



## **STRONG RESULTS**

- H1FY18 highlights and financial results
- Segment performance
- Balance sheet and funding
- Merger progress

### **CHANGING THE WAY PEOPLE SHOP**

We get:

- Millennials
- Retail
- Community
- Responsibility

## **FUTURE GROWTH**

- Afterpay everywhere retail online and in-store
- New verticals
- New geographies
- New partnerships
- Major new retailers onboarding and migrating instore



# H1FY18 Highlights



## MERGER WITH TOUCHCORP COMPLETED

- → NEW LEADERSHIP TEAM IN PLACE AND WORKING WELL
- → VERTICAL INTEGRATION COMPLETE
- → PLATFORM SYNERGIES PROGRESSING

# AFTERPAY **STRONG GROWTH MOMENTUM**CONTINUES

- ightarrow >1.5 MILLION CUSTOMERS
- → NOW >12.000 MERCHANTS ON-BOARDED
- → IN-STORE GROWTH, 5,000+ SHOPFRONTS, >1 MILLION APP DOWNLOADS
- → MAJOR **NEW RETAILERS** ON-BOARDING
- → VERTICAL EXPANSION

# AFTERPAY GEOGRAPHIC EXPANSION

- → **NEW ZEALAND** LAUNCHED
- → U.S. PARTNERSHIP ESTABLISHED WITH MATRIX
- → STRONG RETAILER FNGAGEMENT

# STRONG FINANCIAL PERFORMANCE

- → STRONG FINANCIAL PERFORMANCE \$12.1M EBTDA (EXCL SIGNIFICANT ITEMS)
- → PROFITABLE AND SCALABLE AFTERPAY CONTRIBUTION
- → LOW AFTERPAY LOSS RATES AND STRONG MARGINS MAINTAINED
- → STABLE TOUCHCORP BUSINESS CONTRIBUTION

## STRONG BALANCE SHEET

- → INCREASED DEBT FACILITIES
  FROM NAB AND ASB
- → STRONG UNDERLYING OPERATING CASH FLOW/EQUITY CAPITAL INTACT
- → EQUITY PLACEMENT TO MATRIX

# INVESTING AND PARTNERING

FOR GROWTH

- → GLOBAL PLATFORM EXPANSION
- → **DATA DRIVEN** CAPABILITIES
- $\rightarrow$  INNOVATION
- → STRONG TEAM AND CULTURE

# H1FY18 FINANCIAL ACCOUNTS important information



- Afterpay Touch Group Limited was incorporated on 30 March 2017 for the purpose of the merger between Afterpay Holdings Limited and Touchcorp Limited (each separately listed entities prior to the merger)
- H1FY18 is the first financial period that reflects the performance and cashflows of the whole Afterpay Touch Group post merger
- Prior year financial performance comparatives only represent the performance of Afterpay and its subsidiaries while the Balance Sheet as at 30 June 2017 reflects the Group's combined financial position post merger
- Non-statutory metrics and commentary has been provided to give financial context to the current period results, but this information has not been audited



# H1FY18 FINANCIAL Highlights



#### CONSOLIDATED PERFORMANCE

| \$M (UNLESS OTHERWISE STATED)    | AFTERPAY TOUCH<br>H1FY18 | AFTERPAY<br>H1FY17 | CHANGE<br>% |
|----------------------------------|--------------------------|--------------------|-------------|
| REVENUE FROM ORDINARY ACTIVITIES | 49.9                     | 6.0                | 732%        |
| REVENUE FROM AFTERPAY            | 37.1                     | 6.0                | 518%        |
| REVENUE FROM TOUCH               | 12.8                     | -                  | N/A         |
| GROSS PROFIT                     | 36.9                     | 4.8                | 669%        |
| OTHER INCOME (AFTERPAY)          | 10.8                     | 1.2                | 800%        |
| EBTDA (EXCL SIGNIFICANT ITEMS)   | 12.1                     | 0.6                | 1917%       |
| SHARE-BASED PAYMENTS (NON-CASH)  | -5.3                     | -0.5               | 960%        |
| ONE-OFF COSTS                    | -1.3                     | -0.6               | 117%        |
| EBTDA                            | 5.5                      | -0.5               | 1200%       |
| DEPRECIATION & AMORTISATION      | -4.8                     | -1.4               | 243%        |
| NET PROFIT/(LOSS) BEFORE TAX     | 0.7                      | -1.9               | 137%        |

NOTE: EBTDA REFERS TO EARNINGS BEFORE TAX. DEPRECIATION AND AMORTISATION (BUT AFTER INTEREST REVENUE AND EXPENSES)

- PERFORMANCE NOW INCLUDES BOTH AFTERPAY AND TOUCH BUSINESSES
- GROWTH IN REVENUE PRIMARILY
  REFLECTS THE STRONG GROWTH IN THE
  AFTERPAY BUSINESS
- ONE-OFF COSTS INCLUDE:
- MERGER RELATED COSTS (SUCH AS TAX AND LEGAL EXPENSES, RESTRUCTURING COSTS)
- INTERNATIONAL EXPANSION COSTS (NEW ZEALAND AND PRELIMINARY WORK IN USA)
- DEBT FACILITY ESTABLISHMENT
  (ASB FACILITY AND INCREASE IN NAB FACILITY)
- SHARE-BASED PAYMENTS ARE NON-CASH AND ARE EXPLAINED ON PAGE 8

# H1FY18 FINANCIAL Highlights



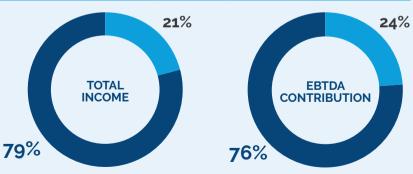
#### **SEGMENT CONTRIBUTION**

| \$M (UNLESS OTHERWISE STATED)   | AFTERPAY | TOUCH | CONSOLIDATED<br>AFTERPAY TOUCH |
|---------------------------------|----------|-------|--------------------------------|
| REVENUE AND OTHER INCOME        | 47.9     | 12.8  | 60.7                           |
| EBTDA CONTRIBUTION              | 14.7     | 4.6   | -                              |
| CORPORATE COSTS                 |          |       | 7.2                            |
| EBTDA (EXCL SIGNIFICANT ITEMS)  |          |       | 12.1                           |
| SHARE-BASED PAYMENTS (NON-CASH) |          |       | 5.3                            |
| ONE-OFF COSTS                   |          |       | 1.3                            |
| EBTDA                           |          |       | 5.5                            |





