



**FY17 Financial Results Presentation**

**17 August 2017**



# GODFREYS AT A GLANCE

**VACUUM & CLEANING SPECIALISTS**

**1930s**  
FOUNDED  
IN MELBOURNE

**2006**  
SOLD to PE

**2014**  
ASX  
LISTING

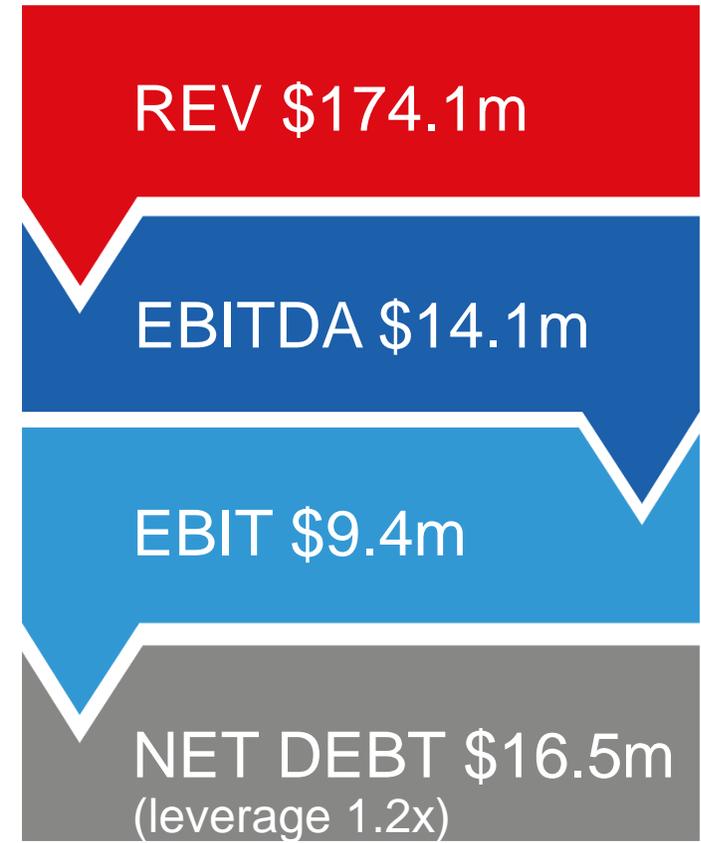
## LARGE AND EFFICIENT RETAIL FOOTPRINT



### KEY PRODUCT CATEGORIES

DOMESTIC CLEANING	COMMERCIAL CLEANING
Vacuum cleaners	Accessories
Steam cleaning machines	General cleaning merchandise
Shampoo cleaning machines	Repairs and service

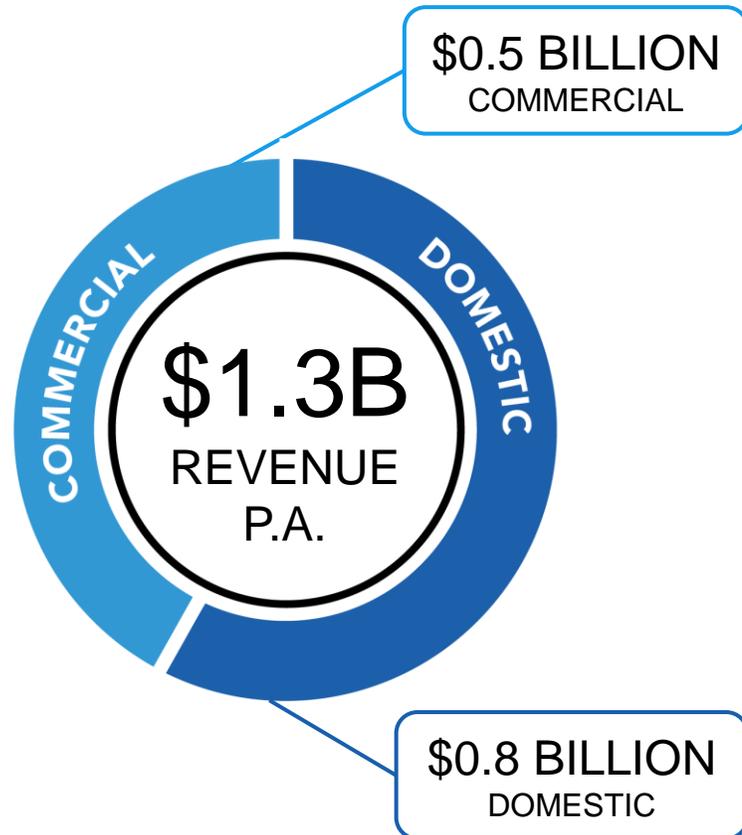
### FY17 UNDERLYING FINANCIALS <sup>(1)</sup>



(1) Underlying results represent statutory results adjusted for items of revenue or expense that are considered to be unrelated to the underlying performance of the business. Refer Appendix 1 – Reconciliation of statutory to underlying results

