in U.S. penetration

Increase in penetration across all states\*



States with higher penetration in 2020 experienced <u>larger</u> increases in penetration over the last 3 years; the opposite of over-saturation

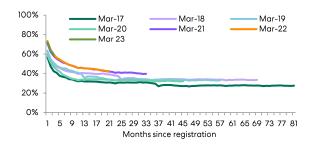




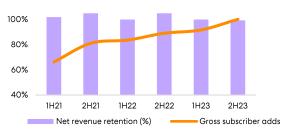
#### FINANCIAL OVERVIEW

# Market leading retention metrics

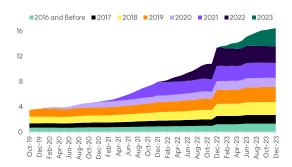
U.S. Organic User Retention by cohort (%)



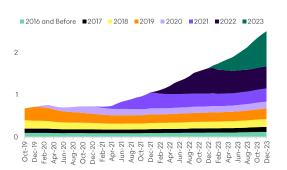
Net subscription revenue retention approx. 100%



U.S. Revenue by Registration Cohort (\$M)



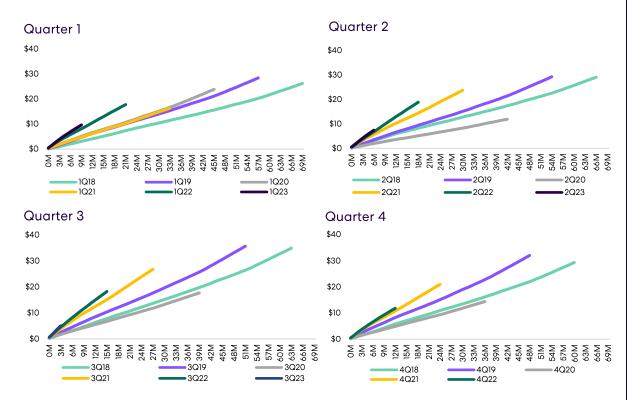
International Revenue by Registration Cohort (\$M)



- The line chart indicates how long users within a given cohort remain with Life360
- Subscription revenue retention remains around 100% even as subscriber growth accelerates
- Revenue by registration cohort demonstrates strengthening cohort monetization trends on a dollar basis across all cohorts driven by U.S. price increase and Paying Circle growth in the U.S. and international markets



# User cohort cumulative revenue \$M\*



- Higher pricing combined with higher registration volumes and improved user retention has driven significant uplifts in revenue for user cohorts
- Cohorts prior to Q3'22 who were subject to the legacy price increases have seen a significant step up in cumulative revenue, with the incremental churn impacts clearly offset by the uplift in ARPPC

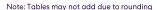
<sup>\*</sup>Revenue per cohort includes global subscription and other revenue generated by each quarterly cohort over time. Excludes legacy ADT partnership revenue.



#### FINANCIAL OVERVIEW

# **Income Statement (GAAP)**

\$ in millions, except share and per share data	 CY22	CY23
Revenue		
Subscription	\$ 153.3 \$	220.8
Hardware	47.9	58.2
Other	27.1	25.5
Total revenue	228.3	304.5
Cost of subscription revenue	30.7	31.0
Cost of hardware revenue	45.4	47.4
Cost of other revenue	3.6	3.5
Total cost of revenue	79.7	81.9
Gross Profit	148.6	222.6
Operating expenses		
Research and development	102.5	101.0
Sales and marketing	92.4	99.1
General and administrative	48.1	52.6
Total operating expenses	243.0	252.6
Loss from operations	(94.4)	(30.0)
Other income (expense)		
Convertible notes fair value adjustment	1.8	(0.7)
Derivative liability fair value adjustment	1.3	(0.1)
Other income, net	-	3.2
Total other income, net	3.1	2.4
Loss before income taxes	(91.3)	(27.6)
Provision for income taxes	0.3	0.6
Net loss	(91.6)	(28.2)
Net loss per share, basic	\$ (1.47) \$	(0.42)
Net loss per share, diluted	\$ (1.50) \$	(0.42)
Weighted-average shares used in computing net loss per share, basic	62,209,545	66,748,542
Weighted-average shares used in computing net loss per share, diluted	62,839,593	66,748,542





