395 Bourke Street Melbourne VIC 3000 **AUSTRALIA**

www.nab.com.au

Tuesday, 16 November 2021



ASX ANNOUNCEMENT

NAB RELEASES 2021 SUPPLEMENTAL INFORMATION

National Australia Bank Limited (NAB) today releases its 2021 Supplemental Information report which provides certain statistical information regarding NAB. The Supplemental Information voluntarily continues the disclosure of some of the information NAB previously disclosed to the U.S. market in its U.S. periodic reports filed with the U.S. Securities Exchange Commission (SEC) when NAB was an SEC registrant.

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The release of this announcement was authorised by Gary Lennon, Group Chief Financial Officer.



SUPPLEMENTAL INFORMATION REGARDING NATIONAL AUSTRALIA BANK LIMITED 2021

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OVERVIEW

The information in this report has been prepared in conjunction with the Group's US debt funding disclosures. Sections A and B provide detail in relation to the Group's liquidity and funding resources and certain statistical bank disclosures. This document should be read in conjunction with the Group's 2021 Annual Financial Report published on November 9, 2021. The 2021 Annual Financial Report is prepared in accordance with the *Corporations Act 2001* (Cth) and contains the Group's consolidated financial statements.

A reference in this report to the 'Group' is a reference to National Australia Bank Limited (NAB) and its controlled entities. All currency amounts in this report are expressed in Australian dollars unless otherwise stated. References in this document to the September 2021 full year are references to the twelve months ended September 30, 2021. Other twelve month periods are referred to in a corresponding manner.

Presentation of information

The financial information presented in this report has been prepared in accordance with Australian Accounting Standards and Interpretations issued by the Australian Accounting Standards Board (AASB) and International Financial Reporting Standards (IFRS) issued by the International Accounting Standards Board. Certain differences exist between Australian Accounting Standards, IFRS and the Generally Accepted Accounting Principles applicable in the United States of America (US GAAP) which might be material to the financial information herein.

The Group has not prepared a reconciliation of its consolidated financial statements and related footnote disclosures between Australian Accounting Standards, IFRS and US GAAP. In making an investment decision, potential investors must rely upon their own examination of the Group, the terms of the offering and the financial information. Potential investors should consult their own professional advisors for an understanding of these differences, and if they affect the financial information herein.

All amounts have been rounded to the nearest million dollars, except where indicated. The abbreviations \$m and \$bn represent millions and thousands of millions (i.e. billions) of Australian dollars respectively. Any discrepancies between total and sums of components in tables contained in this report are due to rounding. This report contains translation of certain Australian dollar amounts into US dollars at specified rates. These translations should not be construed as representations that the Australian dollar amounts actually represent such US dollar amounts or could be converted into US dollars at the rate indicated. Unless otherwise stated, the translation of Australian dollars into US dollars have been made at the rate of US\$0.7228 = A\$1.00, the noon buying rate in New York City for cable transfers in Australian dollars as certified for customs purposes by the Federal Reserve Bank of New York on September 30, 2021.

Other information herein has been derived from the Group's Annual Financial Report (the financial report), including the

Group's audited consolidated financial statements, for each financial year. Where certain items are not shown in the Group's Annual Financial Report, it has been prepared for the purpose of this report. Accordingly, this information should be read in conjunction with and is qualified in its entirety by reference to the Group's financial report for the relevant financial year.

Information in this report is presented on a continuing operations basis, unless otherwise stated. Continuing operations are the components of the Group which are not discontinued operations.

Discontinued Operations

On August 31, 2020, the Group entered into an agreement for the sale of 100% of MLC Wealth, including the advice, platforms, superannuation and investments, and asset management businesses, to IOOF Holdings Limited (IOOF). The total consideration for the sale was \$1,440 million, comprising \$1,240 million in cash and \$200 million in equity-linked subordinated notes issued by IOOF. Management concluded that MLC Wealth met the criteria to be classified as a discontinued operation as at September 30, 2020. An impairment of the goodwill attributable to MLC Wealth of \$199 million was recognised within the 'net loss from discontinued operations' for the year ended September 30, 2020.

The transaction was completed on May 31, 2021 and a loss on the sale based on the net assets at completion of \$50 million was recognised within the "net loss from discontinued operations". The final financial outcome of the sale remains subject to the finalisation of the completion accounts process and other contingencies associated with the sale. Refer to *Note 30 Commitments and contingent liabilities* in the Group's 2021 Annual Financial Report for further information.

Amounts presented in the life insurance discontinued operation related to the Group's life insurance business. The Group disposed of 80% of its investment in MLC Life to Nippon Life Insurance Company in 2016. The amounts presented in September 2021 and 2020 relate to a re-assessment of customer-related remediation provisions associated with the MLC Life business.

Information about average balances

Average balances, including average equity (adjusted), total average assets and average interest earning assets are based on daily statutory average balances.

This methodology produces numbers that more accurately reflect seasonality, timing of accruals and restructures (including discontinued operations), which would otherwise not be reflected in a simple average.

OVERVIEW (CONTINUED)

Forward-looking statements

This report contains statements that are, or may be deemed to be, forward looking statements. These forward looking statements may be identified by the use of forward looking terminology, including the terms "believe", "estimate", "plan", "project", "anticipate", "expect", "target", "intend", "likely", "may", "will", "could" or "should" or, in each case, their negative or other variations or other similar expressions, or by discussions of strategy, plans, objectives, targets, goals, future events or intentions. Indications of, and quidance on, future earnings and financial position and performance are also forward looking statements. Potential investors are cautioned not to place undue reliance on such forward looking statements. Such forward looking statements are not guarantees of future performance and involve known and unknown risks, uncertainties and other factors, many of which are beyond the control of the Group, which may cause actual results to differ materially from those expressed or implied in such statements. There can be no assurance that actual outcomes will not differ materially from these statements.

There are many factors that could cause actual results to differ materially from those projected in such statements, including (without limitation) the risks and uncertainties associated with the ongoing impacts of COVID-19, changes to the Australian and global economic environment and capital market conditions, changes to the operating and regulatory environment of the Group and changes to the financial position or performance of the Group. Further information is contained in the Group's Annual Financial Report for the 2021 financial year, available at www.nab.com.au.

LIQUIDITY AND FUNDING

The Group's banking entities comply as required with the liquidity requirements of regulators in Australia, the United Kingdom, New Zealand, the United States and other geographies in which the Group operates. Liquidity within the Group is also managed in accordance with policies approved by the Board, with oversight from the Group Asset and Liability Committee.

The principal sources of liquidity for the Group are:

- cash
- amounts due to and from other banks
- repurchase agreements
- trading and other marketable securities
- proceeds from investments and repayments of customer lending facilities
- collateral associated with derivatives
- deposits
- proceeds from commercial paper, certificates of deposit, bonds, notes and subordinated debt issues
- interest income
- other operating income.

