

### **MEETING OPENING**

ANNUAL GENERAL MEETING WEDNESDAY 28 NOVEMBER 2018



### **CHAIRMAN'S ADDRESS**

ANNUAL GENERAL MEETING WEDNESDAY 28 NOVEMBER 2018



# **AFTERPAYTOUCH GROUP**



### OUR JOURNEY IS STILL JUST BEGINNING

AFTERPAY HAS BEEN IN EXISTENCE < 4 YEARS AND LISTED FOR APPROXIMATELY 2.5 YEARS

AFTERPAY MERGED WITH TOUCHCORP IN JULY 2017

### TODAY

- Top 200 ASX listed company
- >2.5m customers
  (>10% of Australian purchasing population)
- >20,000 retail partners
- Processing over 10% of Australian online commerce
- Growing in-store penetration over 15,000 shop fronts
- Expanding globally U.S. (in-progress) / U.K. (soon)
- Australian proprietary technology and entrepreneurial heritage

# **AFTERPAY COMPETITIVE ADVANTAGES**





#### WE ARE NOT TRADITIONAL CREDIT

We champion the customer and we don't employ a hybrid or "up-sell" business model





### WE ARE NOT FOR EVERYONE OR EVERYTHING

We focus specifically on a segment of the market for life's purchases that customers don't want a loan for



### AFTERPAY IS A DATA DRIVEN PLATFORM, NOT JUST A PRODUCT

Already one of the largest retailer lead referrers in Australia and New Zealand; we connect retailers with new customers

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### WHY AFTERPAY IS DIFFERENT

## We started and continue with a clear mission

# TO BE THE WORLD'S MOST LOVED WAY TO PAY

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### WHY AFTERPAY IS DIFFERENT



We are solving a clear problem To allow people to budget and achieve their lifestyle goals, while avoiding the traditional debt trap

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# **AVOIDING THE DEBT TRAP** – THE ISSUE WE ARE ADDRESSING

The pitfalls of using traditional credit products to fund lifestyle purchasing Outstanding balances build up quickly if significant repayments are not made regularly Interest costs and other hidden charges are generally high and accumulate Traditional credit providers are not on the customer's side – they make more money when customers persist in debt



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## WHY AFTERPAY IS DIFFERENT



# We are well positioned for one of world largest demographic and economic shifts



# THE POWER HAS SHIFTED TO MILLENNIALS

#### MILLENNIALS PREFER DEBIT CARDS AND WANT TO SPEND THEIR OWN MONEY

67% of millennials do not own a single credit card.<sup>1</sup> 1 in 3 have never had a credit card<sup>3</sup>

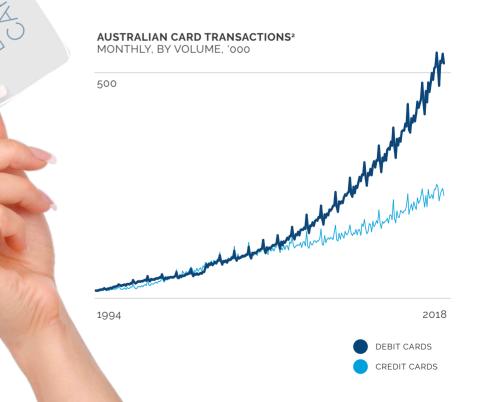
Today there are 2x as many debit card transactions as credit card transactions<sup>2</sup>

#### THE POWER HAS SHIFTED TO THE MILLENNIAL CONSUMER

By 2030, millennials will earn 2 out of every 3 dollars in Australia<sup>4</sup>

Alternative to credit

85% of Afterpay's orders use debit cards



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# WHY AFTERPAY IS DIFFERENT



# Our simple and transparent business model is the source of our integrity

# **AFTERPAY BUSINESS MODEL**

Generate majority of our revenue from retailers for providing a value added service

(2)

We make more money when customers buy what they can afford, pay on time and stick to their simple instalment plan

We do not profit from late fees (we lose more than we collect)

**RESPONSIBLE SPENDING IS FUNDAMENTAL TO THE SUCCESS OF OUR BUSINESS** 



### AFTERPAY IS **FUNDAMENTALLY DIFFERENT** TO TRADITIONAL CREDIT PRODUCTS

#### WE ARE NOT ANOTHER VERSION OF CREDIT - WE ARE AN ALTERNATIVE THAT PUTS CUSTOMERS' INTERESTS FIRST

Free service for customers who pay on time

Must pay purchases off in full in short time period

Discrete transactions / not a line of credit

Suspended if a single payment is late

Late fees minimal, capped and don't accumulate

Low transaction values

Rewarded for positive behaviour

*"Have you* ever heard of a traditional finance product that stops customers spending and revolving in debt?"

