

# Media Release

Media release  
22 August 2019

## **Air New Zealand announces earnings before taxation of \$374 million, maintains final dividend**

Air New Zealand today announced earnings before taxation for the 2019 financial year of \$374 million, compared to \$540 million in the prior period. Net profit after taxation was \$270 million and operating cash flow was \$986 million.

The result was driven by operating revenue growth of 5.3 percent, which was offset by a \$191 million increase in the price of fuel, as well as a temporary increase in operating costs as the airline sought to improve network resiliency for its customers in the face of the global Rolls-Royce engine issues.

Shareholders of Air New Zealand will receive a final dividend of 11.0 cents per share, taking the total ordinary dividends declared for the year to 22.0 cents per share, in-line with the prior year. The dividend will be paid on 18 September, to shareholders on record as at 6 September.

Chairman Tony Carter said the result represents the relentless focus and hard work of more than 12,500 Air New Zealanders, who have risen to the challenges this financial year has presented.

“While we are disappointed that we did not meet the expectations we first set for ourselves at the start of the financial year, the fact is we are operating in a different demand environment than we were 12 months ago. To have achieved a solid result despite these headwinds speaks volumes about the extraordinary dedication and commitment of our people.

“When we first saw signs that demand was slowing, we took immediate steps to review our network, fleet and cost base, to position the airline for success in a lower growth environment. While we have made progress, this work is still ongoing.

“I am very confident in our strategy and our experienced, world-class executive team who are focused on driving our business back to earnings growth, while ensuring that we maintain the airline’s strong customer-centric culture.”

Chief Executive Officer Christopher Luxon noted that as the airline navigates a more challenging demand environment, delivering competitive fares and a superior customer experience remain a top priority.

“While the New Zealand market has seen foreign competitors reduce capacity or withdraw completely this year, we have continued to grow both domestically and internationally and to adjust our domestic fare structure to keep New Zealanders connected to each other and the world.

“In a society with rapidly changing customer expectations, we know we need to continue to lift our game. We invest a huge amount of time understanding what our customers value and how we can improve their experience, which is why we introduced free Wi-Fi onboard our long-haul flights earlier this year and announced changes to our Economy product offering. We can’t wait to share some further exciting product developments and enhancements in the coming months, which we think our customers are going to love.”

Mr Luxon went on to say that as the airline looks to the coming year, it is in a fundamentally strong position and will target further growth that taps into new pools of demand.

“We were very excited earlier in the year to announce that we would begin flying to Seoul in November 2019. A new seasonal service from Christchurch to Singapore will begin in December 2019, which will provide greater

choice for visitors and locals alike. We will also launch additional frequency into both Chicago and Taipei, as these routes continue to outperform our expectations.

“Another important milestone will be the return of our remaining Rolls-Royce engines back into service, which we are expecting to happen in the coming months. This will enable us to bring further reliability back to our flying schedule and to utilise our most efficient aircraft in the optimum way.”

Mr Luxon acknowledged that while the outcomes of the business review announced in March will provide some clear benefits to the airline in the coming year, there were still further cost efficiencies that needed to be realised following the conclusion of operational and overhead cost reviews.

“We are focused on ensuring that Air New Zealand is fit for the new lower growth environment and part of that involves identifying ways that we can deliver meaningful, sustainable reductions in our cost base. We know we already run a tight ship and that any further cost savings will require exponential effort.

“That is why we have selected a respected external consultancy to assist with this process. They can provide us with an outside perspective and are able to benchmark us to provide a clear understanding of how our processes compare with global peers.”

Mr Luxon also stated that the airline remains committed to delivering on its sustainability strategy and initiatives.

“We know that sustainability is a critical global issue and we risk losing our social license to operate if we do not genuinely address climate change. That is why you will see us continue to invest, whether that be further reducing single use plastic items on board our aircraft or making it easier for our customers to voluntarily offset their emissions with our FlyNeutral tool.”

The airline will also take delivery of six ATR aircraft and three Airbus A320/321 NEO aircraft in the 2020 financial year, which will provide continued growth, fuel efficiency and cost benefits on the Tasman and Pacific Islands network. An additional Boeing 787-9 Dreamliner will also join the fleet this year.

Air New Zealand's investment grade credit rating and strong operating cash flow have enabled it to continue to invest in the most innovative, efficient and comfortable aircraft on the market to deliver on its commitment to grow sustainably. Earlier this year the airline announced that it would replace its fleet of Boeing 777-200 aircraft with the Boeing 787-10 Dreamliner, subject to shareholder approval in September. These aircraft will start to be delivered from the 2023 financial year and will be a game changer for the airline, offering a 25 percent improvement in fuel efficiency.

## Outlook

Based upon current market conditions and assuming an average jet fuel price of US\$75 per barrel, the airline is targeting earnings before taxation to be in the range of \$350 million to \$450 million. This outlook excludes the impact of the new accounting standard for leases.

## Financial Highlights

- Operating revenue of **\$5.8 billion**
- Earnings before taxation of **\$374 million**
- Net profit after taxation of **\$270 million**
- Operating cash flow of **\$986 million**
- Fully imputed final dividend of **11.0 cents per share**, resulting in annual ordinary dividends of 22.0 cents per share

## Ends

*Issued by Air New Zealand Public Affairs ph +64 21 747 320*



# ANNUAL RESULTS

## 2019

NZX: **AIR** | ASX: **AIZ** | US OTC: **ANZFY**

22 AUGUST 2019



# Forward-looking statements

This presentation contains forward-looking statements. Forward-looking statements often include words such as “anticipate”, “expect”, “intend”, “plan”, “believe”, “continue” or similar words in connection with discussions of future operating or financial performance.

The forward-looking statements are based on management's and directors' current expectations and assumptions regarding Air New Zealand's businesses and performance, the economy and other future conditions, circumstances and results. As with any projection or forecast, forward-looking statements are inherently susceptible to uncertainty and changes in circumstances. Air New Zealand's actual results may vary materially from those expressed or implied in its forward-looking statements.

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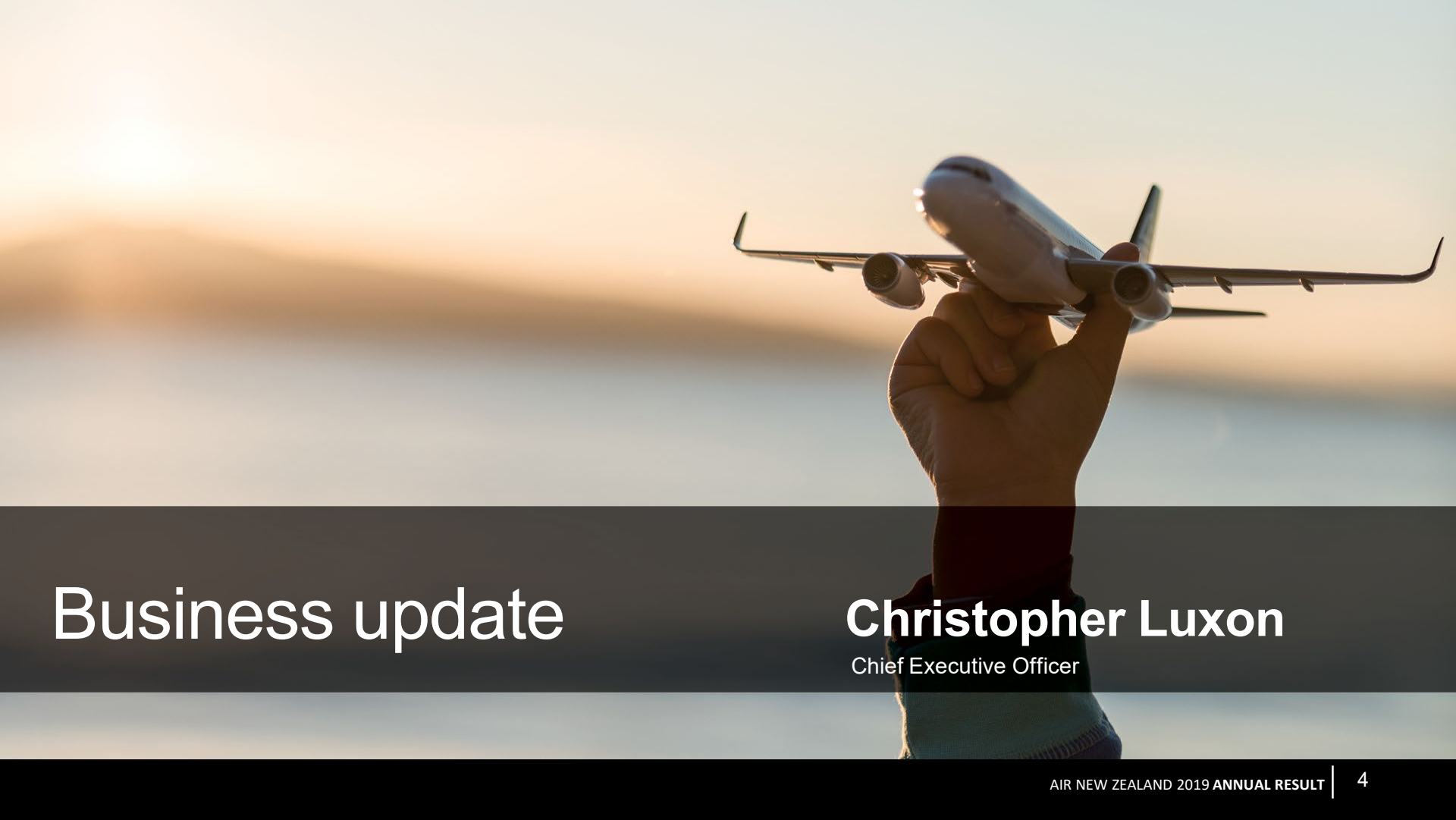
# Agenda

Business update

Financial results

Outlook

Q&A



# Business update

**Christopher Luxon**  
Chief Executive Officer

# A resilient business focused on restoring earnings growth and sustaining our core competitive advantages



- Financial performance reflects significantly higher fuel prices and a marked change in the demand growth environment
  - Solid revenue and underlying unit cost performance achieved despite challenges
- On track to deliver meaningful and sustainable reductions across our cost base as discussed in our March business review update
- Further opportunities for improved earnings growth while ensuring we maintain our award-winning culture and invest to provide a world-class travel experience for customers



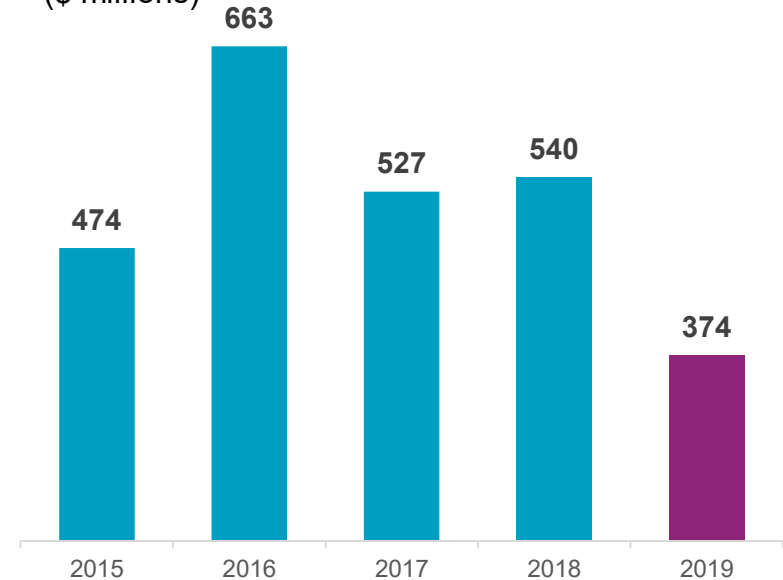


## 2019 financial highlights

- Operating revenue **\$5.8 billion**, up 5.3%
- Earnings before taxation **\$374 million**, down 31%
- Net profit after taxation **\$270 million**, down 31%
- Operating cash flow **\$986 million**, down 4.4%



**Earnings before taxation**  
(\$ millions)



# A number of factors impacted 2019 performance, and we quickly responded with both tactical and strategic actions



Headwind	Short-term tactical response	Longer-term strategy
Increased fuel price	<ul style="list-style-type: none"> <li>✓ Network capacity adjustments and targeted fare increases</li> <li>✓ Fuel hedging that provides business time to adjust</li> </ul>	<ul style="list-style-type: none"> <li>✓ Investment in young and fuel efficient fleet</li> <li>✓ Aircraft weight reduction programmes</li> <li>✓ Flight path optimisation</li> </ul>
Network disruption resulting from the global Rolls-Royce Trent engine issues	<ul style="list-style-type: none"> <li>✓ Procured 3 dry-lease aircraft</li> <li>✓ Investment in short-term operational resiliency to mitigate customer disruption</li> </ul>	<ul style="list-style-type: none"> <li>✓ As disruption alleviates, focused on driving inefficiencies out of the cost base (e.g. greater stability of rostering to optimise labour)</li> </ul>
Slowing inbound tourism and domestic leisure demand	<ul style="list-style-type: none"> <li>✓ Domestic fare restructure</li> <li>✓ Immediate capacity reductions across select network routes</li> </ul>	<ul style="list-style-type: none"> <li>✓ Ongoing focus on network optimisation and cost efficiencies using principles from the March business review</li> </ul>

Progressing on ~\$60 million of cost initiatives over the next two years



## Business review principles

### Network

- ✓ Revised medium term growth to 3% to 5% (from 5% to 7%)
- ✓ Focused on optimising network to maximise and diversify revenue
- ✓ Stimulate new demand
- ✓ Maintain or constrain growth expected on existing routes

### Fleet

- ✓ Adjust aircraft deliveries to reflect slower growth environment
- ✓ Fleet deferrals of ~\$750 million
- ✓ Smoother capex profile in 2020-2022 period

### Cost

Launch of a two-year cost reduction programme

- Expecting to achieve an additional ~\$60 million in annualised savings over this period
- Focused on both operational and overhead costs

### Customer

- Progressive roll-out of enhanced seats across multiple cabins
- New in-flight soft products including free Wi-Fi onboard enabled international flights
- Upgraded lounge facilities across the network

## Status of cost programme

1

Removal of inefficiencies associated with the Rolls-Royce engine issues

*(delivered in 2020)*

2

~5% reduction in overheads through reprioritisation, process efficiencies and automation

*(delivered in 2020 & 2021)*

3

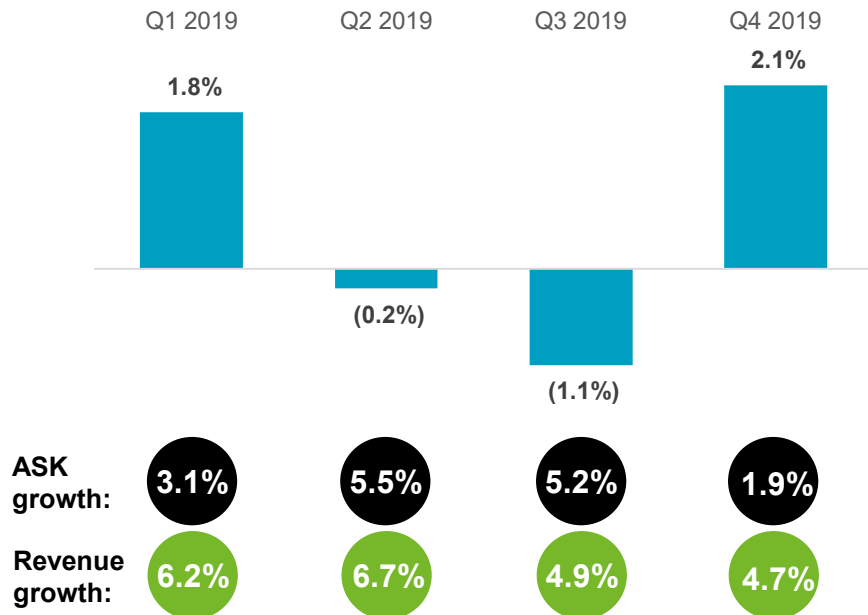
A targeted review of the operations cost base

*(delivered in 2020 & 2021)*

# Q4 network and pricing adjustments drove better momentum in our 2H performance



## Group RASK<sup>1</sup> (excl. FX)



<sup>1</sup> Year-on-year movement in RASK.

<sup>2</sup> Pacific Islands includes Bali and Honolulu.

Sector	2019 RASK vs. revised expectations (from Feb 2019)
Domestic	Marginally stronger
Tasman	Marginally stronger
Pacific Islands <sup>2</sup>	Stronger
Asia	In-line
Americas/Europe	Marginally stronger
Cargo	Softer



Current forward booking forecasts support stable demand across most markets, however we remain cautious about the economic environment

Sector	Forward bookings vs 2H 2019 performance
Domestic	Slight improvement on 2H 2019 with strong RASK growth expected
Tasman	Increased competitive activity on some sectors
Pacific Islands <sup>1</sup>	Similar to 2H, with reduced market capacity due to competitor MAX-8 issues
Asia	Similar to 2H with solid performance on second daily Singapore service and Taipei offsetting China softness
Americas/Europe	Softer Q1 as outbound traffic impacted by weaker FX; peak season bookings showing good momentum
Cargo	Similar to 2H with challenged global freight industry

<sup>1</sup> Pacific Islands includes Bali and Honolulu.



# Financial results

**Jeff McDowall**

Chief Financial Officer



# Solid growth in revenue offset by higher fuel and operating costs

## Revenue

- Passenger revenue excluding FX **up 4.6%**; reported up 5.6%
  - Strong demand **up 5.2%** on capacity growth of **4.0%**
  - RASK excluding FX **up 0.6%**; reported up 1.6%
- Cargo revenue excluding FX **down 1.8%**; reported up 0.8%

## Cost

- CASK<sup>1</sup> **improvement of 1.2%**
  - Reported CASK including impact of fuel price up 5.4%
- Economies of scale and efficiencies contributed **\$113 million** to profitability
- Fuel cost excluding FX **up \$209 million**, or 21%<sup>2</sup> driven by:
  - Average fuel price increase (net of hedging) of **\$191 million, up 19%**
  - Additional volume of **\$18 million** reflects capacity growth, partially offset by aircraft efficiencies

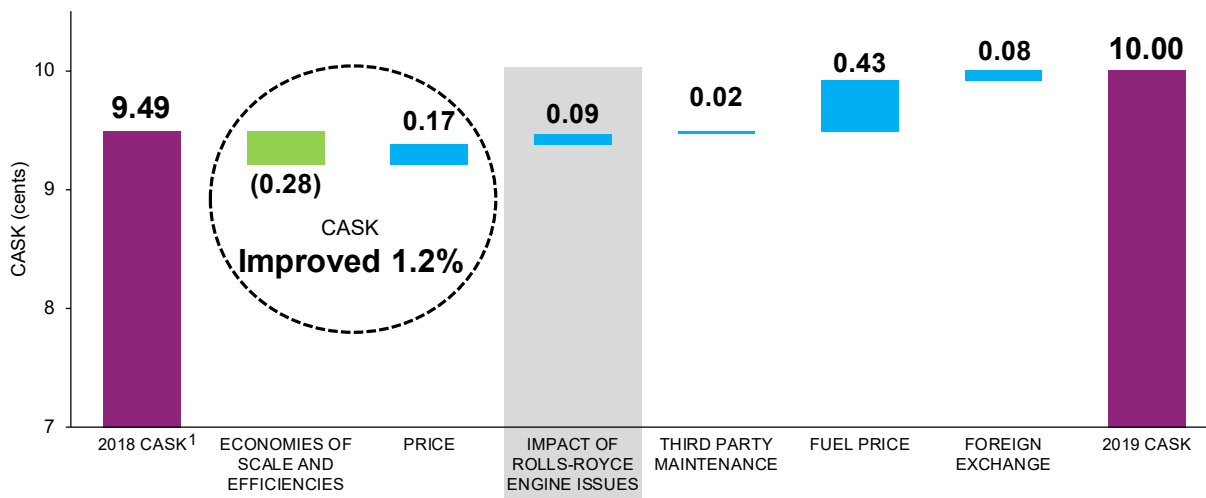
<sup>1</sup> Excluding fuel price movement, foreign exchange, temporary impact from global Rolls-Royce engine issues and third party maintenance.

<sup>2</sup> Fuel cost movement details provided in supplementary slides.

# Strong focus and improved operational conditions in 2H drove underlying CASK performance



- **CASK\* improved 1.2%**
  - Reported CASK increased 5.4%, driven by average fuel price increases of 19%, FX, temporary impact of global Rolls-Royce engine issues and higher costs related to third party maintenance
- **\$113 million** of efficiencies from cost saving initiatives and economies of scale



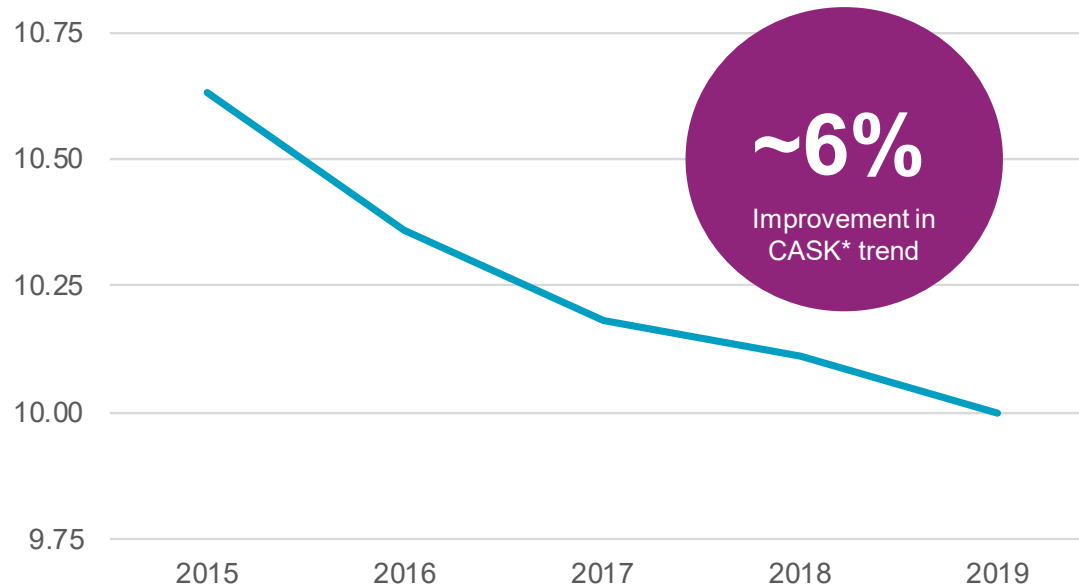
\* Excluding fuel price movement, foreign exchange, temporary impact from global Rolls-Royce engine issues and third party maintenance.

<sup>1</sup> The 2018 CASK has been restated to reflect the impact of NZ IFRS 15.



# Five years of consistent underlying CASK improvement

## 5 Year CASK\* trend



## CASK improvement drivers

- 1 Efficiencies
- 2 Economies of scale
- 3 Productivity

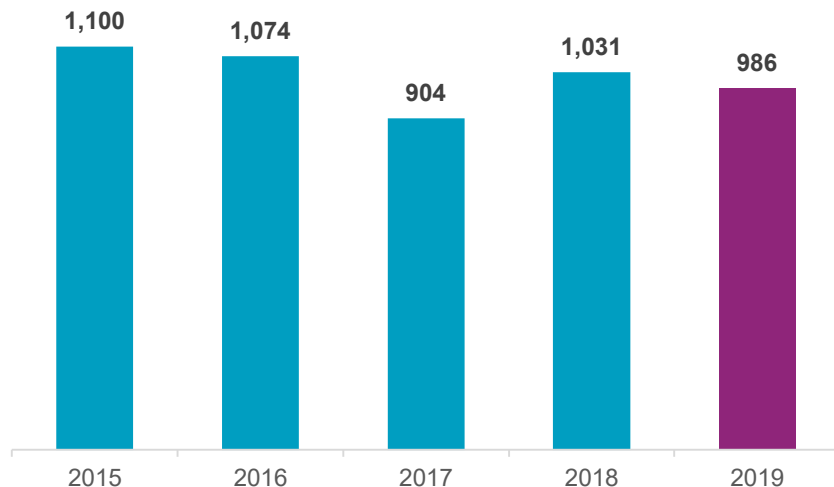
\* Excluding fuel price movement, foreign exchange, temporary impact from global Rolls-Royce engine issues and third party maintenance.



# Continued strength in operating cash flow

## Operating cash flow

(\$ millions)



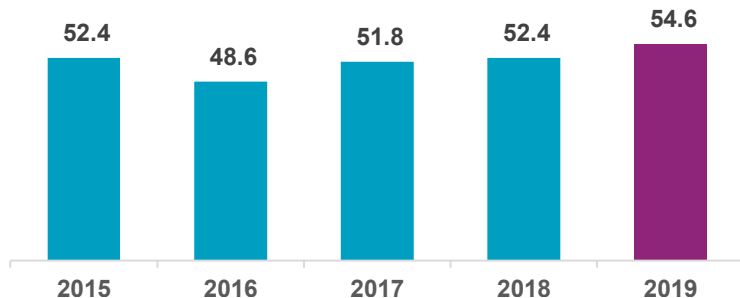
- Operating cash flow **\$986 million**, down 4.4%, reflecting:
  - Reduction in cash operating earnings, offset by strong working capital cash flow
  - Timing of cash tax payments
- Cash on hand of **\$1.1 billion**, down 21% from June 2018
  - Nearing previously communicated target liquidity range of \$700 million to \$1 billion
  - Expect to remain towards top-end of liquidity range in the near-term



# Balance sheet remains resilient

## Gearing (%)

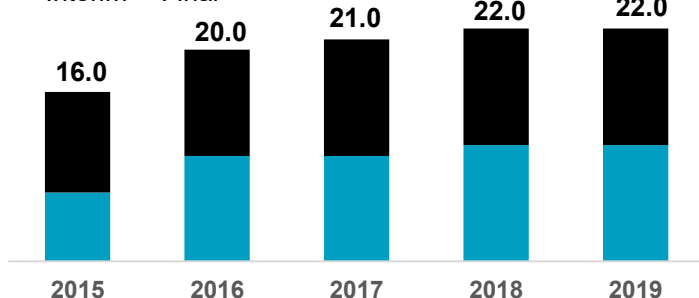
(including capitalised aircraft operating leases)



## Ordinary dividends declared

(cents per share)

■ Interim ■ Final



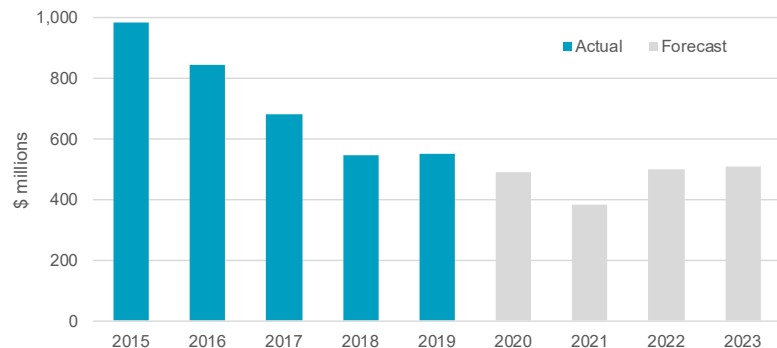
- Gearing was 54.6%, increasing 2.2 percentage points from June 2018
  - Driven by continued investment in the fleet
- Stable outlook **Baa2** rating from Moody's
- Fully imputed final dividend of **11.0** cents per share
  - Bringing the full year fully imputed ordinary dividend to **22.0** cents per share, in-line with last year
  - Looking through short-term earnings volatility to consistently pay a sustainable ordinary dividend





# Stable fleet investment profile over the next four years

## Actual and forecast aircraft capital expenditure\*



- Forecast investment of **\$1.9 billion** in aircraft and associated assets through to 2023
- Assumes NZD/USD = 0.65
- Forecast amounts includes progress payments related to Boeing 787-10 programme\*\*
  - ~\$2.5 billion programme consisting of 8 aircraft with deliveries expected from 2023 to 2028

## Aircraft delivery schedule (as at 30 June 2019)

		Number in existing fleet	Number on order	Delivery Dates (financial year)			
				2020	2021	2022	2023
Owned fleet on order	Boeing 787-10	-	1***	-	-	-	1
	Airbus A320/A321 NEOs	4	9***	2	3	4	-
	ATR72-600	22	7	6	1	-	-
Operating leased aircraft	Boeing 787-9	1	1	1	-	-	-
	Airbus A320/A321 NEOs	4	1	1	-	-	-

\* Includes progress payments on aircraft.

\*\* Subject to shareholder approval.

\*\*\* Does not reflect two additional A321 NEO aircraft or seven Boeing 787-10 aircraft on order for expected delivery from 2024.



# Hedging\*

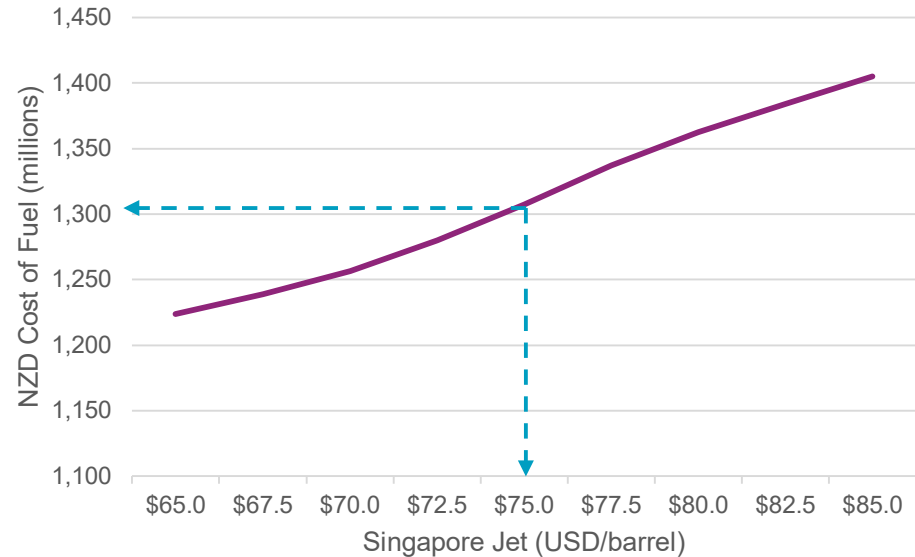
## Fuel hedging

- Assuming average jet fuel price of US\$75 per barrel for 2020, fuel cost would be **~\$1.3 billion**
- 2020 hedges cover **64%** of consumption
  - 1H 2020 is 83% of consumption
  - 2H 2020 is 45% of consumption

## Foreign exchange hedging

- US dollar is **~74%** hedged for 2020 at **0.6732**

## 2020 Fuel cost\*\* sensitivity



\* Based on fuel hedging disclosure as at 13 August 2019.

\*\* Assumes NZD/USD rate of 0.65.

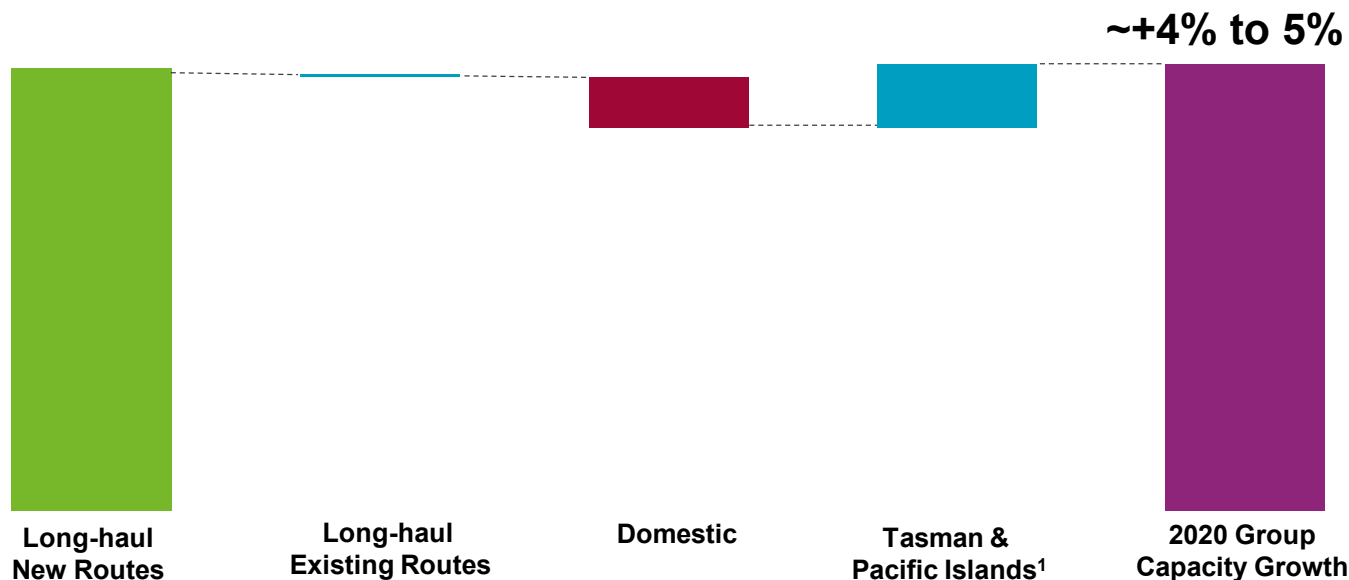
A man in a red safety vest with the Air New Zealand logo on the back is seen from behind, looking out at a sunset over a tarmac. The sun is low on the horizon, creating a bright glow and lens flare. The underside of a large aircraft wing is visible in the upper half of the frame. In the background, another aircraft tail is visible on the left, and airport buildings are on the right.

# Outlook

**Christopher Luxon**

Chief Executive Officer

# 2020 capacity plan focused on stimulating demand from new markets



## Domestic

- 2% to 3% capacity reduction
- Driven by targeted off-peak leisure reductions

## Tasman and Pacific Islands<sup>1</sup>

- 2% to 3% capacity growth
- Tasman driving growth with up-gauging of A321NEOs
- Pacific Islands expected to contract slightly

## Long-haul

- 7% to 8% capacity growth driven by new markets
- Asia growth from additional frequency to Taipei and Singapore, and launch of Seoul; partially offset by minor reductions in Japan
- Marginal growth in Americas and Europe as increased frequency to Chicago is partially offset by measured reductions in other North American ports

<sup>1</sup> Pacific Islands includes Bali and Honolulu.



## 2020 outlook

Based upon current market demand and assuming an average jet fuel price of US\$75 per barrel, the airline is targeting earnings before taxation to be in the range of \$350 million to \$450 million. This outlook excludes the impact of the new accounting standard for leases (IFRS 16).

# We have built the right team, business model and competitive advantages to sustain long-term commercial success



World-class  
Executive  
Team

Customer  
loyalty, driven  
by strength of our  
Domestic network  
and Airpoints™  
programme

Our alliance-driven  
Pacific Rim network

Our brand and Kiwi  
service culture

Our simplified  
and fuel efficient  
fleet, with the ideal  
cost structure for  
the New Zealand  
market



*Thank you*





# Supplementary information



# Adoption of IFRS 16

## Estimated IFRS 16 impact \*

### Statement of Financial Performance

- Lease costs previously recognised as operating lease rental expense in the Statement of Financial Performance will be recognised within depreciation and interest expense going forward

2020 Earnings  
before taxation:

**(~\$10M)**

*Adverse impact*

### Statement of Financial Position (transitional adjustments as at 1 July 2019)

- Operating lease liabilities will be capitalised on the balance sheet at the present value of the contractual lease payments
- Impact of IFRS 16 on the Statement of Financial Position is detailed in Note 25 of the 2019 Group Financial Statements

Opening position of  
Lease Liabilities:

**+~\$862M**

### Statement of Cash Flows

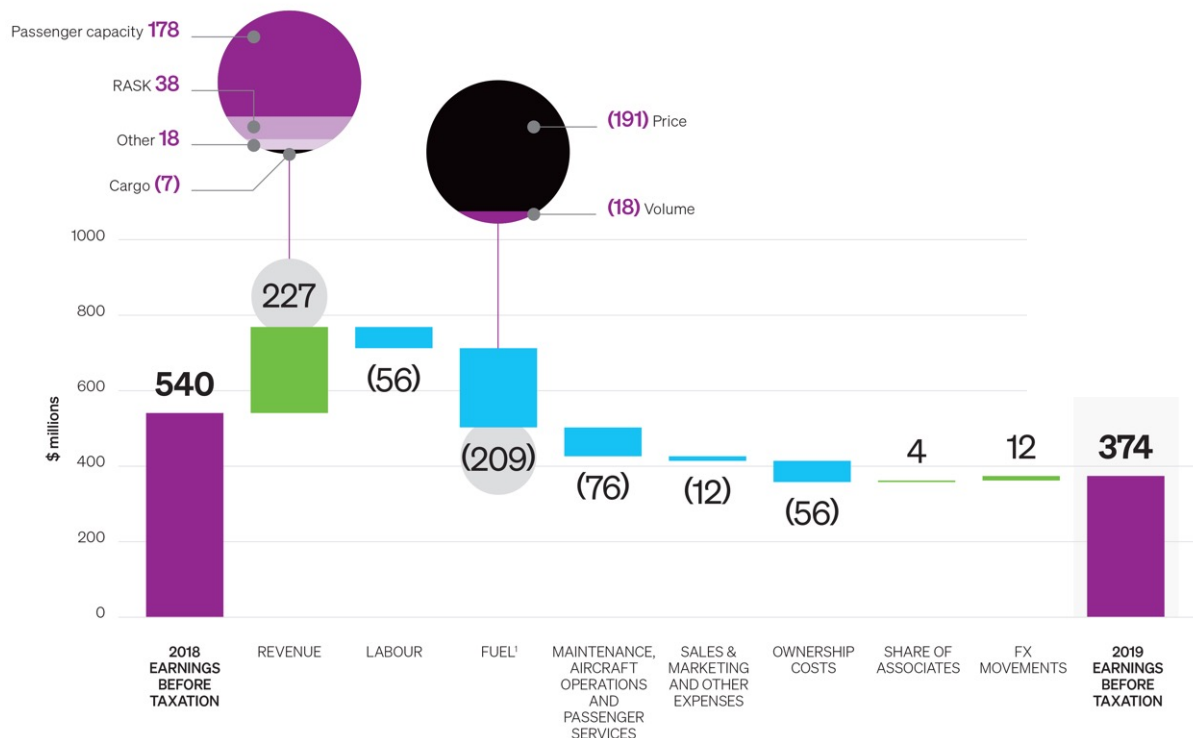
- Principal portions of lease payments will be reclassified from operating activities to financing activities within the Statement of Cash Flows.
- The interest portion will be presented within operating activities

**no net  
impact**

\*A reconciliation of the impact of IFRS 16 will be provided in the 2020 Interim Results.



# Changes in profitability waterfall



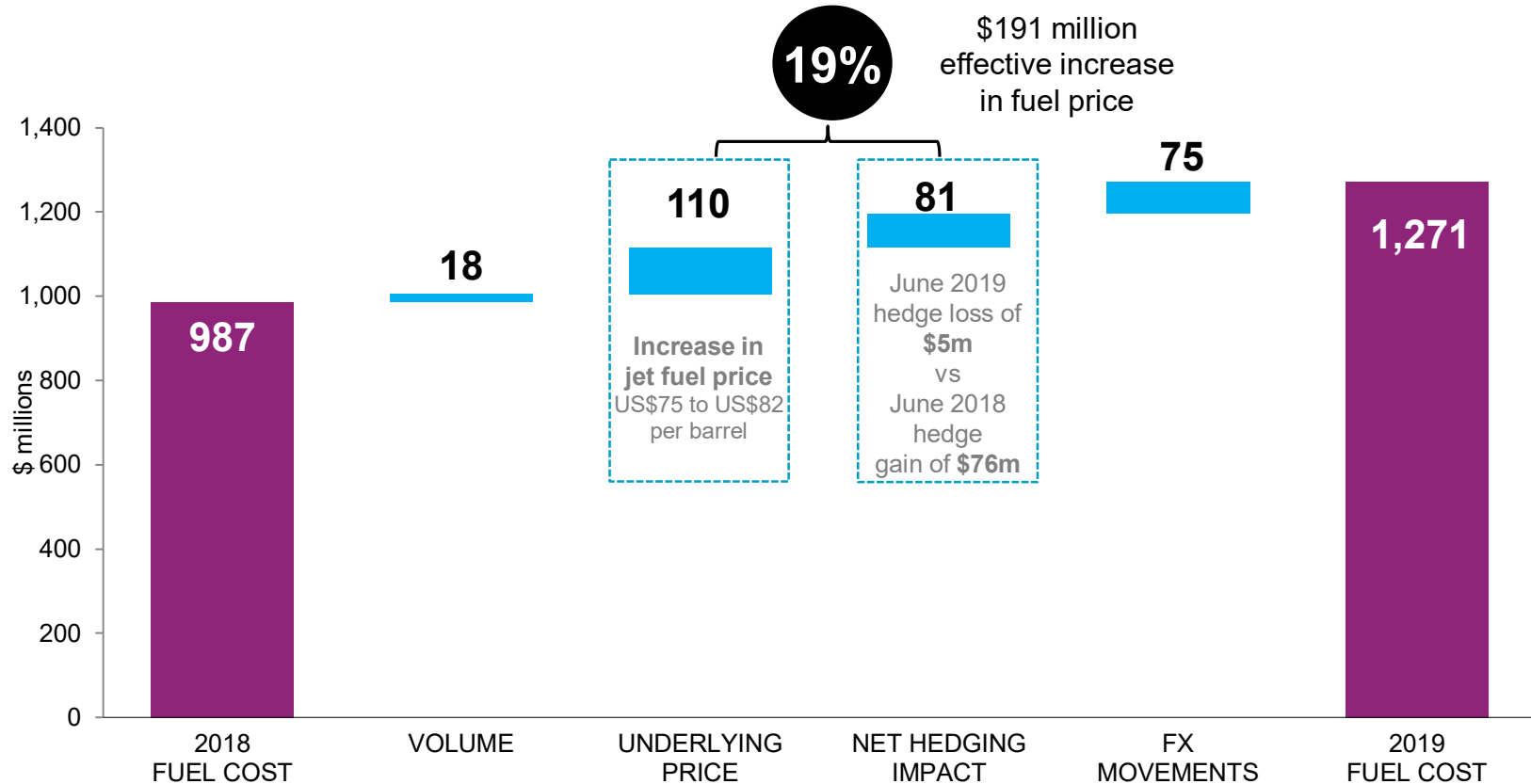
## Additional commentary

- Labour cost increase of 4.3%, is slightly above capacity growth for the year, driven by activity and rate increases and crew and operational inefficiencies partially offset by reduced incentive payments
- Maintenance, aircraft operations and passenger services costs reflect 4.0% capacity growth, pricing increases and third party maintenance activity
- Sales and marketing increase related to launching new Chicago and Taipei routes and higher commissions
- Ownership costs increased due to new aircraft deliveries offset by lower funding costs

<sup>1</sup> Excludes FX of \$75 million. For further details refer to Fuel Cost Movement slide 27.