#### FINANCIAL OVERVIEW

# **Key Financial Metrics**

\$M	CY22	CY23	% ch YoY
Non-GAAP Revenue			
U.S. subscription revenue	136.1	199.4	47 %
International subscription revenue	17.2	24.5	42 %
Subscription revenue	153.3	223.9	46 %
Hardware revenue	47.8	54.5	14 %
Other revenue	27.2	25.5	(6)%
Total Non-GAAP Revenue (1)	228.3	303.9	33 %
Non-GAAP Gross Profit	153.5	226.8	48 %
Non-GAAP Gross Margin %	67 %	<i>75</i> %	
Non-GAAP Subscription Gross Margin %	81 %	84 %	
Non-GAAP Operating Expenses			
Research and Development	82.5	76.1	8 %
Sales and Marketing			
User Acquisition & TV costs	26.4	28.9	(9)%
Other Sales & Marketing	26.0	19.4	26 %
Commissions	31.4	42.7	(36)%
General & Administrative	28.5	39.7	(39)%
Total Non-GAAP Operating Expenses	194.8	206.8	(6)%
Adjusted EBITDA (Non-GAAP) (2)	(40.1)	20.6	151 %
Non-GAAP Adjusted EBITDA Margin %	(18)%	7 %	
Stock-based compensation	(34.7)	(38.5)	(11)%
Other Non-GAAP adjustments	(10.5)	(2.9)	72 %
EBITDA (Non-GAAP) (3)	(85.2)	(20.8)	76 %
Net Loss (GAAP)	(91.6)	(28.2)	69 %
CASH FLOW (GAAP)			
Net cash provided by (used in) operating activities	(57.1)	7.5	NM
Net cash (used in) investing activities	(111.6)	(2.2)	98 %
Net cash provided by (used in) financing activities	27.7	(25.0)	NM
Cash and cash equivalents and restricted cash	90.4	70.7	(22)%

Note: Tables may not add due to rounding

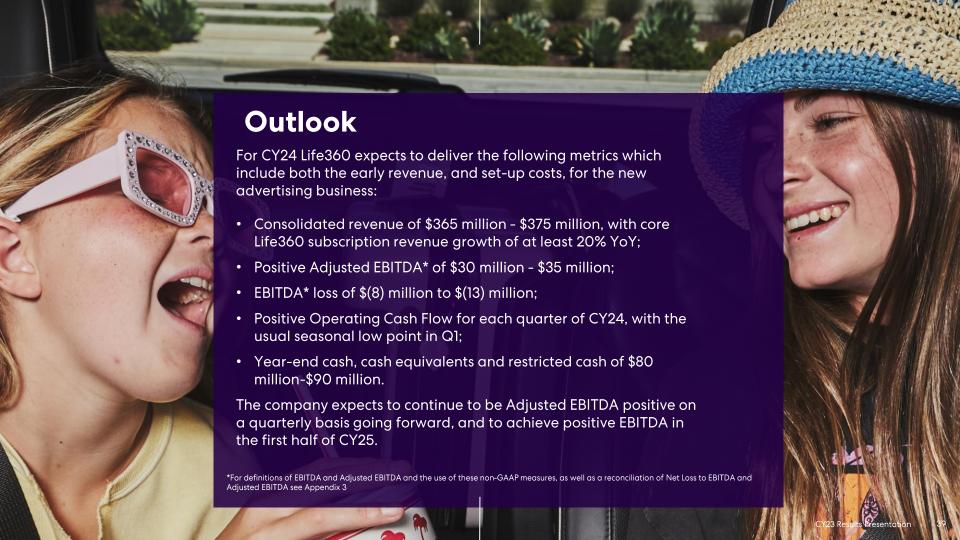
(1) Refer to the reconciliation between GAAP total revenue and Non-GAAP total revenue in Appendix 3

(2) Adjusted EBITDA was previously referred to as Underlying EBITDA. For definitions of EBITDA and Adjusted EBITDA and the use of these non-GAAP measures, as well as a reconciliation of Net Loss to EBITDA and Adjusted EBITDA see Appendix 3

