



#### RECORD RESULTS POSITION CETTIRE FOR ONGOING PROFITABLE GROWTH

**FY22 Reported** 

**FY22 Operating Metrics** 

+131%

Gross revenue<sup>1</sup> to \$287.8m

+127%

Sales revenue to \$209.9m

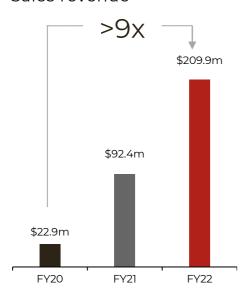
+221%

Unique Web Traffic (44.7m)

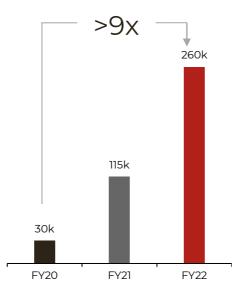
+127%

Active customers<sup>2</sup> (260k)

Sales revenue



Active customers<sup>3</sup>



**FY23 Outlook** 

Self funding strategy

EBITDA positive in FY23

Strong early FY23 trading

(July adj. EBITDA +\$2m<sup>3, 4</sup>)

Note: all growth metrics represent year on year growth vs FY21

- 1. Cettire uses gross revenue as a non-IFRS measure of business performance and represents revenue prior to returns and allowances
- 2. Active Customers are unique customers who have made a purchase in the last 12 months
- Unaudited management accounts
- Cettire uses Adjusted EBITDA as a non-IFRS measure of business performance which excludes expenses associated with the IPO, share-based payments, unrealised FX movements and loss/ (gain) on FX contracts

### HIGHLIGHTS FY22

#### SIGNIFICANT PLATFORM OPTIMISATION UNDERTAKEN DURING H2

#### Key H2 operational milestones:

- ✓ Completed migration to proprietary storefront software
- ✓ Continued localisation; broadening of geographical revenue base
- ✓ Mobile apps launched >15% of volume within 4 months of launch
- ✓ Significant growth in supply chain, supported by revenue scaling
- ✓ Organisation capability growth via key engineering hires
- ✓ Foundations laid for China expansion and partnership with JD
- ✓ Beauty category expansion

### Well positioned to return to profitable growth; greater optimisation:

- ✓ No inventory business model
- ✓ Re-negotiated key commercial contracts (full run rate savings from 1 July 2022)
- ✓ Purposeful moderation in brand investments in FY23
- ✓ Continue to optimise mix of customer acquisition investment across established (top-3) and emerging markets³
- ✓ China expansion and Beauty launch timeline adjusted to FY23

>400k

Orders (+137%)

50%

Gross revenue<sup>1</sup> from repeat customers

### Trust Pilot Rating<sup>2</sup>





~113k<sup>2</sup>

Published in-stock products on platform

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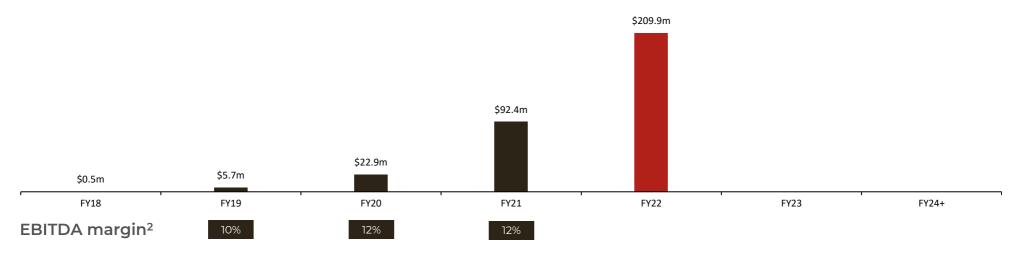
<sup>.</sup> As at August 2022

<sup>. &</sup>quot;Established" includes top 3 markets of Australia, U.S. & UK. "Emerging" includes all other markets

## CETTIRE'S CONTINUED EVOLUTION

#### CETTIRE HAS AN ENVIABLE ABILITY TO REMAIN AGILE, MAINTAINING STRATEGIC FLEXIBILITY

#### Sales revenue



#### Pre-IPO

**Proving capability** 

- Highly focused on developing and proving capability
- · Select investments to position for growth
- · Operated as a self-funding, profitable business