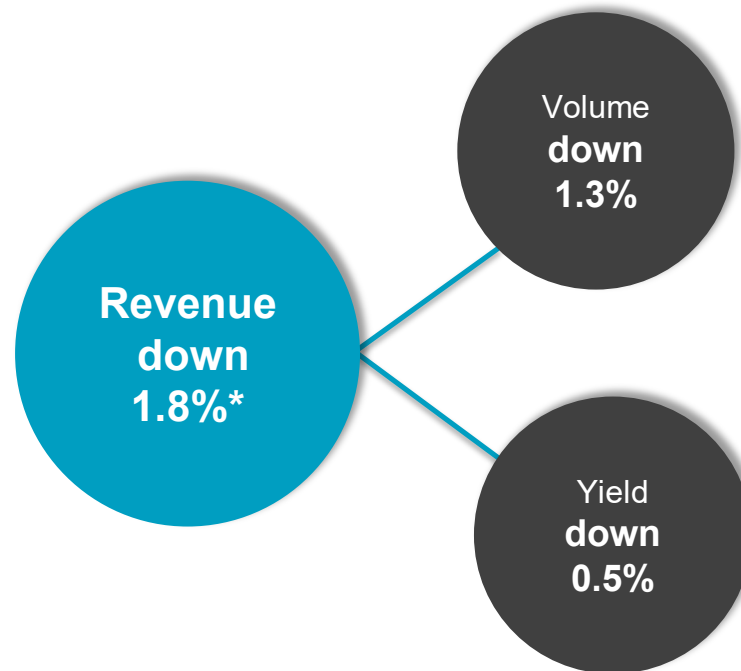
# Fuel cost movement



# Solid growth in the first half of 2019, offset by challenges in the global cargo market in the second half



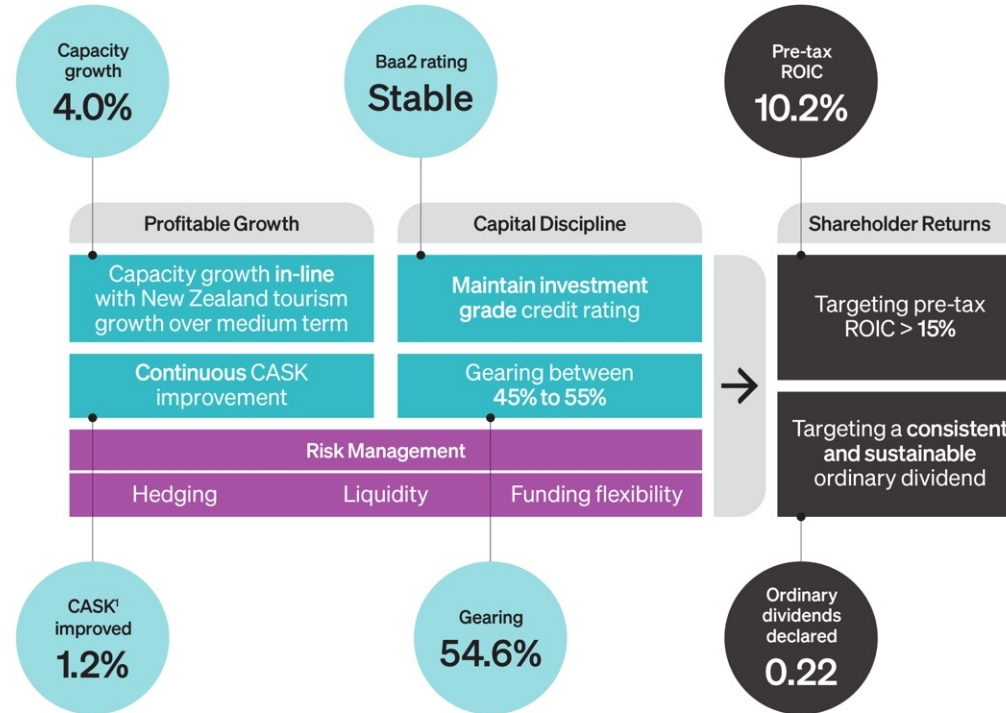
- Volumes down overall driven by:
  - A good performance in the first half of the year was offset by a slowdown in the global cargo market in the second half
  - Load factors declined across most sectors with geopolitical uncertainty driving aggressive competition, pricing and plays for market share
- Yield declines driven by:
  - Intense competition, particularly on the Tasman
  - Offset by improved yields in Asia due to higher value product mix



\* Reported Cargo revenue increased 0.8%, inclusive of foreign exchange impact.



# 2019 performance relative to our financial framework



<sup>1</sup> Excluding fuel price movement, foreign exchange, temporary impact from global Rolls-Royce engine issues and third party maintenance.



# Financial overview

	Jun 2019 \$M	Jun 2018 \$M	Movement \$M	Movement %
Operating revenue	5,785	5,495 <sup>1</sup>	290	5.3%
Earnings before taxation	374	540	(166)	(31%)
Net profit after taxation	270	390	(120)	(31%)
Operating cash flow	986	1,031	(45)	(4.4%)
Cash position	1,055	1,343	(288)	(21%)
Gearing	54.6%	52.4%	-	(2.2pts)
Ordinary dividends declared*	22.0 cps	22.0 cps	-	-

<sup>1</sup> The comparative 2018 number has been restated as a result of the adoption of NZ IFRS 15, the new revenue recognition standard. For further information please refer to Note 25 of the 2019 Group Financial Statements.

\* Dividends are fully imputed.





## Group performance metrics

	Jun 2019	Jun 2018	Movement*
Passengers carried ('000s)	17,738	16,966	4.5%
Available seat kilometres (ASKs, millions)	46,029	44,274	4.0%
Revenue passenger kilometres (RPKs, millions)	38,573	36,662	5.2%
Load factor	83.8%	82.8%	1.0pts
Passenger revenue per ASKs as reported (RASK, cents)	10.8	10.6	1.6%
Passenger revenue per ASKs, excluding FX (RASK, cents)	10.7	10.6	0.6%

\* Calculation based on numbers before rounding.



# Domestic

	Jun 2019	Jun 2018	Movement*
Passengers carried ('000s)	11,513	11,089	3.8%
Available seat kilometres (ASKs, millions)	7,104	6,905	2.9%
Revenue passenger kilometres (RPKs, millions)	5,957	5,719	4.1%
Load factor	83.9%	82.8%	1.1pts
Passenger revenue per ASKs as reported (RASK, cents)	22.5	22.0	2.1%
Passenger revenue per ASKs, excluding FX (RASK, cents)	22.4	22.0	1.7%

\* Calculation based on numbers before rounding.



# Tasman & Pacific Islands<sup>1</sup>

	Jun 2019	Jun 2018	Movement*
Passengers carried ('000s)	4,044	3,798	6.5%
Available seat kilometres (ASKs, millions)	13,640	12,963	5.2%
Revenue passenger kilometres (RPKs, millions)	11,195	10,584	5.8%
Load factor	82.1%	81.6%	0.5pts
Passenger revenue per ASKs as reported (RASK, cents)	9.6	9.6	(0.1%)
Passenger revenue per ASKs, excluding FX (RASK, cents)	9.6	9.6	(0.3%)

\* Calculation based on numbers before rounding.

<sup>1</sup> Pacific Islands including Bali and Hawaii.



# International

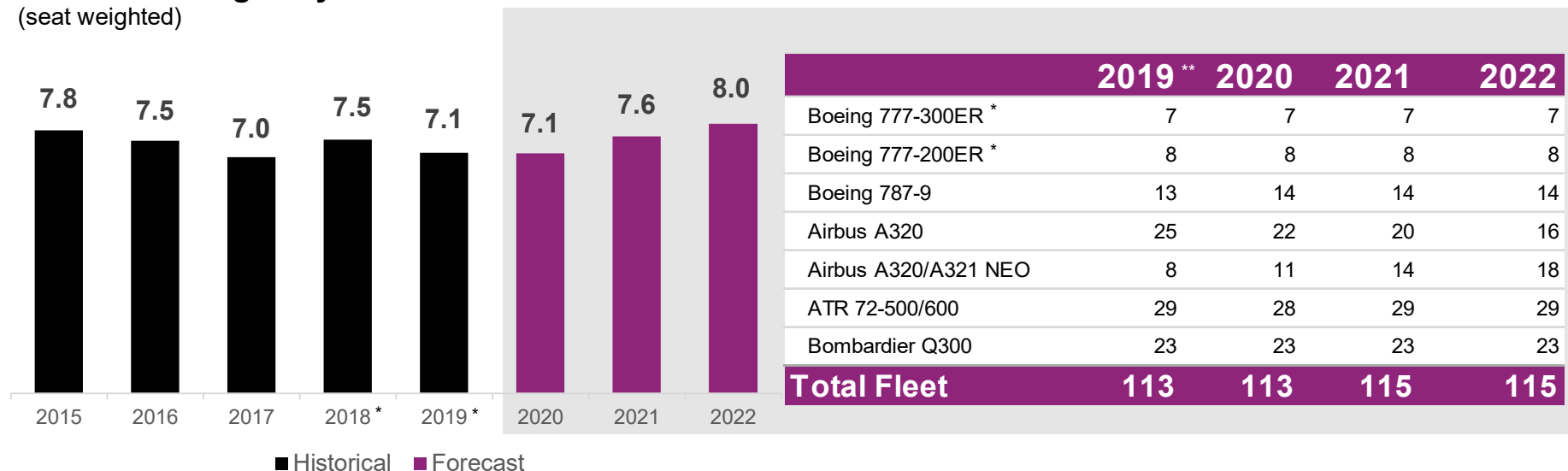
	Jun 2019	Jun 2018	Movement*
Passengers carried ('000s)	2,181	2,079	4.9%
Available seat kilometres (ASKs, millions)	25,285	24,406	3.6%
Revenue passenger kilometres (RPKs, millions)	21,421	20,359	5.2%
Load factor	84.7%	83.4%	1.3pts
Passenger revenue per ASKs as reported (RASK, cents)	8.1	7.9	2.7%
Passenger revenue per ASKs, excluding FX (RASK, cents)	7.9	7.9	0.7%

\* Calculation based on numbers before rounding.



# Projected aircraft in service and fleet age

**Aircraft fleet age in years**  
(seat weighted)



\* Excludes short-term leases which provide cover for the global Rolls-Royce engine issues.

\*\* Actual aircraft in service.

We continue to maintain fleet flexibility that we can leverage should the demand environment change



## Ability to **flex down** our fleet\*

**4** early termination options

**FY21**

two 777-300ERs

two A320 domestics

**41** unencumbered aircraft by 2020

**Wide-body**

four 777-200ERs

**Narrow-body**

12 A320/A321s

**Turbo-prop**

23 Q300s

two ATR72-600s

## Ability to **expand** the fleet

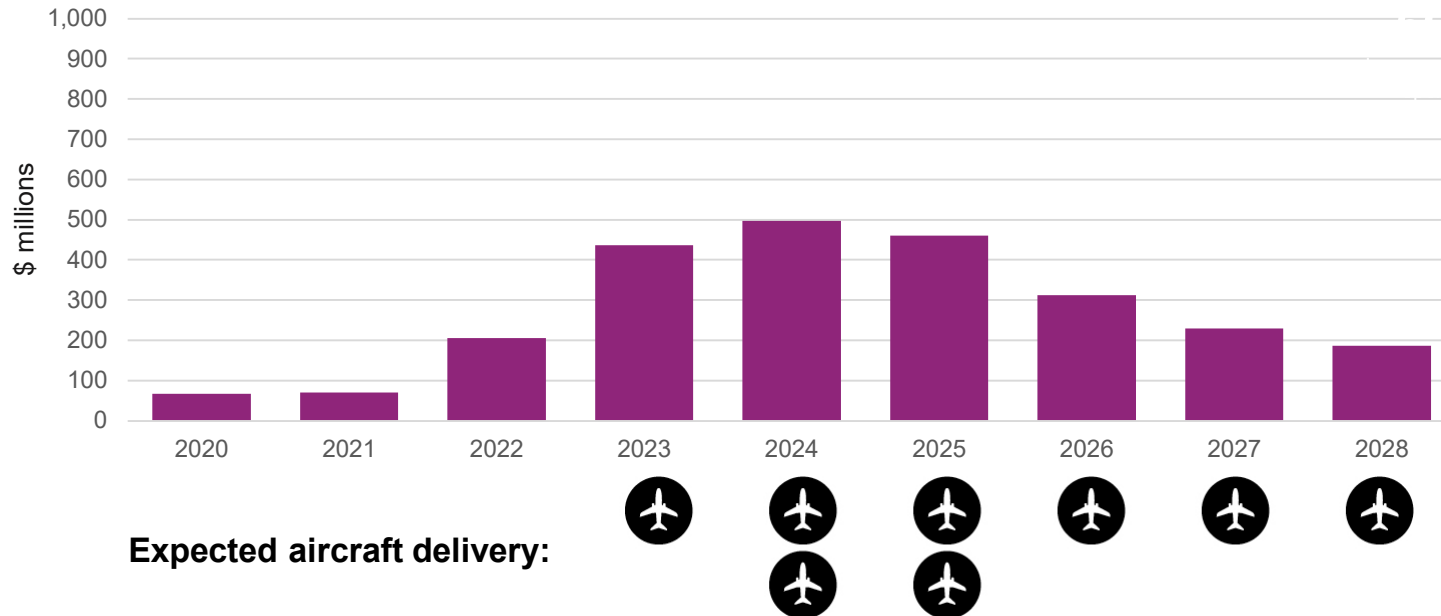
- Purchase growth units
- Incremental operating leases
- Use purchase rights and options for growth units

\* Does not include one for one replacement aircraft.

# Recently announced widebody aircraft programme reflects phased delivery of 8 aircraft over 6 years



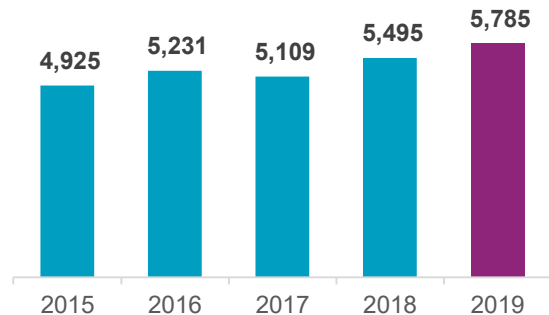
## 787-10 programme capex outlook



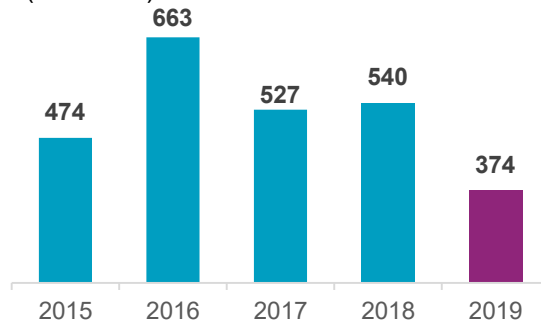


# Key financial metrics

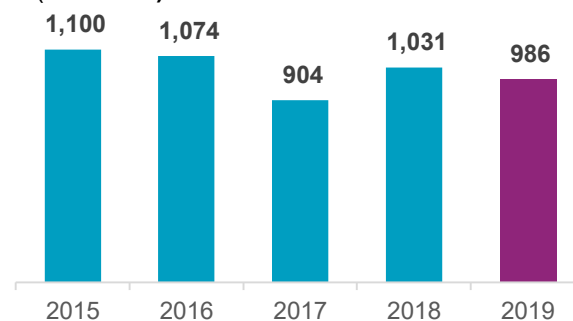
**Operating revenue**  
(\$ millions)



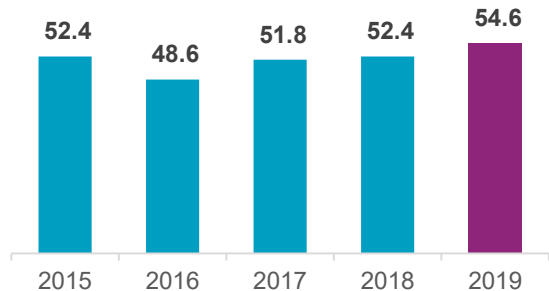
**Earnings before taxation**  
(\$ millions)



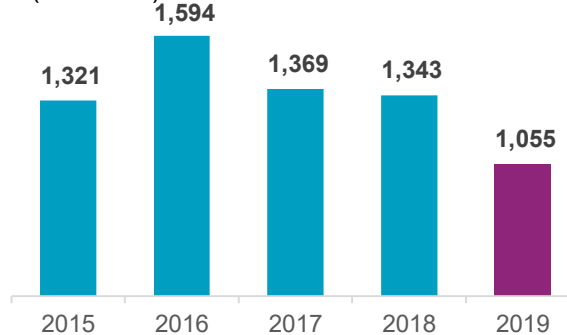
**Operating cash flow**  
(\$ millions)



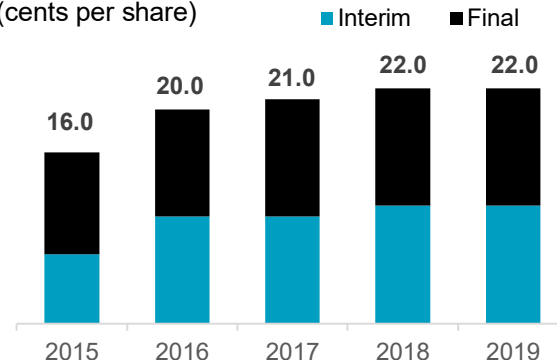
**Gearing (%)**  
(including capitalised aircraft operating leases)



**Cash on hand**  
(\$ millions)



**Ordinary dividends declared**  
(cents per share)







# Pre-tax ROIC calculation

	Jun 2019 \$M	Jun 2018 \$M	Reference in 2019 Annual Financial Results
Earnings before taxation	374	540	Statement of Financial Performance (page 2)
Add back: Net finance costs	31	33	Statement of Financial Performance (page 2)
Add back: Implied interest in operating leases <sup>1</sup>	61	57	Note 19 – Operating Leases (page 25) (refer to aircraft value within Rental and lease expenses recognised in earnings)
<b>EBIT adjusted for operating lease interest</b>	<b>466</b>	<b>630</b>	
Net debt (including off-balance sheet items)	2,517	2,399	Historical Summary of Debt (page 48)
Equity	2,089	2,176	Statement of Financial Position (page 5)
Total capital employed	4,606	4,575	
<b>Average capital employed<sup>2</sup></b>	<b>4,591</b>	<b>4,347</b>	
<b>Pre-Tax Return on Invested Capital</b>	<b>10.2%</b>	<b>14.5%</b>	

<sup>1</sup> Represents the implied interest included in the aircraft operating lease expense within the Statement of Financial Performance; one-third of aircraft operating lease expense is assumed to be interest expense.

<sup>2</sup> Calculation of 2018 Average Capital Employed includes 2017 Total Capital Employed of \$4,119 million.



# Glossary of key terms

<b>Available Seat Kilometres (ASKs)</b>	Number of seats operated multiplied by the distance flown (capacity)
<b>Cost/ASK (CASK)</b>	Operating expenses divided by the total ASK for the period
<b>Gearing</b>	Net Debt / (Net Debt + Equity); Net Debt includes capitalised aircraft operating leases
<b>Net Debt</b>	Interest-bearing liabilities, less bank and short-term deposits, net open derivatives held in relation to interest-bearing liabilities and interest-bearing assets, plus net aircraft operating lease commitments for the next twelve months multiplied by a factor of seven (excluding short-term leases, which provide cover for Boeing 787-9 engine issues)
<b>Passenger Load Factor</b>	RPKs as a percentage of ASKs
<b>Passenger Revenue/ASK (RASK)</b>	Passenger revenue for the period divided by the total ASK for the period
<b>Pre-Tax Return on Invested Capital (ROIC)</b>	Earnings before Interest and Taxation (EBIT), and aircraft lease expense divided by three, all divided by the average Capital Employed (being Net Debt plus Equity) over the period
<b>Revenue Passenger Kilometres (RPKs)</b>	Number of revenue passengers carried multiplied by the distance flown (demand)

The following non-GAAP measures are not audited: CASK, Gearing, Net Debt, RASK and ROIC. Amounts used within the calculations are derived from the audited Group financial statements and Five Year Statistical Review contained in the 2019 Annual Financial Results. The non-GAAP measures are used by management and the Board of Directors to assess the underlying financial performance of the Group in order to make decisions around the allocation of resources.



# About Air New Zealand

# Air New Zealand at a glance

## Operational

79

years in operation

32

international destinations<sup>1</sup>

20

domestic destinations

## Pacific Rim

Focused network driven by  
alliance relationships

~12,500

Air New Zealand employees  
based globally

## Community

#1

corporate reputation in  
New Zealand for 5  
consecutive years

#1

corporate reputation in  
Australia for  
3 consecutive years

#1

New Zealand's most  
attractive employer for  
the third consecutive year

## Winner

2019 Eco-Airline of the year

## Financial

Baa2

investment grade credit  
rating from Moody's

15%

Annualised shareholder  
return over the past 10 years

16

Years of consecutive  
profitability

14

years of consecutive  
dividend distributions

8%

Average dividend yield over  
the past 10 years

<sup>1</sup> Includes Seoul route which commences late November 2019.

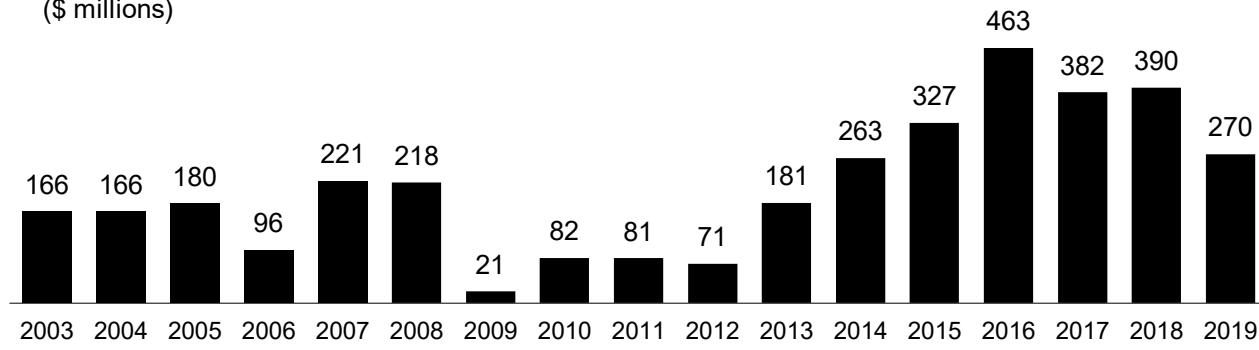


Air New Zealand has  
achieved profitability  
and dividends  
through the cycle

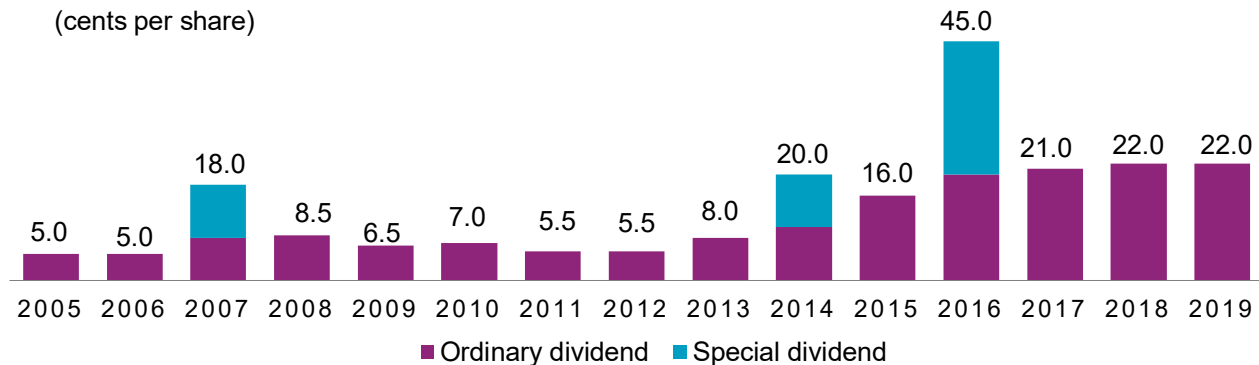
**16 years**  
of consecutive profitability

**14 years**  
of consecutive dividends

Net profit after tax  
(\$ millions)

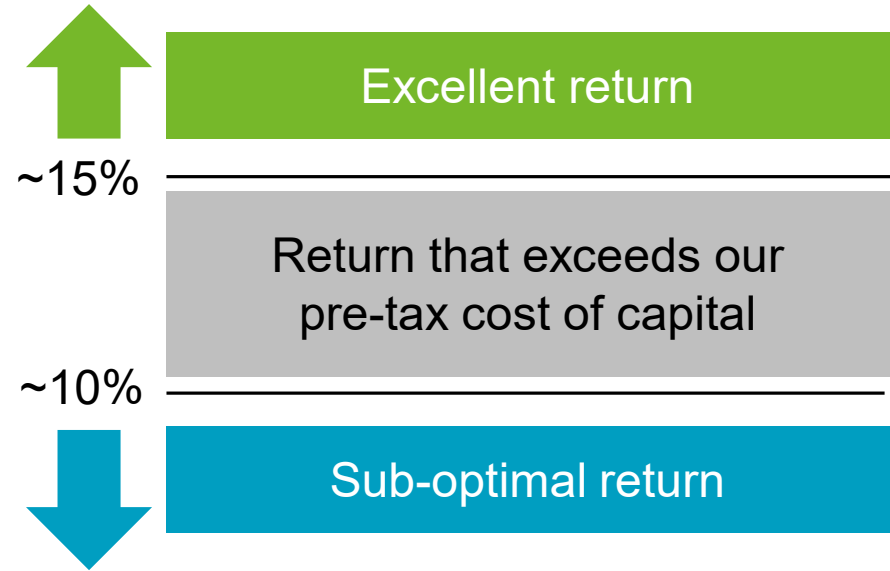
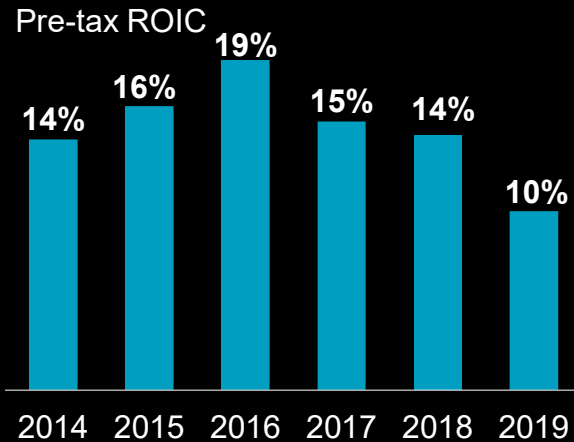


Dividends declared  
(cents per share)

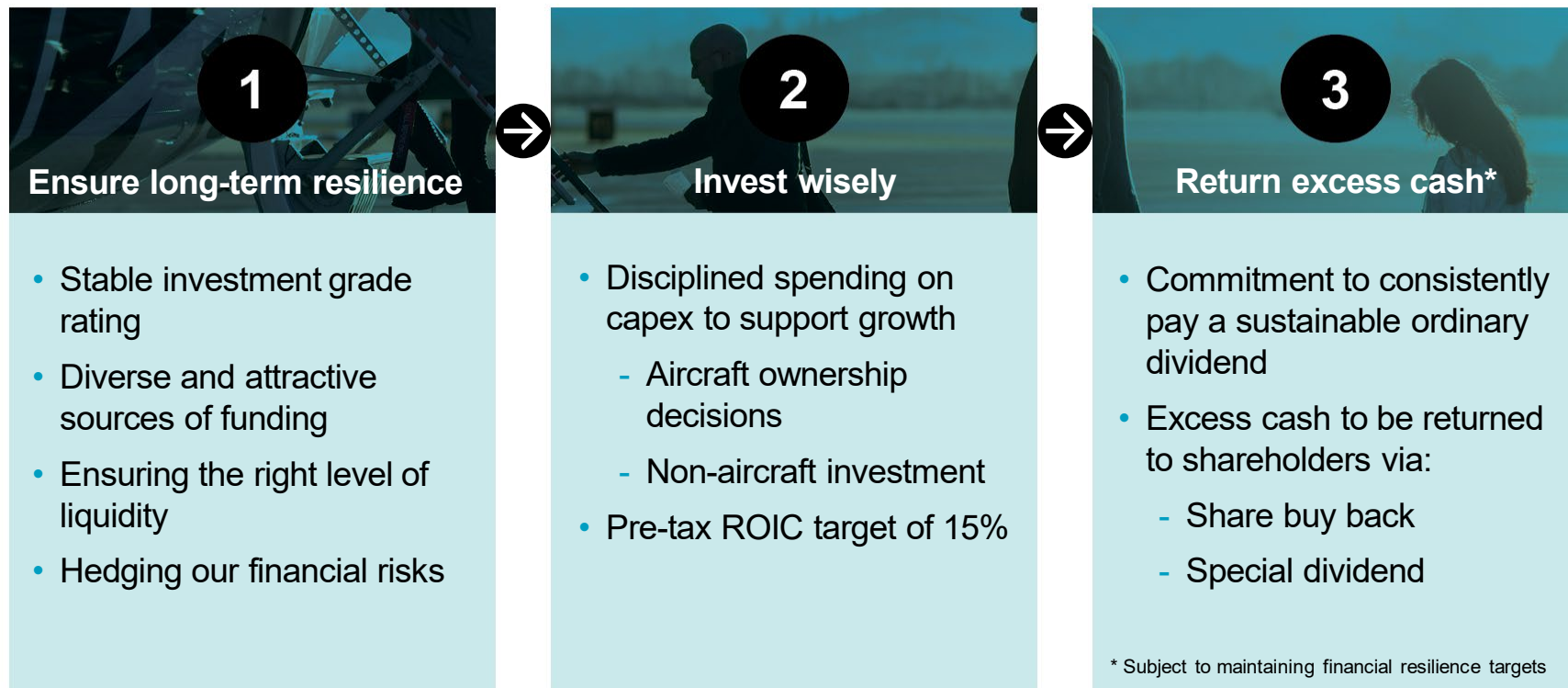




## Putting ROIC performance into perspective



# Capital management framework



# Trading and ownership structure



## AIR

NXZ stock ticker

## AIZ

ASX stock ticker

## ANZFY

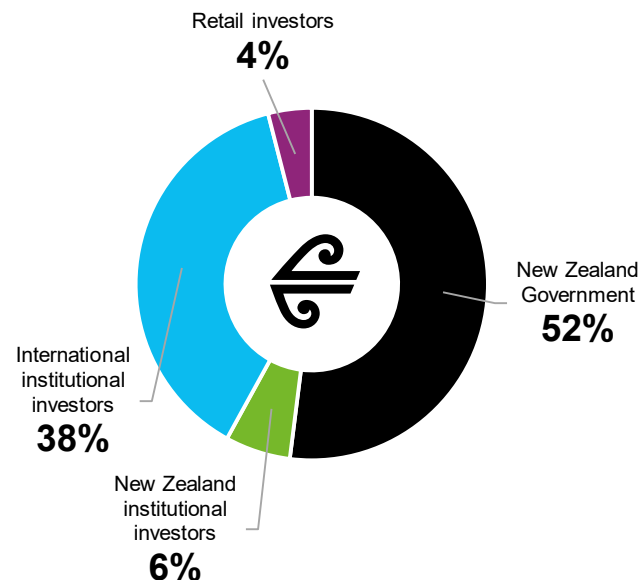
US OTC stock ticker

- Dual-listed on the NZX and ASX stock exchanges
- 1 million average daily trading volume
- Member of the NZX20 index – includes the 20 largest and most liquid companies of the NZX

- 
- New Zealand Government holds 52%
    - No direct Board representation
  - Seven independent Directors

## Share register

(as at 30 June 2019)





# Find more information about Air New Zealand

## Resources

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**Investor website:** [www.airnewzealand.co.nz/investor-centre](http://www.airnewzealand.co.nz/investor-centre)

**Monthly traffic updates:** [www.airnewzealand.co.nz/monthly-operating-data](http://www.airnewzealand.co.nz/monthly-operating-data)

**Quarterly fuel hedging disclosure:** [www.airnewzealand.co.nz/fuel-hedging-announcements](http://www.airnewzealand.co.nz/fuel-hedging-announcements)

**Corporate governance:** [www.airnewzealand.co.nz/corporate-governance](http://www.airnewzealand.co.nz/corporate-governance)

**Sustainability:** <https://www.airnewzealand.co.nz/sustainability>

## Contact information

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**Email:** [investor@airnz.co.nz](mailto:investor@airnz.co.nz)

**Share registrar:** [enquiries@linkmarketservices.com](mailto:enquiries@linkmarketservices.com)



***AIR NEW ZEALAND*** 

A STAR ALLIANCE MEMBER 

# ANNUAL SHAREHOLDER REVIEW

2019



#CrazyAboutRugby



## Air New Zealand at a glance

### Operational

**79**

years in operation

**32**

international destinations<sup>1</sup>

**20**

domestic destinations

**Pacific  
Rim**

focused network driven by  
alliance relationships

**~12,500**

Air New Zealand employees  
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### Financial

**Baa2**

investment grade credit rating  
from Moody's

**15%**

annualised shareholder return  
over the past 10 years

**8%**

average dividend yield  
over the past 10 years

**14**

years of consecutive  
dividend distributions

**16**

years of consecutive  
profitability





## Community

# #1

corporate reputation in New Zealand  
for 5 consecutive years

# #1

corporate reputation in Australia  
for 3 consecutive years

# #1

New Zealand's most attractive  
employer for the third  
consecutive year

# Winner

2019 Eco-Airline of the year



Gender, Accessibility and Rainbow  
tick accreditation achieved

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# Letter from the Chairman

## As we all know, the airline industry can change at pace.

Earlier this year, Air New Zealand highlighted that we were observing a slowdown in the rate of demand growth, particularly in our domestic leisure segment and to a lesser extent in inbound tourism growth to New Zealand. This news followed a challenging first half, which saw the impact of substantially higher fuel prices and network disruption related to the global Rolls-Royce engine issues that power the majority of our Boeing 787-9 fleet.

Our airline is incredibly agile and nimble, with an outstanding Executive team as well as a strong investment grade balance sheet, which means that we have the resources to quickly adapt to these challenges and turn these into opportunities for the future.

Following the revised outlook that we provided due to the change in demand environment, we immediately set ourselves on a path to review our network, fleet and cost base to ensure that our business is well positioned to be profitable and resilient in this new, lower growth environment.

As a result of this review, we announced in late March that we would be moderating our medium-term capacity growth outlook to three to five percent per annum (from a prior growth plan of five to seven percent), deferring \$750 million of fleet investments and implementing a two-year cost reduction programme.

To demonstrate our continued commitment to ensuring an industry-leading customer proposition, we have announced additional investment in our long-haul inflight product over the next twelve months, such as an enhanced Business Premier™ experience and introduction of a new and more spacious Economy product. In March we also began offering free Wi-Fi on all enabled international aircraft to keep our customers better connected while they travel.

These actions will set us up well for the future, and you can expect both the Board and the Executive team will continue to focus on opportunities to improve returns, while ensuring we stay true to our culture and our commitment to provide a world-class travel experience for our customers.

We know this year has been difficult at times and that a huge part of the reason we were able to navigate the challenges presented is due to our incredible people and the fact that they are always willing to go the extra mile to deliver for our customers. This has never been more true than in the past 18 months and I would like to thank our team of over 12,500 Air New Zealanders for their commitment and dedication.



Turning to the 2019 financial result, earnings before taxation were \$374 million for the year, representing a decline of 31 percent from the prior year. High levels of passenger revenue growth in the first half of the year moderated into the second half, driving annual operating revenue growth of five percent. Growth came from our launch into exciting new markets such as Chicago and Taipei, the expansion of our trans-Tasman capacity following the end of an alliance partnership, additional frequency into Singapore and overall growth in our domestic market.

Operating costs increased at a faster rate than revenue growth, driven by a 19 percent rise in fuel price as well as additional costs associated with providing operational resiliency across our network. Ownership costs also grew seven percent, reflecting our continued acquisition of modern and fuel-efficient aircraft. Air New Zealand continues to focus on reducing operating costs in a sustainable manner. This year efficiencies from cost saving initiatives and economies of scale contributed \$113 million to the result.

The Company's balance sheet remains strong with gearing of 54.6 percent, which is within the target range of 45 to 55 percent despite a year with substantial aircraft investment. Air New Zealand also continues to maintain a stable investment grade credit rating of Baa2 from Moody's.

The Board's intention is to consistently pay a sustainable level of ordinary dividend and we are very proud of the fact that we have been able to pay over \$2.3 billion in dividends over the past 14 years. Despite the current slowdown in demand growth, after considering the Company's balance sheet

**\$5.8**  
**billion**

Operating  
revenue

**\$374**  
**million**

Earnings  
before taxation

**\$986**  
**million**

Operating  
cash flow

**11.0**  
**cents per share**

Final ordinary  
dividend



strength, future capital commitments and expectations of future financial performance, the Board is pleased to declare a fully imputed final dividend of 11.0 cents per share. This brings the total ordinary dividend for the 2019 financial year to 22.0 cents per share, consistent with the prior year.

Also reflecting the underlying strength of our business, operating cash flow performance was robust at \$986 million and cash at hand at the end of the year was \$1.1 billion.

Based upon current market conditions and assuming an average jet fuel price of US\$75 per barrel, the airline is targeting earnings before taxation to be in the range of \$350 million to \$450 million. This outlook excludes the impact of the new accounting standard for leases.

This is the last results announcement for our Chief Executive Officer Christopher Luxon before he departs at the end of September and I would like to take this opportunity to thank him for the significant contribution he has made and the achievements he has had during his tenure.

Not only has the airline experienced a period of enhanced profitability and strong dividends, but we have also launched several exciting new routes and had record customer satisfaction and staff engagement over this time. I would also like to call out the profound impact that Christopher has had on Air New Zealand's culture, including bringing together a world-class Executive Team, introducing leadership development programmes, driving High Performance Engagement with our union partners and lifting our commitment to diversity and inclusion. All of this has seen Air New Zealand regularly voted as the best place to work in the country and I have no doubt that this is due to Christopher's drive and passion for people.

As the outgoing Chairman of your Board of Directors, I feel very privileged to have served this exceptional and truly iconic New Zealand company for the past nine years. At next month's 2019 Annual Shareholders' Meeting and with your support, Dame Therese Walsh will succeed me as Air New Zealand's Chairman. As I mentioned in my letter last year, Dame Therese is a highly experienced and incredibly commercial leader and will be our first female Chairman. I have no doubt that she will be an outstanding Chairman and that alongside the rest of our highly skilled Board, the future of Air New Zealand is in very capable hands.

I am immensely proud of all that we have managed to achieve, and I wish Dame Therese, the Board and the more than 12,500 Air New Zealanders that make our company so unique, all the very best for the future.

**Tony Carter**  
Chairman

22 August 2019

### Note from Dame Therese Walsh, Chairman elect

Air New Zealand is such a unique company in that it touches the lives of so many New Zealanders and its fortunes are so deeply intertwined with that of our nation's.

This is one of the reasons why it is humbling for me to be seeking shareholder support for my re-election in September, to take on the role of Chairman. The role has been exceptionally stewarded by Tony Carter for the past six years, and I look forward to acknowledging his leadership at the 2019 Annual Shareholders' Meeting.

Having held Executive and Board roles with a range of companies and institutions, one thing that my experience has taught me is that to succeed over the long-term you need to be hugely customer-centric, incredibly agile and not afraid to be a leader in the areas that matter most. Air New Zealand is certainly a company that embodies this philosophy.

Our business is built on a strong foundation of key competitive advantages that will continue to serve us well in the coming years. We have an iconic brand, supported by a uniquely Kiwi service culture. Our domestic network and customer offering are unmatched, driving extremely high levels of loyalty. Deep revenue-sharing alliances help support our international offering, which is based on strong growth markets across the Pacific Rim. Finally, our simplified and fuel-efficient fleet provides us with the ideal cost structure for the New Zealand market.

While these advantages have allowed us to deliver strong results across key financial, customer, employee and social metrics over the years, as we approach the 80th anniversary of our airline I am reminded that we cannot be complacent. Our ongoing success will require us to continually future proof those advantages to reflect the changing landscape.

We know that we operate in an industry that is dynamic, from next generation aircraft technologies, to connecting with customers in new and different ways, and evolving thought leadership on reducing carbon emissions. Change is not something that we should shy away from or be fearful of. It challenges us to be agile, to be innovative and most importantly to be extremely customer focused.

Speaking on behalf of the Board of Directors and our Executive team, we do not take our position as one of the world's leading airlines for granted. We will continue to pursue profitable opportunities, invest in our products and our culture, and defend our competitive advantages to secure the best possible outcome for our customers, our people, our investors and our nation.

I look forward to seeking your support for my re-election in September, serving as your Chairman and taking this iconic Kiwi company to new heights.

Ngā mihi.

**Dame Therese Walsh**  
Chairman elect

22 August 2019



# Letter from the Chief Executive Officer

Air New Zealand is truly unlike any other company I have ever worked for. Our customer centricity, commercial focus, operational integrity and social ethos make us one of the most inspirational airlines in the world and I could not be prouder to have been at the helm of this iconic company for the last seven years.

I have often remarked that what differentiates Air New Zealand from many of our airline peers is our ability to be nimble and adjust quickly to changing external dynamics. As we navigated a more challenging business environment in 2019 and enter into a new financial year, that sentiment has proven true yet again.

The 2019 financial result of \$374 million in earnings before taxation reflects a significant fuel price headwind of \$191 million, the temporary impact of the global Rolls-Royce engine issues on some of our operational costs and as we observed in the second half of the financial year, slowing demand growth.

While these issues are certainly challenging and reflect some of the uncontrollable factors that make aviation so dynamic, our people are extremely skilled at responding to these factors by adjusting various levers within our business. The dedication, ingenuity and drive of our team truly sets us apart from other companies and is a key reason why our customer satisfaction levels continue to be at all-time highs.

For example, our response to the global Rolls-Royce engine issues was decisive – our priority was to ensure as much schedule resilience as possible for our customers. We were able to quickly procure leased aircraft, which was hugely important as this issue has impacted approximately 40 percent of the global Boeing 787-9 fleet. We also increased staffing at the airports and at our call centres to help manage the higher level of customer enquiries. Although we are still managing the issue today, we expect to be operating all of our Boeing 787-9 aircraft later this year, thereby reducing some of the inefficiencies we saw in our 2019 cost base.

Turning to the demand environment, in January our forward bookings data indicated that a moderation of growth from both a slower inbound tourism market, as well as domestic leisure travel would impact our expected revenue performance. To put this into context, in recent years Air New Zealand has experienced strong demand growth across our network, which combined with growth into new and existing markets, drove revenue growth of up to 10 percent per annum. Although we are still anticipating solid growth as we look to the year ahead, we expect it will be at a lower level than in prior years.

While we were one of the first New Zealand companies to describe the slowing growth environment, in subsequent months a number of other businesses have echoed our sentiments and the Reserve Bank of New Zealand lowered the official cash rate in May and again in August.



Our business is uniquely positioned to observe changing demand trends due to our forward bookings profile, and while we have not seen any further downward shift, we are taking the necessary steps to adjust our business.

Those changes were announced as part of a broader business review in late March and includes network adjustments, fleet deferrals, initiatives to sustainably reduce our cost base and continued investment into the customer experience. We also overhauled our domestic network fares, to make travel more affordable and further supercharge domestic tourism, specifically to regional New Zealand.

Following the outcome of that business review, we are focused on ensuring Air New Zealand's cost structure is well positioned to support a strong earnings profile in a lower growth environment. We are well-known for our strong approach to costs, but I believe that we can always consider different ways of working to drive continuous improvement. While that work is still in progress, we expect to communicate outcomes in the coming months.

Being able to adapt does not mean that we are changing our strategy or the core priorities that make Air New Zealand a truly iconic company. While both the Board and the Executive team continue to drive opportunities that will return Air New Zealand to sustainable earnings growth, we remain vigilant in protecting our strong culture and further enhancing the customer travel experience.

We have an incredibly strong brand, our core domestic business has unrivalled market share and our alliance driven Pacific Rim network has allowed us to effectively grow and diversify our revenue across a number of key markets. Our powerful Airpoints™ loyalty programme has over 3.2 million members and continues to drive customer engagement. Importantly, we also believe that there are still profitable network growth opportunities for us to pursue.

Ensuring our competitive advantages are sustained for the future requires commitment and we have not shied away from investing in our long-term customer proposition.

For example, we made the incredibly exciting announcement earlier in June that we would replace our current fleet of Boeing 777-200 aircraft with the Boeing 787-10 Dreamliner powered by GE Aviation GENx-1B engines, which will start to be delivered from the 2023 financial year, subject to shareholder approval in September. This multi-billion dollar investment will





be a game changer for our airline, offering a 25 percent improvement in fuel efficiency. This creates a really exciting platform for our future strategic direction and opens up new opportunities for profitable network growth.

We also expect to announce some exciting developments in the coming year regarding the product development being undertaken at Hangar 22, our top secret innovation centre. Every aspect of our Business Premier™, Premium Economy and Economy experience has been under the microscope and we have invested considerable time and effort in understanding emerging trends in consumer behaviour and technology across the international markets where we operate.

I am extremely proud that our customers and the New Zealand public continue to put their faith in us. We have held the number one corporate reputation in New Zealand for five years now and in Australia for three years. This means that despite the challenges we faced this year, we have maintained our world-class reputation, and this ultimately comes down to our amazing team of over 12,500 staff who go above and beyond every day to offer our customers a truly exceptional travel experience.

Part of ensuring a superior customer experience is to support a strong sense of culture and inclusiveness across our workforce. We are working tirelessly to drive diversity and inclusion and to create a workforce that is proudly representative of Aotearoa.

We are actively building greater cultural competency, particularly within our Senior Leadership Team, and have committed to increasing our representation of Māori and Pasifika employees in leadership roles to 20 percent by 2022. Gender equality and greater female representation on our Senior Leadership Team remains a key priority, and we are on track to achieve our updated target of 50 percent female representation by 2020.

