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Placement and SPP to accelerate pathway to profitability in ANZ

**MAY 2022** 

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# **Investment Highlights.**

- Capital raise expected to fully fund Openpay's ANZ business through to profitability transaction has received strong cornerstone support from both existing and new institutional investors
- ✓ Openpay Group remains an attractive and highly differentiated opportunity that sits outside the crowded BNPL pay-in-4 space designed for larger essential expenses targeting underserved healthcare, veterinarian, automotive and home improvements segments
- ✓ Openpay ANZ continues to grow strongly and maintain market-leading margins compelling top-line growth, market-leading margins and clear runway to profitability expected by June 2023
- Clear demand and opportunity for OpyPro (B2B) high-margin SaaS platform with leading Australian brands already onboarded
- ✓ **Significant value unlock available in US platform** process to find capital partner to fund the significant US growth opportunity ongoing
- ✓ **Opportunities to monetise Openpay's proprietary technology platform** exploring opportunities in the UK and other jurisdictions to provide its technology solutions to local partners

# Accelerating ANZ profitability.

### Clear runway to profitability.

**Compelling** April monthly revenue \$2.5m+ (up 69% vs pcp), with top-line growth \$276m of FY22 YTD<sup>1</sup> TTV (up 47% vs pcp)

Market-leadingApril-22 revenue yield of 8.3%, NTM of 2.9%,marginsand NTL of -0.9%; continuing to strengthen

Successful cost operational leverage and further cost efficiencies as business continues to grow

Pathway tocapital raise solidifies expected path toprofitabilityprofitability in core business by June 2023



# Unlocking untapped value.

SaaS economics with OpyPro (B2B).

### **High-margin SaaS platform**

trade credit solution with recurring revenue, economies of scale, and low credit risk

### Product-market fit; ready to scale

used by leading AU brands and approaching 10,000+ SME buyers over multiple years

### **Clear demand and opportunity**

organic and inorganic growth, as suppliers use 3-4 solutions and 29 FTEs<sup>1</sup> to manage trade credit

US poised for growth via direct investment.

### **US investor discussions**

US investor(s) sought to scale Opy USA; Group expected to maintain significant position (not yet priced in)

### Market progress as planned

regulatory permissibility (47 states), avg. plan value (>US\$1k), avg. tenor (11 months)

### Successful Testing & Tuning (required by partners)

tested loans in 21 states, 3 verticals, 100+ merchant locations; validated loans > US\$5k, approvals over 77%

### Material TTV planned to begin 2H CY22

activating distribution channels with large partners and access to their 1M+ merchants and customer base

Platform monetisation strategy.

### **Reduced UK operations**

significantly reduced operations and repatriated capital, with book now close to run-off

### Pipeline of prospective partners

banks, fintechs, and tech companies interested in licensing Openpay UK technology

### Pivot to partner enablement in local markets

focus on monetising the proven platform to local partners in new markets, rather than originating

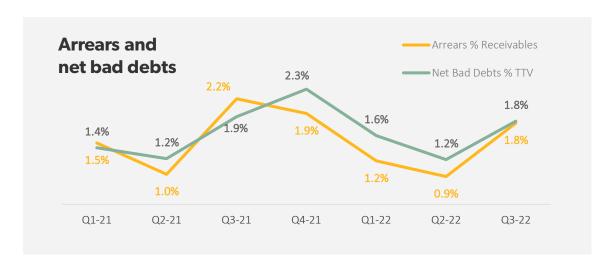
# Openpay ANZ Core Business Overview

# Consistent ANZ growth.

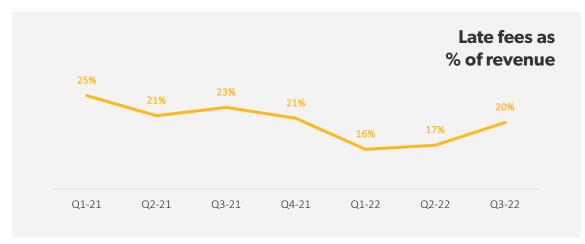
Openpay ANZ has demonstrated consistent and significant TTV growth Targeted<sup>1</sup> Maintaining **Impact** growth CAGREY17 to FY21 -70% momentum 2022 >\$1B **USA** expansion ANZ profitability **AUS TTV** 2021 Scaling continues \$276m 2020-2021 Expansion Market 2018-2019 April validation \$231m **Product** 2017-2018 incubation **YTD** \$157m 2014-2017 \$97m \$61m \$28m FY25TI **FY21 FY20 FY22 FY17 FY18 FY19** 



