

ASX Announcement (ASX: UPD) 12 January 2017

#### UPDATER TO PRESENT AT NEEDHAM GROWTH CONFERENCE IN NYC

Updater Inc. ("Updater" or the "Company"), the US technology company making the moving process easier for the 17 million US households moving each year, is pleased to announce that David Greenberg, the Company's CEO, will be presenting at the 19th Annual Needham Growth Conference in New York City.

David is scheduled to present on Thursday, January 12, 2017 at 3.30 PM EST (NYC Time).

#### 19<sup>th</sup> Annual Needham Growth Conference

Date: Thursday, January 12, 2017 Presentation Time: 3.30 PM EST (NYC Time) Location: Lotte New York Palace Hotel, Room: Kennedy 2 (455 Madison Ave, New York, NY 10022)

The presentation is attached below.

#### For more information, please contact:

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Simon Hinsley Investor & Media Relations simon@updater.com +61 401 809 653



ASX: UPD

### Needham Growth Conference

January 2017

# **Important notice**

This presentation is given on behalf of Updater Inc. ("Updater")

Information in this presentation:

- Is for general introductory purposes only, and is not an offer, recommendation, or invitation for investment in, or purchase of, Updater securities;
- Should be read in conjunction with, and is subject to, Updater's Prospectus and Annual Report, and updater's market releases on the ASX;
- Includes forward-looking statements about Updater and the environment in which Updater operates, which are subject to uncertainties and contingencies outside of Updater's control – Updater's actual results or performance may differ materially from these statements;
- Includes statements relating to past performance, which should not be regarded as a reliable indicator of future performance; and
- May contain information from third parties believed to be reliable; however, no representations or warranties are made as to the accuracy or completeness of such information.

All information in this presentation is current as of January 1 2017, unless otherwise stated. Sources for all research and statistics included in this presentation are outlined in the Prospectus.

All currency amounts are in U.S. dollars unless otherwise stated.

All capitalised terms have the meaning ascribed to such terms in the Prospectus or Annual Report, or in the Appendix of this presentation.

## **Meet Updater**

#### Develops products to reimagine the U.S. relocation experience

- America is the most transient nation in the world
- 17 million households moving every year, and nearly everyone hates the process

### Offers real value and solves real problems

- "Movers" complete tedious and time-consuming tasks efficiently
- "Real Estate Companies" add value in the face of disruptive technologies
- "Businesses" communicate contextually with Movers at the right time

### Founded in 2010 - Headquartered in NYC

- Devoted 6 years and \$US20M developing a proprietary infrastructure (unique technology, key relationships and partnerships, and scalable operations)
- 40 employees, including renowned tech leadership
- Reputation as one of most desirable places to work in tech community