#### Since IPO

Supercharged growth

- Significant investment to accelerate path to scale, utilising IPO proceeds
- · Material de-risking of operating model
  - Revenue diversification
  - Supply chain breadth and depth
  - End-to-end proprietary tech
- New growth pathways established
  - Emerging Markets, China, Kids, Beauty
- Significant business optimisation completed in H2 FY22, enabling improved FY23 profitability

#### FY23

Profitable growth

- A more diverse business, as a result of investment
- Enhanced opportunity for future growth, having significantly expanded geographic mix, suppliers, customers and key partners
- · Improved unit economics anticipated
- Management flexing operating levers and financial settings to deliver profitable growth
- Cettire has already demonstrated it can be a highly profitable business<sup>2</sup>
- · Self-funding strategy

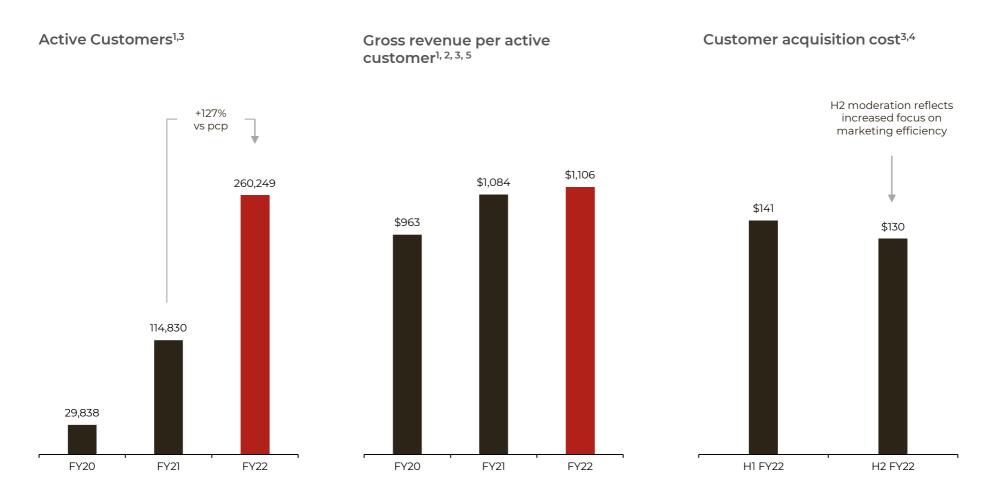


- l. "Established" includes top 3 markets of Australia, U.S. & UK. "Emerging" includes all other markets
- 2. Adj. EBITDA margin; FY21 refers to H1 FY21 margin pre-IPO. Cettire uses Adjusted EBITDA as a non-IFRS measure of business performance which excludes expenses associated with the IPO, share-based payments, unrealised FX movements and loss/ (gain) on FX contracts



# RECORD CUSTOMER GROWTH, IMPROVING WALLET SHARE

#### EXCEPTIONAL NEW CUSTOMER ACQUISITION AND GROWING REVENUE PER CUSTOMER



. Unaudited management accounts

Gross revenue per active customer differs from AOV due to orders per active customer >1x



<sup>1.</sup> Active Customers are unique customers who have made a purchase in the last 12 months

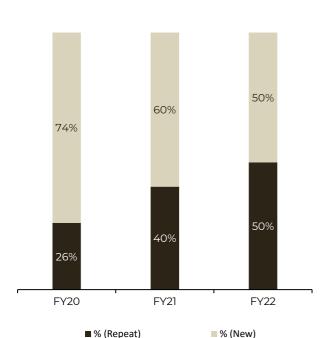
<sup>2.</sup> Cettire uses gross revenue as a non-IFRS measure of business performance and represents revenue prior to returns and allowances

Customer Acquisition Cost Is calculated as total marketing costs excluding brand investment divided by new customer acquisitions during the period

