ANNUAL GENERAL MEETING

NOVEMBER 2022



Clayton Astles
Chief Executive Officer





FY22 HIGHLIGHTS

Austco Healthcare has enjoyed continued growth, despite the challenging business climate.

Revenue from customers up 15% to \$35.9 million

Software and SMA revenues up \$0.7 million to \$5.1 million

Underlying NPAT (excludes grant income) up 14% to \$1.7 million

Fully franked dividend of 0.3 cents per share declared

Invested in sales and marketing capability across multiple regions.





STRATEGIC OBJECTIVES



Drive organic revenue growth

Recruit additional sales professionals, focus on USA, Europe, Asia and Australia

Add additional resellers in new and existing markets

Target national accounts in all regions

Growth by acquisition

Target feature rich and software capable resellers

Target US, Australia and Europe competitors to accelerate market access

Increase software and SMA revenue

Recruit software focused channel partners

- ☑ Successfully recruited sales and marketing professionals in strategic locations.
- M&A Team assembled and reviewing several acquisition opportunities in different verticals.
- Markets.

Improve margins

Transition global distribution from Hong Kong to Malaysia

Increase software and SMA sales revenue

Build brand awareness in growth markets

Establish strategic partnerships with market leading health technology companies

Continue to innovate

Enhance Built-in RTLS with new functionality

Recruit additional software developers

- Software and SMA revenue up by \$0.7m to \$5.1m
- ☑ Entered strategic partnerships with several market leading health tech companies.
- ☑ Established a software development team focused on product enhancements.

PRODUCTS

Austco Product Development have continued to innovate





STAION

Single room controller

Microphone array for voice-controlled applications

Magnetic connectors for quick-release pendants & handsets

Built-in RTLS available

Acute- and aged-care markets

What's for dinner?

I need water.

When am I going home?

Turn on the TV.



VOICE ASSIST & VOICE PLATFORM

An unobtrusive interface into various clinical systems

Actively used in longterm and acute care

Interface for resident's schedule, food menu

Staff ask questions and generate events

Resident Account Administration

Communications with family

Individual voice commands





I-BUTTON BADGE

Paired with staff or residents/patients

IP rated for water immersion

Worn around wrist or as pendant

Minimum 7 days battery life

Replace badge without removing bracelet



TWIST TO UNLOCK

Badges can be removed from bracelet for easy replacement.







ROOM INFORMATION "APP"