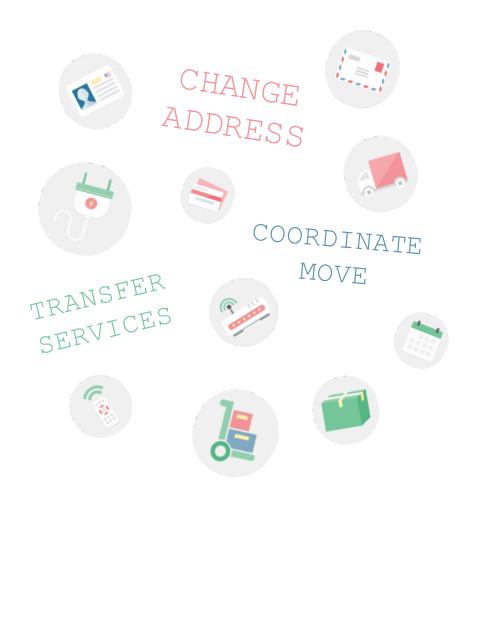


# Well-financed by leading institutions

### US\$33M cash on hand (with no debt)

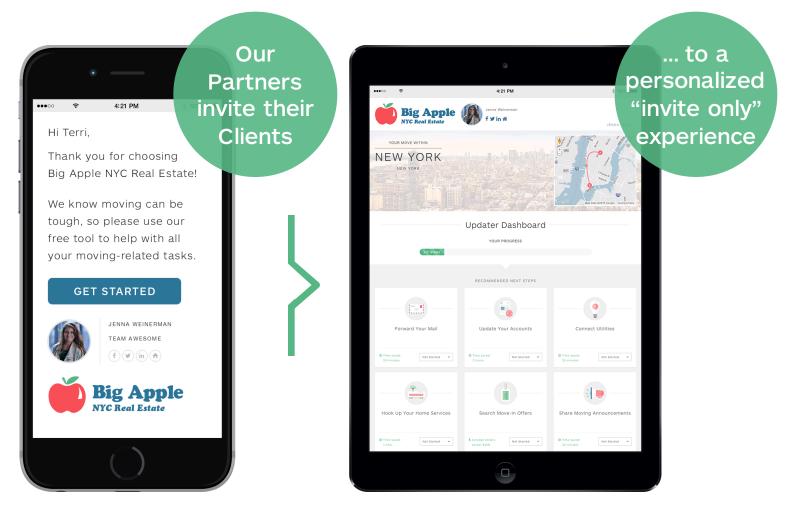
<b>2010</b> A\$1.5M seed round led by		OWNERSHIP		
Australian investors 2012	25%	David Greenberg	Founder and CEO	
US\$8M Series A round led by Softbank Capital, the National Association of REALTORS® (NAR),	<b>9</b> %	Ryan Hubbard	СТО	
IA Ventures, and other top US VCs <b>2015</b> A\$27 million ASX IPO and "pre-IPO"; significantly oversubscribed (ticker symbol ASX: UPD)	6%	Grant Schaffer	Australian tech investor	
	11%	U.S. VC Investors	Includes Softbank Capital, IA Ventures, and Second Century Ventures (NAR)	
<b>2016, October</b> A\$30 million private placement to Fidelity International and other leading institutional investors	<b>49</b> %	Other Investors	Includes Fidelity International, over 10 top tier Australian Institutions, and over 800 retail investors	
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	Updater Dashboard							
	YOUR PROGRESS							
	1/7 Steps							
	RECOMMENDED NEXT STEPS							
-			- 1					
	Forward Your Mail	Update Your Accounts						
-	Connect Utilities	Hook Up Your Home Service	25					
-	Search Move-In Offers	Share Moving Announcemen	nts					

### **Updater's platform**



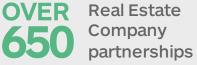
#### Value propositions

- Movers: save time, make better decisions on free platform
- Partners and Movers love Updater

• Real Estate Partners: improve service, increase revenue

# **Deep relationships with real estate companies**



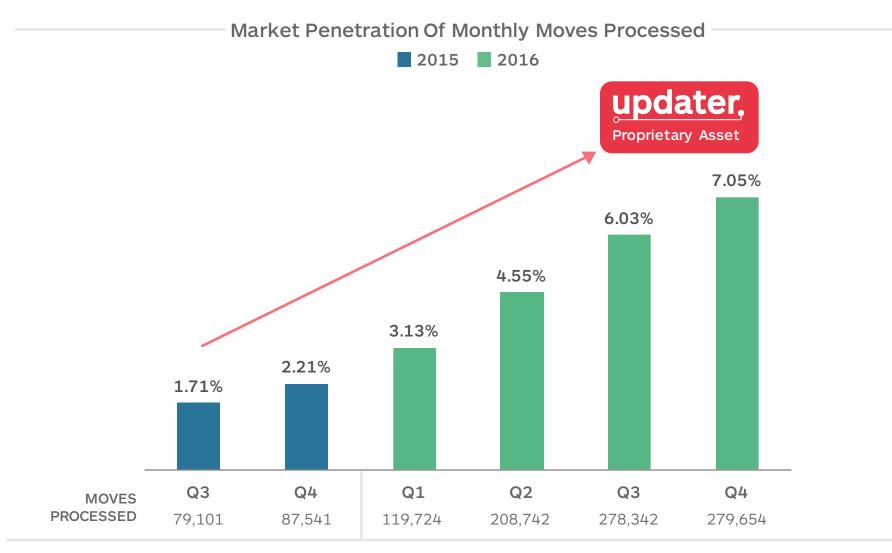


Partners in 50 States

- Hired nations leading experts / sales professionals
- Over half of top 50 property managers signed, including 3 largest
- Adding 30 new partners every quarter nearly no churn
- Partners consistently report tremendous value

