

### **AGENDA**

- 1. Welcome Note
- 2. Chairman's Address
- 3. Full Year Results
- 4. Company Update
- 5. Questions
- 6. Voting





# WELCOME & CHAIRMAN'S ADDRESS

### **BOARD OF DIRECTORS**



**David Dicker**Founder, Chairman and
Chief Executive Officer



Fiona Brown
Co-Founder and
Non-Executive Director



Mary Stojcevski
Executive Director and
Chief Financial Officer



Kim Stewart-Smith
Non-executive Director



Vlad Mitnovetski
Executive Director and
Chief Operating Officer



Leanne Ralph
Non-executive Director



lan Welch
Executive Director, Chief Information
Officer and Director of Operations



### 2023 Highlights

ARN

Hardware Distributor of the Year - 11TH CONSECUTIVE YEAR
Diversity and Inclusion Champion - 2021, 2022 & 2023
Distributor Innovation Creativity Award - NZ

CRN

Channel Choice Distributor of the Year Channel Champion – Sustainability Large Distributor of the Year



\$3.3b

**Gross Revenue** 

▲ Up +5.6% YOY

\$82.1m

Net Profit After Tax

Up +12.5% YOY

\$150.7m

\$823.2m

▲ Up +10.7% YOY

Recurring Gross Revenue

**EBITDA** 

▲ Up +16.1% YOY

45.59c

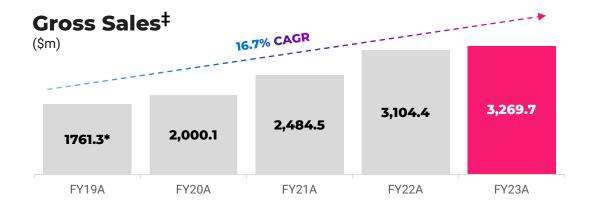
Earnings Paid Per Share

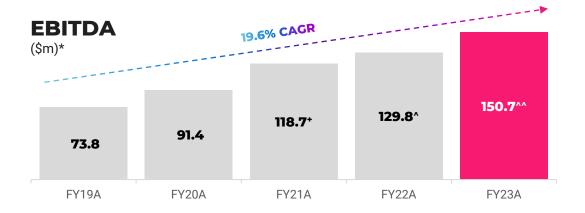
▲ Up +9.1% YOY





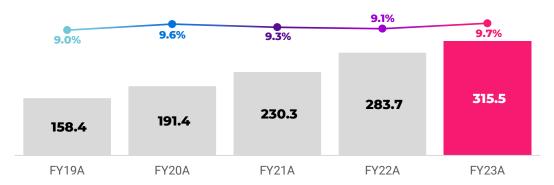
### **FY23 Financial Trends**



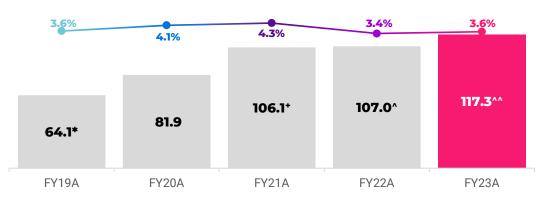


- \* FY19 Revenue excludes profit on sale of property of \$12.2m
- \*\* FY19 Operating profit excludes profit on sale of property and cost of employee share scheme.
- + FY21 Operating profit excludes one off acquisition transaction costs of \$1.0m
- FY22 Operating profit excludes one off integration and restructure costs of \$2.1m.
   FY23 Operating Profit excludes one off integration and re-structure costs of \$0.9m.
- ‡ Gross sales is non-IFRS financial information and does not represent revenue in accordance with Australian Accounting Standards. This represents gross proceeds from sale of goods and services, both as agent and principal Gross profit and net profit margins are represented as % of gross sales.