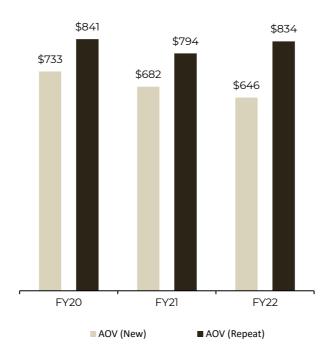
# IMPROVING CUSTOMER LIFETIME VALUE

#### WELL POSITIONED TO DRIVE LONG TERM REVENUE GROWTH AND ENHANCE LIFETIME VALUE

Growing share of gross revenue from repeat customers<sup>1, 2</sup>



Repeat customers spending more per order<sup>1</sup>



Increased purchase frequency by repeat customers<sup>1</sup>



**Growing Customer Loyalty** 

Growing Basket Size Driving Higher AOV for Repeat Customers

Growing Order Frequency

- Unaudited management account
- 2. Cettire uses gross revenue as a non-IFRS measure of business performance and represents revenue prior to returns and allowances

### FINANCIAL PERFORMANCE

# CONTINUED RAPID GROWTH H2 FY22 OPTIMISATION TO IMPROVE GO-FORWARD UNIT ECONOMICS

10.8%

25.7%

1.800

723

\$'000	FY22	FY21	Growth %
Sales revenue	209,884	92,409	127%
Delivered margin	37,359	21,976	70%
EBITDA (Adjusted) <sup>1</sup>	(21,475)	2,349	
EBITDA (Reported)	(24,114)	797	
Statutory net profit after tax	(19,062)	(251)	
Key metrics			
Gross revenue <sup>2</sup>	287,760	124,455	131%
Delivered margin %	17.8%	23.8%	

- Record sales revenue of \$209.9m and continued exceptional growth of +127% y/y
- H2 delivered margin impacted by higher fulfilment costs
- Fulfilment costs higher than anticipated, driven by:
  - Higher unit costs
  - Flevated return rate
  - Mix shift to higher cost, higher duties markets
- Higher marketing investment across paid acquisition and brand to support the launch of our proprietary storefront
  - Marketing investment optimised through H2 as we increased focus on marketing efficiency
- Growth proactively moderated during Q4 as the Company recalibrated operating settings, focusing on improved unit economics
- Continued strong growth in Q1 FY23 without compromising unit economics as operating settings and marketing investment further optimised

14.9%

27.1%

11.779

702



Returns rate

Brand investment

AOV

Paid acquisition % Sales revenue<sup>3</sup>

<sup>1.</sup> Cettire uses Adjusted EBITDA as a non-IFRS measure of business performance which excludes expenses associated with the IPO, share-based payments, unrealised FX movements and loss/ (gain) on FX contracts

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Marketing expenses excluding Brand investment

# **BALANCE SHEET**

#### PRUDENT SETTINGS FOLLOWING PERIOD OF SIGNIFICANT INVESTMENT

\$'000	June 2022	June 2021
Cash and cash equivalents	22,673	47,131
Other current assets	8,337	2,751
Intangibles	12,072	5,475
Deferred tax assets	11,267	1,837
Total assets	54,350	57,186
Trade and other payables	30,659	18,011
Deferred income	3,900	2,084
Other liabilities	2,603	1,327
Total liabilities	37,162	21,423
Issued capital	188,345	188,345
Re-organisation reserve	(150,619)	(150,619)
Share-based payments reserve	558	70
Retained earnings	(21,095)	(2,032)
Total equity	17,189	35,763

- Closing cash balance of \$22.7m, zero financial debt
- Year on year cash movement driven by:
  - Investment-driven operating loss
  - Development of technology platform and trademark portfolio
  - Offset by working capital benefit
- Movement in cash since December also reflects:
  - Seasonality (Q2 peak quarter)
  - One-off benefits in H1 from moving certain suppliers to terms
- · Capital light model with very attractive working capital cycle
- Negative working capital model to continue to provide cash flow tail wind through growth phase



### FY23 STRATEGIC PRIORITIES

#### LEVERAGING TECHNOLOGY TO ADD SIGNIFICANT VALUE ACROSS THE LUXURY VALUE CHAIN

٦

# Continued growth in established markets<sup>1</sup>

Early in the market penetration story.

Digital share of wallet will continue to grow through secular shift to online.

Increased TAM potential.

2

# Increase penetration in emerging markets<sup>1</sup>

Enabled by migration to new, proprietary storefront software.

Supplements growth in Established Markets.

3

# Expansion into new markets & verticals

Includes new geographies (China, etc).

Also extends to new adjacent verticals (beauty).

Further supports growing TAM.

