



HAND WASH

With essential oils for everyday protection

EMON MYRTLE

500mL

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# Overview

## **Core Values**





#### **Customers** Heart Of Our Business

- · Build trusted and recognised brands
- Develop lasting relationships
- · Responsive to their needs
- · Provide outstanding value
- · Pride in delivering the best products on time



### Quality

**Quality Control** 

- · Immensely proud of our quality
- · Accountability for achieving business objectives
- · Agile, flexible and welcome change
- · Long-term focus and plan for a sustainable future



#### #1 Priority

- · Zero harm objective
- Proactive in hazard identification
- · Maintain clean and safe equipment





### $\mathbb{Q}$ People

#### **Trust & Development**

- · Compassion, honesty and consistency
- · Empower, trust and support others
- Encourage positive can-do attitudes
- · Work as one team, communication
- · Foster personal growth and
- career development, success



<u>-</u>

working

Innovation

**Embracing New Ideas** 

• Dare to be different

Challenge the status quo

· Encourage fresh ways of

· Maximise consumer insights



## **Delivering on our Strategy**





Driving Sales through Key Brands

White King / Janola

**Jiffy Firelighters** 

Softly

Country Life



Develop New Products and Channels

Bunnings

e-commerce

Developing Products with better margins



Expand Export Markets

Continue the New Zealand growth strategy

Continue with China Explore other Asian markets



New Projects

**Explore Acquisition** 

**New Brands** 

**Product Innovation** 



#### Continuous Manufacturing Improvement

Sustainability Projects

New technology

New product capability

Drive down costs

Waste and Energy reduction

## **FY21 Highlights**





# FY21 Financial Results

**Financial Performance** 

#### Key Consolidated Income Statement Items

\$'000		FY 20	Change	
Net sales revenue (NSV)	124,940	126,460	(1,520)	(1.20%
Underlying EBITDA <sup>1</sup>	11,998	11,972	26	0.22%
Underlying EBITDA to NSV	9.6%	9.5%	0.1%	
Depreciation	(3,849)	(4,576)	727	15.89%
Underlying EBIT <sup>1</sup>	8,149	7,396	753	10.18%
Underlying EBIT to NSV	6.5%	5.8%	0.7%	
Underlying net profit after tax <sup>1</sup>	5,607	5,019	588	11.72%
Statutory profit after tax	5,363	5,019	344	6.85%
Underlying basic earnings per share in cents <sup>1</sup>	4.12	3.68	0.44	11.85%
Reported basic earnings per share in cents	3.94	3.68	0.26	7.06%
Dividend per share in cents <sup>2</sup>	2.60	2.20	0.40	18.18%

<sup>2</sup> FY20 dividend excludes special dividend of 0.7 cents per share paid in August 2021.

Net sales marginally down as COVID demands subsided in second half combined with impact of changes from Duracell distributorship agreement effective May 2021.
Retained the Duracell sales agency distributorship in the non-supermarket and non- hardware sales channels, including Costco.
Strong margin contribution performance from firelighters and cleaners
Pental successfully developed and launched new White King germ killing variants during the COVID lockdown period
Tight controls on cost of manufacturing overhead, labour efficiencies and utilisation improved year on year
Private Label sales flat due to Australian consumers switching to trusted brands during these unprecedented times



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## **Financial Performance**

#### **Key Statement of Financial Position Items**

\$'000	Jun-21	Jun-20	Change
ASSETS			
Cash	12,702	3,668	9,034
Trade and other receivables	14,096	21,854	(7,758)
Inventories	16,053	23,419	(7,366)
Property, plant and equipment	19,301	20,634	(1,333)
Brandnames and other intangible assets	12,181	12,508	(327)
Leased assets	928	1,170	(242)
Other assets	333	641	(308)
Total assets	75,594	83,894	(8,300)
LIIABILITIES			
Trade and other payables	12,291	19,868	7,577
Current tax payable	449	1,362	913
Employee and other provisions	2,766	2,605	(161)
Lease liabilities	978	1,202	224
Deferred tax liabilities	2,363	2,865	502
Total liabilities	18,847	27,902	9,055
Net assets	56,747	55,992	755

