

9 March 2020

## Gentrack appoints James Spence as CFO

Gentrack Group Ltd (NZX/ASX: GTK) is pleased to announce the appointment of James Spence as Chief Financial Officer, commencing 1 April 2020.

From 2015 - 2020 James has been the CFO of ERM Power (ASX: EPW), Australia's second largest Commercial and Industrial energy retailer which was recently acquired by Shell Energy Australia. Prior to ERM Power, between 2012-2015, James was CFO of Energy Australia, part of the CLP group of companies, and one of Australia's "big 3" integrated energy companies. Prior to moving to Australia in 2012, James spent 10 years with Centrica plc, the owner of British Gas in the UK and Direct Energy in North America. During this time James worked in senior finance roles across British Gas, the UK's largest integrated energy retail company, Centrica Energy and as CFO of Direct Energy, a business with more than 3 million customers across North America. James is a Chartered Accountant originally starting his career at PwC in London in 1990, with extensive international finance experience.

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### About Gentrack

Gentrack provides essential software for essential services, pairing powerful platforms with deep market knowledge to help utilities and airports lower service costs, foster innovation and confidently navigate market reform. It employs over 500 people in offices across New Zealand, Australia, the UK, Singapore, USA and Europe and services over 200 utility and airport sites globally with its leading solutions.

Gentrack Cloud is a subscription-based billing, customer information, market interaction and portfolio analytics solution for energy and water utilities in markets where flexibility, uniqueness and compliance are essential. Its meter-to-cash capabilities and managed services offering are designed to enable utilities to differentiate their businesses in competitive markets, to deliver great customer service experiences, achieve lower service costs, launch innovative products and stay compliant with market regulations.

More information: [www.gentrack.com](http://www.gentrack.com)

# *Gentrack*

Veovo is Gentrack's world-class solution for airports, enabling them to unlock operational, revenue, concession and passenger insights across the airport ecosystem. Over 100 airports globally are using Veovo to operate more efficiently, uncover new growth opportunities and deliver outstanding guest experiences.

More information: [www.veovo.com](http://www.veovo.com)