#### Gross Profit (\$m) Gross Profit Margin<sup>‡</sup> (%)



#### Net Profit Before Tax (\$m) & NPBT Margin<sup>‡</sup> (%)



# FY23 Change in Revenue Presentation

- The Company undertook a detailed review of new and updated software agreements to reassess if the Company is acting as principal or agent in the resale of software licensing, warranty and maintenance products.
- It has been determined that the Company is acting as an agent in respect of these sales and has revised its revenue presentation policy for the recognition of revenue being agency fee for the sale of these products. The prior period has been restated.
- As a result of this change in revenue recognition statutory revenue for the year was \$2,267.7m, up 2.5%.
- Underlying gross revenue (as previously presented) was \$3,278.1m, increasing by 5.6%.
- Gross sales finalised at \$3,269.7m, up by 5.4%.
- Other income predominantly relates to realised and unrealised FX gains of \$3.4m for the year. In the previous year this was a loss of \$3.3m.

12 months (\$m)	Dec-23	Dec-22	Change
Statutory revenue	2,267.7	2,213.2	+2.5%
Non-IFRS adjustment	1,010.4	891.3	
Gross sales and other revenue	3,278.1	3,104.4	+5.6%
Other income	8.3	0.7	
Gross sales	3,269.7	3,103.7	+5.4%

# **FY23 Results Consolidated Group Statutory Revenue**

- Gross profit finalised at \$315.5m, increasing 11.2%.
- Gross profit margin, as measured against net revenue improved to 13.9% from 12.8%.
- Operating costs, excluding one off costs, increased by 11.8%, also increasing as a proportion of net revenue to 7.6%, up from 7.0%.
- Operating profit before tax increased by 9.7%, excluding one-off integration and restructure costs of \$0.9m.

12 months (\$m)	Dec-23	Dec-22	Change
Total Revenue	2,267.7	2,213.1	+2.5%
Gross Profit	315.5	283.7	+11.2%
Gross Margin	13.9%	12.8%	
EBITDA*	150.7	129.8	+16.1%
Operating Profit Before Tax*	117.3	107.0	+9.7%
PBT Margin	5.2%	4.8%	
Net Profit After Tax	82.1	73.0	+12.5%

# **FY23 Results Consolidated Group Gross Revenue**

- Gross revenue growth for the Group of 5.6%.
- Recurring software gross revenue grew 10.7% to \$823.2m.
- Gross profit margin measured against gross revenue increased to 9.6% from 9.1%
- Operating costs, excluding one off costs, increased by 11.8%, also increasing as a proportion of revenue to 5.3%, up from 5.0%.
- Operating profit before tax increased by 9.7%, excluding one-off integration and restructure costs of \$0.9m.

12 months (\$m)	Dec-23	Dec-22	Change
Gross Revenue	3,278.1	3,104.4	+5.6%
Gross Profit	315.5	283.7	+11.2%
Gross Margin	9.6%	9.1%	
EBITDA*	150.7	129.8	+16.1%
Operating Profit Before Tax*	117.3	107.0	+9.7%
PBT Margin	3.6%	3.4%	
Net Profit After Tax	82.1	73.0	+12.5%

### FY23 Results Australia

- Revenue growth for Australia of 6.7%.
- Gross profit margins increased to 10.0% compared to FY22 (9.7%) mainly due to product mix diversification.
- Operating costs increased by 11.8% and increasing as a proportion of revenue to 5.3%, up from 5.1% as the company continued to restructure the business following the Hills acquisition in FY22.
- Interest costs increased by 107.0% predominantly driven by the increased cost of debt and marginally higher borrowings.
- Operating profit before tax increased by 8.1%, excluding one-off restructure costs related to recent acquisitions.