Technology platform scales across new geographies and verticals.

## Underpinned by

### Broaden and deepen supply

Platform for all members of supply chain

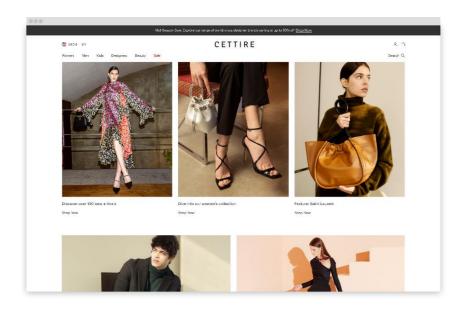
### **Proprietary technology**

End-to-end automation

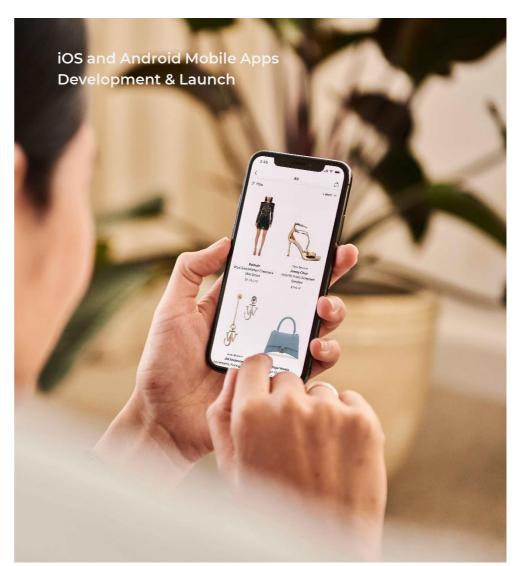
# TECH INVESTMENT TO BUILD WORLD-CLASS USER EXPERIENCE

#### PROPRIETARY STOREFRONT AND MOBILE APP SIGNIFICANTLY ENHANCING USER EXPERIENCE

# Embedding proprietary e-commerce storefront, localisation enhancing global presence



Enabling increased penetration across 50 "emerging" markets<sup>1</sup>, in conjunction with increased localisation initiatives



# LOCALISATION EFFORTS ONGOING

#### ENHANCED LOCALISATION TO BUILD BRAND AND PENETRATION IN EXISTING EMERGING MARKETS1

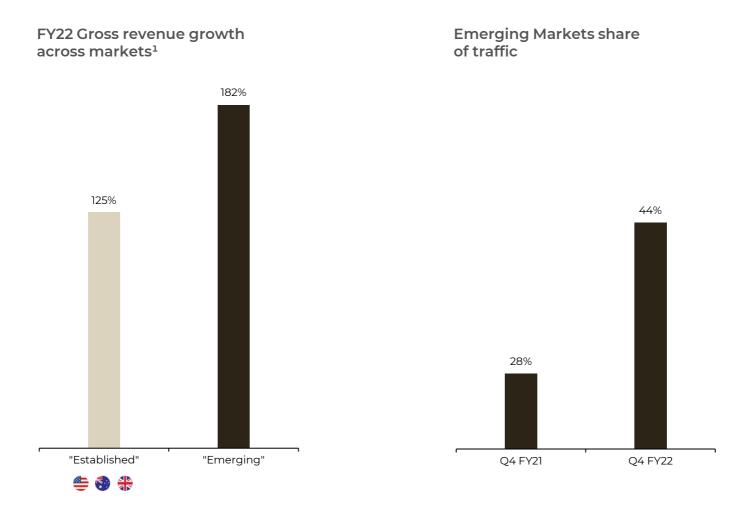
- Currently service 53 markets
  - English language only
  - 15 currencies accepted
  - Only 5 markets with localised payment options
  - 4 markets with BNPL
- Localisation initiatives in focus in FY23
  - Payment methods
  - Expanded BNPL partnerships e.g. Canada launch
  - Multi-language in tech pipeline





# STRONG GROWTH TRENDS IN EXISTING "EMERGING" MARKETS

#### STOREFRONT AND LOCALISATION TO FACILITATE NEXT LAYER OF PROFITABLE GROWTH





<sup>1.</sup> Cettire uses gross revenue as a non-IFRS measure of business performance and represents revenue prior to returns and allowances

