

# HY FY2021 RESULTS INVESTOR PRESENTATION

FEBRUARY 2021









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Our Mission:

# TO MAKE HEALTHY EATING EASY

Our Vision:

CREATING THE FUTURE OF FOOD



9.5 million meals prepared in H1 FY2021

Up 19.4% vs pcp



Over 850,000 home delivery customers<sup>1</sup> and growing

On track to achieve over 1 million customers during 2021



>85% of revenue from repeat B2C customers

Loyal, growing customer base providing repeat business



Gross revenue for H1 FY2021 up 16.5% vs pcp to \$100.0 million

of which, Q2 was up 26.8% vs pcp



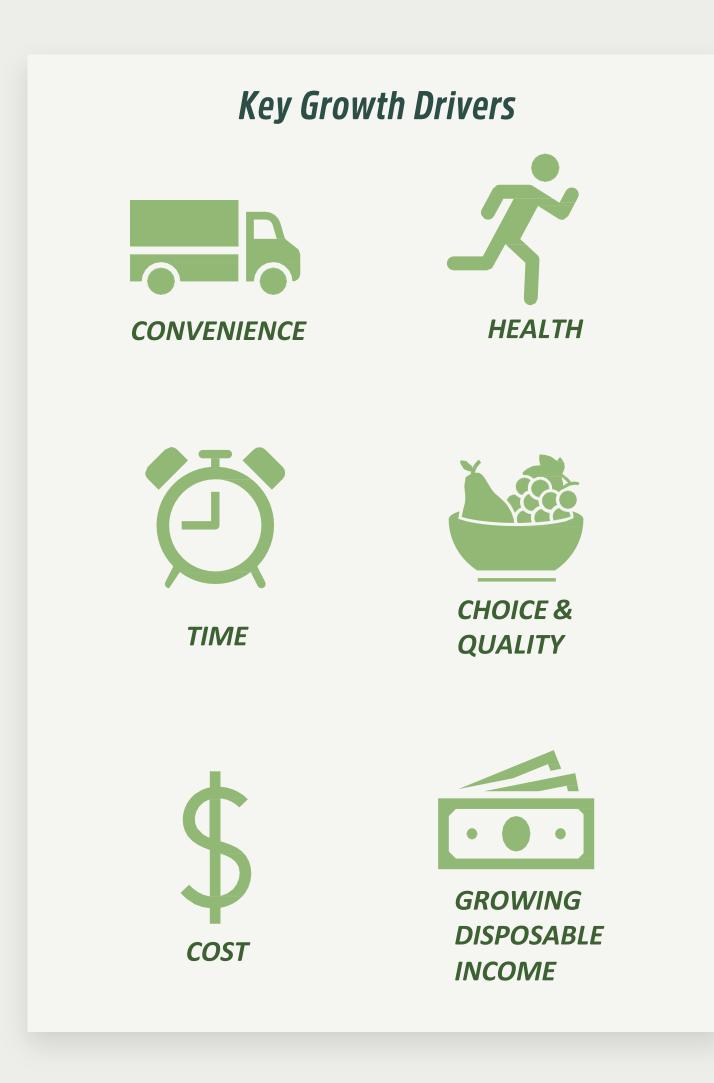
Well capitalised with \$39.0 million cash (net cash \$35.0 million)<sup>2</sup>



FY2021 prospectus forecasts reaffirmed

# Significant tailwinds in ready-made meals







Longer-term tailwinds in consumer lifestyle habits and desire for convenience

### Distinct Youfoodz value proposition

### Fresh Ready Made Meals, Snacks & Drinks



#### **Product**

- 1. Fresh, healthy & delicious
- 2. Heat & eat in 2 minutes
- 3. 100+ menu items to choose from

### Omni Channel Model



#### B2C

- 1. \$97 AOV
- 2. >85% repeat customers
- 3. Impressive unit economics 3. Drive volume

#### **B2B**

- 1. Brand exposure
- 2. Accessibility

### Next Day Delivery



#### **Delivered**

- 1. c.70% of customers covered by next day delivery (average competitors: 6 days)
- 2. Increase conversions
- 3. High barrier to entry



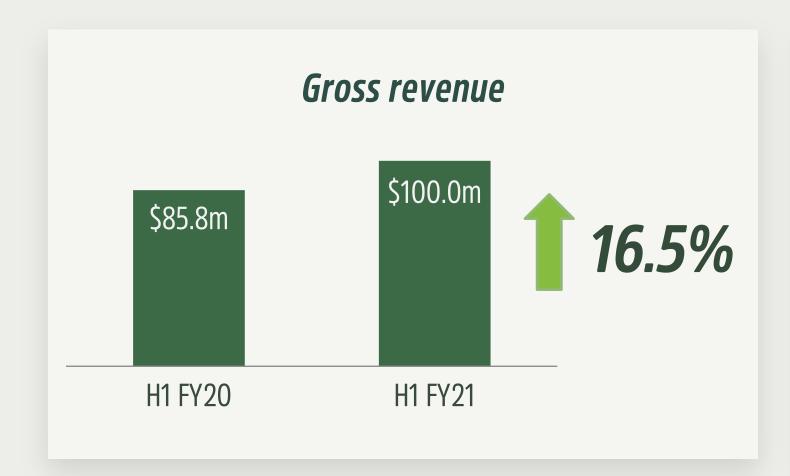
# Range of initiatives designed to enhance profitability

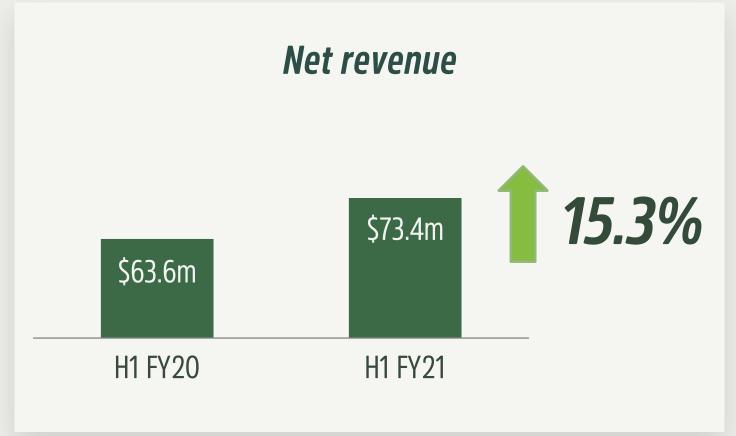


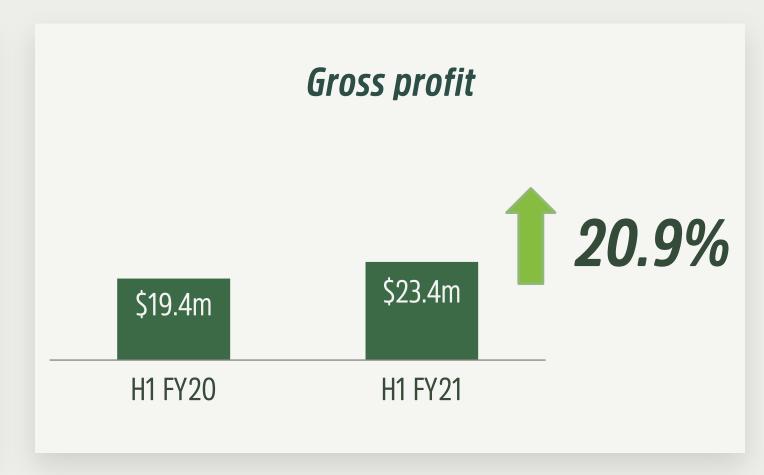


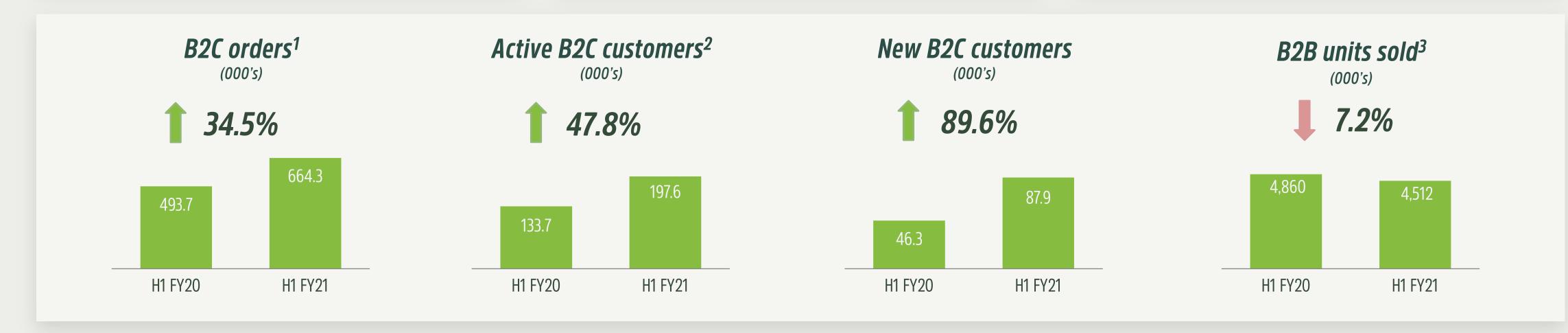
# H1 FY2021 key metrics

### STRONG GROWTH IN REVENUE AND GROSS PROFIT











- 1. Represents individual B2C customers orders, which may contain multiple items (snacks, drinks, meals)
- 2. Represents customers that have ordered through the B2C channel in a reporting period.
- 3. Represents individual items (units) sold to B2B customers during the reporting period.