(3) EBITDA was previously referred to as Statutory EBITDA

- Non-GAAP gross margin increased YoY supported by higher subscription gross margin which benefited from price increases. Hardware gross margins increased due to increased units shipped, lower returns and benefits from bundled offerings
- Non-GAAP Operating Expenses were relatively stable YoY as a result of workforce reductions and efficiencies achieved post Tile acquisition integration
- Adjusted EBITDA margin turnaround reflected continued momentum in subscription revenue paired with cost discipline and margin improvement initiatives for hardware, demonstrating the operating leverage of the business model
- SBC increased 11% as a result of increased award volumes and transition equity
- Operating cash outflow improvement relates to the improved Adjusted EBITDA performance, and working capital efficiency post integration of acquisitions
- Investing cash outflows primarily relate to payments for internally developed software
- Financing cash outflows relate to final escrow payments associated with the Tile acquisition, repayment of the Jiobit convertible note, taxes paid for net settlement of equity awards offset by proceeds from the exercise of options and proceeds from notes due from an affiliate
- Total net cash outflow of \$19.7m.
- Cash and cash equivalents of \$70.7m at December 31, 2023 including restricted cash of \$1.7m CY23 Results Presentation









# **Operating Metrics**

(in millions, except ARPPC, ARPPS, ASP)	Q4 2022	Q1 2023	Q2 2023	Q3 2023	Q4 2023
Life360 Core*					
Monthly Active Users (MAU) - Global	48.6	50.8	54.0	58.4	61.4
U.S.	30.9	31.7	33.6	35.4	36.8
International	17.6	19.1	20.4	23.0	24.6
Australia	1.4	1.5	1.6	1.7	1.9
Paying Circles - Total**	1.5	1.6	1.6	1.7	1.8
U.S.**	1.2	1.2	1.2	1.3	1.3
International**	0.3	0.4	0.4	0.4	0.5
Average Revenue per Paying Circle (ARPPC) **	\$ 105.79 \$	120.70 \$	119.25 \$	119.97 \$	124.17
Life360 Consolidated					
Subscriptions**	2.1	2.1	2.2	2.3	2.4
Average Revenue per Paying Subscription (ARPPS)**	\$ 87.54 \$	97.98 \$	97.83 \$	101.33 \$	102.17
Net hardware units shipped	1.7	0.6	0.7	1.1	1.7
Average Sale Price (ASP)	\$ 11.48 \$	17.22 \$	15.76 \$	13.24 \$	11.50
Annualized Monthly Revenue (AMR)	\$ 224.4 \$	239.5 \$	248.7 \$	259.1 \$	274.1

<sup>\*\*</sup> Metrics have been recast to reflect the calculations under a revised metric definition



<sup>\*</sup> Life360 Core reflects Life360 App only

# **Balance Sheet (GAAP)**

\$M	December 31, December		
ŞIVI	Det	2022	2023
Cash and cash equivalents	\$	75.4 \$	69.0
Restricted cash, current	,	13.3	_
Accounts receivable, net		33.1	42.2
Inventory		10.8	4.1
Costs capitalized to obtain contracts, net		1.4	1.0
Prepaid expenses and other current assets		8.5	15.2
Total current assets		142.7	131.4
Restricted cash, noncurrent		1.6	1.7
Property and equipment, net		0.4	0.7
Costs capitalized to obtain contracts, noncurrent		0.6	0.8
Prepaid expenses and other assets, noncurrent		7.1	6.8
Operating lease right-of-use asset		0.8	1.0
Intangible assets, net		52.7	45.4
Goodwill		133.7	133.7
Total Assets	\$	339.6 \$	321.7
Liabilities and Stockholders' Equity			
Current Liabilities:			
Accounts payable	\$	13.8 \$	5.9
Accrued expenses and other current liabilities		27.0	27.5
Escrow liability		13.3	
Convertible notes, current		3.5	3.4
Deferred revenue, current		30.1	33.9
Total current liabilities		87.6	70.8
Convertible notes, noncurrent		4.1	1.1
Derivative liability, noncurrent		0.1	0.2
Deferred revenue, noncurrent		2.7	1.8
Other liabilities, noncurrent	Ś	0.6 <b>95.1 \$</b>	0.7 <b>74.7</b>
Total Liabilities Commitments and Contingencies	ð	95.1 \$	/4./
Stockholders' Equity			
Common Stock		0.1	0.1
Additional paid-in capital		501.8	532.1
Notes due from affiliates		(0.3)	552.1
Accumulated deficit		(257.0)	(285.1)
Accumulated other comprehensive income (loss)		(207.0)	(200.1)
Total stockholders' equity		244.5	247.1
Total Liabilities and Stockholders' Equity	\$	339.6 \$	321.7

