

ASX release

19 December 2022

Cybercrime – Bannister Law OAIC representative complaint

Medibank has today received a letter from Bannister Law which states that it now intends to lodge a representative complaint against Medibank with the Office of the Australian Information Commissioner ("OAIC"). Medibank is currently considering Bannister Law's letter and intends to respond as requested.

Medibank is not aware of such a complaint having yet been lodged with the OAIC and has not been contacted by the OAIC in relation to the complaint.

Medibank continues to support its customers from the impact of this crime through our previously announced Cyber Response Support Program which includes mental health and wellbeing support, identity protection and financial hardship measures.

As previously announced, Medibank will continue to cooperate with the OAIC and its ongoing investigation.

This announcement has been authorised for release by the Board.

For further information please contact:

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