Information about the room and occupant

Multiple layout options

Available on multiple devices

Display the information relevant to the care team, including

Last visit

Average visit length

Last cleaning

Active & expiring timers

Patient restrictions and precautions

PULSE PLATFORM



PULSE ATTEND

Remote patient monitoring, post-acute care, dementia, IoT



PULSE CARE

Alarm and alert management, Workflow, Communications



PULSE MOBILE

Clinical care & communication



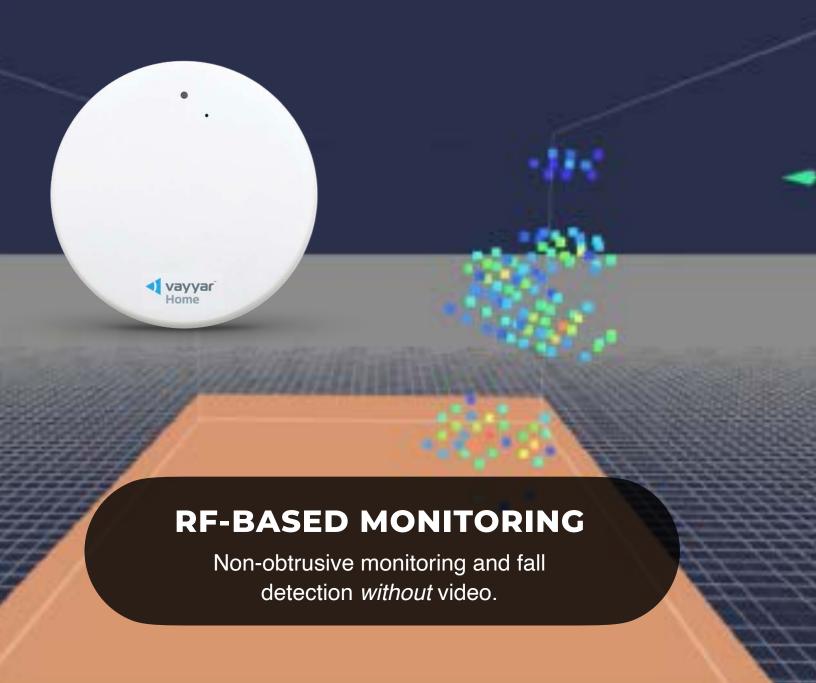
PULSE REPORTS

Enterprise reporting

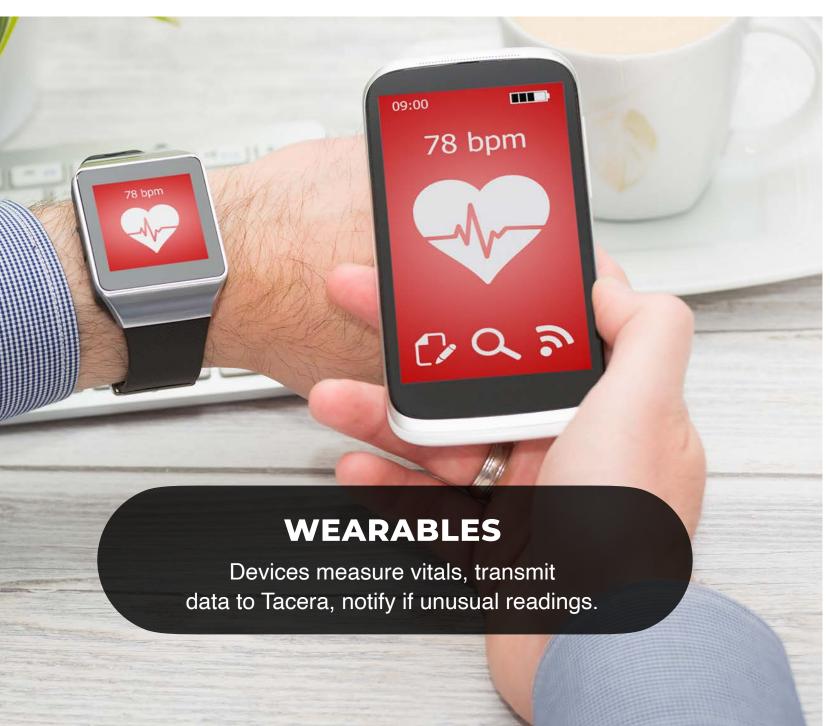


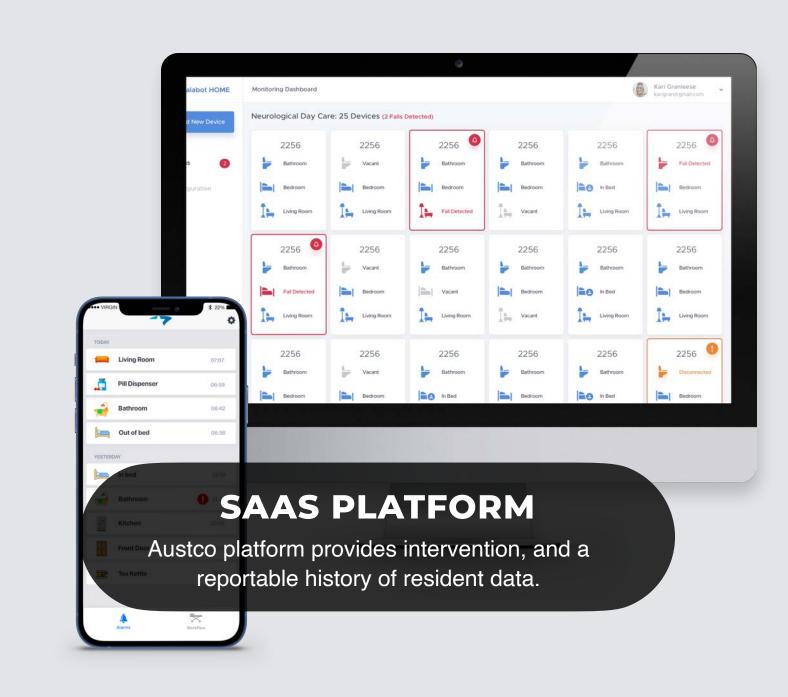
PULSE MANAGE

"Productised" API, Management application









FINANCIAL PERFORMANCE



REVENUE FROM CUSTOMERS

