

# FY25 Full Year Financial Results

28 August 2025

**Raiz Invest: wealth platform for all Australians** 

Level 9, 2 Bulletin Place, Sydney NSW 2000 Announcement authorised by the Board of Directors

Raiz Invest Limited ABN 74 615 510 177

#### Raiz is a wealth platform for all Australians

Our vision is to allow all Australians to achieve financial well-being regardless of their situation

333,866

**Active Customers** 

At 26 Aug 2025

\$1.95 bn

**FUM** 

At 26 Aug 2025

#### **Award-winning platform:**



Winner 2025 Canstar Innovation Excellence Awards for Raiz Plus Portfolios



Finalist in Fintech Australia's
Finnies Awards for
Excellence in Wealth
Management



Winner for round-up functionality



Most recommended microinvesting app in the Finder customer satisfaction awards



Named one of CNBC World's Top Fintech Companies 2025



#### FY25 Financial Highlights: Strong revenue growth and record UEBITDA

#### **Financial Metrics**

#### **Core Business Drivers**

Revenue

**\$24.1m** 

15%

**Underlying EBITDA**<sup>1</sup>

\$2.8m

147%

**Active Customers** 

329,277

7%

ARPU<sup>2</sup>

\$75.67

9%

**Operating Cashflow<sup>3</sup>** 

\$4.0m

9%

Cash

\$13m

54%

**FUM** 

\$1.8bn

30%

**Netflows** 

\$210m

100%

FY26 Earnings Guidance<sup>4</sup>: Positive UEBITDA in the range of \$4.5m - \$5.5m



<sup>.</sup> Raiz's preferred (non-IFRS) measure to assess the operating performance of the business is Underlying Earnings Before Interest, Tax, Depreciation and Amortisation (UEBITDA), being EBITDA adjusted to exclude non-recurring items and share-based payments expense.

Average Revenue Per User (ARPU) is calculated as full year revenue divided by the average Active Customers during the period. This differs from the quarterly ARPU, which is based on revenue and average Active Customers within a single quarter. Q4FY25 exit run rate

Operating Cashflow from continuing operations, excluding R&D tax grant. Free cash flow (net of capex) of \$0.9m (FY24: \$1.1m). Refer to Appendix on page 23.

FY26 UEBITDA earnings guidance is based on continued growth in Active Customers, FUM and Netflows, assuming no material changes in current market conditions.

#### FY25: Successful execution of our growth strategy

# Superior customer experience

- Implemented individually targeted marketing strategies
- ✓ Improved customer conversion & retention
- ✓ Net Promoter Score of 89%
- ✓ Customer satisfaction score of 93%

# **Exceptional products**

- ✓ Commitment to ongoing customer-centric innovation
- ✓ Significant progress on product roadmap
- ✓ Successful product launches including Raiz Lite (1 Aug 2025) and Raiz Jars
- ✓ Award-winning products and platform

# Strong strategic partnerships

- ✓ Strategic partnership with State Street Investment Management
- Expanded ecosystem of distribution channels
- Maintained leading app store rating among peers
- ✓ New partnerships in place



#### **Superior Customer Experience: Investing in AI strategies**

- Sophisticated understanding of each persona's goals, challenges and how they could benefit from Raiz products
- Investing in the future with generative AI tools to personalise messaging and implement targeted marketing campaigns
- Improved customer conversion and retention rates – 6% uplift in same day conversion rate in Q4
- The right message to the right customer at the right time is improving both conversion and strengthening retention

**Example 1:** Young Professionals



**MEET: DIANA** 

**Example 2:**Budget-Conscious Families



Name	DIANNA
Occupation	Mother & Part-time Teacher
Age	35
Education	Bachelor's degree
Income	\$130,000
Location	Melbourne



#### **Exceptional Products: Innovation**

#### **Raiz Invest**



 Raiz Invest: Award winning micro-investing platform that allows customers to save and start investing in different portfolios from as little as \$5

#### **Raiz Plus**



 Expanded Raiz Plus: 160 individual share, ETF, BTC and Managed Fund investment options now available

#### **Raiz Invest Super**



 Plus into Super: Launched the Plus Portfolio in the Raiz Invest Super offering, allowing Super customers to customise their Super portfolios

#### **Raiz Rewards**



 Automated Raiz Rewards: with over 1,000 brands on rewards and 65 being automated, Raiz allows automated cash backs on customer spending.