# **High-Quality Loan Book.**



- Driven by focus on targeted verticals, and maintained with Openpay's proprietary credit management system
- Net bad debts of ANZ business reduced to only
   1.8% in Q3 FY22 (vs 1.9% in Q3 FY21)
- Arrears are similarly low, having also reduced to 1.8% in Q3 FY22 (vs 2.2% in Q3 FY21)



- ✓ Openpay ANZ's late fees as a % of revenue have continued to trend down from 25% in Q1-21 to 20% in Q3-22. Compared with other BNPL peers reaching as high as 45% in FY21
- Driven by targeting financially responsible consumers looking to use OPY as a cash management tool for more considered purchases

# Market-Leading Margins.

With leading revenue margins and very low NTLs already in place, Openpay is ideally placed to generate market leading NTMs as it reduces its cost of funding and transaction processing costs continue to decrease as the business continues to scale

### Revenue margin (% of TTV)

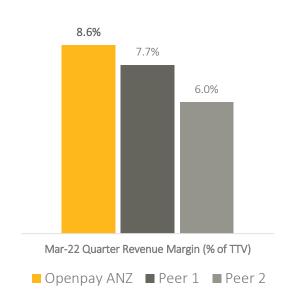
Leading revenue margin due to differentiated offering and optimised fee model, more resilient to sector wide margin compression

### Net transaction loss (NTL)

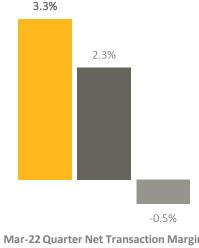
Very low NTL, supported by high quality customer base and technology to actively mitigate fraud and manage credit loss

### Net transaction margin (NTM)

Combining strength of revenue margin and low NTL, Openpay ANZ's NTM is significantly above other BNPL players







**Mar-22 Quarter Net Transaction Margin** 

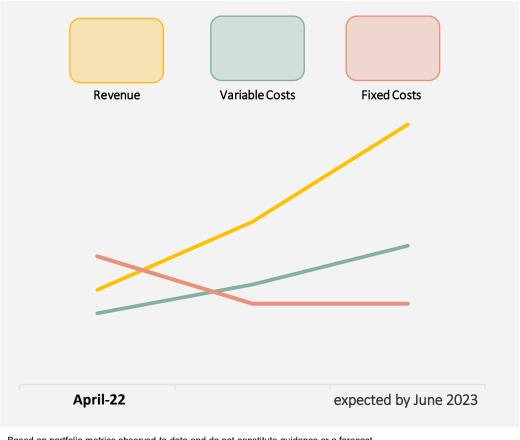
Openpay ANZ ■ Peer 1<sup>\*</sup> ■ Peer 2



# Clear path to ANZ profitability.

Openpay ANZ has achieved critical mass, allowing it to now focus on active strategies to accelerate pathway to core profitability expected by June 2023

- Continued growth in TTV
- Maintaining market-leading margins
  - April Revenue Margin of 8.3% (vs 7.1% in pcp)
  - April NTM of 2.9% (vs 1.4% in pcp)
  - April NTL of -0.9% (vs -1.6% in pcp)
- Leveraging economies of scale to slow the growth of variable costs relative to TTV
- Managing credit & fraud losses within targeted levels
- Continued optimization of cost base, driving strong operating leverage



Based on portfolio metrics observed to date and do not constitute guidance or a forecast

# **Investment Highlights.**

- Capital raise expected to fully fund Openpay's ANZ business through to profitability
- Openpay Group remains an attractive and highly differentiated opportunity that sits outside the crowded BNPL pay-in-4 space
- Openpay ANZ continues to grow strongly and maintain market-leading margins
- Clear demand and opportunity for OpyPro (B2B)
- ✓ Significant value unlock available in US platform
- ✓ Opportunities to monetise Openpay's proprietary technology platform

# **Equity Raise Details.**

### Offer structure

- Two-tranche placement to sophisticated and professional investors ("Placement") to raise approximately \$18.25m, comprising
  - Unconditional placement of 26.8m New Shares to raise approximately \$6.4m under the Company's existing ASX Listing Rule 7.1 and 7.1A placement capacity (Tranche 1)
  - Conditional placement of 49.2m New Shares to raise approximately \$11.8m subject to and conditional on shareholder approval to be sought at an Extraordinary General Meeting expected to be convened by the Company on or around Tuesday, 12 July 2022
- Up to approximately 76.0 million new fully paid ordinary shares (New Shares) to be issued under the Placement representing approximately 57.9% of existing Openpay shares on issue
- The Company intends to undertaking a Share Purchase Plan for Eligible shareholder in Australia and New Zealand<sup>1</sup> which will be non-underwritten and capped at an amount of \$2.0m<sup>2</sup> ("SPP"). Eligible shareholders will be entitled to subscribe for up to \$30,000 worth of New Shares under the SPP
  - The issue of New Shares under the SPP is subject to shareholder approval, proposed to be sought at the EGM in July 2022

