

Talius continues Strategic Partnership with Silverchain Group for Innovative AI Voice Virtual Assistant

27 May 2025

Talius (ASX: TAL), a leader in health technology solutions, is pleased to announce the expansion of the strategic partnership with **Silverchain Group**, one of Australia's largest and leading home care providers. This collaboration marks a significant milestone in the delivery of cutting-edge solutions aimed at improving aged care and enhancing the quality of life for elderly Australians.

Through this partnership, Talius will deploy its **AI Voice Virtual Assistant** technology as part of Silverchain's home care services. This innovative solution leverages advanced artificial intelligence to assist clients with their daily health and wellness needs, offering personalised support through voice-driven interactions. By integrating this technology into Silverchain's existing care infrastructure, the system will provide clients with an enhanced experience, delivering real-time health monitoring, personalised reminders, and direct access to care teams.

Key Features of the AI Voice Virtual Assistant:

- **Proactive health monitoring:** Real-time alerts for healthcare providers based on client data inputs.
- **Personalised support:** Tailored reminders for medication, appointments, and wellness checks.
- **Seamless integration:** The technology integrates smoothly with existing home care systems, offering a user-friendly interface for clients and caregivers.

This partnership represents a significant step forward in advancing the aged care sector through innovative technology, offering both operational efficiencies for providers and improved outcomes for clients. It also highlights Talius's commitment to supporting **Ageing in Place** solutions, enabling elderly Australians to remain in their homes longer with the aid of smart technology.

Graham Russell, CEO of Talius, said: "We are thrilled to expand our partnership with Silverchain Group to bring our AI voice virtual assistant to their clients. This collaboration underscores our commitment to transforming the delivery of healthcare and aged care through advanced technology. By integrating AI into home care services, we can significantly enhance the independence, safety, and wellbeing of the elderly population."

Silverchain's Executive Director, Research & Innovation, **Tamra Bridges** said the pilot is designed to improve the client's care experience at Silverchain by resolving common client concerns around the scheduling and communication of their appointments.

"This pilot is about using AI in an innovative way that puts people receiving care in the home in control of their care, while simultaneously freeing up our teams to focus on what matters most – providing the best care, to every person, every time," Ms Bridges said.

"We're proud to partner with Talius on this new and exciting project. Their experience developing health care technology complements our deep understanding of home care delivery. It marks a significant advancement in virtual care, setting a new standard for delivering care in the home."

The deployment of the Talius AI Voice Virtual Assistant will begin in the coming months; the project will focus on assisting with confirming and rescheduling home care visits, with plans for a nationwide rollout following initial success in select regions.

The media release by Silverchain is attached for reference.

This announcement has been authorised by the Board of Directors of Talius Group Limited.

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About Talius Group Limited (ASX: TAL)

Talius provides a suite of technology enabled care solutions to the aged and disability sectors across multiple verticals, including retirement living, residential aged care, home, and community settings to improve the quality of life, later in life.

Talius' Software as a Service (SaaS) data analytics platform Talius Smart Care combines smart sensors with AI machine learning that delivers automated actions. Talius links awareness, analysis, and action through one platform allowing the care model to move from spot check care to sense-respond care. Nursing staff can switch their focus from data collection to building a human connection. Most importantly, residents benefit from a new era of autonomy and dignity.

Talius helps protect and connect our elderly and people with disabilities with a scalable healthcare technology platform integrated with leading third-party providers to ensure end-to-end solutions for Connected Health.

FORWARD LOOKING STATEMENTS

Certain statements contained in this ASX release, including information as to the future financial or operating performance of the Company and its projects, are forward looking statements. Such forward looking statements:

- (a) are necessarily based upon several estimates and assumptions that, while considered reasonable by the Company, are inherently subject to significant technical, business, economic, competitive, political, and social uncertainties and contingencies;*
- (b) involve known and unknown risks and uncertainties that could cause actual events or results to differ materially from estimated or anticipated events or results reflected in such forward looking statements; and*
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The words "believe", "expect", "contracted", "anticipate", "indicate", "contemplate", "target", "plan", "intends", "continue", "budget", "estimate", "may", "will", "schedule", "planned" and similar expressions identify forward looking statements. All forward looking statements contained in this ASX release are qualified by the foregoing cautionary statements. Recipients are cautioned that forward looking statements are not guarantees of future performance and accordingly recipients are cautioned not to put undue reliance on forward looking statements due to the inherent uncertainty therein.

Media Release

Silverchain and Talius to pilot conversational AI virtual assistant in home care

In an Australian first for home care, Silverchain, together with Talius (ASX: TAL), will pilot the AI-powered conversational virtual assistant, CuriousThing, to transform appointment scheduling to deliver a more efficient and responsive care experience in the home.

Developed specifically for Australia's in home care sector, Australia's leading health technology solutions company, Talius, will pilot CuriousThing to a select group of Silverchain's home care clients in Western Australia in June. The virtual assistant will make proactive outbound calls to confirm, reschedule or postpone visits from Silverchain's care teams.

The pilot has been co-designed to reflect the needs and preferences of Silverchain's clients, their families, and carers. It marks a key milestone in Silverchain's longstanding partnership with Talius and is a flagship project, demonstrating Silverchain's commitment to pioneering new and emerging technology to create a better home care system for all Australians.

Silverchain's Executive Director, Research & Innovation, Tamra Bridges said the pilot is designed to improve the client's care experience at Silverchain by resolving common client concerns around the scheduling and communication of their appointments.

"This pilot is about using AI in an innovative way that puts people receiving care in the home in control of their care, while simultaneously freeing up our teams to focus on what matters most – providing the best care, to every person, every time," Ms Bridges said.

"We're proud to partner with Talius on this new and exciting project. Their experience developing health care technology complements our deep understanding of home care delivery. It marks a significant advancement in virtual care, setting a new standard for delivering care in the home."

Talius CEO, Graham Russell said the partnership builds on a shared commitment to innovate in human-centred and scalable ways.

"We're proud to partner with Silverchain as they continue to pioneer new and innovative ways to advance Australia's home care sector," Mr Russell said.

"Our AI voice assistant demonstrates how technology can support independence and safety for older Australians. By making everyday processes smarter and more responsive, we're helping Silverchain's clients live well at home, for longer."

The initial pilot will run for three months with outcomes to inform a potential national rollout across Silverchain's aged care services. It has been supported through the ongoing generosity of Silverchain Foundation donors, to support the future of care, together.

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About Silverchain Group

Silverchain Group is Australia's leading in-home care specialist, providing health and aged care services to more than 140,000 clients a year. Silverchain has been trusted by Australians to deliver care that is differentiated by quality and safety for 130 years.

Silverchain aims to revolutionise the way health and aged care is provided and to transform the way it is received. Guided by our world-class research, supported with the latest technology and delivered with the human touch of someone who cares, we are the national leaders of complete care in the home and supporting our clients' health and wellbeing.

Silverchain provides community care services across Australia in partnership with our clients, as well as governments, primary health networks, local health districts, retirement communities, private companies, and hospitals and health services.

Our services comprise complex and acute nursing; hospital in the home; specialist community palliative care; independence services and support at home, allied health services; digital enabled care and remote monitoring; and chronic and complex disease management. We employ more than 5,900 people, including nurses, doctors, allied health, care experts, and a dedicated research and innovation division, operating as Silverchain, RDNS Silverchain and KinCare.

Our ambition is to create a better home care system for all Australians. For more information, visit www.silverchain.org.au

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