TOUCH



# STATUTORY RESULTS analysis



| \$M (UNLESS OTHERWISE STATED)          | AFTERPAY TOUCH<br>H1FY18 | AFTERPAY<br>H1FY17 |
|----------------------------------------|--------------------------|--------------------|
| REVENUE FROM PAY LATER                 | 37.1                     | 6.0                |
| REVENUE FROM PAY NOW                   | 12.8                     | -                  |
| REVENUE                                | 49.9                     | 6.0                |
| COST OF SALES                          | -13.0                    | -1.2               |
| GROSS PROFIT                           | 36.9                     | 4.8                |
| OTHER INCOME                           | 10.8                     | 1.2                |
| DEPRECIATION AND AMORTISATION EXPENSES | -4.8                     | -1.4               |
| EMPLOYMENT EXPENSES                    | -14.5                    | -2.4               |
| RECEIVABLES IMPAIRMENT EXPENSES        | -15.1                    | -1.9               |
| OPERATING EXPENSES                     | -10.4                    | -2.1               |
| OPERATING PROFIT/(LOSS)                | 2.9                      | -1.8               |
| FINANCE INCOME                         | 0.2                      | 0.2                |
| FINANCE COST                           | -2.4                     | -0.3               |
| PROFIT/(LOSS) BEFORE TAX               | 0.7                      | -1.9               |
| INCOME TAX (EXPENSE)/BENEFIT           | -1.4                     | 0.5                |
| PROFIT/(LOSS) FOR THE YEAR             | -0.7                     | -1.4               |

- PERFORMANCE DRIVEN BY STRONG GROWTH IN AFTERPAY BUSINESS
- GROWTH IN COST BASE REFLECTS
   INCLUSION OF TOUCH BUSINESS WITHIN THE
   GROUP
- PROFITABILITY WAS AFFECTED BY SHARE-BASED PAYMENT EXPENSES (NON-CASH) AND ONE-OFF COSTS
- \$14.5M EMPLOYMENT EXPENSES INCLUDES \$5.3M SHARE-BASED PAYMENT COSTS (NON-CASH) FOR KEY EMPLOYEES INCLUDING THE GROUP HEAD.
- THE GROUP HEAD WAS APPOINTED IN AUGUST 2017.
- SHARES ISSUED UNDER THE CONTRACT REQUIRE SHAREHOLDER APPROVAL.
- AN ESTIMATE OF THE VALUE OF THE SHARE ISSUE HAS BEEN PROVIDED IN THE ACCOUNTS PENDING SHAREHOLDER APPROVAL.
- OTHER INCOME REFLECTS LATE FEES FROM AFTERPAY



# Afterpay KEY FINANCIAL METRICS

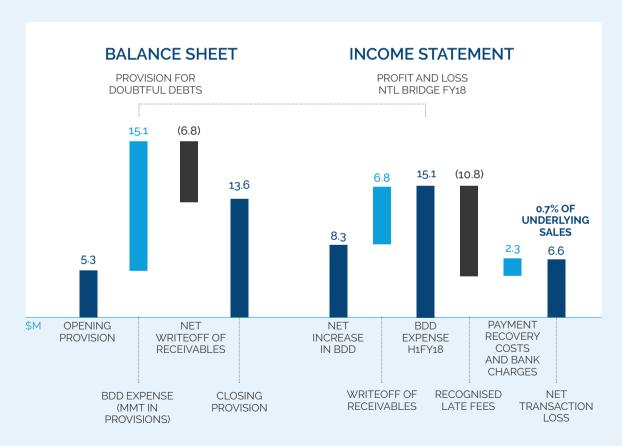


|                                                | AFTERPAY |        | CHANGE |
|------------------------------------------------|----------|--------|--------|
| \$M (UNLESS OTHERWISE STATED)                  | H1FY18   | H1FY17 | %      |
| UNDERLYING MERCHANT SALES                      | 918.3    | 144.8  | 534%   |
| AFTERPAY MERCHANT REVENUE                      | 37.1     | 6.0    | 518%   |
| % OF UNDERLYING MERCHANT SALES                 | 4.0%     | 4.2%   | N/A    |
| NET TRANSACTION LOSS                           | -6.6     | -0.9   | N/A    |
| % OF UNDERLYING MERCHANT SALES                 | -0.7%    | -0.7%  | N/A    |
| OTHER VARIABLE TRANSACTION COSTS               | -9.2     | -1.2   | N/A    |
| % OF UNDERLYING MERCHANT SALES                 | -1.0%    | -0.8%  | N/A    |
| NET TRANSACTION MARGIN                         | 21.3     | 3.9    | 446%   |
| % OF UNDERLYING MERCHANT SALES                 | 2.3%     | 2.7%   | N/A    |
| NET TRANSACTION MARGIN                         | 21.3     |        |        |
| OTHER EXPENSES                                 | -6.7     |        |        |
| EBTDA CONTRIBUTION<br>(EXCL SIGNIFICANT ITEMS) | 14.7     |        |        |

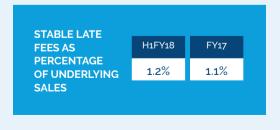
- AVERAGE MERCHANT MARGIN STABLE (MIX VARIANCES BETWEEN PERIODS)
- NET TRANSACTION MARGIN AFFECTED BY DEBT FUNDING COSTS (NOT MATERIAL IN H1FY17)