## BUSINESS AND MARKETING MIX WILL SHAPE GROWTH METRICS

#### SEEKING TO BALANCE TRAFFIC AND CONVERSION RATE TO MAXIMISE OVERALL REVENUE GROWTH

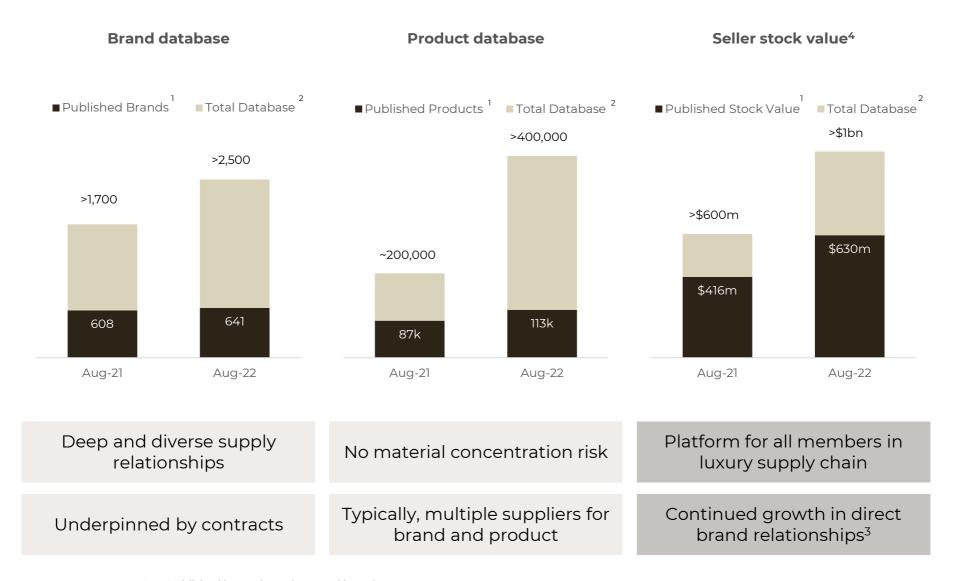
Business mix	vs Group average metric		
	In established markets	In emerging markets	
Conversion rate	Above	Below	
CAC	Below	Above	

Marketing mix	vs Group average metric		
	From increased paid acquisition	From increased brand investment	
Traffic growth	Below	Above	
Conversion rate	Above	Below	
Objective	↑ Sales	↑ Awareness	

- Both conversion and traffic growth will adjust as a result of changes to our business mix as well as marketing mix
- We aim to grow both traffic and conversion over the medium term
- Underlying metrics in individual markets are closely tied to lifecycle stage
- Our emerging markets experience illustrates lower conversion initially
  - Conversion rates in these markets should improve over time with growth in repeat customers and brand awareness
- Group to be operated to drive profitable revenue growth in FY23
  - Greater emphasis on most efficient, faster payback marketing channels
  - Continue to refine balance of marketing investment between established and emerging markets

## SUPPLY CHAIN MOMENTUM

#### SUPPLY CHAIN CONTINUES TO GROW STRONGLY



- 1. Published in-stock products and brands
- 2. Total database of in-stock products and brands that Cettire has access to via its contracted supply network
- 3. Not expected to be material to revenue in FY23
- 4. Aug-21 re-translated at AUD/EUR 0.69



# FY23 PROFITABILITY DRIVERS

#### MULTIPLE LEVERS ALREADY SUPPORTING PROFITABILITY

#### Marketing investment

- Moderation in paid acquisition investment level in FY23 as % of sales revenue<sup>2</sup>
- Leverage repeat customer activity

#### Marketing mix

- Significant moderation in brand investment<sup>2</sup>
- Greater emphasis on most efficient, faster payback marketing channels<sup>2</sup>
- Continue to refine balance of marketing investment between established and emerging markets<sup>1</sup>

# Improved commercial conditions to optimise unit economics

• Key commercial contracts for logistics and payments already re-negotiated in-line with scale