- Strong cash position due to unwinding of Duracell related working capital –refer to Cash flow analysis for all movements.
- Pental remains debt free as at reporting date and in a strong cash position to execute a strategic acquisition and maintain strong dividend.
- Inventories of manufactured products were built up to pre-COVID levels following depletion in June 20 quarter.
- Strong collection and management of debtors with minimal overdues.
- Key brand values **remain strong** supported by strong marketing investment e.g. White King



## **Financial Performance**

#### Key Consolidated Statement of Cash Flows Items

\$'000		FY 20	Change
Profit after Tax	5,363	5,019	344
Add non-cash items (impairment, depreciation, amortisation and employee share options expense)	4,333	4,642	(309)
Change in net working capital	7,354	(1,835)	9,189
Other balance sheet movements	(1,005)	679	(1,684)
- Net Cash provided by Operating Activities	16,045	8,505	7,540
Capital Expenditure	(1,955)	(2,079)	124
Repayment of lease liabilities	(565)	(491)	(74)
Utilisation/(repayment) of supplier payment facility	(131)	212	(343)
Dividend Paid	(4,360)	(2,725)	(1,635)
Net increase/(decrease) in cash	9,034	3,422	5,612
Net cash position at the beginning of the period	3,668	246	3,422
Net cash position at the end of the period	12,702	3,668	9,034

- Changes in Duracell distribution agreement resulted in release of approximately \$8.7 million in working capital. This was offset by \$1.3 million increase in working capital for rest of the business.
- Operating cash flow remains healthy excluding the release of Duracell working capital.
- Significant tax payments related to FY20 profits were made during the reported period. Tax liabilities (including deferred tax) reduced by \$1.4 million.
- The Company remains debt free as at reporting date.
- Dividend paid during the reported period was significantly more than prior year due to special dividend paid in August 2020.



### FY21 Sales Performance

## Sales





\*Source: IRI Scan, AU Weighted Grocery, White King Brand Dollars, MAT 25/07/21

### FY21 – Australia Review (Core Business)



#### Costco

Pental business in Costco achieved 33% growth year on year

#### Aldi

Business grew by 11% vs FY20

#### Coles

- Successful ranging of the White King 1L Disinfectant from May 2021
- Successfully implemented new White King Toilet Gel strategy

#### Woolworths

- New White King Toilet Gel promotional strategy incorporating a new Added Stain Remover products from May 2021
- Successfully ranged the new Jiffy Scented Firelighters in Woolworths from April 2021

#### Independents

- New supplier agreement
- Successful ranging of the White King Drain & Sink and the Country Life Anti Bacterial sku's (4) from June 2021

#### **Online Retailers**

200%+ revenue growth achieved in (3<sup>rd</sup> party) online retail channel.

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### FY21 – Export Review







- Major COVID driven supply chain disruptions resulting in shortfall of sales. (down 6.85% in NZD)
- Much of the decline in NZ market due to major challenges with the unloading of shipping containers.
- Sunlight project in progress with major NZ grocery retailers to improve our product range and revenue. As a result, Sunlight became the sole supplier in the 500ml dishwash segment in a major retailer.

- Major impacts from increased import restrictions placed by Government of China targeting Australian exporters.
- Continue New Product Development for Asian market demands and sustainable growth
- Distributors focusing on creating Pental's Brand awareness by engaging social media influencer & through various exhibitions and trade shows
- Exploring new international opportunities, such as Vietnam, Singapore, etc.
- Continuing work with major distributors in China Jiangsu and Silverstone - to increase demand through product awareness campaigns.

### FY21 Marketing Performance

# **FY21 Marketing**

# Product

Core Pental Brands were successful in launching a variety of new products in major Retailers throughout FY21. This includes:

- Three new White King Toilet Gels with Added Stain Remover Australia wide launch
- New White King Disinfectant Cleaner 1L in Coles
- New White King Drain and Sink Sanitiser in Metcash
- New Jiffy Scented Firelighters Australia Wide Launch
  - Eucalyptus
  - Lemon Myrtle
- Janola Multi Purpose Cleaner 500mL launched in Countdown Supermarkets throughout New Zealand
- Sunlight Dishwashing liquid range in FoodStuff Group retailers
  - Sensitive
  - Easy Scrub
  - Pure and Gentle



Bundle Packs created for a new e-commerce platform. Branded packs include:

- Bondi Soap range
- White King value packs
- Country Life Family Packs
- Velvet Beauty Packs
- Aim Travel Packs
- New Product development to target branded Sales and sustainable growth in new Channels such as Hardware, Aldi, E-Retailers and Export.