# Afterpry NET TRANSACTION LOSS ANALYSIS





- H1FY18 UNDERLYING NET TRANSACTION LOSS OF \$6.6M OR
   0.7% OF UNDERLYING SALES
- MARGINAL INCREASE IN NTL FROM FY17 IS A PLEASING RESULT GIVEN:
- TRANSACTION VOLUMES INCREASED BY 534% FROM H1FY17 TO H1FY18
- GROWTH IN THE IN-STORE ROLL OUT WITH >300% INCREASE IN STORE FRONTS SINCE JULY 17
- NEW VERTICAL EXPANSION







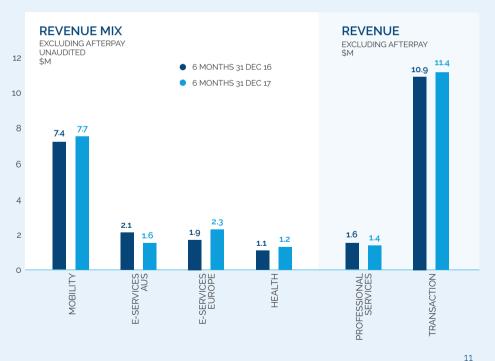


## **STABLE**

UNDERLYING TRANSACTION VOLUMES AND RECURRING REVENUES IN THE KEY TOUCHCORP BUSINESS LINES

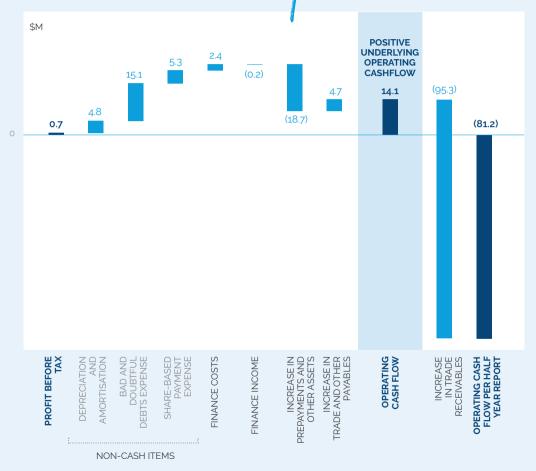
GROSS MARGIN REDUCTION DUE TO REVENUE MIX AND **INCREASES IN PROCESSING COSTS** 

|                                                | TOUCH  |        |
|------------------------------------------------|--------|--------|
| \$M (UNLESS OTHERWISE STATED)                  | H1FY18 | H1FY17 |
| REVENUE                                        |        |        |
| MOBILITY (EX AFTERPAY)                         | 7.7    | 7.4    |
| E-SERVICES                                     | 3.9    | 4.0    |
| HEALTH                                         | 1.2    | 1.1    |
| TOTAL REVENUE                                  | 12.8   | 12.5   |
| COST OF SALES                                  | 6.2    | 5.4    |
| GROSS MARGIN                                   | 6.7    | 7.1    |
| GROSS MARGIN                                   | 6.7    |        |
| OTHER EXPENSES                                 | 2.2    |        |
| EBTDA CONTRIBUTION<br>(EXCL SIGNIFICANT ITEMS) | 4.5    |        |



CASHFLOW analysis





|                                                         | OLIDATED<br>AY TOUCH<br>H1FY18 | AFTERPAY |
|---------------------------------------------------------|--------------------------------|----------|
| CASH FLOWS FROM OPERATING ACTIVITIES                    | HILITO                         | H1FY17   |
| RECEIPTS FROM CUSTOMERS (INC OF GST)                    | 928.0                          | 102.2    |
| PAYMENTS TO EMPLOYEES (INC ON-COSTS)                    | -8.3                           | -1.5     |
| PAYMENTS TO MERCHANTS AND<br>SUPPLIERS (INC OF GST)     | -1,000.9                       | -131.7   |
| NET CASH FLOWS USED IN<br>OPERATING ACTIVITIES          | -81.2                          | -31.1    |
| CASH FLOWS FROM INVESTING ACTIVITIES                    |                                |          |
| INTEREST RECEIVED                                       | 0.2                            | 0.3      |
| PAYMENTS FOR INTANGIBLES                                | -5.1                           | 0.2      |
| PURCHASE OF PLANT AND EQUIPMENT                         | -0.7                           | -0.1     |
| NET CASH FLOWS USED IN<br>NVESTING ACTIVITIES           | -5.6                           | 0.0      |
| CASH FLOWS FROM FINANCING ACTIVITIES                    |                                |          |
| PROCEEDS FROM BORROWINGS                                | 89.7                           | 8.1      |
| PROCEEDS FROM EQUITY TRANSACTIONS                       | 1.6                            | 36.0     |
| CAPITAL RAISING EXPENSES                                | -                              | -1.6     |
| NTEREST AND BANK FEES PAID                              | -2.2                           | -0.3     |
| NCREASE IN OTHER FINANCIAL ASSET                        | -6.9                           | -3.3     |
| TRUST'S ADMINISTRATION FEES                             | -0.1                           | -        |
| NET CASH FLOWS FROM<br>FINANCING ACTIVITIES             | 82.1                           | 39.0     |
| NET INCREASE IN CASH AND CASH<br>EQUIVALENTS            | -4.6                           | 8.0      |
| CASH AND CASH EQUIVALENTS AT<br>BEGINNING OF THE PERIOD | 29.6                           | 19.7     |
| CASH AND CASH EQUIVALENTS AT END OF THE PERIOD          | 25.0                           | 27.7     |