TRADITIONAL

**CREDIT PRODUCT** 

 $(\times)$ 

**AFTERPAY** 

# WHEN GROWTH HAPPENS BECAUSE OF DISCIPLINE, NOT IN SPITE OF IT:



of all Afterpay transactions are by returning customers – which means they all have settled their outstanding payments on time and on budget over 75 %

of customers have never incurred a late fee



of our users prefer to pay with debit cards rather than credit cards OVER // %

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of Afterpay users say they use our service as a budgeting tool

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# AFTERPAY IS FOR LOWER VALUE PURCHASES

### after**pay^7**

AVERAGE BALANCE OUTSTANDING

\$121

>90% of consumers <\$500 >75% of consumers <\$350

### AUSTRALIAN CREDIT CARD DEBT

AVERAGE BALANCE OUTSTANDING

\$4,268

# LOW DEFAULTS

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### AFTERPAY FY18 GROSS LOSS

1.5%



lower than other buy now pay later<sup>1</sup> 90%

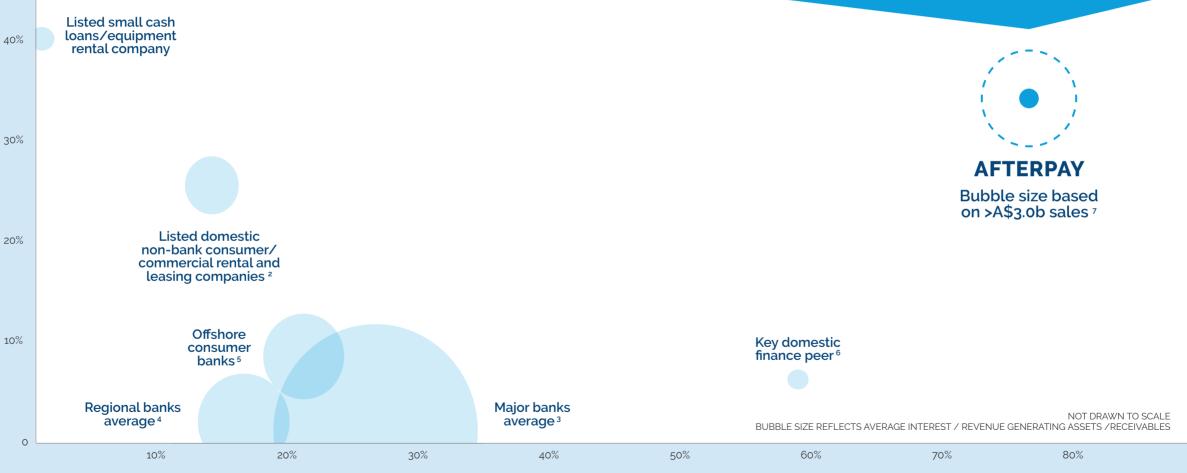
lower than payday lending<sup>2</sup> 79%

lower than consumer leasing finance providers<sup>2</sup>

# DELIVERING A DIFFERENT VALUE PROPOSITION

**RISK ADJUSTED RETURN**<sup>3</sup>

Our business model does not rely on extracting value from the customer and stands in stark contrast to traditional retail and consumer finance providers