12 months (\$m)	Dec-23	Dec-22	Change
Gross Revenue	2,726.0	2,554.7	+6.7%
Gross Profit	273.6	247.7	+10.4%
Gross Margin	10.0%	9.7%	
EBITDA*	136.1	118.7	+14.7%
Operating Profit Before Tax*	111.8	103.4	+8.1%
PBT Margin	4.0%	4.0%	
Net Profit After Tax	78.3	71.1	+10.1%

### FY23 Results New Zealand

- Revenue growth remained flat with increases in software revenues offset by a slowdown in hardware.
- Gross margins significantly improved across the board finalising at 7.6%, up from 6.5% prior year.
- Operating costs increased by 13.1% to be 6.9% of revenues.
- EBITDA before one off costs increased by 39.0% to \$14.6m
- Profit before tax increased by 57.1% to \$5.5m delivering 1.0% net profit margin

12 months (\$m)**	Dec-23	Dec-22	Change
Gross Revenue	552.1	549.7	+0.4%
Gross Profit	41.9	36.0	+16.4%
Gross Margin	7.6%	6.5%	
EBITDA*	14.6	10.5	+39.0%
Operating Profit Before Tax*	5.5	3.5	+57.1%
PBT Margin	1.0%	0.6%	
Net Profit After Tax	3.8	2.0	+90.0%

<sup>\*\*</sup> Results are reflected in \$AUD.

### FY23 Balance Sheet

The Company has increased working capital investment by \$25.4m. Whilst both receivables and inventory balances reduced, trade and other payables reduced by a greater value as a result of taking advantage of early settlement discounts and favourable extended supplier terms returning to standard terms.

Total debt has only increased marginally (+\$9.2m), with the balance of the working capital investment funded by operating surpluses.

Increased debt levels and increasing interest rates through FY23 have impacted the Company's debt servicing ratio compared to last year's levels.

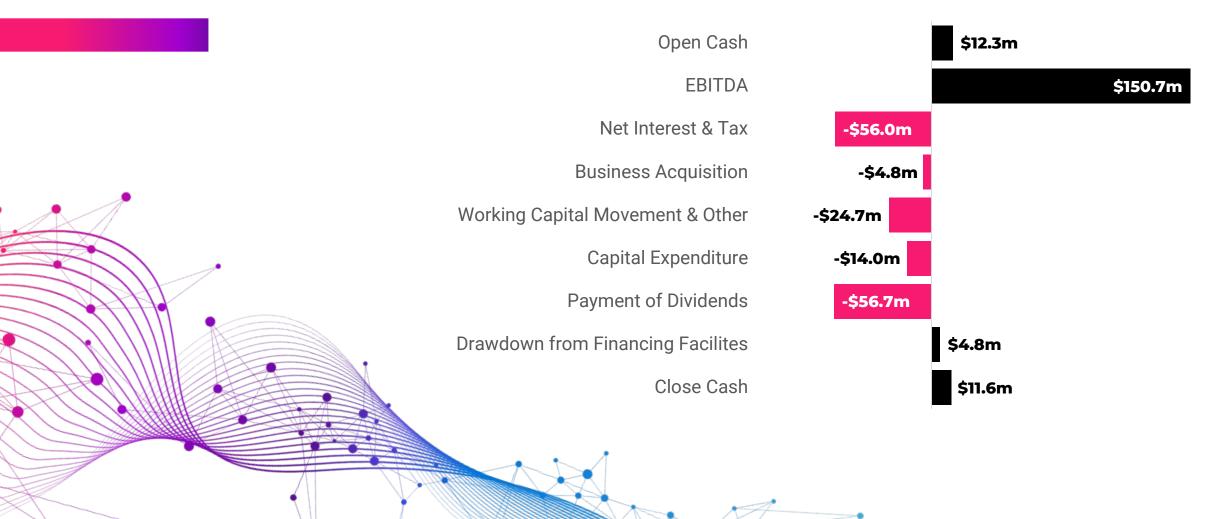
12 months (\$m)	Dec-23	Dec-22
Net Working Capital (\$m)	384.5	359.1
Net Working Capital Days	41.6	40.2
Debt to Equity	1.18	1.27
Debt Service Cover Ratio	7.56	12.13
Net Tangible Assets (\$m)	160.9	134.2