Forming the foundation of our commitment to customers and culture is our unwavering focus on health and safety. Simply put, investing in health and safety processes and programmes to ensure compliance with regulations is not enough. We are constantly working to improve our operations, safety protocols



and tools that our people can deploy each day to ensure a safe environment for both our team and the customers they serve.

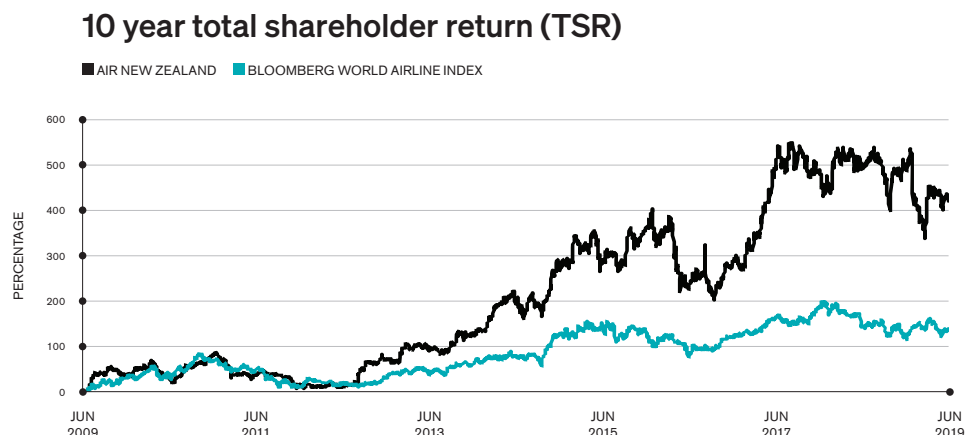
One of the things that I am most proud of, is how we have embedded sustainability into the very fabric of our organisation, and it is now deeply rooted in our processes, our people and our strategic priorities.

This year, we have further progressed our Project Green initiatives, which have enabled us to reclassify and reuse 40 on-board products that previously went to landfill due to biosecurity rules. Although this was initially just for flights into Auckland, we have now rolled this out to Wellington, Queenstown, Christchurch and Los Angeles.



# Letter from the Chief Executive Officer (continued)

Air New Zealand's 10 year TSR has exceeded the Bloomberg World Airline Index by **3.1x**



Most recently we committed to more than double the number of single-use plastic items that we will remove from our operation from 24 million to 55 million items in 2020. Plastic waste is a highly topical and visible issue for us and our increasingly sustainability-conscious customers, so we are pleased to be making significant progress in this space.

This year we also partnered with Z Energy, Contact and Genesis to create a partnership called Drylandcarbon, which will establish a forestry portfolio for the purpose of sequestering carbon and providing a stable, long-term supply of quality New Zealand carbon credits.

This is all really positive, but there is still so much more to be done. Sustainability is a vitally important topic for Air New Zealand, and we risk losing our social licence to operate if we do not genuinely address climate change.

Finally, after eight years with the airline and seven years as Chief Executive Officer, I will be stepping down from the day to day leadership of Air New Zealand at this year's Annual Shareholders' Meeting in September. I would like to first thank and acknowledge the Air New Zealander whānau – it has been an amazing journey to say the least and it is my great privilege

and honour to have worked alongside this team knowing that together we have achieved incredible things for our airline and for our nation.

I leave confident that the airline is in great shape with strong leadership to rise to the constantly evolving and inevitable commercial, customer and cultural challenges and opportunities.

Finally, I would like to thank Tony Carter and the Air New Zealand Board of Directors, who have stood behind me and the Executive team as we have taken the airline to the next level.

**Christopher Luxon**  
Chief Executive Officer

22 August 2019

## Meet our newest team member



**Jennifer Sepull**  
Chief Digital Officer

### Executive Role

Jennifer Sepull joined Air New Zealand in May 2019 as Chief Digital Officer. Jennifer and her team are focused on delivering a five-year strategic roadmap that will embed digital excellence at the heart of Air New Zealand and empower our customers, our people and help deliver revenue growth. The team have also been driving greater investment into cybersecurity and improving the resilience of our systems and infrastructure, so that Air New Zealand is set up for future digital success.

### Before joining Air New Zealand

Jennifer has more than 20 years of digital and technology leadership experience from a range of diverse and innovative companies, including Kimberly-Clark, Honda Motor Corporation, IBM, as well as various start-up technology organisations. She is also on several customer advisory boards, including with IBM and Gartner and currently serves as a member of the technical advisory group for the London Stock Exchange.

### Balancing life and work

Outside of work, Jennifer is a keen runner and loves to do a morning run along the Auckland Viaduct Harbour. She also loves travelling and exploring the great variety of cuisine on offer in Auckland.





## Our year in the air



**190,000+**

flights operated by  
Air New Zealand



**5.8 million**

cups of coffee served onboard



**10.4 tonnes**

of camembert cheese served  
aboard Koru Hour flights



**162,215**

views of Bohemian Rhapsody  
in the air



**15.5 million**

Air New Zealand lollies munched



**45,000+**

appetisers served featuring  
Ngāti Porou's Ahia Smoked Fish



**6.3 million**

inflight meals served globally



**963,232**

bottles of New Zealand  
wine poured



**Cheese toastie**

is the most popular food item  
purchased onboard using  
Airpoints Dollars™



More than

**60,000**

tonnes of CO<sub>2</sub>-e offset



**35H**

the most selected Economy  
seat on our Boeing 787-9  
Dreamliner aircraft



**968,123**

flights booked by Airpoints™  
members using Airpoints Dollars



**Susan**

is the most popular female  
name among Airpoints loyalty  
programme members



# Safety as a Shared Value



**Our number one priority is ensuring that our customers get to and from their destinations safely and that the health, safety and wellbeing of our people is always at the forefront of everything we do.**

That's why we are continuing to invest in new technologies to ensure our operational integrity remains second to none.

For example, we are currently adding new weather radar tracking enhancements to our Boeing 777 fleet and Airbus A320 domestic fleet that provide pilots with predictive information about potentially disruptive weather in their flight path. Our team is finding it extremely beneficial to help avoid lightning storms or severe turbulence, making the journey smoother for our customers.

The commitment to a world-class safety culture is set from the top, with the Board Health, Safety and Security Committee providing strong governance and three members of the Executive Team driving core safety across the airline.

Chief Operations Integrity & Standards Officer Captain David Morgan is accountable for operational safety for the airline. He also serves as Chairman of IATA's Safety, Flight and Group Operations Advisory Council.

Chief Ground Operations Officer Carrie Hurihanganui holds responsibility for engineering air worthiness as part of her mandate, which has included the task of managing the impact of the global Rolls-Royce engine issues on the airline's Boeing 787-9 fleet.

Chief Air Operations & People Safety Officer John Whittaker has long been a champion of driving marked improvement in workplace safety, with the airline working towards year-on-year reduction in the reported rate of injuries by Air New Zealanders. In 2019, the team was proud to see an eight percent reduction in the total recordable injuries from the prior year.



## Taking workplace safety to the next level

We are implementing 'safety in design' principles to eliminate or reduce manual handling risks. For example, installing bag drop conveyors at check-in means customers can safely and easily upload their bags. We have installed self-bag drops at a number of our domestic ports.

While we are always striving to improve workplace safety, it was wonderful to be acknowledged as the supreme winner at the New Zealand Workplace Health and Safety Awards this year. Even more exciting was having one of our Health and Safety Representatives (HSRs), Brent Armitage, named as edenfx HSE Recruitment Health & Safety Representative of the Year.

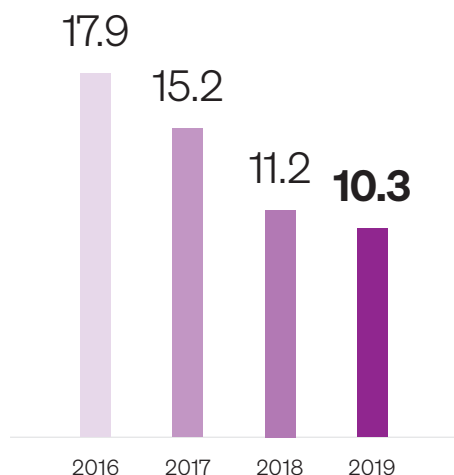
Brent truly exemplifies what we strive to achieve at Air New Zealand – inspiring our people to look after their safety, health, wellbeing and environment. Brent started working for Air New Zealand at our Auckland Domestic Ramp three years ago.

The team is responsible for moving and sorting baggage, loading and unloading aircraft, and making tarmac crossings safe for our customers. On average, people in this team can lift more than 1 tonne of baggage and walk over 10 kilometres a day.

After becoming a Health and Safety Representative (HSR) for his team, Brent saw an opportunity as an HSR to make a real difference to the safety of his team. He quickly became the go-to person for safety on the ramp and organised safety content to be displayed on unused screens in the break room, making updates, alerts and general safety information easily accessible to the whole team.

Presenting his perspective of people safety to the Board of Directors earlier this year, Brent also led the Board on a Ramp 'walkaround' to show them the challenges first-hand and talk directly about improvements that could be made.

### Total Recordable Rate (TRR) of injuries



## Total recordable injuries

**Most reported injuries this year resulted from manual handling activities, slips, trips and falls, and contact with objects.**

The majority of these occurred while handling baggage, stowing cabin bags and during meal service. We are focused on reducing the total reported rate of injuries through a combination of investment in equipment and staff education.



# Keeping our customers at the core

## Challenging ourselves daily to be great

One of the first exposures that many visitors have to New Zealand is when they step on board one of our aircraft. Our mission is to provide customers with a uniquely “Air New Zealand” experience and we take great pride in setting a high expectation for the rest of their journey around our incredible country.

Customers know that when they choose to fly with us, they are getting a world-class product and service offering, but we know that we need to adopt a continuous improvement mindset to give our customers the best and most innovative flying experience in the world.

This doesn't necessarily mean that we always need to be working on big-ticket innovations like the new Business Premier™ seat development that is currently being undertaken at our top-secret innovation centre, Hangar 22. There is so much more to our quest for greatness.

The philosophy behind our approach to customer experience is to truly listen to what our customers have to say, apply that understanding to our design concepts and then invest in the areas that matter most to our customers. We apply our deep knowledge of the travel experience and all of its potential pain points to make iterative adjustments every day.

## Test flights

As we continue to challenge ourselves to think a little differently and adopt a continuous improvement mindset, we have developed the concept of the ‘Test Flight’, using our aircraft as a live laboratory - a place to test potential new products and designs. We choose a sector and an innovative product or experience to trial and we ask our customers and crew to give us honest feedback about their experience. Our Crew Customer Engagement Team are pivotal to bringing these ideas and innovations to life. Made up of select cabin crew members, this team act as champions of change, helping to test the new concepts and communicate the changes and rationale to our customers.



### Surviving dry July

From early July, we put New Zealand's first artisan distilled, alcohol free gin onboard select long-haul flights to support dry July and the increasing number of customers who prefer non-alcoholic drinks. Our extensive customer research has told us that around 13 percent of our customers don't drink alcohol at all and 25 percent would like a zero alcohol spirit option. We paired this knowledge with the goal of supercharging New Zealand's success and partnered with local Devonport company Ecology and Co to deliver bespoke cocktails during dry July.

### Would you like some crackers with that cheese?

We recently swapped out the crackers we serve during Koru Hour, from two large wheat crackers to four smaller rice crackers. Is it the most ground-breaking idea in the world? No – but it is listening to the resounding feedback we have received from customers, who have long debated what the appropriate cheese to cracker ratio should be. It also caters to our gluten free friends so that everyone can enjoy our premium cheeses.

### Plastic, not so fantastic

Earlier this year we began the process of removing single-use water bottles from our premium cabins as part of Air New Zealand's broader sustainability initiatives. We wanted to ensure our customers clearly understood the rationale behind this change, so decided to trial this initiative on 10 different routes. The Crew Customer Engagement Team took special care to explain the change on these test flights, and asked customers for their views and feedback. As a result of these interactions we determined that many customers didn't realise that our crew are happy to fill personal water bottles – a simple but significant learning in our quest for plastic reduction.



## Innovation is alive and well at Hangar 22

Our product development team continue to work hard at Hangar 22, our top-secret innovation centre, as we develop the future aircraft cabin experience for long-haul travellers. Every aspect of our Business Premier™, Premium Economy and Economy experience has been under the microscope over the past year as we look to apply the considerable knowledge and data we have collected regarding emerging trends in consumer behaviour and technology requirements.

The airline has conducted 11 rounds of product and experience testing so far, with 165 customers and 35 cabin crew. Our customers along with our staff who deliver the experiences on-board everyday, have given us some great perspectives on the hundreds of ideas that were generated in a series of design workshops last year. We are now in the phase of final evaluation on a couple of potentially game changing ideas but there is still a bit of work to be done.... watch this space!



Winner of the  
**Passenger  
Experience  
Achievement**

ATW Airline  
Industry Awards

**High  
customer and  
crew satisfaction  
scores in 2019**

**Best  
Airline Alliance  
Lounge**

Skytrax  
World Airline Awards

**Best  
Premium  
Economy Class  
in the World**

TripAdvisor's Travellers'  
Choice Awards

*"The moments of personal engagement that we create by employing thoughtful design and truly understanding the travel journey allow us to continuously evolve what a great customer experience can be."*

**Nikki Goodman**  
General Manager, Customer Experience



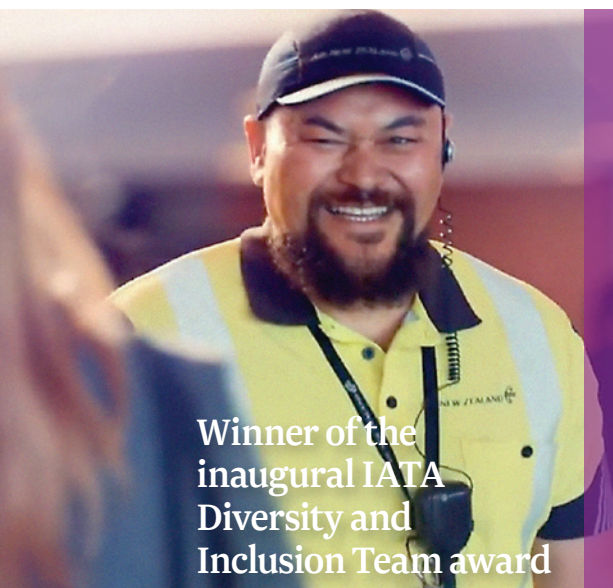
## A truly New Zealand company

# Diversity and inclusion

Since we first articulated our commitment to creating a diverse and inclusive workforce that is proudly representative of Aotearoa, we have made significant strides in our journey.

We have increased representation of women on our Senior Leadership team from 16 percent in January 2013 to 44 percent in 2019 with a target of 50 percent by 2020.

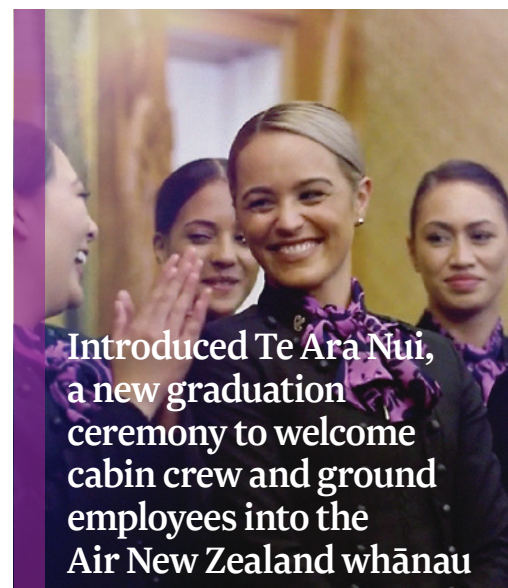
Māori and Pasifika employees now make up 15 percent of our leadership team, with a clear target to further grow representation in leadership roles to 20 percent by 2022.



Winner of the inaugural IATA Diversity and Inclusion Team award



Achieved Gender, Accessibility and Rainbow tick accreditation



Introduced Te Ara Nui, a new graduation ceremony to welcome cabin crew and ground employees into the Air New Zealand whānau

## Making a difference to the lives of Air New Zealanders

Our people are one of the key ways that we differentiate ourselves from our competition, and one of our competitive advantages. That is why we are always listening to their feedback and updating our policies to create an environment where everyone feels valued and supported. This year we have introduced a number of initiatives that support our diversity and inclusion strategy:

### Announced exciting changes to the Parental Leave package we offer to new mums and dads

Kate Johnston, an Air New Zealander and new mum to baby Sam gives her insight into the policy change.

*"My partner Bruce and I both work for Air New Zealand – he as a First Officer on the A320 fleet and I as a Senior Manager in our Customer Experience team. When the new policy was announced with both maternity and paternity benefits it was like a weight lifted. Bruce would no longer have to take*

*unpaid leave to support me in the initial weeks and I would be able to enjoy time with my infant and my family without any financial concerns. I feel that I am coming back to work for a company that has demonstrated that they value and support working mothers."*

### Introduced a new tattoo policy, allowing all employees irrespective of where they work to be able to proudly display non-offensive tattoos at work

Gabriella Tohiariki, one of our short-haul A320 cabin crew team says, "as a crew member with tā moko I am so excited about the change – it feels like a massive part of my culture has finally been accepted. Tā moko represents who I am and where I whakapapa back to – it is elegant and staunch and an honour to have. I feel like Air New Zealand is really listening to what employees have to say and changing things for the better."





# Sustainability

As we approach our 80th anniversary, we recognise that it is more important than ever that we continue to step up to the very real challenge that global climate change presents. We know that if we want to be around for another 80 years, we have a pivotal role to play in driving broader social change.

This year we have rolled out a number of exciting initiatives that support our carbon reduction programme and our wider sustainability strategy.

## Supporting customers to offset their flying footprint

Our FlyNeutral programme was extended to our Corporate and Government customers this year. FlyNeutral allows a customer to elect to voluntarily offset the emissions associated with their flight by adding the cost of carbon offset credits to the total cost of their ticket.

In the past year, Air New Zealand customers from around the world have elected to 'fly neutral' and have contributed:



More than

**\$1 million**

to permanent New Zealand native forestry projects



More than

**183,000**

retail journeys partially or fully offset



More than

**60,000**

tonnes of CO<sub>2</sub>-e offset

## The Drylandcarbon partnership

This year we partnered with Z Energy, Contact and Genesis to create the Drylandcarbon partnership, which will produce a stable supply of quality New Zealand carbon credits.



More than

**20 million**

trees will be planted by the partnership over the next five years

## Doubling-down on our commitment to waste reduction

We recently announced our commitment to increase the number of single use plastic items we remove from our operations from 24 million to nearly 55 million items a year. This will involve removing:



**460,000**

individual plastic water bottles



**200,000**

individual plastic sauce sachets



**44.5 million**

plastic coffee and water cups

## Project Green goes global

We continue to make significant headway with our waste diversion project, Project Green. As a result of having 40 types of inflight products reclassified since 2017, we have:



Reinjected

**280 tonnes**

of untouched product into our network



Recycled

**302 tonnes**

of glass

Rolled out



**Project Green**

to Wellington, Queenstown, Christchurch and our first international location, Los Angeles

# Our partnership with New Zealand Rugby



We have always been  
**#CrazyAboutRugby**

As the airline sponsor of the World Champion All Blacks rugby team, we are proud to partner with New Zealand Rugby and back the boys in black.

Ahead of this year's big event in Japan and to celebrate our 20-year partnership with New Zealand Rugby, we proudly released our 19th safety video in early August featuring some of New Zealand's rugby legends, alongside our very own cabin crew, airport employees, engineers and pilots as they launch a top-secret new airline called Air All Blacks. It wouldn't be an Air New Zealand safety video without some tongue-in-cheek humour, and we were thrilled to have one of Hollywood's infamous television lawyers (Louis Litt, played by the actor Rick Hoffman) join in on the fun. This is our third safety video featuring our beloved All Blacks, with Crazy About Rugby in 2011 and our infamous Men in Black video in 2015.

But our relationship with the All Blacks goes far deeper than just safety videos. Like most New Zealanders, at Air New Zealand we are totally rugby mad. So, when it comes to the pride and joy of our nation – the mighty All Blacks – it's fair to say that we are not just your typical sponsor – from our engineers to our cabin crew, our chefs to our check-in staff, we are all #CrazyAboutRugby.

Not only do the All Blacks star in Air New Zealand content shared across the country and the world, our inflight entertainment is also jam packed with iconic games of the past. Sometimes your flight's Captain will even give you a live update if there is a game playing while you fly with us.

As all eyes focus on Japan later this year, you will see our lounges and inflight experience teams express their own version of #CrazyAboutRugby, serving black themed food and beverages to our customers. Air New Zealand is also behind "All Blacks to the Nation", flying the boys to five regions to connect with fans who typically aren't able to meet their heroes, before they head off to Japan. If you are really lucky, you might even find yourself sitting amongst the boys as we fly the team to Japan ahead of the opening game because we are also the All Black's team bus – getting them to and from games at 30,000 feet.

We don't forget about the little guys either and are proud sponsors of the Air New Zealand Rippa Rugby Championship, an annual event where the All Blacks have been known to surprise budding rugby players with a visit.





## Why make safety videos?

Whether people love them or hate them, we know that by making our safety videos fun and entertaining, people pay greater attention to the safety messages which is always priority number one for us.

Our safety videos also help drive global awareness of New Zealand as a destination, as well as Air New Zealand's routes, products, people and culture. This helps us get greater exposure in large markets where it would otherwise be difficult or too costly to gain traction.

Since the launch of Air New Zealand's creative safety videos 10 years ago, they have racked up more than 200 million views – not bad for a country with a population of 4.9 million people!



AIR NEW ZEALAND

# Financial Commentary

A robust revenue performance in the first half of the year was tempered in the second half by a slower rate of demand growth, particularly impacting the domestic network.

Costs grew at a faster rate than revenue, driven largely by a 19 percent increase in fuel prices as well as a temporary increase in costs to provide greater operational resilience, which alleviated in the second half. Underlying unit cost improvements contributed \$113 million to profitability, driven by strong economies of scale and efficiencies.

Despite the challenging operational environment, the Group delivered earnings before taxation for the 2019 financial year of \$374 million.

Air New Zealand's earnings before taxation for the 2019 financial year were

**\$374 million**

Revenue was

**\$5.8 billion**

Net profit after taxation was

**\$270 million**

## Revenue

Operating revenue for the period increased 5.3 percent to \$5.8 billion, an increase of \$290 million. Excluding the impact of foreign exchange, operating revenue increased 4.1 percent.

Passenger revenue increased by 5.6 percent to \$5.0 billion, reflecting higher capacity across the network as well as unit revenue growth. Excluding the impact of foreign exchange, passenger revenue was up 4.6 percent. Capacity (Available Seat Kilometres, ASK) increased 4.0 percent, driven by network wide growth. Demand (Revenue Passenger Kilometres, RPK) grew ahead of capacity at 5.2 percent, resulting in an increased load factor of 83.8 percent for the period. Passenger Revenue per Available Seat Kilometre (RASK) improved 1.6 percent.

International long-haul capacity grew 3.6 percent driven by the commencement of new services to Chicago and Taipei and the introduction of a second daily service to Singapore from late March 2019. Partially offsetting growth from new routes were frequency rationalisations in Japan and some North American ports. Demand on international long-haul routes increased 5.2 percent, with load factor increasing 1.3 percentage points to 84.7 percent. International long-haul RASK increased by 2.7 percent reflecting positive pricing dynamics, improved demand and strong performance on the new

routes. Excluding the impact of foreign exchange, RASK increased 0.7 percent.

Short-haul capacity grew 4.4 percent, driven by additional capacity on the Tasman following the end of the alliance with Virgin Australia, as well as targeted growth across several domestic regional and main trunk routes. Demand growth of 5.2 percent was ahead of capacity, with load factors improving by 0.6 percentage points to 82.7 percent. Short-haul RASK grew 0.6 percent, or 0.4 percent excluding the impact of foreign exchange, driven largely by strong Domestic and Tasman demand in the first half of the year. Following a slowdown in domestic leisure demand in the second half of the year, a strategic change in the domestic pricing strategy helped to increase load factors and maintain RASK.

Cargo revenue was \$390 million, an increase of 0.8 percent. Excluding the impact of foreign exchange, cargo revenue decreased by 1.8 percent, reflecting increased competition across the global cargo market as continued macro-economic uncertainty impacted global demand.

Contract services and other revenue was \$435 million, an increase of 5.6 percent, driven by higher utilisation of lounge services from alliance passengers, increased loyalty membership and higher third party maintenance activity. There was also nominal impact from foreign exchange.





EX DIVIDEND  
DATE:  
**5 September  
2019**

DIVIDEND  
RECORD DATE:  
**6 September  
2019**

DIVIDEND  
PAYMENT DATE:  
**18 September  
2019**

## Expenses

Operating expenditure increased by \$402 million or 9.6 percent largely due to higher fuel prices. Excluding the additional \$191 million related to increased fuel prices, the impact of unfavourable foreign exchange movements, the temporary global Rolls-Royce engine issues and third party maintenance costs, operating expenditure grew at a slower rate than capacity.

Costs per ASK (CASK) increased 5.4 percent, including fuel price increases, foreign exchange, the temporary impact of the global Rolls-Royce engine issues and increased costs related to third party maintenance contracts. Excluding those items, CASK improved 1.2 percent, as economies of scale and efficiencies offset non-fuel price increases.

Labour costs were \$1.4 billion, up \$57 million or 4.4 percent. Excluding the impact of foreign exchange, labour costs increased 4.3 percent. The higher cost was driven by rate and activity increases as well as crew inefficiencies. Labour costs were also impacted by additional costs associated with building operational resilience into our schedule. These increases were partially offset by reduced incentive payments.

Fuel costs were \$1.3 billion, increasing by \$209 million or 21 percent excluding the impact of foreign exchange. The largest driver of this was a \$191 million or 19 percent increase in the average

fuel price, net of hedging. Volume growth drove \$18 million or 1.8 percent of the additional fuel costs, reflecting capacity growth partially offset by new aircraft efficiencies. A weaker New Zealand Dollar resulted in a \$75 million unfavourable movement from foreign exchange.

Aircraft operations, passenger services and maintenance costs were \$1.4 billion, an increase of \$115 million or 9.0 percent. This was driven by additional capacity, price increases and costs associated with providing greater operational resilience. In addition, higher jet fleet maintenance, growth in the fleet and increased third party maintenance activity drove higher maintenance costs.

Sales and marketing and other expenses increased by \$18 million or 2.9 percent, driven by promotional activity for the new international routes of Taipei and Chicago, higher commission activity and increased property costs.

Ownership costs increased by \$58 million or 7.4 percent, reflecting the delivery of new aircraft, offset by lower funding costs.

The impact of foreign exchange rate changes on the revenue and cost base in the period resulted in an unfavourable foreign exchange movement of \$60 million. After taking into account a \$72 million favourable movement in hedging, overall foreign exchange had a net \$12 million positive impact on the Group result for the period.

## Share of Earnings of Associate

Share of earnings of associates has increased by \$4 million to \$37 million for the period, reflecting further growth in engine volumes from the Christchurch Engine Centre.

## Cash and Financial Position

Cash on hand at 30 June 2019 was \$1.1 billion, a decrease of \$288 million from 30 June 2018, as strong operating cash flow in the period was offset by investment in aircraft and dividend payments. The cash position reflects the updated liquidity target range of \$700 million to \$1 billion, which was announced last year. The airline expects to remain near the top-end of the target range in the near term.

Operating cash flows were \$986 million, a decline of 4.4 percent, reflecting lower earnings offset by strong working capital cash flow and the timing of cash tax payments.

Net gearing, including capitalised aircraft operating leases, increased 2.2 percentage points to 54.6 percent, largely due to continued investment in fleet.

A fully imputed final ordinary dividend of 11.0 cents per share has been declared, bringing the full year 2019 ordinary dividends declared to 22.0 cents per share, which is in-line with the prior year and reflects the Board's intention to look through short-term earnings volatility to consistently pay a sustainable ordinary dividend while maintaining financial resilience.

# Change in Profitability

The key changes in profitability, after isolating the impact of foreign exchange movements, are set out in the table below\*:

<b>June 2018 earnings before taxation</b>	<b>\$540m</b>	
Passenger capacity	\$178m	- Capacity increased by 4.0 percent from growth across the network including the launch of new routes to Chicago and Taipei, increased frequency on Singapore as well as growth on the Tasman following the end of the Virgin Australia alliance and increases on regional and domestic main trunk routes
Passenger RASK	\$38m	<ul style="list-style-type: none"> <li>- Revenue per Available Seat Kilometre (RASK) improved 0.6 percent excluding FX reflecting positive pricing dynamics, improved demand and strong performance on new routes. Loads increased by 1.0 percentage points to 83.8 percent</li> <li>- Long-haul RASK increased by 0.7 percent excluding FX and loads increased 1.3 percentage points to 84.7 percent</li> <li>- Short-haul RASK improved by 0.4 percent excluding FX and loads improved 0.6 percentage points to 82.7 percent</li> </ul>
Cargo revenue	-\$7m	- Cargo revenue declined due to a reduction in volumes of 1.3 percent and yield of 0.5 percent
Contract services and other revenue	\$18m	- Increase in third party maintenance work and ancillary revenue from higher utilisation of lounge services and increase in loyalty membership
Labour	-\$56m	- Increased activity arising from capacity growth, general rate increases and crew inefficiencies offset by reduced incentive payments
Fuel	-\$209m	- The average fuel price increased 19 percent compared to the prior year (net of hedging benefits) resulting in \$191 million of additional costs. Consumption increased by 1.8 percent due to an increase in capacity offset by fleet efficiencies arising from delivery of new aircraft
Maintenance	-\$18m	- Increase in jet fleet maintenance, growth in fleet and third party maintenance work
Aircraft operations and passenger services	-\$58m	- Higher activity due to capacity growth, price increases and costs associated with operational resilience
Sales and marketing and other expenses	-\$12m	- Promotional activity for new Taipei and Chicago routes and higher sales commission volumes due to increased activity
Depreciation, lease and funding costs	-\$56m	- Increase in depreciation and lease expense reflecting new aircraft deliveries offset by lower funding costs
Net impact of foreign exchange movements	\$12m	- Foreign exchange hedging gains offset by the net unfavourable impact of currency movements on revenue and costs
Share of earnings of associates	\$4m	- Improved earnings from Christchurch Engine Centre driven by growth in engine volumes
<b>June 2019 earnings before taxation</b>	<b>\$374m</b>	



# Financial Summary

## Financial Performance

	12 MONTHS TO 30 JUNE 2019 \$M	12 MONTHS TO 30 JUNE 2018 \$M
<b>Operating Revenue</b>		
Passenger revenue	4,960	4,696
Cargo	390	387
Contract services and other revenue	435	412
	5,785	5,495
<b>Operating Expenditure</b>		
Labour	(1,351)	(1,294)
Fuel	(1,271)	(987)
Maintenance	(399)	(352)
Aircraft operations	(678)	(634)
Passenger services	(319)	(295)
Sales and marketing	(350)	(344)
Foreign exchange gains/(losses)	53	(19)
Other expenses	(290)	(278)
	(4,605)	(4,203)
<b>Operating Earnings (excluding items below)</b>	1,180	1,292
Depreciation and amortisation	(567)	(525)
Rental and lease expenses	(245)	(227)
<b>Earnings Before Finance Costs, Associates and Taxation</b>	368	540
Net finance costs	(31)	(33)
Share of earnings of associates (net of taxation)	37	33
<b>Earnings Before Taxation</b>	374	540
Taxation expense	(104)	(150)
<b>Net Profit Attributable to Shareholders of Parent Company</b>	270	390
Interim and final dividends declared per share (cents)	22.0	22.0
Net tangible assets per share (cents)	169	179

## Cash Flows

	12 MONTHS TO 30 JUNE 2019 \$M	12 MONTHS TO 30 JUNE 2018 \$M
Cash inflows from operating activities	5,915	5,482
Cash outflows from operating activities	(4,929)	(4,451)
Net cash flow from operating activities	986	1,031
Net cash flow from investing activities	(883)	(778)
Net cash flow from financing activities	(391)	(279)
Decrease in cash and cash equivalents	(288)	(26)
Cash and cash equivalents at the beginning of the year	1,343	1,369
<b>Cash and Cash Equivalents at the End of the Year</b>	1,055	1,343

Certain balances for the year ended 30 June 2018 have been restated following the adoption of NZ IFRS 15 - Revenue from Contracts with Customers. Refer to Note 25 of the 2019 Group Annual Financial Statements for further details.

# Financial Summary (continued)

## Financial Position

AS AT	30 JUNE 2019 \$M	30 JUNE 2018 \$M
Bank and short-term deposits	1,055	1,343
Trade and other receivables	564	576
Inventories	81	75
Derivative financial assets	48	187
Income taxation	-	4
Other assets	56	68
<b>Total Current Assets</b>	<b>1,804</b>	<b>2,253</b>
Trade and other receivables	64	77
Property, plant and equipment	5,268	5,035
Intangible assets	186	170
Investments in other entities	149	118
Other assets	285	193
<b>Total Non-Current Assets</b>	<b>5,952</b>	<b>5,593</b>
<b>Total Assets</b>	<b>7,756</b>	<b>7,846</b>
Trade and other payables	585	562
Revenue in advance	1,372	1,322
Interest-bearing liabilities	307	431
Derivative financial liabilities	32	1
Provisions	105	117
Income taxation	25	-
Other liabilities	240	263
<b>Total Current Liabilities</b>	<b>2,666</b>	<b>2,696</b>
Revenue in advance	200	185
Interest-bearing liabilities	2,290	2,303
Provisions	165	151
Other liabilities	42	27
Deferred taxation	304	308
<b>Total Non-Current Liabilities</b>	<b>3,001</b>	<b>2,974</b>
<b>Total Liabilities</b>	<b>5,667</b>	<b>5,670</b>
<b>Net Assets</b>	<b>2,089</b>	<b>2,176</b>
Issued capital	2,219	2,226
Reserves	(130)	(50)
<b>Total Equity</b>	<b>2,089</b>	<b>2,176</b>

The summary financial information has been derived from, and should be read in conjunction with, the Air New Zealand Group Annual Financial Statements (the 'Annual Financial Statements'). The Annual Financial Statements, dated 22 August 2019, are available at: [airnzinvestor.com](http://airnzinvestor.com). The summary financial information cannot be expected to provide as complete an understanding as provided by the Annual Financial Statements. The accounting policies used in these financial statements are attached in the notes to the Annual Financial Statements.

### Share Registrar

**LINK MARKET SERVICES LIMITED**  
 Level 11, Deloitte Centre  
 80 Queen Street, Auckland 1010, New Zealand  
 PO Box 91976, Auckland 1142, New Zealand  
**Email:** [enquiries@linkmarketservices.com](mailto:enquiries@linkmarketservices.com)  
**Website:** [linkmarketservices.com](http://linkmarketservices.com)  
**New Zealand Phone:** (64 9) 375 5998  
**New Zealand Fax:** (64 9) 375 5990  
**Australia Phone:** (61) 1300 554 474

### Annual Financial Statements

The Annual Financial Statements are available by visiting our website [airnzinvestor.com](http://airnzinvestor.com) OR you may elect to have a copy sent to you by contacting Investor Relations.

### ELECTRONIC SHAREHOLDER COMMUNICATION

If you would like to receive all investor communications electronically, including interim and annual shareholder reviews, please visit the Link Market Services website [linkmarketservices.com](http://linkmarketservices.com) or contact them directly (details to the left).

### Investor Relations Office

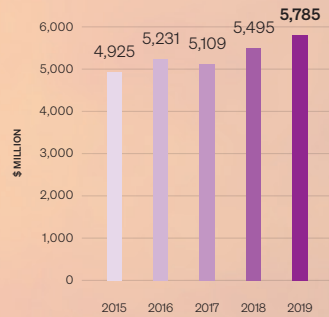
Private Bag 92007, Auckland 1142, New Zealand  
**Phone:** 0800 22 22 18 (**New Zealand**)  
**Phone:** (64 9) 336 2607 (**Overseas**)  
**Fax:** (64 9) 336 2664  
**Email:** [investor@airnz.co.nz](mailto:investor@airnz.co.nz)  
**Website:** [airnzinvestor.com](http://airnzinvestor.com)



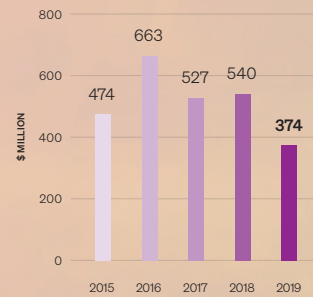


# Key Financial Information

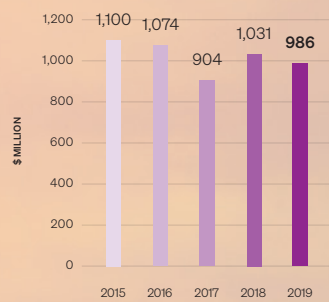
## Operating revenue



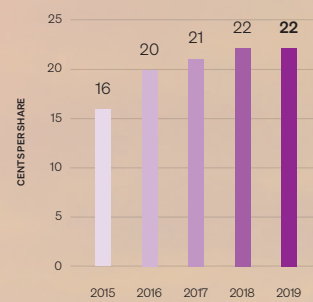
## Earnings before taxation




## Operating cash flow



## Ordinary dividends declared





A STAR ALLIANCE MEMBER 

AIR NEW ZEALAND 



# Kia ora *Seoul*

**Fly non-stop from Auckland to Seoul  
from 23 November 2019**

Book now at [airnz.co.nz](http://airnz.co.nz) or your preferred travel agent

Connections available from all Air New Zealand serviced domestic airports.



# ANNUAL FINANCIAL RESULTS

2019







# DIRECTORS' STATEMENT

The directors of Air New Zealand Limited are pleased to present to shareholders the Annual Report\* and financial statements for Air New Zealand and its controlled entities (together the "Group") for the year to 30 June 2019.

The directors are responsible for presenting financial statements in accordance with New Zealand law and generally accepted accounting practice, which give a true and fair view of the financial position of the Group as at 30 June 2019 and the results of the Group's operations and cash flows for the year ended on that date.

The directors consider the financial statements of the Group have been prepared using accounting policies which have been consistently applied and supported by reasonable judgements and estimates and that all relevant financial reporting and accounting standards have been followed.

The directors believe that proper accounting records have been kept in accordance with the requirements of the Financial Markets Conduct Act 2013.

The directors consider that they have taken adequate steps to safeguard the assets of the Group, and to prevent and detect fraud and other irregularities. Internal control procedures are also considered to be sufficient to provide a reasonable assurance as to the integrity and reliability of the financial statements.

This Annual Report is signed on behalf of the Board by:

**Tony Carter**

Chairman

22 August 2019

**Jan Dawson**

Deputy Chairman

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## STATEMENT OF FINANCIAL PERFORMANCE

FOR THE YEAR TO 30 JUNE 2019

	NOTES	2019 \$M	2018 \$M
<b>Operating Revenue</b>			
Passenger revenue		4,960	4,696
Cargo		390	387
Contract services		197	193
Other revenue		238	219
	1	5,785	5,495
<b>Operating Expenditure</b>			
Labour		(1,351)	(1,294)
Fuel		(1,271)	(987)
Maintenance		(399)	(352)
Aircraft operations		(678)	(634)
Passenger services		(319)	(295)
Sales and marketing		(350)	(344)
Foreign exchange gains/(losses)		53	(19)
Other expenses		(290)	(278)
	2	(4,605)	(4,203)
<b>Operating Earnings (excluding items below)</b>		1,180	1,292
Depreciation and amortisation		(567)	(525)
Rental and lease expenses	19	(245)	(227)
<b>Earnings Before Finance Costs, Associates and Taxation</b>		368	540
Finance income		48	40
Finance costs		(79)	(73)
Share of earnings of associates (net of taxation)	11	37	33
<b>Earnings Before Taxation</b>		374	540
Taxation expense	3	(104)	(150)
<b>Net Profit Attributable to Shareholders of Parent Company</b>		270	390
<b>Per Share Information:</b>			
Basic earnings per share (cents)	4	24.0	34.7
Diluted earnings per share (cents)	4	23.9	34.4
Interim and final dividends declared per share (cents)	16	22.0	22.0
Net tangible assets per share (cents)		169	179

Certain balances for the year to 30 June 2018 have been restated following the adoption of NZ IFRS 15 - Revenue from Contracts with Customers. Refer to Note 25 for further details.



# STATEMENT OF COMPREHENSIVE INCOME

FOR THE YEAR TO 30 JUNE 2019

	NOTE	2019 \$M	2018 \$M
<b>Net Profit for the Year</b>		270	390
<b>Other Comprehensive Income:</b>			
<b>Items that will not be reclassified to profit or loss:</b>			
Actuarial losses on defined benefit plans		(9)	-
Taxation on above reserve movements	3	3	-
<b>Total items that will not be reclassified to profit or loss</b>		(6)	-
<b>Items that may be reclassified subsequently to profit or loss:</b>			
Changes in fair value of cash flow hedges		(41)	159
Transfers to net profit from cash flow hedge reserve		(85)	(92)
Net translation gain on investment in foreign operations		-	2
Changes in cost of hedging reserve		(8)	12
Taxation on above reserve movements	3	38	(21)
<b>Total items that may be reclassified subsequently to profit or loss</b>		(96)	60
<b>Total Other Comprehensive Income for the Year, Net of Taxation</b>		(102)	60
<b>Total Comprehensive Income for the Year, Attributable to Shareholders of the Parent Company</b>		168	450

## STATEMENT OF CHANGES IN EQUITY

FOR THE YEAR TO 30 JUNE 2019

	NOTES	SHARE CAPITAL \$M	HEDGE RESERVES \$M	FOREIGN CURRENCY TRANSLATION RESERVE \$M	GENERAL RESERVES \$M	TOTAL EQUITY \$M
<b>Balance as at 1 July 2018</b>		2,226	66	(13)	(103)	2,176
Net profit for the year		-	-	-	270	270
Other comprehensive income for the year		-	(97)	1	(6)	(102)
<b>Total Comprehensive Income for the Year</b>		-	(97)	1	264	168
<b>Transactions with Owners:</b>						
Equity-settled share-based payments (net of taxation)	3, 17	7	-	-	-	7
Equity settlements of long-term incentive obligations	17	(14)	-	-	-	(14)
Dividends on Ordinary Shares	16	-	-	-	(248)	(248)
<b>Total Transactions with Owners</b>		(7)	-	-	(248)	(255)
<b>Balance as at 30 June 2019</b>		2,219	(31)	(12)	(87)	2,089

	NOTES	SHARE CAPITAL \$M	HEDGE RESERVES \$M	FOREIGN CURRENCY TRANSLATION RESERVE \$M	GENERAL RESERVES \$M	TOTAL EQUITY \$M
<b>Balance as at 1 July 2017</b>		2,238	9	(16)	(245)	1,986
Net profit for the year		-	-	-	390	390
Other comprehensive income for the year		-	57	3	-	60
<b>Total Comprehensive Income for the Year</b>		-	57	3	390	450
<b>Transactions with Owners:</b>						
Equity-settled share-based payments (net of taxation)	3, 17	5	-	-	-	5
Equity settlements of long-term incentive obligations	17	(17)	-	-	-	(17)
Dividends on Ordinary Shares	16	-	-	-	(248)	(248)
<b>Total Transactions with Owners</b>		(12)	-	-	(248)	(260)
<b>Balance as at 30 June 2018</b>		2,226	66	(13)	(103)	2,176





# STATEMENT OF FINANCIAL POSITION

AS AT 30 JUNE 2019

	NOTES	2019 \$M	2018 \$M
<b>Current Assets</b>			
Bank and short-term deposits	5	1,055	1,343
Trade and other receivables	6	564	576
Inventories	7	81	75
Derivative financial assets	22	48	187
Income taxation		-	4
Other assets	8	56	68
<b>Total Current Assets</b>		1,804	2,253
<b>Non-Current Assets</b>			
Trade and other receivables	6	64	77
Property, plant and equipment	9	5,268	5,035
Intangible assets	10	186	170
Investments in other entities	11	149	118
Derivative financial assets	22	-	2
Other assets	8	285	191
<b>Total Non-Current Assets</b>		5,952	5,593
<b>Total Assets</b>		7,756	7,846
<b>Current Liabilities</b>			
Trade and other payables		585	562
Revenue in advance	12	1,372	1,322
Interest-bearing liabilities	13	307	431
Derivative financial liabilities	22	32	1
Provisions	14	105	117
Income taxation		25	-
Other liabilities	15	240	263
<b>Total Current Liabilities</b>		2,666	2,696
<b>Non-Current Liabilities</b>			
Revenue in advance	12	200	185
Interest-bearing liabilities	13	2,290	2,303
Provisions	14	165	151
Other liabilities	15	42	27
Deferred taxation	3	304	308
<b>Total Non-Current Liabilities</b>		3,001	2,974
<b>Total Liabilities</b>		5,667	5,670
<b>Net Assets</b>		2,089	2,176
<b>Equity</b>			
Share capital	17	2,219	2,226
Reserves	18	(130)	(50)
<b>Total Equity</b>		2,089	2,176

**Tony Carter**  
Chairman

For and on behalf of the Board, 22 August 2019

**Jan Dawson**  
Deputy Chairman

# STATEMENT OF CASH FLOWS

FOR THE YEAR TO 30 JUNE 2019

	NOTES	2019 \$M	2018 \$M
<b>Cash Flows from Operating Activities</b>			
Receipts from customers		5,869	5,444
Payments to suppliers and employees		(4,835)	(4,307)
Income tax paid		(23)	(81)
Interest paid		(71)	(63)
Interest received		46	38
<b>Net Cash Flow from Operating Activities</b>	5	986	1,031
<b>Cash Flows from Investing Activities</b>			
Disposal of property, plant and equipment, intangibles and assets held for resale		13	33
Distribution from associates	24	7	16
Acquisition of property, plant and equipment and intangibles		(821)	(809)
Interest-bearing asset payments		(82)	(18)
<b>Net Cash Flow from Investing Activities</b>		(883)	(778)
<b>Cash Flows from Financing Activities</b>			
Interest-bearing liabilities drawdowns		263	347
Rollover of foreign exchange contracts*		58	(20)
Equity settlements of long-term incentive obligations	17	(14)	(17)
Interest-bearing liabilities payments		(438)	(329)
Dividends on Ordinary Shares	16	(260)	(260)
<b>Net Cash Flow from Financing Activities</b>		(391)	(279)
<b>Decrease in Cash and Cash Equivalents</b>		(288)	(26)
Cash and cash equivalents at the beginning of the year		1,343	1,369
<b>Cash and Cash Equivalents at the End of the Year</b>	5	1,055	1,343

\*Relates to gains/losses on rollover of foreign exchange contracts that hedge exposures in other financial periods.

