

SPIRIT ENABLING WORKFORCE MOBILITY & INTERNET SPEED RELIABILITY AMID COVID-19 PANDEMIC

Spirit Telecom (ASX:ST1), is a telecommunications company focused on high-speed internet from its own fixed wireless network and IT services for the SMB sector, has launched new service offerings to help businesses navigate the challenges presented by the COVID-19 pandemic.

As many businesses move to flexible workplace arrangements, maintaining connectivity, without compromising security, network performance and deploying these to a small workforce or to thousands of team members in hours not weeks has emerged as a logistical challenge.

Spirit's expertise in workplace connectivity and security has led to the development of new offerings, for its: **SMBs, Healthcare Providers and Schools who have been heavily impacted by the COVID-19 PANDEMIC.**

Designed to minimise the impact of the COVID-19 events for organisations and enable safer and more effective healthcare environments to the wider community, these new offerings are:

- **Spirit 'Work from Home' solutions:** Bundles of hardware and security, designed to keep workers connected and protected, anywhere at any time, ranging from \$20 to \$120 per month – with no contracts.
- **Trident's 'Tele-health Home' solutions:** Developed specifically for the Health and Aged Care sectors, in Spirit's Trident Technology division is enabling practitioners to safely and effectively evaluate, diagnose and treat patients from their own home. This is particularly beneficial to the elderly, patients requiring isolation and patients in remote or regional areas, bringing doctors and nurses to them at their convenience without compromising patient data.

One of the first implementations of the Spirit and Trident Technology Solutions range will be at Melbourne's Loreto Mandeville Hall Toorak, a leading private girl's school. Spirit will be providing a High-Speed Internet Connection of 1 Gbps to the school to ensure redundancy and connectivity across its campus. The link runs independently and will ensure the school is not impacted by traffic congestion from other Telco's experiencing stress on their network.

Mr Tim Rowler, Business Manager and Company Secretary of Loreto Toorak said, "Spirit is working collaboratively and quickly with us to adapt our IT services and high-speed Internet. The High-Speed 1Gbps link will ensure the school is well prepared for this unprecedented situation and ensures our teachers can securely access our network, without a compromise on speed or quality of connection. I am very pleased this critical service can be provided reliably and effectively from the Spirit and the Trident teams."

Sol Lukatsky, Managing Director of Spirit Telecom, said "while Spirit has expanded nationally via several acquisitions recently, the business has maintained the agility to respond quickly to the needs of our customers and adapt product offerings accordingly."

"We're extremely proud to be able to play our part and support our customers and the community in these extremely challenging times. These products and solutions are a great example of our innovation and how we have been able to work quickly with our customers to offer important business continuity solutions at the time they truly need them."

"We have launched all these new products with no lock in contracts to maintain our goal of ensuring affordability and flexibility during this challenging time and do our part to work towards the broader community efforts of slowing the transmission of COVID-19."

Spirit will continue to closely monitor the pandemic and follow guidelines from relevant health authorities to ensure the safety and wellbeing of its customers, employees and the broader community.

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For and on Behalf of the Board of Directors and for all media enquiries regarding this announcement please contact:

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