<sup>\*</sup>FY22 numbers restated after balance sheet reclassifications

Net Assets (in \$m)	Dec-23	Restated Dec-22*
Cash and equivalents	11.6	12.3
Accounts receivable	485.7	525.6
Inventory	218.9	261.7
Total current assets	716.2	799.6
PP&E	96.7	87.6
Goodwill & intangibles	94.4	96.0
Other assets	19.7	19.7
Total assets	927.0	1002.9
Accounts payable	320.0	428.2
Borrowings	300.9	291.7
Other current liabilities	26.6	26.5
Total current liabilities	647.5	746.4
Other long-term liabilities	24.2	26.4
Total liabilities	671.7	772.8
TOTAL NET ASSETS	255.3	230.1
Shareholders' equity		
Share capital	214.5	212.7
Reserves	0.0	0.2
Retained earnings	40.8	17.2
TOTAL EQUITY	255.3	230.1

### **FY23 Cash Flow**

#### **Source and Application of Cash**



**Application Source** 

### **Q124 Group Results**

- Gross revenue impacted quarter-on-quarter with large backorder book from FY22 being invoiced in Q123, as supply chain disruptions eased.
- Comparative period also includes approx. \$30m of Autodesk revenue not in current quarter.
- A number of new vendors launched in the quarter including Adobe and Hikvision which are expected to scale in second half of FY24.
- Whilst revenue down EBITDA remained flat against prior year as a result of improved margin and cost control.
- Profit before tax finalised at \$24.6m, down 3.1% impacted by increased interest costs.

3 months (\$m)	Mar-24	Mar-23	Change
Total Gross Revenue**	694.8	772.3	-9.6%
Total Statutory Revenue	485.9	542.2	-10.4%
EBITDA*	33.5	33.5	0.0%
Profit Before Tax	24.6	25.4	-3.1%
PBT Margin**	3.5%	3.3%	

Excluding one-off costs

<sup>\*\*</sup> Gross revenue is non-IFRS financial information and does not represent revenue in accordance with Australian Accounting Standards.

### **Dividends**

- The FY23 dividend of 45.0 cps represents an increase of 8.4%, up from 41.5 cps in FY22.
- Dividends include a final dividend for FY23 was paid on 1 March 2024 at 15.0 cps.
- In FY24 the Company intends to maintain its 100% dividend policy and to continue paying interim dividends in quarterly instalments.
- The proposed interim dividend for FY24 will be at 11.0 cps with the first interim dividend declared 13 May 2024, to be paid 3 June 2024.

Payment Date	Dividend (CPS)	Туре	Amount Franked
01-Jun-23	10.0	Interim	100%
01-Sep-23	10.0	Interim	100%
01-Dec-23	10.0	Interim	100%
01-Mar-24	15.0	Final	100%
Total	45.0		

# **Kurnell Warehouse Extension**

New facility at 238 Captain Cook Drive, Kurnell NSW was completed in February 2021 and officially opened in April 2021.

 Warehouse space increased by over 80% at the time, to 22,965 sqm, providing space for increased inventory holding and future technology portfolio diversification.

 Stage 2 warehouse expansion works commenced in Q4 2022 and has now reached practical completion, representing a further 70% increase on Stage 1 in warehouse capacity.

• The new warehouse is internally connected to the existing warehouse, enabling the Company to scale its operations across an additional 16,636m2.

 Thousands of new pallet spaces have been added in the new expanded section of warehouse, with additional racking capacity available when the Company needs it in the future.

 Cost of construction, including fit out, finalised at \$13.2m with construction and fit out now completed.

 Over 900 new solar panels have been added to the roof of the new warehouse extension to increase the Company's ability to capture solar energy.



