



Rein In Receivables

# AGM Presentation

Approved for release by the Board

October 2021

## Key highlights



**Global Reach:** Implemented the first of the overseas ERP sized clients through the targeted strategy



**Global Focus:** Re-positioned domestic staff to concentrate on leveraging off our global presence in regions to handle the accelerated workload



**Re-positioned business model:** Pivoted to a transactional revenue model to re-position the business to a greater share of wallet across the clients

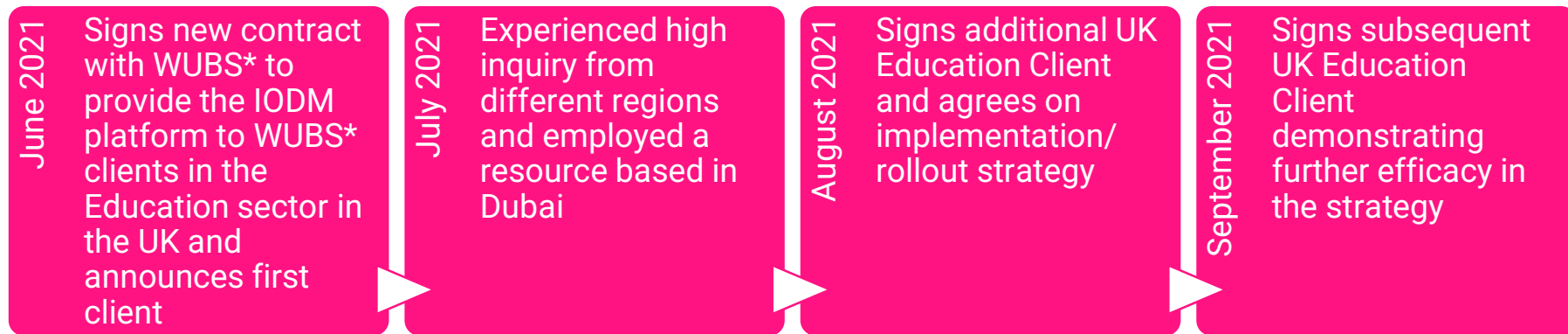


**Validated strategy:** : Reverse inquiry peaked in the first quarter leading to IODM hiring a Head of Sales in Dubai

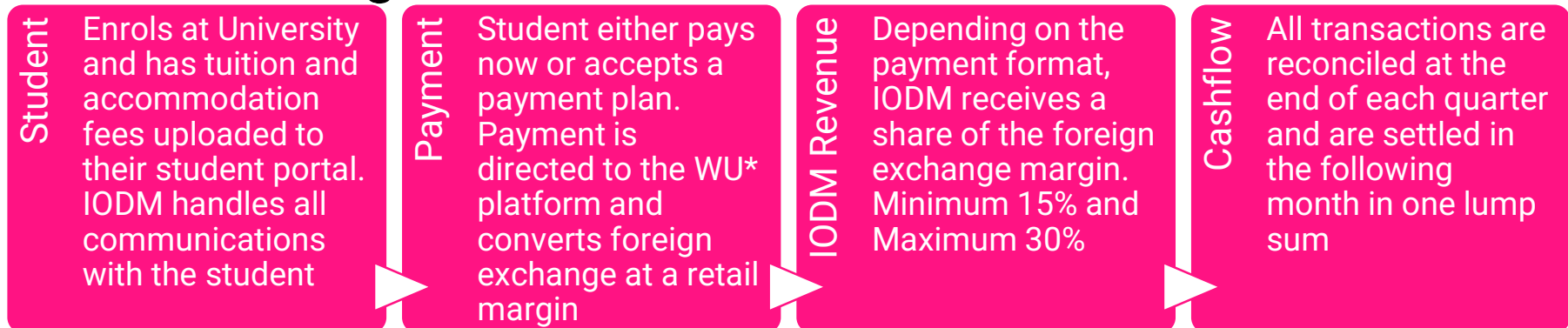


**Exciting growth outlook:** Well positioned to execute on high-value opportunities with a strong pipeline of global opportunities