# Surpassed the tipping point

Cracked the technological challenge of aggregation



### **Meet our pre-movers**





Average household spends ~**\$9K** during move lifecycle





Sticky brand loyalties suddenly vulnerable

Movers **4x** more likely to try new brands during move

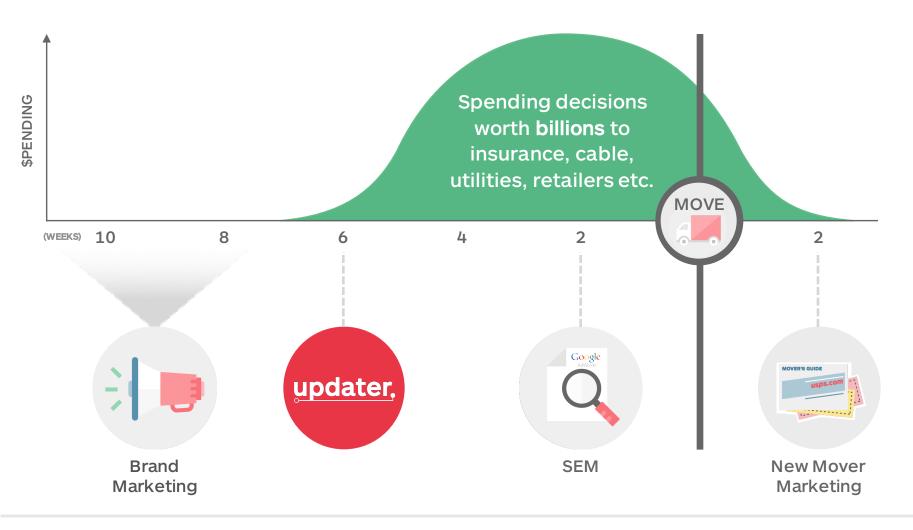


#### New spending pattern at new home

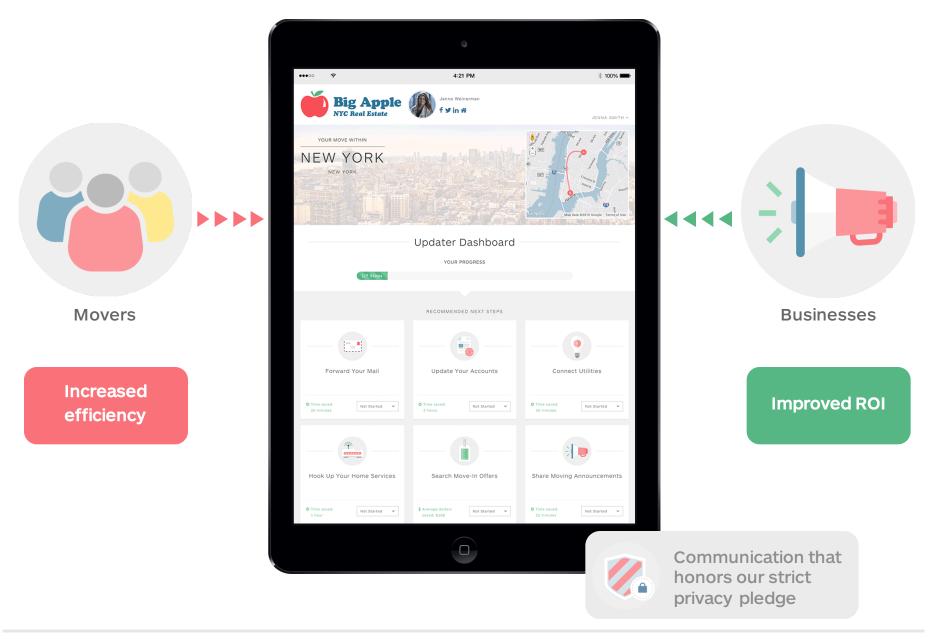
80% of long-term spend decisions made within weeks of move date