# Balance SHEET

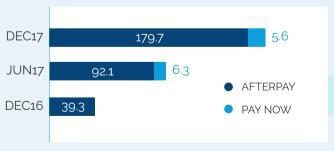


|                               |                  | CONSOLIDATED<br>AFTERPAY TOUCH |          |  |
|-------------------------------|------------------|--------------------------------|----------|--|
| \$M (UNLESS OTHERWISE STATED) | 31 DECEMBER 2017 | 30 JUNE 2017                   | % CHANGE |  |
| ASSETS                        |                  |                                |          |  |
| CURRENT ASSETS                |                  |                                |          |  |
| CASH AND CASH EQUIVALENTS     | 25.0             | 29.6                           | 16%      |  |
| OTHER FINANCIAL ASSET         | 15.8             | 8.9                            | 78%      |  |
| TRADE RECEIVABLES             | 185.3            | 98.4                           | 88%      |  |
| OTHER CURRENT ASSETS          | 24.1             | 11.9                           | 102%     |  |
| TOTAL CURRENT ASSETS          | 250.2            | 148.8                          | 68%      |  |
| NON-CURRENT ASSETS            |                  |                                |          |  |
| PROPERTY, PLANT AND EQUIPMENT | 4.1              | 4.5                            | 8%       |  |
| INTANGIBLE ASSETS             | 70.0             | 68.7                           | 2%       |  |
| OTHER NON-CURRENT ASSETS      | 19.6             | 18.3                           | 7%       |  |
| TOTAL NON-CURRENT ASSETS      | 93.7             | 91.5                           | 2%       |  |
| TOTAL ASSETS                  | 343.9            | 240.3                          | 43%      |  |
| LIABILITIES                   |                  |                                |          |  |
| CURRENT LIABILITIES           |                  |                                |          |  |
| TRADE AND OTHER PAYABLES      | 36.7             | 24.0                           | 53%      |  |
| ONEROUS CONTRACT PROVISION    | 3.6              | 6.2                            | 41%      |  |
| EMPLOYEE AND OTHER PROVISIONS | 1.6              | 1.4                            | 9%       |  |
| TOTAL CURRENT LIABILITIES     | 41.9             | 31.6                           | 32%      |  |
| NON-CURRENT LIABILITIES       |                  |                                |          |  |
| EMPLOYEE AND OTHER PROVISIONS | 0.5              | 0.4                            | 60%      |  |
| ONEROUS CONTRACT PROVISION    | <u>-</u>         | 1.5                            | 100%     |  |
| INTEREST-BEARING BORROWINGS   | 136.5            | 46.7                           | 192%     |  |
| TOTAL NON-CURRENT LIABILITIES | 137.0            | 48.6                           | 182%     |  |
| TOTAL LIABILITIES             | 178.9            | 80.2                           | 123%     |  |
| NET ASSETS                    | 165.0            | 160.1                          | 3%       |  |
| EQUITY                        |                  |                                |          |  |
| ISSUED CAPITAL                | 173.3            | 171.4                          | 1%       |  |
| ACCUMULATED LOSSES            | -14.0            | -13.2                          | 6%       |  |
| RESERVES                      | 5.7              | 1.9                            | 200%     |  |
| TOTAL EQUITY                  | 165.0            | 160.1                          | 3%       |  |
|                               |                  |                                |          |  |

#### COMMENTS

- INCREASE IN CURRENT RECEIVABLES DUE TO THE CONTINUED GROWTH IN AFTERPAY UNDERLYING SALES
- INCREASE IN INTEREST BEARING DEBT REFLECTS
   THE GROWTH IN DRAWN NAB FACILITY TO
   SUPPORT AFTERPAY UNDERLYING SALES GROWTH
- INCREASE IN PAYABLES REFLECTS THE GROWTH IN MERCHANT PAYMENTS BETWEEN JUNE AND DECEMBER (AGAIN, RELATED TO GROWTH IN AFTERPAY UNDERLYING SALES)

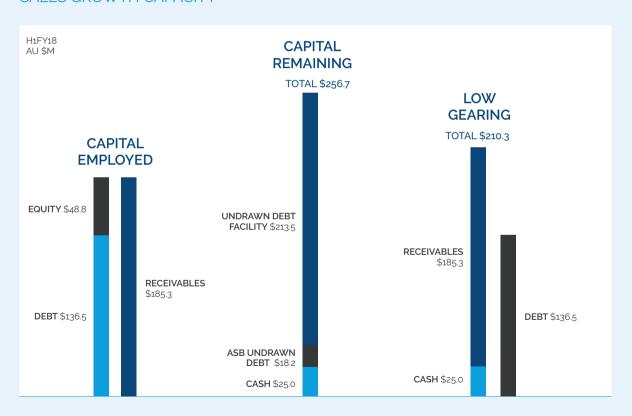
#### AFTERPAY AND PAY NOW RECEIVABLES \$(M)



# Afterpry RECEIVABLES FUNDING FACILITY AND CAPACITY



#### SALES GROWTH CAPACITY



- FACILITY WITH NAB NOW AT \$350M AND NZ \$20M WITH ASB
- DEBT WAREHOUSE CONTINUES
   TO BE THE FOCUS FOR FUNDING
   RECEIVABLES GROWTH BUT CAPITAL
   MANAGEMENT ACTIVITIES WILL BE
   EMPLOYED TO OPTIMISE COSTS
- CASH 31 DEC 17 (\$25M) EXCLUDES CASH PROCEEDS FROM MATRIX TRANSACTION (A\$18.9M) WHICH OCCURRED IN JANUARY 2018

# SIGNIFICANT POST BALANCE DATE ITEM



#### SHARE AND CONVERTIBLE NOTE PLACEMENT TO MATRIX PARTNERS

AFTERPAY TEAM
INVESTIGATING
OPPORTUNITIES TO
ENTER THE UNITED
STATES MARKET

In January 2018, Afterpay Touch entered into a strategic relationship and new share issuance transaction with US based Matrix Partners, a long-established, technology-focused venture capital firm

Matrix invested approximately A\$18.9m in Afterpay Touch – via a new share issuance at A\$6.51 per share and US\$100,000 via convertible note issuance from Afterpay US, Inc.

