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ASX Announcement

For immediate release

5 May 2021

Presentation at Macquarie Australia Conference 2021

Please find attached a presentation to be given by Dr Paul McKenzie at the Macquarie Australia Conference 2021.

Authorised by **Fiona Mead**Company Secretary

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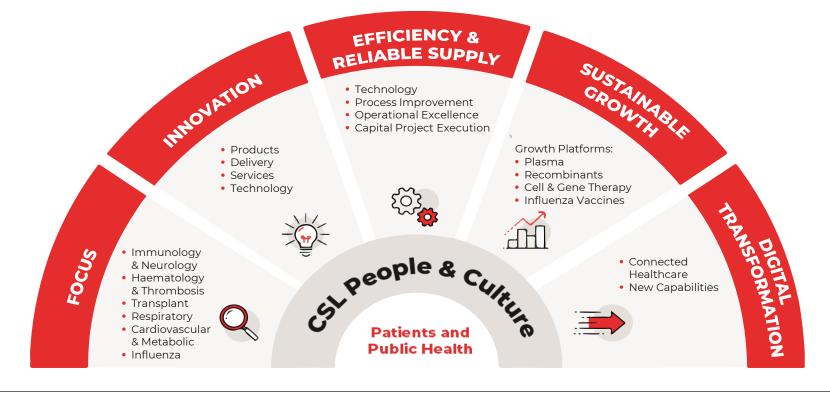
Paul McKenzie, PhD

Chief Operating Officer

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Values and 2030 Strategy

Strategic Overview



Core Values



We deliver on our promise to patients



We turn innovative thinking into solutions



We walk the talk



We are stronger together

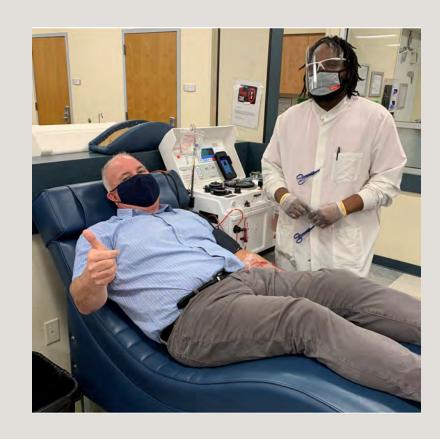


We take pride in our results





Over the next decade, Operations has a critical role to play in helping CSL ensure that we can meet demand for our products and continue to deliver on our promise to patients and health systems.





Changes in Operations have provided direction for new ways of working and behaviors required to achieve CSL's 2030 Strategy



What We are Focused on Achieving



Engaged and inclusive culture delivering top-tier results for safety, quality, reliability and innovation



End-to-end operations visibility and control by **partnering with the other key partners** in delivering for our patients



Global network mindset including both internal and external capabilities and capacities to **ensure scalability**



An organization which embraces modernization to allow us to stabilize and scale



We have created a streamlined, de-layered, global Operations organization designed to scale and grow to deliver for our patients



AN INTEGRATED, GLOBAL OPERATIONS NETWORK



DECREASED LAYERS ACROSS THE NETWORK



INTRODUCED NEW & EXPANDED CAPABILITIES



ACCELERATED DIGITAL TRANSFORMATION



BHAGS

Our Vision for Operations

"Operations enables CSL's promise to patients and public health in the 2030 Strategy by developing a continuously learning team of CSL employees and partners that has a global mindset and is focused on efficiently delivering top-tier results for safety, quality, reliability and innovation."



Safety



Quality





Innovation



People

Establish an injuryfree and
environmentally
responsible
workplace driven by
individual
accountability and
behaviour

Provide donor-topatient quality that ensures we are always right first time and constantly inspectionready. Enhance our customer-focused, demand-driven supply chain.

Become the most agile responsive and efficient E2E supply chain, delivering profitable business results.

Be a continuously learning organization that embraces diversity and inclusion and provides robust development opportunities to our people to deliver on our promise.



Operations Management of COVID-19 Challenges

- Plasma centers and manufacturing sites kept open during the pandemic to maintain supply of lifesaving medicines and influenza vaccines
- Took actions to prevent product and supply chain disruptions
- Development of strict protocols to ensure the safety of our employees and donors
- Provided support for COVID-19 vaccines and supply of MF59®







Plasma Collections

Continue to grow plasma collection network



25 new centers opening in FY21 the United States





300+ centers:

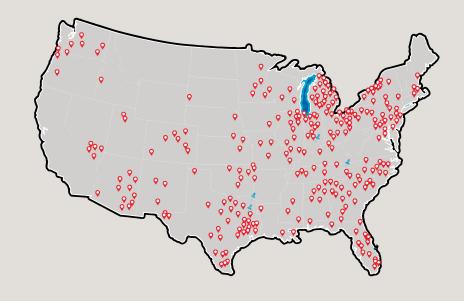
✓ 284 United States

- ✓ 9 Germany
- √ 3 Hungary
 - ✓ 5 China



Plan to open 40

new centers in FY22





Plasma Collections

COVID-19 Impact



Challenge

- Plasma collections adversely impacted
- FY20 plasma collection volume down
- Additional collection costs incurred



Mitigation

- Collection centers designated "essential critical infrastructure"
- Adjustments to U.S. donor compensation
- Call-back program for first-time, lapsed and temporarily deferred donors
- Comprehensive campaign to raise awareness of the opportunity and need for plasma donation



Actions

- Pre-assessment of potential donors
- Plasma-designed social distancing
- Enhanced cleaning & disinfectant procedures
- 'Safe passage' letters provided to staff, donors and key vendors



Seqirus



Operating Highlights

- Delivery of a record-setting >100 million doses for the Northern Hemisphere 20/21 influenza campaign
- Ongoing shift to differentiated products
- Real-world evidence continues to demonstrate the potential for improved effectiveness of FLUCELVAX® & FLUAD®

Looking Forward

- Planning underway for construction of new cell-culture vaccine facility in Melbourne
- Fill & finish expansion:
 - Liverpool
 operational from
 Northern
 Hemisphere 21/22
 - Holly Springs
 operational from
 Northern
 Hemisphere 22/23