# **Timing and Trust**

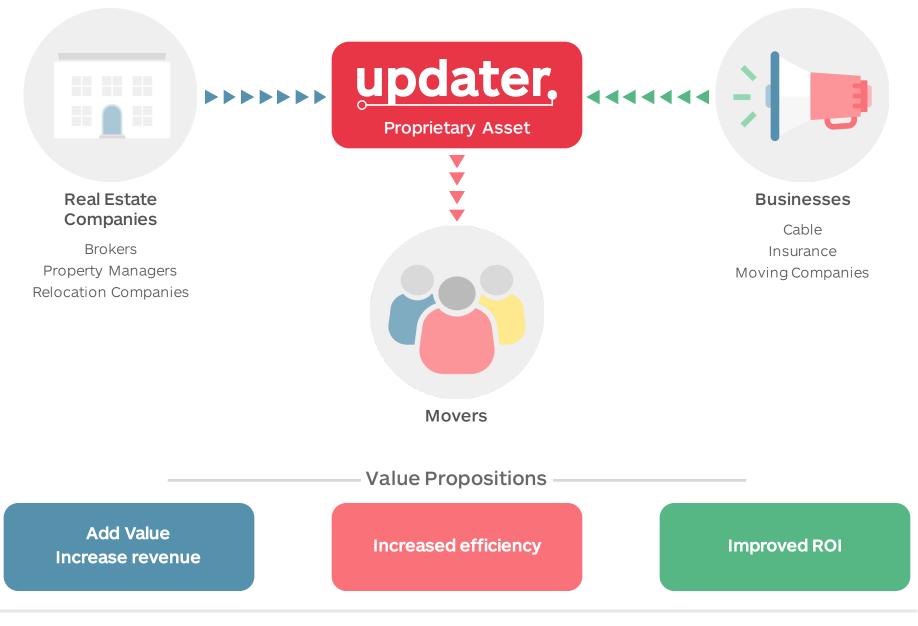
U.S. Businesses spend billions each year <u>trying</u> to find and communicate with Movers