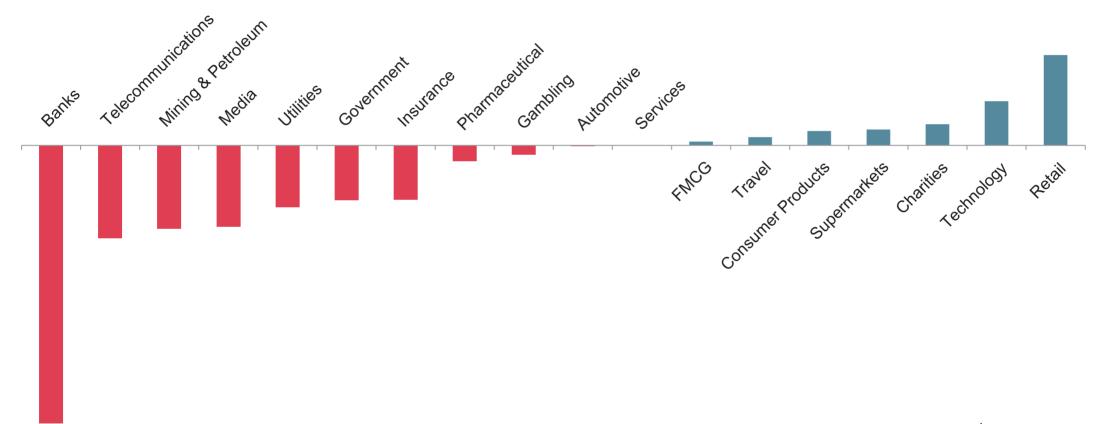


#### **PROPORTION OF NON-INTEREST INCOME TO TOTAL INCOME**

SOURCE CITIBANK: COMPANY FILINGS. CALCULATIONS BASED ON LAST REPORTED (FY18 UNLESS OTHERWISE INDICATED) NOTES: (1) RISK ADJUSTED RETURN IS CALCULATED BASED ON TOTAL INCOME LESS IMPAIRMENT EXPENSE AS A PERCENTAGE OF AVERAGE INTEREST EARNING ASSETS; (2) INCLUDES FLEXIGROUP AND THORN; (3) INCLUDES CBA, NAB, WBC AND ANZ. INCLUDES INCOME FROM ASSETS ANNOUNCED FOR DIVESTMENT BUT WHICH HAVE NOT YET BEEN DIVESTED; (4) INCLUDES BOQ AND BEN; (5) INCLUDES SYNCHRONY, CEMBRA AND MONETA. BASED ON FY17 REPORTED METRICS DUE TO THE ABNORMAL IMPACT OF IFRS 9 CHANGES ON RESULTS REPORTED IN 2018; (6) BASED ON REPORTED PROPORTION OF NON-CUSTOMER BASED INCOME IN FY16 OF ~58% (7) AS DISCLOSED IN THE AFTERPAY TOUCH BUSINESS UPDATE DATED 19TH JULY 2018 AND BASED ON JUNE 2018 UNDERLYING SALES MULTIPLIED BY 12.



# THE BANKING INDUSTRY HAS THE LOWEST NET TRUST SCORE

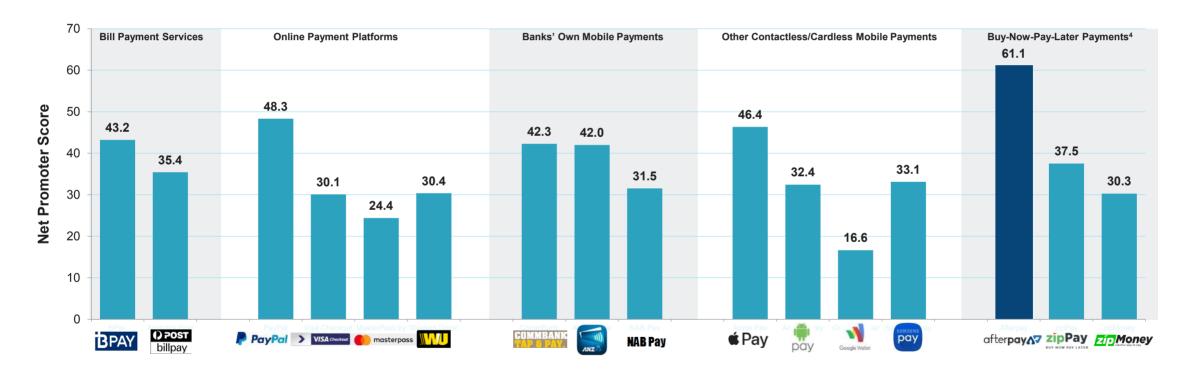




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# DIGITAL PAYMENTS NPS



4. BUY NOW PAY LATER PAYMENTS (AFTERPAY, ZIPPAY, ZIPMONEY) FROM OCTOBER 2017 SOURCE: ROY MORGAN RESEARCH. BASE: AUSTRALIANS 14\*: JULY 17-JULY 18. NPS AND NET PROMOTER SCORE IS A SERVICE MARK OF BAIN & COMPANY, INC, SATMETRIX SYSTEMS INC, AND MR FREDERICK REICHHELD