# Cash Flow (GAAP)

	Year Ended December 31	
	2022	2023
Cash Flows from Operating Activities:		
Net loss	\$ (91.6)	(28.2)
Adjustments to reconcile net loss to net cash used in operating activities:		
Depreciation and amortization	9.2	9.
Amortization of costs capitalized to obtain contracts	2.9	2.1
Amortization of operating lease right-of-use asset	_	0.8
Stock-based compensation expense	34.7	38.5
Compensation expense in connection with revesting notes	(0.1)	0.1
Non-cash interest expense, net	0.5	0.5
Convertible notes fair value adjustment	(1.8)	0.7
Derivative liability fair value adjustment	(1.3)	0.1
(Gain)/loss on revaluation of contingent consideration	(5.3)	_
Non-cash revenue from investment	(1.5)	(1.6)
Inventory write-off	_	0.9
Adjustment in connection with membership benefit	_	(2.2)
Changes in operating assets and liabilities, net of acquisitions:		
Accounts receivable, net	6.5	(9.1)
Prepaid expenses and other assets	10.6	(6.7)
Inventory	(0.5)	5.8
Costs capitalized to obtain contracts, net	(3.3)	(1.9)
Accounts payable	(12.7)	(7.9)
Accrued expenses and other current liabilities	(7.7)	2.2
Deferred revenue	4.7	4.6
Other liabilities, noncurrent	(0.3)	(0.5)
Net cash provided by (used in) operating activities	(57.1)	7.5
Cash Flows from Investing Activities:		
Cash paid for acquisitions, net of cash acquired	(110.9)	_
Internal use software	(0.7)	(1.7)
Purchase of property and equipment		(0.5)
Net cash used in investing activities	(111.6)	(2.2)
Cash Flows from Financing Activities:		
Indemnity escrow payment in connection with an acquisition	_	(13.1)
Proceeds from the exercise of options	2.4	5.8
Taxes paid related to net settlement of equity awards	(4.1)	(14.0)
Proceeds from repayment of notes due from affiliates	0.6	0.3
Proceeds from capital raise, net of transaction costs	32.2	_
Repayment of convertible notes	(3.5)	(3.9)
Net cash provided by (used in) financing activities	27.7	(25.0)
Net Decrease in Cash, Cash Equivalents, and Restricted Cash	(141.0)	(19.7)
Cash, Cash Equivalents and Restricted Cash at the Beginning of the Period	231.3	90.4
Cash, Cash Equivalents, and Restricted Cash at the End of the Period	\$ 90.4 \$	70.7

## **GAAP to Non-GAAP reconciliation**

#### Revenue

\$M	CY22	CY23
Subscription revenue, GAAP included in Adjusted EBITDA	153.3	220.8
Bundled offerings		3.1
Total Subscription revenue, Non-GAAP	153.3	223.9
Hardware revenue, GAAP included in Adjusted EBITDA	47.8	58.2
Bundled offerings		(3.7)
Total Hardware revenue, Non-GAAP	47.8	54.5
Other revenue, GAAP included in Adjusted EBITDA	27.2	25.5
Bundled offerings	_	
Total Other revenue, Non-GAAP	27.2	25.5
Total revenue, GAAP included in Adjusted EBITDA	228.3	304.5
Bundled offerings		(0.6)
Total Revenue, Non-GAAP	228.3	303.9