### Offer Price

- All shares under the Placement and SPP will be issued at a fixed price of \$0.24 per New Share (Offer Price)
- The Offer Price represents:
  - 18.6% discount to the last close of \$0.2950 on Thursday, 19 May 2022
  - 21.9% discount to the 7-day VWAP of \$0.3074 up to and including Thursday, 19 May 2022

# Use of Proceeds

- Acquisition of new merchants at scale in ANZ
- Acquisition of new customers at scale and increasing customer retention in ANZ
- Platform and technology enhancements
- Contribution to rapidly growing receivables book in ANZ
- Working capital in a rapid growth business, and facility repayment

### Cornerstone Investor Support

- The Company has received commitments from existing and new shareholders to invest \$16.0m under the placement
- As part of the Placement, and subject to shareholder approval, the Company has received commitments from existing substantial shareholder and Director Mr Yaniv Meydan (or his associated entities) to invest \$10 million under the Placement
- Post the Capital Raising, Mr Yaniv Meydan (or his associated entities) will hold approximately 65.8m shares representing 31.7% of the shares on issue

### **Ranking**

• New shares issued under the Equity Raise will rank equally in all respects with Openpay's existing ordinary shares from the date of their issue

### **Syndicate**

• Shaw and Partners Limited acting as Lead Manager and Bookrunner to the Placement

### openpay

# Sources and uses of funds.

Transaction sources of funds	\$m
Placement proceeds	18.3
SPP	2.0
Total	20.3

Transaction uses of funds	
Customer and merchant acquisition	6.0
Loan book growth	3.5
Working capital use and facility repayment	4.3
Platform and technology enhancements	5.3
Fees	1.2
Total	20.3

Pro-forma capitalisation	
Shares on issue <sup>1</sup>	131,358,941
Placement shares <sup>2</sup>	76,041,667
SPP shares <sup>2</sup>	8,333,334
Total shares on issue	215,733,942
Cash <sup>3</sup>	42.5

# **Equity Raise Timetable.**

Date
7:00pm, Friday, 20 May 2022
Monday, 23 May 2022
26 May 2022
27 May 2022
30 May 2022
11 July 2022
12 July 2022
14 July 2022
15 July 2022
15 July 2022



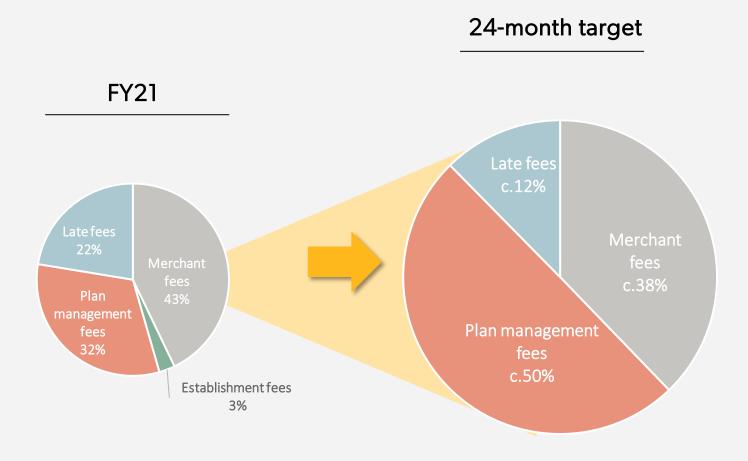
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# Appendix 1 – additional information

# Targeted ANZ core revenue mix.

New pricing models further diversify revenue mix towards plan management fees (paid by customers) and merchant fees, coupled with a material reduction in late fees driven by our responsible lending model





# Clear leading indicators.

Openpay ANZ is now a highly established business of continually expanding scale across the ANZ market By focusing on the right merchants, Openpay has increased active plans and customers while improving margins and revenue yields.



# **OpyPro - Trade Credit Made Easy.**

An integrated invoice-to-cash SaaS platform that improves supplier and SME buyer relationships, streamlines onboarding, and provides trade credit reconciliation and reporting – internationally scalable and with low credit risk to Openpay.

### The Challenge

Trade credit is manual, with long onboarding, complicated reconciliation, high working capital risks, and poor customer experience.



- Buyer account management costs have increased by 21% over the last 12 months
- Failed payment recovery costs average 22% of payment size; 7% of buyers churn
- 47% of suppliers reported days sales outstanding (DSO) of over 30 days

### Poor Solutions1

- Suppliers have 3-4 tech solutions to manage buyer accounts (68% non-purpose-built)
- Suppliers reported having an average 29 FTEs involved in managing buyer accounts
- 52% reported difficulty leveraging data and insights to better engage buyers.