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#### INTRODUCTION TO AFTERPAY VIDEO

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# WHY AFTERPAY IS DIFFERENT

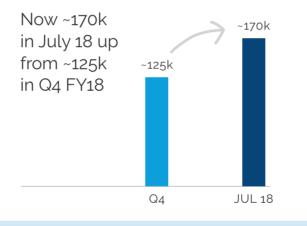


# We are not a product but a platform that has global applicability

### OUR TECHNOLOGY PLATFORM LINKS CUSTOMERS <sup>Argafterpaytouch</sup> WITH >20K AUSTRALIAN BUSINESSES



#### AVERAGE DAILY USERS



SHOP DIRECTORY

A vast number of customers come to Afterpay to determine where to shop.

Over 4 million retail and service online business leads are generated every month.

APP RATINGS

4.8/5 for the iOS app and 4.7/5 for the Android app

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## WHY AFTERPAY IS DIFFERENT



# Our proprietary technology is globally scalable and effective

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# WHY AFTERPAY IS DIFFERENT



Our company is powered by an incredibly talented team with shared core values and a passion to innovate and continuously improve

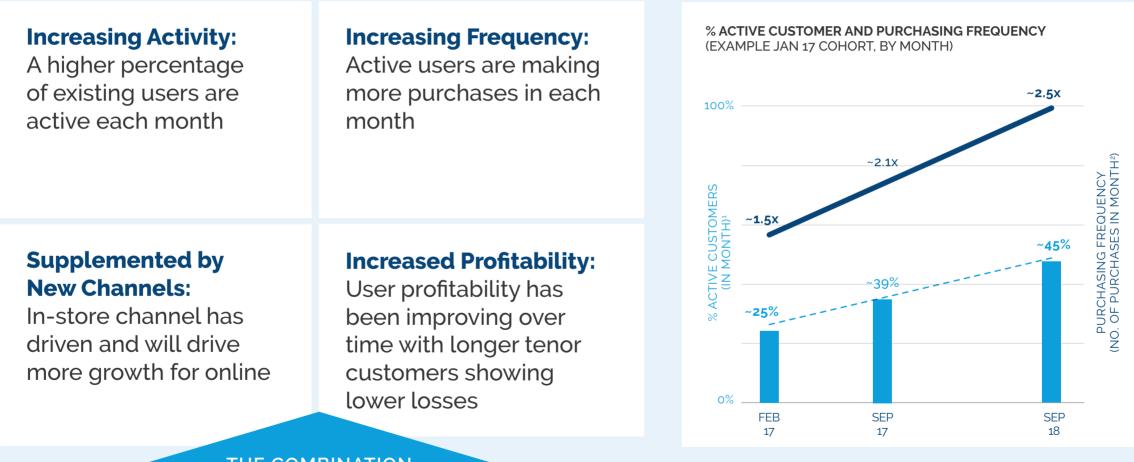
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FY19 YEAR TO DATE	<b>Growth remains</b> <b>strong</b> in respect to all key metrics	<b>Customer additions</b> <b>in all geographies</b> <b>are in line</b> with past experience and are accelerating into November
More importantly, <b>repeat customer</b> <b>behaviour remains</b> <b>strong</b> and represents well over 90% of monthly GMV	Losses or default rates remain well within expected ranges in all geographies	Strong pre-Christmas trading period

# KEY FOCUS - OPTIMISING LONG TERM VALUE

LONG TERM VALUE WILL BE DRIVEN BY MAXIMIZING TOTAL ACTIVE CUSTOMERS AND CUSTOMER LIFE TIME VALUE

#### CUSTOMER LIFE TIME VALUE (LTV) DRIVERS



THE COMBINATION OF ALL THESE FACTORS IS DRIVING INCREASED CUSTOMER LTV OVER TIME

NOTE: 1. % OF TOTAL CUSTOMERS WHO MADE A PURCHASE WITHIN THE MONTH 2. NUMBER OF PURCHASES MADE WITHIN THE MONTH BY ACTIVE CUSTOMERS IN THAT MONTH

