

FY 2020 Results

## 2020 continuing growth – despite COVID-19

Revenue	\$72.24 m	21% PCP
NPAT	\$1.75 m	36% PCP
Underlying Profit	\$5.67 m	11% PCP
Dividend	4 cps	33% PCP



We have the largest combined accounting and wealth channel in Australia – over 3,600 Accounting firms and 592 advisers



Annuity style income 47% of gross contribution

**Note:** Underlying Profit = Normalised EBITA, which is Normalised Earnings before Interest, Tax and Amortisation. Underlying profit is an unaudited, non-IFRS measure and is used by the Company to assess performance as it excludes non-cash amortization, share based payment charges, impact of AASB 16 Leases, and one-off or non-operational items.

NPAT includes loss on impairment charge (\$1.3m), adjusted to proposed sale value of interest in Hayes Knight (NSW) Pty Ltd.

# **COVID-19** impact



Health & safety of our team - our first priority



Business units impacted in 4th quarter (normally our strongest qtr)



Business units adjusted quickly and pivoted to meet market needs

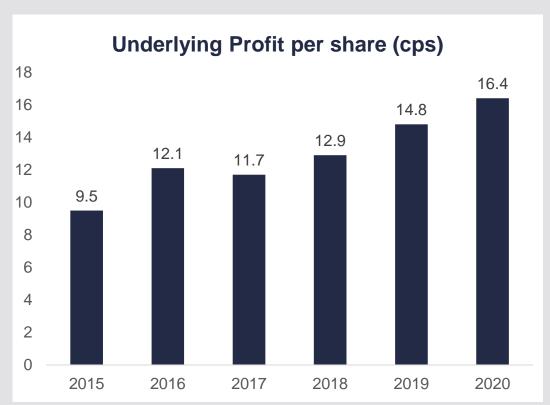


Some positives – e.g acceleration in adoption of on-line training

### **Underlying Profit Growth**

4 consecutive years of growth







# **Business Highlights**



#### **ACQUISITION OF TAXBANTER**

Assisted growth in training hours delivered to 145,442 hours (+202% PCP)



#### TRAINING establishes in the wealth sector

2,746 program participants



RECORD growth in new subscriber firms to Knowledge Shop

263 new firms with net growth of 174



#### **CONTINUED** growth in Managed Accounts

Funds invested through CARE increase by \$200m to \$1.4b

# Diversified earnings contribution across the business

	2020 (\$m)	2019 (\$m)	Movement
Accounting Solutions	4.68	3.11	51%
Wealth Solutions	2.93	3.81	(23%)
Corporate costs	(1.94)	(1.80)	8%
Underlying Profit	5.67	5.12	11%

## 2020 operating metrics - The growing base

#### **Accounting solutions**



Knowledge Shop
accounting channel
(subscribers + training)

3,689 firms

**▲** 19%

<b>Training</b>	hours	delivered
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145,442 hrs

**▲** 202%

**Training hours to the** wealth market

8,205 hrs

**▲** 17%

Online documents delivered

6,394

0%

#### Wealth solutions



Funds under advice

\$4.2 bill ▲ 11%

Risk premium income

\$69.8 mill ▲ 7%

LARs

423 **▼**26%

**Funds in CARE Managed Accounts** 

\$1.40 bill ▲ 17%

### Balance sheet and business simplification

- Net debt at balance date \$8.15m (loan facilities \$13m line of credit
- Sale of minority interests in First Financial (Aug. 2020) & Hayes Knight (NSW) (Oct. 2020) will provide a tighter focus around core businesses
- Sale will strengthen balance sheet by + \$6m with company debt, post sales, expected to be less than \$2m



# Membership – Knowledge Shop



# Continuing growth

263 new firms became Knowledge Shop network members



34% joining in Q4

increasing demand for support



Net growth +174

Continuing growth in subscription income



# **Training**



#### **Record year in Training**

145,422 hours delivered, with 8,205 hours to the Wealth sector



#### **Acquisition of TaxBanter**

Increases scale + provides a national capability in, in-house training



#### Trend to on-line

Acceleration in on-line training, stimulus COVID-19



#### Run rate

Annualised revenue approaching \$10m with strong earnings contribution

### Wealth



592 advisers (-23% on PCP) – continuing as a top 10 Dealer Group in Australia by adviser numbers