# Market size and business conditions

## Market size



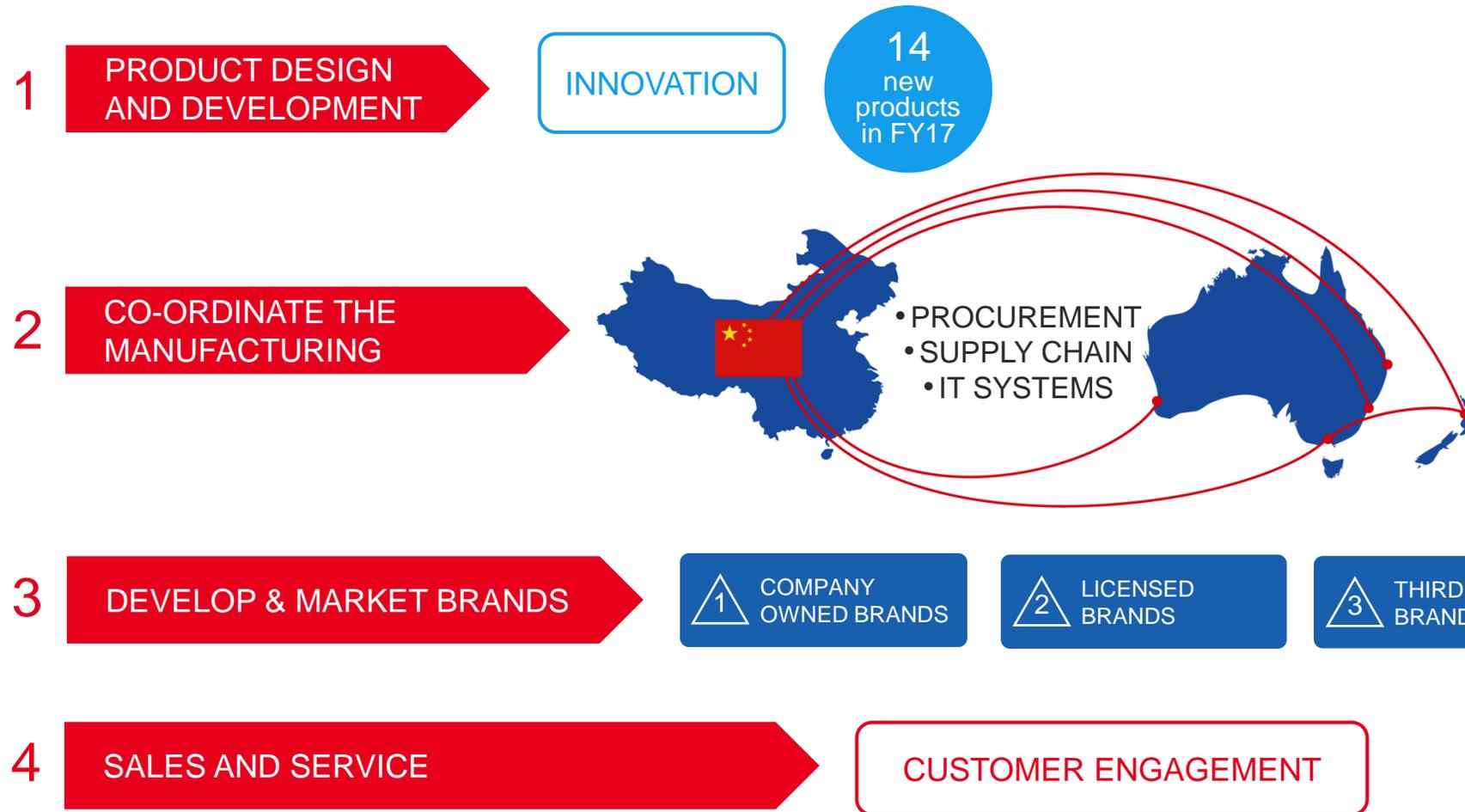
## Market segments

RETAIL	WHOLESALE
Customers: Cleaning services businesses and trade professionals	Customers: Cleaning service businesses as well as corporate customers, independents and specialty commercial retailers
RETAIL	WHOLESALE
Customers: General public including households and individuals	Customers: Department stores, appliance retailers, independents and specialty retailers

## Market growth drivers

1. Growth in the number of households
2. Changing consumer preferences
3. Product innovation
4. Macro business conditions incl. Aust. retail sales (YoY ~+3%)

# Competitive advantage > Integrated business model



The **ONLY** vacuum / floor care cleaning specialist across Aust and NZ with

**222** retail stores

**ADVANTAGE**

# The integrated business model drives revenue from owned and licensed brands



} ~75%

revenue from company owned and licensed brand products



} ~25%

revenue from third party products

## FY17 results highlights

### Sales

Sales revenue \$174.1m (-2.9%)

Includes a full year revenue contribution from the The Service Company (TSC) in NZ of \$10.2m (FY16 \$3.5m)

Comparable (LFL) store sales stabilised at -7%

Improvement in comparable LFL store sales in the June '17 quarter

### Profitability

Underlying EBITDA \$14.1m (-19.8%)

Underlying NPAT \$5.9m, EPS 14.5 cents per share

Reported NPAT loss of \$18.4m includes a \$24m goodwill impairment in 1HFY17

### Capital management

Established a new \$30m senior debt facility on favourable terms

Reduced net debt by \$5.1m to \$16.5m (1.2x leverage)

Dividend of 5 cents, unfranked (2.5 cents interim +2.5 cents final)

Improved working capital efficiencies: (1) fewer inventory weeks on hand (2) lower working capital as a % of cost of sales

## Focusing on the basics – FY2017 progress

### Product

Introduced **14 new** products including expanded range of commercial products

Full range of stick vacs; **+75% YoY revenue**

**Simplified freight management** of products in Australia

Commenced a **refresh** of the **retail store appearances**

### Training

**Refreshed retail training program** with focus on new products and customer experience

Updated **incentives framework**:

- Individual and store targets
- Linked to productivity

### Advertising

Enhanced **efficiency** and **effectiveness** due to in-house control and production.