# **Investor Update Communications**

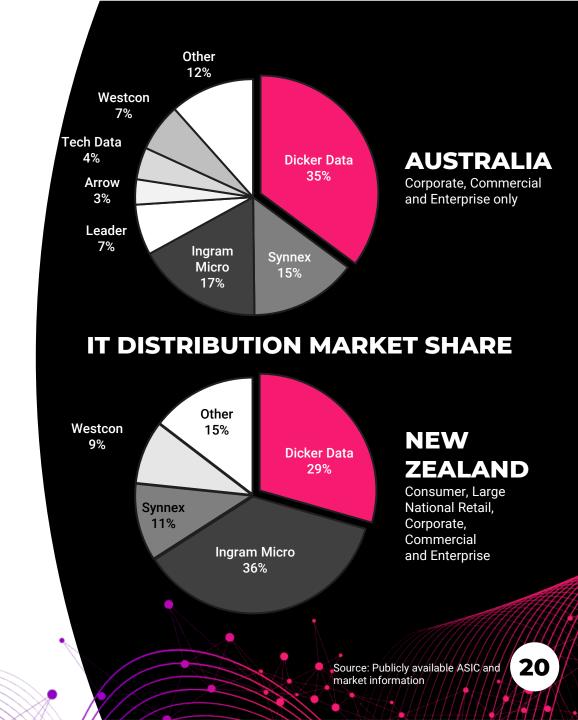
- In addition to the regular updates released to the ASX each quarter, we're
  pleased to launch a new communication offering to our shareholders who
  wish to receive more regular updates.
- Subscribe to our Investor Update communications to be the first to know when we sign new vendors and have other important news that is not material enough to warrant a standalone ASX announcement.
- Registrations to receive our Investor Update communications is now open at <a href="https://www.dickerdata.com.au/iuc">https://www.dickerdata.com.au/iuc</a> or by scanning the QR code on this slide
- Subscribers may also receive notifications when new ASX announcements are made.
- Subscribers can unsubscribe at any time by using the links provided in the emails we send to you.





# IT Market and Our Strategy

- We have continued to grow our share of both the Australian and New Zealand IT market, commanding a dominant number one position in Australia and making significant progress towards becoming number one in New Zealand.
- Our focus on the corporate, commercial and enterprise sector has delivered material growth as businesses across ANZ continue to accelerate their digital transformations.
- We are constantly evaluating the technology landscape for opportunities to accelerate our growth, as exemplified by the Company's acquisitions of the Exeed Group and Hills Security and IT division in recent years and Connect Security Products Ltd in NZ this year.
- Our focus on growing our active partner base has seen the Company trade with over 12,000 reseller partners in 2023.
- Our focus on recruiting and expanding vendor partnerships has positioned the Company well to capitalise on the growing opportunities surrounding new technologies, such as Al.