The Group's primary source of funding is from deposits and other borrowings which include on-demand and short-term deposits, term deposits, and bank issued certificates of deposit. Of total liabilities at September 30, 2021 of \$863,189 million (2020: \$805,272 million; 2019: \$791,520 million), funding from customer deposits and certificates of deposit (including amounts accounted for at fair value) amounted to \$547,777 million (2020: \$503,788 million; 2019: \$465,487 million) or 63% (2020: 63%; 2019: 59%) of total liabilities. Although a substantial portion of customer accounts are contractually repayable within one year, on-demand, or at short-notice, such customer deposit balances have provided a stable source of core long-term funding for the Group.

Deposits taken from the inter-bank market of \$74,160⁽¹⁾ million as at September 30, 2021 (2020: \$46,773⁽²⁾ million; 2019: \$30,725⁽²⁾ million) supplement the Group's customer deposits. The Group also accesses the domestic and international debt capital markets under its various funding programs. As at September 30, 2021, the Group had on issue \$127,570 million (2020: \$148,732 million; 2019: \$169,256⁽³⁾ million) of term debt securities (bonds, notes and subordinated debt including bonds, notes and subordinated debt accounted for at fair value) and the following funding programmes available to fund the Group's general banking business.

Short-term funding programmes as at September 30 2021

Furo Market

Euro Market		
Limit	Туре	Issuer
USD20 billion	Euro Commercial Paper and Certificate of	National Australia Bank Limited
	Deposit Programme	
USD10 billion	Global Commercial Paper Programme	BNZ International Funding Limited, acting through
		its London Branch (and guaranteed by Bank of
		New Zealand)
United States		
Limit	Туре	Issuer
USD10 billion	Commercial Paper Program	BNZ International Funding Limited, acting through
		its London Branch (and guaranteed by Bank of
		New Zealand)
USD30 billion	Commercial Paper Program	National Australia Bank Limited
USD20 billion	Commercial Paper Program	National Australia Funding (Delaware) Inc. (guaranteed
		by National Australia Bank Limited)
Euro Market		
Limit	Туре	Issuer
Unlimited	Debt Issuance Programme	Bank of New Zealand

⁽¹⁾ Includes Term Funding Facility provided by the Reserve Bank of Australia of \$31,866 million (2020: \$14,270 million; 2019: \$nil), and the Term Lending Facility and Funding for Lending Programme provided by the Reserve Bank of New Zealand of NZ\$2,664 million (2020: NZ\$142 million; 2019: NZ\$nil).

⁽²⁾ Restated to exclude collateral received from other banks.

³⁾ Restated to include bonds, notes and subordinated debt measured at fair value.

LIQUIDITY AND FUNDING (CONTINUED)

Long-term funding programmes and issuing shelves as at September 30 2021

Global(1)

Limit	Туре	Issuer(s)
NZD7 billion	BNZ Covered Bond Programme	Bank of New Zealand guaranteed by CBG Trustee
		Company Limited as Trustee of the BNZ Covered
		Bond Trust ⁽²⁾
USD100 billion(3)	Global Medium Term Note Programme	National Australia Bank Limited, Bank of New Zealand
		and BNZ International Funding Limited (acting through
		its London Branch and guaranteed by Bank of
		New Zealand)
USD30 billion(4)	NAB Covered Bond Programme	National Australia Bank Limited (guaranteed by
		Perpetual Corporate Trust Limited as trustee of the NAB
		Covered Bond Trust)
Unlimited	National RMBS Trust	Perpetual Trustee Company Limited as trustee of the
		relevant National RMBS Trust (National Australia Bank
		Limited's roles include those of Seller and Servicer)

- (1) Programmes have been listed in the jurisdictions within which issuances can be made and therefore may appear in multiple categories.
- (2) Certain outstanding covered bonds were issued by BNZ International Funding Limited (acting through its London Branch), guaranteed by CBG Trustee Company Limited as Trustee of the BNZ Covered Bond Trust and Bank of New Zealand.
- (3) Refers to total Global Medium Term Note Programme limit for all issuers in aggregate.
- (4) Refers to total NAB Covered Bond Programme limit.

United States(1)

Туре	lssuer(s)
U.S. Rule 144A sub-programme associated with the NAB	National Australia Bank Limited (guaranteed by
Covered Bond Programme	Perpetual Corporate Trust Limited as trustee of the NAB
	Covered Bond Trust)
U.S. Rule 144A sub-programme associated with the Global	Bank of New Zealand
Medium Term Note Programme	
U.S. Rule 144A sub-programme associated with the Global	National Australia Bank Limited
Medium Term Note Programme	
Section 3(a)(2) Medium Term Note (Series B) Program	National Australia Bank Limited (acting through its New York Branch)
	U.S. Rule 144A sub-programme associated with the NAB Covered Bond Programme U.S. Rule 144A sub-programme associated with the Global Medium Term Note Programme U.S. Rule 144A sub-programme associated with the Global Medium Term Note Programme

- (1) Programmes have been listed in the jurisdictions within which issuances can be made and therefore may appear in multiple categories.
- 2) Refers to total NAB Covered Bond Programme limit.
- (3) Refers to total Global Medium Term Note Programme limit for all issuers in aggregate.

Australia(1)

Limit	Type	Issuer(s)
Unlimited	Debt Issuance Programme	National Australia Bank Limited
USD30 billion ⁽²⁾	NAB Covered Bond Programme	National Australia Bank Limited (guaranteed by
		Perpetual Corporate Trust Limited as trustee of the NAB
		Covered Bond Trust)
Unlimited	National RMBS Trusts	Perpetual Trustee Company Limited as trustee of the
		relevant National RMBS Trust (National Australia Bank
		Limited's roles include those of Seller and Servicer)
Unlimited	Capital Notes Programme (wholesale)	National Australia Bank Limited

- (1) Programmes have been listed in the jurisdictions within which issuances can be made and therefore may appear in multiple categories.
- (2) Refers to total NAB Covered Bond Programme limit.

LIQUIDITY AND FUNDING (CONTINUED)

New Zealand(1)

Limit	Туре	Issuer(s)
Unlimited	Debt Issuance Programme	Bank of New Zealand
NZD7 billion	BNZ Covered Bond Programme	Bank of New Zealand guaranteed by CBG Trustee
		Company Limited as Trustee of the BNZ Covered
		Bond Trust ⁽²⁾

- (1) Programmes have been listed in the jurisdictions within which issuances can be made and therefore may appear in multiple categories.
- (2) Certain outstanding covered bonds were issued by BNZ International Funding Limited (acting through its London Branch), guaranteed by CBG Trustee Company Limited as Trustee of the BNZ Covered Bond Trust and Bank of New Zealand.

Japan⁽¹⁾

Limit	Туре	Issuer(s)
JPY500 billion	Samurai Shelf	National Australia Bank Limited
JPY300 billion	Uridashi Shelf	National Australia Bank Limited

⁽¹⁾ Programmes have been listed in the jurisdictions within which issuances can be made and therefore may appear in multiple categories.