#### **Exceptional Products: Innovation**

#### **Raiz Kids**



 Raiz Kids: Improves financial literacy of younger demographics and provides pipeline of next generation of customers

#### **Raiz Lite**



Raiz Lite: (Launched 1
 August). A new plan designed specifically for first-time investors

#### **Raiz Academy**



 Raiz Academy: A comprehensive online education centre (to launch in Sep 2025)

#### **Raiz Jars**



 Raiz Jars: Allows our customers to set up their different financial goals



#### Strategic Partnerships: Agile with a keen focus on marketing ROI

"Raiz Your Game" Podcast

Over **355,000** interactions with our Podcast content since launch in March 2025.



Investing in better content to engage social media







#### **Strategic Partnerships**

























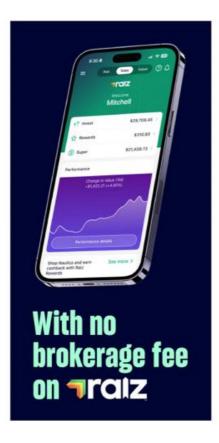




#### Strategic Partnerships: State Street Investment Management









- Global leader: State Street IM is the 4<sup>th</sup> largest asset manager worldwide
- Marketing: Live campaign to commence Sept 25 Promoting Raiz to State Street IM's substantial network of institutional and HNW clients in Australia
- **Content:** Provide new financial education materials for Raiz customers through a world class knowledge hub
- Products: Develop innovative offerings including new ETFs & Super retirement portfolios
- Insights: Create a Raiz Customer Sentiment Index based on Raiz and State Street IM consumer data insights
- Collaboration: Ongoing review of global market trends, customer needs and new ideas



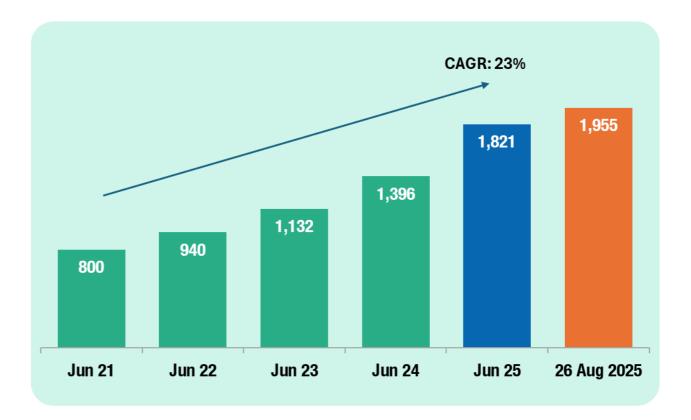
#### Strong growth in core business drivers

#### **Active Customers (#)**

# CAGR: 5% 329,277 333,866 272,976 289,500 295,943 Jun 21 Jun 22 Jun 23 Jun 24 Jun 25 26 Aug 2025

 Accelerated growth rate of 7% from June 2024 to June 2025, above the four year CAGR of 5%

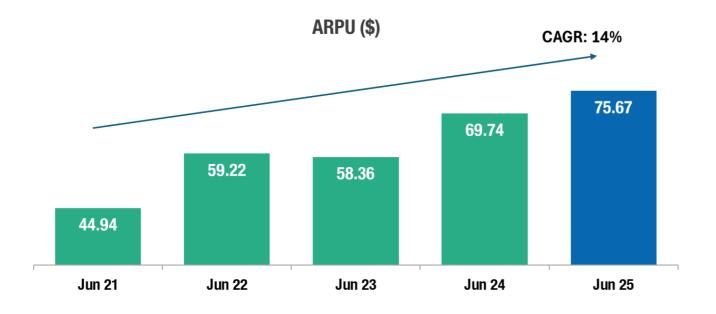
#### FUM (\$m)