### The Opportunity



A fully digitized, cloud native SaaS trade account management platform, directly connected to Enterprise **ERP and CRM systems** via modularized APIs

- Instant Onboarding: Automated digital onboarding and credit checks for business buyers, all in under 10 minutes
- Account Management: Buyers can activate accounts, purchase on terms, in real time, online and in-store, with accuracy, accelerating revenue
- Automated Business Processing: Customizable, autogenerated invoicing, reconciliation, and collection comms

### **Delivering Full Transparency:**

Visibility into purchases, applications, and overdue accounts, with extensive data and reporting library to ensure accuracy, removing friction.

Current **Customers** 



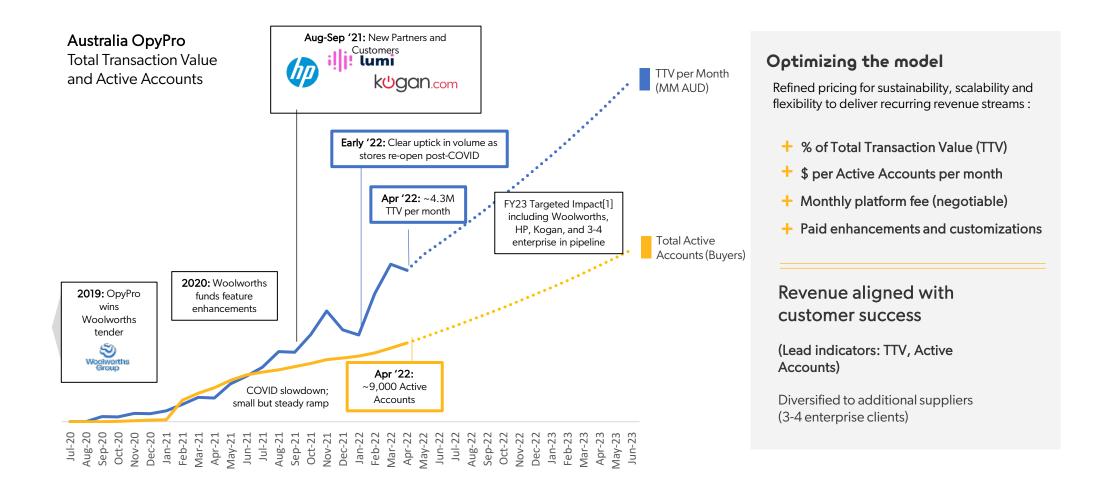
Current **Partners** 





# Value-accretive profitability driver.

SaaS platform with economies of scale, low credit risk to Openpay, and opportunity to accelerate through commercial arrangements with financial service providers seeking OpyPro's unique technology and customer reach.





## **Pro Forma Consolidated Balance Sheet**

Equity raise expected to ensure the business is well funded through to a sustainable cash-flow breakeven point by the end of FY23