Credit ratings

At September 30, 2021, the Group's issuing entities credit ratings were as follows:

National Australia Bank	Short-term debt	Senior long-term debt	Outlook
S&P Global Ratings	A-1+	AA-	Stable
Moody's Investors Service	P-1	Aa3	Stable
Fitch Ratings	F1	A+	Stable
Bank of New Zealand	Short-term debt	Senior long-term debt	Outlook
S&P Global Ratings	A-1+	AA-	Stable
Moody's Investors Service	P-1	A1	Stable
Fitch Ratings	F1	A+	Stable
BNZ International Funding Limited (guaranteed by Bank of	Short-term debt	Senior long-term debt	Outlook
New Zealand) ⁽¹⁾			
S&P Global Ratings	A-1+	AA-	Stable
Moody's Investors Service	P-1	A1	Stable
Fitch Ratings	(not rated)	A+	Stable

⁽¹⁾ Issue credit ratings.

Ratings are not a recommendation to purchase, hold or sell securities, and may be changed, superseded or withdrawn at any time.

The Group maintains well diversified and high-quality liquid asset portfolios to support regulatory and internal requirements in the various regions in which it operates. As at September 30, 2021, the Group held \$194,498 million of on balance sheet liquid assets (2020: \$170,141 million; 2019: \$129,578 million), of which NAB held \$178,765 million (2020: \$157,638 million; 2019: \$120,793 million).

According to the Group Contingent Funding Plan (CFP), the Group Treasurer has the authority to direct any internal holder of unencumbered liquid assets to realise those assets for cash. In addition, as at 30 September 2021, the Group held \$622,676 million (2020: \$586,345 million; 2019: \$594,510 million) of net loans and advances to customers (including loans accounted for at fair value), of which \$112,482 million (2020: \$117,405 million; 2019: \$118,300 million) is due to mature within one year, although a proportion of these maturing customer loans will be extended in the normal course of business.

The Group also has the capacity to access funding through the Reserve Bank of Australia under the Committed Liquidity Facility (CLF) until December 31, 2022 when it will be phased out to zero subject to financial market conditions. NAB's approved CLF size for 2021 (from February 1, 2021) was \$31,000 million (\$55,100 million for calendar year 2020). The Group accessed \$31,866 million of funding through the Term Funding Facility (TFF), including an Initial Allowance of \$14,270 million drawn in the 2020 financial year, and Supplementary and Additional Allowances of a total \$17,596 million in the 2021 financial year. A combination of external marketable debt securities and internal residential mortgage-backed securities provide collateral for the CLF and TFF. Unencumbered internal Residential Mortgage Backed Securities (RMBS) after haircuts held by the Group at September 30, 2021 was \$39,704 million (2020: \$81,617 million).

LIQUIDITY AND FUNDING (CONTINUED)

Based on the level of resources within the Group's businesses, and the ability of the Group to access wholesale money markets and issue debt securities should the need arise, overall liquidity is considered sufficient to meet current obligations to customers, policyholders and debt holders.

The following table sets out the amounts and maturities of the Group's contractual cash obligations for bonds, notes and subordinated debt, other debt issues, and other commitments as listed below at September 30, 2021. The table excludes deposits and other liabilities taken in the normal course of banking business and short-term and undated liabilities.

	Payments due by period				
	Less than	Greater than			
	1 year	1 year	Total		
	\$m	\$m	\$m		
Bonds, notes and subordinated debt – dated	28,733	98,837	127,570		
Other debt issues – undated	-	6,831	6,831		
Non-cancellable leases	336	1,790	2,126		
Total contractual cash obligations	29,069	107,458	136,527		

The following table sets out the amounts and maturities of the Group's contingent liabilities and other commercial commitments at September 30, 2021.

	Amount of commitment expiration per period				
	Less than	Greater than			
	1 year	1 year	Total		
	\$m	\$m	\$m		
Contingent liabilities					
Guarantees	2,578	1,588	4,166		
Letters of credit	6,875	3,892	10,767		
Performance-related contingencies	4,626	1,850	6,476		
Other commercial commitments					
Other binding credit commitments	77,859	107,510	185,369		
Total commercial commitments	91,938	114,840	206,778		

Description of off-balance sheet arrangements (structured entities)

The Group enters into various arrangements with structured entities. The primary purposes of these structured entities are to:

- Assist customers to securitise their assets.
- Provide diversified funding sources to customers.
- Tailor new products to satisfy customers' funding requirements.

In accordance with Australian Accounting Standards and International Financial Reporting Standards, the Group will consolidate a structured entity where the Group has control over the structured entity. Generally, the Group does not have control over structured entities that have been established for purposes of providing funding to customers, and therefore these structured entities are not consolidated by the Group.

For further information regarding the Group's position regarding off-balance sheet arrangements, see *Note 21 Financial asset* transfers, *Note 30 Commitments and contingent liabilities* and *Note 31 Interest in subsidiaries and other entities* of the Group's 2021 Annual Financial Report for the year ended September 30, 2021.

B1: AVERAGE BALANCE SHEET AND RELATED INTEREST

The following tables presents the major categories of interest earning assets and interest bearing liabilities, together with their respective interest rates earned or incurred by the Group. Averages are predominantly daily averages. Amounts classified as Other International represent interest earning assets and interest bearing liabilities of the controlled entities and overseas branches domiciled in Europe, the United States and Asia. Impaired assets are included within loans and advances in interest earning assets.

Average assets and interest income

		2021			2020			2019	
	Average		Average	Average		Average	Average		Average
	balance	Interest	rate	balance	Interest	rate	balance	Interest	rate
	\$m	\$m	% pa	\$m	\$m	% pa	\$m	\$m	% pa
Average interest earning assets(1)									
Due from other banks(2)									
Australia	47,431	19	-	15,863	81	0.5	16,537	210	1.3
New Zealand	8,455	22	0.3	4,987	36	0.7	3,671	72	2.0
Other International	22,117	19	0.1	22,021	159	0.7	14,790	224	1.5
Marketable debt securities									
Australia	79,437	854	1.1	83,472	1,446	1.7	82,062	2,075	2.5
New Zealand	8,066	43	0.5	8,669	92	1.1	7,176	144	2.0
Other International	9,865	27	0.3	9,768	60	0.6	11,076	116	1.0
Loans and advances - housing									
Australia ⁽³⁾	267,773	7,700	2.9	271,451	9,358	3.4	276,360	11,494	4.2
New Zealand	44,378	1,394	3.1	40,178	1,602	4.0	37,333	1,700	4.6
Loans and advances - non-housing									
Australia	197,443	6,150	3.1	198,611	7,431	3.7	194,534	9,364	4.8
New Zealand	39,607	1,286	3.2	41,731	1,636	3.9	42,213	1,994	4.7
Other International	18,082	377	2.1	17,672	477	2.7	15,841	545	3.4
Other interest earning assets(2)									
Australia	16,863	38	n/a	15,769	96	n/a	7,707	165	n/a
New Zealand	965	45	n/a	2,006	47	n/a	737	44	n/a
Other International	44,499	60	n/a	49,481	590	n/a	48,799	1,047	n/a
Total average interest earning assets									
and interest income by:									
Australia ⁽³⁾	608,947	14,761	2.4	585,166	18,412	3.1	577,200	23,308	4.0
New Zealand	101,471	2,790	2.7	97,571	3,413	3.5	91,130	3,954	4.3
Other International	94,563	483	0.5	98,942	1,286	1.3	90,506	1,932	2.1
Total average interest earning assets									
and interest income	804,981	18,034	2.2	781,679	23,111	3.0	758,836	29,194	3.8
Average non-interest									
earning assets ⁽¹⁾									
Investments relating to life									
insurance business									
New Zealand	95			98			96		
Other assets	90,161			99,687			80,616		
Total average non-interest									
earning assets	90,256			99,785			80,712		
Provision for credit impairment									
Australia	(4,853)			(3,730)			(3,054)		
New Zealand	(764)			(704)			(582)		
Other International	(69)			(46)			(50)		
Total average assets	889,551			876,984			835,862		

⁽¹⁾ Information is presented on a continuing operations basis, unless otherwise stated. 2019 has been restated for the presentation of MLC Wealth as a discontinued operation.