Note: Tables may not add due to rounding



## **GAAP to Non-GAAP reconciliation**

#### Cost of revenue

\$M	CY22	CY23
Cost of subscription revenue, GAAP	30.7	31.0
Less: Depreciation and amortization	(0.9)	(1.2)
Less: Stock-based compensation	(0.6)	(0.7)
Less: Severance and other	_	(0.1)
Less: Adjustment in connection with membership benefit	_	1.8
Non-GAAP Cost of subscription revenue included in Adjusted EBITDA	28.9	30.8
Less: Hardware bundling adjustment	_	4.0
Total cost of subscription revenue, Non-GAAP	28.9	34.8
Cost of hardware revenue, GAAP	45.4	47.4
Less: Depreciation and amortization	(3.6)	(3.6)
Less: Stock-based compensation	(0.4)	(1.1)
Less: Severance and other	(0.1)	(0.2)
Less: Adjustment in connection with membership benefit	_	0.4
Non-GAAP Cost of hardware revenue included in Adjusted EBITDA	41.3	42.9
Less: Alignment of accounting policies	1.0	_
Less: Hardware bundling adjustment	_	(4.0)
Total cost of hardware revenue, Non-GAAP	42.3	38.9
Cost of other revenue, GAAP	3.6	3.5
Less: Stock-based compensation	(0.3)	_
Less: Severance and other	_	
Total cost of other revenue, Non-GAAP	3.5	3.5
Cost of revenue, GAAP	79.7	81.9
Less: Depreciation and amortization	(4.5)	(4.8)
Less: Stock-based compensation	(1.3)	(1.8)
Less: Severance and other	(0.1)	(0.3)
Less: Adjustment in connection with membership benefit	_	2.2
Non-GAAP Cost of revenue included in Adjusted EBITDA	73.8	77.2
Less: Alignment of accounting policies (1)	1.0	
Total cost of revenue, Non-GAAP	74.8	77.2

#### **Operating expenses**

\$M	CY22	CY23
Research and development expense, GAAP	102.4	101.0
Less: Depreciation and amortization	_	(0.1)
Less: Stock-based compensation	(19.4)	(22.0)
Less: Severance and other	(0.5)	(2.7)
Total Research and development, Non-GAAP	82.5	76.1
Sales and marketing expense, GAAP	92.4	99.1
Less: Depreciation and amortization	(4.3)	(4.2)
Less: Stock-based compensation	(3.7)	(3.1)
Less: Severance and other	(0.6)	(0.9)
Total Sales and marketing expense, Non-GAAP	83.8	90.9
General and administrative expense, GAAP	48.1	52.6
Less: Depreciation and amortization	(0.4)	_
Less: Stock-based compensation	(10.1)	(11.6)
Less: Severance and other	(9.1)	(1.2)
Total General and administrative expense, Non-GAAP	28.5	39.7
Total Operating expenses, GAAP	243.0	252.6
Less: Depreciation and amortization	(4.7)	(4.3)
Less: Stock-based compensation	(33.2)	(36.7)
Less: Severance and other	(10.2)	(4.8)
Total Operating expenses, Non-GAAP	194.8	206.8

Note: Tables may not add due to rounding

(1) Includes non-recurring costs reflecting the alignment of accounting policies attributable to the integration with Tile. As these adjustments are not deemed to be non-routine or one time in nature, they have not been added back to EBITDA or Adjusted EBITDA



## Non-GAAP Financial Measures

\$M	Year ended December 31,		
	2022	2023	
Net loss	(91.6)	(28.2)	
Add (deduct):			
Convertible notes fair value adjustment	(1.8)	0.7	
Derivative liability fair value adjustment (1)	(1.3)	0.1	
Provision for income taxes	0.3	0.6	
Depreciation and amortization (2)	9.2	9.1	
Other income, net	_	(3.2)	
EBITDA	(85.2)	(20.8)	
Stock-based compensation	34.7	38.5	
Form 10 transaction costs	3.8	_	
Acquisition and integration costs	11.9	_	
Workplace restructuring costs (3)	_	4.0	
Write-off of obsolete inventory (4)	_	0.9	
Adjustment in connection with membership benefit (5)	_	(2.2)	
Warehouse relocation costs	_	0.1	
Gain on revaluation of contingent consideration	(5.3)	_	
Adjusted EBITDA	(40.1)	20.6	

- (1) To reflect the change in value of the derivative liability associated with the July 2021 Convertible Notes
- (2) Includes depreciation on fixed assets and amortization of acquired intangible assets
- (3) Relates to workplace restructuring costs in connection with the workplace restructure announced on January 12,
- (4) Relates to the write-off of raw materials that have no alternative use to the Company following the decision to halt development
- (5) Relates to an adjustment recorded in the current period to reduce product costs recorded to cost of revenue in connection with the discontinuation of certain battery related membership benefits

We collect and analyze operating and financial data to evaluate the health of our business, allocate our resources and assess our performance.