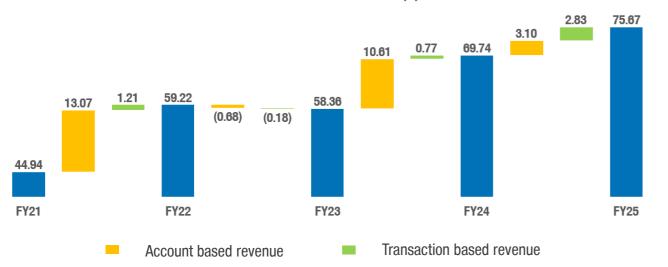
- Strongest net inflows since FY22 plus positive market movement
- Increase in both Retail and Super FUM



#### **Steady growth in ARPU**







#### **Key drivers of ARPU growth – CAGR of 14% over 4** years

#### Account based revenue<sup>5</sup>

- Fee increases in March 2021 and August 2023
- Fee increase also implemented August 2025<sup>6</sup>
- Customers selecting higher revenue products (eg. Raiz Plus (42% YoY, Raiz Super 21% YoY)
- Strong inflows driving record FUM

#### Transaction based revenue<sup>7</sup>

- Increased customer engagement through Raiz Rewards
- Higher trading volumes with increased net inflows



- . Account based revenue includes maintenance fees & account fees (FUM based fees).
- Further details are provided in the <u>ASX announcement dated 1 August 2025</u>.
- Transaction based revenue includes advertising netting & interest

#### Inflection point: Improved profitability and operating leverage

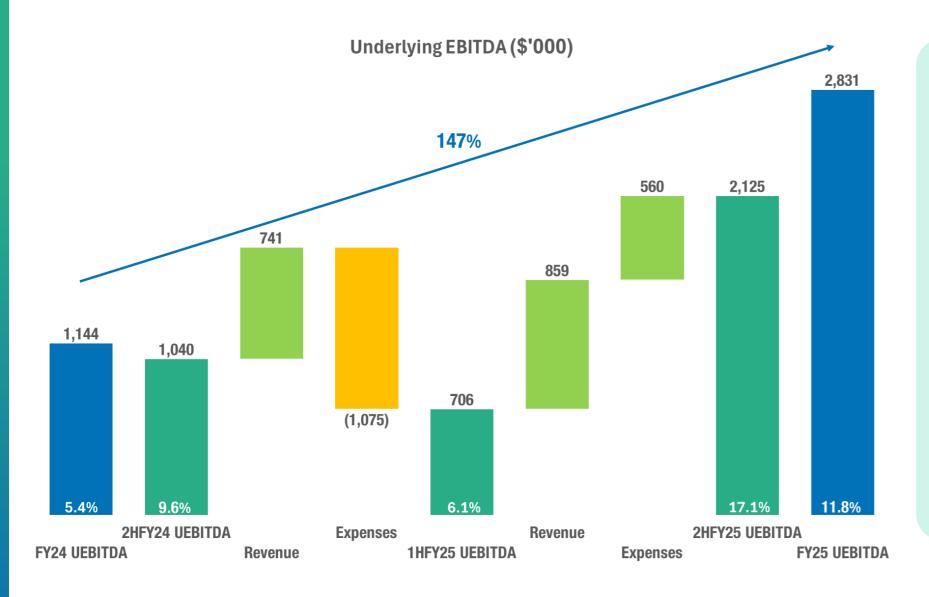
A\$'000	1H FY25	2H FY25	FY25	FY24	FY25 vs FY24 (%)
Revenue	11,604	12,463	24,067	21,016	<i>15</i>
Operating expenses	(10,898)	(10,338)	(21,236)	(19,872)	(7)
UEBITDA	706	2,125	2,831	1,144	147
Underlying EBITDA Margin (%)	6.1%	17.1%	11.8%	5.4%	<i>6.4%</i>
Profit/(loss) before income tax	(1,021)	691	(330)	(905)	64
Tax benefit	74	187	261	286	(9)
Profit/(loss) after income tax	(947)	878	(69)	(619)	<i>89</i>

To be read in conjunction with the Financial Report for the year ended 30 June 2025 and Appendix on page 22.