### Industry Recognition

arcserve\*

Distributor of the Year - NZ



Distributor of the Year - AU



Best in Marketing Campaigns



Distributor of the Year - AU



Distributor of the Year



Growth Distributor of the Year - AU



Distributor of the Year - ANZ 7th Consecutive Year



Distributor of the Year - NZ 3rd Consecutive Year



Partner Growth & Reactivation Distributor of the Year



Distributor of the Year - NZ



Aruba Instant On Distributor of the Year - AU



ISG New Zealand Technical Excellence Partner of the Year



Top Value-Added Distributor of the Year



Distributor of the Year - ANZ



Distributor of the Year



Distributor of the Year



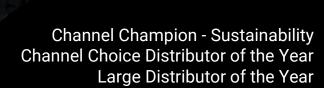
Distributor of the Year - AU



Distributor of the Year - AU



Distributor of the Year - AU





Distributor Innovation Creativity Award

Hardware Distributor of the Year

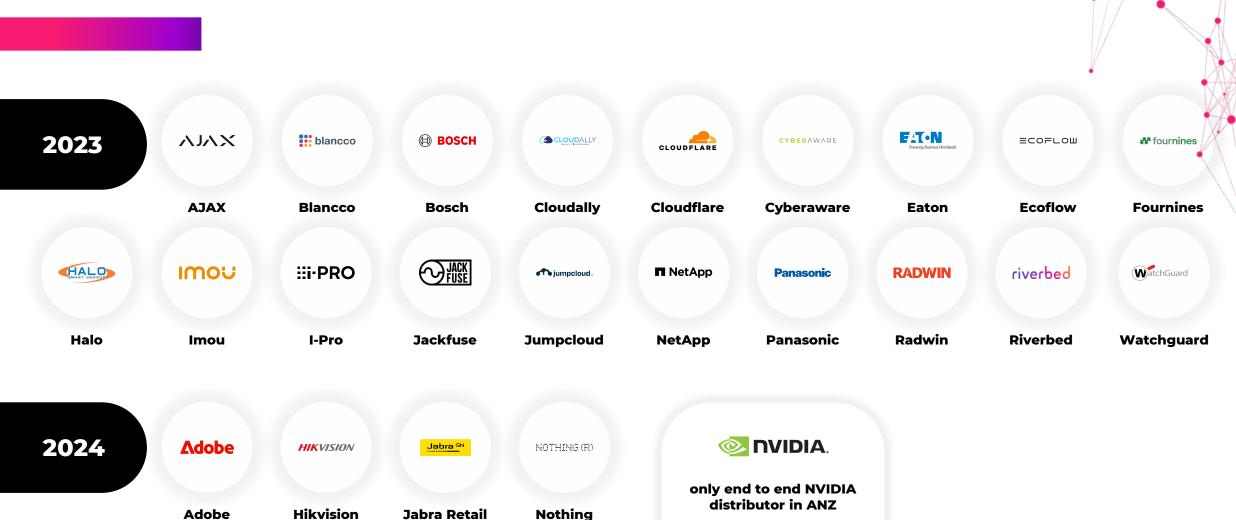
Diversity & Inclusion Champion Company
AU - 3RD CONSECUTIVE YEAR NZ - HIGHLY COMMENDED



National Exhibition of the Year – TechX NSW Exhibition of the Year – TechX



### **ANZ Vendor Additions**

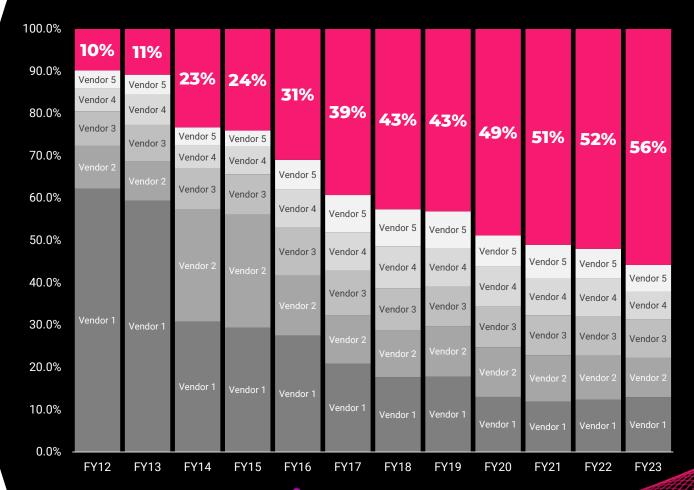


### Long-Term Vendor Relationships

- Dicker Data continues to expand into emerging and converging markets, introducing new vendors either organically or via acquisition to reduce reliance on any single vendor and to expand markets we are servicing
- Top 5 vendors overall contribution has reduced from 90% in FY12 to 44% in FY23
- The recent acquisitions of the Exeed, Hills SIT and Connect businesses highlights and reaffirms this strategy and will continue to dilute concentrations