#### EBITDA and Adjusted EBITDA

In addition to total revenue, net loss and other results under GAAP, we utilize non-GAAP calculations of earnings before interest, taxes, depreciation and amortization ("EBITDA") and adjusted earnings before interest, taxes, depreciation and amortization ("Adjusted EBITDA"). EBITDA is defined as net loss. excluding (i) convertible notes and derivative liability fair value adjustments. (ii) provision for income taxes. (iii) depreciation and amortization and (iv) other income, net. Adjusted EBITDA is defined as net loss, excluding (i) convertible notes and derivative liability fair value adjustments, (ii) provision for income taxes, (iii) depreciation and amortization, (iv) other income, net, (v) stock-based compensation. (vi) Form 10 transaction costs. (vii) acquisition and integration costs, (viii) workplace restructuring costs, (ix) inventory write-offs, (x) adjustment in connection with membership benefit, (xi) warehouse relocation costs and (xii) gain on revaluation of contingent consideration.

The above items are excluded from EBITDA and Adjusted EBITDA because these items are non-cash in nature, or because the amount and timing of these items are unpredictable, are not driven by core results of operations and render comparisons with prior periods and competitors less meaninaful. We believe EBITDA and Adjusted EBITDA provide useful information to investors and others in understanding and evaluating our results of operations, as well as providing useful measures for period-to-period comparisons of our business performance. Moreover, we have included EBITDA and Adjusted EBITDA in this media release because they are key measurements used by our management team internally to make operating decisions, including those related to operating expenses. evaluate performance, and perform strategic planning and annual budgeting. However, these non-GAAP financial measures are presented for supplemental informational purposes only, should not be considered a substitute for or superior to financial information presented in accordance with GAAP, and may be different from similarly titled non-GAAP financial measures used by other companies. As such, you should consider these non-GAAP financial measures in addition to other financial performance measures presented in accordance with GAAP, including various cash flow metrics, net loss and our other GAAP results.

The table presents a reconciliation of net loss, the most directly comparable GAAP measure, to EBITDA and Adjusted EBITDA.

## Non-GAAP Financial Measures cont'd

The following table presents a reconciliation of net loss, the most directly comparable GAAP measure, to Adjusted (loss) profit from ordinary activities after tax.

\$M	Year ended December 31,		
	2022	2023	
Net loss	(91.6)	(28.2)	
Stock-based compensation	34.7	38.5	
Form 10 transaction costs	3.8	_	
Acquisition and integration costs	11.9	_	
Workplace restructuring costs (1)	_	4.0	
Write-off of obsolete inventory (2)	_	0.9	
Adjustment in connection with membership benefit (3)	_	(2.2)	
Amortization attributable to intangible assets in connection with acquisitions	8.6	8.7	
Warehouse relocation costs	_	0.1	
Gain on revaluation of contingent consideration	(5.3)		
Adjusted (loss) profit from ordinary activities after tax	(37.9)	21.9	

#### Adjusted (loss) profit from ordinary activities after tax

Adjusted (loss) profit from ordinary activities after tax is defined as net loss, excluding (i) stock-based compensation, (ii) Form 10 transaction costs, (iii) acquisition and integration costs, (iv) gain on revaluation of contingent consideration, (v) workplace restructuring costs, (vi) inventory write-off, (vii) adjustment in connection with membership benefit. (viii) warehouse relocation costs and (ix) amortization attributable to intangible assets in connection with acquisitions. The above items are excluded from net loss because these items are non-cash in nature, or because the amount and timing of these items are unpredictable, are not driven by core-results of operations and render comparisons with prior periods and competitors less meaningful. This non-GAAP financial measure is presented for supplemental informational purposes only, should not be considered a substitute for or superior to financial information presented in accordance with GAAP, and may be different from similarly titled non-GAAP financial measures used by other companies. As such, you should consider this non-GAAP financial measure in addition to other financial performance measures presented in accordance with GAAP, including various cash flow metrics, net loss and our other GAAP results.