Cash       32,124       15,032       47,156         Receivables       82,397       82,397         Provision for Doubtful Debts       (4,730)       (4,730)         Right of Use Assets       1,729       1,729         Fixed Assets       2,816       2,816         Intangible Assets       3,393       3,393         Other Assets       6,211       6,211         Total Assets       123,939       138,972         Accounts Payable       10,432       10,432         Other Liabilities       7,615       7,615         Debt       86,750       (4,050)       82,700         Total Liabilities       104,797       100,747         Net Assets       19,143       38,224         Ordinary Equity       5,630       5,630         Accumulated Losses       (169,233)       (169,233)         Total Equity       19,143       38,224	Pro Forma Consolidated Balance Sheet	Dec-21	Placement Adjustment	Pro-Forma Dec-21
Receivables       82,397       82,397         Provision for Doubtful Debts       (4,730)       (4,730)         Right of Use Assets       1,729       1,729         Fixed Assets       2,816       2,816         Intangible Assets       3,393       3,393         Other Assets       6,211       6,211         Total Assets       123,939       138,972         Accounts Payable       10,432       10,432         Other Liabilities       7,615       7,615         Debt       86,750       (4,050)       82,700         Total Liabilities       104,797       100,747         Net Assets       19,143       38,224         Ordinary Equity       182,745       19,082       201,827         Other Equity       5,630       5,630         Accumulated Losses       (169,233)       (169,233)				
Provision for Doubtful Debts       (4,730)       (4,730)         Right of Use Assets       1,729       1,729         Fixed Assets       2,816       2,816         Intangible Assets       3,393       3,393         Other Assets       6,211       6,211         Total Assets       123,939       138,972         Accounts Payable       10,432       10,432         Other Liabilities       7,615       7,615         Debt       86,750       (4,050)       82,700         Total Liabilities       104,797       100,747         Net Assets       19,143       38,224         Ordinary Equity       182,745       19,082       201,827         Other Equity       5,630       5,630         Accumulated Losses       (169,233)       (169,233)	Cash	32,124	15,032	47,156
Right of Use Assets       1,729       1,729         Fixed Assets       2,816       2,816         Intangible Assets       3,393       3,393         Other Assets       6,211       6,211         Total Assets       123,939       138,972         Accounts Payable       10,432       10,432         Other Liabilities       7,615       7,615         Debt       86,750       (4,050)       82,700         Total Liabilities       104,797       100,747         Net Assets       19,143       38,224         Ordinary Equity       182,745       19,082       201,827         Other Equity       5,630       5,630         Accumulated Losses       (169,233)       (169,233)	Receivables	82,397		82,397
Fixed Assets       2,816       2,816         Intangible Assets       3,393       3,393         Other Assets       6,211       6,211         Total Assets       123,939       138,972         Accounts Payable       10,432       10,432         Other Liabilities       7,615       7,615         Debt       86,750       (4,050)       82,700         Total Liabilities       104,797       100,747         Net Assets       19,143       38,224         Ordinary Equity       182,745       19,082       201,827         Other Equity       5,630       5,630         Accumulated Losses       (169,233)       (169,233)	Provision for Doubtful Debts	(4,730)		(4,730)
Intangible Assets       3,393       3,393         Other Assets       6,211       6,211         Total Assets       123,939       138,972         Accounts Payable       10,432       10,432         Other Liabilities       7,615       7,615         Debt       86,750       (4,050)       82,700         Total Liabilities       104,797       100,747         Net Assets       19,143       38,224         Ordinary Equity       182,745       19,082       201,827         Other Equity       5,630       5,630         Accumulated Losses       (169,233)       (169,233)	Right of Use Assets	1,729		1,729
Other Assets       6,211       6,211         Total Assets       123,939       138,972         Accounts Payable       10,432       10,432         Other Liabilities       7,615       7,615         Debt       86,750       (4,050)       82,700         Total Liabilities       104,797       100,747         Net Assets       19,143       38,224         Ordinary Equity       182,745       19,082       201,827         Other Equity       5,630       5,630         Accumulated Losses       (169,233)       (169,233)	Fixed Assets	2,816		2,816
Other Assets       6,211       6,211         Total Assets       123,939       138,972         Accounts Payable       10,432       10,432         Other Liabilities       7,615       7,615         Debt       86,750       (4,050)       82,700         Total Liabilities       104,797       100,747         Net Assets       19,143       38,224         Ordinary Equity       182,745       19,082       201,827         Other Equity       5,630       5,630         Accumulated Losses       (169,233)       (169,233)	Intangible Assets	3,393		3,393
Total Assets       123,939       138,972         Accounts Payable       10,432       10,432         Other Liabilities       7,615       7,615         Debt       86,750       (4,050)       82,700         Total Liabilities       104,797       100,747         Net Assets       19,143       38,224         Ordinary Equity       182,745       19,082       201,827         Other Equity       5,630       5,630         Accumulated Losses       (169,233)       (169,233)	Other Assets	6,211		6,211
Accounts Payable       10,432       10,432         Other Liabilities       7,615       7,615         Debt       86,750       (4,050)       82,700         Total Liabilities       104,797       100,747         Net Assets       19,143       38,224         Ordinary Equity       182,745       19,082       201,827         Other Equity       5,630       5,630         Accumulated Losses       (169,233)       (169,233)	Total Assets	123,939	-	
Other Liabilities       7,615       7,615         Debt       86,750       (4,050)       82,700         Total Liabilities       104,797       100,747         Net Assets       19,143       38,224         Ordinary Equity       182,745       19,082       201,827         Other Equity       5,630       5,630         Accumulated Losses       (169,233)       (169,233)			-	-
Debt       86,750       (4,050)       82,700         Total Liabilities       104,797       100,747         Net Assets       19,143       38,224         Ordinary Equity       182,745       19,082       201,827         Other Equity       5,630       5,630         Accumulated Losses       (169,233)       (169,233)	Accounts Payable	10,432		10,432
Total Liabilities       104,797       100,747         Net Assets       19,143       38,224         Ordinary Equity       182,745       19,082       201,827         Other Equity       5,630       5,630         Accumulated Losses       (169,233)       (169,233)	Other Liabilities	7,615		7,615
Net Assets       19,143       38,224         Ordinary Equity       182,745       19,082       201,827         Other Equity       5,630       5,630         Accumulated Losses       (169,233)       (169,233)	Debt	86,750	(4,050)	82,700
Ordinary Equity       182,745       19,082       201,827         Other Equity       5,630       5,630         Accumulated Losses       (169,233)       (169,233)	Total Liabilities	104,797		100,747
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Other Equity       5,630       5,630         Accumulated Losses       (169,233)       (169,233)	Net Assets	19,143	-	38,224
Other Equity       5,630       5,630         Accumulated Losses       (169,233)       (169,233)			=	
Accumulated Losses (169,233) (169,233)	Ordinary Equity	182,745	19,082	201,827
	Other Equity	5,630		5,630
Total Equity 19,143 38,224	Accumulated Losses	(169,233)		(169,233)
	Total Equity	19,143	-	38,224