#### Improved logistics flow

• Continued optimisation of trade flows to manage fulfilment costs

#### "Free returns"

• Proposition scaled-back, materially reducing fulfilment cost



## FY23 TRADING UPDATE AND OUTLOOK

#### SELF-FUNDING OPERATING MODEL, TARGETING PROFITABILITY IN FY23

- Our positive trading momentum has continued into H1 FY23:
  - July 2022 sales revenue<sup>2</sup> increasing +67% on the pcp; and
  - August (to 26th) sales revenue<sup>2,4</sup> also increasing +67% on the pcp
- We are operating the business to maximise profitable revenue growth whilst also self funding
- Near term investment priorities are customer acquisition, technology investment, building organisational capability
- EBITDA positive in FY23
- Unit economics demonstrating material improvement following optimisation initiatives implemented through H2 FY22, with delivered margin<sup>2</sup> >20% in July-22
- Strong July-22 adj. EBITDA performance +\$2m<sup>2,3</sup>

#### Early look into FY23

+67%

Sales revenue<sup>1, 2</sup> during the month of July and the month of August (to 26<sup>th</sup>)<sup>2,4</sup>

>20%

Delivered margin<sup>2</sup> during the month of July

+\$2m

Adj. EBITDA<sup>2,3</sup> during the month of July

- 1. Growth rate versus corresponding month in 2021 unaudited gross revenue.
- Unaudited metric.
   Cottire uses Adjust

4. Revenue growth in August is pre-accounting adjustments (deferred revenue and refund provisioning)

<sup>3.</sup> Cettire uses Adjusted EBITDA as a non-IFRS measure of business performance which excludes expenses associated with the IPO, share-based payments, unrealised FX movements and loss/ (gain) on EX contracts



#### CETTIRE IS A GLOBAL ONLINE LUXURY RETAILER

# CETTIRE

#### Selection



>400,000 products<sup>1</sup>



>2,500 brands1



>\$1 bn stock value<sup>1</sup>

#### **Customers**



>260,000 Active Customers<sup>2</sup>



44.7m unique website visits<sup>2</sup>



50% of Gross revenue from returning customers<sup>2</sup>

### **Economics**



53 markets



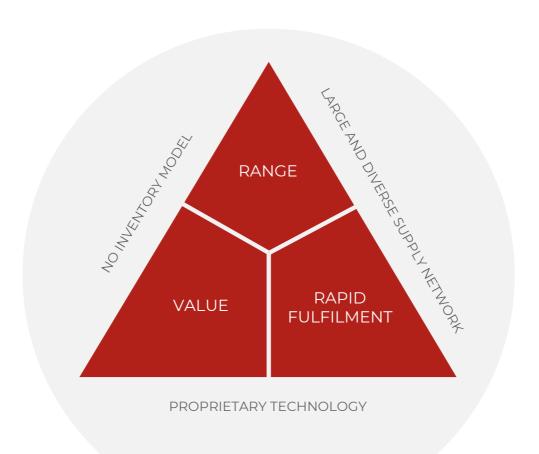
~90% international revenue<sup>2</sup>



>\$200m revenue<sup>2</sup>

# CETTIRE VALUE PROPOSITION

CETTIRE OFFERS ONE OF THE LARGEST SELECTIONS OF LUXURY ONLINE. WE OFFER COMPETITIVE PRICING AND RAPID FULFILMENT, ENABLED BY OUR HIGHLY SCALABLE PROPRIETARY TECHNOLOGY

