

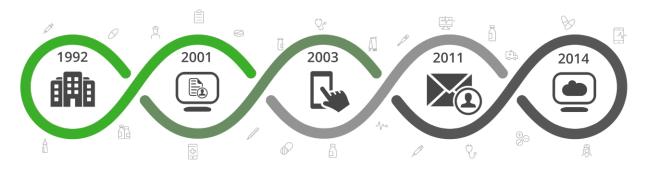


## **Connected Health Records**

Half Year Update

## **About Global Health**

Global Health (ASX: GLH) own, develop and market a suite of software platforms that empower healthcare consumers to better manage their health and wellness by actively engaging with the healthcare ecosystem

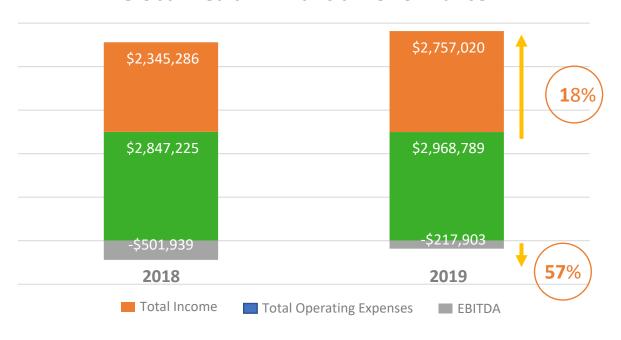


Over 2,000 healthcare organisations use the company's applications across mental health services, hospitals, general practice, specialists, allied health and community health settings.

GLH Board of Directors			
Chairman (Non-Executive)	Steven Pynt		
Director (Non-Executive)	Robert Knowles AO		
Director (Non-Executive)	Grant Smith		
Managing Director / CEO	Mathew Cherian		

## 2019 Half Year December Highlights





### 2019 Key Notes:

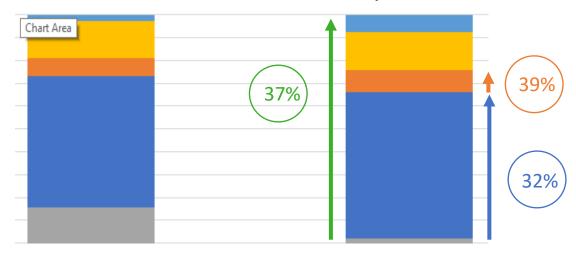
- 18% increase in revenue
- Expenses under control (4% up)
- 57% EBITDA improvement

# 2019 Half Year December Highlights

### 2019 Key Notes:

- Expansion fees increased by 39%
- Recurring subscriptions up 32%
- Underlying customer revenue up 37%

### Global Health Income Analysis



	Dec-18	Dec-19	
Other Revenue and Misc Income	\$65,918	\$211,237	
■ Professional Services	\$377,855	\$459,631	
■ Expansion Fees	\$186,198	\$259,553	
■ Recurring Subscription	\$1,341,442	\$1,764,328	
■ AABS-15	\$371,231	\$58,421	

























*Just some of our clients* 





Managing over 3 million occasions of service annually



Deployed in over 2,000 healthcare organisations



Used by over 10,000 healthcare providers



Supporting in excess of 1.5 million people

## Our future in SaaS

The next generation is a connected healthcare eco-system

Accessible anytime, anywhere on any device

Easy onboarding for clients

Improving operating efficiencies and patient outcomes

Cloud computing solutions create more flexibility and mobility than on-premise computing platforms

Streamlining time-consuming tasks, giving access to applications with richer features, and improved communication

### New business model

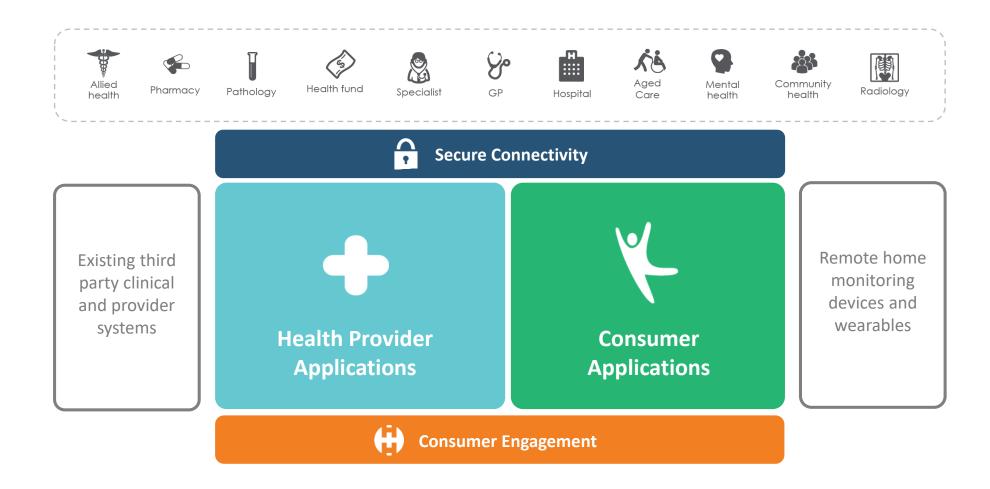
A newly implemented subscription billing system, enables us to better manage the onboarding of customers, and has the option to value add expansion revenue such as patient engagement tools, with SMS, website, online appointments, video conferencing and other metered items.