# **Capital Management**

Available receivables funding and working capital facilities

As at 31 March 2022	Facility Amount (\$)	Committed (\$)	Amount Drawn (\$)	Uncommitted (\$)	Maturity
Receivables funding facilities					
Receivables funding in Australia	65,000,000	55,000,000	47,000,000	10,000,000	Jan-24
Receivables funding in the UK	105,189,341	43,828,892	15,778,401	61,360,449	Nov-22
Receivables funding in the US	362,737,236	181,368,618	-	181,368,618	Apr-24
Total receivables funding facilities	532,926,577	280,197,510	62,778,401	252,729,067	
Working capital facilities					
Working capital	10,000,000	10,000,000	4,050,000	-	Oct-22
Working capital <sup>1</sup>	30,000,000	25,000,000	25,000,000	5,000,000	Oct-22
Total working capital facilities	40,000,000	35,000,000	29,050,000	5,000,000	

<sup>1.</sup> Group may elect to extend \$10 million committed and \$5 million uncommitted of the total facility limit to July 2023

# Appendix 2 – key risks factors

# Key risk factors (1 of 5)

### 1 Introduction

This Appendix B sets out the key risks attaching to an investment in shares in Openpay, which may affect the future operating and financial performance of Openpay and the value of Openpay shares.

Openpay is subject to a variety of risk factors, some of which are specific to its business activities, while others are of a more general nature. Before investing in Openpay, you should consider these risks and whether this investment is suitable for you having regard to publicly available information (including this Presentation), your personal circumstances and following consultation with financial or other professional advisers.

The risks listed below are not an exhaustive list of all risks associated with an investment in Openpay and this information should be considered in conjunction with all other information in this Presentation. Many of the risks described below are outside the control of Openpay, its directors and management.

### 2 Operational risks

2.1 Competition Openpay operates in a competitive environment, which means there is a risk of new providers or existing competitors delivering a comparatively superior solution or experience. As such, the significant number of existing providers and new entrants into the BNPL sector, including but not limited to the large financial institutions and other large technology players such as PayPal, Block and Apple, may have a significant impact on the competitiveness and profitability of Openpay. Competitors consolidating or partnering to deliver benefits at a scale that Openpay cannot effectively compete with is also a risk. Such competition may reduce Openpay's market share or its ability to expand into new offerings. Additionally, it may place pricing pressure on Openpay and impact its ability to attract and retain customers and merchants.

**2.2 Regulatory** Openpay is subject to a range of laws, regulations and industry compliance requirements in the jurisdictions in which we conduct business. Each jurisdiction has differing legal and regulatory requirements, increasing the cost to the business of complying with multiple regimes. The main types of laws, regulation and industry standards applicable to Openpay include, but are not limited to:

- (a) Financial services and consumer protection (including product suitability);
- (b) Anti-money laundering and counter-terrorism financing;
- (c) Privacy and data protection;
- (d) Financial and taxation; and
- (e) Employment.

Failure to comply with these obligations, or to appropriately respond to these changes, could adversely impact reputation and performance, including increased compliance costs, the requirement to cease certain business activities, and exposure to litigation, penalties or other regulatory inquiries.

There is also a risk that regulatory requirements may increase. For example, with an increased regulatory focus on anti-money laundering and counter-terrorism financing laws, future compliance issues may arise in respect of Openpay's policies, systems and controls. Ineffective implementation or monitoring may result in regulatory investigations, reviews, enforcement action or litigation.

There is also growing interest and scrutiny of the BNPL industry, resulting in an evolving regulatory landscape. New laws and greater regulation of the industry may increase compliance costs, make it uneconomic to operate in certain markets or impact the strategic decisions of the company.

# Key risk factors (2 of 5)

**2.3** Liquidity and funding risk The Openpay business model is reliant on the ability to pay merchants while enabling customers to use Openpay services to acquire goods and services. If sufficient liquid funds are not available to transfer to merchants within the specific service levels agreed, in relation to purchases made by customers, there is a risk that the merchant may become dissatisfied and not offer Openpay as a payment solution. This could have an adverse effect on Openpay's operations and financial performance.