Certain balances for the year to 30 June 2018 have been restated following the adoption of NZ IFRS 15 - Revenue from Contracts with Customers. Refer to Note 25 for further details.



# STATEMENT OF ACCOUNTING POLICIES

FOR THE YEAR TO 30 JUNE 2019

## Reporting entity

The financial statements presented are those of the consolidated Air New Zealand Group (the Group), including Air New Zealand Limited and its subsidiaries, joint ventures and associates.

Air New Zealand's primary business is the transportation of passengers and cargo on scheduled airline services.

## Statutory base

The parent company, Air New Zealand Limited, is a profit-oriented entity, domiciled in New Zealand, registered under the Companies Act 1993 and listed on the New Zealand and Australian Stock Exchanges. Air New Zealand Limited is a FMC Reporting Entity under the Financial Markets Conduct Act 2013 and the Financial Reporting Act 2013.

## Basis of preparation

Air New Zealand prepares its financial statements in accordance with New Zealand Generally Accepted Accounting Practice ("NZ GAAP"). NZ GAAP consists of New Zealand equivalents to International Financial Reporting Standards ("NZ IFRS") and other applicable financial reporting standards as appropriate to profit-oriented entities. These financial statements comply with NZ IFRS and International Financial Reporting Standards ("IFRS").

The financial statements were approved by the Board of Directors on 22 August 2019.

## Basis of measurement

The financial statements have been prepared on the historical cost basis with the exception of certain items as identified in specific accounting policies and are presented in New Zealand Dollars which is the Group's functional currency.

## Use of accounting estimates and judgements

The preparation of financial statements requires the use of certain critical accounting estimates. It also requires the directors to exercise their judgement in the process of applying the Group's accounting policies. Estimates and associated assumptions are based on historical experience and other factors, as appropriate to the particular circumstances. The Group reviews the estimates and assumptions on an ongoing basis.

Areas involving a higher degree of judgement or complexity, or areas where assumptions and estimates are significant to the financial statements are disclosed within the specific accounting policy or note as shown below:

Area of estimate or judgement	Note
Revenue in advance	Note 1 Revenue recognition and segmental information
Aircraft lease return provisions	Note 14 Provisions
Estimated impairment of non-financial assets	'Impairment' accounting policy
	Note 9 Property, plant and equipment
Residual values and useful lives of aircraft related assets	Note 9 Property, plant and equipment
Taxation	Note 3 Taxation

Significant estimates are designated by an symbol in the notes to the financial statements.

## Significant accounting policies

Accounting policies are disclosed within each of the applicable notes to the financial statements and are designated by a symbol.

The principal accounting policies applied in the preparation of these financial statements have been consistently applied to all periods presented, except as detailed below.

The Group has adopted NZ IFRS 15 - Revenue from Contracts with Customers with a date of initial application of 1 July 2018. Comparative information has been restated to reflect the new standard, and reclassified to achieve consistency in disclosure with the current period. The nature and effect of these changes are explained in detail in Note 25. In addition the Group adopted the requirements of NZ IFRS 9 (2014) - Financial Instruments with effect from 1 July 2018. The Group had previously adopted NZ IFRS 9 (2013) - Hedge Accounting with effect from 1 July 2014. The standard had no impact on the financial statements.

The following NZ IFRSs and Interpretations, which have been issued but are not yet effective, have been identified as those that may impact Air New Zealand in the period of their initial application, and have not yet been adopted by the Group.

NZ IFRS 16 - Leases has not been adopted early. This standard will fundamentally change the accounting treatment of leases by lessees. The current dual accounting model for lessees, which distinguishes between on balance sheet finance leases and off balance sheet operating leases, will no longer apply. Instead, there will be a single, on balance sheet accounting model for all leases which is similar to current finance lease accounting. Lessor accounting remains similar to current practice. This standard became effective on 1 July 2019 and will have a significant impact on the financial statements. Further details of the impact of the standard, including transitional adjustments arising on adoption, are included in Note 25.

# STATEMENT OF ACCOUNTING POLICIES (CONTINUED)

FOR THE YEAR TO 30 JUNE 2019

NZ IFRS 17 - Insurance Contracts has not been adopted early. It provides consistent principles for all aspects of accounting for insurance contracts. This standard, which becomes effective for annual periods commencing on or after 1 January 2021, will not have a significant impact on the financial statements.

NZ IFRIC 23 - Uncertainty over Income Tax Treatments has not been adopted early. It clarifies how to apply the recognition and measurement requirements in NZ IAS 12 - Taxation when there is uncertainty over income tax treatments. This Interpretation, which becomes effective for annual periods commencing on or after 1 January 2019, is not expected to have a significant impact on the financial statements.

Where necessary, comparative information has been reclassified to achieve consistency in disclosure with the current period. An amount of \$(6) million has been reclassified within the Statement of Financial Performance from 'Other revenue' to 'Cargo' for the year ended 30 June 2018 to better align with the nature of the underlying transactions.

The significant accounting policies which are pervasive throughout the financial statements are set out below. Other significant accounting policies which are specific to certain transactions or balances are set out within the particular note to which they relate.

## Basis of consolidation

The consolidated financial statements include those of Air New Zealand Limited and its subsidiaries, accounted for using the acquisition method, and the results of its associates and joint ventures, accounted for using the equity method.

All material intercompany transactions, balances and unrealised gains on transactions between group companies are eliminated on consolidation. Unrealised losses are also eliminated unless the transaction provides evidence of an impairment of the asset transferred. Unrealised gains on transactions between the Group, joint ventures and its associates are eliminated to the extent of the Group's interest in the joint ventures and associates.

Where a business combination is achieved in stages, previously held equity interests in the acquiree are remeasured to fair value at the acquisition date and any corresponding gain or loss is recognised in the Statement of Financial Performance.

## Foreign currency translation

### Functional currency

Items included in the financial statements of each of the Group's entities are measured using the currency of the primary economic environment in which the entity operates (the "functional currency").

### Transactions and balances

Foreign currency transactions are converted into the relevant functional currency using exchange rates approximating those at transaction date. Monetary assets and liabilities denominated in foreign currencies at balance date are translated at the exchange rate at that date. Non-monetary assets and liabilities that are measured in terms of historical cost in a foreign currency are translated using the exchange rate at the date of the transaction. Foreign exchange gains or losses are recognised in the Statement of Financial Performance, except when deferred in equity as qualifying cash flow hedges and qualifying net investment hedges.

### Group companies

The results and financial position of all group entities that have a functional currency different from the presentation currency are translated into the presentation currency as follows:

- (a) assets and liabilities are translated at the closing rate at the reporting date;
- (b) income and expenses are translated at exchange rates approximating those at transaction date; and
- (c) all resulting exchange differences are recognised as a separate component of equity and in Other Comprehensive Income (within Foreign Currency Translation Reserve).

On consolidation, exchange differences arising from the translation of the net investment in foreign entities, and of borrowings and other currency instruments designated as hedges of such investments, are taken to equity.

## Impairment

Non-financial assets are reviewed at each reporting date to determine whether there are any indicators that the carrying amount may not be recoverable. If any such indicators exist, the asset's recoverable amount is estimated. The recoverable amount is the higher of an asset's fair value less costs to sell and value in use. In assessing value in use, the estimated future cash flows are discounted to their present value using a discount rate that reflects current market assessments of the time value of money and the risks specific to the asset. An impairment loss is recognised in the Statement of Financial Performance for the amount by which the asset's carrying amount exceeds its recoverable amount. For the purposes of assessing impairment, assets are grouped at the lowest level for which there are separately identifiable cash flows (cash-generating units).

Financial assets carried at amortised cost are assessed each reporting date for impairment. If there is objective evidence of impairment, the difference between the asset's carrying amount and the present value of estimated future cash flows, discounted at the financial asset's original effective interest rate, where appropriate, is recognised in the Statement of Financial Performance.



# NOTES TO THE FINANCIAL STATEMENTS

FOR THE YEAR TO 30 JUNE 2019

## 1. Revenue Recognition and Segmental Information



Revenue is recognised to the extent that it is probable that the economic benefits will flow to the Group and the revenue can be reliably measured, regardless of when payment is made. Revenue is measured at the fair value of the consideration received or receivable. Specific accounting policies are as follows:

### Passenger and cargo revenue

Passenger and cargo sales revenue is recognised in revenue in advance at the fair value of the consideration received and allocated to each flight sector based on industry agreements. Amounts for each sector of the ticket are transferred to revenue in the Statement of Financial Performance when the actual carriage is performed. Unused tickets are recognised as revenue using estimates regarding the timing of recognition based on the terms and conditions of the ticket and historical trends.

The Group operates various code share and alliance arrangements. Revenue under these arrangements is recognised when the Group performs the carriage or otherwise fulfils all relevant contractual commitments.

Where one or more sectors are operated by another carrier the amount of the consideration received from the customer less any amount payable to the other carrier is recognised in revenue on a net basis unless the Group has primary responsibility for providing the service. Where the Group has primary responsibility for providing the service the amounts are recognised gross within revenue and expenses.

### Loyalty programmes

Revenues associated with the award of Airpoints Dollars to Airpoints members as part of the initial sales transaction is determined by reference to the relative standalone selling prices. These revenues as well as consideration received in respect of sales of Airpoints Dollars to third parties is deferred to revenue in advance (net of estimated expiry) until such time as the Airpoints member has redeemed their points. The estimate of expiry is based upon historical experience and is recognised in net passenger revenue at the time of the initial sales transaction.

### Contract services revenue

Where contract related services are performed over a contractually agreed period, and the amount of revenue and related costs can be reliably measured, revenue is recognised based on the proportion of contract costs for work performed to date relative to the estimated total costs. Other contract related revenue is recognised as services are performed.

### Other revenue

Other revenue includes lounge revenue, Koru membership subscriptions, commissions and fees and is recognised at the time the service is provided. Dividend revenue is recognised when the right to receive payment is established.

### Finance income

Interest revenue from investments and fixed deposits is recognised as it accrues, using the effective interest method where appropriate.

### Segmental information

Air New Zealand operates predominantly in one segment, its primary business being the transportation of passengers and cargo on an integrated network of scheduled airline services to, from and within New Zealand. Resource allocation decisions across the network are made to optimise the consolidated Group's financial result.

	2019 \$M	2018 \$M
<b>Analysis of revenue by geographical region of original sale</b>		
New Zealand	3,409	3,265
Australia and Pacific Islands	698	695
United Kingdom and Europe	283	275
Asia	519	480
America	876	780
<b>Total operating revenue</b>	<b>5,785</b>	<b>5,495</b>

The principal non-current assets of the Group are the aircraft fleet which is registered in New Zealand and employed across the worldwide network. Accordingly, there is no reasonable basis for allocating the assets to geographical segments.



# NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR TO 30 JUNE 2019

## 2. Expenses

Additional information in respect of expenses included within the Statement of Financial Performance is as follows:

	2019 \$M	2018 \$M
Superannuation expense	55	51
Audit and review of financial statements*	1	1

\* Other fees were paid for assurance engagements including Greenhouse Gas inventory review of \$18k (30 June 2018: \$18k), student fee protection audit of \$5k (30 June 2018: \$5k) and a US Passenger Facility Charge audit of \$27k (30 June 2018: \$46k). Non-assurance fees were paid for tax compliance work undertaken for the Corporate Taxpayers Group of \$17k (30 June 2018: \$17k), sustainability reporting of \$15k (30 June 2018: \$16k) and social impact assessment of \$51k (30 June 2018: Nil). In the 2018 financial year, non-assurance fees of \$88k were paid in relation to a global workforce research database and \$5k for other services.

## 3. Taxation



Current and deferred taxation are calculated on the basis of tax rates enacted or substantively enacted at reporting date, and are recognised in the income statement except when the tax relates to items charged or credited to other comprehensive income, in which case the tax is also recognised in other comprehensive income.

Deferred income taxation is recognised in respect of temporary differences arising between the tax bases of assets and liabilities and their carrying amounts in the financial statements.

Deferred income tax assets and unused tax losses are only recognised to the extent that it is probable that future taxable amounts will be available against which to utilise those temporary differences and losses.



Judgements are required about the application of income tax legislation. These judgements and assumptions are subject to risk and uncertainty. There is therefore a possibility that changes in circumstances will alter expectations, which may impact the amount of current and deferred tax assets and liabilities recognised in the Statement of Financial Position and the amount of other tax losses and temporary differences not yet recognised. In such circumstances, some or all of the carrying amounts of recognised tax assets and liabilities may require adjustment, resulting in a corresponding credit or charge to the Statement of Financial Performance.

	2019 \$M	2018 \$M
<b>Current taxation expense</b>		
Current year	(66)	(56)
Adjustment for prior periods	1	-
	(65)	(56)
<b>Deferred taxation expense</b>		
Origination of temporary differences	(39)	(94)
<b>Total taxation expense recognised in earnings</b>	<b>(104)</b>	<b>(150)</b>
<b>Reconciliation of effective tax rate</b>		
Earnings before taxation	374	540
Taxation at 28%	(105)	(151)
<b>Adjustments</b>		
Non-deductible expenses	(3)	(4)
Non-taxable income	1	-
Equity settlements of long-term incentive obligations	5	5
(Under)/over provided in prior periods	(1)	1
Foreign tax paid	(1)	(1)
<b>Taxation expense</b>	<b>(104)</b>	<b>(150)</b>

The Group has \$187 million of imputation credits as at 30 June 2019 (30 June 2018: \$225 million).



# NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR TO AND AS AT 30 JUNE 2019

## 3. Taxation (continued)

### Deferred taxation

Deferred tax assets and liabilities are attributable to the following:

	NON-AIRCRAFT ASSETS \$M	AIRCRAFT RELATED \$M	PROVISIONS AND ACCRUALS \$M	FINANCIAL INSTRUMENTS \$M	PENSION OBLIGATIONS \$M	LTIP OBLIGATIONS \$M	TOTAL \$M
As at 1 July 2017	15	302	(126)	3	(1)	-	193
Amounts recognised in Other Comprehensive Income	-	-	-	21	-	-	21
Reclassification*	-	(68)	68	-	-	-	-
Amounts recognised in earnings	-	91	3	-	-	-	94
<b>As at 30 June 2018</b>	15	325	(55)	24	(1)	-	308
Amounts recognised in Other Comprehensive Income	-	-	-	(38)	(3)	(2)	(43)
Amounts recognised in earnings	(1)	49	(8)	-	1	(2)	39
<b>As at 30 June 2019</b>	14	374	(63)	(14)	(3)	(4)	304

\* Reclassification relates to a change in taxation legislation in relation to engine maintenance.

Deferred tax assets and liabilities are offset on the face of the Statement of Financial Position where they relate to entities within the same taxation authority.

There are no unused tax losses available to carry forward against future taxable profits (30 June 2018: Nil).

## 4. Earnings per Share



Basic earnings per share is calculated by dividing the profit attributable to shareholders of the company by the weighted average number of ordinary shares on issue during the year, excluding shares held as treasury stock. Diluted earnings per share assumes conversion of all dilutive potential ordinary shares in determining the denominator.

	2019 \$M	2018 \$M
<b>Earnings for the purpose of basic and diluted earnings per share:</b>		
Net profit attributable to shareholders	270	390
<b>Weighted average number of shares (in millions of shares)</b>		
Weighted average number of Ordinary Shares for basic earnings per share	1,123	1,123
Effect of dilutive ordinary shares:		
- Performance rights and share options	6	11
<b>Weighted average number of Ordinary Shares for diluted earnings per share</b>	1,129	1,134
Basic earnings per share	24.0	34.7
Diluted earnings per share	23.9	34.4

# NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR TO AND AS AT 30 JUNE 2019

## 5. Cash and Cash Equivalents



Cash and cash equivalents include cash on hand, demand deposits, current accounts in banks net of overdrafts and other short-term highly liquid investments that are readily convertible to known amounts of cash and which are subject to an insignificant risk of changes in value.

Cash flows are included in the Statement of Cash Flows net of Goods and Services Tax.

Cash and cash equivalents, as stated in the Statement of Cash Flows, are reconciled to the Bank and short-term deposits balance in the Statement of Financial Position as follows:

	2019 \$M	2018 \$M
Cash balances	132	61
Other short-term deposits and short-term bills	923	1,282
<b>Total cash and cash equivalents</b>	<b>1,055</b>	<b>1,343</b>
<b>Reconciliation of Net Profit Attributable to Shareholders to Net Cash Flows from Operating Activities:</b>		
<b>Net profit attributable to shareholders</b>	270	390
<b>Plus/(less) non-cash items:</b>		
Depreciation and amortisation	567	525
Loss on disposal of property, plant and equipment, intangibles and assets held for resale	2	4
Impairment (reversal)/expense on property, plant and equipment, intangibles and assets held for resale	(4)	3
Share of earnings of associates	(37)	(33)
Movement on fuel derivatives	1	8
Foreign exchange losses	2	2
Other non-cash items	11	13
	812	912
<b>Net working capital movements:</b>		
Assets	19	(185)
Revenue in advance	65	146
Liabilities	90	158
	174	119
<b>Net cash flow from operating activities</b>	<b>986</b>	<b>1,031</b>

## 6. Trade and Other Receivables



Trade and other receivables are recognised at cost less any provision for impairment. Bad debts are written-off when they are considered to have become uncollectable.

	2019 \$M	2018 \$M
<b>Current</b>		
Trade and other receivables	440	424
Prepayments	124	152
	564	576
<b>Non-current</b>		
Prepayments	64	77
	64	77



# NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

AS AT 30 JUNE 2019

## 7. Inventories



Inventories are measured at the lower of cost and net realisable value. Cost is determined using the first-in, first-out (FIFO) cost method. Net realisable value is the estimated selling price in the ordinary course of business, less applicable variable selling expenses.

	2019 \$M	2018 \$M
Engineering expendables	65	59
Consumable stores	16	16
	81	75
Held at cost	68	63
Held initially at cost	68	68
Less provision for inventory obsolescence	(55)	(56)
Held at net realisable value	13	12
	81	75

## 8. Other Assets



### Amounts owing from related parties

Amounts owing from related parties are recognised at cost less any provision for impairment.

### Contract work in progress

Contract work in progress is stated at cost plus the profit recognised to date, using the cost input method, less any amounts invoiced to customers. Cost includes all expenses directly related to specific contracts and an allocation of direct production overhead expenses incurred. Amounts are invoiced as work progresses in accordance with contractual terms, either at periodic intervals or upon achievement of contractual milestones.

### Interest-bearing assets

Interest-bearing assets are measured at amortised cost using the effective interest method, less any impairment.

### Assets held for resale

Non-current assets are classified as held for resale if their carrying amount will be recovered through a sale transaction rather than through continuing use. The sale must be highly probable and the asset available for immediate sale in its present condition. Non-current assets held for resale are measured at the lower of the asset's previous carrying amount and its fair value less costs to sell.

	2019 \$M	2018 \$M
<b>Current</b>		
Amounts owing from associates	1	1
Contract work in progress	35	45
Interest-bearing assets	-	7
Assets held for resale	1	1
Other assets	19	14
	56	68
<b>Non-current</b>		
Interest-bearing assets	264	175
Assets held for resale	1	1
Other assets	20	15
	285	191

The carrying value of the assets held for resale reflects the lower of their previous carrying value at the date of transfer or external market assessments of the fair value, less costs to sell. Spares related to exited fleets are being marketed for sale and it is expected that proceeds will be received over the next two years.

Interest-bearing assets include fixed rate Term Deposits and floating rate Certificate of Deposits that have been provided as security over credit card obligations incurred by Air New Zealand. A minimum notification period of twelve months is required to be given prior to the security deposits being released. These deposits are subject to potential offsetting under master netting arrangements. In addition, the Group holds a Euro fixed rate deposit that matures in September 2030 held as part of an aircraft financing arrangement. Fixed interest rates in the year to 30 June 2019 were between 2.72 percent and 3.10 percent (30 June 2018: 2.38 percent to 2.91 percent). The fair value of interest-bearing assets as at 30 June 2019 was \$287 million (30 June 2018: \$182 million).

# NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

AS AT 30 JUNE 2019

## 9. Property, Plant and Equipment



### Owned assets

Items of property, plant and equipment are stated at cost or deemed cost less accumulated depreciation and accumulated impairment losses. Cost includes expenditure that is directly attributable to the acquisition of the item and in bringing the asset to the location and working condition for its intended use. Cost may also include transfers from equity of any gains or losses on qualifying cash flow hedges of foreign currency purchases of property, plant and equipment.

Where significant parts of an item of property, plant and equipment have different useful lives, they are accounted for separately. A portion of the cost of an acquired aircraft is attributed to its service potential (reflecting the maintenance condition of its engines) and is depreciated over the shorter of the period to the next major inspection event, overhaul, or the remaining life of the asset. The cost of major engine overhauls for aircraft owned by the Group is capitalised and depreciated over the period to the next expected inspection or overhaul.

Capital work in progress includes the cost of materials, services, labour and direct production overheads.

### Finance leased assets

Leases under which the Group assumes substantially all the risks and rewards of ownership are classified as finance leases. All other leases are classified as operating leases. Upon initial recognition, assets held under finance leases are measured at amounts equal to the lower of their fair value and the present value of the minimum lease payments at inception of the lease. A corresponding liability is also established. Subsequent to initial recognition, the asset is accounted for in accordance with the accounting policy applicable to that asset.

### Manufacturing credits

Where the Group receives credits and other contributions from manufacturers in connection with the acquisition of certain aircraft and engines, these are either recorded as a reduction to the cost of the related aircraft and engines, or offset against the associated operating expense, according to the reason for which they were received.

### Depreciation

Depreciation is calculated to write down the cost of assets on a straight line basis to an estimated residual value over their economic lives as follows:

Airframes	18 years
Engines	6 – 15 years
Engine overhauls	period to next overhaul
Aircraft specific plant and equipment (including simulators and spares)	10 – 25 years
Buildings	50 – 100 years
Non-aircraft specific leasehold improvements, plant, equipment, furniture and vehicles	2 – 10 years

As a result of global Trent 1000 engine issues, there was a significant change in the expected pattern of consumption of future economic benefits embodied in those assets. The method of depreciation applied to the engine maintenance assets was changed from a straight-line to usage basis approach over the period during which the engines were unserviceable. The change was introduced with effect from 1 July 2018 and the impact on the financial statements for the year to 30 June 2019 was a reduction in depreciation expense of \$13 million. At the time that the engines became serviceable again, the method of depreciation reverted to a straight line basis.

	AIRFRAMES, ENGINES AND SIMULATORS \$M	SPARES \$M	PLANT AND EQUIPMENT \$M	LAND AND BUILDINGS \$M	CAPITAL WORK IN PROGRESS \$M	TOTAL \$M
<b>2019</b>						
Carrying value as at 1 July 2018	4,549	79	140	201	66	5,035
Additions	517	17	5	4	236	779
Disposals	(25)	(6)	-	-	-	(31)
Depreciation	(444)	(8)	(34)	(38)	-	(524)
Impairment reversal	-	-	-	4	-	4
Transfer	151	-	30	17	(198)	-
Foreign exchange differences (refer Note 22)	5	-	-	-	-	5
Carrying value as at 30 June 2019	4,753	82	141	188	104	5,268
<b>Represented by:</b>						
Cost	7,117	156	464	470	104	8,311
Accumulated depreciation	(2,364)	(74)	(323)	(268)	-	(3,029)
Provision for impairment	-	-	-	(14)	-	(14)
<b>Carrying value as at 30 June 2019</b>	<b>4,753</b>	<b>82</b>	<b>141</b>	<b>188</b>	<b>104</b>	<b>5,268</b>





# NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

AS AT 30 JUNE 2019

## 9. Property, Plant and Equipment (continued)

	AIRFRAMES, ENGINES AND SIMULATORS \$M	SPARES \$M	PLANT AND EQUIPMENT \$M	LAND AND BUILDINGS \$M	CAPITAL WORK IN PROGRESS \$M	TOTAL \$M
<b>2018</b>						
Cost	6,076	166	420	442	67	7,171
Accumulated depreciation	(1,832)	(83)	(288)	(205)	-	(2,408)
Provision for impairment	-	-	-	(18)	-	(18)
Carrying value as at 1 July 2017	4,244	83	132	219	67	4,745
Additions	487	14	7	5	241	754
Disposals	(24)	(10)	-	-	-	(34)
Depreciation	(410)	(7)	(32)	(37)	-	(486)
Transfers	195	-	33	14	(242)	-
Transfer to assets held for resale	-	(1)	-	-	-	(1)
Foreign exchange differences (refer Note 22)	57	-	-	-	-	57
Carrying value as at 30 June 2018	4,549	79	140	201	66	5,035
<b>Represented by:</b>						
Cost	6,606	147	448	455	66	7,722
Accumulated depreciation	(2,057)	(68)	(308)	(236)	-	(2,669)
Provision for impairment	-	-	-	(18)	-	(18)
<b>Carrying value as at 30 June 2018</b>	<b>4,549</b>	<b>79</b>	<b>140</b>	<b>201</b>	<b>66</b>	<b>5,035</b>
					<b>2019 \$M</b>	<b>2018 \$M</b>
Airframes, engines and simulators comprise:						
Finance leased airframes and engines					1,375	1,413
Owned airframes, engines and simulators					3,224	2,871
Progress payments					154	265
					4,753	4,549
Land and buildings comprise:						
Leasehold properties					177	188
Freehold properties					11	13
					188	201

Certain aircraft and aircraft related assets with a carrying value of \$3,230 million as at 30 June 2019 (30 June 2018: \$3,373 million) are pledged as security over secured borrowings and finance lease obligations.



### Impairment

Air New Zealand Gas Turbines (ANZGT) provides overhaul services to aero derivative engines that are applied to energy production and marine industries. In prior years a down turn in the market resulted in a decline in activity and profitability of the business. Impairment provisions of \$18 million were recognised against the land and building assets of the business in previous years. During the year ended 30 June 2019 the assets were assessed for impairment based on a value in use discounted cash flow valuation. Cash flow projections were sourced from the 2020 financial year plan and extrapolated into the future using a 2% growth rate and adjusted for any one-off transactions and expected market conditions. Key assumptions include exchange rates, customer demand, market supply and terminal values. These assumptions have been based on historical data and current market information. The cash flow projections are particularly sensitive to fluctuations in exchange rates and economic demand. The cash flow projections are discounted using a 9% discount rate (30 June 2018: 9%). An impairment provision of \$4 million was reversed in the 30 June 2019 financial year (30 June 2018: Nil).

### Residual values

Estimates and judgements are applied by management to determine the expected useful life of aircraft related assets. The useful lives are determined based on the expected service potential of the asset and lease term. The residual value, at the expected date of disposal, is estimated by reference to external projected values and are influenced by external changes to economic conditions, demand, competition and new technology. Residual values are denominated in United States dollars and are therefore sensitive to exchange fluctuations as well as movements in projected values. Residual values and useful lives are reviewed each year to ensure they remain appropriate. During the year ended 30 June 2019 the residual values of the aircraft were reassessed and depreciation expense was reduced by \$4 million (30 June 2018: decreased by \$6 million).

## NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

AS AT 30 JUNE 2019

## 10. Intangible Assets



Computer software acquired, which is not an integral part of a related hardware item, is recognised as an intangible asset. The costs incurred internally in developing computer software are also recognised as intangible assets where the Group has a legal right to use the software and the ability to obtain future economic benefits from that software. Acquired software licences are capitalised on the basis of the costs incurred to acquire and bring to use the specific software. These assets have a finite life and are amortised on a straight-line basis over their estimated useful lives of three to ten years.

	INTERNALLY DEVELOPED SOFTWARE \$M	EXTERNALLY PURCHASED SOFTWARE \$M	CAPITAL WORK IN PROGRESS \$M	OTHER \$M	TOTAL \$M
<b>2019</b>					
Carrying value as at 1 July 2018	151	2	16	1	170
Additions	-	-	59	-	59
Amortisation	(42)	(1)	-	-	(43)
Transfers	54	2	(56)	-	-
Carrying value as at 30 June 2019	163	3	19	1	186
<b>Represented by:</b>					
Cost	442	153	19	2	616
Accumulated depreciation	(279)	(150)	-	-	(429)
Provision for impairment	-	-	-	(1)	(1)
<b>Carrying value as at 30 June 2019</b>	<b>163</b>	<b>3</b>	<b>19</b>	<b>1</b>	<b>186</b>
<b>2018</b>					
Cost	326	158	25	1	510
Accumulated depreciation	(207)	(154)	-	-	(361)
Carrying value as at 1 July 2017	119	4	25	1	149
Additions	-	-	60	-	60
Acquisitions from business combinations	-	-	-	1	1
Amortisation	(37)	(2)	-	-	(39)
Impairment	-	-	-	(1)	(1)
Transfers	69	-	(69)	-	-
Carrying value as at 30 June 2018	151	2	16	1	170
<b>Represented by:</b>					
Cost	391	152	16	2	561
Accumulated depreciation	(240)	(150)	-	-	(390)
Provision for impairment	-	-	-	(1)	(1)
<b>Carrying value as at 30 June 2018</b>	<b>151</b>	<b>2</b>	<b>16</b>	<b>1</b>	<b>170</b>



# NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR TO AND AS AT 30 JUNE 2019

## 11. Investment in Other Entities



Investments in associates and joint ventures are accounted for using the equity method and are measured in the Statement of Financial Position at cost plus post-acquisition changes in the Group's share of net assets, less dividends. Goodwill relating to associates and joint ventures is included in the carrying amount of the investment.

If the carrying amount of the equity accounted investment exceeds its recoverable amount, it is written down to the latter. When the Group's share of accumulated losses in an associate or joint venture equals or exceeds its carrying value, the Group does not recognise further losses, unless it has incurred obligations or made payments on behalf of the associate or joint venture.

	2019 \$M	2018 \$M
Investments in associates	148	117
Investments in other entities	1	1
	149	118

### Subsidiaries

Significant subsidiaries comprise:

NAME	PRINCIPAL ACTIVITY	COUNTRY OF INCORPORATION
Air Nelson Limited	Aviation	New Zealand
Air New Zealand Aircraft Holdings Limited	Aircraft leasing and financing	New Zealand
Air New Zealand Associated Companies Limited	Investment	New Zealand
Air New Zealand Regional Maintenance Limited	Engineering services	New Zealand
Mount Cook Airline Limited	Aviation	New Zealand
TEAL Insurance Limited	Captive insurer	New Zealand

All subsidiary entities above have a balance date of 30 June and are 100 percent owned.

### Associates and Joint Ventures

Significant associates and joint ventures comprise:

NAME	RELATIONSHIP	% OWNED	PRINCIPAL ACTIVITY	COUNTRY OF INCORPORATION	BALANCE DATE
Christchurch Engine Centre (CEC)	Associate	49	Engineering services	New Zealand	31 December
Drylandcarbon One Partnership LLC	Associate	21	Carbon credit generation	New Zealand	30 June
ANZGT Field Services LLC	Joint Venture	51	Engineering services	United States	30 June

### Summary financial information of associates

	CEC 2019 \$M	DRYLAND 2019 \$M	TOTAL 2019 \$M	CEC 2018 \$M	TOTAL 2018 \$M
<b>Assets and liabilities of associates are as follows:</b>					
Current assets	410	1	411	353	353
Non-current assets	47	-	47	44	44
Current liabilities	(134)	-	(134)	(132)	(132)
Non-current liabilities	(21)	-	(21)	(26)	(26)
<b>Net identifiable assets</b>	302	1	303	239	239
Group share of net identifiable assets	148	-	148	117	117
<b>Carrying value of investment in associates</b>	148	-	148	117	117
<b>Results of associates</b>					
Revenue	1,018	-	1,018	935	935
Earnings after taxation	76	-	76	68	68
<b>Total comprehensive income</b>	76	-	76	68	68
<b>Group share of net earnings after taxation</b>	37	-	37	33	33
<b>Group share of total comprehensive income</b>	37	-	37	33	33

## NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

AS AT 30 JUNE 2019

## 12. Revenue in Advance



Transportation sales in advance includes consideration received in respect of passenger and cargo sales for which the actual carriage has not yet been performed. It also includes amounts due for sectors operated by other carriers for which the Group collects consideration from the customer and makes payments to the other carrier based on industry agreements at the time the carriage is performed.

Loyalty programme revenue in advance includes revenues associated with both the award of Airpoints Dollars to Airpoints members as part of the initial sales transaction and with sales of Airpoints Dollars to third parties, net of estimated expiry (non-redeemed Airpoints Dollars), in respect of which the Airpoints member has not yet redeemed their points. Non-current loyalty revenue in advance is typically redeemed within the next two years.

Other revenue in advance includes membership subscriptions and contract related services revenue which relate to future periods.

	2019 \$M	2018 \$M
<b>Current</b>		
Transportation sales in advance	1,172	1,137
Loyalty programme	175	163
Other	25	22
	1,372	1,322
<b>Non-current</b>		
Loyalty programme	195	180
Other	5	5
	200	185

## 13. Interest-Bearing Liabilities



Borrowings, bonds and finance lease obligations are initially recognised at fair value, net of transaction costs incurred. They are subsequently stated at amortised cost using the effective interest rate method, where appropriate. Borrowings, bonds and finance lease obligations are classified as current liabilities unless the Group has an unconditional right to defer settlement of the liability for more than 12 months after the balance date.

	2019 \$M	2018 \$M
<b>Current</b>		
Secured borrowings	146	165
Finance lease liabilities	161	266
	307	431
<b>Non-current</b>		
Secured borrowings	1,313	1,398
Unsecured bonds	50	50
Finance lease liabilities	927	855
	2,290	2,303
<b>Interest rates basis:</b>		
Fixed rate	621	711
Floating rate	1,976	2,023
<b>At amortised cost</b>	2,597	2,734
<b>At fair value</b>	2,680	2,709

Non-cash movements in interest-bearing liabilities during the year ended 30 June 2019 included foreign exchange losses of \$32 million (30 June 2018: losses of \$197 million) and capitalised interest of \$6 million (30 June 2018: \$5 million).

The fair value of interest-bearing liabilities for disclosure purposes is calculated based on the present value of future principal and interest cash flows, discounted at the market rate of interest for similar liabilities at reporting date.

Secured borrowings are secured over aircraft and are subject to both fixed and floating interest rates. Fixed interest rates were 1.0 percent (30 June 2018: 1.0 percent).

The unsecured, unsubordinated fixed rate bonds have a maturity date of 28 October 2022 and an interest rate of 4.25% payable semi-annually.



# NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

AS AT 30 JUNE 2019

## 13. Interest-Bearing Liabilities (continued)

### Finance lease liabilities



Payments made under finance leases are apportioned between the finance expense and the reduction of the outstanding liability. The finance expense is allocated to each period during the lease term so as to produce a constant periodic rate of interest on the remaining balance of the liability.

	2019 \$M	2018 \$M
Repayable as follows:		
Not later than 1 year	181	291
Later than 1 year and not later than 5 years	642	657
Later than 5 years	377	278
	1,200	1,226
Less future finance costs	(112)	(105)
<b>Present value of future rentals</b>	<b>1,088</b>	<b>1,121</b>
Repayable as follows:		
Not later than 1 year	161	266
Later than 1 year and not later than 5 years	594	596
Later than 5 years	333	259
	1,088	1,121

Finance lease liabilities are secured over aircraft and are subject to both fixed and floating interest rates. Fixed interest rates ranged from 0.7 percent to 3.1 percent (30 June 2018: 0.7 percent to 3.4 percent). Purchase options are available on expiry or, if applicable under the lease agreement, on early termination of the finance leases.

## 14. Provisions



A provision is recognised when the Group has a present legal or constructive obligation as a result of a past event, it is probable that an outflow of economic benefits will be required to settle the obligation, and the provision can be reliably measured.

	AIRCRAFT LEASE RETURN COSTS \$M	RESTRUCTURING \$M	OTHER \$M	TOTAL \$M
Balance as at 1 July 2018	265	1	2	268
Amount provided	95	2	-	97
Amount utilised and released	(92)	(3)	(1)	(96)
Foreign exchange differences	1	-	-	1
<b>Balance as at 30 June 2019</b>	<b>269</b>	<b>-</b>	<b>1</b>	<b>270</b>
Represented by:				
Current	104	-	1	105
Non-current	165	-	-	165
<b>Balance as at 30 June 2019</b>	<b>269</b>	<b>-</b>	<b>1</b>	<b>270</b>



# NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

AS AT 30 JUNE 2019

## 14. Provisions (continued)

### Nature and purpose of provisions



#### Aircraft lease return costs

Where a commitment exists to maintain aircraft held under operating lease arrangements, a provision is made during the lease term for the lease return obligations specified within those lease agreements. The provision is calculated taking into account a number of variables and assumptions including the number of future hours or cycles expected to be operated, the expected cost of maintenance and the lifespan of limited life parts. It is based upon historical experience, manufacturers' advice and, where appropriate, contractual obligations in determining the present value of the estimated future costs of major airframe inspections and engine overhauls by making appropriate charges to the Statement of Financial Performance, calculated by reference to the number of hours or cycles operated during the year. The provision is expected to be utilised at the next inspection or overhaul.

#### Restructuring

Restructuring provisions are recognised when the Group is demonstrably committed, without realistic possibility of withdrawal, to a formal detailed plan to terminate employment before the normal retirement date. Costs relating to ongoing activities are not provided for.

#### Other

Other provisions include insurance provisions. Insurance provisions are expected to be utilised within 12 months and are based on historical claim experience.

## 15. Other Liabilities



#### Employee entitlements

Liabilities in respect of employee entitlements are recognised in exchange for services rendered during the accounting period, but which have not yet been compensated as at reporting date. These include annual leave, long service leave, retirement leave and accrued compensation.

#### Defined pension

Air New Zealand's net obligation in respect of defined benefit pension plans is calculated by an independent actuary, by estimating the amount of future benefit that employees have earned in the current and prior periods, discounting that amount and deducting the fair value of the plan's assets. The discount rate reflects the yield on government bonds that have maturity dates approximating the terms of Air New Zealand's obligations.

When the calculation results in an asset, the value of the asset is limited to the present value of economic benefits available in the form of any future refunds from the plan or reductions in future contributions from the plan.

	2019 \$M	2018 \$M
<b>Current</b>		
Employee entitlements	220	236
Amounts owing to associates	-	22
Other liabilities (including defined benefit liabilities)	20	5
	240	263
<b>Non-current</b>		
Employee entitlements	14	12
Other liabilities	28	15
	42	27

The Group operates two defined benefit plans for qualifying employees in New Zealand and overseas. A net liability was recognised of \$13 million (30 June 2018: \$1 million). The New Zealand plan is now closed to new members. The plans provide a benefit on retirement or resignation based upon the employee's length of membership and final average salary. Each year an actuarial calculation is undertaken using the Projected Unit Credit Method to calculate the present value of the defined benefit obligation and the related current service cost. The current service cost recognised through earnings was \$3 million (30 June 2018: \$2 million).



# NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

AS AT 30 JUNE 2019

## 16. Distributions to Owners

	2019 \$M	2018 \$M
<b>Distributions recognised</b>		
Final dividend on Ordinary Shares	124	124
Interim dividend on Ordinary Shares	124	124
	248	248
<b>Distributions paid</b>		
Final dividend on Ordinary Shares	130	130
Interim dividend on Ordinary Shares	130	130
	260	260

On 21 August 2019, the Board of Directors declared a final dividend for the 2019 financial year of 11.0 cents per Ordinary Share, payable on 18 September 2019 to registered shareholders at 6 September 2019. The total dividend payable will be \$124 million. Imputation credits will be attached and supplementary dividends paid to non-resident shareholders. The dividend has not been recognised in the June 2019 financial statements.

A 2019 interim dividend of 11.0 cents per Ordinary Share was paid on 27 March 2019 (2018 interim dividend: 11.0 cents per Ordinary Share paid on 16 March 2018). Imputation credits were attached and supplementary dividends paid to non-resident shareholders.

A final dividend in respect of the 2018 financial year of 11.0 cents per Ordinary Share was paid on 19 September 2018 (2017 financial year: 11.0 cents per Ordinary Share was paid on 18 September 2017). Imputation credits were attached and supplementary dividends paid to non-resident shareholders.

## 17. Share Capital



Ordinary shares are classified as equity. Incremental costs directly attributable to the issue of new shares, rights or options are shown in equity as a deduction, net of taxation, from the proceeds.

When shares are acquired by a member of the Group, the amount of consideration paid is recognised directly in equity. Acquired shares are classified as treasury stock and presented as a deduction from share capital. When treasury stock is subsequently sold or reissued pursuant to equity compensation plans, the cost of treasury stock is reversed and the realised gain or loss on sale or reissue, net of any directly attributable incremental transaction costs, is recognised within Share Capital.

Where the Group funds the on-market purchase of shares to settle obligations under long-term incentive plans the total cost of the purchase (including transaction costs) is deducted from Share Capital.

	2019 \$M	2018 \$M
<b>Share capital comprises:</b>		
Authorised, issued and fully paid in capital	2,206	2,216
Equity-settled share-based payments (net of taxation)	13	10
	2,219	2,226
Balance at the beginning of the year	2,226	2,238
Equity settlements of long-term incentive obligations*	(14)	(17)
Equity-settled share-based payments	5	5
Taxation on share capital reserve	2	-
<b>Balance at the end of the year</b>	2,219	2,226

\* During the year ended 30 June 2019 the Group funded the purchase on-market of 4,463,819 shares (30 June 2018: 4,932,709). The shares were used to settle obligations under employee share-based compensation plans.

	2019	2018
<b>Number of Ordinary Shares authorised, fully paid and on issue</b>		
Balance at the beginning of the year	1,122,844,227	1,122,844,227
<b>Balance at the end of the year**</b>	1,122,844,227	1,122,844,227

\*\* Includes treasury stock of 34,183 shares (30 June 2018: 34,183 shares).

# NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

AS AT 30 JUNE 2019

## 17. Share Capital (continued)

### Kiwi Share

One fully paid special rights convertible share (the Kiwi Share) is held by the Crown. While the Kiwi Share does not carry any general Voting Rights, the consent of the Crown as holder is required for certain prescribed actions of the Company as specified in the Constitution.

Non-New Zealand nationals are restricted from holding or having an interest in 10 percent or more of voting shares unless the prior written consent of the Kiwi Shareholder is obtained. In addition, any person that owns or operates an airline business is restricted from holding any shares in the Company without the Kiwi Shareholder's prior written consent.

### Voting rights

On a show of hands or by a vote of voices, each holder of Ordinary Shares has one vote. On a poll, each holder of Ordinary Shares has one vote for each fully paid share.