## Global Expansion



## Revenue recognition

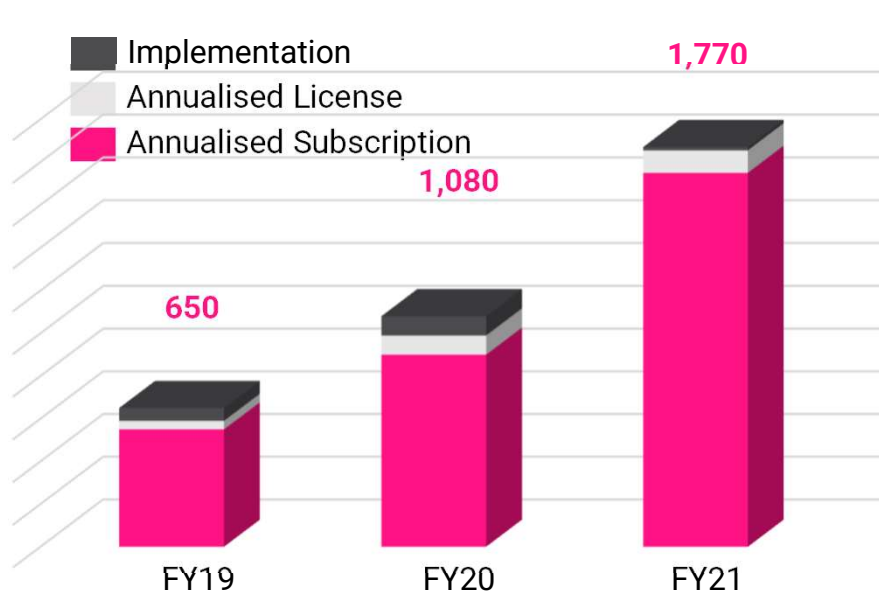


# IODM achieving record revenue growth in FY2021

IODM's annualised revenue is growing >50% year on year

## Annualised revenue<sup>1</sup>(A\$'000)

FY19-FY21



**IODM has continued strong growth despite the COVID-19 environment**

- ✓ Annualised revenue has grown **50% annually** FY19 to FY21
- ✓ **Global Revenue forecast to be the dominant growth driver**
- ✓ Next phase of the company's change in revenue profile will come from an increase in License fees

# IODM and Western Union Business Solution

Strategic partnership with Western Union accelerating growth

## Overview

**Feb 21**

Appointed Graham Smith as Head of UK to oversee and continue the European roll out strategy while working with the WUBS team. Graham has previously held senior roles within WUBS

**June 2021**

IODM signs new contract with Western Union Business Solutions in **UK Education Sector**

**June 2021**

Signs first **UK Education Client**

**August 2021 to September 2021**

Signs further **UK Education Clients**

**Strong long-term and trusted relationship established with Western Union, a global leader in cross-border, cross-currency money movements and payments**

**WesternUnion** WU

Business  
Solutions

## Mutually beneficial arrangement

- ✓ Clear validation and endorsement of IODM's solution
- ✓ Currently being rolled out through Education in the UK
- ✓ Has provided a foothold in the UK, APAC and Europe
- ✓ Aligned with Western Union Business Solution's global plans
- ✓ Offers WUBS a point of difference in competitive FX market
- ✓ Together provides an end to end, accounts receivable, payable and FX risk management solution



# Strategic geographical expansion

IODM is executing a strategic international expansion strategy leveraging key partnerships

## EMEA (near to medium term)

- **UK:** Continue roll out through the Education sector
- Capitalise on business growth in UK to broaden proprietary sales in Europe and Dubai, office established in Dubai

## Americas (short to medium term)

- **North America:** roll out Education sector offering
- Roll out Healthcare sector offering

## APAC (near term)

- **ANZ:** strong domestic foothold with opportunity for growth
  - Core sales team at record lead generation and pipeline
  - Large enterprise clients are the target market
- **Singapore:** Focus is on Education and Healthcare
  - Currently being driven by WUBS
- **Hong Kong:** Focus is on manufacturing sector and professional services



# Proven commercialisation strategy

Focused on optimising network effects and achieving highly scalable growth

## Partnerships

- External validation of IODM's solution
- Underpins pipeline of opportunities in key target markets globally
- Expands IODM's product offering and brand awareness (particularly in Europe)

## Revenue streams

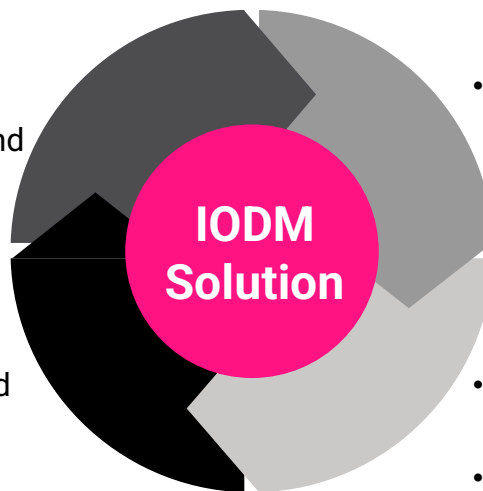
- Revenue will be based on implementation and recurring subscription fees, transactional revenue, licensing revenue and finance
- Geographical spread will drastically change in FY22
- Continuing to diversify revenue streams