Wealth revenue grew by 18%, off growth in adviser business. CARE Managed Accounts grew despite 2<sup>nd</sup> half financial market movement



Introduction of new adviser fee model delayed to assist advisers in dealing with demands of COVID-19



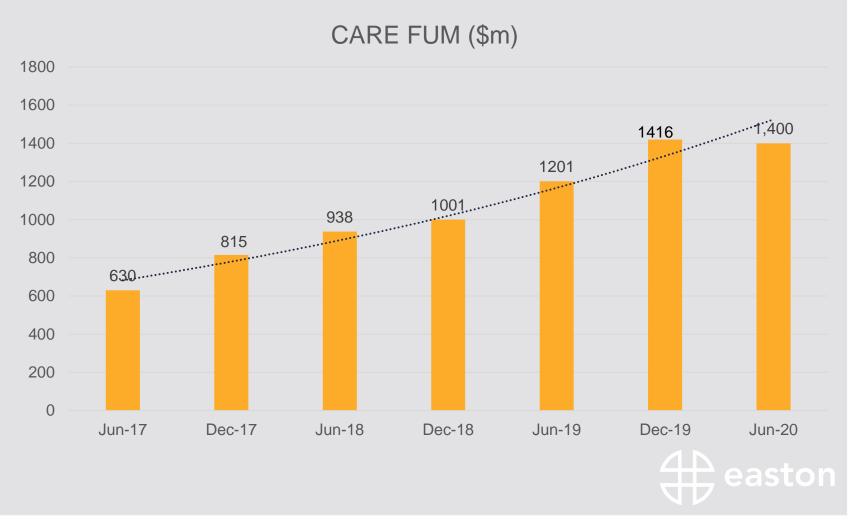
Earnings adversely impacted by 2<sup>nd</sup> half volatility, delayed income & increased investment in compliance & training



Compliance & monitoring program working – low case numbers requiring remediation

# **CARE Managed Accounts**

- CARE continues to grow, +17% in 2020
- 2<sup>nd</sup> half impacted by COVID-19 effect on financial markets
- Net inflows \$266m



### **Documents**



Improved performance in 2020, despite 4<sup>th</sup> qtr COVID impact



Previous general market contraction stabilised



2019 cost restructure + stable gross contribution | 11% earnings to revenue





59% of all documents delivered on-line

### FY21: growth to continue

**Organic growth** expected across all business units

#### Training – our fastest growth sector

- Expect to exceed 200,000 hours
- Increasing online delivery
- Wealth market to expand



**CARE** ready to be taken into additional channels

TaxBanter to make a full year earnings contribution – should fully offset minority interests divested





### **FY21 direction**



Expansion of training library

- accounting

& wealth



Expansion of wealth service offer



Increasing
use of
technology for
customer
engagement
& efficiency



Focus on strategic opportunities



# **Corporate Information**

#### INVESTMENT (Year to 30 June 2020)

•	Underlying Profit	\$5.67m
•	Underlying Profit per Share	16.4 cents
•	EV / Underlying Profit (12 month trailing)	6.0 times

Dividend Rate (final 2020)2.5 cps

Interim dividend
 1.5 cps

Dividend Yield
 5.3% fully franked

\$35.69m

15.9%

\$8.15m

Shareholders Funds

Return on Equity (12 month trailing)<sup>1</sup>

Net Debt

#### MARKET (as at 30 June 2020)

Shares on Issue	34.46m
Share price	\$0.75
Market capitalization	\$25.85m
Substantial shareholders:	
Greg Hayes & related entities	17.2%
Kevin White & related entities	8.9%
Pie Funds Management	8.6%
Peter Hollick & related parties	7.2%

<sup>1</sup> Return on Equity is Underlying Profit divided by Shareholders Funds

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