# H1FY2021 highlights



### Significant headline growth delivered in H1 FY2021

- H1 FY2021 gross revenue of \$100.0m (net \$73.4m), up 16.5% vs pcp (net up 15.3%)
- Gross profit margin for H1 FY2021 of 31.9%, up 1.5% vs pcp, driven by efficiency improvements and economies of scale
- EBITDA¹ for H1 FY2021 of \$0.5 million. In line with expectations and compared to H1 FY2020 of \$1.7 million (and H2 FY2020 loss of \$(4.4) million)
- Reported NPAT for H1 FY2021 of \$2.5 million, vs a loss in pcp of \$(1.9) million



#### Momentum in key metrics

- Strong growth across B2C home delivery orders (up 34.5%), active customers (up 47.8%), new customers (up 89.6%) and average physical stores (B2B)
- Revenue weighted towards B2C, reflecting impressive new B2C customer acquisition growth and unit economics and constrained trading environment experienced within B2B during this period



### Range of customer focused initiatives implemented

- Next day delivery in NSW, Subscription Service on App, seasonal menus, Velocity partnership... with more to follow
- National summer campaign delivering strong customer acquisition results and brand recognition



#### New Youfoodz facility on track

• Preferred site identified, construction project manager appointed from tender process, facility design stage complete and equipment testing underway ahead of placing orders – further updates as key milestones achieved



Continued momentum into H2 FY2021 and FY2021 prospectus forecasts reaffirmed



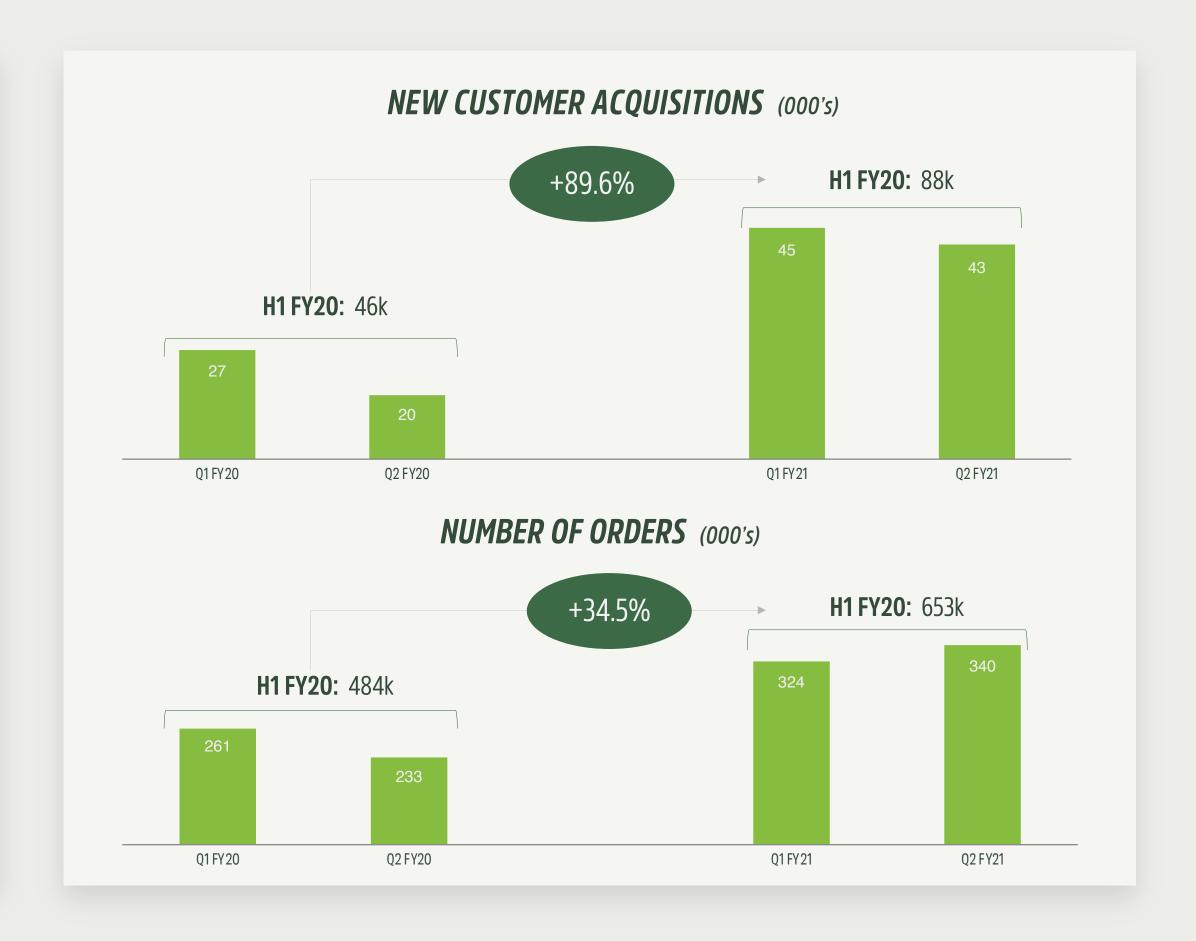




### Significant B2C growth for H1 HY2021

### IMPRESSIVE GROWTH ACROSS KEY OPERATIONAL AND FINANCIAL METRICS

H1 FY2021 B2C CUSTOMER METRICS			
	H1 FY2021	vs pcp	
Gross B2C Revenue	\$64.5m	<b>1</b> 37.2%	
Gross profit margin	34.9%	1.4%	
Ave. Order Value \$ per order	\$97.0	2.0%	
No. of Orders	664,265	<b>1</b> 34.5%	
Active Customers <sup>1</sup>	197,563	<b>1</b> 47.8%	
New Customers	87,895	<b>1</b> 89.6%	

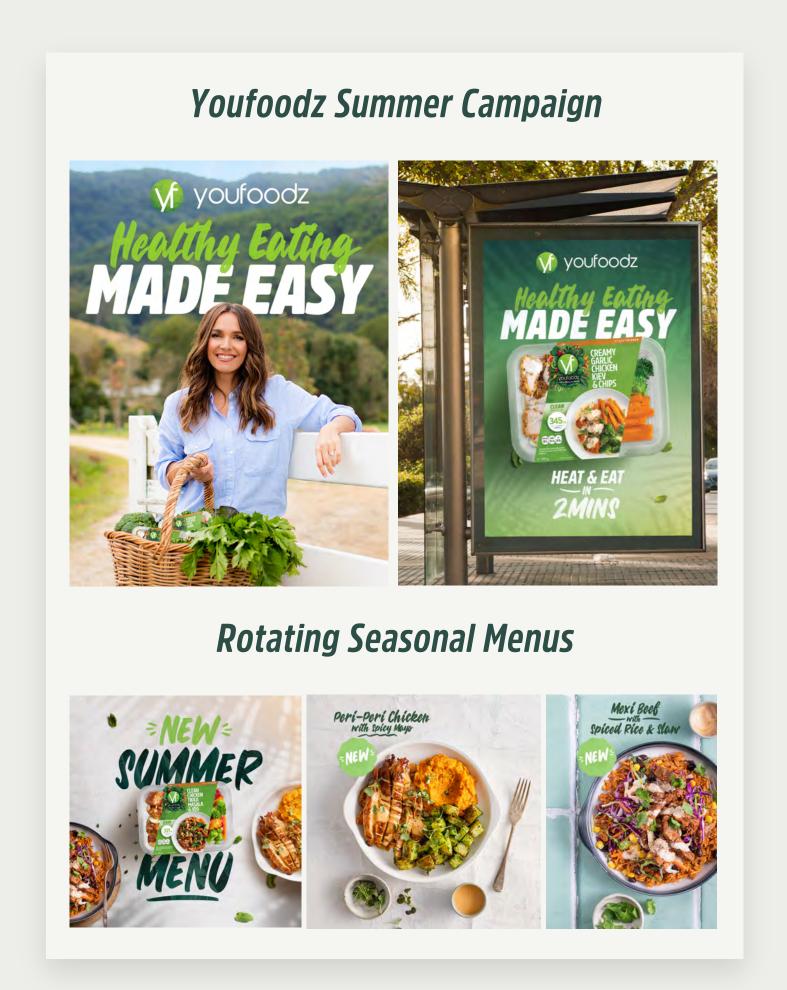


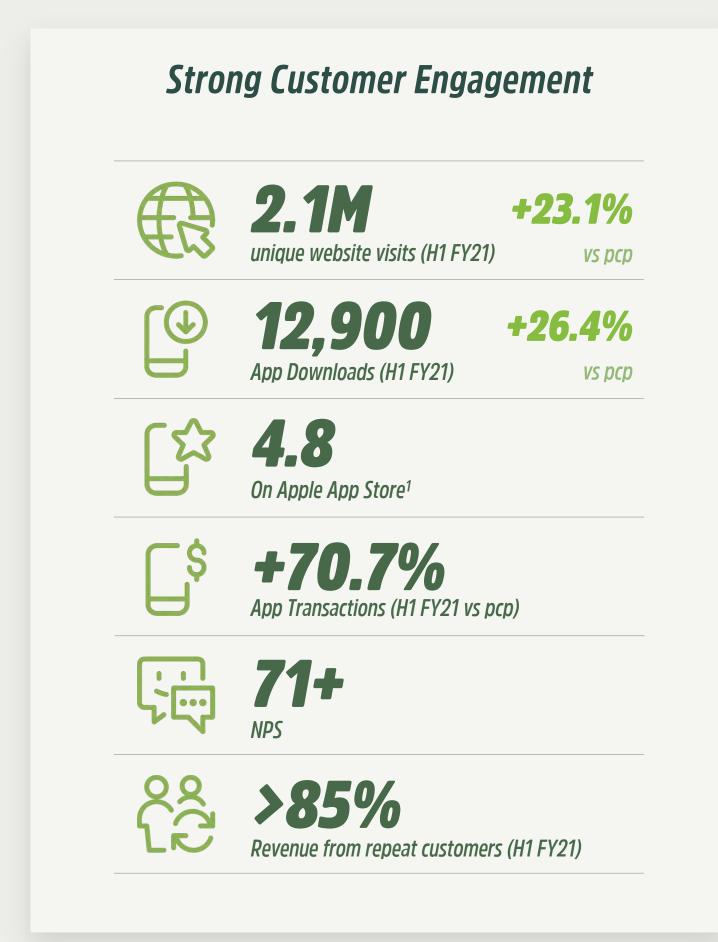
• Customer order frequency stable at 2.7 orders per customer per quarter (per Q2 FY2021)