- **Savings re-invested** to provide >5% increase in advertising.

**Mix** of TV, catalogue and online (social media, bloggers)

Focus on **features, demonstration** and **call to action**

### Channel

Introduced **“click and collect”** feature

Introduced **“from warehouse to your house”** for home delivery of in-store purchases

Growing customer database (160k subscribers)

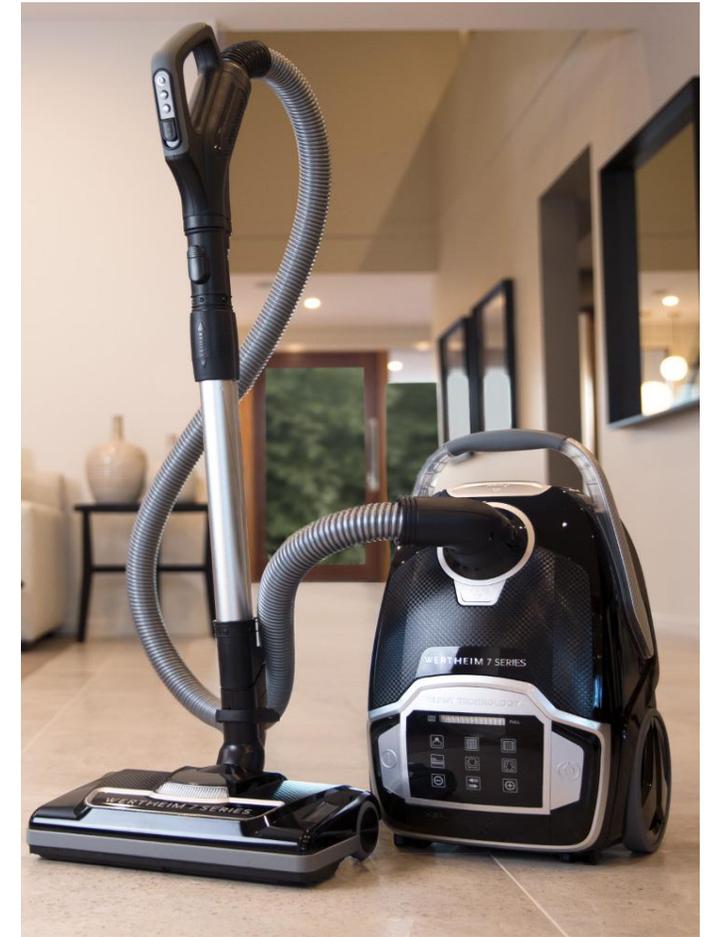
## Diverse and evolving product range



Hoover Zoom  
(launched July 2017)