## Customers

- Top-tier client portfolio – diversified by geography and across multiple sectors
- Bespoke customisation enables IODM to be at the forefront of customer trends and informs enhancements

## Product development

- Investment in IODM's solution is well informed by customers and partners
- Ongoing enhancements and additional features optimises IODM's solution, increasing key competitive advantages



# Customers: top-tier portfolio

Geographic and sector diversified customer base with headroom for significant growth

## Domestic

**Dahlsens**  
SINCE 1977  
For the Builder.

**JAPARA**



**Spicers**

**adapta**lift  
forklift hire • sales • service • parts



**northern health**  
the northern way of caring

**Monash Health**

**MaxiTRANS**

**RSEA**  
SAFETY

**IODM**

## International

**Wilson Group**

**LSE**

**BoardRoom**

**oncall**  
Interpreters & Translators

**Taylor Vinters**

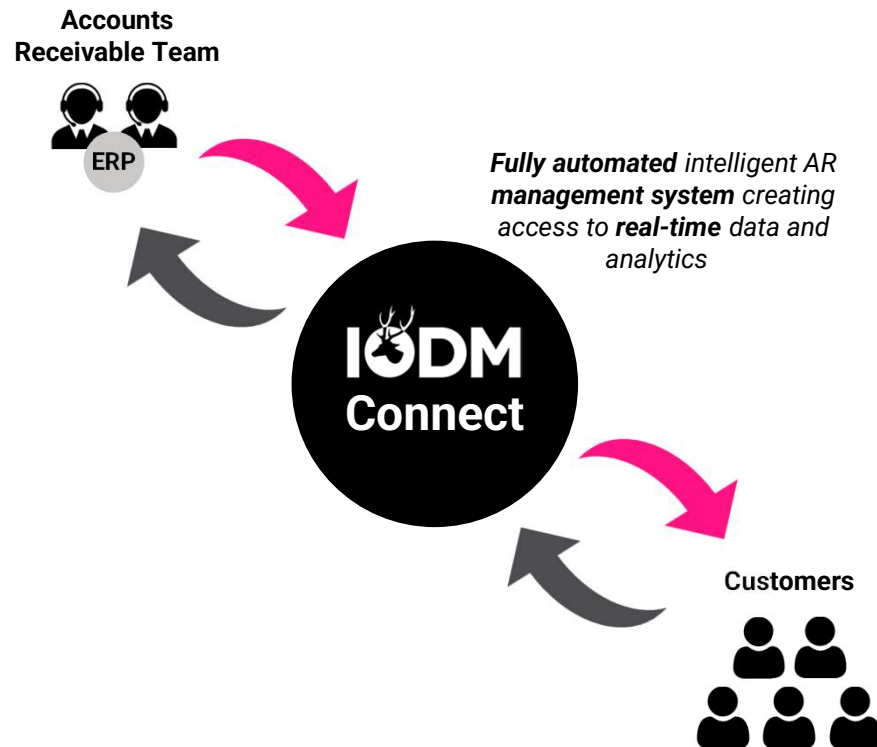
**JCDecaux**

**University of St Andrews**



# IODM Connect – a digital solution

Provides a customisable end-to-end solution that seamlessly streamlines the AR process



## Reduces costs, time, human error and increases timely payments

- ✓ Direct Integration with existing ERP system
- ✓ Bulk invoice delivery
- ✓ Task Manager with customised workflows
- ✓ 'Pay Now' Function and Payment Plan Module
- ✓ Query Management Function
- ✓ Credit Application Management Module
- ✓ Reconciliation/Receipting Module
- ✓ Credits Module and Audit Tracking
- ✓ Client note history and risk profiling
- ✓ Comprehensive reporting analytics
- ✓ Automatic escalation to collectors
- ✓ Cash-flow reporting
- ✓ Behavioural AI