All Ordinary Shares carry equal rights to dividends and equal distribution rights on wind up.

### Application of treasury stock method

#### Share repurchase

The Group utilises treasury stock acquired under a buy-back programme to fulfil obligations under employee share-based compensation plans. No treasury stock was utilised in the 2019 financial year (30 June 2018: Nil). Total treasury stock held as at 30 June 2019 is 34,090 shares (30 June 2018: 34,090 shares).

#### Staff Share Scheme

Unallocated shares of the Air New Zealand Staff Share Schemes are accounted for under the Treasury Stock method, and deducted from Ordinary Share capital on consolidation. The number of unallocated shares as at 30 June 2019 was 93 (30 June 2018: 93).

### Equity-Settled Share-Based Payments



The fair value (at grant date) of share rights and options granted to employees is recognised as an expense, within the Statement of Financial Performance, over the vesting period of the rights and options, with a corresponding entry to 'Share Capital'. The amount recognised as an expense is adjusted at each reporting date to reflect the extent to which the vesting period has expired and management's best estimate of the number of rights and share options that will ultimately vest.

### Share rights and options over ordinary shares

Performance share rights have been offered to a number of senior executives on attainment of predetermined performance objectives, and restricted share rights have been offered to the CEO subject to remaining in employment over the vesting period. Prior to the 2015 financial year, share options were granted to a number of senior executives on attainment of predetermined performance objectives.

The total expense recognised in the year ended 30 June 2019 in respect of equity-settled share-based payment transactions was \$5 million (30 June 2018: \$5 million).

	PERFORMANCE SHARE RIGHTS 2019	LONG-TERM INCENTIVE PLAN 2019	CEO RESTRICTED SHARE RIGHTS 2019	PERFORMANCE SHARE RIGHTS 2018	LONG-TERM INCENTIVE PLAN 2018	CEO RESTRICTED SHARE RIGHTS 2018
<b>Number outstanding</b>						
Outstanding at beginning of the year	12,236,381	415,735	510,808	13,807,858	900,764	659,715
Granted during year	4,287,459	-	242,643	3,096,055	-	216,954
Exercised during year	(3,824,080)	(415,735)	(380,636)	(4,257,053)	(485,029)	(365,861)
Forfeited during year	(828,279)	-	(97,057)	(410,479)	-	-
<b>Outstanding at the end of the year*</b>	<b>11,871,481</b>	<b>-</b>	<b>275,758</b>	<b>12,236,381</b>	<b>415,735</b>	<b>510,808</b>
Exercisable as at end of the year	-	-	-	-	415,735	-
Weighted average exercise price:						
- exercisable as at the end of the year (\$)	-	-	-	-	1.23	-
- exercised during the year (\$)	-	1.23	-	-	1.23	-
Weighted average:						
- Share price at the date options exercised (\$)	-	3.27	-	-	3.41	-
- Remaining period of options to contractual maturity (years)	-	-	-	-	0.2	-
Fair value of rights granted in year (\$M)	6.4	-	0.7	5.3	-	0.7
Unamortised grant date fair value (\$M)	6.5	-	0.3	6.1	-	0.5

\* The People Remuneration and Diversity Committee of the Board will adjust share-based arrangement terms, if necessary, to ensure that the impact of share issues, share offers or share structure changes is value neutral as between participants and shareholders.



# NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

AS AT 30 JUNE 2019

## 17. Share Capital (continued)

### Key inputs and assumptions

The general principles underlying the Black Scholes pricing model have been used to value these rights and options using a Monte Carlo simulation approach, with the exception of the CEO Restricted Share Rights Plan for which a simplified approach was applied given the exercise price was fixed at issue date. The key inputs for rights and options granted in the relevant year were as follows:

Performance share rights	WEIGHTED AVERAGE SHARE PRICE (CENTS)	EXPECTED VOLATILITY OF SHARE PRICE (%)	EXPECTED VOLATILITY OF PERFORMANCE BENCHMARK INDEX (%)	CORRELATION OF VOLATILITY INDICES	CONTRACTUAL LIFE (YEARS)	RISK FREE RATE (%)	EXPECTED DIVIDEND YIELD (%)
2019	319	25	11	0.51	3.5	1.70	6.6
2018	348	30	13	0.53	3.5	2.02	5.8
2017	200	30	15	0.53	3.5	1.95	9.0
2016	239	28	13	0.40	3.5	2.53	7.1
2015	205	26	14	0.34	3.5	4.00	5.3

CEO Restricted Share Rights Plan	WEIGHTED AVERAGE SHARE PRICE (CENTS)	EQUITY BETA	MARKET RISK PREMIUM (%)	COST OF EQUITY (%)	CONTRACTUAL LIFE (YEARS)	RISK FREE RATE (%)	EXPECTED DIVIDEND YIELD (%)
2019 Tranche 1	322	1.05	7.50	9.1	1.3	1.64	4.5
2019 Tranche 2	322	1.05	7.50	9.1	2.3	1.65	4.8
2018 Tranche 1	348	1.10	7.50	9.6	1.3	1.84	5.9
2018 Tranche 2	348	1.10	7.50	9.6	2.3	1.94	5.4
2017 Tranche 1	194	1.30	7.50	11.1	1.3	1.90	6.7
2017 Tranche 2	194	1.30	7.50	11.1	2.3	1.90	7.2
2016	239	1.25	7.50	11.1	2.3	2.50	6.3

Options	WEIGHTED AVERAGE SHARE PRICE (CENTS)	EXPECTED VOLATILITY OF SHARE PRICE (%)	EXPECTED VOLATILITY OF PERFORMANCE BENCHMARK INDEX (%)	CORRELATION OF VOLATILITY INDICES	CONTRACTUAL LIFE (YEARS)	RISK FREE RATE (%)	EXPECTED DIVIDEND YIELD (%)	DISCOUNT TO REFLECT NEGOTIABILITY RESTRICTIONS (%)
Long-Term Incentive Plan <sup>1</sup>								
2014	139	27	15	0.25	5.0	4.40	5.8	25

<sup>1</sup> Volatility and correlation estimates were derived using historical data over past 3-5 years; Risk free rate was based on the 5 year zero coupon bond yield.

# NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

AS AT 30 JUNE 2019

## 17. Share Capital (continued)

### SHARE RIGHTS SCHEMES

#### (a) Performance Share Rights

The Group has undertaken a stock settled share rights scheme. Performance share rights for a specified value are granted at no cost to the holder. For each performance share right that vests, one share will be issued. The number granted is determined by an independent valuation of the fair value at the date of issue. Vesting of performance share rights is subject to the holder remaining an employee and vesting conditions relating to the Air New Zealand share price being achieved. If vesting is not achieved on the third anniversary of the issue date, 50 percent of performance rights will lapse. For the remaining 50 percent, there will be a further 6 month opportunity for the performance rights to vest. If they have not vested at the end of this period they will lapse.

In order to vest, the Air New Zealand share price adjusted for distributions made over the period must outperform a comparison index over a period of three years (or up to a maximum of three and a half years) after the issue date. The index is made up of 50:50 of the NZX All Gross Index and the Bloomberg World Airline Total Return Index (adjusted for dividends).

#### (b) CEO Restricted Share Rights Plan

The Group has undertaken a stock settled share rights scheme. Restricted share rights for a specified value are granted at no cost to the holder. For each restricted share right that vests, one share will be issued. The number granted is determined by an independent valuation of the fair value at the date of issue. Vesting of restricted share rights is subject to the holder remaining an employee. The outstanding restricted share rights vest on 31 December 2019.

### OPTIONS

The Group previously undertook a stock settled share appreciation rights scheme whereby shares are issued equating to the delta between the market price and the exercise price. The exercise price has been modelled as a stochastic variable, using the volatility, correlation, dividend yield and risk free rate assumptions provided. The volatility and correlation estimates were derived from measuring these parameters using historical data. The risk free rate was based on the zero coupon bond yield implied from short to medium term yields for government bonds. The expected life used in calculating the value of options was determined by analysis of the attrition rates and early exercise behaviour of staff in long-term incentive programmes in similar large corporates.

#### (a) Long-Term Incentive Plan (LTIP)

The options were able to be exercised at any time between three and five years after the date of issue (subject to compliance with insider trading restrictions and the rules of the scheme). All options under the plan have been exercised. The exercise price was set three years after issue, and was based on Air New Zealand's share price at the issue date increased or decreased by the percentage movement in a specified index over the three years, and decreased by any distributions made over the same period. The specified index comprised the total shareholder return for the NZX All Gross Index and the Bloomberg World Airline Total Return Index (adjusted for dividends) in 50:50 proportions.





# NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR TO AND AS AT 30 JUNE 2019

## 18. Reserves

The Group's reserves, together with the equity accounted share of associates' reserves as at the reporting date, are set out below:

	2019 \$M	2018 \$M
Cash flow hedge reserve	(21)	70
Costs of hedging reserve	(10)	(4)
Hedge reserves	(31)	66
Foreign currency translation reserve	(12)	(13)
General reserves	(87)	(103)
<b>Total Reserves</b>	<b>(130)</b>	<b>(50)</b>

The nature and purpose of reserves is set out below:

### HEDGE RESERVES

#### Cash flow hedge reserve

The cash flow hedge reserve contains the effective portion of the cumulative net change in the fair value of cash flow hedging instruments related to hedged transactions that have not yet occurred.

#### Costs of hedging reserve

The costs of hedging reserve contains the cumulative net change in the fair value of time value on fuel options which are excluded from hedge designations of fuel price risk.

#### Foreign currency translation reserve

The foreign currency translation reserve contains foreign exchange differences arising on consolidation of foreign operations together with the translation of foreign currency borrowings designated as a hedge of net investments in those foreign operations.

#### General reserves

General reserves include the retained deficit net of dividends recognised, remeasurements in respect of the net defined benefit assets and liabilities and the Group's share of equity accounted associates' reserves.

## 19. Operating Leases



Leases under which a significant proportion of the risks and rewards of ownership are retained by the lessor are classified as operating leases. Payments made under operating leases (net of any incentives received) are recognised as an expense in the Statement of Financial Performance on a straight-line basis over the term of the lease.

	2019 \$M	2018 \$M
<b>Rental and lease expenses recognised in earnings</b>		
Aircraft	183	170
Property	62	57
	<b>245</b>	<b>227</b>
<b>Future operating lease commitments</b>		
<b>Aircraft leases payable*</b>		
Not later than 1 year**	192	194
Later than 1 year and not later than 5 years	417	489
Later than 5 years	158	224
	<b>767</b>	<b>907</b>
<b>Property leases payable</b>		
Not later than 1 year	50	50
Later than 1 year and not later than 5 years	157	144
Later than 5 years	84	100
	<b>291</b>	<b>294</b>
<b>Total operating lease commitments</b>	<b>1,058</b>	<b>1,201</b>

\* Includes lease commitments for one Airbus A320 NEO aircraft and one Boeing 787-9 aircraft due to be delivered in the 2020 financial year.

\*\* Aircraft leases payable less than 1 year includes \$14 million of commitments for short-term leases which provide cover for Boeing 787-9 engine issues (30 June 2018: \$18 million).

Subject to negotiation, certain aircraft operating leases give the Group the right to renew the lease.

# NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

AS AT 30 JUNE 2019

## 20. Capital Commitments



Commitments shown are for those asset purchases authorised and contracted for as at reporting date but not provided for in the financial statements, converted at the year end exchange rate.

	2019 \$M	2018 \$M
Aircraft and engines	1,056	1,526
Other property, plant and equipment and intangible assets	52	4
	1,108	1,530

Commitments as at reporting date include nine Airbus A321 NEOs and two Airbus A320 NEOs (delivery from 2020 to 2024 financial years) and seven ATR72-600s (delivery from 2020 to 2021 financial years).

On 27 May 2019 the Group entered into letters of intent to acquire eight Boeing 787-10 aircraft (powered by GE Aviation's GEnx-1B engines) and two spare engines. The aircraft will be delivered during the financial years 2023 to 2028. The list price of the aircraft and spare engines is US\$2.8 billion. The prices eventually payable will be affected by prevailing exchange rates, a price escalation to reflect inflation, and will be adjusted by a confidential discount. The purchases are subject to shareholder approval at the Annual Shareholder Meeting on 25 September 2019.

## 21. Contingent Liabilities



Contingent liabilities are subject to uncertainty or cannot be reliably measured and are not provided for. Disclosures as to the nature of any contingent liabilities are set out below. Judgements and estimates are applied to determine the probability that an outflow of resources will be required to settle an obligation. These are made based on a review of the facts and circumstances surrounding the event and advice from both internal and external parties.

	2019 \$M	2018 \$M
Letters of credit and performance bonds	31	32

All significant legal disputes involving probable loss that can be reliably estimated have been provided for in the financial statements. There are no contingent liabilities for which it is practicable to estimate the financial effect.

The Group has a partnership agreement with Pratt and Whitney in relation to the Christchurch Engine Centre (CEC) (Note 11). By the nature of the agreement, joint and several liability exists between the two parties. Total liabilities of the CEC are \$155 million (30 June 2018: \$158 million).

## 22. Financial Risk Management

The Group is subject to credit, foreign currency, interest rate and fuel price risks. These risks are managed with various financial instruments, using a set of policies approved by the Board of Directors. Compliance with these policies is reviewed and reported monthly to the Board and is included as part of the internal audit programme. Group policy is not to enter, issue or hold financial instruments for speculative purposes.

### CREDIT RISK

Credit risk is the potential loss from a transaction in the event of default by a counterparty during the term of the transaction or on settlement of the transaction. The Group incurs credit risk in respect of trade receivable transactions and other financial instruments in the normal course of business. The maximum exposure to credit risk is represented by the carrying value of financial assets.

The Group places cash, short-term deposits and derivative financial instruments with good credit quality counterparties, having a minimum Standard and Poors' credit rating of A- or minimum Moody's credit rating of A3. Limits are placed on the exposure to any one financial institution.

Credit evaluations are performed on all customers requiring direct credit. The Group is not exposed to any concentrations of credit risk within receivables, other assets and derivatives. The Group does not require collateral or other security to support financial instruments with credit risk. A significant proportion of receivables are settled through the International Air Transport Association (IATA) clearing mechanism which undertakes its own credit review of members. Over 92% of trade and other receivables are current, with less than 2% falling due after more than 90 days.



# NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

AS AT 30 JUNE 2019

## 22. Financial Risk Management (continued)

### MARKET RISK

#### FOREIGN CURRENCY RISK

Foreign currency risk is the risk of loss to the Group arising from adverse fluctuations in exchange rates.

The Group has exposure to foreign exchange risk as a result of transactions denominated in foreign currencies, arising from normal trading activities, foreign currency borrowings and foreign currency capital commitments, purchases and sales. The documented risk management approach (as approved by the Board of Directors) is to manage both forecast foreign currency operating revenues and expenditure and foreign currency denominated balance sheet items. Hedges of foreign currency capital transactions are only undertaken if there is a large volume of forecast capital transactions over a short period of time.

The Group enters into foreign exchange contracts to manage the economic exposure arising due to fluctuations in foreign exchange rates affecting both highly probable forecast operating cash flows and foreign currency denominated liabilities. Any exposure to gains or losses on these contracts is offset by a related loss or gain on the item being hedged.

#### Forecast operating transactions

Foreign currency operating cash inflows are primarily denominated in Australian Dollars, European Community Euro, Japanese Yen, Chinese Renminbi, United Kingdom Pounds and United States Dollars. Foreign currency operating cash outflows are primarily denominated in United States Dollars. The Group's treasury risk management policy is to hedge between 47% and 87% (30 June 2018: 60% to 90%) of forecast net operating cash flows for the first 6 months, with progressive reductions in percentages hedged over the next 6 to 12 months. Forward points are excluded from the hedge designation in respect of operating revenue and expenditure transactions and are marked to market through earnings. The underlying forecast revenue and expenditure transactions in respect of foreign currency cash flow hedges in place at reporting date, are expected to occur over the next 12 months.

Japanese Yen and Euro denominated interest-bearing liabilities are designated as the hedging instrument in qualifying cash flow hedges of highly probable forecast Japanese Yen and Euro revenues, respectively.

#### Balance sheet exposures

Certain United States Dollar denominated interest-bearing liabilities are designated as the hedging instrument in fair value hedges of underlying United States Dollar aircraft values. A further proportion of United States Dollar denominated interest-bearing liabilities remains unhedged to provide an offset to foreign currency movements within depreciation expense, resulting from revisions made to aircraft residual values during the year.

The Group has investments in foreign operations, whose net assets are exposed to foreign currency translation risk. Currency exposure arising on the net assets of certain Group foreign operations is managed primarily through borrowings denominated in the relevant foreign currencies.

Where changes in the fair value of a derivative provide an offset to the underlying hedged item as it impacts earnings, hedge accounting is not applied. Foreign currency translation gains or losses on lease return provisions and the remaining non-hedge accounted United States Dollar, Japanese Yen and Euro denominated interest-bearing liabilities are recognised in the Statement of Financial Performance within 'Foreign exchange gains/(losses)'. Marked to market gains or losses on non-hedge accounted foreign currency derivatives provide an offset to these foreign exchange movements, and are also recognised within 'Foreign exchange gains/(losses)'.

With the exception of foreign currency denominated working capital balances, which together are immaterial to foreign currency fluctuations, the Group's exposure to foreign exchange risk arising on items recognised in the Statement of Financial Position at reporting date is summarised below. This risk is translation risk before hedging activities, which is then managed through a number of different hedging strategies in which the items identified below may be designated either as the hedged item or the hedging instrument depending on the most efficient and cost effective strategy.

Derivative financial instruments are excluded from this table as they are specifically used to manage risk and do not create an initial exposure. The impact of derivative financial instruments in terms of managing identified risks is detailed over the following pages.

Forecast foreign currency revenue and expenditure transactions occur in the future and are not included below. The effect of foreign currency risk arising on forecast transactions and how this is managed is detailed over the following pages.

## NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

AS AT 30 JUNE 2019

## 22. Financial Risk Management (continued)

## Foreign currency exposure of items recognised at reporting date, before hedging

	NZD \$M	USD \$M	AUD \$M	EUR \$M	JPY \$M	TOTAL \$M
<b>As at 30 June 2019</b>						
Investments in other entities	-	149	-	-	-	149
Interest-bearing assets	152	-	34	78	-	264
Interest-bearing liabilities	(134)	(1,358)	-	(220)	(885)	(2,597)
Provisions	(45)	(225)	-	-	-	(270)
	(27)	(1,434)	34	(142)	(885)	(2,454)
<b>As at 30 June 2018</b>						
Investments in other entities	-	118	-	-	-	118
Interest-bearing assets	147	-	35	-	-	182
Interest-bearing liabilities	(173)	(1,608)	-	(163)	(790)	(2,734)
Provisions	(59)	(209)	-	-	-	(268)
	(85)	(1,699)	35	(163)	(790)	(2,702)

## Hedging foreign currency risk

**Derivative financial instruments**

Derivative financial instruments, other than those designated as hedging instruments in a qualifying cash flow hedge, are classified as held for trading. Subsequent to initial recognition, derivative financial instruments in this category are stated at fair value. The gain or loss on remeasurement to fair value is recognised immediately in the Statement of Financial Performance.

**Hedge accounted financial instruments**

Where financial instruments qualify for hedge accounting, recognition of any resultant gain or loss depends on the nature of the hedging relationship, as follows:

**Cash flow hedges**

Changes in the fair value of hedging instruments designated as cash flow hedges are recognised within Other Comprehensive Income and accumulated within equity to the extent that the hedges are deemed effective in accordance with NZ IFRS 9 - Financial Instruments. To the extent that the hedges are ineffective for accounting, changes in fair value are recognised in the Statement of Financial Performance.

If a hedging instrument no longer meets the criteria for hedge accounting, expires or is sold, terminated or exercised, then hedge accounting is discontinued. The cumulative gain or loss previously recognised in the cash flow hedge reserve remains there until the forecast transaction occurs. If the underlying hedged transaction is no longer expected to occur, the cumulative, unrealised gain or loss recognised in the cash flow hedge reserve with respect to the hedging instrument is recognised immediately in the Statement of Financial Performance.

Where the hedge relationship continues throughout its designated term, the amount recognised in the cash flow hedge reserve is transferred to the Statement of Financial Performance in the same period that the hedged item is recorded in the Statement of Financial Performance, or, when the hedged item is a non-financial asset, the amount recognised in the cash flow hedge reserve is transferred to the carrying amount of the asset when it is recognised.

**Fair value hedges**

Changes in the fair value of hedging instruments designated as fair value hedges are recognised in the Statement of Financial Performance. The hedged item is adjusted to reflect changes in its fair value in respect of the risk being hedged. The resulting gain or loss is also recognised in the Statement of Financial Performance with an adjustment to the carrying amount of the hedged item.

**Net investment hedge**

Hedges of net investments in foreign operations are accounted for similarly to cash flow hedges. Any gain or loss on the hedging instrument relating to the effective portion of the hedge is recognised in Other Comprehensive Income and accumulated in the foreign currency translation reserve within equity. The gain or loss relating to the ineffective portion of the hedge is recognised immediately in the Statement of Financial Performance.



# NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

AS AT 30 JUNE 2019

## 22. Financial Risk Management (continued)

### Impact of hedging foreign currency risk

The impact of the foreign currency hedging strategies (both hedge accounted and non-hedge accounted) on the financial statements during the year is set out below, by type of hedge.

### CASH FLOW HEDGES OF FOREIGN CURRENCY RISK

Forecast operating revenue and expenditure transactions are not recognised in the financial statements until the transactions occur. The amounts designated as the hedged item in qualifying cash flow hedges mirror the amounts designated as hedging instruments as set out below. All hedges are of spot foreign exchange risk.

The following foreign currency derivatives were recognised within 'Derivative financial instruments' on the Statement of Financial Position as at reporting date and were designated as the hedging instrument in qualifying cash flow hedges of highly probable forecast operating revenue and expenditure transactions. All derivatives mature within 12 months (30 June 2018: 12 months).

	2019 NZ\$M	2018 NZ\$M
<b>Hedging instruments used</b>		
Derivative financial instruments		
NZD	(511)	(385)
USD	1,050	1,127
AUD	(219)	(287)
EUR	(48)	(65)
JPY	(42)	(68)
CNH	(58)	(61)
GBP	(72)	(106)
Other	(87)	(102)
<b>Hedge accounted foreign currency derivatives</b>	13	53

The following interest-bearing liabilities were recognised within 'Interest-bearing liabilities' on the Statement of Financial Position as at reporting date and were designated as the hedging instrument in qualifying cash flow hedges of highly probable forecast Japanese Yen and Euro operating revenue expected to occur in the time periods shown.

	< 1 YEAR NZ\$M	1-2 YEARS NZ\$M	2-5 YEARS NZ\$M	5+ YEARS NZ\$M	TOTAL NZ\$M
<b>Interest-bearing liabilities</b>					
<b>As at 30 June 2019</b>					
EUR	(6)	(6)	(20)	(13)	(45)
JPY	(53)	(55)	(156)	(220)	(484)
<b>As at 30 June 2018</b>					
EUR	(6)	(6)	(20)	(20)	(52)
JPY	(48)	(52)	(158)	(256)	(514)



# NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

AS AT 30 JUNE 2019

## 22. Financial Risk Management (continued)

The effective portion of changes in the fair value of foreign currency hedging instruments which were deferred to the cash flow hedge reserve (within hedge reserves) during the year are set out below, together with transfers to either earnings or the asset carrying value (as appropriate) when the underlying hedged item occurs.

	2019 \$M	2018 \$M
<b>Recognised in Statement of Changes in Equity</b>		
<b>Hedge reserves</b>		
Balance at the beginning of the year	26	17
Change in fair value*	3	1
Transfers to foreign exchange (losses)/gains	(59)	11
Taxation on reserve movements	16	(3)
Balance at the end of the year	(14)	26
Represented by:		
Forecast operating revenue/expense	(18)	38
Tax effect	4	(12)
Balance at the end of the year	(14)	26

\* The change in fair value of the hedging instrument is that used for the purpose of assessing hedge effectiveness. No ineffectiveness arose on cash flow hedges of foreign currency transactions during the year (30 June 2018: Nil). Forward point gains excluded from the hedge designation of \$8 million were recognised in 'Finance income' during the year (30 June 2018: \$1 million costs in 'Finance costs').

The weighted average contract rates of hedge accounted foreign currency derivatives outstanding as at reporting date are set out below:

	2019	2018
USD	0.6748	0.7148
AUD	0.9433	0.9217
EUR	0.5914	0.5937
JPY	75.10	78.25
CNH	4.61	4.60
GBP	0.5181	0.5241

### NET INVESTMENT HEDGE

Investments designated in a net investment hedge are included within 'Investments in other entities' on the Statement of Financial Position. The hedging instrument is included within 'Interest-bearing liabilities'.

	2019 NZ\$M	2018 NZ\$M
Hedged amount of United States Dollar investment	125	99
Hedged by: United States Dollar interest-bearing liabilities	(125)	(99)

The effective portion of changes in fair value of both the hedged item and the hedging instrument are recognised in the foreign currency translation reserve, as set out below.

<b>Foreign currency translation reserve</b>		
Balance at the beginning of the year	(13)	(16)
Translation gains on hedged investment**	1	6
Translation losses on hedging instrument**	(1)	(6)
Translation gains on unhedged investments	-	2
Taxation on reserve movements	1	1
Balance at the end of the year	(12)	(13)

\*\* Translation gains/losses are those used for the purpose of assessing hedge effectiveness. No ineffectiveness arose on net investment hedges during the year (30 June 2018: Nil).

### FAIR VALUE HEDGES

Underlying currency movements on aircraft designated in a fair value hedge are included within 'Property, plant and equipment' on the Statement of Financial Position. The hedging instrument is included within 'Interest-bearing liabilities'.



# NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

AS AT 30 JUNE 2019

## 22. Financial Risk Management (continued)

	2019 NZ\$M	2018 NZ\$M
Underlying United States Dollar aircraft fair values	654	721
Hedged by: United States Dollar interest-bearing liabilities	(654)	(721)
The effective portion of changes in the fair value of both the hedged item and the hedging instrument are offset within 'Foreign exchange gains/(losses)' within the Statement of Financial Performance, as set out below:		
Changes in fair value*** on hedged item	5	57
Changes in fair value*** on hedging instrument	(5)	(57)
	-	-

\*\*\* The change in fair value is that used for the purpose of assessing hedge effectiveness. No ineffectiveness arose on fair value hedges during the year (30 June 2018: Nil).

### HEDGED, BUT NOT HEDGE ACCOUNTED

Where changes in the fair value of a derivative provide an offset to the underlying hedged item as it impacts earnings, hedge accounting is not applied. The following items recognised within the line item shown in the Statement of Financial Position are denominated in a foreign currency and give rise to foreign exchange risk.

		2019 NZ\$M	2018 NZ\$M
Interest-bearing liabilities	USD	(579)	(788)
Interest-bearing liabilities	JPY	(401)	(276)
Interest-bearing liabilities	EUR	(175)	(111)
Provisions	USD	(225)	(209)
Interest-bearing assets	AUD	34	35
Interest-bearing assets	EUR	78	-

The following foreign currency derivatives were recognised within 'Derivative financial instruments' on the Statement of Financial Position as at reporting date.

<b>Hedging instruments</b>			
Derivative financial instruments			
NZD		(1,143)	(1,232)
USD		670	917
AUD		(24)	(20)
EUR		106	111
JPY		398	272
Other		3	7
<b>Not hedge accounted foreign currency derivatives</b>		10	55

The changes in fair value of hedged items and hedging instruments during the year offset within 'Foreign exchange gains/(losses)' within the Statement of Financial Performance, as set out below:

Foreign currency gains/(losses) on:			
Interest-bearing liabilities		(15)	(88)
Provisions		(1)	(10)
Interest-bearing assets		(1)	1
Derivative financial instruments		17	98
		-	1

Forward points on non-hedge accounted foreign currency derivatives of \$9 million were recognised in 'Finance costs' during the year (30 June 2018: \$12 million).

### Sensitivity analysis

The sensitivity analyses which follow are hypothetical and should not be considered predictive of future performance. They only include financial instruments (derivative and non-derivative) and do not include the future forecast hedged transactions or the underlying fair value of hedged non-financial assets. As the sensitivities are only on financial instruments, the sensitivities ignore the offsetting impact on future forecast transactions which many of the derivatives are hedging and the offsetting impact on underlying United States Dollar non-financial asset values, which are hedged by debt instruments. Changes in fair value can generally not be extrapolated because the relationship of change in assumption to change in fair value may not be linear. In addition, for the purposes of the below analyses, the effect of a variation in a particular assumption is calculated independently of any change in another assumption. In reality, changes in one factor may contribute to changes in another, which may magnify or counteract the sensitivities. Furthermore, sensitivities to specific events or circumstances will be counteracted as far as possible through strategic management actions. The estimated fair values as disclosed should not be considered indicative of future earnings on these contracts.

# NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

AS AT 30 JUNE 2019

## 22. Financial Risk Management (continued)

### Foreign currency sensitivity on financial instruments

The following table demonstrates the sensitivity of financial instruments at reporting date to a reasonably possible appreciation/depreciation in the United States Dollar against the New Zealand Dollar. Other currencies are evaluated by converting first to United States Dollars and then applying the above change against the New Zealand Dollar. All other variables are held constant. This analysis does not include future forecast hedged operating or capital transactions.

Appreciation/depreciation (US cents):	2019 NZ\$M +5c	2019 NZ\$M -5c	2018 NZ\$M +5c	2018 NZ\$M -5c
Impact on profit before taxation:				
USD	55	(64)	55	(63)
AUD	(1)	1	(1)	1
EUR	(1)	1	-	-

The above would be offset in earnings through either the fair value hedge mechanism or through the impact of foreign currency on depreciation.

Impact on equity:				
USD	(75)	87	(85)	99
AUD	15	(18)	20	(23)
EUR	7	(8)	8	(9)
JPY	37	(41)	40	(47)
CNH	4	(5)	4	(5)
GBP	5	(6)	8	(9)
Other	6	(7)	7	(8)

The above would be deferred within equity and then offset by the foreign currency impact of the hedged item when it occurs.

	2019	2018
<b>Significant foreign exchange rates used at balance date for one New Zealand Dollar are:</b>		
USD	0.6700	0.6750
AUD	0.9570	0.9180
CNY	4.61	4.48
EUR	0.5890	0.5840
JPY	72.20	74.60
GBP	0.5290	0.5160

### FUEL PRICE RISK

Fuel price risk is the risk of loss to Air New Zealand arising from adverse fluctuations in fuel prices.

The Group enters into fuel swap and option agreements to reduce the impact of price changes on fuel costs in accordance with the policy approved by the Board of Directors. Uplift in the first six months is hedged between 45% and 85% (30 June 2018: first four months is hedged between 50% to 80%) with the maximum falling to 20% in the twelfth month.



The price risk of jet fuel purchases includes a crude oil price risk component, despite crude oil not being specified in any contractual arrangement. Based on an evaluation of the market structure and refining process, this risk component is separately identifiable and reliably measurable even though it is not contractually specified. The relationship of the crude oil component to jet fuel as a whole varies in line with the published crude oil and jet fuel price indices. Crude oil hedging instruments are designated as a hedge of the price risk in the crude oil component of highly probable jet fuel purchases. There is a 1:1 hedging ratio of the hedging instrument to the crude oil component identified as the hedged item.

Some components of hedge accounted derivatives are excluded from the designated risk. Cash flow hedges in respect of fuel derivatives include only the intrinsic value of fuel options. Time value on fuel options is excluded from the hedge designation and is marked to market through Other Comprehensive Income and accumulated within a separate component of equity (the 'Costs of Hedging Reserve' within 'Hedge Reserves') until such time as the related hedge accounted cash flows affect profit or loss. At this stage the cumulative amount is reclassified to profit or loss within 'Fuel'.

Ineffectiveness is only expected to arise where the index of the hedging instrument differs to that of the underlying hedged item.



# NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

AS AT 30 JUNE 2019

## 22. Financial Risk Management (continued)

### Impact of hedging fuel price risk

	2019 Brent USD	2018 Brent USD
<b>Weighted average strike prices of fuel derivatives</b>		
Weighted average collar ceiling	68	70
Weighted average collar floor	57	55
Weighted average bought calls	69	-
Weighted average sold calls	64	-
Weighted average Jet-Brent crack spread price	17	-
Barrels hedged (millions of barrels)	5.8	5.3

### CASH FLOW HEDGES OF FUEL PRICE RISK

Forecast fuel purchase transactions are not recognised in the financial statements until the transactions occur. The number of barrels hedged is set out in the previous table. All fuel derivative contracts mature within 12 months of reporting date.

Fuel derivatives were recognised within 'Derivative financial instruments' on the Statement of Financial Position as at reporting date and were designated as the hedging instrument in qualifying cash flow hedges.

<b>Statement of Financial Position</b>	2019 \$M	2018 \$M
Derivative financial (liabilities)/assets	(5)	77

The effective portion of changes in the fair value of fuel hedging instruments which were deferred to the cash flow hedge reserve (within hedge reserves) during the year are set out below, together with transfers to earnings, when the underlying hedged item occurs.

<b>Hedge reserves</b>		
Balance at the beginning of the year	38	(8)
Change in fair value*	(39)	155
Transfers to fuel	(27)	(103)
Changes in cost of hedging reserve	(8)	12
Taxation on reserve movements	20	(18)
Balance at the end of the year	(16)	38

\* The change in fair value recognised in the cash flow hedge reserve excludes ineffectiveness which is recognised through earnings. No ineffectiveness arose on cash flow hedges of fuel price risk during the year (30 June 2018: Nil)

### Fuel price sensitivity on financial instruments

The sensitivity of the fair value of these derivatives as at reporting date to a reasonably possible change in the price per barrel of crude oil is shown below. This analysis assumes that all other variables remain constant and the respective impacts on profit before taxation and equity are dictated by the proportion of effective/ineffective hedges. In practice, these elements would vary independently. This analysis does not include the future forecast hedged fuel transactions.

<b>Price movement per barrel:</b>	2019 \$M +USD 20	2019 \$M -USD 20	2018 \$M +USD 20	2018 \$M -USD 20
Impact on cash flow hedge reserve (within equity)	118	(115)	126	(85)

The above would be deferred within equity and then offset by the fuel price impact of the hedged item when it occurs.

## NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

AS AT 30 JUNE 2019

## 22. Financial Risk Management (continued)

## INTEREST RATE RISK

Interest rate risk is the risk of loss to the Group arising from adverse fluctuations in interest rates.

The Group has exposure to interest rate risk as a result of the long-term borrowing activities which are used to fund ongoing activities. It is the Group's policy to ensure the interest rate exposure is maintained to minimise the impact of changes in interest rates on its net floating rate long-term borrowings. The Group's policy is to fix between 70% to 90% (30 June 2018: 70% to 100%) of its exposure to interest rates, including fixed interest operating leases, in the next 12 months. Interest rate swaps are used to achieve an appropriate mix of fixed and floating rate exposure if the volume of fixed rate loans or fixed rate operating leases is insufficient.

## Impact of hedging interest rate risk

	2019	2018
<b>Interest rate derivatives</b>		
Volume (USD M)	260	150
Weighted average contract rate (%)	2.3	1.7
Weighted average contract maturities (years)	0.8	1.4

## CASH FLOW HEDGES OF INTEREST RATE RISK

The impact of changes in floating interest rates is recognised in the financial statements when the transactions occur. The volume of the floating rate interest-bearing liabilities hedged, together with contract rates and maturities are set out above.

Interest rate derivatives were recognised within 'Derivative financial instruments' on the Statement of Financial Position as at reporting date and were designated as the hedging instrument in qualifying cash flow hedges.

	2019 \$M	2018 \$M
<b>Statement of Financial Position</b>		
Derivative financial (liabilities)/assets	(2)	3

The effective portion of changes in the fair value of interest rate hedging instruments which were deferred to the cash flow hedge reserve (within hedge reserves) during the year are set out below, together with transfers to earnings, when the underlying hedged item occurred.

<b>Hedge reserves</b>		
Balance at the beginning of the year	2	-
Change in fair value*	(5)	3
Transfers to finance costs	1	-
Taxation on reserve movements	1	(1)
Balance at the end of the year	(1)	2

\*The change in fair value recognised in the cash flow hedge reserve is the effective portion. No ineffectiveness arose on cash flow hedges of interest rates during the year (30 June 2018: Nil).

## Interest rate sensitivity on financial instruments

Earnings are sensitive to changes in interest rates on the floating rate element of borrowings and finance lease obligations and the fair value of interest rate swaps. Their sensitivity to a reasonably possible change in interest rates with all other variables held constant, is set out over the page. This analysis assumes that the amount and mix of fixed and floating rate debt, including finance lease obligations, remains unchanged from that in place at reporting date, and that the change in interest rates is effective from the beginning of the year. In reality, the fixed/floating rate mix will fluctuate over the year and interest rates will change continually.

	2019 \$M +50 bp*	2019 \$M -50 bp*	2018 \$M +50 bp*	2018 \$M -50 bp*
<b>Interest rate change:</b>				
Impact on profit before taxation	(10)	10	(10)	10
Impact on cash flow hedge reserve (within equity)	(2)	2	(1)	1

\*bp = basis points

The impact on equity as shown above would be offset by the hedged floating interest rate exposure as it occurs.





# NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

AS AT 30 JUNE 2019

## 22. Financial Risk Management (continued)

### Liquidity risk

Liquidity risk is the risk that the Group will be unable to meet its obligations as they fall due. The Group manages the risk by targeting a minimum liquidity level, ensuring long-term commitments are managed with respect to forecast available cash inflow and managing maturity profiles. The Group holds significant cash reserves to enable it to meet its liabilities as they fall due and to sustain operations in the event of unanticipated external factors or events.

The following table sets out the contractual, undiscounted cash flows for non-derivative financial liabilities and derivative financial instruments:

	STATEMENT OF FINANCIAL POSITION \$M	CONTRACTUAL CASH FLOWS \$M	<1 YEAR \$M	1-2 YEARS \$M	2-5 YEARS \$M	5+ YEARS \$M
<b>As at 30 June 2019</b>						
Trade and other payables	585	585	585	-	-	-
Secured borrowings	1,459	1,602	178	178	586	660
Unsecured bonds	50	57	2	2	53	-
Finance lease obligations	1,088	1,200	181	182	460	377
<b>Total non-derivative financial liabilities</b>	<b>3,182</b>	<b>3,444</b>	<b>946</b>	<b>362</b>	<b>1,099</b>	<b>1,037</b>
Foreign exchange derivatives						
– Inflow		2,338	2,338	-	-	-
– Outflow		(2,312)	(2,312)	-	-	-
Fuel derivatives	23	26	26	-	-	-
Interest rate derivatives	(5)	(10)	(10)	-	-	-
	(2)	(2)	-	(2)	-	-
<b>Total derivative financial instruments</b>	<b>16</b>	<b>14</b>	<b>16</b>	<b>(2)</b>	<b>-</b>	<b>-</b>

	STATEMENT OF FINANCIAL POSITION \$M	CONTRACTUAL CASH FLOWS \$M	<1 YEAR \$M	1-2 YEARS \$M	2-5 YEARS \$M	5+ YEARS \$M
<b>As at 30 June 2018</b>						
Trade and other payables	562	562	562	-	-	-
Secured borrowings	1,563	1,720	196	169	554	801
Unsecured bonds	50	60	2	2	56	-
Finance lease obligations	1,121	1,226	291	168	489	278
Amounts owing to associates	22	22	22	-	-	-
<b>Total non-derivative financial liabilities</b>	<b>3,318</b>	<b>3,590</b>	<b>1,073</b>	<b>339</b>	<b>1,099</b>	<b>1,079</b>
Foreign exchange derivatives						
– Inflow		2,635	2,635	-	-	-
– Outflow		(2,527)	(2,527)	-	-	-
Fuel derivatives	108	108	108	-	-	-
Interest rate derivatives	77	64	64	-	-	-
	3	5	2	2	1	-
<b>Total derivative financial instruments</b>	<b>188</b>	<b>177</b>	<b>174</b>	<b>2</b>	<b>1</b>	<b>-</b>

### FAIR VALUE ESTIMATION



All financial instruments for which fair value is recognised or disclosed are categorised within the fair value hierarchy as described below. All financial instruments are either carried at fair value or amounts approximating fair value, with the exception of interest-bearing liabilities, for which the fair value is disclosed in Note 13 Interest-bearing liabilities. This equates to “Level 2” of the fair value hierarchy defined within NZ IFRS 13 - Fair Value Measurement. The fair value of derivative financial instruments is based on published market prices for similar assets or liabilities or market observable inputs to valuation at balance date (“Level 2” of the fair value hierarchy). The fair value of foreign currency forward contracts is determined using forward exchange rates at reporting date. The fair value of fuel swap and option agreements is determined using forward fuel prices at reporting date. The fair value of interest rate swaps is determined using forward interest rates as at reporting date.

# NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

AS AT 30 JUNE 2019

## 22. Financial Risk Management (continued)

### Capital risk management

The Group's objectives when managing capital are to safeguard the company's ability to continue as a going concern and to continue to generate shareholder value and benefits for other stakeholders, and to provide an acceptable return for shareholders by removing complexity, reducing costs and pricing our services commensurately with the level of risk. The Group is not subject to any externally imposed capital requirements.

The Group's capital structure is managed in the light of economic conditions, future capital expenditure profiles and the risk characteristics of the underlying assets. The Group's capital structure may be modified by adjusting the amount of dividends paid to shareholders, initiating dividend reinvestment opportunities, returning capital to shareholders, issuing new shares or selling assets to reduce debt. The capital management policies and guidelines are regularly reviewed by the Board of Directors.

The Group monitors capital on the basis of gearing ratios. These ratios are calculated as net debt including capitalised aircraft operating leases over net debt plus equity. Net debt is calculated as total borrowings, bonds and finance lease obligations (including net open derivatives on these instruments) less cash and cash equivalents and interest-bearing assets. Capital comprises all components of equity. These ratios and their calculation are disclosed in the Five Year Statistical Review.

## 23. Offsetting Financial Assets and Financial Liabilities



Financial assets and financial liabilities are offset and the net amount reported in the Statement of Financial Position when there is a legally enforceable right to offset the recognised amounts and there is an intention to settle on a net basis or realise the asset and settle the liability simultaneously.

### Amounts subject to potential offset

For financial instruments subject to enforceable master netting arrangements, each agreement allows the parties to elect net settlement of the relevant financial assets and liabilities. In the absence of such election, settlement occurs on a gross basis, however each party will have the option to settle on a net basis in the event of default of the other party.

The following table shows the gross amounts of financial assets and financial liabilities which are subject to enforceable master netting arrangements and similar agreements, as recognised in the Statement of Financial Position. It also shows the potential net amounts if offset were to occur.

	STATEMENT OF FINANCIAL POSITION 2019 \$M	AMOUNTS NOT OFFSET 2019 \$M	NET AMOUNTS IF OFFSET 2019 \$M	STATEMENT OF FINANCIAL POSITION 2018 \$M	AMOUNTS NOT OFFSET 2018 \$M	NET AMOUNTS IF OFFSET 2018 \$M
<b>Financial assets</b>						
Bank and short-term deposits	1,055	-	1,055	1,343	-	1,343
Derivative financial assets	48	(25)	23	189	(1)	188
<b>Financial liabilities</b>						
Derivative financial liabilities	(32)	25	(7)	(1)	1	-

Letters of credit and performance bonds are also subject to master netting arrangements. The amounts are disclosed in Note 21 Contingent Liabilities.



# NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR TO AND AS AT 30 JUNE 2019

## 24. Related Parties

### Crown

The Crown, the major shareholder of the Company, owns 52 percent of the issued capital of the Company (30 June 2018: 52 percent). The balance is owned by the public.

Air New Zealand enters into numerous transactions with Government Departments, Crown Agencies and State Owned Enterprises on an arm's length basis. All transactions are entered into in the normal course of business.

### Key management personnel

Compensation of key management personnel (including directors) was as follows:

	2019 \$M	2018 \$M
Short-term employee costs	14	16
Directors' fees	1	1
Share-based payments	3	3
	18	20

Certain key management personnel (including directors) have relevant interests in a number of companies (including non-executive directorships) to which Air New Zealand provides aircraft related services in the normal course of business, on standard commercial terms.

### Staff share purchase schemes and Executive share option and performance rights plans

Shares held by the Staff Share Purchase scheme and Executive share option and performance rights plans are detailed in Note 17.

### Bank set-off arrangements

The Group has a set-off arrangement on certain Bank of New Zealand balances, allowing the offset of overdraft amounts against in-fund amounts. The following entities are included in the set-off arrangement:

- Air Nelson Limited
- Air New Zealand Limited
- Air New Zealand Regional Maintenance Limited
- Mount Cook Airlines Limited

### Associated companies

Transactions between the Group and associated companies are conducted on normal terms and conditions.