Revenue from customers increased by 15% to \$35.9m for the year compared to the prior comparative period (pcp). This is the highest reported revenue over the last 10 years and was driven by a stronger second half, which was up 25% on the first half revenues.

North American markets drove the increase in revenue as we observed fewer site access restrictions in those markets as compared to our other markets.

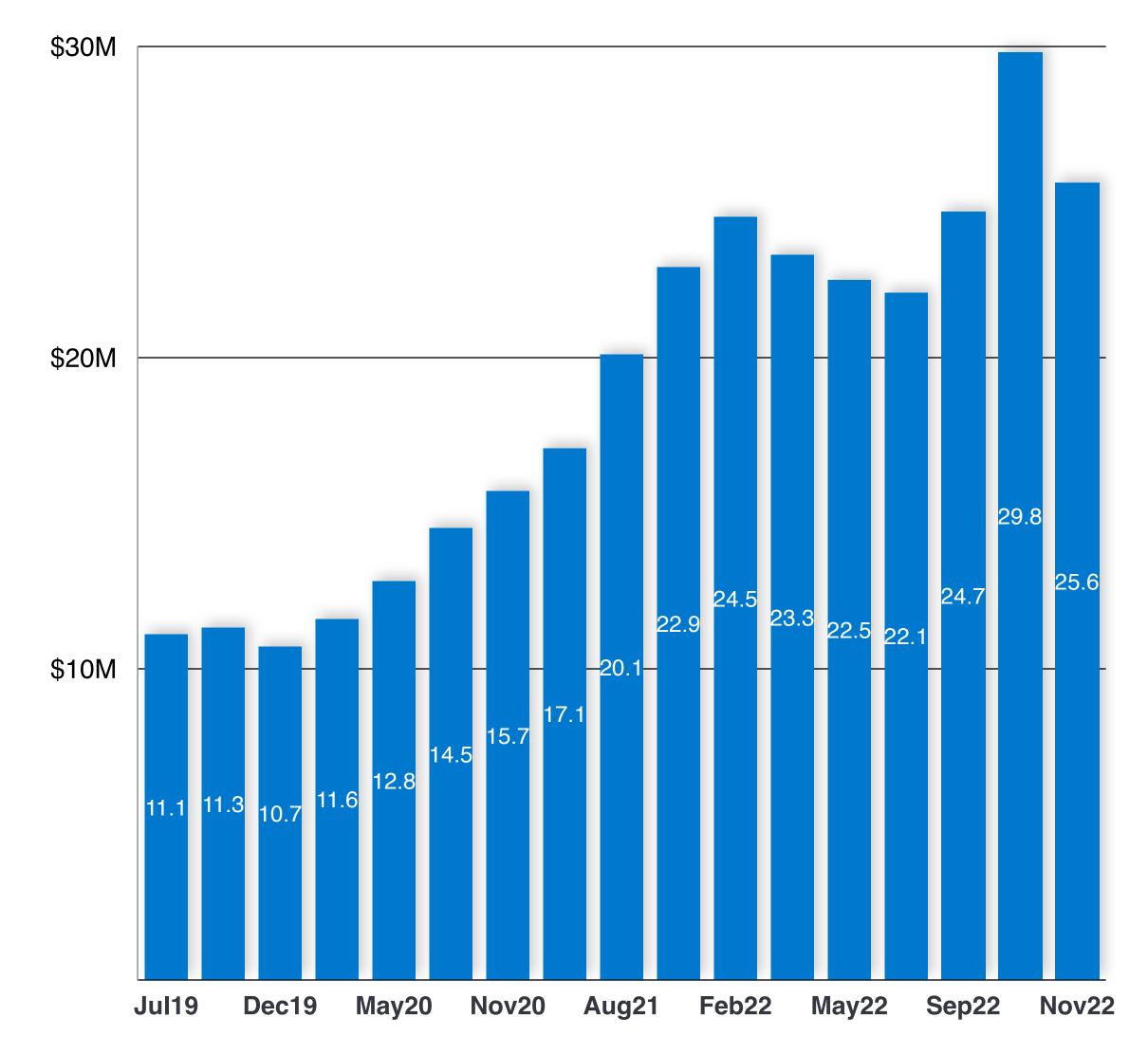
Supply chain issues continued to restrict our ability to convert our strong sales orders into recognised revenue. We expect these supply chain issues to continue through FY23, however we are achieving more wins and these did contribute to the stronger Q4 in FY22 which drove our record result.



