

Annual General Meeting 28 November 2017



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Corporate Overview

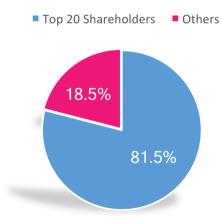
Stock Information (as at 24 November 2017)

Stock Code	KNO.ASX
Shares on issue	78.1 million
Last Close Price	5.9c
Market Cap	\$4.6 million
Executive & Staff Options Convertible notes at 10% coupon with 1:1 attaching option on Conversion, exercise price of 15c	7.158 million @ 25c 13.750 million @ 12c
List Date	9 th September 2015

Top 3 Shareholders (as at 24 November 2017)

Earthrise Holdings Pty Ltd	24.46%
Vabake Pty Ltd	12.70%
Panchito Services Pty Ltd	8.55%

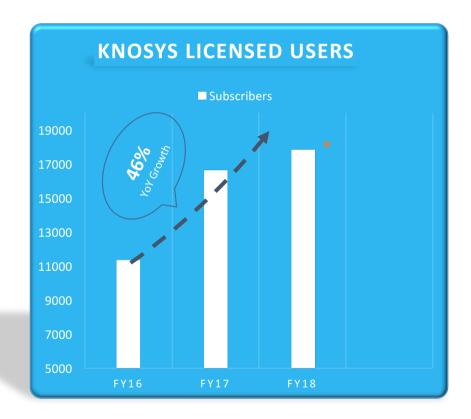
Capital Structure





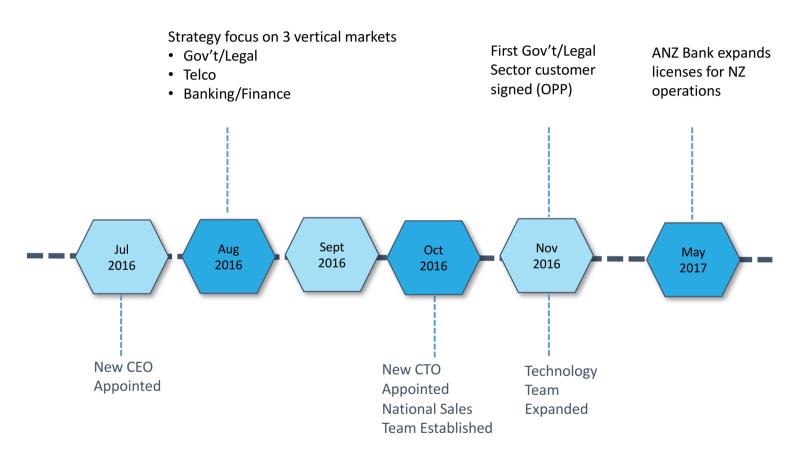
FY17 Financial Results

- \$1.65 million of funds raised (before costs)
 - \$1.65 million convertible note issued May/June 2016
- FY 17 Loss of \$2.1m
 - Expenses reflect business resourcing FTEs to support growth plans
- Cash in Bank as at 30 Sept 2017 \$2.52 million
 - Company funded to implement current growth initiatives in FY18
- Subscriber Numbers Increasing Fast
 - FY16 11,343
 - FY17 16,600
 - FY18 17,800 (*YTD)





Review – Year of Key Milestones





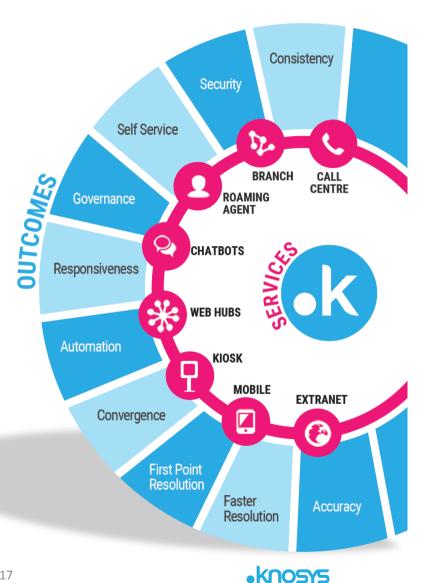
Our Business

Knosys is changing the way businesses manage information to empower customer interactions and new digital services

Digital Knowledge Management Platform

The easy to use, cloud based or on-premise solution provides users with an extensible suite of tools:

- Information governance tools
- Workflows/automation management
- Data aggregation (internal and external information sources)
- Alert management tools
- Single source of digital information and content to drive digital services



The Market Opportunity

Mega Trends

- Digital Transformation
- Information Explosion
- Cloud Computing

Market Size

- Global market \$33 Billion by 2022¹
- The market will grow by 12% over the next 5 years¹
- Asia-Pacific markets are emerging markets

Business Drivers

- Increasing customer experience (retention/satisfaction)
- Improving productivity and Optimisation
- Information governance and compliance

Global Knowledge Management Market

\$33 Billion

Source: 1- QY Research Groups, Global Knowledge Management Market Size and Forecast 2022, 2017-08-25



The Market Opportunity

Knosys Target Markets



Banking & Financial Services



Legal/Gov't Services



Telecommunications

Typical Knosys Solutions

Customer Facing

Reduce training times, give consistent answers and advice to customers

Service Desk

Maximise agent productivity and reduce escalation rates

Internal Knowledge

Harmonise internal procedures and boost business capability

Customer Self Service

Deliver 24/7 customer service across multiple channels whilst reducing



Why Knosys Now? In less than 12 months

- We have restructured the company
 - New CEO, New Sales Team, New Software Team
- We have delivered success to our cornerstone customer ANZ
 - 40% expansion in users and still growing
- We have targeted BFSI and Telecommunications sectors and made excellent progress which we believe will deliver growth in total users
- We are evolving the Knosys Platform into a new market leading product
 - Platform is built with greater focus on automation and integration with digital channel solutions



Investment Opportunity



Market leading Web based digital knowledge SaaS platform



M&A strategy in high growth area Business Process and Customer Engagement solutions.



Positioned in \$33 Billion high growth market



Growing customer and partner validation in Banking and Telecommunications sectors



Focused Organic Growth Strategy on Australia, New Zealand and Asia



Recurring Revenue Business model supports financial growth



Thank You

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