#### **MAJOR VENDOR CONCENTRATION**

% of sales

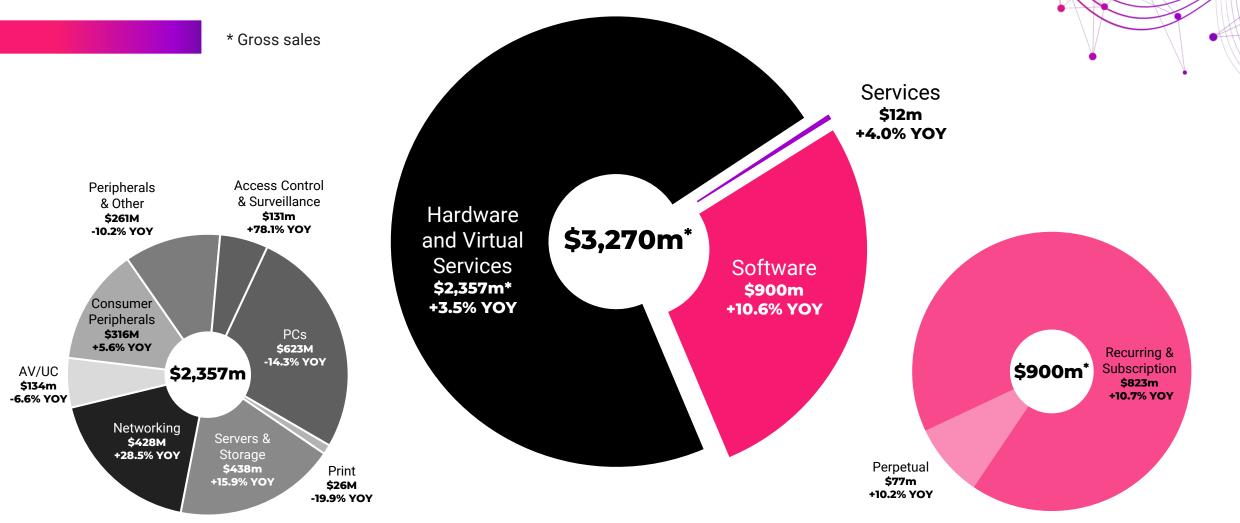


**Other Vendors** 



### **FY23 Product Revenue Category**

**SPLITS AND GROWTH** 





### **2024 Opportunities:**

**DICKER DATA'S AI LANDSCAPE VIEW** 



### USER FOCUSED Generative Al

Capable of generating text, images and other media using generative models. Easily accessible via conversational language by any user anywhere with an internet connection, and eventually locally on their devices.

- Microsoft Copilot
- Chat GPT
- Siri



# organisation focused **Embedded AI**

Al technology that's built into products to provide common model management, data collection and preprocessing to enable real-time decision making by Al to deliver better outcomes.

- Cybersecurity
- Wireless Networking
- Security Cameras
- Microsoft Azure
- ALPC



## Full Stack Al

Integrated, interconnected components in a cohesive platform to collect, analyse and supply business data. Includes guardrails, easy to use interfaces and ensures security, privacy and governance

- NVIDIA
- Microsoft Azure

### 2024 Opportunities

### **DEVICE REFRESH**



**Cyclical refresh** for organisations who renewed their devices during the pandemic or before



**Windows 10** will reach end of support in October 2025



Al PCs are expected to launch during our FY24 period



### 2024 Focus



#### **NEW ZEALAND**

Leveraging the relationships and strengths of the Australian operation to introduce more brands and technologies to our New Zealand business, as well as accelerating the Company's growth in the New Zealand market through a strategic focus on expanding our lines of business with existing reseller partners and establishing new relationships with the large and geographically dispersed number of partners who do not already work with us today.



#### **DICKER ACCESS AND SURVEILLANCE (DAS)**

In 2024, we aim to accelerate the convergence of the Physical Security market with the traditional IT channel. This strategic move will help Dicker Data and its partners to capitalise on the opportunity of this segment, in turn increasing the value our partners bring to their end-customers and increasing the Company's share of their wallet.



#### **DIVERSIFICATION & CONVERGENCE**

Several markets related to IT are converging with Dicker Data's IT channel, opening avenues for our partners to diversify their businesses and grow new lines of revenue. This convergence has also led to a surge in partners seeking Dicker Data's digital transformation services and technical expertise. Our growing relevance is impacting various sectors, from security to electrical trade and professional AV. As a result, the ANZ market's dependence on our capabilities continues to escalate.

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