# Create value by bridging communication gap

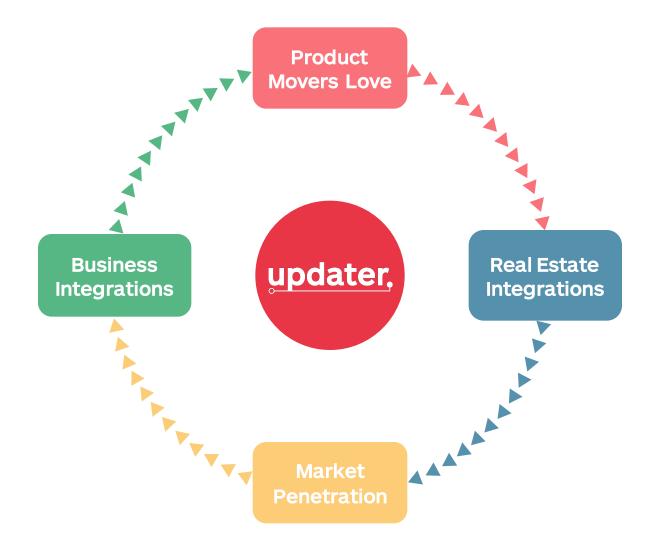


### **Emerging as the "tech layer" for relocation**



### **Network effect**

Delivering unprecedented value to all parties



# **Pilot Programs**

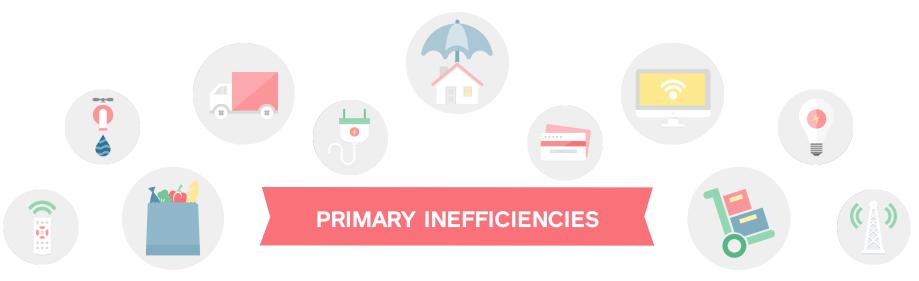
### Running pilot programs to:

### Learn preferences and prove initial Lift

Verticals	Sample Value Proposition	Sample Studies
Insurance	Communicate with existing and prospective customers during move	<ul><li>Increase customer acquisition rates?</li><li>Minimize customer churn?</li></ul>
Moving Companies	• Connect with prospective customers moving within available service routes	<ul><li>Increase booking rates?</li><li>Increase in-home estimates?</li></ul>
Retail Banking	• Communicate with prospective customers moving near bank location	<ul> <li>Increase customer acquisition rates?</li> <li>Increase engagement with online banking?</li> </ul>



# **Key verticals for Business Products**



- Appliances & Electronics
- Auto Repairs & Maintenance
- Banking Savings/Checking
- Cable, Satellite, Internet
- Department Store
- Furniture
- Gas, Electric, Water
- Grocery
- Health Care Providers

- Home Improvement
- Home Repair/Contractors
- Home Services (Landscaping, etc.)
- Insurance Auto, Home & Renters
- Moving Companies (full service)
- Truck Rental (DIY moving)
- Local Services (Dry cleaner, etc.)
- Pharmacy
- Wireless

### **Our strategy**

### Achieve market dominance through Real Estate Company Partners

- YE 2016: 5% Market Penetration  $\rightarrow$  Tipping Point
- YE 2017: 15% Market Penetration

#### After Tipping Point, run Pilot Programs for Business Products

- Discover optimal communication strategies and drive increased Engagement
- Prove value by demonstrating Lift



#### Improve Mover Product via Launch of Business Products

- Continue refining platform to enable Businesses to communicate with the exact right Movers at the exact right time
- Enhance Mover experience while monetizing



#### Expand within and across Verticals

- Improve coverage in key verticals by adding new Business partners to platform
- Extend platform to additional verticals



# **Updater's defensible position**

6 years and **\$20M invested** in building a unique and defensible position



- Over 650 Real Estate
   Company Partners live on the Integration Platform – nearly no churn and very sticky technology
- Over 10 marketing and integration partnerships with key software systems



#### Relationships

- National Association of REALTORS® is key strategic investor and supporter
- Sales team with decades of experience and extensive connections
- **Trusted** by the most influential Real Estate Companies in the country



- Integration Platform enables scalable and maintainable integrations with many key software systems
- Real Estate Products enable extensive configurations and co-branding
- Scalable systems and operations already processing over 7% of all moves in US

# **Experienced management team**

#### David Greenberg, CEO



- Previously practiced corporate law at Cravath, Swaine & Moore LLP
- Responsible for driving vision and execution of Updater's business plan

#### Ryan Hubbard, CTO



- Previously served as Partner and CTO of YellowHammer, and CTO of eVariant
- Over 15 years of experience in technology and recognized industry leader
- Oversees technical strategy and drives all engineering initiatives

### Raj Doshi, SVP Sales



- Previously led strategy for Google's Americas advertising sales divisions
- Seasoned sales strategy and scalability leader
- Oversees all sales and support teams

#### Lindsey Dole, VP People



- Previously head of people at Tumblr
- Focused on scaling team and building a phenomenal employee experience

# **Investment Highlights**

### Proprietary pre-mover asset

- Partnered with 650+ Real Estate Companies
- Rapidly growing asset

#### **Relocation Market**

- Americans are remarkably transient every year
- Moves are uniquely valuable, as brand loyalties are vulnerable and new long-term spending decisions are up for grabs