**CUSTOMER LTV DRIVERS - KEY STATISTICS** 

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# **REGULATORY ENVIRONMENT**

### PATH TO REGULATION

 Afterpay has been proactive and engaging

### ASIC

- ASIC intervention
  powers, if adopted:
- recognise Afterpay's unique business model
- ensure we can continue to serve our customers

### **SENATE**

- Focus is pay-day lending
- Pleased with engagement to date



# COMMITTED TO CONTINUOUS IMPROVEMENT

### CUSTOMER RESPONSIBILITY AND OUTCOMES

- Continue to focus on retail revenue model – not on customer debt
- Late fee reduction enhancements
  - Improving trend
  - More innovation will be introduced

### PRODUCT AND BUSINESS MODEL ENHANCEMENTS

 Making strong inroads beyond physical retail

### **CORPORATE GOVERNANCE**

- Board development
- Longer term remuneration structures



# IN CONCLUSION THANK YOU



### **GROUP HEAD PRESENTATION**

ANNUAL GENERAL MEETING WEDNESDAY 28 NOVEMBER 2018



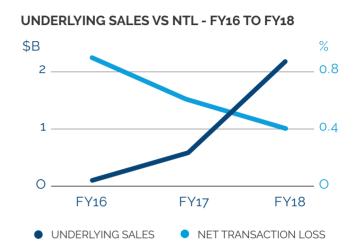
# GROUP HEAD FY2018 YEAR IN REVIEW



# FY2018 – FINANCIAL YEAR IN REVIEW

#### STRONG FINANCIAL PERFORMANCE ACROSS ALL KEY METRICS

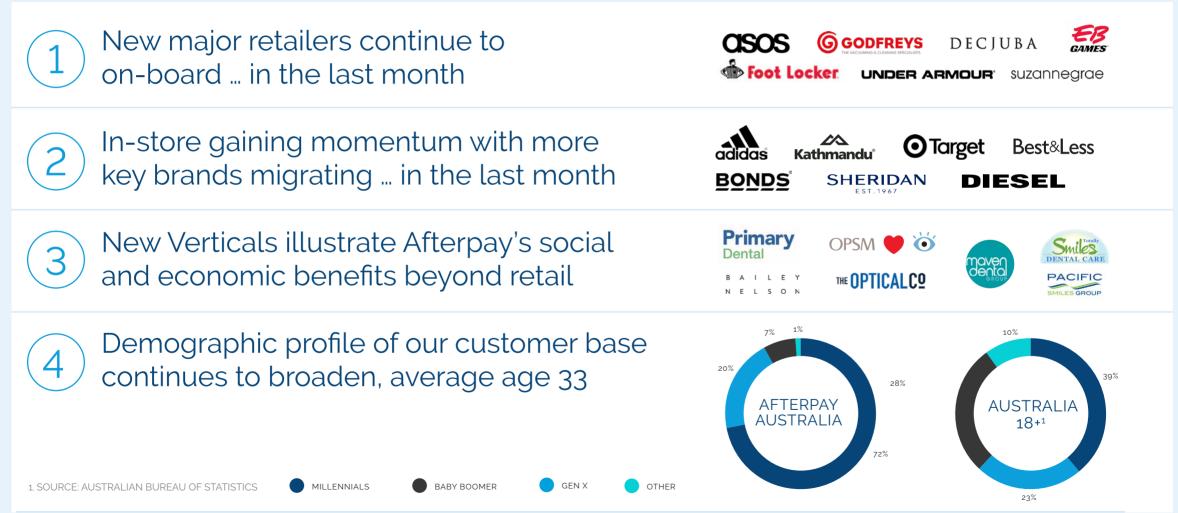
A\$M, 30 JUNE 2018	AFTERPAY TOUCH FY18	AFTERPAY FY17	CHANGE <sup>1</sup> %
GROUP METRICS			
REVENUE AND OTHER INCOME	142.3	29.0	390%
AFTERPAY REVENUE	116.8	29.0	302%
PAY NOW REVENUE	25.6	-	-
EBITDA (EXCLUDING SIGNIFICANT ITEMS)	33.8	6.0	468%
NET PROFIT / (LOSS) AFTER TAX	(9.0)	(9.6)	7%
AFTERPAY - KEY METRICS			
UNDERLYING SALES	2,184.6	561.2	289%
AFTERPAY MERCHANT REVENUE	88.3	22.9	286%
% OF UNDERLYING SALES <sup>2</sup>	4.0%	4.1%	
NET TRANSACTION LOSS (NTL)	(9.3)	(3.1)	
% OF UNDERLYING SALES <sup>2</sup>	(0.4)%	(0.6)%	
NET TRANSACTION MARGIN	55.7	14.1	295%
% OF UNDERLYING SALES <sup>2</sup>	2.6%	2.5%	
TOTAL ACTIVE CUSTOMERS (NO. M) <sup>3</sup>	2.3	0.8	176%
NUMBER OF MERCHANTS (NO. '000) <sup>3</sup>	17.7	6.0	195%