In addition, Openpay may be required to raise additional equity or debt funding in the future to support the continued growth in both the Openpay receivables book, general working capital and inorganic acquisitions. Any inability to secure debt funding from time to time or to service its debt may have a material adverse effect on Openpay's financial performance and prospects. Should investor sentiment deteriorate, share price or the share market underperform, there is a risk that Openpay is unable to secure the required capital to support its growth plans, either on terms acceptable to Openpay or at all. Further, the terms of any existing or future facilities or instruments may contain covenants which impose operating and financial restrictions on the Openpay business and may impact pursuit of business opportunities.

- 2.4 Third-party services There is a risk that the service offered by third-party providers who support Openpay's product and service offerings may fall below expected standards or experience disruption. Any such failures will have a consequential impact on the reliability and quality of the Openpay offering and may adversely affect our relationships with our merchants and customers. Further, where a third-party provider ceases to offer its services to Openpay and no replacement is readily available, this could lead to disruption of the Openpay service and impact on the company's revenue and reputation.
- **2.5** Bad and doubtful debts A current operating expense incurred by Openpay relates to bad and doubtful debts, which represents the portion of customers who delay or

fail to meet their repayment obligations (outside of the initial deposit received by Openpay). Excessive exposure to bad and doubtful debts will materially adversely impact the company's financial position.

Excessive exposure to bad and doubtful debts could be caused by a failure to implement upgrades or enhancements to our front-to-back credit decisioning and management process, or anti-fraud controls. Failure to efficiently manage the upgrade or enhancement is also a risk.

**2.6 Technology** Technology systems are core to ensuring Openpay's product and service remain relevant and able to evolve at the required pace. Openpay is exposed to the risk of disruptive technologies, which may reduce Openpay's market share. Without continuous investment and development, it will be hard to retain a competitive edge and position as the most relevant and flexible products and service offering for merchants and customers.

The BNPL sector is heavily reliant on the availability of communications networks and cloud services providers. Frequent and extended outages will hinder the day-to-day operation of the Openpay platform and likely result in reputational damage. Reliance on these services also exposes Openpay to the risk of capacity constraints which may impact its ability to increase transaction volumes and profitability.

2.7 Market growth (customers & merchants) Openpay's ability to increase revenue and achieve profitability is dependent on the ability to profitably scale the business, which in turn is dependent on increases in transaction volumes and growth in its customer and merchant base. It also involves consideration of future acquisitions and investment opportunities and potential expansion into new market segments. Failure to grow may materially impact Openpay's ability to achieve economies of scale and increase market share, which may have an adverse impact on Openpay's financial performance. Conversely, Openpay's growth strategies will also involve inherent risks, including risks related to implementation and integration.

# Key risk factors (3 of 5)

In addition, any expansion of the Openpay business into new segments or jurisdictions may require additional investment and may put pressure on Openpay's management, financial and operational resources. Unsuccessful expansion attempts could damage Openpay's reputation and will likely incur significant costs, adversely impacting its operational and financial position.

2.8 Exposure to general market conditions (including COVID-19) Openpay's performance depends, to a certain extent, on macroeconomic factors that impact the spending power and preferences of customers, which in turn may lead to lower demand for BNPL products. These factors include economic growth, unemployment rates, interest rates, customer confidence, cost of living, taxation, inflation and the availability and cost of credit. A sustained economic downturn in key jurisdictions or sectors, such as the retail industry, may adversely affect Openpay's performance. Foreign exchange rates are also relevant to Openpay's business, and as such, adverse movements in foreign currency markets could affect Openpay's profitability and financial position.

Consumer spending may be affected by unforeseen global events such as floods, droughts, pandemics and natural disasters. Several uncertainties have arisen because of the COVID-19 pandemic and containment measures, such as lockdowns, quarantine requirements and travel restrictions, impacting macroeconomic factors such as unemployment and consumer confidence. The visible economic impact of COVID-19 in the relevant jurisdictions may result in a reduction of credit underwritten, in customer demand and customer spending, changes in customers' ability to repay debt, delays in acquiring new merchant partners, the closure of current merchants, increased cyber security risks, and financial market volatility (including currency markets) - all of which may adversely impact Openpay's financial performance. COVID-19 may affect the ability of Openpay's merchants to comply with their obligations under their agreements and influence renewal or subsequent contracting decisions. The longer-term impacts of COVID-19 on economic or industry conditions and

customer preferences are uncertain and may adversely impact Openpay's future performance.

**2.9 Cybersecurity and data protection** Openpay collects and holds a wide range of personal and commercial information about customers and merchant partners. There is a risk that Openpay's systems, or those of its third-party service providers, may be impacted by external malicious attacks.

Unauthorised access to, or a breach of Openpay's technology infrastructure due to cyber-attacks, negligence, human error or other third-party actions, could disrupt Openpay operations and result in the loss or misuse of confidential data. This may result in breaches of privacy laws and expose Openpay to litigation, claims, regulatory fines or penalties.