⁽²⁾ Comparative information has been restated to align to the presentation in the current period. Refer to *Note 1 Basis of preparation* in the 2021 Annual Financial Report.

⁽³⁾ Includes \$38 million of average balance (2020: \$57 million, 2019: \$93 million) and \$1 million of interest (2020: \$1 million, 2019 \$4 million) relating to the run-down of housing loans in Asia from the sale of NAB's Asian private wealth business in November 2017.

Average liabilities and interest expense

New Zealand 3,968 5 0.1 2,241 7	balance ba \$m .6 21,802 .3 2,418 .8 14,513	Interest \$m 309 18 311	Average rate % pa
\$m \$m % pa \$m % pa Average interest bearing liabilities ⁽¹⁾ Due to other banks ⁽²⁾ 50.1 18,972 110	.6 21,802 .3 2,418 .8 14,513	\$m 309 18	% pa
Average interest bearing liabilities(1) Due to other banks(2) Australia 35,071 49 0.1 18,972 110 0.0 New Zealand 3,968 5 0.1 2,241 7 0.0	.6 21,802 .3 2,418 .8 14,513	309 18	1.4
Due to other banks ⁽²⁾ Australia 35,071 49 0.1 18,972 110 0 New Zealand 3,968 5 0.1 2,241 7 0	.3 2,418 .8 14,513	18	
Australia 35,071 49 0.1 18,972 110 0 New Zealand 3,968 5 0.1 2,241 7 0	.3 2,418 .8 14,513	18	
New Zealand 3,968 5 0.1 2,241 7	.3 2,418 .8 14,513	18	
,	.8 14,513		0.7
Other International 14,490 37 0.3 17,914 151	,	311	
			2.1
On-demand and short-term deposits			
Australia 245,506 540 0.2 202,991 1,105	.5 174,382	2,057	1.2
New Zealand 31,289 47 0.2 24,283 96	.4 20,527	175	0.9
Other International 4,738 1 - 5,830 32	.5 5,001	86	1.7
Certificates of deposits			
Australia 27,259 20 0.1 30,633 239	.8 32,287	635	2.0
New Zealand 1,274 1 0.1 1,623 17	.0 1,638	29	1.8
Other International 12,872 23 0.2 10,816 150	.4 10,113	184	1.8
Term deposits			
Australia 89,770 519 0.6 110,280 1,666	.5 128,627	3,198	2.5
New Zealand 24,499 343 1.4 31,462 838 2	.7 32,594	1,087	3.3
Other International 4,140 17 0.4 5,890 81	.4 7,405	165	2.2
Other borrowings			
Australia 21,858 117 0.5 25,786 445	.7 22,897	673	2.9
New Zealand 3,956 10 0.3 3,564 54	.5 2,694	70	2.6
Other International 31,514 36 0.1 27,866 455	.6 32,191	932	2.9
Bonds, notes and subordinated debt			
Australia 101,025 954 0.9 122,124 1,782	.5 126,875	3,472	2.7
New Zealand 18,660 255 1.4 21,201 357	.7 20,878	550	2.6
Other International 13,065 363 2.8 18,755 523	.8 19,730	550	2.8
Other interest bearing liabilities ⁽²⁾			
Australia 12,152 891 n/a 12,985 1,112	n/a 8,272	1,138	n/a
New Zealand 968 6 n/a 870 6	n/a -	-	n/a
Other International 199 7 n/a 291 8	n/a -	-	n/a
Total average interest bearing			
liabilities and interest expense by:			
Australia 532,641 3,090 0.6 523,771 6,459	.2 515,142	11,482	2.2
New Zealand 84,614 667 0.8 85,244 1,375	.6 80,749	1,929	2.4
Other International 81,018 484 0.6 87,362 1,400	.6 88,953	2,228	2.5
Total average interest bearing			
liabilities and interest expense 698,273 4,241 0.6 696,377 9,234	.3 684,844	15,639	2.3

⁽¹⁾ Information is presented on a continuing operations basis, unless otherwise stated. 2019 has been restated for the presentation of MLC Wealth as a discontinued operation.

⁽²⁾ Comparative information has been restated to align to the presentation in the current period. Refer to *Note 1 Basis of preparation* in the 2021 Annual Financial Report.

Average non-interest bearing liabilities and average equity

	2021	2020	2019
	\$m	\$m	\$m
Average non-interest bearing liabilities			
Deposits not bearing interest			
Australia ⁽¹⁾	70,440	53,583	46,270
New Zealand ⁽¹⁾	9,947	6,885	5,656
Other International	4	4	5
Other liabilities	48,998	61,478	45,363
Total average non-interest-bearing liabilities	129,389	121,950	97,294
Total average liabilities	827,662	818,327	782,138
Average equity			
Total equity (parent entity interest)	61,888	58,655	53,715
Non-controlling interest in controlled entities	1	2	9
Total average equity	61,889	58,657	53,724
Total average liabilities and equity	889,551	876,984	835,862

⁽¹⁾ Includes mortgage offset accounts of \$33,529 million (2020: \$30,505 million, 2019: \$28,875 million) in Australia and \$1,994 million (2020: \$1,810 million, 2019: \$1,724 million) in New Zealand.

Net interest margin

	2021	2020	2019
	%	%	%
Net interest margin - statutory basis ⁽¹⁾	1.71	1.78	1.79

⁽¹⁾ Information is presented on a continuing operations basis, unless otherwise stated. 2019 has been restated for the presentation of MLC Wealth as a discontinued operation.

Volume and rate analysis

The following table allocates movements in net interest income between changes in volume and changes in rate for the years ended September 30, 2021 and September 30, 2020. Volume and rate variances have been calculated on the movement in average balances and the change in interest rates on average interest earning assets and average interest bearing liabilities. The variance caused by changes of both volume and rate has been allocated in proportion to the relationship of the absolute dollar amounts of each change to the total.