OPEN SALES ORDERS



- Since the beginning of COVID-19 we have observed a material build up in our confirmed orders as site access restrictions and supply chain challenges have hampered our ability to convert sales into revenue.
- During FY22, we increased our inventory holdings by \$4.1m to \$9.2m, as a result of strategic buys of certain materials. In the first half of FY23, we have further increased our strategic inventory purchases to allow for these orders to be converted to revenues.
- In October 2022 we reached the company's highest reported Open Sales Orders of \$29.8m. At November 2022 the Open Sales Orders are \$25.6m.



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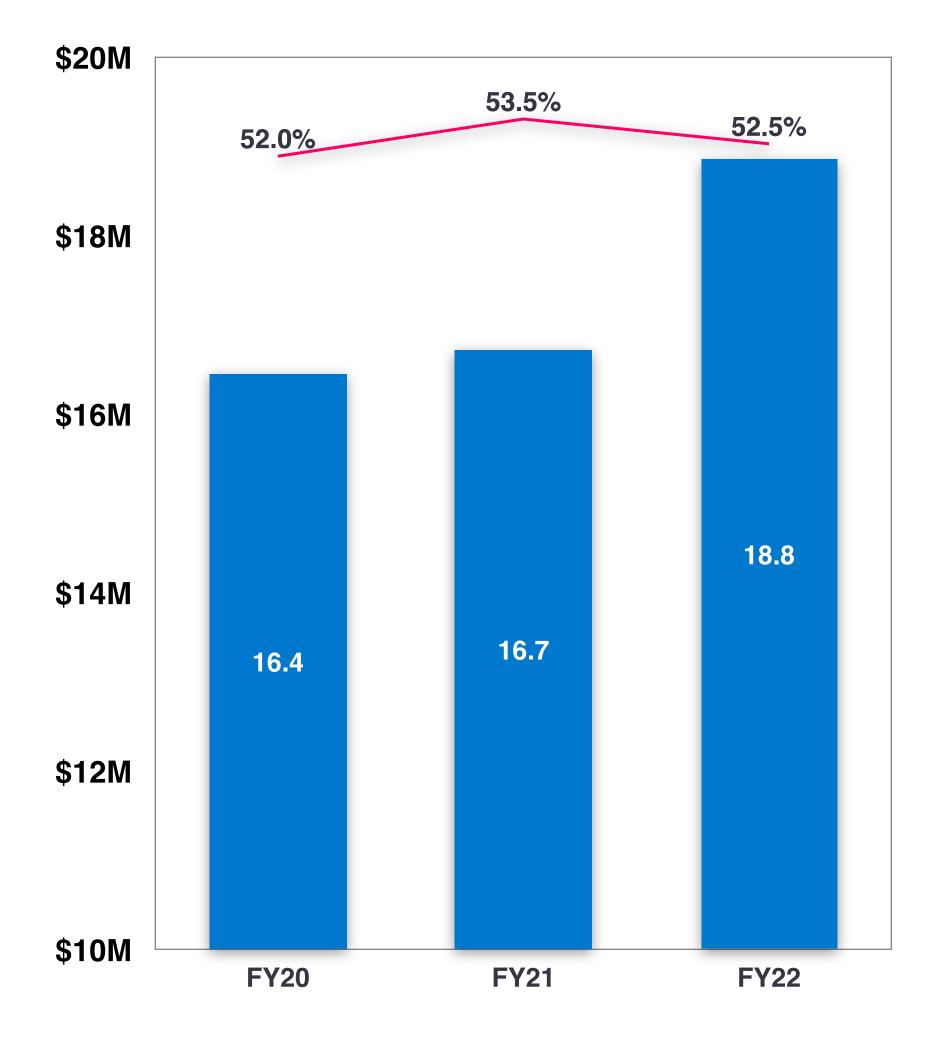
GROSS PROFIT AND MARGIN