## Our Products & Platforms

Product	Service/Software	Target Customer	Monetisation Model	Solution type
MASTERCARE	Multi-disciplinary team- based clinical software	Acute and Community Health Sectors	Software Subscription, transaction fee for add-ons	On premises or managed cloud service
PrimaryClinic	Clinical and Practice management software	GP, Specialist and Allied Health Sectors	Software Subscription, transaction fee for add-ons	On premises or managed cloud service
<b>M</b> +	Clinical and Practice management software	All health sectors	SaaS Subscription, transaction fee for add-ons	SaaS
ReferralNet	Secure messaging service	All health sectors and consumers	Freemium, transaction fee	SaaS
Lifecard	Personal Health Record platform	Consumers	Freemium, Premium add-ons	SaaS
hothhealth	Digital community platform for providers	All health sectors	SaaS Subscription, transaction fee for add-ons	SaaS

Global Health provider software platforms services over 1.5 million active patients every year and growing!

## Our SaaS portfolio connects the health ecosystem



Our SaaS platforms deliver open connectivity for consumers to work with products and providers in their healthcare ecosystem enabling informed decisions throughout their journey.

## The medical cost drivers – a global issue



services in Australia

The healthcare industry continues to demand innovation with escalating costs, aging populations and growing incidence of chronic disease such as diabetes, heart disease and mental health.

#### Increase of chronic conditions



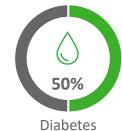


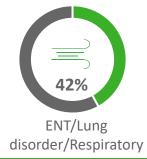


**%** 54%

Cancer/Tumour growth pre

High blood pressure/hypertension





### **Aging population**

People aged 65 in 2016 could expect to live another **21 years** 

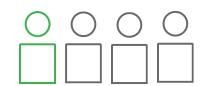


### **Mental Health impact**

Affecting around **45**% of the Australian population in 2015

## **Our Market Focus**

### Mental Health, Community Health & Chronic Disease



One in four people worldwide will be affected by a mental or neurological disorder at some point in their lives.



Around 450 million people currently suffer from mental disorders, placing it among the leading causes of ill health and disability.



MasterCare EMR is helping healthcare providers in multidisciplinary roles throughout the connected health ecosystem. Used in government, community health and private practice.

Health systems need to work toward a future in which the collective focus shifts away from a system of sick care - treating patients after they fall ill –

to one of health, which supports physical and mental well-being, prevention, and early intervention.

## **Our Aspirations**

### Consumer Centricity, Connectivity and Patient Engagement

Global Health has a patient centric model of healthcare that connects a variety of specialists and carers with their patients.

Secure data sharing and accessibility to the right information at the right time helps healthcare providers make the best decisions for better patient outcomes.

A connected health record puts the consumer in the centre and connects them with their clinicians and care teams.



#### **Consumer health services**

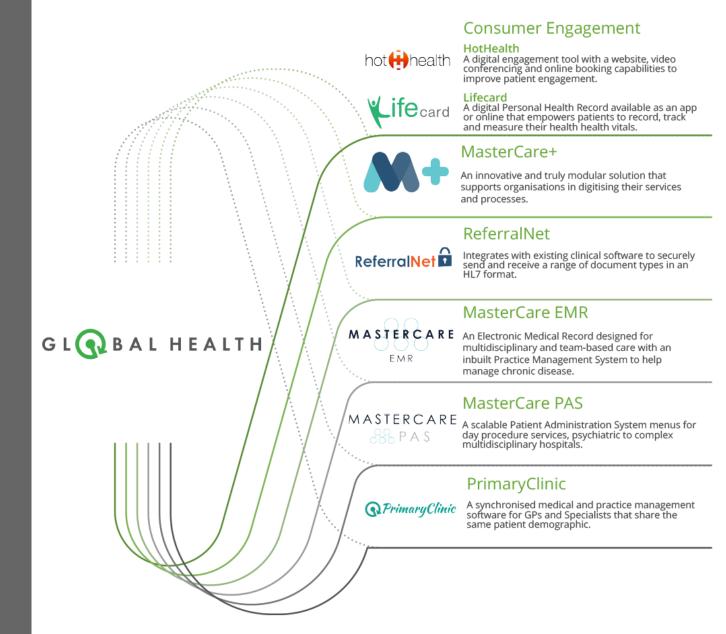
- Open platforms for secure information and data sharing with ReferralNet
- Community engagement using HotHealth
- Consumer empowerment using Lifecard

For every 1 hour spent with patients, nearly 2 hours is spent on documentation.

### Our Goal For The Year Ahead...

Protecting and strengthening our core business and preparing for growth from the engaged consumer-centric health ecosystem.

- Extend the reach of our Mental Health Platforms in Australia
- Increasing Software Subscription Revenue through new logo sales and SaaS and Cloud sales
- Considered investments in consumer health services, particularly in connectivity, community engagement and consumer empowerment



www.global-health.com