

ASX release

5 May 2023

Cybercrime – consumer class action

A consumer class action against Medibank was filed in the Federal Court of Australia late on 4 May 2023 by Slater & Gordon.

Medibank understands that these proceedings have been brought on behalf of current, former and prospective customers, authorised representatives of customers, and providers of health care services, in relation to the cybercrime event.

The statement of claim includes allegations of breach of contract, negligence, and contraventions of the Australian Consumer Law.

Medibank will defend the proceedings.

Medibank continues to support its customers from the impact of the cybercrime through our previously announced Cyber Response Support Program which includes mental health and wellbeing support, identity protection and financial hardship measures.

This announcement has been authorised for release by the Board.

For further information please contact:

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