Afterpay US, Inc. incorporated as a 100% owned subsidiary of Afterpay Touch

Mr. Dana Stalder, a General Partner of Matrix, also joined the Afterpay Touch Board





# AFTERPAY IS resonating



OVER

125

MILLION

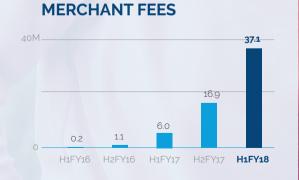
TRANSACTIONS

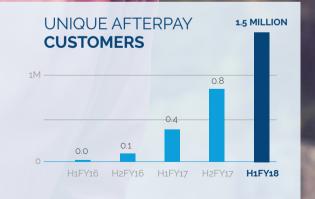
TO DATE





SALES RUN RATE





# Customers at the core OF EVERYTHING WE DO



# BEING REALLY REALLY CUSTOMER CENTRIC

IS NOT JUST A
STATEMENT BUT
A WAY OF LIFE
PRACTICED BY
OUR TEAM AND
UNDERPINNED BY
OUR VALUES AND
BUSINESS MODEL



#### **OUR APPROACH IS FUNDAMENTALLY DIFFERENT:**

WE FOCUS ON RETAIL INNOVATION – NOT FINANCE

RETAIL FOR THE BENEFIT OF RETAIL

WF PARTNER WITH

WE GENUINELY AIM TO PROVIDE CUSTOMERS
WITH A FREE SERVICE

WE FOCUS ON LIFETIME CUSTOMER VALUE

WE USE INDUSTRY
LEADING TECHNOLOGY TO
PROMOTE RESPONSIBLE
CUSTOMER BEHAVIOUR

AFTERPAY IS "SOCIAL",
POWERED BY OUR
DATA INSIGHTS AND
APPLICATION

# WE GET millennials AGE AFTERPAY CUSTOMER 18+ POPULATION GENERAL POPULATION QUARIE BANK RESEARCH

## TAKE NOTICE! MILLENNIALS ARE ALREADY THE LARGEST CONSUMER DEMOGRAPHIC ON THE PLANET AND THEY LIKE TO DO THINGS DIFFERENTLY

- → TECH SAVVY
- → DON'T GO FOR GIMMICKS
- → DISFAVOUR CREDIT AND WARY OF GETTING INTO DEBT
- → VALUE TRANSPARENCY AND BRAND AUTHENTICITY
- → VALUE LIFESTYLE AND FLEXIBILITY

AUSTRALIA'S **LARGEST** DEMOGRAPHIC

6.0<sub>|</sub>24

MILLION OF THE PEOPLE POPULATION

BY 2030 MILLENNIALS WILL BE

30-50

AND WILL 2 OUT OF STAND DOLLARS IN AUSTRALIA

MACQUARIE BELIEVES
ONLINE RETAIL
PENETRATION WILL REACH

17.5

OF TOTAL ONLINE RETAIL IN AUSTRALIA BY 2030 CURRENTLY ONLY 5% **OMNI CHANNEL IS HERE** 

80°

OF MILLENNIALS LOOK UP PRODUCTS ONLINE ON THEIR PHONE WHILE IN STORE

# WE GET LIFESTYLE AND community

iter [3] 24 August at 19:00 @



Just booked my QLD holiday for my daughter and I with afterpay! Flights are \$65 from Melb to QLD and return in Jan 2018. I'm pretty sure they have \$39 to TAS as well



32 Comments



Like · Reply · Message · O 178 · 13 September at 20:44

afterpay 17

IS HERE!

Ask the team in-store now

Anthony !!!!

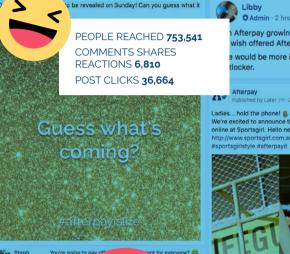
of!! A ! love it!

Well ladies...do your thing I guess lol

This is the best thing ever!!!!!

Thank God for Afterpay!!

Afterpay has to be the smartest thing anyone has ever thought



Admin - 2 hrs Afterpay growing so guickly & taking over Australia, what store do wish offered Afterpay?

e would be more indoor & outdoor furniture stores. Adidas &

Published by Later [7] - 28 August at 20:00 - 3

You and 3.3k others

We're excited to announce that Afterpay is now available exclusively online at Sportsgirl, Hello new wardrobe... Wear now, pay later. http://www.sportsgirl.com.au

PRODUCT FINDING

**FAN CLUBS** Kayno is looking for recommendations

wedding dress stores that accept afterpay at all?

WE WAFTERPAY AUSTRALIA!

THE ORIGINAL AFTERPAY FAN CLUB

V.V.V EST. NOV 2016 V.V.V

Target Australia

Yep its definitely official

G X D B C C

Active now

Hello Lisa.

After much anticonfirm we will

Afterpay will be vebsite later to

STORE SEARCH

ou keep an eve

Have a wonderf

All feedback is https://goo.gl/il simple question our service!

Kristin @ Target Interaction ID: 1

Target Australia's

# Afterpay Obsession Afterpay.obsession

Firstly I personally would just like to take a moment to thank everyone

opportunity we would love to be able to help each and everyone, sadly

but being that it is RUOK? day on the 14th of September and it is also

we just simply can not save the world (we will surely give it a go though)

getting involved in this charity event we have set up, given the

suicide prevention/awareness month we thought this v

So let us get into it, myself and the other admin have pu

Continue reading

Help R U OKAY - Afterpay Obsession make a difference We at Afterpay Obsession, one of the fastest growing groups on facebook have come together as a team to create this page because we want to make a

# Which stores do you wish had afterpay?

d to be approved

could buy so much if only they had after pay 😂 😂 🤣 afterpay strikes again Like - Reply - Message - 2 2 · 28 August at 21:45 yayayayaya I have been waiting for

Like · Reply · Message · 1 · 28 August at 20:41

this day for eternity @ @ @ @ Like - Reply - Message - 29 August at 17:16

785 Comments

PEOPLE REACHED 344,614

COMMENTS SHARES

REACTIONS 1,563

POST CLICKS 4,549

difference, this cause is something very close to our hearts and if we can...