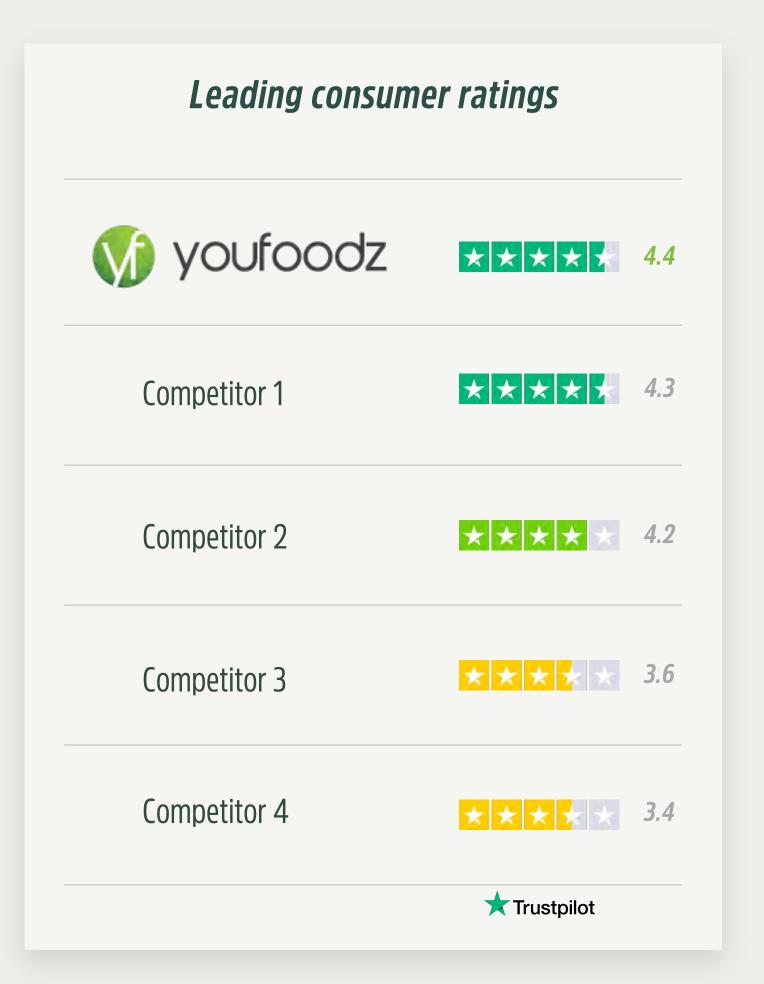


# Customer engagement continues to deepen

STRENGTHENING NATIONAL BRAND RECOGNITION; CLIENT FOCUS CULTURE





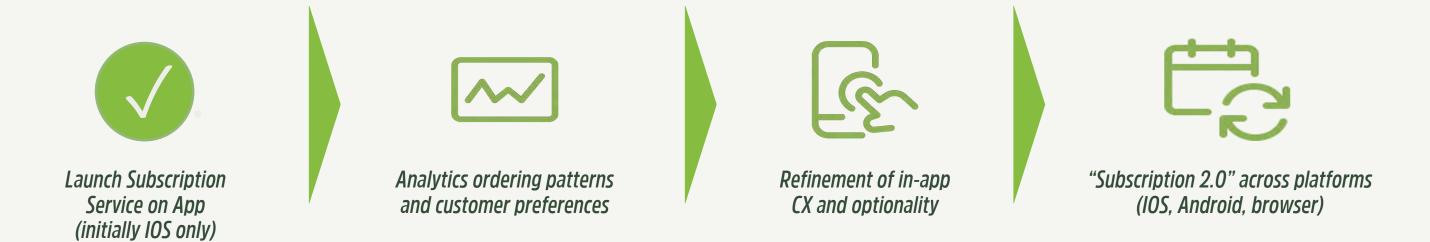




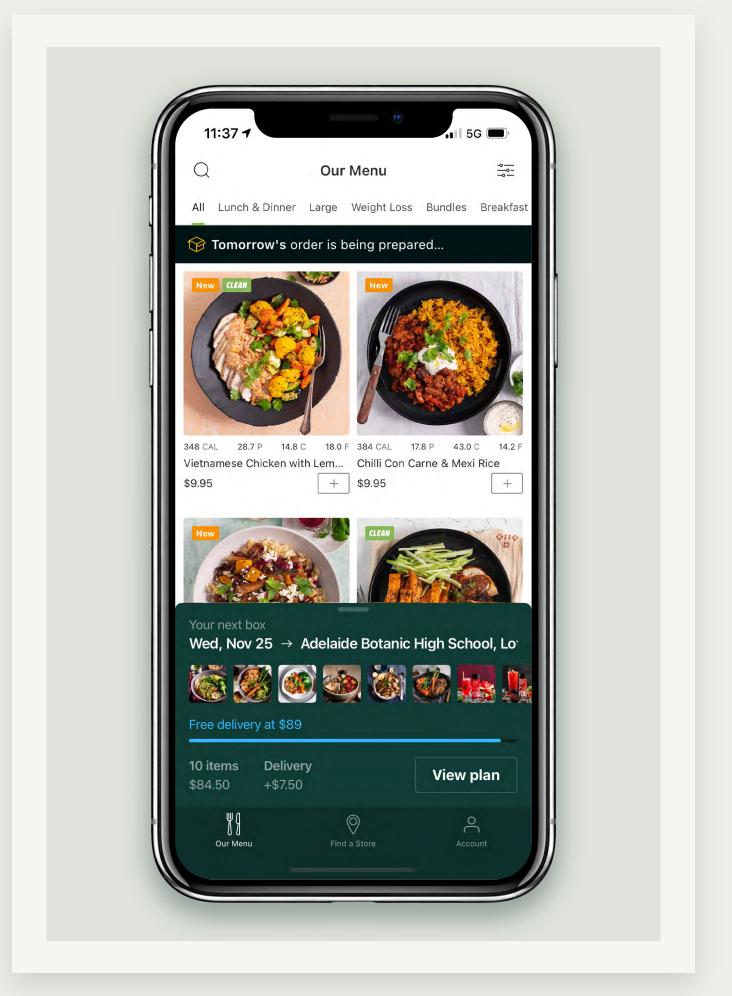
# Subscription service showing positive take-up

### TARGETING CUSTOMER RETENTION AND AVERAGE ORDER FREQUENCY

- Subscription model an important element of strategy to drive customer retention and average order frequency over time
- Subscription Service on App launched December 2020
  - Positive early take-up from app users
  - Allows app users to set re-occurring home delivery orders, with no minimum lock-ins
  - Functionality to adjust orders over time, with automatic reminders
- Represents initial stage of broader subscription model roll-out plan