# FY21 Marketing



#### Our Australian Made campaign achieved:

#### Across all digital channels we achieved 2,573,983 impressions

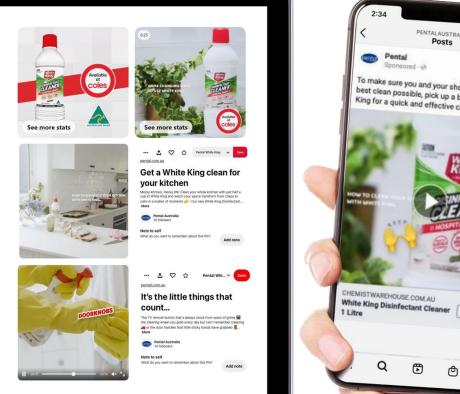


## **FY21 Marketing**



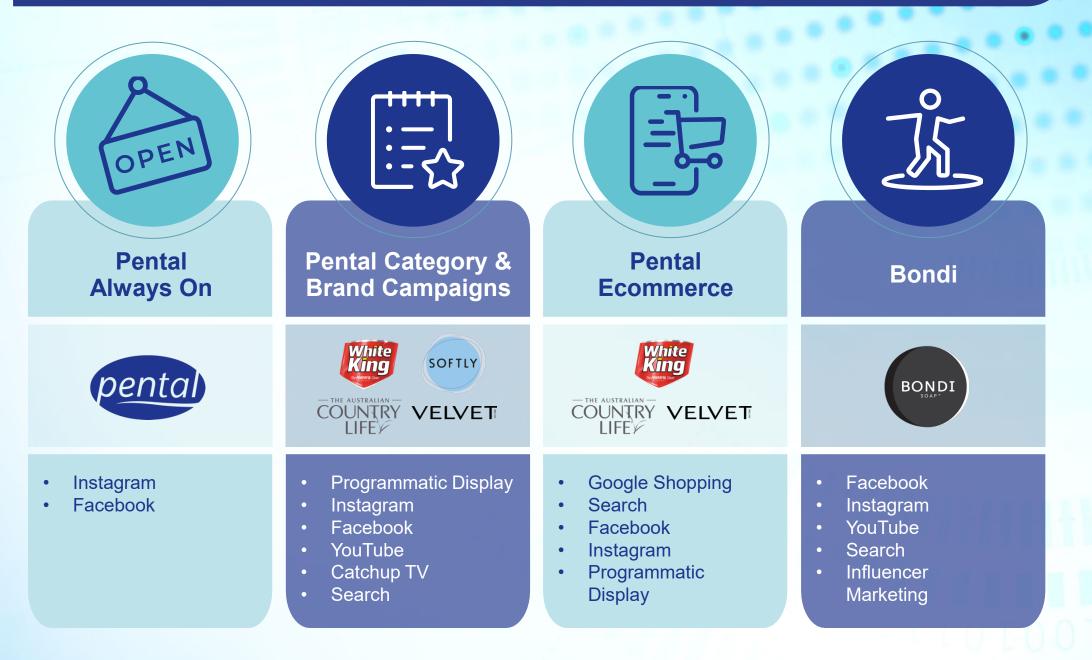
#### White King Digital media advertising

### 3,963,276 impressions/ 2,253,998 reach





# FY21 – Investing in Digital



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#### Exclusive Bleach Distribution Agreement with Major Retailer

- Pental has successfully negotiated to be the sole supplier of bleach to Australia's largest retailer
- White King Bleach to be ranged in Major **Hardware Retailer** commencing September 2021

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#### New Jiffy Firelighter Products

- Two new Jiffy Firelighter variants ranged in Major Grocery Retailers commencing July 2021
- Pental is now the number one supplier of firelighters across all major retailers\*



#### New White King Toilet Gel Range

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- Developed new improved toilet gel cleaners. These products have been ranged in major grocery retailers.
- Scheduled to promote the new range at half price strategically across FY22 to increase market share whilst maintaining profitability.