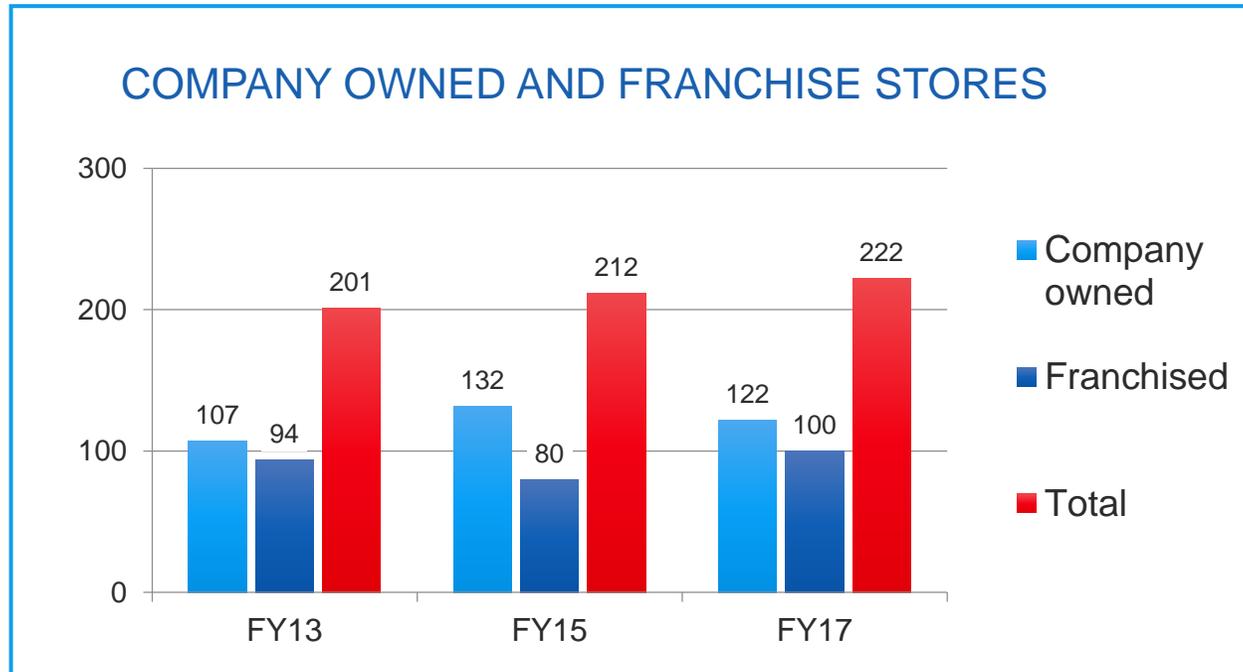


The popular Hoover  
Ultra Light Stick Vac



Wertheim 7 Series  
(launched August 2017) 8

## Successful conversion to franchise stores



CURRENT NUMBER OF FRANCHISES							
NZ	13	QLD	9	WA	17	TAS	2
NSW	17	VIC	34	SA	8	ACT	-

- 22 store conversions in FY17

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- Strong demand has accelerated the conversion of stores to Godfreys franchises

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- Positive financial outcomes from the conversions
  - Initial franchise fees \$5.3m
  - Improved sales performance
  - Reduction in inventory and ongoing CAPEX requirements

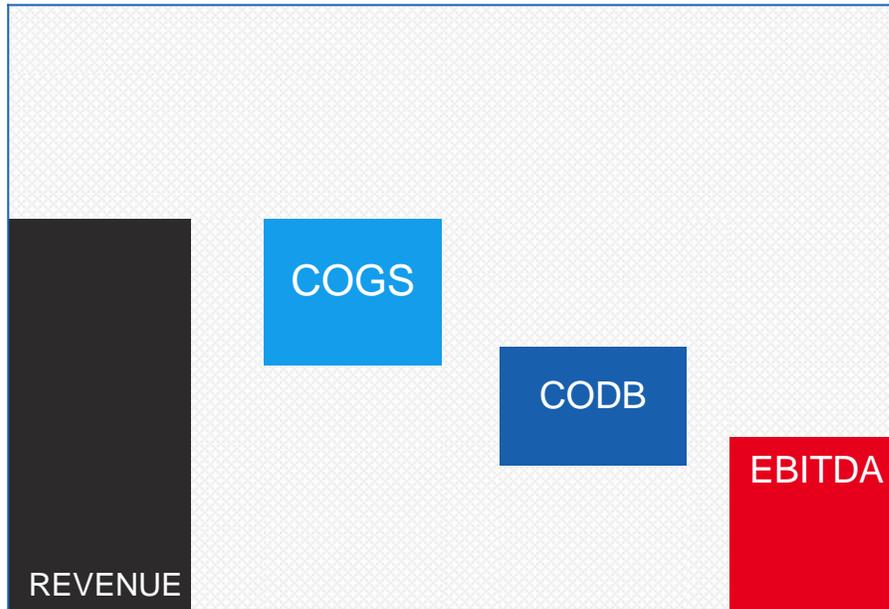
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- FY18 expected to have fewer conversions (2H timing bias) as we continue to carefully assess stores and prospective external franchisees