Gross margin % remained under pressure through FY23 as a result of higher raw material costs as well as higher freight costs. This saw margins drop to 52.5% in FY22 as compared to 53.5% in the prior period.

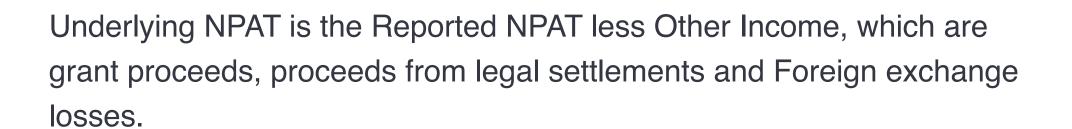
Shortages of some components meant accessing new sources of supply in the secondary market which comes at a premium price. In other instances lack of supply of certain semiconductors meant we were forced to find alternatives. This leads to the inefficient use of our R&D and Regulatory teams to re-engineer and re-certify our products and risks our cadence of new product development.

Whilst the margin % decreased, higher revenues ensured growth in the amount of gross margin being generated which grew 13% to \$18.8m.



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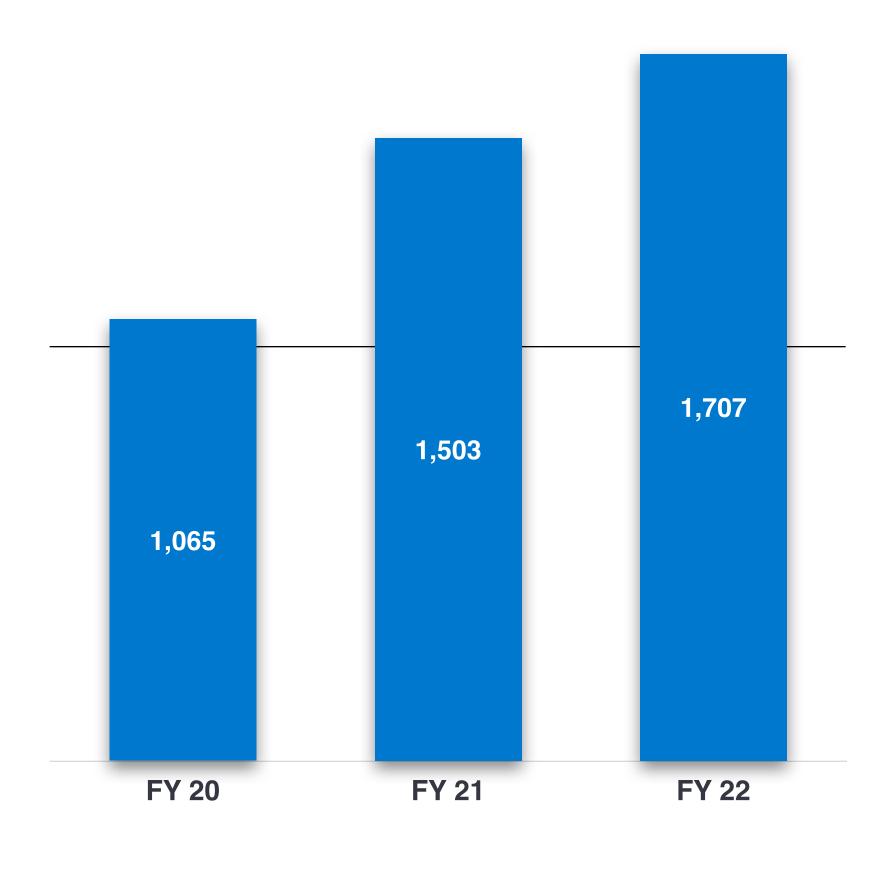
UNDERLYING EARNINGS



Underlying NPAT increased from \$1.5m for FY21 to \$1.7m in FY22.