#### Now at tipping point – strategy in place to value asset and monetize

- Pilot programs in place with Businesses in key Verticals
- Poised to hit key inflection point in a matter of months: proving meaningful Lift

#### Defensible position, potential to emerge as clear winner in near-term

- 6 years and US\$20M spent building critical infrastructure
- Potential for network effects and industry dynamics that favor one centralized technology layer

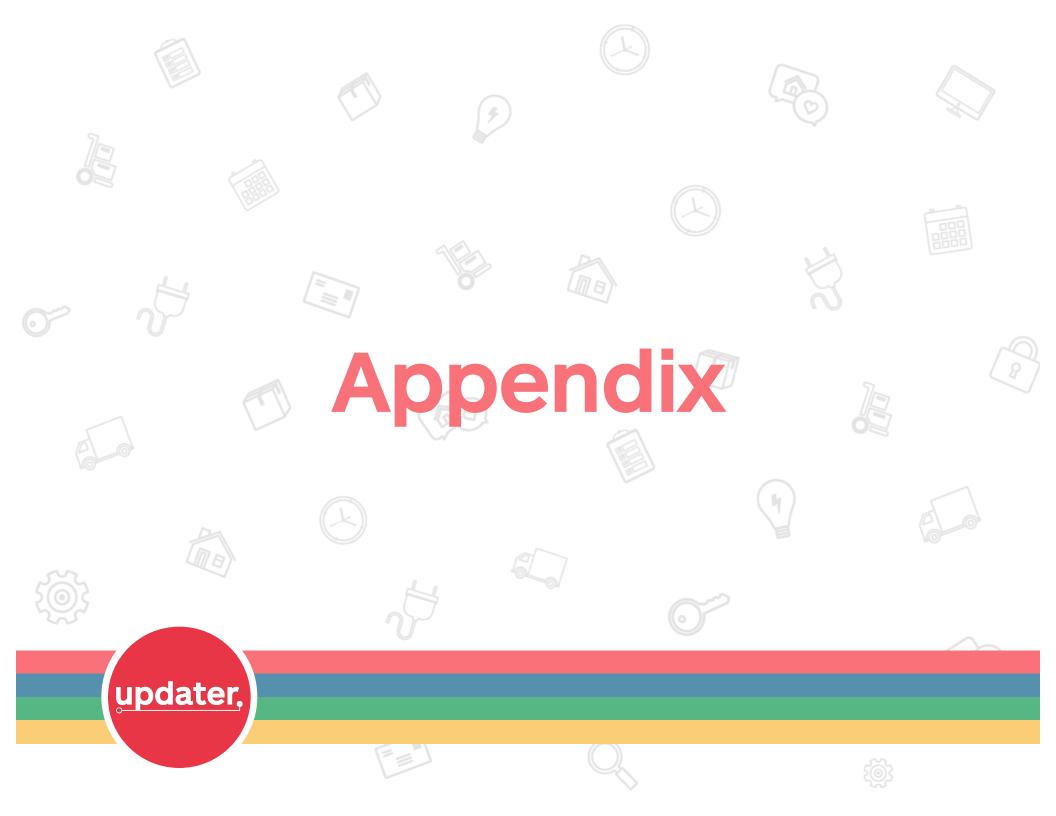
#### Management team includes top tech talent in New York