Where Openpay is unsuccessful in combating these malicious attacks, its business reputation and brand name may be adversely affected and user traffic could decline, impacting Openpay's operations and financial performance.

**2.10** Intellectual property Openpay relies, in part, on its ability to develop and commercialise its intellectual property. It also relies on the legal system protecting intellectual property rights in the jurisdictions in which it operates.

A failure to adequately protect Openpay's intellectual property or the unauthorised use or copying of the Openpay software or data may result in lost opportunities and adverse impacts on the operations and financial position of Openpay. Actions taken by Openpay to protect its intellectual property rights can be time-consuming and costly, and may not always prevent unauthorised use.

Further, there is a risk that third parties may challenge the validity or ownership of Openpay's intellectual property. Successful claims and injunctions may impact Openpay's ability to use the disputed intellectual property and materially affect the operations of Openpay.

# Key risk factors (4 of 5)

- **2.11** Brand and reputation Openpay is reliant on its reputation and branding which are crucial to retaining and increasing the number of customers and merchants that utilise the Openpay service. Any reputational damage or negative publicity may impact Openpay's future growth and profitability. In addition, there is a risk Openpay may be prevented or limited from using its brand name in some markets, which may impact future growth plans.
- 2.12 Loss of key personnel Openpay relies on the expertise, knowledge and experience of its key management personnel. These individuals have extensive knowledge of Openpay and the BNPL industry and positively contribute to the success of the business. The loss of any key personnel, including senior management, may have a material impact on the operations and strategic direction of the company. Additionally, Openpay's ability to attract, retain and replace employees and key management personal in a competitive environment could affect the company's operational and financial performance.
- **2.13** Litigation Openpay may, in the ordinary course of business, be involved in disputes. Any dispute or litigation is likely to be time-consuming and costly and the outcome may have a material adverse effect on Openpay's operations and financial performance. Regardless of the outcome, any publicised dispute will be subject to public scrutiny and may result in reputational damage.
- 2.14 Taxation Changes to taxation laws and in the way taxation laws are interpreted may impact the tax liabilities of Openpay, shareholder returns, the level of dividend imputation or franking, or tax treatment of a shareholder's investment. In particular, both the level and basis of taxation may change. Frequent changes to taxation laws may cause compliance issues and any failure by Openpay to comply with evolving laws may increase its tax liabilities or expose the company to enforcement action.

  An investment in shares involves tax considerations that differ for each investor.

Investors should consult with a tax professional in connection with any investment in Openpay.

**2.15 US transaction** As noted in the presentation, Openpay is currently exploring potential transactions with investors to provide support to the US business. Such transaction may involve the issue of equity in the US business to one or more potential investors, which could result in external investors obtaining a majority ownership position in the US business, and Openpay no longer controlling the US business. In addition, any such transaction would result in a reduction of Openpay's exposure to any potential profits of the US business.

### 3. Equity raising risks

**3.1** Investment in equity capital There are risks associated with any investment in equity capital and stock markets. The market price of Openpay shares will fluctuate due to various factors, many of which are out of Openpay's control, such as general movements in the stock markets, recommendations by brokers and analysts, changes in inflation rates and interest rates, changes in government, fiscal, monetary and regulatory policies, global geopolitical events and hostilities, acts of terrorism and investor perceptions. As a consequence, Openpay shares may trade at a higher or lower price than the issue price of the shares issued under the Offer. There is also considerable uncertainty surrounding the ongoing impact of COVID-19 and the increasingly regulatory interest in the BNPL sector.

Equity capital markets are subject to significant volatility and Openpay, its directors and its management cannot guarantee the performance of the shares.

# Key risk factors (5 of 5)

- **3.2** Dilution risk Existing shareholders who do not participate in the capital raising will be diluted as a result of the issue of new shares. A participating shareholder may still be diluted even though they participate in the Placement, depending on the number of Placement Shares issued to them. In the future, Openpay may decide to issue additional shares to raise funds for operations or acquisitions the company decides to make, and shareholders may be diluted as a result.
- **3.3** Liquidity risk There is no guarantee of an active market for Openpay shares or that the price of Openpay shares will increase. Shareholders who wish to sell their Placement Shares may be unable to do so at an acceptable price, or at all, if insufficient liquidity exists in the market. Therefore, changes in the prevailing market price of Openpay shares may result in a loss of money invested for shareholders.

# Appendix 3 – international offer restrictions

# International Offer Restrictions (1 of 2)

This Document does not constitute an offer of New Shares in any jurisdiction in which it would be unlawful. In particular, this document may not be distributed to any person, and the New Shares may not be offered or sold, in any country outside Australia except to the extent permitted below.

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