- Revenue increased by 15% YOY to \$24 million
- Achieved a positive UEBITDA of \$2.8 million, marking a 147% improvement from FY24
- 2H FY25 UEBITDA of \$2.1 million
- Loss before income tax of \$0.3 million, an improvement from the \$0.9 million loss in FY24
- Operating Expenses increased by 7%, led by professional fees (24%), employee benefits expenses (21%), sales and administrative expenses (12%), and other expenses (10%)
- Marketing expenses decreased by 21% to \$3.7 million, benefited from reduction of SWM marketing spending, which totalled \$1.4 million in FY25 (FY24: \$2.7 million)



#### Inflection point: operating profitability with UEBITDA of \$2.8m



- Four consecutive half-year reporting periods of positive UEBITDA
- 147% increase in FY25 UEBITDA was driven by:
  - 7% increase in Active Customers
  - 9% increase in ARPU
  - 15% increase in Revenue
  - Partially offset by 7% increase in Operating Expenses, primarily driven by investments in marketing systems, headcount expansion and one-off initiatives
- UEBITDA margin of 11.8% (FY24: 5.4%) with 2HFY25 margin of 17.1%



#### Inflection point: Positive operating and free cashflow

\$'000	FY25	FY24	% vs FY24
Operating cash flows (continuing operations)	3,955	4,346	(9)
Development costs (Capex) <sup>8</sup>	(3,104)	(3,267)	5
Free cash flows (FCF) (continuing operations)	851	1,079	(21)
R&D tax grant	-	1,665	(100)
Operating cash flows (discontinuing operations)	(1,234)	(2,402)	49
Other Investing cash flows	(27)	-	(100)
Financing cash flows & FX	3,699	947	291
Cash at end of the period	13,027	9,738	34

#### **Strong Balance Sheet**

- Positive operating cash flow: \$4.0 million (FY24: \$4.3 million) with the slight decrease primarily driven by working capital changes
- Positive free cash flow predominantly generated in 2HFY25
- Cash benefit from advertising credits: Operating cashflows benefited from the non-cash advertising credits through Seven West Media (SWM) of \$1.4 million (FY24: \$2.7 million) which were fully utilised during the year
- Capital raise: Successfully raised \$3.9 million in 1H FY25 at a premium to fund Al initiatives, product innovation and potential M&A opportunities
- Cash of \$13m materially exceeds minimum regulatory capital requirements with no debt (FY24: \$1m<sup>9</sup>)

To be read in conjunction with the Financial Report for the year ended 30 June 2025.