During the year the Company entered into an agreement to acquire a 20.7% interest in Drylandcarbon One Partnership LLC which is recognised as an Investment in Associate. Partners capital of \$403k was invested during the year ended 30 June 2019.

The Christchurch Engine Centre (CEC) provides maintenance services to the Group on certain V2500 engines. The Group receives revenue for contract and administration services performed for the CEC.

	2019 \$M	2018 \$M
During the year, there have been transactions between Air New Zealand and its associated companies as follows:		
Operating revenue	4	4
Operating expenditure	(20)	(65)
Balances outstanding at the end of the year are unsecured and on normal trading terms:		
Amounts owing from associates	1	1
Amounts owing to associates	-	22

During the year CEC paid total distributions to the Group of \$7 million (30 June 2018: \$16 million).

### Other related party disclosures

Other balances and transactions with related parties are not considered material to Air New Zealand and are entered into in the normal course of business on standard commercial terms. There have been no related party debts forgiven during the year.

# NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR TO AND AS AT 30 JUNE 2019

## 25. Impact of New Accounting Standards

During the year, Air New Zealand adopted the following NZ IFRSs that had been issued by the New Zealand Accounting Standards Board.

### NZ IFRS 15 - Revenue from Contracts with Customers

NZ IFRS 15 - Revenue from Contracts with Customers, which is effective for annual reporting periods commencing on or after 1 January 2018, was adopted with effect from 1 July 2018. This standard has an objective of a single revenue recognition model that applies to revenue from contracts with customers in all industries. The standard has been applied on a fully retrospective basis resulting in a restatement of the 30 June 2018 results as if NZ IFRS 15 had applied during those periods. The impact for the year to 30 June 2019 and restatement of the comparative year ended 30 June 2018 is set out below:

- The timing of recognition of the consideration for certain ancillary services has changed to align with the principal performance obligations associated with the services provided. The related revenue has been reclassified from 'Other revenue' to 'Passenger revenue'.
- The cost of procuring third party products or services to fulfil Airpoints redemptions has been reclassified from 'Sales and marketing' to offset against the related redemption revenue reported within 'Passenger revenue', as the Group is acting as agent in procuring the goods.
- Freight interline and trucking revenue is now presented on a gross basis rather than net of related costs where the Group is acting as a principal.

There is no net impact on earnings from these reclassifications and no impact on opening retained earnings as at 1 July 2018.

#### STATEMENT OF FINANCIAL PERFORMANCE FOR THE YEAR TO 30 JUNE 2019

#### IMPACT OF CHANGES IN ACCOUNTING POLICIES

	PRIOR TO APPLICATION OF NZ IFRS 15 \$M	ANCILLARY SERVICES \$M	THIRD PARTY PRODUCT REDEMPTIONS \$M	FREIGHT & TRUCKING REVENUE \$M	AFTER APPLICATION OF NZ IFRS 15 \$M
<b>Operating Revenue</b>					
Passenger revenue	4,942	29	(11)	-	4,960
Cargo	366	-	-	24	390
Other revenue	267	(29)	-	-	238
		-	(11)	24	
<b>Operating Expenditure</b>					
Aircraft operations	(654)	-	-	(24)	(678)
Sales and marketing	(361)	-	11	-	(350)
		-	11	(24)	
<b>Operating Earnings (before depreciation, rental and lease expenses)</b>		-	-	-	

#### STATEMENT OF FINANCIAL PERFORMANCE FOR THE YEAR TO 30 JUNE 2018

#### IMPACT OF CHANGES IN ACCOUNTING POLICIES

	PRIOR TO APPLICATION OF NZ IFRS 15 \$M	ANCILLARY SERVICES \$M	THIRD PARTY PRODUCT REDEMPTIONS \$M	FREIGHT & TRUCKING REVENUE \$M	AFTER APPLICATION OF NZ IFRS 15 \$M
<b>Operating Revenue</b>					
Passenger revenue	4,679	30	(13)	-	4,696
Cargo	364	-	-	23	387
Other revenue	249	(30)	-	-	219
		-	(13)	23	
<b>Operating Expenditure</b>					
Aircraft operations	(611)	-	-	(23)	(634)
Sales and marketing	(357)	-	13	-	(344)
		-	13	(23)	
<b>Operating Earnings (before depreciation, rental and lease expenses)</b>		-	-	-	



# NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR TO AND AS AT 30 JUNE 2019

## 25. Impact of New Accounting Standards (continued)

### STATEMENT OF CASH FLOWS FOR THE YEAR TO 30 JUNE 2019

### IMPACT OF CHANGES IN ACCOUNTING POLICIES

	PRIOR TO APPLICATION OF NZ IFRS 15 \$M	THIRD PARTY PRODUCT REDEMPTIONS \$M	FREIGHT & TRUCKING REVENUE \$M	AFTER APPLICATION OF NZ IFRS 15 \$M
<b>Cash Flows from Operating Activities</b>				
Receipts from customer	5,856	(11)	24	5,869
Payments to suppliers and employees	(4,822)	11	(24)	(4,835)
<b>Net Cash Flow from Operating Activities</b>		-	-	

### STATEMENT OF CASH FLOWS FOR THE YEAR TO 30 JUNE 2018

### IMPACT OF CHANGES IN ACCOUNTING POLICIES

	PRIOR TO APPLICATION OF NZ IFRS 15 \$M	THIRD PARTY PRODUCT REDEMPTIONS \$M	FREIGHT & TRUCKING REVENUE \$M	AFTER APPLICATION OF NZ IFRS 15 \$M
<b>Cash Flows from Operating Activities</b>				
Receipts from customer	5,434	(13)	23	5,444
Payments to suppliers and employees	(4,297)	13	(23)	(4,307)
<b>Net Cash Flow from Operating Activities</b>		-	-	

### NZ IFRS - 16 Leases

NZ IFRS 16 - Leases becomes effective for annual reporting periods commencing on or after 1 January 2019 and will be adopted by the Group with effect from 1 July 2019. This standard will significantly change the accounting treatment of leases by lessees. The current dual accounting model for lessees which distinguishes between on-balance sheet finance leases and off-balance sheet operating leases, will no longer apply. Instead, there will be a single, on-balance sheet accounting model for all leases which is similar to current finance lease accounting. Lessor accounting remains similar to current practice.

This standard will have a significant impact on the financial statements, for which the key changes are set out below:

- recognition of a right of use asset and lease liability for operating leases, adjusted for any unamortised payments in advance or incentives at that date, on the Statement of Financial Position;
- recognition of depreciation and interest expense instead of operating lease rental expense in the Statement of Financial Performance;
- classification of the principal portion of lease payments as 'Financing activities' within the Statement of Cash Flows with the interest portion continuing to be presented within 'Operating activities'; and
- additional foreign exchange exposure in respect of the retranslation of the additional United States Dollar (USD) denominated aircraft operating lease liabilities recognised in the Statement of Financial Position.

In accordance with the transition provisions of NZ IFRS 16, comparatives will not be restated, with the cumulative effect being recognised in opening retained earnings at the date of initial application of 1 July 2019. Right of use assets will be measured at 1 July 2019 at an amount equal to the lease liability. As permitted by NZ IFRS 16, initial direct costs have been excluded from the measurement of the right of use asset at the date of initial application and lease terms, where the lease contains options to extend or terminate the lease, have been re-determined with the benefit of hindsight.



## NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR TO AND AS AT 30 JUNE 2019

## 25. Impact of New Accounting Standards (continued)

The expected impact of the changes on the affected line items in the Statement of Financial Position as at 1 July 2019 is set out below:

STATEMENT OF FINANCIAL POSITION AS AT 1 JULY 2019	IMPACT OF CHANGES IN ACCOUNTING POLICIES		
	PRIOR TO APPLICATION OF NZ IFRS 16 \$M	NZ IFRS 16 ADJUSTMENTS \$M	AFTER APPLICATION OF NZ IFRS 16 \$M
<b>Current Assets</b>			
Trade and other receivables	564	(25)	539
<b>Total Current Assets</b>	1,804	(25)	1,779
<b>Non-Current Assets</b>			
Trade and other receivables	64	(4)	60
Right of use assets	-	876	876
<b>Total Non-Current Assets</b>	5,952	872	6,824
<b>Total Assets</b>	7,756	847	8,603
<b>Current Liabilities</b>			
Interest-bearing liabilities	307	193	500
Other liabilities	240	(3)	237
<b>Total Current Liabilities</b>	2,666	190	2,856
<b>Non-Current Liabilities</b>			
Interest-bearing liabilities	2,290	669	2,959
Other liabilities	42	(12)	30
<b>Total Non-Current Liabilities</b>	3,001	657	3,658
<b>Total Liabilities</b>	5,667	847	6,514
<b>Net Assets</b>	2,089	-	2,089

The following table provides a reconciliation of the operating lease commitments disclosed in Note 19 to the total lease liability expected to be recognised on the Statement of Financial Position in accordance with NZ IFRS 16 as at 1 July 2019:

	NOTES	2019 \$M
Operating lease commitments as at 30 June 2019		1,058
Leases not yet commenced	(a)	(182)
Effect of discounting	(b)	(141)
Re-determination of lease term	(c)	141
Short-term leases	(d)	(14)
<b>Total additional lease liabilities expected on adoption of NZ IFRS 16</b>		862
Finance lease obligations as at 30 June 2019		1,088
<b>Total lease liabilities as at 1 July 2019</b>		1,950

- (a) **Leases not yet commenced:** The operating lease commitments disclosed in Note 19 include amounts relating to leases entered into by the Group that had not commenced as at 30 June 2019. In accordance with NZ IFRS 16, assets and liabilities will not be recognised on the Statement of Financial Position until the date of commencement of the leases. Such commitments will continue to be disclosed in future under NZ IFRS 16.
- (b) **Effect of discounting:** The amount of the lease liability recognised under NZ IFRS 16 will be on a discounted basis whereas operating lease commitments under NZ IAS 17 are on an undiscounted basis. The discount rates used on transition are appropriate for each lease, based on factors such as the lease term and lease currency. The weighted average discount rate used on transition is around 3%.
- (c) **Redetermination of lease term:** Certain property leases, for which there is no readily identifiable alternative property available, include an additional renewal period where one is available under the lease contract.
- (d) **Short-term leases:** Certain leases with a term of less than 12 months (including those providing cover for Boeing 787-9 engine issues) have not been recognised as assets or liabilities as at 1 July 2019. Note 19 includes operating lease commitments in respect of such leases.

The impact of the application of IFRS 16 is estimated to reduce Earnings before taxation for the year ending 30 June 2020 by around \$10 million. This estimate could be affected by such variables as:

- new lease contracts and the timing of aircraft deliveries;
- foreign exchange rates;
- discount rates;
- any changes to existing lease contracts;
- rent reviews; and
- reassessments in relation to the expected exercise of renewal options or non-exercise of early termination options.

# INDEPENDENT AUDITOR'S REPORT



## To the Shareholders of Air New Zealand Limited

<b>Auditor-General</b>	<p>The Auditor-General is the auditor of Air New Zealand Limited and its subsidiaries (the Group). The Auditor-General has appointed me, Peter Gulliver, using the staff and resources of Deloitte Limited, to carry out the audit of the consolidated financial statements of the Group on his behalf.</p>
<b>Opinion</b>	<p>We have audited the consolidated financial statements of the Group on pages 2 to 40, that comprise the Statement of Financial Position as at 30 June 2019, the Statement of Financial Performance, Statement of Comprehensive Income, Statement of Changes in Equity and Statement of Cash Flows for the year ended on that date and the notes to the financial statements that include accounting policies and other explanatory information.</p> <p>In our opinion the consolidated financial statements present fairly, in all material respects the financial position of the Group as at 30 June 2019, and its financial performance and its cash flows for the year then ended in accordance with New Zealand Equivalents to International Financial Reporting Standards and International Financial Reporting Standards.</p> <p>Our audit was completed on 22 August 2019. This is the date at which our opinion is expressed.</p> <p>The basis for our opinion is explained below. In addition, we outline the responsibilities of the Board of Directors and our responsibilities relating to the consolidated financial statements, we comment on other information, and we explain our independence.</p>
<b>Basis for opinion</b>	<p>We conducted our audit in accordance with the Auditor-General's Auditing Standards, which incorporate the Professional and Ethical Standards and the International Standards on Auditing (New Zealand) issued by the New Zealand Auditing and Assurance Standards Board. Our responsibilities under those standards are further described in the <i>Responsibilities of the auditor for the audit of the consolidated financial statements</i> section of our report.</p> <p>We have fulfilled our responsibilities in accordance with the Auditor-General's Auditing Standards.</p> <p>We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.</p>
<b>Audit materiality</b>	<p>We consider materiality primarily in terms of the magnitude of misstatement in the consolidated financial statements of the Group that in our judgement would make it probable that the economic decisions of a reasonably knowledgeable person would be changed or influenced (the 'quantitative' materiality). In addition, we also assess whether other matters that come to our attention during the audit would in our judgement change or influence the decisions of such a person (the 'qualitative' materiality). We use materiality both in planning the scope of our audit work and in evaluating the results of our work.</p> <p>We determined materiality for the consolidated financial statements as a whole to be \$25m which was determined with reference to a number of factors and taking into account the cyclical nature of the airline industry. \$25m represents 6.7% of profit before tax, 1.2% of total equity and 0.4% of operating revenue.</p>
<b>Key audit matters</b>	<p>Key audit matters are those matters that, in our professional judgement, were of most significance in our audit of the consolidated financial statements for the current period. These matters were addressed in the context of our audit of the consolidated financial statements as a whole, and in forming our opinion thereon, and we do not provide a separate opinion on these matters.</p>

# INDEPENDENT AUDITOR'S REPORT (CONTINUED)



## Key audit matter

## How our audit addressed the key audit matter and the results of our work

### Revenue recognition

The Group's revenue primarily consists of passenger revenue which totalled \$4,960 million in the year to 30 June 2019.

Passenger revenue is complex due to the various fare rules that may apply to a transaction, and as tickets are typically sold prior to the day of flight. Complex IT systems and processes are required to correctly record these sales as transportation sales in advance and then as revenue when flights occur.

We have included revenue recognition as a key audit matter due to the significance of revenue to the consolidated financial statements and the substantial dependence on complex IT systems.

In performing our procedures we:

- evaluated the systems, processes and controls in place over passenger revenue in advance and key account reconciliation processes;
- tested the IT environment in which passenger sales occur and interfaces with other relevant systems;
- assessed the quality of information produced by these systems and tested the accuracy and completeness of reports generated by these systems and used to recognise or defer passenger revenue; and
- performed an analysis of passenger revenue and passenger revenue in advance and created expectations of revenue based on our knowledge of the Group, the industry and key performance measures, including airline capacity and revenue per available seat kilometre. We have compared this to the Group's revenue and obtained appropriate evidence for significant differences.

We are satisfied revenue has been appropriately recognised.

### Aircraft lease return costs

Certain aircraft under operating leases are required to be returned to the lessor at the expiry of the lease term in a specified condition. The Group estimates the cost of returning the aircraft to the specified condition and has made provision for this in the current period of \$269 million as explained further in note 14.

This is a key audit matter due to the size of the balance and the level of judgement required by the Group in determining the estimate.

The provision is calculated taking into account a number of variables and assumptions including the number of future hours or cycles expected to be operated, the expected cost of maintenance and the lifespan of life-limited parts. It is based on the Group's historical experience, manufacturers' advice and contractual obligations in determining the present value of the estimated future costs of major airframe inspections and engine overhauls required under the lease conditions.

In performing our procedures we:

- assessed the terms and conditions of new or updated lease agreements to understand the return conditions and ensured that the calculation had been updated for changes in contractual terms;
- assessed the key assumptions and challenged the Group as to their reasonableness by reviewing internal and external source documentation such as operating cycle history, supplier costs for various components, consumables and labour, maintenance plans and market data such as exchange rates;
- challenged changes in assumptions from prior periods and reviewed the history of provisions made against actual costs incurred on the return of aircraft under lease agreements and when an overhaul occurs; and
- tested the arithmetical accuracy of the calculation and evaluated the sensitivity of the calculation to changes in the key variables and assumptions.

We found the assumptions and resulting estimates to be reasonable.

# INDEPENDENT AUDITOR'S REPORT (CONTINUED)



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## Key audit matter

## How our audit addressed the key audit matter and the results of our work

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### Aircraft – residual values and useful lives

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Group aircraft and related assets total \$4,753 million at 30 June 2019 as outlined in note 9.

The useful lives and residual values of aircraft may be influenced by external changes to economic conditions, demand, competition and new technology. The Group considers these changes when reassessing the useful lives and residual values of aircraft to determine the appropriate depreciation rates. Residual values are denominated in US\$ and are sensitive to exchange rate fluctuations as well as projected values.

This is a key audit matter due to the level of judgement required by the Group in determining fleet lives and residual values which impacts carrying values and the depreciation charge.

In performing our procedures we:

- challenged the Group's assumptions underpinning the calculation of residual values by making a comparison to external information such as third party sales prices, industry data and period end exchange rates;
- updated our assessment of the historical accuracy of assumptions around residual values when aircraft are disposed of;
- evaluated the controls in place over the calculation of depreciation, in particular around the initial input of, or changes to, residual values and useful life information; and
- undertook analytical procedures to test the depreciation calculation.

We consider the Group's assessment of the residual values and useful lives of aircraft for use in calculating depreciation to be reasonable.

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# INDEPENDENT AUDITOR'S REPORT (CONTINUED)



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**Responsibilities of the Board of Directors for the consolidated financial statements**

The Board of Directors is responsible on behalf of the Group for preparing consolidated financial statements that are fairly presented in accordance with New Zealand Equivalents to International Financial Reporting Standards and International Financial Reporting Standards.

The Board of Directors is responsible on behalf of the Group for such internal control as it determines is necessary to enable it to prepare consolidated financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the consolidated financial statements, the Board of Directors is responsible on behalf of the Group for assessing the Group's ability to continue as a going concern. The Board of Directors is also responsible for disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless there is an intention to liquidate the Group or to cease operations, or there is no realistic alternative but to do so. The Board of Director's responsibilities arise from the Financial Markets Conduct Act 2013.

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**Responsibilities of the auditor for the audit of the consolidated financial statements**

Our objectives are to obtain reasonable assurance about whether the consolidated financial statements as a whole, are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion.

Reasonable assurance is a high level of assurance, but is not a guarantee that an audit carried out in accordance with the Auditor-General's Auditing Standards will always detect a material misstatement when it exists. Misstatements are differences or omissions of amounts or disclosures, and can arise from fraud or error. Misstatements are considered material if, individually or in the aggregate, they could reasonably be expected to influence the decisions of shareholders taken on the basis of these consolidated financial statements.

We did not evaluate the security and controls over the electronic publication of the consolidated financial statements.

As part of an audit in accordance with the Auditor-General's Auditing Standards, we exercise professional judgement and maintain professional scepticism throughout the audit. Also:

- We identify and assess the risks of material misstatement of the consolidated financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- We obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Group's internal control.
- We evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the Board of Directors.
- We conclude on the appropriateness of the use of the going concern basis of accounting by the Board of Directors and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Group's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the consolidated financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Group to cease to continue as a going concern.
- We evaluate the overall presentation, structure and content of the consolidated financial statements, including the disclosures, and whether the consolidated financial statements represent the underlying transactions and events in a manner that achieves fair presentation.
- We obtain sufficient appropriate audit evidence regarding the financial information of the entities or business activities within the Group to express an opinion on the consolidated financial statements. We are responsible for the direction, supervision and performance of the Group audit. We remain solely responsible for our audit opinion.



# INDEPENDENT AUDITOR'S REPORT (CONTINUED)

# Deloitte.

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**Responsibilities of the auditor  
for the audit of the consolidated  
financial statements  
(continued)**

We communicate with the Board of Directors regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

We also provide the directors with a statement that we have complied with relevant ethical requirements regarding independence, and communicate with them all relationships and other matters that may reasonably be thought to bear on our independence, and where applicable, related safeguards.

From the matters communicated with the Board of Directors, we determine those matters that were of most significance in the audit of the consolidated financial statements of the current period and are therefore the key audit matters. We describe these matters in our auditor's report unless law or regulation precludes public disclosure about the matter or when, in extremely rare circumstances, we determine that a matter should not be communicated in our report because the adverse consequences of doing so would reasonably be expected to outweigh the public interest benefits of such communication.

Our responsibility arises from section 15 of the Public Audit Act 2001.

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**Other information**

The Board of Directors is responsible on behalf of the Group for all other information. The other information includes the Annual Shareholder Review and the information included with the consolidated financial statements and audit report in the Annual Financial Results. Our opinion on the consolidated financial statements does not cover the other information and we do not express any form of audit opinion or assurance conclusion thereon.

In connection with our audit of the consolidated financial statements, our responsibility is to read the other information. In doing so, we consider whether the other information is materially inconsistent with the consolidated financial statements or our knowledge obtained in the audit, or otherwise appears to be materially misstated. If, based on our work, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

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**Independence**

We are independent of the Group in accordance with the independence requirements of the Auditor-General's Auditing Standards which incorporate the independence requirements of Professional and Ethical Standard 1 (Revised): Code of Ethics for Assurance Practitioners issued by the New Zealand Auditing and Assurance Standards Board and we have fulfilled our other ethical responsibilities in accordance with these requirements.

In addition to the audit we have carried out engagements in the areas of review of the interim financial statements and other assurance and non-assurance services, which are compatible with those independence requirements. In addition to these engagements, principals and employees of our firm deal with the Group on normal terms within the ordinary course of trading activities of the Group. These engagements and trading activities have not impaired our independence as auditor of the Group. Other than the audit and these engagements and trading activities, we have no relationship with, or interests in the Group.



**Peter Gulliver**  
for Deloitte Limited

On behalf of the Auditor-General  
Auckland, New Zealand

# HISTORICAL SUMMARY OF FINANCIAL PERFORMANCE

FIVE YEAR STATISTICAL REVIEW FOR  
THE YEAR TO 30 JUNE

	2019 \$M	2018 \$M	2017 \$M	2016 \$M	2015 \$M
<b>Operating Revenue</b>					
Passenger revenue	4,960	4,696	4,376	4,481	4,113
Cargo	390	387	335	349	317
Contract services	197	193	164	172	258
Other revenue	238	219	234	229	237
	5,785	5,495	5,109	5,231	4,925
<b>Operating Expenditure</b>					
Labour	(1,351)	(1,294)	(1,261)	(1,225)	(1,193)
Fuel	(1,271)	(987)	(827)	(846)	(1,089)
Maintenance	(399)	(352)	(321)	(350)	(320)
Aircraft operations	(678)	(634)	(556)	(531)	(466)
Passenger services	(319)	(295)	(266)	(246)	(220)
Sales and marketing	(350)	(344)	(352)	(348)	(303)
Foreign exchange gains/(losses)	53	(19)	(6)	112	79
Other expenses	(290)	(278)	(252)	(398)	(252)
	(4,605)	(4,203)	(3,841)	(3,832)	(3,764)
<b>Operating Earnings (excluding items below)</b>	1,180	1,292	1,268	1,399	1,161
Depreciation and amortisation	(567)	(525)	(493)	(465)	(402)
Rental and lease expenses	(245)	(227)	(230)	(244)	(211)
<b>Earnings Before Finance Costs, Associates and Taxation</b>	368	540	545	690	548
Finance income	48	40	43	53	56
Finance costs	(79)	(73)	(87)	(100)	(108)
Share of earnings of associates (net of taxation)	37	33	26	20	(22)
<b>Earnings Before Taxation</b>	374	540	527	663	474
Taxation expense	(104)	(150)	(145)	(200)	(147)
<b>Net Profit Attributable to Shareholders of Parent Company</b>	270	390	382	463	327

Certain comparatives within the five year statistical review have been reclassified for comparative purposes, to ensure consistency with the current year. The Group adopted NZ IFRS 15 - Revenue from Contracts with Customers on 1 July 2018. Comparatives have been restated for the 2018 financial year in respect of the adopted standard. Refer to Note 25 for further details. Comparatives previously reported as Other significant items of \$3 million and \$143 million have been reclassified to Other expenses for the 2017 and 2016 financial years respectively.



# HISTORICAL SUMMARY OF FINANCIAL POSITION

FIVE YEAR STATISTICAL REVIEW  
AS AT 30 JUNE

	2019 \$M	2018 \$M	2017 \$M	2016 \$M	2015 \$M
<b>Current Assets</b>					
Bank and short-term deposits	1,055	1,343	1,369	1,594	1,321
Other current assets	749	910	518	745	661
<b>Total Current Assets</b>	1,804	2,253	1,887	2,339	1,982
<b>Non-Current Assets</b>					
Property, plant and equipment	5,268	5,035	4,745	4,485	4,061
Other non-current assets	684	558	539	427	732
<b>Total Non-Current Assets</b>	5,952	5,593	5,284	4,912	4,793
<b>Total Assets</b>	7,756	7,846	7,171	7,251	6,775
<b>Current Liabilities</b>					
Debt <sup>1</sup>	307	431	317	464	253
Other current liabilities	2,359	2,265	2,088	2,007	1,875
<b>Total Current Liabilities</b>	2,666	2,696	2,405	2,471	2,128
<b>Non-Current Liabilities</b>					
Debt <sup>1</sup>	2,290	2,303	2,197	2,103	2,069
Other non-current liabilities	711	671	583	569	613
<b>Total Non-Current Liabilities</b>	3,001	2,974	2,780	2,672	2,682
<b>Total Liabilities</b>	5,667	5,670	5,185	5,143	4,810
<b>Net Assets</b>	2,089	2,176	1,986	2,108	1,965
<b>Total Equity</b>	2,089	2,176	1,986	2,108	1,965

1. Debt is comprised of secured borrowings, bonds and finance lease liabilities.

# HISTORICAL SUMMARY OF CASH FLOWS

FIVE YEAR STATISTICAL REVIEW  
FOR THE YEAR TO 30 JUNE

	2019 \$M	2018 \$M	2017 \$M	2016 \$M	2015 \$M
Cash flow from operating activities	986	1,031	904	1,074	1,100
Cash flow from investing activities	(883)	(778)	(616)	(797)	(1,066)
Cash flow from financing activities	(391)	(279)	(513)	(4)	53
<b>(Decrease)/increase in cash holding</b>	(288)	(26)	(225)	273	87
<b>Total cash and cash equivalents</b>	1,055	1,343	1,369	1,594	1,321

Certain comparatives within the five year statistical review have been reclassified for comparative purposes, to ensure consistency with the current year.

# KEY FINANCIAL METRICS

## FIVE YEAR STATISTICAL REVIEW

		2019	2018	2017	2016	2015
<b>Profitability and Capital Management</b>						
EBIT <sup>1</sup> /Operating Revenue	%	6.4	9.8	10.6	15.9	11.1
EBITDRA <sup>2</sup> /Operating Revenue	%	20.4	23.5	24.8	29.5	23.6
Passenger Revenue per Revenue Passenger Kilometre (Yield)	cents	12.9	12.8	12.6	13.5	13.7
Passenger Revenue per Available Seat Kilometre (RASK)	cents	10.8	10.6	10.4	11.3	11.6
Cost per Available Seat Kilometre (CASK) <sup>3</sup>	cents	10.0	9.5	9.1	9.3	10.6
Return on Invested Capital Pre-tax (ROIC) <sup>4</sup>	%	10.2	14.5	15.3	18.8	15.6
Liquidity ratio <sup>5</sup>	%	18.2	24.5	26.8	33.1	26.8
Gearing (incl. net capitalised aircraft operating leases) <sup>6</sup>	%	54.6	52.4	51.8	48.6	52.4
<b>Shareholder Value</b>						
Basic Earnings per Share <sup>7</sup>	cps	24.0	34.7	34.0	41.3	29.2
Operating Cash Flow per Share <sup>7</sup>	cps	87.8	91.8	80.5	95.6	98.1
Ordinary Dividends Declared per Share <sup>7</sup>	cps	22.0	22.0	21.0	20.0	16.0
Special Dividends Declared per Share <sup>7</sup>	cps	-	-	-	25.0	-
Net Tangible Assets per Share <sup>7</sup>	\$	1.69	1.79	1.64	1.76	1.66
Closing Share Price 30 June	\$	2.65	3.18	3.26	2.10	2.55
Weighted Average Number of Ordinary Shares	m	1,123	1,123	1,123	1,122	1,118
Total Number of Ordinary Shares	m	1,123	1,123	1,123	1,123	1,122
Total Market Capitalisation	\$m	2,976	3,565	3,660	2,352	2,861
Total Shareholder Returns <sup>8</sup>	%	14.0	26.7	41.5	20.0	25.6

1. Earnings before interest and taxation (EBIT) excluding share of earnings of associates (net of taxation) and other significant items (refer footnote under Historical Summary of Financial Performance)
2. EBITDRA excludes share of earnings of associates (net of taxation) and other significant items (refer footnote under Historical Summary of Financial Performance)
3. Operating expenditure (excluding other significant items) per ASK (refer footnote under Historical Summary of Financial Performance)
4. (EBIT plus interest component of aircraft operating leases)/average capital employed (Net Debt plus Equity) over the period
5. (Bank and short-term deposits and interest-bearing assets (excluding restricted cash))/Operating Revenue
6. Net Debt (including capitalised aircraft operating leases)/(Net Debt plus Equity)
7. Per-share measures based upon Ordinary Shares
8. Return over five years including the change in share price and dividends received (assuming dividends are reinvested in shares on ex dividend date)

Certain comparatives within the five year statistical review have been reclassified for comparative purposes, to ensure consistency with the current year. The Group adopted NZ IFRS 15 - Revenue from Contracts with Customers on 1 July 2018. Comparatives have been restated for the 2018 financial year in respect of the adopted standard. Refer to Note 25 for further details.

# HISTORICAL SUMMARY OF DEBT

## FIVE YEAR STATISTICAL REVIEW AS AT 30 JUNE

	2019 \$M	2018 \$M	2017 \$M	2016 \$M	2015 \$M
<b>Debt</b>					
Secured borrowings	1,459	1,563	1,243	930	512
Unsecured bonds	50	50	50	150	150
Finance lease liabilities	1,088	1,121	1,221	1,487	1,660
	2,597	2,734	2,514	2,567	2,322
Bank and short-term deposits	1,055	1,343	1,369	1,594	1,321
Net open derivatives held in relation to interest-bearing liabilities <sup>1</sup>	7	42	(32)	(17)	24
Interest-bearing assets (included within Other assets)	264	182	164	288	141
<b>Net Debt</b>	<b>1,271</b>	<b>1,167</b>	<b>1,013</b>	<b>702</b>	<b>836</b>
Net aircraft operating lease commitments <sup>2</sup>	1,246	1,232	1,120	1,288	1,323
<b>Net Debt (including off Balance Sheet)</b>	<b>2,517</b>	<b>2,399</b>	<b>2,133</b>	<b>1,990</b>	<b>2,159</b>

1. Unrealised gains/losses on open debt derivatives
2. Net aircraft operating lease commitments for the next twelve months, multiplied by a factor of seven (excluding short-term leases in 2018 and 2019, which provide cover for Boeing 787-9 engine issues).



# KEY OPERATING STATISTICS

FIVE YEAR STATISTICAL REVIEW  
FOR THE YEAR TO 30 JUNE

	2019	2018	2017	2016	2015
<b>Passengers Carried (000)</b>					
Domestic	11,513	11,089	10,379	9,725	9,246
International					
Australia and Pacific Islands	4,044	3,798	3,561	3,507	3,388
Asia	914	837	814	791	642
America and Europe	1,267	1,242	1,198	1,138	1,021
Total	6,225	5,877	5,573	5,436	5,051
Total Group	17,738	16,966	15,952	15,161	14,297
<b>Available Seat Kilometres (M)</b>					
Domestic	7,104	6,905	6,597	6,065	5,592
International					
Australia and Pacific Islands	13,640	12,963	12,039	11,438	10,888
Asia	9,699	9,169	8,918	8,349	7,022
America and Europe	15,586	15,237	14,615	13,832	12,099
Total	38,925	37,369	35,572	33,619	30,009
Total Group	46,029	44,274	42,169	39,684	35,601
<b>Revenue Passenger Kilometres (M)</b>					
Domestic	5,957	5,719	5,311	4,887	4,561
International					
Australia and Pacific Islands	11,195	10,584	9,784	9,532	9,184
Asia	8,140	7,467	7,270	7,070	5,784
America and Europe	13,281	12,892	12,449	11,734	10,405
Total	32,616	30,943	29,503	28,336	25,373
Total Group	38,573	36,662	34,814	33,223	29,934
<b>Passenger Load Factor (%)</b>					
Domestic	83.9	82.8	80.5	80.6	81.6
International					
Australia and Pacific Islands	82.1	81.6	81.3	83.3	84.4
Asia	83.9	81.4	81.5	84.7	82.4
America and Europe	85.2	84.6	85.2	84.8	86.0
Total	83.8	83.4	83.8	84.3	84.6
Total Group	83.8	82.8	82.6	83.7	84.1
<b>GROUP EMPLOYEE NUMBERS (Full Time Equivalents)</b>	11,793	11,074	10,890	10,527	10,196

New Zealand, Australia and Pacific Islands represent short-haul operations. Asia, America and Europe represent long-haul operations.



# CORPORATE GOVERNANCE STATEMENT

The Board of Air New Zealand considers strong corporate governance to be a critical component of the overall performance of the Company, and a contributor to superior performance and achieving best outcomes for its shareholders, customers, employees and the wider community. Consistent with this philosophy, policies and processes are in place to establish, shape and maintain appropriate governance standards and behaviours throughout the Company.

The Board has had regard to a number of corporate governance statements, including the Institute of Directors' Code of Practice and the New Zealand Corporate Governance Forum's Guidelines. While Air New Zealand no longer has a requirement to report against the ASX's Corporate Governance Principles and Recommendations, these continue to inform the Board's approach to governance. The NZX Listing Rules require the Company to report against the NZX Corporate Governance Code.

Air New Zealand transitioned to the new NZX Listing Rules on 1 July 2019.

This Corporate Governance Statement follows the structure of the NZX Corporate Governance Code and addresses its Recommendations. The Board considers its governance practices to be consistent with the Code's Principles.

This Corporate Governance Statement was approved by the Board on 21 August 2019 and is current as at that date.

## Code of Ethical Behaviour

*"Directors should set high standards of ethical behaviour, model this behaviour and hold management accountable for these standards being followed throughout the organisation."*

Air New Zealand is committed to the highest standards of social and environmental responsibility and ethical conduct. This is good for our customers, our shareholders, our wider community and our Company. The Board acknowledges it (as a whole), and each director individually, has a role to play in guiding and modelling the high ethical standards that we want to pervade the whole organisation. It is recognised that codification of ethical principles, whether in a Code of Conduct, policies or elsewhere, is only a baseline, and tools like the brand values, strategic pillars, and leadership behaviours help to create an ingrained ethical culture.

### Code of Conduct

Air New Zealand has a well-established Code of Conduct, as a statement of our guiding principles of ethical and legal conduct. The Code of Conduct applies to everyone working at or for Air New Zealand – directors, executives, employees, contractors and agents.

The Code of Conduct forms part of the induction process for all new employees, and is available online. Employees must provide acknowledgement that they have read and understood the content both when joining and on an annual basis.

The Code of Conduct is high-level in nature, and provides clear guidance, supported by practical examples, across a range of ethical and legal matters, including:

- Health, safety and well-being
- People, diversity and inclusion
- Airline security and business disruption management
- Gifts and entertainment
- External communications
- Use of business resources
- Personal information and privacy
- Sustainability and sponsorship
- Conflicts of interest
- Inducements and bribes
- Continuous disclosure
- Insider trading

Mechanisms are provided for the safe reporting of breaches of the Code or other policies or laws, and the consequences of non-compliance are made explicit.

### Related Documents

The Code of Conduct is supplemented by a number of other documents, including the Board Charter and specific policies on key matters. Collectively, these documents address all the matters specified in the NZX Corporate Governance Code.

In addition to the high-level guidance in the Code of Conduct, specific policies provide a further layer of management, particularly in more technical areas. For example, Air New Zealand has a Securities Trading Policy which identifies behaviours that are illegal, unacceptable or risky in relation to dealings in Air New Zealand's securities by directors, employees or their associated persons. Without taking away ultimate responsibility of the individuals for their trading activities, the policy provides a framework that reduces the potential for insider trading. Training is provided to staff on this policy, and no material policy breaches have been reported during the 2019 reporting period.

The ethical approach adopted within the Group is complemented by a Supplier Code of Conduct, outlining the minimum standards and expectations applicable to all suppliers of goods and services to Air New Zealand. The Supplier Code addresses labour and human rights, health and safety, environmental sustainability, ethical business, security, information security, risk management and commercial sustainability.

Initiatives and metrics on a range of sustainability matters relating to social, environmental and economic factors are reported in Air New Zealand's Sustainability Report.



# CORPORATE GOVERNANCE STATEMENT (CONTINUED)

Air New Zealand makes these documents, and other significant governance documents tabulated below, available on its website.

Constitution/Charters	Policies
<ul style="list-style-type: none"> <li>• Constitution</li> <li>• Board Charter</li> <li>• Audit Committee Charter</li> <li>• Funding Committee Charter</li> <li>• Health, Safety and Security Committee Charter</li> <li>• People Remuneration and Diversity Committee Charter</li> </ul>	<ul style="list-style-type: none"> <li>• Anti-bribery and corruption policy</li> <li>• Audit independence policy</li> <li>• Continuous disclosure policy</li> <li>• Distribution policy</li> <li>• Equality, diversity and inclusion policy</li> <li>• Risk management policy</li> <li>• Securities trading policy</li> </ul>
Codes of Conduct	Other Documents
<ul style="list-style-type: none"> <li>• Employee Code of Conduct</li> <li>• Supplier Code of Conduct</li> </ul>	<ul style="list-style-type: none"> <li>• Sustainability Report</li> <li>• Palm oil position statement</li> <li>• Slavery and human trafficking statement</li> </ul>

## Board Composition and Performance

*“To ensure an effective Board, there should be a balance of independence, skills, knowledge, experience and perspectives.”*

### Responsibilities of the Board

The Board has responsibility for taking appropriate steps to protect and enhance the value of the assets of Air New Zealand in the best interests of the Company and its shareholders.

The Board has adopted a formal Board Charter detailing its authority, responsibilities, membership and operation which is published on Air New Zealand's website.

### Management Delegation

The business and affairs of Air New Zealand are managed under the direction of the Board. The Board is responsible for guiding the corporate strategy and direction of Air New Zealand and has overall responsibility for decision making. The Board delegates to the Chief Executive Officer responsibility for implementing the Board's strategy and for managing the operations of Air New Zealand. The Chief Executive Officer in turn sub-delegates authority to the Chief Financial Officer, the Executive management team and senior management. These delegated authorisation levels are subject to Board approval, internal and external audit.

### Chairman

Tony Carter has been Chairman of Air New Zealand since 27 September 2013. Jan Dawson was appointed Deputy Chairman on 27 September 2013. The Chairman's role includes ensuring the Board is well informed and effective, acting as the link between the Board and the Chief Executive Officer and ensuring effective communication with shareholders.

The Board Charter makes explicit that the Chairman and the Chief Executive Officer roles are separate.

Tony Carter will be resigning as Chairman after the 2019 Annual Shareholder Meeting. Dame Therese Walsh has been elected by the Board to succeed him.

### Company Secretary

The General Counsel and Company Secretary is accountable directly to the Board, through the Chairman, on all matters to do with the proper functioning of the Board.

### Director Independence

The Board has identified criteria in its Charter, against which it evaluates the independence of directors. These are designed to ensure directors are not unduly influenced in their decisions and activities by any personal, family or business interests.

All directors have been determined to be Independent Directors under these criteria, and for the purposes of the NZX Listing Rules. Directors are required to inform the Board of all relevant information which may affect their independence and the Board reconfirms the independence status of its members annually.

### Board Cadence

7	physical Board meetings
5	teleconference meetings
15	committee meetings
1	offshore market visit
1	local visit
6	strategy/deep dive sessions

### Recent Focus Areas

- Sustainability/carbon pricing
- Operations review
- Strategic alliances and routes
- Widebody fleet
- Electric fleet
- Regional strategy
- Fuel price/continuity of supply
- Delegated Financial Authority
- NZX Listing Rule review
- Constitutional amendments
- Group Risk Profile refresh

# CORPORATE GOVERNANCE STATEMENT (CONTINUED)

## Board Structure, Skills and Composition

The role of the Board in the governance of Air New Zealand requires its members to bring a range of skills and experience to the table, to be able to challenge, support, monitor, mentor, guide and inspire management, and to ensure Air New Zealand is and continues to be a business that its owners, customers, employees and the wider public, can be proud of.

The skills and experience represented on the Board are summarised in the diagram below:

Executive Leadership		Financial		Tourism	
Engineering/Safety		Digital/Technology		Governance	
International Business		Government & Stakeholder		Customer Experience	

Details of each director's experience, independence, and interests are published on the Air New Zealand website.

## Strategic Competencies

The Board has reviewed and restated the competencies and attributes it considers appropriate to support the Company's strategic direction, and assessed the extent to which these exist across the current membership. The Board evaluation process, undertaken with an external consultant, assisted in this exercise. The competencies form an important part of the criteria used in the review and development of existing directors, and in the recruitment of new directors. As the Company itself develops, the specific strategic competencies will change and be addressed as the Board refreshes itself, and some gap between the identified strategic competencies and a snapshot of current capability is usually to be expected.

The Board works to ensure these competencies are adequately addressed in its membership, and notes it is generally not necessary or practical for every director to individually demonstrate these: competency depth may be as relevant as breadth.

The specific qualifications, skills and experience of current directors are separately discussed in the biographies of each director.

## Diversity and Inclusion

The Board is resolutely committed to fostering a diverse and inclusive culture throughout the Group. It recognises the fresh perspectives and innovation that a diverse workforce brings and the importance of reflecting the diversity of our customers which ultimately leads to stronger connections and business performance. Diversity and Inclusion sits within the roles and responsibilities set out in the Charter for the Board's People, Remuneration and Diversity Committee.

Air New Zealand is making strong progress in delivering the four Diversity and Inclusion priorities outlined in its Diversity & Inclusion Strategy to 2020 being:

- **Attract and recruit diverse talent.**
- **Develop our diverse workforce.**
- **Create a culture where everybody thrives.**
- **Future-proof our business (retention and transition).**

### *Attract and Recruit Diverse Talent*

As at 30 June 2019, 14.8% of our leadership roles were held by Māori and Pasifika. We aim to increase this to 20% by 2022. Our Māori and Pasifika strategy includes partnering with the organisation Indigenous Growth to deliver "Mangopare", a robust Māori and Pasifika leadership development programme which commenced in July 2019 with 16 participants. Our partnership with Champions of Change's TupuToa internship programme will continue for a further three years, promoting and encouraging young Māori and Pasifika into corporate careers.

We continue to focus on improving inclusion and accessibility for people with disabilities, and on creating more opportunities for youth. In May 2019 we developed a strategic partnership with Queenstown Resort College (QRC) at its Paihia campus to foster study and career pathways for youth across regional New Zealand through a range of programmes and scholarships, as well as work experience with us. The first QRC intern began in July 2019. This aligns with the youth and tourism initiatives within our social and economic sustainability pillars.

### *Develop our Diverse Workforce*

Gender equality and greater female representation on the Senior Leadership Team (SLT) remains a key priority. At 30 June 2019, female representation was at 44%, tracking well towards our updated target of 50% female representation in the SLT by 2020. Recent appointments include a female Senior Fleet Manager within Pilots and a female Chief Digital Officer.