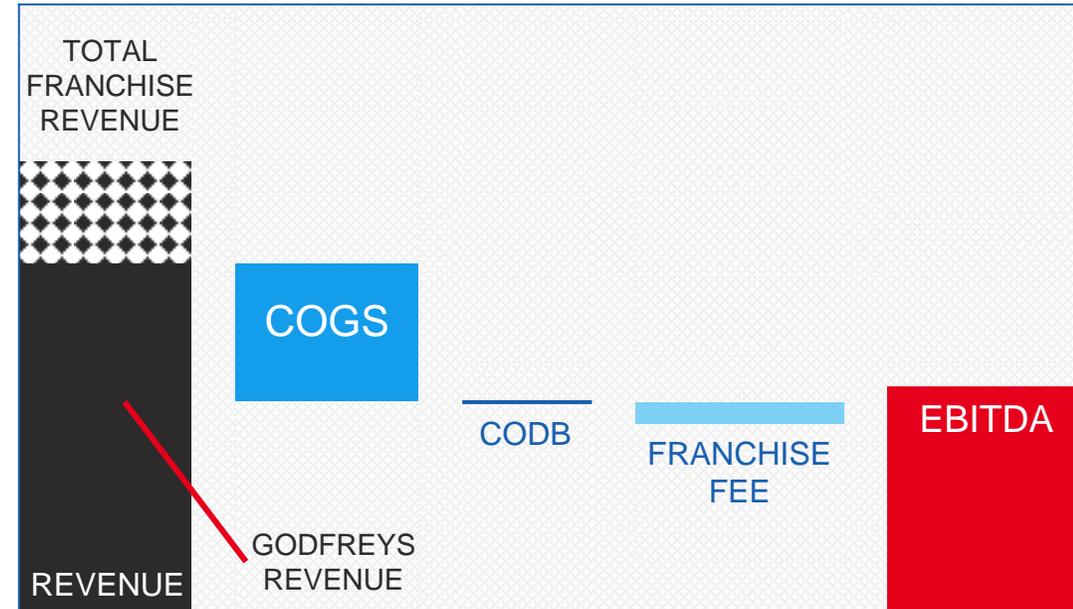


# Positive franchise economics

COMPANY OWNED STORE



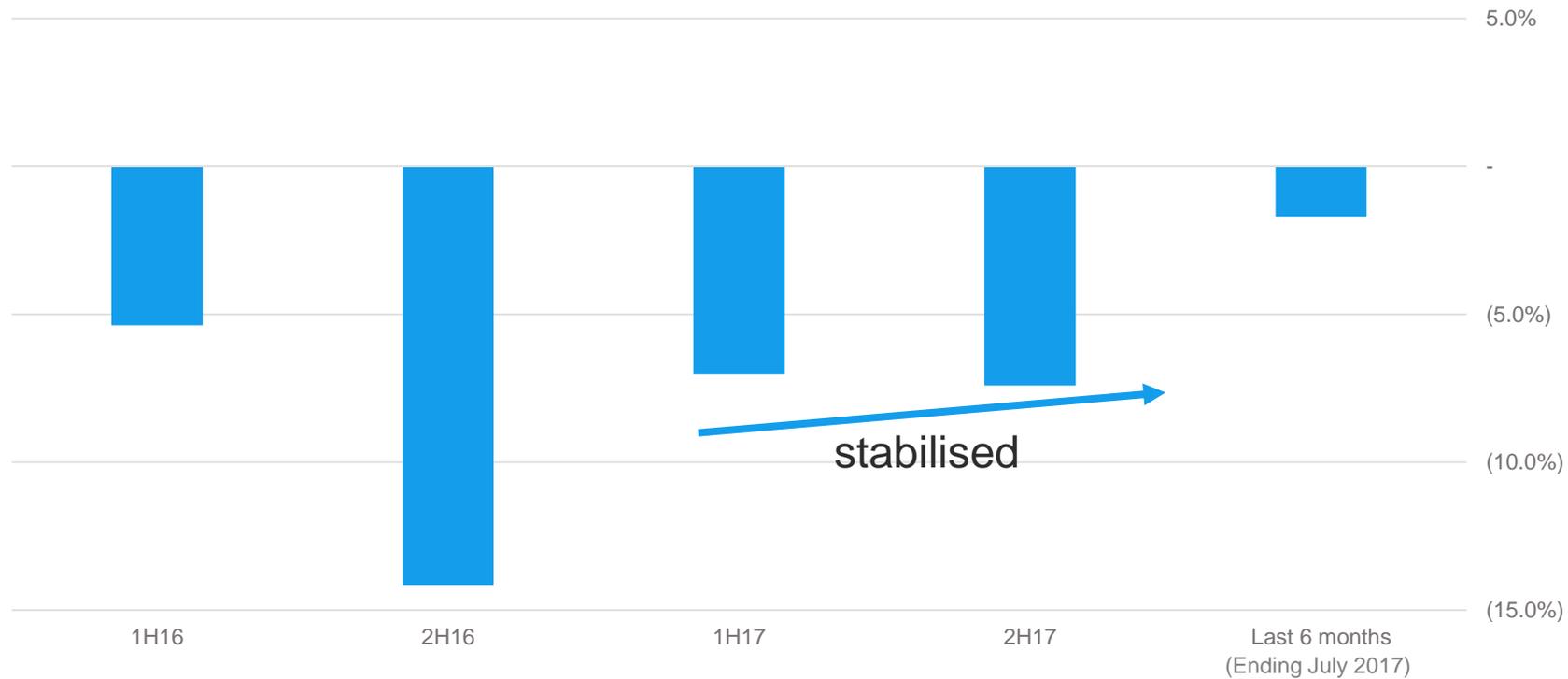
FRANCHISE STORE  
(GODFREYS P&L RECOGNITION)



Positive Financial outcomes:  
Increased EBITDA and higher EBITDA  
margins under franchise model

# Sales performance has stabilised

## Like for like store revenue growth on PCP



Note: Data captures sales from 176 stores (82% of total stores)