Thanks guys you doing a great job with everything x

Has totally made my day was just in there today thinking I

Natalie Omar you know this is one of my favourite shops 11

**OO 3** 45 Like Comment

Like - Reply - Message - 09

Maybe they're expandi

Like - Reply - Message

method instead

Like · Reply · Messag

Your going to It

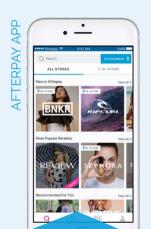
Like · Reply · Message · OP 83 · 24 August at 19:46

and never missed a payment a again!! Pretty please 🙏

# WE GET retail

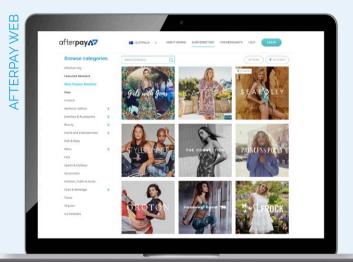


# AFTERPAY IS NOW ONE OF THE **LARGEST RETAIL AFFILIATE PROGRAMMES** IN AUSTRALIA



OVER MILLION

APP
DOWNLOADS



MILLIONS OF MONTHLY RETAILER REFERRALS

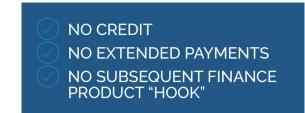


AFTERPAY PROMOTION



# OUR CONTRIBUTION TO RETAIL IS incremental

A CUSTOMER CENTRIC APPROACH IS GOOD FOR BUSINESS. AND OUR RETAIL PARTNERS GET IT.





I have been amazed at how quickly our customers have embraced Afterpay; so much so, that it is now the single most popular payment method for our website.

> KATE MORRIS, FOUNDER & CEO, ADORE BEAUTY

Afterpay is the fastest growing payment choice for Booktopia customers. Australians are seeking out retailers that offer Afterpay which means it generates sales as well as offering a manageable payment plan.

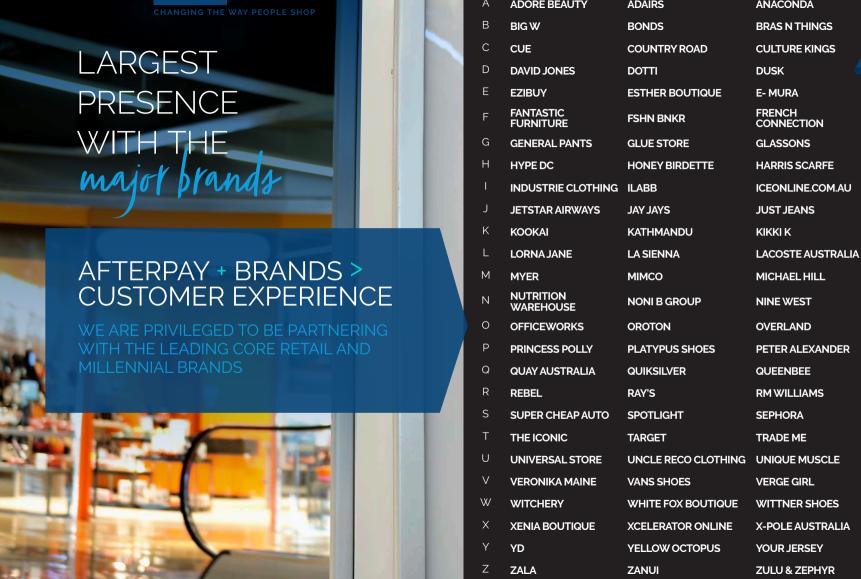
We love how passionate our customers are about Afterpay. We can see Afterpay customers converting 10% higher than non-Afterpay customers, which is great for our business. Since launching Afterpay on our online channel in 2016 we have seen consistent growth and conversion over the time, this has been such a success that we have since launched it in store after the high performance and customer demand for this service. Afterpay is a perfect match for the MAC brand and our customers. Close to half of our customers are using Afterpay and spending 14% more on their purchases as well. We've been delighted with the results.

TONY NASH, CEO, BOOKTOPIA MARK BAARTSE, CHIEF MARKETING OFFICER, LAUREN WILLIAMS, GLOBAL ONLINE MANAGER, LORNA JANE

KATHERINE MAMONTOFF, ONLINE GENERAL MANAGER ESTEE LAUDER COMPANIES



DRIVING INCREASED CONVERSIONS,
AVERAGE ORDER VALUES AND REPEAT PURCHASES



CHANGING THE WAY PEOPLE SHOP





#### **RAPID UPTAKE** FROM ONLINE PLAYERS

NEW STAND-ALONE AFTERPAY POS INTEGRATION IN DEVELOPMENT FOR IMMINENT IN-STORE RELEASE







THE WAY PEOPLE SHOP

### STRONG ADOPTION RETURNING CUSTOMERS

PERCENTAGE OF MONTHLY TRANSACTIONS MADE BY A PREVIOUS AFTERPAY CUSTOMER



## **RETURNING**

CUSTOMERS HAVE MADE ON AVERAGE

8

## TRANSACTIONS<sup>1</sup>

OVER THE PAST 12 MONTHS

1 TOTAL RETURNING CUSTOMER ORDERS DIVIDED BY TOTAL NUMBER OF RETURNING CUSTOMERS IN CALENDAR 2017.
FIGURES NOT ANNUALISED FOR CUSTOMERS THAT JOINED DURING THE COURSE OF THE CALENDAR YEAR.