		2021 Increase / (decrease) due to change in			2020 Increase / (decrease due to change in		
	Average	Average		Average	Average		
	balance	rate	Total	balance	rate	Total	
	\$m	\$m	\$m	\$m	\$m	\$m	
Interest earning assets(1)							
Due from other banks							
Australia	59	(121)	(62)	51	(180)	(129)	
New Zealand	17	(31)	(14)	27	(63)	(36)	
Other International	1	(141)	(140)	82	(147)	(65)	
Marketable debt securities							
Australia	(67)	(525)	(592)	35	(664)	(629)	
New Zealand	(6)	(43)	(49)	26	(78)	(52)	
Other International	1	(34)	(33)	(13)	(43)	(56)	
Loans and advances - housing							
Australia	(125)	(1,533)	(1,658)	(202)	(1,934)	(2,136)	
New Zealand	155	(363)	(208)	124	(222)	(98)	
Loans and advances - non housing							
Australia	(44)	(1,237)	(1,281)	192	(2,125)	(1,933)	
New Zealand	(81)	(269)	(350)	(24)	(334)	(358)	
Other International	11	(111)	(100)	58	(126)	(68)	
Other interest earning assets							
Australia	7	(65)	(58)	40	(109)	(69)	
New Zealand	(32)	30	(2)	26	(23)	3	
Other International	(54)	(476)	(530)	15	(472)	(457)	
Change in interest income	(158)	(4,919)	(5,077)	437	(6,520)	(6,083)	

⁽¹⁾ Information is presented on a continuing operations basis, unless otherwise stated. 2019 has been restated for the presentation of MLC Wealth as a discontinued operation.

	2021			2020			
	Increa	ase / (decrease)	Incre	ase / (decrease)	
	due to change in			due			
	Average	Average		Average	Average		
	balance	rate	Total	balance	rate	Total	
	\$m	\$m	\$m	\$m	\$m	\$m	
Interest bearing liabilities(1)							
Due to other banks							
Australia	55	(116)	(61)	13	(212)	(199)	
New Zealand	3	(5)	(2)	3	(14)	(11)	
Other International	(25)	(89)	(114)	61	(221)	(160)	
On-demand and short-term deposits							
Australia	195	(760)	(565)	295	(1,247)	(952)	
New Zealand	23	(72)	(49)	28	(107)	(79)	
Other International	(5)	(26)	(31)	12	(66)	(54)	
Certificates of deposits							
Australia	(23)	(196)	(219)	(31)	(365)	(396)	
New Zealand	(3)	(13)	(16)	-	(12)	(12)	
Other International	24	(151)	(127)	12	(46)	(34)	
Term deposits							
Australia	(266)	(881)	(1,147)	(408)	(1,124)	(1,532)	
New Zealand	(157)	(338)	(495)	(37)	(212)	(249)	
Other International	(19)	(45)	(64)	(29)	(55)	(84)	
Other borrowings							
Australia	(59)	(269)	(328)	77	(305)	(228)	
New Zealand	5	(49)	(44)	19	(35)	(16)	
Other International	53	(472)	(419)	(112)	(365)	(477)	
Bonds, notes and subordinated debt							
Australia	(272)	(556)	(828)	(125)	(1,565)	(1,690)	
New Zealand	(40)	(62)	(102)	9	(202)	(193)	
Other International	(158)	(2)	(160)	(27)	-	(27)	
Other interest bearing liabilities							
Australia	(68)	(153)	(221)	129	(155)	(26)	
New Zealand	1	(1)	-	6	-	6	
Other International	(4)	3	(1)	8	-	8	
Change in interest expense	(740)	(4,253)	(4,993)	(97)	(6,308)	(6,405)	
Change in net interest income							

⁽¹⁾ Information is presented on a continuing operations basis, unless otherwise stated. 2019 has been restated for the presentation of MLC Wealth as a discontinued operation.

Loan fees

Included within interest income is \$153 million (2020: \$150 million; 2019: \$149 million) relating to loan fees which are amortised over the effective life of the loan.

B2: INVESTMENT PORTFOLIO

The following table shows the total value of the Group's investment portfolio for the years indicated:

	2021	2020	2019
	\$m	\$m	\$m
Trading securities ⁽¹⁾	50,020	64,937	61,283
Debt instruments	41,878	40,355	40,205
Total investments	91,898	105,292	101,488

⁽¹⁾ In 2020, the 2019 comparative information has been restated to align to the presentation in the current period to reflect revised securities / instrument classification.

Trading securities

The following table shows the fair value of the Group's holdings of trading securities for the years indicated:

	2021	2020	2019
Trading securities(1)	\$m	\$m	\$m
Government bonds, notes and securities	31,660	42,071	35,800
Semi-government bonds, notes and securities	4,153	5,827	6,458
Corporate / financial institution bonds, notes and securities	12,240	15,965	18,034
Other bonds, notes, securities and other assets	1,967	1,074	991
Total trading securities	50,020	64,937	61,283

⁽¹⁾ In 2020, the 2019 comparative information has been restated to align to the presentation in the current period to reflect revised securities / instrument classification.

Debt instruments

The following table shows the fair value of the Group's holdings of debt instruments for the years indicated:

	2021	2020	2019
Debt instruments ⁽¹⁾	\$m	\$m	\$m
Government bonds, notes and securities	3,280	3,282	3,005
Semi-government bonds, notes and securities	25,027	23,240	21,689
Corporate / financial institution bonds, notes and securities	6,642	6,648	6,273
Other bonds, notes, securities and other assets	6,929	7,185	9,238
Total debt instruments	41,878	40,355	40,205

⁽¹⁾ In 2020, the 2019 comparative information has been restated to align to the presentation in the current period to reflect revised securities / instrument classification.

Maturities

The following table analyses the maturity (according to when they are expected to mature, be recovered or settled) and weighted average yield of the Group's holdings of debt instruments at fair value through other comprehensive income at September 30, 2021:

	Less	than	1 to	5	5 to	10	Ove	r 10					
	1 year year(s)		year(s)		r(s) year(s		year(s)		year(s) y		yea	years	
	\$m	yield pa	\$m	yield pa	\$m	yield pa	\$m	yield pa					
Government bonds, notes and securities	3,280	0.2%	-	-	-	-	-	-					
Semi-government bonds, notes and securities	305	2.6%	4,952	2.2%	13,263	2.2%	6,507	2.5%					
Corporate / financial institution bonds, notes													
and securities	1,801	0.3%	4,841	0.2%	-	-	-	-					
Other bonds, notes, securities and other assets	1,381	1.2%	5,548	1.0%	-	-	-	-					
Total maturities at carrying value(1)	6,767		15,341		13,263		6,507						

⁽¹⁾ The amount that best represents the maximum credit exposure at reporting date is the carrying value of these assets.

B3: LOAN PORTFOLIO

Loans and advances

The following table sets out the Group's portfolio of loans and advances, including provisions net of unearned and deferred net fee income, for the years indicated:

	2021	2020	2019	2018	2017
	\$m	\$m	\$m	\$m	\$m
Australia					
Overdrafts ⁽¹⁾	2,786	2,472	3,249	3,149	3,177
Credit card outstandings	4,158	4,426	5,717	6,232	6,365
Asset and lease financing	13,474	12,611	12,230	11,938	11,214
Housing loans	309,661	299,102	303,942	303,007	292,989
Other term lending ⁽¹⁾	178,230	168,337	164,002	154,846	141,144
Other lending ⁽²⁾	6,064	5,551	7,418	8,605	11,122
Loans at fair value ⁽³⁾	1,678	2,552	4,868	7,259	10,926
	516,051	495,051	501,426	495,036	476,937
Overseas					
Overdrafts	1,802	1,875	2,571	2,155	2,011
Credit card outstandings	713	833	1,057	1,062	1,044
Asset and lease financing	405	398	533	490	460
Housing loans	50,339	42,627	39,973	36,533	36,545
Other term lending	57,926	51,254	52,124	45,695	42,276
Other lending	942	706	1,775	2,033	2,203
Loans at fair value ⁽³⁾	878	1,308	1,893	2,586	3,670
	113,005	99,001	99,926	90,554	88,209
Total gross loans and advances	629,056	594,052	601,352	585,590	565,146
Deduct: Unearned income and deferred net fee income	(173)	(219)	(452)	(435)	(415)
Provision for credit impairment	(5,171)	(6,011)	(3,900)	(3,513)	(3,224)
Total net loans and advances	623,712	587,822	597,000	581,642	561,507

⁽¹⁾ In 2019, comparative information for 2018 and 2017 has been restated to reflect revised product classifications relating to overdrafts and other term lending.