## **FY21 New Zealand Products**



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## **FY21 New Zealand Products**



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### FY21 Operations Perfomance

# FY21 – Supply Chain Scorecard

to the second se	Planning	
Maintained 98% DIFOT In Domestic market	Optimised planning cycles to improve line efficiencies	<b>100%</b> Picking accuracy warehouse controls
Managed import / export shipping capacity in a volatile market	Focused on long term capacity modeling	<b>90%</b> warehouse utilisation

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# FY21 – Quality Controls

Product Testing Quality Control Focus

> Regulatory Compliance

Focus on Lean Manufacturing Certification focus driving customer compliance - 100% compliance to external audits

Risk

**Reduction** 

**Compliance Focus** 

ISO and HACCP Quality Management Systems Best Practice GMP audits and training

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Customer Complaints Reduction

COVID19 Crisis Management Plan Keeping our people safe

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# FY21 – Operations Overview





Safety Focus Risk Reduction Plant risk assessments

#### **Fire protection**

Implementing a fire sprinkler system and upgrade of hydrant system

#### Traffic Management Compliance

**Efficiency gains** Through Engineering inventory and stores management

#### Trade waste Reduction

Focus on Innovation, automation and plant flexibility

#### Plant Performance

Transition to Best practice Asset care and life cycle management

#### Plant Maintenance

Expand our Planned and proactive Preventive maintenance systems

### FY22 Business Outlook

## **Delivering on our Strategy**





# **FY22 Marketing Plans**



Continue to focus on our Mass Reach Digital Marketing campaigns



Commence our E-commerce Sales strategy via our core brands



Focus on improving

**Country Life's shelf** 

positioning in major

White King and

Grocery

Prioritise quick to market, innovative NPD

Sustain our current Branded Market Share growth throughout FY22





Develop Channel specific product ranges to grow General Trade Channels



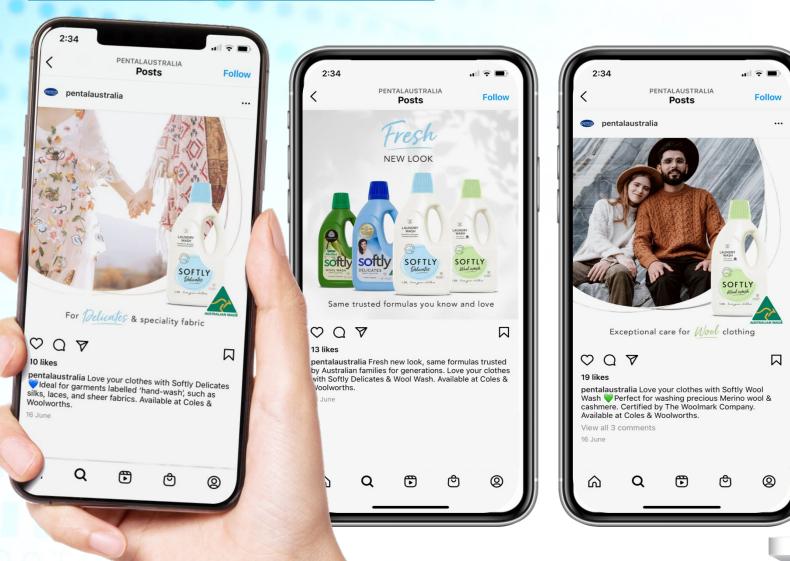
Enter the General-Purpose Segment via White King NPD



Capitalise on White King's Share of Bathroom Cleaners through range extension

# **FY22 Marketing Activities**

#### Softly and Jiffy digital advertising







### **FY22 New Products**





## **FY22 New Value Packs**



### **Pental Home Cleaning Packs**



## **FY22 New Value Packs**



### **Pental Personal Care Packs**



## FY22 New e-commerce Products

### **Pental Value Packs**





## **FY22 New Hardware Products**

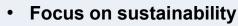
### **Pental Tradie Packs**



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# FY22 Summary





- Sales growth with the Big 4 Brands
- Sales growth in the New Sales Channels
- Build Customer relationships
- Enhance Brand protection
- Competitive and innovative
- New Costs out/down initiatives in FY21/22
- Continued focus on improving productivity
- Strong team culture
- Safety and the environment
- Grow the Duracell partnership
- Develop New Partnerships
- Execute Acquisition
- New Customers and Markets

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