# UNIQUE APPROACH PROMOTES responsible CUSTOMER SPENDING



# Afterpay is designed around financially healthy customers who can and do use the Afterpay service regularly

- → Life's little extras not the things you want a loan for
- $\rightarrow$  Low transaction values
- Every transaction evaluated Afterpay Touch has been a pioneer in the creation of this technology over more than 15 years
- Strict personal order and total expense limits it starts low and only increases if repayment history with Afterpay is positive
- One order at a time no default policy; account always has to be up to date
- → No extended repayment options can't "kick the can down the road"
- ightarrow Communicate 'in advance' of payments becoming due



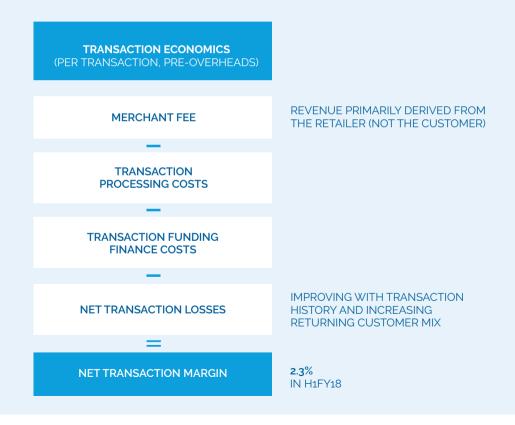
# 100% business model ALIGNMENT WITH PROMOTING RESPONSIBLE CUSTOMER SPENDING



SHIFTED THE ECONOMICS IN
THE CUSTOMER'S FAVOUR
BY EARNING OUR REVENUE
PRIMARILY FROM THE RETAILER,
NOT THE CUSTOMER

AFTERPAY PAYS RETAILERS UPFRONT AND ONLY BENEFITS WHEN CUSTOMERS PAY OFF THEIR PURCHASES IN FULL.

CUSTOMERS HAVE RESPONDED TO THIS TRUSTED RELATIONSHIP BY BECOMING ADVOCATES OF THE BRAND.



# The data SUPPORTING OUR MODEL



77% OF USERS SAY
THEY USE AFTERPAY
TO HELP WITH
BUDGETING

WITHOUT AFTERPAY, CUSTOMERS WOULD HAVE LOOKED FOR ANOTHER STORE THAT DID HAVE AFTERPAY (40%) OR NOT PURCHASED AT ALL (23%)

## LOW OUTSTANDING BALANCES

>75% CUSTOMERS
HAVE BALANCES
OUTSTANDING OF <\$300
~90% CUSTOMERS
HAVE BALANCES
OUTSTANDING OF <\$500

# >85% DEBIT CARD TRANSACTIONS

AFTERPAY
CUSTOMERS HAVE
LOWER OVERALL
DEBT

93% OF AFTERPAY ORDERS INCUR NO LATE FEES LOW NET
TRANSACTION
LOSSES <1%

POSITIVE TREND, DESPITE SCALE

AFTERPAY UNDER
INDEXES AMONG LOW
INCOME COHORTS AND
OVER INDEXES AMONG
LOW-MIDDLE INCOME
COHORTS

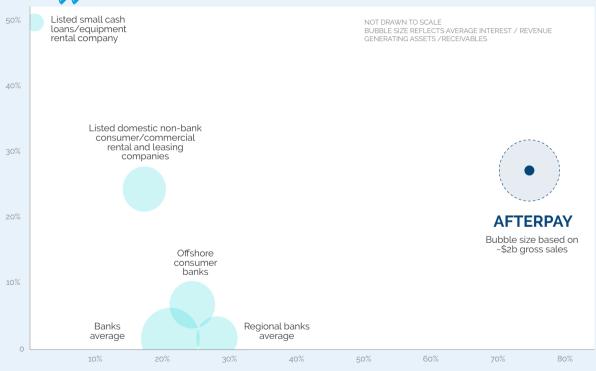
AFTERPAY
CUSTOMERS WHO
PAY LATE PAY
SIGNIFICANTLY
LOWER COSTS THAN
USERS OF OTHER
FINANCIAL PRODUCTS

SOURCE: AFTERPAY DATA, IPSOS SURVEY DATA, ALPHABETA ANALYSIS

# RISK ADJUSTED RETURN<sup>1</sup>

# DELIVERING A different value proposition





OUR BUSINESS MODEL DOES NOT RELY ON EXTRACTING VALUE FROM THE CUSTOMER AND STANDS IN STARK CONTRAST TO TRADITIONAL RETAIL AND CONSUMER FINANCE PROVIDERS

SOURCE: COMPANY FILINGS, CALCULATIONS FROM LAST REPORTED METRICS. NOTES: (t) RISK ADJUSTED RETURN CALCULATED AS NET INTEREST INCOME LESS IMPAIRMENT EXPENSES AS % OF AVERAGE LOANS OR RECEIVABLES. APT'S RISK ADJUSTED RETURN IS BASED ON THE NET TRANSACTION MARGIN.

PROPORTION OF NON-CUSTOMER FEE INCOME TO TOTAL INCOME

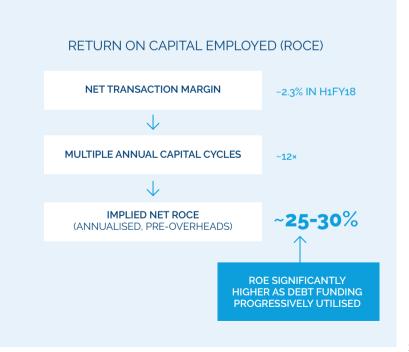
CHANGING THE WAY PEOPLE SHOP

# Scalable AND HIGH ROE BUSINESS MODEL



GROWING AND REPEAT CUSTOMER TRANSACTIONS
POSITIVE MERCHANT AND NET TRANSACTION MARGINS
FEEICIENT USE OF CAPITAL / MULTIPLE PER ANNUM TRANSACTION CYCLES







# BUILDING A great culture

TO ENABLE SUSTAINED GROWTH



WE ASPIRE TO BE AN EMPLOYER OF CHOICE - TO ATTRACT (AND KEEP) THE BEST TALENT BY:



DEVELOPING AND GROWING OUR PEOPLE



IMPROVING THE WORKPLACE ENVIRONMENT



HEALTH AND WELLBEING ACTIVITIES



DIVERSITY AND INCLUSION INITIATIVES



GIVING BACK TO OUR COMMUNITY



CELEBRATING MILESTONES AND EVENTS

JAN 18

JUL 17

227
EMPLOYEES

 $\uparrow$ 

170

IN 4 COUNTRIES



N 2

 $35^{\%}_{\text{FEMALE}}$ 



30%

SINCE 1 JULY WE HAVE HIRED KEY TALENT INCLUDING:

CHIEF PRODUCT OFFICER, CHIEF MARKETING OFFICER, FRAUD MANAGER, KEY DEVELOPERS...