# Upcoming catalysts

IODM is well positioned for growth



**UK Education expansion:** Further client signings through the WUBS Partnership



**International expansion:** Migration in to central Europe and the Middle East driven from the UK and Dubai regions



**North America expansion:** Expansion of the WUBS partnership education model in Canada and the USA



**Industry expansion:** Targeted Global move in to Healthcare, Retail and Professional services



**Operating leverage recognition:** Capitalise on increasing scale and margin





## Appendix



# Board of Directors

|                                                                                                                                                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
|-------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|  <p><b>Dr Paul Kasian</b><br/>Non-Executive<br/>Chairman</p>   | <ul style="list-style-type: none"> <li>• Significant experience leading strategy, investment and risk roles in domestic and international companies</li> <li>• Former Chief Investment Officer at <b>HSBC Asset Management</b> and Head of <b>HSBC Global</b> Financial Team</li> <li>• Founding Director of <b>Accordius</b> and <b>Wallara Asset Management</b></li> <li>• Current directorships at <b>Atomo Diagnostics</b> (ASX:AT1)</li> <li>• Former Chairman and CEO of <b>Genetic Technologies Limited</b></li> </ul>                                                                |
|  <p><b>David Ireland</b><br/>Non-Executive<br/>Director</p>    | <ul style="list-style-type: none"> <li>• 30+ years experience in the ICT industry and in the sale of enterprise solutions to large companies and Government</li> <li>• 28 years experience at <b>Unisys</b>, holding senior roles including Director of Sales for Asia Pacific Japan</li> </ul>                                                                                                                                                                                                                                                                                              |
|  <p><b>Anthony Smith</b><br/>Non-Executive<br/>Director</p>    | <ul style="list-style-type: none"> <li>• 30+ years experience in finance with expertise in corporate finance, institutional research sales and private wealth advisory</li> <li>• Former Head of Securities and Country Director of <b>Austock Group</b> and <b>Phillip Capital</b></li> <li>• Current Senior Investment Advisor at <b>Cashel Family Office</b></li> </ul>                                                                                                                                                                                                                   |
|  <p><b>Brian Jamieson</b><br/>Non-Executive<br/>Director</p> | <ul style="list-style-type: none"> <li>• 30+ years experience providing advisory and audit services to a diverse range of public and private companies</li> <li>• Former Chief Executive of <b>Minter Ellison Melbourne</b> and Chief Executive Officer at <b>KPMG Australia</b></li> <li>• Currently a Non-Executive Director of Highfield Resources Limited</li> <li>• Former directorships at <b>Sigma Healthcare</b> (ASX:SIG), <b>Mesoblast Limited</b> (ASX:MSB), <b>OZ Minerals</b> (ASX:OZL), <b>Tatts Group Limited</b> (ASX:TTS) and <b>Tigers Realm Coal</b> (ASX:TIG)</li> </ul> |

# Executive team

|                                                                                     |                                                    |                                                                                                                                                                                                                                                                                                                                                                                                                         |
|-------------------------------------------------------------------------------------|----------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|    | <b>Mark Reilly</b><br>Chief Executive Officer      | <ul style="list-style-type: none"> <li>Chartered Accountant with <b>25+ years of experience</b> in the <b>banking and finance</b> industries in an advisory capacity</li> <li>Formerly at <b>Coopers &amp; Lybrand (now PwC) in insolvency</b> before establishing his own accounting practice</li> <li>Previously held <b>Director positions</b> at Black Star Petroleum, Harvest Minerals and Forte Energy</li> </ul> |
|    | <b>Petrina Halsall</b><br>Chief Operating Officer  | <ul style="list-style-type: none"> <li>Experience in advising small to medium enterprises (SME) on growth strategies, valuations and corporate restructuring</li> <li>Formerly held managerial roles at <b>Evans Partners</b> and <b>BDO Wealth Management</b></li> <li>Associate of the Institute of Chartered Accountants Australia and New Zealand</li> </ul>                                                        |
|    | <b>Chris Ward</b><br>Chief Technology Officer      | <ul style="list-style-type: none"> <li><b>20+ years of experience</b> in managerial roles in software development at RAC WA, Netfira and Quickflix</li> <li>Experience in managing <b>business critical websites</b> and <b>building cloud-based infrastructures</b> for growing businesses</li> <li>Holds a Bachelor of Engineering, with honours, from University of Western Australia</li> </ul>                     |
|   | <b>Isaac Smith</b><br>Head of Business Development | <ul style="list-style-type: none"> <li>20+ years of experience in <b>marketing and digital sales</b></li> <li><b>Broad sector experience</b>, formerly held executive roles in marketing and sales across <b>REA Group, GSK in Singapore and Optus</b></li> </ul>                                                                                                                                                       |
|  | <b>Graham Smith</b><br>UK Head                     | <ul style="list-style-type: none"> <li>Six years experience at Western Union Business Solutions</li> <li>Various roles including Regional Manager, Channels and Partnerships.</li> </ul>                                                                                                                                                                                                                                |

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