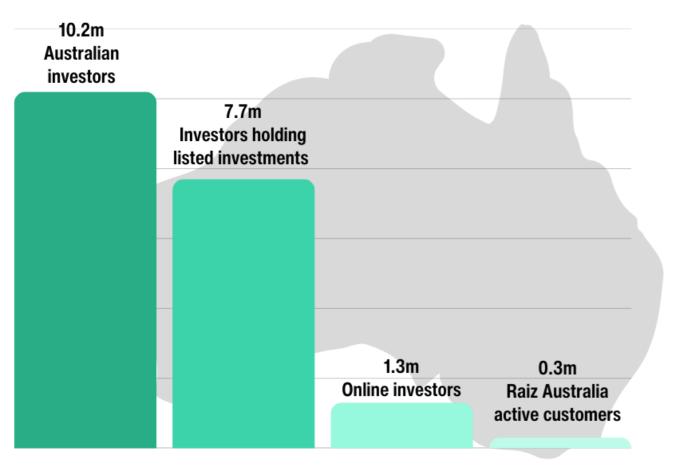
# FY26 Strategy & Outlook

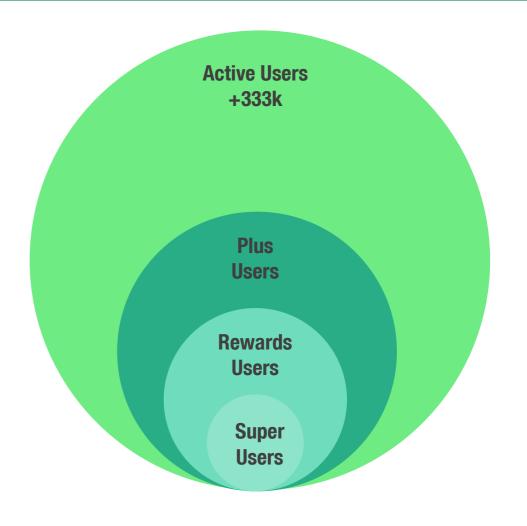
Full Year Results: 30 June 2025

#### The opportunity: continue to grow market share



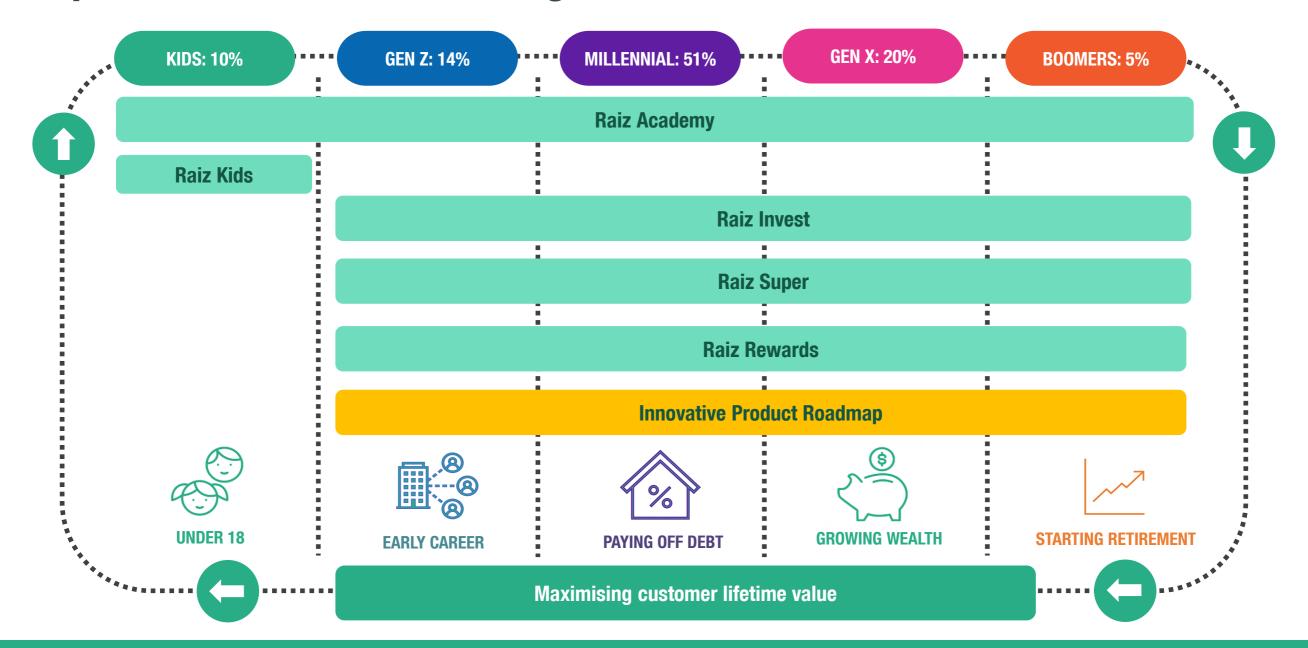
#### **Re-engagement and cross-promotion**







#### **Exceptional Products: Maximising customer lifetime value**





#### **FY26: Strategic priorities**

# Superior customer experience

- Seamless omni-channel service
- > Proactive engagement
- > Trust and transparency
- Frictionless onboarding and support

# **Exceptional products**

- Innovative solutions
- > Integrated ecosystems
- Accessibility & inclusivity
- Performance & reliability

# Strong strategic partnerships

- Strategic partnership with State Street Investment Management
- Expanded ecosystem of distribution channels
- Maintained leading app store rating among peer

Delighting the customer

Meeting needs with innovation

Expanding reach & value

FY26 Earnings Guidance<sup>10</sup>: Positive UEBITDA in the range of \$4.5m - \$5.5m



#### **Compelling investment thesis**



#### CUSTOMER FIRST

Customer centric culture driving exceptional customer experience & product innovation