# AFTERPAY everywhere relevant TO OUR CUSTOMERS' LIFESTYLE



LEVERAGE EXISTING CUSTOMER BASE AND BRANDED RETAIL PRESENCE TO GROW AND BECOME MORE RELEVANT TO OUR CUSTOMERS



SOURCE: AFTERPAY ESTIMATES BASED ON NAB ONLINE RETAIL SALES INDEX DEC-17, ABS DATA, INTERNAL AFTERPAY DATA AND ESTIMATES. NOTE: TOTAL RETAIL AND TRAVEL INCLUDES ONLINE AND OFFLINE NOTES 1. ABS DATA, TOTAL INCOME COMPRISING THE FOLLOWING CATEGORIES: OTHER STORE-BASED RETAILING, NON-STORE RETAILING AND RETAIL COMMISSION BASED BUYING AND/OR SELLING, ACCOMMODATION, AIR AND SPACE TRANSPORT, PUBLISHING (EXCEPT INTERNET AND MUSIC PUBLISHING), MOTION PICTURE AND SOUND RECORDING ACTIVITIES, INTERNET SERVICE PROVIDERS, WEB SEARCH PORTALS AND DATA PROCESSING SERVICES, ADULT, COMMUNITY AND OTHER EDUCATION (PRIVATE), MEDICAL AND OTHER HEALTH CARE SERVICES (PRIVATE), CREATIVE AND PERFORMING ARTS, SPORTS AND RECREATION ACTIVITIES, PERSONAL AND OTHER SERVICES

# In-store REMAINS A CORE FOCUS AND LARGE OPPORTUNITY



#### MORE THAN 5,000 EXISTING SHOPFRONTS



ONLINE RETAIL CURRENTLY
REPRESENTS ONLY 5% OF TOTAL
RETAIL MARKET IN AUSTRALIA

SOURCE: ABS







# MAJOR NEW RETAILERS KEEP ONBOARDING



#### NEW AND COMING SOON TO ONLINE

| FANTASTIC  | SPOTLICHT                             | ANACONDA the adventure starts here              | TEMPLE & WEBSTER                             | MANNING CARTELL                                    |
|------------|---------------------------------------|-------------------------------------------------|----------------------------------------------|----------------------------------------------------|
| met        | Baby Bunting the one stop baby shop   | BED BATH N' TABLE                               | Fangear.com                                  | STYLERUNNER<br>TRAIN HARD, LOOK GOOD, BE INSPIRED. |
| <b>pet</b> | PETBARN O O GO GO Emergency for Price | Kitchen Warehouse Australia's #1 in Kitchenware | dermalogica                                  | CLARINS                                            |
|            | true alliance                         | B A I L E Y<br>N E L S O N                      | GOLFBOX AUSTRALIA'S GREATEST GOLF SUPERSTORE | AND MORE                                           |

# ...AND ADOPTING AFTERPAY IN-STORE



### NEW AND COMING SOON TO IN-STORE

| SUPERBIIEM?                    | EGE      | COTTON:ON               | Тур        | 0                                   | КООКАЇ              |
|--------------------------------|----------|-------------------------|------------|-------------------------------------|---------------------|
| SHOVER SHOP TRANSFORM YOURSELF | adairs   | SEPHORA                 | Sportsgirl | томм                                | Y <b>=</b> HILFIGER |
| CALVIN KLEIN                   | PI       | LATYPUS <sup>®</sup>    | SKECHERS   | CONVER                              |                     |
| Timberland 🍣                   | GLASSONS |                         |            | R. M. WILLIAMS EST. 1932, AUSTRALIA |                     |
| city chic                      | rebəl    | <i>DDD</i><br>LORNAJANE |            | AND MORE                            |                     |

# TOUCHCORP BRINGS synergies

# V

#### **STABLE REVENUE STREAMS**

AND LARGE COMMERCIAL PARTNERSHIPS WITH MAJOR CUSTOMER FACING BRANDS



#### **MOBILITY**

REVENUE ASSURANCE, TRANSACTION INTEGRITY AND DATA ANALYTICS



#### **HEALTH**

TECHNICAL INTEGRATION AND EXPERTISE, RELEVANT FOR AFTERPAY



#### **E-SERVICES**

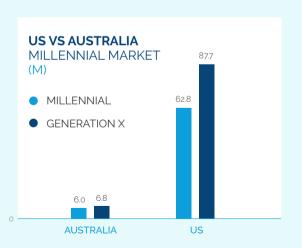
RETAIL POS EXPERTISE

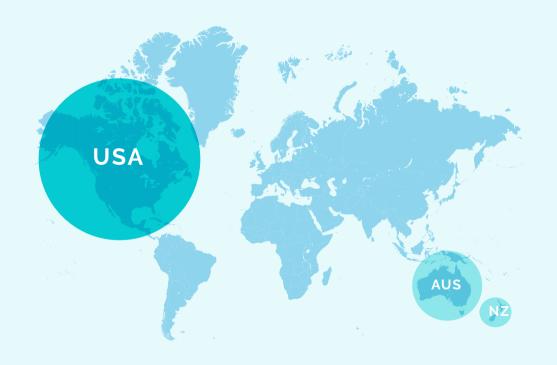
- THOUSANDS OF
POINTS OF PRESENCE IN
AUSTRALIA AND EUROPE

# REMAIN FOCUSED ON EXPLORING US opportunities



MADE PROGRESS IN **DEFINING AND ASSESSING THE MARKET OPPORTUNITY**HAVE MADE SEVERAL **US BASED HIRES STRONG RETAILER ENGAGEMENT** 





SOURCE: GOLDMAN SACHS, US CENSUS BUREAU, ABS