NOTE: 1. CHANGE PERCENTAGE IS BASED ON FINANCIALS PRESENTED IN THE ANNUAL REPORT 2. % OF UNDERLYING SALES 3. FY18 METRICS AS AT 31 JULY 2018

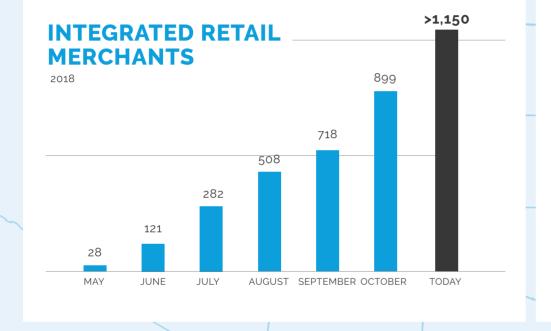


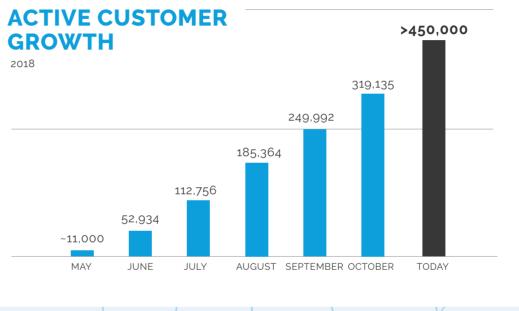
# AUSTRALIA AND NEW ZEALAND DEVELOPMENTS



# MOMENTUM BUILDING IN THE U.S.







#### **ESTABLISHING A PRESENCE WITH RETAIL INDUSTRY LEADING BRANDS**

DOFCOLORS DOUS KILL (OLOURPOP **URBAN OUTFITTERS** REVOLVE DIFF ANTHROPOLOGIE **KYLIE COSMETICS** free people MORPHE FOREVER 21 boohoo COTTON:ON **STEVE MADDEN** QUAY **KKW BEAUTY** FLIGHT CLUB

# **U.K. – A KEY EXPANSION MARKET**

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### 3RD LARGEST E-COMMERCE MARKET IN THE WORLD

(AFTER CHINA AND THE U.S.)

- >£133b online retail sales p.a.
- 87% of consumers shop online

### GLOBAL RETAILER LED STRATEGY

- Several existing key retailers encouraging Afterpay to expand
- U.K. fits with strategy to serve globally recognised brands and customers across borders

### FAVOURABLE MARKET DYNAMICS

- Large and influential millennial customer cohort
- Strong debit card transaction preference
- Aversion to traditional credit options for online purchasing

# **STRONG PRE-CHRISTMAS TRADING**



### CLICK FRENZY – BLACK FRIDAY – CYBER MONDAY

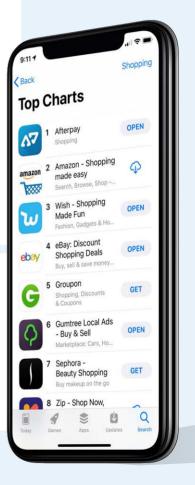
Record trading days – all categories and geographies

- Australia
- New Zealand
- U.S.
- Online
- In-store

### RECORD NEW CUSTOMER ADDITIONS IN A SINGLE DAY

- Black Friday –
  8.5k Australia/New Zealand
- Black Friday 19k U.S.