⁽²⁾ Comparative information has been restated to align to the presentation in the current period. Refer to *Note 1 Basis of preparation* in the 2021 Annual Financial Report

⁽³⁾ Loans at fair value represent "Other term lending" loans. This amount includes an unfavourable credit risk adjustment of \$33 million (2020: \$35 million; 2019: \$54 million; 2018: \$66 million; 2017: \$90 million) for Australia, and an unfavourable credit risk adjustment of \$19 million (2020: \$31 million; 2019: \$11 million; 2018: \$16 million; 2017: \$26 million) for overseas.

The diversification and size of the Group is such that its lending is widely spread both geographically and in terms of the types of industries served. In accordance with U.S. Securities and Exchange Commission (SEC) guidelines, the following table shows comparative year-end detail of the loan portfolio for the years indicated. The table also demonstrates the concentration of credit risk by industry with credit risk represented by the carrying value less provision for credit impairment.

	Loans and advances by industry ⁽¹⁾					
	2021	2020	2019	2018	2017	
	%	%	%	%	%	
Australia ⁽²⁾						
Accommodation and hospitality	1.1	1.2	1.2	-	-	
Agriculture, forestry, fishing and mining	5.4	5.0	4.6	4.0	3.9	
Business services and property services	2.5	2.7	2.9	-	-	
Commercial property	8.8	8.8	9.0	0.4	0.8	
Construction	0.9	1.0	1.0	0.3	0.3	
Financial & insurance	4.3	3.9	3.3	2.9	2.6	
Government & public authorities	0.4	0.3	0.3	0.3	0.3	
Manufacturing	1.3	1.4	1.4	1.2	1.3	
Personal	1.0	1.1	1.4	1.6	1.7	
Residential mortgages	49.2	50.4	50.5	51.7	51.8	
Retail and wholesale trade	2.3	2.3	2.4	-	-	
Transport and storage	1.8	2.0	2.0	-	-	
Utilities	0.4	0.6	0.6	-	-	
Asset and lease financing	-	-	-	2.0	2.0	
Other	2.6	2.6	2.8	20.1	19.7	
	82.0	83.3	83.4	84.5	84.4	
Overseas						
Accommodation and hospitality	0.2	0.2	0.2	-	-	
Agriculture, forestry, fishing and mining	2.3	2.4	2.6	2.5	2.5	
Business services and property services	0.3	0.2	0.2	-	-	
Commercial property	1.3	1.3	1.4	-	-	
Construction	0.2	0.2	0.2	0.2	0.2	
Financial & insurance	2.1	1.5	1.8	1.5	1.5	
Manufacturing	0.5	0.5	0.6	0.6	0.6	
Personal	0.1	0.2	0.2	0.2	0.3	
Residential mortgages	8.0	7.2	6.6	6.2	6.5	
Retail and wholesale trade	0.7	0.7	0.8	-	-	
Transport and storage	0.9	0.9	0.7	-	-	
Utilities	1.0	1.0	0.8			
Asset and lease financing	-	-	-	0.1	0.1	
Other	0.4	0.4	0.5	4.2	3.9	
	18.0	16.7	16.6	15.5	15.6	
Total	100.0	100.0	100.0	100.0	100.0	

⁽¹⁾ In 2020, the 2019 comparative information has been restated to align to the presentation in the current period to reflect revised industry categories.

Comparative information has been restated to align to the presentation in the current period. Refer to Note 1 Basis of preparation in the 2021 Annual Financial Report.

The following tables show the contractual maturity distribution of loans and advances to customers and the nature of the interest rate applicable to such loans and advances for the Group as at September 30, 2021:

	Less than	Less than 1 to 5 1 year year(s)	Over 5	Total \$m
	1 year		years ⁽¹⁾	
	\$m	\$m	\$m	
Australia				
Accommodation and hospitality	3,029	3,929	210	7,168
Agriculture, forestry, fishing and mining	9,597	22,192	1,858	33,647
Business services and property services	4,386	8,804	2,824	16,014
Commercial property	23,624	31,146	860	55,630
Construction	1,867	3,740	350	5,957
Financial & insurance	17,166	8,750	961	26,877
Government & public authorities	48	1,025	1,186	2,259
Manufacturing	2,820	4,922	512	8,254
Personal	1,111	737	4,409	6,257
Residential mortgages	12,853	1,316	295,492	309,661
Retail and wholesale trade	5,766	7,899	688	14,353
Transport and storage	1,661	6,691	2,760	11,112
Utilities	421	2,150	258	2,829
Other	4,865	9,815	1,353	16,033
	89,214	113,116	313,721	516,051
Overseas				
Accommodation and hospitality	358	728	57	1,143
Agriculture, forestry, fishing and mining	5,304	7,762	1,282	14,348
Business services and property services	811	679	143	1,633
Commercial property	4,637	3,192	93	7,922
Construction	435	557	168	1,160
Financial & insurance	8,871	4,230	9	13,110
Government & public authorities	42	8	40	90
Manufacturing	1,856	1,443	59	3,358
Personal	74	25	717	816
Residential mortgages	919	1,192	48,228	50,339
Retail and wholesale trade	2,466	2,070	110	4,646
Transport and storage	1,321	3,154	1,001	5,476
Utilities	765	3,186	2,480	6,431
Other	1,259	1,031	243	2,533
	29,118	29,257	54,630	113,005
Total gross loans and advances	118,332	142,373	368,351	629,056

⁽¹⁾ Loans and advances which have no contractual maturity (including credit cards) are categorised as due over 5 years.

	Less than 1 year	1 to 5 year(s)	Over 5 years	Total
	\$m	\$m	\$m	\$m
Nature of interest rate applicable to loans and advances				
Variable interest rates				
Australia	58,510	60,890	202,043	321,443
Overseas	24,445	22,240	11,189	57,874
Fixed interest rates				
Australia	30,704	52,226	111,678	194,608
Overseas	4,672	7,018	43,441	55,131
Total gross loans and advances	118,331	142,374	368,351	629,056

Asset quality disclosures

The following tables provide an analysis of the asset quality of the Group's loans and advances for the years indicated. Gross amounts are shown before taking into account any collateral held or other credit enhancements.