• Previously with Google, McKinsey, Tumblr, Cravath, and more

#### Ample cash on hand – Updater funded through revenue horizon

• Highly reputable VC and institutional investors

# Questions?



# **Key securities info**

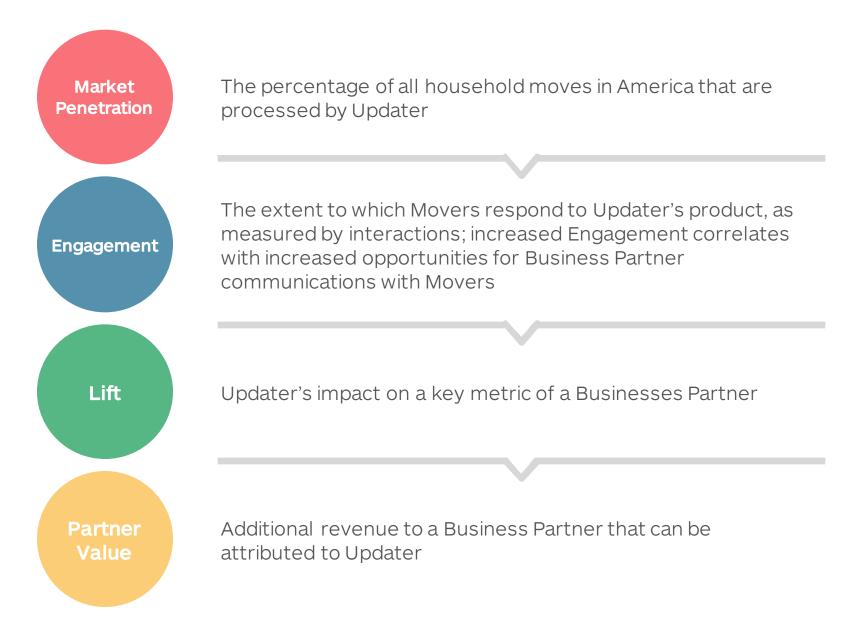
Updater Inc. is a Delaware corporation with one class of stock: Common Stock

#### "CDIs" are traded on the Australian Securities Exchange (ASX)

- CDIs are freely transferable for shares of Common Stock, and vice versa
- 1 share of Common Stock = 25 CDIs

Outstanding Shares (Common Stock)	19,556,778
Outstanding Shares (as CDIs)	488,919,450
Market Capitalization (as at January 1 2017)	US \$160M
Cash On Hand (as at January 1, 2017)	US \$33M
Outstanding Shares Locked-up until December 7, 2017 (Common Stock)	9,389,256
Options and Warrants (Common Stock)	4,357,000
Options and Warrants ( <i>as CDIs</i> )	108,925,000
Options and Warrants Locked-up until December 7 2017 (Common Stock)	2,108,584

# **Key metrics and concepts**





### **Key revenue concepts**



**Updater's Revenue Potential (per Partner) =** (Partner Value **X** Avg. Partner Margin ) / Avg. Required ROI



**Updater's Revenue Potential (in Vertical) =** Sum (Revenue Potential of all Partners in Vertical)



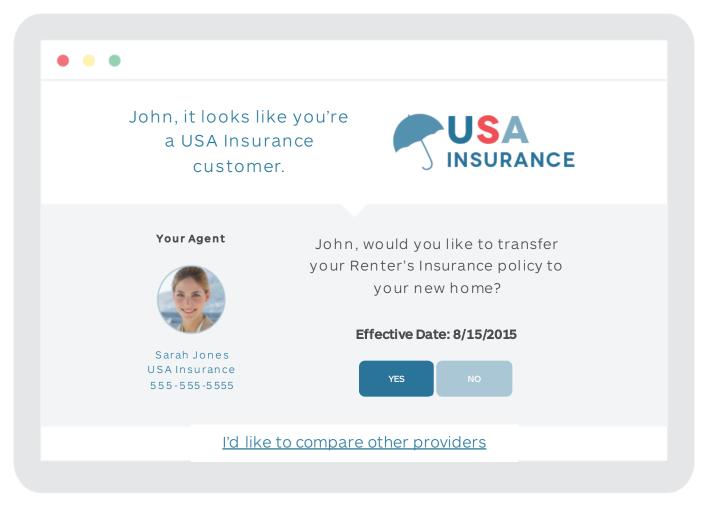
Updater's Total Revenue Potential =

Sum (Updater's Revenue Potential in Each Vertical)



### **Relevant content at the optimal time**

The "technology layer" for all Mover interactions



\*Interface shown for demonstration purposes only