We continue to address the underrepresentation of women in male dominated professions through the following groups:

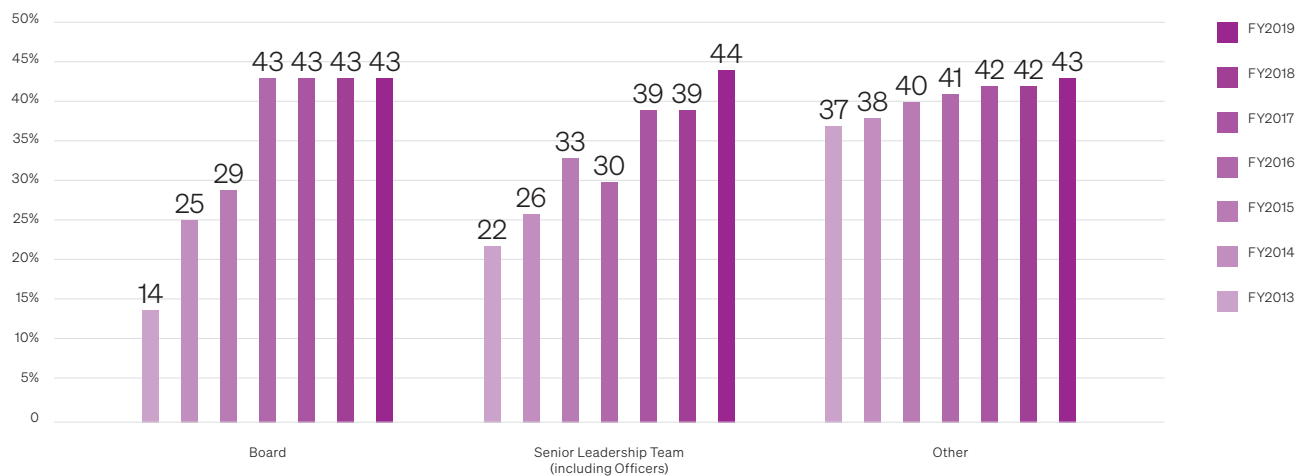
- **Women in Digital** – This network supports 'Shadowtech', providing leadership shadowing and work experience for female digital students in partnership with the Manukau Institute of Technology.
- **Women in Engineering** – A network focused on promoting engineering careers to female youth. The network hosted a familiarisation visit for female students in June to acknowledge International Women in Engineering day, followed by a panel to provide opportunity for students to hear from female engineers, engineering managers and senior leaders in our business.
- **Women Inspiring the Next Generation of Female Pilots (WINGS) network** – Focused on attraction, inclusion and leadership for female pilots and aspiring pilots.

Working relationships have been established with the Careers and Transition Education Association, Women in Government network and the New Zealand Defence Force.



# CORPORATE GOVERNANCE STATEMENT (CONTINUED)

Workforce Gender Representation (% female)



AS AT 30 JUNE	2013	2014	2015	2016	2017	2018	2019
No. of Board (female:male)	1:6	2:6	2:5	3:4	3:4	3:4	3:4
No. of Executive Team (female:male)	1:7	1:7	1:7	1:8	1:9	1:9	3:7
No. of Senior Leadership Team (female:male)	15:52	18:51	26:54	24:57	34:53	34:53	38:49
No. of Other (female:male)	4,075:6,912	4,299:6,979	4,433:6,742	4,656:6,635	4,879:6,810	4,913:6,838	5,411:7,112

- **Women in Leadership** – Twenty women are participating in the fourth Women in Leadership programme in 2019. Since 2016, of the 49 participants, 18 women have been promoted and 13 have moved laterally into new roles. By November 2019, 69 women will have completed the programme.
- **External Women's Development programmes** – Through our increased partnership with Global Women to Major Partner status, we have additional female development opportunities in the Activate Leaders programme. In 2019 we have two women participating in the programme which is aimed at mid-manager level. This strengthens our female talent pipeline. Two of our high-potential female talent completed the International Women's Forum Programme in the 2019 financial year. One was promoted to the SLT as General Manager Pilots, an area which has a significantly higher number of male representation.
- **Cultural Competence programme** – As part of our strong focus on developing our Māori and Pasifika employees into leadership roles, we are improving cultural competence across the business, integral to the sustainability and success of diversity at all levels in Air New Zealand. Phase one of our cultural competence programme is underway and focused on Māori and Pasifika to support "Mangopare", our Indigenous Growth Leadership Development programme. The 2020 financial year will see the development of this programme to include further ethnicities and cultures.
- **Māori Employee Strategy** – Progress continues to be made in our Māori employee strategy and cultural fluency initiatives:
  - Integrating Māori cultural competency through leadership programmes.
  - Providing coaching on cultural protocols and Te Reo particularly for SLT and 1:1 coaching for Executive to build cultural capability and demonstrate inclusive leadership.
  - Residential Māori fluency wananga for key leaders in partnership with Department of Conservation at Te Papa Atawhai including marae based workshops and stays.
  - Ensuring cultural fluency in our brand and the Koru is a core capability for all Air New Zealanders through our induction programme. We are using the Te Manukanuka o Hoturoa Marae for graduations and inductions, and Te Ara Nui, our cultural kapa haka group (which is a finalist in Diversity Works 2019 Diversity Awards NZ cultural celebration category).

## Definitions:

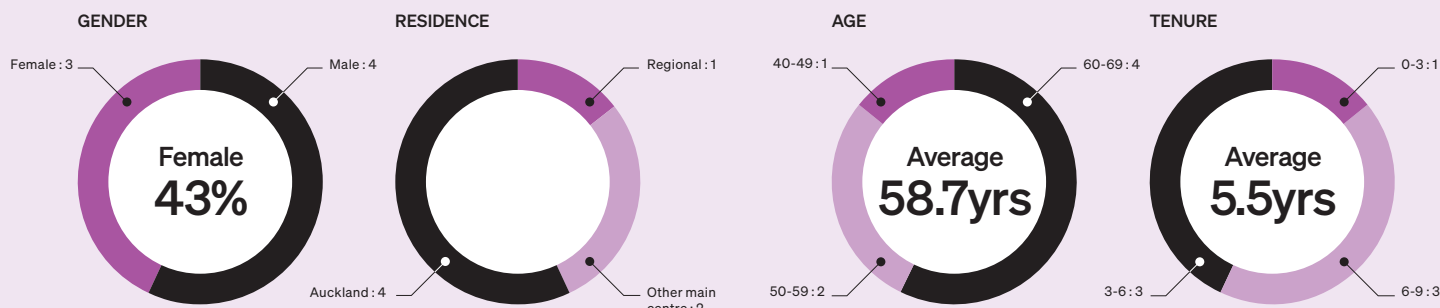
**Executive Team:** The Chief Executive Officer and direct reports. The members of the Executive Team are defined as Officers of the Company.  
**Senior Leadership Team (SLT):** Executive Team, direct reports to the Executive Team and other selected senior managers.

# CORPORATE GOVERNANCE STATEMENT (CONTINUED)

## Diversity on the Board

The Board's ability to contribute is enhanced by the diversity of its members. This diversity may be demonstrated through a number of criteria, such as those discussed or depicted below. The range of experience of directors, recorded in the biographies on pages 63-64, is another important source of diversity.

Achieving gender balance has been a strong diversity focus, but the Board is also interested in other dimensions of its diversity including structural factors of tenure and age. The size of the Board is a constraining factor in formulating meaningful numeric targets for Board diversity, but the Board is diligent in recognising and encouraging an expansive approach to diversity in its own membership as well as in the wider Company, and in the ongoing consideration of measures or targets.



### Create a Culture Where Everybody Thrives

- **Employee networks** – We have two new employee networks, Enable (disability) and Ex-Services (ex-military), bringing the total number of networks to seven, providing a forum for collaboration and support to specific employee groups. These networks are thriving and actively engaged with driving diversity and inclusion initiatives. In the 2020 financial year these will include initiatives such as embedding Rainbow Tick training and gender and Accessibility Tick accreditation initiatives, whānau support for Indigenous Growth participants, improving our mentoring programme for talented youth with the First Foundation, and providing work experience and mentoring for aspiring youth in Digital, Engineering and Pilots.
- **Continued success with the Unconscious Knowledge and Bias programme** – Our Unconscious Knowledge and Bias awareness programme grows in popularity. We committed to a target of 80% of our SLT completing the programme by 2020. Currently, 63% of our SLT have completed the programme.
- **Achieved Rainbow Tick Accreditation and Accessibility Tick Accreditation** – In January 2019 Air New Zealand received the Rainbow Tick accreditation. The certification process tests whether a workplace understands and welcomes sexual and gender diversity and involves ongoing evaluation against the Rainbow Tick Standards. We have progressed with our disability goals and obtained our Accessibility Tick accreditation in August 2019.
- **Executive Leadership Shadow exercise** – The Leadership Shadow programme is supported by the New Zealand Global Women initiative Champions for Change. Air New Zealand was the first organisation in New Zealand to have its full Executive complete this exercise in September 2018. The exercise aims to increase self-awareness of how CEO and Executive Teams lead the strategic diversity and inclusion agenda within their organisations, how they can accelerate progress and how as individuals and as an Executive Team they are currently modelling inclusion.

Air New Zealand was also awarded the inaugural International Air Transport Association Diversity and Team Inclusion Award in June 2019 from a total of 70 submissions. Our achievement was based on our inspiring stories, evidence of diversity and inclusion progress and maturity in this space as outlined by the judges.

### Future Proof (retention and transition)

Our Future of Work strategy is focused on creating more flexible work practices, work spaces, and ways of working underpinned by rapidly changing technology. By allowing people to think differently about how, when and where they work, we will unlock a broader and more diverse employee base – providing access to new talent and new opportunities for existing employees. This strategy is focused on:

- Exploring new technology-enabled flexible working practices.
- Continued focus on diversity and inclusion through our formal learning framework – transitioning from classroom training to tablet enabled learning anywhere, anytime.
- Commitment to support the mature workforce through 'planning for retirement' workshops and providing more accessible information and support services on Air New Zealand's intranet.

### Board Evaluation

The Board Charter provides for regular performance reviews of the Board as a whole and its Committees. Individual director views and the views of some members of the Executive Team are sought on Board process, efficiency, and effectiveness, and are discussed by the Board as a whole. In conjunction with this process, those directors retiring annually by rotation who are standing for re-election have their performance evaluated by their fellow directors in a process co-ordinated by the Chairman, (or by the Deputy Chairman to review the Chairman) with individual feedback to each director as their evaluation is completed.



# CORPORATE GOVERNANCE STATEMENT (CONTINUED)

## Director Appointments and Induction

The Board as a whole considers the requirement for additional or replacement directors, subject to the Constitutional limitation of the number of directors. In so doing, it has regard to the skills, experience and diversity on the Board, and the skills that are necessary or desirable for the Board to fulfil its governance role and contribute to the long-term strategic direction of the Company. The Board may engage consultants to assist in the identification, recruitment and appointment of suitable candidates.

When appointing new directors, the Board ensures that the Constitutional requirements in respect of directors will continue to be satisfied. There must be between five and eight directors, at least three of whom are resident in New Zealand. The majority of directors must be New Zealand citizens and, for a Board of seven members as is currently the case, at least two must be independent. The NZX Corporate Governance Code's recommendation that a majority of the Board should be independent directors is also addressed.

The Constitution provides that all Non-Executive Directors are elected by Shareholders. Directors may be appointed by the Board to fill vacancies, but they are then subject to re-election at the next annual Shareholder meeting. In addition to directors retiring by rotation, and eligible for re-election, nominations may be made by Shareholders.

Each Non-Executive Director receives a letter formalising their appointment. That letter outlines the key terms and conditions of their appointment and is required to be countersigned confirming agreement.

The Board introduces new directors to Senior Executives and the business through specifically tailored induction programmes. The programme includes one-on-one meetings with members of the Executive Team together with visits to key operational business areas.

## Director Development

All directors are regularly updated on current industry and company issues by presentations and briefings from Senior Executives. The Board expects all directors to undertake continuous education so that they can effectively perform their duties and progress on this forms part of the Board evaluation process. Training highlights in the past year include visits to aircraft and engine manufacturers, and participation in the New Zealand Institute of Directors' Leadership Conference.

## Board Committees

*"The Board should use committees where this will enhance its effectiveness in key areas, while still retaining board responsibility."*

The Board has established committees where these can assist in the efficient performance of the Board's functions, and the achievement of appropriate governance outcomes. All committees operate under written Charters, which define the role, authority and operations of the committee. Committee Charters are available on the Air New Zealand website. Current standing committees are outlined below.

Committee	Composition and Roles	Members
Audit	3-7 non-executive directors. A majority, including the Chairman, must be independent. A majority of the members should be financially literate and at least 1 member must have an accounting or financial background. The Chair may not be the Chairman of the Board. Advises and assists the Board in discharging its responsibilities with respect to financial reporting, compliance and risk management practices of Air New Zealand.	Jan Dawson (Chair) Tony Carter Jonathan Mason Dame Therese Walsh
People Remuneration and Diversity ("PRDC")	2-7 non-executive directors. A majority, including the Chairman, must be independent. Advises and assists the Board in discharging its responsibilities with respect to oversight of the People Strategy of Air New Zealand.	Jonathan Mason (Chair) Tony Carter Jan Dawson Sir John Key
Health, Safety and Security ("HSSC")	At least 3 non-executive directors. A majority, including the Chairman, must be independent. Advises and assists the Board in discharging its responsibilities with respect to health, safety and security matters arising out of activities within and by Air New Zealand.	Rob Jager (Chair) Tony Carter Linda Jenkinson
Funding	3-4 directors. The Chairman of the Board will be the Chairman. Advises and assists the Board in discharging its responsibilities with respect to funding transactions and associated matters.	Tony Carter (Chair) Jan Dawson Rob Jager

Attendance at meetings of employees or other persons is at the invitation and discretion of the respective Committee, through its Chair. As noted above, the Board as a whole considers the requirement for additional or replacement directors, and has not established a nomination committee or similar for this purpose.



# CORPORATE GOVERNANCE STATEMENT (CONTINUED)

The table below reports attendance of members at Board and Board Committee meetings during the 2019 reporting period.

## Board/Committee Meetings 1 July 2018 – 30 June 2019

	Board		Audit Committee		People Remuneration and Diversity Committee		Health, Safety and Security Committee	
	Meetings	Attended	Meetings	Attended	Meetings	Attended	Meetings	Attended
Tony Carter	12	11	4	4	6	6	4	4
Jan Dawson	12	12	4	4	6	6		
Rob Jager	12	12					4	3
Linda Jenkinson	12	11					4	4
Sir John Key	12	12			6	5		
Jonathan Mason	12	12	4	3	6	6		
Dame Therese Walsh	12	12	4	4				

The Funding Committee generally satisfies its responsibilities through electronic communication and written resolution, to ensure efficient processing of funding and related transactions. No physical meetings of this Committee were held in the year and no additional fees are paid in respect of this Committee.

## Reporting and Disclosure

*“The Board should demand integrity in financial and non-financial reporting, and in the timeliness and balance of corporate disclosures.”*

The Board is committed to timely, accurate and meaningful reporting of financial and non-financial information.

As a listed company there is an imperative to ensure the market is informed, and the listed securities are being fairly valued by the market. In addition to statutory disclosures, the Company provides ongoing updates of its operations, as well as presentations to the investment community. This material is made publicly available through releases to the NZX and ASX, in accordance with the Listing Rules.

Initiatives are pursued to inform all stakeholders of the Company's performance against broader objectives, including responsibilities to our communities, people, environment and economy. The Company's Sustainability Report reports on activities and achievements in these areas.

Air New Zealand has a Continuous Disclosure Policy, available on the Air New Zealand website. The purpose of this policy is to:

- Ensure that Air New Zealand complies with its continuous disclosure obligations;
- Ensure timely, accurate and complete information is provided to all shareholders and market participants; and
- Outline mandatory requirements and responsibilities in relation to the identification, reporting, review and disclosure of Material Information relevant to Air New Zealand.

This policy establishes a Disclosure Committee to facilitate the provision of timely and appropriate market disclosure.

The Board receives assurances from the Chief Executive Officer and Chief Financial Officer that the financial statements are prepared in accordance with International Financial Reporting Standards (IFRS) and NZ IFRS, based on a sound system of risk management and internal control that is operating effectively in all material respects in relation to financial reporting risks.

In addition to the published financial statements, Air New Zealand's Sustainability Report provides information and insight into the Company's approach and performance on a number of non-financial matters, including social, environmental and economic measures.

## Remuneration

*“The remuneration of directors and executives should be transparent, fair and reasonable.”*

In accordance with the Constitution, shareholder approval is sought for any increase in the pool available to pay directors' fees. Approval was last sought in 2015, when the pool limit was set at \$1,100,000 per annum.

Where the pool permits, the Board may amend the actual fees paid to reflect market conditions or other relevant factors.



# CORPORATE GOVERNANCE STATEMENT (CONTINUED)

The Board has determined the following allocation of the pool.

	Position	Fees (Per Annum)
Board of Directors	Chairman <sup>1</sup>	\$270,000
	Deputy Chairman	\$114,000
	Member	\$100,000
Audit Committee	Chair	\$40,000
	Member	\$20,000
Health Safety and Security Committee	Chair	\$40,000
	Member	\$20,000
People Remuneration and Diversity Committee	Chair	\$20,000
	Member	\$10,000

1. The Chairman receives no additional committee fees.

Air New Zealand's Independent Non-Executive Directors do not participate in any executive remuneration scheme or employee share schemes; nor do they receive options, bonus payments or any incentive-based remuneration. Directors are entitled to be reimbursed by Air New Zealand for reasonable travelling, accommodation and other expenses they may incur whilst travelling to and from meetings of the directors or committees.

Remuneration and benefits of directors and former directors in the reporting period are tabulated below.

	Board Fees	Audit Committee	HSSC	PRDC	Total Fees	Value of Travel Entitlement <sup>1,3</sup>
Tony Carter (Chairman) <sup>2</sup>	\$270,000	-	-	-	\$270,000	\$19,796
Jan Dawson (Deputy Chairman)	\$114,000	\$40,000 (Chair)	-	\$10,000	\$164,000	\$19,603
Rob Jager	\$100,000	-	\$40,000 (Chair)	-	\$140,000	\$71,643
Linda Jenkinson	\$100,000	-	\$20,000	-	\$120,000	\$86,130
Sir John Key	\$100,000	-	-	\$10,000	\$110,000	\$72,628
Jonathan Mason	\$100,000	\$20,000	-	\$20,000 (Chair)	\$140,000	\$52,132
Dame Therese Walsh	\$100,000	\$20,000	-	-	\$120,000	\$68,485
<b>Total</b>	<b>\$884,000</b>	<b>\$80,000</b>	<b>\$60,000</b>	<b>\$40,000</b>	<b>\$1,064,000</b>	<b>\$390,417</b>

Amounts stated as FBT and GST exclusive where applicable.

1. Includes value of travel benefits for related parties and benefits accrued in prior years utilised in current year.
2. No committee fees are paid to the Chairman.
3. The value of the travel entitlements received by former directors during the accounting period were as follows: Paul Bingham (\$26,447), Roger France (\$53,340), Jim Fox (\$22,479), John Palmer (\$23,677), Warren Larsen (\$4,200), Jane Freeman (\$48,268), John MacDonald (\$35,858).

In addition to the director remuneration provisions above, Air New Zealand's employee remuneration policy, including the components of remuneration, is reflected in the philosophies and principles discussed in the remuneration report.

The remuneration of the Chief Executive Officer is disclosed in the remuneration report.

# CORPORATE GOVERNANCE STATEMENT (CONTINUED)

## Risk Management

*“Directors should have a sound understanding of the material risks faced by the issuer and how to manage them. The Board should regularly verify that the issuer has appropriate processes that identify and manage potential and material risks.”*

Air New Zealand operates in a complex environment that is not devoid of risk. Risks inherent within our business environment need to be systematically identified and managed to meet legal, regulatory and governance obligations, while still allowing the Company to operate sustainably as a commercial airline. We achieve this by embedding risk management into our organisational processes and culture through our Enterprise Risk Management Framework (“ERMF”).

### Risk Governance and reporting

The Board of Directors, supported by the Audit Committee, has overall responsibility for ensuring the effective implementation of risk management systems in line with the Group Risk Management Policy, and that the Company does not operate beyond its risk appetite.

The Board ensures that it receives appropriate information on key risks and the management of these. On a six-monthly basis, the Board receives a Group Risk Profile representing the most significant strategic risks facing the Company as identified by management. The reports enable the Board to gain assurance that a robust assessment has been undertaken of the key risks facing the Company, and the effectiveness of Air New Zealand’s system of internal controls for managing them. The Board is also responsible for reviewing the Risk Management Policy and ERM priorities at least annually.

The Board’s Health, Safety and Security Committee provides oversight of Air New Zealand’s health, safety and security risk management including processes, policies and performance, and monitoring the effectiveness of internal control assurance. This process includes site visits to observe treatment of operational and safety risks, as well as presentations on risk management practices and targeted deep dives to obtain assurance that risks receive the appropriate focus from management.

Further monitoring of the effectiveness of Air New Zealand’s safety management systems across our operations, including people safety and air worthiness risks, and associated regulatory compliance is undertaken by a cross-functional executive management committee.

The Executive Team, under the leadership of the Chief Executive Officer, implements the processes, methodologies and structures that encompass the ERMF. The ERMF provides for regular risk conversations amongst the Executive Team, and the operation of risk champions throughout the business.

### Enterprise Risk Management Framework

In the 2018 financial year, the Board, led by the Audit Committee, worked with management to develop and implement an ERMF to provide a consistent approach to risk identification, management and reporting.

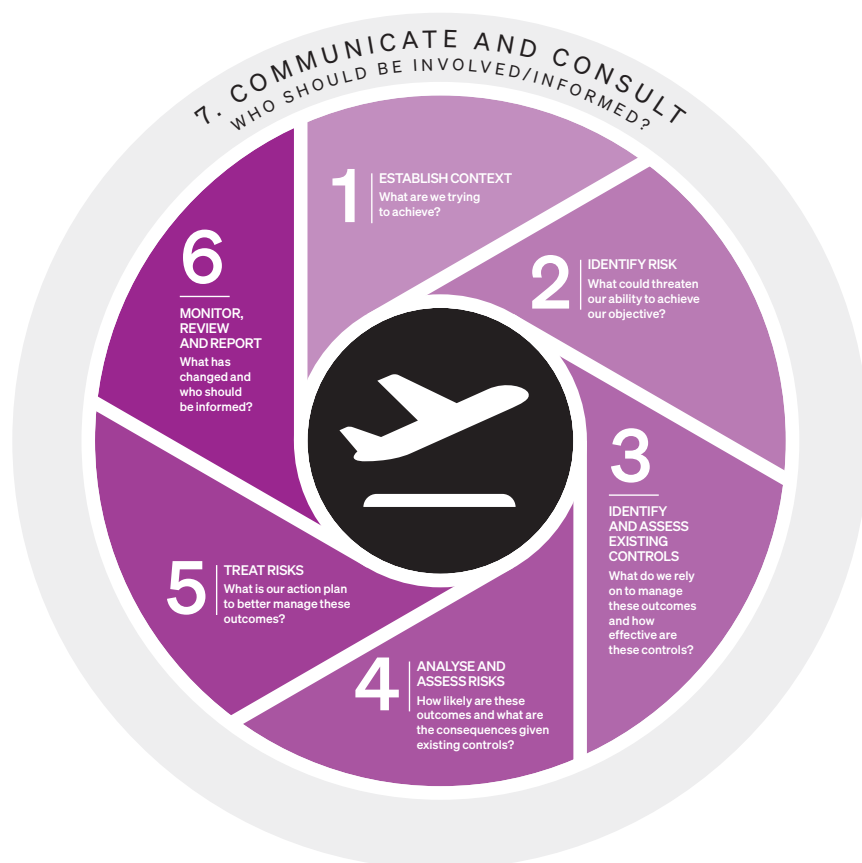
The ERMF is built on the commonly accepted ISO31000:2009 standard for risk management. This includes a simple, seven-step risk management process that is being progressively implemented company-wide.

The scope of the ERMF includes a consideration of Strategic, Operational, Financial and Legal/Regulatory risks, both short-term and long-term, across all critical business functions of the Air New Zealand Group.

Key risks are identified at business unit, divisional and group levels, with ownership for the management of these formally assigned to senior managers.

Key risks are assessed and prioritised against a risk matrix of likelihood and consequence.

A taxonomy of risk types is maintained to assist in the identification of risks and facilitate their consistent categorisation to drive meaningful analysis.





# CORPORATE GOVERNANCE STATEMENT (CONTINUED)

## ERM focus for the 2020 financial year

The focus in the 2019 financial year has been on strengthening the cohesion between the company's bottom-up and top-down processes for the review of risks. This year the top-down approach involved the Board and Executive's participation in the risk identification process. The approach considered the external environment and organisational strategy in identifying the most consequential risks to the Company.

The bottom-up process complements the top-down view by providing management's view of risks that threaten the achievement of business objectives.

Over the 2020 financial year, initiatives to improve the maturity of risk management activity will involve establishing an operating rhythm for strategic risk conversations at various levels of the organisation, developing a formal risk appetite, lifting risk management awareness and capability across our business and creating stronger pathways between strategy and risk through the strategic planning process.

## Accountability – Three Lines of Defence

Air New Zealand's risk management structure aims to align with the Three Lines of Defence model, involving the Executive, Audit Committee and Board oversight of risk management and assurance. Each Line has a set of core accountabilities:



## Strategic Risks

The Board and management have identified and assessed a number of strategic risks facing the business. These have been prioritised based on their relative strategic importance and criticality.

As an airline that operates in a complex global environment, Air New Zealand's vulnerability to uncertainty or unfavourable changes in the general macro-economic conditions has been identified as the top strategic risk for the company.

Strategic Risk Area	Description	Mitigation
<b>Macro-environmental Uncertainty</b>	Complexity or uncertainty in the macro environment, or a significant economic downturn impairs long-term planning and the global propensity to travel, adversely impacting capacity management, revenue optimisation and growth.	Regular and ongoing monitoring of market trend development through a range of economic and market indicators to facilitate forecasting of and planning for underlying demand, revenue and capacity.
<b>Cybersecurity</b>	A cyber-attack leads to a significant data privacy breach, loss of integrity/availability of information or of a control system and widespread business disruption resulting in financial loss, reputational damage and regulatory fines or sanctions.	Information security management systems, complemented by appropriate cybersecurity measures and insurance.

## CORPORATE GOVERNANCE STATEMENT (CONTINUED)

Strategic Risk Area	Description	Mitigation
<b>Operational Safety and Integrity</b>	A significant compliance breach, failure of the aviation safety system or catastrophic aircraft accident results in a suspension or revocation of Air New Zealand's Air Operator's Certificate.	Airline Safety Management System supplemented with strict training and competency requirements for flight and cabin crew.
<b>Infrastructure Constraints</b>	Lack of investment in New Zealand airports (security, lounge etc.) and national/regional infrastructure constrains the future growth of the airline.	Engagement at senior levels with other industry with industry bodies and ongoing monitoring of drivers of customer satisfaction.
<b>Shifting Public Sentiment</b>	Shifting public sentiment towards Air New Zealand leads to: <ul style="list-style-type: none"> <li>• loss of customer loyalty</li> <li>• loss of shareholder support which triggers Government intervention (a change in approach, ownership or regulatory posture)</li> </ul> resulting in withdrawal of investors and erosion of brand trust, core profitability and social licence to operate.	Real-time monitoring of and response to stakeholder sentiment, and customer insights process.
<b>Competition – Traditional and Disruptive</b>	A significant increase in disruptive competition from emerging technologies (e.g. virtual and augmented realities, large scale drones), traditional competition or industry consolidation (distribution and airline) leads to disintermediation of customers and marginalisation of Air New Zealand.	Investment in technology through innovation partnerships and Research and Development, and active management of alliances, relationships and partners around response to emerging trends identified.
<b>Constraints on Carbon Emissions</b>	Increasing constraints on carbon emissions (driven by government and stakeholder action to mitigate climate change) lead to increased costs for carbon offsetting.	Development of Air New Zealand's long-term strategy to improve climate resilience, modern fleet with low emission engines, investment into Research and Development of alternative lower emission fuels and power sources, carbon offsetting initiatives, leadership role in advocacy within industry and at governmental level.
<b>Changing Customer Expectations</b>	Decreased responsiveness to changing customer expectations constrains the ability to capture the hearts and minds of all New Zealanders, resulting in a sub-optimal customer experience, brand detachment, loss of competitive advantage and constrained growth.	Customer insights process and monitoring of customer experience, and industry trends to inform the delivery of customer services.
<b>Future Talent Constraints/Challenges</b>	Globalisation of talent market and Air New Zealand's internal business transformation agenda leads to increased challenges around future talent competencies and capabilities constraining the ability to convert and commercialise our customer value proposition to deliver future growth.	Partnership with global recruitment firms and flight training schools, investment in talent management to develop strong career pathways and retain the strong employer brand.
<b>Alliance Relationships</b>	Unravelling of an alliance relationship, misaligned customer service proposition or failure to optimise value generation from alliance partnership results in decline in revenue, withdrawal from markets or inability to execute on opportunities.	Regular and active management of alliance relationships pan-organisation and development of robust contingency options.
<b>Digital Investment and Transformation</b>	Lack of stability and scalability in digital platforms to support Air New Zealand's digital transformation initiatives leading to digital disruption and impact on ability to sustain competitive advantage.	Annual digital planning process, with supporting digital workplan and ongoing programme for investment in new technology.



# CORPORATE GOVERNANCE STATEMENT (CONTINUED)

## Climate Change

Air New Zealand recognises a range of climate-related risks. In the short-term, as reflected in the Strategic Risks above, there are potential constraints, whether economic, legislative, social or other, on carbon emissions. Within the current technological framework, some level of such emissions is unavoidable, and the Company's risk management approach recognises these constraints.

Over a longer timeframe, additional types of climate-related risk are recognised. These currently fall outside the 11 strategic risks discussed above, but Air New Zealand is capturing, evaluating and addressing these risks. For example, a changing climate is bringing about a range of physical impacts such as extreme weather, changing sea levels, higher temperatures and atmospheric disturbance. These physical effects can lead to operational impacts, including access to facilities, changed travel patterns or limitations on routes. Customer propensity to travel may be materially reduced, impacting on revenue or fleet utilisation. Although the physical effects themselves cannot be reasonably managed by Air New Zealand, the impacts can be mitigated through such means as enhanced technology, or operational changes including scheduling or route selection. Long-term strategic planning regarding infrastructure and engagement with infrastructure providers, including airports, will also assist in the ongoing provision of services.

As society, both in New Zealand and globally, increasingly grapples with the effects of climate change, industry sectors and companies will come under greater scrutiny as to their sustainability credentials and strategic response to climate change, and there may be official and unofficial sanctions on those which are failing, or are perceived to be failing, to address the challenges.

Air New Zealand manages climate-related risks within its ERMF, while recognising their specific features including time frames. Through the development of a long-term climate change strategy, the Company will consider the modelling and measurement of various climate related scenarios, and is monitoring peer organisations so as to achieve appropriate consistency in approach and disclosure.

**In August 2019 Air New Zealand became one of the first New Zealand companies to sign up as a Task Force on Climate-related Financial Disclosures (TCFD) Supporter, joining over 800 other organisations globally committed to implementing and improving climate-related disclosure. The Company will be reporting against the TCFD Recommendations from the 2020 financial year.**

## Auditors

*"The Board should ensure the quality and independence of the external audit process."*

### External Audit

As a Public Entity, Air New Zealand is subject to the Public Audit Act 2001. The Auditor-General is the auditor, but may appoint an independent auditor to conduct the audit process. Deloitte has been appointed in this respect.

The Audit Committee liaises with the Auditor-General on the appointment and re-appointment of the external auditors, to ensure the independence of the external auditor is maintained, and to approve the performance of any non-audit services in accordance with the Audit Independence Policy.

Air New Zealand requires the external auditor to rotate its lead audit partner at least every five years, with suitable succession planning to ensure consistency.

On a regular basis the Audit Committee meets with the external auditor to discuss any matters that either party believes should be discussed confidentially. The Chair of the Audit Committee will call a meeting of that Committee if so requested by the external auditor.

The appointed external auditor, Deloitte, has historically attended the Annual Shareholders' Meeting, and the lead audit partner is available to answer relevant questions from shareholders at that meeting.

### Internal Audit

Internal Auditing is an independent and objective assurance and consulting activity that is guided by a philosophy of adding value to improve the operations of Air New Zealand. The Company's Head of Internal Audit reports functionally to the Audit Committee and administratively to the Chief Financial Officer. The internal auditors' responsibilities are defined by the Audit Committee as part of their oversight role, and the Head of Internal Audit has unfettered access to the Audit Committee or its Chair.



# CORPORATE GOVERNANCE STATEMENT (CONTINUED)

## Shareholder Rights and Relations

*“The Board should respect the rights of shareholders and foster constructive relationships with shareholders that encourage them to engage with the issuer.”*

The Board recognises the rights of shareholders and is committed to engaging with them positively on significant matters.

Air New Zealand's shareholder relations programme is designed to ensure effective, two-way communication between shareholders and Air New Zealand. Relevant information is provided to the investment community as quickly and efficiently as possible as part of Air New Zealand's compliance with continuous disclosure obligations.

In addition to providing disclosures to the market, Air New Zealand engages with shareholders in a number of ways including:

- **Investor Centre Website**

Air New Zealand maintains a dedicated investor website at [airnewzealand.co.nz/investor-centre](http://airnewzealand.co.nz/investor-centre). This website is an important part of Air New Zealand's communication with shareholders. It contains financial information, current and historical annual reports and presentations, current share price information, dividend history, notices of shareholder meetings, frequently asked questions and other relevant information pertaining to Air New Zealand. The website is freely accessible to the public and is updated regularly.

- **Electronic Communications**

Air New Zealand provides an Investor Relations email address which provides shareholders a mechanism by which they can communicate electronically with Air New Zealand on any matters relating to their investment or other dealings with the Company. All shareholder-related enquiries are provided with a response within a reasonable timeframe.

- **Hybrid Annual Shareholder Meetings**

Beginning in 2016, Air New Zealand has offered shareholders the ability to attend the Annual Shareholders' Meeting in either a physical or digital capacity. For shareholders who are unable to travel, the online option of participating in the Annual Shareholders' Meeting allows all shareholders the ability to engage with the Board of Directors and Executive. In 2018, Air New Zealand had approximately 110 online participants who asked 5 questions using the virtual tool. Resolutions at shareholder meetings are by way of a poll, where each shareholder has one vote per share. Air New Zealand encourages shareholders to ask questions in advance of the meeting, to encourage further engagement with the Company and provide management with a view of the concerns of the Company's shareholders.

- **Investor Day Briefings**

On a periodic basis, Air New Zealand holds investor briefings to provide an update on the Company's strategy and financial framework, as well as provide shareholders with an in-depth discussion on a particular topic and access to senior management. To ensure all shareholders and prospective investors have the opportunity to view the content of Investor Day briefing, Air New Zealand also provides webcast access and transcripts of the event on the Air New Zealand website.

- **Webcasting Interim and Annual Results Presentations**

Air New Zealand webcasts its earnings announcements on a semi-annual basis to provide investors with timely information pertaining to the business, strategy and financial performance. A replay of the webcast and a transcript of the event are made available on the Air New Zealand website.

- **Regular disclosures on company performance**

Air New Zealand makes regular disclosures relating to the company's performance. On a monthly basis an investor update containing operating statistics for the month (traffic and capacity figures, passenger numbers and load factors), as well as details on any significant investor news and events is released to the market and posted on the investor centre website. On a quarterly basis, Air New Zealand also discloses its fuel hedge position for the coming financial period.

In accordance with the Companies Act, Constitution and Listing Rules, Air New Zealand refers any significant matters to shareholders for approval at a shareholder meeting.

Air New Zealand posts any Notices of Shareholder Meetings on its website as soon as these are available. The general practice is to make these available not less than four weeks prior to the shareholder meeting.

## Differences in Practice to NZX Code

The Board has not established protocols setting out procedures to be followed in the event of a takeover offer. This is because the Board considers receipt of a takeover offer to be an extremely unlikely event in light of the Crown's majority shareholding in the Company and the other shareholding restrictions that apply to Air New Zealand. In addition, Air New Zealand would have adequate time to implement such protocols and procedures, and communicate those to shareholders, should circumstances change. Accordingly, and having regard to the supporting commentary in the NZX Corporate Governance Code, the Board considers that it is reasonable and appropriate for Air New Zealand not to follow Recommendation 3.6 of the Code at this time. Notwithstanding this, the Board agrees with the principles behind this recommendation, being good communication with shareholders and independent directors leading matters that require appropriate independence.



# DIRECTORS' PROFILES

The following directors held office as at 30 June 2019:

## **Antony (Tony) Carter** BE (Hons), ME, MPhil

### **Chairman**

**Independent Non-Executive Director** – Appointed 1 December 2010

Mr Carter is Chairman of Fisher & Paykel Healthcare Limited, a director of Fletcher Building Limited, ANZ Bank New Zealand Limited and Vector Limited.

He attended the University of Canterbury where he studied chemical engineering, graduating with a Bachelor in Engineering with honours and a Masters in Engineering in 1980. He then went on to study at Loughborough University of Technology in the United Kingdom and graduated in 1982 with a Master of Philosophy degree.

Mr Carter worked for his family company, Carter Group Limited, in Christchurch until 1986 when he purchased a Mitre 10 hardware store, also eventually serving as a director of Mitre 10 New Zealand Limited and becoming Chairman of Mitre 10 New Zealand Limited in 1993.

In 1994 Mr Carter was appointed General Manager and Chief Executive designate of Foodstuffs (South Island) Limited. In 1995 he was appointed Chief Executive of Foodstuffs (South Island) Limited and in 2001, was appointed Managing Director of Foodstuffs (Auckland) Limited and Managing Director of Foodstuffs (New Zealand) Limited until he retired in December 2010. The Foodstuffs Group is New Zealand's largest retail organisation.

Mr Carter will be resigning as Chairman after the 2019 Annual Shareholder Meeting.

Mr Jager spent a career spanning more than 40 years within Shell, joining the group in New Zealand in 1978 as an engineering cadet and working for Shell in a variety of engineering, project, operational, business, management, and governance roles in New Zealand and overseas. He completed his Bachelor of Engineering degree in 1983 with 1st Class Honours and later gained an MBA with Distinction.

Mr Jager chaired the independent taskforce on Workplace Health and Safety for the New Zealand Government, which has been instrumental in encouraging fundamental changes to New Zealand's approach to workplace health and safety. Mr Jager also chaired the Petroleum Exploration and Production Association NZ as well as the Business Leaders Health and Safety Forum. Mr Jager was a Director for National Science Challenge – Sustainable Seas – Project and an advisor to a major conservation project working towards the ecological restoration of New Zealand's iconic Mount Taranaki.

In 2013, Mr Jager received the Energy Executive of the Year Award at the New Zealand Deloitte Energy Excellence Awards for his *"standout performance in the New Zealand energy sector"*. He was elected a fellow of the Institute of Professional Engineers in 2015 for his contribution to the advancement of engineering practice and leadership in the profession and was recognised with a Safeguard Life-time Achievement Award in 2017. Mr Jager was awarded Officer of New Zealand Order of Merit (ONZM) in the 2018 New Zealand Honours' for his services to Business and Health and Safety.

Mr Jager has been Chairman of the Air New Zealand Health, Safety and Security Committee since September 2014.

## **Janice (Jan) Dawson** CNZM, BCom, FCA

### **Deputy Chairman**

**Independent Non-Executive Director** – Appointed 1 April 2011

Ms Dawson is Chairman of Westpac New Zealand Limited and a director of AIG Insurance New Zealand Limited, Meridian Energy Limited and World Sailing. Ms Dawson is a member of the University of Auckland Council and the Capital Investment Committee of the Ministry of Health.

Ms Dawson was a partner of KPMG for 30 years, specialising in audit and risk advisory, and the Chair and Chief Executive of KPMG New Zealand from 2006 until 2011.

Ms Dawson holds a Bachelor of Commerce from the University of Auckland. She is a Fellow of the New Zealand Institute of Chartered Accountants, a Fellow of the Institute of Directors in New Zealand, a Paul Harris Fellow and a North Shore Business Hall of Fame Laureate (2010). Ms Dawson was named Chartered Accountant of the Year in 2011 by the New Zealand Institute of Chartered Accountants.

## **Linda Jenkinson** MBA, BBS

**Independent Non-Executive Director** – Appointed 1 June 2014

Ms Jenkinson is a proven global entrepreneur who has started three multi-national companies, one of which listed on the NASDAQ. Most recently she was the co-founder of John Paul, a global concierge services and digital solutions company that services some of the world's leading customer facing businesses.

Ms Jenkinson is currently a director of Guild Group Holdings, Chair of Guild Super and a director of the Eclipz Group (ECX) in Australia, a director of Harbour Asset Management. In the non-profit space she is chair of Unicef New Zealand and a trustee and secretary of the Massey University Foundation in the United States. Ms Jenkinson is the Founder of LevelUp, working with high-growth companies which includes Jaxsta, where she is a director of the global music data platform. Previously Ms Jenkinson was a partner at A.T. Kearney in their Global Financial Services Practice and was a leader in A.T. Kearney's Global Sourcing Practice.

Ms Jenkinson holds a Master of Business Administration from The Wharton School, University of Pennsylvania and a Bachelor of Business Studies from Massey University. In 2016, Ms Jenkinson was named a World Class New Zealander by Kea and was named as one of the most influential women in the Bay Area for 2014 by the San Francisco Business Times. In 2014 Ms Jenkinson was a recipient of Massey University's Sir Geoffrey Peren Award, which recognises a graduate who has reached the highest level of achievement or who has been of significant service to the university, community or nation.

## **Robert (Rob) Jager** ONZM, BE (Hons), MBA

**Independent Non-Executive Director** – Appointed 1 April 2013

Mr Jager was appointed as Vice President of Shell Australia's Prelude Floating LNG and wider East Browse assets offshore of Western Australia in November 2018. Mr Jager was formerly Chairman of the Shell Companies in New Zealand and General Manager, Shell Todd Oil Services.

## DIRECTORS' PROFILES (CONTINUED)

### **Rt Hon Sir John Key** GNZM, AC

**Independent Non-Executive Director** – Appointed 1 September 2017

Sir John was Prime Minister of New Zealand from 2008 to 2016. He successfully led the country through the aftermath of the global financial crisis and a series of devastating earthquakes in New Zealand's second-biggest city, Christchurch. Among his portfolios, Sir John was Minister for Tourism. In this role he promoted New Zealand offshore and oversaw substantial growth in New Zealand's tourism industry. He retains a strong interest in the best that our country has to offer both local and international tourists.

Sir John is well respected in international affairs. He chaired the International Democrat Union from 2014 for just over 3 years and chaired the United Nations Security Council in 2016. Sir John, who was knighted in the 2017 Queen's Birthday Honours, has also been appointed an Honorary Companion of the Order of Australia.

Sir John's current business activities include a role advising a \$200 billion United States corporation on its investments in China as well as an advisory role with a New York fund manager. Sir John is the Chairman of ANZ Bank New Zealand Limited, a non-executive director of ANZ Banking Group Limited Australia, and NYSE-listed cyber security company, Palo Alto Networks, Inc. He also sits on the BP International Advisory Board. Sir John still undertakes a number of public speaking engagements and is an Ambassador for philanthropic Japanese billionaire Dr Haruhisa Handa through ISPS Handa and other agencies.

Sir John worked in investment banking for 20 years primarily for Bankers Trust in New Zealand and Merrill Lynch in Singapore, London and Sydney. His positions included heading Merrill Lynch's global foreign exchange business along with responsibility for European derivative trading and E-Commerce. He was a member of the Foreign Exchange Committee of the Federal Reserve Bank of New York (1999-2001).

### **Jonathan Mason** BA, MA, MBA

**Independent Non-Executive Director** – Appointed 1 March 2014

Mr Mason has more than 30 years' experience in the financial sector, with an emphasis on emerging markets.

Prior to joining Air New Zealand's Board in March 2014, he was Fonterra Co-operative Group's Chief Financial Officer.

He joined Fonterra in 2009 from US-based chemicals company Cabot Corporation where he was Executive Vice-President and Chief Financial Officer. Prior to this he was employed as the Chief Financial Officer at forest products company Carter Holt Harvey Limited and also served in senior financial management positions at US based International Paper Company.

Mr Mason has had governance experience with organisations in both New Zealand and the US. His current directorships include Vector Limited, Westpac New Zealand Limited and Zespri Group Limited. Mr. Mason also serves as an Adjunct Professor of Management at the University of Auckland, specialising in international finance.

### **Dame Therese Walsh** DNZM, BCA, FCA

**Independent Non-Executive Director** – Appointed 1 May 2016  
**Chairman-elect**

Dame Therese is currently Chairman of TVNZ Limited, a director of ASB Bank Limited, Contact Energy Limited, and Antarctica NZ, and Pro Chancellor at Victoria University.

Previously she was the Head of New Zealand for ICC Cricket World Cup 2015 Limited, and the Chief Operating Officer for Rugby New Zealand 2011 Limited. She has also been a director of NZX Limited, NZ Cricket and Save the Children NZ, Chief Financial Officer at the New Zealand Rugby Union and part of the team that worked on the winning bid to host RWC 2011. Prior to this she was an auditor with KPMG.