#### SOLID TRACTION

Continued growth in core business metrics through the market cycle



#### **OPPORTUNITIES**

Strong reputable partnerships in place to driving continued momentum and support product expansion



#### **EXPANDED RESOURCES**

Strengthened both people and systems in FY25 as momentum for continued growth



#### **SCALABLE**

Proven scalable technology and business model approaching inflection in operating profitability



#### **STRENGTH**

Strong balance sheet, well funded & strong team to execute on growth strategy as competitive landscape evolves



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All references to dollars, cents or \$ in this presentation are to AUD currency, unless otherwise stated.





# Appendix

Full Year Results: 30 June 2025

#### **Appendix 1 – FY25 Financial Results Presentation**



Growth Indicators and Key Financial Metrics						
	30-Jun-25	31-Dec-24	2H25 vs 1H25	30-Jun-25	30-Jun-24	FY25 v FY24
	2H25	1H25	%	FY25	FY24	%
Active Customers	329,277	317,995	3.5%	329,277	306,776	7.3%
ARPU (\$) <sup>1</sup>	77.02	74.29	3.7%	75.67	69.74	8.5%
Total FUM (\$m)	1,821	1,607	13.3%	1,821	1,396	30.4%
Netflows (\$m)	104	106	(1.9%)	210	105	100%
Market movement (\$m)	110	105	4.8%	215	159	35.2%
Average account balance (\$)	5,530	5,054	9.4%	5,530	4,551	21.5%
Revenues (\$'000)	12,463	11,604	7.4%	24,067	21,016	14.5%
Operating Expenses (\$'000)	(10,338)	(10,898)	5.1%	(21,236)	(19,872)	(6.9%)
Underlying EBITDA (\$'000)	2,125	706	201%	2,831	1,144	147%
Underlying EBITDA Margin (%)	17.1%	6.1%	11.0%	11.8%	5.4%	6.4%
Share-Based Payments (\$'000) <sup>2</sup>	6	(82)	107%	(76)	(148)	48.6%
Depreciation & Amortisation (\$'000)	(1,372)	(1,232)	(11.4%)	(2,604)	(2,187)	(19.1%)
Finance cost (\$'000)	(68)	(48)	(41.7%)	(116)	(36)	(222%)
R&D tax grant (\$'000) <sup>3</sup>	-	-	-	-	640	(100%)
STI timing (\$'000) <sup>3</sup>	-	(365)	100%	(365)	(318)	(14.8%)
Underlying NPBT (\$'000)	691	(1,021)	168%	(330)	(905)	63.5%
Income tax benefit (\$'000)	187	74	153%	261	286	(8.7%)
Underlying NPAT (\$'000)	878	(947)	193%	(69)	(619)	88.9%
Net loss from discontinued operations (\$'000) <sup>3</sup>	-	(296)	100%	(296)	(2,173)	86.4%
Statutory NPAT (\$'000)	878	(1,243)	171%	(365)	(2,792)	86.9%
FX differences (\$'000) <sup>3</sup>	-	136	(100%)	136	15	807%
Total comprehensive profit/(loss) (\$'000)	878	(1,107)	179%	(229)	(2,777)	91.8%
Effective Tax Rate (%) <sup>4</sup>	(27)	N/A		N/A	N/A	-

<sup>&</sup>lt;sup>1</sup> Annual/Semi annual ARPU differs from the quarterly ARPU (\$77.2 in Q4 FY25), which is based on revenue and average Active Customers within a single quarter.

<sup>&</sup>lt;sup>2</sup> Expenses previously recognised are reversed when options or rights are forfeited before vesting for not meeting service or non-market performance conditions.

<sup>&</sup>lt;sup>3</sup> Non-recurring items.