Note: Tables may not add due to rounding



<sup>(1)</sup> Relates to workplace restructuring costs in connection with the workplace restructure announced on January 12, 2023

<sup>(2)</sup> Relates to the write-off of raw materials that have no alternative use to the Company following the decision to halt development

<sup>(3)</sup> Relates to an adjustment recorded in the current period to reduce product costs recorded to cost of revenue in connection with the discontinuation of certain battery related membership benefits

## **Current U.S. Membership bundles**

#### FREE MEMBERSHIP

\$0.00/mo



- √ SOS
- ✓ Place Alert (2 places)
- ✓ Location History (2 days)
- ✓ Crash Detection
- √ Family Driving Summary

#### SILVER MEMBERSHIP

\$7.99/mo



- + Place Alert (5 places)
- + Location History (7 days)
- + Stolen Phone Protection (\$100)

15% of US Paying Circles\*

#### **GOLD MEMBERSHIP**

\$14.99/mo



- + Place Alert (99 places)
- + Location History (30 days)
- + Individual Driver Reports
- + Roadside Assistance
- + 24/7 Emergency Dispatch
- + ID Theft Protection
- + Free Towing (5mi Radius)
- + Stolen Funds Reimbursement (\$25K)
- + Stolen Phone Protection (\$250)
- + Tile Mate Included

81% of US Paying Circles\*



#### **PLATINUM MEMBERSHIP**

\$24.99/mo



- + Credit Monitoring
- + Disaster Response
- + Medical Assistance
- + Travel Support
- + Free Towing (50mi Radius)
- + Stolen Funds Reimbursement (\$1M)
- + Stolen Phone Protection (\$500)
- + Tile Starter Pack Included

4% of US Paying Circles\*



# Our Membership Model

- Build a critical mass of engaged users at scale with high-quality free app experience
- Upsell at select, intentional moments to convert users to paying circles
- Launch new features into funnel to increase willingness to pay and drive higher ARPU over time
- As more users become premium members, our brand moves beyond location sharing to family and security
- Our value proposition remains relevant across all life stages, deepening member loyalty and stickiness



# **Competitive landscape**



- ✓ Roadside Assistance
- ✓ Nurse Helpline
- ✓ SOS Alert
- ✓ Driver Reports
- ✓ Stolen Phone
  Reimbursement

- ✓ ID Theft Protection
- ✓ Crash Detection
- ✓ Disaster Assistance
- ✓ Travel Assistance
- ✓ Location Sharing
  And more...

Life360 Cost \$24.99/month



(1) Assuming family household of four people. Prices may vary



# One of the Highest DAUs Across All Apps

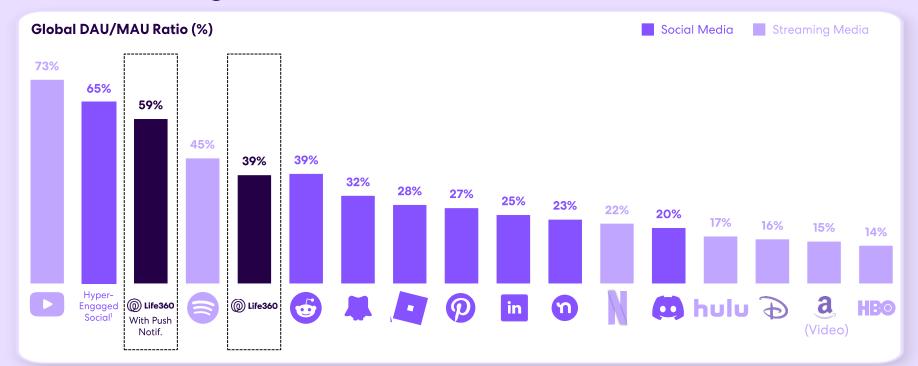




<sup>&</sup>lt;sup>1</sup>In December 2023; data.ai



# Best in class engagement – rivals the biggest names in social and streaming media



Source: SensorTower

1. Hyper-Engaged Social represents the average DAU/MAU of Facebook, Instagram, Snapchat, TikTok, and X (formerly Twitter)



# We are highly differentiated

### Life360's specialized platform focused on serving families





Integrated membership platform: Best-in-class user experience with robust, growing offerings



Cross platform: Serving both iOS and Android users at scale

## Major platforms offer generic location sharing features



- Simple location feature built for your contacts
- · No target audience
- iOS only



- Location sharing and platform moderation features
- No dedicated product



- Peer-to-peer location finding
- Built for social and fun, not safety

#### Startups failed to scale













# Life360's flywheel is driving our accelerating growth



<sup>\*\*</sup>Source: data.ai. December 2023 iOS social networking app by DAU



<sup>\*</sup>As of Q4'23