Dame Therese is a Fellow of the New Zealand Institute of Chartered Accountants and a commerce graduate from Victoria University. In 2013, she was named the inaugural supreme winner of the Women of Influence Awards and was awarded a Sir Peter Blake Trust Leadership Award in 2014. She became a Dame Companion of the New Zealand Order of Merit in June 2015.

Dame Therese will succeed Mr Carter as Chairman of Air New Zealand following the 2019 Annual Shareholder Meeting.



# INTERESTS REGISTER

No disclosures were made of interests in transactions under s140(1) of the Companies Act 1993.

Directors have made general disclosures of interests in accordance with s140(2) of the Companies Act. Current interests, and those which ceased during the year, are tabulated below. New disclosures advised since 1 July 2018 are italicised.

Tony Carter	ANZ Bank New Zealand Limited Blues LLP – ceased 1 February 2019 Capital Training Limited <i>Datacom Group Limited</i> Fisher & Paykel Healthcare Corporation Limited Fletcher Building Limited Fonterra Independent Director Selection Panel Foodstuffs Auckland Protection Trust Maurice Carter Charitable Trust <i>Vector Limited</i>	Director Chairman Advisory Board Member <i>Director</i> Chairman Director Member Trustee Trustee <i>Director</i>
Jan Dawson	AIG Insurance New Zealand Limited Beca Group Limited – resigned 31 March 2019 Jan Dawson Limited Meridian Energy Limited Ministry of Health Capital Investment Committee University of Auckland Council Westpac New Zealand Limited World Sailing	Director Director Director Director Member Member Chairman Director
Rob Jager	Maui Development Limited – resigned 31 October 2018 Petroleum Exploration & Production Associate New Zealand (PEPANZ) – resigned 31 October 2018 Shell Energy Asia Limited – resigned 31 October 2018 Shell Exploration NZ Limited – resigned 31 October 2018 Shell Investments NZ Limited – resigned 31 October 2018 Shell New Zealand (2011) Limited – resigned 31 October 2018 Sustainable Seas National Science Challenge – resigned 31 October 2018	Director Director  Chairman Chairman Chairman Chairman Director
Linda Jenkinson	Eclix Group Limited <i>Gold Cross Products &amp; Services Pty Ltd</i> Guild Group Holdings Limited Guild Insurance Limited <i>Guild Link Pty Ltd</i> Guild Superannuation Services Limited Guild Trustee Services Limited Harbour Asset Management Limited <i>Jaxsta Limited</i> Les Concierges (Canada) – resignation advised 27 March 2019 Les Concierges (US) – resignation advised 27 March 2019 Massey University Foundation Massey University US Foundation <i>Refunme Limited</i> <i>RewardChain Limited</i> Te Auaha Limited UNICEF NZ <i>ValueRoad Limited</i>	Director <i>Chair</i> Director Director <i>Director</i> Director Director Director <i>Director</i> Director Director Director Trustee Director and Secretary <i>Director and Shareholder</i> <i>Shareholder</i> Director <i>Chair</i> <i>Shareholder</i>
Sir John Key	ANZ Bank New Zealand Limited Australia & New Zealand Banking Group Limited (Australia) BP International Advisory Board Caxton (Hedge Fund) Comcast Corporation Handa Foundation <i>MTK Capital Limited</i> <i>Palo Alto Networks, Inc.</i> Thirty Eight JK Limited	Chairman Director Member Consultant/Advisory Board Member Consultant Consultant <i>Director</i> <i>Director</i> Director

## INTERESTS REGISTER (CONTINUED)

Jonathan Mason	Beloit College (USA) Board of Trustees <i>Dilworth School for Boys</i> New Zealand Assets Management Limited University of Auckland Endowment Fund Vector Limited Westpac New Zealand Limited <i>World Wide Fund for Nature New Zealand</i> Zespri Group Limited	Trustee Trustee Director Trustee Director Director Trustee Director
Dame Therese Walsh	Antarctica NZ ASB Bank Limited <i>Contact Energy Limited</i> MBIE Major Events Investment Panel – resignation advised 31 December 2018 On Being Bold Limited Television New Zealand Limited Therese Walsh Consulting Limited Victoria University Wellington Homeless Women's Trust Wellington Regional Stadium Trust	Director Director Director Member  Director Chairman Director Pro-Chancellor Ambassador Trustee

There have been no interest register entries in respect of use of company information by directors.

## DIRECTORS' INTERESTS IN AIR NEW ZEALAND SECURITIES

Directors had relevant interests in shares as at 30 June 2019 as below:

	Interest	Shares
Tony Carter	Beneficial <sup>1</sup>	207,189 <sup>2</sup>
Jan Dawson	Beneficial	20,000
Rob Jager	Beneficial	24,500
Linda Jenkinson	Beneficial	22,000
Sir John Key	Beneficial	20,000
Jonathan Mason	Beneficial	29,000
Dame Therese Walsh	Beneficial	85,000

1. Held by Loughborough Investments Limited, an associated person of Tony Carter.
2. Tony Carter also has a beneficial interest (through Loughborough Investments Limited) in 30,000 Bonds.

During the year, directors advised the following dealings that they (or associated persons) had in shares of the company:

	Transaction	Date	Number	Consideration
Dame Therese Walsh	Purchase	17 October 2018	20,000	\$56,600
	Purchase	1 April 2019	20,000	\$51,600

## INDEMNITIES AND INSURANCE

Pursuant to section 162 of the Companies Act 1993 and the Constitution, Air New Zealand has entered into deeds of access, insurance and indemnity with the directors of the Group to indemnify them to the maximum extent permitted by law, against all liabilities which they may incur in the performance of their duties as directors of any company within the Group. Insurance cover extends to directors and officers for the expenses of defending legal proceedings and the cost of damages incurred. Specifically excluded are proven criminal liability and fines and penalties other than those pecuniary penalties which are legally insurable. In accordance with commercial practice, the insurance contract prohibits further disclosure of the terms of the policy. All directors who voted in favour of authorising the insurance certified that in their opinion, the cost of the insurance is fair to the Company.



# EMPLOYEE REMUNERATION

	Remuneration paid in FY19 including base for FY19, and incentive payments including performance rights issued under the LTI scheme that relate to FY18 performance and paid in FY19	
	New Zealand management	Aircrew, engineering, overseas and others
100,000 - 110,000	177	403
110,000 - 120,000	170	342
120,000 - 130,000	201	346
130,000 - 140,000	164	205
140,000 - 150,000	99	226
150,000 - 160,000	72	182
160,000 - 170,000	50	198
170,000 - 180,000	56	141
180,000 - 190,000	48	110
190,000 - 200,000	47	69
200,000 - 210,000	39	64
210,000 - 220,000	33	46
220,000 - 230,000	33	52
230,000 - 240,000	17	53
240,000 - 250,000	14	29
250,000 - 260,000	10	24
260,000 - 270,000	9	45
270,000 - 280,000	5	49
280,000 - 290,000	6	74
290,000 - 300,000	2	32
300,000 - 310,000	7	17
310,000 - 320,000	4	23
320,000 - 330,000	4	14
330,000 - 340,000	2	16
340,000 - 350,000	3	17
350,000 - 360,000	1	8
360,000 - 370,000	3	12
370,000 - 380,000	2	20
380,000 - 390,000	1	14
390,000 - 400,000	1	10
400,000 - 410,000	-	7
410,000 - 420,000	2	6
420,000 - 430,000	2	24
430,000 - 440,000	4	18
440,000 - 450,000	5	20
450,000 - 460,000	5	21
460,000 - 470,000	4	15
470,000 - 480,000	2	6
480,000 - 490,000	1	5
490,000 - 500,000	-	9
500,000 - 510,000	1	7
510,000 - 520,000	2	4
520,000 - 530,000	-	6
530,000 - 540,000	2	2
540,000 - 550,000	-	1
550,000 - 560,000	2	1
570,000 - 580,000	-	1
590,000 - 600,000	-	1
610,000 - 620,000	2	-
620,000 - 630,000	1	-
630,000 - 640,000	1	-
670,000 - 680,000	2	-
710,000 - 720,000	1	-
720,000 - 730,000	2	-
750,000 - 760,000	-	1
760,000 - 770,000	1	-
850,000 - 860,000	1	-
860,000 - 870,000	-	1
960,000 - 970,000	-	1
1,100,000 - 1,110,000	1	-
1,140,000 - 1,150,000	1	-
1,190,000 - 1,200,000	1	-
1,290,000 - 1,300,000	1	-
1,330,000 - 1,340,000	1	-
1,380,000 - 1,390,000	1	-
1,460,000 - 1,470,000	2	-
1,620,000 - 1,630,000	1	-
2,000,000 - 2,010,000	1	-
2,620,000 - 2,630,000	1	-
4,360,000 - 4,370,000	1	-
<b>Grand Total</b>	<b>1,335</b>	<b>2,998</b>



# EMPLOYEE REMUNERATION (CONTINUED)

## Remuneration philosophy

In order to attract and retain talented individuals, Air New Zealand's performance and reward strategy is aligned with both the recruitment philosophy – to source talented people, and the Company's capability development agenda – to develop future leaders and provide succession pipelines into key roles. The key objectives of the strategy are attracting high performing individuals, providing rich developmental opportunities and recognising achievement through targeted performance and reward initiatives.

Air New Zealand's remuneration strategy is underpinned by a pay for performance philosophy and uses annual performance incentives to create opportunities for everyone to achieve market competitive remuneration levels and in the case of superior performance, total remuneration in excess of market.

## Executive remuneration

The CEO and Executive remuneration packages are made up of three components:

- Fixed remuneration;
- Annual performance incentive; and
- Long-term incentive.

Air New Zealand's People Remuneration and Diversity Committee is kept apprised of relevant market information and best practice, obtaining advice from external advisors when necessary. Remuneration levels are reviewed annually for market competitiveness and alignment with strategic and performance priorities.

## Fixed remuneration

Air New Zealand's philosophy is to set fixed remuneration at 90 percent of the market median for Executives who are fully competent in their role.

## Short-term performance incentives

The annual performance incentive component for the CEO and Executive is delivered through the Air New Zealand Short-Term Incentive Scheme (STI). The measures used in determining the quantum of the STI are set annually. Targets relate to both Company financial performance and individual targets. For the CEO the STI is set at 55% of annual fixed salary at target (Achieving) performance and the weighting is based 60% on Company financial performance and 40% on individual performance against specific targets. For all other employees the weighting is 50% Company financial performance and 50% individual performance. Participation in the plan is by annual invitation at the discretion of the company.

### Company Component

At the start of the 2019 financial year the Board set the financial target for the Company for incentive payments which was set at 13% Return on Invested Capital (ROIC) on an NZ IFRS 16 - Leases compliant basis.

The Company must achieve 10% ROIC before any company component is paid out. The maximum company component is 200%, achieved when the Company reaches and exceeds 19% ROIC.

The Board has discretion to eliminate significant positive or negative one-off adjustments to ROIC.

### Individual Component

In the 2019 financial year 25% of the individual component was paid out based on the achievement of Customer Satisfaction and On Time Performance measures.

The main factors for the assessment of the remainder of the individual performance for the 2019 financial year were:

Performance Description	Performance Measures
Business performance	<ul style="list-style-type: none"> <li>• Delivery of business plan</li> <li>• Brand profile and trust</li> </ul>
Strategy development and delivery	<ul style="list-style-type: none"> <li>• Progress against key strategic initiatives and plan as set by the Board</li> <li>• Key external relationships</li> </ul>
Leadership	<ul style="list-style-type: none"> <li>• Customer experience</li> <li>• Health and safety performance</li> </ul>
People and culture	<ul style="list-style-type: none"> <li>• Employee engagement</li> <li>• Compliance with regulatory environment</li> </ul>

Payments for the individual component are made according to an overall performance rating taking into account the employee's performance across the range of individual measures and demonstration of Air New Zealand's leadership behaviours.

Performance Rating	Individual STI Percentage
Unsatisfactory	0%
Developing	60%
Achieving	100%
High	130%
Outstanding	200%

## Long-term performance incentives

Air New Zealand's long-term incentive plan arrangements are designed to align the interests of the CEO and Executives with those of our shareholders and to incentivise participants in the plan to enhance long-term shareholder value. In the 2019 financial year the plan available to Executives was the Air New Zealand Long-Term Incentive Performance Rights Plan (LTIP). Participation in any year is by annual invitation at the discretion of the Board.

In addition, the CEO has access to the Air New Zealand CEO Restricted Share Rights Plan (CRSRP). The CRSRP was established as a further incentive in recognition of the commercial importance of retaining the services of the CEO for an extended period.



# EMPLOYEE REMUNERATION (CONTINUED)

## Long-Term Incentive Plan (LTIP)

There are two main elements to the LTIP:

### Performance Rights

LTIP participants are eligible to receive a grant of performance rights. Any grant of performance rights is at the discretion of the People Remuneration and Diversity Committee of the Board of Directors but, in the normal course of events, is expected to equate to a value of 55% of fixed remuneration for the CEO, and between 20% and 40% of fixed remuneration for Executives depending on their seniority. The number of performance rights to be allocated will be determined by an independent valuation of the performance rights carried out each year at the time of issue.

In three years' time, if the Air New Zealand share price has outperformed the performance hurdle, a proportion of the performance rights will convert to shares. The performance hurdle comprises of an index made up of the NZSX All Gross Index and the Bloomberg World Airline Total Return Index in equal proportions.

The proportion of performance rights that convert to shares will depend on to what extent the Air New Zealand share price has outperformed the index. In particular:

Performance against index	Percent of Rights Vesting
<100%	nil
100%	50%
101% – 119%	Additional 2.5% vesting per 1% increment
120%	100% (maximum)

If vesting is not achieved on the third anniversary of the issue date, 50 percent of performance rights will lapse. For the remaining 50 percent there will be a further 6 month opportunity for the performance rights to vest.

Unless Air New Zealand's share price outperforms the index as outlined above, no value will accrue to the participating Executive.

### Mandatory Shareholding

Participants are required to commit to investing a specified amount to purchase shares in the Company. The amount is set at a value of 55% of fixed remuneration for the CEO, and between 20% and 40% of fixed remuneration for Executives depending on their seniority.

Until participants have attained this target, any shares issued to them from vested performance rights must be retained as part of the mandatory shareholding. This holding must be maintained while continuing to participate in the LTIP.

## CEO Restricted Share Rights Plan (CRSRP)

The CRSRP scheme commenced in the 2016 financial year. Each year, at the absolute discretion of the Board, and on condition of the CEO achieving the performance hurdles set for the previous financial year, restricted share rights can be issued to the CEO based on 50% of the CEO's fixed remuneration.

Share rights issued under this scheme are not earned nor do they vest unless the CEO remains employed by Air New Zealand at vesting milestones across the period from 2017 to 2021. If this condition is met a proportion of the rights will immediately vest to the CEO on this date. Given his announced resignation the CEO will not be granted any further CRSRPs, the already awarded CRSRPs will vest or forfeit according to the plan rules.

## Chief Executive Officer Remuneration

### CEO Transition

On 19 June 2019, the CEO gave the Board 12 months notice as required by his employment contract. The Board has agreed the remuneration payable to the CEO under the contract including the term of service, the payment in lieu of service and the related proration of STI and LTI.

### CEO Target Remuneration Summary

Financial Year	Salary \$	Benefits <sup>1</sup> \$	STI <sup>2</sup> \$	LTIP <sup>3</sup> \$	CRSRP <sup>4</sup> \$	Summary \$
2019	1,600,000	150,846	880,000	880,000	775,000	4,285,846
2018	1,550,000	166,171	852,500	852,500	755,000	4,176,171

Based on remuneration components outlined earlier, CEO target remuneration is as follows:

1. Benefits include actual superannuation (KoruSaver scheme) and travel in the 2019 financial year. The CEO is a member of Air New Zealand's group superannuation scheme, KoruSaver. As a member of the scheme the CEO is eligible to contribute and receive a matching Company contribution up to 4% of gross taxable earnings (including STI). The CEO and eligible beneficiaries are entitled to a number of trips for personal purposes at no cost to the individual. The dollar value represents the actual benefit received in each financial year, as no target is available for benefits.
2. STI target entitlement is 55% of Salary.
3. The Long-Term Incentive Plan remains at risk. Target LTIP represents 55% of the rights granted. In three years' time, if the Air New Zealand share price has outperformed the performance hurdle, a proportion of the performance rights will convert to shares. The performance hurdle comprises of an index made up of the NZSX All Gross Index and the Bloomberg World Airline Total Return Index in equal proportions. Should Air New Zealand's share price not perform better than a comparison index the granted share rights will lapse. As a good leaver the CEO will retain the Performance Right's awarded in the 2017, 2018 and 2019 programmes.
4. The annual restricted share rights are split into two tranches with different vesting dates. Share rights only vest if the CEO remains employed by the company on the date for vesting. Therefore, the second tranche of the CRSRPs awarded in September 2018 (FY19) will not vest given the CEO's announced resignation.

# EMPLOYEE REMUNERATION (CONTINUED)

## CEO Realised Remuneration 2019 Financial Year

Salary <sup>1</sup> \$	Benefits <sup>2</sup> \$	STI <sup>3</sup> \$	Rights Vested	
			LTIP <sup>4</sup> #	CRSRP <sup>5</sup> #
1,600,000	150,846	784,608	706,731	380,636

Comments to the table:

- Salary includes all cash paid to, or received by, the CEO in respect of the financial period.
- Benefits include superannuation (KoruSaver scheme) and travel. The CEO is a member of Air New Zealand's group superannuation scheme, KoruSaver. As a member of the scheme the CEO is eligible to contribute and receive a matching Company contribution up to 4% of gross taxable earnings (including STI). The CEO and eligible beneficiaries are entitled to a number of trips for personal purposes at no cost to the individual.
- STI in the reporting period reflects the cash value of amounts received where entitlement is determined by the achievement of performance measures, both Company and Individual, that relate to the current period and is not the result of an award made in a previous period.
- LTIP includes the number of shares issued to the CEO on conversion of the Performance Share Rights, where the Air New Zealand share price has outperformed the performance hurdle. The performance hurdle comprises of an index made up of the NZSX All Gross Index and the Bloomberg World Airline Total Return Index in equal proportions.
- CRSRP includes the number of restricted shares rights that have been converted to shares as a result of the achievement of service milestones. 293,854 rights have converted to shares from the September 2016 (FY17) award and 86,782 from the September 2017 (FY18) award.

## CEO Share Rights Granted 2019 Financial Year

Share Rights Granted	
LTIP <sup>1</sup> #	CRSRP <sup>2</sup> #
589,023	242,643

Comments to the table:

- LTIP includes the number of Performance Share Rights granted in September 2018 (FY19). The Long-Term Incentive Plan remains at risk. In three years' time, if the Air New Zealand share price has outperformed the performance hurdle, a proportion of the performance rights will convert to shares. The performance hurdle comprises of an index made up of the NZSX All Gross Index and the Bloomberg World Airline Total Return Index in equal proportions. Should Air New Zealand's share price not perform better than a comparison index the granted share rights will lapse. As a good leaver the resigning CEO will retain and exercise these Performance Rights according to the plan rules.
- CRSRP includes the number of restricted shares rights granted in September 2018 (FY19) that will vest in December 2019 and should have vested December 2020 provided the CEO would have been in employment. The share rights that were issued split into two tranches with different vesting dates. For the 2019 financial year, 60% of rights granted will vest during December 2019 and the balance of 40% will lapse.

## CEO Pay for Performance Calculation

Scheme	Description	Performance measures	Percentage/ Rating achieved
STI	STI is set at 55% of fixed remuneration and is based on a combination of Company performance and Individual performance measures.	60% on Company financial performance. The Company must achieve 10% ROIC before any company component is paid out. At 10% ROIC, 25% of the target payout is paid. The maximum company component is 200%, which is achieved when the Company reaches or exceeds 150% of the financial target 19% ROIC.	49%
		10% on Customer Satisfaction and On Time Performance.	0%
		30% on individual performance.	200%
LTIP	Award of share rights under the Long-Term Incentive Performance Rights Plan is set at 55% of fixed remuneration.	Performance rights vest based on an index made of the NZSX All Gross Index and the Bloomberg World Airline Total Return Index in equal proportions.	100%
CRSRP	Award of shares under the CEO Restricted Share Rights Plan is set at 50% of the preceding year's fixed remuneration, dependent on the CEO achieving a performance rating of 'Achieving' or above with respect to all the individual objectives set for that financial year.	Restricted rights vest upon the CEO achieving service milestones.	100%



## SUBSIDIARY AND JOINT VENTURE COMPANIES

The following people were directors of Air New Zealand's subsidiary and joint venture companies in the financial year to 30 June 2019. Those who resigned during the year are signified by (R). These companies are New Zealand incorporated companies except where otherwise indicated.

No director of any subsidiary received beneficially any director's fees or other benefits except as an employee.

<b>11Ants Analytics Group Limited</b>	Glen Bond Jeremy O'Brien Mark Street (R)	<b>Ansett Australia &amp; Air New Zealand Engineering Services Limited</b>	Jeffrey McDowall Jennifer Page Karen Clayton (R) Hugh Roberts (R)
<b>ADP (New Zealand) Limited</b>	Jennifer Page Chloe Surridge Brian Wilson Karen Clayton (R) Sarah Williamson (R)	<b>Eagle Airways Limited</b>	Glen Bond Jennifer Page Michael Williams Karen Clayton (R)
<b>Air Nelson Limited</b>	Glen Bond Kelvin Duff John Whittaker Michael Williams	<b>Mount Cook Airline Limited</b>	Glen Bond Kelvin Duff John Whittaker Michael Williams
<b>Air New Zealand Aircraft Holdings Limited</b>	Stephan Deschamps Jeffrey McDowall Jennifer Page Karen Clayton (R)	<b>TEAL Insurance Limited</b>	Michelle Redington Hannah Ringland
<b>Air New Zealand Associated Companies Limited</b>	Stephan Deschamps Jeffrey McDowall Jennifer Page Karen Clayton (R)	<b>Air New Zealand (Australia) Pty Limited</b> (incorporated in Australia)	Jennifer Page Kathryn Robertson Karen Clayton (R) Hugh Roberts (R)
<b>Air New Zealand Associated Companies (Australia) Limited</b>	Jeffrey McDowall Jennifer Page Karen Clayton (R) Hugh Roberts (R)	<b>ANZGT Field Services LLC</b> (Joint Venture, incorporated in Del., USA)	Greg Bobrow John Callesen Trevor Hughes Todd Witwer Adam McMillan (R)
<b>Air New Zealand Express Limited</b>	Jeffrey McDowall Jennifer Page Karen Clayton (R) Hugh Roberts (R)		
<b>Air New Zealand Regional Maintenance Limited</b>	Vivian De Beus Carrie Hurihanganui Shehan Sinnaduray Adam McMillan (R) Bruce Parton (R)		
<b>Air New Zealand Travel Business Limited</b>	Jeffrey McDowall Jennifer Page Karen Clayton (R) Hugh Roberts (R)		
<b>ANNZES Engines Christchurch Limited</b>	Jeffrey McDowall Jennifer Page Karen Clayton (R) Hugh Roberts (R)		

## OTHER DISCLOSURES

### Donations

The Air New Zealand Group has made donations totalling \$22,490 in the financial year to 30 June 2019. No donations were made to any political party. It is Air New Zealand's policy not to make donations, in cash or in kind, or to provide free of charge travel to political parties.

### Substantial product holders

The following information is provided in compliance with Section 293 of the Financial Markets Conduct Act 2013 and is stated as at 30 June 2019. The total number of listed Ordinary shares of Air New Zealand Limited at that date was 1,122,844,227.

Substantial Product Holder	Quoted voting products in the Company in which a relevant interest is held
Her Majesty the Queen in Right of New Zealand	588,887,282* ordinary shares

In 1989, the Crown issued a Notice that arises through its holding of special rights Convertible Share, the "Kiwi Share" and the power of the Kiwi Shareholder under the Constitution. Full details of the rights pertaining to these shares are set out in the Company's Constitution. The Kiwi Share does not confer any right on its holder to vote at a shareholders' meeting unless the Kiwi Share has been converted into an Ordinary Share by its holder. The Kiwi Share is not listed on any stock exchange.

**\*Relevant interests held as follows:** As reported in its most recent Substantial Security Holder notice dated 6 July 2015, held by Her Majesty the Queen in Right of New Zealand acting by and through her Minister of Finance (582,854,593 Ordinary shares) and New Zealand Superannuation Fund (6,032,689 Ordinary shares) being property of Her Majesty the Queen in Right of New Zealand and managed by the Guardians of New Zealand Superannuation.



# SECURITIES STATISTICS

## Top Twenty Shareholders – as at 1 August 2019

Investor Name	Number of Ordinary Shares	% of Ordinary Shares
Her Majesty The Queen In Right Of New Zealand acting by and through her Minister of Finance	582,854,593	51.91
HSBC Nominees (New Zealand) Limited	92,810,194	8.27
JPMORGAN Chase Bank	87,529,251	7.80
HSBC Nominees (New Zealand) Limited	69,952,115	6.23
Citibank Nominees (NZ) Ltd	54,885,953	4.89
Accident Compensation Corporation	18,367,852	1.64
Citicorp Nominees Pty Limited	13,665,343	1.22
HSBC Custody Nominees (Australia) Limited	7,381,911	0.66
New Zealand Depository Nominee Limited	6,893,875	0.61
New Zealand Superannuation Fund Nominees Limited	5,354,437	0.48
Cogent Nominees Limited	5,171,245	0.46
J P Morgan Nominees Australia Pty Limited	4,938,746	0.44
National Nominees Limited	4,840,835	0.43
BNP Paribas Nominees NZ Limited	4,352,825	0.39
Premier Nominees Limited	4,328,858	0.39
TEA Custodians Limited	3,935,080	0.35
FNZ Custodians Limited	3,620,268	0.32
Christopher Luxon	3,380,636	0.30
National Nominees New Zealand Limited	2,579,521	0.23
Garth Barfoot	2,250,000	0.20
<b>Total</b>	<b>979,093,538</b>	<b>87.20</b>

## Shareholder Statistics – as at 1 August 2019

Size of Holding	Investors	% Investors	Shares	% Issued
1-1,000	15,055	54.57	6,166,016	0.55
1,001-5,000	8,019	29.07	20,247,401	1.80
5,001-10,000	2,267	8.22	17,431,143	1.55
10,001-100,000	2,110	7.65	54,949,909	4.90
100,001 and Over	134	0.49	1,024,049,758	91.20
<b>Total</b>	<b>27,585</b>	<b>100.00</b>	<b>1,122,844,227</b>	<b>100.00</b>

## Bondholder Statistics – as at 1 August 2019

Size of Holding	Holders	% Holders	Bonds	% Issued
1-1,000	-	-	-	-
1,001-5,000	40	6.57	200,000	0.40
5,001-10,000	145	23.81	1,423,000	2.85
10,001-100,000	397	65.19	13,037,000	26.07
100,001 and Over	27	4.43	35,340,000	70.68
<b>Total</b>	<b>609</b>	<b>100.00</b>	<b>50,000,000</b>	<b>100.00</b>

## Current on-market share buybacks

There is no current share buyback in the market.



# OPERATING FLEET STATISTICS

As at 30 June 2019\*

## Boeing 777-300ER

Number: 7  
Average Age: 7.2 years  
Maximum Passengers: 342  
Cruising Speed: 910 km/hr  
Average Daily Utilisation: 14:10 hrs



## Boeing 777-200ER

Number: 8  
Average Age: 13.2 years  
Maximum Passengers: 312  
Cruising Speed: 910 km/hr  
Average Daily Utilisation: 11:36 hrs



## Boeing 787-9 Dreamliner

Number: 13  
Average Age: 3.1 years  
Maximum Passengers: 302 or 275  
Cruising Speed: 910 km/hr  
Average Daily Utilisation: 12:26 hrs



## Airbus A320/321NEO

Number: 8  
Average Age A321: 0.5 years  
A320: 0.3 years  
Maximum Passengers: A321: 214  
A320: 165  
Cruising Speed: 850 km/hr  
Average Daily Utilisation: A321: 8:59 hrs  
A320: 9:38 hrs



## Airbus A320CEO

Number: 25  
Average Age: 15 years short-haul, or  
5.4 years domestic  
Maximum Passengers: 168 short-haul, or  
171 domestic  
Cruising Speed: 850 km/hr  
Average Daily Utilisation: 9:23 hrs short-haul, or  
8:11 hrs domestic



## ATR 72-500 / ATR 72-600

Number: 29  
Average Age: 6.8 years  
Maximum Passengers: 68  
Cruising Speed: 518 km/hr  
Average Daily Utilisation: 6:50 hrs



## Bombardier Q300

Number: 23  
Average Age: 12.4 years  
Maximum Passengers: 50  
Cruising Speed: 520 km/hr  
Average Daily Utilisation: 6:28 hrs



\*The fleet statistics do not include short-term leased capacity to cover Boeing 787-9 engine issues.



# GENERAL INFORMATION

## Stock exchange listings

Air New Zealand's Ordinary Shares have been listed on the NZX Main Board (ticker code AIR) since 24 October 1989. It also has bonds listed on the NZX Debt Market (ticker code AIR020).

Air New Zealand's Ordinary Shares are listed on ASX (ticker code AIZ) as a Foreign Exempt Listing. The Foreign Exempt Listing means that Air New Zealand is expected to comply primarily with the Listing Rules of the NZX Main Board (being the rules of its home exchange) and is exempt from complying with most of ASX's Listing Rules.

NZX has introduced new NZX Listing Rules which took effect from 1 January 2019 (the "New Rules"). In accordance with NZX's transitional arrangements, Air New Zealand operated under the old NZX Listing Rules for the entire financial year to 30 June 2019, and transitioned to the New Rules with effect from 1 July 2019.

Neither NZX nor ASX has taken any disciplinary action against the Company during the financial year ended 30 June 2019. In particular there was no exercise of powers by NZX under old NZX Listing Rule 5.4.2 (equivalent to New Rule 9.9.3, relating to powers to cancel, suspend or censure an issuer) with respect to Air New Zealand during the reporting period.

On 20 July 2017, Air New Zealand launched a sponsored Level 1 American Depositary Receipt (ADR) programme. Air New Zealand's American Depositary Shares, each representing five Ordinary Air New Zealand shares and evidenced by ADRs, are traded over-the-counter in the United States (ticker code ANZLY).

## Place of incorporation

### New Zealand

In New Zealand, the Company's Ordinary Shares are listed with a "non-standard" (NS) designation. This is due to particular provisions of the Company's Constitution, including the rights attaching to the Kiwi Share<sup>1</sup> held by the Crown and requirements regulating ownership and transfer of Ordinary Shares.

## New Zealand Exchange

### Waivers:

The following waivers from the NZX Listing Rules were granted to the Company or relied upon by the Company during the financial year ended 30 June 2019:

1. A waiver from old NZX Listing Rule 8.1.7 (equivalent to New Rule 6.5.2) to allow Air New Zealand to amend the terms of the Long-Term Incentive Plan and Chief Executive Officer Option Incentive Plan to provide that instead of purchasing/issuing a share for each option exercised, Air New Zealand would only purchase/issue a number of shares with a value (based on current market prices) equal to the delta between the aggregate of the market share price and the exercise price of the options exercised.  
The decision by NZXMS of 31 August 2012 noted that the amendment will not affect the economic position of either the participant or Air New Zealand and will reduce the dilutionary effect on shareholders of the exercise of options.
2. Air New Zealand and the Crown (acting through the Ministry of Business, Innovation and Employment) have agreed terms under which Air New Zealand will provide government agencies with discounted fares. This agreement is likely to be a "Material Transaction" under old NZX Listing Rule 9.2.2(e). Given the Crown is a 51.91% shareholder of Air New Zealand, Air New Zealand sought (and was provided with) a waiver from old NZX Listing Rule 9.2.1 (equivalent to New Rule 5.2.1(a)) to enter into the transaction without the requirement to obtain shareholder approval. This waiver was granted subject to two independent directors of the board certifying that: (i) the agreement has been negotiated on arm's length commercial terms; (ii) entry into the agreement is in the best interests of all shareholders (other than the Crown); and (iii) the Crown, as the majority shareholder in Air New Zealand, has not influenced the board of directors of Air New Zealand, to enter into the agreement. Two independent directors must confirm those same matters listed above, in any extension or renewal of the agreement.

### Compliance with Listing Rules:

For the purposes of ASX Listing Rule 1.15.3, Air New Zealand Limited confirms the Company continues to comply with the NZX Listing Rules.

1. In 1989, the Crown issued a Notice that arises through its holding of special rights Convertible Share, the "Kiwi Share" and the power of the Kiwi Shareholder under the Constitution. Full details of the rights pertaining to these shares are set out in the Company's Constitution. The Kiwi Share does not confer any right on its holder to vote at a shareholder's meeting unless the Kiwi Share has been converted into an Ordinary Share by its holder. The Kiwi Share is not listed on any stock exchange.

# SHAREHOLDER DIRECTORY

## New Zealand

Link Market Services Limited  
Level 11, Deloitte Centre  
80 Queen Street, Auckland 1010  
PO Box 91976, Auckland 1142  
New Zealand

Investor Enquiries:  
Phone: (64 9) 375 5998  
Fax: (64 9) 375 5990  
Email: enquiries@linkmarketservices.co.nz

## Australia

Link Market Services Limited  
Level 12, 680 George Street  
Sydney 2000, Australia  
Locked Bag A14, Sydney South  
NSW 1235, Australia

Investor Enquiries:  
Phone: (61) 1300 554 474  
Fax: (61 2) 9287 0303

## Investor Relations

Investor Relations Office  
Private Bag 92007, Auckland 1142  
New Zealand  
Phone: 0800 22 22 18 (New Zealand)  
(64 9) 336 2607 (Overseas)  
Fax: (64 9) 336 2664  
Email: investor@airnz.co.nz  
Website: airnzinvestor.com

## Annual Meeting

Date: 25 September 2019  
Time: 2:00 pm  
Venue: Hunua Rooms, Aotea Centre  
50 Mayoral Drive  
Auckland

## Current Credit Rating

Moody's rate Air New Zealand Baa2

## Auditor

Deloitte Limited (on behalf of the Auditor-General)  
Deloitte Centre  
80 Queen Street, Auckland Central  
PO Box 115033, Shortland Street  
Auckland 1140, New Zealand

## Registered Office

### New Zealand

Air New Zealand Limited  
Air New Zealand House  
185 Fanshawe Street  
Auckland 1010  
Postal: Private Bag 92007  
Auckland 1142, New Zealand  
Phone: (64 9) 336 2400  
Fax: (64 9) 336 2401  
NZBN 9429040402543

### Australia

Level 12  
7 Macquarie Place  
Sydney  
Postal: GPO 3923, Sydney  
NSW 2000, Australia  
Phone: (61 2) 8235 9999  
Fax: (61 2) 8235 9946  
ABN 70 000 312 685

## Board of Directors

Tony Carter – Chairman  
Jan Dawson – Deputy Chairman  
Rob Jager  
Linda Jenkinson  
Sir John Key  
Jonathan Mason  
Dame Therese Walsh

### Chief Executive Officer

Christopher Luxon

### Chief Financial Officer

Jeff McDowall

### General Counsel and Company Secretary

Jennifer Page





## Results announcement

(for Equity Security issuer/Equity and Debt Security issuer)

Results for announcement to the market		
Name of issuer	Air New Zealand	
Reporting Period	12 months to 30 June 2019	
Previous Reporting Period	12 months to 30 June 2018	
	NZ\$ Amount (000s)	Percentage change
Revenue from continuing operations	5,833,000	5.4%
Total Revenue	5,833,000	5.4%
Net profit from continuing operations	270,000	(30.8%)
Total net profit	270,000	(30.8%)
Final Dividend (NZ\$)		
Amount per Quoted Equity Security	0.1100	
Imputed amount per sec Quoted Equity Security	0.0428	
Record Date	6-Sep-19	
Dividend Payment Date	18-Sep-19	
NZ\$ Amount	Reporting Period	Prior Comparative Period
Net tangible assets per Quoted Equity Security	1.69	1.79
A brief explanation of any of the figures above necessary to enable the figures to be understood	Refer to media release.  The final dividend was declared on 21 August 2019.	
Authority for this announcement		
Name of person authorised to make this announcement	Jennifer Page, General Counsel and Company Secretary	
Contact person for this announcement	Leila Peters, Head of Investor Relations	
Contact phone number	+64 9 336 2607	
Contact email address	investor@airnz.co.nz	
Date of release through MAP	22 August 2019	

Audited financial statements accompany this announcement.



**Air New Zealand Limited**  
**Preliminary Full Year Results**  
**22 August 2019**

**CONTENTS**

NZX Appendix 2 Results Announcement, pursuant to NZX Listing Rule 3.5.1

NZX Distribution Notice, pursuant to NZX Listing Rule 3.14.1

## FULL YEAR RESULTS ANNOUNCEMENT

### AIR NEW ZEALAND LIMITED

Full Year Ended 30 June 2019 (referred to in this report as the "current full year")

#### 1 Information prescribed by NZX

Refer to Results for announcement to the market.

**2 The following information, which may be presented in whatever way the Issuer considers is the most clear and helpful to users, e.g., combined with the body of the announcement, combined with notes to the financial statements, or set out separately.**

##### (a) A Statement of Financial Performance

Refer to the Financial Statements.

##### (b) A Statement of Financial Position

Refer to the Financial Statements.

##### (c) A Statement of Cash Flows

Refer to the Financial Statements.

##### (d) Details of individual and total dividends or distributions and dividend or distribution payments, which:

(i) have been declared, and

(ii) relate to the period (in the case of ordinary dividends or ordinary dividends and special dividends declared at the same time) or were declared within the period (in the case of special dividends).

On 21 August 2019, the Board of Directors declared a final dividend for the 2019 financial year of 11.0 cents per Ordinary Share, payable on 18 September 2019 to registered shareholders at 6 September 2019. The total dividend payable will be \$124 million. Imputation credits will be attached and supplementary dividends paid to non-resident shareholders. The dividend has not been recognised in the June 2019 financial statements.

An interim dividend of 11.0 cents per Ordinary Share was paid on 27 March 2019. Imputation credits were attached and supplementary dividends paid to non-resident shareholders.

A final dividend in respect of the 2018 financial year of 11.0 cents per Ordinary Share was paid on 19 September 2018. Imputation credits were attached and supplementary dividends paid to non-resident shareholders.

	\$NZ'm*	NZ Cents Per Share
<b>Distributions recognised</b>		
Final dividend for 2018 financial year on Ordinary Shares	124	11.0
Interim dividend for 2019 financial year on Ordinary Shares	124	11.0
<b>Distributions paid</b>		
Final dividend for 2018 financial year on Ordinary Shares	130	11.0
Interim dividend for 2019 financial year on Ordinary Shares	130	11.0

\* The difference between distributions recognised and paid relates to supplementary dividends.

##### (e) A Statement of Movements in Equity

Refer to the Financial Statements.

##### (f) Net tangible assets per security with the comparative figure for the previous corresponding period

(NZ Cents Per Share)	Current Year	Previous Year
Ordinary Shares	169	179

## FULL YEAR RESULTS ANNOUNCEMENT

### AIR NEW ZEALAND LIMITED

Full Year Ended 30 June 2019 (referred to in this report as the "current full year")

#### (g) Commentary on the results

	Measurement	Current Year	Previous Year
(i) Basic earnings per share	NZ cents per share	24.0	34.7
Diluted earnings per share	NZ cents per share	23.9	34.4
(ii) Returns to shareholders (see also section (d) above)			
Final dividend on Ordinary Shares*	\$NZ'm	124	124
Interim dividend on Ordinary Shares	\$NZ'm	124	124

\* Reflects the final dividends for the 2017 and 2018 financial years. Details on the final dividend for the 2019 financial year is provided in the first paragraph of section 2(d).

#### (iii) Significant features of operating performance:

Refer to the media release.

#### (iv) Segmental results:

##### Industry segment

Air New Zealand operates predominantly in one segment, its primary business being the transportation of passengers and cargo on an integrated network of scheduled airline services to, from and within New Zealand. Resource allocation decisions across the network are made to optimise the consolidated Group's financial result.

##### Geographical segment

An analysis of revenue by geographic region of original sale is provided below.

	Current Year \$NZ'm	Previous Year \$NZ'm
<b>Analysis of revenue by geographical region of original sale</b>		
New Zealand	3,409	3,265
Australia and Pacific Islands	698	695
United Kingdom and Europe	283	275
Asia	519	480
America	876	780
<b>Total operating revenue</b>	<b>5,785</b>	<b>5,495</b>

The principal non-current assets of the Group are the aircraft fleet which is registered in New Zealand and employed across the worldwide network. Accordingly, there is no reasonable basis for allocating the assets to geographical segments.

#### (v) Discussion of trends in performance:

Refer to the media release.

#### (vi) The Issuer's dividend policy

Refer to Air New Zealand website - <https://www.airnewzealand.co.nz/dividend-history>

#### (vii) Any other factors which have or are likely to affect the results, including those where the effect could not be quantified:

Refer to the media release.

#### (h) Audit of financial statements

This report is based on accounts which have been audited. The audit opinion has been attached to the back of the financial statements and contains no qualifications.

## **FULL YEAR RESULTS ANNOUNCEMENT**

### **AIR NEW ZEALAND LIMITED**

**Full Year Ended 30 June 2019 (referred to in this report as the "current full year")**

#### **Basis of preparation**

This report is compiled in accordance with New Zealand Generally Accepted Accounting Practice ("NZ GAAP"). NZ GAAP consists of New Zealand equivalents to International Financial Reporting Standards ("NZ IFRS") and other applicable financial reporting standards as appropriate to profit-oriented entities.

#### **Accounting policies**

Refer to the Statement of Accounting Policies and Notes in the financial statements.

#### **Changes in accounting policies**

Refer to the Statement of Accounting Policies and Note 25 in the financial statements.

#### **Audit Report**

A copy of the audit report is attached at the back of the financial statements.

#### **Additional information**

Not applicable.

This full year report was approved by the Board of Directors on 22 August 2019.



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**Tony Carter**

**Chairman**

Section 1: Issuer information				
Name of issuer	Air New Zealand Limited			
Financial product name/description	Ordinary Shares			
NZX ticker code	AIR.NZ			
ISIN	NZAIRE0001S2			
Type of distribution (Please mark with an X in the relevant box/es)	Full Year	X	Quarterly	
	Half Year		Special	
	DRP applies			
Record date	06/09/2019			
Ex-Date (one business day before the Record Date)	05/09/2019			
Payment date (and allotment date for DRP)	18/09/2019			
Total monies associated with the distribution <sup>1</sup>	\$123,509,000			
Source of distribution (for example, retained earnings)	Operating Free Cash Flow			
Currency	New Zealand			
Section 2: Distribution amounts per financial product				
Gross distribution <sup>2</sup>	\$0.152778			
Total cash distribution <sup>3</sup>	\$0.110000			
Excluded amount (applicable to listed PIEs)	N/A – Not a listed PIE			
Supplementary distribution amount	\$0.019412			
Section 3: Imputation credits and Resident Withholding Tax <sup>4</sup>				
Is the distribution imputed	Fully imputed			
	<del>Partial imputation</del>			
	<del>No imputation</del>			
If fully or partially imputed, please state imputation rate as % applied	28%			
Imputation tax credits per financial product	\$0.042778			
Resident Withholding Tax per financial product	\$0.007639			

<sup>1</sup> Continuous issuers should indicate that this is based on the number of units on issue at the date of the form

<sup>2</sup> "Gross distribution" is the total cash distribution plus the amount of imputation credits, per financial product, before the deduction of Resident Withholding Tax (RWT).

<sup>3</sup> "Total cash distribution" is the cash distribution excluding imputation credits, per financial product, before the deduction of RWT. This should include any excluded amounts, where applicable to listed PIEs.

<sup>4</sup> The imputation credits plus the RWT amount is 33% of the gross distribution for the purposes of this form. If the distribution is fully imputed the imputation credits will be 28% of the gross distribution with remaining 5% being RWT. This does not constitute advice as to whether or not RWT needs to be withheld.

Section 4: Distribution re-investment plan (if applicable)		
DRP % discount (if any)	N/A	
Start date and end date for determining market price for DRP	N/A	N/A
Date strike price to be announced (if not available at this time)	N/A	
Specify source of financial products to be issued under DRP programme (new issue or to be bought on market)	N/A	
DRP strike price per financial product	N/A	
Last date to submit a participation notice for this distribution in accordance with DRP participation terms	N/A	
Section 5: Authority for this announcement		
Name of person authorised to make this announcement	Jennifer Page, General Counsel and Company Secretary	
Contact person for this announcement	Jennifer Page	
Contact phone number	+64 279090691	
Contact email address	Jennifer.Page@airnz.co.nz	
Date of release through MAP	22/08/2019	