AFTERPAY MOST DOWNLOADED SHOPPING APP ON BLACK FRIDAY



# KEY FOCUS - BALANCE SHEET AND FUNDING



#### **STRONG BALANCE SHEET AND TOTAL LIQUIDITY POSITION<sup>1</sup>**

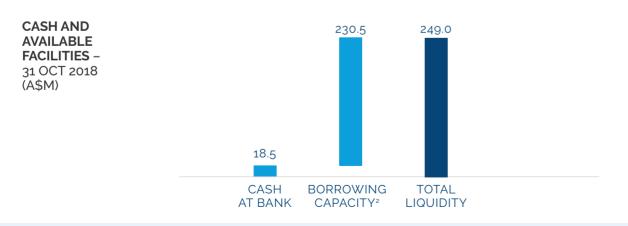
#### **CASH AND DEBT POSITION**

A\$M	30-JUN-18	31-OCT-18
SECURED INTEREST BEARING BORROWINGS	111.6	8.9
SENIOR UNSECURED NOTES AND OTHER	50.0	50.0
DEBT	161.6	58.9
LESS CASH	(49.2)	<b>(</b> 30.2) <sup>2</sup>
NET DEBT / (CASH)	112.4	28.7

Process to launch a loan facility in the U.S. is progressing in line with expectations and expected to be completed by H2 FY2019

NOTE: 1. UNAUDITED FINANCIAL INFORMATION 2. INCLUDES \$18.5M OF CASH IN BANK AND \$11.7M OF CASH HELD IN TRUST AS AT 31 OCT 2018

#### LIQUIDITY POSITION





## **BUSINESS OF THE MEETING**

ANNUAL GENERAL MEETING WEDNESDAY 28 NOVEMBER 2018



#### **FINANCIAL AND RELATED REPORTS**

To receive and consider the financial report of the Company and its controlled entities and the related directors' and auditor's reports in respect of the financial year ended 30 June 2018.

#### RESOLUTION 1: ADOPTION OF REMUNERATION REPORT (NON-BINDING RESOLUTION)



#### PROXIES: ADOPTION OF REMUNERATION REPORT (NON-BINDING RESOLUTION)



FOR:	63,605,526	78.31%
AGAINST:	16,825,009	20.71%
OPEN:	790,366	0.98%
TOTAL:	81,220,901	100.00%
TOTAL: EXCLUDED:	<b>81,220,901</b> 48,788,863	100.00%

#### **RESOLUTION 2:**

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### **RE-ELECTION OF MR DANA STALDER AS DIRECTOR**

**THAT** Mr Dana Stalder, who retires as a Director of the Company in accordance with ASX Listing Rule 14.4 and clause 19.6 of the Constitution and, being eligible, offers himself for election, be re-elected as a Director of the Company.

### **RE-ELECTION OF MR DANA STALDER AS DIRECTOR**

FOR:	129,719,845	99.22%
AGAINST:	267,077	0.20%
OPEN:	764,228	0.58%
TOTAL:	130,751,150	100.00%
TOTAL: EXCLUDED:	<b>130,751,150</b> -	100.00%



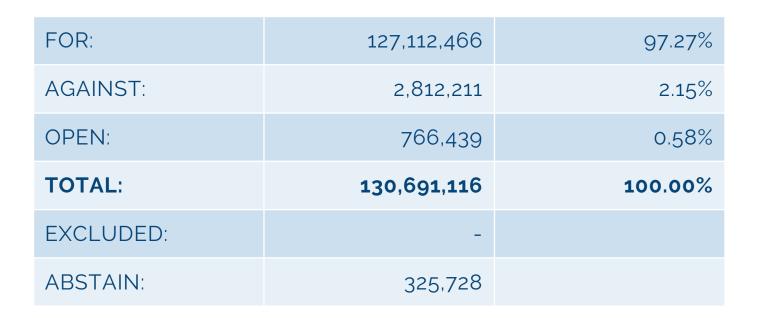
#### **RESOLUTION 3:**

### **RE-ELECTION OF MS ELANA RUBIN AS DIRECTOR**

**THAT** Ms Elana Rubin, who retires as a Director of the Company in accordance with ASX Listing Rule 14.4 and clause 20.6 of the Constitution and, being eligible, offers herself for election, be re-elected as a Director of the Company.