# Profit and loss statement

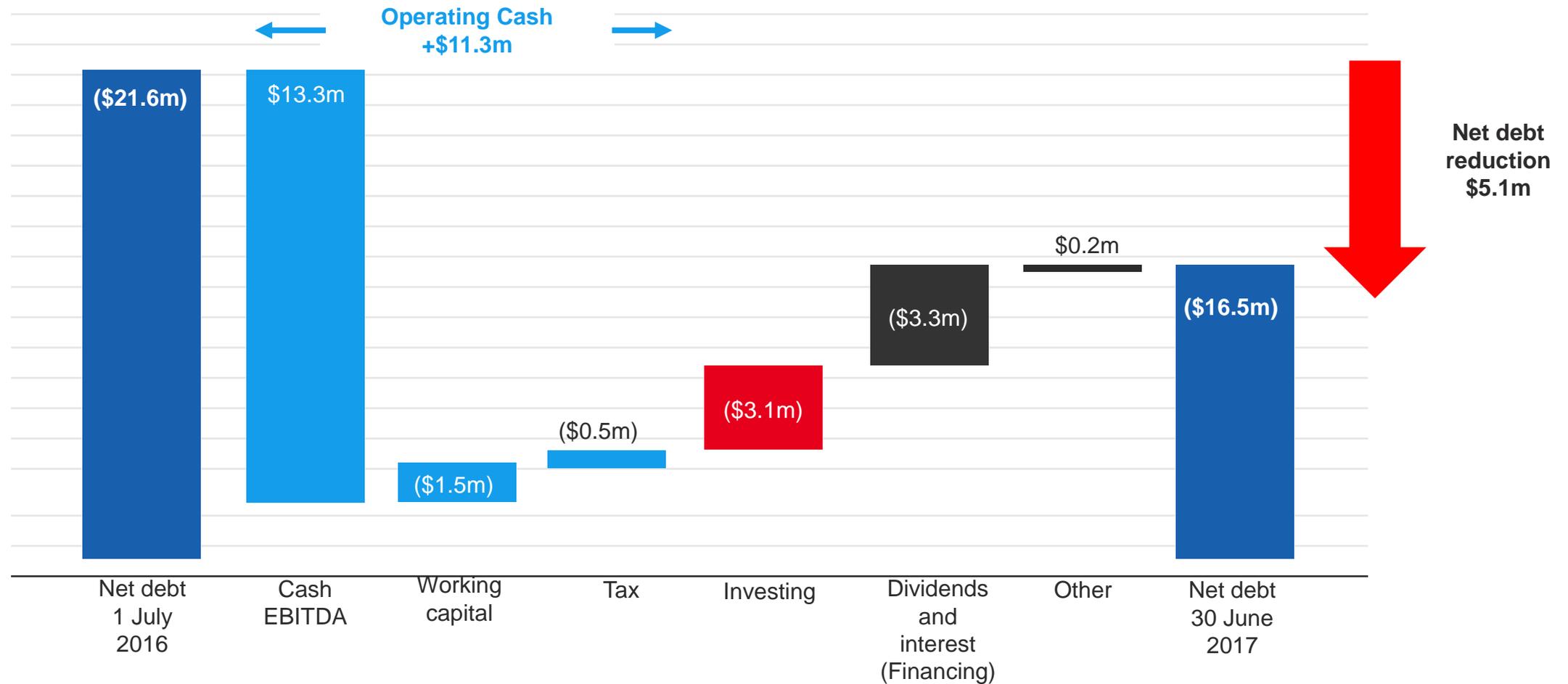
\$ million	Underlying <sup>(1)</sup>		
	FY17	FY16	% Change
Sales	174.1	179.3	(2.9%)
Operating gross profit	86.6	97.1	(10.8%)
Operating gross profit / Sales (%)	49.7%	54.2%	(4.5pp)
Other income <sup>(2)(3)</sup>	16.7	11.5	45.2%
CODB <sup>(3)</sup>	(89.2)	(91.1)	(2.0%)
CODB / Sales (%) <sup>(3)</sup>	51.3%	50.8%	0.5pp
EBITDA	14.1	17.5	<b>(19.8%)</b>
EBITDA margin (%)	8.1%	9.8%	(1.7pp)
Depreciation	(4.7)	(4.3)	7.9%
EBIT	9.4	13.2	<b>(28.9%)</b>
EBIT margin (%)	5.4%	7.3%	(2.0pp)
Interest	(0.9)	(0.9)	0.3%
Profit before tax	8.5	12.3	(31.0%)
Tax	(2.5)	(3.1)	(16.7%)
Net profit after tax	5.9	9.2	<b>(35.8%)</b>

Headline Statistics:	FY17	FY16
Underlying EPS (cents per share) <sup>(1)</sup>	14.5	22.7
Dividend (cents per share)	5.0	11.3
Total Stores	222	222

- Operating margin lower 4.5pp from lower margin in TSC business, FX impacts from hedging, product mix change and impact of franchise conversions (wholesale margins)
- Increase in Other Income due to the franchise fees from conversions of company to franchise stores and accounting disclosure change<sup>(3)</sup>
- 5 cents dividend, unfranked (2.5 interim + 2.5 final) considered appropriate in-light of current operating performance and capital settings.

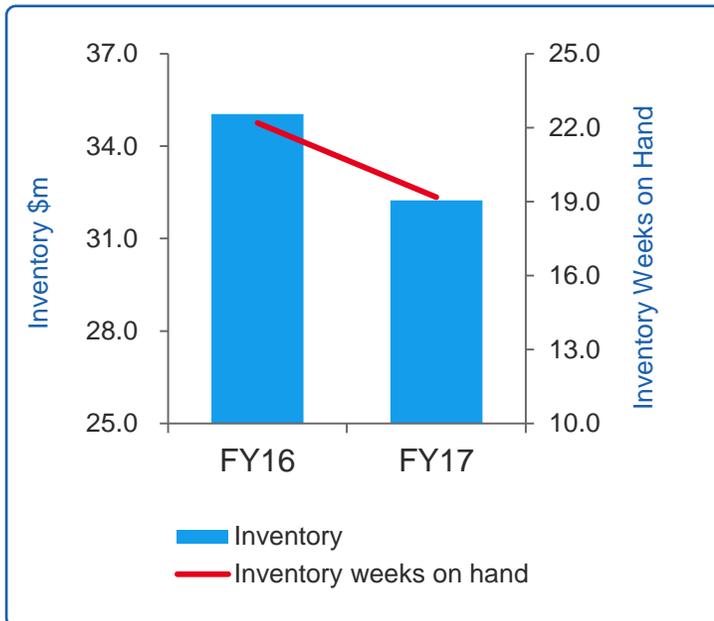
(1) Refer Appendix 1 – Reconciliation of statutory to underlying results  
(2) Includes revenue from initial franchise fees (FY17 \$5.3m, FY16 \$1.8m)  
(3) Due to an accounting disclosure change, lease costs incurred on franchisee store sites and re-charged to franchisees are now included in Other Income and CODB (FY17 \$7.0m, FY16 \$6.0m). Excluding this change, CODB/Sales % is 47.2% (FY16 47.5%).