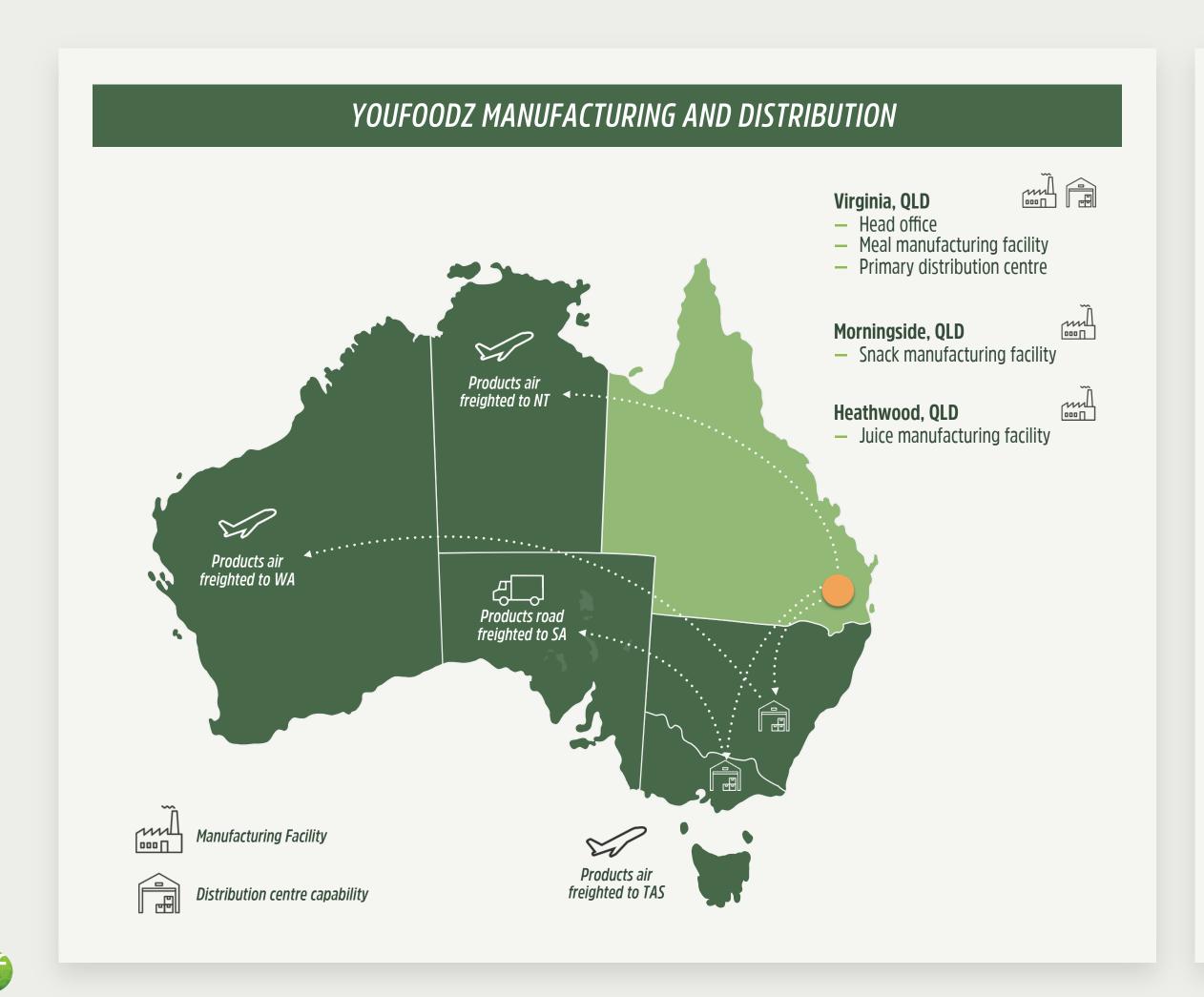
• Targeting increase in proportion of B2C orders delivered under subscription model over medium-term





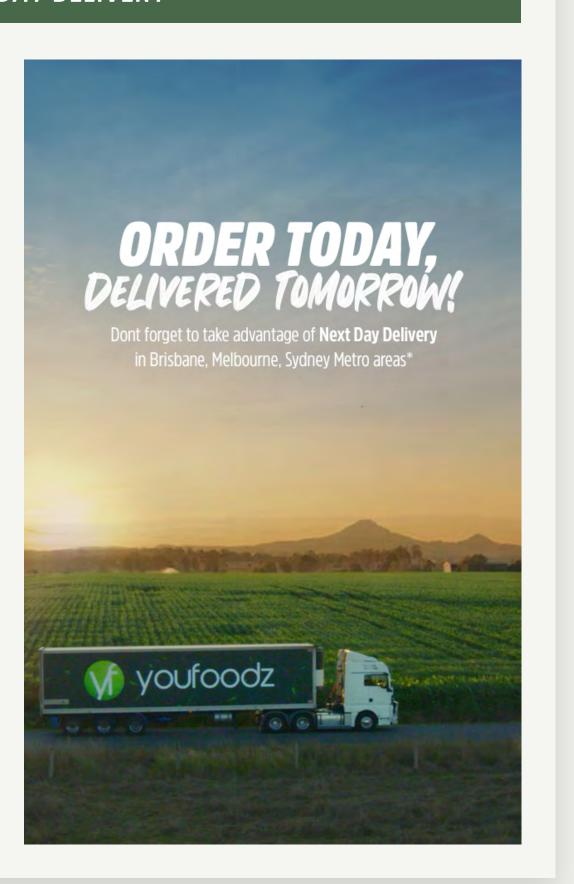
# Launch of next day delivery in NSW

### IMPORTANT INITIATIVE WITH NEXT DAY DELIVERY NOW AVAILABLE IN QLD, VIC AND NSW



#### **NEXT DAY DELIVERY**

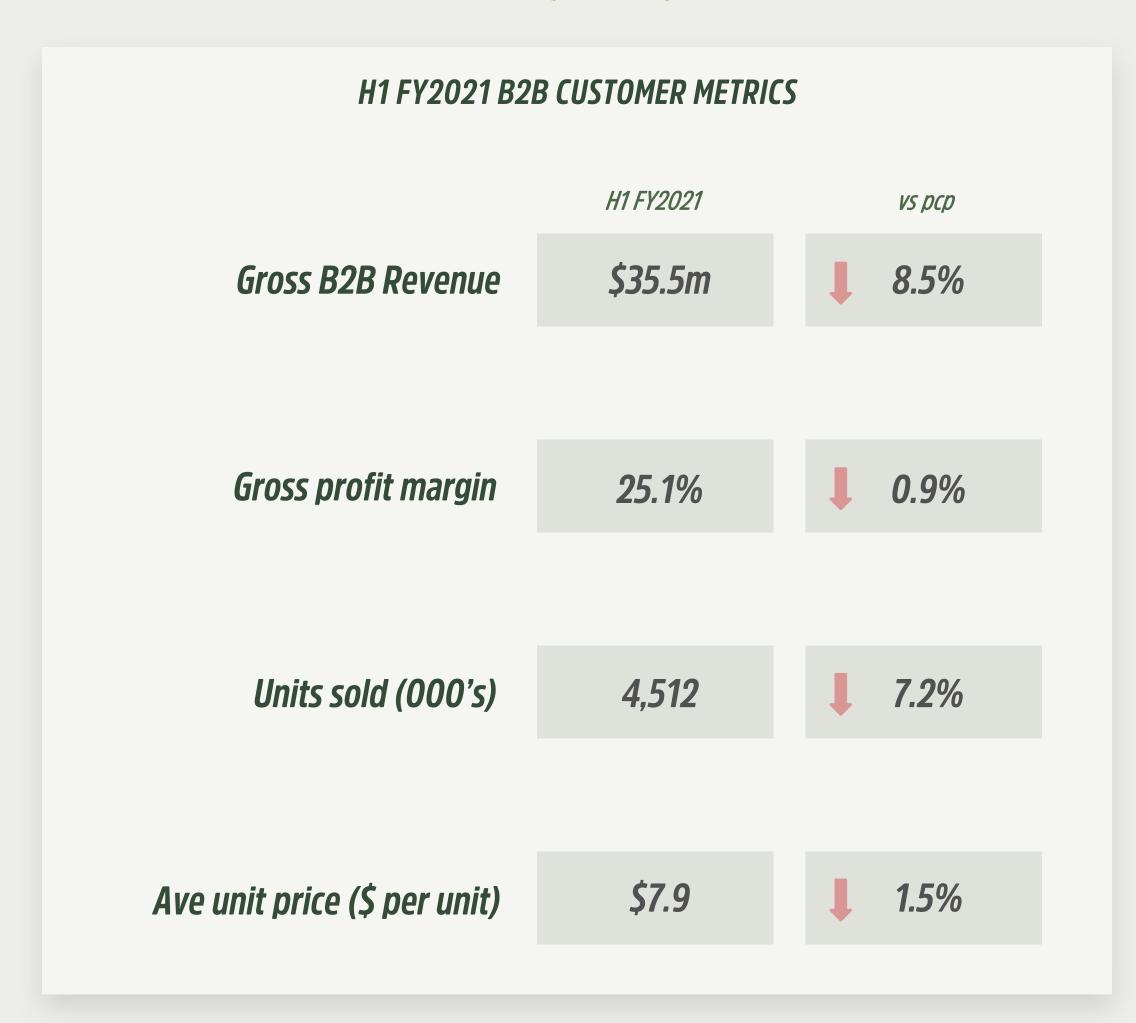
- ✓ Next day delivery launched in NSW during November 2020
- ✓ Next day delivery now covering QLD, NSW and VIC
- ✓ Immediate increase in NSW
  B2C order volumes from time of launch
- c.70% of B2C customers now able to order on a next day delivery basis

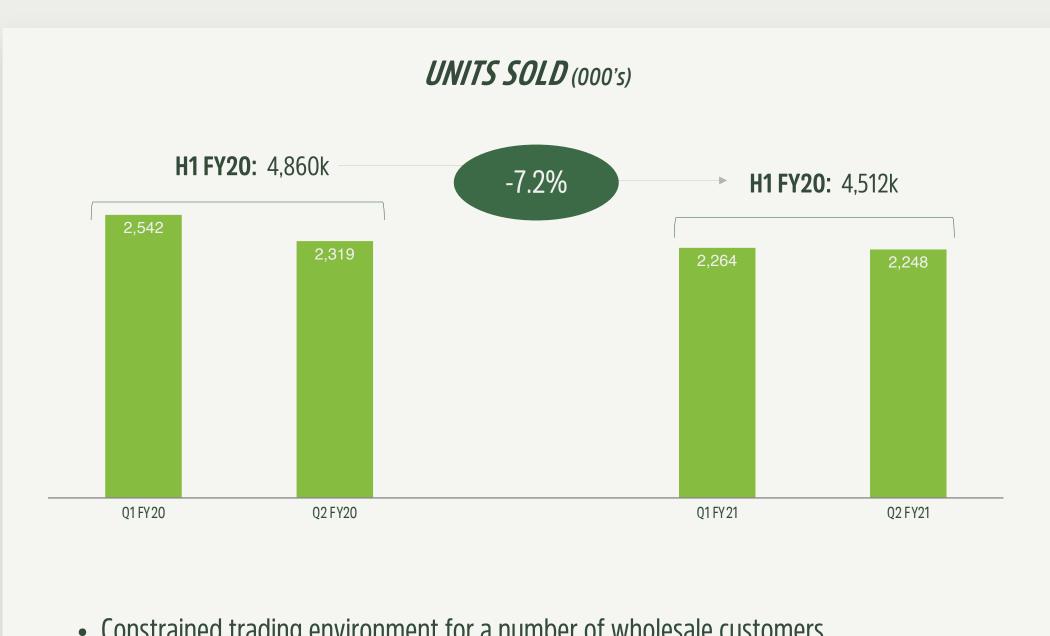




# B2B order volumes impacted during H1 FY21

### RESULTS STABILISED FROM Q1 TO Q2 AS COVID-19 RESTRICTIONS EASED





- Constrained trading environment for a number of wholesale customers
  - Reduced foot traffic during COVID-19 (eg P&C stores and gyms)
  - Impact easing during Q2, including record quarter for one large supermarket customer
- Considerable opportunities ahead implementing initiatives with existing customers, and targeting new prospects, positioning the business for when conditions normalise
  - → refer following page