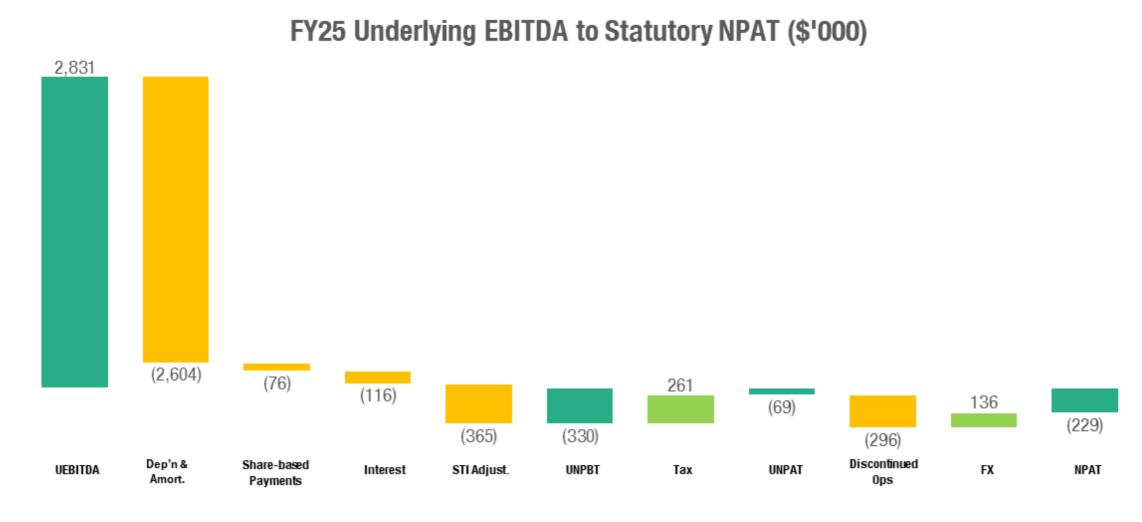
<sup>&</sup>lt;sup>4</sup> The effective tax rate is not meaningful for FY24, 1H25 and FY25 as the Group reported a loss before tax.

#### **Appendix 1 – FY25 Financial Results Presentation (continued)**



Growth Indicators and Key Financial Metrics						
	30-Jun-25	31-Dec-24	2H25 vs 1H25	30-Jun-25	30-Jun-24	FY25 v FY24
	2H25	1H25	%	FY25	FY24	%
Total Staff - closing FTE (full time equivalent basis)	35	31	12.9%	35	28	25.0%
Employee Benefits Expense (\$'000)	(3,111)	(3,062)	(1.6%)	(6,173)	(5,189)	(19.0%)
Capex (\$'000)	(1,616)	(1,488)	(8.6%)	(3,104)	(3,267)	5.0%
Earnings Per Share (EPS)						
Underlying EPS - Basic (cents)	0.8	(0.9)	189%	(0.1)	(0.7)	85.7%
Underlying EPS - Diluted (cents)	0.8	(0.9)	189%	(0.1)	(0.7)	85.7%
Statutory EPS - Basic (cents)	0.9	(1.2)	175%	(0.3)	(2.0)	85.0%
Statutory EPS - Diluted (cents)	0.9	(1.2)	175%	(0.3)	(2.0)	85.0%
Shares on Issue						
No. of ordinary shares - closing (m)	105.32	105.05	0.3%	105.32	95.47	10.3%
Weighted average during the period - basic (m)	105.31	101.70	3.5%	103.49	94.06	10.0%
Weighted average during the period - diluted (m)	105.31	101.70	3.5%	103.49	94.06	10.0%
Share price - closing (\$)	0.610	0.545	11.9%	0.610	0.370	64.9%
Capital Management						
Operating Cashflows - Australia (excluding R&D tax grant) (\$'000)	2,396	1,559	53.7%	3,955	4,346	(9.0%)
Free Cashflows (net of Capex)	780	71	999%	851	1,079	(21.1%)
Cash & Cash Equivalents - Australia (\$m)	13.0	12.0	8.2%	13.0	8.5	53.5%
Net Assets (\$m)	39.9	39.1	2.0%	40.1	36.4	10.2%
Net Tangible Assets (\$m)	10.0	9.6	4.2%	10.3	7.7	33.0%
Net Assets / Share (\$)	0.38	0.37	1.8%	0.38	0.38	(0.1%)
Net Tangible Assets / Share (\$)	0.10	0.09	3.9%	0.10	0.08	20.5%