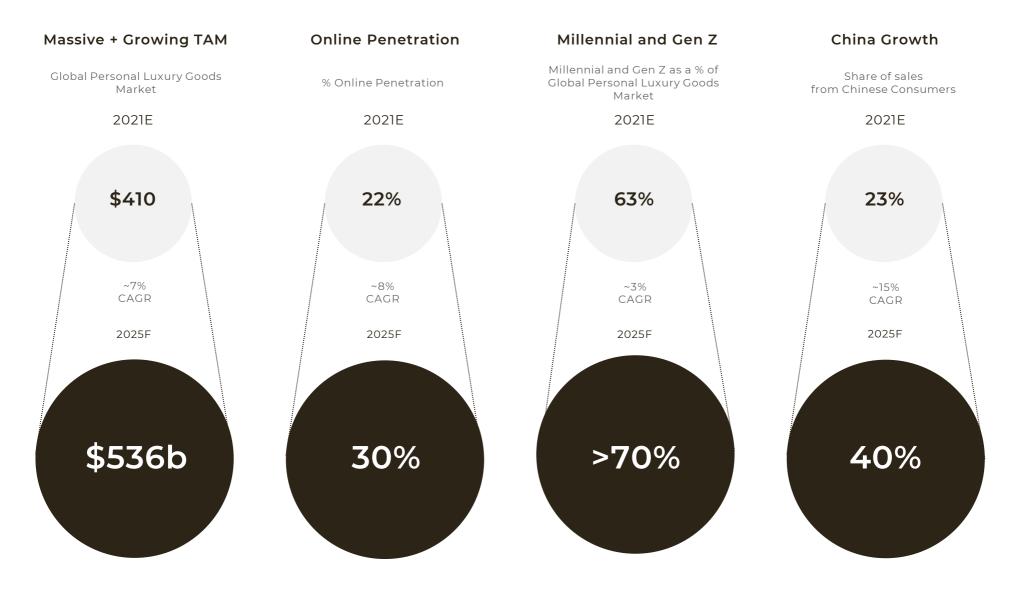


Customer value proposition

Key enablers

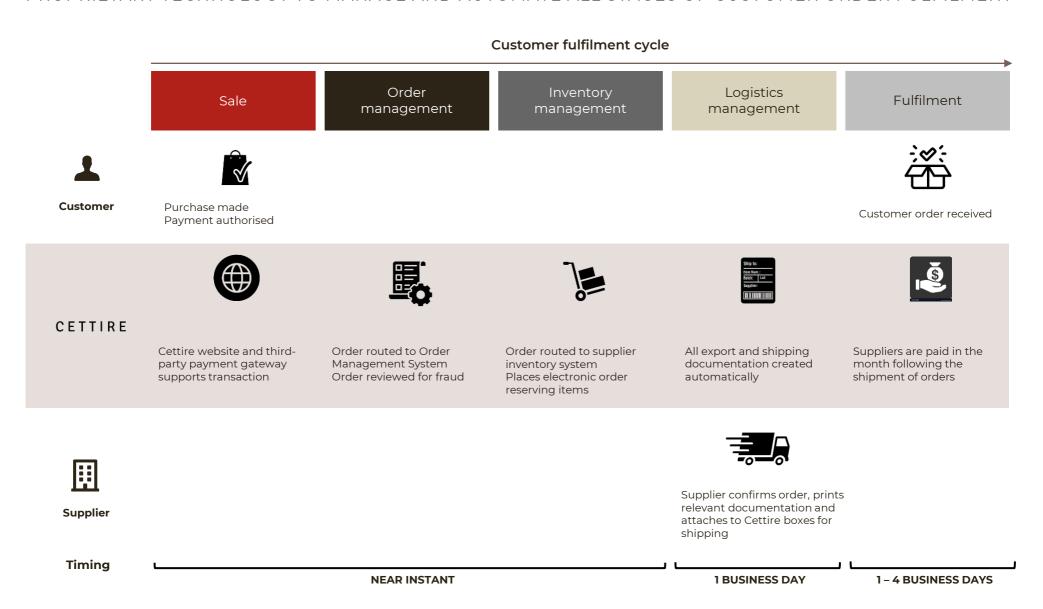
# MASSIVE + GROWING TAM, STRUCTURAL TAILWINDS

#### THE PERSONAL LUXURY GOODS MARKET IS A A\$410B GLOBAL INDUSTRY



# CUSTOMER FULFILMENT ON THE CETTIRE PLATFORM

#### PROPRIETARY TECHNOLOGY TO MANAGE AND AUTOMATE ALL STAGES OF CUSTOMER ORDER FULFILMENT



# CETTIRE REMAINS WELL-POSITIONED FOR ONGOING GROWTH

- ✓ Massive + growing TAM, with structural tailwinds
- ✓ Global platform and opportunity, with traction in multiple markets
- ✓ Track record of **explosive growth** and cash generation
- ✓ No inventory business model, delivering capital efficient growth and compelling risk reward
- ✓ Technology driven DNA, enabling exceptional scalability
- ✓ **Proprietary technology**, facilitating highly profitable customer acquisition and automated order fulfilment
- Entrenched and diverse relationships with suppliers, providing secure access to a huge brand catalogue
- ✓ Impressive unit economics (high AOV) and increasing repeat customer spend (growing LTV)
- ✓ Founder led, dedicated management team

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