### **RE-ELECTION OF MS ELANA RUBIN AS DIRECTOR**





#### **RESOLUTION 4**:

### RATIFICATION OF ISSUE OF SHARES PURSUANT TO PREVIOUS PLACEMENT

**THAT** for the purposes of ASX Listing Rule 7.4 and for all other purposes, shareholders approve and ratify the issue of 6,864,383 ordinary fully paid shares on 31 August 2018 to certain institutional and professional investors on the terms and conditions set out in the Explanatory Notes accompanying the Notice of Meeting.

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## RATIFICATION OF ISSUE OF SHARES PURSUANT TO PREVIOUS PLACEMENT

FOR:	74,811,069	98.63%
AGAINST:	283,996	0.37%
OPEN:	765,351	1.00%
TOTAL:	75,860,416	100.00%
TOTAL: EXCLUDED:	<b>75,860,416</b> 45,058,289	100.00%



#### RESOLUTION 5: RATIFICATION OF ISSUE OF SHARES

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**THAT** for the purposes of ASX Listing Rule 7.4 and for all other purposes, shareholders approve and ratify the issue of 2,880,426 Shares on 19 January 2018 at an issue price of A\$6.51 per share to Matrix Partners on such terms and conditions more particularly described in the Explanatory Memorandum accompanying the Notice of Meeting.

#### PROXIES: RATIFICATION OF ISSUE OF SHARES



FOR:	129,718,007	99.18%
AGAINST:	313,050	0.24%
OPEN:	764,894	0.58%
TOTAL:	130,795,951	100.00%
TOTAL: EXCLUDED:	130,795,951	100.00%

#### **RESOLUTION 6**:

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### **RATIFICATION OF CONVERTIBLE NOTES**

**THAT** for the purposes of ASX Listing Rule 7.4 and for all other purposes, shareholders approve and ratify the issue of convertible notes totalling \$US100,000 face value entitling Matrix Partners to Shares in the Company upon conversion on such terms and conditions more particularly described in the Explanatory Memorandum accompanying the Notice of Meeting.

#### PROXIES: RATIFICATION OF CONVERTIBLE NOTES



FOR:	129,721,907	99.18%
AGAINST:	295,481	0.23%
OPEN:	770,327	0.59%
TOTAL:	130,787,715	100.00%
TOTAL: EXCLUDED:	130,787,715	100.00%

#### **RESOLUTION 7:**

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### APPROVAL OF AFTERPAY US INC. 2018 EQUITY INCENTIVE PLAN

**THAT** for the purposes of ASX Listing Rule 7.2, exception 9, and for all other purposes, shareholders approve the issue of securities (including Shares in the Company) under the Afterpay US Inc. 2018 Equity Incentive Plan on such terms and conditions more particularly described in the Explanatory Memorandum accompanying the Notice of Meeting.

#### PROXIES: APPROVAL OF AFTERPAY US INC. 2018 EQUITY INCENTIVE PLAN

FOR:	121,835,130	93.11%
AGAINST:	8,259,264	6.31%
OPEN:	764,878	0.58%
TOTAL:	130,859,272	100.00%
TOTAL: EXCLUDED:	130,859,272	100.00%



#### **RESOLUTION 8:**

### APPROVAL OF ISSUE OF OPTIONS TO MR DAVID HANCOCK

**THAT** for the purposes of ASX Listing Rule 10.11 and for all other purposes, shareholders approve the issue of 2,699,087 Options to Mr David Hancock on such terms and conditions more particularly described in the Explanatory Memorandum accompanying the Notice of Meeting.

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# A afterpaytouch

### APPROVAL OF ISSUE OF OPTIONS TO MR DAVID HANCOCK

FOR:	110,570,382	85.88%
AGAINST:	17,412,853	13.53%
OPEN:	765,933	0.59%
TOTAL:	128,749,168	100.00%
TOTAL: EXCLUDED:	<b>128,749,168</b> 1,900,000	100.00%



### **MEETING CLOSURE**

ANNUAL GENERAL MEETING WEDNESDAY 28 NOVEMBER 2018