#### **Appendix 1 – FY25 Financial Results Presentation (continued)**

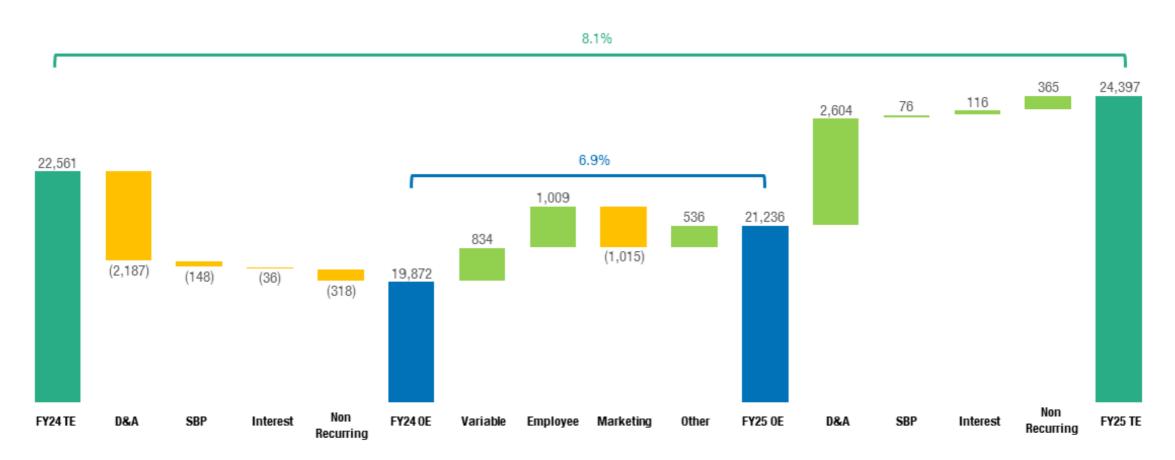






#### **Appendix 1 – FY25 Financial Results Presentation (continued)**

#### Reconciliation of Operating Expenses to Total Expenses (\$'000)



OE: Operating expenses D&A: Depreciation & Amortisation

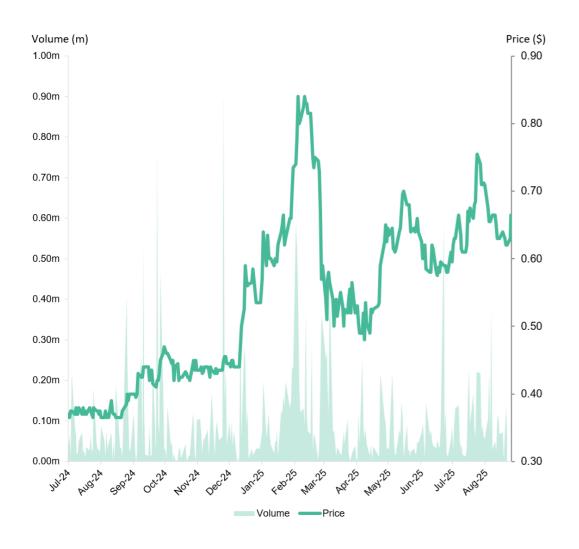
TE: Total expenses SBP: Share-based Payments



#### **Appendix 2 - Market information**

Share price, capital structure, and substantial shareholders

#### **Raiz Share Price & Volume**



#### Capital structure (26-Aug-25)

Shares on issue	105.4m
Share price	A\$0.665
12-month range	A\$0.38 - A\$0.86
Market capitalisation	A\$70m
Cash & cash equivalents 30 June 2025	A\$13m

Top Holdings (26-Aug-25)		Shares	(%)
1	THORNEY INVESTMENTS	14.7m	14.0
2	SEVEN WEST MEDIA INVESTMENTS PTY LTD	6.2m	5.9
3 SG HISCOCK & CO		5.4m	5.1
4	ACORNS GROW INCORPORATED	5.2m	4.9
5 STATE STREET GLOBAL ADVISORS INC		4.8m	4.6
Тор	20 Holdings	66.7m	63.3
Other Holdings		38.7m	36.7
Tota	al	105.4m	100.0





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