800 Bourke Street Docklands VIC 3008 AUSTRALIA www.nab.com.au National Australia Bank

Monday, 27 April 2020

ASX ANNOUNCEMENT

NAB announces new executive appointments

National Australia Bank today made the following appointments to the bank's Executive Leadership Team, following the announcement of a new organisational structure:

Rachel Slade has been appointed Group Executive Personal Banking, with end-to-end accountability for the home lending and everyday banking needs of personal customers, including the branch network, direct and digital channels. Ms Slade is currently NAB's Chief Customer Experience Officer leading the product, marketing, customer experience, digital and innovation teams. She will continue to be a member of the Executive Leadership Team.

Nathan Goonan has been appointed Group Executive Strategy and Innovation, and will be accountable for execution of the bank's strategy, innovation and transformation agenda and all mergers and acquisition activity. Mr Goonan is currently NAB's Executive General Manager Group Strategy & Development. Mr Goonan will join the Executive Leadership Team immediately.

"Rachel and Nathan are talented leaders with deep experience in banking and will play critical roles in delivering for our customers and our bank," NAB CEO Ross McEwan said.

"As Chief Customer Experience Officer Rachel has been passionate about creating better experiences for customers and has led significant changes including simplifying our products and improving our digital solutions.

"Nathan joins the Executive Leadership Team having led the development of NAB's long-term strategy announced today. He too is a passionate advocate for customers and has played a key role in NAB's major strategic moves in recent years including the divestment of NAB's UK business."

These appointments are subject to regulatory approvals.

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The release of this announcement was authorised by Ross McEwan, Group Chief Executive Officer.

Biographies

Rachel Slade

Ms Slade has worked in banking for more than 20 years and joined NAB in 2017 as the Executive General Manager Deposits and Transaction Services. She was appointed Chief Customer Experience Officer and a member of the Executive Leadership Team in October 2018.

Prior to joining NAB Ms Slade was at Westpac for more than 10 years holding a number of senior executive roles including leading the global transactional services business, the customer-led transformation in the retail and business division and as Head of Group Diversity and Flexibility.

She has a Bachelor of Economics from Macquarie University and is a graduate of the Women's Leadership Program at Harvard Business School.

Nathan Goonan

Since May 2018, Mr Goonan has been NAB's Executive General Manager Group Strategy and Development with responsibility for execution of NAB's corporate strategy and mergers and acquisitions activity globally. Prior to that role he was NAB's Executive General Manager for Corporate Affairs.

Mr Goonan's career in banking started in 2004 when he first joined NAB as a graduate in the mergers and acquisitions team. He re-joined NAB in 2013 and has led several major strategic initiatives for the Group including playing a lead role in the divestment of NAB's UK and US businesses. During his career he has also worked at Lazard in London and with Goldman Sachs in their investment banking teams.

Nathan is a Director of MLC Limited and holds a Bachelor of Agricultural Science and Commerce (Honours) from the University of Melbourne.