Impaired assets consist of retail loans (excluding unsecured portfolio managed facilities) which are contractually 90 days past due with security insufficient to cover principal and interest revenue, non-retail loans which are contractually 90 days past due and / or where there is sufficient doubt about the ultimate collectability of principal and interest, and impaired off-balance sheet credit exposures where current circumstances indicate that losses may be incurred. Unsecured portfolio managed facilities are classified as impaired loans when they become 180 days past due (if not written-off).

Customers receiving COVID-19 payment deferrals have been treated in accordance with APRA guidance in the tables below.

	2021	2020	2019	2018	2017
	\$m	\$m	\$m	\$m	\$m
Summary of total impaired assets(1)					
Gross					
Australia	1,015	1,277	1,330	1,230	1,213
Overseas	243	589	642	291	511
Total gross impaired assets	1,258	1,866	1,972	1,521	1,724
Specific provision for credit impairment ⁽²⁾					
Australia	526	608	624	562	564
Overseas	138	232	158	113	127
Total specific provision for credit impairment	664	840	782	675	691
Net					
Australia	489	669	706	668	649
Overseas	105	357	484	178	384
Total net impaired assets	594	1,026	1,190	846	1,033

⁽¹⁾ Impaired assets include: (a) Off-balance sheet credit-related commitments amounting to \$9 million gross, \$9 million net (2020: \$26 million gross, \$26 million net; 2019: \$22 million gross, \$22 million net; 2018: \$10 million gross, \$10 million net; 2017: \$20 million gross, \$20 million net), and (b) \$nil (NZ\$nil) (2020: \$nil (NZ\$nil); 2019: \$nil (NZ\$nil); 2018: \$2 million (NZ\$3 million); 2017: \$205 million (NZ\$222 million)) of NZ Banking dairy exposures currently assessed as no loss based on security held. Collective provisions are held against these loans.

The 90+ days past due loans are not classified as impaired assets and therefore are not included in the above summary.

	2021	2020	2019	2018	2017
	\$m	\$m	\$m	\$m	\$m
90+ days past due loans					
Australia	4,498	4,082	3,457	2,527	2,094
Overseas	145	173	146	121	151
Total 90+ days past due loans	4,643	4,255	3,603	2,648	2,245
	2021	2020	2019	2018	2017
Additional information in respect of impaired assets	\$m	\$m	\$m	\$m	\$m
Fair value of security(1)					
Australia	556	730	684	637	708
Overseas	82	335	477	161	381
Total fair value of security	638	1,065	1,161	798	1,089

⁽¹⁾ Fair value of security is the amount for which that security could be exchanged between a knowledgeable, willing buyer and a knowledgeable, willing seller in an arm's length transaction. Amounts of security held in excess of the outstanding balance of individual impaired assets are not included in this table.

⁽²⁾ Includes \$14 million (2020: \$20 million; 2019: \$nil; 2018: \$2 million; 2017: \$2 million) of specific provision on loans at fair value.

Cross-border outstandings

The following table analyses the aggregate cross-border outstandings due from countries other than Australia where such outstandings individually exceed 0.75% of the Group's total assets. For the purposes of this disclosure, cross-border outstandings are based on the country of domicile of the counterparty or guarantor of the ultimate risk, and comprise loans and advances, balances due from other financial institutions, acceptances and other monetary assets including trading derivative assets and reverse repurchase agreements. Activities with local residents by the Group's foreign branches and subsidiaries are excluded.

The reporting threshold used below is for disclosure guidance only and is not intended as an indicator of a prudent level of lending by the Group to any one country.

				Non-Bank		
		Public	Banks	Private	Total	% of total
		\$m	\$m	\$m	\$m	assets
As at September 30, 2021	United Kingdom	-	4,597	4,828	9,425	1.0
	United States	3,821	1,995	5,117	10,933	1.2
As at September 30, 2020	United Kingdom	7	5,689	4,819	10,515	1.2
	United States	3,363	3,262	5,713	12,338	1.4
As at September 30, 2019	United Kingdom	10	9,677	6,646	16,333	1.9
	United States	1,283	2,225	6,257	9,765	1.2
	Japan	4,729	1,146	2,078	7,953	0.9

For the financial year ending September 30, 2021, the off-balance sheet commitments in United Kingdom exceeds 0.75% of the Group's total assets, being 0.9% (2020: 0.9%, 2019: 0.77%).

B4: SUMMARY OF LOAN LOSS EXPERIENCE

Credit impairment charge on loans at amortised cost

	2021	2020	2019	2018	2017
	\$m	\$m	\$m	\$m	\$m
New and increased provisions (net of collective provision releases)	122	2,990	1,154	1,057	1,177
Write-backs of specific provisions	(270)	(169)	(170)	(193)	(242)
Recoveries of specific provisions	(54)	(69)	(57)	(73)	(111)
Total charge / (write-back) to the income statement	(202)	2,752	927	791	824

Provision for credit impairment on loans at amortised cost

The following tables set forth details of the Group's provision for credit impairment for the years indicated:

	2021	2020	2019	2018	2017
	\$m	\$m	\$m	\$m	\$m
Collective provision for credit impairment - Stage 1 - 12 months					
Expected Credit Losses (ECL)	256	470	368	324	313
Collective provision for credit impairment - Stage 2 - Lifetime ECL Not					
credit impaired	3,376	3,897	2,227	2,125	1,819
Collective provision for credit impairment - Stage 3 - Lifetime ECL					
credit impaired	889	824	523	391	403
Total collective provision for credit impairment	4,521	5,191	3,118	2,840	2,535
Specific provision for credit impairment - Stage 3 - Lifetime ECL					
credit impaired	650	820	782	673	689
Total provision for credit impairment ⁽¹⁾	5,171	6,011	3,900	3,513	3,224

⁽¹⁾ Not included in total provision for credit impairment is \$14 million (2020: \$20 million, 2019: \$nil; 2018: \$2 million; 2017: \$2 million) specific provision on loans at fair value; \$39 million (2020: \$46 million, 2019: \$65 million; 2018: \$80 million; 2017: \$114 million) collective provision on loans at fair value; and \$155 million (2020: \$299 million, 2019: \$177 million; 2018: \$134 million; 2017: \$149 million) collective provision on derivatives at fair value.

For further information regarding the Group's provision for credit impairment on loans at amortised cost, see Note 17 Provision for credit impairment on loans at amortised cost in the Group's 2021 Annual Financial Report for the year ended September 30, 2021.

Collective provision for credit impairment by geography

	Collective provision (1)				
	2021	2020	2019	2018	2017
	\$m	\$m	\$m	\$m	\$m
Australia	3,864	4,523	2,627	2,358	2,084
Overseas	657	668	491	482	451
Total collective provision for credit impairment	4,521	5,191	3,118	2,840	2,535

⁽¹⁾ Collective provision includes collective provision 12 month ECL, collective provision lifetime ECL not credit impaired and collective provision lifetime ECL credit impaired.