### Positioning B2B for future growth

### CLOSE ENGAGEMENT WITH CUSTOMERS AND REFINEMENT OF MODEL PROVIDING PLATFORM FOR RETURN FOR GROWTH

- B2B an important component of omni-channel model
  - Brand reinforcement and new customer leads
  - Strong underlying business and historic demand

#### Setting the platform for future growth:

- Close engagement with existing customers during H1 FY2021 to:
  - Expand and optimise menu ranging (cross category growth)
  - Enhance on-shelf presence (packaging, presentation, POS)
- Expanding existing customer network
- New customer acquisition strategy focused on underserved channels with large potential gains (P&C, grocery and corporate)











### New facility build progressing as planned

### KEY OPERATIONAL PROJECT TO PROVIDE CONSIDERABLE BENEFITS ONCE COMMISSIONED (FY2023)

#### **Current Status**

- Preferred site determined
- Wiley and Co engaged as specialist project managers
  - Expertise in construction management, in particular in food and beverage
- Design stage completed
- Testing of potential new equipment, ahead of orders
- Targeting site completion and commissioning by Q1 FY2023



### Step Change for Youfoodz

- ✓ All Youfoodz sites in one location (currently 3 manufacturing facilities and 2 offices)
- √ 13,200m² custom facility combining production, warehousing and office
- Manufacturing automation and efficiencies to provide GP step change
- ✓ Increases capacity to c.1.1 million meals per week



# Strong progress towards our IPO objectives

Strengthening national brand presence and recognition CAPTURING UNDERLYING MARKET Significant gains in B2C during H1 FY2021 (gross revenue up 37.2% vs pcp) **NEAR TERM** AND CATEGORY GROWTH Positioning B2B for return to growth once conditions normalise **GROWING SEGMENT MARKET** Significant new customer acquisition growth (up 89.6% vs pcp) – translating into sales and enlarged overall customer base SHARE AND AOV THROUGH NEW **NEAR TERM** AOV improving (up 2.0% for H1 FY2021 vs pcp), particularly in Q2 (up 3.3% vs pcp) **OFFERINGS CUSTOMER RETENTION WITH** Customer order frequency maintained (2.7 orders per quarter) during period of rapid new customer acquisition SUBSCRIPTION MODEL AND LOYALTY **NEAR TERM** Subscription Service on App launched December 2020 - pleasing early take-up, more to follow **PROGRAM MANUFACTURING** Operational efficiencies delivering GP margin improvement (up 1.5% vs pcp to 31.9%) **AUTOMATION AND OTHER NEAR TERM** New facility progressing as planned **EFFICIENCIES** Current focus on core Australian market in near term... SELECTIVELY TARGETING **MEDIUM TERM NEW GEOGRAPHIES** • ... with potential offshore in the future





### H1 FY2021 headline financials

#### KEY FINANCIAL METRICS **A\$ million H1 FY21 H2 FY20** H1 FY20 % change (pcp) (vs pcp) B2C income 64.5 54.2 37.2% 47.0 B2B income 35.5 31.5 38.8 -8.5% Gross revenue<sup>1</sup> 100.0 85.7 85.8 16.5% 73.4 63.6 63.7 *15.3%* Net revenue **Gross profit** 20.9% 17.9 23.4 19.4 EBITDA<sup>2</sup> 0.5 (4.4)1.7 nm **Reported NPAT** (4.6)(1.9)2.5 nm % of net revenue GP margin 31.9% 28.2% 30.4% 1.5% EBITDA margin 0.7% -6.9% 2.6% -1.9%

- Strong headline growth vs prior period and vs pcp
- GP margin enhancement during H1 FY21, supported by continued focus on efficiency improvements and notwithstanding raw material pricing volatility during the period
- EBITDA in line with expectations and reflecting strategy to accelerate customer acquisition (in particular Q2 FY21)
- Youfoodz well positioned to fund IPO objectives, with \$39.0 million cash on hand as at 25 December 2020 (net cash of \$35.0 million)