# STRONG CASH MANAGEMENT

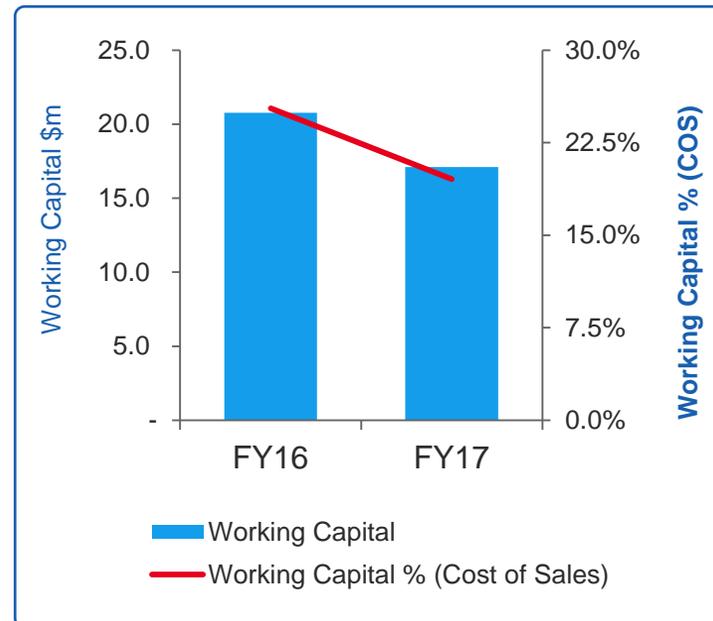


# Improved efficiency and financial metrics

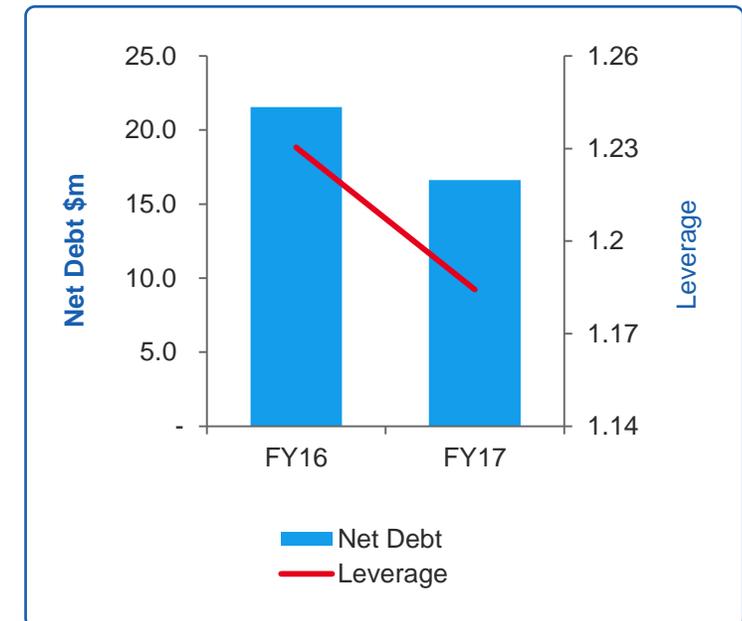
### Lower inventory holdings



### Reduced working capital balance <sup>(1)</sup>



### Lower net debt



(1) Current trade and other receivables plus inventories less current trade and other payables

## Balance sheet

\$ million	FY17	FY16	Change
<b>Assets</b>			
Cash and cash equivalents	13.4	1.4	12.0
Trade and other receivables	8.2	5.6	2.5
Inventories	32.2	35.0	(2.8)
<b>Total current assets</b>	<b>53.8</b>	<b>42.1</b>	<b>11.7</b>
Other receivables	5.8	1.7	4.1
Property, plant and equipment	13.4	16.5	(3.1)
Intangible assets <sup>(1)</sup>	93.1	117.0	(23.8)
<b>Total non-current assets</b>	<b>112.3</b>	<b>135.1</b>	<b>(22.8)</b>
<b>Total assets</b>	<b>166.1</b>	<b>177.2</b>	<b>(11.2)</b>

- Net debt reduction of \$5.1m. Increase in cash due to structure of new debt facility (\$30m, one time draw down)
- Lower intangible assets due to non-cash impairment of goodwill of \$24m in 1H.