B4: SUMMARY OF LOAN LOSS EXPERIENCE (CONTINUED)

Specific provision balances by industry category

		Specific provision				
	2021	2020	2019	2018	2017	
	\$m	\$m	\$m	\$m	\$m	
Australia						
Accommodation and hospitality	41	39	44	-	-	
Agriculture, forestry, fishing and mining	31	46	113	110	110	
Business services and property services	55	45	46	-	-	
Commercial property	57	80	50	-	-	
Construction	26	17	36	20	18	
Financial and insurance	15	13	19	6	19	
Manufacturing	42	46	42	95	82	
Personal	2	3	3	3	2	
Residential mortgages	97	110	110	96	86	
Retail and wholesale trade	72	122	114	-	-	
Transport and storage	31	37	33	-	-	
Utilities	-	-	1	-	-	
Asset and lease financing	-	-	-	32	42	
Other	57	51	13	200	205	
	526	609	624	562	564	
Overseas						
Accommodation and hospitality	4	5	1	-	-	
Agriculture, forestry, fishing and mining	15	56	69	26	23	
Business services and property services	41	20	17	-	-	
Commercial property	25	24	18	-	-	
Construction	4	10	6	2	2	
Financial and insurance	-	21	21	20	22	
Manufacturing	4	36	8	5	11	
Personal	1	1	1	1	-	
Residential mortgages	3	5	5	6	9	
Retail and wholesale trade	7	20	11	-	-	
Transport and storage	18	11	1	-	-	
Other	2	2	-	51	58	
	124	211	158	111	125	
Total specific provision for credit impairment(1)	650	820	782	673	689	

⁽¹⁾ In 2020, the 2019 comparative information has been restated to align to the presentation in the current period to reflect revised industry categories.

Total provision for credit impairment by geography

		Total provision				
	2021	2020	2019	2018	2017	
	\$m	\$m	\$m	\$m	\$m	
Australia	4,390	5,132	3,251	2,920	2,648	
Overseas	781	879	649	593	576	
Total provision for credit impairment	5,171	6,011	3,900	3,513	3,224	

B4: SUMMARY OF LOAN LOSS EXPERIENCE (CONTINUED)

Write-offs from specific provisions by industry category

Write-offs from specific provisions

		write-ons from specific provisions				
	2021	2020	2019	2018	2017	
	\$m	\$m	\$m	\$m	\$m	
Australia						
Accommodation and hospitality	6	51	9	-	-	
Agriculture, forestry, fishing and mining	16	80	11	20	37	
Business services and property services	13	17	13	-	-	
Commercial property	21	14	15	-	-	
Construction	7	28	11	4	2	
Financial and insurance	-	15	18	1	1	
Manufacturing	5	21	23	10	42	
Personal	131	251	311	300	322	
Residential mortgages	45	60	66	61	69	
Retail and wholesale trade	43	66	36	-	-	
Transport and storage	26	2	3	-	-	
Utilities	-	6	3	-	-	
Asset and lease financing	-	-	-	23	23	
Other	11	14	13	74	278	
	324	625	532	493	774	
Overseas						
Accommodation and hospitality	2	2	2	-	-	
Agriculture, forestry, fishing and mining	27	26	9	15	5	
Business services and property services	8	2	4	-	-	
Commercial property	3	-	2	-	-	
Construction	6	3	3	3	1	
Financial and insurance	-	-	-	1	1	
Manufacturing	11	3	1	8	16	
Personal	23	32	29	27	26	
Residential mortgages	1	2	4	3	4	
Retail and wholesale trade	6	4	13	-	-	
Transport and storage	1	1	1	-	-	
Other	1	-	-	23	22	
	89	75	68	80	75	
Total write-offs from specific provisions(1)	413	700	600	573	849	

⁽¹⁾ In 2020, the 2019 comparative information has been restated to align to the presentation in the current period to reflect revised industry categories.

B4: SUMMARY OF LOAN LOSS EXPERIENCE (CONTINUED)

Recoveries of specific provisions by industry category

Recoveries		

		Recoveries of specific provisions					
	2021	2020	2019	2018	2017		
	\$m	\$m	\$m	\$m	\$m		
Australia							
Agriculture, forestry, fishing and mining	5	-	-	1	1		
Financial and insurance	-	1	-	-	-		
Personal	33	52	48	42	71		
Residential mortgages	-	3	(6)	6	3		
Other	2	-	-	1	8		
	40	56	42	50	83		
Overseas							
Agriculture, forestry, fishing and mining	3	2	2	9	15		
Commercial property	3	3	1	-	-		
Financial and insurance	-	-	3	-	-		
Personal	8	8	9	11	10		
Other	-	-	-	3	3		
	14	13	15	23	28		
Total recoveries of specific provisions(1)	54	69	57	73	111		

⁽¹⁾ In 2020, the 2019 comparative information has been restated to align to the presentation in the current period to reflect revised industry categories.

B5: DEPOSITS AND OTHER BORROWINGS

The following table sets out the Group's liabilities in respect to deposits and other borrowings for the years indicated:

	2021	2020	2019
	\$m	\$m	\$m
Australia			
Term deposits	82,037	101,512	122,318
On-demand and short-term deposits	263,890	226,978	182,234
Certificates of deposit	30,384	26,613	30,769
Deposits not bearing interest ⁽¹⁾	77,812	64,163	47,857
Borrowings	28,357	18,362	25,902
Repurchase agreements	2,898	1,402	1,032
	485,378	439,030	410,112
Overseas			
Term deposits	26,457	33,231	38,065
On-demand and short-term deposits	38,524	34,282	28,323
Certificates of deposit	17,135	8,951	10,106
Deposits not bearing interest ⁽¹⁾	11,538	8,058	5,815
Borrowings	5,116	3,405	4,190
Repurchase agreements	27,450	23,725	30,330
Fair value adjustment	(3)	1	9
	126,217	111,653	116,838
Total deposits and other borrowings	611,595	550,683	526,950

⁽¹⁾ Deposits not bearing interest include mortgage offset accounts.

Maturities of deposits

The following table shows the maturity profile of all certificates of deposit, and additionally term deposits issued with a value of \$100,000 or more that are included within the deposits and other borrowings category at September 30, 2021:

	Less than	3 to 6	6 to 12	Over 12	
	3 months	months	months	months	Total
	\$m	\$m	\$m	\$m	\$m
Australia					
Term deposits	43,810	14,458	14,452	3,786	76,506
Certificates of deposit	23,734	6,548	102	-	30,384
	67,544	21,006	14,554	3,786	106,890
Overseas					
Term deposits	9,576	6,289	4,137	1,436	21,438
Certificates of deposit	8,477	7,684	974	-	17,135
	18,053	13,973	5,111	1,436	38,573
Total maturities of deposits	85,597	34,979	19,665	5,222	145,463

B5: DEPOSITS AND OTHER BORROWINGS (CONTINUED)

Short-term borrowings

Short-term borrowings of the Group include the commercial paper programs of NAB, National Australia Funding (Delaware) Inc. and BNZ International Funding Limited. The following table sets forth information concerning the Group's commercial paper programs for the years indicated:

	2021	2020	2019
	\$m	\$m	\$m
Balance outstanding at balance date	33,430	21,718	30,047
Maximum outstanding at any month end	35,337	36,857	30,346
Approximate average amount outstanding during the year	25,601	28,231	25,354
Approximate weighted average interest rate on average amount outstanding during the year			
(per annum)	0.2%	1.4%	2.5%