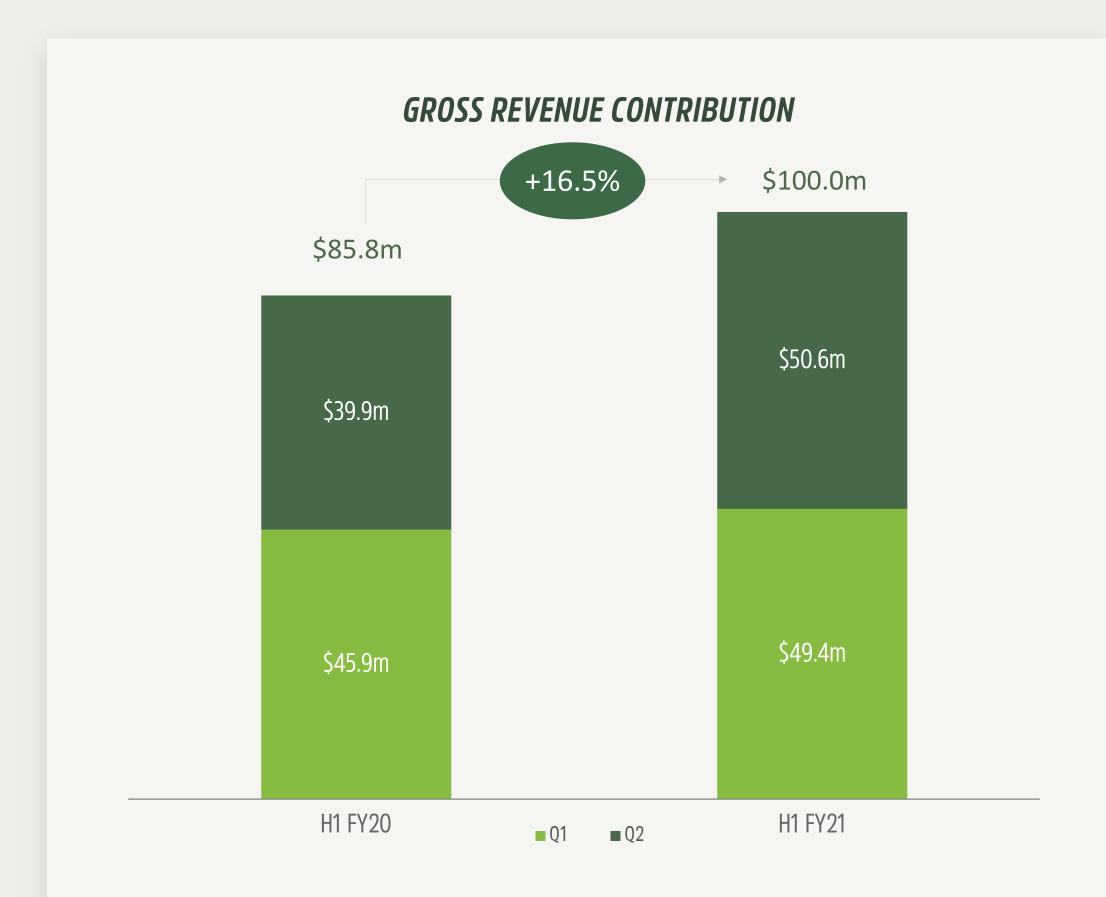




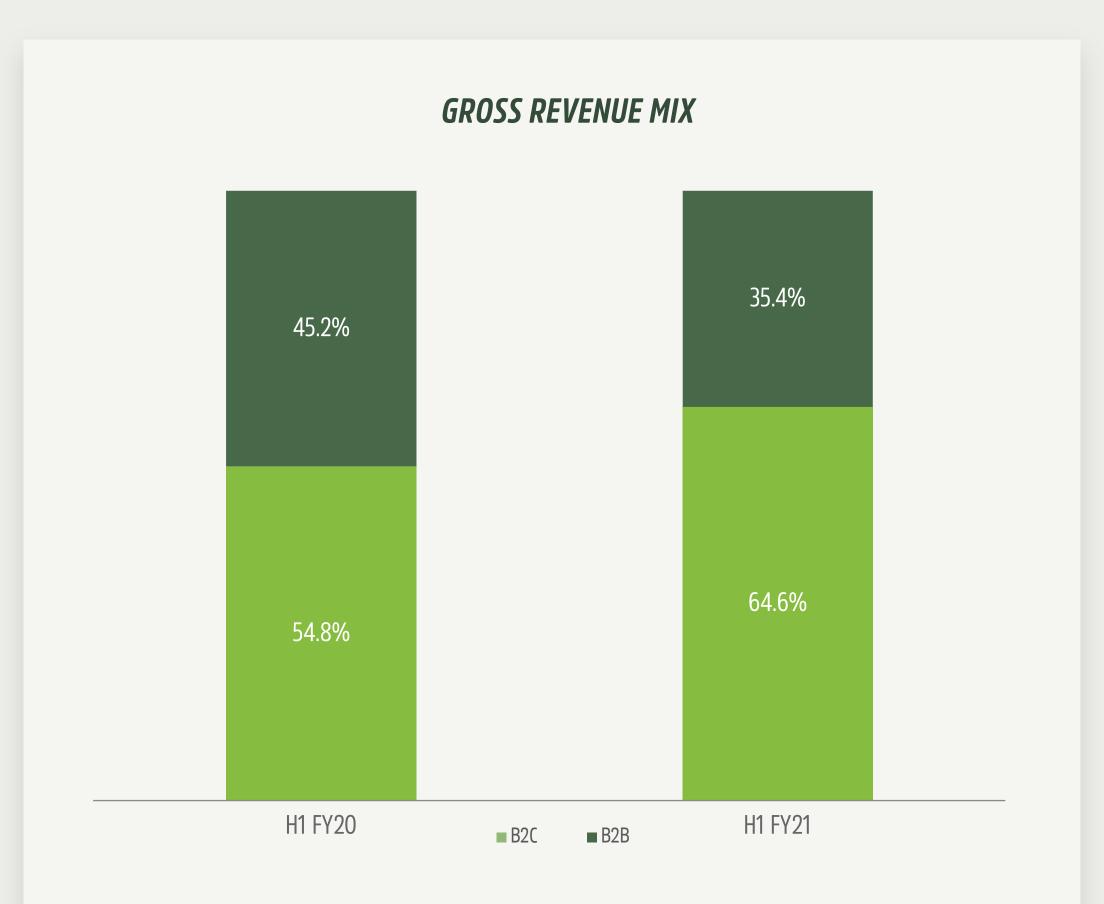
<sup>1.</sup> Gross revenue is a non-IFRS financial measure and is unaudited. Gross revenue represents total revenue before terms and discounts.

<sup>2.</sup> EBITDA (earnings before interest, tax, depreciation and amortisation) is a non-IFRS financial measure. Excludes non-trading income, and post application of AASB 16.

### H1 FY2021 revenue contribution



- Significant growth overall growth (up 16.5% vs pcp)
- Supported by strong Q2 (up 26.8% vs pcp), driven by rapid B2C customer acquisition growth during a period where traditional holiday travel was disrupted



- Shift in revenue mix from H1 FY2020 to H1 FY2021
- Reflects rapid growth in B2C and B2B continuing to be affected by the impact of COVID-19 restrictions on consumer behaviour and shopping trends



# Financial performance

A\$ million	H1 FY21	H1 FY20	% change
B2C income	64.5	47.0	37.2%
B2B income	35.5	38.8	-8.5%
Gross revenue <sup>1</sup>	100.0	85.8	16.5%
Terms and discounts	(26.6)	(22.1)	20.0%
Net revenue	73.4	63.7	15.3%
Cost of goods sold	(50.0)	(44.3)	12.8%
Gross profit	23.4	19.4	20.9%
GP margin	31.9%	30.4%	1.5%
Marketing costs	(9.5)	(4.9)	95.0%
Employee costs	(8.3)	(8.3)	-0.8%
Occupancy costs	(1.9)	(1.8)	6.5%
General admin & other costs	(3.2)	(2.7)	19.6%
Operating expenditure	(22.9)	(17.7)	29.5%
EBITDA <sup>2</sup>	0.5	1.7	- <b>70.6</b> %
Depreciation & amortisation	(2.0)	(1.8)	8.9%
EBIT	(1.5)	(0.2)	nm
Net finance expense	2.1	(1.8)	nm
Net operating profit / loss	0.5	(1.9)	nm
Non-trading income	1.9	-	nm
Net profit / (loss) before tax	2.5	(1.9)	nm
Tax (expense) / benefit	-	-	nm
Net profit / (loss) after tax	2.5	(1.9)	nm

#### COMMENTARY

#### Revenue

- Gross revenue: up 16.5%, driven by
  - B2C (up 37.2% vs pcp) Increase in active customers driven by direct and specific marketing programs & campaigns
  - B2B (down 8.5% vs pcp) Constrained trading environment for a number of wholesale customers during COVID-19 pandemic

#### **Gross profit margin**

- 1.4% enhancement to 31.9% (relative to net revenue), driven by COGS efficiencies (direct labour, packaging, distribution), partially offset by higher product costs experienced during the period
- Youfoodz has been able to successfully manage market-wide occurrences during the COVID-19 pandemic, such as demand volatility and raw material and service fluctuations anticipates the pandemic may continue to have unpredictable impacts across the industry

#### Operating expenses

- *Marketing:* implementation of revised marketing strategy from historically low base in H1 FY20 (period during which Youfoodz deliberately slowed growth as part of its strategic reset refer Prospectus for further discussion) and bring-forward of Summer campaign resulting in significant new customer growth
- *General admin & other:* predominantly reflects increased activity across the business (eg repairs and maintenance)
- *Net finance expense:* for H1 FY21 predominantly includes ATO interest rebate on settlement of indirect tax liabilities
- *Other non-trading income:* predominantly JobKeeper benefits received, net of COVID related costs, IPO expenses and share based payments



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<sup>2.</sup> EBITDA (earnings before interest, tax, depreciation and amortisation) is a non-IFRS financial measure. Excludes non-trading income, and post application of AASB 16.

# Cash flow summary

A\$ million	H1 HY21	H1 FY20	% change
Cash receipts from customers	80.4	70.6	13.9%
Cash paid to suppliers and employees	(80.0)	(66.8)	19.8%
Indirect tax liabilities	(22.5)	-	nm
Net interest received / (paid)	(0.3)	(1.8)	nm
Income taxes received/ (paid)	(1.8)	0.1	nm
Net cash used in operating activities	(24.2)	2.2	nm
Acquisition of property, plant and equipment	(0.6)	(0.1)	344.2%
Acquisition of intangible assets	(1.1)	(1.0)	19.1%
Net cash used in investing activities	(1.8)	(1.1)	60.6%
Proceeds from share issues	64.4	(0.0)	nm
Payments of lease liabilities	(1.2)	(1.0)	16.3%
Net proceeds from working capital finance	0.9	0.1	498.5%
Proceeds from loans and borrowings	-	-	nm
Net cash from used in financial activities	64.1	(0.9)	nm
Net increase / (decrease) in cash and cash equivalents	38.1	0.2	Large
Cash and cash equivalents at beginning of period	0.9	0.3	158.8%
Cash and cash equivalents at end of period	39.0	0.5	Large

#### COMMENTARY

#### Cash flows from operating activities

- Cash receipts from customers up 13.9%, in line with revenues
- During the period, Youfoodz drew down on a shareholder loan and settled indirect tax liabilities. The shareholder loan was retired through application of part of the IPO proceeds

#### Cash flows from investing activities

Continued investment in production and technology assets

#### Cash flows from financing activities

• \$64.4 million of net capital raised from the Company's IPO

#### Cash and cash equivalents

• Strong cash balance of \$39.0 million (net cash of \$35.0 million)



# Financial position summary

A\$ million	H1 HY21	FY20	% change
Assets			
Cash and cash equivalents	39.0	0.9	Large
Trade and other receivables	5.9	6.2	-4.9%
Inventories	4.3	4.5	-3.1%
Prepayments	1.4	1.0	49.4%
Property, plant and equipment	10.2	10.0	1.6%
Intangible assets	4.6	4.1	12.2%
Total assets	65.5	26.7	145.5%
Liabilities			
Trade and other payables	22.8	50.0	-54.4%
Loans and borrowings	4.0	3.2	27.8%
Lease liabilities	5.9	5.9	0.3%
Other	1.8	3.9	-54.7%
Total liabilities	34.5	62.9	-45.2%
Net assets (liabilities)	31.0	(36.2)	nm
Equity			
Share capital	88.6	24.6	259.9%
Reserves	0.7	-	nm
Accumulated losses	(58.4)	(60.9)	-4.0%
Equity	31.0	(36.2)	nm

#### COMMENTARY

- Well capitalised following IPO, with \$39.0 million in cash (net cash of \$35.0 million)
- Reduction in trade and other payables predominantly reflects payment of indirect taxes
- Loans and borrowings predominantly reflects draw down of working capital facility (vs facility limit of \$9.0 million)





# Key priorities for H2 FY2021

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**New customer growth** 



**Enhancing unit economics** 



3

New facility build



### **Continuing strong momentum in B2C**

- National marketing campaigns
- Seasonal menus Autumn, Winter to follow
- New product initiatives
- Deepening customer engagement

### Close engagement with B2B customers

- Range expansion
- Targeting growth across categories

### Menu initiatives to drive order frequency and AOV

- Goal orientated meal plans
- Premium options
- Rotating menus

#### Ongoing development of subscription model

- Model refinement and expansion
- Progress towards 2.0 release

#### Focus on GP margin

- Raw material prices
- Direct production efficiencies

#### **Progressing as planned**

- Preferred site selected
- Project manager appointed
- Design finalised

### Significant milestones over coming 6 and 12 months

- Construction commencement
- Equipment testing and ordering



# Summary and FY2021 outlook

#### Significant headline growth delivered in H1 FY2021

- H1 gross revenue of \$100.0m (net revenue \$73.4m), up 16.5% vs pcp (net revenue up 15.3%)
- Gross profit margin for H1 FY2021 of 31.9%, up 1.5% vs pcp, driven by efficiency improvements and economies of scale
- EBITDA for H1 FY2021 of \$0.5 million. In line with expectations and compared to H1 FY2020 of \$1.7 million (and H2 FY2020 EBITDA loss of \$(4.4) million)