Unlike in FY21, the contribution of Underlying NPAT in FY22 was even between the first half and second half of the year.

UNDERLYING NPAT



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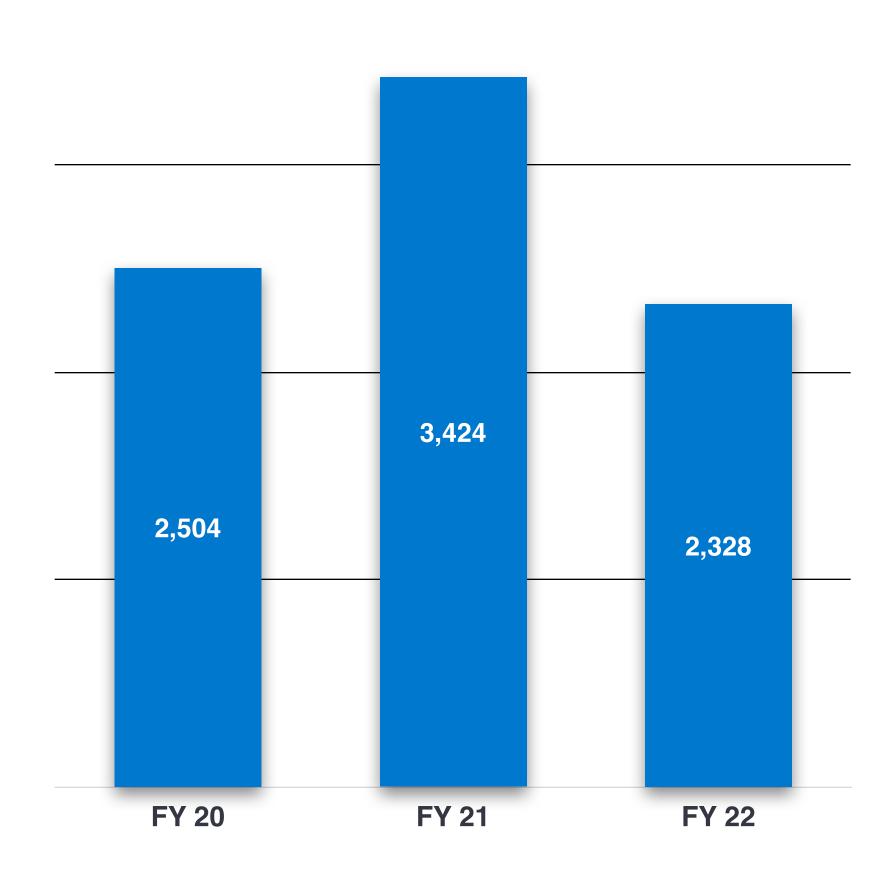
REPORTED EARNINGS



Included in the profit for FY22 was \$0.7m of grant Income arising from COVID-19 related stimulus packages received primarily from the USA.

Included in the profit for FY21 was \$1.5m of grant Income arising from COVID-19 related stimulus packages received from various jurisdictions in which the Group operates, and a further \$0.5m of proceeds from a legal settlement.