\$ million	FY17	FY16	Change
<b>Liabilities</b>			
Trade and other payables	21.9	19.9	2.0
Other current liabilities	6.6	7.8	(1.2)
<b>Total current liabilities</b>	<b>28.4</b>	<b>27.7</b>	<b>0.7</b>
Deferred tax liabilities <sup>(1)</sup>	17.4	15.3	2.2
Interest-bearing loans and borrowings	29.9	23.0	6.9
Other liabilities	6.9	6.7	0.1
<b>Total non-current liabilities</b>	<b>54.2</b>	<b>45.0</b>	<b>9.2</b>
<b>Total liabilities</b>	<b>82.6</b>	<b>72.7</b>	<b>9.9</b>
<b>Net assets</b>	<b>83.4</b>	<b>104.5</b>	<b>(21.0)</b>
<b>Equity</b>			
Share capital	109.5	109.5	-
Reserves	(44.7)	(43.7)	(0.9)
Retained earnings	18.6	38.7	(20.2)
<b>Total equity</b>	<b>83.4</b>	<b>104.5</b>	<b>(21.1)</b>

<b>Net Debt</b>	<b>16.5</b>	<b>21.6</b>	<b>(5.1)</b>
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(1) A change in Accounting Standard has resulted in the recognition of goodwill and a deferred tax liability of \$20.5 million in both FY17 and FY16. There was no impact on net assets or equity from this change.

## Focusing on the basics – FY2018 objectives

**Product**

**Training**

**Advertising**

**Channel**

**Build on 2017 progress**

(1) Product releases (2) Leverage benefits from refreshed training and incentive program (3) Continuation of franchise strategy

**Further develop integrated multi-channel strategy**

(1) Online (2) Partnering with cleaning franchise networks

**Simplify the factory-to-store supply chain**

**Leverage the existing large retail network**

## FY2018 Outlook



**Improved retail  
and wholesale  
performance  
across the  
network**



**Lower contribution of  
initial franchise fees  
expected from fewer,  
and lower value,  
conversions of  
company to franchise  
stores**



**Similar underlying  
EBITDA to FY17**



**Strong focus on  
working capital  
efficiency and cash  
generation to reduce  
debt**

## Appendices

1. Reconciliation of statutory to underlying results
2. Cash flow statement

## Appendix 1 - Reconciliation of statutory to underlying results

Year ending 30 June 2017					
\$m	Note	Sales	EBITDA <sup>(7)</sup>	EBIT	NPAT
Statutory results		174.1	13.6	(15.1)	(18.4)
Adjusted for non-recurring items:					
Impairment of goodwill	(1)			24.0	24.0
Business restructure costs	(2)		0.5	0.5	0.5
Tax adjustment	(6)				(0.1)
Underlying results		174.1	14.1	9.4	5.9
Underlying EPS (cents per share)					14.5
Year ending 1 July 2016					
\$m	Note	Sales	EBITDA	EBIT	NPAT
Statutory results		179.3	15.5	11.1	7.8
Adjusted for non-recurring items:					
Management restructure	(3)		0.5	0.5	0.5
Relocation costs	(4)		0.5	0.5	0.5
Share Options issued on IPO to Key Management Personnel	(5)		1.0	1.0	1.0
Tax adjustment	(6)				(0.6)
Underlying results		179.3	17.5	13.2	9.2
Underlying EPS (cents per share)					22.7

1. Impairment of goodwill following assessment of carrying value in FY2017
2. Costs associated with business restructuring in particular moving to a predominately franchise model.
3. Restructuring costs for the new leadership team.
4. Cost associated with the relocation of the Service and Support Office to Altona in FY2016.
5. Share Based Payments expense for Rights issued to Key Management Personnel related to the 2014 IPO.
6. Tax impact of the reconciling items.
7. Statutory EBITDA excludes impairment of goodwill of \$24,000,000 in FY2017.

## Appendix 2 – Cash flow statement

\$ million	FY2017	FY2016
<b>Cash Flows From Operating Activities</b>		
EBITDA	13.6	15.5
Non cash items	(0.2)	1.4
EBITDA adjusted for non-cash items	13.3	16.9
Decrease / (increase) in trade and other receivables	(4.8)	(1.6)
Decrease / (increase) in inventory	2.8	(10.0)
Increase / (Decrease) in trade and other payables	1.3	1.1
Increase / (Decrease) in provisions	(0.8)	1.1
Operating cash flow excluding tax	11.8	7.4
Income taxes paid	(0.5)	(0.7)
<b>Net cash provided / (used in) by operating activities</b>	<b>11.3</b>	<b>6.7</b>
<b>Cash Flows From Investing Activities</b>		
Payment for property, plant and equipment	(2.0)	(5.7)
Acquisition of intangible assets	(1.1)	(3.2)
Payment for acquisition of The Service Company	-	(3.0)
<b>Net cash used in investing activities</b>	<b>(3.1)</b>	<b>(11.9)</b>

\$ million	FY2017	FY2016
<b>Cash Flows From Financing Activities</b>		
Payment of dividend	(2.6)	(9.3)
Interest and other costs of finance paid (net)	(0.7)	(0.9)
<b>Net cash used in financing activities</b>	<b>(3.3)</b>	<b>(10.1)</b>
Net (increase) / decrease in net debt	5.0	(15.4)
Net debt at the beginning of the period	(21.6)	(6.2)
Other movements in net debt	0.1	-
<b>Net Debt at the end of the period</b>	<b>(16.5)</b>	<b>(21.6)</b>