#### Momentum into H2 FY2021 and trading conditions

- H2 trading showing strong growth driven by B2C with customer acquisition and orders significantly above pcp
- Looking forward, B2C expected to be main contributor to growth in near-term
  - given ongoing impact of the COVID-19 pandemic, including on consumer shopping trends, B2B is expected to return to growth once conditions normalise

#### FY2021 prospectus forecasts reaffirmed

- Well capitalised following IPO, with cash at bank as at 25 December 2020 of \$39.0 million (net cash of \$35.0 million)
- Reflecting the rapid growth of B2C delivered during H1 FY2021 and positive early momentum into H2 FY2021, together with the constrained environment for B2B, the Company expects the overall revenue mix to continue to be weighted towards B2C for the remainder of FY2021
- On the basis of trading to date, Youfoodz remains confident of achieving, and reaffirms, its prospectus forecasts (including FY21 gross revenue of \$199.8 million, net revenue of \$149.9 million and EBITDA (post AASB 16) of \$2.9 million)





# Key operating and financial metrics and reconciliation

#### KEY OPERATING AND FINANCIAL METRICS

% of net revenue	H1 FY21	H1 FY20	% change
GP margin	31.9%	30.4%	1.5%
Operating EBITDA	0.7%	2.6%	-1.9%
Marketing costs	-13.0%	-7.7%	-5.3%
Employee costs	-11.3%	-13.1%	1.8%
Occupancy costs	-2.6%	-2.8%	0.2%
General admin & other	-4.4%	-4.3%	-0.2%

#### RECONCILIATION OF STATUTORY TO PRO FORMA

A\$ million	H1 FY21	AASB 16	H1 FY21
	Statutory	Adjustment	Proforma
EBITDA	0.5	(1.2)	(0.7)
NPAT	2.5	0.2	2.6

#### Subject to rounding.

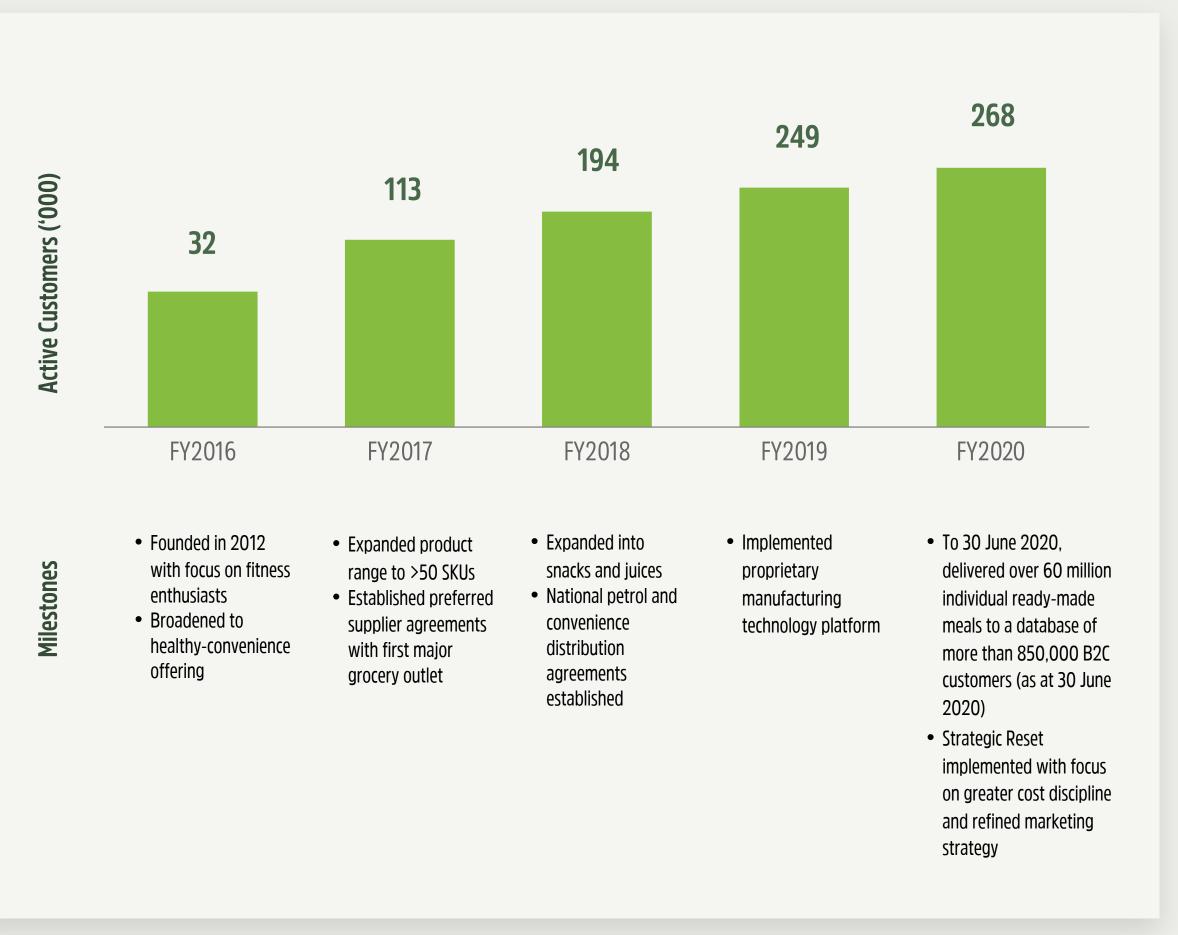
- Youfoodz' Prospectus dated 30 October 2020 included FY21 forecast EBITDA on a pro forma and statutory basis of \$0.5 million and \$2.9 million, respectively, with the difference reflecting the application of AASB 16 Leases (applied on a statutory basis)
- Pro forma figure was included for comparison with historic periods which were shown on a pre-AASB
   16 basis
- From 28 June 2019, Youfoodz applied AASB 16.



# Company overview

### ONE OF THE FASTEST GROWING FOOD BRANDS IN AUSTRALIA

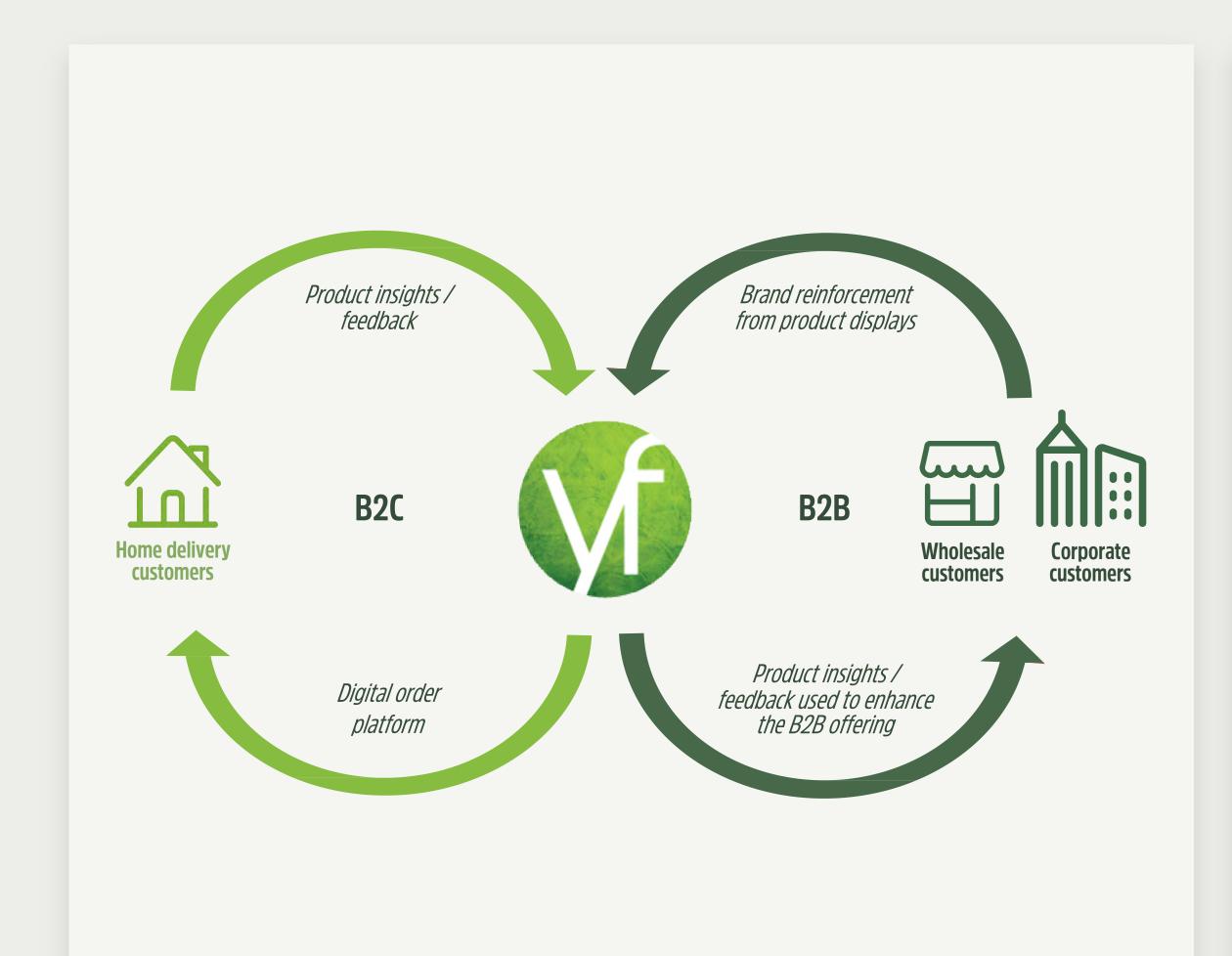






### Complimentary B2C and B2B channels

### B2C PROVIDES VALUABLE DATA INSIGHTS TO ENHANCE BOTH B2C AND B2B CHANNELS



#### HOME DELIVERY (B2C)

- A database of more than 850,000 home delivery customers
- Facilitated through a user-friendly online and mobile application platform
- Home delivery channel enables "soft launch" of new products to test reception and uptake with customers
- NPD meals sent to select customers for feedback
- 'Set and forget' home delivery subscription model launched in June 2020