REPORTED NPAT



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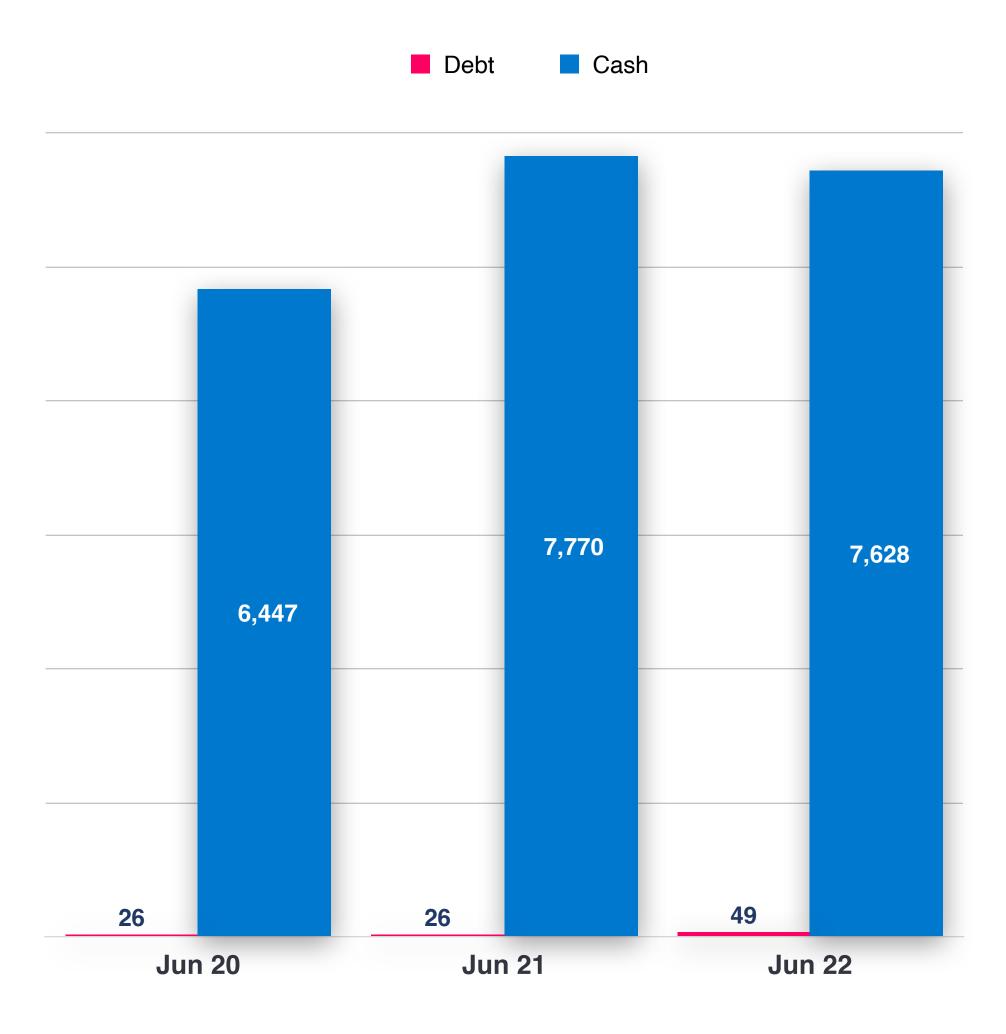
CASH & DIVIDEND



Cash on hand remains strong at \$7.6m. The Company has an immaterial amount of debt.

Cash generated from operating activities of \$1.9m assisted in absorbing our strategic build up of inventories by \$4.1m.

Given the continued profitability of the group the Board paid a fully franked dividend of 0.3 cents per share, the Company's first in 13 years.



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SUPPLY CHAIN CHALLENGES

Supply chain challenges remain and are expected to remain for FY23 and possibly beyond:

- To mitigate the risks of supply chain interruptions we have invested in additional inventory
- Increases in raw material costs and additional freight costs will continue to test margins, however this is partially offset by Software and SMA revenues as well as higher margin new hardware products e.g. RTLS enabled call points
- With a diversified contract manufacturer base currently located across five countries we have de-risked country specific supply issues

OUTLOOK

- Robust order book of \$25.6m
- Market-leading products through sustained
 R&D commitment
- Modern and extensible operating platform
- Increased Investment in Sales and Marketing
- Supply chain uncertainty still exists for the business, which will need to be managed throughout FY23, and possibly beyond

Austco Healthcare has invested in more sales and marketing resources in targeted markets to capitalise on a growing marketplace and convert opportunities into sales.



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THANK YOU





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