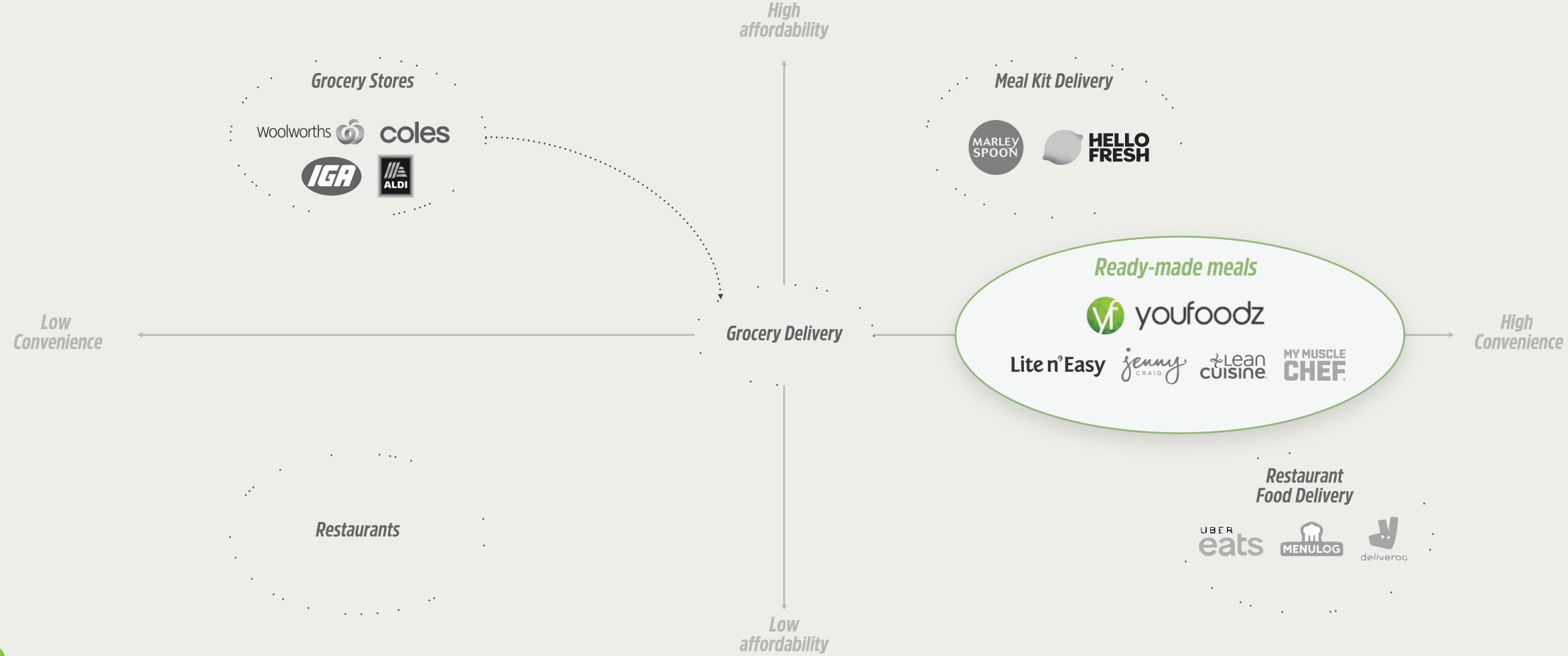
#### RETAIL/CORPORATE (B2B)

- Highly complementary to the B2C sales channel
- Brand reinforcement and new customer leads gained through customised Youfoodz product displays in select retail stores
- Provided to major supermarket chains, independent grocery stores, petrol and convenience stores and other retail outlets for resale in-store
- Supply agreements with corporations and government organisations seeking meal solutions for employees



# Targeting the large ready-made meal segment

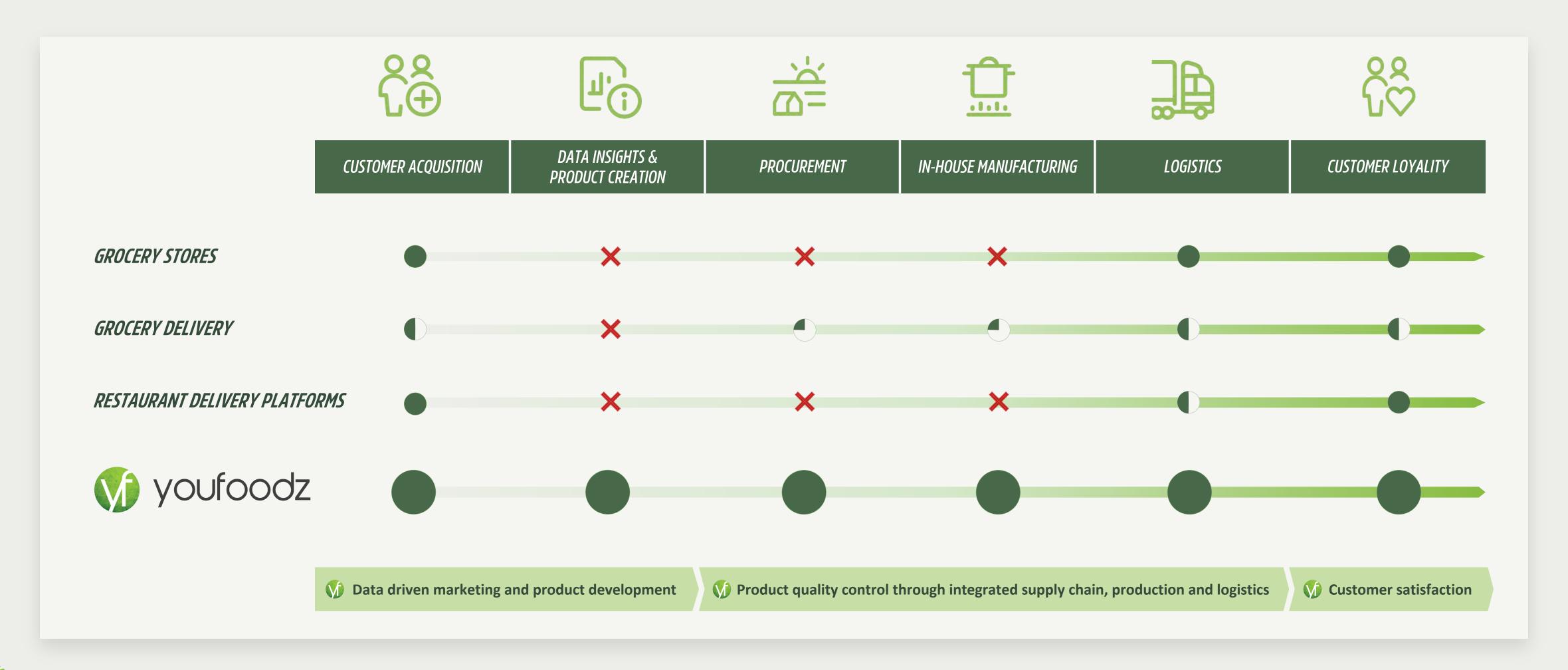
SEGMENT CUSTOMER PROPOSITION: CONVENIENCE AND AFFORDABILITY





# End-to-end control over complex value chain

### READY-MADE MEAL VALUE CHAIN





### Youfoodz positioned for long-term revenue and earnings growth

#### Substantial share of the market in the production and distribution **SUBSTANTIAL SHARE OF FRESH** Strong brand and loyal customer base of over 850,000 **READY-MADE MEALS MARKET** Complementary omni-channel with flexible options Leveraged to the global trend towards convenient, healthy and time-effective alternatives to home cooking **FAVOURABLE INDUSTRY** ANZ fresh ready meals and meal kit volumes have grown at a CAGR of 17.3% and chilled ready-made meals at 11.3% to FY2022<sup>1</sup> **DYNAMICS** Positioned to expand further into the high growth / high margin snack category Data driven approach to marketing and product development HIGHLY SCALABLE Integrated supply chain and proprietary manufacturing technology **INTEGRATED MODEL** • Efficient, nation-wide B2B and B2C delivery capability Significant opportunity to drive customer retention through loyalty programs and incentivise repeat purchases **SUBSTANTIAL GROWTH** Potential to generate material annual EBITDA benefits through enhanced manufacturing and automation **OPPORTUNITIES** Expanding into new geographies (eg New Zealand and the USA in medium term) • Strong track record of growth with net revenue CAGR of 90%+ over the past 5 years **ATTRACTIVE FINANCIAL** Gross margin expansion from ~18% to ~30% over past 12 months to 30 June 2020 **METRICS** • Senior management team led by Founder and CEO, Lance Giles **FOUNDER-LED MANAGEMENT** • Highly experienced Board with extensive experience in the FMCG sector & EXPERIENCED BOARD



1. Frost & Sullivan

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